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Description of document: Federal Retirement Thrift Investment Board (FRTIB)
Congressional Inquiry/Correspondence Log, 2012

Request date: 02-August-2012

Released date: 16-August-2012

Posted date: 16-August-2012

Source of document: FOIA Request
FOIA Officer
Federal Retirement Thrift Investment Board
77 K Street N.E., Suite 1000
Washington, DC 20002
Fax: (202) 942-1676 (Attn: FOIA Officer – FOIA Request)
Email: FOIAREQUEST@tsp.gov

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FEDERAL RETIREMENT THRIFT INVESTMENT BOARD
77 K Street, NE Washington, DC 20002

August 16, 2012

I am responding to your revised request, dated August 2, 2012, received electronically by the Federal Retirement Thrift Investment Board (Agency) on August 2, 2012, in which you made a request for records under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, as amended. Your request and our response are set forth below:

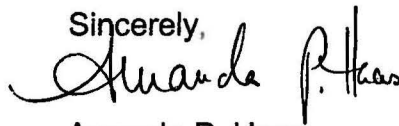
Request

A copy of the Congressional Inquiry/Correspondence Log from January 1, 2012 through present.

Response

Your request is granted in part. Enclosed is the Congressional Inquiry/Correspondence Log from January 1, 2012, through present. Some of the information has been withheld based on FOIA's Exemption 6, which protects disclosure of Agency records that would "constitute a clearly unwarranted invasion of personal privacy." 5 U.S.C. § 552(b)(6).

If you have any questions regarding your request, please contact me at (202) 942-1660 or FOIAREQUEST@tsp.com.

Sincerely,

Amanda P. Haas
FOIA Officer

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 12/23/2012	TibRec 01/02/2012	Closed 01/27/2012	Days 25
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WE
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T ,	Date 01/24/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C REP. STEVE AUSTRIA		Signedby		

Summary Patic states he contributed the max however did not receive the correct agency matching.

Status	Code	Message	Person
01/24/2012	CB	CASE IN REVIEW	(TORO)
01/27/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 12/19/2011	TibRec 01/02/2012	Closed 02/27/2012	Days 56
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		WE
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 01/24/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C REP. JON RUNYAN		Signedby		

Summary Partic asks that the tax dist declared on his loan be reversed.

Status	Code	Message	Person
01/24/2012	CB	CASE IN REVIEW	(TORO)
01/27/2012		INTERIM PROVIDED TO CONGR	(TORO)
01/30/2012	FB	FURTHER INFORMATION NEEDED	(ROACH)
02/27/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPStrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 01/02/2012	TibRec 01/02/2012	Closed 01/10/2012	Days 8
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		T
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 01/03/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C REP. GERALD E. CONNOLLY		Signedby		

Summary Partic asks for an additional loan and hardship withdrawal.

Status	Code	Message	Person
01/04/2012	CB	CASE IN REVIEW	(TORO)
01/10/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 11/07/2012 **TibRec** 01/11/2012 **Closed** 01/30/2012 **Days** 19
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** W **WE**

Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 01/24/2012 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C REP. GABRIELLE GIFFORD **Signedby**

Summary Partic asks for his TSP-70 to be processed.

Status	Code	Message	Person
01/24/2012	CB	CASE IN REVIEW	(TORO)
01/30/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 01/11/2012 **TibRec** 01/23/2012 **Closed** 01/30/2012 **Days** 7
CaseNum 20111231 **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** IRA **WF**

Fname [REDACTED] **Message** CONGR-TRANSFER / ROLL-IN FROM IRA

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 01/24/2012 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C REP. CHAKA FATTAH **Signedby**

Summary Partic asks for assistance with the processing of her TSP-60.

Status	Code	Message	Person
01/24/2012	CB	CASE IN REVIEW	(TORO)
01/30/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 01/20/2012	TibRec 01/30/2012	Closed 03/12/2012	Days 42
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 01/30/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C REP. JOHN F. TIERNEY		Signedby SIGNED BY DIR OPS		

Summary Partic asks for an explanation regarding the processing of her TSP-70

Status	Code	Message	Person
01/30/2012	CB	CASE IN REVIEW	(TORO)
03/12/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPStrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 02/08/2012 **TibRec** 02/09/2012 **Closed** 02/17/2012 **Days** 8**CaseNum** [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source****Lname** [REDACTED] **ProbCode** W **C****Fname** [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS**Address** [REDACTED] **Tickler****Message****City** [REDACTED] **A/D** **Let2part****Assinged** DAVID T **Date** 02/09/2012 **Payment** **Nfcinst****Scheduled** **Paid** **Acttaken** E-MAILED RESPONSE **Dup****SA/C** REP. MARK E. AMODEI **Signedby****Summary** Partic asks that his TSP-70 be processed.

Status	Code	Message	Person
02/09/2012	CB	CASE IN REVIEW	(TORO)
02/17/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 01/31/2012	TibRec 02/09/2012	Closed 03/09/2012	Days 29
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		C
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/09/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C REP. DENNIS J. KUCINICH		Signedby		

Summary Partic asks that the tax dist declared on his loan be reverse because he was deployed from 6/5/2010 to

Status	Code	Message	Person
02/09/2012	CB	CASE IN REVIEW	(TORO)
03/09/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 01/10/2012 **TibRec** 02/10/2012 **Closed** 02/29/2012 **Days** 19
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 02/13/2012 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C REP. STEVE WOMACK **Signedby**

Summary Partic asks for an explanation why she owns TSP \$23,000.

Status	Code	Message	Person
02/10/2012	CB	CASE IN REVIEW	(TORO)
02/29/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 02/09/2012	TibRec 02/13/2012	Closed 03/09/2012	Days 25
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		W
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/29/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C WOLF, REP. FRANK R.		Signedby SIGNED BY DIR OEA		

Summary Partic asks that the tax dist on his loans be reversed,

Status	Code	Message	Person
02/29/2012	CB	CASE IN REVIEW	(TORO)
03/09/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 02/13/2012	TibRec 02/13/2012	Closed 02/28/2012	Days 15
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/15/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C REP. TREY GOWDY		Signedby		
Summary Partic asks for assistance with w/d'ing his TSP.				

Status	Code	Message	Person
02/15/2012	CB	CASE IN REVIEW	(TORO)
02/28/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 02/23/2012	TibRec 02/23/2012	Closed 02/29/2012	Days 6
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/23/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C REP. BILL POSEY		Signedby		

Summary Partic states she is retired however, TSP system shows active. She wants to make an w/d and asks that corrected.

Status	Code	Message	Person
02/23/2012	CB	CASE IN REVIEW	(TORO)
02/29/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
02/29/2012	O	CONGR-OTHER (FOLLOW-UP)	(TORO)
03/12/2012	O	CONGR-OTHER (FOLLOW-UP COMPLETE)	(TORO)

Comment

OPSTrak - Complete Format Report

Version 8.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 02/27/2012	TibRec 02/27/2012	Closed 02/28/2012	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Source	
Lname [REDACTED]		ProbCode L	WF	
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/28/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE	Dup	
SA/C REP. FRANK R. WOLF		Signedby		

Summary Partic's husband asks (for his wife) for assistance with obtaining a loan.

Status	Code	Message	Person
02/27/2012	CB	CASE IN REVIEW	(TORO)
02/28/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
02/27/2012	CB	ABOVE STATUS DATE CHG(SYS PROBLEM)	

Comment

OPSTrak - Complete Format Report

08/09/2012

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

CaseType CONGR	Docdate 02/27/2012	TibRec 02/27/2012	Closed 02/28/2012	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		WF
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 02/28/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C REP. FRANK R. WOLF		Signedby		

Summary Partic asks (on behalf of his wife) to take a loan from her TSP acct.

Status	Code	Message	Person
02/27/2012	CB	CASE IN REVIEW	(TORO)
02/28/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 11/22/2012 **TibRec** 03/01/2012 **Closed** 03/30/2012 **Days** 29**CaseNum** [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source****Lname** [REDACTED] **ProbCode** D **WF****Fname** [REDACTED] **Message** CONGR-DEATH**Address** [REDACTED] **Tickler****Message****City** [REDACTED] **A/D** **Let2part****Assinged** DAVID T **Date** 03/07/2012 **Payment** **Nfcinst****Scheduled** **Paid** **Acttaken** E-MAILED RESPONSE **Dup****SA/C** MIKULSKI, REP. BARBARA A. **Signedby****Summary** Partic (dec'd) sister asks that her brother's TSP account be disbursed.

Status	Code	Message	Person
03/07/2012	CB	CASE IN REVIEW	(TORO)
03/30/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 03/07/2012 **TibRec** 03/03/2012 **Closed** 03/22/2012 **Days** 19
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** D **WE**

Fname [REDACTED] **Message** CONGR-DEATH

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 03/06/2012 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**

SA/C MORAN, REP. JAMES **Signedby**

Summary Partic asks for assistance with withdrawing his account.

Status	Code	Message	Person
03/06/2012	CB	CASE IN REVIEW	(TORO)
03/22/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 03/05/2012 **TibRec** 03/05/2012 **Closed** 03/12/2012 **Days** 7**CaseNum** [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source****Lname** [REDACTED] **ProbCode** W **WF****Fname** [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS**Address** [REDACTED] **Tickler****Message****City** [REDACTED] **A/D** **Let2part****Assinged** DAVID T **Date** 03/07/2012 **Payment** **Nfcinst****Scheduled** **Paid** **Acttaken** E-MAILED RESPONSE **Dup****SA/C** REP. TAMMY BALDWIN **Signedby****Summary** Partic asks for assistance with receiving an reissue check.

Status	Code	Message	Person
03/05/2012	CB	CASE IN REVIEW	(TORO)
03/12/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

08/09/2012

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

CaseType CONGR	Docdate 03/07/2012	TibRec 03/07/2012	Closed 03/09/2012	Days 2
CaseNum: [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/08/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C BOOZMAN, REP. JOHN		Signedby		

Summary Partic asks for assistance with his TSP-75.

Status	Code	Message	Person
03/08/2012	CB	CASE IN REVIEW	(TORO)
03/09/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPStrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 02/21/2012 **TibRec** 03/08/2012 **Closed** 03/27/2012 **Days** 19
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** L **C**

Fname [REDACTED] **Message** CONGR-LOAN INFORMATION

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 03/08/2012 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C NEAL, REP. RICHARD E. **Signedby**

Summary Partic attempts to obtain a res. loan; loan processed and posted 02/24/2012.

Status	Code	Message	Person
03/08/2012	CB	CASE IN REVIEW	(TORO)
03/27/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 03/19/2012	TibRec 03/21/2012	Closed 03/27/2012	Days 6
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 03/26/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C REP. ISRAEL STEVE		Signedby		

Summary Partic asks for assistance with W/D his TSP account.

Status	Code	Message	Person
03/26/2012	CB	CASE IN REVIEW	(TORO)
03/27/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 03/13/2012 **TibRec** 03/21/2012 **Closed** 04/13/2012 **Days** 23
CaseNurr [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** W **W**

Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 03/29/2012 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**

SA/C FORBES, REP. RANDY **Signedby**

Summary Partic asks that his 2011 processed withdrawal be taxed in 2012 tax year.

Status	Code	Message	Person
03/29/2012	CB	CASE IN REVIEW	(TORO)
04/13/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 03/30/2012	TibRec 03/30/2012	Closed 04/16/2012	Days 17
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode D		C
Fname [REDACTED]		Message CONGR-DEATH		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/04/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C MEEHAN, REP. PAT		Signedby		

Summary Partic's (dec'd) sister asks that her brothers TSP account be disbursed to her b/c she is the beneficiary.

Status	Code	Message	Person
04/04/2012	CB	CASE IN REVIEW	(TORO)
04/16/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPStrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 01/10/2012	TibRec 04/01/2012	Closed 05/01/2012	Days 30
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode EC		C
Fname [REDACTED]		Message CONGR-ERROR CORRECTION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/12/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken NO ACTION REQUIRED		Dup
SA/C REP. DANIEL LIPINSKI		Signedby		

Summary Partic asks that forfeited funds be restored to her account.

Status	Code	Message	Person
04/12/2012	CB	CASE IN REVIEW	(TORO)
05/01/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 04/05/2012	TibRec 04/09/2012	Closed 05/03/2012	Days 24
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode CTOR		C
Fname [REDACTED]		Message CONGR-COURT ORDER		
Address [REDACTED]		Tickler		
		Message to David T 6/4/12 for follow-up		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/12/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C CARDIN, REP. BENJAMIN L.		Signedby		

Summary Partic asks that he be provided with an explanation of the calculation of the court order awarded to his

Status	Code	Message	Person
04/12/2012	CB	CASE IN REVIEW	(TORO)
05/03/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
06/04/2012	LA	LTR SENT TO PARTIC-RETRND FOLLOW-UP	(TORO)

Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 04/05/2012 **TibRec** 04/10/2012 **Closed** 05/04/2012 **Days** 24
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** ROTH **WF**

Fname [REDACTED] **Message** CONGR-ROTH

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D**

Let2part

Assinged DAVID T

Date 04/12/2012

Payment

Nfcinst

Scheduled

Paid

Acttaken

Dup

SA/C REP. JANICE D. SCHAKOWSKY

Signedby SIGNED BY DIR OEA

Summary Partic has questions relating to the mechanics of Roth.

Status	Code	Message	Person
04/12/2012	CB	CASE IN REVIEW	(TORO)
05/04/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 04/06/2012 **TibRec** 04/12/2012 **Closed** 05/31/2012 **Days** 49
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**
Lname [REDACTED] **ProbCode** W **WF**
Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 04/12/2012 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C REP. PAT TOOMEY **Signedby** SIGNED BY DIR OEA

Summary Partic asks for assistance with reversing his processed TSP-U-70 to a METLIFE Annuity.

Status	Code	Message	Person
04/12/2012	CB	CASE IN REVIEW	(TORO)
05/31/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseNum	Archived	F.	SSN	Tax	Source
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Lname	ProbCode	W	WF
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Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS

Address: [REDACTED] **Tickler:** [REDACTED]

Message

City [REDACTED] A/D Let2part

Assinged	Date	Payment	Nfcinst
DAVID T	04/25/2012		
Scheduled	Paid	Acttaken NO ACTION REQUIRED	Dup

SA/C FORBES, REP. J. RANDY

Signedby

Summary Partic is upset about his withdrawal being processed in 2011 (because of taxes) instead of 2012.

Status	Code	Message	Person
04/25/2012	CB	CASE IN REVIEW	(TORO)
04/30/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 04/17/2012 **TibRec** 04/17/2012 **Closed** 04/18/2012 **Days** 1**CaseNum** [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source****Lname** [REDACTED] **ProbCode** W **WE****Fname** [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS**Address** [REDACTED] **Tickler****Message****City** [REDACTED] **A/D** **Let2part****Assinged** DAVID T **Date** 04/17/2012 **Payment** **Nfcinst****Scheduled** **Paid** **Acttaken** E-MAILED RESPONSE **Dup****SA/C** SCHIFF, REP. ADAM B. **Signedby****Summary** Partic asks that she be provided with the status of her withdrawal.

Status	Code	Message	Person
04/17/2012	CB	CASE IN REVIEW	(TORO)
04/18/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType	CONGR	Docdate	04/19/2012	TibRec	04/19/2012	Closed	05/11/2012	Days	22
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	O					WE	
Fname	[REDACTED]	Message	CONGR-OTHER						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D				Let2part			
Assinged	DAVID T	Date	04/25/2012	Payment		Nfcinst			
Scheduled		Paid		Acttaken				Dup	
SA/C	REP. CHRIS VAN HOLLEN	Signedby	SIGNED BY DIR OEA						

Summary Partic/ex-employee asks that her termination from the FRTIB be investigated because her supervisor ing to her conduct prior to her termination.

Status	Code	Message	Person
04/25/2012	CB	CASE IN REVIEW	(TORO)
05/11/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 04/18/2012	TibRec 04/23/2012	Closed 05/17/2012	Days 24
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 04/25/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C JOHN A. BOEHNER		Signedby SIGNED BY DIR OEA		

Summary Partic is upset about the processing for withdrawals.

Status	Code	Message	Person
04/25/2012	CB	CASE IN REVIEW	(TORO)
05/17/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 04/27/2012	TibRec 05/01/2012	Closed 05/11/2012	Days 10
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 05/01/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C SOUTHERLAND, REP. STEVE		Signedby		

Summary Partic ex-wife asks that TSP process the court order.

Status	Code	Message	Person
05/01/2012	CB	CASE IN REVIEW	(TORO)
05/11/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 05/21/2012	TibRec 05/21/2012	Closed 05/30/2012	Days 9
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		WF
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T.	Date 05/29/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C BROUN, REP. PAUL C.		Signedby SIGNED BY DIR OEA		

Summary Participant was told he's not eligible for a loan because his prior loan was declared a taxable distribution. tempted to repay the loan and wants to know when he can obtain another.

Status	Code	Message	Person
05/21/2012	CB	CASE IN REVIEW	(PARAZINSKI)
05/23/2012		SPOKE W/CONGR OFFICE ON STATUS	(PARAZINSKI)
05/29/2012	CC	CASE REASSIGNED	(TORO)
05/30/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

Partic's loan declared a taxable distribuion 12/31/11 due to missing payments. He wrote to TSP in January and his letter is in "case review" with Nancy. Participant attempted to repay loan before TD date, but check was returned because partic. did not identify information needed to credit his loan.
5/23 - Nancy will review and advise if request is approved or denied. bp
5/23 - Spoke with Dessie from Congr office and let her know request is still under reivew. Hope to have a brief update by 5/29. bp
5/29 - Asked Nancy for status. She'll review and advise by end of day. bp

OPStrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 05/30/2012	TibRec 05/30/2012	Closed 05/31/2012	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax [REDACTED]	Source
Lname [REDACTED]		ProbCode CTOR		WE
Fname [REDACTED]		Message CONGR-COURT ORDER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 05/30/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken HANDLED BY PHONE		Dup
SA/C REP. SHERROD BROWN		Signedby		

Summary Partic's ex-spouse asks that he be provided with the status of the court order.

Status	Code	Message	Person
05/30/2012	CB	CASE IN REVIEW	(TORO)
05/31/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType	CONGR	Docdate	05/29/2012	TibRec	06/01/2012	Closed	06/15/2012	Days	14
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	PII					WF	
Fname	[REDACTED]	Message	PERSONAL IDENTIFIABLE INFORMATION						
Address	[REDACTED]	Tickler							
	[REDACTED]	Message							
City	[REDACTED]	A/D				Let2part			
Assinged	DAVID T	Date	06/01/2012	Payment		Nfcinst			
Scheduled		Paid		Acttaken	NO ACTION REQUIRED				Dup
SA/C	COLLINS, REP. SUSAN M.			Signedby					

Summary Partic asks for a response to additional questions relating to the PII incident.

Status	Code	Message	Person
06/01/2012	CB	CASE IN REVIEW	(TORO)
06/15/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
06/15/2012	LA	LETTER SENT TO PARTIC/CONGR 6/4/12	(TORO)

Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 05/29/2012 **TibRec** 06/04/2012 **Closed** 06/04/2012 **Days** 0
CaseNun. [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** PII **WE**
Fname [REDACTED] **Message** PERSONAL IDENTIFIABLE INFORMATION
Address [REDACTED] **Tickler**
[REDACTED] **Message**
City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 06/04/2012 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** **Dup**
SA/C COLLINS, REP. SUSAN M. **Signedby** SIGNED BY DIR OEA

Summary [REDACTED] asks that she be provided with info about the cyber attack suffered by Serco Inc.

Status	Code	Message	Person
06/04/2012	CB	CASE IN REVIEW	(TORO)
06/05/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
06/04/2012	CA	CASE CLOSED (CORR CLSD DATE)	(DRAKEFORD)

Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 06/06/2012	TibRec 06/07/2012	Closed 06/15/2012	Days 8
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode CTOR		WF
Fname [REDACTED]		Message CONGR-COURT ORDER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 06/13/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C CRITZ, REP. MARK S.		Signedby SIGNED BY DIR OEA		

Summary Partic's ex- husband asks that the court order be processed because he is trying to buy a house.

Status	Code	Message	Person
06/13/2012	CB	CASE IN REVIEW	(TORO)
06/15/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 06/08/2012 **TibRec** 06/08/2012 **Closed** 06/21/2012 **Days** 13
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** [REDACTED] **Source**
Lname [REDACTED] **ProbCode** PII **WF**
Fname [REDACTED] **Message** PERSONAL IDENTIFIABLE INFORMATION
Address [REDACTED] **Tickler**
 Message
City [REDACTED] **A/D** **Let2part**
Assinged DAVID T **Date** 06/14/2012 **Payment** **Nfcinst**
Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**
SA/C JONES, REP. WALTER B. **Signedby**

Summary Partic asks various questions about the PII incident.

Status	Code	Message	Person
06/14/2012	CB	CASE IN REVIEW	(TORO)
06/21/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 06/12/2012	TibRec 06/12/2012	Closed 06/13/2012	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode CTOR		WE
Fname [REDACTED]		Message CONGR-COURT ORDER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged	Date	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C LARSON, REP. JOHN B.		Signedby		

Summary Partic asks that the court order be processed.

Status	Code	Message	Person
06/12/2012	CB	CASE IN REVIEW	(TORO)
06/13/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 06/06/2012	TibRec 06/12/2012	Closed 07/03/2012	Days 21
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode O		WF
Fname [REDACTED]		Message CONGR-OTHER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 06/14/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C CAPITO, REP. SHELLEY M.		Signedby		

Summary Partic states he has been blocked from contributing catch-up contribution to his account after returning

Status	Code	Message	Person
06/14/2012	CB	CASE IN REVIEW	(TORO)
07/03/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR **Docdate** 06/07/2012 **TibRec** 06/12/2012 **Closed** 06/19/2012 **Days** 7
CaseNum [REDACTED] **Archived** .F. **SSN** [REDACTED] **Tax** **Source**

Lname [REDACTED] **ProbCode** W **WF**

Fname [REDACTED] **Message** CONGR-WD/TRANSFER TO IRAS

Address [REDACTED] **Tickler**

Message

City [REDACTED] **A/D** **Let2part**

Assinged DAVID T **Date** 06/14/2012 **Payment** **Nfcinst**

Scheduled **Paid** **Acttaken** E-MAILED RESPONSE **Dup**

SA/C BROWN, REP. SHEROD

Signedby

Summary Partic asks that his TSP-70 be processed.

Status	Code	Message	Person
06/14/2012	CB	CASE IN REVIEW	(TORO)
06/19/2012	CA	CASE CLOSED	.

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 05/29/2012	TibRec 06/12/2012	Closed 06/15/2012	Days 3
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode D		W
Fname [REDACTED]		Message CONGR-DEATH		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 06/13/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C WESTMORELAND, REP. LYNN A.		Signedby SIGNED BY DIR OEA		

Summary Partic states each time he submits a TSP-3 to change his bene. it is rejected. He asks for assistance.

Status	Code	Message	Person
06/13/2012	CB	CASE IN REVIEW	(TORO)
06/15/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 06/05/2012	TibRec 06/12/2012	Closed 07/12/2012	Days 30
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode PII		W
Fname [REDACTED]		Message PERSONAL IDENTIFIABLE INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City GRAFTON, WV 26354		A/D	Let2part	
Assinged DAVID T	Date 06/14/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C ROCKEFELLER IV, REP. JOHN D.		Signedby SIGNED BY DIR OEA		

Summary Partic asks that he be provided with information about the PII incident.

Status	Code	Message	Person
06/14/2012	CB	CASE IN REVIEW	(TORO)
07/12/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR Docdate 06/13/2012 TibRec 06/13/2012 Closed 07/03/2012 Days 20
CaseNum [REDACTED] Archived .F. SSN [REDACTED] Tax Source

Lname [REDACTED] ProbCode W Source WF

Fname [REDACTED] Message CONGR-WD/TRANSFER TO IRAS

Address [REDACTED] Tickler

Message

City [REDACTED] A/D Let2part

Assinged DAVID T Date 06/14/2012 Payment Nfcinst

Scheduled Paid Acttaken E-MAILED RESPONSE Dup

SA/C RODGERS, REP. CATHY M. Signedby

Summary Partic asks that TSP correct his employment code from not sep to sep.

Status	Code	Message	Person
06/14/2012	CB	CASE IN REVIEW	(TORO)
07/03/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 06/11/2012	TibRec 06/13/2012	Closed 06/18/2012	Days 5
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message To David for follow-up 6/25/12		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 06/14/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C BILIRAKIS, REP. GUS		Signedby		

Summary Partic submitted changes to MRD (split the amount \$800 to Tampa Postal Federal Credit Union and Union) He asks why only one institution received the payment.

Status	Code	Message	Person
06/13/2012	CB	CASE IN REVIEW	(TORO)
06/18/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 06/11/2012	TibRec 06/13/2012	Closed 07/11/2012	Days 28
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 06/14/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C BOEHNER, REP. JOHN A.		Signedby SIGNED BY DIR OEA		

Summary Partic is upset about the response letter he received explaining the process for withdrawals.

Status	Code	Message	Person
06/14/2012	CB	CASE IN REVIEW	(TORO)
07/11/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 05/23/2012	TibRec 06/13/2012	Closed 07/03/2012	Days 20
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode L		WE
Fname [REDACTED]		Message CONGR-LOAN INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 06/15/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C MURRAY, REP. PATTY		Signedby		

Summary Partic asks that the tax dist on his loan be reversed because his agency did not submit a TSP-41.

Status	Code	Message	Person
06/15/2012	CB	CASE IN REVIEW	(TORO)
07/03/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 06/14/2012	TibRec 06/14/2012	Closed 06/15/2012	Days 1
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode D		WE
Fname [REDACTED]		Message CONGR-DEATH		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 06/15/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C MERKLEY, REP. JEFF		Signedby		

Summary Partic's (dec'd) wife asks that she be provided with info regarding the death benefits of her husbands

Status	Code	Message	Person
06/15/2012	CB	CASE IN REVIEW	(TORO)
06/16/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
06/15/2012	CA	CASE CLOSED (CORR CLSD DATE)	(DRAKEFORD)

Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 06/07/2012	TibRec 07/01/2012	Closed 07/05/2012	Days 28
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/01/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C REP. ROSA DELAURO		Signedby		

Summary Partic asks that the penalty for early withdrawal in 2003 be refunded to him because he is disabled.

Status	Code	Message	Person
07/01/2012	CB	CASE IN REVIEW	(TORO)
07/05/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 06/27/2012	TibRec 07/02/2012	Closed 07/05/2012	Days 3
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/03/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken E-MAILED RESPONSE		Dup
SA/C HOLLEN, REP. CHRIS VAN		Signedby		

Summary Partic (dec'd) wife asks for assistance with withdrawing her husband's TSP account.

Status	Code	Message	Person
07/03/2012	CB	CASE IN REVIEW	(TORO)
07/05/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 06/14/2012	TibRec 07/03/2012	Closed	Days
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode PII		W
Fname [REDACTED]		Message PERSONAL IDENTIFIABLE INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/16/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C OWENS, REP. WILLIAMS L.		Signedby		

Summary Partic asks if TSP will restore his account if there are any losses due to the PII incident.

Status	Code	Message	Person
07/16/2012	CB	CASE IN REVIEW	(TORO)

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 07/09/2012	TibRec 07/10/2012	Closed	Days
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode PII		W
Fname [REDACTED]		Message PERSONAL IDENTIFIABLE INFORMATION		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/16/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C ROCKEFALLER IV, REP JOHN D		Signedby		

Summary Partic states TSP refuse to change his account number, and to place a freeze on his account after the

Status	Code	Message	Person
07/16/2012	CB	CASE IN REVIEW	(TORO)

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType	CONGR	Docdate	06/27/2012	TibRec	07/16/2012	Closed	07/19/2012	Days	3
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					WF	
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
		Message							
City	[REDACTED]	A/D	Let2part						
Assinged	DAVID T	Date	07/19/2012	Payment	Nfcinst				
Scheduled		Paid		Acttaken	HANDLED BY PHONE				
SA/C	REP. MIKE THOMPSON			Signedby					

Summary Partic is upset about having to resubmit form TSP-70. He asks for an explanation. Also question why a his call. (TSP-70 processed, and disbursed 7/17/2012)

Status	Code	Message	Person
07/19/2012	CB	CASE IN REVIEW	(TORO)
07/19/2012	CA	CASE CLOSED	
07/20/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType	CONGR	Docdate	07/11/2012	TibRec	07/17/2012	Closed		Days	
CaseNum	[REDACTED]	Archived	.F.	SSN	[REDACTED]	Tax		Source	
Lname	[REDACTED]	ProbCode	W					W	
Fname	[REDACTED]	Message	CONGR-WD/TRANSFER TO IRAS						
Address	[REDACTED]	Tickler							
	[REDACTED]	Message							
City	[REDACTED]	A/D				Let2part			
Assinged	DAVID T	Date	07/20/2012	Payment		Nfcinst			
Scheduled		Paid		Acttaken				Dup	
SA/C	REP. FRANK R. WOLF	Signedby							

Summary Partic asks that the processed and disbursed TSP-77 be used as the MRD for the next 10 years. (Partic the form; intended to asks for \$2,500 but wrote \$25,000)

Status	Code	Message	Person
07/20/2012	CB	CASE IN REVIEW	(TORO)

Follow Up	Code	Message	Person
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Comment

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Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 07/12/2012	TibRec 07/19/2012	Closed	Days
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/20/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C REP. DAN BOREN		Signedby		

Summary Partic asks that his MRD payments be decreased in an effort to receive money for a longer period.

Status	Code	Message	Person
07/20/2012	CB	CASE IN REVIEW	(TORO)

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 07/19/2012	TibRec 07/19/2012	Closed 07/27/2012	Days 8
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode CTOR		WF
Fname [REDACTED]		Message CONGR-COURT ORDER		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/20/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken HANDLED BY PHONE		Dup
SA/C REP. TODD RUSSELL PLATTS		Signedby		

Summary Partic's (dec'd) ex-wife asks that TSP send her, her portion of her ex-husband's account.

Status	Code	Message	Person
07/20/2012	CB	CASE IN REVIEW	(TORO)
07/27/2012	CA	CASE CLOSED	

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 07/16/2012	TibRec 07/19/2012	Closed	Days
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		C
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/20/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C REP. JOHN KERRY		Signedby		

Summary Partic is upset about the amount of her MRD. She asks for an explanation.

Status	Code	Message	Person
07/20/2012	CB	CASE IN REVIEW	(TORO)

Follow Up	Code	Message	Person
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Comment

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CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 07/09/2012	TibRec 07/23/2012	Closed	Days
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/23/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C REP. SHULER		Signedby		

Summary Partic asks that his processed and disbursed TSP-70 be reversed because his intent was not to receive money placed in an IRS.

Status	Code	Message	Person
07/23/2012	CB	CASE IN REVIEW	(TORO)

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 07/19/2012	TibRec 07/27/2012	Closed	Days
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/30/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C MCDERMOTT, REP. JIM		Signedby		

Summary Partic asks why he is not allowed to choose the fund to withdraw from.

Status	Code	Message	Person
07/30/2012	CB	CASE IN REVIEW	(TORO)

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 07/16/2012	TibRec 07/27/2012	Closed	Days
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/30/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C WYDEN, REP RON		Signedby		

Summary Partic asks that his disbursed TSP-70 be reversed because he wants it to be disbursed to an IRA.

Status	Code	Message	Person
07/30/2012	CB	CASE IN REVIEW	(TORO)

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 07/18/2012	TibRec 07/27/2012	Closed	Days
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WE
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID T	Date 07/30/2012	Payment	Nfcinst	
Scheduled	Paid	Acttaken		Dup
SA/C WALDEN, REP GREG		Signedby		

Summary Partic asks that his TSP-70 be reversed because he wants it to be disbursed to an IRA.

Status	Code	Message	Person
07/30/2012	CB	CASE IN REVIEW	(TORO)

Follow Up	Code	Message	Person
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Comment

OPSTrak - Complete Format Report

Version 6.51

CASETYPE = 'CONGR' AND TIBREC > '12/31/11' Sortby=Tibrec

08/09/2012

CaseType CONGR	Docdate 07/30/2012	TibRec 07/30/2012	Closed	Days
CaseNum [REDACTED]	Archived .F.	SSN [REDACTED]	Tax	Source
Lname [REDACTED]		ProbCode W		WF
Fname [REDACTED]		Message CONGR-WD/TRANSFER TO IRAS		
Address [REDACTED]		Tickler		
		Message		
City [REDACTED]		A/D	Let2part	
Assinged DAVID	Date 08/03/2012	Payment	NfcInst	
Scheduled	Paid	Acttaken		Dup
SA/C REP DOC HASTINGS		Signedby		

Summary Partic is upset that his faxed TSP-76 form was too light to read. Also upset about the processing time for

Status	Code	Message	Person
08/03/2012	CB	CASE IN REVIEW	(TORO)

Follow Up	Code	Message	Person
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Comment