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Description of document: Federal Retirement Thrift Investment Board (FRTIB)
Congressional Correspondence Log, 2010-2012

Request date: 08-May-2015

Released date: 08-June-2015

Posted date: 06-July-2015

Source of document: FOIA Request
FOIA Officer
Federal Retirement Thrift Investment Board
77 K Street N.E., Suite 1000
Washington, DC 20002
Fax: (202) 942-1676 (Attn: FOIA Officer – FOIA Request)
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FEDERAL RETIREMENT THRIFT INVESTMENT BOARD

77 K Street, NE Washington, DC 20002

FOIA Ref. # 15-TIB-08

June 8, 2015

I am responding to your request, dated May 8, 2015, received electronically by the Federal Retirement Thrift Investment Board (Agency), in which you made a request for records under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, as amended. Your request and our response are set forth below:

Request

A copy of the FRTIB Congressional Correspondence Log from January 1, 2010 through January 1, 2012.

Response

Your request is granted in part. Enclosed is the Congressional Inquiry/Correspondence Log from January 1, 2010, through January 1, 2012. Some of the information has been withheld based on FOIA's Exemption 6, which protects disclosure of Agency records that would "constitute a clearly unwarranted invasion of personal privacy." 5 U.S.C. § 552(b)(6).

If you have any questions regarding your request, please contact me at (202) 942-1660 or FOIAREQUEST@tsp.com.

Sincerely,

Amanda Haas
FOIA Officer

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06/05/2015

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 12/16/2009	TibRec 01/04/2010	Closed 01/21/2010	Days 17
CaseNum (b)(6)	Archived .F.	SSN	Tax	Source
Lname	[REDACTED]	ProbCode O		WE
Fname		Message CONGR-OTHER		
Address		Tickler		
City		Message		
		A/D	Let2part	
Assinged DAVID T	Date 01/06/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C TANNER REP JOHN		Signedby SIGNED BY DIR OEA		

Summary Ms. Brown, from rep Tanner's Office. asks for information about partic's being able to convert unused into a 401 k. (Assigned-waiting for partic info from Ms Brown) (Actual rec'd date 12/21/2009)

Status	Code	Message	Person
01/06/2010	CB	CASE IN REVIEW	(TORO)
01/21/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/06/2010 **TibRec** 01/08/2010 **Closed** 01/22/2010 **Days** 14
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
 A/D **Let2part**
Assinged DAVID T **Date** 01/12/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C BARRASSO REP JOHN **Signedby** SIGNED BY DIR OEA

Summary Partic asks that TSP allow his to rollover his TSP account to a non-government IRA.

Status	Code	Message	Person
01/12/2010	CB	CASE IN REVIEW	(TORO)
01/22/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/08/2010 **TibRec** 01/08/2010 **Closed** 01/25/2010 **Days** 17

CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** W **WF**

Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 01/12/2010 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** **Dup**

SAC **Signedby** SIGNED BY DIR OEA

Summary Partic asks that his MRD payment revert back to the prior year payments.

Status	Code	Message	Person
01/12/2010	CB	CASE IN REVIEW	(TORO)
01/25/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/08/2010 **TibRec** 01/08/2010 **Closed** 01/26/2010 **Days** 18
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
 A/D **Let2part**
Assinged DAVID T **Date** 01/12/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC INOUYE REP DANIEL **Signedby** SIGNED BY DIR OEA

Summary Partic asks that TSP process his TSP 77 in a timely manner.

Status	Code	Message	Person
01/12/2010	CB	CASE IN REVIEW	(TORRO)
01/26/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/20/2010 **TibRec** 01/20/2010 **Closed** 02/01/2010 **Days** 12

CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** O **WF**

Fname [REDACTED] **Message** CONGR-OTHER

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 01/20/2010 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**

SAC JOHNSON REP HANK **Signedby**

Summary Partic's (dec'd) son, [REDACTED] asks that TSP provide him with information about her TSP account.

Status	Code	Message	Person
01/20/2010	CB	CASE IN REVIEW	(TORO)
02/01/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/22/2010 **TibRec** 01/26/2010 **Closed** 02/05/2010 **Days** 10

CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** W **W**

Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 01/29/2010 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**

SAC DAVIS REP LINCOLN **Signedby**

Summary Partic asks that his TSP 77 be processed.

Status	Code	Message	Person
01/29/2010	CB	CASE IN REVIEW	TORO)
02/05/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/20/2010 **TibRec** 01/27/2010 **Closed** 02/12/2010 **Days** 16
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** D **W**
Fname [REDACTED] **Message** CONGR-DEATH
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 01/29/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC BOUSTANY JR REP CHARLES W **Signedby** SIGNED BY DIR OEA

Summary Partic's (dec'd) wife asks that TSP provide her with information on his account.

Status	Code	Message	Person
01/29/2010	CB	CASE IN REVIEW	(TORO)
02/12/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 02/01/2010 **TibRec** 02/01/2010 **Closed** 02/26/2010 **Days** 25
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 02/17/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC PUTNAM REP ADAM **Signedby** SIGNED BY DIR OEA

Summary Partic asks that her RMD be changed for 2010.

Status	Code	Message	Person
02/17/2010	CB	CASE IN REVIEW	(TORO)
02/26/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 02/02/2010 **TibRec** 02/02/2010 **Closed** 02/23/2010 **Days** 21

CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** W **WF**

Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 02/17/2010 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**

SAC CARPER REP THOMAS R **Signedby**

Summary Partic's mother asks that TSP expedite the processing of separating the partic so that she can receive

Status	Code	Message	Person
02/17/2010	CB	CASE IN REVIEW	(TORO)
02/23/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	01/21/2010	TibRec	02/04/2010	Closed	02/26/2010	Days	22
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	O					W	
Fname	[REDACTED]	Message	CONGR-OTHER						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message							
		A/D				Let2part			
Assinged	DAVID T	Date	02/17/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken				Dup	
SA/C	LUGAR REP RICHARD G	Signedby	SIGNED BY DIR OEA						

Summary Partic has one general purpose loan. She asks that TSP allow her another G/P loan to help ease her

Status	Code	Message	Person
02/17/2010	CB	CASE IN REVIEW	(TORO)
02/26/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 02/16/2010 **TibRec** 02/16/2010 **Closed** 03/08/2010 **Days** 20

CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** W **W**

Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 02/17/2010 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**

SAC BROUN REP PAUL C **Signedby**

Summary Partic is upset because his TSP 70 was chosen for verification. He states his acct suffered market loss be credited.

Status	Code	Message	Person
02/17/2010	CB	CASE IN REVIEW	(TORO)
03/08/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/27/2010 **TibRec** 02/16/2010 **Closed** 02/16/2010 **Days** 0

CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** P **C**

Fname [REDACTED] **Message** CONGR-PARTICIPANT STATEMENT

Address [REDACTED] **Tickler**

City [REDACTED] **Message** **A/D** **Let2part**

Assinged DAVID T **Date** 02/16/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** ACTIONS COMPLETED **Dup**

SAC **Signedby**

Summary [REDACTED] asks that a copy of the partic's statement for December 31, 2009 and sent to the above address.

Status	Code	Message	Person
02/16/2010	CB	CASE IN REVIEW	(TORO)
02/16/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

06/05/2015

CaseType	CONGR	Docdate	02/18/2010	TibRec	02/18/2010	Closed	03/09/2010	Days	19
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	O					WF	
Fname	[REDACTED]	Message	CONGR-OTHER						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message	forwarded-David T 03/12/10						
		A/D				Let2part			
Assinged	DAVID T	Date	02/24/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE			Dup	
SAC				Signedby					

Summary Partic states he was deployed. He asks that TSP allow him the opportunity to make up the missed

Status	Code	Message	Person
02/24/2010	CB	CASE IN REVIEW	(TORO)
03/09/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	02/18/2010	TibRec	02/19/2010	Closed	03/09/2010	Days	18
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	O					WF	
Fname	[REDACTED]	Message	CONGR-OTHER						
Address	[REDACTED]	Tickler							
	[REDACTED]	Message							
City	[REDACTED]	A/D				Let2part			
Assinged	DAVID T	Date	02/24/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken				Dup	
SAC		Signedby	SIGNED BY DIR OEA						

Summary Partic states SSA changed his "Service Required for Vesting" date from 9/27/08 to 9/27/1998. He asks

Status	Code	Message	Person
02/24/2010	CB	CASE IN REVIEW	(TORO)
03/09/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	02/23/2010	TibRec	02/23/2010	Closed	03/02/2010	Days	7
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					WF	
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message							
		A/D				Let2part			
Assinged	DAVID T	Date	02/26/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken	HANDLED BY PHONE			Dup	
SA/C				Signedby					

Summary Partic asks that her TSP 70 be processed before 3/1/2010 and transferred to a METLIFE annuity.

Status	Code	Message	Person
02/26/2010	CB	CASE IN REVIEW	(TORO)
03/02/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 02/16/2010	TibRec 02/23/2010	Closed 03/17/2010	Days 22
CaseNum [REDACTED]	Archived .F.	SSN	Tax	Source
Lname [REDACTED]		ProbCode PUO		W
Fname [REDACTED]		Message PCORR-US OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/24/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC		Signedby SIGNED BY DIR OPS		

Summary Partic asks that TSP waive penalties incurred because she withdrew funds from her account before (SEE COMMENTS)

Status	Code	Message	Person
02/24/2010	CB	CASE IN REVIEW	(TORO)
03/17/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

Partic is not locatable via address.

Per David T partic address is [REDACTED]

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 02/25/2010	TibRec 02/25/2010	Closed 02/26/2010	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		WF
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/26/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC BURR REP RICHARD		Signedby		

Summary Partic asks that his TSP U-21-G be processed.

Status	Code	Message	Person
02/26/2010	CB	CASE IN REVIEW	(TORO)
02/26/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 02/19/2010	TibRec 02/25/2010	Closed 03/01/2010	Days 4
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		W
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/01/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC		Signedby		

Summary Partic asks that his account information be corrected to show that he is not separated.

Status	Code	Message	Person
03/01/2010	CB	CASE IN REVIEW	(TORO)
03/01/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 02/24/2010 **TibRec** 03/01/2010 **Closed** 03/16/2010 **Days** 15

CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** O **WF**

Fname [REDACTED] **Message** CONGR-OTHER

Address [REDACTED] **Tickler**

City [REDACTED] **Message** **Let2part**

A/D

Assinged DAVID T **Date** 03/01/2010 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** **Dup**

SAC ADLER REP JOHN **Signedby** SIGNED BY DIR OEA

Summary Partic's (dec'd) wife, [REDACTED] asks that TSP re-calculate the bene disbursed amt because the

Status	Code	Message	Person
03/01/2010	CB	CASE IN REVIEW	(TORO)
03/16/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 03/02/2010	TibRec 03/02/2010	Closed 03/15/2010	Days 13
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]	ProbCode O			WF
Fname [REDACTED]	Message CONGR-OTHER			
Address [REDACTED]	Tickler			
City [REDACTED]	Message			
	A/D		Let2part	
Assinged DAVID T	Date 03/02/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC STUPAK REP BART		Signedby		

Summary Partic states his TSP statement shows a designated bene as of July 29, 1987. He explains he does not that the (her) name be removed.

Status	Code	Message	Person
03/02/2010	CB	CASE IN REVIEW	(TORO)
03/15/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

06/05/2015

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 02/16/2010 **TibRec** 03/03/2010 **Closed** 03/19/2010 **Days** 16

CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** O **Source** C

Fname [REDACTED] **Message** CONGR-OTHER

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 03/08/2010 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**

SAC CASEY JR REP ROBERT **Signedby**

Summary Partic asks that TSP (1) correct pay errors, (2) credit her acct with matching funds from when she was police report and remuneration for her vehicle.

Status	Code	Message	Person
03/08/2010	CB	CASE IN REVIEW	(TORO)
03/19/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

OPSTrak - Complete Format Report

06/05/2015

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 03/04/2010	TibRec 03/04/2010	Closed 03/08/2010	Days 4
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/04/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C		Signedby		

Summary Partic asks that TSP speed up the processing of his TSP withdrawing the remaining balance of his TSP

Status	Code	Message	Person
03/04/2010	CB	CASE IN REVIEW	(TORO)
03/08/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/05/2010	TibRec	03/05/2010	Closed	03/06/2010	Days	1
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	O					Source	WE
Fname	[REDACTED]	Message	CONGR-OTHER						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message							
		A/D				Let2part			
Assinged	DAVID T	Date	03/06/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE			Dup	
SAC				Signedby					

Summary Partic asks that TSP provide a letter on TSP letterhead stating that he has not repaid a loan in the past a tax dist in the past 12 months.

Status	Code	Message	Person
03/05/2010	CB	CASE IN REVIEW	(TORO)
03/06/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 03/11/2010	TibRec 03/11/2010	Closed 03/12/2010	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode D		WE
Fname [REDACTED]		Message CONGR-DEATH		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/11/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C BISHOP REP TIM		Signedby		

Summary Partic asks that the TSP 17 be processed prior to the requested 30-60 days.

Status	Code	Message	Person
03/11/2010	CB	CASE IN REVIEW	(TORO)
03/12/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 03/11/2010	TibRec 03/12/2010	Closed 03/12/2010	Days 0
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/12/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC		Signedby		

Summary Partic asks that his request for a single payment of his TSP acct balance be processed.

Status	Code	Message	Person
03/11/2010	CB	CASE IN REVIEW	(TORO)
03/12/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 03/12/2010 **TibRec** 03/12/2010 **Closed** 03/30/2010 **Days** 18
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** L **WF**
Fname [REDACTED] **Message** CONGR-LOAN INFORMATION
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 03/23/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC STEARNS REP CLIFF **Signedby**

Summary Partic's wife asks that the loan requested by the partic before he was deployed by processed.

Status	Code	Message	Person
03/23/2010	CB	CASE IN REVIEW	(TORO)
03/30/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/15/2010	TibRec	03/15/2010	Closed	03/16/2010	Days	1
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	O					Source	WE
Fname	[REDACTED]	Message	CONGR-OTHER						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message							
		A/D				Let2part			
Assinged	DAVID T	Date	03/16/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE			Dup	
SA/C	GRASSLY REP CHARLES E	Signedby							

Summary Partic states he has not received a statement since he serparated 9/30/2008. He asks that TSP sent to him.

Status	Code	Message	Person
03/16/2010	CB	CASE IN REVIEW	(TORO)
03/16/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 03/18/2010	TibRec 03/18/2010	Closed 03/19/2010	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		Source WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/18/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C CARPER REP TOM		Signedby		

Summary Partic asks that his partial withdraw be processed.

Status	Code	Message	Person
03/18/2010	CB	CASE IN REVIEW	(TORO)
03/19/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/19/2010	TibRec	03/19/2010	Closed	03/22/2010	Days	3
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	O					WF	
Fname	[REDACTED]	Message	CONGR-OTHER						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message							
		A/D				Let2part			
Assinged	DAVID T	Date	03/22/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken	FAXED RESPONSE			Dup	
SA/C	SPECTER REP ARLEN	Signedby							

Summary Partic asks that her acct be investigated to determine her backpay.

Status	Code	Message	Person
03/22/2010	CB	CASE IN REVIEW	(TORO)
03/22/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/16/2010	TibRec	03/22/2010	Closed	04/14/2010	Days	23
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					Source	WE
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	03/23/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken					
SAC	HUTCHESON REP KAY BAILEY	Signedby	SIGNED BY DIR OEA						

Summary Partic is up set about the processing time of his withdraw. He asks that TSP provide him with an

Status	Code	Message	Person
03/23/2010	CB	CASE IN REVIEW	(TORO)
04/15/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 03/23/2010 **TibRec** 03/23/2010 **Closed** 05/13/2010 **Days** 51
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WE**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 03/25/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C BROUN REP PAUL **Signedby** SIGNED BY DIR OEA

Summary (Second request)Partic is upset about his TSP 70 being chosen for verification. He asks that his acct be loss.

Status	Code	Message	Person
03/25/2010	CB	CASE IN REVIEW	(TORO)
05/12/2010	RD	RESPONSE CIRCULATING	(LONG)
05/13/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 03/10/2010 **TibRec** 03/23/2010 **Closed** 03/31/2010 **Days** 8
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **Source** C
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 03/23/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC **Signedby** SIGNED BY DIR OEA

Summary Partic asks that the penalties assessed on his TSP 70 be refunded because the withdraw was related to

Status	Code	Message	Person
03/23/2010	CB	CASE IN REVIEW	(TORO)
03/31/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 03/10/2010	TibRec 03/23/2010	Closed 03/30/2010	Days 7
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		Source C
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/23/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC BENNET REP MICHAEL F		Signedby		

Summary Partic asks various questions pertaining to his monthly bene when he retirer.

Status	Code	Message	Person
03/23/2010	CB	CASE IN REVIEW	(TORO)
03/30/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/26/2010	TibRec	03/26/2010	Closed	03/30/2010	Days	4
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	L					Source	WF
Fname	[REDACTED]	Message	CONGR-LOAN INFORMATION						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	03/29/2010	Payment					
Scheduled		Paid		Acttaken	E-MAILED RESPONSE				Dup
SA/C	MIKULSKI REP BARBARA A			Signedby					

Summary (Second Request) Partic asks that the tax dist declared on his loan be reversed because his new agency work.

Status	Code	Message	Person
03/29/2010	CB	CASE IN REVIEW	(TORO)
03/30/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 03/26/2010	TibRec 03/26/2010	Closed 04/07/2010	Days 2
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/02/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C		Signedby		

Summary Partic asks that TSP approve his withdrawal of agency funds because he is on LWOP.

Status	Code	Message	Person
04/02/2010	CB	CASE IN REVIEW	(TORO)
04/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/03/2010	TibRec	03/30/2010	Closed	04/06/2010	Days	1
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					Source	WF
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	04/02/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken			Dup		
SAC		Signedby	SIGNED BY DIR OEA						

Summary Partic asks that his METLIFE annuity (TSP 70) be reversed because he wants to receive monthly

Status	Code	Message	Person
04/02/2010	CB	CASE IN REVIEW	(TORO)
04/06/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 03/18/2010	TibRec 03/30/2010	Closed 04/07/2010	Days 8
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		WF
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/05/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC		Signedby		

Summary Partic asks that the tax dist declared on his loan be reversed because his agency didn't process his

Status	Code	Message	Person
04/02/2010	CB	CASE IN REVIEW	(TORO)
04/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/21/2010	TibRec	03/31/2010	Closed	04/07/2010	Days	2
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					Source	W
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	04/02/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE				Dup
SAC		Signedby							

Summary Partica asks that his processed and disbursed TSP 70 be forwarded to the FI to avoid tax penalties.

Status	Code	Message	Person
04/02/2010	CB	CASE IN REVIEW	(TORO)
04/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 03/04/2010 **TibRec** 04/05/2010 **Closed** 05/10/2010 **Days** 35
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **W**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 04/12/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C NAT'L ASSOC OF LETTER CARRIERS **Signedby** SIGNED BY DIR OEA

Summary Partic asks that TSP re-evaluate proceedures for processing the TSP 3 form.

Status	Code	Message	Person
04/12/2010	CB	CASE IN REVIEW	(TORO)
05/10/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 04/06/2010 **TibRec** 04/06/2010 **Closed** 04/14/2010 **Days** 8
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WE**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 04/07/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC **Signedby** SIGNED BY DIR OEA

Summary Partic asks that TSP assist him is correcting an erroneous separation code.

Status	Code	Message	Person
04/06/2010	CB	CASE IN REVIEW	(TORR)
04/14/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/08/2010	TibRec 04/12/2010	Closed 05/05/2010	Days 23
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		Source W
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/16/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC HUTCHISON REP KAY BAILEY		Signedby SIGNED BY DIR OEA		

Summary Partic asks why TSP send withdrawals checks by mail instead of sending by EFT.

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/05/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/14/2010	TibRec 04/14/2010	Closed 05/06/2010	Days 22
CaseNum [REDACTED]	Archived .F.	SSN	Tax	Source
Lname ANONYMOUS		ProbCode O		WE
Fname		Message CONGR-OTHER		
Address		Tickler		
		Message		
City		A/D	Let2part	
Assinged DAVID T	Date 04/16/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC VAN HOLLEN	REP CHRIS	Signedby		

Summary Partic asks when will TSP implement the death spouse bene account.

Status	Code	Message	Person
04/14/2010	CB	CASE IN REVIEW	(TORO)
05/06/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/19/2010	TibRec	03/19/2010	Closed	03/22/2010	Days	3
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	O					WF	
Fname	[REDACTED]	Message	CONGR-OTHER						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message							
		A/D				Let2part			
Assinged	DAVID T	Date	03/22/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken	FAXED RESPONSE			Dup	
SA/C	SPECTER REP ARLEN	Signedby							

Summary Partic asks that her acct be investigated to determine her backpay.

Status	Code	Message	Person
03/22/2010	CB	CASE IN REVIEW	(TORO)
03/22/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 03/16/2010	TibRec 03/22/2010	Closed 04/14/2010	Days 23
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		Source WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/23/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC HUTCHESON REP KAY BAILEY		Signedby SIGNED BY DIR OEA		

Summary Partic is up set about the processing time of his withdraw. He asks that TSP provide him with an

Status	Code	Message	Person
03/23/2010	CB	CASE IN REVIEW	(TORO)
04/15/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 03/23/2010 **TibRec** 03/23/2010 **Closed** 05/13/2010 **Days** 51
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WE**
Fname **Message** CONGR-WD/TRANSFER TO IRAS
Address **Tickler**
 Message
City **A/D** **Let2part**
Assinged DAVID T **Date** 03/25/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C BROUN REP PAUL **Signedby** SIGNED BY DIR OEA

Summary (Second request)Partic is upset about his TSP 70 being chosen for verification. He asks that his acct be loss.

Status	Code	Message	Person
03/25/2010	CB	CASE IN REVIEW	(TORO)
05/12/2010	RD	RESPONSE CIRCULATING	(LONG)
05/13/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

OPSTrak - Complete Format Report

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/10/2010	TibRec	03/23/2010	Closed	03/31/2010	Days	8	
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source		
Lname	[REDACTED]	ProbCode	W					Source	C	
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS							
Address	[REDACTED]	Tickler								
	[REDACTED]	Message								
City	[REDACTED]	A/D		Let2part						
Assinged	DAVID T	Date	03/23/2010	Payment						
Scheduled		Paid		Acttaken		Nfcinst				
SAC				Signedby	SIGNED BY DIR OEA				Dup	

Summary Partic asks that the penalties assessed on his TSP 70 be refunded because the withdraw was related to

Status	Code	Message	Person
03/23/2010	CB	CASE IN REVIEW	(TORO)
03/31/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 03/10/2010	TibRec 03/23/2010	Closed 03/30/2010	Days 7
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		C
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/23/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC BENNET REP MICHAEL F		Signedby		

Summary Partic asks various questions pertaining to his monthly bene when he retirer.

Status	Code	Message	Person
03/23/2010	CB	CASE IN REVIEW	(TORO)
03/30/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 03/26/2010	TibRec 03/26/2010	Closed 03/30/2010	Days 4
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		WF
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/29/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C MIKULSKI REP BARBARA A		Signedby		

Summary (Second Request) Partic asks that the tax dist declared on his loan be reversed because his new agency work.

Status	Code	Message	Person
03/29/2010	CB	CASE IN REVIEW	(TORO)
03/30/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 03/26/2010 **TibRec** 03/26/2010 **Closed** 04/07/2010 **Days** 2
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 04/02/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C **Signedby**

Summary Partic asks that TSP approve his withdrawal of agency funds because he is on LWOP.

Status	Code	Message	Person
04/02/2010	CB	CASE IN REVIEW	(TORO)
04/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

OPSTrak - Complete Format Report

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/03/2010	TibRec	03/30/2010	Closed	04/06/2010	Days	1
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					Source	WF
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	04/02/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken			Dup		
SAC		Signedby	SIGNED BY DIR OEA						

Summary Partic asks that his METLIFE annuity (TSP 70) be reversed because he wants to receive monthly

Status	Code	Message	Person
04/02/2010	CB	CASE IN REVIEW	(TORO)
04/06/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/18/2010	TibRec	03/30/2010	Closed	04/07/2010	Days	8
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	L					Source	WF
Fname	[REDACTED]	Message	CONGR-LOAN INFORMATION						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	04/05/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE				Dup
SAC		Signedby							

Summary Partic asks that the tax dist declared on his loan be reversed because his agency didn't process his

Status	Code	Message	Person
04/02/2010	CB	CASE IN REVIEW	(TORO)
04/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	03/21/2010	TibRec	03/31/2010	Closed	04/07/2010	Days	2
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					Source	W
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	04/02/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE				Dup
SAC		Signedby							

Summary Partica asks that his processed and disbursed TSP 70 be forwarded to the FI to avoid tax penalties.

Status	Code	Message	Person
04/02/2010	CB	CASE IN REVIEW	(TORO)
04/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 03/04/2010 **TibRec** 04/05/2010 **Closed** 05/10/2010 **Days** 35
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **W**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 04/12/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C NAT'L ASSOC OF LETTER CARRIERS **Signedby** SIGNED BY DIR OEA

Summary Partic asks that TSP re-evaluate proceedures for processing the TSP 3 form.

Status	Code	Message	Person
04/12/2010	CB	CASE IN REVIEW	(TORO)
05/10/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/06/2010	TibRec 04/06/2010	Closed 04/14/2010	Days 8
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WE
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/07/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC		Signedby SIGNED BY DIR OEA		

Summary Partic asks that TSP assist him is correcting an erroneous separation code.

Status	Code	Message	Person
04/06/2010	CB	CASE IN REVIEW	(TORR)
04/14/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/08/2010	TibRec 04/12/2010	Closed 05/05/2010	Days 23
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		Source W
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/16/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC HUTCHISON REP KAY BAILEY		Signedby SIGNED BY DIR OEA		

Summary Partic asks why TSP send withdrawals checks by mail instead of sending by EFT.

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/05/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/14/2010	TibRec 04/14/2010	Closed 05/06/2010	Days 22
CaseNum [REDACTED]	Archived .F.	SSN	Tax	Source
Lname ANONYMOUS		ProbCode O		WE
Fname		Message CONGR-OTHER		
Address		Tickler		
		Message		
City		A/D	Let2part	
Assinged DAVID T	Date 04/16/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC VAN HOLLEN	REP CHRIS	Signedby		

Summary Partic asks when will TSP implement the death spouse bene account.

Status	Code	Message	Person
04/14/2010	CB	CASE IN REVIEW	(TORO)
05/06/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/14/2010	TibRec 04/14/2010	Closed 05/06/2010	Days 22
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WE
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/16/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C KRATOVIL JR REP FRANKS M		Signedby		

Summary Partic asks that his acct be credited for lost earnings of \$1,700 because his agency did not withhold

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/06/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 04/14/2010 **TibRec** 04/14/2010 **Closed** 05/05/2010 **Days** 21
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** D **WE**
Fname [REDACTED] **Message** CONGR-DEATH
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 04/16/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC BISHOP REP TIM **Signedby**

Summary Partic's (dec'd) daughter [REDACTED] asks that the original TSP 3 be viewed to decide the

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/05/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/14/2010	TibRec 04/14/2010	Closed 04/15/2010	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]	ProbCode W			Source WE
Fname [REDACTED]	Message CONGR-WD/TRANSFER TO IRAS			
Address [REDACTED]	Tickler			
City [REDACTED]	Message			
	A/D		Let2part	
Assinged DAVID T	Date 04/15/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C		Signedby SIGNED BY DIR OPS		

Summary Partic asks that TSP grant him a exception to obtaining his spouse signature because she is

Status	Code	Message	Person
04/15/2010	CB	CASE IN REVIEW	(TORO)
04/15/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/09/2010	TibRec 04/15/2010	Closed 05/06/2010	Days 21
CaseNum [REDACTED]	Archived .F.	SSN	Tax	Source
Lname [REDACTED]		ProbCode O		WF
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/16/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C LUJAN REP BEN R		Signedby		

Summary Partic asks that a sixth TSP investment option be added for the Partic.

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/06/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/08/2010	TibRec 04/15/2010	Closed 05/07/2010	Days 22
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/16/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C WITTMAN REP ROBERT J		Signedby		

Summary Partic's wife, [REDACTED] states her husband rec'd loans without her signature. Shs asks that his

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/16/2010	TibRec 04/16/2010	Closed 05/07/2010	Days 21
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/16/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C INSLEE REP JAY		Signedby		

Summary Partic asks that TSP cooperate with Vanguard Company in issuing him a RMD on the funds he (Second Request-4/19/10)

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/21/2010	TibRec 04/21/2010	Closed 05/07/2010	Days 16
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/26/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C MIKULSKI REP BARBARA		Signedby		

Summary Partic asks that the spousal consent to withdraw funds from his TSP acct be waived.

Status	Code	Message	Person
04/21/2010	CB	CASE IN REVIEW	(TORO)
05/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/21/2010	TibRec 04/21/2010	Closed 05/07/2010	Days 16
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WF
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/26/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C ISSA REP DARRELL		Signedby		

Summary Partic's ex-wife asks that TSP disburse the partic acct according to the court order.

Status	Code	Message	Person
04/26/2010	CB	CASE IN REVIEW	(TORO)
05/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 04/28/2010 **TibRec** 04/28/2010 **Closed** 05/12/2010 **Days** 14

CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** IRA **WF**

Fname [REDACTED] **Message** CONGR-TRANSFER / ROLL-IN FROM IRA

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 04/30/2010 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**

SA/C REED REP JACK **Signedby**

Summary Partic asks that her TSP 60 be processed.

Status	Code	Message	Person
04/30/2010	CB	CASE IN REVIEW	(TORO)
05/12/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/26/2010	TibRec 04/28/2010	Closed 05/05/2010	Days 7
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WF
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/29/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C MC CARTHY REP KEVIN		Signedby		

Summary Partic states he is experiencing financial difficulties. He asks that the 60 day waiting period for another

Status	Code	Message	Person
04/29/2010	CB	CASE IN REVIEW	(TORO)
05/05/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	01/11/2010	TibRec	04/30/2010	Closed	05/04/2010	Days	4	
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source		
Lname	[REDACTED]	ProbCode	W					Source	W	
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS							
Address	[REDACTED]	Tickler								
		Message								
City	[REDACTED]	A/D		Let2part						
Assinged	DAVID T	Date	04/30/2010	Payment					Nfcinst	
Scheduled		Paid		Acttaken	HANDLED BY PHONE				Dup	
SAC	COCHRAN REP THAD			Signedby						

Summary Partic asks that TSP allow him to transfer his money to an IRA.

Status	Code	Message	Person
04/30/2010	CB	CASE IN REVIEW	(TORO)
05/04/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 05/12/2010	TibRec 05/19/2010	Closed 06/11/2010	Days 23
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname	[REDACTED]	ProbCode W		WF
Fname	[REDACTED]	Message CONGR-WD/TRANSFER TO IRAS		
Address	[REDACTED]	Tickler		
City	[REDACTED]	Message forwarded to Grumbine for reviee 5/27/10		
		A/D	Let2part	
Assinged THOMAS T	Date 05/21/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C HOYER REP STENY H		Signedby SIGNED BY DIR OEA		

Summary Partic asks to convert his TSP account into "I" savings bonds of \$1,000 or \$10,000 denominations.

Status	Code	Message	Person
05/21/2010	CB	CASE IN REVIEW	(TRABUCCO)
05/27/2010	RD	RESPONSE CIRCULATING	(GRUMBINE)
06/11/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 05/18/2010 **TibRec** 05/19/2010 **Closed** 06/15/2010 **Days** 27
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **C**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged THOMAS T **Date** 05/19/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC FLAKE REP JEFF **Signedby** SIGNED BY DIR OEA

Summary Partic asks that 1099R's be forwarded to him for 2008 (w/d amt \$50,000) and 2009 (w/d amt

Status	Code	Message	Person
05/19/2010	CB	CASE IN REVIEW	(TRABUCCO)
05/21/2010	FB	FURTHER INFORMATION NEEDED	(LITTLE)
05/24/2010	CB	CASE IN REVIEW	(TRABUCCO)
05/27/2010	RD	RESPONSE CIRCULATING	(GRUMBINE)
06/15/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 05/19/2010 **TibRec** 05/19/2010 **Closed** 06/02/2010 **Days** 14
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged THOMAS T **Date** 05/19/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC SMITH, REP. LAMAR **Signedby** SIGNED BY DIR OEA

Summary Partic states he has been experiencing difficulties withdrawing his acct. He asks that his TSP 70 be

Status	Code	Message	Person
05/19/2010	CB	CASE IN REVIEW	(TRABUCCO)
05/21/2010	FB	FURTHER INFORMATION NEEDED	(LITTLE)
05/24/2010	CB	CASE IN REVIEW	(TRABUCCO)
06/02/2010	CA	CASE CLOSED CONGR-ELIGIBILITY	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 05/20/2010 **TibRec** 05/26/2010 **Closed** 06/03/2010 **Days** 8
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** D **W**
Fname [REDACTED] **Message** CONGR-DEATH
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged THOMAS T **Date** 05/27/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C BIPHOP REP TIMOTHY **Signedby**

Summary Partic's daughter, [REDACTED] asks that her mother's TSP account be disbursed.

Status	Code	Message	Person
05/27/2010	CB	CASE IN REVIEW	(TRABUCCO)
06/03/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 06/01/2010	TibRec 06/01/2010	Closed 06/04/2010	Days 3
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 06/04/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC ALEXANDER, REP. LAMAR		Signedby		

Summary Partic asks that her withdrawal be processed.

Status	Code	Message	Person
06/04/2010	CB	CASE IN REVIEW	(TORO)
06/04/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/14/2010	TibRec 04/14/2010	Closed 05/06/2010	Days 22
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WE
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/16/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C KRATOVIL JR REP FRANKS M		Signedby		

Summary Partic asks that his acct be credited for lost earnings of \$1,700 because his agency did not withhold

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/06/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 04/14/2010 **TibRec** 04/14/2010 **Closed** 05/05/2010 **Days** 21
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** D **WE**
Fname [REDACTED] **Message** CONGR-DEATH
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 04/16/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC BISHOP REP TIM **Signedby**

Summary Partic's (dec'd) daughter [REDACTED] asks that the original TSP 3 be viewed to decide the

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/05/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/14/2010	TibRec 04/14/2010	Closed 04/15/2010	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		Source WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/15/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C		Signedby SIGNED BY DIR OPS		

Summary Partic asks that TSP grant him a exception to obtaining his spouse signature because she is

Status	Code	Message	Person
04/15/2010	CB	CASE IN REVIEW	(TORO)
04/15/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/09/2010	TibRec 04/15/2010	Closed 05/06/2010	Days 21
CaseNum [REDACTED]	Archived .F.	SSN	Tax	Source
Lname [REDACTED]	ProbCode O			WF
Fname [REDACTED]	Message CONGR-OTHER			
Address [REDACTED]	Tickler			
City [REDACTED]	Message			
	A/D		Let2part	
Assinged DAVID T	Date 04/16/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C LUJAN REP BEN R		Signedby		

Summary Partic asks that a sixth TSP investment option be added for the Partic.

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/06/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/08/2010	TibRec 04/15/2010	Closed 05/07/2010	Days 22
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]	ProbCode W			WF
Fname [REDACTED]	Message CONGR-WD/TRANSFER TO IRAS			
Address [REDACTED]	Tickler			
City [REDACTED]	Message			
	A/D		Let2part	
Assinged DAVID T	Date 04/16/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C WITTMAN REP ROBERT J		Signedby		

Summary Partic's wife, [REDACTED] states her husband rec'd loans without her signature. Shs asks that his

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	04/16/2010	TibRec	04/16/2010	Closed	05/07/2010	Days	21
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					WF	
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message							
		A/D		Let2part					
Assinged	DAVID T	Date	04/16/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE			Dup	
SA/C	INSLEE REP JAY	Signedby							

Summary Partic asks that TSP cooperate with Vanguard Company in issuing him a RMD on the funds he (Second Request-4/19/10)

Status	Code	Message	Person
04/16/2010	CB	CASE IN REVIEW	(TORO)
05/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/21/2010	TibRec 04/21/2010	Closed 05/07/2010	Days 16
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/26/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C MIKULSKI REP BARBARA		Signedby		

Summary Partic asks that the spousal consent to withdraw funds from his TSP acct be waived.

Status	Code	Message	Person
04/21/2010	CB	CASE IN REVIEW	(TORO)
05/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/21/2010	TibRec 04/21/2010	Closed 05/07/2010	Days 16
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WF
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/26/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C ISSA REP DARRELL		Signedby		

Summary Partic's ex-wife asks that TSP disburse the partic acct according to the court order.

Status	Code	Message	Person
04/26/2010	CB	CASE IN REVIEW	(TORO)
05/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 04/28/2010 **TibRec** 04/28/2010 **Closed** 05/12/2010 **Days** 14

CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** IRA **WF**

Fname [REDACTED] **Message** CONGR-TRANSFER / ROLL-IN FROM IRA

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 04/30/2010 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**

SA/C REED REP JACK **Signedby**

Summary Partic asks that her TSP 60 be processed.

Status	Code	Message	Person
04/30/2010	CB	CASE IN REVIEW	(TORO)
05/12/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 04/26/2010 **TibRec** 04/28/2010 **Closed** 05/05/2010 **Days** 7
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WF**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 04/29/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C MC CARTHY REP KEVIN **Signedby**

Summary Partic states he is experiencing financial difficulties. He asks that the 60 day waiting period for another

Status	Code	Message	Person
04/29/2010	CB	CASE IN REVIEW	(TORO)
05/05/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/11/2010 **TibRec** 04/30/2010 **Closed** 05/04/2010 **Days** 4
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **W**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 04/30/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** HANDLED BY PHONE **Dup**
SAC COCHRAN REP THAD **Signedby**

Summary Partic asks that TSP allow him to transfer his money to an IRA.

Status	Code	Message	Person
04/30/2010	CB	CASE IN REVIEW	(TORO)
05/04/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 05/12/2010 **TibRec** 05/19/2010 **Closed** 06/11/2010 **Days** 23
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message forwarded to Grumbine for reviee 5/27/10
City [REDACTED] **A/D** **Let2part**
Assinged THOMAS T **Date** 05/21/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C HOYER REP STENY H **Signedby** SIGNED BY DIR OEA

Summary Partic asks to convert his TSP account into "I" savings bonds of \$1,000 or \$10,000 denominations.

Status	Code	Message	Person
05/21/2010	CB	CASE IN REVIEW	(TRABUCCO)
05/27/2010	RD	RESPONSE CIRCULATING	(GRUMBINE)
06/11/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 05/18/2010 **TibRec** 05/19/2010 **Closed** 06/15/2010 **Days** 27
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **City** [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Fname [REDACTED] **Message** **Address** [REDACTED] **Tickler**
Address [REDACTED] **Message** **City** [REDACTED] **A/D** **Let2part**
Assinged THOMAS T **Date** 05/19/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC FLAKE REP JEFF **Signedby** SIGNED BY DIR OEA

Summary Partic asks that 1099R's be forwarded to him for 2008 (w/d amt \$50,000) and 2009 (w/d amt

Status	Code	Message	Person
05/19/2010	CB	CASE IN REVIEW	(TRABUCCO)
05/21/2010	FB	FURTHER INFORMATION NEEDED	(LITTLE)
05/24/2010	CB	CASE IN REVIEW	(TRABUCCO)
05/27/2010	RD	RESPONSE CIRCULATING	(GRUMBINE)
06/15/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 05/19/2010 **TibRec** 05/19/2010 **Closed** 06/02/2010 **Days** 14
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged THOMAS T **Date** 05/19/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC SMITH, REP. LAMAR **Signedby** SIGNED BY DIR OEA

Summary Partic states he has been experiencing difficulties withdrawing his acct. He asks that his TSP 70 be

Status	Code	Message	Person
05/19/2010	CB	CASE IN REVIEW	(TRABUCCO)
05/21/2010	FB	FURTHER INFORMATION NEEDED	(LITTLE)
05/24/2010	CB	CASE IN REVIEW	(TRABUCCO)
06/02/2010	CA	CASE CLOSED CONGR-ELIGIBILITY	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 05/20/2010 **TibRec** 05/26/2010 **Closed** 06/03/2010 **Days** 8
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** D **W**
Fname [REDACTED] **Message** CONGR-DEATH
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged THOMAS T **Date** 05/27/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C BIPHOP REP TIMOTHY **Signedby**
Summary Partic's daughter, [REDACTED] asks that her mother's TSP account be disbursed.

Status	Code	Message	Person
05/27/2010	CB	CASE IN REVIEW	(TRABUCCO)
06/03/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 06/01/2010	TibRec 06/01/2010	Closed 06/04/2010	Days 3
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 06/04/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC ALEXANDER, REP. LAMAR		Signedby		

Summary Partic asks that her withdrawal be processed.

Status	Code	Message	Person
06/04/2010	CB	CASE IN REVIEW	(TORO)
06/04/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 08/18/2010 **TibRec** 08/20/2010 **Closed** 08/24/2010 **Days** 4
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged KEVIN **Date** 08/24/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC WITTMAN, REP. ROBERT J. **Signedby** SIGNED BY DIR OEA

Summary Partic states he is retired. He asks that his TSP 70 be processed.

Status	Code	Message	Person
08/24/2010	CB	CASE IN REVIEW	(LAIRD)
08/30/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 08/23/2010	TibRec 08/23/2010	Closed 09/08/2010	Days 16
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged KEVIN	Date 08/24/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC CONNOLLY, REP. GERALD E.		Signedby SIGNED BY DIR OEA		

Summary Partic states she is separated. She asks that the employment code be changed to show separated

Status	Code	Message	Person
08/24/2010	CB	CASE IN REVIEW	(LAIRD)
09/05/2010	RD	RESPONSE CIRCULATING	(TORO)
09/08/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	08/25/2010	TibRec	09/07/2010	Closed	09/22/2010	Days	15
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	B					Source	W
Fname	[REDACTED]	Message	CONGR-GENERAL TSP INFORMATION						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D				Let2part			
Assinged	DAVDI T	Date	09/08/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken				Dup	
SA/C	HUTCHISON, REP. KAY BAILEY			Signedby	SIGNED BY DIR OEA				

Summary Partic states she requested an IFT but when she viewed her account there was not a change. She asks

Status	Code	Message	Person
09/08/2010	CB	CASE IN REVIEW	(TORO)
09/22/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	09/07/2010	TibRec	09/07/2010	Closed	09/10/2010	Days	0
CaseNum	[REDACTED]	Archived	.F.	SSN		Tax		Source	
Lname	[REDACTED]	ProbCode	O					WF	
Fname	[REDACTED]	Message	CONGR-OTHER						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message							
		A/D				Let2part			
Assinged	DAVID T	Date	09/07/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken				Dup	
SAC	CASEY, REP. ROBERT P.	Signedby	SIGNED BY DIR OEA						
Summary	[REDACTED]	asks that his application for employment be given full and fair consideration.							

Status	Code	Message	Person
09/07/2010	CB	CASE IN REVIEW	(TORO)
09/10/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 09/07/2010 **TibRec** 09/07/2010 **Closed** 09/10/2010 **Days** 3
CaseNum [REDACTED] **Archived** .F. **SSN** **Tax** **Source**
Lname [REDACTED] **ProbCode** O **W**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 09/07/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C REP. GRAVES, SAM **Signedby** SIGNED BY DIR OEA

Summary [REDACTED] asks that TSP gives attention to this emerging firm to provide investment choices

Status	Code	Message	Person
09/07/2010	CB	CASE IN REVIEW	(TORO)
09/10/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	08/30/2010	TibRec	09/09/2010	Closed	09/10/2010	Days	1
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					Source	C
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	09/09/2010	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE				Dup
SAC	MCCASKILL, REP. CLAIRE			Signedby					

Summary Partis is upset because her TSP 70 rejected twice; she did not indicate the type of acct. for direct number.

Status	Code	Message	Person
09/09/2010	CB	CASE IN REVIEW	(TORO)
09/10/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 09/09/2010 **TibRec** 09/10/2010 **Closed** 10/07/2010 **Days** 27
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** CTOR **Source** C
Fname [REDACTED] **Message** CONGR-COURT ORDER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 09/10/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC OWENS, REP. BILL **Signedby** SIGNED BY DIR OEA

Summary Partic states his wife received more then her court ordered amount. He asks that TSP re-calculate the

Status	Code	Message	Person
09/10/2010	CB	CASE IN REVIEW	(TORO)
10/07/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 09/09/2010 **TibRec** 09/14/2010 **Closed** 09/30/2010 **Days** 16

CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** O **W**

Fname [REDACTED] **Message** CONGR-OTHER

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 09/21/2010 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** **Dup**

SAC HOYER, REP. STENY H. **Signedby** SIGNED BY DIR OEA

Summary Partic is concerned about an suspected Ponzi Scheme perpetrated on TSP by [REDACTED]

Status	Code	Message	Person
09/21/2010	CB	CASE IN REVIEW	(TORO)
09/30/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 09/21/2010	TibRec 09/21/2010	Closed 09/23/2010	Days 2
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode CTOR		WF
Fname [REDACTED]		Message CONGR-COURT ORDER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 09/23/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC CRENSHAW, REP. ANDER		Signedby		

Summary Partic express concern about the decision letter concerning a court-ordered payment to be made to his

Status	Code	Message	Person
09/23/2010	CB	CASE IN REVIEW	(TORO)
09/23/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 09/28/2010	TibRec 09/28/2010	Closed 09/29/2010	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		W
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 09/29/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC MIKULSKI, REP. BARBARA		Signedby		

Summary Partic asks for assistance with withdrawing his TSP account.

Status	Code	Message	Person
09/29/2010	CB	CASE IN REVIEW	(TORO)
09/29/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 10/05/2010	TibRec 10/12/2010	Closed 10/28/2010	Days 16
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode CTOR		W
Fname [REDACTED]		Message CONGR-COURT ORDER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 10/12/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC BARTLETT, REP. ROSCOE G.		Signedby SIGNED BY DIR OEA		

Summary Partic states the court order amount given to his ex-wife was mis-calculated. He asks that TSP

Status	Code	Message	Person
10/12/2010	CB	CASE IN REVIEW	(TORO)
10/28/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	09/27/2010	TibRec	10/13/2010	Closed	10/28/2010	Days	24
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	O					Source	W
Fname	[REDACTED]	Message	CONGR-OTHER						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message						Let2part	
Assinged	DAVID T	Date	10/13/2010	Payment				Nfcinst	
Scheduled		Paid		Acttaken					Dup
SAC	LANGEVIN, REP. JAMES	Signedby	SIGNED BY DIR OEA						

Summary Partic asks that Congressman James Langevin and his colleagues stay away from any involvement with

Status	Code	Message	Person
10/13/2010	CB	CASE IN REVIEW	(TORO)
10/28/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 10/21/2010	TibRec 10/29/2010	Closed 11/03/2010	Days 5
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 11/01/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC EMERSON, REP. JO ANN		Signedby		

Summary Partic's (dec'd) wife asks for information regarding a 2009 distribution from her husband's account.

Status	Code	Message	Person
11/01/2010	CB	CASE IN REVIEW	(TORO)
11/03/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 11/01/2010	TibRec 11/01/2010	Closed 11/10/2010	Days 9
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode D		WF
Fname [REDACTED]		Message CONGR-DEATH		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 11/04/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC FRANKEN, REP. AL		Signedby		

Summary Partic (dec'd) personal representative asks about survivor benefits.

Status	Code	Message	Person
11/04/2010	CB	CASE IN REVIEW	(TORO)
11/10/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 11/01/2010	TibRec 11/01/2010	Closed 11/01/2010	Days 0
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WE
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 11/01/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC INOUYE, REP. DANIEL K.		Signedby		

Summary Partic's husband asks that TSP provide him with a copy of his wife's TSP statement (no POA on file).

Status	Code	Message	Person
11/01/2010	CB	CASE IN REVIEW	(TORO)
11/01/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 11/01/2010	TibRec 11/01/2010	Closed 11/09/2010	Days 8
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WE
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 11/04/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC SMITH, REP. ADAM		Signedby SIGNED BY DIR OEA		

Summary Partic states she medically retired from Federal service in 2003 but was rehired in 2009 by the U.S. count be investigated because \$30k of matching gov't contributions was removed form her account.

Status	Code	Message	Person
11/04/2010	CB	CASE IN REVIEW	(TORO)
11/09/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 10/27/2010	TibRec 11/01/2010	Closed 11/03/2010	Days 2
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 11/03/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC ROTHMAN, REP. STEVE		Signedby		

Summary Partic asks that various acct information be provided to her.

Status	Code	Message	Person
11/03/2010	CB	CASE IN REVIEW	(TORO)
11/03/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 10/25/2010	TibRec 11/01/2010	Closed 11/03/2010	Days 2
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode D		WE
Fname [REDACTED]		Message CONGR-DEATH		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 11/03/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC GRASSLEY, REP. CHARLES E.		Signedby		

Summary Partic's sister asks that the death benefits payment be forwarded to her.

Status	Code	Message	Person
11/03/2010	CB	CASE IN REVIEW	(TORO)
11/03/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 10/28/2010 **TibRec** 11/01/2010 **Closed** 11/01/2010 **Days** 0
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** L **WE**
Fname [REDACTED] **Message** CONGR-LOAN INFORMATION
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 11/01/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC BARRASSO, REP. JOHN **Signedby**

Summary Partic asks for assistance with obtaining her TSP20R.

Status	Code	Message	Person
11/01/2010	CB	CASE IN REVIEW	(TORO)
11/01/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 11/02/2010 **TibRec** 11/02/2010 **Closed** 11/17/2010 **Days** 15
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** D **WE**
Fname [REDACTED] **Message** CONGR-DEATH
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 11/02/2010 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC GILLIBRAND, REP. KIRSTEN E. **Signedby** SIGNED BY DIR OEA

Summary [REDACTED] questions the validity of the partic TSP3.

Status	Code	Message	Person
11/02/2010	CB	CASE IN REVIEW	(TORO)
11/17/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 10/22/2010	TibRec 11/02/2010	Closed 11/02/2010	Days 0
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 11/02/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken HANDLED BY PHONE		Dup
SA/C CASEY, JR. REP. ROBERT P.		Signedby		

Summary Partic asks for assistance with receiving the check from his processed and disbursed TSP70.

Status	Code	Message	Person
11/02/2010	CB	CASE IN REVIEW	(TORO)
11/04/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 11/10/2010	TibRec 11/10/2010	Closed 12/01/2010	Days 21
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 11/15/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C CASEY, JR. REP. ROBERT P.		Signedby SIGNED BY DIR OEA		

Summary Partic asks that his MetLife annuity be reversed because he did not know how to fill out the form.

Status	Code	Message	Person
11/10/2010	CB	CASE IN REVIEW	(TORO)
12/01/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 12/02/2010	TibRec 12/06/2010	Closed 12/21/2010	Days 15
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WF
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 12/06/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC GARRETT, REP. SCOTT		Signedby		

Summary Partic asks that his account be investigated because of overpayment of contribution.

Status	Code	Message	Person
12/06/2010	CB	CASE IN REVIEW	(TORO)
12/21/2010	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 12/18/2010	TibRec 12/20/2010	Closed 01/07/2011	Days 18
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode D		WF
Fname [REDACTED]		Message CONGR-DEATH		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 12/21/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC KISSELL, REP. LARRY		Signedby		

Summary [REDACTED] (ex-husband of partic (dec'd)) asks that the disbursment of the partic acct into a IRA be penalties.

Status	Code	Message	Person
12/21/2010	CB	CASE IN REVIEW	(TORO)
01/07/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 12/10/2010	TibRec 12/20/2010	Closed 01/11/2011	Days 22
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode CTOR		WF
Fname [REDACTED]		Message CONGR-COURT ORDER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 12/21/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C BARLETT, REP. ROSCOE		Signedby SIGNED BY DIR OEA		

Summary Partic asks that the court ordered amount be re-calculated because he thinks the amt is incorrect.

Status	Code	Message	Person
12/21/2010	CB	CASE IN REVIEW	(TORO)
01/11/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 12/27/2010	TibRec 12/27/2010	Closed 01/10/2011	Days 14
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode C		WF
Fname [REDACTED]		Message CONGR-CHANGE OF ADDRESS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 12/28/2010	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC DEMINT, REP. JIM		Signedby		

Summary Partic states she has separated from service and now resides in [REDACTED] She asks that TSP and address.

Status	Code	Message	Person
12/28/2010	CB	CASE IN REVIEW	(TORO)
01/10/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/03/2011 **TibRec** 01/04/2011 **Closed** 01/20/2011 **Days** 16
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** L **WF**
Fname [REDACTED] **Message** CONGR-LOAN INFORMATION
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
A/D **Let2part**
Assinged DAVID T **Date** 01/06/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C UPTON, REP. FRED **Signedby**

Summary Partic states he is within the two year residential loan requirement (purchased his home on Dec. 23, be approved.

Status	Code	Message	Person
01/06/2011	CB	CASE IN REVIEW	(TORO)
01/20/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

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CaseType CONGR	Docdate 01/06/2011	TibRec 01/06/2011	Closed 02/08/2011	Days 33
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]	ProbCode L			WF
Fname [REDACTED]	Message CONGR-LOAN INFORMATION			
Address [REDACTED]	Tickler			
	Message			
City [REDACTED]	A/D		Let2part	
Assinged DAVID T	Date 01/12/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C INHOFE, REP. JAMES M.		Signedby SIGNED BY DIR OEA		

Summary Partic states he does not owe a debt to TSP. He asks why he has received a request for payments.

Status	Code	Message	Person
01/12/2011	CB	CASE IN REVIEW	(TORO)
02/08/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	01/04/2011	TibRec	01/10/2011	Closed	02/15/2011	Days	36
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	G					W	
Fname	[REDACTED]	Message	CONGR-INVESTMENT FUND INFORMATION						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	01/12/2011	Payment					
Scheduled		Paid		Acttaken		Nfcinst			
SA/C	WEBB, REP. JIM			Signedby	SIGNED BY DIR OEA				

Summary Partic asks will the new TSP provisions (2011) allow for the transfer of existing "tax exempt" funds, TSP, to be transferred to the new Roth TSP?

Status	Code	Message	Person
01/11/2011	CB	CASE IN REVIEW	(TORO)
02/15/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

06/05/2015

CaseType CONGR **Docdate** 01/11/2011 **TibRec** 01/11/2011 **Closed** 02/09/2011 **Days** 29
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** L **WF**
Fname [REDACTED] **Message** CONGR-LOAN INFORMATION
Address [REDACTED] **Tickler**
City [REDACTED] **Message** **Let2part**
Assinged DAVID T **Date** 01/12/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C MORAN, REP. JIM **Signedby** SIGNED BY DIR OEA

Summary Partic took a residential loan while on active Duty. He retired from Active Duty and began his GS Civilian make the loan payments from his Civilian pay.

Status	Code	Message	Person
01/12/2011	CB	CASE IN REVIEW	(TORO)
02/09/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

06/05/2015

CaseType CONGR **Docdate** 01/11/2011 **TibRec** 01/11/2011 **Closed** 02/10/2011 **Days** 30
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WF**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
 A/D **Let2part**
Assinged DAVID T **Date** 01/14/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C VAN HOLLEN, REP. CHRIS **Signedby** SIGNED BY DIR OEA
Summary Partic is upset and ask why he received a 2010 RMD.

Status	Code	Message	Person
01/14/2011	CB	CASE IN REVIEW	(TORO)
02/10/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

06/05/2015

CaseType CONGR **Docdate** 01/14/2011 **TibRec** 01/14/2011 **Closed** 02/09/2011 **Days** 26
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** L **WF**
Fname [REDACTED] **Message** CONGR-LOAN INFORMATION
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 01/19/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C MATSUI, REP. DORIS O. **Signedby**

Summary Patric states repaying his GP loan is causing a financial hardship. He asks that the balance be taken

Status	Code	Message	Person
01/19/2011	CB	CASE IN REVIEW	(TORO)
02/09/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 01/13/2011	TibRec 01/14/2011	Closed 02/09/2011	Days 26
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode FO		WF
Fname [REDACTED]		Message CONGR-FORFEITURES		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 01/19/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC CARDIN, REP. BENJAMIN L.		Signedby		

Summary Partic states his agency made a mistake and as a result he has not been able to retire (status went from

Status	Code	Message	Person
01/19/2011	CB	CASE IN REVIEW	(TORO)
02/09/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/21/2011 **TibRec** 01/21/2011 **Closed** 02/16/2011 **Days** 26
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
A/D **Let2part**
Assinged DAVID T **Date** 01/27/2011 **Payment** **NfcInst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC CONNOLLY, REP. GERALD E. **Signedby**

Summary Partic states he did not make a withdrawal in April 30, 1997. He asks that his TSP 70 be processed.

Status	Code	Message	Person
01/27/2011	CB	CASE IN REVIEW	(TORO)
02/16/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/24/2011 **TibRec** 01/24/2011 **Closed** 02/17/2011 **Days** 24
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
A/D **Let2part**
Assinged DAVID T. **Date** 01/27/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C ROBERT P. , REP. CASEY **Signedby** SIGNED BY DIR OEA

Summary Partic asks that his monthly payments for his MRD be changed.

Status	Code	Message	Person
01/27/2011	CB	CASE IN REVIEW	(TORO)
02/17/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/25/2011 **TibRec** 01/26/2011 **Closed** 02/17/2011 **Days** 22
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
A/D **Let2part**
Assinged DAVID T. **Date** 01/27/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC COBLE, REP. HOWARD **Signedby** SIGNED BY DIR OEA

Summary Partic asks that his MRD be adjusted for the 2011 calendar year.

Status	Code	Message	Person
01/27/2011	CB	CASE IN REVIEW	(TORO)
02/17/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	01/27/2011	TibRec	02/01/2011	Closed	02/01/2011	Days	0
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	D					Source	WE
Fname	[REDACTED]	Message	CONGR-DEATH						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message							
		A/D				Let2part			
Assinged	DAVID T	Date	02/01/2011	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE			Dup	
SAC	REP. INOUYE	Signedby							

Summary Partic's (dec'd) father asks that the benefits from his son's TSP account be paid.

Status	Code	Message	Person
02/01/2011	CB	CASE IN REVIEW	(TORO)
02/01/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 01/20/2011 **TibRec** 02/01/2011 **Closed** 02/23/2011 **Days** 22
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 02/08/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC HENSARLING, REP JEB **Signedby**

Summary Partic asks that he be provided with info relating to TSP and IRS early distributions.

Status	Code	Message	Person
02/07/2011	CB	CASE IN REVIEW	(TORO)
02/23/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	02/01/2011	TibRec	02/01/2011	Closed	02/17/2011	Days	16
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					Source	WF
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	02/08/2011	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE				Dup
SAC	KYL, REP. JON			Signedby					

Summary Partic asks why has he received an 2010 MRD.

Status	Code	Message	Person
02/08/2011	CB	CASE IN REVIEW	(TORO)
02/17/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	10/08/2010	TibRec	02/03/2011	Closed	03/14/2011	Days	39
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	FO					Source	WF
Fname	[REDACTED]	Message	CONGR-FORFEITURES						
Address	[REDACTED]	Tickler							
	[REDACTED]	Message							
City	[REDACTED]	A/D				Let2part			
Assinged	DAVID T	Date	02/24/2011	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE			Dup	
SA/C	YOUNG, REP. C. W. BILL	Signedby							

Summary Partic asks for an explanation for the agency matching funds that were removed from his TSP account.

Status	Code	Message	Person
02/24/2011	CB	CASE IN REVIEW	(TORO)
03/14/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 02/07/2011 **TibRec** 02/07/2011 **Closed** 02/08/2011 **Days** 1
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** L **WF**
Fname [REDACTED] **Message** CONGR-LOAN INFORMATION
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 02/08/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC YOUNG, REP. BILL **Signedby**
Summary Partic asks that his TSP-20 be processed.

Status	Code	Message	Person
02/07/2011	CB	CASE IN REVIEW	(TORO)
02/08/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 02/10/2011	TibRec 02/10/2011	Closed 02/11/2011	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WE
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/11/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC LUGAR, REP. RICHARD		Signedby		

Summary Partic asks for information regarding how to withdraw and how to close his acct.

Status	Code	Message	Person
02/11/2011	CB	CASE IN REVIEW	(TORO)
02/11/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 02/16/2011 **TibRec** 02/16/2011 **Closed** 03/15/2011 **Days** 27
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** D **WF**
Fname [REDACTED] **Message** CONGR-DEATH
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 02/22/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC DICKS, REP. NORM **Signedby**

Summary Partic's (dec'd) father asks that the proceeds be forwarded to him.

Status	Code	Message	Person
02/22/2011	CB	CASE IN REVIEW	(TORO)
03/15/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	02/16/2011	TibRec	02/16/2011	Closed	03/14/2011	Days	26
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	L					Source	WF
Fname	[REDACTED]	Message	CONGR-LOAN INFORMATION						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	02/22/2011	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE				Dup
SAC	KINZINGER, REP. ADAM			Signedby					

Summary Partic states his gaining agency did not process his paperwork which caused his loan to be a tax dist.

Status	Code	Message	Person
02/22/2011	CB	CASE IN REVIEW	(TORO)
03/15/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 02/16/2011	TibRec 02/16/2011	Closed 03/14/2011	Days 26
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		WF
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/22/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC ISSA, REP. DARRELL		Signedby		

Summary Partic asks various questions in ref to TSP being misleading and about double taxation.

Status	Code	Message	Person
02/22/2011	CB	CASE IN REVIEW	(TORO)
03/14/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 02/15/2011	TibRec 02/18/2011	Closed 03/15/2011	Days 25
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		Source W
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/25/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC YOUNG, REP. C. W. BILL		Signedby		

Summary Partic states she made a mistake when she changed her minimum distribution amt. from \$580 to \$500. voided.

Status	Code	Message	Person
02/25/2011	CB	CASE IN REVIEW	(TORO)
03/15/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 02/22/2011	TibRec 02/22/2011	Closed 02/23/2011	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode D		T
Fname [REDACTED]		Message CONGR-DEATH		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/22/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC BALDWIN, REP. TAMMY		Signedby		

Summary Partic's (dec'd) spouse asks that the TSP death benefits be disbursed.

Status	Code	Message	Person
02/22/2011	CB	CASE IN REVIEW	(TORO)
02/23/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	02/11/2011	TibRec	02/22/2011	Closed	03/15/2011	Days	21
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]			ProbCode	I			W	
Fname	[REDACTED]			Message	CONGR-INTERFUND TRANSFER INFO				
Address	[REDACTED]			Tickler					
City	[REDACTED]			Message					
				A/D		Let2part			
Assinged	DAVID T	Date	02/25/2011	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE		Dup		
SAC	WARNER, REP. MARK R.			Signedby					

Summary Partic asks to make more then two IFT's per month.

Status	Code	Message	Person
02/25/2011	CB	CASE IN REVIEW	(TORO)
03/15/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 02/28/2011	TibRec 02/28/2011	Closed 03/24/2011	Days 24
CaseNum [REDACTED]	Archived .F.	SSN	Tax	Source
Lname [REDACTED]		ProbCode G		WF
Fname [REDACTED]		Message CONGR-INVESTMENT FUND INFORMATION		
Address		Tickler		
		Message		
City		A/D	Let2part	
Assinged DAVID T	Date 03/01/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC KUCINICH, REP. DENNIS J.		Signedby SIGNED BY EXD		

Summary Partic asks for general information about retiree's ability to transfer money into a Roth Acct.

Status	Code	Message	Person
03/01/2011	CB	CASE IN REVIEW	(TORO)
03/24/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 02/25/2011	TibRec 03/07/2011	Closed 03/16/2011	Days 9
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode CTOR		WF
Fname [REDACTED]		Message CONGR-COURT ORDER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/07/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C BARTLETT, REP. ROSCOE		Signedby SIGNED BY DIR OEA		

Summary (second request) Partic asks that the court ordered amount be re-calulated because he thinks the

Status	Code	Message	Person
03/07/2011	CB	CASE IN REVIEW	(TORO)
03/16/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

06/05/2015

CaseType CONGR **Docdate** 03/09/2011 **TibRec** 03/09/2011 **Closed** 03/23/2011 **Days** 14
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WE**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 03/09/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C NAT'L ASSOC OF LETTER CARRIERS **Signedby**

Summary Partic asks that TSP approve her residential loan request.

Status	Code	Message	Person
03/09/2011	CB	CASE IN REVIEW	(TORO)
03/23/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 03/01/2011 **TibRec** 03/10/2011 **Closed** 03/22/2011 **Days** 12
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** FO **S**
Fname **Message** CONGR-FORFEITURES
Address **Tickler**
 Message
City **A/D** **Let2part**
Assinged DAVID T **Date** 03/15/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC TERRY, REP. LEE **Signedby**

Summary Partic asks that his account be investigated becasue he believes \$700 was withdrawn due to forfeitures.

Status	Code	Message	Person
03/15/2011	CB	CASE IN REVIEW	(TORO)
03/22/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
03/22/2011	FO	CONGR-FORFEITURES (FOLLOW-UP)	(TORO)
03/22/2012	FO	CONGR-FORFEITURES(FOLLOW-UP COMPLT)	(TORO)

Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 03/04/2011 **TibRec** 03/17/2011 **Closed** 04/06/2011 **Days** 20
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **C**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 03/17/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC SANDERS, REP. BERNARD **Signedby**
Summary [REDACTED] asks that the status of her account be provided to her.

Status	Code	Message	Person
03/17/2011	CB	CASE IN REVIEW	(TORO)
04/06/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 03/21/2011 **TibRec** 03/21/2011 **Closed** 03/23/2011 **Days** 2
CaseNum [REDACTED] **Archived** .F. **SSN** **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WF**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 03/22/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
S/A/C MORAN, REP. JERRY **Signedby** SIGNED BY DIR OEA

Summary [REDACTED] is a mother of a partic who is deployed, [REDACTED] She is upset and states her son when he tried to change his address and stop an allotment from his pay. She asks that this matter be

Status	Code	Message	Person
03/22/2011	CB	CASE IN REVIEW	(TORO)
03/23/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

06/05/2015

CaseType CONGR **Docdate** 03/21/2011 **TibRec** 03/21/2011 **Closed** 04/08/2011 **Days** 18
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WF**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
A/D **Let2part**
Assinged DAVID T. **Date** 03/25/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC HOLDEN , REP. TIM **Signedby**

Summary Partic asks that his Military and Civil TSP accounts be combined into one account.

Status	Code	Message	Person
03/25/2011	CB	CASE IN REVIEW	(TORO)
04/08/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 02/01/2011	TibRec 03/30/2011	Closed 04/22/2011	Days 23
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		W
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/31/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC LATTA, REP. ROBERT E.		Signedby		

Summary Partic asks that TSP honor his request to rollover as tax favored contribtion for 2010.

Status	Code	Message	Person
03/31/2011	CB	CASE IN REVIEW	(TORO)
04/22/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/04/2011	TibRec 04/04/2011	Closed 05/05/2011	Days 31
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode CTOR		W
Fname [REDACTED]		Message CONGR-COURT ORDER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/04/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC SCOTT, REP. TIM		Signedby SIGNED BY DIR OEA		

Summary Partic asks that the court ordered amt given to his ex-wife be re-calculated.

Status	Code	Message	Person
04/04/2011	CB	CASE IN REVIEW	(TORO)
05/05/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 04/05/2011 **TibRec** 04/05/2011 **Closed** 05/05/2011 **Days** 30
CaseNum [REDACTED] **Archived** .F. **SSN** **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WE**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
Message
City **A/D** **Let2part**
Assinged DAVID T **Date** 04/08/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC JONES, REP WALTER **Signedby** SIGNED BY DIR OEA

Summary Asks if combat contributions are not taxed will the growth on these funds be taxable when withdrawn in

Status	Code	Message	Person
04/08/2011	CB	CASE IN REVIEW	(TORO)
05/05/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 04/07/2011 **TibRec** 04/07/2011 **Closed** 05/03/2011 **Days** 26
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 04/25/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC MATSUI, REP. DORIS **Signedby**

Summary Partic states he wanted to withdraw 100% of his account not 10%. He asks that his TSP-77 be

Status	Code	Message	Person
04/25/2011	CB	CASE IN REVIEW	(TORO)
05/03/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/07/2011	TibRec 04/07/2011	Closed 04/22/2011	Days 15
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/22/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC FEINSTEIN, REP. DIANNE		Signedby		

Summary Partic asks that addition information be provided to her about the mandatory 20% Federal income tax eligible rollover distributions.

Status	Code	Message	Person
04/22/2011	CB	CASE IN REVIEW	(TORO)
04/22/2011	CA	CASE CLOSED	
04/22/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	04/08/2011	TibRec	04/08/2011	Closed	04/12/2011	Days	4
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					Source	WE
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D		Let2part					
Assinged	DAVID T	Date	04/08/2011	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE				Dup
SA/C	PLATTS, REP. TODD R.			Signedby					

Summary Partic states he has not received the check from the hardship loan. He asks that his acct be

Status	Code	Message	Person
04/08/2011	CB	CASE IN REVIEW	(TORO)
04/12/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 04/12/2011 **TibRec** 04/13/2011 **Closed** 06/01/2011 **Days** 49
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** D **Source** C
Fname [REDACTED] **Message** CONGR-DEATH
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
Assinged DAVID T **Date** 04/13/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC TIBERI, REP. PATRICK J. **Signedby** SIGNED BY DIR OEA

Summary Partic's ex-wife is upset over the designation of beneficiary on file. She asks that TSP investigate.

Status	Code	Message	Person
04/13/2011	CB	CASE IN REVIEW	(TORO)
06/01/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/13/2011	TibRec 04/14/2011	Closed 05/13/2011	Days 29
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/25/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC OWENS, REP. WILLIAM L.		Signedby		

Summary Partic asks that the 10% penalty for early withdrawals be waived because he is disabled and is ship.

Status	Code	Message	Person
04/25/2011	CB	CASE IN REVIEW	(TORO)
05/13/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 04/08/2011	TibRec 04/25/2011	Closed 05/13/2011	Days 18
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		C
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/26/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC BLACKBURN, REP. MARSHA		Signedby		

Summary Partic asks that he be allowed to contribute his "Continuation Pay" to his TSP account.

Status	Code	Message	Person
04/26/2011	CB	CASE IN REVIEW	(TORO)
05/13/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

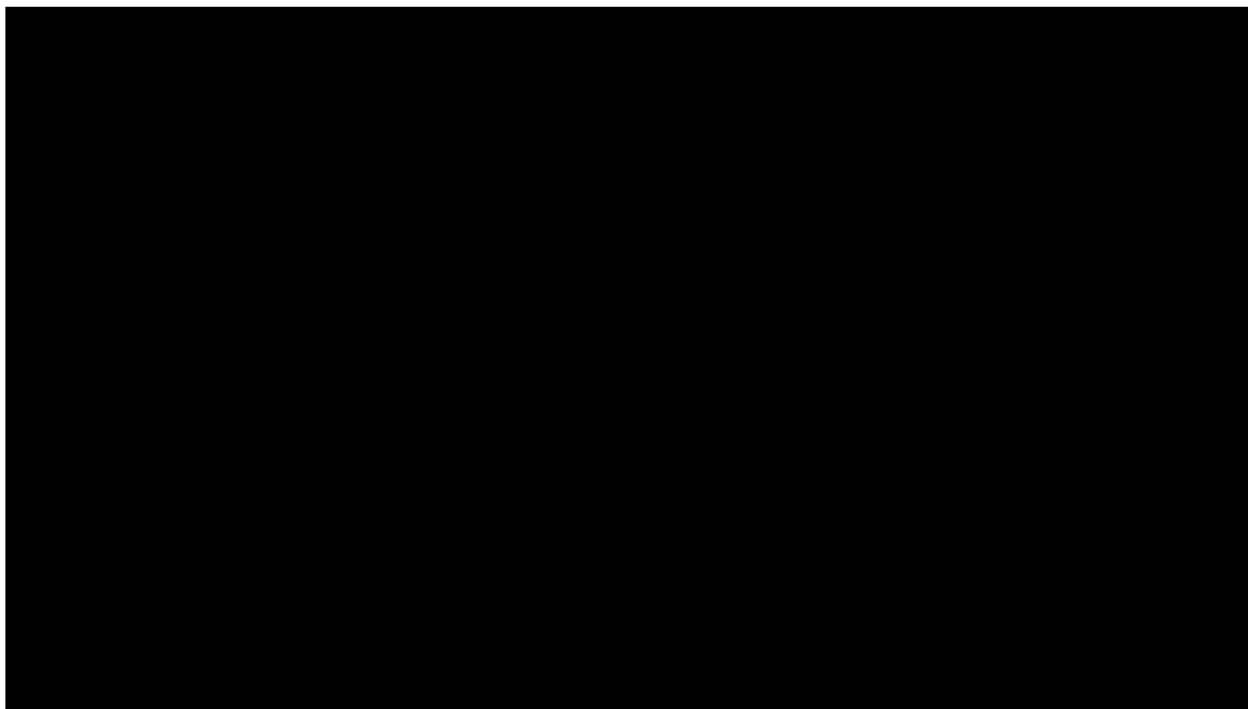
CaseType CONGR	Docdate 04/28/2011	TibRec 05/02/2011	Closed 05/23/2011	Days 21
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T.	Date 05/03/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken HANDLED BY PHONE		Dup
SAC CONNOLLY, REP. GERALD E.		Signedby		

Summary Partic states she only wanted to withdraw 90% of her TSP acct instead of the entire acct.She asks that (see comments)

Status	Code	Message	Person
05/03/2011	CB	CASE IN REVIEW	(TORO)
05/20/2011	SB	SPOKE TO CONGR OFFICE	(PARAZINSKI)
05/23/2011		RETN'D FILE TO D.TORO FOR FOLLOWUP	(TORO)
05/23/2011	CA	CASE CLOSED	
05/24/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment



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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 05/05/2011 **TibRec** 05/05/2011 **Closed** 06/07/2011 **Days** 33
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WF**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 05/20/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC SHAHEEN, REP. JEANNE **Signedby** SIGNED BY DIR OEA

Summary Partic states that TSP waste money on mailings. He asks that TSP spending be investigated.

Status	Code	Message	Person
05/20/2011	CB	CASE IN REVIEW	(TORO)
06/07/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 05/12/2011	TibRec 05/20/2011	Closed 05/20/2011	Days 0
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 05/20/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken NO ACTION REQUIRED		Dup
SA/C OWENS, REP. WILLIAM L.		Signedby		

Summary (second request)Partic asks that the penalties assoc with early withdrawals be wavied because he is

Status	Code	Message	Person
05/20/2011	CB	CASE IN REVIEW	(TORO)
05/20/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 05/12/2011 **TibRec** 05/23/2011 **Closed** 06/08/2011 **Days** 16
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **City** [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Fname [REDACTED] **Message** **Address** [REDACTED] **Tickler**
Address [REDACTED] **Message** **City** [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 05/23/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC SESSIONS, REP. JEFF **Signedby** SIGNED BY DIR OEA

Summary Partic asks for assistance withdrawing his funds from his TSP account.

Status	Code	Message	Person
05/23/2011	CB	CASE IN REVIEW	(TORO)
06/08/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 05/24/2011	TibRec 05/25/2011	Closed 06/17/2011	Days 23
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]	ProbCode W			WF
Fname [REDACTED]	Message CONGR-WD/TRANSFER TO IRAS			
Address [REDACTED]	Tickler			
City [REDACTED]	Message			
	A/D		Let2part	
Assinged DAVID T	Date 05/31/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C TIM REP. HOLDEN		Signedby		

Summary Partis asks that his TSP-75 be processed.

Status	Code	Message	Person
05/31/2011	CB	CASE IN REVIEW	(TORO)
06/17/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 05/23/2011 **TibRec** 06/02/2011 **Closed** 06/20/2011 **Days** 18
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **W**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
A/D **Let2part**
Assinged DAVID T **Date** 06/06/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC KOHL, REP. HERB **Signedby** SIGNED BY DIR OPS

Summary Partic asks that TSP allow him to withdraw more then the eligibe amount because he may have to file

Status	Code	Message	Person
06/06/2011	CB	CASE IN REVIEW	(TORO)
06/20/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 06/06/2011 **TibRec** 06/06/2011 **Closed** 06/22/2011 **Days** 16
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** D **WF**
Fname [REDACTED] **Message** CONGR-DEATH
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 06/08/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC KYL, REP. JON **Signedby**

Summary Partic asks that his wife's [REDACTED] TSP account be transferred to his TSP account.

Status	Code	Message	Person
06/08/2011	CB	CASE IN REVIEW	(TORO)
06/22/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 05/06/2011	TibRec 06/06/2011	Closed 06/09/2011	Days 3
CaseNum [REDACTED]	Archived .F.	SSN	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City		A/D	Let2part	
Assinged DAVID T	Date 06/08/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC FEINSTEIN, REP. DIANNE		Signedby		

Summary [REDACTED] states his wife is in the process of transferring her TSP account to another IRA because they ficulties speaking with PSR.

Status	Code	Message	Person
06/08/2011	CB	CASE IN REVIEW	(TORO)
06/09/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 06/08/2011 **TibRec** 06/08/2011 **Closed** 06/23/2011 **Days** 15
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City BLUE GRASS, IA 52726 **A/D** **Let2part**

Assinged DAVID T **Date** 06/22/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC GRASSLEY, REP. CHARLES **Signedby**

Summary Partic asks for assistance with withdrawing (TSP-70) her TSP account.

Status	Code	Message	Person
06/22/2011	CB	CASE IN REVIEW	(TORO)
06/23/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 06/09/2011 **TibRec** 06/13/2011 **Closed** 06/23/2011 **Days** 10
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City OSWEGO, NY 13126 **A/D** **Let2part**

Assinged DAVID T **Date** 06/15/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC OWENS, REP. WILLIAM L. **Signedby**

Summary Partic states the letter he received contained factual errors and did not address all of his concerns.

Status	Code	Message	Person
06/15/2011	CB	CASE IN REVIEW	(TORO)
06/23/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 06/09/2011	TibRec 06/22/2011	Closed 06/30/2011	Days 8
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 06/29/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC LANDRIEU, REP. MYRTLE L.		Signedby		

Summary Partic is upset about not being able to w/d fund b/c of an outstanding loan. (partic's loan was declared a phoned and left voice mail message for the Partic to inform that she can W/D)

Status	Code	Message	Person
06/29/2011	CB	CASE IN REVIEW	(TORO)
06/30/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 07/05/2011 **TibRec** 07/07/2011 **Closed** 07/15/2011 **Days** 8
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WE**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
A/D **Let2part**
Assinged DAVID T **Date** 07/11/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC BLUMENTHAL, REP. RICHARD **Signedby**
Summary Partic asks that his TSP-25 be processed.

Status	Code	Message	Person
07/11/2011	CB	CASE IN REVIEW	(TORO)
07/15/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

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CaseType CONGR **Docdate** 07/07/2011 **TibRec** 07/07/2011 **Closed** 07/15/2011 **Days** 8
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** CTOR **WF**
Fname [REDACTED] **Message** CONGR-COURT ORDER
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
A/D **Let2part**
Assinged DAVID T **Date** 07/11/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C MIKULSKI, REP. BARBARA A. **Signedby**
Summary [REDACTED] asks that the court ordered payment be expedited.

Status	Code	Message	Person
07/11/2011	CB	CASE IN REVIEW	(TORO)
07/15/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 07/06/2011 **TibRec** 07/07/2011 **Closed** 07/15/2011 **Days** 8
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WE**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City FALLS CHURCH, VA 22042 **A/D** **Let2part**
Assinged DAVID T **Date** 07/11/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC MORAN, REP. JIM **Signedby** SIGNED BY DIR OEA
Summary Partic asks for help with receiving his RMD.

Status	Code	Message	Person
07/11/2011	CB	CASE IN REVIEW	(TORO)
07/15/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 07/06/2011	TibRec 07/11/2011	Closed 07/25/2011	Days 14
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode G		W
Fname [REDACTED]		Message CONGR-INVESTMENT FUND INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/13/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC HUTCHISON, REP. KAY BAILEY		Signedby SIGNED BY DIR OEA		

Summary Partic asks questions relating to the U.S. debt limit and if the potential investments in the Gov't adversely affected if the securities are other than short term.

Status	Code	Message	Person
07/13/2011	CB	CASE IN REVIEW	(THOMAS T)
07/15/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 06/08/2011	TibRec 07/18/2011	Closed 08/12/2011	Days 25
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/20/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC FORBES, REP. RANDY		Signedby SIGNED BY DIR OEA		

Summary Partic asks why her TSP-70 was processed as an manual check instead of EFT.

Status	Code	Message	Person
07/20/2011	CB	CASE IN REVIEW	(TORO)
08/12/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 05/13/2011 **TibRec** 07/19/2011 **Closed** 08/15/2011 **Days** 27
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **Source** C
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 07/20/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC ROONEY, REP. THOMAS J. **Signedby**

Summary Partic asks that she be provided with detailed information about the S Fund.

Status	Code	Message	Person
07/20/2011	CB	CASE IN REVIEW	(TORO)
08/15/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 07/25/2011 **TibRec** 07/28/2011 **Closed** 08/16/2011 **Days** 19
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **Source** C
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
A/D **Let2part**
Assinged DAVID T **Date** 07/28/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC WARNER, MARK R. **Signedby**

Summary Partic asks why TSP does not have provisions for partic to use their TSP account/money for the short

Status	Code	Message	Person
07/28/2011	CB	CASE IN REVIEW	(TORO)
08/16/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 07/27/2011 **TibRec** 07/29/2011 **Closed** 08/19/2011 **Days** 21
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** CTOR **WF**
Fname [REDACTED] **Message** CONGR-COURT ORDER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 07/29/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC MIKULSKI, REP. BARBARA A. **Signedby** SIGNED BY DIR OEA

Summary Partic disputes the court ordered disbursement to his ex-wife.

Status	Code	Message	Person
07/29/2011	CB	CASE IN REVIEW	(TORO)
08/19/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 08/02/2011 **TibRec** 08/05/2011 **Closed** 08/31/2011 **Days** 26
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WF**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 08/10/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC CORNYN, REP. JOHN **Signedby** SIGNED BY DIR OPS

Summary Partic asks that the amount of "lifetime regular pre-tax contributions and catch-up contributions" be

Status	Code	Message	Person
08/10/2011	CB	CASE IN REVIEW	(TORO)
08/31/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	08/04/2011	TibRec	08/05/2011	Closed	09/06/2011	Days	32
CaseNum	[REDACTED]	Archived	.F.	SSN		Tax		Source	
Lname	[REDACTED]	ProbCode	O					Source	WE
Fname	[REDACTED]	Message	CONGR-OTHER						
Address	[REDACTED]	Tickler							
City	[REDACTED]	Message	David T has file for follow-up 9/7/11						
		A/D		Let2part					
Assinged	DAVID T	Date	08/09/2011	Payment		Nfcinst			
Scheduled		Paid		Acttaken					
SAC	LEAHY, REP. PATRICK			Signedby	SIGNED BY DIR OEA				
Summary	[REDACTED]	asks various questions relating to the rights of same sex couples.							

Status	Code	Message	Person
08/09/2011	CB	CASE IN REVIEW	(TORO)
09/06/2011	CA	CASE CLOSED	.

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 08/10/2011 **TibRec** 08/15/2011 **Closed** 08/24/2011 **Days** 9
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** D **W**
Fname [REDACTED] **Message** CONGR-DEATH
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 08/16/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** HANDLED BY PHONE **Dup**
SAC WOLF, FRANK R. **Signedby**
Summary The court-appointed custodian [REDACTED] of the partic's children asks for an status for the death

Status	Code	Message	Person
08/16/2011	CB	CASE IN REVIEW	(TORO)
08/24/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 08/05/2011	TibRec 08/15/2011	Closed 08/16/2011	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 08/15/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC RAHALL, REP. NICK J.		Signedby		

Summary Partic asks that her account be closed (employee code is: transferred , partic states she is separated).

Status	Code	Message	Person
08/15/2011	CB	CASE IN REVIEW	(TORO)
08/16/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 08/15/2011 **TibRec** 08/16/2011 **Closed** 09/13/2011 **Days** 28
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** L **C**
Fname [REDACTED] **Message** CONGR-LOAN INFORMATION
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 08/24/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC CAPITO, REP. SHELLEY MOORE **Signedby**

Summary Partic asks that he be provided with an explanation as to why IRS has reported income of \$5,928.

Status	Code	Message	Person
08/24/2011	CB	CASE IN REVIEW	(TORO)
09/13/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	08/18/2011	TibRec	08/18/2011	Closed	08/24/2011	Days	6
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]			ProbCode	W			Source	WF
Fname	[REDACTED]			Message	CONGR-WD/TRANSFER TO IRAS				
Address	[REDACTED]			Tickler					
	[REDACTED]			Message					
City	[REDACTED]			A/D		Let2part			
Assinged	DAVID T	Date	08/18/2011	Payment		Nfcinst			
Scheduled		Paid		Acttaken	E-MAILED RESPONSE		Dup		
SAC	SMITH, REP. LAMAR			Signedby					

Summary Partic asks for assistance with withdrawing funds from his TSP acct.

Status	Code	Message	Person
08/18/2011	CB	CASE IN REVIEW	(TORO)
08/24/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 08/29/2011	TibRec 08/29/2011	Closed 08/30/2011	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		WF
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 08/29/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC HOLLEN, REP. CHRIS VAN		Signedby		

Summary Partic asks that his loan request be approved without his wife's notarize signature.

Status	Code	Message	Person
08/29/2011	CB	CASE IN REVIEW	(TORO)
08/29/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 09/22/2011	TibRec 09/26/2011	Closed 10/20/2011	Days 24
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message To 10/24/2011 David T for follow-up		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 09/28/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC MIKULSKI, REP. BARBARA A.		Signedby		

Summary Partic asks for asistance with withdrawing CSRS contributions.

Status	Code	Message	Person
09/28/2011	CB	CASE IN REVIEW	(TORO)
10/20/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 09/22/2011	TibRec 09/27/2011	Closed 10/20/2011	Days 23
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		WF
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 09/28/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC CARDIN, REP. BENJAMIN L.		Signedby		

Summary Partic asks that the tax dist declared on his loan be reverse because he is experiencing financial

Status	Code	Message	Person
09/28/2011	CB	CASE IN REVIEW	(TORO)
10/20/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 10/03/2011	TibRec 10/03/2011	Closed 10/06/2011	Days 3
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode IRA		WF
Fname [REDACTED]		Message CONGR-TRANSFER / ROLL-IN FROM IRA		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 10/04/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C VAN HOLLEN, REP. CHRIS		Signedby		

Summary Partic states she and her husband were given incorrect information.

Status	Code	Message	Person
10/04/2011	CB	CASE IN REVIEW	(TORO)
10/06/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 10/03/2011	TibRec 10/03/2011	Closed 10/06/2011	Days 3
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source

Lname [REDACTED]
Fname [REDACTED]
Address [REDACTED]
City [REDACTED]

ProbCode IRA **WF**
Message CONGR-TRANSFER / ROLL-IN FROM IRA
Tickler
Message
A/D **Let2part**

Assinged DAVID T	Date 10/04/2011	Payment	Nfcinst
Scheduled	Paid	Acttaken E-MAILED RESPONSE	Dup
SAC VAN HOLLEN, REP. CHRIS		Signedby	

Summary Partic states she has been given incorrect information.

Status	Code	Message	Person
10/04/2011	CB	CASE IN REVIEW	(TORO)
10/06/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 10/03/2011 **TibRec** 10/03/2011 **Closed** 10/06/2011 **Days** 3
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** L **WF**
Fname [REDACTED] **Message** CONGR-LOAN INFORMATION
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVDI T **Date** 10/04/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC TURNER, REP. MICHAEL R. **Signedby**

Summary Partic asks that his residential loan appl be expedited.

Status	Code	Message	Person
10/04/2011	CB	CASE IN REVIEW	(TORO)
10/06/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
10/06/2011	RD	RESPONSE CIRCULATING	(TORO)

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 10/13/2011	TibRec 10/17/2011	Closed 11/09/2011	Days 23
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 10/17/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC FORBES, REP. J. RANDY		Signedby		

Summary Partic asks that his (submitted and rejected) TSP-U-77 be approved without his ex-wife's signature.

Status	Code	Message	Person
10/17/2011	CB	CASE IN REVIEW	(TORO)
11/09/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 10/11/2011 **TibRec** 10/21/2011 **Closed** 11/17/2011 **Days** 27
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **W**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
 A/D **Let2part**
Assinged DAVID T **Date** 10/24/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC WARNER, EP. MARK R. **Signedby** SIGNED BY DIR OEA

Summary Partic states that FRTIB management is not adequate because TSP acct holders have limited options.

Status	Code	Message	Person
10/24/2011	CB	CASE IN REVIEW	(TORO)
11/17/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 10/10/2011	TibRec 10/25/2011	Closed 11/28/2011	Days 34
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode I		C
Fname [REDACTED]		Message CONGR-INTERFUND TRANSFER INFO		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 10/25/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC REP. JOHN J. DUNCAN, JR.		Signedby SIGNED BY DIR OEA		

Summary Partic asks that his account be investigated because he believes that his CA was changed by TSP record keeping system.

Status	Code	Message	Person
10/25/2011	CB	CASE IN REVIEW	(TORO)
11/28/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType	CONGR	Docdate	10/17/2011	TibRec	10/31/2011	Closed	12/01/2011	Days	31	
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source		
Lname	[REDACTED]	ProbCode	L					W		
Fname	[REDACTED]	Message	CONGR-LOAN INFORMATION							
Address	[REDACTED]	Tickler								
		Message								
City	[REDACTED]	A/D		Let2part						
Assinged	DAVID T	Date	10/31/2011	Payment					Nfcinst	
Scheduled		Paid		Acttaken	E-MAILED RESPONSE				Dup	
SAC	PALLONE, JR., REP. FRANK			Signedby						

Summary Partic asks that the tax dist declared on her loan be reversed because her supervisor failed to submit a

Status	Code	Message	Person
10/31/2011	CB	CASE IN REVIEW	(TORO)
12/01/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 10/25/2011 **TibRec** 10/31/2011 **Closed** 12/01/2011 **Days** 31
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WE**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 10/31/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C REP. DENNY REHBERG **Signedby**

Summary Partic asks for assistance with getting her TSP-75 processed. She believes she is being harassed.

Status	Code	Message	Person
10/31/2011	CB	CASE IN REVIEW	(TORO)
12/01/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person

Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 10/29/2011	TibRec 11/07/2011	Closed 12/05/2011	Days 28
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 11/07/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken EARNINGS CREDITED		Dup
SA/C BISHOP, REP. ROB		Signedby		

Summary Partic states TSP held up his W/D form for 2 months causing him to lose money. He asks that his acct

Status	Code	Message	Person
11/07/2011	CB	CASE IN REVIEW	(TORO)
12/05/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 11/09/2011	TibRec 11/09/2011	Closed 12/08/2011	Days 29
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]	ProbCode W			C
Fname [REDACTED]	Message CONGR-WD/TRANSFER TO IRAS			
Address [REDACTED]	Tickler			
	Message			
City [REDACTED]	A/D		Let2part	
Assinged DAVID T	Date 11/11/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC NELSON, REP. BILL		Signedby		

Summary Partic asks that his address be updated and that the balance of his TSP account be forwarded to his

Status	Code	Message	Person
11/11/2011	CB	CASE IN REVIEW	(TORO)
12/08/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 11/02/2011	TibRec 11/16/2011	Closed 12/08/2011	Days 22
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 11/16/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC INHOFE, REP. JAMES M.		Signedby		

Summary Partic asks when will his TSP-70 be processed.(partic is concern about the amt of time it was taking to on 9/30/11. The sep code was rec'd after the ltr was sent (11/9/11). The TSP-70 has processed & funds

Status	Code	Message	Person
11/16/2011	CB	CASE IN REVIEW	(TORO)
12/08/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 11/14/2011 **TibRec** 11/16/2011 **Closed** 12/08/2011 **Days** 22
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
City [REDACTED] **Message**
A/D **Let2part**
Assinged DAVID T **Date** 11/23/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC GARAMENDI, REP. JOHN **Signedby**

Summary Partic asks that his address be updated and that the balance of his TSP account be forwarded to his

Status	Code	Message	Person
11/23/2011	CB	CASE IN REVIEW	(TORO)
12/08/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 12/02/2011 **TibRec** 12/02/2011 **Closed** 12/14/2011 **Days** 12
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 12/05/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SAC REP. RICHARD J. DURBIN **Signedby** SIGNED BY DIR OEA

Summary Partic asks for assistance with his RMD payments and Federal Income tax.

Status	Code	Message	Person
12/05/2011	CB	CASE IN REVIEW	(TORO)
12/14/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 12/08/2011	TibRec 12/09/2011	Closed 12/19/2011	Days 10
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode I		WF
Fname [REDACTED]		Message CONGR-INTERFUND TRANSFER INFO		
Address [REDACTED]		Tickler		
City [REDACTED]		Message		
		A/D	Let2part	
Assinged DAVID T	Date 12/12/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SAC MARINO, REP. TOM		Signedby SIGNED BY DIR OPS		

Summary Partic states he requested an online interfund transfer on 8/8/2011 that did not process. He asks that his

Status	Code	Message	Person
12/12/2011	CB	CASE IN REVIEW	(TORO)
12/29/2011	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 12/13/2011 **TibRec** 12/13/2011 **Closed** 01/03/2012 **Days** 21
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WF**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 12/15/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC MURKOWSKI, REP. LISA **Signedby**

Summary Partic asks that he be provided with an explanation why his contribution amount changed.

Status	Code	Message	Person
12/15/2011	CB	CASE IN REVIEW	(TORO)
01/03/2012	CA	CASE CLOSED	
01/04/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR **Docdate** 12/16/2011 **TibRec** 12/16/2011 **Closed** 01/17/2012 **Days** 32
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** O **WF**
Fname [REDACTED] **Message** CONGR-OTHER
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 12/20/2011 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SAC CONNOLLY, REP. GERALD E. **Signedby**

Summary Partic asks for assistance with various concerns, i.e. LES, incorrect SS#.

Status	Code	Message	Person
12/20/2011	CB	CASE IN REVIEW	(TORO)
01/17/2012	CA	CASE CLOSED	
01/18/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '01/01/10' AND TIBREC < '01/01/12' Sortby=Tibrec

CaseType CONGR	Docdate 12/06/2011	TibRec 12/19/2011	Closed 12/30/2011	Days 11
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		W
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 12/20/2011	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SAC BOXER, REP. BARBARA		Signedby		

Summary Partic asks that his address be updated and that the balance of his TSP account be forwarded to his

Status	Code	Message	Person
12/20/2011	CB	CASE IN REVIEW	(TORO)
12/30/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

Total Listed 187