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*"Rummaging in the government's attic"*

Description of document:	Various Office of the Comptroller of the Currency (OCC) OCCNet employee only intranet pages, 2017
Requested date:	11-January-2017
Released date:	14-February-2017
Posted date:	21-August-2017
Source of document:	Freedom of Information Act Officer Disclosure Services, Communications Division Office of the Comptroller of the Currency 400 7th Street, SW Washington, DC 20219

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February 14, 2017

This is in response to your Freedom of Information Act request dated January 11, 2017, received in my office on January 23, 2017.

You requested the following records:

1. A copy of the OCCNet home page.
  - *Enclosed.*
2. A copy of the “Organizations” tab home page of OCCNet.
  - *I was unable to identify an “Organizations” tab home page on the OCCNet. This was interpreted to seek the “District & Divisions” tab home page of OCCNet. This page is enclosed.*
3. A copy of the “Employees” tab home page of OCCNet.
  - *I was unable to identify an “Employees” tab home page on the OCCNet.*
4. A copy of the “Publications” main page of OCCNet.
  - *Enclosed.*
5. A copy of other contents page linked to the “publications” main page of OCCNet that lists publications.
  - *Enclosed.*
6. A copy of the “policies and procedures” main page of OCCNet.
  - *Enclosed, this is a duplicate of the content page requested in item five of your request.*
7. A copy of the “Knowledge Centers” main page of OCCNet.
  - *I was unable to identify a “Knowledge Centers” tab home page on the OCCNet.*

If you consider any of the above to be an improper denial of your request, you may appeal such denial to the Comptroller of the Currency. The appeal should be filed within 90 days of the date of this letter, should state the circumstances and reasons or arguments in support of the appeal, and be submitted via our online FOIA application at <https://foia-pal.occ.gov/> or be mailed to:

Manager, Disclosure Services & Freedom of Information Act Officer  
Communications Division  
Office of the Comptroller of the Currency

Suite 3E-218  
Washington, DC 20219

By filing an appeal, you preserve your rights under FOIA and give the agency a chance to review and reconsider your request and the agency's decision.

If you would like to discuss our response before filing an appeal to attempt to resolve your dispute without going through the appeals process, you may contact our FOIA Public Liaison, Frank Vance, for assistance at:

Disclosure Services  
Communications Division  
Office of the Comptroller of the Currency  
400 7<sup>th</sup> Street, SW, Suite 3E-218  
Washington, DC 20219  
(202) 649-6758  
[Frank.Vance@occ.treas.gov](mailto:Frank.Vance@occ.treas.gov)

If you are unable to resolve your FOIA dispute through our FOIA Public Liaison, the Office of Government Information Services (OGIS), the Federal FOIA Ombudsman's office, offers mediation services to help resolve disputes between FOIA requesters and Federal agencies. The contact information for OGIS is:

Office of Government Information Services  
National Archives and Records Administration  
8601 Adelphi Road-OGIS  
College Park, MD 20740-6001  
(202) 741-5770  
(877) 684-6448  
[ogis@nara.gov](mailto:ogis@nara.gov)  
[ogis.archives.gov](http://ogis.archives.gov)

Sincerely yours,

**Frank D. Vance, Jr.**

Frank D. Vance, Jr.  
Manager, Disclosure Services  
& Freedom of Information Act Officer  
Communications Division

#2017-00162-F

http://occnet.occ/index.html

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# OCCnet

A-Z INDEX | COMPTROLLER'S OFFICE | MANAGERS | NEW EMPLOYEES | TEXT: S M L

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IT OUTAGES AND RELEASES

BANK SUPERVISION TOOLS & FORMS NEWS & EVENTS HUMAN RESOURCES WORKPLACE SERVICES PUBLICATIONS DISTRICTS & DIVISIONS

Schedule Your Payroll Quick Chat

January 2017 Issue Now Available

Federal Work-Life Survey

OCC Releases Semiannual Risk Perspective

Speak with an HR Specialist about your payroll matters; February 14 to March 9.

**OCC News**

1/27/17: OCC Supports Earned Income Tax Credit Awareness Day

1/24/17: Federal Banking Agencies Fine ServiceLink Holdings \$65 Million

**Bulletin News**

LATEST NEWS	UPCOMING EVENTS	TOP TASKS	POPULAR LINKS
01/30/2017 01/30/2017 - What's New at OCC	01/27/2017 - 01/30/2017 Scheduled Network Maintenance Outage	Conference Room Booking	OM At-A-Glance (OMAAG)
01/30/2017 OCC Leadership Institute	02/02/2017 Tax Identity Theft Webinar	Timesheets (e-Time)	Examiner's Library
01/26/2017 Data Privacy Day	02/07/2017 Living Well in Retirement Part 1	Get IT Help	Bulletin Boards
01/26/2017 Reminder: Scheduled Network Maintenance Outage This Weekend	02/16/2017 Inclusive Listening workshop	Find Jobs	Ethics
View all news >	View all events >	Travel Reimbursement - ERO System	Staff Itineraries
<b>BANKING NEWS</b>	<b>DISTRICT NEWSLETTERS</b>	FINDRS	
American Banker	Central - Grand Central (PDF)	TLMS	mobile.occ.gov
Daily News Digest	Northeastern - NE Corridor (PDF)	Travel	Training
OCC Articles on Banking	Southern - Southern Exposure	Plan for Retirement	Strategic Plan

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http://ocnet.occ/disticts-and-divisions/index-disticts-and-divisions.ht Districts & Divisions

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BANK SUPERVISION TOOLS & FORMS NEWS & EVENTS HUMAN RESOURCES WORKPLACE SERVICES PUBLICATIONS DISTRICTS & DIVISIONS

**Districts & Divisions**

HOME > DISTRICTS & DIVISIONS

**Districts & Divisions**

Learn about the departments, divisions, districts and groups that make up the OCC organization.

<p>Learn about the 30th Comptroller of the Currency Thomas J. Curry.</p> <p><b>Comptroller's Office</b></p>	<p>Learn about the organizational structure of the OCC.</p> <p><b>Departments &amp; Divisions</b></p>	<p>Read about the Central, Northeastern, Southern and Western Districts and their field offices.</p> <p><b>Districts</b></p>
<p>Groups promoting a productive and respectful workplace.</p> <p><b>Employee Network Groups</b></p>	<p>Banking-related groups representing the OCC and other agencies in the financial market.</p> <p><b>Interagency Groups</b></p>	<p>Links to the itinerary bulletin boards to locate OCC district and field staff.</p> <p><b>Itineraries</b></p>
<p>See a map of the OCC's headquarters, district, and field offices across the country.</p> <p><b>Office Location Map</b></p>	<p>See an organization chart of the OCC's departments and divisions.</p> <p><b>Organization Chart</b></p>	<p>Read about other groups for OCC employees with a common interest or purpose.</p> <p><b>Other Groups</b></p>
<p>Supervisory-related groups supporting the OCC's mission.</p> <p><b>Supervision Committees</b></p>		

**Popular Links**

- Central District
- Northeastern District
- Southern District
- Western District

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http://occnnet.occ/publications/index-publications.html Publications FOIAExpress - User: Carl.Laurie

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**BANK SUPERVISION TOOLS & FORMS NEWS & EVENTS HUMAN RESOURCES WORKPLACE SERVICES PUBLICATIONS DISTRICTS & DIVISIONS**

**Publications**

HOME > PUBLICATIONS

**Publications**

In this section, browse and read the OCC publications for OCC employees and contractors. Publications intended for an external audience are available on [www.occ.gov](http://www.occ.gov).

Read fact sheets on a variety of topics, including HR, IT services, facilities services and more.

**At-A-Glance Index**

Browse and read Comptroller's Handbook booklets, Licensing Manuals, and more.

**Bank Supervision Publications**

Read newsletters written and produced by the Central, Northeast, Southern and Western district offices.

**District Newsletters**

Read publications about benefits, retirement planning, and other HR topics.

**Human Resources Publications**

Access administrative resources, forms, guidance and support.

**National Administrative Handbook**

Read OCC policy on a variety of topics, such as HR, security, and more.

**Policies and Procedures Manuals (PPMs)**

Read articles from the OCC's monthly newsletter and find out about the organization at its employees.

**SuperVisions**

Browse publications related to Workplace Service topics, such as travel, ITS, and more.

**Workplace Services Publications**

**Popular Links:**

- Examiner's Library
- OCC's Federal Travel Regulation Supplement (PDF)
- Comptroller's Handbook

Last Updated: 09/25/2014

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**BANK SUPERVISION** **TOOLS & FORMS** **NEWS & EVENTS** **HUMAN RESOURCES** **WORKPLACE SERVICES** **PUBLICATIONS** **DISTRICTS & DIVISIONS**

**Publications** HOME > PUBLICATIONS > AT-A-GLANCE INDEX

**At-A-Glance Index**

Human Resources  
Workplace Services

**Bank Supervision Publications**

**District Newsletters**

**Human Resources Publications**

**National Administrative Handbook**

**Policies and Procedures Manuals (PPMs)**

**SuperVisions**

**Workplace Services Publications**

Read fact sheets on a variety of topics, including HR, IT services, facilities services and more.

- Human Resources At-A-Glances
- Workplace Services At-A-Glances

Last Updated: 02/23/2015

BANK SUPERVISION	TOOLS & FORMS	NEWS & EVENTS	HUMAN RESOURCES	WORKPLACE SERVICES	PUBLICATIONS	DISTRICTS & DIVISIONS
BY TOPIC:	Application Index	Announcements	Benefits	Acquisition Management	At-A-Glance Index	Comptroller's Office
Accounting	Bulletin Board Index	Banking News	Compensation and Payroll	Building Services	Bank Supervision Publications	Departments & Divisions
Asset Management	Examiner's Library	Events	Diversity & Inclusion	Conferences / Meetings	District Newsletters	Districts
Audit	Examiner Tools & Data	Issuances	Employment & Opportunities	Financial Management	Human Resources Publications	Employee Network Groups
Balance Sheet Management	Forms Index	Regional Newspapers	Employment Dispute		National Administrative	Interagency Groups
Bank Information	HR Systems & Tools	What's New at HQ				

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**Office of the Comptroller of the Currency**  
U.S. Department of the Treasury

**Office of the Comptroller of the Currency**  
Ensuring a Safe and Sound Federal Banking System for All Americans

**News and Issuances**

- News Releases
- Bulletins
- Alerts
- Consumer Advisories
- Congressional Testimony
- Speeches
- Advisory Letters
- Memorandums
- CNBE Policy Guidance
- National Risk Committee
- Supervision Tips
- Policy and Procedures Manual
- OTS Issuances

**Publications by Type**

- Comptroller's Handbook
- Licensing Manual
- Annual Reports
- Economics Working Papers
- Survey of Credit Underwriting Practices Report
- Mortgage Metrics
- Other Publications/Reports
- Internal
- Laws and Regulations
- FFIEC and Other External Publications

**Publications by Topic**

- About the OCC
- Bank Supervision
- Bank Management
- Bank Operations
- Capital Markets
- Capital Policy
- Community Affairs
- Compliance/BSA

**Examiner's Library**

**Bank Supervision**

**5 Most Recent Bank Management Publications**

- PPM 5400-13 - Managing Systemic Events Affecting OCC-Supervised Institutions
- Comptroller's Handbook: ICQs and Verification Procedures
- Comptroller's Handbook: Corporate and Risk Governance
- OCC Semiannual Risk Perspective for Spring 2016
- Braving the Financial Crisis: An Empirical Analysis of the Effect of Female Board Directors on Bank Holding Company Performance

► More Bank Management Publications

**5 Most Recent Bank Operations Publications**

- Report to the Congress and the Financial Stability Oversight Council Pursuant to Section 620 of the Dodd-Frank Act (September 2016)
- NRC Supervisory Tip 2016-02
- NRC Supervisory Tip 2016-01
- Interagency Advisory on External Audits of Internationally Active U.S. Financial Institutions
- Shared National Credits Program 2015 Review

► More Bank Operations Publications

**5 Most Recent Capital Markets Publications**

- Reporting Form - FFIEC TA-1
- Optional Worksheet for Calculating Call Report Applicable Income Taxes
- Reporting Forms - FFIEC 041 June 2015 Reporting Form
- Proposed Reporting Changes to FFIEC 031 Call Report Form for March 2015
- Draft Instructions for the Proposed New and Revised Call Report Items for March 2015

► More Capital Markets Publications

► More Capital Policy Publications

**5 Most Recent Compliance/BSA Publications**

- Community Reinvestment Act: Interagency Questions and Answers Regarding Community Reinvestment; Notice
- Discussion Points on the Military Lending Act's Amended Regulation
- Deposit-Related Credit
- Government Securities Act
- FFIEC Bank Secrecy Act/Anti-Money Laundering Examination Manual

► More Compliance/BSA Publications

**5 Most Recent Credit Publications**

- OCC Mortgage Metrics Report Second Quarter 2016
- Supervisory Office Approval of Sampling Programs for Lower-Risk Residential Appraisal and Evaluation Reviews
- Student Lending
- Comptroller's Handbook: Agricultural Lending
- Questions and Answers Regarding the Credit Underwriting Assessment System

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**Publications** HOME > PUBLICATIONS > DISTRICT NEWSLETTERS

**At-A-Glance Index**

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**District Newsletters**

**Human Resources Publications**

**National Administrative Handbook**

**Policies and Procedures Manuals (PPMs)**

**SuperVisions**

**Workplace Services Publications**

**District Newsletters**

- Central - *Grand Central* (PDF)
- Northeastern - *NE Corridor* (PDF)
- Southern - *Southern Exposure* (PDF)
- Western - *The Mile High View* (PDF)

Last Updated: 01/04/2017

BANK SUPERVISION	TOOLS & FORMS	NEWS & EVENTS	HUMAN RESOURCES	WORKPLACE SERVICES	PUBLICATIONS	DISTRICTS & DIVISIONS
BY TOPIC:	Application Index	Announcements	Benefits	Acquisition Management	At-A-Glance Index	Comptroller's Office
Accounting	Bulletin Board Index	Banking News	Compensation and Payroll	Building Services	Bank Supervision Publications	Departments & Divisions
Asset Management	Examiner's Library	Events	Diversity & Inclusion	Conferences / Meetings	District Newsletters	Districts
Audit	Examiner Tools & Data	Issuances	Employment & Opportunities	Financial Management	Human Resources Publications	Employee Network Groups
Balance Sheet Management	Forms Index	Regional Newspapers	Employment Dispute Resolution	Information Technology	National Administrative Handbook	Interagency Groups
Bank Information Technology	HR Systems & Tools	What's New at HQ	Ethics	Library Services	Policies and Procedures Manuals	Itineraries
Banker Education	SharePoint Site Index	What's New at the OCC				Office Location Map

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**Human Resources Publications**

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**National Administrative Handbook**

**Policies and Procedures Manuals (PPMs)**

**SuperVisions**

**Workplace Services Publications**

**Policies and Procedures Manuals**

PPM 3110-7 (Rev)	10/07/2010	Incentive Awards
PPM 3110-12 (Rev)	08/18/2008	Merit Promotion Plan
PPM 3110-14 (REV)	09/28/2012	Employee Administrative Grievance System
PPM 3110-28 (Rev)	05/12/2006	Performance Management Program
PPM 3110-30 (Rev)	10/07/2010	Compensation Program
PPM 3110-36	05/16/2006	Discipline and Adverse Action Program
PPM 3110-45 (Rev)	08/12/2011	The OCC's Alternative Work Schedule Program
PPM 3110-46	05/18/2006	Reduction in Force
PPM 3110-47	05/02/2006	Part-time Employment
PPM 3110-48	05/18/2006	OCC Career Transition Assistance Plan
PPM 3110-49	12/07/2000	Position Evaluation Plan
PPM 3110-50 (Rev)	05/17/2011	Telework Program
PPM 3110-51	11/23/2005	Workers' Compensation Program
PPM 3110-52 (Rev)	02/05/2009	e-TIME Accountability
PPM 3110-53	11/02/2006	Alternative Location Arrangements
PPM 3110-54	09/02/2008	Employee Referral Program
PPM 3110-55	11/18/2010	Memento Program

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BANK SUPERVISION TOOLS & FORMS NEWS & EVENTS HUMAN RESOURCES WORKPLACE SERVICES PUBLICATIONS DISTRICTS & DIVISIONS

HOME > PUBLICATIONS > NATIONAL ADMINISTRATIVE HANDBOOK

**National Administrative Handbook**

OCC's administrative professional staff perform many functions that support the smooth, efficient running of OCC offices across the nation. Learn more about us.

- Acquisition Management
- Bank Examination Support
- Conferences & Meetings
- Correspondence
- Emergency Preparedness Plans
- IT & Phone Services
- Office Equipment
- Resources & Guidance
- Time & Attendance
- Travel

**At-A-Glance Index**

**Bank Supervision Publications**

**District Newsletters**

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**National Administrative Handbook**

Acquisition Management

Bank Examination Support

Conferences & Meetings

Correspondence

Emergency Preparedness Plans

IT & Phone Services

Office Equipment

Resources & Guidance

Time & Attendance

Travel

**Policies and Procedures Manuals (PPMs)**

**SuperVisions**

**Workplace Services Publications**

**Contacts**

- Administrative Contacts

**Popular Links**

- CRA References
- Pay Calendars
- Webmail
- OCC Publications
- Field Office Templates

**Top Tasks**

- OCC Forms
- Purchase Card Program Updates
- Business Cards or Memo Slips order form
- Publications: External Ordering System
- Telephone Line Request

Last Updated: 02/01/2017

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U.S. Department of the Treasury

Office of the Comptroller of the Currency  
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News and Issuances

- News Releases
- Bulletins
- Alerts
- Consumer Advisories
- Congressional Testimony
- Speeches
- Advisory Letters
- Memorandums
- CNBE Policy Guidance
- National Risk Committee Supervision Tips
- Policy and Procedures Manual
- OTS Issuances

Publications by Type

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- Mortgage Metrics
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- Internal
- Laws and Regulations
- FFIEC and Other External Publications

Publications by Topic

- About the OCC
- Bank Supervision
- Human Resources
- Workplace Services

Examiner's Library

Policies and Procedures Manual

PPM	Date	Title	Comment
<b>1000 - Comptroller</b>			
PPM 1000-1 (REV)	08/27/1990	Right to Financial Privacy Act of 1978	
PPM 1000-2	10/14/1977	OCC Employees' Use of National Bank Aircraft	
PPM 1000-3	12/20/1977	Access to Nonpublic Information Possessed by the FDIC	
PPM 1000-3-1	04/11/1978	Access to Nonpublic Information Possessed by the FDIC (Amendment)	
PPM 1000-6	05/13/1983	Delegations of Authority	
PPM 1000-8	07/22/1993	Equal Employment Opportunity Policy	
PPM 1000-9 (REV)	06/07/2013	Administering Bank Appeals	
PPM 1000-10 (REV)	07/06/2016	Internal OCC Border Review Processes for Policymaking, Rulemaking, and Other Significant Documents Appendix B – Border Matrix (PDF)	
PPM 1000-11	04/01/1999	Communications with Banks in the Examination Process	
PPM 1000-12	10/31/2000	Management Accountability	
PPM 1000-13	12/14/2000	Dress Code Policy	
PPM 1000-14 (REV)	06/05/2008	OCC Reserves	
PPM 1000-15	09/05/2001	Publication of Significant OCC Interpretive Opinions and Corporate Decisions in Interpretations and Actions	
PPM 1000-16	04/08/2002	OIG Audits and Investigations	
PPM 1000-17	04/08/2002	GAO Audits	
PPM 1000-18	04/08/2002	Audit Resolution, Follow-up, and Closure	
PPM 1000-19	03/05/2009	Use and Implementation of Electronic Signatures	
PPM 1000-19-1 (REV)	12/09/2015	Use and Implementation of Electronic Signatures: Conducting a Risk and Legal Assessment (Supplement)	
PPM 1000-20	11/17/2016	Executive Committee Charter	
PPM 1000-20-1 (REV)	11/07/2016	Executive Committee: Budget and Finance Subcommittee Charter	
PPM 1000-20-2 (REV)	11/07/2016	Executive Committee: Committee on Bank Supervision Charter	
PPM 1000-20-3 (REV)	11/07/2016	Executive Committee: Human Capital Subcommittee Charter	
PPM 1000-20-4 (REV)	11/07/2016	Executive Committee: Internal Review Subcommittee Charter	

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PPM 1000-20-5 (REV)		11/07/2016	Executive Committee: Technology and Systems Subcommittee Charter				
PPM 1100-1		01/27/1984	Coordinating Communications with the FDIC				
<b>2000 - Public Affairs</b>							
PPM 2000-1		02/20/1990	National Bank Community Development Corporation and Investment Program				
<b>2100 - Communications</b>							
PPM 2100-1 (REV)		09/21/1992	Processing of all Communications with Wide Distribution				
PPM 2100-1-1		07/15/1989	Clearance Procedures for OCC Issuances				
PPM 2100-1-2 (REV)		09/13/2006	National Bank Emergency E-mail Communication System				
PPM 2100-2 (REV)		07/15/1989	Banking and Examining Issuances				
PPM 2100-3 (REV)		07/15/1989	Publications				
PPM 2100-4 (REV)		07/15/1989	Policy and Procedural Issuances				
PPM 2100-5 (REV)		10/01/2014	Media Relations				
PPM 2100-9 (REV)		07/15/1989	Charging for Publications				
PPM 2100-10 (REV)		10/01/2014	News Releases				
PPM 2100-11 (REV)		02/11/2013	Business Cards and Memo Slips				
PPM 2100-12		02/11/2013	Memo Slips		Rescinded and combined into PPM 2100-11 (REV)		
PPM 2100-13		07/30/1991	Photo Services				
PPM 2100-15 (REV)		11/06/2014	Processing Requests Under the Freedom of Information Act				
PPM 2100-17 (REV)		11/03/1995	Washington Office Printing Duplication Services		Rescinded - outdated		
PPM 2100-19 (REV)		06/17/2016	Participation in Non-OCC Events and Acceptance of Related Travel Expenses				
PPM 2100-20		10/01/2014	Internal Communications				
<b>2300 - Outreach</b>							
PPM 2300-1		01/20/2000	Guidelines on Co-Sponsoring Events with Other Organizations				
<b>3000 - Administration</b>							
PPM 3000-11 (REV)		05/04/2016	Acknowledgement of Personal Events				
<b>3100 - Management</b>							
PPM 3100-9 (REV)		08/11/2006	Leave Administration				
PPM 3100-26 (REV)		12/08/1995	Reimbursable Interagency Agreements		Rescinded - outdated		
PPM 3100-28		05/04/1999	Employee Affinity Groups Guidelines				

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2/2/2017

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PPM 3100-29 (REV)	12/01/2015	Reasonable Accommodations for Individuals With Disabilities
PPM 3100-30	05/28/2003	The OCC Alumni Association
PPM 3100-31 (REV)	03/29/2012	Acquiring Publications
PPM 3100-32 (REV)	03/01/2012	Addressing Workplace Harassment
PPM 3100-33	12/03/2009	Interagency Agreements
PPM 3100-34	02/21/2012	Alternative Dispute Resolution Program
<b>3110 - Human Resources</b>		
PPM 3110-7 (REV)	12/01/2016	Incentive Awards
PPM 3110-12 (REV)	08/18/2008	Merit Promotion Plan
PPM 3110-14 (REV)	09/07/2016	Employee Administrative Grievance System
PPM 3110-28 (REV)	05/12/2006	Performance Management Program
PPM 3110-30 (REV)	10/07/2010	Compensation Program
PPM 3110-36 (REV)	08/19/2015	Discipline and Adverse Action Program
PPM 3110-45 (REV)	03/16/2016	Alternative Work Schedule Program
PPM 3110-46 (REV)	05/18/2006	Reduction in Force
PPM 3110-47 (REV)	05/02/2006	Part-time Employment
PPM 3110-48 (REV)	06/24/2015	OCC Career Transition Assistance Plan
PPM 3110-49	12/07/2000	Position Evaluation Plan
PPM 3110-50 (REV)	01/05/2016	Telework Program
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PPM 3110-57 (REV)	01/23/2017	Individual Development Plans
PPM 3110-58	04/14/2016	Drug-Free Workplace Plan
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PPM 3120-2 (REV)	01/12/2016	Digital Imaging of Paper Records	
PPM 3120-3	03/20/2013	Certifying Electronic Record-Keeping Functionality in OCC Systems	
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PPM 3120-32 (REV)	08/10/2011	Use and Protection of OCC Information Resources	
PPM 3120-32-1	12/07/2011	Destroying/Deleting Paper or Electronic Records and Nonrecord Materials	
PPM 3120-32-2 (REV)	06/02/2016	Proper Handling of Sensitive but Unclassified Information	
PPM 3120-33 (REV)	10/03/2016	Use of Transportation Services	
PPM 3120-40	03/16/2000	Acquisition of Telecommunication Services and Systems	Rescinded - outdated
PPM 3120-41 (REV)	08/14/2014	OCC Agency-Level Vital Records Program	
PPM 3120-42 (REV)	04/02/2015	Conference Room Usage	
PPM 3120-44	02/11/2003	Acquisition Management: Acquisition of Goods and Services	
PPM 3120-45	11/14/2005	Records Management: Data Retention and Disposition Policy for Federal Records	
PPM 3120-46 (REV)	10/07/2016	Asset Management Policy	
PPM 3120-47	11/09/2011	Requisitioning Authority	
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PPM 3220-24	07/14/1997	Retail Credit Program	Rescinded - outdated
PPM 3220-25 (REV)	01/16/2014	Supplemental Examination Services	
PPM 3220-27 (REV)	08/28/2008	Management Training and Development Policy	
PPM 3220-28	09/09/2003	Pre-Commission Training Program	
PPM 3220-29 (REV)	06/04/2014	Specialty Skills Program	

<b>4000 - Information Technology Services</b>			
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PPM 4000-1-1 (REV)	05/09/2011	Securing the OCC's Wireless Networking Infrastructure	
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PPM 4000-4	01/22/2009	Appropriate Use of OCC Information Technology	
PPM 4000-4 Attachment	05/27/2016	General Standards for and Prohibited Uses of OCC Information Technology	
PPM 4000-4-1 (REV)	05/16/2016	Use and Protection of OCC-Issued Mobile Devices	
PPM 4000-4-2	11/17/2011	Office of Management: Use of Electronic Mail and Instant Messaging Communication Services	
PPM 4000-4-3	11/13/2012	Use of Social Media	
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PPM 4100-1	11/05/2012	Personal Printer Usage at OCC Headquarters	
<b>5000 - Bank Supervision</b>			
PPM 5000-3 (REV)	05/15/1989	Other Real Estate Owned (Applications to Extend the Holding Period)	
PPM 5000-4	06/17/1980	Right to Financial Privacy Act of 1978 - Annual Report	Rescinded - outdated
PPM 5000-7 (REV)	02/26/2016	Civil Money Penalties	
PPM 5000-8 (REV)	09/21/2012	Procedures for Declaring a Legal Holiday for National Banks, Federal Savings Associations, and Any Federal Branch or Agency of a Foreign Bank	
PPM 5000-16	02/07/1986	Capital Guidelines and Directives	
PPM 5000-16-1	11/10/1987	Capital Guidelines and Directives	
PPM 5000-21 (REV)	01/05/1988	Payment System Risk	
PPM 5000-22	11/25/1986	Supervisory Monitoring System	
PPM 5000-23	12/09/1986	Report Review and Processing	
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PPM 5000-27	05/21/1993	Assessment for Delinquent or Inaccurate Call Reports	Replaced by PPM 5000-7 (REV)
PPM 5000-31	06/17/1992	Bank Supervision Delegation	
PPM 5000-32	04/30/1993	FIRREA Section 914 Quality Control Review Program	
PPM 5000-33	02/09/1995	OCC Risk Analysis Oversight Program	
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PPM 5000-40	02/07/2014	Filings of Suspicious Activity Reports	



PPM 5000-41	02/07/2014	OIG Notifications of Specific Events Actions	
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<b>5310 - Special Supervision</b>			
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PPM 5310-8 (REV)	12/20/2007	Enforcement and Compliance: Fast Track Enforcement Program	
PPM 5310-9	03/30/1998	Year 2000: Enforcement Actions	Rescinded - outdated
PPM 5310-10	01/07/2000	Guidance to Examiners in Securing Access to Bank Books and Records	
PPM 5310-11	11/12/2013	Use and Review of Independent Consultants in Enforcement Actions	
<b>5400 - Chief National Bank Examiner</b>			
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PPM 5400-8 (REV)	10/23/2002	Supervision Work Papers	
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PPM 5400-11	10/09/2014	Matters Requiring Attention	
PPM 5400-12	06/22/2015	Rescission of a Report of Examination or Supervisory Letter	
PPM 5400-13	08/05/2015	Managing Systemic Events Affecting OCC-Supervised Institutions	
<b>5500 - International Banking and Finance</b>			
PPM 5500-1 (REV)	07/30/2012	Coordination, Communication, and Information Sharing With Foreign Supervisors	
PPM 5500-2	10/08/2014	Federal Branch or Agency License Conversion Applications	
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PPM 5310-3 (REV)	09/09/2011	Enforcement Action Policy	
PPM 5310-4	04/18/1988	Enforcement of Outstanding Cease and Desist Orders	
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PPM 5310-8 (REV)	12/20/2007	Enforcement and Compliance: Fast Track Enforcement Program	
PPM 5310-9	03/30/1998	Year 2000: Enforcement Actions	Rescinded - outdated
PPM 5310-10	01/07/2000	Guidance to Examiners in Securing Access to Bank Books and Records	
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PPM 6000-1	06/10/1976	Prohibitions on Disclosure	
PPM 6000-3	03/03/1980	Policy on Disclosure of Statutory Enforcement Actions	
PPM 6000-5	01/10/1990	OCC Documents	
PPM 6100-2	05/03/1978	ECIS: Maintenance of Records Concerning Potential Criminal Activities Relating to National Banks	
PPM 6100-3 (REV)	01/22/1986	Policies on Interagency Exchange of Supervisory Information and Coordination of Formal Corrective Action	
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1/24/2016 – Grovetta N. Gardineer is Senior Deputy Comptroller for Compliance and Community Affairs, and serves as a member of the agency's Executive Committee and Committee on Bank Supervision. She oversees agency compliance exams on national banks and federal savings associations and supervises the agency's Community Affairs and Community Reinvestment Act (CRA) programs. Read more...

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PPM 2100-1	09/21/1992	Processing of all Communications with Wide Distribution
PPM 2100-1-1	07/15/1989	Clearance Procedures for OCC Issuances
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PPM 2100-17	11/03/1995	Washington Office Printing Duplication Services
PPM 2100-19	06/17/2016	Participation in Non-OCC Events and Acceptance of Related Travel Expenses
PPM 2300-1	01/20/2000	Guidelines on Co-Sponsoring Events with Other Organizations
PPM 3000-11	09/30/2001	Acknowledgement of Personal Events
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#### Miscellaneous Memorandums

09/28/2009 MM 2009-4,	OCC Information Systems Standard Consent Banner and User Consent Agreement
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#### Other Publications

- OCC's Federal Travel Regulation Supplement (OCC FRTS) (PDF)

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