Description of document: All informal complaints received by the Federal Communications Commission (FCC) regarding the television show 'The Shield' between April 2004 and November 2008

Requested date: 18-March-2009

Released date: 15-April-2009

Posted date: 19-October-2009

Date/date range of document: 19-April-2004 – 15-November-2008

Source of document: Federal Communications Commission
445 12th Street, S.W., Room 1-A836
Washington, D.C. 20554
Phone: 202-418-0440 or 202-418-0212
Fax: 202-418-2826 or 202-418-0521
E-mail: FOIA@fcc.gov

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This letter responds to your recent Freedom of Information Act ("FOIA") request received by the Federal Communications Commission (the "FCC" or "Commission") and assigned to the Consumer & Governmental Affairs ("CGB") and Enforcement ("Enforcement") Bureaus by the Commission's FOIA Office on March 18, 2009. You are seeking copies of all informal complaints received at the FCC regarding the television show "The Shield" between January 2003 and the present.

CGB conducted a search of the databases in which we maintain the records of informal complaints filed by, or on behalf of, consumers. Our search identified 36 complaints responsive to your request, which are enclosed. EB informed CGB that its search identified no documents responsive to your request that did not duplicate the responsive records identified by CGB.

All personal, identifying information relating to the individuals who submitted or are named in the complaints has been redacted pursuant to FOIA Exemption 6, 5 U.S.C. § 552(b)(6), and Commission rule Section 0.457(f), 47 C.F.R. § 0.457(f). A release of this information would constitute a clearly unwarranted invasion of personal privacy under the Privacy Act, 5 U.S.C. § 552a(b). In addition, certain FCC employee names have been redacted pursuant to FOIA Exemption 2, 5 U.S.C. § 552(b)(2), and Section 0.457(b) of the Commission's rules, 47 C.F.R. § 0.457(b).

Please be advised that the Commission receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, the existence of a complaint filed against a particular company does not necessarily indicate wrongdoing by the company.

We are required by the FOIA, 5 U.S.C. § 552(a)(4)(A)(i), and Section 0.470 of the Commission's rules, 47 C.F.R. § 0.470, to charge FOIA requesters certain fees, depending on the classification of requesters into one of three categories defined in Section 0.466 of the Commission's rules, 47 C.F.R. § 0.466. The categories are: (1) commercial use requesters; (2) educational and noncommercial scientific institution requesters and requesters who are representatives of the news media; and (3) all other requesters. Your request was categorized as "all other request" by the FCC's FOIA Office.
Section 0.470(a)(3) of the Commission’s rules, 47 C.F.R. §0.470(a)(3), provides that all other requesters are not charged for the first two hours of search time and the first 100 pages of reproduction. Because your request falls within these guidelines, there are no charges associated with processing it.

If you consider this response to be a denial of your FOIA request, you may file an application for review of this decision with the Commission’s Office of the General Counsel within 30 days in accordance with Section 0.461(j) of the Commission’s rules, 47 C.F.R. § 0.461(j).

Sincerely,

Julie M. Saulnier
Deputy Chief
Consumer Policy Division
Consumer & Governmental Affairs Bureau

Enclosures
Indecency Information

Date of Program: 11/15/2008
Time of Program: 10:00 AM
Network: FX

Call Sign: FX
City/State of Program: Columbus, OH
Name of Program: Rush Hour

Complaint Summary

I find the commercials to promote other TV shows like The Shield and Nip/Tuck very unappropriate for children during that hour of the day. The Shield commercial showed someone getting shot and the Nip/Tuck commercial show a woman whose throat had been cut and then stitched up. Horrible images as far as I am concerned! My husband found them equally offensive for adults during that hour of the morning.
Complaint Type: Cable
Account Type: Residential

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</tr>
</tbody>
</table>

Current Status: Closed

Complaint Summary:
The program called "The Shield" is increasingly becoming more and more profane. On this episode I was shocked to hear the words and phrases: "pussy" "dick" (referring to his private part) and shit. I could not believe my ears. The Shield has always pushed the edge and I have written complaints to their website before because I like the show other than that. But this time, it was over the edge. Secondly, I just heard a Samuel Adams beer commercial that actually said the words "dumb ass". I had to come to my computer and make the complaint. What is it with TV today? Why are these programs and evidently commercials now feel it's alright to test the boundaries like this. It makes me wonder how its going to be in five to ten years.

Company Name: 
Relationship with the Party: 

Other Party that can be contacted? 

**Amount of credit FCC effort generated:**

Contacted the companies to resolve complaint? 
If yes, name of company, name and number of company representative you spoke with: 
Name: Phone: Ext: 
Date you spoke with company representative: 
If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here: 
Name: Phone: Ext: 
Date you spoke with the second company representative: 
Have you paid any of the disputed charges? 
Did the company billing for these charges adjust or refund some or all of the disputed charges?
Complaint Summary:
The words S**t, G'd D**m, B**I S**t were used numerous times during the airing of the season premiere of, "The Shield". I thought it was against the law to use profane words on TV. Thank you for looking into this matter.

Company Name:  
Relationship with the Party:  
City: State: Zip:  
Other Party that can be contacted?  
Relationship:  
City: State: Zip:  
**Amount of credit FCC effort generated:  

Contacted the companies to resolve complaint?  
If yes, name of company, name and number of company representative you spoke with:  
Name: Phone: Ext:  
Date you spoke with company representative:  
If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:  
Name: Phone: Ext:  
Date you spoke with the second company representative:  
Have you paid any of the disputed charges?  
Did the company billing for these charges adjust or refund some or all of the disputed charges?  
If yes, what was the amount of the adjustment or refund?  
Willing to provide further written statements for use of the FCC or other agencies in enforcement actions against companies?  
Indicate the responsible carrier(s): unknown  
Other Carriers Listed:
Complaint Summary:
I wanted to add information to the case referenced about. More words that I heard in this show are "Shithole, asshole, shitfest, fuck, blown to shit, ass, hell." It sounds like somebody at the local broadcasting company or wherever played the wrong video for broadcasting. Please look into this as I am very offended. Thank you.

I have never watched the TV show "The Shield" before, however when I turned it on and I started hearing the words "Shit" and "God Damn it" on the television, I was shocked. I was curious if these words were now allowed to be said on national broadcast television now? If now, I believe that this should be addressed. This was on Channel 26 on COX digital cable.

Company Name:

Relationship with the Party:

Other Party that can be contacted?

**Amount of credit FCC effort generated:

Contacted the companies to resolve complaint?
If yes, name of company, name and number of company representative you spoke with:
Name: Phone: Ext:
Date you spoke with company representative:
If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:
Name: Phone: Ext:
Date you spoke with the second company representative:
Have you paid any of the disputed charges?
Complaint Summary:
Thank you for taking time to listen to my concerns.; As a member of OneMillionMoms.com, I am committed to stand against sex, violence and profanity on television, especially when children are likely to be watching.; I wanted to make you aware of Arby’s financial support for FX Network television shows that are of great concern to me as a parent.; "The Shield," "Nip/Tuck," "Rescue Me," and "Dirt" regularly show the most obscene and excessive displays of sex, violence and profanity on basic cable television.; Overall, I don’t think the FX Network is one that Arby’s would care to align its name with. Would you please investigate this matter on behalf of parents everywhere?; After doing so, I simply ask you to order your advertising off the FX Network completely.

Company Name:
Relationship with the Party:
Other Party that can be contacted?
Relationship:

**Amount of credit FCC effort generated:**

Contacted the companies to resolve complaint?
If yes, name of company, name and number of company representative you spoke with:
Name: Phone: Ext:
Date you spoke with company representative:
If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:
Name: Phone: Ext:
Date you spoke with the second company representative:
Have you paid any of the disputed charges?
Did the company billing for these charges adjust or refund some or all of the disputed charges?
Complaint Summary:
I think the show that was on was NipTuck, but the TV Guide said it was The Shield. I am not sure if my complaint is against an advertisement for a TV show or was the show that was airing at the time. If the scene that I view was an advertisement, I think the show might have been NipTuck. The scene that I saw as I was flipping through the channels on Cable One in Fargo was at about 10:55pm (give or take 5 minutes) on channel 51. The scene portrayed a young girl being raped. No skin was showing, but seems like any representation of rape-especially with minors—is illegal regardless of what time of day the programming is on cable TV.
JANUARY 8, 2007

F.C.C. (FED. COMM. COMMISSION)

1919 M STREET, NW
WASHINGTON, DC 20554

Received & Inspected
JAN 16 2007

FCC Mail Room

RE: OFFICIAL COMPLAINT

Dear Members of F.C.C.,

I have a major question, of which will lead into an official complaint, that I not only wish to be filed and investigated, but I will be pursuing to the fullest.

What sense does it make to govern the airwaves of our television networks, under the claim of “a source of protecting our children from indecent or immoral programming,” and at the same time you allow the things to air that do? For example, you fined the networks millions of dollars for “accidently” airing a 100th of a second exposure shot of the breast of Janet Jackson, that was covered the way Jerry Springer covers his guest exposure, and of which less than 1% of anyone was able to “actually see,” but yet you allow networks such as FX and USA to air programs such as "Nip-Tuck," "The Shield," and other movies with "Full Nudity," "Sex Acts," and language such...
as "Goddamn," "Fuck," or "Shit." Many out of ignorance, or just plain stupidity, will try to claim as a post-defense, that:

"Well, those networks are broadcast over the satellite, and are being paid for!"

First of all, ABC, NBC, and CBS are "also broadcast" over the satellite to all of their affiliates, so the programming may be rebroadcast within those areas, and secondly they are being paid for as well, through both cable and satellite providers.

So that excuse is an admittance of either:

(a) All the money collected on the Super Bowl mismatch must be refunded, due to any network being paid for, or is on the satellite is not under your authority, meaning that because U.S.A. and FX can show sex and uncensored language, then we can now expect to see "Deep Think" on NBC, or:

(b) Protecting our children is really not the issue here, nor has it ever been.

Bottom line is this: if any of those networks are included within a "basic cable tier," whether or not it be basic, or expanded basic, those networks, from ABC to FX, are under the exact same broadcast rules that any other network that
can be accessible to anyone, is also under. The only networks that are exempt from any restrictions, with the exception of "penetration" within programming depicting sexuality, are networks such as Showtime, HBO, Cinemax, The Movie Channel, Starz, or The Playboy Channel, of which are "SUBSCRIPTION NETWORKS." So, if anyone wishes to use the aforementioned excuse, then either make FX, USA, Spike TV, or any other network currently "crossing the line" with prohibited programming, all subscription networks such as HBO, that is only viewed by subscribers and scrambled to those whom have the legal right to not have it come into their homes, or go ahead and just let everyone broadcast what they wish. Do you not realize that by allowing regular networks, or basic cable networks, broadcast any such programming, regardless of what time it airs, you become a complicit in sexual exploitation for minors? Enlighten your Chairman of that one, and ask him if he wants to charge what is going on, or go to jail on millions of counts, of which I don't see a problem of obtaining an indictment on?

If this issue is not resolved, or if I become ignored on this, not only will I file criminal charges on your Chairman, of which will definitely
make the "Mark Foley" incident look like child's play, but I will file a class action suit, on behalf of ABC, NBC, and CBS, to recover monies of which you fenced them -- not to exclude clear channel -- and all of their affiliates, and a Tort Claim on behalf of every U.S. child against the F.C.C., for its failure to protect them. Furthermore, I will call for a nationwide boycott of all products and services of sponsor of who advertises on FX or USA Networks.

I thank you for your time, and I await your prompt, prompt response to this very serious issue.

Respectfully Yours,

[Signature]

[CC: Records]
Complaint

Type: Broadcast  Account Type: Residential  
Congressional

Current Status: Closed on 5/11/2005 9:09:24 PM

Municipal Commission; 445 12th St, S.W.; Complaints and Political Programming Branch; Enforcement Division, Mass Media Bureau; Washington, DC 20554; This is a formal COMPLAINT of indecency on broadcast television. My complaint concerns the PROGRAM ON: ; Network: ; Program Name: THE SHIELD; Broadcast Date: March 15,2005; Broadcast Time: EST; My Affiliate: FX Cable Network; Description of Indecency: THE SHIELD routinely depicts the most explicit sexual content and nudity, obscene language and graphic violence imaginable. Episodes have included a police officer forced to fellate a gang member at gun-point; a police officer forcing a gang-member's face into an electric stove burner; and explicit language, including "d--k" snd "s--t."; COMPLAINANT RESPECTFULLY REQUESTS THAT THE FCC ACKNOWLEDGE RECEIPT OF THIS COMPLAINT, AND THAT THE FCC KEEP ME INFORMED OF THE PROGRESS AND RESULTS OF YOUR INVESTIGATION INTO THIS MATTER.; Sincerely;

Contact Name: Best Time to Call:
Contact Number:
Email Address:
PO Box: Address:
City: Madison State: CT

Company Name:
Relationship with the Party:
City: State: Zip:

Other Party that can be contacted?

Relationship:
City: State: Zip:

**Amount of credit FCC effort generated:** $0.00

Contacted the companies to resolve complaint?
If yes, name of company, name and number of company representative you spoke with:
Name: Phone: Ext:
Date you spoke with company representative:
Complaint Type: Cable

Account Type: Residential

IC Number: 05-R1471529
Case Type: Complaint

Date Received: 08/05/2005
Complainant:

Date Entered: 08/05/2005
Date Assigned: 08/05/2005

Entered By: Assigned To:
Date Assigned: 08/05/2005
Date Reassigned:

Date Closed: 11/25/2005
Response Date:

Closed By:
Original Analyst:

Close Letter Needed? O Yes O No

Current Status: Closed

Complaint Summary:

[redacted] wrote on 8/4/2005 10:32:00 AM; Belvidere, IL 61008-8576; Federal Communications Commission; 445 12th St, S.W.; Complaints and Political Programming Branch; Enforcement Division, Mass Media Bureau; Washington, DC 20554; This is a formal COMPLAINT of indecency on broadcast television. My complaint concerns the PROGRAM ON: Network: FOX; Program Name: The Shield; Broadcast Date: 09/05; Broadcast Time: 9:00pm CT; My Affiliate: 39; Description of Indecency: Sex, profanity, violence (rape); COMPLAINANT RESPECTFULLY REQUESTS THAT THE FCC ACKNOWLEDGE RECEIPT OF THIS COMPLAINT, AND THAT THE FCC KEEP ME INFORMED OF THE PROGRESS AND RESULTS OF YOUR INVESTIGATION INTO THIS MATTER.; Sincerely;

Apparent Carrier(s):

Contact Name: Best Time to Call:
Contact Number: Fax Number:
Email Address: Internet Address:
PO Box: Address:
City: Belvidere State: IL

Company Name: Relationship with the Party:

Other Party that can be contacted?
Relationship:
City: State: Zip:

**Amount of credit FCC effort generated:

Contacted the companies to resolve complaint?
If yes, name of company, name and number of company representative you spoke with:
Name: Phone: Ext:
Date you spoke with company representative:
If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:
Name: Phone: Ext:
Date you spoke with the second company representative:
Have you paid any of the disputed charges?
**Complaint Summary:**

The complaint was filed on August 2, 2005, at 12:29:29 AM by an individual from Necedah, Wisconsin. The Federal Communications Commission, located at 445 12th Street, S.W., Complaints and Political Programming Branch, Enforcement Division, Mass Media Bureau, Washington, DC 20554, is the recipient of the complaint. The complaint concerns an indecency on broadcast television related to the program "The Shield," which aired on July 28, 2005, at 9:00 PM CT. The complaint details the use of sexual action and four-letter words multiple times. The complainant respectfully requests acknowledgment of receipt and information about the progress and results of the investigation.

**Company Name:**

**Relationship with the Party:**

**Other Party that can be contacted?**

**Amount of credit FCC effort generated:** $0.00

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

- **Name:**
- **Phone:**
- **Ext:**
- **Date:**

Contacted the second company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:

- **Name:**
- **Phone:**
- **Ext:**
- **Date:**

Have you paid any of the disputed charges?
Complaint Summary:
Dear FX Network Advertiser, Bluntly put, the FX Network airs the filthiest and most offensive content on cable television. Are you aware that included in a single episode of Rescue Me, the "GD" and the "s" words were used 47 times in a single hour? If this wasn't enough, it contained another 62 offensive profanities. In addition, the episode also included two graphic rape scenes, which included a man beating a woman in the process. Other companies have already put the FX Network on their "blackout" list due to the graphic and offensive content of its programs like "Nip/Tuck," "The Shield," "Rescue Me," and "It's Always Sunny in Philadelphia." I strongly encourage you to look into the FX Network. Particularly at the shows "Nip/Tuck," "The Shield," "Rescue Me," and "It's Always Sunny in Philadelphia." I look forward to hearing from you very soon regarding my request.
Complaint Type: Satellite  
Account Type: Residential  

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Current Status: Closed

Complaint Summary:
This form required a specific program but DirecTV in general has not been providing the ratings on many programs. This particular program has copious amounts of blood which is even shown in the commercials. If this were a video game the show AND its commercials would be rated M due to the blood splattering. DirecTV has not been providing the ratings on many shows. The TV rating is intact but that means I must program both the TV and the DirecTV receiver. Another specific program I noticed this occurring on is "The Shield" (also on Spike) which is rated MA but comes across as "None" on the DirecTV system.

Company Name:  
Relationship with the Party:  
Other Party that can be contacted?  
**Amount of credit FCC effort generated:**

Contacted the companies to resolve complaint?  
If yes, name of company, name and number of company representative you spoke with:  
Name:  Phone:  Ext:  
Date you spoke with company representative:  
If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:  
Name:  Phone:  Ext:  
Date you spoke with the second company representative:  
Have you paid any of the disputed charges?  
Did the company billing for these charges adjust or refund some or all of the disputed charges?  
If yes, what was the amount of the adjustment or refund?
FCC
Enforcement Bureau of Offensive Investigation
And Hearing Division
445 12th Street, SW
Washington, DC 20554

April 19, 2004

To Whom It May Concern:

I am writing this letter in reference to what I believe anyone with any morals would consider vile. My family was watching television last evening (April 18th, 2004) when I started flipping through the channels. I briefly stopped on channel 27, (FX). It was approximately 8:45 in the evening. To my horror and dismay, a character in the show “The Shield” proceeded to say in a scene, “Have you ever sucked a DICK?” Then proceeded to undo his pants.

I cannot believe that even a cable show could get away with this obscene language. I was offended and sickened that the FCC would even consider allowing this kind of garbage on television during hours when children are watching. I do not know what kind of effect this scene will have on my family. I could not sleep I was so enraged and sickened by what I had heard. I will be contacting an attorney as soon as I hear from your office. I may not ever be able to turn a television set on again due to this vulgar situation shown on national television. There must be a point where something this graphic and disgusting is simply not tolerated. I have read what is on your web site and according to it, this scene met every criteria for being obscene, cable or not. Therefore you the FCC should not of allowed it to air. I have the time and the resources to take on something of this importance and make it a mission. I will not subject my child or myself to trash such as this.

I do not consider myself a prude in any fashion. I believe that if one does not like to watch pornography simply do not go buy it. Television is different. The content of this scene was way over the edge. It went way beyond a mature situation. As an adult, I was sickened by it.

I will be awaiting your reply.

Sincerely,

[Redacted]
I am an educator in the Bitterroot Valley who has studied neurodevelopment and taught on learning processes, intelligences, styles of learning, and brain functions. After reviewing numerous assessments and studying visual, audio and literary education, I saw some interesting statistics regarding the effects that each form of material has upon the memory and the associations made by children and adults. The brain and subconscious have involuntary and voluntary responses to information. The brain does not filter out, but accepts every piece of information that passes in through the senses. The material is involuntarily stored and retained, being retrieved automatically when any type of similar experience, images or words are presented again. We do not control the processing of information - the brain is pre-wired to perform such actions, just as the stomach system functions to process the food or information that comes through.

Studies show that what we see and hear have a greater impact on our thoughts, words and behavior than was previously believed. The only time I am able to respond to "bad food" that has entered my stomach is either before - when I choose what I am going to eat, or afterwards when I have to take an antacid or medicine to relieve the pain or indigestion. If I have eaten something that is spoiled or has bacteria, then my body will react to protect itself from food poisoning. In the auditory and visual sense, there are no such filtering systems. There are so many negative images and stimulus on the air waves and television that come without our ability now to filter before we see it - we don't even have a choice, the media has now made for us the decision on what "food" we will take into our systems. It is like being force fed - even if I don't want to eat some "foods." If I complain about what I don't like, there are those that will call me intolerant, when some things are just not good for me, and that is called politically incorrect, bigoted and prejudice.

If someone came into my home and said or did some of things that I see on television or hear on the radio - I would throw them out of my home. But these things are being done in front of my face, the material just comes in a different package. If I take my nine year old son with me into any retail outlet, we will be force-fed a media "diet" of nudity, offensive language, lust, arrogance, adultery, murder - you name it. I don't care for that diet, and my little one is too young to make the decision for himself. The FCC no longer looks at diet standards, only what is popular, or will sell the wares of those paying the grants - even if it hurts the public. This was once a free country where we were free to decide what we wanted to eat, or not eat. I believe that parents have a right to decide what our children see or hear, but more importantly I believe that as an American citizen I should have the right to a healthy diet if I want to.

The broadcasters and networks have made it clear by their response to the ridiculous Superbowl display, that they are refusing to listen to the concerned American citizens - who are parents and educators concerned about their "media diet." For once I would like to see that my freedom of CHOICE to filter out what makes me sick, isn't taken away. I learned by eating enough "rotten" food in my past, what my body tolerates and doesn't. I
now desire a different diet. If this choice to change segregates me into a class labeled "moral" or "religious," I know that at least I won't be living with the "heart-burn" or indigestion that results. Representative Ose from California has introduced a bill - HR 3687, so there can be a ban on the use of the 'f' word. I am supporting this bill, hoping that my freedom to filter out garbage will be respected; in the same way I wouldn't want to be forced to eat spoiled food, or garbage. I hope you will too.

Hamilton, MT 59840
May 4, 2005

Potomac, MD 20854

Federal Communications Commission
Enforcement Bureau
Investigations and Hearings Division
445 12th Street, SW
Washington, DC 20554

Dear Sirs,

I am a suburban mother of two young children, and I am not in the practice of writing letters of this nature. However, last night, while watching television with my husband, I came across a program that I found to be so utterly offensive, I felt absolutely compelled to file a formal complaint.

The program in question was called "The Shield," broadcast on Fox (FX) at 10pm (5/3/05). I realize there is a relaxing of restrictions for the later viewing hours in which children are less likely to be viewing, but I must say, this complaint was offensive to me and had nothing to do with the possibility of children viewing.

The program REPEATEDLY used the word "shit," "God damn" and other examples of extreme profanity. In addition to excessive violence (which I know we have all sadly become accustomed to), there were explicit sexual scenes. The entire program crossed a line, and made me quite angry. I frankly could not believe the FCC would permit such things to be shown on the public airwaves.

I absolutely demand that the FCC review the content of this program and enforce the necessary restrictions. Such vulgarities should clearly not be permitted.

Thank you for your attention to this.

Sincerely,

[Signature]

[Redacted] b(c)
Complaint Summary:
A rape was graphically depicted. The woman was yelling and struggling. Viewers could see him hoist up her skirt from behind. She was yelling that he was too big or powerful or something. Then viewers could see her look of agony as he rammed up against her from behind. It was so graphic and disgusting. I can't believe people want this kind of exploitive violence shown on TV. I'm sure a lot of kids watch the FX station.

Fax Number:  
Email Address:  
POBox:  
City: Southlake

On Behalf Of:  
Company Name:  
Party's Name:  
Relationship with the Party:  
Party's Contact Number: Ext.  
PO Box:  
Address:  
City: State: Zip:  

Other Party that can be contacted?  
Name:  
Relationship:  
Contact Number: Ext.  
Address:  
City, State: Zip:
Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: DNC Wireless

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code:

Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you:

2. your telephone number(s) on which the call or fax was received:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the “opt-out” number(s) provided in the call(s) or on the fax(es):

   (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)

5. Have you: (a) purchased anything from the company being advertised in the call or fax;

   (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: 01-09-06
(2) Time of Program: 9 pm
(3) Network: FX
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material:

   Southlake, TX
   The Shield

(5) City and State Where Program Was Viewed:

(6) Name or DJ/Personality/Song/Film:

Correspondence Type:

○ Complaint ○ Inquiry Source Code:

Apparent Carrier(s):

Re-Serve Carrier(s):

Responding Carrier(s):

Assigned Subject Code:

Supervisor Check:

○ Yes ● No

Assign Code Acronym:

Activity Code:

Direct

Sub-Category:

Final Responsible Party:

Copy of Response Sent to Consumer by Carrier?:

○ Yes ○ No

Mediation with Carrier/Complainant?:

○ Yes ○ No

Response Type:

Referral Information

Date Referred:

Referred To:

Agency Name(s):

Company Name(s):
Complaint Type: 

Account Type: 

For: 

Congressional Complaint: 

C Number: 06-WB11615174 

Date Received: 03/21/2006 

Date Entered: 03/27/2006 

Entered By: FCC NOTES01 

Assigned To: 

Date Closed: 

Closed By: 

Close Letter Needed?: 

Supervisor Check: 

Case Type: 

Complainant: 

Date Assigned: 

Date Reassigned: 

Service Date: 

Response Date: 

Original Analyst: 

Purged By: 

Purged Date: 

Removed By: 

Removed Date: 

Indecency Referral Code: 

Current Status: New - Not Assigned 

Associated Case: 

Complaint Summary: 

Homosexual activity between two men 

Duplicate Credit Checked: Yes 

Problem Number: 

Title: None 

First Name: 

Middle Initial: 

Last Name: 

Contact Name: 

Fax Number: 

Email Address: 

PO Box: 

City: Evansville 

Consumer's Telephone Number: 

TTY Number: 

Internet Address: 

State: IN 

Zip: 47714 

Best Time to Call: 

Ext. 

Address: 

City: State: Zip: 

On Behalf Of: 

Company Name: 

Relationship with the Party: 

Party's Name: 

relationship: 

Party's Contact Number: Ext. 

PO Box: 

Address: 

City: State: Zip: 

Other Party that can be contacted? 

Name: 

Contact Number: Ext. 

Address: 

City: State: Zip: 

*Amount of credit FCC effort generated: 

Duplicate Credit Checked: Yes 

Have you paid any of the disputed charges? 

Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you: Ext:

2. your telephone number(s) on which the call or fax was received:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the *opt-out* number(s) provided in the call(s) or on the fax(es):
   (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)

5. Have you: (a) purchased anything from the company being advertised in the call or fax;
   (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: 3/17/06
(2) Time of Program: 9pm
(3) Network: spike
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: 23
(5) City and State Where Program Was Viewed: evansville, in the shield

Updated? Yes No

ANALYSIS SECTION

Correspondence Type: Complaint Inquiry Source Code:

Apparent Carrier(s):

Responding Carrier(s):

Re-Serve Carrier(s):

Assigned Subject Code:

Activity Code: Direct AssIGNED CODE Acronym:

Final Responsible Party: Direct Sub-Category:

Copy of Response Sent to Consumer by Carrier?: Yes No

Mediation with Carrier/Complainant?: Yes No

Response Type:

Referral Information

Date Referred:

Agency Name(s): Company Name(s):

Referred To:

Referenced to:

Deferment Information

Date Deferred:

Reason:

Date Undeferred:
INQUIRY FOR

Complaint Type: Cable
Account Type: Residential
Congressional Complaint: No

IC Number: 07-WB13046598
Case Type: Inquiry
Complainant: [Redacted]

Date Received: 05/16/2007
Date Entered: 05/16/2007
Date Assigned: 05/17/2007
Date Reassigned: [Blank]
Assigned To: OSCAR Server
Service Date: [Blank]

Date Closed: 05/18/2007
Response Date: [Blank]
Original Analyst: [Blank]
Purged By: [Blank]

Close Letter Needed: Yes [X] No [Blank]
Closed By: [Blank]
Purged Date: [Blank]
Removed By: [Blank]
Removed Date: [Blank]

Supervisor Check: Yes [X] No [Blank]

Current Status: Closed

Problem Number:

<table>
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<tr>
<th>Title: None</th>
<th>First Name: [Redacted]</th>
<th>Middle Initial:</th>
<th>Last Name: [Redacted]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Name: [Redacted]</td>
<td>Contact Number: [Redacted]</td>
<td>Best Time to Call:</td>
<td>Consumer's Telephone Number: Ext.</td>
</tr>
<tr>
<td>Fax Number: [Redacted]</td>
<td>Email Address: [Redacted]</td>
<td>Internet Address:</td>
<td>Address: Bossier City</td>
</tr>
<tr>
<td>PO Box: [Redacted]</td>
<td>City: Bossier City</td>
<td>State: LA</td>
<td>Zip: 71111</td>
</tr>
</tbody>
</table>

On Behalf Of:

Company Name: [Redacted]
Party’s Name: [Redacted]
Party’s Contact Number: Ext.
PO Box: [Redacted]
Address: [Redacted]
City: [Redacted]
State: [Redacted]
Zip: 71111

Other Party that can be contacted?

Name: [Redacted]
Contact Number: Ext.
Address: [Redacted]
City: [Redacted]
State: [Redacted]
Zip: [Redacted]

Amount of credit FCC effort generated: [Redacted]
Duplicate Credit Checked: Yes [X] No [Blank]

Have you paid any of the disputed charges?

Associated Case:

Adding onto case FORM47SB: 07-WB13046580: I wanted to add information to the case referenced about. More words that I heard in this show are "shithead, asshole, shithead, fuck, blowed to shit, ass, hell." It sounds like somebody at the local broadcasting company or wherever played the wrong video for broadcasting. Please look into this as I am very offended. Thank you.

Apparent Carrier(s):

Yes [X] Check here if you wish to serve both a Wireline and Wireless carrier.

Thank you.
Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: 

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: 

Phone: Ext

c. Which type of service is involved with your complaint:

TCPA Information from 475

1. the telephone number of the individual or company who called or texted you: 

2. your telephone number(s) on which the call or text was received: 

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax including any identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or on the fax(es): 
lbs. number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes:

5. Have you: (a) purchased anything from the company being advertised in the call or fax; 
(b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company:

Broadcast Information from 475

(1) Date of Program: 5/15/07
(2) Time of Program: 9:00pm CST
(3) Network: FX
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: Ch 26 on COX Cable
(5) City and State Where Program Was Viewed: Santa Rosa, CA
(6) Name of Program or DJ/Personality/Song/Film: The Shield

Updated: Yes  No

ANALYSIS SECTION

Correspondence Type: Complaint  Inquiry  Source Code: Internet

Apparent Carrier(s): 

Responding Carrier(s): 

Assigned Subject Code: Programming Issues

Program Type: Cable

Activity Code: Direct

Assigned Code Acronym: PROG

Sub-Category: Prolene (PROF)

Additional Sub-Category:

Copy of Response Sent to Consumer by Carrier?: Yes  No

Mediation with Carrier/Complainant?: Yes  No

Response Type:

Referral Information

Data Referred: 

Referred To: Agency Name(s): 

Company Name(s): 

Consumer Referral Letter/Agency Refusal
COMPLAINT FOR

Complaint Type: Unknown Media Type

Account Type: Residential

Congressional Complaint: □

Current Status: Closed

Complaint Summary:
Use of gd a lot, sexual conduct in every manner.

Problem Number:
Title: None
First Name: [Redacted]
Middle Initial: [Redacted]
Last Name: [Redacted]
Best Time to Call: [Redacted]
Consumer's Telephone Number: [Redacted]
TTY Number: [Redacted]
Internet Address: [Redacted]
Address: Tuscaloosa
City: Tuscaloosa
State: AL
Zip: 35401

On Behalf Of:
Company Name:

Party's Name:
Relationship with the Party:

Party's Contact Number: Ext.
PO Box: [Redacted]
Address: [Redacted]
City: [Redacted]
State: AL
Zip: [Redacted]

Other Party that can be contacted?
Name:
Relationship:
Contact Number: Ext.
Address: [Redacted]
City: [Redacted]
State: Zip: [Redacted]

Duplicate Credit Checked: □ Yes □ No

Have you paid any of the disputed charges?
Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: Don't know

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint:

   1. the telephone number of the individual or company who called or faxed you:
   2. your telephone number(s) on which the call or fax was received:
   3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:
   4. the "opt-out" number(s) provided in the call(s) or on the fax(es):
       (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)
   5. Have you: (a) purchased anything from the company being advertised in the call or fax;

Broadcast Information from 475B

(1) Date of Program: 3/107
(2) Time of Program: 7 pm
(3) Network: 
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: Tuscaloosa, AL
(5) City and State Where Program Was Viewed:
(6) Name of Program or DJ/Personality/Song/Film: Shield

ANALYSIS SECTION

Correspondence Type: ● Complaint ○ Inquiry Source Code: Internet

Apparent Carrier(s):

Responding Carrier(s):

Activity Code:

Final Responsible Party:

Copy of Response Sent to Consumer by Carrier?: ○ Yes ○ No

Mediation with Carrier/Complainant?: ○ Yes ○ No

Referral Information

Date Referred: 03/26/2007

Agency Name(s): Company Name(s):
COMPLAINT FOR

Complaint Type: Unknown
Media Type: Account Type: Residential

Congressional Complaint

Referral

Referral Code:

Current Status: Closed

Complaint Summary:
Several uses of the word shit, god damn, god damn it. One scene where a cop is with a hooker and she says, "Show me your cock." The cop unzips his pants and she walks up and you can tell that she grabs his privates even though you can't see it. Another scene where a cop is talking to a lady in an office of a church and in the course of the conversation the cop says the word shit. She replies, "Don't talk that way this is a holy place." The cop replies, "Jesus can kiss my ass!" I have submitted two other complaints with your department concerning this show. I would like to know if there is anything being done about this show and how obscene it is. Isn't it your job to stop this kind of language and obscenity on TV? Please let me know what is being done about this show. I would greatly appreciate it.

Thank you,

Joseph City

On Behalf Of:

Company Name: Party's Name: Relationship with the Party:

Party's Contact Number: Ext. PO Box: Address:
City: State: Zip:

Other Party that can be contacted?

Name: Relationship:
Contact Number: Ext.
Address:
City, State, Zip:

**Amount of credit FCC effort generated:**
Duplicate Credit Checked: Yes □ No □

Have you paid any of the disputed charges?
Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: Comcast

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you:

2. your telephone number(s) on which the call or fax was received:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the “opt-out” number(s) provided in the call(s) or on the fax(es):
(List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)

5. Have you: (a) purchased anything from the company being advertised in the call or fax;
(b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: 5-22-07
(2) Time of Program: 9:00pm MST
(3) Network: FX
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: Channel 136
(5) City and State Where Program Was Viewed: Joseph City, AZ
(6) Name of Program or DJ/Personality/Song/Film: The Shield

ANALYSIS SECTION

Correspondence Type: □ Complaint □ Inquiry Source Code: Internet

Apparent Carrier(s): 

Responding Carrier(s): 

Activity Code: Direct

Final Responsible Party:

Copy of Response Sent to Consumer by Carrier?: □ Yes □ No

Mediation with Carrier/Complainant?: □ Yes □ No 

Response Type:
COMPLAINT FOR

Complaint Type: Unknown Media Type
Account Type: Residential

Current Status: Closed

Complaint Summary:
Again, the words God Damn It, Shit, Bullshit, Dickhead and Asshole were used in this program. I thought it was against the law to cuss on the airways. Please do your job and have these words taken out of the program.

Have you paid any of the disputed charges?

Duplicate Credit Checked: ☐ Yes ☐ No
Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: Stock Watch
b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:
c. Which type of service is involved with your complaint:

TCPA Information from 475
1. the telephone number of the individual or company who called or faxed you:
2. your telephone number(s) on which the call or fax was received:
3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:
4. the "opt-out" number(s) provided in the call(s) or on the fax(es):
   (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)
5. Have you: (a) purchased anything from the company being advertised in the call or fax;
   (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B
(1) Date of Program: 04-10-07
(2) Time of Program: 7:00pm MST
(3) Network: FX
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: Joseph City, AZ
(5) City and State Where Program Was Viewed: The Shield

ANALYSIS SECTION
Correspondence Type: □ Complaint □ Inquiry Source Code: Internet

Apparent Carrier(s): Re-Serve Carrier(s):

Responding Carrier(s): Assigned Subject Code: Programming Issues

Program Type: Unknown

Activity Code: Direct Assigned Code Acronym: PROG

Sub-Category: Profane (PROF)

Final Responsible Party:

Additional Sub-Category:

Copy of Response Sent to Consumer by Carrier?: □ Yes □ No

Mediation with Carrier/Complainant?: □ Yes □ No

Response Type:

Referral Information
Date Referred: 05/02/2007

Referred To: Agency Name(s): Company Name(s):
Consumer Information Management System (06-WB11769024)

### Consumer Information

**IC Number:** 06-WB11769024  
**Control ID:** CIMS00000033994  
**Submission Method:** Web  
**Status:** Closed  
**Date Received:** 05/06/2006  
**Date Entered:** 5/6/2006 6:00:00 PM  
**Date Assigned:** 5/6/2006  
**ControlID:**  
**Date Entered:** 5/6/2006  
**Date Edited:** 5/6/2006 6:00:00 PM  
**Date Closed:** 5/10/2006  
**Assigned Code Acronym:** PCCR  
**Assigned Code:**  
**Assigned Code:**  
**Assigned Code:**  
**Assigned Code:**  
**Assignment Method:** Web  
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**Date Reassigned:**  
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**Date Closed:** 5/10/2006  
**Assigned Code Acronym:** PCCR  
**Assigned Code:**  
**Assigned Code:**  
**Assigned Code:**  
**Assigned Code:**  
**Assignment Method:** Web  
**Entered by:** cgb.475  
**Date Reassigned:**  
**Date Closed:** 5/10/2006  
**Assigned Code Acronym:** PCCR  
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**Assigned Code:**  
**Assigned Code:**  
**Assign...
Complaint Type: Broadcast  
Account Type: Residential  

| IC Number: | 05-R1346562 | Case Type: | Complaint |
| Date Received: | 05/17/2005 | Complainant: | |
| Date Entered: | 05/17/2005 | Date Assigned: | 05/17/2005 |
| Entered By: | | Date Reassigned: | |
| Assigned To: | | Service Date: | |
| Date Closed: | 05/19/2005 | Response Date: | |
| Closed By: | | Original Analyst: | |
| Close Letter Needed? | Yes | Purged Date: | |

Current Status: Closed

Complaint Summary:

[Redacted] wrote on 5/11/2005 9:09:24 PM: [Redacted] Madison, CT 06443; Federal Communications Commission; 445 12th St, S.W.; Complaints and Political Programming Branch; Enforcement Division, Mass Media Bureau; Washington, DC 20554; This is a formal COMPLAINT of indecency on broadcast television. My complaint concerns the PROGRAM ON; Network: ; Program Name: THE SHIELD; Broadcast Date: March 15, 2005; Broadcast Time: EST; My Affiliate: FX Cable Network; Description of Indecency:; THE SHIELD routinely depicts the most explicit sexual content and nudity, obscene language and graphic violence imaginable. Episodes have included a police officer forced to fellate a gang member at gun-point; a police officer forcing a gang-member’s face into an electric stove burner; and explicit language, including “d*k” and “s–t.”; COMPLAINANT RESPECTFULLY REQUESTS THAT THE FCC ACKNOWLEDGE RECEIPT OF THIS COMPLAINT, AND THAT THE FCC KEEP ME INFORMED OF THE PROGRESS AND RESULTS OF YOUR INVESTIGATION INTO THIS MATTER.; Sincerely: [Redacted]

Company Name:  
Relationship with the Party:  
Other Party that can be contacted?  
Relationship:  
**Amount of credit FCC effort generated:** $0.00  

Contacted the companies to resolve complaint?
If yes, name of company, name and number of company representative you spoke with:
Name:  
Phone:  Ext:  
Date you spoke with company representative: