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Description of document: Lists of Closed Investigations and Audits Performed by the Defense Commissary Agency (DeCA) Office of Inspector General (OIG), 2007-2012

Requested date: 27-September-2012

Released date: 17-October-2012

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Source of document: Freedom of Information Act Request
Defense Commissary Agency
Freedom of Information Officer
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From: "DeSantis, Camillo R CIV (US) DeCA HQ GC"
Date: Oct 17, 2012 2:54:47 PM
Subject: Defense Commissary Agency Freedom of Information Act Request 13-005

Your Freedom of information Act request of September 27, 2012 requesting certain information regarding the Defense Commissary Agency Office of Inspector General has been processed. The response to your specific requests are as follows:

1. A copy of the six most recent semi-annual reports for the DeCA Office of Inspector General.

The Office of Inspector general is not required and does not submit any semi-annual reports. This constitutes a "no records response" for this portion of your request.

2. A list of closed investigations performed by the DeCA Office of Inspector General during the last five years.

A spreadsheet containing information responsive to this request is attached.

3. A list of audits performed by the DeCA Office of Inspector General during the last five years.

A document containing information responsive to this request is attached.

Please do not hesitate to contact me if you have any questions or require any additional information.

Sincerely,

Camillo R. DeSantis
Freedom of Information Act Officer
Office of General Counsel
Defense Commissary Agency

