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"Rummaging in the government's attic"

Description of document:

All informal complaints received by the Federal Communications Commission (FCC) regarding the television show 'The Shield' between April 2004 and November 2008

Requested date:	18-March-2009
Released date:	15-April-2009
Posted date:	19-October-2009
Date/date range of document:	19-April-2004 – 15-November-2008
Source of document:	Federal Communications Commission 445 12th Street, S.W., Room 1-A836 Washington, D.C. 20554 Phone: 202-418-0440 or 202-418-0212 Fax: 202-418-2826 or 202-418-0521 E-mail: FOIA@fcc.gov

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Federal Communications Commission Consumer & Governmental Affairs Bureau Washington, D.C. 20554



April 15, 2009

FOIA No. 2009-295

This letter responds to your recent Freedom of Information Act ("FOIA") request received by the Federal Communications Commission (the "FCC" or "Commission") and assigned to the Consumer & Governmental Affairs ("CGB") and Enforcement ("Enforcement") Bureaus by the Commission's FOIA Office on March 18, 2009. You are seeking copies of all informal complaints received at the FCC regarding the television show "The Shield" between January 2003 and the present.

CGB conducted a search of the databases in which we maintain the records of informal complaints filed by, or on behalf of, consumers. Our search identified 36 complaints responsive to your request, which are enclosed. EB informed CGB that its search identified no documents responsive to your request that did not duplicate the responsive records identified by CGB.

All personal, identifying information relating to the individuals who submitted or are named in the complaints has been redacted pursuant to FOIA Exemption 6, 5 U.S.C. § 552(b)(6), and Commission rule Section 0.457(f), 47 C.F.R. § 0.457(f). A release of this information would constitute a clearly unwarranted invasion of personal privacy under the Privacy Act, 5 U.S.C. § 552a(b). In addition, certain FCC employee names have been redacted pursuant to FOIA Exemption 2, 5 U.S.C. § 552(b)(2), and Section 0.457(b) of the Commission's rules, 47 C.F.R. § 0.457(b).

Please be advised that the Commission receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, the existence of a complaint filed against a particular company does not necessarily indicate wrongdoing by the company.

We are required by the FOIA, 5 U.S.C. § 552(a)(4)(A)(i), and Section 0.470 of the Commission's rules, 47 C.F.R. § 0.470, to charge FOIA requesters certain fees, depending on the classification of requesters into one of three categories defined in Section 0.466 of the Commission's rules, 47 C.F.R. § 0.466. The categories are: (1) commercial use requesters; (2) educational and noncommercial scientific institution requesters and requesters who are representatives of the news media; and (3) all other requesters. Your request was categorized as "all other request" by the FCC's FOIA Office.

Section 0.470(a)(3) of the Commission's rules, 47 C.F.R. \$0.470(a)(3), provides that all other requesters are not charged for the first two hours of search time and the first 100 pages of reproduction. Because your request falls within these guidelines, there are no charges associated with processing it.

If you consider this response to be a denial of your FOIA request, you may file an application for review of this decision with the Commission's Office of the General Counsel within 30 days in accordance with Section 0.461(j) of the Commission's rules, 47 C.F.R. § 0.461(j).

Sincerely,

Julie M. Saulnier

Deputy Chief Consumer Policy Division Consumer & Governmental Affairs Bureau

Enclosures

CIMS Report			QUERY : The Shield
Complaint : INDECENC	CY .		
Control ID :	CIMS00001308768	Consumer's Name :	B6
IC Number :	08-WB14037368	Phone Number :	( 000 ) 000 - 0000
Status :	Closed	Email :	R
Submission Method :	Web A2-	Address 1 :	e e e e e e e e e e e e e e e e e e e
Owner :		Address 2 :	
Submitted Time :	11/15/2008 10:31:43AN	A P. O. Box :	
Date Closed :	11/18/2008	City/State/Zip :	COLUMBUS OH 43221
ndecency Information			
Date of Program :	11/15/2008	Call Sign :	FX
Time of Program :	10:00 AM	City/State of Program :	Columbus, OH
Network :	FX	Name of Program :	Rush Hour

I find the commercials to promote other TV shows like The Shield and Nip/Tuck very unappropriate for children during that hour of the day. The Shield commercial showed someone getting shot and the Nip/Tuck commercial show a woman whose throat had been cut and then stitched up. Horrible images as far as I am conerned! My husband found them equally offensive for adults during that hour of the morning.

.

Complaint Type:Cable

Account Type: Residential

Congressional Complaint

IC Number:	07-WB13053056	Case Type:	Complaint
Date Received:	05/18/2007	Complainant:	
Date Entered:	05/18/2007	Date Assigned:	05/18/2007
Entered By:		Date Reassigned:	
Assigned To:		Service Date:	Referral
Date Closed:	05/21/2007	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	O Yes • No		Purged Date:

Current Status: Closed

#### Complaint Summary:

The program called "The Shield" is increasingly becoming more and more profane. On this episode I was shocked to hear the words and phrases: "pussy" "dick" (referring to his private part" and shit. I could not believe my ears. The Shield has always pushed the edge and i have written complaints to their website before because I like the show other than that. But this time, it was over the edge.; ; Secondly, I just heard a Samuel Adams beer commercial that actually said the words "dumb ass". I had to come to my computer and make the complaint. What is it with TV today? Why are these programs and evidently commercials now feel it's alright to test the boundries like this. It makes me wonder how its going to be in five to ten years.

 Apparent Carrier(s):

 Contact Name:

 Contact Number:

 Best Time to Call:

 Contact Number:

 Email Address:

 PO Box:

 City:

 Plano

s		
Company Name:		
	<b>Relationship with the Party:</b>	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:		

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here: Name: Phone: Ext:

Date you spoke with the second company representative:

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

Complaint Type:Broadcast

Account Type: Residential

Congressional Complaint

IC Number:	07-WB12918596	Case Type:	Complaint
Date Received:	04/09/2007	Complainant:	
Date Entered:	04/09/2007	Date Assigned:	04/09/2007
Entered By:		Date Reassigned:	
Assigned To:		Service Date:	Referral
Date Closed:	04/16/2007	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	Yes No		Purged Date:

**Current Status: Closed** 

## **Complaint Summary:**

The words S\*\*t, G\*d D\*\*m, B\*\*I S\*\*t were used numerous times during the airing of the season premiere of, "The Shield". I thought it was against the law to use profane words on TV. Thank you for looking into this matter.

Apparent Ca	rrier(s):	
Contact Nam	ne:	Best Time to Call:
Contact Nun	nber:	Fax Number:
Email Addre	SS:	Internet Address:
PO Box:		Address:
City:	Joseph City	State: AZ

Company Name:		
	Relationship with the Party:	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:		

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:

Name: Phone: Ext:

Date you spoke with the second company representative:

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

Willing to provide further written statements for use of the FCC or other agencies in enforcement actions against companies? Indicate the responsible carrier(s): unknown

Other Carriers Listed:

Complaint Type:Cable

Account Type: Residential

Congressional Complaint

IC Number:	07-WB13046580	Case Type:	Complaint
Date Received:	05/16/2007	Complainant:	
Date Entered:	05/16/2007	Date Assigned:	05/17/2007
Entered By:		Date Reassigned:	
Assigned To:		Service Date:	Referral
Date Closed:	05/18/2007	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	O Yes No		Purged Date:

Current Status: Closed

## **Complaint Summary:**

I wanted to add information to the case referenced about. More words that I heard in this show are "Shithole, asshole, shitfest, fuck, blown to shit, ass, hell." It sounds like somebody at the local broadcasting company or wherever played the wrong video for broadcasting. Please look into this as I am very offended. Thank you.

