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Description of document: Office of Personnel Management (OPM) Agency  
Performance Audits indicating retirement information  
accuracy, 2010, 2011

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From: "Ehrenzeller, Thomas P"  
Date: Thu, 26 Apr 2012 10:23:54 -0400  
Subject: FOIA request 2012-01767

Attached are the two documents you requested, our Agency Performance Audits for 2011 and 2010.

There is no charge for providing these documents.

If you have any questions, please let us know.

Tom Ehrenzeller  
FOIA Coordinator  
Retirement Operations  
U.S. Office of Personnel Management

OPM Agency Performance Audit 2010

Agency Name	Number of Entries	Total Errors	# of Files with Errors	% of Files with Errors
DEPARTMENT OF EDUCATION	8	0	0	0.00%
HOUSE OF REPRESENTATIVES	3	0	0	0.00%
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION	22	3	3	13.64%
DEPARTMENT OF JUSTICE	114	21	18	15.79%
THE JUDICIARY	25	4	4	16.00%
DEPARTMENT OF THE NAVY	318	60	52	16.35%
DEPARTMENT OF THE ARMY	352	73	59	16.76%
ENVIRONMENTAL PROTECTION AGENCY	17	3	3	17.65%
UNITED STATES POSTAL SERVICE	812	187	146	17.98%
DEPARTMENT OF THE INTERIOR	103	25	20	19.42%
DEPARTMENT OF AGRICULTURE	160	39	33	20.63%
DEPARTMENT OF THE AIR FORCE	193	53	40	20.73%
<b>GOVERNMENT-WIDE</b>	<b>3458</b>	<b>987</b>	<b>772</b>	<b>22.33%</b>
SOCIAL SECURITY ADMINISTRATION	117	32	28	23.93%
DEPARTMENT OF TRANSPORTATION	96	28	23	23.96%
DEPARTMENT OF THE TREASURY	151	43	37	24.50%
DEPARTMENT OF ENERGY	32	12	8	25.00%
DEPARTMENT OF HEALTH AND HUMAN SERVICES	82	25	21	25.61%
DEPARTMENT OF COMMERCE	23	6	6	26.09%
DEPARTMENT OF LABOR	37	13	10	27.03%
DEPARTMENT OF DEFENSE	99	34	28	28.28%
DEPARTMENT OF HOMELAND SECURITY	134	52	39	29.10%
DEPARTMENT OF VETERANS AFFAIRS	391	194	133	34.02%
GENERAL SERVICES ADMINISTRATION	20	7	7	35.00%
DISTRICT OF COLUMBIA, LOCAL GOVERNMENT	25	16	11	44.00%
DEPARTMENT OF STATE	20	11	9	45.00%
DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT	19	11	9	47.37%
GOVERNMENT ACCOUNTABILITY OFFICE	2	1	1	50.00%
OFFICE OF PERSONNEL MANAGEMENT	4	2	2	50.00%
SENATE	1	1	1	100.00%

OPM Agency Performance Audit 2011

Agency Name	Number of Entries	Total Errors	# of Files with Errors	% of Files with Errors
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION	44	0	0	0.00%
HOUSE OF REPRESENTATIVES	7	0	0	0.00%
EXECUTIVE OFFICE OF THE PRESIDENT	2	0	0	0.00%
SENATE	1	0	0	0.00%
DISTRICT OF COLUMBIA, LOCAL GOVERNMENT	12	1	1	8.33%
UNITED STATES POSTAL SERVICE	1117	167	137	12.26%
DEPARTMENT OF THE NAVY	240	35	30	12.50%
DEPARTMENT OF DEFENSE	103	15	13	12.62%
SOCIAL SECURITY ADMINISTRATION	163	27	22	13.50%
DEPARTMENT OF COMMERCE	47	9	7	14.90%
DEPARTMENT OF AGRICULTURE	250	50	40	16.00%
DEPARTMENT OF THE TREASURY	261	49	42	16.09%
DEPARTMEN OF LABOR	33	7	6	18.18%
<b>GOVERNMENT-WIDE</b>	<b>4222</b>	<b>992</b>	<b>768</b>	<b>18.19%</b>
DEPARTMENT OF THE ARMY	410	96	77	18.78%
DEPARTMENT OF THE INTERIOR	178	44	34	19.10%
DEPARTMENT OF ENERGY	41	11	8	19.51%
DEPARTMENT OF THE AIR FORCE	151	39	32	21.19%
DEPARTMENT OF TRANSPORTATION	129	40	28	21.71%
DEPARTMENT OF EDUCATION	13	4	3	23.08%
GENERAL SERVICES ADMINISTRATION	32	10	8	25.00%
GOVERNMENT ACCOUNTABILITY OFFICE	4	1	1	25.00%
DEPARTMENT OF JUSTICE	167	56	43	25.75%
DEPARTMENT OF HEALTH AND HUMAN SERVICES	64	21	17	26.56%
DEPARTMENT OF HOMELAND SECURITY	130	50	35	26.92%
DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT	26	10	7	26.92%
DEPARTMENT OF VETERANS AFFAIRS	401	170	119	29.68%
LIBRARY OF CONGRESS	12	10	4	33.33%
THE JUDICIARY	39	19	15	38.46%
ENVIRONMENTAL PROTECTION AGENCY	13	8	6	46.15%
DEPARTMENT OF STATE	10	6	5	50.00%
OFFICE OF PERSONNEL MANAGEMENT	2	1	1	50.00%