IG Closed Cases FY09 to FY12

CASE #	OPENED	CLOSED	SYNOPSIS	LOCATION
F09001	11/07/2008	09/02/2010	EMPLOYEE TOOK PLANTS HOME WITHOUT PAYING.	CHARLESTON NWS
F09002	11/25/2008	06/16/2010	EMPLOYEE ACCEPTING GIFTS, MIS-USING VENDOR CHECKS, ABUSES AUTHORITY BY WORKING EMPLOYEES BEYOND WORK HOURS AND THREATENS EMPLOYEES WITH NEGATIVE EVALUATIONS OR REMOVAL	HANSCOM AFB
F09003	12/05/2008	05/28/2010	BAGGERS AND DECA EMPLOYEES INVOLVED IN PROSTITUTION AND GAMBLING ACTIVITIES AMONG OTHER FRAUDULENT ACTIVITIES	ANDREWS AFB
F09004	12/09/2008	10/26/2009	EMPLOYEES ARE CUTTING COUPONS AND HANDING THEM OUT TO CUSTOMERS.	NEW LONDON NSB
F09005	01/05/2009	04/06/2009	EMPLOYEE CONDUCTS PERSONAL BUSINESS FOR PRIVATE GAIN ON GOVERNMENT TIME; DISPLAYED INAPPROPRIATE PHYSICAL CONTACT WITH ANOTHER EMPLOYEE; EEO ISSUES REGARDING MANNER IN WHICH SUPERVISOR ADDRESSES SUBORDINATES - REPORTED TO EEO BY THIS OFFICE.	FT GORDON
F09006	01/30/2009	11/05/2009	MANAGER IS SHOWING PREFERENTIAL TREATMENT TO FORMER EMPLOYEE, NOW A VENDOR STOCKER, BY ASSIGNING PREFERRED ACCOUNTS TO STOCK.	LITTLE CREEK NAB
F09007	02/03/2009	05/03/2010	EMPLOYEES SHOPPING WITHOUT PRIVILEGES. EMPLOYEES NOT ALLOWED TOO ACCESS THEIR E-MAIL ACCOUNTS OR EMPLOYEE ONE-NET PAGE. WEB-BASED TRAINING IS PRINTED AND CIRCULATED THROUGH THE WORKFORCE.	HANSCOM AFB
F09008	02/25/2009	10/29/2009	MANAGER ALLOWED SUBORDINATE EMPLOYEE TO USE HER GPC AND CHARGED VENDOR FOR PARKING SPACE AT THE COMMISSARY	RAF LAKENHEATH
F09009	03/06/2009	05/28/2010	EMPLOYEE ORDERED A SUBORDINATE EMPLOYEE TO MANUALLY INPUT COUPONS FOR PRODUCT SHE DID NOT PURCHASE; THEREBY, USING HER POSITION FOR PERSONAL GAIN.	ANNAPOLIS NS
F09010	03/11/2009	08/31/2010	EMPLOYEE ACCEPTING WRITE-OFFS FROM VENDORS, TAKING KICKBACKS FROM CUSTOMER IN EXCHANGE FOR COUPONS FROM VENDOR USED IN MAKING EXTREMELY LARGE PALLET PURCHASES.	LANGLEY AFB
F09011	03/16/2009	05/08/2009	EMPLOYEE REMOVED ITEMS FROM THE COMSY TO SUPPORT POT-LUCK LUNCHEON. ALLEGATIONS OF SOLICITING ITEMS FROM CONTRACTORS AND VENDORS.	FT BLISS
F09012	03/24/2009	05/28/2010	EMPLOYEES COERCING VENDORS, DONATING PRODUCTS TO CHURCHES, EMPLOYEES STEALING MEAT & FREE-WHEELING ON MHE.	PETERSON
F09013	04/28/2009	04/12/2010	MISMANAGEMENT BY MANAGEMENT & EEO ISSUES.	KEESLER AFB
F09014	05/04/2009	09/28/2010	UNAUTHORIZED PATRONS PURCHASING GROCERIES; EMPLOYEE, AUTHORIZED PATRON PURCHASING FOR UNAUTHORIZED PATRONS; EMPLOYEE IS ABUSING COUPONS AND TAKING SALVAGE FOR PERSONAL USE.	CAMP LEJEUNE
F09015	05/18/2009	05/26/2010	MANAGEMENT CONDONES MISMANAGEMENT OF MEAT AND PRODUCE INVENTORY, EMPLOYEES STEALING.	SASEBO, JAPAN
F09016	06/03/2009	09/02/2010	MANAGEMENT GIVING OUT CERTIFICHECKS, STEALING GOVT PROPERTY, MISUSING GOVT AND CONTRACTOR PROPERTY	CHARLESTON AFB
F09017	06/16/2009	10/23/2009	EMPLOYEE IS WORKING AS A VENDOR MERCHANDISER AND SIGNING VCM'S.	FT MEADE
F09018	06/23/2009	08/19/2010	GROSS MISMANAGEMENT	MCGUIRE AFB
F09019	06/24/2009	08/31/2010	EMPLOYEE FRATERNIZES W/STUDENT HIRES, FIRES AND REHIRES BAGGERS AT HIS LESURE.	FT BENNING
F09020	07/09/2009	11/16/2010	MANAGEMENT AUTHORIZES INVENTORY MANIPULATION AND THREATENS MANAGEMENT REASSIGNMENTS.	EDWARDS AFB
F09021	07/14/2009	09/24/2010	MANAGERS ACCEPTING FAVORS/GIFTS FROM EMPLOYEES IN RETURN FOR ADDITIONAL WORK HRS & FAVORS. THEFT OF MERCHANDISE.	NORTH ISLAND NAS
F09022	08/19/2009	08/23/2010	EMPLOYEE IS MAKING EMPLOYEES PAY HER FOR SHORTAGES AND KEEPING THEIR OVERAGES	KADENA AB

IG Closed Cases FY09 to FY12

CASE #	OPENED	CLOSED	SYNOPSIS	LOCATION
F09023	09/21/2009	04/05/2010	THE SYSTEM SHOWS EMPLOYEE WITH A NET OVERAGE OF \$77.28 FROM AN EBT FOOD STAMP TRANSACTION WHEREBY CHANGE WAS NOT GIVEN BACK TO THE CUSTOMER. THE OVER/SHORT REPORT FOR THE DAY SHOWS EMPLOYEES'S NET OVERAGE OF \$17.28; A \$60.00 DIFFERENCE.	FT HAMILTON
F09024	09/22/2009	11/12/2010	MANAGER ACCEPTED CERTIFICHECKS AS PAYMENT FOR VCMS FROM VENDOR	HEIDELBERG
F09025	09/23/2009	02/08/2011	COUPON FRAUD, CONVERSION OF GOVERNMENT PROPERTY, ETHICS	FT SAM HOUSTON
F09026	09/29/2009	11/12/2010	EMPLOYEE REMOVING MONEY FROM HER CASH REGISTER AND REPLACING WITH COUPONS W/KNOWLEDGE AND/OR ASSISTANCE FROM SUPERVISOR	FT JACKSON
F10001	10/09/2009	10/28/2010	CONTRACT EMPLOYEE TAKING ITEMS FROM THE COMMISSARY WITHOUT PAYMENT; VENDOR REP. PREPARING MEALS FOR STAFF; MANAGEMENT IS AWARE OF THIS ACTIVITY AND HAS TAKEN NO CORRECTIVE ACTION.	
F10002	10/13/2009	09/30/2010	MANAGER ACCEPTED MERCHANDISE FROM A SALES REPRESENTATIVE TO BE GIVEN TO CUSTOMERS, BUT KEPT MERCHANDISE FOR PERSONAL USE.	FT MCPHERSON
F10003	10/27/2009	12/10/2010	MANAGER IS SHOPPING (NOT AUTHORIZED PATRON); EATING W/O PAYING UNTIL END OF DAY; SOLICITS GIFTS FROM VENDORS; MISUSING ALLOWANCE/ACCRUAL FUNDS	ORD
F10004	12/04/2009	12/10/2010	MANAGER IS FALSIFYING INVENTORY; SD PROCESSED VENDOR CHECK IMPROPERLY; MANAGER ASSISTED PROCESSING VENDOR CHECK; MANAGER & ASST MANAGER ARE HAVING AN IMPROPER RELATIONSHIP; AND MANAGER IS RECEIVING PREFERENTIAL TREATMENT FOR PROMOTIONS DUE TO HER RELATIONSHIP	
F10005	12/11/2009	09/30/2010	MANAGER ABUSED HER POSITION AND ABUSED OFFICIAL TIME BY HAVING SUBORDINATES PERFORM PERSONAL ERRANDS FOR HER ON GOVERNMENT TIME.	
F10006	12/16/2009	11/12/2010	EMPLOYEES ARE STEALING MEAT AND PROMOTIONAL GIFT MERCHANDISE.	PENSACOLA
F10007	01/06/2010	09/24/2010	MEAT DEPT IS PRICE FIXING MEAT FOR PURCHASE BY LOCAL NATIONALS WHO ARE NOT AUTHORIZED PATRONS.	OROTE NB
F10008	02/17/2010	11/19/2010	EMPLOYEES STEALING, EATING PRODUCTS WITHOUT PAYMENT, FORKLIFT SAFETY ISSUE AND SLUSH FUND USAGE IN FRONT END.	MEMPHIS
F10009	02/23/2010	11/12/2010	BAGGER INAPPROPRIATELY TOUCH CHILD OF PATRON AND NO ACTION WAS TAKEN BY STORE MANAGEMENT.	RAMSTEIN, GE
F10010	03/03/2010	09/23/2010	ALLEGATIONS OF THEFT BY EMPLOYEES REPORTED TO WITH NO ACTION TAKEN.	CORPUS CHRISTI
F10011	03/03/2010	09/10/2010	EMPLOYEE PERMITS HER EMPLOYEES TO READ FOR HER HUSBAND AND DO PERSONAL ERRANDS ON GOVERNMENT TIME.	DECA HQS,
F10012	03/05/2010	10/22/2010	MANAGER ABUSES HER AUTHORITY, ABUSED SHOPPING PRIVILEGES, HUMILIATED AND THREATENED AN EMPLOYEE WITH ACTION.	RANDOLPH AFB
F10013	03/15/2010	11/05/2010	MANAGER FALSIFIES RECORDS AND INSTRUCTS EMPLOYEES TO REPROCESS MEAT.	FT MYER
F10014	03/16/2010	04/15/2011	ALLEGATIONS OF MISMANAGEMENT AND ABUSE OF AUTHORITY BY MANAGER	MCCLELLAN
F10015	04/09/2010	05/27/2010	EMPLOYEE ABUSES TIME AND IS PAID FOR HOURS SHE DOES NOT WORK WITH THE KNOWLEDGE OF MANAGEMENT. EMPLOYEE ABUSES HER POSITION.	FT LEWIS
F10016	04/22/2010	08/19/2010	VENDORS FREQUENTLY PROVIDE FOOD FOR EMPLOYEE LUNCHEONS. MANAGEMENT CONDONES THE TELLING OF IMPROPER JOKES AND REMARKS.	FT BELVOIR
F10017	05/05/2010	04/15/2011	REGION REQUESTED SAV FOR POSSIBLE MEAT INVENTORY MANIPULATION	RANDOLPH AFB
F10018	05/06/2010	11/05/2010	MANAGER, OVER THE COURSE OF 15 MONTHS, SUBMITTED REQUESTS FOR PERSONNEL ACTIONS TO DECA'S HUMAN RESOURCES UNIT AT DLA TO NAME-REQUEST HER 16 - YEAR OLD SON.	MCCONNELL AFB
F10019	05/11/2010	12/10/2010	USO EMPLOYEES PURCHASING W/O PAYING. MANAGEMENT CHECKING OUT IN TRAINING MODE AS SALVAGE PRODUCT.	

IG Closed Cases FY09 to FY12

CASE #	OPENED	CLOSED	SYNOPSIS	LOCATION
F10020	05/11/2010	04/19/2011	MANAGER MISUSING HIS POSITION BY SHOWING FAVORITISM IN SELECTION OF EMPLOYEES. LEAD STORE ASSOCIATE MISUSING GOVT TIME AND EMPLOYEES.	KEESLER AFB
F10021	05/13/2010	04/19/2011	MANAGER COMMITS T&A FRAUD AND ACCEPTS GIFTS FROM EMPLOYEES. EMPLOYEES MARK DOWN PRODUCE AND PURCHASE IT THEMSELVES.	LITTLE CREEK NAB
F10022	06/01/2010	01/28/2011	SUPERVISOR CONDONED/REQUESTED/ACCEPTED PARTY FOOD PLATTERS FROM PROHIBITED SOURCES.	DECA HQ
F10023	06/02/2010	01/13/2011	SUPERVISOR ALLEGEDLY ASSAULTED SALES REPRESENTATIVE AND ACCEPTED PERKS FROM A PROHIBITED SOURCE.	HQ DECA
F10024	06/07/2010	09/21/2010	MANAGER GRINDS MOCK TENDERS AND KNUCKLES AND LABELS THE PACKAGES, "GROUND SIRLOIN." IT IS PROBABLE THAT THE INVENTORY IS BEING MANIPULATED.	CMPP RAMSTEIN
F10025	06/10/2010	04/19/2011	MANAGEMENT ENCOURAGED FALSIFYING MEAT INVENTORY, MANAGER USES EMPLOYEES' PASSWORD ON DECA SYSTEM	RICHARDS-GEBAUR
F10026	07/21/2010		COMPLAINANT ALLEGES THAT ITEMS THAT WERE NOT DAMAGED BY THE OIL REFINERY EXPLOSION WERE INCLUDED IN THE DOLLAR AMOUNT OF THE REPORT OF SURVEY TO ENHANCE THE STATUS OF THE ACCOUNTS. IF SO, U.S. ARMY CLAIMS SERVICE WILL SEEK FALSE REIMBURSEMENT FROM THE OIL	FT BUCHANAN
F10027	07/26/2010	05/03/2011	EMPLOYEE ALLEGEDLY FALSIFIES OFFICIAL DOCUMENTS AND HAS A PERSONAL "FINANCIAL" RELATIONSHIP WITH A MANAGER.	CAMP LEJEUNE
F10028	07/29/2010	01/13/2011	MANAGER INFLATED ACCOUNTABLE INVENTORY THROUGH CREDITS FOR SALVAGE AND CLAIMED THEY WERE UNPAID VENDOR CREDIT MEMORANDA (VCMS). VCMS ARE NOT CONTROLLED IN THE STORE.	NS GREAT LAKES
F10029	08/10/2010	10/29/2010	MANAGERS MANIPULATED THE GROCERY INVENTORY BY TRANSFERRING BAGGED SALADS FROM PRODUCE TO GROCERY WHERE THEY WERE WRITTEN OFF AS CREDIT TO THE GROCERY ACCOUNT ON DD FORM 708. DOCUMENT (DECAF 70-20) INTENTIONALLY FALSIFIED TO CONCE	YOKOTA AB, JAPAN
F10030	08/24/2010	05/10/2011	MANAGER ALLOWED AN EMPLOYEE TO REMOVE GOVT PROPERTY. THE SUPERVISOR REMOVED GOVT PROPERTY	GREAT LAKES
F10031	09/09/2010	10/13/2011	MANAGER ALLEGEDLY ALLOWS A SUBORDINATE TO LIVE IN HER RESIDENCE AND ON OCCASION, ALLOWS THE CONTRACT PROJECT MANAGER TO STAY AT HER RESIDENCE.	NS PORTSMOUTH
F10032	09/29/2010	06/21/2011	MEMBERS OF MANAGEMENT ARE ACCEPTING DEBIT/CREDIT CARDS, GIFTS, CUSTOMER-GIVE-AWAYS IN EXCHANGE FOR DISPLAY SPACE AND LARGE ORDER QUANTITIES, COMPLAINANT ALLEGES THEY MAKE APPROXIMATELY \$5,000 PER MONTH FROM KEY VENDORS (NFI). COMPLAINANT ALLEGES RECEIVE	FT BELVOIR
F11001	10/28/2010	06/30/2011	MANAGER IS OPERATING A PVT BUSINESS ON GOVT TIME. THE COMMISSARY OFFICER ALLOWS THE MANAGER TO OPERATE A PVT BUSINESS ON GOVT TIME AND SHOWS FAVORITISM TO CERTAIN EMPLOYEES.	BRUNSWICK NAS
F11002	10/28/2010	07/08/2011	AN EMPLOYEE ACCEPTED BRIBES AND THE MANAGER ALLOWED ANOTHER EMPLOYEE TO ACCEPT BRIBES AND FAILED TO TAKE CORRECTIVE ACTION.	FT GILLEM
F11003	11/01/2010	11/05/2010	A BAGGER IS STEALING ITEMS/GROCERIES FROM THE COMMISSARY	JEB LITTLE CREEK
F11004	11/10/2010	01/23/2012	EMPLOYEES FRAUDULENTLY RECEIVING NAVY TRANSPORTATION COMMUTING FUNDS.	GREAT LAKES
F11005	11/17/2010	03/16/2011	TIME AND ATTENDANCE FRAUD AND MISMANAGEMENT OF MEAT DEPT EMPLOYEES, ALLEGATIONS OF POSH VIOLATIONS	HICKAM AFB
F11006	12/14/2010	08/10/2011	MANAGER IS USING GOV TIME AND EQUIP TO PHOTOGRAPH A CUSTOMER TO PROVIDE TO THE SPOUSE FOR DIVORCE PROCEDURES, THE HEAD BAGGER IS KEEPING A LOG FOR THE SAME REASONS	KEESLER AFB
F11007	01/06/2011	06/11/2012	FORMER MANAGER AND CURRENT MANAGER MISMANAGE MEAT DEPT BY MANIPULATING MEAT PRICES, MISLABELING AND SELLING OUTDATED MEAT.	FT LEE
F11008	02/09/2011	08/25/2011	MANAGER AUTHORIZED EXCESSIVE ADMIN LEAVE FOR CERTAIN EMPLOYEES WITH OTHER EMPLOYEES WERE DENIED.	ANDREWS AFB

IG Closed Cases FY09 to FY12

CASE #	OPENED	CLOSED	SYNOPSIS	LOCATION
F11009	02/28/2011	01/30/2012	MANAGER KEEPS SLUSH FUND AND APPLIES TO CASHIERS TILLS THAT ARE SHORT. MANAGER SMELLS OF MARIJUANA, TAKES PILLS AND CONSUMES ALCOHOL ON DUTY.	EDWARDS AFB
F11010	03/11/2011	05/16/2011	FWA BY HQS STAFF ON TDY TRIP	HQ
F11011	03/17/2011	01/31/2012	MANAGER AND WL TAKING BRIBES FROM CONTRACTOR FOR UNGRADED MEAT SOLD AT OFF-SITE SALES & T&A FRAUD BY MEAT DEPT EMPLOYEE.	FT BRAGG SOUTH
F11012	05/05/2011	01/31/2012	EMPLOYEES ARE SOLICITING BRIBES FROM BAGGERS	FT BRAGG SOUTH
F11013	05/25/2011	08/10/2011	MANAGER IS CONVERTING GOVT PROPERTY FOR PERSONAL GAIN, RAISING THE PRICES OF MEAT TO OFFSE THE LOSS, MISUSING HIS POSITION BY SHOWING FAVORITISM TO CERTAIN EMPLOYEES. EMPLOYEE ACCEPTS GOVT PROPERTY, WHICH WAS CONVERTED FOR PERSONAL GAIN	WHIDBEY ISLAND
F11014	06/20/2011	02/10/2012	MANAGER SELLS MISLABELED MEAT AND ENCOURAGES EMPLOYEE UNETHICAL BEHAVIOR.	GREAT LAKES NTC
F11015	06/29/2011	02/02/2012	MANAGER IS GIVING HAIRCUTS IN THE RECEIVING AREA ON GOVT TIME AND THE MEATCUTTER IS GETTING A HAIRCUT ON GOVT TIME.	SARATOGA SPRINGS
F11016	07/01/2011	01/11/2012	MISUSE GOV'T COUPONS AND POSITION BY SD; MISUSE GOV'T COUPONS BY MANAGER AT REGISTER; UNAUTHORIZED DECA EMPLOYEE PURCHASE	CAMP LEJEUNE
F11017	07/27/2011	03/21/2012	MANAGER INSTRUCTS EMPLOYEES TO FALSIFY FORMAL MEAT DEPT INVENTORY RECORDS.	MOUNTAIN HOME
F11018	07/26/2011	04/30/2012	MANAGER AND LEADER ARE INSTRUCTING EMPLOYEES TO SELL SELECT MEAT AT THE BLACK ANGUS PRICE.	FORT MYER, VA
F11019	07/29/2011	02/17/2012	MANAGER SOLICITED VENDORS FOR FOOD DONATIONS; MANAGER IMPROPER FUND RAISERS; AND MANAGER. POSITION FOR PRIVATE GAIN	KIRTLAND AFB NM
F11020	05/09/2011	09/01/2011	POSSIBLE DISCLOSURE VIOLATION AND PROHIBITED PERSONNEL PRACTICE (RETALIATION)	
F11021	07/25/2011	09/29/2011	MISMANAGEMENT	FT BELVOIR, VA
F11022	08/09/2011	03/26/2012	MISMANAGEMENT	PORT HUENEME CA
F12001	11/25/2011	04/25/2012	MANAGER DIRECTED ANOTHER MANAGER TO MARK UP THE PRODUCE PRICES TO GET THE INVENTORY BACK IN TOLERANCE. ASSITANT MANAGER ENCOURAGED THE EMPLOYEE TO FOLLOW THE MANAGER'S INSTRUCTIONS AND DID NOT REPORT THE PRACTICE.	PORT HUENEME, CA
F12002	11/29/2011	01/31/2012	MANAGER USED COUPONS, WHICH WERE NOT MADE AVAILABLE TO PATRONS.	SHEPPARD AFB, TX
F12003	12/06/2011	06/28/2012	MANAGER USED GIFT VOUCHERS FOR OWN PERSONAL USE, REMOVED ITEMS FROM THE COMMISSARY, ENGAGED IN CONDUCT UNBECOMING A FEDERAL EMPLOYEE, AND ACCEPTED MONEY FROM AN EMPLOYEE WHO RECEIVES LESS PAY. MANAGER USED GIFT VOUCHERS FOR OWN PERSONAL USE.	KIRTLAND AFB, NM
F12004	01/12/2012	04/30/2012	EMPLOYEES CONVERTED THEIR MASS TRANSIT BENEFIT FOR PERSONAL GAIN.	FORT BELVOIR, VA
F12005	02/01/2012	06/20/2012	MANAGER BOUGHT SODAS USING A DMI CHECK	FORT CARSON, CO
F12006	02/27/2012	03/14/2012	UNPROFESSIONAL CONDUCT BETWEEN CONTRACT MANAGER AND EMPLOYEE	RAMSTEIN AB
F12008	04/05/2012	06/26/2012	EMPLOYEE IS USING A FEDERAL GOVT COMMUNICATION SYSTEM TO ACCESS INAPPROPRIATE WEBSITES AND MISUSE OF OFFICIAL TIME	DECA HQS
F12013	06/07/2012	08/30/2012	MANAGER ENCOURAGED EMPLOYEES TO PURCHASE SHIRTS FROM ANOTHER EMPLOYEE WHO OWNS A PRIVATE BUSINESS	FT. LEE, VA
F12014	06/08/2012	08/23/2012	EMPLOYEE, ALLEGEDLY MISUSED HIS POSITION WHILE CONDUCTING OFFICIAL BUSINESS CONDUCTED A PERSONAL RELATIONSHIP AND MADE INAPPROPRIATE REQUEST, BEHAVIOR AND CONDUCT TO MANAGEMENT	MIRAMAR, CA

Closed DoDIG Hotline Cases FY12

CASE #	DOD #	REC'D	CLOSED	SYNOPSIS
H11012	119809	08/05/2011	12/16/2011	Anonymous complaint regarding inappropriate use of customer SSN
H09001	10849	12/11/2008	12/16/2008	Unauthorized patron is using a power of attorney for his father to gain access to the commissary. Complainant stated that the subject's father died in 1999.
H09002	09511	01/06/2009	07/07/2009	Employee used her position as a buyer to have vendors send her son and neighbor free products at college.
H09003	08759	01/22/2009	02/04/2009	Employee is abusing position by frauding T&A, and requires employees to buy commissary merchandise for her and military people to buy her food from the mess hall.
H09004	109240	03/18/2009	07/13/2010	Employees are reducing prices of meat for their own purchase.
H09005	110236	05/14/2009	01/04/2011	Unauthorized shoppers and improperly stocked merchandise.
H09006	11103	06/16/2009	08/23/2010	MBU distributor in violation of FDA and Dept. of Agriculture laws and regulations.
H09007	111950	08/06/2009	01/25/2011	Complaint of Nepotism at Keesler AFB
H09008	110561	08/31/2009	08/24/2010	Supervisor favoritism to a subordinate with whom he is alleged to have a "special relationship."
H09009	111286	08/31/2009	08/23/2010	predjudicial investigation conducted by Investigating Officer into prior allegations of sexual harassment, abuse of position by DeCA managers.
H09010	111251	09/02/2009	08/16/2010	Ethics violations whereby employee "arranged" for vendors to provide products to her son and a family friend who is also a DeCA employee.
H09011	110381	09/09/2009	03/10/2010	Time and attendance procedures not followed when a co-worker failed to call the manager on duty prior to taking the day off. (NFI)
H10001	111611	10/19/2009	03/11/2010	Baggers allege that commissary management has no authority to tell them how to operate. Baggers allege management will not sign the current standard operating procedure they developed.
H10002	112267	11/03/2009	06/17/2010	Employee allegedly uses an Agent card to shop for herself. Reportedly, the authorized shopper claiming to need assistance to shop is a bagger who, according to the Complainant, has no reason to have an Agent.
H10004	113270	02/17/2010	09/09/2010	Employees drank wine in their meeting room during the Official NSPS Pay Pool proceedings while evaluating employee performance.
H10003	113679	02/04/2010	05/20/2010	Allegations of privilege abuse by customers who resell commissary items in restaurants, on e-bay, and to Mom and Pop stores.
H10005	114901	05/17/2010	11/14/2010	Management allows persons without commissary privileges to shop in the store and directs employees to "let him go."
H10006	115137	05/14/2010	08/05/2010	Allegations of favoritism, threats by the managers, package searches (NFI).
H10007	113283	06/22/2010	01/03/2011	Customer is allegedly purchasing bulk quantities for resale at a local restaurant.
H10008	114994	07/13/2010	01/13/2011	Vendor stocker alleges that Overseas Services Corporation (Broker) in concert with Top Gun Services evades paying minimum wage, withholding taxes, by paying vendor stockers by case count.

Closed DoDIG Hotline Cases FY12

CASE #	DOD #	REC'D	CLOSED	SYNOPSIS
H10009	115072	07/14/2010	08/06/2010	Claim that management has not forwarded CA-7, CA-17 and CA 20 for complications from a job-related injury.
H10010	116238	09/24/2010	03/24/2011	Subordinate managers allege harassment, discrimination and abuse by the Zone Manager. Complainant claims they are working in a hostile work environment.
H11001	117870	01/19/2011	07/18/2011	Complainant alleges that abuse of privileges occurs as a patron uses her mother's ID card to make purchases.
H11002	117652	03/22/2011	11/01/2011	Verbal abuse by manager incident to severe weather and questions about early closing and release of employees due to severe weather.
H11003	117271	03/25/2011	11/01/2011	Complaint regarding unauthorized vendor stocking by DeCA employees.
H11005	118991	03/25/2011	11/01/2011	Several comments including expired ID cards and continuing shopping.
H11006	117660	03/29/2011	12/06/2011	Allegation that a patron does not possess a valid ID card.
H11007	118682	04/07/2011	12/13/2011	Allegation that employee sold sewer contaminated bottled water.
H11009	119177	04/21/2011	11/30/2011	Falsification of meat fat analysis records and reprisal by meat manager.
H11010	118840	04/25/2011	11/30/2011	Falsification of time cards, theft of food, drug abuse.
H11011	118669	05/17/2011	11/01/2011	Possible privilege abuse.
H12002	121497	10/25/2011	12/14/2011	Complainant reports seeing seven shopping carts labeled "commissary" at a civilian thrift shop.

List of Audit Reports for the Last 5 Years

Report Number	Report Title
07-18	Property Accountability of Information Technology (IT) Equipment
07-19	Workload Survey--Contracts
08-01	DeCA Construction Program
08-02	Vendor Stocking
08-03	Audit of Case Lot Sales—Credit Card Sales
08-04	Follow-Up Audit
08-05	Audit of Accounts Receivables
08-06	Workload Survey—MOUs/MOAs
08-07	Workload Survey--Budget
08-08	Accountable Capital Equipment
08-09	Whidbey Island Meat Gain/Loss
08-10	Coupon
08-11	Change Fund
08-12	Audit of CARTS
08-13	Audit of Transportation from CONUS to Central Distribution Center
09-01	Unit Cost Methodology
09-02	DERMAS
09-03	Permanent Change of Station (PCS)
09-04	Audit of Frequent Delivery System
09-05	Study of DeCA's Information Technology Organization
09-06	Workers' Compensation
09-07	Contract Resources
09-08	Shelf-Stocking Efficiency/In-Stock Rate
09-09	Material Inspection and Receiving Reports
09-10	Refrigeration Systems
09-11	Beef Contract
10-01	Follow-Up Audit
10-02	Storage Space Requirements
10-03	VCM, Little Creek Commissary
10-04	Report of Deposit (DD Form 707) Process
10-05	CARTS Review
10-06	Review and Validation of Contractor Costs
10-07	Equipment for New Construction, Additions and Alterations
10-08	Accountable Inventory Process
10-09	Front-End Department Operations
11-01	Value of the Commissary Benefit Study
11-02	The Commissary Advanced Resale Transaction System (CARTS) Credit Card
11-03	Help Desk
11-04	Review of Wrongfully Terminated Associate's Medical Expenses
11-05	Audit of Interservice and Intragovernmental Support Agreements
11-06	Vendor Credit Memorandum (VCM) Controls at DeCA East Commissaries
11-07	Audit of Swell Allowance Program
11-08	Audit of Front-End Operations
11-09	Vendor Credit Memorandum (VCM) Controls at DeCA West Commissaries
11-10	Audit of the Book Inventory Process

List of Audit Reports for the Last 5 Years

Report Number	Report Title
11-11	The Cost and Operational Effectiveness of Facilities Maintenance
12-01	Internal Audit Review and Summary of FY 2011 DeCA Interest Reports (DIReps)
12-02	Review of Little Creek Amphibious Base (NAB) Commissary Refund Transactions
12-03	Audit of Front-End Operations—Refunds
12-04	Agency-Wide Temporary Duty (TDY)