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"Rummaging in the government's attic"

| Description of document: | Minutes/notes/agendas of the Engineering Weekly Status Meetings for the Peace Corps, 2011 |
|--------------------------|---|
| Requested date: | 2015 |
| Released date: | 02-June-2017 |
| Posted date: | 15-January-2018 |
| Source of document: | Freedom of Information Request FOIA Officer U.S. Peace Corps 1111 20th Street, NW Washington D.C. 20526 |

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Since 1961.

June 2, 2017

RE: FOIA Request No. 15-0117

This is a response to your Freedom of Information Act (FOIA) request. It reads, "I hereby request a copy of the Minutes/notes/agendas of the Engineering Weekly Status Meetings for the Peace Corps. You may limit the time frame for this request to calendar year 2011. I prefer to receive the records in electronic format. If you cannot locate records for calendar year 2011, then I instead request the records associated with the Meetings during calendar year 2013 and 2014."

We located 66 pages of records which are attached. Certain information has been withheld pursuant to 5 U.S.C. §§ 552 (b)(5) and (b)(6). Exemption 5 protects "inter-agency or intraagency memorandums or letters which would not be available by law to a party other than an agency in litigation with the agency. Exemption 6 protects an individual's right to privacy which outweighs the general public's interest in seeing personally identifying information.

If you are not satisfied with this response, you may administratively appeal within 30 business days of your receipt of this letter. The appeal should be addressed to William L. Stoppel, Acting- Associate Director – Management, Peace Corps, 1111 20th Street NW, Washington, DC 20526. Your appeal must include the FOIA request number and a statement explaining what you are appealing. It is possible to submit the appeal by U.S. mail (see above) or fax or email. Note that our fax number is 202-692-1385 and our email is FOIA@peacecorps.gov.

FOIA Request No. 15-0117 Page Two

Also, however you submit the appeal, "Freedom of Information Act Appeal" should be clearly marked on the appeal letter and envelope, or the email subject line, or the fax cover.

If you have any questions, you may contact Mario Bryant, FOIA Specialist at 202-692-1887 or by email at <u>FOIA@peacecorps.gov</u>

Sincerely, Denora Miller FOIA/PA Officer

1/4/2011

Staffing

- Restart team meeting 1/4/11 now that we have a team again!
- (b)(6) has accepted the offer, and is in security screening but no hire date yet
- HR working on Vice-Hildebrand and Vice-Morimoto postings, but slow.
- What skills for Vice-Morimoto?
- 2011 Leave Planning

GSS 3.X – Overseas Refresh

- TM/Africa Bandwidth & Performance Issues
 - o TM says things are better, but still slow in the AM (7am-Noon)
 - Looking at early Feb for BW01?
- GSS 3.1 Deployment Issues
 - New install folder. Did we use for CO01?
 - o Exchange 2010 Management Console troubleshooting continues.
 - Need to review permissions for e-accounts may be source of problem
 - o Exchange 2010 SP1 will require new email migration procedure
 - ITSO requests we also examine ways to export mailboxes for IG requests
 - DFS some old issues, some new. Planning ticket for Wednesday AM.
- GSS 3.0 RollUp [Dave]

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- o Target ready to pilot 2/1
- Work continues MDT, DFS especially
- o Need to identify deployment / support resources to push out once pilot is complete
- Funding required: ~\$7500 to come from ITS Support budget. Place order Week of 12/20
- o Reviewing BZ, PY, PE audits for items to include in rollup
- GSS 3.1 RollUp
 - o Developing issues list target late Feb to mid March

Domestic Refresh / NextGen Client Image

- IPA is likely domestic refresh vendor.
- Delivery dates uncertain, possibly starting in February.

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Possible resume with (b) (6) hire.
- Carmel working on SP1 and standup of DC physical HT/CAS pair status

Remote Site Development

- MZ02 Pilot Report Completed
- Need plan for MZ03
- Standalone Remote Site distribution for EMA need plan & deployment documentation

ETL

- Need to determine plan for ETL use until we hire lab manager
- Coverage from Engineering NOT possible in the interim

Other Items

- AC unit for R&D lab install complete? Any issues?
- Domestic profile pilot status?
- EA Overview Meeting
- OCIO Project Reporting

As we staff up, preparing to re-engage with project work. This is a list of recently discussed projects starting in Q2. More work than fully staffed team can handle – we need guidance on prioritization.

| Project | Level of Effort | Staff | Status |
|---|-----------------|-------------|--------|
| Windows 7 / Next Gen Client Image | Major | Ben | |
| Standalone Main Office / NCE System (China) | Major | Carl / John | |
| GSS 3.0 Rollup | Major | Dave | |
| HQ Email Infrastructure Upgrade | Major | Carl / Dave | |
| RRO Infrastructure Refresh R&D | Major | Ben | |
| Remote Site Project | Minor | Ben | |
| GSS 3.1 Rollup | Minor | John / Dave | |
| Tiered Storage for GSS 3.1 | Minor | John | |
| HQ ESB (Biz Talk) Infrastructure Planning | Minor | Ben | |
| ETL Transition / Review | Minor | | |

1/11/2011

Staffing

- (b)(6) has accepted the offer, and is in security screening but no hire date yet
- Ben reworking Vice-Hildebrand posting.
- Still waiting on SF52 for Vice-Morimoto
- 2011 Leave Planning

GSS 3.X – Overseas Refresh

- TM/Africa Bandwidth & Performance Issues
 - o TM says things are better, but still slow in the AM (7am-Noon)
 - Looking at early Feb for BW01?
- GSS 3.1 Deployment Issues
 - New install folder. Did we use for CO01?
 - o Exchange 2010 Management Console troubleshooting continues.
 - Need to review permissions for e-accounts may be source of problem
 - o Exchange 2010 SP1 will require new email migration procedure
 - ITSO requests we also examine ways to export mailboxes for IG requests
 - DFS some old issues, some new. Working ticket with MSFT contact with TAM on slow progress.
 - GSS 3.0 RollUp [Dave]

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• CMR in vote

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- Target ready to pilot 2/1
- Work continues MDT, DFS especially
- Need to identify deployment / support resources to push out once pilot is complete
- Hard Drive/ILO Order placed Fri 1/7/10 with IPA. Waiting on estimated ship date
- Need to order flash drives
- Reviewing any last minute items or additions eg SQL settings?
- Reviewing BZ, PY, PE audits for items to include in rollup
- GSS 3.1 RollUp
 - o Developing issues list target late Feb to mid March
- GSS 3.1 Tiered Storage
 - o John to restart project, examine options and work on a configuration.
 - Reviewing pricing and communicating with post to assess interest and need.

Domestic Refresh / NextGen Client Image

- IPA is domestic refresh vendor.
- IPA placed order with HP for hardware.
- Delivery targeting first week in Feb

Standalone Main Office / China Image Dev

- Requirements and design development begin this week.
- Target date to submit CMR is Monday 1/24
- Build hardware delivery dates uncertain, build possibly starting in February.
- Deployment date trip date of 5/23 to be discussed with Region on Friday.

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Possible resume with (b) (6) hire.
- Carmel working on SP1 and standup of DC physical HT/CAS pair status

Remote Site Development

- MZ02 Pilot Report Completed
- Need plan for MZ03
- Standalone Remote Site distribution for EMA need plan & deployment documentation

- Need to determine plan for ETL use until we hire lab manager
- Coverage from Engineering NOT possible in the interim

Other Items

- SQL/Web App platform Refresh
- EA Overview Meeting
- OCIO Project Reporting
- DFS issues and ticket
- Hosted SharePoint?
- VOIP cutover dates

Future Projects

As we staff up, preparing to re-engage with project work. This is a list of recently discussed projects starting in Q2. More work than fully staffed team can handle – we need guidance on prioritization.

| Project | Level of Effort | Staff | Status |
|---|-----------------|-------------|--------|
| Windows 7 / Next Gen Client Image | Major | Ben | |
| Standalone Main Office / NCE System (China) | Major | Carl / John | |
| GSS 3.0 Rollup | Major | Dave | |
| HQ Email Infrastructure Upgrade | Major | Carl / Dave | |
| RRO Infrastructure Refresh R&D | Major | Ben | |
| Remote Site Project | Minor | Ben | |
| GSS 3.1 Rollup | Minor | John / Dave | |
| Tiered Storage for GSS 3.1 | Minor | John | |
| HQ ESB (Biz Talk) Infrastructure Planning | Minor | Ben | |
| ETL Transition / Review | Minor | | |

1/18/2011

Staffing

- (b) (6) has accepted the offer, and is in security screening but no hire date yet
- Ben reworking Vice-Hildebrand posting.
- Still waiting on SF52 for Vice-Morimoto
- 2011 Leave Planning

Planned week long leave for 2011

| Dave: | John: | Ben: |
|------------------------|---------------------------|--|
| 2 weeks, early July | 1 st week June | Feb 21-25 |
| 2 weeks, early October | 1 week early/mid August | May 16 th -20 th |
| | 1week Thanksgiving | July 25-Aug10 |
| | | Sept 23-30 th |

Other additional days, long weekends, etc excluded. These dates aren't binding on staff, they may make changes as the dates approach, but this is our effort to plan out around each other and major events we are aware of.

GSS 3.X – Overseas Refresh

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- TM/Africa Bandwidth & Performance Issues
 - o TM says things are better, but still slow in the AM (7am-Noon)
 - Looking at early Feb departure 2/6 if schedule holds, depends on shipping and customs.
- GSS 3.1 Deployment Issues
 - Exchange 2010 Management Console troubleshooting continues.
 - Need to review permissions for e-accounts may be source of problem
 - Go/No-go issues update meeting today
 - Exchange 2010 SP1 will require new email migration procedure
 - Export and import procedure is similar should be straightforward to come up with new plan.
 - DFS Ticket reassigned with help from TAM. Better support now.
- GSS 3.0 RollUp [Dave]
 - CMR approved
 - Target ready to pilot 2/1
 - Work in CU01 started
 - Secondary CMR may be required some issues with GPO's and BUE 2010
 - o Need to identify deployment / support resources to push out once pilot is complete
 - Hard Drive/ILO Order arrived
 - o Need to order flash drives this week if no problems so far
 - Communication sent to Katie for next ITS Bits
- GSS 3.1 RollUp
 - Developing issues list target late Feb to mid March
- GSS 3.1 Tiered Storage
 - o John to restart project, examine options and work on a configuration.
 - o Reviewing pricing and communicating with post to assess interest and need.

Domestic Refresh / NextGen Client Image

- IPA is domestic refresh vendor.
- IPA placed order with HP for hardware.
- Delivery targeting first week in Feb

Standalone Main Office / China Image Dev

- Requirements and design in progress, due at the end of this week (may be tight!)
- Target date to submit CMR is Monday 1/24
- Build hardware delivery on track for end of this month or earlier.
- Deployment date trip date of 5/23 is ok with EMA RD. Expects post to go along.
- RD asks for updates as we meet or move our milestones.

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Possible resume with (b) (6) hire.
- Carmel working on SP1 and standup of DC physical HT/CAS pair status

Remote Site Development

- MZ02 Pilot Report Completed
- Need plan for MZ03
- Standalone Remote Site distribution for EMA Matt M is assigned and working on testing image procedures, developing docs for standalone PC deployment, and sending out images.

ETL

- Need to determine plan for ETL use until we hire lab manager
- Coverage from Engineering NOT possible in the interim

Other Items

- SQL/Web App platform Refresh update
- DFS issues and ticket
- Hosted SharePoint update
- VOIP cutover delayed must return and replace phones

Future Projects

As we staff up, preparing to re-engage with project work. This is a list of recently discussed projects starting in Q2. More work than fully staffed team can handle – we need guidance on prioritization.

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| HQ Email Infrastructure Upgrade | Major | Carl / Dave | |
| RRO Infrastructure Refresh R&D | Major | Ben | |
| Remote Site Project | Minor | Ben | |
| GSS 3.1 Rollup | Minor | John / Dave | |
| Tiered Storage for GSS 3.1 | Minor | John | |
| HQ ESB (Biz Talk) Infrastructure Planning | Minor | Ben | |
| ETL Transition / Review | Minor | | |

1/25/2011

Staffing

- (b) (6) has accepted the offer; HR is working on a status update...
- Vice-Hildebrand posted close date 2/15.
- Editing vacancy announcement for Vice-Morimoto. Maybe post this week?
- Performance plans / development plans / 1-1's
- 2011 Leave Planning
- Ben in COTR training 2/7 2/11

OCIO Managers Meeting

- IRB and All hands meeting Thursday review SDLC, awards
- Fleet Management Project
- VOIP Project update
- Staffing Eisenberg & Chen
- Blackberry policy
- Signatures/Survey
- PCFS restructure
- SQL Cluster / Web App 2.0 project
- Hosted Sharepoint

GSS 3.X – Overseas Refresh

- TM/Africa Bandwidth & Performance Issues
 - TM says things are better, but still slow in the AM (7am-Noon)
 - BW still planned for departure 2/6 round 1 countries 3/20 to 3/27.
- GSS 3.1 Deployment Issues
 - o Exchange 2010 Management Console troubleshooting continues.
 - Need to review permissions for e-accounts may be source of problem
 - Exchange 2010 SP1 will require new email migration procedure
 - Meeting Wednesday to try it out
 - DFS With Neal?
 - o Remote Build for RW01
 - New build bodies...
 - o MBSA CMR approved, Brett to implement.
- GSS 3.0 RollUp [Dave]
 - Work in CU01 continues lets talk schedule
 - DFS not possible on Server 2003 RTM don't want to go R2.
 - Plant to meet with Steve, Poornima on rollout resources on 2/1
 - Flash drives ordered should arrive this week. Is "package" ready?
 - o Communication sent to Katie for next ITS Bits, Dave drafting other comms
- GSS 3.1 RollUp
 - o Developing issues list target late Feb to mid March
- GSS 3.1 Tiered Storage
 - o John to restart project, examine options and work on a configuration.
 - Estimated package price \$750
 - o Ben to develop communication to post, gauge interest/priority

Operations Support

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John Shea reviewing GSS 3.1 log rotation scripts, attempt to include IIS and TMG logs with the existing system log scripts

Domestic Refresh / NextGen Client Image

- First delivery 2/7, last on 3/7
- Ben working with Craig & Co on procedures

- Completed design document / project outline
- Design review Wednesday before CCB for OCIO folks
- CMR to be submitted Tuesday 1/25 by COB
- Build hardware in house

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Possible resume with (b) (6)
- Carmel working on SP1 and standup of DC physical HT/CAS pair status

Remote Site Development

- MZ02 Pilot Report Completed
- Need plan for MZ03
- Standalone Remote Site distribution for EMA Matt M finished testing, working on distribution plans.

ETL

- Need to determine plan for ETL use until we hire lab manager
- Coverage from Engineering NOT possible in the interim

Other Items

- Team Mate?
- Vikram's new role
- Changes to CCB/eCMR process
- View Upgrades
- Gss 3.0 decom MD01, TH01 VM's

Future Projects

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| RRO Infrastructure Refresh R&D | Major | Ben | |
| Remote Site Project | Minor | Ben | |
| GSS 3.1 Rollup | Minor | John / Dave | |
| Tiered Storage for GSS 3.1 | Minor | John | |
| HQ ESB (Biz Talk) Infrastructure Planning | Minor | Ben | |
| ETL Transition / Review | Minor | | |

2/01/2011

Staffing

- (b) (6) has withdrawn.
- Editing vacancy announcement for Vice-Morimoto. Problems with Avue. Working with HR. Will post for 2 spots ASAP.
- Vice-Hildebrand posted close date 2/15.
- Performance plans / development plans / 1-1's
- Ben in COTR training 2/7 2/11
- Ben in new supervisor training Tuesday afternoon and all day Wednesday
- All hands meeting Thursday

OCIO Managers Meeting

Nothing this week

GSS 3.X – Overseas Refresh

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- TM/Africa Bandwidth & Performance Issues
 - o TM says things are better, but still slow in the AM (7am-Noon)
 - o BW still planned for departure 2/6 but may be pushed. Decision Wednesday. Round 1 countries 3/20 to 3/27.
- GSS 3.1 Deployment Issues
 - Exchange 2010 Management Console troubleshooting continues.
 - Need to review permissions for e-accounts may be source of problem
 - Exchange 2010 SP1 will require new email migration procedure
 - Need to reschedule for this week
 - DFS With Neal?
 - o Remote Build for RW01
 - MBSA CMR approved, complete in BW01 and MZ01, added to build docs.
- GSS 3.0 RollUp [Dave]
 - Work in CU01 continues Mexico fixed plan for pilot?
 - o Plant to meet with Steve, Poornima on rollout resources on 2/1 (will push back)
 - Ben will load flash drives this week
 - o Dave working on doc for IT Specalists
- GSS 3.1 RollUp
 - Developing issues list target late Feb to mid March
- GSS 3.1 Tiered Storage
 - o John to restart project, examine options and work on a configuration.
 - o Estimated package price \$750
 - o Ben to develop communication to post, gauge interest/priority

Operations Support

John Shea reviewing GSS 3.1 log rotation scripts, attempt to include IIS and TMG logs with the existing system log scripts

Domestic Refresh / NextGen Client Image

- First delivery 2/7, last on 3/7
- Signup sheets will go out this week for help 4 hour shifts.

Standalone Main Office / China Image Dev

- Completed design document / project outline
- Waiting for approval on design review Umar
- CMR in vote

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Will stay on hold for now.
- Carmel working on SP1 and standup of DC physical HT/CAS pair status

- MZ02 Pilot Report Completed
- Need plan for MZ03
- Standalone Remote Site distribution for EMA Matt M finished testing, working on distribution plans.

ETL

- Need to determine plan for ETL use until we hire lab manager
- Coverage from Engineering NOT possible in the interim

Other Items

• Gss 3.0 decom MD01, TH01 VM's

Future Projects

As we staff up, preparing to re-engage with project work. This is a list of recently discussed projects starting in Q2. More work than fully staffed team can handle – we need guidance on prioritization.

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| RRO Infrastructure Refresh R&D | Major | Ben | |
| Remote Site Project | Minor | Ben | |
| GSS 3.1 Rollup | Minor | John / Dave | |
| Tiered Storage for GSS 3.1 | Minor | John | |
| HQ ESB (Biz Talk) Infrastructure Planning | Minor | Ben | |
| ETL Transition / Review | Minor | | |

2/08/2011

Staffing

- Vice-Morimoto posted closing date 3/1/2011
- Vice-Hildebrand position eliminated, posting canceled.
- Dave got an Award!
- Performance plans / development plans / 1-1's
- Ben in COTR training 2/7 2/11
- Dave on Vacation 2/10 2/16

OCIO Managers Meeting

Nothing this week

GSS 3.X – Overseas Refresh

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- TM/Africa Bandwidth & Performance Issues
 - o TM says things are better, but still slow in the AM (7am-Noon)
 - BW pushed. Next go-no go is Friday 2/11 based on customs clearance.
- GSS 3.1 Deployment Issues
 - Exchange 2010 Management Console troubleshooting continues.
 - Need to review permissions for e-accounts may be source of problem
 - Exchange 2010 SP1 will require new email migration procedure
 - Worked with Brett Tuesday, will continue Wednesday.
 - DFS With Neal?
 - Remote Build for RW01
 - Need to test MBSA in MZ01 or BW01
- GSS 3.0 RollUp [Dave]
 - \circ ~ Work in CU01 continues Testing opened up to CFO / Overseas support
 - o Plan to pilot in MX after Dave returns. Will ship drive to them next week.
 - o Met with Steve, Poornima on rollout resources
 - Matt M. is the resource.
 - Had to revise flash drives, Ben will load next week.
 - o Ben reviewing doc Dave wrote for IT Specialists
- GSS 3.1 RollUp
 - Developing issues list target late Feb to mid March
- GSS 3.1 Tiered Storage
 - o John to restart project, examine options and work on a configuration.
 - o Estimated package price \$750
 - Ben to develop communication to post, gauge interest/priority

Operations Support

- Int'l John Shea reviewing GSS 3.1 log rotation scripts, attempt to include IIS and TMG logs with the existing system log scripts
- Domestic John Shea assisted with resolving ForApp SQL issues Monday

Domestic Refresh / NextGen Client Image

- First delivery arrived!
- Helped with monitor model switch

Standalone Main Office / China Image Dev

- Completed design document / project outline
- CMR approved
- Chris/Steve etc working with region on approval
- Cindy is deployment resource, Jim is the support resource

Domestic Exchange 2010 Upgrade

• Carmel put project on hold until more resources are available. Will stay on hold for now.

• Carmel working on SP1 and standup of DC physical HT/CAS pair - status

Remote Site Development

- MZ02 Pilot Report Completed
- Need plan for MZ03
- Standalone Remote Site distribution for EMA Matt M finished testing, working on distribution plans.

ETL

- Need to determine plan for ETL use until we hire lab manager
- Coverage from Engineering NOT possible in the interim

Other Items

- Gss 3.0 decom MD01, TH01 VM's
- John Shea completed TeamMate migration for IG last week.

Future Projects

As we staff up, preparing to re-engage with project work. This is a list of recently discussed projects starting in Q2. More work than fully staffed team can handle – we need guidance on prioritization.

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| Tiered Storage for GSS 3.1 | Minor | John | |
| HQ ESB (Biz Talk) Infrastructure Planning | Minor | Ben | |
| ETL Transition / Review | Minor | | |

2/15/2011

Staffing

- Vice-Morimoto posted closing date 3/1/2011
- Vice-Hildebrand position eliminated, posting canceled.
- Dave got an Award!
- Performance plans / development plans / 1-1's
- Dave on Vacation 2/10 2/16

OCIO Managers Meeting

Nothing this week

GSS 3.X – Overseas Refresh

- TM/Africa Bandwidth & Performance Issues
 - o TM says things are better, but still slow in the AM (7am-Noon)
 - BW pushed. Again. Next go-no go is Friday 2/18 based on customs clearance.
- GSS 3.1 Deployment Issues
 - Exchange 2010 Management Console troubleshooting continues.
 - Need to review permissions for e-accounts
 - o Exchange 2010 SP1 will require new email migration procedure
 - Completed and accepted.
 - o DFS With Neal?

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- Remote Build for RW01
- Need to test MBSA in MZ01 or BW01
- GSS 3.0 RollUp [Dave]
 - Work in CU01 continues Testing opened up to CFO / Overseas support
 - CFO gives thumbs up to pilot in MX
 - Plan to pilot in MX after Dave returns. Will ship drive to them this week.
 - Met with Steve, Poornima on rollout resources
 - Matt M. is the resource. Meeting Tuesday 2/15 to discuss schedule and distribution.
 - 12 loaded flash drives ready to go. Hard drives ready to go.
 - Ben reviewing doc Dave wrote for IT Specialists
- GSS 3.1 RollUp

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- Developing issues list target late Feb to mid March
- GSS 3.1 Tiered Storage
 - o John to restart project, examine options and work on a configuration.
 - o Estimated package price \$750
 - Ben to develop communication to post, gauge interest/priority

Operations Support

- Int'l John Shea reviewing GSS 3.1 log rotation scripts, attempt to include IIS and TMG logs with the existing system log scripts
- Domestic John Shea assisted with resolving ForApp SQL issues both of the past two Mondays.

Domestic Refresh / NextGen Client Image

- New monitor model approved
- First week of deployment went well, 2nd week underway

Standalone Main Office / China Image Dev

- Alpha build underway
- Have test router
- Meeting 3/1 with CFO to discuss forpost needs / plan
- Cindy is deployment resource, Jim is the support resource

Domestic Exchange 2010 Upgrade

• Carmel put project on hold until more resources are available. Will stay on hold for now.

• Carmel working on SP1 and standup of DC physical HT/CAS pair - status

Remote Site Development

• Standalone Remote Site distribution for EMA – Matt M finished testing, working on distribution plans.

ETL

- Need to determine plan for ETL use
- Coverage from Engineering NOT possible in the interim

Domestic Remote Access

- CMR submitted for View 4.5 Vote due Wednesday
- Plan to stand up hardware, vcenter, etc by Tuesday AM.
- Terminal Services PoC underway

Other Items

- Gss 3.0 decom MD01, TH01 VM's
- John Shea completed TeamMate migration for IG last week.
- Developing budget estimate for RRO server refresh. Build would be 6/1 8/1 with pilot in August and full deployment by end of FY2011.

2/22/2011

Staffing

- Vice-Morimoto posted closing date 3/1/2011
- Vice-Hildebrand position eliminated, posting canceled.
- Dave got an Award!
- Performance reviews / development plans / 1-1's
- Ben will be on vacation in mid march, hopefully.

OCIO Managers Meeting

Nothing this week

GSS 3.X – Overseas Refresh

- TM/Africa Bandwidth & Performance Issues
 - o TM says things are better, but still slow in the AM (7am-Noon)
 - o BW pushed. Again Again. Next go-no go is Friday 2/25 based on customs clearance.
- GSS 3.1 Deployment Issues
 - Exchange 2010 Management Console troubleshooting continues.
 - Need to review permissions for e-accounts
 - o Exchange 2010 SP1 will require new email migration procedure
 - Completed and accepted.
 - DFS Pushing out Server 2008 R2 SP1 for file server. CMR in, tested in CB01. Working with MSFT support on resolving these issues – suspect this will help but need to try to be sure.
- GSS 3.0 RollUp [Dave]
 - Work in CU01 continues Testing opened up to CFO / Overseas support
 - CFO gives thumbs up to pilot in MX
 - Plan to pilot in MX once supplies arrive.
 - Matt M. has shipped out drives to 16 countries. He will track delivery and schedule rollup rollout. Planning 3 per week to start, but may shift depending on MX results.
- GSS 3.1 RollUp

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- Developing issues list target date TBD
- GSS 3.1 Tiered Storage
 - John to restart project, examine options and work on a configuration.
 - o Estimated package price \$750
 - o Communication sent to post 6 interested, 2 already approved funding.

Operations Support

- Int'l John Shea reviewing GSS 3.1 log rotation scripts, attempt to include IIS and TMG logs with the existing system log scripts
- Domestic –

Domestic Refresh / NextGen Client Image

- New monitor model approved
- 3rd Week in progress flash issues, bios settings
- Standalone Main Office / China Image Dev
 - Alpha build underway
 - Have test router
 - Meeting 3/1 with CFO to discuss forpost needs / plan
 - Cindy is deployment resource, Jim is the support resource

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Will stay on hold for now.
- Meeting possibly Wednesday, or may delay 1 week, to talk about project priority.

Remote Site Development

• Standalone Remote Site distribution for EMA – Matt M. has sent out, is working on support.

- Need to determine plan for ETL use
- Coverage from Engineering NOT possible in the interim

Domestic Remote Access

- Completed:
 - o CMR Approved, hardware racked, networking configured, hosts installed
 - VCenter installed and connected
- To do:
 - View Con Install
 - o Desktop image refine
 - o Plan for View Sec
- Terminal Services PoC underway

Other Items

- Gss 3.0 decom MD01, TH01 VM's
- John Shea completed TeamMate migration for IG last week.
- Developing budget estimate for RRO server refresh. Build would be 6/1 8/1 with pilot in August and full deployment by end of FY2011.

3/01/2011

Staffing

- Vice-Morimoto posted closing date 3/1/2011
- Will review rosters this week, hope for interviews next week
- Performance reviews / development plans / 1-1's
- Ben will be on vacation 3/14 3/18, hopefully

OCIO Managers Meeting

- Today is the 50th!
- Dorine & Poornima back from Redmond

GSS 3.X – Overseas Refresh

- TM/Africa Bandwidth & Performance Issues
 - o TM says things are better, but still slow in the AM (7am-Noon)
 - o BW01 team is on the road, cutover is planned for this weekend. Our plan to assist Dave!
- GSS 3.1 Deployment Issues
 - Exchange 2010 Management Console troubleshooting continues.
 - Need to review permissions for e-accounts
 - o Exchange 2010 SP1 will require new email migration procedure
 - Completed and accepted.
 - o DFS Tested at 2 posts. Neal and Dave to fix replication this week, roll out SP1 for FS by end of next week.
- GSS 3.0 RollUp [Dave]
 - Work in CU01 continues Testing opened up to CFO / Overseas support
 - CFO gives thumbs up to pilot in MX
 - Plan to pilot in MX once supplies arrive.
 - Matt M. has shipped out drives to 16 countries. He will track delivery and schedule rollup rollout. Planning 3 per week to start, but may shift depending on MX results.
 - Dave to run through MX with Matt and John then they will work on future countries
 - o Starting a standing rollup meeting
- GSS 3.1 RollUp
 - Developing issues list target date TBD
- GSS 3.1 Tiered Storage
 - o John to restart project, examine options and work on a configuration.
 - o Estimated package price \$750
 - o Communication sent to post 6 interested, 2 already approved funding.
 - John working on Lab build

Operations Support

- Int'l John Shea reviewing GSS 3.1 log rotation scripts, attempt to include IIS and TMG logs with the existing system log scripts
- Domestic Team Mate migration completed. Happy customer. Thanks to John and Beth!

Domestic Refresh / NextGen Client Image

- Next to last week in progress
 - OCIO Next week

Standalone Main Office / China Image Dev

- Alpha build underway
- Meeting 3/1 with CFO to discuss forpost needs / plan
- Will have John work with Dave, Cindy and Jim on developing a test checklist.
- Cindy is deployment resource, Jim is the support resource

Domestic Exchange 2010 Upgrade

• Carmel put project on hold until more resources are available. Will stay on hold for now.

• Discussed reduced scope project with Carmel and Tarus. Exclude distribution lists and public folder sections of the proposed project, and eliminate the use of archive mailbox if funding is not available for the license. Possible two tier pst/no pst solution for staff with a larger mail quota as a carrot.

Remote Site Development

• Standalone Remote Site distribution for EMA – Matt M. has sent out, is working on support.

ETL

- Need to determine plan for ETL use
- Coverage from Engineering NOT possible in the interim

Domestic Remote Access

- Completed:
 - o CMR Approved, hardware racked, networking configured, hosts installed
 - o VCenter installed and connected
 - ViewCon VM provisioned and installed
 - View Composer installed
 - CMR approved for DMZ host migration
- To do:
 - DMZ Host move for this weekend?
 - Need to finish GPO and service accounts, and start standing up VM's to test.
- Terminal Services PoC underway

Other Items

- Gss 3.0 decom MD01, TH01 VM's
- Developing budget estimate for RRO server refresh. Build would be 6/1 8/1 with pilot in August and full deployment by end of FY2011.

3/08/2011

Staffing

- New meeting time
- 3 interviews this week for open engineering position hope to have selection memo by end of week.
- Performance reviews / development plans / 1-1's
- Ben will be on vacation 3/14 3/18, hopefully

OCIO Managers Meeting

No major updates

GSS 3.X – Overseas Refresh

- GSS 3.1 Deployment Issues
 - o BW01 deployment smooth so far. Service w/o WAAS is "slow, but acceptable".
 - o Exchange 2010 Management Console troubleshooting continues.
 - Need to review permissions for e-accounts
 - o DFS Seems to have cleared up. To go forward with SP1 rollout on FS or not?
- GSS 3.0 RollUp [Dave]
 - Work in CU01 continues Testing opened up to CFO / Overseas support
 - CFO gives thumbs up to pilot in MX
 - Plan to pilot in MX once supplies arrive. Items sent via pouch have been very slow.
 - Matt M. has shipped out drives to 16 countries. He will track delivery and schedule rollup rollout. Planning 3 per week to start, but
 may shift depending on MX results.
 - o Dave to run through MX with Matt and John then they will work on future countries
 - Rollup meetings on Thursday to keep everyone up to date. Will continue until rollup is finished!
- GSS 3.1 RollUp
 - Developing issues list target date TBD
- GSS 3.1 Tiered Storage
 - o John to restart project, examine options and work on a configuration.
 - Estimated package price \$750 Now estimating \$1000
 - Communication sent to post 6 interested, 2 already approved funding.
 - Completed internal design review
 - John working on Lab build
 - Presenting concept at RD meeting this Friday region may fund.

Operations Support

- Int'l Support for decommissioning of TH and MD systems.
- Domestic –

Domestic Refresh / NextGen Client Image

Wrapping up – you should all have new PC's and monitors now

Standalone Main Office / China Image Dev

- Alpha build underway
- Met with CFO they are comfortable with the design and believe it will work for Forpost.
- CFO says SQL required, even for NCE.
- Will have John work with Dave, Cindy and Jim on developing a test checklist.
- Cindy is deployment resource, Jim is the support resource

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Will stay on hold for now.
- Discussed reduced scope project with Carmel and Tarus. Exclude distribution lists and public folder sections of the proposed project, and eliminate the use of archive mailbox if funding is not available for the license. Possible two tier pst/no pst solution for staff with a larger mail quota as a carrot.

• Standalone Remote Site distribution for EMA – Matt M. has sent out, is working on support.

ETL

- Need to determine plan for ETL use
- Coverage from Engineering NOT possible in the interim

Domestic Remote Access

Completed:

- o CMR Approved, hardware racked, networking configured, hosts installed
- o VCenter installed and connected
- ViewCon VM provisioned and installed
- View Composer installed
 - CMR approved for DMZ host migration
- To do:
 - DMZ Host move scheduled Saturday 3/8
 - Need to finish GPO and service accounts, and start standing up VM's to test.
- Terminal Services PoC underway

Other Items

- Developing budget estimate for RRO server refresh. Build would be 6/1 8/1 with pilot in August and full deployment by end of FY2011.
- Install complete for netboz hardware in Network Closets at HQ on 8th, 7th, 6th, 3rd and 2nd Floor. Waiting on renovation to do 4th floor. Met with Charles and Lyndon to discuss monitoring and we're in the process of configuring alerts and completing documentation.

3/22/2011

Staffing

- Selection memo signed for (b) (6) Hopefully offer to be made ???
- Other open position will probably be lapsed
- Ben will be on TDY (Togo/Benin) 3/28 4/28. Will be in the office Monday 3/28 before late evening flight.
- While Ben's out...

OCIO Managers Meeting

- IPBS Planning for FY2012
- Lots of VDS talk and deadlines
- All hands meeting for late April

GSS 3.X – Overseas Refresh

- GSS 3.1 Deployment Issues
 - BW01 WAAS / AD Status WAAS still conflicting with AD here and CO01. This will be an increasing problem as deployment goes on.
 - Exchange 2010 Management Console troubleshooting continues.
 - Need to review permissions for e-accounts
 - o DFS Seems to be working ok. Neal to continue with rollout of SP1 on the File Servers.
 - Neal to work on a "snapshot" SOP document.
- GSS 3.0 RollUp [Dave]
 - Waiting for 3rd try in Mexico 1st canceled due to ITS schedule conflict, 2nd due to power outage. Next plan for Wednesday 7pm EDT.
 - o Once MX is done, level of effort estimate for each post will be possible, and Matt M. will work on a schedule.
 - Rollup meetings on Thursday to keep everyone up to date. Will continue until rollup is finished! Matt will send notes from meetings while I am out.
- GSS 3.1 RollUp
 - Developing issues list target date TBD
- GSS 3.1 Tiered Storage
 - o Draft CMR in progress, will submit this week
 - Discussed at RD meeting 3/11 supportive of concept, fine with post funding
 - EMA notified, plans for Africa to tell them during / after refresh

Operations Support

- Int'l –
- Domestic Hardware order for VDS in progress. Final quotes received savings of around \$4000. Working with VRS and Joanne on funding.

Standalone Main Office / China Image Dev

- Alpha build completed
- Beta build in progress
- Cindy and John are working on testing list for Alpha environment this week, John will continue with testing / fixes once Cindy is on travel
- CDO has ok'd Cindy to contact post, start pre-trip & travel items. Will CC CDO (and Neal?)
- Dave will send status updates each week while I am gone.
- Cindy is deployment resource, Jim is the support resource

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Will stay on hold for now.
- Discussed reduced scope project with Carmel and Tarus. Exclude distribution lists and public folder sections of the proposed project, and eliminate the use of archive mailbox if funding is not available for the license. Possible two tier pst/no pst solution for staff with a larger mail quota as a carrot.

Remote Site Development

• Travel free deployment to Mozambique proposed

- Need to determine plan for ETL use
- Coverage from Engineering NOT possible in the interim •

Domestic Remote Access

Completed: .

- CMR Approved, hardware racked, networking configured, hosts installed 0
- VCenter installed and connected 0
- 0 ViewCon VM provisioned and installed
- View Composer installed 0
- CMR approved for DMZ host migration 0
- DMZ host migration completed 0
- DMZ VM's stood up 0
- Fixed netapp issues with new VCenter 0
- To do:
 - 0 Waiting for DMZ firewall rules from Ted
 - Need to finish GPO and service accounts, and start standing up VM's to test. 0
- Terminal Services PoC underway

Other Items

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- ٠
- Developing budget estimate for RRO server refresh. Build would be 6/1 8/1 with pilot in August and full deployment by end of FY2011. Install complete for netbox hardware in Network Closets at HQ on 8th, 7th, 6th, 3rd and 2nd Floor. Waiting on renovation to do 4th floor. Met . with Charles and Lyndon to discuss monitoring and we're in the process of configuring alerts and completing documentation.

5/03/2011

Staffing

- Tentative offer accepted by (b) (6) finger prints and application for federal employment complete, working on security paperwork now.
- Other open positions lapsed through the end of FY2011
- Upcoming planned leave:
 - o Ben 5/16 5/20
 - o Shea 5/31 6/7

OCIO Managers Meeting

Project Status Review – Data center migration, view.peacecorps.gov,

GSS 3.X – Overseas Refresh

- GSS 3.1 Deployment Issues
 - Exchange 2010 Management Console troubleshooting.
 - Need to review permissions for e-accounts
 - DFS low success rate with namespace in recent deployments. Do we want to ditch namespace?
 - Try to recreate USB issues?
 - Neal to work on a "snapshot" SOP document.
- GSS 3.0 RollUp [Dave]
 - o Need to assess progress (or lack there of) with Mexico and come up with revised support/communication plan
- GSS 3.1 RollUp

0

- Developing issues list target date TBD
- GSS 3.1 Tiered Storage
 - Performance testing and use case development underway in Cubema GSS 3.1 testing environment
- **Operations Support**
 - Int'l –
 - Domestic –

Standalone Main Office / China Image Dev

- China build underway
- Ted says IT Security is fine
- Need to submit go/no go CMR for deployment this week
- Working with Jbarnes in PC environment John?
- Meeting to go over ITS handbook changes Cindy?
- Waiting for visa's (and actual travel dates?)

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Will stay on hold for now.
- Discussed reduced scope project with Carmel and Tarus. Exclude distribution lists and public folder sections of the proposed project, and eliminate the use of archive mailbox if funding is not available for the license. Possible two tier pst/no pst solution for staff with a larger mail quota as a carrot.

Remote Site Development

Travel free deployment to Mozambique proposed

Office Move

- Plan for Lab during move
- Plan for Lab after move
- Plan for us during move
- Need to make move plan for staff who will be on deployment during the move window

- RRO Server Refresh
- GSS 3.1 Windows 7 PoC

Other Items

• Netbotz install for 4th floor needed

5/03/2011

Staffing

- Tentative offer accepted by (b) (6) working on security paperwork now.
- Other open positions lapsed through the end of FY2011
- Upcoming planned leave:
 - o Ben 5/16 5/20
 - o Shea 5/31 6/7
 - Dave 6/15 6/17
- Dave in China 5/23 6/14
- Please complete employee viewpoint survey if you have not already.

OCIO Managers Meeting

Project Status Review – Data center migration, view.peacecorps.gov (again)

GSS 3.X – Overseas Refresh

- GSS 3.1 Deployment Issues
 - Exchange 2010 Management Console troubleshooting.
 - Need to review permissions for e-accounts
 - o DFS low success rate with namespace in recent deployments. Do we want to ditch namespace?
 - Will evaluate during group 2 to see if it is an issue or if WAAS fixed.
 - Try to recreate USB issues?
 - Neal to work on a "snapshot" SOP document.
- GSS 3.0 RollUp [Dave]
 - o Need to assess progress (or lack thereof) with Mexico and come up with revised support/communication plan
 - Migrated MDT data to new VHD (location?)
 - Matt K working on BUE issues some progress but still SQL/Sharepoint Issues
 - Matt M to report back on other issues, progress with desktop re-image
 - Matt M working on identifying a 2nd pilot location to use once all issues are resolved. Considering Fiji.
 - Neal resizing the INF server in MX was non-standard in size. Tested in CU02. CMR in vote now.
- GSS 3.1 RollUp
 - Developing issues list target date TBD
- GSS 3.1 Tiered Storage
 - o Performance testing and use case development underway in Cubema GSS 3.1 testing environment
 - Jumbo Frames enabled (4k) testing to see if that impacts performance.
 - Developing hardware comparison / selection document

Operations Support

- Int'l Need to work with Neal to plan for coverage during his trip
- Domestic John working with folks on new SQL servers

Standalone Main Office / China Image Dev

- China build underway
- Forefront/TMG License question
- Go/No go CMR due for vote today
- Testing environment to be online Wednesday 5/18 once build is complete
- · John will work with Jbarnes to log on to the PC (testing) environment once it is up
- Cindy will annotate/revise/modify the ITS handbook during the trip
- Dave will create deployment step outline during the trip
- Visa's issued

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Will stay on hold for now.
- Discussed reduced scope project with Carmel and Tarus. Exclude distribution lists and public folder sections of the proposed project, and eliminate the use of archive mailbox if funding is not available for the license. Possible two tier pst/no pst solution for staff with a larger mail quota as a carrot.

Remote Site Development

• Travel free deployment to Mozambique proposed

Office Move

- Plan for Lab during move Will move rack into the data center
- Plan for Lab after move Will stay in its current location. Same furniture, just new chairs.
- Plan for us during move 5th Floor of L Street in old HR space.
- Need to make move plan for staff who will be on deployment during the move window

RRO Server Refresh

- Funding identified for 5 offices and 1 test environment in FY11
- Held technical server design discussion Monday
- Need to meet with Lyndon/Charles to talk about desired network changes on their part

Future Projects

GSS 3.1 Windows 7 PoC

Other Items

• Netbotz install for 4th floor needed

5/17/2011

Staffing

- Tentative offer accepted by (b) (6) Security paperwork submitted. LH says 2-3 more weeks usually at this stage.
- Other open positions lapsed through the end of FY2011
- Upcoming planned leave:
 - o Ben 5/16 5/20
 - o Shea 5/31 6/7
 - Dave 6/15 6/17
- Dave in China 5/23 6/14
- Please complete employee viewpoint survey if you have not already.

OCIO Managers Meeting

Project Status Review –

GSS 3.X – Overseas Refresh

- GSS 3.1 Deployment Issues
 - o Exchange 2010 Management Console troubleshooting.
 - CMR Submitted for X-Accounts workaround
 - Tarus implementing, Matt K and Graham K testing.
 - o DFS low success rate with namespace in recent deployments. Do we want to ditch namespace?
 - Will evaluate during group 2 to see if it is an issue or if WAAS fixed.
 - Ben is trying to recreate USB issues seen in group 1 deployments no luck so far.
 - Work on WAAS in CB has been slowing things down.
 - Neal to work on a "snapshot" SOP document.
- GSS 3.0 RollUp [Dave]

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- VHD size increase complete for INF thanks Neil!
- Turns out MX doesn't have a working sharepoint instance thus the backup problems. Matt M reports backups without SP have been working fine over the weekend.
- Matt M has imaged the virtual client without issues waiting on ITS to image more systems and report back.
- o Matt M working on identifying a 2nd pilot location to use once all issues are resolved. Considering Fiji.
 - Needs to be a site with active sharepoint
- GSS 3.1 RollUp
 - Developing issues list target date TBD
 - GSS 3.1 Tiered Storage
 - o Performance testing and use case development underway in Cubema GSS 3.1 testing environment
 - o Jumbo Frames enabled (4k) testing to see if that impacts performance.
 - Planning testing on actual client, using performance monitoring tool
 - Work on WAAS in CB has been slowing things down.

• Developing hardware comparison / selection document

Operations Support

- Int'l Need to work with Neal to plan for coverage during his trip
- Domestic John working with folks on new SQL servers

Standalone Main Office / China Image Dev

- China images for travel cut, and ready to go. Media kit?
- DR Backup?
- Resolved Forefront/TMG License question with help from MSFT support.
- Go/No go CMR approved without comments
- Held pre-deployment meeting with CAO and CDO supportive.
- Testing environment to be online Wednesday 5/18 once build is complete
- John will work with Jbarnes to log on to the PC (testing) environment once it is up
- Cindy will annotate/revise/modify the ITS handbook during the trip
- Dave will create deployment step outline during the trip
- Visa's issued some issues with hotel, but Cindy/Dave are working on it.

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Will stay on hold for now.
- Discussed reduced scope project with Carmel and Tarus. Exclude distribution lists and public folder sections of the proposed project, and eliminate the use of archive mailbox if funding is not available for the license. Possible two tier pst/no pst solution for staff with a larger mail quota as a carrot.

Remote Site Development

• Travel free deployment to Mozambique proposed

Office Move

- Plan for Lab during move Will move rack into the data center. Need to submit CMR.
- Plan for Lab after move Will stay in its current location. Same furniture, just new chairs.
- Plan for us during move 4th floor of L-Street, old CFO Systems space.
- Need to make move plan for staff who will be on deployment during the move window
 - \circ $\,$ $\,$ Meetings this week. Dave and John to grab kit for Ben? $\,$

RRO Server Refresh

- Funding identified for 5 offices and 1 test environment in FY11
- Held technical server design discussion last week
- Need to meet with Lyndon/Charles to talk about desired network changes on their part
 - Replace ancient CSU/DSU with integrated models
 - Discussion of adding T1's or not leaning towards not.

Future Projects

• GSS 3.1 Windows 7 PoC

Other Items

• Netbotz install for 4th floor needed now that renovation is complete.

5/24/2011

Staffing

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- (b) (6) has cleared security working on final offer and start date.
 - Upcoming planned leave:
 - o Shea 5/31 6/7
 - o Dave 6/15 6/17
- Dave in China 5/23 6/14

OCIO Managers Meeting

Project Status Review –

GSS 3.X – Overseas Refresh

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- GSS 3.1 Deployment Issues
 - Exchange 2010 Management Console troubleshooting.
 - Matt K, Tarus and Carmel working on e- account restructure. CMR to go to vote Wednesday.
 - o DFS Have decided to stop using namespace. Neal will update documentation.
 - Changes made for the 2nd round of posts in Group 1, change will need to be made in country to the 1st round posts.
 - o Ben is trying to recreate USB issues seen in group 1 deployments no luck so far.
 - Neal to work on a "snapshot" SOP document.
- GSS 3.0 RollUp [Dave]
 - CMR ready for phase 2 pilot Fiji. Matt to discuss at CCB Wed 5/25.
 - Will discuss expectations with ITS, AO and CD before starting pilot
 - o Backups working in Mexico for 1 full week now. Continuing to monitor.
 - MDT still not working for workstations and laptops in Mexico, but now works for virtual client. Very difficult to troubleshoot.
 - Discussing with AO about responsiveness of local ITS.
- GSS 3.1 RollUp
 - Developing issues list target date TBD
- GSS 3.1 Tiered Storage
 - o Performance testing and use case development underway in Cubema GSS 3.1 testing environment
 - Jumbo Frames enabled (4k) testing to see if that impacts performance.
 - Planning testing on actual client, using performance monitoring tool
 - Work on WAAS in CB has been slowing things down.
 - o Developing hardware comparison / selection document

Operations Support

- Int'l Need to work with Neal to plan for coverage during his trip
- Domestic John working with folks on new SQL servers

Standalone Main Office / China Image Dev

- Team is in China!
- PC Test environment relocated to data center.
- Need to schedule meeting with Tony to discuss patching.

Domestic Exchange 2010 Upgrade

- Carmel put project on hold until more resources are available. Will stay on hold for now.
- Discussed reduced scope project with Carmel and Tarus. Exclude distribution lists and public folder sections of the proposed project, and eliminate the use of archive mailbox if funding is not available for the license. Possible two tier pst/no pst solution for staff with a larger mail quota as a carrot.

Remote Site Development

Travel free deployment to Mozambique proposed

- Plan for Lab during move Will move rack into the data center. Need to submit informational CMR.
 - Will store other lab gear in C1 space.
 - Requesting extra large crates and more stickers
 - Plan for Lab after move Will stay in its current location. Same furniture, just new chairs.
- Plan for us during move 4th floor of L-Street, old CFO Systems space.

RRO Server Refresh

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- Funding identified for 5 offices and 1 test environment in FY11
- Held technical server design discussion last week
- Terry says to work with Linda S to identify pilot site.
- Need to meet with Lyndon/Charles to talk about desired network changes on their part
 - Replace ancient CSU/DSU with integrated models waiting for part number from Lyndon.
 - Discussion of adding T1's or not leaning towards not.

Future Projects

• GSS 3.1 Windows 7 PoC

Other Items

• Netbotz install for 4th floor needed now that renovation is complete.

6/21/2011

Staffing

- Restart of weekly meetings!
- (b) (6) Start date of July 5th
- Dave is back!
- Upcoming Travel / Leave for Engineering:
 - John: July 31 Aug 29 (BF01/CV01 Deployment)
 - o Ben: July 8,11th (Maine, Leave) and July 29th 8/16 (Vietnam/Cambodia)
 - Dave: July $11^{th} 22^{nd}$ (NY, Leave)
- Telework: Possible to restart telework once Fenwick is onboard, so long as at least 1 of us in the office every day. Interest?
- Training Schedule you are approved for training.
 - Dave Bootcamp
 - o John Exchange, Server 2008, Powershell?
 - Ben PMP at some point TBD.

RRO Server Refresh

- Confirmed funding and support for at least 5 RRO's in FY11
- 3 other RRO's will continue to exist, will need to figure out plans for them in FY12
- Dallas as probable pilot location (Late July? Possibly too early. If not, late August)
- Tasks to do:
 - Order dev server (Ben)
 - Develop timeline / project plan (Ben)
 - Pilot contact & RRO User Survey (Ben / Linda S)
 - o IP & Name Scheme (Ben)
 - RRO Server Disk Use (Ben/Dave/John)
 - App/Share Investigation (John)
 - Investigate HP SIM (John)
 - Figure out RRO Printing/Scanning (John)
 - Define Altiris use (Dave)
 - GPO's (Dave)
 - o Investigate BUE Central Admin Server Option (Dave)

GSS 3.X – Overseas Refresh

- GSS 3.1 Deployment Issues
- GSS 3.0 RollUp [Dave]
 - Approved for phase 2 pilot Fiji.
 - Will discuss expectations with ITS, AO and CD before starting pilot
 - Still have backup to tape issues in MX
 - MDT deployment mostly successful in MX, with some hitches
 - No reports of any problems with image once deployment is completed
- GSS 3.1 Tiered Storage [John]

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- o CB testing completed, working on deployment documentation
 - Need to include use cases
- Quote received cost is around \$680 plus shipping. Working on ordering unit for here as model has changed.
- Working with Zoran to order kit for MK01 as pilot location once their role is confirmed, will need to do CMR.
- o Developing hardware comparison / selection document
- GSS 4.0 Scoping Discussion
 - 1st one is next week. Bring a wish list of changes.

Operations Support

- Int'l Dave, Ben are Backing up Matt for deployment coverage while Neal is out.
- Domestic Ben working on data center cleanup, licensing renewal (msft/symantetc)

Standalone Main Office / China Image Dev

- Handoff meeting to support 6/20
- Outstanding issues
 - Local cable testing help (Ben working with CAO)
 - Internet speed to .gov improvement (Dave working with ITS)

Fenwick Oboarding and Projects

- Environment orientation planned for afternoon 7/7
- GSS 3.0 and GSS 3.1 Spec Sheets and Licensing
- R&D Lab cleanup / standup
- HW Standards
- Suggestions for on boarding?

Office Move

Nada

Managed Security Service Provider (MSSP)

- Preparing for new RFP helping Charles and Ted get the ball rolling, and will then hand off
- Completed rough requirements documents for market research
- Working to schedule market research meetings with 3 vendors this week (Secureworks, Soloutionary, Symantec)

Future Projects

- GSS 3.1 Windows 7 PoC
- Standard HW List Update, by 8/1 (Working w/ Fenwick who wants it?)

Other Items

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- Netbotz install for 4th floor needed now that renovation is complete.
- Create SharePoint project pages for RRO, GSS 4.0 [John]
 - Feature / bug issues list like from 3.0 and 3.1
 - Document repository

6/21/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|---------------------|--------------------------|---------------------|-------------------|
| 1 | China Wrap-up / VPN | Storage Archive | GSS 3.1 Spec Sheets | MSSP |
| 2 | GSS 3.0 Rollup | RRO | R&D Lab | RRO |
| 3 | RRO | Sharepoint Project Pages | HW Standards | GSS 4.0 Planning |
| 4 | Neal Fill-in | | | Jason on boarding |
| 5 | | | | |

6/28/2011

Staffing

- (b) (6) Start date of July 5th
 - Upcoming Travel / Leave for Engineering:
 - John: July 31 Aug 29 (BF01/CV01 Deployment)
 - Ben: July 8,11th (Maine, Leave) and July 29th 8/16 (Vietnam/Cambodia)
 - Dave: July 11th 22nd (NY, Leave)
 - Telework: Possible to restart telework once Fenwick is onboard, so long as at least 1 of us in the office every day. Interest?
 - Please pick your preferred days
- Training Schedule you are approved for training.
 - Dave Bootcamp
 - John Resarching Powershell, also PMP.
 - o Ben PMP at some point TBD.

RRO Server Refresh

- Confirmed funding and support for at least 5 RRO's in FY11
- 3 other RRO's will continue to exist, will need to figure out plans for them in FY12
- Dallas as probable pilot location Considering 8/25 date, but may shift as dev continues
- Tasks completed since last week:
 - o Dev server quotes evaluated, order approved (Ben)
 - o RRO Server Disk Use (Ben/Dave/John)
 - o Investigate BUE Central Admin Server Option (Dave)
 - o Pilot contact & Dates (Ben)
 - o IP Scheme (Ben)
 - Define Altiris use (Dave)
- Tasks to do/In Progress:
 - Develop timeline (1st draft completed) / project plan (Ben)
 - o Get airfare quotes and revise travel schedule (Ben)
 - RRO User Survey (Ben / Linda S)
 - Naming Scheme (Ben)
 - App/Share Investigation (John)
 - Investigate HP SIM (John)
 - Figure out RRO Printing/Scanning (John)
 - GPO's (Dave)

GSS 3.X – Overseas Refresh

- GSS 3.1 Deployment Issues
- GSS 3.0 RollUp [Dave]
 - Approved for phase 2 pilot Fiji.
 - Will discuss expectations with ITS, AO and CD before starting pilot
 - Waiting for AF GSS 3.1 issues to slow down, Neal to return before going with Fiji
 - Still have backup to tape issues in MX
 - o MDT deployment mostly successful in MX, with some hitches
 - No reports of any problems with image once deployment is completed
- GSS 3.1 Tiered Storage [John]
 - o CB testing completed, working on deployment documentation
 - Need to include use cases
 - Received and configured support hardware works as expected.
 - MK01 confirmed as pilot site they have been sent hardware list and permission to order.
 - Working with Zoran to order kit for MK01 as pilot location line up MZ as backup
 - Start drafting pilot CMR, for MK01 and MZ01.
 - o Completed hardware comparison / selection document
- GSS 4.0 Scoping Discussion
 - o 1st one is this week. Bring a wish list of changes.

Operations Support

- Int'l Dave, Ben are Backing up Matt for deployment coverage while Neal is out.
- Domestic
 - o Helping with spare parts and drive disposal request for recent desktop refresh order
 - Ben working on data center cleanup, licensing renewal (msft/symantetc)
 - MSFT mostly done, still working on Symantec

Standalone Main Office / China Image Dev

- Working on Outstanding issues
 - o Local cable testing help they are labeling, we are offering loan of cable tester?
 - o Internet speed to .gov improvement (Dave working on testing a commercial VPN solution)

Fenwick Oboarding and Projects

- Onboarding
 - o Walk around and tour planned morning of 7/7
 - Environment orientation planned for afternoon 7/7
 - CCB orientation with Beth
- Initial Projects
 - o GSS 3.0 and GSS 3.1 Spec Sheets and Licensing
 - R&D Lab cleanup / standup
 - o HW Standards
- Suggestions for on boarding/projects?

Office Move

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Nada

Managed Security Service Provider (MSSP)

- Preparing for new RFP helping Charles and Ted get the ball rolling, and will then hand off
- Completed rough requirements documents for market research
- Met with Secureworks and Soloutionary, meeting 7/6 with Symantec
- Charles setting up meeting with OACM to look at procurement timeline and options

Future Projects

- GSS 3.1 Windows 7 PoC
- Standard HW List Update, by 8/1 (Working w/ Fenwick who wants it?)

Other Items

• Netbotz install for 4th floor needed now that renovation is complete.

6/28/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|---------------------|-----------------|---------------------|-------------------|
| 1 | China Wrap-up / VPN | Storage Archive | GSS 3.1 Spec Sheets | MSSP |
| 2 | GSS 3.0 Rollup | RRO | R&D Lab | RRO |
| 3 | RRO | | HW Standards | GSS 4.0 Planning |
| 4 | Neal Fill-in | | | MSVL and Symantec |
| 5 | | | | |

7/05/2011

Staffing

- Fenwick On boarding starting Thursday
 - AM: Tour/Introductions
 - PM: Team orientation
- Upcoming Travel / Leave for Engineering:
 - o John: July 31 Aug 29 (BF01/CV01 Deployment)
 - Ben: July 8,11th (Maine, Leave) and July 29th 8/16 (Vietnam/Cambodia)
 - o Dave: July 11th 22nd (NY, Leave)
- Telework: Possible to restart telework once Fenwick is onboard, so long as at least 1 of us in the office every day. Interest?
 Please pick your preferred days
 - Training Schedule Forms sent to Inna today.
 - Dave Bootcamp 11/28 to 12/3.
 - John Power shell in Chicago (Peace Corps pays for class, John pays for travel) 9/19 to 9/23
 - Ben PMP at some point TBD.

RRO Server Refresh

- Confirmed funding and support for at least 5 RRO's in FY11
- 3 other RRO's will continue to exist, will need to figure out plans for them in FY12
- Dallas as probable pilot location Considering 8/25 date, but may shift as dev continues
 - Tasks completed since last week:
 - Naming Scheme (Ben)
 - Walkthrough and meeting with staff at Rosslyn RRO
- Tasks to do/In Progress:
 - Server procurement Order with Joanne for approval
 - Develop timeline (1st draft completed) / project plan (Ben)
 - Get airfare quotes and revise travel schedule (Ben)
 - RRO User Survey (Ben / Linda S)
 - App/Share Investigation (John)
 - o Investigate HP SIM (John)
 - Figure out RRO Printing/Scanning (John)
 - o GPO's (Dave)

GSS 3.X – Overseas Refresh

- GSS 3.1 Deployment Issues
- GSS 3.0 RollUp
 - Approved for phase 2 pilot Fiji.
 - Will discuss expectations with ITS, AO and CD before starting pilot
 - Waiting for AF GSS 3.1 issues to slow down, Neal to return before going with Fiji
 - Still have backup to tape issues in MX (Dave)
 - o MDT deployment mostly successful in MX, with some hitches
 - o No reports of any problems with image once deployment is completed
- GSS 3.1 Tiered Storage [John]
 - o CB testing completed, working on deployment documentation
 - Need to include use cases
 - Received and configured support hardware works as expected.
 - o MK01 confirmed as pilot site they have been sent hardware list and permission to order.
 - Working with Zoran to order kit for MK01 as pilot location line up MZ as backup
 - Drafting pilot CMR, for MK01 and MZ01.
 - o Completed hardware comparison / selection document
- GSS 4.0 Scoping Discussion
 - o 1st one is this week. Bring a wish list of changes.

- Int'l Lots of Cameroon work last week, seems smooth now.
- Domestic –

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- Helping with spare parts and drive disposal request for recent desktop refresh order
 - Ben working on data center cleanup, licensing renewal (msft/symantetc)
 - Final numbers for both MSFT and Symantec given to Poornima & Mark

Standalone Main Office / China Image Dev

- Working on Outstanding issues
 - Local cable testing help waiting for DHL quote from mail room
 - o Internet speed to .gov improvement (Dave working on testing a commercial VPN solution)
 - PPTP tunnel tested and working at HQ, may be blocked in China, but will test.
 - Dave working on CMR for testing in China.

Fenwick Oboarding and Projects

- Onboarding
 - Walk around and tour planned morning of 7/7
 - o Environment orientation planned for afternoon 7/7
 - o CCB orientation with Beth
- Initial Projects
 - o GSS 3.0 and GSS 3.1 Spec Sheets and Licensing
 - R&D Lab cleanup / standup
 - HW Standards
- Suggestions for on boarding/projects?

Office Move

Nada

Managed Security Service Provider (MSSP)

- Meeting 7/6 with Symantec
- Charles setting up meeting with OACM to look at procurement timeline and options

Future Projects

- GSS 3.1 Windows 7 PoC
- Standard HW List Update, by 8/1 (Working w/ Fenwick who wants it?)

Other Items

• Netbotz install for 4th floor needed now that renovation is complete.

7/05/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|---------------------|-----------------|---------------------|-------------------|
| 1 | China Wrap-up / VPN | Storage Archive | GSS 3.1 Spec Sheets | MSSP |
| 2 | GSS 3.0 Rollup | RRO | R&D Lab | RRO |
| 3 | | | HW Standards | GSS 4.0 Planning |
| 4 | | | | MSVL and Symantec |
| 5 | | | | |

7/12/2011

Staffing

- Upcoming Travel / Leave for Engineering:
 - o John: July 31 Aug 29 (BF01/CV01 Deployment)
 - Ben: July 29th 8/16 (Vietnam/Cambodia)
 - Dave: July 11th 22nd (NY, Leave)
- Telework: Possible to restart telework once Fenwick is onboard, so long as at least 1 of us in the office every day. Interest?
 - Please pick your preferred days
- Training Schedule
 - o Dave Bootcamp 11/28 to 12/3.
 - o John PMP, and Power shell in Chicago (Peace Corps pays for class, John pays for travel) 9/19 to 9/23
 - Ben PMP at some point TBD.

RRO Server Refresh

- Confirmed funding and support for at least 5 RRO's in FY11
- 3 other RRO's will continue to exist, will need to figure out plans for them in FY12
- Dallas as probable pilot location Considering 8/25 date, but may shift as dev continues
- Tasks completed since last week:
 - Server procurement Order with vendor, waiting for ETA
- Tasks to do/In Progress:
 - o Develop timeline (1st draft completed) / project plan (Ben)
 - Get airfare quotes and revise travel schedule (Ben)
 - o RRO User Survey (Ben / Linda S)
 - o App/Share Investigation (John)
 - o Investigate HP SIM (John)
 - Figure out RRO Printing/Scanning (John)
 - GPO's (Dave)
- Resource risk significant contention with operations support for Ben, Dave and John is slowing progress on tasks.

GSS 3.X – Overseas Refresh

- GSS 3.1
 - Mass post deployment support hand off meeting (next week?)
 - X-Account permissions review, MSFT PFE scheduling
- GSS 3.0 RollUp
 - Approved for phase 2 pilot Fiji.
 - Will discuss expectations with ITS, AO and CD before starting pilot
 - Waiting for AF GSS 3.1 issues to slow down, Neal to return before going with Fiji
 - Still have backup to tape issues in MX (Dave)
 - o MDT deployment mostly successful in MX, with some hitches
 - No reports of any problems with image once deployment is completed
- GSS 3.1 Tiered Storage [John]
 - CB testing completed, working on deployment documentation
 - Need to include use cases
 - Received and configured support hardware works as expected.
 - o MK01 confirmed as pilot site they have been sent hardware list and permission to order.
 - MZ01 has been sent permission to order.
 - CMR submitted for MK01 and MZ01 Pilot.
 - o Completed hardware comparison / selection document
- GSS 4.0 Scoping Discussion
 - Need to organize feature list in to single document

Operations Support

- Int'l Support for Cameroon deployment issues and server recovery
- Domestic
 - Helping with spare parts and drive disposal request for recent desktop refresh order

• John Shea working on SFTP recovery (3+ days so far)

Standalone Main Office / China Image Dev

- Working on Outstanding issues
 - Local cable testing help tester shipped to post
 - Internet speed to .gov improvement (Dave working on testing a commercial VPN solution)
 - PPTP tunnel tested and working at HQ, may be blocked in China, but will test.
 - CMR submitted to vote
 - Will implement when Dave is back from Leave

Fenwick Oboarding and Projects

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Onboarding

• CCB orientation with Beth – need to reschedule

- Initial Projects
 - o GSS 3.0 and GSS 3.1 Spec Sheets and Licensing
 - o R&D Lab cleanup / standup
 - o HW Standards
- Suggestions for on boarding/projects?

Office Move

Nada

Managed Security Service Provider (MSSP)

- Met 7/6 with Symantec
- Charles setting up meeting with OACM to look at procurement timeline and options

Future Projects

- GSS 3.1 Windows 7 PoC
- Standard HW List Update, by 8/1

Other Items

• Netbotz install for 4th floor needed now that renovation is complete.

7/12/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|----------|-----------------|---------------------|-------------------|
| 1 | On Leave | Storage Archive | GSS 3.1 Spec Sheets | MSSP |
| 2 | | RRO | R&D Lab | RRO |
| 3 | | SFTP | HW Standards | GSS 4.0 Planning |
| 4 | | | SFTP? | MSVL and Symantec |
| 5 | | | | |

7/25/2011

Staffing

- Ben will be out starting Thursday. Will have BlackBerry phone number is (b) (6) and try and try and check email every once and awhile, but will be mostly off grid.
- Upcoming Travel / Leave for Engineering:
 - John: July 31 Aug 29 (BF01/CV01 Deployment)
 - Ben: July 29th 8/16 (Vietnam/Cambodia)
- Training Schedule
 - o Dave Bootcamp 11/28 to 12/3.
 - o John PMP, and Power shell in Chicago (Peace Corps pays for class, John pays for travel) 9/19 to 9/23
 - Ben PMP at some point TBD.

RRO Server Refresh

- Plan for 6 RRO's in FY11
 - o Dallas, Chicago, LA, San Fran, Seattle, NY
 - Drafted communication to ROM's and AO's waiting VRS approval
- Dallas as probable pilot location Considering 8/25 date, but may shift as dev continues
- Tasks to do/In Progress:
 - Dev server arrived need to rack
 - Draft and submit CMR for dev (Ben)
 - o Develop timeline (1st draft completed) / project plan (Ben)
 - o Investigate HP SIM (John)
 - o GPO's (Dave)
- Resource risk significant contention with operations support for Ben, Dave and John is slowing progress on tasks.

GSS 3.X – Overseas Refresh

- GSS 3.1
 - Mass post deployment support hand off meeting on Wednesday
 - o X-Account permissions review, MSFT PFE scheduling
- GSS 3.0 RollUp
 - Approved for phase 2 pilot Fiji.
 - Matt is waiting for ITS to re-attach USB drive has been several days at this point
 - Rollup all items except BUE wait and see if old BUE is more stable
 - Still have backup to tape issues in MX (Dave)
 - o MDT deployment mostly successful in MX, with some hitches
 - o No reports of any problems with image once deployment is completed
- GSS 3.1 Tiered Storage [John]
 - MK01 to order this week.
 - MZ01 has been sent permission to order following up on status
 - \circ $\,$ CMR submitted for MK01 and MZ01 Pilot waiting for Ted to vote
 - o Meet to review deployment doc and process before John leaves
- GSS 4.0 Scoping Discussion
 - Met with deployment and build folks on 7/21
 - o Draft timeline and feature list
 - o John and Ben meeting with ASD and CFO this week to discuss their needs
- **Operations Support**
 - Int'l
 - Still waiting for right part to repair CM01 failed server. Need to repair, burn in, send back to IPA.
 - Blackberry Latency issues
 - Domestic
 - 0

Standalone Main Office / China Image Dev

Working on Outstanding issues

- (b) (5)
- o Internet speed to .gov improvement (Dave working on testing a commercial VPN solution)
 - PPTP tunnel tested and working at HQ, may be blocked in China, but will test.
 - CMR approved and Dave working towards implementation
 - Testing environments lost internet access, will need to resolve

Fenwick Oboarding and Projects

- Onboarding
 - CCB orientation with Beth Tuesday
- Initial Projects
 - o R&D Lab cleanup / standup
 - Admin server configured
 - VCenter & Hosts running
 - RMA of defective drive
 - Need Internet talk with Lyndon about which port
 - Windows InTune and Systems Center Essentials beta?
 - o HW Standards
 - o Builds
 - Requesting E-/X- account

Office Move

- Pre-move meetings this week please sign up
- John and Ben will pre-pack
- Dave and Jason will need to move lab stuff, working with Alvin
- Work with Charles Chen / Lyndon for VLAN 11 access for R&D Lab (public IP space access)
- Get help from Tommy if the AC unit won't work

Managed Security Service Provider (MSSP)

• Charles setting up meeting with OACM to look at procurement timeline and options

Future Projects

- GSS 3.1 Windows 7 PoC
- Standard HW List Update, by 8/1 (not going to make that date....)

Other Items

- (b) (t
- (c) (d)

7/12/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|-----------------------|-----------------------|---------------------|-------------------|
| 1 | China Supt – VPN/CIRS | Storage Archive | GSS 3.1 Spec Sheets | MSSP |
| 2 | RRO Server Base Image | RRO | R&D Lab | RRO |
| 3 | | Trip Prep / Move Prep | HW Standards | GSS 4.0 Planning |
| 4 | | | | MSVL and Symantec |
| 5 | | | | |

8/23/2011

Staffing

- John is on deployment returns 8/31 or 9/1
- Upcoming Leave
 - Jason 8/26 and 8/29
 - John 9/8 9/9
 - Dave 9/28 10/8
- Training Schedule
 - o Dave Bootcamp 11/28 to 12/3.
 - o John PMP, and Power shell in Chicago (Peace Corps pays for class, John pays for travel) 9/19 to 9/23
 - o Ben PMP at some point TBD.
- Performance plans / midyear reviews

RRO Server Refresh

- Possible Dates:
 - Hardware Arrives (8/22 8/26)
 - Submit Deployment CMR (8/29)
 - Rack & Stack (8/30 9/2)
 - Base Image Install (9/5)
 - o Deployment
 - Pilot in Dallas (9/8 9/12)
 - Chicago 9/15 & 9/16 (Shea)
 - NY (Dave dates?)
 - LA/SF/SEA (dates?)
- Hardware is arriving at RRO's this week
 - Working with Craig to try and schedule local techs to rack and network servers week of 8/29 9/2
 - o Communicating with RRO's to ensure hardware arrives and is stored properly
- Deployment Procedures to develop
 - Pre-install unpack and racking of server
 - Host base image install (via ILO)
 - o UPS Install & Configuration
 - Pre-migration RRO Server Preparation
 - o T1 CSU/DSU Migration
 - o Install/Migrate Tape Drive
 - o RRO Server P2V Procedure
 - Testing Procedures
 - o Decommissioning & Disposal Procedures
- Meeting with Charles and Lyndon on T1 CSU/DSU migration procedures 8/24
- Discuss at CCB 8/24 (objectives and schedule outline)

GSS 3.X – Overseas Refresh

- GSS 3.1
 - o X-Account/RBAC MSFT PFE engagement schedule for 9/6-7
 - Need to schedule post-deployment debrief (Neil?)
 - SN02 build status?
- GSS 3.0 RollUp
 - Requested Matt send Fiji a new USB stick, as theirs died
 - o Switched pilot to Samoa, complete with our end
 - PC reimaging underway, no reported issues
 - Issues continue with backup similar to MX, but we stayed with old version. Suspect a config issues? Only
 other thing that changed was SEP?
- GSS 3.1 Tiered Storage [John]
 - o MK01 has hardware, MZ01 has ordered and is waiting for delivery
 - Zoran has installed device and sent feedback for document

- Having discussions on how to structure share, and backup schedules
 - Once decisions are made, we will need to configure a backup job and schedule
- GSS 4.0 Scoping Discussion

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• Meeting with IPA to begin discussions on the ordering and procurement processes

Operations Support

- Int'l
 - o Jason completed config for new SARO router
 - Working on PCV hotspot config/package update
- Domestic –

Standalone Main Office / China Image Dev

• Working on Outstanding issues

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- (b) (5
- o Internet speed to .gov improvement (Dave working on testing a commercial VPN solution)
 - Implemented, but not working with HTTPS sites (which was the main goal)
 - Exhausted our troubleshooting options, Ticket opened with msft
- Backup issues reported connection is so poor we can't access the environment to troubleshoot...

Tablet Pilot

- Funding in the range of \$5000 7500 of FY11 money
- Need to place order in next week or so
- Meeting Thursday to discuss mobile device management requirements

Managed Security Service Provider (MSSP)

Draft SOP review in process

Future Projects

- GSS 3.1 Windows 7 PoC
- Standard HW List Update, by 8/1 (not going to make that date....)

Other Items

- Netbotz install for 4th floor skipping it, because 4th floor is now the SCIF
- (b) (5)

8/23/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|-------------------------|-------------|--------------------|------------------|
| 1 | RRO Dev | Deployment! | Storage Archive | RRO Planning |
| 2 | China Support | | Tablets | Tablets |
| 3 | Process Automation Eval | | R&D Lab | MSSP |
| 4 | | | PCV Hotspot update | GSS 4.0 Planning |
| 5 | | | | |

8/31/2011

Staffing

- John is back!
 - Upcoming Leave
 - o John 9/8 9/9
 - o Dave 9/28 10/8
- RRO Travel
 - Pilot in Dallas 9/8 9/12 (Ben)
 - o Chicago 9/15 & 9/16 (Shea)
 - NY 9/15 & 9/16 (Dave)
 - o SEA 9/28 to 10/1 (Fenwick)
 - 0
- Training Schedule
 - Dave Bootcamp 11/28 to 12/3.
 - o John PMP, and Power shell in Chicago (Peace Corps pays for class, John pays for travel) 9/19 to 9/23
 - o Ben PMP at some point TBD.
- Performance plans / midyear reviews
 - Deadline extended 30 days, managers meeting 9/1 for training
- 360 Eval you folks should all now have links
- Sept 27th Presentation for Dorine

RRO Server Refresh

- Servers are delivered at all locations
- Deployment Dates:
 - Pilot in Dallas (9/8 9/12)
 - Chicago 9/15 & 9/16 (Shea)
 - NY 9/15 & 9/16 (Dave)
 - LA/SF 9/25 to 9/30 (Otis Winters)
 - SEA 9/28 to 10/1 (Fenwick)
- CMR Submitted 3599 in vote, due 8/31
- Deployment Procedures to develop
 - o Pre-install unpack and racking of server (Complete)
 - Host base image install (via ILO)
 - o UPS Install & Configuration
 - o Pre-migration RRO Server Preparation
 - o T1 CSU/DSU Migration
 - o RRO Server P2V Procedure
 - o Testing Procedures
 - o Decommissioning & Disposal Procedures
 - Baseline config sheet
- Lyndon to develop CSU/DSU migration procedure. Testing part to arrive 8/31.

GSS 3.X – Overseas Refresh

- GSS 3.1
 - o X-Account/RBAC MSFT PFE engagement schedule for 9/6-7
 - Need to schedule post-deployment debrief (Neil?)
 - SN02 build status?
- GSS 3.0 RollUp
 - Requested Matt send Fiji a new USB stick, as theirs died
 - Samoa pilot complete waiting for 1 week of successful backups before we close out.
 - Matt working on schedule and CMR for other IAP locations without connected remote sites
- GSS 3.1 Tiered Storage [John]
 - o MK01 has hardware, MZ01 shipped Friday 8/26

- Must temporarily disable ESC for configuration manual or script?
- o Communication to posts Are we comfortable letting people order this now? ITS Bits and email list
- o Zoran has installed device and sent feedback for document
- Having discussions on how to structure share, and backup schedules
 - Once decisions are made, we will need to configure a backup job and schedule
- GSS 4.0 Scoping Discussion
 - Working with contracts to define end date for IPA contract, to cover at least ½ half of GSS 4.0

Operations Support

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- Int'l
 - o Working on PCV hotspot config/package update
 - o GSS 3.0 and 3.1 Spec Sheets
- Domestic –

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Standalone Main Office / China Image Dev

- Working on Outstanding issues
 - Local cable testing help now with ITS
 - Internet speed to .gov improvement (Dave working on testing a commercial VPN solution)
 - Implemented, but not working with HTTPS sites (which was the main goal)
 - Exhausted our troubleshooting options, working ticket with MSFT
 - Backup issues reported connection is so poor we can't access the environment to troubleshoot...
 - Status update on alternate ISP for their end?

Tablet Pilot

- Ipad (x6), Acer Win7 (x1) and Samsung Android (x1) orders submitted
- (b) (5)
- Finalizing accessory order to place 9/2 or 9/7
- Have MDM feature comparison working on selecting 2 to try during pilot

Managed Security Service Provider (MSSP)

Draft SOP review in process

Future Projects

- GSS 3.1 Windows 7 PoC
- Standard HW List Update, by 8/1 (not going to make that date....)

Other Items

8/31/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|-------------------------|----------------------------|--------------------|------------------|
| 1 | RRO Dev | Post-Deployment Catch-up | Tablets | RRO Planning |
| 2 | China Support | Storage Archive Deployment | R&D Lab | Tablets |
| 3 | Process Automation Eval | GSS Spec Sheets | PCV Hotspot update | MSSP |
| 4 | | | | GSS 4.0 Planning |
| 5 | | | | |

9/06/2011

Staffing

• (b)

- Time sheets
 - Submit by noon Thursday on normal pay periods
 - Submit by COB Wednesday if the pay period ends on a holiday weekend
 - Use time keeping daily
 - Dorine will be personally calling folks who don't submit their time
 - Leave Slips
 - Leave slips must be submitted before planned leave, and within a reasonable amount of time when returning from unplanned (sick) leave. You still need to use leave slips if you are using credit hours to take a day off. You also need to notify your supervisor if you are using unplanned sick leave. See MS 635 for all the fun details, or ask me.
 - Mia will be keeping a list of people with leave discrepancies that Dorine will review
- Upcoming Leave
 - o John 9/8 9/9
 - o Dave 9/28 10/8
 - o Ben 10/17
- RRO Travel
 - Pilot in Dallas 9/8 9/12 (Ben)
 - o Chicago 9/15 & 9/16 (Shea)
 - o NY 9/15 & 9/16 (Dave)
 - o SEA 9/28 to 10/1 (Fenwick)
 - 0
- Training Schedule
 - Dave Bootcamp 11/28 to 12/3.
 - o John PMP, and Power shell in Chicago (Peace Corps pays for class, John pays for travel) 9/19 to 9/23
 - Ben PMP at some point TBD.
- Performance plans / midyear reviews
 - o Review draft
- 360 Eval you folks should all now have links
- Sept 27th Presentation for Dorine

RRO Server Refresh

- Servers are racked everywhere but SFO
- Deployment Dates:
 - Pilot in Dallas (9/8 9/12)
 - Chicago 9/15 & 9/16 (Shea)
 - NY 9/15 & 9/16 (Dave)
 - LA/SF 9/25 to 9/30 (Otis Winters)
 - SEA 9/28 to 10/1 (Fenwick)
- CMR Submitted approved
- Installing host OS (NY, CH, Dallas)
- Deployment Procedures to develop
 - o Pre-install unpack and racking of server -complete
 - Host base image install (via ILO) complete
 - o UPS Install & Configuration
 - o Pre-migration RRO Server Preparation
 - o T1 CSU/DSU Migration
 - o RRO Server P2V Procedure
 - o Testing Procedures
 - Decommissioning & Disposal Procedures
 - Baseline config sheet
- Lyndon to develop CSU/DSU migration procedure. Testing part to arrive 8/31.

GSS 3.X – Overseas Refresh

- GSS 3.1
 - X-Account/RBAC MSFT PFE engineer onsite
 - o Need to schedule post-deployment debrief (Neil?)
 - o SN02 build status?
- GSS 3.0 RollUp
 - o Requested Matt send Fiji a new USB stick, as theirs died
 - o Samoa pilot complete waiting for 1 week of successful backups before we close out.
 - o Matt working on schedule and CMR for other IAP locations without connected remote sites
- GSS 3.1 Tiered Storage [John]
 - o MK01 has hardware, MZ01 shipped Friday 8/26
 - o Must temporarily disable ESC for configuration manual or script?
 - Communication to posts Are we comfortable letting people order this now? ITS Bits and email list
 - o Zoran has installed device and sent feedback for document
 - o Having discussions on how to structure share, and backup schedules

Once decisions are made, we will need to configure a backup job and schedule

- GSS 4.0 Scoping Discussion
 - Working with contracts to define end date for IPA contract, to cover at least 1/2 half of GSS 4.0

Operations Support

- Int'l
 - o Working on PCV hotspot config/package update
 - o GSS 3.0 and 3.1 Spec Sheets
 - Domestic –

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Standalone Main Office / China Image Dev

- Working on Outstanding issues
 - Local cable testing help now with ITS
 - Internet speed to .gov improvement (Dave working on testing a commercial VPN solution)
 - Implemented, but not working with HTTPS sites (which was the main goal)
 - Not possible via TMG per MSFT, looking at alternate VPN client to use in tandem with TMG
 - Backup issues tested resolved in HQ environment, Cindy sending a DVD with the 3gb service pack for BUE.
 - Status update on alternate ISP for their end they hope to work on it this fall.

Tablet Pilot

- Ipad (x6), Acer Win7 (x1) and Samsung Android (x1) orders submitted
 - Ipads arrived need to inventory and figure out how to track/manage for the pilot
- (b) (5)
- Finalizing accessory order to place 9/2 or 9/7
- Have MDM feature comparison working on selecting 2 to try during pilot

Managed Security Service Provider (MSSP)

• Umar has taken over - he is working directly with contracts. Engineering's role is complete at this point.

Future Projects

- GSS 3.1 Windows 7 PoC
- Standard HW List Update, by 8/1 (not going to make that date....)

Other Items

9/06/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|-------------------------|----------------------------|--------------------|--------------------------|
| 1 | RRO Dev | Exchange 2010 / PFE | Tablets | RRO Deployment |
| 2 | China Support (TMG/VPN) | Storage Archive Deployment | R&D Lab | Tablets |
| 3 | | GSS Spec Sheets | PCV Hotspot update | GSS 4.0 Planning |
| 4 | | | | AF Region Communications |
| 5 | | | | |

9/13/2011

Staffing

- Upcoming Leave
 - o Dave 9/28 10/8
 - o Ben 10/17
- RRO Travel
 - o Chicago 9/15 & 9/16 (Shea)
 - o NY 9/15 & 9/16 (Dave)
 - o SEA 9/28 to 10/1 (Fenwick)
 - 0
- Training Schedule
 - Dave Bootcamp 11/28 to 12/3.
 - o John PMP, and Power shell in Chicago (Peace Corps pays for class, John pays for travel) 9/19 to 9/23
 - Ben PMP at some point TBD.
- Performance plans / midyear reviews
 - Ben is working on completing
 - Sept 27th Presentation for Dorine
- TDS Update
- OCIO Annual client survey
- File Move

RRO Server Refresh

- Servers are racked everywhere
- Dallas pilot complete
 - Went well, one outstanding issue with backups to tape.
- TA status?
- Deployment Dates:
 - Chicago 9/15 & 9/16 (Shea)
 - NY 9/15 & 9/16 (Dave)
 - LA/SF 9/25 to 9/30 (Otis Winters)
 - SEA 9/28 to 10/1 (Fenwick)
- CMR Submitted approved
- Develop OS install plans for LA, SF, SEA
 - Order HP Microserver as small office / flyaway spare?
- Deployment Procedures to develop
 - o Pre-install unpack and racking of server -complete
 - Host base image install (via ILO) complete
 - o UPS Install & Configuration
 - o Pre-migration RRO Server Preparation
 - o T1 CSU/DSU Migration
 - o RRO Server P2V Procedure
 - o Testing Procedures
 - o Decommissioning & Disposal Procedures
 - o Baseline config sheet
- Lyndon to develop CSU/DSU migration procedure. Testing part to arrive 8/31.

GSS 3.X – Overseas Refresh

GSS 3.1

.

- SN02 build status this afternoon
- GSS 3.0 RollUp
 - o Schedule complete
 - GSS 3.1 Tiered Storage [John]
 - o MK01 has hardware, MZ01 in route John, contact this week to f/w?
 - Send out communication to OS Support today

o Send out communication via email and via its bits today or tomorrow?

• We need to configure a backup job and schedule

GSS 4.0 Scoping Discussion

• Working with contracts to define end date for IPA contract, to cover at least ½ half of GSS 4.0

Operations Support

• Int'l –

- Working on PCV hotspot config/package update is this done and confirmed with Overseas Support?
- o GSS 3.0 and 3.1 Spec Sheets
- Domestic –

0

Standalone Main Office / China Image Dev

Working on Outstanding issues

- Local cable testing help now with ITS
- Region is funding rewire of the local office they're asking for suggestions
- o Internet speed to .gov improvement (Dave working on testing a commercial VPN solution)
 - Implemented, but not working with HTTPS sites (which was the main goal)
 - Not possible via TMG per MSFT, looking at alternate VPN client to use in tandem with TMG
 - Backup issues tested resolved in HQ environment, Cindy sending a DVD with the 3gb service pack for BUE.
- Status update on alternate ISP for their end they hope to work on it this fall.

Tablet Pilot

- Ipad (x6), Acer Win7 (x1) and Samsung Android (x1) orders submitted
- (b) (5
- Place accessory order this week
- Have MDM feature comparison working on selecting 2 to try during pilot

Future Projects

GSS 3.1 Windows 7 PoC

Other Items

9/13/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|-------------------------|----------------------------|--------------------|--------------------------|
| 1 | RRO Dev / Deploy | RRO Deploy | Tablets | RRO Deployment |
| 2 | China Support (TMG/VPN) | Storage Archive Deployment | R&D Lab | Tablets |
| 3 | | GSS Spec Sheets | PCV Hotspot update | GSS 4.0 Planning |
| 4 | | | | AF Region Communications |
| 5 | | | | |

9/20/2011

Staffing

- Upcoming Leave
 - o Dave 9/28 10/8
 - Ben 10/17 and or 10/24
 - o John 9/26
- RRO Travel
 - SEA 9/28 to 10/1 (Fenwick)
- Training Schedule
 - o Dave Bootcamp 11/28 to 12/3.
 - o John PMP 10/31 11/03, and Power shell in Chicago (Peace Corps pays for class, John pays for travel) 9/19 to 9/23
 - o Ben PMP 10/31 11/03
 - Space is available in PMP class
- Performance plans / midyear reviews
 - o Ben is working on completing
 - Sept 27th Presentation for Dorine
- TDS Update (Again)
- OCIO Annual client survey
- File Move
- All hands staff meeting (slides)

RRO Server Refresh

- Servers are racked everywhere
- Handoff Meeting for backup procedures with Domestic Ops on Wednesday 9/21
- Dallas, NY and Chicago complete
 - Need to ship out backup tape labels, but no other issues
- TA status all TA's approved and ready for travel
- Remaining Deployment Dates:
 - LA/SF 9/25 to 9/30 (Otis Winters)
 - SEA 9/28 to 10/1 (Fenwick)
 - Ben will probably schedule shift for the week of 9/25 9/30, 2pm 12:00am
- Confirm OS installs complete at SF, LA, SEA?
- Order placed for HP Microserver as small office / flyaway spare.
- Deployment Procedures to develop
 - Ben to update this week

GSS 3.X – Overseas Refresh

- GSS 3.1
 - Deployment review meeting date TBD?
- GSS 3.0 RollUp
 - Schedule complete Matt to start work this week
- GSS 3.1 Tiered Storage [John]
 - MK01 installed
 - We need to configure a backup job and schedule
 - MZ01 has received hardware needs NIC help. (Jason?)
- GSS 4.0 Scoping Discussion
 - \circ ~ Working with contracts to define end date for IPA contract, to cover at least $\frac{1}{2}$ half of GSS 4.0

\circ $\,$ Met with Shannon B-DN to discuss timeline, features, relationship with GRID $\,$

Operations Support

.

- o GSS 3.0 and 3.1 Spec Sheets
- Domestic –

Int'l -

Standalone Main Office / China Image Dev

• Working on Outstanding issues

- Local cable testing help now with ITS
- Region is funding rewire of the local office they're asking for suggestions. (b) (5)
- o Internet speed to .gov improvement (Dave working on testing a commercial VPN solution)
 - Implemented, but not working with HTTPS sites (which was the main goal)
 - Not possible via TMG per MSFT, looking at alternate VPN client to use in tandem with TMG
- o Backup issues tested resolved in HQ environment, Cindy sending a DVD with the 3gb service pack for BUE.
- o Status update on alternate ISP for their end they hope to work on it this fall.

Tablet Pilot

- Ipad (x6), Acer Win7 (x1) and Samsung Android (x1) orders submitted
- (b) (5)
- Accessory order out for BPA quotes
- In the process of obtaining apple developer certificate
- Dorine trying out iPad on vacation
- Have MDM feature comparison working on selecting 2 to try during pilot

Future Projects

• GSS 3.1 Windows 7 PoC

Other Items

9/20/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|--------------------------|----------------------|-------------------------|------------------|
| 1 | RRO Dev / Deploy | Power Shell Training | Tablets | RRO Deployment |
| 2 | AF ITS Training Sessions | | Storage Archive Support | Tablets |
| 3 | China Support (TMG/VPN) | | | GSS 4.0 Planning |
| 4 | | | | |
| 5 | | | | |

9/27/2011

Staffing

- Upcoming Leave
 - o Dave 9/28 10/8, 10/13-14, 12/8-12/13
 - o Ben 10/11 and 10/24
- End of year leave planning
 - Please check your use/lose leave status
 - o Begin negotiations with your coworkers on coverage around holidays
 - Assume I'll be gone after 12/12/11
- RRO Travel
 - o SEA 9/28 to 10/1 (Fenwick)
- Training Schedule
 - Dave Bootcamp 11/28 to 12/3
 - o John PMP 10/31 11/03
 - o Ben -Negotiation 10/17-18, PMP 10/31 11/03, CISSP 11/28-12/02
 - o Jason Exchange 2010 10/17-10/21
 - Space is available in PMP class
- Performance plans / midyear reviews
 - Jason / Dave for Tuesday
 - o John for Friday
 - Think about what you want to do/work on/accomplish in the 2nd half of the year, and what you think would make the team better
- Sept 27th Presentation for Dorine to be rescheduled, both Networks and us too busy this week
- O&I Division Meetings on Friday starting this week
- File Move

RRO Server Refresh

- Handoff Meeting for backup procedures with Domestic Ops on Wednesday 9/21 was canceled, Poornima to reschedule
- Dallas, NY and Chicago complete
 - Backup tape labels shipped
 - o Need to schedule backup training meetings
- Oakland(SF) completed
- Remaining Deployment Dates:
 - LA 9/28 (Otis Winters)
 - SEA 9/29 (Fenwick)
- Order placed for HP Microserver as small office / flyaway spare.
- Deployment Procedures to develop
 - Completed 9/25

GSS 3.X – Overseas Refresh

- GSS 3.1
 - Deployment review meeting This Wednesday
- GSS 3.0 RollUp
 - o Underway, on schedule
 - SEP issues in VU
- GSS 3.1 Tiered Storage [John]
 - MK01 installed
 - We need to configure a backup job and schedule
 - o MZ01 installed
 - Confirmed orders from about 11 posts, expect another 5-8 in the next week

• Documentation update for this week?

- GSS 4.0 Scoping Discussion
 - Working with contracts to define end date for IPA contract, to cover at least ½ half of GSS 4.0
 - o Met with Shannon B-DN to discuss timeline, features, relationship with GRID

Operations Support

- Int'l
 - o GSS 3.0 and 3.1 Spec Sheets
 - o Public Folder deleted in ID01, bug in Exc preventing recovery. Brett checking with post on justified LOE
 - o Samoa internet connection 15gb cap James Barnes working with post, discussed with region CAO
- Domestic –

Standalone Main Office / China Image Dev

- Working on Outstanding issues
 - o (b) (
 - o Post looking at new ISP install date mid November
 - o Internet speed to .gov improvement (Dave working on testing a commercial VPN solution)
 - On hold while post looks at ISP options
 - o Backup issues tested resolved in HQ environment, Cindy sending a DVD with the 3gb service pack for BUE.
 - o Cindy has sent GAL update. Not trivial effort here for her to create.

Tablet Pilot

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- Ipad (x6), Acer Win7 (x1) and Samsung Android (x1) hardware delivered
- (b) (5)
- Accessory order placed, mid October delivery
- In the process of obtaining apple developer certificate
 - They seem to have lost the fax
- Dorine trying out iPad on vacation
- Have MDM feature comparison working on selecting 2 to try during pilot

Future Projects

- For the rest of CY 2011
 - Begin GSS 3.1 Windows 7 Dev/Testing
 - o Continue Tablets
 - Continue GSS 4.0 Planning
 - Storage Archive Complete / Transition to Int'l S&S
 - o GSS 3.0 Rollup Complete

Other Items

9/20/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|------------------|-----------------|----------------|-------------------|
| 1 | RRO Dev / Deploy | Storage Archive | RRO Deployment | RRO Deployment |
| 2 | HP SIM | | GSS 3.1 Builds | Tablets |
| 3 | | | Tablets | End of year stuff |
| 4 | | | | |
| 5 | | | | |

10/04/2011

Staffing

- Upcoming Leave
 - o Dave 9/28 10/8, 10/13-14, 12/8-12/13
 - o Ben 10/11 and 10/24
 - o John 10/6-7, 10/27-28, 11/07, 11/18 11/28, 12/16, 12/23-12/30
- End of year leave planning
 - Please check your use/lose leave status
 - o Begin negotiations with your coworkers on coverage around holidays
 - o Assume I'll be gone after 12/12/11
- RRO Travel
 - SEA 9/28 to 10/1 (Fenwick)
- Training Schedule
 - o Dave Bootcamp 11/28 to 12/3
 - o John PMP 10/31 11/03
 - o Ben Negotiation 10/17-18, PMP 10/31 11/03, CISSP 11/28-12/02
 - o Jason Exchange 2010 10/17-10/21
 - Space is available in PMP class
- Sept 27th Presentation for Dorine to be rescheduled, both Networks and us too busy this week
- O&I Division Meetings on Friday starting this week
- Budget
- File Move

RRO Server Refresh

- Deployment completed for all locations
- Begin 2-4 weeks of stabilization, cleanup and handoff
- Handoff Meeting for backup procedures with Domestic Ops rescheduled for 10/4
- Major punch list items
 - Backup to tape in OA, SE (backup to disk working at all 6 sites)
 - o UPS Network Management Card in OA, SE, NY
 - o Share and user cleanup on VM
 - o Backup Exec Central Admin
- (b) (
- Dallas, NY and Chicago complete
 - Backup tape labels shipped (actually waiting for VRS to pouch)
 - First backup training meeting is LA 10/4, working to schedule with other RRO's
- Order placed for HP Microserver as small office / flyaway spare.

Arrived - in lab. Still waiting on some parts to be delivered

GSS 3.X – Overseas Refresh

0

- GSS 3.1
- GSS 3.0 RollUp
 - o Underway, on schedule
 - GSS 3.1 Tiered Storage [John]
 - MK01 installed
 - We need to configure a backup job and schedule
 - o MZ01 installed
 - o 17 posts so far
 - Documentation update for this week?
 - Work with ISS to send reminder to posts about deployment plans
- GSS 4.0 Scoping Discussion
 - \circ ~ Working with contracts to define end date for IPA contract, to cover at least $\ensuremath{\mathcal{V}}_2$ half of GSS 4.0
 - o Met with Shannon B-DN to discuss timeline, features, relationship with GRID

Operations Support

• Int'l –

- o GSS 3.0 and 3.1 Spec Sheets
- o Public Folder deleted in ID01, bug in Exc preventing recovery. Brett checking with post on justified LOE
 - We believe Exc Update Rollup 4 or 5 will fix has been applied in GE to resolve a separate issue.
 - Extending retention period to try and preserve the data while we examine
- o Samoa internet connection 15gb cap James Barnes working with post, discussed with region CAO
- Domestic
 - UPS and power shutdown planning for 10/22

Standalone Main Office / China Image Dev

- ISS is running any open issues (all operational at this point)
- Working on project closeout and final report over next 2-4 weeks.

Tablet Pilot

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- (5)
- Asked Jason to write up and compare ATT to T-Mobile speeds, connection type details, to email to t-mobile rep who has asked for data
- Accessory order placed, mid October delivery
- In the process of obtaining apple developer certificate
 - Documentation resent still waiting for a reply
- Have MDM feature comparison working on selecting 2 to try during pilot

Future Projects

| ٠ | For the r | rest of CY 2011 | • | CY 2012 | |
|---|-----------|--|---|---------|---|
| | 0 | Begin GSS 3.1 Windows 7 Dev/Testing | | 0 | Win7 Testing / Deploy |
| | 0 | Continue Tablets | | 0 | GSS 4.0 |
| | 0 | Continue GSS 4.0 Planning | | 0 | GSS 3.1 BES at Posts |
| | 0 | Storage Archive Complete / Transition to Int'l S&S | | 0 | GSS 3.1 Rollup, inc SP1 and other fixes |
| | 0 | GSS 3.0 Rollup Complete | | | |
| | 0 | IE8 start | | | |
| | | | | | |

Other Items

10/04/2011 Workload Chart - Big work bold (16+ hours/week), small work not (less hours)

| Priority | Dave | John | Jason | Ben |
|----------|----------|-------------------------|-------------|-------------|
| 1 | Vacation | Storage Archive | Tablets | RRO Refresh |
| 2 | | GSS 3.1 SQL Maint plans | RRO Cleanup | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |

10/12/2011

Staffing

- Upcoming Leave
 - o Dave, 10/13-14, 12/8-12/13
 - o Ben 10/24
 - o John 10/6-7, 10/27-28, 11/07, 11/18 11/28, 12/16, 12/23-12/30
- End of year leave planning
 - o Please check your use/lose leave status
 - Begin negotiations with your coworkers on coverage around holidays
 - o Assume I'll be gone after 12/12/11
- Training Schedule
 - o Dave Bootcamp 11/28 to 12/3
 - o John PMP 10/31 11/03
 - o Ben -Negotiation 10/17-18, PMP 10/31 11/03, CISSP 11/28-12/02
 - o Jason Exchange 2010 10/17-10/21
- Sept 27th Presentation for Dorine to be rescheduled, both Networks and us too busy this week
- O&I Division Meetings on Friday starting this week
- File Move

RRO Server Refresh

- Begin 2-4 weeks of stabilization, cleanup and handoff
- Handoff Meeting for backup procedures completed 10/4
- Major punch list items
 - \circ $\,$ Backup to tape in OA, SE (backup to disk working at all 6 sites)
 - UPS Network Management Card in OA, SE, NY
 - Cards confirmed defective, RMA in progress but may take many weeks
 - Share and user cleanup on VM
 - o Backup Exec Central Admin
- (b) (5)
- Dallas, NY and Chicago complete
 - o Backup tape labels delivered
 - o Backup training complete with LA, Oakland. Scheduled with Chicago. Still working with timing on the others.
- Order placed for HP Microserver as small office / flyaway spare.
 - Arrived in lab. Still waiting on some parts to be delivered
- GSS 3.X Overseas Refresh
 - GSS 3.1
 - GSS 3.0 RollUp
 - o Underway, on schedule
 - GSS 3.1 Tiered Storage [John]
 - MK01 installed
 - Draft instructions sent out to MK and MZ on backup setup, waiting for feedback.
 - MZ01 installed
 - 17 posts so far
 - o Documentation update for this week?
 - Work with ISS to send reminder to posts about deployment plans
 - o Draft and Submit Production Rollout CMR
 - o Is GPO required for trusted sites, or can we drop that and roll back as we're just turning off the IE security now?
 - GSS 4.0 Scoping Discussion
 - Working with contracts to define end date for IPA contract, to cover at least 1/2 half of GSS 4.0
 - o Met with Shannon B-DN to discuss timeline, features, relationship with GRID

Operations Support

- Int'l
 - o GSS 3.0 and 3.1 Spec Sheets
 - Public Folder deleted in ID01, bug in Exc preventing recovery

- We believe Exc Update Rollup 4 or 5 will fix Rollup 4 has been applied in GE to resolve a separate issue.
- Extended retention period to try and preserve the data
- Waiting for confirmation HQ has been upgraded and GE OWA is working before emergency CMR and deploying
- o Samoa internet connection 15gb cap James Barnes working with post, discussed with region CAO
- Domestic
 - UPS and power shutdown planning for 10/22
 - Planning on moving everything off of old PDU's during this outage

Standalone Main Office / China Image Dev

- ISS is running any open issues (all operational at this point)
- Working on project closeout and final report over next 2-4 weeks.
- Rollback of CMR for VPN

Tablet Pilot

- (b)
 - o **(b) (5**)
- Jason working on Image for Win7 tablet
- Accessory order placed, mid October delivery
- In the process of obtaining apple developer certificate
 - Apple has received the documentation, but they can provide no ETA. We're 3 weeks into the process so far.
 - Have MDM feature comparison working on selecting 2 to try during pilot
- China has bought 2 Dorine working with Region to determine how to handle
- Dorine has asked for guidance to be ready for posts by 1/31 date may not be feasible, as we would need to have guidance ready for security and others well before that for them to evaluate and approve.

Future Projects

| For the rest of CY 2011 | • CY 2012 |
|--|---|
| Begin GSS 3.1 Windows 7 Dev/Testing | Win7 Testing / Deploy |
| Continue Tablets | o GSS 4.0 |
| Continue GSS 4.0 Planning | o GSS 3.1 BES at Posts |
| Storage Archive Complete / Transition to Int'l S&S | GSS 3.1 Rollup, inc SP1 and other fixes |
| o GSS 3.0 Rollup Complete | |
| IE8 start | |
| | |

Other Items

| Priority | Dave | John | Jason | Ben |
|----------|---------------------|----------------------------|-------------|------------------|
| 1 | Vacation | Storage Archive | Tablets | RRO Refresh |
| 2 | China Rollback | GSS 3.1 SQL Maint plans | RRO Cleanup | Tablets & Policy |
| 3 | RRO refresh wrap up | RRO – What's Up Gold setup | | |
| 4 | | | | |
| 5 | | | | |

10/19/2011

Staffing

- Upcoming Leave
 - o Dave, 12/8-12/13
 - o Ben 10/24
 - o John 10/27-28, 11/07, 11/18 11/28, 12/16, 12/23-12/30
 - o Jason 11/25
- End of year leave planning
 - Please check your use/lose leave status
 - o Begin negotiations with your coworkers on coverage around holidays
 - Assume I'll be gone after 12/12/11
- Training Schedule
 - o Dave Bootcamp 11/28 to 12/3
 - o John PMP 10/31 11/03
 - o Ben PMP 10/31 11/03, CISSP 11/28-12/02
 - Jason Exchange 2010 10/17-10/21 in training this week
- MGR's Meeting
 - Power down is canceled for this weekend reschedule for sometime in November
 - Update on CIO Directors
 - Domestic Ops HR/IG Issue
 - Logging / monitoring / limited personal use
 - o MAXx
 - Project Enumeration and Prioritization
 - Know your CRM's
 - Regional IT Specialists
- 360 Survey

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RRO Server Refresh

- Begin 2-4 weeks of stabilization, cleanup and handoff
- Major punch list items
 - Backup to tape in OA, SE (backup to disk working at all 6 sites)
 - Issue identified, workaround in place, working on long term resolutions
 - o Discovered GPO Corruption
 - Operations finds no AD backup available/possible. Need to recreate.
 - Delays our ability to complete project, rework now required
 - Need to do Asset Disposal planning (Ben)
 - o John working with Otis on WUG/Monitoring for server hardware
 - o Asset information turned over to Mark & Sarah
 - UPS Network Management Card in OA, SE, NY
 - Cards confirmed defective, RMA in progress but may take many weeks
 - Share and user cleanup on VM
 - o Backup Exec Central Admin
 - o Backup training complete with all offices except NY waiting due to staffing issues there

GSS 3.X – Overseas Refresh

- GSS 3.1
 - o Final deployment on the road
 - o John working on finishing SQL maint plans for countries that are deployed
- GSS 3.0 RollUp

0

- o Underway, on schedule
- Questions from Matt M re: WDS (Dave?)
- GSS 3.1 Tiered Storage [John]
 - Pilot posts have both tested backup, seems to work fine
 - Question about job timing vs other scheduled to disk jobs
 - Documentation update send to ISS folks for review

- o Waiting for other posts to receive hw in the next few weeks, which we will jointly deploy several sites with ISS
 - May be delayed due to ISS resources out on deployment trips through mid November
- o Is GPO required for trusted sites, or can we drop that and roll back as we're just turning off the IE security now?
 - Both required working with Neal on gpo deployment and scope change
- GSS 4.0 Scoping Discussion
 - o GRID Kickoff meeting on Monday Dave to go. Ben may dial in.

Operations Support

- Int'l
 - o GSS 3.0 and 3.1 Spec Sheets
 - Public Folder deleted in ID01, bug in Exc preventing recovery
 - We believe Exc Update Rollup 4 or 5 will fix Rollup 4 has been applied in GE to resolve a separate issue.
 - Extended retention period to try and preserve the data
 - Waiting for confirmation HQ has been upgraded and GE OWA is working before emergency CMR and deploying
- Domestic
 - John assisting with discussions on SQL Cluster migration / consolidation

Standalone Main Office / China Image Dev

- ISS is running any open issues (all operational at this point)
- Working on project closeout and final report over next 2-4 weeks.
- Rollback of CMR for VPN waiting for ipad firewall change to be approved, will do both at the same time (same system)

Tablet Pilot

- Jason working on Image for Win7 tablet
 - Tried Win7 and Win8. Not viable with this hardware on Win7 due to performance and interface issues. Win8 still a long way off.
- Accessory order arrived checking inventory
- In the process of obtaining apple developer certificate
 - o (b) (5
 - Umar working with OACM and Dorine to determine what to do
 - Have MDM feature comparison working on selecting 2 to try during pilot
- China has bought 2 Dorine working with Region to determine how to handle
- Dorine has asked for guidance to be ready for posts by 1/31 date may not be feasible, as we would need to have guidance ready for security and others well before that for them to evaluate and approve.

Future Projects

| For the i | For the rest of CY 2011 | | CY 2012 | |
|-----------|--|--|---------|---|
| 0 | Begin GSS 3.1 Windows 7 Dev/Testing | | 0 | Win7 Testing / Deploy |
| 0 | Continue Tablets | | 0 | HQ Win7 |
| 0 | Continue GSS 4.0 Planning | | 0 | GSS 4.0 |
| 0 | Storage Archive Complete / Transition to Int'l S&S | | 0 | GSS 3.1 BES at Posts |
| 0 | GSS 3.0 Rollup Complete | | 0 | GSS 3.1 Rollup, inc SP1 and other fixes |
| 0 | IE8 start | | 0 | Exchange 2010 |
| 0 | NCE Package | | 0 | Mobile Device Management of some kind? |
| | | | 0 | Laptop Refresh |

Other Items

| Priority | Dave | John | Jason | Ben |
|----------|----------------------|----------------------------|--------------------|-----------------------------|
| 1 | RO/NCE Hardware Eval | Storage Archive | Training this week | RRO Refresh |
| 2 | RRO refresh wrap up | GSS 3.1 SQL Maint plans | | Tablets & Policy |
| 3 | | RRO – What's Up Gold setup | | Project Mgmt/Prioritization |
| 4 | | Power Shell | | Training |
| 5 | | | | |

11/08/2011

Staffing/OCIO General

- Upcoming Leave
 - o Ben 11/25, 12/12 12/31(?)
 - o Dave, 12/8-12/13
 - o John -11/18 11/28, 12/16, 12/23-12/30
 - o Jason 11/25
 - End of year leave planning
- Training Schedule
 - o Dave Bootcamp 11/28 to 12/3
 - o Ben -, CISSP 11/28-12/02
- Friday is a holiday

RRO Server Refresh

- Begin 2-4 weeks of stabilization, cleanup and handoff
- Major punch list items

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- Backup to tape in OA, SE (backup to disk working at all 6 sites)
 - Issue identified, workaround in place, working on long term resolutions
 - (b) (5)
 Need to do Asset Disposal planning (Ben)
- John working with Otis on WUG/Monitoring for server hardware
- o UPS Network Management Card in OA, SE, NY
 - Cards confirmed defective, RMA in progress but may take many weeks
 - Replacement shipped to Seattle, will to OA next (early December?)
- Share and user cleanup on VM
- Backup Exec Central Admin
 - Dave implemented for Rosslyn and Dallas, will monitor for several days then roll out to the rest
 - Notifications source?
- o Commissioning Check lists Ben working, waiting on monitoring
- Network port assignments Lyndon?
- Consolidate documentation (John)
- Backup training complete with all offices except NY waiting due to staffing issues there
- Offsite tape storage in effect at 5 of the 6 RRO's waiting at NY due to staffing issues there

GSS 3.X – Overseas Refresh

- GSS 3.1
 - o Deployments complete
- GSS 3.0 RollUp
 - Challenges with disk corruption in some countries?
 - GSS 3.1 Tiered Storage [John]
 - Deployment complete at pilot posts
 - Follow up for report from both sites for files (John)?
 - o Waiting for other posts to receive hw in the next few weeks, which we will jointly deploy several sites with ISS
 - Shipping delays due to global hard drive shortage, may also impact price at some locations.
- GSS 4.0 Scoping Discussion
 - GRID scope meetings underway 2x week
- NCE Package
 - No date yet, but suspect some time in Jan/Feb goal is to get package and order list ready for request
 - o Image customization complete for new micro-server
 - Need to Build/Develop deployment documentation
 - o Working on possible Win7 image and alternate client hardware
 - Cindy coordinating user testing
 - Outlook, Forpost and VIDA

- Int'l
 - o BES Issues in overseas environment
 - Write up on issues / options circulating. Meeting with Umar today?
 - o GSS 3.0 and 3.1 Spec Sheets
 - o Public Folder deleted in ID01, bug in Exc preventing recovery
- Domestic –

Standalone Main Office / China Image Dev

- Working on project closeout and final report over next 2-4 weeks.
- Rollback of CMR for VPN waiting for ipad firewall change to be approved, will do both at the same time (same system)
- New ISP cutover complete post reports massive performance improvements. Still 2-9% packet loss which would be unacceptable anywhere else, but is much better than before here.

Media Hub

- Standalone PCs on separate network connection for Skype/Google Talk use for training
- Windows InTune for Management
- Windows 7 for OS
- Region/OGO request
- 8 at HQ, 1 for each post
- Deployment model similar to storage archive limited availability window, post pays
- Not expected to work at VSAT sites, would require minimum connectivity
- Mozambique as Pilot location in January, GA in March (these dates are aggressive and may not be feasible)

Tablet Pilot

- In the process of obtaining apple developer certificate
 - o Order approved by Apple
 - o Placed Tuesday, waiting for tax exemption and deliver (5-10 days?)
 - Good Mobile Messaging running in the lab
 - Testing on ipads, iphones, android tablets, etc
- Dorine has asked for guidance to be ready for posts by 1/31 date may not be feasible, as we would need to have guidance ready for security and others well before that for them to evaluate and approve.

Future Projects

| For the | For the rest of CY 2011 | | CY 2012 | |
|---------|--|--|---------|---|
| 0 | Begin GSS 3.1 Windows 7 Dev/Testing | | 0 | Win7 Testing / Deploy |
| 0 | Continue Tablets | | 0 | HQ Win7 |
| 0 | Continue GSS 4.0 Planning | | 0 | GSS 4.0 |
| 0 | Storage Archive Complete / Transition to Int'l S&S | | 0 | GSS 3.1 BES at Posts |
| 0 | GSS 3.0 Rollup Complete | | 0 | GSS 3.1 Rollup, inc SP1 and other fixes |
| 0 | IE8 start | | 0 | Exchange 2010 |
| 0 | NCE Package | | 0 | Mobile Device Management of some kind? |
| | | | 0 | Laptop Refresh |

Other Items

| Priority | Dave | John | Jason | Ben |
|----------|--------------------------|--------------------------------|-------------------------|--------------|
| 1 | NCE / Hardware | Storage Archive Pilot Wrapup | Mobile Device Mgmt | RRO Refresh |
| 2 | RRO refresh wrap up | RRO Monitoring & Documentation | Tablet hardware testing | BES @ Posts |
| 3 | GRID | Media Hub | Windows Intune | GRID/GSS 4.0 |
| 4 | China CMR Implementation | GSS 3.1 SQL Maintenance Plans | | Media Hub |
| 5 | | | | |

11/15/2011

Staffing/OCIO General

- Upcoming Leave
 - o Ben 11/25, 12/12 12/31
 - o Dave, 12/8-12/13
 - o John -11/18 11/28, 12/16, 12/23-12/30
 - o Jason 11/25
- Training Schedule
 - o Dave Bootcamp 11/28 to 12/3
 - o Ben -, CISSP 11/28-12/02

RRO Server Refresh

- Begin 2-4 weeks of stabilization, cleanup and handoff
- Major punch list items
 - Backup to tape in OA, SE (backup to disk working at all 6 sites)
 - Issue identified, workaround in place, working on long term resolutions
 - (b) (5)
 - Fixed in Seattle, moving to Oakland (separate issues)
 - Need to do Asset Disposal planning (Ben)
 - John working with Otis on WUG/Monitoring for server hardware
 - o UPS Network Management Card in OA, SE, NY
 - Cards confirmed defective, RMA in progress but may take many weeks
 - Replacement shipped to Seattle, will to OA next (early December?)
 - John created install instructions for RRO staff waiting for part to arrive
 - Share and user cleanup on VM
 - o Backup Exec Central Admin
 - Dave implemented for Rosslyn and Dallas, will monitor for several days then roll out to the rest
 - Seeing some issues with tape drive inventory inconsistency
 - Commissioning Check lists Ben working, waiting on monitoring
 - Network port assignments Lyndon?
 - o Consolidate documentation (John)
 - Done!

GSS 3.X – Overseas Refresh

GSS 3.0 RollUp

0

- GSS 3.1 Tiered Storage [John]
 - o Deployment complete at pilot posts

Follow up for report from both sites for files (John)?

- o Waiting for other posts to receive hw in the next few weeks, which we will jointly deploy several sites with ISS
 - Shipping delays due to global hard drive shortage, may also impact price at some locations.
- GSS 4.0 Scoping Discussion
 - o GRID scope meetings underway 2x week
- NCE Package
 - o No date yet, but suspect some time in Jan/Feb goal is to get package and order list ready for request
 - Need to Build/Develop deployment documentation
 - o Working on possible Win7 image and alternate client hardware
 - Laptop and desktop
 - Working on GPO Development
 - o Cindy coordinating user testing
 - Outlook, Forpost and VIDA
 - Works on Win7 so far
 - Some issues with access to SFTP-DMZ Test from the R&D Lab asking Ted to look at the firewalls

Operations Support

- o BES Issues in overseas environment
 - Write up on issues / options circulating.
 - (b) (5)
- o GSS 3.0 and 3.1 Spec Sheets
- o Public Folder deleted in ID01, bug in Exc preventing recovery
- Domestic –

Standalone Main Office / China Image Dev

Port change implemented for OWA last night

Media Hub

- Windows InTune for Management
 - 6 month release cycle, with significant feature improvements in each version. Goal is to eventually duplicate Systems Center.
 - o Discussed with Shaun @ Microsoft can add to the EA, or pay monthly by CC.
- Windows 7 for OS
 - o Standalone image, no domain, registry settings for group policy
 - Deploy WIM from USB stick?
 - Mozambique as Pilot location in January, GA in March (these dates are aggressive and may not be feasible)

Tablet Pilot

- In the process of obtaining apple developer certificate
 - Complete
 - Good Mobile Messaging running in the lab
 - o Testing on ipads, iphones, android tablets, etc
 - Working on scheduling a meeting with them
- Quick look at other MDM providers

Future Projects

| For the rest of CY 2011 | • CY 2012 |
|--|---|
| Begin GSS 3.1 Windows 7 Dev/Testing | Win7 Testing / Deploy |
| o Continue Tablets | o HQ Win7 |
| Continue GSS 4.0 Planning | o GSS 4.0 |
| Storage Archive Complete / Transition to Int'l S&S | o GSS 3.1 BES at Posts |
| o GSS 3.0 Rollup Complete | GSS 3.1 Rollup, inc SP1 and other fixes |
| IE8 start | o Exchange 2010 |
| • NCE Package | Mobile Device Management of some kind? |
| | Laptop Refresh |

Other Items

| 11/15/2011 Workload Chart | - Big work hold (| (16+ hours/week) | small work not | (less hours) |
|---------------------------|-------------------|-------------------|------------------|----------------|
| 11/15/2011 WUIKIUau Chart | - BIG WOLK DOLU | (10+ HOULS/ WEEK) | , SHIAH WOLK HUL | (less fibulis) |

| Priority | Dave | John | Jason | Ben |
|----------|---------------------|--------------------------------|-------------------------|--------------|
| 1 | NCE / Hardware | Storage Archive Pilot Wrapup | Mobile Device Mgmt | RRO Refresh |
| 2 | RRO refresh wrap up | RRO Monitoring & Documentation | Tablet hardware testing | BES @ Posts |
| 3 | GRID | Media Hub | Windows Intune | GRID/GSS 4.0 |
| 4 | | GSS 3.1 SQL Maintenance Plans | | Media Hub |
| 5 | | | | |

12/06/2011

Staffing/OCIO General

- Upcoming Leave
 - Ben 12/12 12/31, 1/13/12-1/17
 - o Dave- 12/8-12/19
 - o John 12/16, 12/23-12/30
 - Jason 1/4/12 1/6
- Possibly new O&I director starting Monday 12/19? Waiting for confirmation from HR

RRO Server Refresh

- Begin 2-4 weeks of stabilization, cleanup and handoff
 - Funding authorized for Atlanta server order placed
 - Projecting early/mid January for deployment
- Major punch list items on old sites
 - Backup to tape in OA issue
 - Symantec determines issue is with HP
 - Disabling HP WMI service seems to resolve issue
 - HP ticket open they have old note on this issue, running diagnostics and testing after hours
 - Need to do Asset Disposal planning (Ben)
 - o John working with Otis on WUG/Monitoring for server hardware
 - o UPS Network Management Card in OA, SE, NY
 - Cards replaced in all locations on 11/22
 - Waiting on RMA conf for OA, NY
 - Share and user cleanup on VM
 - o Backup Exec Central Admin
 - Dave implemented for Rosslyn and Dallas, will monitor for several days then roll out to the rest
 - Holding due to seeing some issues with tape drive inventory inconsistency testing, may need to open support case with Symantec
- Commissioning Check lists Ben working, waiting on monitoring

Overseas Refresh

- GSS 3.0 RollUp
 - o Graham looking at issues with MDT deployment in 3 or 4 IAP countries. Possibly related to quota misconfig?
 - Backup to disk space issues at a couple of post related to backup failures
 - GSS 3.1 Tiered Storage [John]
 - o Several posts have received hardware and are waiting for / in the process of install
 - o Completing deployment of GPO updates for trusted sites
 - Issue in MZ with backup spanning to second tape investigating.
- GSS 4.0 Scoping Discussion
 - GRID scope meetings underway
 - o Research / Analysis in progress
 - Completed IPA order cost breakdowns on previous refresh cycles
 - Drafted client PC request guidelines
 - Working on accessories request guidelines
 - We are running behind initial schedule, other projects are winning the resource competition and scope is still broad.
 Significant risk to a 10/01/12 start date.
- NCE Package

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- Still no clear deployment or requirement date
- Evaluating backup clients insufficient resources for BUE?
- Production firewall issues impacting testing of Forpost trying to get support from Telecom to troubleshoot/resolve
- Win 7 Image for GSS 3.1 / GSS 4.0
 - Draft GPOs under review
 - Working on outline of project scope / structure
 - Drafting CMR to move dev/testing to Cubema

Operations Support

- Int'l –
- Domestic
 - o Supporting with various issues related to Atlanta DR site (Env monitoring, asset disposal
 - Domestic wireless provider migration support

Media Hub

- Windows InTune for Management
- Windows 7 for OS
 - o Standalone image, no domain, registry settings for group policy
 - o Deploy WIM from USB stick?
- TH drive shortage is impacting low end hardware availability
- Mozambique as Pilot location in January, GA in March (these dates are aggressive and may not be feasible)

Bring Your Own Device / BYOD

- **Tablet pilot project ended** determination that without native apps, there are no compelling reasons to deploy GFE at this time. For the remote access and email access functionality, we can provide methods for people to access this via methods like OWA, VMWare View and possibly Good Mobile Messaging. Completing final report with findings and recommendations for future projects in this space.
- Exploring BYOD option
 - o Good Mobile Messaging App is only FIPS validated containerized email application for iOS/Android
 - CMR in vote for in production pilot (Mid December mid/late January)
 - Charles Kemp reports we can only pay for direct fees associated with GMM not for arbitrary parts of existing cell phone or data plans. If there are direct fees for GMM, may be able to reimburse via vouchers. Possibly have staff bundle and submit every 6 months? This will take effort and work.
 - o Strong need for clear policy on eligibility for Blackberries and for BYOD program if we go forward with this
 - Propose that funding from cost savings due to conversions from existing email only blackberry users
 - o Need to determine scope of project, how many conversions we would expect
 - o Trying to determine the cost basis for conversions from Blackberry
 - Meeting with IT Security to review proposal and policy

Future Projects

| For the | rest of CY 2011 | • CY 2012 | |
|---------|--|-----------|---|
| 0 | Begin GSS 3.1 Windows 7 Dev/Testing | 0 | BYOD |
| 0 | Continue GSS 4.0 Planning | 0 | Win7 Testing / Deploy |
| 0 | Storage Archive Complete / Transition to Int'l S&S | 0 | HQ Win7 |
| 0 | GSS 3.0 Rollup Complete | 0 | GSS 4.0 |
| 0 | IE8 start | 0 | GSS 3.1 BES at Posts |
| 0 | NCE Package | 0 | GSS 3.1 Rollup, inc SP1 and other fixes |
| | | 0 | Exchange 2010 |
| | | 0 | Laptop Refresh |
| | | 0 | Chat / Presence |

Other Items

| Priority | Dave | John | Jason | Ben |
|----------|----------------------|-----------------------------|---------------------------|-------------------------------|
| 1 | Overseas Win 7 | Storage Archive Deployments | BYOD Prep | RRO Refresh (Atlanta/Oakland) |
| 2 | NCE / Backup | RRO WUG / Monitoring | Media Hub Client Lockdown | GRID/GSS 4.0 |
| 3 | Lab vs Prod Firewall | PowerShell | | Media Hub – Hardware / SW |
| 4 | | | | BYOD Prep |
| 5 | | | | |

12/20/2011

Staffing/OCIO General

- Upcoming Leave
 - Ben 12/12 1/2 and 1/13/12-1/17
 - o John –12/23-1/2
 - Jason 1/4/12 1/6
- New O&I Director starts this week, meet and greet on Tuesday.

RRO Server Refresh

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- Funding authorized for Atlanta server order placed 12/6
 - o Projecting early/mid January for deployment
 - Waiting for delivery eta from vendor to schedule trip
- Major punch list items on old sites
 - Backup to tape in OA issue
 - HP Agrees WMI providers cause issue. Only solution is to disable. Have done so in Oakland. May impact WUG monitoring for that server?
 - Need to do Asset Disposal planning (Ben)
 - o John working with Otis on WUG/Monitoring for server hardware
 - o UPS Network Management Card in OA, SE, NY
 - Received RMA Conf
 - Need to configure cards
 - o Share and user cleanup on VM
 - o Backup Exec Central Admin
 - Dave implemented for Rosslyn and Dallas, will monitor for several days then roll out to the rest
 - Holding due to seeing some issues with tape drive inventory inconsistency testing, may need to open support case with Symantec
 - o Commissioning Check lists Ben working, waiting on monitoring

Overseas Refresh

- GSS 3.0 RollUp
 - o Graham looking at issues with MDT deployment in 3 or 4 IAP countries.
 - He is working with MSFT on at least one post
 - Backup to disk space issues at a couple of post related to backup failures
 - Looked at CR Differential jobs are running very large (40gb?) which is causing issues. Also original retention period is probably not feasible at larger posts.
- GSS 3.1 Tiered Storage [John]
 - o Columbia now online good feedback from ITS regarding process
 - About 20 posts total have ordered
 - Expect a flood of installs in early January as delayed hard drive shipments finally show up
- GSS 4.0 Scoping Discussion
 - o Draft accessories standard circulated still working on draft printer guidance by early/mid January?
 - We are running behind initial schedule, other projects are winning the resource competition and scope is still broad. Significant risk to a 10/01/12 start date.
- NCE Package
 - o Still no clear deployment or requirement dates from region?
 - Looking at HP backup software for simplified data only backup that will operate within the existing resource envelope.
- Win 7 Image for GSS 3.1 / GSS 4.0
 - CMR Approved and draft GPO's set up in Cubema Testing Environment
 - Reviewing list of proposed software to be included in initial image
 - Working on outline of project scope / structure

Operations Support

- Int'l –
- Domestic –

Media Hub

- Initial Win7 image created, Fortres 101 in place for lockdown
- Working on image deployment options (USB works, but complicated; DVD preferred and testing in progress)
- Planning to order additional sample hardware today (2 PC's and 2 webcams) for additional testing
- Note discussion with VRS this would work at overseas posts and at HQ, but one of the design requirements is a separate
 internet connection, which the RRO do not at this time have, and which setup for could be complicated and time consuming
 at each location.
- TH drive shortage is impacting low end hardware availability, may impact ability to rollout
- Mozambique as Pilot location in January, GA in March (these dates are aggressive and may not be feasible)

Bring Your Own Device / BYOD

- Tablet pilot project ended determination that without native apps, there are no compelling reasons to deploy GFE at this time. For the
 remote access and email access functionality, we can provide methods for people to access this via methods like OWA, VMWare View and
 possibly Good Mobile Messaging. Completing final report with findings and recommendations for future projects in this space.
- Exploring BYOD option
 - o CMR for pilot approved, application installed and in test with limited number of OCIO staff
 - Working no major faults discovered so far, but some differences from BB that will require training.
 - o Plan to expand to a limited number of non-ocio staff for evaluation in January
 - o Good Mobile Messaging App is only FIPS validated containerized email application for iOS/Android
 - Charles Kemp reports we can only pay for direct fees associated with GMM not for arbitrary parts of existing cell phone or data plans. If there are direct fees for GMM, may be able to reimburse via vouchers. Possibly have staff bundle and submit every 6 months? This will take effort and work.
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Future Projects

| For the rest of CY 2011 | • CY 2012 |
|--|---|
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| o Continue GSS 4.0 Planning | Win7 Testing / Deploy |
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| o NCE Package | GSS 3.1 Rollup, inc SP1 and other fixes |
| | o Exchange 2010 |
| | Laptop Refresh |
| | o Chat / Presence |

Other Items

| 12/20/2011 Workload Chart | Big work bold (16+ hours/week), small work not (less l | nours) |
|---------------------------|--|--------|
|---------------------------|--|--------|

| Priority | Dave | John | Jason | Ben |
|----------|----------------|-----------------------------|------------------------|----------|
| 1 | Overseas Win 7 | Storage Archive Deployments | BYOD Support & Pilot | Vacation |
| 2 | NCE / Backup | RRO WUG / Monitoring | Media Hub Client Image | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |