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Description of document: Closing documents associated with 57 General Services Administration (GSA) Inspector General (OIG) investigations, 2011-2014

Requested date: 28-February-2016

Released date: 03-June-2016

Posted date: 12-September-2016

Source of document: OIG Freedom of Information Act Officer
GSA, Office of Inspector General (JC)
1800 F Street, NW, Room 5326
Washington, DC 20405
Fax: (202) 501-0414
Email: OIGFOIA-PrivacyAct@gsaig.gov

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U.S. General Services Administration
Office of Inspector General

JUN 03 2016

Re: Freedom of Information Act Request (OIG Tracking Number 16-040)

This is in response to your letter dated February 28, 2016, in which you requested “the final report, Report of Investigation (ROI), closing memo, referral memo, referral letter and any other final or concluding document associated with each of the following GSA OIG closed investigations.” There were 77 case numbers listed.

Attached are 57 documents responsive to your request, which we are releasing to you, with certain information withheld pursuant to Exemptions 6 and 7(C) of the FOIA. Information withheld under Exemptions 6 and 7(C) pertains to individuals other than yourself. Release of the information redacted pursuant to Exemption 6 of the FOIA, 5 U.S.C. §522 (b)(6), would constitute a clearly unwarranted invasion to the personal privacy of the persons mentioned in the records. Information redacted pursuant to Exemption 7(C) of the FOIA, 5 U.S.C. §522(b)(7)(C), is contained in investigatory files and release could reasonably be expected to constitute an unwarranted invasion of the personal privacy of the persons mentioned in the records.

Case numbers V0851814 and H14H5210 are related to open investigations and are being withheld pursuant to Exemption 7(A) of the FOIA, 5 U.S.C. §552(b)(7)(A), which protects from disclosure records compiled for law enforcement proceedings, the disclosure of which could reasonably be expected to interfere with enforcement proceedings.

In addition, case numbers H13H48901 and H14I5224 were not found in our system. No responsive records were found related to case numbers H14I5089, H14I5072, Z1224171, H13I4794, H1445166, H1425119, H13H4388, Z0990133, H11W2916, H1495307, H1475184, H1405256, H14W5245, H1324965, H13H4520 and H14W5232.

For your information, Congress excluded three discrete categories of law enforcement and national security records from the requirement of the FOIA. See 5 U.S.C. §552(c) (2006 & Supp. IV (2010)). This response is limited to those records that are subject to the requirement of the FOIA. This is a standard notification that is given to all our requesters and should not be taken as an indication that excluded records do, or do not exist.

You may appeal this decision in writing within one hundred twenty (120) calendar days from the date of your receipt of this letter. The appeal must be in writing, include the FOIA Case Number (16-040), and contain a statement of reasons for the appeal. Also, please enclose copies of your initial request and this response. The envelope and letter should be clearly marked as a "Freedom of Information Act Appeal. Please address your letter as follows:

Freedom of Information Act Officer
Office of the Inspector General, General Services Administration
1800 F Street, NW, Room 5332
Washington, D.C. 20405

Sincerely,



Larry L. Gregg
Counsel to the Inspector General
(FOIA Officer)

Attachments



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

JUN 6 2012

MEMORANDUM FOR LINDA C. CHERO
ACTING COMMISSIONER
PUBLIC BUILDINGS SERVICE (P)

FROM: (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Numbers
H12H3632/H1223657

The General Services Administration, Office of Inspector General Fraud Hotline Office received the attached complaints. The matter is being referred for your review and appropriate action.

Please advise us of the disposition of this matter by **August 3, 2012, referencing Hotline Complaint Numbers H12H3632/H1223657**, in your response.

Attachment

Cc: (b) (6), (b) (7)(C), Chief of Staff

(b) (6), (b) (7)(C), Director of
Executive Response Management



This form was sent at: Apr 3, 2012 1:50 PM SOURCE: Anonymous source

EMAIL:

NAME:

ADDRESS:

CITY: New York

STATE: New York

ZIP:

WHO: Please review the per diem payments to (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C). All are R2 employees. All three employees recieved per diem payments under tdy orders for a very long time. (in some cases exceeding 6 months). In addition all three employees were temporary assigned to R2 from either Central Office or R3 and recieved per diem. They were then immediately reassigned to R2. It is improper for employees to recieve per diem at a temp duty station if you are then assigned to that same duty station permanently. All 3 employees also recieved an unfair competitive advantage to these R2 positions at tax payer expense. All three were given the opportunity to "check out NYC" at tax payer expense and they had they temp assignments converted to permanent assignments. These positions a very desirable.

In the case of (b) (6), (b) (7)(C) was not assigned to a vacant position or existing position and was there to "lend a helping hand" while other employees were in the R2 under utilized.

In the case of (b) (6), (b) (7)(C) the SES annoucement was structured in a way (internal only and for a shortened time frame) that was tailored for specifically for (b) (6), (b) (7)(C). A consultant was hired at USG expense to help (b) (6), (b) (7)(C) prepare (b) (6), (b) (7)(C) application and subsequent OPM submissions that were used to set (b) (6), (b) (7)(C) pay level.

All three had a very close working relationship before their assignments to R2.

WHEN: January 2010 through February 2011

GSAOFFICE: R2 -

Comissioner Peck and RA Denise Pease approved these hirings and these specific arrangements.

ALLEGATION: Improper use of USG travel funds. Reciept of unfair competitive advantage for USG jobs

KNOWLEDGE: Yes

WHERE-EVIDENCE: R2 budget and financial documents

OTHERS: Peck and Pease

(b) (6), (b) (7)(C)- they all participated in putting in place and approving the events and payments described above.

SPECIAL:



This form was sent at: Apr 7, 2012 7:58 AM SOURCE: Anonymous source

EMAIL:

NAME:

ADDRESS:

CITY: Manhattan

STATE: New York

ZIP: 07631

WHO: (b) (6), (b) (7)(C) Region 2 (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) Region 2 (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) Region 2 (b) (6), (b) (7)(C)

WHEN: Presently happening

GSAOFFICE: Manhattan Service (290 Broadway, 201 Varick St)

ALLEGATION: Post jobs for staff to apply, people applied in meeting certifications. Staff then getting calls for interviews then closing position and including staff that had not made the certification.

In addition creating jobs for persons at GS14 levels that have not the experience nor qualifications with a preference of persons under Robert Peck connections from Region 3.

KNOWLEDGE: No

WHERE-EVIDENCE: All Region 2 Building Managers on the cert list that applied for the GS 12 Position at 201 Varick and GS 12 in the Manhattan Service Center that is now divided into two.

OTHERS: (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), (b) (6), (b) (7)(C)

They all applied for the position.. (b) (6), (b) (7)(C) was the special cert that never made the list.

SPECIAL: (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

Subject: Improper Spending in Northeast and Caribbean Region

Dear Acting Administrator Tangherlini and Inspector General Miller,

In light of the recent investigations into GSA's improper spending of Government funds, I would like to bring your attention to the costs that were approved for the Office of the Regional Commissioner, Public Buildings Service (PBS) in the Northeast and Caribbean Region.

Following the retirement of John Scordia, former Regional Commissioner for PBS in December 2010, (b) (6), (b) (7)(C) was appointed as the Acting Regional Commissioner in January 2011 and was subsequently appointed as the Regional Commissioner later in the year. For the better part of a year, GSA paid for (b) (6), (b) (7)(C) housing in New York City, even though Philadelphia (b) (6), (b) (7)(C) former duty station was only approximately 95 miles (1 hour 30 minutes) from New York City.

Throughout 2011, numerous GSA employees were stationed in the Northeast and Caribbean Region, expenses paid by the BA-61.

Please investigate the FY 2011 travel and lodging expenses for the following individuals:

(b) (6), (b) (7)(C), Regional Commissioner, Public Buildings Service
(b) (6), (b) (7)(C), Deputy Regional Commissioner, Public Buildings Service (presently on detail from Central Office)
(b) (6), (b) (7)(C), Chief of Staff
(b) (6), (b) (7)(C), Director, Service Centers Division, Fort Worth, TX
(b) (6), (b) (7)(C), Director, Design and Construction Division, Denver, CO

There were other individuals, as well, who were flown into New York in early 2011 to correct the organizational structure, policies, and procedures of the Northeast and Caribbean Region, due to the fact that our region was ranked last in the Q12 Survey, morale was low, and the majority of our Capital Projects were over-budget and behind schedule.

I wrote several letters to President Obama, Former Administrator Martha Johnson, Former Commissioner Robert Peck, and Senators Charles Schummer (D-NY) and Kirsten Gilliland (D-NY) outlining improper purchases in Region 2 by the former Regional Commissioner (John Scordia) and his Senior Advisor, (b) (6), (b) (7)(C). Former Commissioner Peck launched an investigation on specific points in my letter in April of 2011. A contract investigator, (b) (6), (b) (7)(C) visited the region for approximately three (3) days to interview the people identified in my letter. I submitted a Freedom of Information Act (FOIA) Request (Intranet Quorum ID No. 201548) to obtain the report and an additional request (No. 205127) to ascertain the cost of this investigator, as I did not deem (b) (6), (b) (7)(C) final report to be what I considered professional. The services for the investigator, including (b) (6), (b) (7)(C) travel from D.C. to New York and lodging in New York City, was procured at a cost of more than \$8,000. The final report, with its inaccuracies in statements and facts and spelling errors, was not \$8,000 well spent, in my opinion.

The Office of the Regional Commissioner recently renovated their space in 26 Federal Plaza Room 1605, to incorporate the 'open-plan' work space concept. This included the demolition of a private office which had just recently been renovated for (b) (6), (b) (7)(C), before [REDACTED] was moved from PBS to under the supervision of Central Office. The cost of the private office build-out exceeded \$8,000 for the furniture, electrical, painting, and carpeting, and the cost to reconfigure the entire office suite was likely even more expensive. At a time when Government funds should be spent judiciously, Region 2 has been spending frivolously. Further investigation into the Region's spending for projects that have been delayed -- even with the application of the American Recovery and Reinvestment Act funds -- will reveal that this is only the 'tip of the iceberg'.

I once told one of the Division Directors that GSA should not engage in activities that would adversely place the agency in the headlines of the *New York Times*. To this [REDACTED] replied, in essence, "it would be a sad day when the *New York Times* doesn't have a story to write about."



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

January 16, 2014

MEMORANDUM FOR: DOROTHY L. ROBYN
COMMISSIONER
PUBLIC BUILDINGS SERVICE (P)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H14H5095

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate. A response to us is not necessary.

Attachment

cc: (b) (6), (b) (7)(C), Realty Specialist
(b) (6), (b) (7)(C), Chief of Staff

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 01/09/2014 12:54 PM

This form was sent at: Jan 9, 2014 12:51 PM SOURCE: Anonymous source

EMAIL:

NAME:

ADDRESS: 301 7th Street

CITY: Washington

STATE: District of Columbia

ZIP: 20407

WHO: PUBLIC BUILDING SERVICE

Service Center Directors

Service Center Deputy Directors

Service Center Chiefs or Customer Service Managers

Supervisors

WHEN: Lying and False Data Accurate

GSAOFFICE: MetroPolitan

DC Service Center

Triangle Service Center

ALLEGATION: The heads of each Service Center has not and will not preserve records containing adequate and proper documentation of the organization, functions, policies, decisions, procedures, and essential transactions GSA PBS as well as assignments in furnishing the accurate information necessary to protect the legal and financial rights of the Government and of persons directly affected by the agency's activities.

A Federal Rule being violated, we can allow contractors to doctrine files on the computer i.e., Excel or Word with not archive file being PDF with signature from Heads of Service Centers or PBS Directors being accountable. All in accordance to National Archives and Records Administration (NARA).

KNOWLEDGE: Yes

WHERE-EVIDENCE: PBS Directors or Subordinates file on Assignments, and Operations a hard copy files are not available.

OTHERS: All PBS Staff

SPECIAL:



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

April 11, 2014

MEMORANDUM FOR: THOMAS A. SHARPE
COMMISSIONER
FEDERAL ACQUISITION SERVICE (Q)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H14H5231

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate. A response to us is not necessary.

Attachment

cc: (b) (6), (b) (7)(C)
Chief of Staff

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 03/06/2014 04:32 PM

This form was sent at: Mar 6, 2014 4:27 PM SOURCE: Confidential source

EMAIL:

NAME:

ADDRESS:

CITY: Burlington

STATE: New Jersey

ZIP:

WHO: There is a rumor GSA federal employee (b) (6), (b) (7)(C) is working from (b) (6), (b) (7)(C). is at this location to take care of a family member who is ill. This has been on-going for the past 30+ days. duty office is at the Eastern Distribution Center in Burlington, NJ

WHEN: on going past 30+ days.

GSAOFFICE: unknown

ALLEGATION: see above

KNOWLEDGE: No

WHERE-EVIDENCE: Talk to the Eastern Distribution center (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) . (b) (6), (b) (7)(C)

OTHERS: Possible other EDC employees.

SPECIAL:



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

July 8, 2014

MEMORANDUM FOR: NORMAN S. DONG
COMMISSIONER
PUBLIC BUILDINGS SERVICE (P)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
ACTING DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H14H5295

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please respond to Fraudnet@gsaig.gov and reference **Hotline Complaint Number H14H5295** in the subject line. We request that you provide us with a response no later than **August 19, 2014**.

Attachment

cc: (b) (6), (b) (7)(C), Realty Specialist
(b) (6), (b) (7)(C), Chief of Staff

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 06/05/2014 12:16 PM

This form was sent at: Jun 5, 2014 12:10 PM SOURCE: Anonymous source

EMAIL:

NAME:

ADDRESS

:

CITY: Washington

STATE: District of Columbia

ZIP:

WHO: Office of Design and Construction/Office of the Chief Architect. Central Office. 5400. WHEN: In process.

GSAOFFICE: PBS, Office of the Chief Architect and Design and Construction.

ALLEGATION: Hiring VIRTUAL employee to fulfill responsibilities individual has failed to perform. Hiring this former Industry Hire as a Virtual employee despite other full-time, federal staff in the office having to continuously correct or complete work in order to meet deadlines. Office already sufficiently staffed with individuals with enough time on their hands and capabilities to perform duties. Office has repeatedly refused to hire long-term, in-house contractors, some with the Fine Arts program for more than seven years, who have stellar performance records, using the excuse that a position with the government is not possible. Position should be merit-based, not virtual, and offered first to those currently in contract position.

KNOWLEDGE: Yes

WHERE-EVIDENCE: <https://www.usajobs.gov/GetJob/ViewDetails/371227400?share=email>.

Note specific posting for job though office supporting is in DC.

Not a responsible or efficient use or application of taxpayer funds.

OTHERS: Staff within the Fine Arts and Art and Architecture divisions, as well as the Office of the Chief Architect, including those who have had to repeatedly complete this individual's duties. SPECIAL:



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

July 8, 2014

MEMORANDUM FOR: DENISE ROTH
DEPUTY ADMINISTRATOR (AD)

FROM: (b) (6), (b) (7)(C)
(b) (6), (b) (7)(C)
ACTING DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H14H5326

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate. A response to us is not necessary.

Attachment

cc: Anthony E. Costa
Chief People Officer

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 06/20/2014 01:18 AM

This form was sent at: Jun 20, 2014 1:18 AM SOURCE: Anonymous source

EMAIL:

NAME:

ADDRESS

:

CITY: washington

STATE: District of Columbia

ZIP:

WHO: Michael Casella, Chief Financial Officer (B) - (b) (6), (b) (7)(C); Lisa Ziehmman, Director of Office of Financial Policy and Operations (BC) - (b) (6), (b) (7)(C); (b) (6), (b) (7)(C), Director of Office of Financial Reporting (BCC) - (b) (6), (b) (7)(C); (b) (6), (b) (7)(C)

WHEN: This is related to the APPAS process for 2013 and has been going on since October 2012 and continuing until today.

GSAOFFICE: Office of the Chief Financial Officer, Office of Human Capital, and the Office of General Counsel

ALLEGATION: (b) (6), (b) (7)(C) was the acting Director of the Office of Financial Policy and Operations (BC) from October 15, 2012 through April 2014. During this period, (b) (6), (b) (7)(C) was responsible for the performance plan and annual review process for BCC and also all directors in BC. During this period, (b) (6), (b) (7)(C) failed to issue performance plans to all of (b) (6), (b) (7)(C) reports (approximately 20 in total) for the 2013 review cycle. This is a violation of 5 CFR 430.206-b- 2. In addition, (b) (6), (b) (7)(C) did not give employees their reviews (some still have not been completed) until April and May of 2014. This is

5 months after the GSA mandated due date. This is a violation of 5 CFR 430.208 (a).

On or about June 10, 2014, (b) (6), (b) (7)(C) indicated to (b) (6), (b) (7)(C) employees that (b) (6), (b) (7)(C) has been directed by OCFO management, Office of Human Capital, and Office of General Counsel to stop preparing any reviews for 2013 that have not already been completed. Also, as a result of a grievance filed, any reviews already completed for the 2013 review cycle will be stricken from the record since a performance plan was not in place for 2013. This means approximately 20 people will have no rating for 2013 due to the transgressions of a single manager. It seems this ruling of striking

20 reviews is an attempt by management to cover up this situation and cause the employees to effectively suffer because of events that were out of their control. OCFO management (primarily CFO Michael Casella) knew that these reviews had not been completed timely and did not take proper actions to rectify this situation and make employees whole. This also seems to be an abuse of power.

The ramifications of an employee not having a review for 2013 are the following:

- 1) This could cause a revocation of their telework privileges since an employee needs a rating of at least fully successful to participate.
- 2) This could delay a within grade increase since an employee needs a rating of at least fully successful to obtain this.
- 3) This could hinder an employee's promotion potential since a rating of at least fully successful would be required.
- 4) This could hinder an employee's ability to post for other positions since a rating of at least fully successful is required.

KNOWLEDGE: Yes

WHERE-EVIDENCE: There is a spreadsheet maintained by (b) (6), (b) (7)(C), who is the Executive Officer in BC (b) (6), (b) (7)(C) that lists all the employees affected and the dates of their reviews. Once a list of employees is established, their records can be traced in CHRIS. Also, interviews with Michael Casella, Lisa Ziehmman, (b) (6), (b) (7)(C), and the proper personnel in Office of Human Capital and Office of General Counsel would be extremely helpful to gain a better understanding of how this final decision was reached.

OTHERS: Besides Michael Casella, Lisa Ziehmman, and (b) (6), (b) (7)(C), officials in Office of Human Capital and Office of General Counsel were apprised of the situation and were involved in the final solution.

SPECIAL:

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 06/26/2014 08:18 AM

This form was sent at: Jun 26, 2014 8:18 AM SOURCE: Anonymous source

EMAIL:

NAME:

ADDRESS

:

CITY:

Arlington

STATE:

Virginia ZIP:

WHO: Michael Casella, Chief Financial Officer (B) - (b) (6), (b) (7)(C); Lisa Ziehmman, Director of Office of Financial Policy and Operations (BC) - (b) (6), (b) (7)(C); (b) (6), (b) (7)(C), Director of Office of Financial Reporting (BCC) - (b) (6), (b) (7)(C); (b) (6), (b) (7)(C) (OHRM) (b) (6), (b) (7)(C)

WHEN: This is related to the APPAS process for 2013 and has been going on since October 2012 and continuing until today.

GSAOFFICE: Office of the Chief Financial Officer, Office of Human Capital, and the Office of General Counsel

ALLEGATION: This is an addendum to an earlier complaint. (b) (6), (b) (7)(C) (OCFO) and (b) (6), (b) (7)(C) (OHRM) are holding meetings with all of the individuals who were affected by (b) (6), (b) (7)(C) failure to provide employees their performance plans during the 2013 rating cycle. (b) (6), (b) (7)(C) is telling people that Human Resources found the error and it was only a procedural mistake that (b) (6), (b) (7)(C) did not require individuals to sign their 2013 performance plans. This is untrue. The way that it can be verified is to go into the employees' 2013 performance plan and look at the date developed. This is a system generated date and indicates the date created in CHRIS. This is not the date delivered which is a free form field and can be manipulated by the manager. It is important that CFO or Human Resources do not find out about this too early because they are deleting records from CHRIS. They have already deleted approximately twenty 2013 reviews for those employees deemed "unrateable".

This brings up another issue about the term unrateable. In GSA directive 9430.1 CPO P GSA Associate Performance Plan and Appraisal System, which Human Resources is using as a guideline for this situation, unrateable is defined as the following:

a Unrateable associates. Associates who are unrateable at the end of the rating period because they have not served in a position for at least 120 days must be rated after they have served the minimum rating period. Associates who on the last day of the rating period are still under an opportunity period to improve performance to an acceptable level, will have their ratings deferred until the completion of the opportunity period.

Clearly, unrateable does not apply to employees whose manager failed to prepare and deliver a performance plan during the appraisal period. OCFO and Human Resources are misapplying the unrateable designation in order to penalize employees for complaining about their untimely 2013 reviews and the complete mishandling of the entire 2013 appraisal and review process by (b) (6), (b) (7)(C) and the Office of the Chief Financial Officer.

It is also untrue that Human Resources discovered this issue. This issue was brought to OCFO and Office of Human Resources' attention through an official grievance issued in early May. It was only after that when this issue came to light. This also has whistle blower implications and could be a violation of whistle blower laws: The literature states:

A "whistleblower" provides information he or she reasonably believes evidences:

- A violation of any law, rule or regulation
- Gross mismanagement •A gross waste of funds •An abuse of authority
- A substantial and specific danger to public health • A substantial and specific danger to public safety

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 06/26/2014 08:18 AM

This supposed ruling of striking employee evaluations and deleting them from CHRIS is a punitive measure and is a direct result of a person or people raising concerns about (b) (6), (b) (7)(C) handling of the 2013 APPAS process.

KNOWLEDGE: Yes

WHERE-EVIDENCE: There is a spreadsheet maintained by (b) (6), (b) (7)(C), who is the Executive Officer in BC (b) (6), (b) (7)(C) that lists all the employees affected and the dates of their reviews. Once a list of employees is established, their records can be traced in CHRIS. Also, interviews with Michael Casella, Lisa Ziehmman, (b) (6), (b) (7)(C), and the proper personnel in Office of Human Capital and Office of General Counsel would be extremely helpful to gain a better understanding of how this final decision was reached.

For those 24 individuals affected by being deemed unrateable, someone can go into CHRIS and pull the employees' 2013 performance plans. From there, the date developed will indicate when the performance plan was created in CHRIS.

Also. It is important that OCFO or OHRM does not learn about this too early because they are deleting records out of CHRIS.

OTHERS: Besides Michael Casella, Lisa Ziehmman, and (b) (6), (b) (7), officials in Office of Human Capital and Office of General Counsel were apprised of the situation and were involved in the final solution. (b) (6), (b) (7)(C) in OHRM is the official that is administering this ruling. SPECIAL:

From: (b) (6), (b) (7)(C)
To: [FraudNet](#)
Subject: Fw: Update: Cohen Hotline Complaint
Date: 10/06/2014 09:22 AM
Attachments: [Update - Cohen Hotline Concern \(9.30.14\).docx](#)

(b) (6), (b) (7)(C)

Director, Internal Operations Division
GSA - Office of Inspector General
Office of Investigations
1800 F Street, NW, Room 5336
Washington, DC 20405

(b) (6), (b) (7)(C) desk
(b) (6), (b) (7)(C) cell

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----- Forwarded by (b) (6), (b) (7)(C) /JII/CO/GSAIG on 10/06/2014 09:21 AM -----

From: (b) (6), (b) (7)(C) /JA/CO/GSAIG
To: Rolando N. Goco/JA/CO/GSAIG@GSAIG, (b) (6), (b) (7)(C) /J/CO/GSAIG@GSAIG,
(b) (6), (b) (7)(C) /JII/CO/GSAIG@GSAIG,
CC: (b) (6), (b) (7)(C)@gsaig.gov
Date: 10/02/2014 08:26 AM
Subject: Update: (b) (6), (b) (7)(C) Hotline Complaint

Good Morning Everyone,

Since our last update about four weeks ago, we have continued to work with PBS NCR on its response to the (b) (6), (b) (7)(C) Hotline Complaint (re: unsafe/unhealthy work conditions). PBS NCR continues to be responsive in addressing the complaints and has been making progress over the last month or so. The attached summary outlines in greater detail, if you are interested.

As before, our plan is to continue to monitor PBS NCR's efforts, with hopes of seeing all issues to resolution. We maintain that we do not see a need to open a more formal audit engagement, but rather will continue to monitor PBS's response. We will update you if this plan changes, or when all issues are resolved.

Please let us know if you have any questions or concerns.

Thank you,

(b) (6), (b) (7)(C)

.....

(b) (6), (b) (7)(C) [REDACTED], Audit Manager, CFE | CGFM | CICA
GSA - Office of Inspector General | Program Audit Office (JA-R)
1800 F St., NW, Room 5215 | Washington, DC 20405 | D: (b) (6), (b) (7)(C) | M:
(b) (6), (b) (7)(C)

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GSA Office of Inspector General, Office of Program Audits (JA-R)
Hotline Complaint (H14H5380): Unsafe/Unhealthy Work Conditions at the Wilbur J. Cohen
Building (Broadcasting Board of Governors / Voice of America)
Update: Cohen Hotline Concern / Progress as of 9.30.14

- Purpose:** This document summarizes updates regarding PBS NCR's progress concerning actions taken to resolve a hotline complaint alleging unsafe/unhealthy work conditions at the Wilbur J. Cohen Building.
- Sources:** The following individuals provided various updates and document to the OIG pertaining to the subject hotline concern:
- (b) (6), (b) (7)(C), Branch Chief – Safety, Environment, and Fire Protection Branch, GSA Public Building Service National Capital Region | Phone: (b) (6), (b) (7)(C) | Email: (b) (6), (b) (7)(C)@gsa.gov
 - (b) (6), (b) (7)(C), Deputy Director, DC Service Center, GSA Public Buildings Service National Capital Region | Phone: (b) (6), (b) (7)(C) | Email: (b) (6), (b) (7)(C)@gsa.gov
- Scope:** According to the Complainant, there were unsafe/unhealthy work conditions identified within the Wilbur J. Cohen Building, a GSA-owned property. The unsafe/unhealthy work conditions included (1) asbestos in the building, (2) black soot coming from vents, and (3) a seemingly high rate of cancer in people who have worked in the building for a long time. The information presented in this document outlines the details and observations gathered from email correspondence and other related documents provided to GSA OIG during the month of September 2014. This update is a continuation of observations and progress made by both the OIG and PBS NCR in investigating the concerns since the last update provided on September 4, 2014.

Conclusions/ Updates:

Based on our review of documentation received and our interactions to date with the Safety, Environment, and Fire Protection Branch (PBS NCR), the agency (GSA) continues to be responsive and assertive in addressing the issues outlined in the hotline concern. Specifically, PBS NCR has continued its efforts to perform inspections of the area in question to address each of the three issues, including the following:

- It was determined that the black soot / debris fallout does not appear to be hazardous, based on our correspondence with PBS NCR, as well as our review of air sample and test documents provided by PBS NCR (refer to our previous update dated 9/4/14). Inspections of the supply air diffusers began approximately mid-August and a schedule has been established to continue the inspections on a weekly basis, until complete. Efforts to address this issue appear to be progressing constructively.
- Asbestos bulk and air sampling was performed on the G-Level of the Cohen building August 26, 2014, by Mabbett & Associates, Inc. Based on the results of that report (dated September 9, 2014 (embedded below)), no asbestos was identified (as was reported in an email to the OIG on September 12, 2014 (also embedded below)).

GSA Office of Inspector General, Office of Program Audits (JA-R)
Hotline Complaint (H14H5380): Unsafe/Unhealthy Work Conditions at the Wilbur J. Cohen
Building (Broadcasting Board of Governors / Voice of America)
Update: Cohen Hotline Concern / Progress as of 9.30.14



Email 9.12.14 -
Cohen Bldg Report.pr



GSA - Cohen Building
G-Level Corridor w Er

However, in an email dated September 19, 2014 (embedded below), (b) (6), (b) (7)(C) informed the OIG of the following:

Today, a coworker found a June 14 report [embedded below] for the same area [as noted in the aforementioned September 9 report] which identified pipe insulation and pipe sealant that contained asbestos (please see attached report from TTL). We have already contacted Mabbett and asked that they look into the inconsistency. Advising that we refrain from doing cable pulling in this area until we can verify if the pipe insulation was removed or overlooked.



Email 9.19.14
Update from PBS Re]



Cohen Building
G-level Plenum and V

An update regarding the matter has not yet been provided as of the date of this document (9.30.14). Based on the OIG's interaction with PBS NCR and its diligent efforts in keeping the OIG apprised of its progress, we believe there have been no updates regarding this matter. However, (b) (6), (b) (7)(C) will follow-up with (b) (6), (b) (7)(C) in the coming weeks to determine where this issue stands (if (b) (6), (b) (7)(C) has not already received an update before doing so).

- Concerning the existence of cancer clusters, as previously stated in our last update to JI and JA, the tenants on the ground floor of the Cohen building are aware of a small cancer cluster amongst certain occupants in the 3300/3600 corridors of the building; as well as five occupants diagnosed with cancer. Upon identifying an approximate location of the building, PBS initiated efforts to coordinate a visit for Public Health to perform an investigation of cancer clusters. Per (b) (6), (b) (7)(C), PBS has made three attempts with the tenants (the Broadcasting Board of Governors (BBG)) to initiate the investigation efforts, however, as of our last correspondence on September 17, 2014 (embedded below), there have been no updates in this regard.

Per (b) (6), (b) (7)(C), the primary point of contact / senior official at BBG who is responsible for making the decision to move forward with looking for the cancer clusters has been out on medical leave, and those who have been delegated in "acting" positions are deferring to make a decision until the individual returns; hence, holding up the progress in this aspect of the concern.

GSA Office of Inspector General, Office of Program Audits (JA-R)
Hotline Complaint (H14H5380): Unsafe/Unhealthy Work Conditions at the Wilbur J. Cohen
Building (Broadcasting Board of Governors / Voice of America)
Update: Cohen Hotline Concern / Progress as of 9.30.14

- PBS provided an update to the Cohen tenants (the Broadcasting Board of Governors (BBG)) regarding the status of their efforts on September 17, 2014 ([embedded below](#)).



Email 9.17.14
Update from PBS to B

- The OIG will continue to follow-up with PBS NCR regarding the status of each issue, most particularly the issues concerning the inconsistencies in the asbestos report and the pursuit of investigating the cancer clusters.



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

September 24, 2014

MEMORANDUM FOR: CHRISTINE J. HARADA
ASSOCIATE ADMINISTRATOR
OFFICE OF GOVERNMENT-WIDE POLICY (A)

FROM: (b) (6), (b) (7)(C)
(b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H14H5413

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate. A response to us is not necessary.

Attachment

From: [GSA IG Hotline Form](#)
Reply To: (b) (6), (b) (7)(C)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 08/06/2014 01:40 PM

This fo ug 6, 2014 1:39 PM SOURCE: Anonymous source

EMAIL: (b) (6), (b) (7)(C)

NAME:

ADDRESS:

CITY: Washington

STATE: District of Columbia

ZIP:

WHO: GSA is advertising a training program from a non-Federal Source. Was a solicitation published for it?

<http://www.idmanagement.gov/ficam-testing-program>

WHEN: NOW

GSAOFFICE: Office of Government wide Policy

ALLEGATION: How can a government agency endorse a Private Program? It costs \$2,500 for a three-day course. Where is the requirement to make this course mandatory and worthy of a government endorsement?

KNOWLEDGE: Yes

WHERE-EVIDENCE: <http://www.idmanagement.gov/ficam-testing-program>

OTHERS: It is on the WEBSITE

SPECIAL:



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

September 24, 2014

MEMORANDUM FOR: ANTONIA T. HARRIS
CHIEF PEOPLE OFFICER (C)

FROM: (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H14H5420

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate. A response to us is not necessary.

Attachment

cc: (b) (6), (b) (7)(C)
Special Assistant to the Director

(b) (6), (b) (7)(C)
Supervisory General Attorney



GSA EMPLOYEE (b) (6), (b) (7)(C)

Spends most of ^{(b)(6), (b)(7)(C)} work time on Facebook, Instagram, Twitter, and is always texting

Facebook and Instagram time is during work hours

Taking selfies at work

Is not available to the interns when help is needed

Cannot be contacted or respond to work email

Telework days are beach days in Virginia Beach and not reachable

Supervisor doesn't seem to care

Why is GSA paying someone to play and not work

Is this the next GSA scandal?

J
JD
JE
JA
JC
JI
JP
AUG 1 2014



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

December 16, 2013

MEMORANDUM FOR: JULIA E. HUDSON
REGIONAL ADMINISTRATOR (WA)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H14W5030

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please respond to Fraudnet@gsaig.gov and reference **Hotline Complaint Number H14W5030** in the subject line. We request that you provide us with a response no later than **January 29, 2014**.

Attachment

From: (b) (6), (b) (7)(C)
To: fraudnet@gsaig.gov
Subject: Employee Mis-conduct
Date: 11/22/2013 02:40 PM

Whistle Blower Action against:

(b) (6), (b) (7)(C)

Property Manager

National Building Museum

401 F Street NW, Suite (b) (6), (b) (7)(C)

Washington, DC 20001

GSA, Metropolitan Service Center (WPM1B)

U.S. General Services Administration

Cell: (b) (6), (b) (7)(C)

Fax: (b) (6), (b) (7)(C)

Email: (b) (6), (b) (7)(C)

As a federal government employee, I am aware that GSA / OIG is authorized to conduct investigations of possible misconduct by agency employees involving violations of rules, regulations, or law that, even if proved, will not likely result in criminal prosecution, such as:

- Absence without leave and attendance irregularities, To wit, (b) (6), (b) (7)(C) fails to be regular in attendance, fails to call in and/or report her absences until days after (b) (6), (b) (7)(C) takes off. (b) (6), (b) (7)(C) routinely fails to work the full number of hours as required by (b) (6), (b) (7)(C) work schedule and never records leave for those absences (unjust enrichment and tantamount to stealing from the government).
 1. Falsification of documents not within the purview of Section (b) below.
 2. Refusal or failure to follow instructions or procedures. Specifically on 11/12/2013 we were given the order to attend the Diversity training at our Regional Office Building (ROB). (b) (6), (b) (7)(C) did not attend and had (b) (6), (b) (7)(C) to sign (b) (6), (b) (7)(C) name as present.
 3. Neglect of duty – (b) (6), (b) (7)(C) is failing to perform the duties as assign to building managers and is allowing the National Building Museum to rapidly deteriorate. (b) (6), (b) (7)(C) rarely leaves (b) (6), (b) (7)(C) office, when (b) (6), (b) (7)(C) is actually here, to inspect the building, but routinely signs inspection and receiving reports for contractor payments, see WPME-13-0806 and WPME-13-0890. (b) (6), (b) (7)(C) never visits, inspects or interfaces with the tenants in those buildings assigned as part of (b) (6), (b) (7)(C) inventory.

- Further, I am aware that there may be some limits to GSA's authority and that some agencies are not authorized to conduct investigations in the following situations, which must be referred to the appropriate Regional Inspector General for Investigation. After review of the case, OIG will conduct an investigation or decline the case and refer it back to the Agency for appropriate investigative action.

It is my belief that (b) (6), (b) (7)(C) is in violation of law and there is some likelihood that criminal prosecution might be in order when the following is considered:

1. Extortion where (b) (6), (b) (7)(C) commits a criminal offense of obtaining services from contract employees which are outside the purview of their contract scopes of work. This includes instructing (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), to give false information to cover unauthorized absences from the work place. Additionally, (b) (6), (b) (7)(C) orders the cleaning personnel, (b) (6), (b) (7)(C) to open the side entrance doors to allow (b) (6), (b) (7)(C) special access outside normal operating hours as well as sending cleaning personnel to purchase food for (b) (6), (b) (7)(C) which is not a part of the scope of work for their perspective contracts. The same occurred with the last CFM contractor, housekeeper (b) (6), (b) (7)(C) was used in the same manner. This is a violation of the contract and makes GSA liable for additional cost due to unauthorized service commitments to serve as (b) (6), (b) (7)(C) personal servants.

2. Criminal conflicts of interest (18 U.S.C. 207-208). (b) (6), (b) (7)(C) has some unethical conflict of interest with (b) (6), (b) (7)(C), who is the (b) (6), (b) (7)(C) of B&R Contractors and now the O&M Contractor (b) (6), (b) (7)(C). (b) (6), (b) (7)(C) allows (b) (6), (b) (7)(C) of B&R contractor to have the keys and full access to (b) (6), (b) (7)(C) office where this contractor has unauthorized access to sensitive federal information and this sensitive information gives (b) (6), (b) (7)(C) and B&R Contractors full access to contract information, i.e. bidding documents and internal contract documents which gives (b) (6), (b) (7)(C) company unfair advantage and rigs the federal bidding process. There is a real conflict with the way the last CFM contractor was written in a bad light, by (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), and (b) (6), (b) (7)(C). The new CFM contractor is suspected of having gained some insider information in the preparation of their bid from (b) (6), (b) (7)(C). (b) (6), (b) (7)(C) It is clearly obvious that the new CFM contractor is not capable of caring for the National Building Museum in the same manner as the last CFM contractor (Inexperienced CFM manager, poorly equipped team, and inspection reports not being addressed by (b) (6), (b) (7)(C)).

Further, it appears that (b) (6), (b) (7)(C) is being given unearned privileges and unjust enrichment not given to other GSA building / property managers, i.e. claims of overtime, no charge time off, no doctor's statements required when there is clear evidence of sick leave abuse, as well as tele-work not authorized for other personnel in occupation group 1176. (b) (6), (b) (7)(C) routinely fails to report to work as per (b) (6), (b) (7)(C) established work schedule like other employees who are required to maintain a maintain a work schedule with definite work hours, work days, and off days as would any other GSA employee and then (b) (6), (b) (7)(C) makes false accounts of (b) (6), (b) (7)(C) absences and fails to report and/or request leave or account for the appropriate time used.

(b) (5), (b) (7)(C) actions violate the public trust, and is tantamount to stealing the American tax-payers dollars, my dollars!

--

(b) (6), (b) (7)(C)
[Redacted text block]



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

April 8, 2014

MEMORANDUM FOR: JULIA E. HUDSON
REGIONAL ADMINISTRATOR (WA)

FROM: (b) (6), (b) (7)(C)
(b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H14W5211

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please respond to Fraudnet@gsaig.gov and reference **Hotline Complaint Number H14W5211** in the subject line. We request that you provide us with a response no later than **May 20, 2014**.

Attachment

From: [GSA IG Hotline Form](#)
Reply To: (b) (6), (b) (7)(C)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 03/22/2014 11:46 PM

This form was sent at: Mar 22, 2014 11:41 PM SOURCE: No restriction

EMAIL: (b) (6), (b) (7)(C)

NAME: (b) (6), (b) (7)(C)

ADDRESS: (b) (6), (b) (7)(C)

CITY:

Alexandria

STATE: Virginia

ZIP: 22301

WHO: I am an active duty Army officer assigned to work in a vacant office building that has been undergoing complete renovation since Summer 2012. It is my understanding that the lease for our building is a GSA-administered lease. I am concerned that the landlord, Penzance; the construction company, HITT; the Government contracting representative, (b) (6), (b) (7)(C); Washington Headquarters Services leadership, and my leadership, Colonel (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) and (b) (6), (b) (7)(C), have failed to ensure that Government OSHA and Department of Defense safety regulations were followed during the construction period.

The building address is 1500 Wilson Boulevard, Arlington, VA 22209, and I, along with approximately 75 people, work in the basement of the building.

People in my office have complained of unusual health problems and I have, personally, experienced worsening of my asthma.

WHEN: From Summer 2012 to present. The most recent event involved the improper removal of tile that had asbestos mastic -- on/about 17 March 2014.

GSAOFFICE: It is my understanding that this is a GSA-leased building.

ALLEGATION: Since construction began, we have experienced jack hammering, flooding, and heavy amounts of dust.

Asbestos abatement occurred for approximately three months between December 2012 and March 2013. I am not sure that Government personnel reviewed the asbestos abatement plan and conducted a risk assessment of the abatement to determine whether it was safe for us to remain in the basement or to determine what actions would make it safer.

It seems that the construction, for the most part, has been undertaken with little to no Government supervision, despite the fact that service members, GS employees, and Government contractors work in the basement and may be exposed to hazardous substances released during renovation.

On 18 March 2014, my office learned that a contractor had removed tile in the hallway outside our offices. The mastic on the tile tested positive for asbestos, which we suspected it would because the tile in our offices tested positive for asbestos in the mastic. While we awaited the results of the initial tests, we were not ordered to leave the office space. Once the initial test returned positive, we were ordered out of the space. Further testing of the air occurred on or about 19 March 2014, and it tested negative for friable asbestos. We were ordered back to our offices space shortly thereafter.

I am concerned about what we have been exposed to in the past (the air quality was not measured continuously during the construction); what the construction company(ies) did or did not do to mitigate our exposure to harmful substance; what risk assessments were performed prior to determining we could occupy the space during construction; what Government oversight occurred to ensure the construction above us was undertaken safely and in a manner that did not expose us to harmful substances such as lead paint dust, mold, asbestos, etc.

I am also concerned that the Government may be leasing our spaces at the competitive market value, even though the conditions have been subpar. When my office first started to complain about the dust, noise, etc., Penzance had pizza and doughnuts regularly delivered to our offices in what appeared to me and others to be an attempt to appease us.

KNOWLEDGE: Yes

WHERE-EVIDENCE: Other personnel assigned to my office; Colonel (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) (Office of the Military Commissions (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)); (b) (6), (b) (7)(C), Penzance employee; (b) (6), (b) (7)(C) Penzance building manager; HITT construction; Galaxy painting; and other construction subcontractors.

OTHERS: The individuals listed above, as well as the Arlington fire department, which responded.

I can ask individuals in my office if they want me to provide their names and contact information. SPECIAL: My cell phone is (b) (6), (b) (7)(C). I worked in a secure facility and cannot use my phone in the office. You can leave a message for me on my cell phone. My office number is (b) (6), (b) (7)(C). I cannot access my voicemail in my office, so please do not leave a message.

You can also contact me at (b) (6), (b) (7)(C)@gmail.com, as well as (b) (6), (b) (7)(C). I sometimes do not receive emails at my (b) (6), (b) (7)(C) account, so if you use that address, please include my gmail address, as well.



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

December 15, 2014

MEMORANDUM FOR: CHRISTINE J. HARADA
ASSOCIATE ADMINISTRATOR
OFFICE OF GOVERNMENT-WIDE POLICY (M)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H15H5507

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate. A response to us is not necessary.

Attachment

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 10/13/2014 10:33 AM

This form was sent at: Oct 13, 2014 10:33 AM SOURCE: Anonymous source

EMAIL:

NAME:

ADDRESS

:

CITY:

Anonymous

STATE:

Maryland ZIP:

WHO: I am not sure if this is an issue, but I received a letter from (b) (6), (b) (7)(C) "personally guaranteeing" that a friend of (b) (6), (b) (7)(C) will (b) (6), (b) (7)(C) succeed as a physician. (b) (6), (b) (7)(C) signed the letter with (b) (6), (b) (7)(C) GSA signature block as (b) (6), (b) (7)(C) Office of Asset & Transportation Management, Office of Government-wide Policy. This letter is not on GSA letterhead. It seems very odd to get a letter with GSA signature block guaranteeing anything, particularly something as unpredictable as a physician in residency. As far as I can tell, (b) (6), (b) (7)(C) is not a physician or a medical provider, meaning that (b) (6), (b) (7)(C) has very limited ability to judge the knowledge, skills, and attitudes necessary to succeed in a medical residency program.

WHEN: Letter dated September 24, 2014

GSAOFFICE: Office of Asset & Transportation Management

ALLEGATION: See above

KNOWLEDGE: Yes

WHERE-EVIDENCE: You can e-mail me at (b) (6), (b) (7)(C), I can e-mail you a copy of the letter. OTHERS: Uncertain, but I assume that all residency programs that (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) has applied to have received this letter.

SPECIAL: (b) (6), (b) (7)(C)

RECOMMENDATION LETTER

Reference:

(b) (6), (b) (7)(C)

September 24, 2014

Dear and Respected Residency Program Director:

I, (b) (6), (b) (7)(C), solemnly affirm that:

- I. I have personally known (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) family for over 15 years;
- II. (b) (6), (b) (7)(C) is an amazing (b) (6), (b) (7)(C), extremely hard working, a true team player, very compassionate, loving, caring, ethical, and dedicated with great conviction and passion to serve and attend to the sick and suffering;
- III. (b) (6), (b) (7)(C) has proven, since childhood, such dedication to serve through (b) (6), (b) (7)(C) community service and personal involvement with various charitable organizations;
- IV. (b) (6), (b) (7)(C) focus is not at all to make money from the medical profession, but carryout the Oath (b) (6), (b) (7)(C) proudly took at (b) (6), (b) (7)(C) graduation as a Medical Doctor;
- V. (b) (6), (b) (7)(C) has worked in various distinct hospitals in the United States as (b) (6), (b) (7)(C) was completing (b) (6), (b) (7)(C) Doctor of Medicine;
- VI. (b) (6), (b) (7)(C) takes (b) (6), (b) (7)(C) dedication and commitment to the medical profession very seriously;
- VII. Through (b) (6), (b) (7)(C) continued involvement in various leadership and charitable programs, (b) (6), (b) (7)(C) has repeatedly proven leadership qualities/skills and passion for fulfilling (b) (6), (b) (7)(C) commitments and responsibilities to the people of this proud Nation;
- VIII. Through my personal knowledge of (b) (6), (b) (7)(C) working on various community activities and programs, (b) (6), (b) (7)(C) has convinced of (b) (6), (b) (7)(C) willingness to listen and accept criticism for (b) (6), (b) (7)(C) continued personal and professional growth, improving (b) (6), (b) (7)(C) skills and knowledge;
- IX. (b) (6), (b) (7)(C) innovative and effective communication skills, courteous, and service oriented nature are primary reasons for (b) (6), (b) (7)(C) successful and on-time completion of the Doctor of Medicine (MD) and (b) (6), (b) (7)(C) continued service in the local church and community activities;
- X. Because of these qualities, I am convinced that (b) (6), (b) (7)(C) will be a great asset as a medical doctor for our communities and this proud Nation;
- XI. Please, I am requesting your kind heart to open that door for (b) (6), (b) (7)(C) to enter the Residency Program at your hospital;
- XII. I personally guarantee that, if such opportunity is given, (b) (6), (b) (7)(C) will never let you down and will go extra miles to become the best medical doctor making you proud.

If I can be of further assistance and/or information, please do not hesitate to contact me.

Sincerely

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

Office of Asset & Transportation Management

Office of Government-wide Policy (OGP)

U.S. General Services Administration

1800 F Street NW

Washington DC 20405

E-Mail: (b) (6), (b) (7)(C) @gsa.gov

Office: (b) (6), (b) (7)(C)

Mobile: (b) (6), (b) (7)(C)

Mobile: (b) (6), (b) (7)(C)



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

AUG 28 2012

MEMORANDUM FOR: DENISE L. PEASE
REGIONAL ADMINISTRATOR (2A)

FROM: [REDACTED] (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1224263

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for your review and appropriate action.

When notifying us of the disposition of this matter, please reference **Hotline Complaint Number H1224263**. We request that you provide us with a response no later than

OCT 25 2012

Attachment

July 2012

We applaud your inquiry into GSA but you must be made aware of several crucial facts that we believe may be under reported or not reported at all by GSA Federal Acquisition Service F AS Region 2 in New York. This is a cultural way of life at GSA F AS NY and employees who have stepped forward to report abuses are retaliated against.

Travel Expenses: \$92K spent by FAS on travel for (b) (6), (b) (7)(C), a GS 15 to travel to NYC. Total for 2009 is \$61K= \$19K was spent for 246 days in NYC + an additional \$42K from 2/2009 to 9/2009 was spent for (b) (6), (b) (7)(C) lodging through FurnishedQuarters extended stay in NYC. In 2010 \$31K was spent for 91 days in NYC. Total travel expense to NYC of \$92K for 337 days during 2009-2010. 2011 and 2012 data is not available. Currently, she is still traveling to NYC. Contracting: \$6M on a mismanaged irresponsible office renovation for F AS NY \$30K + spent on change orders for (b) (6), (b) (7)(C) because (b) (6), (b) (7)(C) wanted a different private office.

Contracting and Travel The \$270K F AS 2010 event planner, Gallagher and Gallagher, was the event planner for the F AS NY meeting in Puerto Rico in 2010. This contractor made location scouting trips to Puerto Rico before the event as part of their five figure contract with GSA. (b) (6), (b) (7)(C) a NY contractor employed by F AS was sent by F AS NY to travel to Puerto Rico to work at this event. (b) (6), (b) (7)(C) was then sent to travel to Washington to work another FAS event. NY FAS has experienced government employee event planners and federal employees in working in Puerto Rico and Washington. The tasks at these events could or should have been done by local GSA employees saving the taxpayer the travel expenses.

Awards: FAS NY rewards program of \$100 Visa gift cards, restaurant gift certificates and movie packages to federal employees just to do their jobs. This was launched at a regional meeting and had professional handouts and a video that was made by a government contractor whose job it is to make videos and take pictures for the NY F AS. The videos disappeared after the WRC was publically exposed.

Contact Denise Pease, GSA NY Regional Administrator at (b) (6), (b) (7)(C) or (b) (6), (b) (7)(C)@gsa.gov for information.

*** TX REPORT ***

TRANSMISSION OK

TX/RX NO 3971
CONNECTION TEL 912033671007
CONNECTION ID
ST. TIME 06/15 16:44
USAGE T 00'41
PGS. SENT 2
RESULT OK

FURNISHED QUARTERS
The Hotel Alternative. Stay Different.

Transfer Agreement

Current Apartment Information:

Company / Client Name: (b) (6), (b) (7)(C)

Guest Name(s): (b) (6), (b) (7)(C)

Current Address / Apartment: (b) (6), (b) (7)(C)

Dates of Stay: (b) (6), (b) (7)(C) to (b) (6), (b) (7)(C)

Current Daily Rent: \$ 220

Departure Time: After 4PM

New Apartment Information:

New Address / Apartment: (b) (6), (b) (7)(C)

Dates of Stay: (b) (6), (b) (7)(C) to (b) (6), (b) (7)(C)

Guest Name(s): (b) (6), (b) (7)(C)

Notice to Vacate: 30 day

New Daily Rent: \$ 220

Transfer Cleaning Fee: \$ 150 *waived per (b) (6), (b) (7)(C)*

Services to Continue: HSI & BI-weekly included

Arrival Time: After 4PM, you may reside in your current apartment until the arrival time noted.

Key Pick-up Instructions: Please retrieve your apartment keys from the 24 hour Doorman anytime after 4PM on the day of arrival.

Please note the Daily Rate is subject to change after

Super Bowl Party and Ticker Tape Parade!

Once again our local area is honored to be blessed with a sports team that does us proud. And, once again we celebrated as only New York City can, first with a Region 2 FAS Super Bowl party and then with a ticker-tape parade through the Canyon of Heroes for our Super Bowl Champion New York Giants!



Photo: [unreadable]



Photo: [unreadable]



Photo: [unreadable]



Photo: [unreadable]



Photo: [unreadable]

email

to feature your story in *The Bridge*



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

July 8, 2014

MEMORANDUM FOR: GEORGE NORTHCROFT
REGIONAL ADMINISTRATOR (10A)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
ACTING DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1405280

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please respond to Fraudnet@gsaig.gov and reference **Hotline Complaint Number H1405280** in the subject line. We request that you provide us with a response no later than **August 19, 2014**.

Attachment

From: (b) (6), (b) (7)(C)
To: fraudnet@gsaig.gov
Subject: Waste Fraud and Abuse
Date: 05/20/2014 07:02 PM

Please report this as anonymous.

There is lots of fear of retribution.

this e-mail pertains to Region 10, the Eastern Service Center located in Spokane, WA.

There is a GS-14 Service Center Director and Three GS-13 managers. (Soon to be two GS-13 Managers as the region consolidates its leasing division). This manager though is still very much a detriment to the culture here.

They are all (b) (6), (b) (7)(C)

They are referred to as "the gun club" or when they have their leadership meeting every week - people say ooh look, the NRA is meeting again." They also have (b) (6), (b) (7)(C) that pack heat.

They Segregate themselves from the service center associates (approx 20 employees).

Associates thought things would get better last year after they filled out the employee viewpoint survey but things continue to get worse.

The ESC had Low employee view point survey scores and now the local management team has even become more you will do what i say.

There is so much fear here now. Recently an employee was forced out (b) (6), (b) (7)(C) as (b) (6), (b) (7)(C) had a beef with a manager, (b) (6), (b) (7)(C).

Now all us associates know that we have to fall in line with these 4 as it doesn't matter what the truth is and what is fair - but they rule with iron fists.

Management all through R10 has justified this because (b) (6), (b) (7)(C) failed to do certain things, however they did not witness how poor of a manager (b) (6), (b) (7)(C) is and how (b) (6), (b) (7)(C) treats people. (b) (6), (b) (7)(C) would lie to (b) (6), (b) (7)(C) too and blame (b) (6), (b) (7)(C) for things no matter what the reason. (b) (6), (b) (7)(C) would not manage fairly and treated the Boise office differently.

Management is hanging their hat on the fact that (b) (6), (b) (7)(C) pencil whipped documents saying that (b) (6), (b) (7)(C) visited clients when (b) (6), (b) (7)(C) really didn't. In fact, when Regional program managers in Auburn, WA suspected pencil whipping was going on it was the Boise office they were suspect of.

Management Justifies everything they do to DEATH. Sounds like these 4 leaders in the ESC are untouchable and can do whatever they want.

The Director here (b) (6), (b) (7)(C) sits in (b) (6), (b) (7)(C) office and never leaves. (b) (6), (b) (7)(C) relies solely on what (b) (6), (b) (7)(C) managers say. PERIOD. And they all pack around together. (b) (6), (b) (7)(C) office is (b) (6), (b) (7)(C) and is referred to as the Glass Palace.

There is a rumor right now that (b) (6), (b) (7)(C), and (b) (6), (b) (7)(C) leadership team are going to reconfigure the office with new furniture and carpet.

Instead of making the glass palace a conference room and (b) (6), (b) (7)(C) becoming more transparent, they are actually going to build two offices for two managers- (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C). The other manager, (b) (6), (b) (7)(C) has (b) (6), (b) (7)(C) own office next door.

Now, going back to the employee view point survey as it was pointed out last year and will be this year, this is no trust or respect from the ESC associates towards their managers. There is fear.

The managers are now bunkering down with these proposed office plans. They are also acting very weird and cryptic over their future plans.

Aren't we supposed to reduce our foot print and decrease the size of our work spaces and at the same time create non hostile work environment?

Is this leadership team using this guise to build offices and separate themselves even more from their service center?

From: (b) (6), (b) (7)(C)
To: [GSA-OIG Fraudnet](#)
Subject: Follow Up to E-mail Sent Yesterday
Date: 05/21/2014 06:49 PM
Attachments: [PBS Space Reduction Layout \(1\).pdf](#)

I sent an e mail yesterday as others are afraid to send anything out to the IG.

My e mail referenced Region 10 and the Eastern Service Center (ESC) in Spokane, WA.

Here is the proposed office relocation with supervisor offices being created - 3 of them.

The green rectangle is where the current Director sits and plans to sit.

Also- the Director has (b) (6) own parking spot and (b) (6) does not pay?

Is this within GSA policy??

If the SC Director is so unhappy with 'Auburn' why does (b) (6) stay? (b) (6) and (b) (6) three leaders blame regional office for almost everything. They despise the appas system and how the "region" manages it, the hiring process, etc etc etc. It is such an us vs. them.

They abhor senior management and complain about how messed up region 10 is.

(b) (6), (b) (7)(C)



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

July 8, 2014

MEMORANDUM FOR: GEORGE NORTHCROFT
REGIONAL ADMINISTRATOR (10A)

FROM: (b) (6), (b) (7)(C)
(b) (6), (b) (7)(C)
ACTING DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1405324

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please respond to Fraudnet@gsaig.gov and reference **Hotline Complaint Number H1405324** in the subject line. We request that you provide us with a response no later than **August 19, 2014**.

Attachment

From: (b) (6), (b) (7)(C)
To: [GSA-OIG Fraudnet](#)
Subject: Vehicle doors in Spokane
Date: 06/17/2014 02:25 PM
Attachments: [Picture of the doors and arms at Foley.jpg](#)
[Foley garage door and gate arms work orders from 1 Jan 2012 - 16 Jan 2014.pdf](#)
[Letter to \(b\) \(6\), \(b\) \(7\)\(C\).pdf](#)

The Thomas S. Foley U.S. Courthouse is located in the central business district of Spokane WA. The basement consists of parking for tenant use. Entrance into the underground parking consists of barrier gate arms and bi-fold garage doors.

In January of 2014 the District Court, U.S. Attorney, and U.S. Marshal sent the attached letter to the Acting R10 PBS Regional Commissioner that demanded replacement of both the garage doors and gate arms, with an unknown replacement system.

In regards to the letter, note the following:

- The existing doors are reliable and well maintained. I have attached a report of the work orders for the two years previous to the letter from the complainants.
- The door manufacturer is still in business and supports this product.
- The Facility Security Assessment, as produced by Federal Protective Service (FPS), dated 28/1/12 and signed by the Chief Judge on 1/25/2013 notes the following:
 - o *"No Fences and Gates recommendations noted for this facility."*
 - o *"No vulnerabilities in entry controls were detected during this inspection."*
 - o *"No Parking Area recommendations noted for this facility."*
 - o *"No Barrier recommendations noted for this facility."*

The complainants were notified that the GSA Pricing Guide required tenant agencies to shoulder the burden of security fixtures.

At some point political pressure was applied and PBS National Office overrode policy. Replacement door funding to the tune of \$215,000.00 is planned for later this calendar year. This is GSA/PBS BA54 funding, which is inappropriately being applied to this project.

Additionally, regardless of who funds the project, the doors that are in place operate well and need no replacement. The planned replacements are roll-up doors which offer no better level of reliability or security.

This funding does nothing to address the gate arms. One could assume that with the precedent being set, GSA/PBS BA54 funds will also be inappropriately applied to replace these with an unknown replacement.

Respectfully,

(b) (6), (b) (7)(C)



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

December 12, 2013

MEMORANDUM FOR: DENISE L. PEASE
REGIONAL ADMINISTRATOR (2A)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1425027

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please respond to Fraudnet@gsaig.gov and reference **Hotline Complaint Number H1425027** in the subject line. We request that you provide us with a response no later than January 24, 2014.

Attachment

Mon, Nov 4, 2013 at 6:24 PM

(b) (6), (b) (7)(C)

To: (b) (6), (b) (7)(C) - 2PQB (b) (6), (b) (7)(C)@gsa.gov>

Cc: (b) (6), (b) (7)(C)@gmail.com>

(b) (6), (b) (7)(C)

I believe we all agree and understand that we can't right a wrong with a wrong.

(b) (6), (b) (7)(C) what I feel is justified as a resolution is the employees need to be formally disciplined for abuse of their position of authority they took upon themselves. (b) (6), (b) (7)(C) is a Director/Supervisor, (b) (6), (b) (7)(C) was a Senior Property Manager/Supervisor, (b) (6), (b) (7)(C) is the Hanley (b) (6), (b) (7)(C) who oversaw and controlled parking and (b) (6), (b) (7)(C) is the Regional Budget Analyst for the Upstate Service Center who felt (b) (6), (b) (7)(C) was entitled because (b) (6), (b) (7)(C) was friends with with all 3 of them and who would personally come on the attack to address us in the office about (b) (6), (b) (7)(C) not getting parking.

These individuals are in positions of authority and title who took advantage and abused their power for their own personal gain. That is the bottom line in this issue.

Management needs to send a strong message. They need to be disciplined, fined, held accountable and if not removed from their positions for the abuse they allowed and felt entitled to. This didn't happen for a short period of time. This went on for years.

Management including the Region knew there was a problem, addressed it once with a memo, and it was disregarded by all them.

This is a prime example of Fraud, Waste and Abuse the IG should be investigated. We have also lost revenue from parking being taken and used by Government employees in their positions of authority. The spots are still vacant and still not identified by the Building Manager to be rented. It's an issue that is brought up continuously.

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

General Services Administration
Property Management Office

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

Email: (b) (6), (b) (7)(C)

[Quoted text hidden]



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

December 20, 2013

MEMORANDUM FOR: DENISE L. PEASE
REGIONAL ADMINISTRATOR (2A)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1425066

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please respond to Fraudnet@gsaig.gov and reference **Hotline Complaint Number H1425066** in the subject line. We request that you provide us with a response no later than **February 7, 2014**.

Attachment

From: (b) (6), (b) (7)(C)
To: fraudnet@gsaig.gov
Subject: (b) (6), (b) (7)(C)
Date: 12/19/2013 12:43 PM

Region 2-- For many years (b) (6), (b) (7)(C) supervised (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)

As a result of my disclosures a new and unnecessary position was created for (b) (6), (b) (7)(C) in the Facilities Management Division of R2. (b) (6), (b) (7)(C) was transferred into this new position 2 years ago and it was not clear if (b) (6), (b) (7)(C) had any really responsibilities or performed any in (b) (6), (b) (7)(C) new position in facilities management. Today it was announced (b) (6), (b) (7)(C) will be come the director of Facilities Management effective 1/3/14. It is not clear if the management of R2 which was very slow to address this horrible situation will remedy it again. It would be inherently unfair and an example of waste and mismanagement if another new position was created for (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) has limited skills insists on working in Islip and was promoted to a gs 13 by (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) about 3 years ago. All these facts make (b) (6), (b) (7)(C) a hard fit. BMS 13 positions especial in Islip are rare and hard to come. Both (b) (6), (b) (7)(C) have benefited from this violation of law.



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

April 7, 2014

MEMORANDUM FOR: NORMAN DONG
COMMISSIONER
PUBLIC BUILDINGS (b) (6), (b) (7)(C) P)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1425215

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate. A response to us is not necessary.

Attachment

cc: (b) (6), (b) (7)(C), Realty Specialist
(b) (6), (b) (7)(C), Chief of Staff

From:

To: fraudnet@gsaig.gov,

Date: 04/02/2014 12:15 PM

Subject: Region 2 Deputy PBS Commissioner

Please do something to check and ensure at responsible leadership is installed in the R2. Although the (b) (6), (b) (7)(C) is still technically commissioner (b) (6), (b) (7)(C) has given all authority to (b) (6), (b) (7)(C) and spends most of (b) (6), (b) (7)(C) time in Region 3 and is focused on that Region #. (b) (6), (b) (7)(C) is a person with anger issues, and cant control (b) (6), (b) (7)(C) temper. (b) (6), (b) (7)(C) abuses power and authority recently (b) (6), (b) (7)(C) has been acting as if (b) (6), (b) (7)(C) is the commissioner. This is a very unhealthy situation there is no reason that the new PBS Commissioner cant immediately appoint a new PBS Commissioner or at least assign someone other than (b) (6), (b) (7)(C) to be acting Commissioner.

(b) (6), (b) (7)(C) is does not follow rules and regulations he is disrespectful to both employees and the Union. (b) (6), (b) (7)(C) rules based on favoritism. (b) (6), (b) (7)(C) has misused GSA travel funds and creates favorable financial situations for (b) (6), (b) (7)(C) using USG funds. This situation is made worst by the fact that the RA is not in the office a lot and is a weak manager. This is a very bad situation and is resulting in the waste and mismanagement of USG funds.

Please use your authority and position to force a positive resolution where (b) (6), (b) (7)(C) is not left unchecked. R2 needs a new full time PBS Commissioner from outside the Region asap.



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

October 23, 2013

MEMORANDUM FOR: DOROTHY L. ROBYN
COMMISSIONER
PUBLIC BUILDINGS SERVICE (P)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1444974

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please reference **Hotline Complaint Number H1444974**. We request that you provide us with a response no later than **December 4, 2013**.

Attachment

cc: (b) (6), (b) (7)(C), Realty Specialist
(b) (6), (b) (7)(C), Chief of Staff

GSA, PBS, Atlanta has concocted a handmade, homemade "Agency Certificate of Procurement Integrity" which they insist that agency officials sign. If officials (like me and the managers of the facilities for which we are acquiring space) do not sign, PBS bars us from market surveys (visits to prospective office sites). This is the third or fourth different version I have seen. This is not an official GSA or government-wide form, and has received neither GSA nor OMB approval for its use. GSA has been designated as the government's expert on form usage and approval. Their rules for approval and use of forms are found at:

[http://contacts.gsa.gov/webforms.nsf/0/73F6E5D876F46CD8862575EF00449C06/\\$file/Handbook09.pdf](http://contacts.gsa.gov/webforms.nsf/0/73F6E5D876F46CD8862575EF00449C06/$file/Handbook09.pdf)

It is obvious that the local Atlanta GSA people have never sought nor received approval for this form from either their own Agency or from OMB. A search for this form (or anything like it) at GSA's website returns nothing.

If any further proof that this form is unofficial and amateurish was necessary, there is no such thing as "section 27" of 41 U.S.C. 423

<http://www.gpo.gov/fdsys/pkg/USCODE-1998-title41/html/USCODE-1998-title41-chap7-sec423.htm>

and therefore no such things as "subsections (2), (b), or (f)" thereof. We thus have no idea what section of the law or regulations they are referring to. Perhaps if they had followed their own national policies and OMB's government-wide policies for form approval they might have gotten it right.

There is nothing in U.S.C. 41 about this form, or a requirement for it.

http://uscode.regstoday.com/41USC_CHAPTER7.aspx#41USC423

The form is attached for your review.

AGENCY CERTIFICATE OF PROCUREMENT INTEGRITY

1. I, _____, hereby certify that to the best of my knowledge and belief, with the exception of any information described in this certificate, have no information concerning a violation of subsections (2), (b) or (f) of section 27 of the Office of Federal Procurement Policy Act * (41U.S.C. 423), as implemented in the FAR, occurring during the conduct of this procurement for Lease No. GS-04B-62538, Social Security Administration, Gwinnett, GA.

2. Violations or possible violations:

<hr/>	June 27, 2013
Signature of Agency Official	Date

*Subsection 27 (a), (b) and (d) are effective on December 1, 1990.
Subsection 27 (f) is effective on June 1, 1991.

This Certification concerns a matter with the jurisdiction of an agency of the United States and making a false, fictitious or fraudulent certification may render the maker subject to prosecution under Title 18, United States Code, Section 1001.



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

April 23, 2014

MEMORANDUM FOR: JULIA E. HUDSON
REGIONAL ADMINISTRATOR (WA)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JH)

SUBJECT: OIG Hotline Complaint Number H1445244

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate. A response to us is not necessary.

Attachment

cc: Anthony Costa
Chief People Office

TO: Office of Inspector General
1800 F Street NW
Washington, DC. 20405

From: Anonymous Source

Telework Complaint: Under Commissioner Alfonso Findley, National Capital Region (NCR)

Unsure of start date;

Mr. Findley approved the telework of his employee (b) (6), (b) (7)(C) to telework daily from the state of South Carolina. This organization has another employee working out of the state of PA. Who has done so successfully for some time. Not sure why this person is allowed to telework from a remote location but I understand that (b) (6), (b) (7)(C) does work. However, someone needs to look at the duties performed by (b) (6), (b) (7)(C) when (b) (6), (b) (7)(C) was assigned in NCR local. Some of (b) (6), (b) (7)(C) duties were producing a newsletter and taking pictures within the organization. (b) (6), (b) (7)(C) duties are being taken over by a new employee (b) (6), (b) (7)(C). My concern is that (b) (6), (b) (7)(C) is performing very little work at home in South Carolina each day. There are people within NCR who have had their telework taken away for arbitrary reasons. Some employees are not allowed to telework on consecutive days. Others are only allowed to telework one or two days a week. The telework program within NCR is not administered fairly and I ask the IG to review the program under Commissioner Findley. If these two people are allowed to work remotely out of state and others cannot work within the region where is the fairness. Too much favoritism is involved in the process; we should all have to abide by the same governing rules for this program. However, we are told that telework is not a right it is a privilege, however, it is for some if they have favor of the commissioner. Please review this program within NCR!

Anonymous Source

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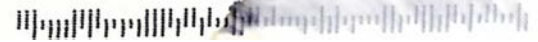
CAPITAL DISTRICT 200026

10 APR 2014 PM 3 L



GSA / office of Inspector General
1800 F Street NW
Washington, DC 20405

2014





U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

July 8, 2014

MEMORANDUM FOR: ERVILLE KOEHLER
ACTING REGIONAL ADMINISTRATOR (4A)

FROM: (b) (6), (b) (7)(C)
(b) (6), (b) (7)(C)
ACTING DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1445327

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please respond to Fraudnet@gsaig.gov and reference **Hotline Complaint Number H1445327** in the subject line. We request that you provide us with a response no later than **August 19, 2014**.

Attachment

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 06/26/2014 09:27 AM

This form was sent at: Jun 26, 2014 9:27 AM SOURCE: Anonymous source
EMAIL:

NAME:

ADDRESS

CITY: winston

saalem STATE: North

Carolina ZIP: 27155

WHO: (b) (6), (b) (7)(C), 251 North Main Street Winston Salem NC 27155. Hiram Ward
Federal
Building.

WHEN: Several incidents of elevator injuries to VA and courthouse employees and
visitors conducting day to day business in the federal building. The elevators are
closing prematurely causing

injuries to multiple employees, getting stuck and trapped personnel having to call
911 to literally pull them out of the cars between floors, moving at higher rates
of speed, opening unevenly causing people to trip and fall. Once incidents are
reported, GSA submits reports claiming the cars are working properly, after the
fact. Claims of elevator upgrades are made; however, duplicate mishaps concerning
the elevators continue to happen.

GSA unwilling to produce maintenance reports or previous upgrades to sensors, doors,
safety features. GSA is not open about the dangers the elevators present and the fact
that Thyssenkrupp (elevator maker) advised them to take the elevators out of service
in 2013 because of the age and other factors.

GSAOFFICE: GSA building manager at 251 North Main Street Winston Salem, NC 27155. Hiram
Ward

Federal building.

ALLEGATION: Issues started in 2013; however, several injuries are continuing this year.
Around May

2, 2014 when an employee was injured due to uneven opening of the elevator doors, May
13, 2014, when the elevator door shut on an employee causing injury. Again on May 26,
2014 when an employee was injured in a similar incident.

KNOWLEDGE: Yes

WHERE-EVIDENCE: GSA, NC Department of Labor, Department of Veterans

Affairs-WS NC OTHERS: You can talk to any employee and the US Marshalls
about the elevators here. SPECIAL: (b) (6), (b) (7)(C)

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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General
MIDWEST REGIONAL INVESTIGATIONS OFFICE

February 20, 2014

MEMORANDUM FOR: FILE

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE
MIDWEST REGIONAL INVESTIGATIONS OFFICE (JI-6)

SUBJECT: Heartland Supply Operations Center
Kansas City, MO
MISMANGEMENT
File No. H1464993

This is to advise you that we have completed our investigation of the GSA, Heartland Supply Operations Center (HSOC), Kansas City, MO, regarding allegations of mismanagement. On November 5, 2013, this office received a hotline complaint stating that the GSA HSOC was not complying with Dept. of Defense directives and the Federal Acquisition Regulations for procuring brand name aircraft sealants, causing order processing delays resulting in lost FY-13 funds for GSA customers.

On November 20, 2013, (b) (6), (b) (7)(C), Chemist, GSA, HSOC, Supply Acquisition Center, Environmental Branch, Kansas City, MO, was interviewed and stated that at the end of 2012 the Region 6 Legal Division determined that the Justifications & Authorizations (J&As) the GSA - Environmental Branch were using did not meet requirements. According to (b) (6), (b) (7)(C) the Legal Division wanted customer agencies to provide an "or equal" product instead of brand name items in order to prevent sole source justifications. (b) (6), (b) (7)(C) said that GSA did not fill the orders, nor did they cancel them, which resulted in 1,500 backorders that went nowhere. According to (b) (6), (b) (7)(C) GSA started having (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) co-workers write J&As for customer agencies, which (b) (6), (b) (7)(C) stated should never happen since (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) co-workers are not authorities on aircraft sealants. (b) (6), (b) (7)(C) stated that the customer agencies were now coming back to GSA and submitting orders with "Urgent & Compelling" J&As in order to get the orders filled with brand name items, resulting in sole source justifications.

JA-6 assisted in the matter by communicating with (b) (6), (b) (7)(C), Deputy Regional Commissioner, GSA, FAS, regarding an audit perspective in the matter. RIGA (b) (6), (b) (7)(C) advised FAS and the Region 6 Legal Division that the emphasis should be placed on the ordering entities' requirements for each order, due to the fact that ordering agencies have aircraft that are decades old with manufacturing specifications calling for brand name products. RIGA (b) (6), (b) (7)(C) stated that for this particular instance GSA should not be forcing agencies to use Urgent & Compelling J&As, when it was GSA's fault that the orders were not filled.

Henry provided RIGA (b) (6), (b) (7)(C) a final Acquisition Plan for NSN's with Technical Data Rights. According to (b) (6), (b) (7)(C) Attorney, GSA, Region 6 Legal Division, signed off on the plan, which provides a short-term strategy that allows customers to procure products for one-year with precise documentation describing their urgent need for a product. The long-term strategy

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Page Two
File Number H1464993

instructs customer agencies to develop a plan where they can perform market research and testing to identify the salient characteristics of the material being requested to develop an "or equal" product description by which alternatives can be evaluated against, or whether a brand name product is required. Customer agencies are being advised to ascertain whether data rights for products can be purchased.

This office has determined that there is evidence to support that there is mismanagement that has occurred within the HSOC; however, after communicating with JA-6 it appears that the HSOC is moving forward to address the backorders caused by GSA's inaction.

The case was officially closed on February 20, 2014. All related documents have been transferred to this case file in IG-IDEAS.

If you have any questions, please call Special Agent (b) (6), (b) (7)(C), Midwest Regional Investigations Office at (b) (6), (b) (7)(C).

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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

March 21, 2014

MEMORANDUM FOR: JASON O. KLUMB
REGIONAL ADMINISTRATOR (6A)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1465185

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate. A response to us is not necessary.

Attachment

cc: Anthony E. Costa
Chief People Officer

From: [GSA IG Hotline Form](#)
Reply To: (b) (6), (b) (7)(C)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 03/11/2014 10:10 AM

This form was sent at: Mar 11, 2014 10:05 AM SOURCE: Anonymous source

EMAIL: (b) (6), (b) (7)(C)

NAME: (b) (6), (b) (7)(C)

ADDRESS: (b) (6), (b) (7)(C)

CITY: (b) (6), (b) (7)(C)

STATE: Colorado

ZIP: 80134

WHO: (b) (6), (b) (7)(C) - 4300 Goodfellow Blvd, Bldg 107, St. Louis, MO (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) - 4300 Goodfellow Blvd, Bldg 107, St. Louis, MO (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) - 4300 Goodfellow Blvd, Bldg 107, St. Louis, MO (b) (6), (b) (7)(C)

WHEN: Ongoing

GSAOFFICE: Saint Louis West Field Office - Teleworking

ALLEGATION: At the Saint Louis West Field office of General Services Administration, the Management positions of that office held by (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) continuously conspire to commit Fraud and Abuse against the Federal Government.

Since the promotion of (b) (6), (b) (7)(C) from a (b) (6), (b) (7)(C)

position this past year, 2013, the use of the Telework option has been abused by Management as an extra day off to do personal business, attend personal appointments, go shopping, take care of children and generally avoid having to use vacation or sick leave.

During 2013 and into 2014, the Saint Louis West field office had three managers, however, it has been very common to have all three managers absent from the field office at the same time for days at a time and, in some cases, only showing up for the weekly staff meeting.

Because of this, work that needs to be accomplished is delayed, or not completed at all because of the lack of availability of any management personnel. The transparent abuse of teleworking by (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) and the strict rules for everyone else at the office has created a moral problem and "I don't care" attitude among the remaining GSA staff at this facility.

The continued use of HR by (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) to insure that the office personnel are kept in line and also kept quiet about their actions by the threat of personnel actions being placed in their jackets

and preventing promotions or awards, and the backing of those actions by HR has allowed them to continue with their abuse of the "system."

The additional problems faced by the field staff have been working with the agencies on site without any direction, input or availability by management, even though these management positions include the title of Building Manager.

Teleworking has been regularly and heavily abused at the Saint Louis West field office, and should not be used to avoid child care costs, run personal errands, or avoid having to use vacation or sick leave hours. Each of these individuals have been seen shopping, running errands, attending appointments, etc, by other off duty GSA personal.

Teleworking within GSA has been promoted as a means to save the Federal Government money and to help the environment by not having these vehicles on the road, but the abuse of teleworking, particularly by the Management at the Saint Louis West field office is costing the Federal Government and creating fraud and wasted time both by those individuals, but also in the field office through lack of direction and oversight.

GSA employee responsibilities include:

i. While teleworking, employees are in an official duty status. Failure to adhere to applicable policies may result in, among other things, the imposition of specific limitations on telework, the termination of a Telework Agreement, and/or other penalties as outlined in Maintaining Discipline (CPO 9751.1).

Pay, leave, hours of work, and official responsibilities.

i. Telework is work time (hours of duty) and is not to be used for any purposes other than official duties.

ii. HR rules are unchanged by telework. The governing rules, regulations, and policies concerning time and attendance, leave, compensatory time, and overtime remain in effect, regardless of whether the employee works at the Agency worksite or appropriate alternative worksite.

KNOWLEDGE: Yes

WHERE-EVIDENCE: Any personnel at the Saint Louis West Field Office

OTHERS: The personal experience of the personal at the Saint Louis West Field office who are directly supervised by (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) or (b) (6), (b) (7)(C) have experienced the lack of supervision and direction provided by (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) because of their lack of attendance and guidance within the Saint Louis West field office.

SPECIAL: (b) (6), (b) (7)(C)



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

April 8, 2014

MEMORANDUM FOR: ANTHONY S. COSTA
CHIEF PEOPLE OFFICER (C)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1475197

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate. A response to us is not necessary.

Attachment

cc: (b) (6), (b) (7)(C)
Special Assistant to the Director

(b) (6), (b) (7)(C)
General Attorney

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 03/26/2014 02:04 PM

This form was sent at: Mar 26, 2014 1:59 PM SOURCE: Anonymous source

EMAIL:

NAME:

ADDRESS:

CITY: Fort Worth

STATE: Texas

ZIP: 75028

WHO: I would like someone to check out procedures for promoting employees within GSA, without the promotion 1) being advertised 2) there not being enough work in the department 3) No local Senior Leadership approval for the promotion.

This practice has repeatedly happened under Org Resources, PBS Region 7, (b) (6), (b) (7)(C), Manager. Several previously. The Department is undergoing a consolidation these past 6 months and it has continued in consolidation, with no one locally to report to, which allows (b) (6), (b) (7)(C) the ability to do whatever (b) (6), (b) (7)(C) wants without recourse, or without following the rules.

In particular - (b) (6), (b) (7)(C).

(b) (6), (b) (7)(C) started off at a Grade 4 (b) (6), (b) (7)(C), reporting to (b) (6), (b) (7)(C). Then promoted to a 5 in a year. Now (b) (6), (b) (7)(C) has moved under (b) (6), (b) (7)(C) for OHRM (Office of Human Resources Management) (b) (6), (b) (7)(C) has graduated and received (b) (6), (b) (7)(C) B.A. HOWEVER, (b) (6), (b) (7)(C) has now been promoted from an (b) (6), (b) (7)(C) to a (b) (6), (b) (7)(C), GRADE 7/9/11? In a department that has 3 people to do training (and they have not provided any thus far) and we are told (b) (6), (b) (7)(C) has nothing to do but keep up with the parking list for (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) doesn't even report to (b) (6), (b) (7)(C). What signifies this promotion? Why wasn't it voted on? Why wasn't it advertised in USA Jobs? Who is monitoring promotions?

WHEN: March, 2014

GSAOFFICE: OHRM / Office of Emerging Talent Development, CWAAB Regional Workforce Services. Please contact the following in Central Office who may not know what is being done locally: (b) (6), (b) (7)(C), And HR Division Director (b) (6), (b) (7)(C), running two regions from Denver.

ALLEGATION: A promotion for (b) (6), (b) (7)(C) without announcing or advertising or a reason

And other issues that greatly concerns employees: (b) (6), (b) (7)(C) is no longer a part of PBS but continues to plan and lead the PBS Senior Leadership meetings, even though (b) (6), (b) (7)(C) has no involvement in PBS or the critical hires, that job went to (b) (6), (b) (7)(C). Yet (b) (6), (b) (7)(C) continues to attend discussion meetings about confidential HR matters involving of PBS employees, hiring potential employees, the HER process etc. This is a violation of the new IT Security Awareness training in which it states for those consolidated to other departments, they should no longer have access to security records in their previous departments.

(b) (6), (b) (7)(C) also continues to hold weekly staff meetings with the following employees who, by HR record, no longer report to (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), (b) (6), (b) (7)(C). Why is that allowed to happen?

(b) (6), (b) (7)(C) also continues to maintain the Parking for GSA R7. Parking is a part of the OAS Consolidation and was supposed to be mapped to an official OAS employee.

(b) (6), (b) (7)(C) also is participating in the Eagle Horizon COOP event 3/31-4/2 holding the same accountability position (b) (6), (b) (7)(C) has last year with PBS. (b) (6), (b) (7)(C) has been mapped over to another department and should not be involved in the accountability portion of this COOP along with (b) (6), (b) (7)(C).

Does (b) (6), (b) (7)(C) supervisor in CO know that (b) (6), (b) (7)(C) continues to do all of this. (b) (6), (b) (7)(C) has no integrity and continues to do what (b) (6), (b) (7)(C) wants without any oversight.

KNOWLEDGE: Yes

WHERE-EVIDENCE: HR records

OTHERS: (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) (who went through a (b) (6), (b) (7)(C) last year for the way (b) (6), (b) (7)(C) treats employees)

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) for COOP (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) for PBS (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) for Parking

(b) (6), (b) (7)(C) for local info on OAS Consolidation

(b) (6), (b) (7)(C) in legal would know about (b) (6), (b) (7)(C) HR investigation

(b) (6), (b) (7)(C) in EEOC is aware of the employees who have filed claims against (b) (6), (b) (7)(C) as well as the HR investigation.

SPECIAL:



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

February 14, 2014

MEMORANDUM FOR: RUTH F. COX
REGIONAL ADMINISTRATOR (9A)
(b) (6), (b) (7)(C)

FROM: (b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1495118

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please respond to Fraudnet@gsaig.gov and reference **Hotline Complaint Number H1495118** in the subject line. We request that you provide us with a response no later than **March 28, 2014**.

Attachment

From: (b) (6), (b) (7)(C)
Sent By: (b) (6), (b) (7)(C)
To: fraudnet@gsaig.gov
Subject: Violation of Prohibited Practices Regulations
Date: 02/05/2014 07:14 PM

I would like to report what I believe is multiple violations of the prohibited practices regulations by the San Diego Service Center Director, (b) (6), (b) (7)(C). We have been trying to hire a building management specialist (GS11) for over a year. The position has been vacant for almost 2 years. This position supports 3 buildings and 2 building managers. It is a critical position to the successful operations of the buildings. A panel was set up to interview the candidates. (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) interviewed 6 candidates and using a matrix, selected one candidate to the selecting official who is the Senior Property Manager. When the Senior took (b) (6), (b) (7)(C) decision to the Director, the Director decided (b) (6), (b) (7)(C) wanted to conduct a second round of interviews and (b) (6), (b) (7)(C) personally picked the panelists. (b) (6), (b) (7)(C) - (b) (6), (b) (7)(C) deputy, (b) (6), (b) (7)(C) - Regional BMS and (b) (6), (b) (7)(C). After their interviews, the same person the original panel selected once again came out on top. The director said this person was not qualified and refused to allow (b) (6), (b) (7)(C) to hire. This is clearly an abuse of power. How can one person, who is so far removed from the work this BMS would do say the person isn't qualified when clearly 5 other people said (b) (6), (b) (7)(C) was? I believe (as do others) that (b) (6), (b) (7)(C) has a problem with the candidate because of some past personal issues. (b) (6), (b) (7)(C) is holding a grudge and keeping this person from being promoted. Additionally, another office recently hired a property manager GS12 and did not have to go through 2 sets of interviews nor was the selection questioned. That Senior was allowed to hire the person (b) (6), (b) (7)(C) wanted for the job. (b) (6), (b) (7)(C) isn't being fair in (b) (6), (b) (7)(C) treatment of our office. (b) (6), (b) (7)(C) should treat all (b) (6), (b) (7)(C) managers fairly. If you read below, you'll see that these unfair and abusive practices have gone on for a very long time. People are afraid of saying anything but someone needs to. (b) (6), (b) (7)(C) basically does what (b) (6), (b) (7)(C) wants to do. (b) (6), (b) (7)(C) never has to answer for (b) (6), (b) (7)(C) actions because (b) (6), (b) (7)(C) belittles people and makes their lives miserable if they question (b) (6), (b) (7)(C) or say anything. Please, this needs to be looked into. (b) (6), (b) (7)(C) has "beaten" the employees down. Morale is low and people are just looking for employment elsewhere. It's a shame that one person can make so many people miserable and GSA would be losing good employees because of (b) (6), (b) (7)(C). This is just getting ridiculous.

see below

- Who did it? Give the names of the individuals or GSA contractors.
 - (b) (6), (b) (7)(C)
- When did it happen?
 - On or about February 3, 2014 for the most recent act. Overall, the violations are recurring.
- Which GSA program or office was harmed? Please be as specific as possible.
 - San Diego Field Office and the entire San Diego Service Center
- What did they do that was wrong? Describe the behavior or event in detail.
 - Violation of the Prohibited Personnel Practices and Wasteful Spending of government funds. See below
- How did they do it?
 - See below
- Do you have first hand knowledge of the event?

- Yes
- Where can we obtain evidence of this event?
- Talk to the employees, look at the hiring data.
- Who else knows about the event and how do they know?
- Everyone in the service center knows. We all experience this behavior. People are afraid to say anything. They just let it go on for fear of retaliation and the perceived knowledge that they can't do anything about it. This has to stop. Someone has to have the balls to do something about this. What they are doing is wrong and detrimental to the organization.
- May we contact you for additional information? If so, how can we contact you?
- Yes. Via my cell phone (b) (6), (b) (7)(C) or email.

Violating Prohibited Practices Regulations

- Engaged in consistent, blatant and widespread violations of merit system rules for federal hiring.
 - (b) (6), (b) (7)(C) hired deputy who possessed minuscule qualifications for the position. (b) (6), (b) (7)(C) gave (b) (6), (b) (7)(C) a detail in the Field Office (FO) so (b) (6), (b) (7)(C) would have the property management experience to become (b) (6), (b) (7)(C) deputy. (b) (6), (b) (7)(C) sat in the FO but did all (b) (6), (b) (7)(C) other duties vice any property management duties. The job announcement was clearly scripted for (b) (6), (b) (7)(C). No one else would qualify. Additionally, others were dissuaded from applying for the position because it was well known who the job was for in violation of the prohibited practices regulations *{(5) influence any person to withdraw from competition for any position for the purpose of improving or injuring the prospects of any other person for employment}*
 - (b) (6), (b) (7)(C) hired an administrative officer from another state who had less experience than another employee in the local area who was less qualified. The person hired was heard telling (b) (6), (b) (7)(C) co-workers (b) (6), (b) (7)(C) was moving to San Diego for a promotion even before the job was publicly advertised. This was obvious pre-selection.
 - (b) (6), (b) (7)(C) & (b) (6), (b) (7)(C) as given the interview questions to preferred applicants to give them an advantage in the interview process a violation of the prohibited practices regulations *{ (6) grant any preference or advantage not authorized by law, rule, or regulation to any employee or applicant for employment (including defining the scope or manner of competition or the requirements for any position) for the purpose of improving or injuring the prospects of any particular person for employment }*
 - (b) (6), (b) (7)(C) refused to allow a manager to hire an employee for a particular job even after the interview panel recommended the person for the job and the selecting official determined the employee to be the best qualified in violation of the prohibited practices regulations *{(8) take or fail to take, or threaten to take or fail to take, a personnel action with respect to any employee or applicant for employment because of... (ii) gross mismanagement, a gross waste of funds, an abuse of authority...}*
 - The reason given for not hiring for the position is unreasonable, vindictive and spiteful. The person selected is a member of an office that is on (b) (6), (b) (7)(C) "hit list". "No one will ever be promoted in this office."
 - This position has been vacant for nearly 2 years. It is critical to performing the work. At the current time, two other employees (b) (6), (b) (7)(C) are doing their job and filling in for the vacant position. The workload is overwhelming.

Abuse of power

- (b) (6), (b) (7)(C) is mean-spirited, condescending, spiteful and has temperamental behavior
- (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) causes employees anxiety, panic attacks, sleeplessness, digestive ailments, chronic pain, headaches and overall stress.
- (b) (6), (b) (7)(C) pounces on any employee who shows weakness or vulnerability. (b) (6), (b) (7)(C) will blackballs any employee who dares to question (b) (6), (b) (7)(C) or stand up for themselves.
- (b) (6), (b) (7)(C) institutes (b) (6), (b) (7)(C) own rules and threatens insubordination write-ups for anyone who dares to disobey.
- (b) (6), (b) (7)(C) frequently berates senior managers in front of junior managers.

Wasteful Spending

- (b) (6), (b) (7)(C) plans to relocate the entire Field Office into the Service Center ((b) (6), (b) (7)(C) office) without any urgent reason to do so:
 - o There is no requirement by any other agency for the space. It will create more vacant space.
 - o Relocation is vindictive because (b) (6), (b) (7)(C) office is in open space (no individual offices, no doors) and the Field Office is not.
 - o At this time, there is no reason to spend funds to relocate. It would be wasteful. We would have to purchase furniture and do construction to make it work.
- In prior years, (b) (6), (b) (7)(C) spent funds to remove a door from an employee's office because that employee was not graded high enough to have a private office with a door.
- Also, (b) (6), (b) (7)(C) spent funds to cut a hole in a wall between two offices because the two employees who sat in the office were not graded high enough to have a private office.
- The (b) (6), (b) (7)(C) (GS14) and (b) (6), (b) (7)(C) (GS15) are frequently seen walking around the parking structure seeing where employees are parking. (b) (6), (b) (7)(C) has told employees that no matter what the reason, they are not allowed to park in the government building even if they are car-pooling with an authorized person (maybe a different agency), using a space with permission from the "owner" of that space, or are planning to pay for parking once the program is instituted.
 - o (b) (6), (b) (7)(C) has threatened to write employees up for "stealing from the government" if they park in the government building.
 - o (b) (6), (b) (7)(C) has asked for the security record of who is swiping their badges coming into the garage and what time they come in.
- (b) (6), (b) (7)(C) is clearly abusing (b) (6), (b) (7)(C) power.



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

July 8, 2014

MEMORANDUM FOR: THEODORE R. STEHNEY
ASSISTANT INSPECTOR
GENERAL FOR AUDITING (JA)

FROM: (b) (6), (b) (7)(C)
(b) (6), (b) (7)(C)
ACTING DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1495227

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please respond to Fraudnet@gsaig.gov and reference **Hotline Complaint Number H1495227** in the subject line. We request that you provide us with a response no later than **August 19, 2014**.

Attachment

cc: (b) (6), (b) (7)(C)
Staff Assistant



U.S. GOVERNMENT ACCOUNTABILITY OFFICE

441 G St. N.W.
Washington, DC 20548

April 4, 2014

Mr. Geoffrey A. Cherrington
Assistant Inspector General for Investigations
Office of the Inspector General
General Services Administration

Dear Mr. Cherrington:

The GAO FraudNet received the enclosed Internet submission from a confidential source alleging misuse of Independent Government Estimates by officials with the General Services Administration, Public Building Services.

We are referring this matter to your office for review and whatever action you deem appropriate. We have assigned control number **61712** to this referral and request that it be used in future correspondence with our office.

The source does not want his/her name released to the Office of Inspector General at this time. However, the source did provide his/her name to GAO. If additional contact with the source is needed or if you need any other information, please contact (b) (6), (b) (7)(C) at (b) (6), (b) (7)(C).

Please return a signed copy of this letter acknowledging receipt to e-mail address (b) (6), (b) (7)(C)@gao.gov or via facsimile to (b) (6), (b) (7)(C) or by mail to the address below. You may keep the original letter for your records.

Sincerely,

John W. Cooney
Assistant Director, GAO FraudNet Operations
Forensic Audits & Investigative Service

Enclosures

Printed name

Date received

Signature

Control no. **61712**

61711,

The following information was submitted Wed Mar 26 08:53:55 2014:

Agency: General Services Administration

code: 11

Allegation: Other

code: 99

Source: Confidential source

code: 02

State: California

code: CA

Subject: Other

code: 05

I am having difficulty with verifying contract costs through the General Services Administration Public Building Services (GSAPBS) for a project that I have been working on for the Equal Employment Opportunity Commission (EEOC). Last year in FY 2013, GSAPBS in San Francisco charged EEOC 46% overhead and profit on top of the bare costs to complete Phase I of a project to relocate and build out space at 450 Golden Gate, San Francisco. It was difficult to understand how GSAPBS could charge EEOC costs that were based on an Independent Government Estimate (IGE), instead of pricing quotes. The costs were identical to the estimate. We are now in Phase II and

(b) (5), (b) (7)(C)

[Redacted]

1510
3/26/14

[Redacted]

based on discussions that have taken place during the meeting yesterday, GSA wants to have EEOC send its funding for the project as soon as possible. The opportunity in Phase II for the same problems from Phase I, as described above, are being set up as the project progresses. Is it possible for someone to look into what's going on and verify that fraud is not being used on EEOC to obtain excessive spending on project costs?

This complaint was submitted by:



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

September 24, 2014

MEMORANDUM FOR: RUTH F. COX
REGIONAL ADMINISTRATOR (9A)

FROM: (b) (6), (b) (7)(C)
(b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1495395

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this to you for whatever action you deem appropriate. A response to us is not necessary.

Attachment

cc: Antonia T. Harris
Chief People Officer

This form was sent at: Jul 31, 2014 5:22 PM SOURCE: Anonymous source

EMAIL:

NAME:

ADDRESS:

CITY: San Francisco

STATE: California

ZIP:

WHO: Please look into R9 FAS senior management abusing the telework program and falsifying timecards. Specifically, (b) (6), (b) (7)(C) has not been in the office for at least the past two months. (b) (6), (b) (7)(C) subordinate supervisors, (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C), are in the office once per week. These supervisors have falsified and certified their timecards to show that they are in the office twice per week. The employees must report to the office three times per week and this policy is strictly enforced.

Other examples I know about include (b) (6), (b) (7)(C) working from home and reporting on the time card that (b) (6), (b) (7)(C) is in the office. (b) (6), (b) (7)(C) said (b) (6), (b) (7)(C) has a medical appointment but does not use sick leave because (b) (6), (b) (7)(C) has (b) (6), (b) (7)(C) cell phone on.

WHEN: Planning to retire is not a legitimate reason to falsify/certify timecards.

GSAOFFICE: Region 9, FAS, NSD and AAS.

ALLEGATION: The employees falsify time cards and supervisors approved/certified the false time cards.

KNOWLEDGE: No

WHERE-EVIDENCE: Please ask employees and look into time card system (Feddesk.)

OTHERS: All the employees know about the abuse of authority.

SPECIAL:



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

October 29, 2014

MEMORANDUM FOR: GEORGE NORTHCROFT
REGIONAL ADMINISTRATOR (10A)

FROM: (b) (6), (b) (7)(C)
(b) (6), (b) (7)(C)
DIRECTOR, INTERNAL
OPERATIONS DIVISION (JI-I)

SUBJECT: OIG Hotline Complaint Number H1505491

The General Services Administration, Office of Inspector General, Fraud Hotline Office received the attached complaint. We are referring this for whatever action you deem appropriate.

When notifying us of the disposition of this matter, please respond to Fraudnet@gsaig.gov and reference **Hotline Complaint Number H1505491** in the subject line. We request that you provide us with a response no later than **December 4, 2014**.

Attachment

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 10/15/2014 02:22 PM

This form was sent at: Oct 15, 2014 2:22 PM SOURCE: Anonymous source

EMAIL:
NAME:
ADDRESS:
CITY: Auburn WA
STATE: Maryland
ZIP:

WHO: This inquiry is for PBS, Region 10.

Today, the acting Regional Commissioner (RC) sent out an e-mail with his plans for the R10 Phase III reorganization.

In this e mail is an organization chart, etc. For over a year now the R10 Senior Leadership Team (SLT) has been talking about doing more with less. Now of course there is all this talk about the cap. So they have made decisions where higher graded associates have to do lower graded work to meet this cap. We have to make sacrifices they say- its not personal.

Today, however, we see in this new organizational chart and a new posting for a GS-14 temporary that can be made permanent position that it seems the R10 SLT is once again up to their tricks. Remember when one R10 SLT GS-15 said that two GS-15s will have to consolidate and one of them would be in a subordinate GS-14 job under the other? They would decide it with a coin toss?? Well apparently - there is no need to because the GS-14 job they have been saying [REDACTED] and a half that would not be backfilled is now open. It is a hand pick selection- [REDACTED]. Even if the SLTs actions are [REDACTED] they may [REDACTED] ethical and have consequences - horrible morale. No trust. No Hope. All the [REDACTED] and [REDACTED] type moves. It goes on and on. And these are the managers that supervised the GS-13's we have now and the SLT definitely feels that the bench is empty. They believe [REDACTED] 13's are better than ours [REDACTED] 14's that were hired in house were [REDACTED], [REDACTED] and Now - as we know - [REDACTED] will get this new one.

The SLT is so good at justifying everything. Well, we as associates in R10 have had it - for a while now. And that adage it is what it is - that is what we say about R10 Leadership - one there is none and it is what it is. If GSA is okay with associates just doing there time because the pay and benefits are good - fine- call it what it is - but do Not keep asking associates how things are. They suck. We do Not have good leadership- or really any leadership. The bench that is empty is the R10 SLT bench.

The associates want to do a good job and want R10 managers to succeed but tough choices and actions must be made by management. No one is doing the right thing to do the right thing. Managers are managing up or managing to survive (CYA). The R10 Senior Leaders are HORRIBLE listeners - they interrupt each other and associates all the time because they have all the answers.

R10 SLT is in way over their Heads. They have the answers to everything and it is the Rob Graf and Paul Prouty Model. It is like they either don't know any different way to manage or they are afraid to rock the boat. So their motto is the bench is empty. And that fits in with their comfort zone of bringing everything back into the region, so Chaun can have his hands on everything. Nothing has changed here since Vegas - just way less qualified SLT'ers trying to be Rob Graf. Same mentality - the bullying, elitism, etc.

Back to the org chart- So there are rumors out there [REDACTED] f Chau [REDACTED] [REDACTED] steps into SLT. But how do [REDACTED] on between [REDACTED] and [REDACTED] [REDACTED] say out since they are now adding [REDACTED] as [REDACTED] 4? [REDACTED] is HORRIBLE as is [REDACTED]. What do they do? It is Chaun running the show and [REDACTED] is doing his bidding. Associates know that these reorganization teams are smoke and mirrors and they actually lower employee morale (for about 1.5 years now) as the SLT knows what they want - Chaun does and these teams are seen as a waste of time. Just tell us if that's the case. But they will have an answer for that I am sure. Associates call it white noise - associates in different locations are experts at calling the next shots- we all know what and how the SLT is going to do things.

There has never been such a disconnect from the SLT to the associates in at least [REDACTED] years. Sadly, the R10 SLT is considered to be a bad joke. It is what it is.....

And the SLT - well Chaun will talk to [REDACTED] - and they will be like OMG! Who is saying this? We Must find out and remove them. They are ruining our work lives. And they will have their own answers that they always have and the same ol will be the same ol in R10.....

WHEN: Ongoing Since Vegas.....

GSAOFFICE: R10 SLT

ALLEGATION: This inquiry is for PBS, Region 10.

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In this e mail is an organization chart, etc. For over a year now the R10 Senior Leadership Team (SLT) has been talking about doing more with less. Now of course there is all this talk about the cap. So they have made decisions where higher graded associates have to do lower graded work to meet this cap. We have to make sacrifices they say- its not personal.

Today, however, we see in this new organizational chart and a new posting for a GS-14 temporary that can be made permanent position that it seems the R10 SLT is once again up to their tricks. Remember when one R10 SLT GS-15 said that two GS-15s will have to consolidate and one of them would be in a subordinate GS-14 job under the other? They would decide it with a coin toss?? Well apparently - there is no need to because the GS-14 job they have been saying [REDACTED] and a half that would not be backfilled is now open. It is a hand pick selection- [REDACTED]. Even if the SLTs actions are [REDACTED] they may [REDACTED] ethical and have consequences - horrible morale. No trust. No Hope. All the [REDACTED] and [REDACTED] type moves. It goes on and on. And these are the managers that supervised the GS-13's we have now and the SLT definitely feels that the bench is empty. They believe [REDACTED] 13's are better than ours [REDACTED] 14's that were hired in house were [REDACTED], [REDACTED] and Now - as we know - [REDACTED] will get this new one.

The SLT is so good at justifying everything. Well, we as associates in R10 have had it - for a while now. And that adage it is what it is - that is what we say about R10 Leadership - one there is none and it is what it is. If GSA is okay with associates just doing there time because the pay and benefits are good - fine- call it what it is - but do Not keep asking associates how things are. They suck. We do Not have good leadership- or really any leadership. The bench that is empty is the R10 SLT bench.

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Managers are managing up or managing to survive (CYA). The R10 Senior Leaders are HORRIBLE listeners - they interrupt each other and associates all the time because they have all the answers.

R10 SLT is in way over their Heads. They have the answers to everything and it is the Rob Graf and Paul Prouty Model. It is like they either don't know any different way to manage or they are afraid to rock the boat. So their motto is the bench is empty. And that fits in with their comfort zone of bringing everything back into the region, so Chaun can have his hands on everything. Nothing has changed here since Vegas - just way less qualified SLT'ers trying to be Rob Graf. Same mentality - the bullying, eliteism, etc.

Back to the org chart- So there are rumors out there of Chau (b) (6), (b) (7)(C) steps into SLT. But how do (b) (6), (b) (7)(C) on between (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) say out since they are now adding (b) (6), (b) (7)(C) as (b) (6), (b) (7)(C) is HORRIBLE as is (b) (6), (b) (7)(C). What do they do? It is Chaun running the show and (b) (6), (b) (7)(C) is doing his bidding. Associates know that these reorganization teams are smoke and mirrors and they actually lower employee morale (for about 1.5 years now) as the SLT knows what they want - Chaun does and these teams are seen as a waste of time. Just tell us if that's the case. But they will have an answer for that I am sure. Associates call it white noise - associates in different locations are experts at calling the next shots- we all know what and how the SLT is going to do things.

There has never been such a disconnect from the SLT to the associates in at least (b) (6), (b) (7)(C) years. Sadly, the R10 SLT is considered to be a bad joke. It is what it is.....

And the SLT - well Chaun will talk to (b) (6), (b) (7)(C) - and they will be like OMG! Who is saying this? We Must find out and remove them. They are ruining our work lives. And they will have their own answers that they always have and the same ol will be the same ol in R10.....

KNOWLEDGE: Yes

WHERE-EVIDENCE: R10 associates and org chats in Oct 15 SLT e mail - Phase III Reorganization

OTHERS: R10 employees

SPECIAL:

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 10/16/2014 12:05 PM

This form was sent at: Oct 16, 2014 12:05 PM SOURCE: Anonymous source

EMAIL: NAME:

ADDRESS:

CITY: Auburn

STATE: Washington

ZIP:

WHO: Chaun Benjamin mainly - R10 SLT

WHEN: ongoing

GSAOFFICE: R10

ALLEGATION: WOW!!!!

Region 10 is out of control. Unbelievable. Apparently Chaun Benjamin did Not get teh R10 RC job! These must be spite moves - or he wants to make the Us Vs. them Worse.

This GS-14 advertisement to only Auburn employees for a job that the SLT said was going away for 2 years shows up out of no where when Chaun talks about how R10 has to be careful of the salary Cap. So while everyone thought this new GS-14 opportunity was going away, (b) (6), (b) (7)(C) worked in the position and no one else. WOW! (b) (6), (b) (7)(C) cries at RBT meetings (the GS-14 meetings) and (b) (6) is not a good Leader at all.

There actually was a (b) (6) that was good for our region. They sent (b) (6) out to Spokane, WA where there was unrest. Some other people ask about (b) (6) too. So apparently (b) (6) had just gotten back from (b) (6), (b) (7)(C) when (b) (6) was sent to Spokane and (b) (6), (b) (7)(C) was there too. (b) (6) was the kind of (b) (6) that made people feel better than themselves and was able to really make a team better. The kind of (b) (6) that you could trust. Anyways the (b) (6) had some tough challenges coming back from (b) (6), (b) (7)(C) and then we never hear about (b) (6) again. Now, apparently because of this cap that Chaun talks about, (b) (6) is in Spokane doing GS-11 lease inspections. They got it wrong big time. (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)?? Even Chaun - maybe he surrounds himself around people that do not threaten him. (b) (6), (b) (7)(C) is doing lease inspections and (b) (6) is a leader, (b) (6) has a Masters degree in Public Administration from the University of (b) (6), (b) (7)(C), worked for (b) (6), (b) (7)(C) and seems to be the person people want. Weird times in region 10.

KNOWLEDGE: Yes

WHERE-EVIDENCE: just ask- anyone in R10 - people are livid

OTHERS: R10 employees

SPECIAL:

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 10/16/2014 04:51 PM

This form was sent at: Oct 16, 2014 4:51 PM SOURCE: Anonymous source

EMAIL: NAME:
ADDRESS:
CITY: Auburn
STATE: Washington
ZIP:

WHO: So is this where a formal complaint can be made about an unfair hire.
I hope this is considered as a formal int for this HIRE. Bad Bad Bad R10. And our SLT said that things would be ALL better when (b) (6), (b) (7)(C) left!!!!

JOB OPPORTUNITY IN AUBURN!

Job Title: Program Management Officer (Tenant Services Branch Chief)
Department: Public Buildings Service
Duty Location: Auburn, WA
Job Announcement Number: 1510001KCMP
Salary Range: \$104,201 to \$135,456 per year
Open Period: Wednesday, October 15, 2014 to Friday, October 24, 2014
Series & Grade: GS-1101-14
Position Information: Full-time - Temporary Promotion/Assignment (not-to-exceed 1 year).
Appointment may be made permanent.
Promotion Potential: GS-14
Who May Apply: GSA employees employed in the Auburn, WA local commuting area who are serving on career or career-conditional appointment, or under a noncompetitive special appointing authority providing for a permanent position. Employees serving on Schedule B, C, or D or Term Appointments are generally not eligible to apply.
WHEN: Vacancy Opened 15 October 2014.
GSAOFFICE: R10
ALLEGATION: This hire has not yet been made and already it would seem there has been lots of unethical behavior possible hiring laws broken or at least abused. This will be a bad selection as (b) (6), (b) (7)(C) will get the job and she is so not qualified.

R10 associates were told since the position was vacated by (b) (6), (b) (7)(C) that this job would not be back filled.

So (b) (6), (b) (7)(C) has been the only person to do this job. (b) (6) is doing now. And then out of nowhere - this vacancy comes out. There are more qualified people than (b) (6), (b) (7)(C) for this job.

R10 SLT is sooo out of touch. A BAD BAD JOKE. People hate working for GSA in R10. Chaun Benjamin has got to go.
KNOWLEDGE: Yes
WHERE-EVIDENCE: R10
OTHERS: R
SPECIAL: [REDACTED]

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 10/17/2014 12:16 PM

This form was sent at: Oct 17, 2014 12:16 PM SOURCE: Anonymous source

EMAIL: NAME:

ADDRESS:

CITY: Auburn

STATE: Washington

ZIP:

WHO: Chaun Benjamin- R10

WHEN: Monday

GSAOFFICE: R10 RC

ALLEGATION: Well, Chaun Benjamin is a funny man. Unfortunately it is not that funny because he is hurting good, honest people.

He has this big reorg thing going in R10 - phase III and he goes around saying how this is a R10 leadership collaborative effort. He has all these leaders from different parts of the organization flying into Auburn next week to work on this Phase II of this reorg.

Whats funny is that he sent [REDACTED] il Monday with a proposed org chart already and then he posts a GS-14 vacancy for [REDACTED]. He totally has his plan and has plugged in names.

So he kinda tipped his hand?? He already knows what he wants and has made the decision. What a bunch of liars - they must think we are stupid.

The other proof to this is- Every GS-13 in R10 knows that 14 vacancy is for [REDACTED]. Hardly and 13s are going to apply for the job. And why wouldn't a leader from the field be able to apply? This position actually needs that perspective too.

Now Chaun and [REDACTED] will get defensive and stick to their guns- ooh [REDACTED] was in the field blah blah blah. Yean almost ten years ago as an intern at teh JFB!!!

What a sad joke.

KNOWLEDGE: Yes

WHERE-EVIDENCE: Chaun B - email

OTHERS: R10 - email.

SPECIAL:

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 10/17/2014 11:58 AM

This form was sent at: Oct 17, 2014 11:58 AM SOURCE: Anonymous source

EMAIL: NAME:
ADDRESS:
CITY: auburn
STATE: Washington
ZIP:
WHO: R10 SLT
WHEN: Since Vegas
GSAOFFICE: R10 SLT

ON: R10 is ablaze and Chaun Benjamin has got to go. This latest preselection of (b) (6), (b) (7)(C) as a GS-14 is sickening. Chaun talks about the salary cap and doing more with less. There are good people out there doing jobs way under their qualifications to help out with this 'crisis' situation Chaun presents to R10.

So two GS-15's are responsible for two divisions that are becoming one, and the original plan they said was for one of them to work for the other. All of a sudden that GS-14 position comes open and for over a year this GS-14 job (b) (6), (b) (7)(C) is going into was said to be going away. How convenient since (b) (6), (b) (7)(C) has been acting in that job the entire time.

There are other GS-14s that can do this job - like (b) (6), (b) (7)(C). (b) (6), (b) (7)(C) would not even be good in this role. (b) (6), (b) (7)(C) has really showed leadership and maturity issues. (b) (6), (b) (7)(C) peers find (b) (6), (b) (7)(C) difficult to work with - (b) (6), (b) (7)(C) cries in meetings with (b) (6), (b) (7)(C) peers and has to get (b) (6), (b) (7)(C) way.

There is a perception in R10 that the SLT is the cast from Sesame Street and they are leading us thru a 10th grade science project.

The other perception is of the RBT (The GS-14s) - have you seen the RBT lately? It's a Leper colony down there.

KNOWLEDGE: Yes
WHERE-EVIDENCE: Just ask
OTHERS: all of R10
SPECIAL:

From: [GSA IG Hotline Form](#)
To: fraudnet@gsaig.gov
Subject: GSA IG Hotline Form
Date: 10/20/2014 08:13 PM

This form was sent at: Oct 20, 2014 8:13 PM SOURCE: Anonymous source

EMAIL: NAME:
ADDRESS:
CITY: Auburn
STATE: Washington
ZIP:
WHO: R10 - GS-14 Opening - Pre Selection for (b) (6), (b) (7)(C) .

Chau Benjamin and R10 SLT
WHEN: last week
GSAOFFICE: R10 SLT
ALLEGATION: Here is an idea.

If this 1 year detail that can be made permanent is not preselection then what if GSA leaders from National office or independant of R10 sit in interviews.

Right now the position is only for Auburn associates? They are not even looking to the field.

So maybe even a Norm Dong or even Dan Tangerlini can sit in and interview candidates.

It is that bad out here with pre- selection.

(b) (6), (b) (7)(C) (b) (6), (b) (7)(C) people like (b) (6), (b) (7)(C) are interviewed.

(b) (6), (b) (7)(C) is already a 14 and is capable of doing the job too. Have (b) (6), (b) (7)(C) do it.

Not sure if all of those people listed would apply but you will get an idea of what is being pre-selected and how there are other qualified people out there. (b) (6), (b) (7)(C) has been sitting in that job for a long time already too.

(b) (6), (b) (7)(C) if R10 hires- the (b) (6), (b) (7)(C) etc etc. No way would it ever be fair.

Another (b) (6), (b) (7)(C) s to ask R10 associates if metion (b) (6), (b) (7)(C) name. You will get a 100% (b) (6), (b) (7)(C) answer.
KNOWLEDGE: Yes
WHERE-EVIDENCE: R10
OTHERS: R10
SPECIAL:



FOR OFFICIAL USE ONLY

U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

GREAT LAKES REGIONAL INVESTIGATIONS OFFICE

MEMORANDUM FOR FILE

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-5)

SUBJECT: Closing Memorandum
File Number: H12H2856

This memorandum serves to close H12H2856. On July 29, 2011, the Office of Inspector General Hotline Office received allegations reporting (b) (6), (b) (7)(C), Supervisory Management and Program Analyst, FAS, hired own (b) (6), (b) (7)(C), through the Early Career Processional Development Program.

During the course of interviews it was determined that (b) (6), (b) (7)(C) did not recuse (b) (6), (b) (7)(C) from (b) (6), (b) (7)(C) application process as advised. When (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) FEDSIM, FAS, informed (b) (6), (b) (7)(C) office wanted to hire someone but thought it was too late, (b) (6), (b) (7)(C) told (b) (6), (b) (7)(C) that (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) was on the Certificate of Eligibles (Cert) for FCIP applicants. (b) (6), (b) (7)(C) later emailed the FCIP Cert of twenty applicants to (b) (6), (b) (7)(C) and attached to (b) (6), (b) (7)(C) email was (b) (6), (b) (7)(C) resume and unofficial transcript. (b) (6), (b) (7)(C) did not forward the resume and/or transcript of any other applicant.

During (b) (6), (b) (7)(C) interview with the OIG, (b) (6), (b) (7)(C) stated (b) (6), (b) (7)(C) understood the rules on nepotism and that (b) (6), (b) (7)(C) could not recommend or advocate for a relative. (b) (6), (b) (7)(C) initially stated (b) (6), (b) (7)(C) believed (b) (6), (b) (7)(C) did not recommend or advocate with respect to the hiring of (b) (6), (b) (7)(C). After reviewing the February 11, 2011, mail to which (b) (6), (b) (7)(C) attached (b) (6), (b) (7)(C) unofficial transcript and resume, (b) (6), (b) (7)(C) acknowledged that it looked like (b) (6), (b) (7)(C) was advocating for (b) (6), (b) (7)(C) hiring.

On December 5, 2012, a Report of Investigation (ROI) was submitted to Mary Davie, Acting Commissioner, FAS. The ROI relayed that (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), FEDSIM, FAS; violated several Standards of Conduct in the hiring of (b) (6), (b) (7)(C).

On June 7, 2013, (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) were notified that an official reprimand would be placed in their respective personnel folders. The reprimand will be removed after three years.

On September 11, 2013, (b) (6), (b) (7)(C) was notified that (b) (6), (b) (7)(C) would be suspended without pay for seven calendar days.

During the course of the (b) (6), (b) (7)(C) investigation it was determined that (b) (6), (b) (7)(C) intentionally omitted information from the OF 306 (Declaration of Federal Employment) submitted in conjunction with (b) (6), (b) (7)(C) application for employment at GSA. When interviewed by the OIG, (b) (6), (b) (7)(C) initially was unsure why (b) (6), (b) (7)(C) did not list all (b) (6), (b) (7)(C) criminal convictions. (b) (6), (b) (7)(C) then admitted (b) (6), (b) (7)(C) intentionally omitted a charge from the OF 306 submitted to GSA in (b) (6), (b) (7)(C) application for

FOR OFFICIAL USE ONLY

Office of Investigations (JI-5)

230 South Dearborn Street, Suite 408, Chicago, IL 60604 (b) (6), (b) (7)(C)

employment because [REDACTED] did not like the way it would look for [REDACTED] [REDACTED] also stated [REDACTED] did not know why [REDACTED] checked "no" in the OF 306 section which asks if any relatives worked for the agency to which [REDACTED] was applying, but [REDACTED] thought it was possibly an accident.

On December 18, 2012, a Report of Investigation (ROI) was submitted to Mary Davie, Acting Commissioner, FAS. The ROI relayed that [REDACTED] falsified [REDACTED] employment application. On August 6, 2013 the OIG was notified that no action would be taken against [REDACTED]

No further investigative action. Case Closed

FOR OFFICIAL USE



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General
MIDWEST REGIONAL INVESTIGATIONS OFFICE

June 5, 2014

MEMORANDUM FOR: FILE

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE
MIDWEST REGIONAL INVESTIGATIONS OFFICE (JI-6)

SUBJECT: Federal Labor Relations Authority, Denver Regional Office
Denver, CO
THEFT OF GOVERNMENT PROPERTY
File No. 113D4968

This is to advise you that we have completed providing our assistance, to the Federal Labor Relations Authority (FLRA), Office of Inspector General (OIG), with the investigation into an allegation that furniture of the FLRA Denver Regional Office had been taken for the personal use of (b) (6), (b) (7)(C), who is (b) (6), (b) (7)(C) of the office.

The Inspector General (IG) of the FLRA OIG, Dana Rooney-Fisher, had requested investigative assistance and a Memorandum of Understanding (MOU) was signed by General Services Administration (GSA) IG Brian Miller to provide investigative assistance to their agency from the GSA OIG. The GSA OIG, Denver Resident Office provided assistance in conducting numerous interviews of FLRA employees, as well as, locating the missing office furniture. The investigation disclosed that (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), and (b) (6), (b) (7)(C), all of whom are attorneys of the FLRA Denver Regional Office, admitted to taking government owned furniture to their homes for personal use.

This case was referred to Assistant U.S. Attorney (b) (6), (b) (7)(C), District of Colorado, Denver, CO, on September 24, 2013, and it was declined for prosecution. Based on the investigation the FLRA OIG recovered the missing furniture and it was transferred to GSA for excess. Additionally, the investigative results were provided to the FLRA Chairman for consideration of personnel action regarding the employees who admitted taking the government owned furniture for personal use.

The case was officially closed on June 5, 2014. All related documents have been transferred to this case file in IG-IDEAS.

If you have any questions, please call Special Agent (b) (6), (b) (7)(C), Denver Resident Office at (b) (6), (b) (7)(C).



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

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December 11, 2012

MEMORANDUM FOR: (b) (6), (b) (7)(C)
SUSPENSION AND DEBARMENT OFFICIAL
OFFICE OF ACQUISITION INTEGRITY

FROM: (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)
BRANCH CHIEF
CIVIL ENFORCEMENT SECTION (JIB-C)

SUBJECT: **RECOMMENDATION FOR CONSIDERATION
OF DEBARMENT**

Robert J. Mellow
Former Pennsylvania State Senator

(b) (6), (b) (7)(C)

File Number: I13H4507

This memorandum recommends that the GSA Office of Acquisition Integrity consider initiating debarment proceedings against Robert J. Mellow, former Pennsylvania State Senator. The basis for this recommendation is Mellow's conviction on November 30, 2012 in U. S. District Court, Middle District of Pennsylvania, on conspiracy and tax fraud charges. Mellow was sentenced by U.S. District Court Judge Joel H. Slomsky to 16 months in prison, three years of supervised release, a fine of \$40,000, a Special Assessment Fee of \$100 and ordered to pay \$79,806.17 in restitution. Mellow previously paid more than \$31,000 in restitution for the federal tax charges. Mellow is scheduled to surrender to the Bureau of Prisons on January 15, 2013. [Attachment 6]

The foregoing recommendation is made pursuant to the Federal Acquisition Regulations as Mellow has the potential to be a GSA contractor and/or conduct business with the government as an agent, representative or employee of another GSA contractor or subcontractor.

Furthermore, the aforementioned conviction shows that Mellow lacks the integrity and honesty that seriously and directly affects his responsibility to be a government contractor or subcontractor.

Civil Enforcement Section (JIB-C)
1800 F Street, NW, Room 5037, Washington, DC 20405

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Additionally, Mellow violated the public trust by orchestrating the misuse of public funds and resources for political purposes and benefit. At the same time, he took the position in public that he was following the law when, in fact, he was not.

BACKGROUND

On March 15, 2012, the U.S. Attorney's Office, Middle District of Pennsylvania, filed a Criminal Information charging Mellow with conspiring with others between 2006 and 2010 to commit mail fraud in connection with a scheme and artifice to defraud the Pennsylvania Senate and to file a false federal income tax return. [Attachment 1]

On May 9, 2012, pursuant to a plea agreement, Mellow waived indictment, and pleaded guilty to Count 1 of the Information charging him with conspiracy to commit mail fraud and filing a false tax return. [Attachments 2, 3, 4, 5]

Information contained within court documents indicates that during the time relevant to the criminal information, Mellow was a member of the Pennsylvania Senate, Senate Democratic Leader, and a member of the Pennsylvania Democratic State Senate Campaign Committee and Caucus. Mellow was also, at various times, responsible for several Senate Democratic administrative offices including offices providing computer services, communications, and research. Mellow also supervised a staff in his Harrisburg senate office and at two district offices located in Peckville and Mt. Pocono, Pennsylvania.

Mellow conspired with others to misuse senate staff and resources to raise hundreds of thousands of dollars for an organization known as the Friends of Bob Mellow and the Democratic State Senate Campaign Committee and to support political candidates and causes throughout Pennsylvania. Mellow caused and permitted the U.S. mails to be used in furtherance of the scheme to defraud. The information cites as examples checks mailed by the Senate's chief clerk's office to pay for the rental of Mellow's district offices in Peckville and Mt. Pocono, Pennsylvania, both of which were allegedly used to perform political fundraising and campaign tasks; checks and paystubs for senate staffers who allegedly performed fund-raising and campaign work; and letters prepared and mailed by senate staff in connection with Friends of Bob Mellow fundraisers.

In its sentencing memorandum, the government described letters, e-mails, and acts carried out by senate staff members related to political activities at Mellow's direction or under his supervision including preliminary work in Mellow's campaign for governor. [Attachment 7]

Mellow also conspired with others to file a false individual federal income tax return for the year 2008. The unreported income consisted of money paid to Mellow in connection with the sale of the Peckville property where Mellow's district office was located.

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CURRENT ADDRESS

Robert J. Mellow

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

PRIVACY ACT STATEMENT

You are advised that this report is from a system of records known as "GSA/ADM 24, Investigation Case Files," which is subject to the provisions of the Privacy Act of 1974. Consequently, this report may be disclosed only to appropriate GSA officials who have a need to know its contents.

STATEMENT OF LIMITATIONS

If the information in this memorandum or in the attached documents is used as a basis for administrative action, pertinent portions may be duplicated by the Office of Acquisition Integrity for disclosure to the subject of the investigation. The Office of Acquisition Integrity is to notify my office if any portion is duplicated.

POINT OF CONTACT WITHIN GSA-OIG

For additional information, please contact (b) (6), (b) (7)(C), Special Agent, U.S. General Services Administration, Office of Inspector General, Civil Enforcement Section (JIB-C), 26 Federal Plaza, Room 1751, New York, NY 10278, telephone: (b) (6), (b) (7)(C).

ATTACHMENTS

1. Criminal Information / U.S. District Court, Middle District of Pennsylvania / USA v. Robert J. Mellow / Case Docket #:3:12-CR-00071 / Filed March 15, 2012
2. Plea Agreement / U.S. District Court, Middle District of Pennsylvania / USA v. Robert J. Mellow / Case Docket #:3:12-CR-00071 / Filed March 15, 2012
3. Waiver of Indictment / U.S. District Court, Middle District of Pennsylvania / USA v. Robert J. Mellow / Case Docket #:3:12-CR-00071 / Filed May 9, 2012
4. Plea / U.S. District Court, Middle District of Pennsylvania / USA v. Robert J. Mellow / Case Docket #:3:12-CR-00071 / Filed May 9, 2012

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5. Statement of Defendant / U.S. District Court, Middle District of Pennsylvania / USA v. Robert J. Mellow / Case Docket #:3:12-CR-00071 / Filed May 9, 2012
6. Judgment in a Criminal Case / U.S. District Court, Middle District of Pennsylvania / USA v. Robert J. Mellow / Case Docket #:3:12-CR-00071 / Date Imposed - November 30, 2012
7. Government's Sentencing Memorandum / U.S. District Court, Middle District of Pennsylvania / USA v. Robert J. Mellow / Case Docket #:3:12-CR-00071 / Filed November 26, 2012



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

August 15, 2013

MEMORANDUM FOR: LESLEY WEISS
Chairwoman, U.S. Commission for the Preservation of America's
Heritage Abroad

FROM: GEOFFREY CHERRINGTON 
Assistant Inspector General for Investigations (JI)

SUBJECT: Report of Investigation Pursuant to Memorandum of
Understanding Between the Office of Inspector General of the
General Services Administration and the United States
Commission for the Preservation of America's Heritage Abroad

OIG File No. I-13-H-4520

This memorandum presents our Report of Investigation concerning the captioned matter.

Attachment: Report of Investigation

REPORT
OF
INVESTIGATION



OFFICE OF INSPECTOR GENERAL
U. S. GENERAL SERVICES ADMINISTRATION

Basis for Investigation

By letter dated May 10, 2013, the Chair of the U.S. Commission for the Preservation of America's Heritage Abroad (Commission) requested that General Services Administration (GSA) Inspector General conduct an investigation into three allegations made by a complaining witness:

- (1) Former Commission Chairman Warren Miller improperly received gifts in the course of his duties that he kept for personal use;
- (2) Mr. Miller and/or Commission Executive Director Jeffrey Farrow improperly issued bonus payments to Mr. Farrow; and
- (3) Mr. Miller and Mr. Farrow used Commission equipment to conduct private businesses.

The letter noted that additional allegations (relating to non-compliance with federal workplace regulations) could be resolved without an Inspector General investigation, and this report accordingly does not address them.

The complaining witness's allegations were further detailed in a September 13, 2012, letter (enclosed by (b) (6), (b) (7)(C)) from the U.S. Special Counsel, which also provided background information regarding the Commission.

Conduct of Investigation

On June 17, 2013, the GSA Office of Inspector General (OIG) and the Commission entered into a Memorandum of Understanding under which the Commission would compensate the GSA OIG for investigating the above-described allegations. Thereafter, GSA OIG investigative activities included the following.

- On June 18, 2013, a GSA OIG Special Agent contacted GSA's Office of Financial Policy and Operations to obtain information on GSA's contract to provide support services to the Commission. GSA provided copies of the interagency agreements between GSA and the Commission for 2008 – 2013.
- On June 19 and July 15, GSA provided Commission related financial data for 2008 through 2013.
- Between June 19 and August 12, a Special Agent reviewed Commission invoice information submitted by the Commission to the GSA External Services Branch.
- On June 21, two GSA OIG Special Agents interviewed (b) (6), (b) (7)(C) in connection with the allegations.
- A Special Agent then began collecting relevant documents, including a copy of the Commission's organic legislation and any law enforcement reports on Mr. Miller and Mr. Farrow.
- On June 24, a Special Agent reviewed materials provided by (b) (6), (b) (7)(C) regarding the allegation of improper bonuses.
- A Special Agent traveled to the Commission offices to obtain further information from (b) (6), (b) (7)(C) and to speak with other Commission staff who were present.

- On June 26, a Special Agent contacted GSA's Agency Liaison Division to request information on human resources-related services provided to the Commission by GSA. GSA provided two Memoranda of Understanding between GSA and the Commission. The first was a 2013 agreement for human resources services. The second was a 2012 agreement for employee relations services.
- On July 1, two GSA OIG Special Agents interviewed (b) (6), (b)(7)(C) (b) (6), (b) (7)(C) (b) (6), (b)(7)(C), the Commission's project manager and only full-time federal employee.
- On July 16, 19, and 24, a Special Agent had follow-up discussions with (b) (6), (b)(7)(C)
- On July 18, a Special Agent interviewed (b) (6), (b)(7)(C), a former administrative assistant for the Commission.
- On July 22 and 30, a Special Agent had follow-up discussions with (b) (6), (b)(7)(C)
- Between July 1 and July 31, (b) (6), (b)(7)(C) and Mr. Farrow provided additional materials regarding payments to contractor employees.
- On July 31, Mr. Farrow provided additional information regarding gifts to Mr. Miller, among other matters.
- On August 1, a Special Agent visited the Commission offices to review the Commission's electronic files.
- On August 6, two GSA OIG Special Agents interviewed Mr. Farrow.
- On August 7, two GSA OIG Special Agents interviewed Mr. Miller.

Summary of Findings

Commission Personnel

Warren Miller served as the Chairman of the Commission (by appointment of the President) from 2001 through 2012. He remains a member of the Commission.

Lesley Weiss is the Commission's current Chair.

Jeffrey Farrow is a contractor employee (employed by his family's firm The Oliver Group, Inc., formerly known as Lisboa Associates), who serves as the Commission's Executive Director on a part-time basis.

(b) (6), (b)(7)(C)) is the Commission's project manager and only full-time federal employee.

(b) (6), (b)(7)(C) is a contractor employee who provides administrative and financial services to the Commission.

(b) (6), (b)(7)(C) is a contractor employee who provides secretarial services to the Commission.

(b) (6), (b)(7)(C) served as a contractor providing secretarial services to the Commission, in which role (b) (6), (b)(7)(C) was (b) (6), (b)(7)(C) immediate predecessor.

Alleged Receipt and Personal Use of Gifts by Mr. Miller

As explained in the September 13, 2012, letter from Special Counsel (b) (6), (b)(7)(C), the complaining witness reported that Mr. Miller has taken gifts received from foreign officials for personal use, including a painting and a lithograph that he took to his home.

Pursuant to 5 U.S.C. § 7342(c)(1)(A), a federal employee may “accept[] and retain[] . . . a gift of minimal value tendered and received as a souvenir or mark of courtesy” from a foreign government or the representative of a foreign government. If the gift is of more than minimal value, within 60 days after accepting it, an employee must “deposit the gift for disposal with his or her employing agency” or “deposit the gift with that agency for official use,” if the agency approves. *Id.* § 7342(c)(2). Such a deposit must be accompanied by a statement regarding the gift. *Id.* § 7342(c)(3), (f). “Employees” include presidential appointees. *Id.* §§ 7342(a)(1)(A), 2105(a)(1), 2101(1). As of May 26, 2011, “minimal value” was defined as \$350 (most recently raised from \$335). 5 U.S.C. § 7342(a)(5); 41 C.F.R. § 102-42.10; 76 Fed. Reg. 30,550, 30,551 (May 26, 2011).

Interviews with Commission personnel (including contractors) yielded the following information; those interviews did not substantiate the allegation.

- (b) (6), (b) (7)(C) stated that Mr. Miller was the Commission’s Chairman from 2001 to 2012. (b) (6), (b) (7)(C) stated that according to Mr. Miller, he received two gifts while he was Chairman; one had no value, and the other was located in the Commission’s office.
- Mr. Farrow stated that he is aware of only a few gifts received by persons affiliated with the Commission, most of which were made to Mr. Miller. They generally consist of “books, caps, some pictures, and the like,” and all have little value. Mr. Farrow stated that he was aware of three gifts Mr. Miller received as Chairman, all of which were pictures, and that all three were of minimal value. Mr. Miller left two in the Commission’s office when he ceased to act as Chairman. Mr. Miller had informed Mr. Farrow that a third was at his home, but that it is a gift of minimal value that he is permitted to keep. Mr. Farrow stated that the value of the third picture was “checked” at the time Mr. Miller received it. He specified that on one occasion when Mr. Miller received a gift from an official of Croatia, Mr. Farrow advised him that he would need to determine the value of the item. The Commission contacted the official, who responded that the gift was worth between \$150 and \$200. Mr. Farrow explained that most of these gifts are still located in the Commission’s office, though Mr. Miller has or has had possession of one (which he has offered to return, and which may now be in storage at the Commission’s offices).
- On a visit to the Commission offices on August 1, 2013, a Special Agent observed a framed picture hanging on the wall in the kitchen located in the Commission’s offices. Mr. Farrow stated that the picture was one of the gifts he had previously mentioned. The Special Agent also observed a picture on thick paper, located in the bottom drawer of a piece of furniture located in the Chair’s office. Mr. Farrow stated that this was another of the gifts he had mentioned.
- Mr. Farrow showed the Special Agent a bookshelf located in the Chair’s office, which contained numerous books. He stated that Mr. Miller often received books as gifts, and some of those might be located on the shelf.

- A January 13, 2006, email from (b) (6), (b)(7)(C) of the Public Affairs Section of the U.S. Embassy in Croatia to (b) (6), (b)(7)(C) stated that Mr. Miller had called the Embassy to request assistance in ascertaining the value of a lithograph by Croatian artist (b) (6), (b)(7)(C), which the Croatian Ministry of Culture presented to Mr. Miller. (b) (6), (b) stated that “the estimated value would be between \$120 - \$150.”
- Mr. Miller stated that he had received a number of mementoes in connection with his work for the Commission, including a commemorative coin from the Finance Ministry of Italy, a Romanian medal depicting Vlad the Impaler, a Hungarian medal, and a wooden box from Israel (all of which he produced). He stated that he had received other gifts in the nature of pens, commemorative coins, and books relating to countries or their historic sites. Conversely, he gave knickknacks, such as cuff links and paperweights, to those with whom he met. He also received three artworks on paper. One depicts castles, and is hanging in the kitchen of the Commission’s offices; the second was given him by Israel’s Tel Hai College, and is in storage with the Commission; and the third is rolled up and stored in a Commission bookcase. In addition, he received a lithograph from the Croatian Culture Minister in December of 2005. Mr. Miller stated that he researched the value by contacting the U.S. Embassy in Croatia. This was the first gift for which he sought a valuation, and after he learned that it met the “minimal value” threshold, he brought it home, where he still has it. Mr. Miller considered the lithograph a personal gift from the Croatian Culture Minister. He stated that he was never given an oil painting. He did, however, purchase a \$1000 Lithuanian oil painting from an auction house, which hangs in his home.
- (b) (6), (b)(7)(C), a contractor employee who provides secretarial services to the Commission, stated that (b) (6), (b)(7)(C) was not aware of any gifts Mr. Miller received as Chairman, though at some point during the holiday season someone might have given him a gift basket. (b) (6), (b)(7)(C) stated that (b) (6), (b)(7)(C) had worked directly with Mr. Miller for approximately one year and three months.
- (b) (6), (b)(7)(C) stated that Mr. Miller had received gifts, including paintings and lithographs. In particular, he received a lithograph of a medieval scene with buildings, on heavy paper, presented by an official of Lithuania.
- (b) (6), (b)(7)(C) stated that Mr. Miller received honorary medals, and possibly a bottle of wine during the winter holiday season. (b) (6), (b)(7)(C) was not aware of any other gifts he received.

Alleged Bonus Payments to Mr. Farrow

The complaining witness reported that Mr. Farrow authorized the payment of bonuses to himself from the Commission in the amount of \$5,884 in 2010 and \$17,826 in 2011. The witness alleges that Mr. Miller is implicated in this conduct because he appointed Mr. Farrow as Executive Director, has authorized his services and compensation for approximately 11 years, and has directed or permitted him to perform actions in violation of statute and regulation.

The Federal Acquisition Regulation restricts contractors from providing services to the government when a conflict exists between the interests of the contractor and those of the government. Avoidance of such conflicts follows two underlying principles, one of which is the need to “[p]revent[] the existence of conflicting roles that might bias a contractor’s judgment.” FAR 9.505(a). This would necessarily include a contractor awarding bonuses to itself. Moreover, if a personal services contract does not include a bonus as part of the negotiated price, a federal agency may not pay the contractor a bonus for the work included in the contract. The arrangement to pay a bonus would effectively be a contract modification, which would be void as lacking in consideration.

Interviews with Commission personnel and the review of relevant documents yielded the following information, which did not substantiate the allegation that Mr. Farrow was paid bonuses.¹

- (b) (6), (b) (7)(C) stated that Mr. Farrow was “hired” as the Executive Director in 2001, and has been in the position since. He is a contract employee, but (b) (6) has never seen a contract between Mr. Farrow and the Commission. Mr. Farrow told (b) (6), (b) (7)(C) that he had never received a bonus from the Commission.
- Mr. Farrow stated that no written contract had ever existed between the Commission and him, and that his employment agreement was a matter of verbal discussions with Mr. Miller. According to those discussions, Mr. Miller secured Mr. Farrow’s services for approximately one day a week (or 20% of his time). At first Mr. Farrow was paid \$5,000 per month, then \$8,500 per month, and ultimately it was agreed that Mr. Farrow would not bill more than \$104,000 per year. (On another occasion, Mr. Farrow stated that his annual price ceiling was \$103,000.) Mr. Farrow characterized this as a temporary or intermittent agreement on an “at will” basis, undertaken because the Commission did not have the authority to hire him full time.
- An unsigned “Memorandum of Understanding” between the Commission and Mr. Farrow states that effective October 29, 2001, Mr. Farrow would serve as the Commission’s Executive Director for at least three years, working for 1,000 hours per year, at the rate of \$60 per hour (to be increased by \$3 each year). Mr. Farrow stated that Mr. Miller drafted the document, but it was not signed because Mr. Farrow did not agree to the hourly billing rate. He stated that, though he had submitted invoices to the Commission containing hourly billing rates, his agreement was not based on hourly rates, and he billed based upon the agreed-upon ceiling each year. He noted that he did not always bill \$104,000; in one year, for example, he billed \$99,000.

¹ The evidence indicated, however, that the Commission had written contracts with neither Mr. Farrow nor its other contractor employees, and that some contractor rates were temporarily increased at the end of each fiscal year to consume unexpended appropriations. In this report, we will discuss the absence of a written contract for Mr. Farrow’s services, but we are referring the matter of no written contracts and increased rates at the end of the year – and other allegations we received that are outside the scope of this review – to the Commission by separate letter for appropriate handling.

- (b) (6), (b)(7)(C) stated that there had been documentation appointing Mr. Farrow as the director of the Associates of the U.S. Commission for the Preservation of America's Heritage Abroad (the "Associates"). (b) (6), (b)(7)(C) recalls the document being a single page, between the Associates and Mr. Farrow's company (Lisboa Associates, which changed its name to in 2008 to The Oliver Group, Inc.), and providing that Mr. Farrow was to spend 25% of his time on the Commission's work, for a total of 1000 hours.
- Mr. Farrow stated that all of the Commission's contractor personnel initially held contracts with and were paid by the Associates, a formerly-existing 501(c)(3) corporation created to fund Commission surveys from the Commission's private donations. The Associates began to wind down in 2007, however.
- Commission invoices (maintained by GSA) reflect that The Oliver Group was paid as follows:

2008 – \$102,621.08
 2009 – \$99,538.54
 2010 – \$100,677.00
 2011 – \$104,842.37
 2012 – \$101,921.18
 2013 (through July 24) – \$83,192.34.

- A document provided by the Commission in response to a Special Agent's question on the annual compensation for Commission personnel (contractor and employee) stated that "The Oliver Group" received "weekly" payments "based on \$103,000/yr."
- Mr. Miller stated that he became the Commission's Chairman in January of 2001, whereupon the Executive Director announced that he would be leaving. The prior chairman persuaded the Executive Director to stay until Mr. Farrow answered an advertisement for the position in September of 2001. Mr. Miller could not remember whether there was ever a signed agreement between the Commission and Mr. Farrow. He stated that the Commission did not have the funds to hire Mr. Farrow full time; by the time Mr. Miller left the chairmanship, Mr. Farrow was paid approximately \$104,000, or a little more or less. Mr. Miller stated that Mr. Farrow was not an hourly employee. Mr. Miller never paid Mr. Farrow a bonus and was not aware of Mr. Farrow ever receiving one.
- Mr. Farrow stated that he had never received a bonus from the Commission.
- (b) (6), (b)(7)(C) did not know whether Mr. Farrow ever received a bonus.
- (b) (6), (b)(7)(C), a contractor employee who provides administrative and financial services to the Commission, stated that (b) (6), (b)(7)(C) was not aware of anyone at the Commission ever receiving a bonus.
- (b) (6), (b)(7)(C) stated that (b) (6), (b)(7)(C) was not aware of anyone at the Commission receiving a bonus.

- (b) (6), (b) (7)(C) provided Forms 300 and 2951 obtained from GSA's finance center (which provides financial services to the Commission), including a September 14, 2010, order for \$5,885 in "contractor labor"; a September 17, 2010, list of payments made, including \$5,885 to "The Oliver Group," and \$150 to "Warren L. Miller"; and an August 8, 2011, list of payments made, including \$17,827 to "The Oliver Group," and \$600 to "Warren L. Miller."
- Mr. Farrow stated in an email of July 25, 2013, that the forms were "used to reserve funds for possible future expenditures (vs. to actually authorize payments)," and that they did not indicate the payment of bonuses.² He obtained from GSA a record of payments to the Oliver Group from September and October of 2010, and August and September of 2011. These did not include any payments in the amounts on the Forms 2951. As reflected on these forms, the largest single payment to the Oliver Group was \$1,981.

Alleged Use of Commission Resources for Private Business by Mr. Miller and Mr. Farrow

The complaining witness alleged that Mr. Miller conducted activities related to his private law practice from the Commission's office, using government equipment, supplies, and personnel. (b) (6), (b) (7)(C) also alleged that approximately 90% of Mr. Farrow's weekly time is devoted to his lobbying practice, which he predominantly conducts from the Commission's office, using government resources such as printers, fax machines, and supplies.

The Standards of Ethical Conduct for Employees of the Executive Branch provide that "[a]n employee has a duty to protect and conserve Government property and shall not use such property, or allow its use, for other than authorized purposes." 5 C.F.R. § 2635.704(a). For purposes of this prohibition, "[g]overnment property includes . . . the services of contractor personnel." *Id.* § 2635.704(b)(1). Thus, among other things, employees "are prohibited from engaging in . . . outside employment on Government time or using Government resources." OGE Informal Advisory Letter 00 x 11 (Oct. 4, 2000). The prohibition on "allowing [the] use" of government property for non-authorized purposes would also prohibit a federal employee from permitting a contractor employee to use government property for outside employment. Likewise, "[a]n employee shall not encourage, direct, coerce, or request a subordinate to use official time to perform activities other than those required in the performance of official duties or authorized in accordance with law or regulation." 5 C.F.R. § 2635.705(b).

Interviews with Commission personnel and the review of relevant documents yielded the following information, which generally showed that Mr. Miller used a limited amount of government property (including the services of contractor employees) for his personal businesses. However, there was insufficient evidence to show any violation by Mr. Farrow.

- (b) (6), (b) (7)(C) said that both Mr. Miller and Mr. Farrow have Commission-owned computers at the Commission's office to conduct Commission-related work. (b) (6), (b) (7)(C) has no knowledge of either of them using Commission resources for side businesses.

² This matter will also be referred to the Commission in a separate letter.

- Mr. Farrow stated that Mr. Miller did not have a full-time job outside his (unpaid) Commission work.
- Mr. Miller stated that he had a limited law practice, which he conducted principally out of his home. He received personal telephone calls on the phone the Commission pays for, possibly including calls from legal clients. He accessed his personal email account through the Commission computer, and did not bring a personally-owned computer to the Commission to do legal work. Mr. Miller stated that he had limited client meetings at the Commission offices, but was unaware this was not permitted.
- Mr. Farrow stated that Mr. Miller did not understand how federal agencies operate. According to Mr. Farrow, Mr. Miller occasionally had meetings at the Commission offices relating to his investments, or meetings with his legal clients. On one occasion, Mr. Farrow realized that (b) (6), (b)(7)(C) was working on a letter for Mr. Miller relating to his law practice. Mr. Farrow advised Mr. Miller not to ask (b) (6), (b)(7)(C) to perform non-Commission work. Mr. Farrow recently learned of other instances of Mr. Miller making similar requests of (b) (6), (b)(7)(C). [It is not clear whether these instances occurred before or after Mr. Farrow advised Mr. Miller not to do so.] Mr. Farrow noted that in general, Mr. Miller did very little legal work – perhaps (b) (6), (b)(7)(C) billable hours per month.
- Mr. Miller's accountant stated that Mr. Miller billed an average of (b) (6), (b)(7)(C) hours per month for his legal practice during the period from 2007 to 2012.
- Mr. Miller noted that he supported himself by substantial distributions from his individual retirement account, not through his law practice. Mr. Miller also stated that he did Commission work outside the Commission offices, including from his home. He stated that Commission travel sometimes involved 16 to 18 days per trip.
- Mr. Miller stated that in his early years as chairman, he had a part-time assistant prepare documents for his law practice, but this took a limited amount of time, and (b) (6), (b)(7)(C) billed him for the time. He stated that (b) (6), (b)(7)(C) also did some work related to his law practice (preparing bills and letters), but that (b) (6), (b)(7)(C) did the work on (b) (6), (b)(7)(C) own time or after work hours, and thus did not do the work at the expense of the Commission, because (b) (6), (b)(7)(C) would do the Commission work first. (He did not pay (b) (6), (b)(7)(C) separately for the work.) This occurred on a very infrequent basis between 2009 and 2011. He stated that (b) (6), (b)(7)(C) left the Commission because (b) (6), (b)(7)(C). Mr. Miller never asked (b) (6), (b)(7)(C) or (b) (6), (b)(7)(C) to do work related to his law practice.
- The Commission's network drive includes an electronic folder named "Warren Miller P.C.," which included 55 documents (some of which appeared to be successive drafts of the same document) and three sub-folders, one of which was named "Warren Miller, P.C Templates." The documents included demand letters, bills, and retainer agreements. Some of the documents were labeled as being authored by (b) (6), (b)(7)(C).

- Mr. Miller stated that he did not create this folder, and did not create documents related to his legal practice at the Commission offices. He assumed that the documents came from Commission staff members who accessed his Gmail account, accessible through his Commission computer. He stated that (b) (6), (b)(7)(C) might have generated the documents, or might have scanned documents and saved the images to the network folder. He stated that (b) (6), (b)(7)(C) would not have done so on (b) (6), (b)(7)(C) own, however.
- (b) (6), (b)(7)(C) stated that Mr. Miller never requested that (b) (6), (b)(7)(C) work on his personal (non-Commission) business-related activities.
- (b) (6), (b)(7)(C) stated that Mr. Miller never asked (b) (6), (b)(7)(C) to assist him with his law practice, and (b) (6), (b)(7)(C) never witnessed Mr. Miller discussing his law practice in the Commission office.
- (b) (6), (b)(7)(C) stated that (b) (6), (b)(7)(C) worked for the Commission (as a contractor employee) between approximately February 2009 and December 2011, and that during that time, (b) (6), (b)(7)(C) helped Mr. Miller with billing documents related to his outside law firm. This occurred approximately once a month, and took approximately ten to fifteen minutes to complete. (b) (6), (b)(7)(C) stated that (b) (6), (b)(7)(C) resigned from the Commission (b) (6), (b)(7)(C).
- (b) (6), (b)(7)(C) stated that Mr. Miller directed (b) (6), (b)(7)(C) predecessor) to type memos for (b) (6), (b)(7)(C) non-Commission work. This included a May 2011 eulogy for (b) (6), (b)(7)(C), a personal friend of Mr. Miller, and a significant amount of legal and personal correspondence. (b) (6), (b)(7)(C) resigned in approximately December 2012. (b) (6), (b)(7)(C) stated that (b) (6), (b)(7)(C) had told (b) (6), (b)(7)(C) (and (b) (6), (b)(7)(C) had told (b) (6), (b)(7)(C)) that (b) (6), (b)(7)(C) resigned because (b) (6), (b)(7)(C) was asked to do things that were immoral and illegal.
- (b) (6), (b)(7)(C) stated that on May 25, 2011, Mr. Miller used the Commission offices to perform work for his law practice for most of the day; between approximately 10:00AM and 3:30PM, he met with a legal client and another attorney. During the same two-week period, Mr. Miller met with the client at the Commission offices on another occasion as well. On approximately August 15, 2011, Mr. Miller met with the client at the Commission offices from approximately 10:30AM to 2:45PM. (b) (6), (b)(7)(C) stated that Mr. Miller did not have a separate law office (other than his home).
- (b) (6), (b)(7)(C) stated that Mr. Miller used Commission funds to purchase a copy of Black's Law Dictionary, a second copy of the Encyclopedia of the Holocaust, and a five-volume history of Auschwitz; (b) (6), (b)(7)(C) saw (b) (6), (b)(7)(C) loading the latter into Mr. Miller's car so that he could take it home.
- (b) (6), (b)(7)(C) stated that from approximately May 29, 2012, through May 31, 2012, Mr. Miller took a trip to New York City to meet with a biographer named (b) (6), (b)(7)(C), which was not work-related; however, his travel costs were paid out of the Commission's funds. (b) (6), (b)(7)(C) then met with Mr. Miller at the Commission's offices for approximately two and a half days, billing the Commission for (b) (6), (b)(7)(C) services; however, the work (b) (6), (b)(7)(C) provided was for Mr. Miller, not the Commission.

- (b) (6), (b)(7)(C) stated that (b) (6), (b)(7)(C) was hired by the Commission to assist with writing and editing projects, and (b) (6) had no knowledge of (b) (6), (b)(7)(C) writing a biography of Mr. Miller.
- On September 13, 2010, (b) (6), (b)(7)(C) sent Mr. Miller an email that stated (among other things), “Your Romania speech is coming along. I’m about half way through writing the first draft” On October 8, 2009, (b) (6), (b)(7)(C) sent Mr. Miller an email discussing an Associated Press article on a monument in Bucharest for which (b) (6), (b)(7)(C) had provided information on the Commission and quotes from Mr. Miller. (b) (6), (b)(7)(C) stated that (b) (6) was including an invoice for 50% of (b) (6) billable rate because though (b) (6) had done the work to get coverage for the Commission’s project, “the desired result was not achieved.”
- Mr. Farrow stated that he began working for the Commission as a contractor in 2001, and was not a registered lobbyist during most of the time he has worked for the Commission (though he now is). He stated that Mr. Miller required him to maintain his own phone and internet connection when working on his lobbying business from the Commission offices. He stated that he also uses his personal laptop for this work. He stated that he never met with anyone at the Commission offices who was not associated with Commission business, and that he did not use the Commission credit card for purchases related to his lobbying business.
- Mr. Miller stated that Mr. Farrow has had a side business since he began working for the Commission, but he brought in his own computer and phone.
- (b) (6), (b)(7)(C) stated that Mr. Farrow was a registered lobbyist for Puerto Rico and Palau. (b) (6), (b)(7)(C) stated that between 2001 and 2008, Mr. Farrow used the Commission’s office space and equipment for his lobbying practice (until lobbying rules changed, at which point Mr. Farrow purchased his own laptop). Mr. Farrow is “always on his personal laptop or cell phone.”
- (b) (6), (b)(7)(C) stated that (b) (6) was told by (b) (6), (b)(7)(C) that Mr. Farrow directed (b) (6), (b)(7)(C) to give Oliver Group financial documents to (b) (6), (b)(7)(C).
- (b) (6), (b)(7)(C) also stated that Commission funds were used to purchase a number of publications that (b) (6) did not believe were for Commission use, including the *Congressional Quarterly*, the *National Journal*, *The Hill*, the *Leadership Dictionary*, and *Media Book*. In particular, (b) (6), (b)(7)(C) stated that Mr. Farrow uses *The National Journal* for his lobbying practice, and that copies of this publication are kept in Mr. Farrow’s private office at the Commission.
- Mr. Farrow stated that Mr. Miller authorized the subscriptions to the *Congressional Quarterly* and the *National Journal*, and that the publications were for Commission use and readily available to Commission staff.

- Mr. Miller stated with respect to the *National Journal* and *Congressional Quarterly* subscriptions that Mr. Farrow believed these were relevant to the Commission as regards the federal budget and other congressional matters, and that Mr. Miller approved these expenses.
- (b) (6), (b)(7)(C) stated that between October 3, 2009, and October 9, 2009, Mr. Farrow traveled to Puerto Rico to do work for his lobbying practice; however, he submitted an invoice to the Commission during this period. He also submitted an invoice during a period when he was in Palau for his lobbying work. Ms. Ryan also stated that the Associates made a \$500 donation to the Palau Community College.
- A memorandum dated December 28, 2010, bearing the letterhead of the “Associates of the United States Commission for the Preservation of America’s Heritage Abroad,” from Jeffrey Farrow to Rubin, Kasnett & Associates, directs that firm to “prepare the following checks”: one to Palau Community Hospital and one to Palau Community College, each in the amount of \$500. The memorandum is not signed.
- A printed copy of the February 18, 2011, edition of the Palau Community College Mesekiu’s News states: “Jeffrey L. Farrow, the architect for the Associates of the United States Commission for the Preservation of America’s Heritage Abroad, Inc. donated \$500.00 to PCC Endowment Fund. Thank you for your generous support and contributions toward Palau’s education.” (It appears the newsletter is a digital publication; recent editions are available at <http://www.palau.edu/mesekiu.htm>.)
- Mr. Farrow provided a copy of a cashed check made out from his personal account to “Associates of the U.S. Commission for the PAHA” for \$1000, dated December 28, 2010. Mr. Farrow stated that he had made the donation to the Associates and then directed the Associates to donate the funds to institutions in Palau because the Associates was a tax-exempt organization and he wanted to make his end-of-the-year donation a deductible one.

The GSA OIG has completed its investigation of this matter and is providing this report to the Chairwoman of the U.S. Commission for the Preservation of America’s Heritage Abroad for any appropriate action.



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General
Pacific Rim Regional Office of Investigations

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March 27, 2014

MEMORANDUM FOR GEOFFREY CHERRINGTON
ASSISTANT INSPECTOR GENERAL
FOR INVESTIGATIONS (JI)

FROM: (b) (6), (b) (7)(C) (b) (6), (b) (7)(C), *asac 3/27/2014 for*
SPECIAL AGENT IN CHARGE (JI-9)

SUBJECT: Case Closing Memorandum

Case Title – BOEING COMPANY, DEFENSE, SPACE AND
SECURITY, LAKEWOOD AND HUNTINGTON BEACH, CA
Case File Number – I13L4613

This memorandum presents the findings of our investigation.

On January 28, 2013, GSAIG was contacted by the Defense Criminal Investigative Service regarding a Hotline Complaint that alleged that (b) (6), (b) (7)(C), Procurement Official and (b) (6), (b) (7)(C), Procurement Manager, both employed by the Defense Space and Security Division of the Boeing Company were possibly receiving kickbacks for providing government subcontracts to locally owned businesses in southern California.

The original intent was to conduct a preliminary investigation in order to determine whether GSA had a nexus to participate in the investigation.

The investigation was unable to develop a substantial GSA nexus to continue participation in the investigation.

Should you have any questions concerning this matter, please feel free contact me at (b) (6), (b) (7)(C) or the case agent, Special Agent (b) (6), (b) (7)(C), at (b) (6), (b) (7)(C) or (b) (6), (b) (7)(C) @gsaig.gov.

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24000 Avila Road, Office 3315, Laguna Niguel, CA 92677-3405



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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

SOUTHEAST REGIONAL INVESTIGATIONS OFFICE

MEMORANDUM FOR

(b) (6), (b) (7)(C)
SPECIAL AGENT-IN-CHARGE
OFFICE OF INVESTIGATIONS (JI-4)

FROM:

(b) (6), (b) (7)(C)
SPECIAL AGENT
OFFICE OF INVESTIGATIONS (JI-4)

SUBJECT:

Report of Investigation re:

(b) (6), (b) (7)(C), (b) (6), (b) (7)(C), Surplus Property Fraud

Case Number: I13M4565

This memorandum presents the findings of our investigation. No further actions or referrals are necessary to close this matter.

This investigation was predicated on a request from Army CID Major Procurement Fraud Unit (MPFU) for assistance in an investigation involving stolen helicopter parts. The request for assistance related to aiding in conducting interviews of suspects located in Florida as well as providing information on GSA programs potentially involving surplus helicopter parts.

GSA OIG provided the requested assistance to Army CID MPFU and made itself available for any further requests. Due to manpower and resource restraints, GSA OIG is not pursuing any further investigative action in this case.

This matter does not require any further investigation or action.

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Office of Investigations (JI-4)
401 West Peachtree Street, Suite 1701, Atlanta, GA 30308 **(b) (6), (b) (7)(C)**

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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General
MIDWEST REGIONAL INVESTIGATIONS OFFICE

July 21, 2014

MEMORANDUM FOR FILE NUMBER I14D5012

(b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE
MIDWEST REGIONAL INVESTIGATIONS OFFICE (JI-6)

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT
DENVER RESIDENT OFFICE

SUBJECT: (b) (6), (b) (7)(C); CONFLICT OF INTEREST (I14D5012)

This is to advise that the above-captioned investigation was officially closed on this date.

This investigation was initiated based on a referral made by (b) (6), (b) (7)(C) GSA (b) (6), (b) (6), (b) (7)(C), Office of Mission Assurance, and (b) (6), (b) (7)(C), GSA (b) (6), (b) (7)(C) Facilities Management. (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) relayed concerns of: the GSA Building 1800 F, Washington, DC security project was over scoped and overpriced; a potential conflict of interest existed between (b) (6), (b) (7)(C), GSA (b) (6), (b) (7)(C) for Physical Access Control Systems (PACS), Security Install Solutions (SIS), and Brivo; and that (b) (6), (b) (7)(C) was living beyond (b) (6), (b) (7)(C) means for (b) (6), (b) (7)(C) pay grade and taking frequent vacations to include golf outings and cruises.

(b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) believed the 1800 F security project had been "over-scoped" with no explanation, and it was overpriced by possibly \$500,000. According to the information obtained during this investigation, the perceived "over-scope" and the \$500,000 came from a contract modification Independent Government Estimate (IGE) and not an actual modification that had fund allocation. Additionally, the IGE in question was color coded by (b) (6), (b) (7)(C) with different categories of items on it; items required for compliance and wish list items that would make for an optimal security system. According to witness interviews, this particular IGE was not discussed beyond it's initial introduction for how the color coded items were priced and how the wish list was compiled for the project. According to a review of the e-mail containing this IGE sent from (b) (6), (b) (7)(C) this was an IGE draft proposal put forth to other security team members for further discussion. Furthermore, interviews of the contracting officers for the 1800 F security project and a review of (b) (6), (b) (7)(C) e-mail in reference to the security project gleaned no information indicating that the bidding or technical evaluation process for this project was skewed or manipulated by (b) (6), (b) (7)(C) in favor of SIS or Brivo.

JI-8 conducted interviews of the Region 8 contracting officers and access control specialists for the Region 8 PACS contract in attempts to further define or identify any relationship that existed between (b) (6), (b) (7)(C) and SIS. All involved indicated that SIS was the contractor who installed the Brivo PACS in Region 8. According to the contracting officers for the contract and the contract file documents that were reviewed, SIS was the only contractor that were badged/credentialed

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Page 2
File Number H1263236

that also had the required certifications for both the Brivo PACS and the Region 8 legacy security systems making them the best choice for the contract. There was no evidence found indicating that (b) (6), (b) (7)(C) colluded with SIS and that SIS appeared to be chosen based on their knowledge, certification, past performance, and the ability to perform immediately.

JI-8's further review of (b) (6), (b) (7)(C) e-mail revealed that (b) (6) maintained contact with many persons inside and out of GSA, including security government employees and contractors. The majority of these e-mails appeared to be professional in nature and related to (b) (6) responsibilities in physical security systems and government policy. (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) of SIS, had frequent e-mail communication back in 2010-2011 due to SIS being the security contractor for the Region 8 security systems while (b) (6), (b) (7)(C) was the lead security specialist for PACS in Region 8. (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) also communicated in reference to many security projects and issues within the region. There were two instances where (b) (6), (b) (7)(C) discussed golf with (b) (6), (b) (7)(C). Both instances were noted in e-mails dated in the Spring of 2011. According to the content of the e-mails, it appears that (b) (6), (b) (7)(C) played golf with (b) (6), (b) (7)(C) once in the Spring of 2011. In one of the same e-mails, (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) discuss going to a Colorado Rockies baseball game. (b) (6), (b) (7)(C) mentions they shouldn't waste the tickets because they were paid for and the game was postponed due to inclement weather. There was no specification or implication on who purchased these baseball tickets, nor was there any information to reflect that (b) (6), (b) (7)(C) received these as either a gift or gratuity.

After the contract was awarded to SIS for the 1800 F project in late 2012, (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) PACS at this time) and (b) (6), (b) (7)(C) communicated about the project technical specifications in concert with the contracting officers and other security personnel assigned to the project. There were no indications that (b) (6), (b) (7)(C) shared any information in reference to the 1800 F project prior to the award to SIS.

There were also allegations that (b) (6), (b) (7)(C) had taken numerous vacations and golf outings that would be outside the lifestyle of a (b) (6), (b) (7)(C). JI-8 analysis of emails, employee data information, and other database research did not show that (b) (6), (b) (7)(C) had taken any extravagant or excessive trips, or the appearance of living beyond (b) (6), (b) (7)(C) means.

JI-8 contacted (b) (6), (b) (7)(C) on two different occasions in attempts to conduct an interview. On both occasions (b) (6) declined to participate in an interview based on the recommendation from (b) (6) legal counsel.

This investigation did not reveal any apparent conflict of interest by (b) (6), (b) (7)(C) or that (b) (6) was living beyond (b) (6) means, and the allegations appear to be unfounded. Based on these facts, no further action is warranted. If you have any questions please call Special Agent (b) (6), (b) (7)(C) (b) (6), (b) (7)(C), or Special Agent in Charge (b) (6), (b) (7)(C) at (b) (6), (b) (7)(C).

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Northeast and Caribbean Regional Investigations Office

December 1, 2008

MEMORANDUM FOR

(b) (6), (b) (7)(C)

SUSPENSION AND DEBARMENT OFFICIAL
OFFICE OF ACQUISITION INTEGRITY (VB)

FROM:

60

(b) (6), (b) (7)(C)

SPECIAL AGENT IN CHARGE (JI-2)

SUBJECT:

**RECOMMENDATION FOR CONSIDERATION
OF SUSPENSION**

TESTWELL LABORATORIES, INC., ET AL
d/b/a TESTWELL, INC.
47 Hudson Street
Ossining, New York 10562

File Number: I0920064

Enclosed is a recommendation that the General Services Administration (GSA), Office of Acquisition Integrity (VB), consider initiating suspension proceedings against TESTWELL LABORATORIES, INC. (TESTWELL) doing business as (d/b/a) TESTWELL, INC., 47 Hudson Street, Ossining, New York 10562.

This recommendation is based upon three Grand Jury Indictments, filed on October 27, 2008, in New York Supreme Court charging TESTWELL and ten of ITS officials and employees with racketeering charges for defrauding numerous agencies and scores of private clients in connection with construction material testing. According to information contained in the Indictment, of the 102 projects listed in which TESTWELL falsified test results, two federal office buildings are identified: the U.S. Mission to the United Nations, New York, NY (Project #38) and the Thurgood Marshall U.S. Courthouse, New York, NY (Project #92).

It is also recommended that VB consider initiating suspension proceedings against the following TESTWELL officials and employees who were indicted:

Vidyasagar Reddy KANCHARLA, a/k/a V. Reddy KANCHARLA, President and Chief Executive Officer, and the sole owner of TESTWELL. KANCHARLA is charged with participating in a scheme to falsify concrete mix design reports and double bill for steel inspections, some of which were not performed. KANCHARLA resides at (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) New York 10520.

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Vincent BARONE, Vice President, TESTWELL, Engineering Department, was reportedly involved in the falsification of comprehensive testing, a scheme involving steel inspection tests and billing, and falsely certified that TESTWELL employees had been certified to serve as inspectors. BARONE also falsely certified that certain TESTWELL steel inspection reports were done appropriately. BARONE resides at (b) (6), (b) (7)(C) New York 10507.

Alfred CARUSO is a TESTWELL Laboratories, Inc. Director who was responsible for concrete and masonry testing. CARUSO was also reportedly involved in the scheme to falsify comprehensive strength tests and a scheme to alter field test reports to make it appear that concrete field testing had been performed when it had not been. CARUSO resides at (b) (6), (b) (7)(C) New York 10530.

Edward PORTER, TESTWELL, Civil Engineer, was in charge of preparing concrete mix design reports. PORTER is suspected of generating phony reports by calculating the strength that the client wanted the concrete to test at, then generated fake reports and had an employee at TESTWELL sign and stamp them as if they had been performed and had the reports forwarded to the structural engineer of record for the project. PORTER resides at (b) (6), (b) (7)(C) New York 10583.

Michael STERLACCI, TESTWELL, Professional Engineer, who was primarily employed to sign and stamp documents for TESTWELL that required a Professional Engineers seal. STERLACCI allegedly participated in the schemes to falsify concrete mix design reports and certified with the New York City Department of Buildings that TESTWELL inspections and procedures were done in accordance with the New York City Building Code when HE knew they were not. STERLACCI resides at (b) (6), (b) (7)(C) New York 10562.

Stephen LATUS, Professional Engineer and Project Manager for TESTWELL who was in charge of pile driving and vibration monitoring. LATUS was charged with Enterprise Corruption, Scheme to Defraud, Attempted Grand Larceny, Grand Larceny, Offering a False Instrument for Filing and Falsifying Business Records. LATUS resides at (b) (6), (b) (7)(C) New York 10598.

Wilfred SANCHEZ is a Manager in TESTWELL's Steel and Fire Code Department. Both LATUS and SANCHEZ were reportedly involved in the over-billing scheme for steel inspections and revisions of steel inspection reports. SANCHEZ resides at (b) (6), (b) (7)(C) New York 10460.

In a separate Grand Jury Indictment, filed on October 27, 2008, in New York State Supreme Court, Nancy PHILLIPS, a Professional Engineer who worked in the concrete department with STERLACCI, is charged with Scheme to Defraud in the First Degree, and Falsifying Business Records in the First Degree, relating to HER participation in the mix design scheme. PHILLIPS resides at (b) (6), (b) (7)(C) New York 10566.

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In a separate Grand Jury Indictment, filed on October 27, 2008, in New York State Supreme Court, Peter PROMUSHKIN and Priti SHAH, who worked in the concrete department under CARUSO, are charged with 2 counts of Scheme to Defraud relating to the mix design scheme. PROMUSHKIN resides at (b) (6), (b) (7)(C) New York 10954. SHAH resides at (b) (6), (b) (7)(C) New York 12590.

The foregoing recommendations are made pursuant to the Federal Acquisition Regulations, as all of these SUBJECTS, either independently or through THEIR affiliations, are or have the potential to be GSA contractors, subcontractors, or in the case of the individuals, representatives of GSA contractors or subcontractors.

Furthermore the aforementioned Indictments show that TESTWELL lacks the business integrity and honesty that seriously and directly affects ITS present responsibility to be a government contractor or subcontractor.

TESTWELL was subcontracted by the GSA Construction Management firm, Jacobs Facilities Inc, for the U.S. Mission to the United Nations Project under GSA Contract Number GS-02P-04-DTC-0032, and was responsible for concrete testing.

Should you require additional information, you may contact me at (b) (6), (b) (7)(C)

cc: Official File:JI-2:I092064
(b) (6), (b) (7)(C) 12/1/2008



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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

CENTRAL REGIONAL INVESTIGATIONS OFFICE

MEMORANDUM FOR FILE (b) (6), (b) (7)(C)
FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-5)
SUBJECT: Closing Memorandum
File Number: I1152255

This memorandum serves to close I1152255. Solar Panels Plus was alleged to have been in violation of Federal Acquisition Regulation 25.400 Trade Agreements. Allegations were made that the Solar Thermal Collector, utilizing evacuated tube technology, available for sale, were in violation of the Trade Agreements Act due to the product being manufactured in China, a non-designated country under the World Trade Organization Government Procurement Agreement, and Free Trade Agreements guidelines outlined in the FAR.

My investigation involved determining the country of origin of the final product and within that determination, the test of substantial transformation exist. It was determined, based on the elements required to prove TAA violations, and the elements of determining substantial transformation via Customs and Border Patrol, that the investigative facts uncovered do not substantiate criminal or civil charges against Solar Panels Plus. The case was declined for further investigation by (b) (6), (b) (7)(C) AUSA, Supervisory Chief Civil Division, Eastern District of Virginia, U.S. Attorney's Office.

No further investigation is warranted and the case is closed.

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Office of Investigations (JI-5)

230 South Dearborn Street, Suite 408, Chicago, IL 60604 (b) (6), (b) (7)(C)



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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

MEMORANDUM FOR: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-10)

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT (JI-10)

SUBJECT: CLOSING MEMORANDUM

File: I1204158

This memorandum presents the investigative finding regarding this matter.

This office conducted an investigation after a GSA official reported to the Office of Inspector General that Region 10 Public Building Service supervisor (b) (6), (b) (7)(C) had allegedly hosted a nongovernment, direct sales party in a conference room located within the GSA Northwest/Arctic Region Headquarters Building. It was also alleged that the sales party occurred during work hours; that GSA employees attended the party; and that (b) (6), (b) (7)(C) received financial benefit as a result of hosting the party.

Subject statements, witness reports, and records collected throughout this investigation indicated that on March 29, 2012, (b) (6), (b) (7)(C) hosted a direct sales party in a conference room at the GSA Region 10 Headquarters Building during regular business hours. (b) (6), (b) (7)(C) hosted a Miche "purse party" at the GSA Region 10 Building; Miche is a direct sales party plan company that markets its products through "Miche parties." The investigation determined that (b) (6), (b) (7)(C) arranged for a Miche representative to bring Miche products to the Region 10 Building for a sales party. (b) (6), (b) (7)(C) contacted several GSA associates, including some of (b) (6), (b) (7)(C) subordinates, and requested that they attend the party that was to be held in one of the GSA conference rooms. Several GSA associates attended the party, and there were several purchases made at the party. As a result of the sales that were generated from the Miche direct sales party held at the Region 10 Building, (b) (6), (b) (7)(C) received a financial benefit from Miche; (b) (6), (b) (7)(C) received free and discounted Miche products.

The United States Attorney's Office, Western District of Washington, declined to pursue any action against (b) (6), (b) (7)(C). The matter was then referred to GSA management for administrative action. GSA management subsequently issued (b) (6), (b) (7)(C) a two-day suspension.

This office is now closing the investigation.

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Office of Investigations (JI-10)
Northwest/Arctic Region, 400 15th Street, SW, Rm. 2085, Auburn, WA 98001



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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

GREAT LAKES REGIONAL INVESTIGATIONS OFFICE

MEMORANDUM FOR FILE

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-5)

SUBJECT: Closing Memorandum
File Number I1253997

This memorandum serves to close I1253997.

The GSA Suspension and Debarment Division debarred Christopher Krause, Giacinto Vaccarella, Rocky Laurie, Todd Gemma, Todd Ozanich, Ronald Monroe, Shannon Riley, Bryan Carlton, Landscape Design Associates, and Imperial Heating and Cooling. The debarment period will run through March 13, 2016.

The debarments were based upon the filing of an Information charging the above individuals in connection with Cuyahoga County public corruption investigation. All of the below individuals pled guilty and have been sentenced:

No further investigative action. Case closed.

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Office of Investigations (JI-5)
230 South Dearborn Street, Suite 408, Chicago, IL 60604 (b) (6), (b) (7)(C)



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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

July 20, 2012

MEMORANDUM FOR:

(b) (6), (b) (7)(C)

SUSPENSION AND DEBARMENT OFFICIAL
OFFICE OF ACQUISITION INTEGRITY (VB)

FROM:

(b) (6), (b) (7)(C)

SPECIAL AGENT IN CHARGE (JI-5)

SUBJECT:

Recommendation for Consideration of Debarment
James C. Dimora, Bridget M. McCafferty, Robert W. Rybak, Jerry
J. Skuhrovec, Michael D. Gabor, and William N. Neiheiser
File No. I1253998

This memorandum contains a recommendation that the U.S. General Services Administration (GSA), Office of Acquisition Integrity (VB), consider initiating debarment proceedings against James C. Dimora, Bridget M. McCafferty, Robert W. Rybak, Jerry J. Skuhrovec, Michael D. Gabor, and William N. Neiheiser pursuant to the Federal Acquisition Regulations. This recommendation is warranted based upon the filing of an Indictment charging Defendants Dimora, McCafferty, Rybak, Skuhrovec, Gabor and Neiheiser in connection with the Cuyahoga County public corruption investigation.

BACKGROUND

Cuyahoga County is the most populous county in Ohio, and is part of Greater Cleveland, a metropolitan area, and Northeast Ohio, a thirteen-county region joined together in economic development initiatives. It's a government agency, as defined in 18 United States Code (USC) Section 666(d)(2), that received benefits in excess of \$10,000, during calendar years from 1998 through 2009, under a federal program involving a grant, contract, subsidy, loan, guarantee, insurance, and other form of federal assistance. Its departments include the Cuyahoga County Auditor's Office, Cuyahoga County Engineer's Office, and Cuyahoga County Sheriff's Office, each headed by a public official.

The Board of Cuyahoga County Commissioners was the central governmental body of the County. The Board of Cuyahoga County Commissioners consisted of three co-equal members who were elected at large for four-year terms. Each year, the County Commissioners elected a president, who served on the Board of Revision and the County Records Commission. The County Commissioners' powers included budgeting, levying taxes, issuing bonds, letting contracts for public work services, monitoring expenditures, administering purchases and appointing key personnel.

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Page Two
File No. I1253998

The County Commissioners had authority to appropriate funds for the operations of their own agencies and other elected County officials, including the County Auditor, County Engineer, County Prosecutor and the Cuyahoga County Court of Common Pleas.

On September 14, 2010, a thirty-one count Indictment was filed in the Northern District of Ohio in connection with the Cuyahoga County public corruption investigation.

On October 27, 2010, Robert W. Rybak, a former Local 55 Business Manager, changed his plea to guilty. He pleaded guilty to Conspiracy, Hobbs Act, and Embezzlement. On January 28, 2011, Rybak was sentenced to twenty-seven months to be served at the U.S. Penitentiary in Bruceton Mills, WV.

On November 4, 2010, a supplemental Informational was filed on William N. Neiheiser. He pleaded guilty to Conspiracy to Commit Bribery Concerning Programs Receiving Federal funds, Hobbs Act Conspiracy, and Conspiracy to Commit Wire Fraud. On July 20, 2011, he was sentenced to thirty-seven months to be served at the Federal Correctional Institution in Morgantown, WV.

On March 25, 2011, Bridget M. McCafferty, a former Common Pleas Court Judge, was found guilty on making ten False Statements. On August 3, 2011, she was sentenced to fourteen months to be served at the Federal Prison Camp in Alderson, WV.

On March 9, 2012, James C. Dimora, former elected County Commissioner, was found guilty on thirty-six counts including RICO Conspiracy, Bribery, Mail Fraud, and Honest Services Fraud. As of June 21, 2012, he has not been sentenced.

On March 9, 2012, Michael D. Gabor, former Auditor's office employee, was found guilty on ten counts including RICO Conspiracy, Bribery, Mail Fraud, and Honest Services Fraud. As of June 21, 2012, he has not been sentenced.

On May 4, 2012, Jerry T. Skukrovec, former Auditor's office employee, was sentenced to five years of probation after he pleaded guilty to Conspiracy to Commit Mail Fraud and Honest Services Mail Fraud, and False Statement to Law Enforcement.

WITNESS

(b) (6), (b) (7)(C), Special Agent, Great Lakes Regional Investigations Office (JI-5), Office of Inspector General, GSA, 230 South Dearborn Street, Suite 408, Chicago, Illinois 60604-1505; telephone number (b) (6), (b) (7)(C).

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File No. I1253998

CURRENT ADDRESSES

James C. Dimora

(b) (6), (b) (7)(C)

Bridget M. McCafferty

Register # (b) (6), (b) (7)(C)

FPC Alderson Federal
Prison Camp Glen Ray
Road Box A Alderson,
WV 24910

Robert W. Rybak

Register # (b) (6), (b) (7)(C)

USP Hazelton
US Penitentiary
PO Box 200
Bruceeton Mills, WV 26525

Jerry J. Skuhrovec

(b) (6), (b) (7)(C)

Michael D. Gabor

(b) (6), (b) (7)(C)

William Neiheiser

Register # (b) (6), (b) (7)(C)

FCI Morgantown
Federal Correctional Institution
PO Box 1000
Morgantown, WV 26507

PRIVACY ACT STATEMENT

You are advised that this report is from a system of records known as "GSA/ADM 24, Investigation Case Files," which is subject to the provisions of the Privacy Act of 1974. Consequently, this report may be disclosed only to appropriate GSA officials who have a need for it in the performance of their duties pursuant to a routine use.

Page Four
File No. I1253998

STATEMENT OF LIMITATIONS

If the information in the memorandum or in the attached documents is used as a basis for administrative action, pertinent portions may be duplicated by the Office of Acquisition Integrity for disclosure to the subject of the investigation. The Office of Acquisition Integrity is to notify my office if any portion is duplicated.

POINT OF CONTACT WITHIN OIG

For additional information, contact (b) (6), (b) (7)(C), Special Agent in Charge, JI-5, OIG, GSA, Chicago, Illinois, at telephone number (b) (6), (b) (7)(C).

ATTACHMENTS

1. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Indictment filed on September 14, 2010. UNITED STATES OF AMERICA v. JAMES C. DIMORA, BRIDGET M. MCCAFFERTY, ROBERT W. RYBAK, JERRY J. SKUHROVEC, MICHAEL D. GABOR, AND WILLIAM NEIHEISER.
2. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Dimora and Gabor Second Superceding Indictment filed on August 17, 2011.
3. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Dimora and Gabor Third Superceding Indictment filed on September 7, 2011.
4. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Dimora Guilty Verdict filed on March 9, 2012.
5. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, McCafferty Supplemental Indictment filed on February 8, 2011.
6. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, McCafferty Guilty Verdict filed on March 25, 2011.
7. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, McCafferty Judgment filed on August 3, 2011.

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File No. I1253998

8. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Rybak Change of Plea filed on October 27, 2010.
9. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Rybak Sentencing filed on January 20, 2011.
10. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Rybak Judgment filed on January 28, 2011.
11. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Skuhrovec Judgment filed on May 7, 2012.
12. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Gabor Indictment filed on September 14, 2010.
13. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Gabor Guilty Verdict filed on March 9, 2012.
14. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Neiheiser Supplemental Information filed on November 14, 2010.
15. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Neiheiser Waive of Indictment filed on November 14, 2010.
16. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Neiheiser Sentencing filed on July 20, 2011.
17. U.S. District Court, Northern District of Ohio, Eastern Division, Criminal Case Number 10-CR-387, Neiheiser Judgment filed on July 22, 2011.
18. Press Release dated September 15, 2010.
19. Press Release dated March 9, 2012.



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General
Pacific Rim Regional Office of Investigations

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JULY 21, 2014

MEMORANDUM FOR GEOFFREY CHERRINGTON
 ASSISTANT INSPECTOR GENERAL - INVESTIGATIONS (JA)

FROM: (b) (6), (b) (7)(C)
 SPECIAL AGENT IN CHARGE (JI-9)

SUBJECT: Case Closing Memorandum

 Case Title – Local Travel in Region 9
 Case File Number – I1293638

This memorandum serves as the Final Report of Investigation in this matter.

The issued identified during this investigation will be adjudicated pursuant to I1292909 - Jeffrey E. Neely, Regional Commissioner, investigation and I1293625 - Conferences in Region 9. I1292909 is pending prosecutorial action by the Northern District of California United States Attorney's Office. A memorandum related to I1293625, was recently presented to Region 9 management for any action deemed appropriate.

Should you have any questions concerning this matter, please feel free contact me at (b) (6), (b) (7)(C) or the case agent, SA (b) (6), (b) (7)(C) at (b) (6), (b) (7)(C) or (b) (6), (b) (7)(C)@gsaig.gov.

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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

MEMORANDUM FOR: (b) (6), (b) (7)(C)
SPECIAL AGENT-IN-CHARGE

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT (JI-10)

SUBJECT: CLOSING MEMO TO FILE
POSSIBLE RETALIATION IN REGION 10
CASE NUMBER: I13-0-4367

This memorandum presents the investigative findings regarding this matter.

This investigation was initiated based upon concerns of possible retaliation by Region 10 senior management.

In September 2012, (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), Service Contracts Branch, GSA Region 10 (R10), reported (b) (6), (b) (7)(C) was concerned that (b) (6), (b) (7)(C) was being retaliated against by R10 senior management for (b) (6), (b) (7)(C) involvement in (b) (6), (b) (7)(C) the Western Operations and Maintenance Acquisition contracts.

On November 27, 2012, (b) (6), (b) (7)(C) advised JI-10 that (b) (6), (b) (7)(C) would contact the U.S. Office of Special Counsel (OSC) to file a complaint.

On May 3, 2013, (b) (6), (b) (7)(C) reported that (b) (6), (b) (7)(C) had withdrawn (b) (6), (b) (7)(C) complaint filed with OSC. (b) (6), (b) (7)(C) said things related to (b) (6), (b) (7)(C) GSA employment had improved, and (b) (6), (b) (7)(C) was placed back into (b) (6), (b) (7)(C) previous position on Monday April 29, 2013. (b) (6), (b) (7)(C) said OSC advised (b) (6), (b) (7)(C) that (b) (6), (b) (7)(C) could re-open the case if there were any further issues.

At this time, based on the above information, JI-10 is closing this investigative file.



FOR OFFICIAL USE ONLY

U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

MEMORANDUM FOR: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-10)

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT (JI-10)

SUBJECT: CLOSING MEMORANDUM

File: I1304417

This memorandum presents the investigative finding regarding this matter.

This office conducted an investigation after a GSA official reported to the Office of Inspector General that a possible unauthorized commitment resulted due to the actions of GSA Region 10 employees (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C). The possible unauthorized commitment was made in connection with the project to relocate the offices of the Department of Labor (DOL), Social Security Administration (SSA), United States Department of Agriculture (USDA) and the U.S. Navy to a space leased from Martin Selig Real Estate (MSRE), in Seattle, WA. The GSA Property Management Service team conducted an internal review of the matter, but they were unable to definitively determine which GSA officials were responsible for the unauthorized commitments. The matter was referred to the OIG for review.

Subject statements, witness reports, and records collected throughout this investigation determined that during the project to relocate the offices of the DOL, SSA, USDA and the U.S. Navy to a space leased from MSRE, an unauthorized commitment resulted due to the actions of (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C). The unauthorized commitment occurred when (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) solicited a vendor to contract for "move services" even though none of them had the authority to do so. GSA contracting regulations mandate that a GSA contracting officer be used to procure services in this situation, a fact that was known to (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C).

The United States Attorney's Office, Western District of Washington, declined to pursue any sort of action related to this matter. The matter was then referred to GSA management for administrative action. GSA management subsequently issued (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) letters of reprimand and provided (b) (6), (b) (7)(C) with a letter of instruction.

This office is now closing the investigation.

FOR OFFICIAL USE ONLY

Office of Investigations (JI-10)

Northwest/Arctic Region, 400 15th Street, SW, Rm. 2085, Auburn, WA 98001

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Office of Inspector General
U.S. General Services Administration

March 12, 2014

MEMORANDUM FOR: GEORGE NORTHCROFT REGIONAL ADMINISTRATOR NORTHWEST / ARCTIC REGION (10A)

CC: ANTHONY COSTA
CHIEF PEOPLE OFFICER
GENERAL SERVICES ADMINISTRATION (C)

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE
OFFICE OF INSPECTOR GENERAL (JI-10)

SUBJECT: Report of Investigation re:

(b) (6), (b) (7)(C)
GS-13
WORKPLACE SOLUTIONS MANAGER,
WORKPLACE SOLUTIONS TEAM

(b) (6), (b) (7)(C)
GS-13
REALTY PROJECT MANAGER,
WORKPLACE SOLUTIONS TEAM

(b) (6), (b) (7)(C)
GS-13
LEASE PROJECT MANAGER,
WORKPLACE SOLUTIONS TEAM

Case Number: I1304417

This memorandum presents our Report of Investigation concerning the captioned matter. We request that a written response, including but not limited to the attached Disposition Report, be returned within 30 days of final action on this matter.

Attachments - Report of Investigation
Disposition Report
Exhibits

REPORT OF INVESTIGATION



OFFICE OF INSPECTOR GENERAL
U. S. GENERAL SERVICES ADMINISTRATION



WARNING!

THE REPORT SHOULD BE SAFEGUARDED TO PREVENT IMPROPER DISCLOSURE AT ALL TIMES. THE INFORMATION CONTAINED IN THIS REPORT IS GOVERNED BY THE PRIVACY ACT, AND ANY DISCLOSURE MUST BE IN ACCORDANCE WITH THAT ACT. PERSONS DISCLOSING THIS INFORMATION PUBLICLY OR TO OTHERS NOT HAVING AN OFFICIAL NEED TO KNOW ARE SUBJECT TO POSSIBLE ADMINISTRATIVE, CIVIL, AND CRIMINAL PENALTIES.

AGENCY OFFICIALS WHO RECEIVE REQUESTS FOR THE REPORT FROM THE PUBLIC SHOULD REFER THE REQUESTOR TO THE OFFICE OF INSPECTOR GENERAL, OFFICE OF COUNSEL – FREEDOM OF INFORMATION ACT OFFICER.

BASIS FOR INVESTIGATION

The Office of Inspector General (OIG) was notified by (b) (6), (b) (7)(C), Service Centers Division, GSA Region 10, about a possible unauthorized commitment that resulted due to the actions of GSA Region 10 employees (b) (6), (b) (7)(C). The possible unauthorized commitment was made in connection with the project to relocate four federal agencies to a leased space in Seattle, WA. The GSA Property Management Service team conducted an internal review of the matter, but they were unable to definitively determine which GSA officials were responsible for the unauthorized commitments. The matter was referred to the OIG for review.

POTENTIALLY APPLICABLE STATUTES, POLICIES AND REGULATIONS

Federal Acquisition Regulation 1.602-3(a) Unauthorized Commitments

GSA Delegation of Authority, ADM P 5450.93D

General Services Administration Acquisition Manual 501.602-3(b)

SUMMARY

The OIG investigation determined that during the project to relocate the offices of the Department of Labor (DOL), Social Security Administration (SSA), United States Department of Agriculture (USDA) and the U.S. Navy to a space leased from Martin Selig Real Estate (MSRE), an unauthorized commitment resulted due to the actions of (b) (6), (b) (7)(C). The unauthorized commitment occurred when (b) (6), (b) (7)(C) solicited a vendor to contract for “move services” even though none of them had the authority to do so. GSA contracting regulations mandate that a GSA contracting officer be used to procure services in this situation, a fact that was known to (b) (6), (b) (7)(C).

PROSECUTORIAL COORDINATION

This matter was declined for criminal prosecution by the United States Attorney's Office, Western District of Washington.

DETAILS OF INVESTIGATION

To cover the relocations to the leased MSRE space (5th and Yesler, Seattle, WA); GSA received Reimbursable Work Authorizations (RWA) from the client agencies, which were DOL, SSA, USDA and the U.S. Navy. Per the Appropriation Law Red Book, the written RWA provided the terms and conditions for the performing agency, GSA. The RWAs established GSA as the contractually responsible party, which meant that GSA was responsible for obtaining the move services for the agencies. Under lease services contracts, it is required that a Procurement Contracting Officer (PCO) be utilized to contract for any move services.

(b) (6), (b) (7)(C) was the Project Manager (PM) for the DOL relocation project, and (b) (6), (b) (7)(C) was the PM for the USDA, the U.S. Navy and SSA projects. As the PMs, (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) were responsible for overseeing the progress of the RWA projects and ensuring

that applicable GSA policies and regulations were followed. (b) (6), (b) (7)(C) was the Workplace Solutions Manager, and (b) (6) supervised (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) throughout the duration of the projects.

The GSA OIG interviewed (b) (6), (b) (7)(C) (Exhibit A) about (b) (6) performance on the RWA project. (b) (6), (b) (7)(C) reported the following:

- (b) (6), (b) (7)(C) originally began acquisition planning to provide moving services using a PCO.
- (b) (6), (b) (7)(C) reported that the only two contracting alternatives to procure moving services were 1) through the use of a GSA PCO, or 2) for DOL to procure the services on their own.
- (b) (6), (b) (7)(C) asked (b) (6), (b) (7)(C) if the PCO procurement was completed, and after (b) (6), (b) (7)(C) replied that it was not, (b) (6), (b) (7)(C) asked (b) (6), (b) (7)(C) to procure the services more quickly by using a vendor provided by the lessor. (b) (6), (b) (7)(C) said (b) (6), (b) (7)(C) was concerned about the length of time it was taking for the PCO procurement, so (b) (6), (b) (7)(C) directed (b) (6), (b) (7)(C) to ask the lessor, MSRE, to solicit for bids and award the moving contract.
- (b) (6), (b) (7)(C) requested moving bids from MSRE; (b) (6), (b) (7)(C) was unsure if this was the correct procedure, but (b) (6), (b) (7)(C) was aware that Region 10 Real Estate Services had contracted moving services in the past and used the Supplemental Lease Agreement (SLA) process to pay the lessor. (b) (6), (b) (7)(C) reported (b) (6), (b) (7)(C) assumption coupled with the need to expedite the acquisition resulted in (b) (6), (b) (7)(C) not using proper procedures to contract for the services.
- Even after requesting MSRE to solicit for the moving services, (b) (6), (b) (7)(C) still worked to procure the moving services using one of the authorized alternatives. (b) (6), (b) (7)(C) reported that GSA would have likely awarded the moving contract in time and that (b) (6), (b) (7)(C) was aware of this.
- (b) (6), (b) (7)(C) reported (b) (6), (b) (7)(C) authorized MSRE to hire the movers instead of using the GSA PCO to do so.

The GSA OIG interviewed (b) (6), (b) (7)(C) (Exhibit C) about (b) (6) performance on the RWA projects. (b) (6), (b) (7)(C) reported the following:

- (b) (6), (b) (7)(C) initially contacted the lessor (MSRE) to obtain bids for the move services. (b) (6), (b) (7)(C) intention was for the lessor to provide the services as a change order; (b) (6), (b) (7)(C) had done this type of acquisition in the past. (b) (6), (b) (7)(C) was informed by a GSA contracting officer (b) (6), (b) (7)(C) that (b) (6), (b) (7)(C) could no longer contract for move services in that manner.
- (b) (6), (b) (7)(C) continued to seek bids from the lessor, believing (b) (6), (b) (7)(C) could give the bids to the GSA PCO after receiving the RWA.
- As time started to become a factor and before receiving the bids from the lessor or the RWA from the client agency, (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) were informed by (b) (6), (b) (7)(C) that the moves would be handled by the lessor and paid for by reducing the commission credit due to GSA.

The GSA OIG interviewed (b) (6), (b) (7)(C) (Exhibit D) about (b) (6) performance on the RWA projects. (b) (6), (b) (7)(C) reported the following:

- Late in the process, (b) (6), (b) (7)(C) discovered that the PMs had not contracted for moving services through the GSA PCO. (b) (6), (b) (7)(C) said the PMs in fact had or were intending on soliciting / contracting the lessor (MSRE) for move services through the utilization of a SLA.

- (b) (6), (b) (7)(C) contacted a GSA contracting officer about the process, and (b) (6) was informed that the contractor GSA was thinking about using was no longer available and that GSA was trying to find another source.
- As the moves were scheduled to begin soon and because the contractor that the GSA PCO wanted to use was unavailable, (b) (6), (b) (7)(C) sought advice on how to proceed from the regional leasing team. The leasing team developed the concept of how the moves could be procured by the lessor, with the lessor to be paid with a premium for one month of free rent using the rent commissions.
- After meeting with the team, and based on what was explained to (b) (6), (b) (7)(C) directed (b) (6) associates to continue / finalize the coordination of move services through MSRE, which was the process “they were already in the middle of doing without authorization.”

The GSA OIG interviewed (b) (6), (b) (7)(C) (Exhibit B), who was the Lease Contract Officer on this relocation project. (b) (6), (b) (7)(C) reported the following:

- After (b) (6), (b) (7)(C) was assigned to the project, (b) (6) made it “very clear” to (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) as to who could obligate the government.
- (b) (6), (b) (7)(C) later contacted (b) (6), (b) (7)(C) and notified (b) (6), (b) (7)(C) that the lessor was handling the moves and that the actions had not been authorized by an authorized GSA PCO. (b) (6), (b) (7)(C) was concerned about how to fix the problem.
- (b) (6), (b) (7)(C) reported (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) knew the GSA processes and procedures, and they should not have allowed this activity to occur, “especially” since (b) (6), (b) (7)(C) had reminded them on numerous occasions.

Based on a review of the RWAs, had (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) properly followed GSA policy and worked with an authorized GSA contracting officer to procure the move services, GSA would not have been required to pay an overhead fee of \$26,634.95 to MSRE for finding a moving company.

PERMISSIBLE USE

You are advised that this report is from a system of records known as GSA/ADM 24, Investigation Case Files, which is subject to the provisions of the Privacy Act of 1974. Consequently, this report must be handled in accordance with the **WARNING!** page behind the cover.

We request you furnish the results of your final action in this matter by executing the attached Disposition Report. Please return the Disposition Report within 30 days of management’s final action.

Should you have any questions or require additional information, please telephone Special Agent in Charge (b) (6), (b) (7)(C) at (b) (6), (b) (7)(C).

EXHIBITS

- A - Memorandum of Interview of (b) (6), (b) (7)(C), 09/27/2012
- B - Memorandum of Interview, (b) (6), (b) (7)(C), 10/01/2012
- C - Memorandum of Interview, (b) (6), (b) (7)(C), 10/01/2012
- D - Memorandum of Interview, (b) (6), (b) (7)(C), 10/04/2012

It is requested that you return this Disposition Report to the Office of Investigations within 30 days of final action.

DISPOSITION REPORT

DATE:

FROM: GEORGE NORTHCROFT
REGIONAL ADMINISTRATOR (10A)

SUBJECT: REPORT OF INVESTIGATION, Case Number I1304417
(b) (6), (b) (7)(C)

[Redacted]

TO: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE
OFFICE OF INSPECTOR GENERAL (JI-10)

We have taken final action as indicated in the checklist below and the nature of administrative action is explained under **DETAILS**.

- 1. Personnel Action
- 2. Suspension/Debarment Action
- 3. Claims Awarded, Settled, or Denied - \$ _____
- 4. Restitution by Contractor - \$ _____
- 5. Savings to the Government - \$ _____
- 6. Agency Regulations Revised
- 7. No Action Warranted
- 8. Other

DETAILS:



FOR OFFICIAL USE ONLY

U. S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

Northeast Regional Investigations Office

August 5, 2013

MEMORANDUM FOR

(b) (6), (b) (7)(C)

SUSPENSION AND DEBARMENT OFFICIAL
OFFICE OF ACQUISITION INTEGRITY (VB)

FROM:

(b) (6), (b) (7)(C)

SPECIAL AGENT IN CHARGE (JI-2)

SUBJECT:

RECOMMENDATION FOR CONSIDERATION OF
DEBARMENT

Robert Ramnarine
Former Executive
Bristol-Myers Squibb Co.

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C), NJ

File Number: 11324875

This memorandum recommends the U.S. General Services Administration (GSA), Office of Acquisition Policy (VB), consider initiating debarment proceedings against Robert Ramnarine, former executive with GSA contractor Bristol-Myers Squibb Co. (BMS). Ramnarine resides at (b) (6), (b) (7)(C), NJ.

This recommendation is based upon Ramnarine's guilty plea filed on June 10, 2013, in United States District Court, District of New Jersey (USDC DNJ), to a one-count Information charging him with violating 15 USC 78j(b) (Securities Fraud). Ramnarine was employed by BMS from December 1997 to August 2012. From March 2008 on, he held a variety of high level, executive positions at the company, including Director of Pensions and Savings Investment and Executive and Capital Markets Investment among others. As a result of these positions, Ramnarine was involved in evaluating potential acquisition targets for BMS, including publicly traded companies, and was privy to inside company information concerning such transactions. Ramnarine was legally banned from disclosing confidential information and material, nonpublic information he learned through his employment or from using such information for his personal benefit or the benefits of others. (ATTACHMENT 1)

A query of the GSA elibrary revealed that BMS appears as a Multiple Award Schedule contractor (V797P-5282B). (ATTACHMENT 2)

According to the criminal complaint filed on August 1, 2012, in USDC DNJ, during May and June 2012, Ramnarine traded on material, nonpublic information regarding the company's

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anticipated acquisition of Amylin Pharmaceuticals Inc., a publicly traded company. The material, nonpublic information available to Ramnarine enabled him to reap substantial profits by engaging in lucrative trading in stock options of Amylin shortly before BMS announced its plans to acquire Amylin in late June 2012. As part of his plea, Ramnarine admitted to \$311,361 in illicit gains he made from trading stock options of not only Amylin, but also several other BMS acquisition targets, ZymoGenetics Inc. and Pharmasset Inc. (ATTACHMENT 3)

The foregoing recommendation is made pursuant to the Federal Acquisition Regulations as Ramnarine has the potential to be employed by a GSA contractor and/or conduct business with the government as an agent or representative of another GSA contractor or subcontractor.

You are advised that this information is from a system of records known as "GSA/ADM 24, Investigation Case Files," which is subject to the provisions of the Privacy Act of 1974. Consequently, this report may be disclosed only to appropriate GSA officials who have a need to know its contents. If the information in this memorandum or in any attachments is to be used as a basis for administrative action, pertinent portions may be duplicated by the Office of Acquisition Integrity for disclosure to the subject of the investigation only after first obtaining the approval of my office. The Office of Acquisition Integrity is to notify this office if any portions are duplicated.

Please furnish me within 30 days of receipt of this memorandum, the results of any administrative action or management decision made in this matter. If administrative action or management decision is merely proposed, I request that you inform me of the anticipated date that final action will be taken.

Should you require additional information, you may contact (b) (6), (b) (7)(C), Assistant Special Agent in Charge, GSA/Office of Inspector General, Northeast Regional Investigations Office, at (b) (6), (b) (7)(C).

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LIST OF ATTACHMENTS

FILE NUMBER: 11324875

NUMBER	DESCRIPTION
1.	Copy of Information filed on June 10, 2013, in United States District Court, District of New Jersey.
2.	GSA elibrary database records for Bristol-Myers Squibb Co.
3.	Copy of Criminal Complaint filed on August 1, 2012, in United States District Court, District of New Jersey.

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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

GREAT LAKES REGIONAL INVESTIGATIONS OFFICE

MEMORANDUM FOR FILE

FROM:

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

SPECIAL AGENT IN CHARGE (JI-5)

SUBJECT:

Closing Memorandum

File Number: I1354737

This memorandum serves to close I1354737. On March 21, 2013, (b) (6), (b) (7)(C), Special Agent, GSA, OIG, received information from (b) (6), (b) (7)(C), Human Resources Specialist, Human Resources Branch B, 230 South Dearborn, Room (b) (6), (b) (7)(C) Chicago, Illinois, 60604; regarding the alleged misuse of a GSA issued Government Travel Card by GSA employee (b) (6), (b) (7)(C), Program Analyst (5PSSC1A), Acquisition Management Division, Michigan Service Center, 6 Parklane Boulevard, Suite (b) (6), (b) (7)(C) Dearborn, Michigan 48125. The allegations centered on (b) (6), (b) (7)(C) having used the GSA Travel Card for (b) (6), (b) (7)(C) own personal usage in violation of GSA policy and procedures. There is no evidence at this time of any fraudulent use of the travel card. Consequently, it was determined the issue falls under the purview of GSA management, and a referral was made to Ann Kalayil, Regional Administrator (5A).

No further investigation is warranted and the case is closed.

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Office of Investigations (JI-5)

230 South Dearborn Street, Suite 408, Chicago, IL 60604 (b) (6), (b) (7)(C)



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General
Pacific Rim Regional Office of Investigations

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May 30, 2014

MEMORANDUM FOR GEOFFREY CHERRINGTON
ASSISTANT INSPECTOR GENERAL - INVESTIGATIONS (JA)

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-9)

SUBJECT: Case Closing Memorandum

Case Title – Conflict of Interest – (b) (6), (b) (7)(C) – San Francisco, CA
Case File Number – I1394600

This memorandum serves as the Final Report of Investigation in this matter.

On January 25, 2013, JI-9 received an allegation from an anonymous employee that advised former GSA employee (b) (6), (b) (7)(C) obtained employment from Carpenter/Robbins Commercial Real Estate, San Ramon, CA, a prohibited source. In March 2011, (b) (6), (b) (7)(C) awarded an \$11,000 sole source contract to Carpenter/Robbins.

Agents acquired (b) (6), (b) (7)(C) archived emails and recovered (b) (6), (b) (7)(C) former GSA electronic equipment. A search of electronic communications proved negative for additional evidence. During a request for (b) (6), (b) (7)(C) annual financial disclosure reports (Form 450), JI-9 learned that (b) (6), (b) (7)(C) sought guidance from GSA Region 9 legal counsel regarding the new employment opportunity. Counsel subsequently provided an opinion letter advising (b) (6), (b) (7)(C) that (b) (6), (b) (7)(C) was eligible for employment with the GSA contractor.

The Northern District of CA AUSA declined this matter. This investigation is closed in the files of this office.

If you have any questions or concerns regarding this matter, please contact me at (b) (6), (b) (7)(C) - (b) (6), (b) (7)(C) or (b) (6), (b) (7)(C) @gsaig.gov.

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September 11, 2014

MEMORANDUM FOR THE FILE

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-1)

SUBJECT: Case Closing

WPA Recovery - "Snow Covered Marsh" painting by Archie
Tillinghast

File Number: I1414998

On November 6, 2013, JI-W advised JI-1 they contacted an eBay seller located in Natick, MA and asked they remove what appeared to be a WPA painting listed for auction. The painting was dated 1939 and was signed by Archie Tillinghast of Connecticut. The seller agreed to hold the painting pending the GSA Fine Arts Program Office determination. After several attempts to telephone and email the seller, JI-1 agents visited the seller's home and took photographs to help determine if the painting was federal property. The seller advised [REDACTED] purchased the painting years earlier at an auction but did not recall any details. The seller also agreed to cooperate and after a determination was made the painting was federal property the painting was returned to the care and custody of the U.S. Government.

On September 11, 2014, (b) (6), (b) (7)(C), Arts in Architecture, Fine Arts Division, GSA, confirmed receipt of the "Snow Covered Marsh" painting by Archie Tillinghast.

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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

GREAT LAKES REGIONAL INVESTIGATIONS OFFICE

MEMORANDUM FOR FILE

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-5)

SUBJECT: Closing Memorandum
File Number: I1455287

This memorandum serves to close I1455287. This investigation is being closed, because on September 2, 2014, at approximately 10:34 a.m., GSA Employee (b) (6), (b) (7)(C) committed suicide.

No further investigative action. Case closed.

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Office of Investigations (JI-5)
230 South Dearborn Street, Suite 408, Chicago, IL 60604 (312/353-7779)



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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

GREATER SOUTHWEST REGION INVESTIGATIONS OFFICE

September 18, 2014

MEMORANDUM FOR FILE

FROM:

(b) (6), (b) (7)(C)
(b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-7)

SUBJECT:

PROCUREMENT INTEGRITY ACT VIOLATION NOTIFICATION -
(b) (6), (b) (7)(C)

File No. I1475400

This is to advise you that the above-captioned investigation was officially closed on this date.

On July 29, 2014, our office received a notification of a possible Procurement Integrity Act Violation from the Regional Commissioner, Federal Acquisition Service. The notification involved concerns regarding the potential violation of the Act became suspect to the Contracting Officer after a review of the timely protest (B-410089) filed by incumbent contractor, Council for Logistics Research, Inc. (CLR), on July 14, 2014 against the award of ID07130035 for the Air Force Technical and Analytic Support Professional Services (AFTAS PRO) task order. The AFTAS PRO task order was awarded to Spectrum Communications, Inc. on July 2, 2014. The task order directly supports the Secretary of the Air Force (SAF) Acquisition (AQ) office. The order was awarded against the Federal Supply Schedules (FSS) program, utilizing a best value procurement approach, and the awarded value is in excess of \$10,000,000.00.

Since the possible violation involves a member of the Air Force, our office referred the matter to AFOSI Office of Procurement Fraud. On August 29, 2014, Director (b) (6), (b) (7)(C) related that (b) (6), (b) (7)(C) office was not going to open an investigation; however, AFOSI was referring the matter for a Commander's Directed Inquiry. Since the investigation was focused on wrong doing by an Air Force employee and AFOSI decided to refer the matter for administrative resolution, our office closed the GSAOIG investigation.

If you have any questions, please call me at (b) (6), (b) (7)(C)

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Office of Investigations (JI-7)
819 Taylor Street, Room 10A34, Fort Worth, TX 76102 (b) (6), (b) (7)(C)



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

March 16, 2011

MEMORANDUM FOR: JIM WELLER
REGIONAL COMMISSIONER, PBS
GREATER SOUTHWEST REGION (7P)

FROM: ADAM GOOCH 
REGIONAL INSPECTOR GENERAL FOR AUDITING
GREAT LAKES REGION (JA-5)

SUBJECT: Procurement of Window Replacement for the Boulder
Federal Building (Tulsa, Oklahoma) — a PBS Limited
Scope Construction Project Funded by the American
Recovery and Reinvestment Act (ARRA) of 2009¹
Audit Memorandum Number A090184-14

Our review of the subject contract identified two areas of concern related to the procurement process which we believe should be brought to your attention. First, the contract was a sole source award, which is contrary to the Recovery Act's mandate of favoring competition. Second, the project was delayed, a problem which the independent oversight normally provided by a Construction Manager (CM) could possibly have mitigated.

On July 27, 2009, the Greater Southwest Region awarded Contract Number GS-07P-09-UY-C-0003 to C3, LLC (C3) of Broken Arrow, Oklahoma, for \$2,699,903. This sole-source contract was awarded under section 8(a) of the Small Business Act. C3 is a Small Business Administration-certified, minority-owned small business located in an area designated as a HUBZone². The purpose of the contract was to replace existing windows at the Boulder Federal Building in Tulsa with those of a more energy efficient design which also meet current safety standards. GSA did not hire a CM to oversee the

¹The American Recovery and Reinvestment Act of 2009 (Recovery Act) provides the General Services Administration (GSA) with \$5.5 billion for the Federal Buildings Fund. In accordance with the Recovery Act, the GSA Public Buildings Service (PBS) is using the funds to convert Federal buildings into High-Performance Green Buildings as well as to construct Federal buildings, courthouses, and land ports of entry. The Recovery Act mandates that \$5 billion of the funds must be obligated by September 30, 2010 and that the remaining funds be obligated by September 30, 2011. The GSA Office of Inspector General (OIG) is conducting oversight of the projects funded by the Recovery Act. One objective of this oversight is to determine if PBS is awarding and administering contracts for limited scope and small construction and modernization projects in accordance with prescribed criteria and Recovery Act mandates. ,

² FAR 19.1301 states "The Historically Underutilized Business Zone (HUBZone) Act of 1997 (15 U.S.C. 631 note) created the HUBZone Program. The purpose of the HUBZone Program is to provide Federal contracting assistance for qualified small business concerns located in historically underutilized business zones, in an effort to increase employment opportunities, investment, and economic development in those areas."

performance of the contractor and protect the Government's interests in developing the plans and specifications for the new windows.

Lack of competition

The Recovery Act provides that "to the maximum extent practicable, contracts using Recovery Act funds shall be awarded as fixed-price contracts using competitive procedures." By awarding an 8(a) sole-source contract, the Region lost any benefits competition could have provided. In addition, the Region did not adhere to the Federal Acquisition Regulation (FAR) requirement for competition within the HUBZone family of 8(a) contractors.

The Contracting Officer (CO) recommended several procurement vehicles in the Acquisition Plan, dated May 7, 2009, including competitive indefinite delivery, indefinite quantity (IDIQ) design/build, SBA 8(a) set aside, and open market. The CO also indicated that the PBS Oklahoma Service Center had recommended awarding the project to C3 on a sole-source basis as early as March 26, 2009. E-mails from the CO dated June 2 and 3, 2009, indicated a desire to switch back to a competitive IDIQ strategy. Nevertheless, on June 3, 2009, the CO requested award to C3 as a sole source procurement under the SBA 8(a) program.

In GSA's offer letter to the SBA, the work to be done was defined as "Commercial and Institutional Building Construction."³ A search of the SBA website showed that there were five companies in the Tulsa area and five in nearby Oklahoma City that were classified as having the bonding capacity of \$3,000,000 or higher and the ability to perform this type of work. Of these companies, four in Tulsa and one in Oklahoma City were HUBZone Certified.⁴ An SBA official for the Oklahoma District Office recommended that GSA consider two firms other than C3 in an email dated May 6, 2009. However, the PBS Oklahoma Service Center intervened and expressed concerns about these two firms. Subsequently, on June 3, 2009, the CO, based on a recommendation from the PBS Oklahoma Service Center, requested that the award be made to C3 and the SBA agreed. The CO then made a sole source award to C3.

Section 8(a) firms located in a HUBZone receive priority consideration for awards over other 8(a) contractors. FAR 19.1306 provides that a sole source award to a HUBZone-certified contractor is to be made only when the CO has a reasonable expectation that two or more offers would not be received. The files we reviewed and the discussions

³ This phrase represents the North American Industry Classification System (NAICS) code found on the letter. , An agency must notify SBA of the NAICS code for the "principal nature of the acquisition" as per FAR 19.804-2(a)(3).

⁴ FAR 19.800(e) states that "If the acquisition is offered to the SBA, SBA regulations (13 CFR 126.607(b)) give first priority to HUBZone 8(a) concerns."

we had with the SBA and the CO yielded no evidence to support a conclusion that competition could not be achieved.

Based on our review, it is not clear why the project was not competed on the open market, or within the family of 8(a) HUBZone contractors. Such competition could have benefited the Government in the form of better pricing and could have better met the Recovery Act's competition objective.

In response to our concerns, the Region cited OMB Memo M-09-10, Initial Implementing Guidance for the American Recovery and Reinvestment Act of 2009, on page 40, para. 6.1 (6) "Agencies may take advantage of any authorized small business contracting program." The Region also cited FAR Case 2006-034, Socioeconomic Program Parity, as referenced in the Federal Register, Vol. 73, No. 47, March 10, 2008, which states the FAR rule is intended to make it clear that there is no order of precedence among the 8(a), HUBZone, or SDVOSB Programs. Therefore, GSA PBS Region 7 felt it did not violate any rulings mandated by the Recovery Act as it relates to competition.

We have reviewed the documentation referenced above. We believe that setting aside the procurement to the 8(a) program was not the main issue, but rather the sole-source nature of the set-aside. FAR 19.1306 provides that a sole source award to a HUBZone-certified contractor is to be made only when the CO has a reasonable expectation that two or more offers would not be received. We did not find evidence in the file to support this decision.

In addition, there were five HUBZone-certified contractors total in the Tulsa and nearby Oklahoma City Metropolitan Statistical Areas (MSAs⁵) with a bonding capacity of \$3 million or higher. Including non-HUBZone and HUBZone-certified contractors with a bonding capacity of \$3 million or more in these two MSAs, the total number of eligible contractors is ten. Competition within the 8(a) family of contractors rather than a sole-source set-aside could have been a better procurement decision for the Government.

Completion of project's design phase was delayed

The design phase of the project, which was originally scheduled to be completed on November 24, 2009, was not actually complete until June 15, 2010, or nearly seven months later. The statement of work included in the award package provided for updating an earlier 2001 design to incorporate energy savings and blast proof standards for the replacement windows that are to be compatible with the historical design of the building. Also, more windows were included for replacement than in the 2001 design. In a design/build contract such as this, the awardee chooses its own design firm. The architect/engineering firm C3 selected had not worked on the 2001 design; therefore,

⁵ A metropolitan statistical area (MSA) refers to a geographical region with a relatively high population density at its core and close economic ties throughout the area. MSAs are defined by the U.S. Office of Management and Budget only, and used by the U.S. Census Bureau and other U.S. government agencies for statistical purposes only.

some additional time for updating the design was to be expected. However, the 95% drawings, which were to be submitted to GSA by September 22, 2009, were not delivered until May 24, 2010, eight months late. The current scheduled project completion date is now June 23, 2011, not March 1, 2011, as originally proposed. The CO, in an email at the time, indicated the need to reduce that time frame.

A CM would have provided the appropriate technical expertise to monitor the awardee's progress and administer the contract during the design phase of the project. The presence of a CM may also have mitigated the delay during the design phase.

The Region concurred with our finding, and authorized additional funds to hire a CM. An award for contract management services for \$62,529 was made on March 3, 2011.

We appreciate the support that has been provided throughout this review. If you have any questions about this memorandum, please contact me at 312 353-0500 or John Langeland at 312-353-6691.

Distribution List

Regional Administrator (7A)

Regional Commissioner, Public Buildings Service (7P)

Regional Recovery Executive (7P)

PBS Commissioner (P)

National Program Office ARRA Executive, PBS (PCB)

PBS Audit Liaison (PFF)

Assistant Inspector General for Auditing (JA)

Deputy Assistant Inspector General for Real Property Audits (JA-R)

Deputy Assistant Inspector General for Investigations (JI)



U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General
MIDWEST REGIONAL INVESTIGATIONS OFFICE

June 6, 2014

MEMORANDUM FOR: TIM HORNE
REGIONAL COMMISSIONER
FEDERERA ACQUISITION SERVICE
ROCKY MOUNTAIN REGION

THROUGH: : (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-6)
MIDWEST REGIONAL INVESTIGATIONS OFFICE

FROM : (b) (6), (b) (7)(C)
AGENT (JI-8) DENVER
RESIDENT OFFICE

SUBJECT : CASE DEFERRAL:
(b) (6), (b) (7)(C)
CONTRACTING OFFICER
OFFICE OF ASSISTED ACQUISITIONS SERVICES
GENERAL SERVICES ADMINISTRATION, Office of Assisted Services
DENVER, CO
Case Number: Z12D3938

On June 4, 2012, the Office of Inspector General (OIG), Denver Resident Office, received notification from Timothy Horne, Regional Commissioner, Federal Acquisition Service, who reported Contracting Officer (b) (6), (b) (7)(C) had exceeded (b) (6), (b) (7)(C) warrant authority on numerous occasions.

OIG evaluation substantiated that (b) (6), (b) (7)(C) had exceeded (b) (6), (b) (7)(C) warrant authority. (b) (6), (b) (7)(C) admitted that (b) (6), (b) (7)(C) signed modifications and task orders where (b) (6), (b) (7)(C) supervisor was actually the person responsible for and with the authority to make such obligations. However, (b) (6), (b) (7)(C) stated that (b) (6), (b) (7)(C) did not believe it was technically wrong because (b) (6), (b) (7)(C) supervisor always followed (b) (6), (b) (7)(C) execution of the contract actions with (b) (6), (b) (7)(C) signature.

A Procurement Management Review was conducted of the Region 8, Assisted Acquisition Services between May 7-May 11, 2012 and the findings were dated July 18, 2012. The findings reflected very high levels of risks and it was noted that "Existing policies are not being followed as written and roles and responsibilities are not clear." The Review also made Horne aware of (b) (6), (b) (7)(C) actions and on May 11, 2012 Horne issued a memorandum to (b) (6), (b) (7)(C) in which (b) (6), (b) (7)(C) temporarily suspended (b) (6), (b) (7)(C) as a contracting officer until further review could be conducted.

(b) (6), (b) (7)(C) (b) (6), (b) (7)(C) Supervisory Contracting Officer, Acquisition Operations Division, reviewed (b) (6), (b) (7)(C) contracting actions and provided a memorandum, dated June 1, 2012, to Horne, which was titled Ratification Action-Results of Investigation; Contract Number GS-08T-

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10-BPC-0103, U.S. Army PM Radars Program. The PM Radars contract was executed by Acquisition Director (b) (6), (b) (7)(C), with a ceiling value of \$30 million. (b) (6), (b) (7)(C) assigned (b) (6), (b) (7)(C) as the Contracting Officer to administer the contract, with (b) (6), (b) (7)(C) retaining signatory authority over the contract since (b) (6), (b) (7)(C) had a warrant limited to the Simplified Acquisition Threshold of \$150,000. This memo identified the contract award modifications and task orders that were executed improperly by (b) (6), (b) (7)(C) due to their associated funding increases beyond (b) (6), (b) (7)(C) warrant authority. The memo detailed that from July 2010 to May 2012 (b) (6), (b) (7)(C) executed and attempted to execute numerous task orders and modifications to the PM Radars Contract that exceeded (b) (6), (b) (7)(C) warrant authority.

During the OIG interview on July 12, 2012, (b) (6), (b) (7)(C) admitted (b) (6), (b) (7)(C) had signed modifications on the PM Radars Contract approximately six times, where it actually required (b) (6), (b) (7)(C) supervisor, (b) (6), (b) (7)(C) to sign, but (b) (6), (b) (7)(C) did not think this was technically wrong. (b) (6), (b) (7)(C) acknowledged (b) (6), (b) (7)(C) could act in the capacity of a contracting officer, up to (b) (6), (b) (7)(C) warrant, but over that limit (b) (6), (b) (7)(C) would have approval authority. (b) (6), (b) (7)(C) stated if (b) (6), (b) (7)(C) was away from the office (b) (6), (b) (7)(C) would sign the action, then (b) (6), (b) (7)(C) would sign when (b) (6), (b) (7)(C) was back in the office or late at night. (b) (6), (b) (7)(C) stated (b) (6), (b) (7)(C) did not refuse to sign because they had set up this procedure. The PM Radars Contract was a non-commercial time and materials IDIQ that was mission critical to support soldiers in Afghanistan and Iraq. (b) (6), (b) (7)(C) believed at the time that the contract was so mission critical that (b) (6), (b) (7)(C) had to get contract actions done so a soldier wouldn't die.

During an OIG interview on July 17, 2012 of (b) (6), (b) (7)(C) Acquisition Director, (b) (6), (b) (7)(C) acknowledged (b) (6), (b) (7)(C) had a simplified acquisition warrant (\$150,000) and was assigned to the PM Radars Contract, which was a \$30 million contract. (b) (6), (b) (7)(C) acknowledged (b) (6), (b) (7)(C) was responsible for signing the task orders for the contract. (b) (6), (b) (7)(C) was aware (b) (6), (b) (7)(C) had prepared modifications for (b) (6), (b) (7)(C) to sign. (b) (6), (b) (7)(C) recalled signing modifications approximately six times after (b) (6), (b) (7)(C) and one the same day. (b) (6), (b) (7)(C) said (b) (6), (b) (7)(C) procrastinates, then (b) (6), (b) (7)(C) has to get everything signed at the last minute. (b) (6), (b) (7)(C) stated that this situation occurred because (b) (6), (b) (7)(C) lacked time management skills, and due in part to (b) (6), (b) (7)(C) lack of oversight of (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) believes that (b) (6), (b) (7)(C) did what (b) (6), (b) (7)(C) did because (b) (6), (b) (7)(C) does whatever it takes to get the customer what they need. (b) (6), (b) (7)(C) said (b) (6), (b) (7)(C) was not aware of any arrangement with (b) (6), (b) (7)(C) to sign after (b) (6), (b) (7)(C) executed modifications. After the contract file was reviewed by (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) then became aware that (b) (6), (b) (7)(C) had incorrectly signed orders against the contract.

On June 26, 2012, (b) (6), (b) (7)(C) emailed the OIG regarding a further review of contracts during the Performance Management Review which revealed (b) (6), (b) (7)(C) exceeded (b) (6), (b) (7)(C) warrant authority on three additional contracts. (b) (6), (b) (7)(C) attached copies of a contract GSA administered for the Environmental Protection Agency where (b) (6), (b) (7)(C) had executed task orders and modifications, from February 2011 to February 2012, which exceeded (b) (6), (b) (7)(C) warrant authority.

The OIG believes (b) (6), (b) (7)(C) exceeded (b) (6), (b) (7)(C) warrant authority in violation of FAR 1.602-1, which specifically states in regard to Contracting Officers authority "Contracting officers may bind the Government only to the extent of the authority delegated to them." (b) (6), (b) (7)(C) inappropriately utilized (b) (6), (b) (7)(C) signature in execution of contracts and in violation of GSAM Subpart 504.1, which states in part "In the absence of the original contracting officer, another contracting officer with appropriate warrant authority may sign."

The OIG has evaluated this matter and taken into consideration the following factors:

- A PMR was conducted which found numerous "high risk" issues within the ASS program, including polices not being followed and the roles and responsibilities were not clear.
- An analysis of (b) (6), (b) (7)(C) contract actions were analyzed by (b) (6), (b) (7)(C) who provided (b) (6), (b) (7)(C) findings to Horne, which showed (b) (6), (b) (7)(C) exceeded (b) (6), (b) (7)(C) authority.

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- The OIG interview of (b) (6), (b) (7)(F) who admitted executing the modifications, but did not believe (b) (6), (b) (7)(C) did anything wrong and in fact believes (b) (6), (b) (7)(C) and (b) (6), (b) (7)(F) had an "arrangement."
- The OIG interview of (b) (6), (b) (7)(C) who was aware that (b) (6), (b) (7)(F) signed for (b) (6), (b) (7)(C) and it does not appear (b) (6), (b) (7)(C) prohibited this at that time. (b) (6), (b) (7)(C) acknowledged (b) (6), (b) (7)(C) should have had more oversight over (b) (6), (b) (7)(C)
- Horne's suspension of (b) (6), (b) (7)(C) as a CO.

Based upon the above information, (b) (6), (b) (7)(C) actions do not appear to be nefarious but rather negligent, which the OIG considers a management issue. It appears FAS has already investigated this matter and discovered the relevant facts. While technically (b) (6), (b) (7)(C) may have violated GSA Table II, the OIG will not investigate this matter any further, because this matter is administrative and we are deferring this back to FAS for whatever administrative action is deemed necessary.

In the course of the investigation, the OIG encountered apparent indications of control weaknesses involving the IT Solutions Shop (ITSS) system that is utilized by the AAS for contract administration. We did not investigate these weaknesses, but rather point them out to GSA management in this memorandum so appropriate action can be taken.

- The ITSS System has no apparent control to limit a Contracting Officer from generating and signing task orders or contract modifications beyond their warrant authority.

Should you have any questions or require additional information, please contact Special Agent (b) (6), (b) (7)(C) or myself. Please find attached our Memorandums of Interview with (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C)

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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

September 12, 2014

CLOSING MEMORANDUM

FROM:

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

SPECIAL AGENT (JI-I)

SUBJECT:

CLOSING MEMO TO FILE
NATIONAL COUNCIL ON DISABILITY
CASE NUMBER: Z14-I-5278

INTRODUCTION:

On May 20, 2014, the Committee on Oversight and Government Reform (the Committee) sent a letter to GSA OIG requesting all relevant documents relating to GSA OIG's review of GSA's activities pertaining to the National Council on Disability (NCD). The GSA OIG Office of Audits had been reviewing the matter and had obtained relevant documents from GSA. A zero case was initiated to evaluate the information and determine if further action was necessary.

ACTIONS:

During the evaluation, the Reporting Agent (RA) reviewed records provided by the Committee, reviewed GSA records, and corresponded with GSA officials concerning this matter. Information obtained by the RA was provided to GSA OIG personnel who responded to the Committee staff.

Based on the information obtained during this evaluation, it is determined that no further action is necessary at this time.

CLOSING:

At this time, based on the above information, JI-I is closing this investigative file.

Office of Investigations (JI-I)
1800 F Street NW, Washington, DC 20405

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Office of Inspector General
Pacific Rim Regional Office of Investigations

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June 25, 2014

MEMORANDUM FOR GEOFFREY A. CHERRINGTON
ASSISTANT INSPECTOR GENERAL for INVESTIGATIONS

FROM: (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) *ASAC for 6/25/2014*
SPECIAL AGENT IN CHARGE (JI-9)

SUBJECT: Case Closing Memorandum

Case Title – UNAUTHORIZED DISCLOSURE OF SENSITIVE INFORMATION; ENVIRON ARCHITECTURE; CBP LABORATORY, LONG BEACH, CA
File Number – Z145259

This memorandum serves as the Final Report of Investigation in this matter.

JI-9L received a complaint from the US Customs and Border Protection Agency (CBP) regarding its laboratory project in Long Beach, CA. Specifically, CBP objected to the architect on the project, Environ Architecture, Inc., publishing photos of the interior of the laboratory in a recent marketing brochure. CBP is concerned that the published photographs constitute a breach of security.

The allegations did not rise to the level of criminal misconduct and appears to be a contract dispute; therefore, this matter will be referred to the PBS Commissioner for Region 9 for whatever administrative action they deem necessary.

Based on the above information, no further investigative activity is warranted and this investigation is closed.

Should you have any questions concerning this matter, please feel free contact me at (b) (6), (b) (7)(C) or (b) (6), (b) (7)(C) [@gsaig.gov](mailto:(b) (6), (b) (7)(C)@gsaig.gov).

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Office of Inspector General

NATIONAL CAPITAL REGION
OFFICE OF INVESTIGATIONS

July 22, 2014

MEMORANDUM FOR: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-W)

FROM: (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)
SPECIAL AGENT (JI-W)

SUBJECT: Report of Investigation re:
(b) (6), (b) (7)(C) : **EMPLOYEE MISCONDUCT**

Case Number: **Z-14W-5232**

This memorandum presents the findings of my investigation. No further actions or referrals are necessary to close this matter.

The case was initiated after the OIG, received a referral from (b) (6), (b) (7)(C), Regional Commissioner, PBS, GSA, Regarding (b) (6), (b) (7)(C), Reality Specialist, GSA. The referral explained that (b) (6), (b) (7)(C) is also an employee of Keller Williams Commercial and alleges that (b) (6), (b) (7)(C) distributed KW commercial holiday cards to GSA employees offering a three day and two night stay at Massanutten ski resort and a \$100 visa gift card. The referral also addressed that (b) (6), (b) (7)(C) may be performing work for Keller Williams Commercial during (b) (6), (b) (7)(C) official GSA time.

On April 30, 2014, an IG Subpoena was issued to Keller Williams Realty, Inc.

On May 16, 2014, this case was declined for criminal prosecution by the USAO in Maryland.

On June 5, 2014 an IG Subpoena was issued to Preferred Properties Holdings, LLC.

The case agent conducted a review of (b) (6), (b) (7)(C) emails and a review of network activity. Both reviews produced negative results.

On (b) (6), (b) (7)(C) 2014, (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) from (b) (6), (b) (7)(C) position with GSA.

This matter does not require any further investigation or action.

(b) (6), (b) (7)(C)

(Approved)



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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General

SOUTHEAST REGIONAL INVESTIGATIONS OFFICE

MEMORANDUM FOR (b) (6), (b) (7)(C)
SPECIAL AGENT-IN-CHARGE
OFFICE OF INVESTIGATIONS (JI-4)

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT
OFFICE OF INVESTIGATIONS (JI-4)

SUBJECT: Report of Investigation re:
(b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) – Identity Theft
Case Number: Z1243082

This memorandum presents the findings of our investigation. No further actions or referrals are necessary to close this matter.

This investigation was predicated on an email received by (b) (6), (b) (7)(C), Sales Program Division, GSA containing information provided by (b) (6), (b) (7)(C), Lead Property Disposal Specialist, GSA and (b) (6), (b) (7)(C), Property Disposal Specialist, GSA. According to the email, (b) (6), (b) (7)(C), (b) (6), (b) (7)(C), and (b) (6), (b) (7)(C) had a history of violating the Terms & Conditions of GSA Online Auctions and submitting bids using false information. GSA had placed the GSA Online Auctions accounts of (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) in default and was attempting to collect fees from each of them.

Additionally, corporations affiliated with (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) including A Professional Semi Truck & Trailer Repair (Semi) and Expediters Worldwide USA, Inc. (Expediters) had been placed in default on GSA Online Auctions by GSA for violating the Terms & Conditions. GSA was attempting to collect fees from Semi and Expediters for these violations as well.

Based upon the initial referral, GSA OIG conducted an investigation including interviewing GSA employees, reviewing the GSA Auctions Terms & Conditions, and working with the Social Security Administration Office of the Inspector General (SSA OIG) in order to verify the information submitted by (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C). GSA OIG also investigated the bid history and information submitted to GSA Online Auctions by Semi and Expediters.

On December 11, 2013, GSA OIG determined that neither (b) (6), (b) (7)(C) nor (b) (6), (b) (7)(C) nor (b) (6), (b) (7)(C) nor Semi, nor Expediters had placed a bid on GSA Online Auctions in the prior year.

During the investigation, GSA OIG, with the aid of SSA OIG, determined that the social security numbers and addresses submitted by (b) (6), (b) (7)(C), (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) were all valid.

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Office of Investigations (JI-4)

401 West Peachtree Street, Suite 1701, Atlanta, GA 30308 (b) (6), (b) (7)(C)

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On February, 28, 2013, the Board of the United States Civilian Board of Contract Appeals granted an appeal filed by Expeditors to overturn the default termination made by GSA and to recover the \$10,000.00 bid deposit it submitted to GSA, in connection with its bid on a barge offered for sale through GSA Online Auction.

GSA OIG did not develop any information to serve as the basis for a presentation for criminal or civil prosecution or administrative action.

This matter does not require any further investigation or action.

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U.S. GENERAL SERVICES ADMINISTRATION
Office of Inspector General
Pacific Rim Regional Office of Investigations

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June 26, 2014

MEMORANDUM FOR GEOFFREY A. CHERRINGTON
ASSISTANT INSPECTOR GENERAL
FOR INVESTIGATIONS (JI)

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-9)

SUBJECT: Case Closing Memorandum

Case Title – REGION 9 FAS – FLEET DIVISION – ALL
HANDS MEETING- APRIL 2011 – LAS VEGAS, NV
Case File Number – Z1293649

This memorandum presents the findings of our investigation.

This investigation was initiated based on a complaint from (b) (6), (b) (7)(C), former GSA employee, alleging mismanagement of an all hands meeting at Las Vegas, NV. After the meeting, which (b) (6), (b) (7)(C) did not attend, (b) (6), (b) (7)(C) explained that (b) (6), (b) (7)(C) was told by others that there was no training at all and the meeting was a waste of taxpayer money and there was no value to the training.

The Special Agent in Charge has determined that furtherance of this investigation would be of little value, given the subjective nature of the allegation, the lack of an identified criminal violation and the time since the complaint was received.

This investigation is terminated. No further investigative activity is contemplated by this office.

Should you have any questions concerning this matter, please feel free contact me at (b) (6), (b) (7)(C) or the case agent, Assistant Special Agent in Charge (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) at (b) (6), (b) (7)(C) or (b) (6), (b) (7)(C)@gsaig.gov.



U.S. GENERAL SERVICES ADMINISTRATION
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January 14, 2014

MEMORANDUM FOR GEOFFREY A. CHERRINGTON
ASSISTANT INSPECTOR GENERAL
FOR INVESTIGATIONS(JI)

FROM: (b) (6), (b) (7)(C)
SPECIAL AGENT IN CHARGE (JI-9)

SUBJECT: Case Closing Memorandum

Case Title – REGION 9 FAS LEADERSHIP CONCERNS - SAN
FRANCISCO, CA
OIG File Number – Z1293741

This memorandum presents the findings of our investigation.

On April 11, 2012, JI-9L received a referral from the OIG Hotline in which an employee with GSA Federal Acquisition Service (FAS), Assisted Acquisitions Service (AAS) in Region 9 alleged improprieties by AAS management in the planning of a 2011 conference among other administrative issues. This employee requested confidentiality based on fear of retaliation from management.

Further inquiry into the planning and execution of the 2011 AAS conference was conducted based on the use of the same venue (M Resort and Spa in Henderson, NV) and facilitator (Delta-4) as the October 2010 Western Regions Conference which was previously investigated by JI-9 (OIG Case # 11192222).

Documents provided by M Resort via OIG subpoena disclosed that AAS Program Analyst (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)) was the event planner for the conference and initiated contact with the Resort for pricing information for sleeping rooms, conference rooms, food/beverage and amenities which included one complimentary suite upgrade and gift baskets for (b) (6), (b) (7)(C) and AAS Director (b) (6), (b) (7)(C) (b) (6), (b) (7)(C). No evidence was found alluding to previously negotiated conference rates or discounts.

Examination of GSA Financial Management System reports for conference expenses indicated that multiple payments were made to the M Resort by (b) (6), (b) (7)(C). Additional cross-referencing to (b) (6), (b) (7)(C) Citibank purchase card activity indicated that (b) (6), (b) (7)(C) made multiple payments on the same date to M Resort. This form of "split purchase" is a prohibited practice per GSA Policy 4200.1A - Use of the GSA Purchase Card as the total charges exceed the micro-purchase limit of \$3,000 for this cardholder. According to interviews with FAS Business Manager (b) (6), (b) (7)(C) and FAS Deputy Regional Administrator (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) GSA Central Office in 2012 ordered a review of all transactions related to conferences whereupon (b) (6), (b) (7)(C) split purchases were discovered. As a result, (b) (6), (b) (7)(C) counseled (b) (6), (b) (7)(C) about

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this issue and confiscated (b) (6), (b) (7)(C) purchase card. (b) (6), (b) (7)(C) believed that (b) (6), (b) (7)(C) use of (b) (6), (b) (7)(C) purchase card to pay for the hotel expenses was poor judgment and that AAS should have gone through a GSA Contracting Officer to establish a standard contract and payment vehicle when dealing with the venue. (b) (6), (b) (7)(C) resigned from GSA in May 2013 and moved to (b) (6), (b) (7)(C) with (b) (6), (b) (7)(C).

The 2011 AAS Conference was planned by (b) (6), (b) (7)(C) with assistance from then-Director of Acquisition Policy (b) (6), (b) (7)(C). When interviewed by OIG, (b) (6), (b) (7)(C) advised that (b) (6), (b) (7)(C) attended the WRC in 2010 where Delta-4 was the conference facilitator. When (b) (6), (b) (7)(C) asked (b) (6), (b) (7)(C) for assistance in planning the AAS Conference, (b) (6), (b) (7)(C) made the recommendation to use Delta-4 for the AAS conference. (b) (6), (b) (7)(C) did not have any personal knowledge or special relationship with Delta-4, nor did (b) (6), (b) (7)(C) receive any encouragement or incentives from GSA or Delta-4 staff to recommend them. (b) (6), (b) (7)(C) later met with Delta-4 Vice President (b) (6), (b) (7)(C) to discuss possible agendas. (b) (6), (b) (7)(C) said market research was never completed when AAS was looking for a conference facilitator due to the existence of a Blanket Purchase Agreement (BPA) assembled by GSA Public Building Service, Region 9 with Delta-4. In the interest of expediency, AAS used the BPA to contract with Delta-4, which (b) (6), (b) (7)(C) said, in retrospect, AAS should not have done. (b) (6), (b) (7)(C) believes that AAS instead should have completed full market research when searching for a facilitator, the conference site and hotel rooms. (b) (6), (b) (7)(C) retired in August 2012.

The administrative matters found in the complaint will be referred to the appropriate OIG Audit office due to their non-criminal nature.

Based on the above information, this case is closed and no further investigative activity is warranted.

Should you have any questions concerning this matter, please feel free contact me at (b) (6), (b) (7)(C) or (b) (6), (b) (7)(C)@gsaig.gov.

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