I have never watched the TV show "The Shield" before, however when I turned it on and I started hearing the words "Shit" and "God Damnit" on the television, I was shocked. I was curious if these words were now allowed to be said on national broadcast television now? If now, I believe that this should be addressed. This was on Channel 26 on COX digital cable.

Apparent Ca	rrier(s):		
Contact Nam	ne:	Best Time to Call:	
Contact Num	iber:	Fax Number:	
Email Addres	SS:	Internet Address:	
PO Box:		Address:	
City:	Bossier City	State: LA	

Company Name:		
	Relationship with the Party:	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:		

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:

Name: Phone: Ext:

Date you spoke with the second company representative:

#### Complaint Type:Unknown Media Type

Account Type: Residential

Congressional Complaint

IC Number:	07-WB12924621	Case Type:	Complaint
Date Received:	04/09/2007	Complainant:	
Date Entered:	04/09/2007	Date Assigned:	04/09/2007
Entered By:	e en	Date Reassigned:	
Assigned To:		Service Date:	Referral
Date Closed:	04/24/2007	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	O Yes No		Purged Date:

Current Status: Closed

#### Complaint Summary:

Thank you for taking time to listen to my concerns.; As a member of OneMillionMoms.com, I am committed to stand against sex, violence and profanity on television, especially when children are likely to be watching.; I wanted to make you aware of Arby's financial support for FX Network television shows that are of great concern to me as a parent.; "The Shield," "Nip/Tuck," "Rescue Me," and "Dirt" regularly show the most obscene and excessive displays of sex, violence and profanity on basic cable television.; Overall, I don't think the FX Network is one that Arby's would care to align its name with. Would you please investigate this matter on behalf of parents everywhere?; After doing so, I simply ask you to order your advertising off the FX Network completely.

Apparent Ca	rrier(s):		
Contact Nam	ne:	Best Time to Call:	
Contact Num	nber:	Fax Number:	
Email Addres PO Box:	ss:	Internet Address: Address:	
City:	Springhill	State: FL	

Company Name:		
	Relationship with the Party:	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:		

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:

Name: Phone: Ext:

Date you spoke with the second company representative:

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

Complaint Type:Cable

Account Type: Residential

Congressional Complaint

IC Number:	07-WB13569587	Case Type:	Complaint
Date Received:	12/02/2007	Complainant:	
Date Entered:	12/02/2007	Date Assigned:	12/03/2007
Entered By:		Date Reassigned:	
Assigned To:		Service Date:	Referral
Date Closed:	12/05/2007	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	Yes No		Purged Date:

Current Status: Closed

## **Complaint Summary:**

I think the show that was on was NipTuck, but the TV Guide said it was The Shield. I am not sure if my complaint is against an advertisement for a TV show or was the show that was airing at the time. If the scene that I views was an advertisement, I think the show might have been NipTuck. The scene that I saw as I was flipping through the channels on Cable One in Fargo was at about 10:55pm (give or take 5 minutes) on channel 51. The scene portrayed a young girl being raped. No skin was showing, but seems like any representation of rape-especially with minors-is illegal regardless of what time of day the programming is on cable TV.

Apparent Car	rier(s):		
Contact Name	e:	Best Time to Call:	
Contact Num	ber:	Fax Number:	
Email Addres	SS:	Internet Address:	
PO Box:		Address:	
City:	West Jordan	State: UT	

Company Name:		
	Relationship with the Party:	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:		

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:

Name: Phone: Ext:

Date you spoke with the second company representative:

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

1. SANUARY 8, 2007 F.C.C FED. COMP. Commission UNADILLA, GA 310 1919 M STREET, NW Received & Inspected WASHINGTON, DC. 20554 JAN 1 6 2007 FCC Mail Room RE: OFFICIAL COMPLAN Members of F.C.C. major question, of which will lead into officia - complaint, that soly. filed and investigated, but I will be percuise to Fullest. What sence does it make to govern the air waves of our television networks, under the claim of source of protecting our children from indecent, or immoral programming, and at the same you allow the things to air that do ? For examp you fined the networks millions of dollars accidently airing a 100th of a second exposed that of the breast of Jacet Jackson, that was covered the way Serry Springer covers his guest exposure, and of which less than 12 of was able to actually see", but yet you a petworke such as FX and USA to air program such as Nip-Tuck, "The Shield," and ather with "Full Nudity", "Sex Acts", and language

as Goddama, Fuck, or Shit? Many out of ignorance or just plain stupidity, will try to claim as defence that: "Well, those networks are broadcast over the satellite, and are being paid for First of all, ABC, NBC, and CBS are also broadcast over the satallite to all of their affiliates, so the programming may be rebroad cast within those acca's, and second; they are being paid for as well, through bath cable and satellite providers So that excuse is an admittance of either: (a) All fine money collected on the Super-Beal mishap must be refunded, due to any setwork being paid for, ar is on the satellite is not under your authority, meaning that because U.S.A, and FX can show sex and uncut language, then we can now expect to see "Deepthrout on NBC, ( Protecting our children is really not the issue becc, not has it ever been Bottom line is this if any of those outworks included within a basis cable teir", whether not it be basic, or expanded basic; these petworks, trom BBC to EX, are under the exact same broadcart rules that any other network that

can be accessable to any ane, is also under. The Actuarks that are exempt from any restrictions, with the exception of no penetration" within programming diplicting sexuality, are networks such as Showtime, H.B.O., Cisemax, The Movie Channel, Starz, The Playboy Channel, of which are SUBSCRIPTION NETWORKS." So, if anyone wither to use the "beforementioned excuse, then either make FX, U.S.A. Spike T.V., or any other metwork currently "crassing the line" with probibiled programming, all subscription networke such as H.B.O., that is only viewed by subscribere and scrambled to those who have the legal right to not have it come in their bomes; or go ahead and just let everyone broadcast what they wish. Do you not realize, that by allowing regular networks, or bagic cable setworks, broadcast any such programming, regardless of what time it airs, you become conspirator to sexual exploitation to Eplighten your chairmon of that one, him if he wants to change what is or go to of juil on millione of country of I don't dec a problem of obtaining an indictment recolved, or if -pot\_only -tile your Chairman of which will definately

make the Mark Foley incident look like childe play, but I will file a class action suit, an behalf of ABC, NRC, and CRC, to recover manies of which you find them - pat to exclude clear changed and all of their affiliates, and a Tert Claips or behalf of enery U.S. child against the F.C.C. for its failure to protect these. Furthermore, I will icall for a padinowide boyeatt, on all products and services, of sponses of who advertises of FX or DSA Netwacke. I thank you for your time, and I await "your upmant prompt response to this very regions Respectfully Yours,

Complaint Type:Broadcast

Account Type: Residential

Congressional Complaint

IC Number:	05-R1346562	Case Type:	- Complaint
Date Received:	05/17/2005	Complainant:	
Date Entered:	05/17/2005	Date Assigned:	05/17/2005
Entered By:		Date Reassigned:	
Assigned To:	and the second	Service Date:	
Date Closed:	05/19/2005	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	Ves No		Purged Date:

## **Current Status: Closed**

Enforcement I broadcast tele Broadcast Dat THE SHIELD imaginable. E forcing a gang COMPLAINAN COMPLAINT,	wrote on 5/11 al Communications Communications Communications Communications Communications Communications (Communication), Mass Media Bury vision. My complaint communication (Communication), My complaint communication), Broad routinely depicts the most pisodes have included and pisodes have included an	Adison, CT hission; 445 12th St, S.W.; Complaints and Political Programming Branch; eau; Washington, DC 20554; This is a formal COMPLAINT of indecency on cerns the PROGRAM ON:; Network: ; Program Name: THE SHIELD; cast Time: EST; My Affiliate: FX Cable Netwrk; Description of Indecency:; t explicit sexual content and nudity, obscene language and graphic violence police officer forced to fellate a gang member at gun-point; a police officer lectric stove burner; and explicit language, including "dk" snd "st."; QUESTS THAT THE FCC ACKNOWLEDGE RECEIPT OF THIS EEP ME INFORMED OF THE PROGRESS AND RESULTS OF YOUR L; Sincerely,;
Contact Name: Contact Number		Best Time to Call: Fax Number:
Email Address		Internet Address:
PO Box:		Address:
City:	Madison	State: CT

Company Name:	
	Relationship with the Party:
	City:State:Zip:
Other Party that can be contacted?	
	Relationship:
	City:, State: Zip:
**Amount of credit FCC effort generated:	\$0.00

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

.

Date you spoke with company representative:

Complaint Type:Cable

Account Type: Residential

Congressional Complaint

IC Number:	05-R1471529	Case Type:	Complaint
Date Received:	08/05/2005	Complainant:	
Date Entered:	08/05/2005	Date Assigned:	08/05/2005
Entered By:		Date Reassigned:	
Assigned To:		Service Date:	
Date Closed:	11/25/2005	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	Yes No		Purged Date:

Current Status: Closed

wrote on 8/4/2005 10:32:00 AM : ; 61008-8576; Federal Communications Commission; 445 12th St, S.W.; Complaints and Poli Branch; Enforcement Division, Mass Media Bureau; Washington, DC 20554; This is a forma indecency on broadcast television. My complaint concerns the PROGRAM ON:; Network: FO	
Shield; Broadcast Date: 0905; Broadcast Time: 9:00pm CT; My Affiliate: 39; Description of Ir profanity, violence (rape); COMPLAINANT RESPECTFULLY REQUESTS THAT THE FCC / RECEIPT OF THIS COMPLAINT, AND THAT THE FCC KEEP ME INFORMED OF THE PR RESULTS OF YOUR INVESTIGATION INTO THIS MATTER.; Sincerely,;	DX; Program Name: The ndecency:; Sex, ACKNOWLEDGE
Apparent Carrier(s):	
Contact Name: Best Time to Call:	
Contact Number: Fax Number:	
Email Address: Internet Address:	
PO Box: Address:	
City: Belvidere State: IL	

Company Name:		
	Relationship with the Party:	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:		

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here: Name: Phone: Ext:

Date you spoke with the second company representative:

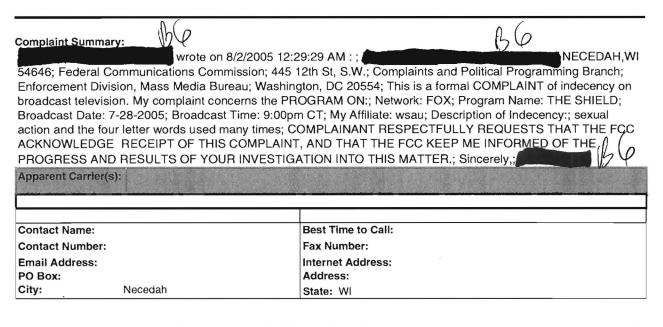
Complaint Type:Broadcast

Account Type: Residential

Congressional Complaint

IC Number:	05-R1467132	Case Type:	Inquiry
Date Received:	08/02/2005	Complainant:	
Date Entered:	08/02/2005	Date Assigned:	08/02/2005
Entered By:		Date Reassigned:	
Assigned To:	et Maan Nagar Kadala da Kasi	Service Date:	
Date Closed:	08/03/2005	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	Ves No		Purged Date:
			Y

## Current Status: Closed



Company Name:		
	Relationship with the Party:	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:	\$0.00	

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here: Name: Phone: Ext:

Date you spoke with the second company representative:

Complaint Type:Cable

Account Type: Residential

Congressional Complaint

IC Number:	06-WB12023582	Case Type:	Complaint
Date Received:	07/19/2006	Complainant:	
Date Entered:	07/19/2006	Date Assigned:	07/26/2006
Entered By:		Date Reassigned:	
Assigned To:		Service Date:	Referral
Date Closed:	07/28/2006	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?			Purged Date:

Current Status: Closed

#### **Complaint Summary:**

Dear FX Network Advertiser,; Bluntly put, the FX Network airs the filthiest and most offensive content on cable television.; Are you aware that included in a single episode of Rescue Me, the "GD" and the "s" words were used 47 times in a single hour? If this wasn't enough, it contained another 62 offensive profanities.; In addition, the episode also included two graphic rape scenes, which included a man beating a woman in the process.; Other companies have already put the FX Network on their "blackout" list due to the graphic and offensive content of its programs like "Nip/Tuck," "The Shield," "Rescue Me," and "It's Always Sunny in Philadelphia."; I strongly encourage you to look into the FX Network. Particularly at the shows "Nip/Tuck," "The Shield," "Rescue Me," and "It's Always Sunny in Philadelphia."; I look forward to hearing from you very soon regarding my request.

Apparent Carrier(s	);	
Contact Name:		Best Time to Call:
Contact Number:		Fax Number:
Email Address:		Internet Address:
PO Box:		Address:
City:	Hanceville	State: AL

Company Name:		
	Relationship with the Party:	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:		

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here: Name: Phone: Ext:

Date you spoke with the second company representative:

Complaint Type:Satellite

Account Type: Residential

Congressional Complaint

IC Number:	06-WB12196550	Case Type:	Complaint
Date Received:	09/08/2006	Complainant:	
Date Entered:	09/08/2006	Date Assigned:	09/10/2006
Entered By:		Date Reassigned:	$\sigma_{M_{1}}(x) = \frac{\sigma_{M_{1}}(x)}{\sigma_{M_{1}}(x)} \frac{\sigma_{M_{1}}(x)}{\sigma_{$
Assigned To:		Service Date:	Referral
Date Closed:	09/20/2006	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?			Purged Date:

## **Current Status: Closed**

## Complaint Summary:

This form required a specific program but Directv in general has not been providing the ratings on many programs. This particular program has copious amounts of blood which is even shown in the commercials. If this were a video game the show AND its commercials would be rated M due to the blood splattering. Directv has not been providing the ratings on many shows. The TV rating is intact but that means I must program both the TV and the Directv receiver. Another specific program I noticed this occuring on is "The Shield" (also on Spike) which is rated MA but comes across as "None" on the Directv system.

Apparent Car	rrier(s):		
Contact Nam	e:	Best Time to Call:	
Contact Num	ber:	Fax Number:	
Email Addres	ss:	Internet Address:	
PO Box:		Address:	
City:	Longview	State: TX	

Company Name:		
	Relationship with the Party:	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:		

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

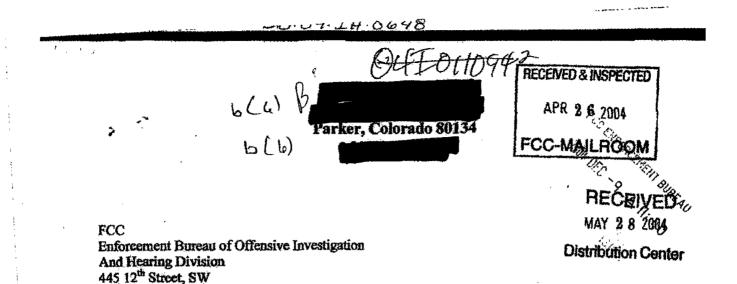
If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here: Name: Phone: Ext:

Date you spoke with the second company representative:

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?



April 19, 2004

## To Whom It May Concern:

Washington, DC 20554

I am writing this letter in reference to what I believe anyone with any morals would consider vile. My family was watching television last evening (April 18<sup>th</sup>, 2004) when I started flipping through the channels. I briefly stopped on channel 27, (FX). It was approximately 8:45 in the evening. To my horror and dismay, a character in the show "The Shield" proceeded to say in a scene, "Have you ever sucked a DICK?" Then proceeded to undo his pants.

I cannot believe that even a cable show could get away with this obscene language. I was offended and sickened that the FCC would even consider allowing this kind of garbage on television during hours when children are watching. I do not know what kind of effect this scene will have on my family. I could not sleep I was so enraged and sickened by what I had heard. I will be contacting an attorney as soon as I hear from your office. I may not ever be able to turn a television set on again due to this vulgar situation shown on national television. There must be a point where something this graphic and disgusting is simply not tolerated. I have read what is on your web site and according to it, this scene met every criteria for being obscene, cable or not. Therefore you the FCC should not of allowed it to air. I have the time and the resources to take on something of this importance and make it a mission. I will not subject my child or myself to trash such as this.

I do not consider myself a prude in any fashion. I believe that if one does not like to watch pornography simply do not go buy it. Television is different. The content of this scene was way over the edge. It went way beyond a mature situation. As an adult, I was sickened by it.

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I will be awaiting your reply.

Sincerely,

ECEIVED & MSPECTED MAR 0 3 2004 FCC-MAILROOM

I am an educator in the Bitterioot Valley who has studied neurodevelopment and taught on learning processes, intelligences, styles of learning, and brain functions. After reviewing numerous assessments and studying visual, audio and literary education, I saw some interesting statistics regarding the effects that each form of material has upon the memory and the associations made by children and adults. The brain and subconscious have involuntary and voluntary responses to information. The brain does not filter out, but accepts every piece of information that passes in through the senses. The material is involuntarily stored and retained, being retrieved automatically when any type of similar experience, images or words are presented again. We do not control the processing of information - the brain is pre-wired to perform such actions, just as the stomach system functions to process the food or information that comes through.

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Studies show that what we see and hear have a greater impact on our thoughts, words and behavior than was previously believed. The only time I am able to respond to "bad food" that has entered my stomach is either before - when I choose what I am going to eat, or afterwards when I have to take an antacid or medicine to relieve the pain or indigestion. If I have eaten something that is spoiled or has bacteria, then my body will react to protect itself from food poisoning. In the auditory and visual sense, there are no such filtering systems. There are sp many negative images and stimulus on the air waves and television that come without our ability now to filter before we see it - we don't even have a choice, the media has now made for us the decision on what "food" we will take into our systems. It is like being force fed - even if I don't want to eat some "foods." If I complain about what I don't like, there are those that will call me intolerant, when some things are just not good for me, and that is called politically incorrect, bigoted and - prejudice.

If someone came into my home and said or did some of things that I see on television or hear on the radio - I would throw them out of my home. But these things are being done in front of my face, the material just comes in a different package. If I take my nine year old son with me into any retail outlet, we will be force-fed a media "diet" of nudity, offensive language, lust, arrogance, adultery, murder - you name it. I don't care for that diet, and my little one is too young to make the decision for himself. The FCC no longer looks at diet standards, only what is populare, or will sell the wares of those paying the grants - even if it hurts the public. This was once a free country where we were free to decide what we wanted to eat, or not eat. I believe that parents have a right to decide what our children see or hear, but more importantly I believe that as an American citizen I should have the right to a healthy diet if I want to.

The broadcasters and networks have made it clear by their response to the ridiculous Superbowl display, that they are refusing to listen to the concerned American citizens who are parents and educators concerned about their "media dict." For once I would like to see that my freedom of CHOICE to filter out what makes me sick, isn't taken away. I learned by eating enough "rotten" food in my past, what my body tolerates and doesn't. I now desire a different diet. If this choice to change segregates me into a class labeled "moral" or "religious," I know that at least I won't be living with the "heart-burn" or indigestion that results. Representative Ose from California has introduced a bill - HR 3687, so there can be a ban on the use of the 'f word. I am supporting this bill, hoping that my freedom to filter out garbage will be respected; in the same way I wouldn't want to be forced to eat spoiled food, or garbage. I hope you will too.

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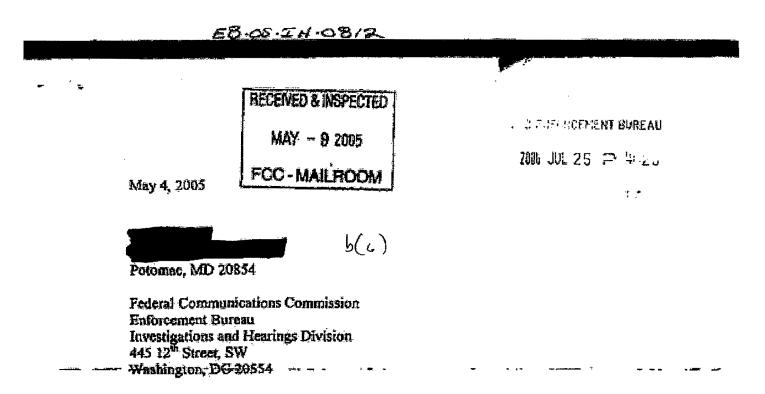
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## Dear Sirs,

I am a suburban mother of two young children, and I am not in the practice of writing letters of this nature. However, last night, while watching television with my husband, I came across a program that I found to be so utterly offensive, I felt absolutely compelled to file a formal complaint.

The program in question was called "The Shield," broadcast on Fox (FX) at 10pm (5/3/5). I realize there is a relaxing of restrictions for the later viewing hours in which children are less likely to be viewing, but I must say, this complaint was offensive to ME and had nothing to do with the possibility of children viewing.

The program REPEATEDLY used the word "shif", "God damn" and other examples of extreme profanity. In addition to excessive violence (which I know we have all sadly become accustomed to), there were explicit sexual scenes. The entire program crossed a line, and made me quite angry. I frankly could not believe the FCC would permit such things to be shown on the public airwayes.

I absolutely domand that the FCC review the content of this program and enforce the necessary restrictions. Such vulgarities should clearly not be permitted.

Thank you for your attention to this.

Sincerely.) b(6)

EB-06-141016

Account Type: Congressional Complaint E

Complaint Type:

IC Number:	06-WB11360083	Case Type:	
Date Received:	01/10/2006	Complainant:	66
Date Entered:	01/10/2006	Date Assigned:	
Entered By:	FCC_NOTES01	Date Reassigned:	
Assigned To:		Service Date:	
Date Closed:		Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	Yes O No	Purged By:	Purged Date:
		Removed By:	Removed Date:

**Current Status: New - Not Assigned** 

#### Associated Case:

#### Complaint Summary:

A rape was graphically depicted. The woman was yelling and struggling. Viewers could see him hoist up her skirt from behind.

She was yelling that he was too big or powerful or something. Then viewers could see her look of agony as he rammed up against

her from behind. It was so graphic and disgusting. I can't believe people want this kind of exploitive violence shown on TV. I'm

sure a lot of kids w	vatch the FX station.		
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Problem Number:		····· / ···	
Title: Nons	First Name:	Middle Initial:	Last Name: 579
Contact Name:		Best Time to Call:	
Contact Number:	Ext.	Consumer's Telephone Number:	Ext.
Fax Number:	0 6	TTY Number:	
Email Address:	6	Internet Address:	
PO Box:		Address:	VIZ Q
City:	Southlake	State: TX	Zlp: 76092

On Behalf Of:		
Company Name:		
Party's Name:	Relationship with the Party:	
Party's Contact Number: Ext.	PO Box:	
	Address:	
	City:State:Zip:	
Other Party that can be contacted?		
Name:	Relationship;	
Contact Number: Ext.	Address:	
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(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: Southlake, TX   (5) City and State Where Program Was Viewed: Southlake, TX   (6) Name of Program or DJ/Personality/Song/Film: The Shield     ANALYSIS SECTION     Correspondence Type:   Complaint Inquiry Source Code:   Apparent Carrier(s):   Responding Carrier(s):   Responding Carrier(s):   Activity Code:   Direct   Assigned Code Acronym: Final Responsible Party: Sub-Category:   Copy of Response Sent to   Copy of Response Type:   Carrier/Complainant?:				
(5) City and State Where Program Was Viewed: Southlake, TX   (6) Name of Program or DJ/Personality/Song/Film: The Shield   Updated? Image: Southlake, TX   (7) Market Carrier Complaint Inquiry   Correspondence Type: Complaint Inquiry   Correspondence Type: Complaint Inquiry   ANALYSIS SECTION File-Serve Carrier(s):   Apparent Carrier(s): File-Serve Carrier(s):   Responding Carrier(s): Assigned Subject Code:   Supervisor Check: Yes • No   Activity Code: Direct   Direct Assigned Code Acronym:   Final Responsible Party: Sub-Category:   Copy of Response Sent to Consumer by Carrier?: Yes • No   Mediation with Carrier?: Yes • No			inwod/hoard the material	
(6) Name of Program or DJ/Personality/Song/Film:       The Shield         Updated?       Order Other         ANALYSIS SECTION       O complaint ○ Inquiry       Source Code:         Annalysis SECTION       O complaint ○ Inquiry       Source Code:         Apparent Carrier(s):       Re-Serve Carrier(s):       Image: Code Code:         Responding Carrier(s):       Assigned Subject Code:       Image: Code Code:         Supervisor Check:       Yes ● No       No         Activity Code:       Direct       Assigned Code Acronym:         Final Responsible Party:       Sub-Category:       Image: Copy of Response Sent to Code:         Copy of Response Sent to Consumer by Carrier?:       Yes ○ No       Response Type:         Mediation with Carrier?:       Yes ○ No       Response Type:			neweomearo me material:	Southlake TX
Updated?   ANALYSIS SECTION   Correspondence Type:   Complaint   Inquiry   Source Code:   Apparent Carrier(s): Responding Carrier(s): Responding Carrier(s): Assigned Subject Code: Supervisor Check: Yes No Activity Code: Direct Assigned Code Acronym: Final Responsible Party: Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with Carrier/Complainant?: Yes No Response Type:				
Correspondence Type: O complaint O Inquiry Source Code:   Apparent Carrier(s): Fe-Serve Carrier(s):   Responding Carrier(s): Assigned Subject Code:   Supervisor Check: Yes • No   Activity Code: Direct   Pinal Responsible Party: Sub-Category:   Copy of Response Sent to Consumer by Carrier?: Yes • No   Mediation with Carrier?: Yes • No   Response Type: Yes • No	Updated? Oxes O vo			
Apparent Carrler(s): Fe-Serve Carrler(s):   Responding Carrler(s): Assigned Subject Code:   Supervisor Check: Yes • No   Activity Code: Direct   Activity Code: Direct   Final Responsible Party: Sub-Category:   Copy of Response Sent to Consumer by Carrler?: Yes • No   Mediation with Carrler?: Yes • No   Response Type:	ANALYSIS SECTION			
Responding Carrier(s): Assigned Subject Code:   Supervisor Check: Yes • No     Activity Code: Direct   Activity Code: Direct   Assigned Code Acronym:   Final Responsible Party: Sub-Category:   Copy of Response Sent to Consumer by Carrier?:   Mediation with Carrier/Complainant?:     Yes     Response Type:	Correspondence Type:	○ Complaint ○ Inquiry	Source Code:	
Responding Carrier(s): Assigned Subject Code:   Supervisor Check: Yes • No     Activity Code: Direct   Activity Code: Direct   Assigned Code Acronym:   Final Responsible Party: Sub-Category:   Copy of Response Sent to Consumer by Carrier?:   Mediation with Carrier/Complainant?:     Yes     No	Apparent Carrier(s):	÷	Be-Serve Carrier(s):	
Responding Carrier(s): Assigned Subject Code:   Supervisor Check: Yes • No     Activity Code: Direct   Activity Code: Direct   Final Responsible Party: Sub-Category:   Copy of Response Sent to Consumer by Carrier?: Yes • No   Mediation with Carrier/Complainant?: Yes • No	Apparent Garrier(2).			22
Supervisor Check:       Yes • No         Activity Code:       Direct       Assigned Code Acronym:         Final Responsible Party:       Sub-Category:       Image: Compose Sent to Consumer by Carrier?:         Mediation with Carrier?:       Yes • No       Response Type:				85.A
Activity Code:     Direct     Assigned Code Acronym:       Final Responsible Party:     Sub-Category:     Image: Copy of Response Sent to Consumer by Carrier?:       Mediation with Carrier?:     Yes O No     Response Type:	Responding Carrier(s):		Assigned Subject Code:	
Activity Code:     Direct     Assigned Code Acronym:       Final Responsible Party:     Sub-Category:     Image: Copy of Response Sent to Consumer by Carrier?:       Mediation with Carrier?:     Yes O No     Response Type:				
Final Responsible Party:     Sub-Category:       Copy of Response Sent to Consumer by Carrier?:     Yes       Mediation with Carrier/Complainant?:     Yes	Supervisor Check:	🔾 Yes 🛡 No		
Final Responsible Party:     Sub-Category:       Copy of Response Sent to Consumer by Carrier?:     Yes       Mediation with Carrier/Complainant?:     Yes				
Final Responsible Party:     Sub-Category:       Copy of Response Sent to Consumer by Carrier?:     Yes       Mediation with Carrier/Complainant?:     Yes	Activity Code:	Direct	Assigned Code Acronym:	
Copy of Response Sent to Consumer by Carrier?:     O Yes O No       Mediation with Carrier/Complainant?:     O Yes O No   Response Type:	-		_	
Consumer by Carrier?:       Mediation with     Orgen Yes Orgen Yes       Carrier/Complainant?:     Yes Orgen Yes	Final Responsible Party:		Sub-Category:	
Consumer by Carrier?:       Mediation with     Orgen Yes Orgen Yes       Carrier/Complainant?:     Yes Orgen Yes				
Mediation with O Yes O No Response Type: Carrier/Complainant?:				
Carrier/Complainant?:	Consumer by Carrier?:			
Referral Information	NAME IN A CONTRACT AND A CONTRACT	○ Yes ○ No	Response Type:	
	Referral Information			
Date Referred:	Date Referred:			Constant Palaria Stran
Referred To: Agency Name(s): Company Name(s):	Referred To:	Agency Name(s):	Company Name(s):	G

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EB-06-141-1593 B6

	and the second
FOR	
Accour	t Type:

Congressional Complaint

Complaint Type:

1.

C Number:	06-WB11615174	Case Type:	
Date Received:	03/21/2006	Complainant:	Ble
Date Entered:	03/27/2006	Date Assigned:	
Entered By:	FCC_NOTES01	Date Reassigned:	
Assigned To:		Service Date:	
Date Closed:		Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	Yes O No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check		Indecency Referral Code:	

Current Status: New - Not Assigned

Associated Case:

Complaint Summary:

homosexual activity between two men

nomosexual activit	y Derween two men	_			
	SCALL SALES	15			2 .L.
Yes ce Check	here if you wish to serve both	a Wir	eline and Wireless carrier		
Problem Number:					
Title: None	First Name:	6	Middle Initial:	Last Name	LBC
Contact Name: Contact Number:	ixt. BO		Best Time to Call: Consumer's Telephone Number: TTY Number:	Ext.	
Fax Number: Email Address: PO Box:		Ble	Internet Address: Address:		66
City:	Evansville		State: IN	Zip: 47714	~ •

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
-	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City:, State: Zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: Ves  No

Have you paid any of the disputed charges?

-- --

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the ac b. Telephone number for the carrier(s	s) or company(les) involved							
with your complaint, including area code: Phone: Ext:								
c. Which type of service is involved with your complaint: TCPA Information from 475								
1 the telephone number of the indivi-	1. the telephone number of the individual or company who called or faxed you: Ext:							
2. your telephone number(s) on which		Ext						
<ol> <li>your telepitons transactory of the telemarketing of identification of the telemarketing of phone numbers that were include</li> <li>the "opt-out" number(s) provided in</li> </ol>	unsolicited fax, including an being advertised, and any							
(List number(s) given in the call(s) additional calls or faxes.)	or fax(es) for you to contact if y		Ext:					
<ol> <li>Have you; (a) purchased anything (b) made an inquiry or application you the call or fax? If so, please do</li> </ol>	to that company; or (c) given co escribe and state when you had	onsent to the company to send I such contact with the company.						
(1) Data of Program	Broadcast Informati 3/17/06	ion from 475B						
(1) Date of Program: (2) Time of Program:	9pm							
(3) Network:	spike							
(4) Call Sign, Channel OR Frequency	y of the station on which you vie	wed/heard the material:	23					
(5) City and State Where Program W			evansville,in					
(6) Name of Program or DJ/Personal	lity/Song/Film:		the shield					
Updated? 🔾 Yes 🛡 No 🦯								
ANALYSIS SECTION			and a second sec					
Correspondence Type:	O Complaint O Inquiry	Source Code:						
Apparent Carrier(s):		Re-Serve Carrier(s):	*					
Responding Carrier(s):		Assigned Subject Code:	-					
Activity Code:	Direct	Assigned Code Acronym:						
Final Researching Basks		Sub Reteres						
Final Responsible Party:		Sub-Category:	2					
Copy of Response Sent to Consumer by Carrier?:	○ Yes ○ No ○ Yes ○ No							
Mediation with Carrier/Complainant?:		Response Type:						
Reterral Information	ency Name(s):	Company Name(s):	Consumer Referral Letter Agency Refer					
	ŧ		Indecont Dismissel Indecera - Re					
Deferment information								
Date Deferred:	Reaso	on:						
Date UnDeferred:								

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			$\checkmark$
			EB-07-14-5204
	INQUIRY F	OR	
Complaint Type Cable		Account Type Residential	Congressional Complaint Dur
IC Number.	'07-WB13046598	Case Type:	Inquiry D
Date Received:	05/16/2007 生	Complainant	B 6
Date Entered:	05/16/2007	Date Assigned:	05/17/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	SI	Service Date:	
Date Closed:	05/18/2007	Response Dale:	
Closed By:	BV	Original Analyst.	
Close Letter Needed?		Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check	Yes 🖲 Na	Indecency Referral Code:	
· .	•		
Current Status: C	Closed		

Associated Case:

Complaint Summary:

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Adding onto case FORM475B: 07-WB13046580 : I wanted to add information to the case referenced about. More words that I heard in this show are "Shithole, asshole, shitlest, luck, blown to shit, ass, hell." It sounds like somebody at the local broadcasting company or wherever played the wrong video for broadcasting. Please look into this as I am very offended. Apparent Carrier(s): -- ---

Yes <<< Check	here if you wish to se	erve both a	Wirelin	e and Wireless carrier.	·	
Problem Number.						
Tille: None	First Name:	BG		Middle Initial:	Last Name:	26
Contact Name:		-12-1		Best Time to Call		
Contact Number:	Ext.			Consumer's Telephone Number.	Ext	
Fox Number:		N	ſ	TTY Number:		
Email Address:			hΦ	internat Address:		h (-
PO Box		<b>`</b>	) `	Address:		
City:	Bossier City			State: LA	Zip: 71111	<b>-</b> Y

On Behalf O(:				
Company Name:				
Party's Name:	Relationship with the Party:			
Party's Contact Number: Ext	PO Box: Address City:State:Zip:			
Other Party that can be contacted?				
Name:	Relationship:			
Contact Number Ext.	Address: City. State: Zip:			
**Amount of credit FCC effort generated	Duplicate Credit Checked: Yes  No			

•	, -						
	Did the company billing for thes If yes, what was the amount of the a. Name of carrier(s) or compa	he adjustment or refund?					
	b. Telephone number for the ca with your complaint, including a c. Which type of service is invol	arrier(s) or company(ies) in rea code: Ned with your complaint; j	volved Phone	: Ext			
	1. the telephone number of the i			ion from 475 fexed your	Ext		
	<ol> <li>your telephone number(s) on</li> <li>a description of the telemark identification of the compare phone numbers that were int</li> <li>the "opt-out" number(s) provident to the compare (List number(s) given in the compare)</li> </ol>	which the call or lax was re ating call, pre-recorded me y whose products or servic cluded in the call or tax ded in the call(s) or on the	eceived: essage, or ces were t lax(es):	unsolicited lax including ar leing advertised, and any	Ext		
	additional calls or faxes.) 5. Have you: (a) purchased any (b) made an inquiry or applic you the call or fax? It so, plea:	ation to that company: or (a se describe and state whe	:) given co n you had	tised in the call or fax; insent to the company to set such contact with the compa			
	(1) Date of Program. (2) Time of Program: (3) Network:	5/15/07 9:00pm CST FX		ation from 475B			
	(4) Call Sign, Channel OR Freq (5) City and State Where Progra (6) Name of Program or DJ/Per	am Was Viewed:	ch you vie		Chni 26 Saint Rose, LA The Shield	i on COX Cable	
	Updated? Yes 🛡 No						
	ANALYSIS SECTION						
	Correspondence Type:	Complaint	ln <b>quiry</b>	Source Code:		Internet	
	Apparent Carrier(s):			Re-Serve Carrier(s):	1		
	Responding Carrier(s):		•	Assigned Subject Code:		Programming Issues	
			;	Program Type:	<b>±</b>	Cable	
	Activity Code:	Direct		Assigned Code Acronym	1:	PROG .	
	Final Responsible Party:			Sub-Calegory:		Profane (PROF)	
				Additional Sub-Category	: ±		
	Copy of Response Sent to Consumer by Carrier?:	Yes No					
	Mediation with Carrier/Complainant?:	Yes No		Response Type:			
	Referrat Information Date Referred:		•			Consumer Referral L	eter Agency Relea
	Referred To:	Agency Name(s):	ŧ	Company Nome(s):			
			ł v				

EB. 07.14.5935 **B**6

## COMPLAINT FOR

Complaint Type:Unknown Media Type

Account Type: Residential

Congressional Complaint

IC Number:	07-WB12801707	Case Type:	Complaint
Date Received:	03/05/2007 ±	Complainant:	60
Date Entered:	03/05/2007	Date Assigned:	03/12/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	BV	Service Date:	Referral
Date Closed:	03/26/2007	Response Date:	
Closed By:	h	Original Analyst:	
Close Letter Needed?		Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	O Yes • No	Indecency Referral Code:	Denial - Cable or Satellite/Indecent-Profane

**Current Status: Closed** 

Associated Case:

Complaint Summary: Use of gd a lot, sexual conduct in every manner.			_
Apparent Carrier(s)			
Yes <<< Check here If you wish to serve both a W	freline and Wireless carrier.		
Problem Number:			_
Title: None First Name:	Middle Initial:	Last Name	l b
Contact Name:	Best Time to Call: Consumer's Telephone Number:	Ext.	
Fax Number:	TTY Number:		
Email Address: PO Box:	Internet Address: Address:		\$6
City: Tuscaloosa	State: AL	Zip: 35401	٣

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
-	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City;, State: Zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: Yes  No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of th a. Name of carrier(s) or company	-	Don't know	
<ul> <li>b. Telephone number for the carry with your complaint, including are</li> <li>c. Which type of service is involv</li> </ul>	ea code: Pi ed with your complaint:	none: Ext:	
1, the telephone number of the in	TCPA Informatio ndividual or company who called or	_	Ext:
•	which the call or fax was received:	· · · · · · · · · · · · · · · · · · ·	Ext:
<ol> <li>a description of the telemarket identification of the company phone numbers that were ind</li> <li>the "opt-out" number(s) provid (List number(s) given in the ca additional calls or faxes.)</li> <li>Have you: (a) purchased anyti (b) made an inquiry or application</li> </ol>	ling call, pre-recorded message, or y whose products or services were b	being advertised, and any rou do not want to receive any bised in the call or fax; onsent to the company to send I such contact with the company.	Ext:
(2) Time of Program:	7 pm		
<ul> <li>(3) Network:</li> <li>(4) Call Sign, Channel OR Frequencies</li> <li>(5) City and State Where Program</li> <li>(6) Name of Program or DJ/Pers</li> <li>Shield</li> <li>Updated? ○ Yes ● No</li> </ul>		ewed/heard the material:	fx Tuscatoosa, AL Nio-Tuck and The
ANALYSIS SECTION	·	s nandlikiligistengiliggig openig over en veikannig ogen gestereg at	
Correspondence Type:	Complaint O Inquiry	Source Code:	Internet
Apparent Carrier(s):		Re-Serve Carrier(s):	<b>±</b>
Responding Carrier(s):		Assigned Subject Code:	Programming issues
		Program Type:	★ Cable/Satellite
Activity Code:	Direct	Assigned Code Acronym:	PROG
-	Dieci		
Final Responsible Party:		Sub-Category:	+ Frofane (PROF)
		Additional Sub-Category:	Ŧ
Copy of Response Sent to Consumer by Carrier?:	○ Yes ○ No		
Mediation with Carrier/Complainant?:	○ Yes ○ Na	Response Type:	
Referral Information Date Referred:	03/26/2007		Consumer Referral Letter Agency Referra
Referred To:	Agency Name(s):	Company Name(s):	<u>indecent - Bal</u>



Account Type: Residential

B6\_

Congressional Complaint D

Complaint Type:Unknown Media Type

e Account Ty
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Account Type: Hesidential

IC Number:	07-WB13070718	Case Type:	Complaint
Date Received:	05/24/2007 🛨	Complainant:	R6
Date Entered:	05/24/2007	Date Assigned:	05/24/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	CCINGV	Service Date:	Referral
Date Closed:	05/25/2007	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?		Purged By:	Purged Date:
	nan a mananan an an ann an ann an ann an	Removed By:	Removed Date:
Supervisor Check:	O Yes ● Na	Indecency Referral Code:	Denial - Cable or Satellite/Indecent-Profane

Current Status: Closed

Associated Case:

### **Comptaint Summary:**

Several uses of the word shit, god damn, god damn it. One scene where a cop is with a hooker and she says, "Show me your cock." The cop unzips his pants and she walks up and you can tell that she grabs his privates even though you can't see it. Another scene where a cop is talking to a lady in an office of a church and in the course of the conversation the cop says the word shit. She replies, "Don't talk that way this is a holy place." The cop replies, "Jesus can kiss my ass!"; I have submitted two other complaints with your department concerning this show. I would like to know if there is anything being done about this show and how obscene it is. Isn't it your job to stop this kind of language and obscenity on TV?; Please let me know what is being done about this show. I would greatly appreciate

IL.;		Thank you,			
Apparent Carrier(s	<b>» (</b> -			م الم الم الم الم الم الم الم الم الم ال	
Yes<<< Check	here if you wish to se	erve both a Wi	feline and Wireless carrier.		
Problem Number:					
Title: None	First Name:	136	Middle Initiai:	Last Name	126
Contact Name:		11/2	Best Time to Call:		7
Contact Number:	Ext.	150	Consumer's Telephone Number:	Ext.	
Fax Number:		n(-	TTY Number:		
Email Address:		150	Internet Address:		. f
PO Box:			Address:		Blo D
City:	Joseph City		State: AZ	Zip: 85032	U.A.

On Behalf Of:		
Company Name:		
Party's Name:	Relationship with the Party:	
Party's Contact Number: Ext.	PO Box: Address:	
	City:State:Zip:	
Other Party that can be contacted?		
Name:	Relationship:	

Contact Number: Ext.	1	Address:	
the sums of and the FOO affects		City:, State: Zip:	
**Amount of credit FCC effort g		Duplicate Credit Checked: O Yes	• No
Have you paid any of the dispute	-		
Did the company billing for these	- •	r all of the disputed charges?	
If yes, what was the amount of th a. Name of carrier(s) or company		Comcast	
b. Telephone number for the carr			
with your complaint, including are		Phone: Ext:	
c. Which type of service is involve	TCPA Informa	tion from 475	
1. the telephone number of the in			Ext:
2. your telephone number(s) on v		•	Ext:
<ol> <li>a description of the telemarketi identification of the company phone numbers that were inc</li> <li>the "opt-out" number(s) provide</li> </ol>	ing call, pre-recorded message, c whose products or services were luded in the call or fax:	ir unsolicited fax, including an Being advertised, and any	
additional calls or faxes.)			Ext:
	lion to that company; or (c) given	consent to the company to send ad such contact with the company.	
(1) Date of Program:	5-22-07		
(2) Time of Program:	9:00pni MST		
(3) Network: (4) Call Sign, Channel OR Freque	FX ency of the station on which you y	viewod/baard the material:	Channel 136
(5) City and State Where Program		noncemento no material.	Joseph City, AZ
(6) Name of Program or DJ/Perso	onality/Song/Film:		The Shield
Updated? O Yes  No			
ANALYSIS SECTION	· · · · · · · · · · · · · · · · · · ·		······································
Correspondence Type:	Complaint O Inquiry	Source Code:	Internet
Apparent Carrier(s):		Re-Serve Carrier(s):	<b>•</b>
Responding Carrier(s):		Assigned Subject Code:	Programming Issues
		Program Type:	<b>±</b> Cable/Satellite
Activity Code:	Direct	Assigned Code Acronym:	PROG
Final Responsible Party:		Sub-Category:	indecent (INDE)
		Additional Sub-Category:	€.
Copy of Response Sent to Consumer by Carrier?:	○ Yes ○ No		
Mediation with Carrier/Complainant?:	○ Yes ○ No	Response Type:	

EB.07-IN-7263 COMPLAINT FOR

BG

Complaint Type:Unknown Media Type

Account Type: Residential

Congressional Complaint D

IC Number:	07-WB12937358	Case Type:	Complaint
Date Received:	04/11/2007	Complainant:	B b
Date Entered:	04/11/2007	Date Assigned:	04/11/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	CCIN BV	Service Date:	Referral
Date Closed:	05/02/2007	Response Date:	
Closed By:	15-1-	Original Analyst:	(
Close Letter Needed?	🔿 Yes 🗣 No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	O Yes • No	Indecency Referral Code:	Denial - Cable or Satellite/Indecent-Profane

Current Status: Closed

Associated Case:

**Complaint Summary:** 

Again, the words God Damn It, Shit, Bullshit, Dickhead and Asshole were used in this program. I thought it was against the law to cuss on the airways. Please do your job and have these words taken out of the program.

Yes<<< Check	k here if you wish to serve both a W	ireline and Wireless carrier.
Problem Number:		
Title: None	First Name:	Middle Initial:
Contact Name:	Dí	Best Time to Call:
Contact Number:	Ext. 150	Consumer's Telephone Number: Ext.
Fax Number:		TTY Number:
Email Address:	the second	internet Address:
PO Box:	V.V.	Address:
City:	Joseph City	State: AZ Zip: 86032

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
-	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City;, State: Zip:
*'Amount of credit FCC effort generated:	Duplicate Credit Checked: 🔿 Yes 🛡 No

If yes, what was the amount of	e charges adjust or refund some or the adjustment or refund? ny(ies) involved in your complaint:			
<ul> <li>b. Telephone number for the ca with your complaint, including a c. Which type of service is invol</li> </ul>		Phone: Ext:		
1. the telephone number of the	individual or company who called or			Ext
•	which the call or fax was received:		Ex	
<ol> <li>a description of the telemarki identification of the compar- phone numbers that were in</li> <li>the "opt-out" number(s) provi (List number(s) given in the or additional calls or faxes.)</li> <li>Have you: (a) purchased any (b) made an inquiry or applic</li> </ol>	eting call, pre-recorded message, or ny whose products or services were ncluded in the call or fax: ided in the call(s) or on the fax(es): call(s) or fax(es) for you to contact if /thing from the company being adve- tation to that company; or (c) given c ase describe and state when you have	being advertised, and any you do not want to receive any rtised in the call or fax; consent to the company to send d such contact with the company.	_	Ext:
(1) Date of Program:	Broadcast Informa 04-10-07	nion from 475B		
<ol> <li>(1) Date of Program:</li> <li>(2) Time of Program:</li> <li>(3) Network:</li> <li>(4) Call Sign, Channel OR Freq</li> <li>(5) City and State Where Progr</li> </ol>	7:00pm MST FX juency of the station on which you vi	iewed/heard the material:	F) Jo	( saph Cilv, AZ
(6) Name of Program or DJ/Per				ne Shield
Updated? O Yes O No.				
ANALYSIS SECTION				
Correspondence Type:	Complaint O Inquiry	Source Code:		Internet
Apparent Carrier(s):		Re-Serve Carrier(s):		
Responding Carrier(s):		Assigned Subject Code:		Programming Issues
		Program Type:	ł	Unknown
Activity Code:	Direct	Assigned Code Acronym:		PROG
Final Responsible Party:		Sub-Category:	•	Profane (PROF)
		Additional Sub-Category:	±	
Copy of Response Sent to Consumer by Carrier?:	O Yes O No			
Mediation with Carrier/Complainant?:	○ Yes ○ No	Response Type:		
Referral Information Date Referred:	05/02/2007			Consumer Referral Letter Agency Platerin
Referred To:	Agency Name(s):	Company Name(s):		······································

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Consumer Information Management System (06-WB11769024) INDECENCY Com			INDECENCY Complain
	COMPLAINT FOR		<b>P</b> 6
Case Information			
IC Number : 06-WB11769024	Control ID : CIMS0000033994	Submission Method : Web	Status : Closed
Date Received : 05/06/2006	Date Entered : 5/6/2006 6:00:00 PM	Entered by : cgb.475	Date Assigned : 5/6/2006
Original Analyst :	Assigned To :	Date Reassigned :	Date Closed : 5/10/2006
Complaint Type : Broadcast	Assigned Subject Code : Programming Issues	Sub-Category : Content Criticism	Assigned Code Acronym : PCCR
Contact Information			
Consumer's Name :	06	Phone : (0	000 ) 000 - 0000
Address :	1) *	Best Time to Call :	
Address 2 :		Company :	
P. O. Box : none		Title :	
City / State / Zip : MAGA	ZINE AR 72943	Fax Number :	
Email :		TTY Number :	
Indecency Information		• · · · · · · · · · · · · · · · · · · ·	
(1) Date of Program : nightly		(5) City/State of Progra satellite station	
(2) Time of Program : 9 or 10 pm.			DJ/Personality/Song/Film :
(3) Network : SPIKE TV		YHE SHIELD	
(4) Call Sign/Channel/Freq nightly	uency :	Program Type : Cable	

## **Complaint Summary**

POLICE SERIES INCLUDING PROFANE, INDECENT WORDS SUCH AS shit. son-of-a-bitch, GODDAMMIT, as shole, bitch, cunt just a few examples in the 2 episodes I made myself watch of course, that doesn't include themes of "it's ok. to be violent, crooked, or even murders" if it solves a case or even for the sake of revenge!!!!!!

Complaint Type:Broadcast

Account Type: Residential

Congressional Complaint

IC Number:	05-R1346562	Case Type:	Complaint
Date Received:	05/17/2005 🔳	Complainant:	
Date Entered:	05/17/2005	Date Assigned:	05/17/2005
Entered By:		Date Reassigned:	
Assigned To:		Service Date:	
Date Closed:	05/19/2005	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	Yes No		Purged Date:

Current Status: Closed

Enforcement Division, Mass Media Bureau; Washing broadcast television. My complaint concerns the PRO Broadcast Date: March 15,2005; Broadcast Time: E THE SHIELD routinely depicts the most explicit sexu imaginable. Episodes have included a police officer forcing a gang-member's face into an electric stove b COMPLAINANT RESPECTFULLY REQUESTS THA	2th St, S.W.; Complaints and Political Programming Branch; ton, DC 20554; This is a formal COMPLAINT of indecency on OGRAM ON:; Network: ; Program Name: THE SHIELD; ST; My Affiliate: FX Cable Netwrk; Description of Indecency:; al content and nudity, obscene language and graphic violence forced to fellate a gang member at gun-point; a police officer purner; and explicit language, including "dk" snd "st.";
Apparent Carrier(s):	
Contact Name:	Best Time to Call:
Contact Number:	Fax Number:
Email Address:	Internet Address:
PO Box:	Address:
City: Madison	State: CT
	,

Company Name:		
	Relationship with the Party:	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:	\$0.00	

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative: