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Description of document: **Informal complaints to the FCC about the TV show 'The Sopranos,' Jan 2003 – Feb 2009**

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Source of document: Federal Communications Commission
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Federal Communications Commission
Consumer & Governmental Affairs Bureau
Washington, D.C. 20554

CGB

February 9, 2009

FOIA No. 2009-173

This letter responds to your recent Freedom of Information Act ("FOIA") request received by the Federal Communications Commission (the "FCC" or "Commission") and assigned to the Consumer & Governmental Affairs ("CGB") Bureau by the Commission's FOIA Office on January 9, 2008. Your request sought copies of all informal complaints received at the FCC regarding the television show "The Sopranos" between January 2003 and the present.

CGB conducted a search of the database in which we maintain the records of informal complaints filed by, or on behalf of, consumers. Our search identified nine complaints responsive to your request. The responsive documents are enclosed. All personal, identifying information relating to the individuals who submitted or are named in the enclosed complaints has been redacted pursuant to FOIA Exemption 6, 5 U.S.C. § 552(b)(6), and Section 0.457(f) of the Commission's rules, 47 C.F.R. § 0.457(f). A release of this information would constitute a clearly unwarranted invasion of personal privacy under the Privacy Act, 5 U.S.C. § 552a(b). In addition, certain FCC employee names have been redacted pursuant to FOIA Exemption 2, 5 U.S.C. § 552(b)(2), and Section 0.457(b) of the Commission's rules, 47 C.F.R. § 0.457(b).

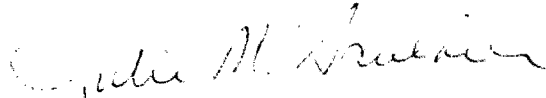
Please be advised that the Commission receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, the existence of a complaint filed against a particular business entity does not necessarily indicate wrongdoing by the company.

We are required by the FOIA, 5 U.S.C. § 552(a)(4)(A)(i), and Section 0.470 of the Commission's rules, 47 C.F.R. § 0.470, to charge FOIA requesters certain fees, depending on the classification of requesters into one of three categories defined in Section 0.466 of the Commission's rules, 47 C.F.R. § 0.466. The categories are: (1) commercial use requesters; (2) educational and noncommercial scientific institution requesters and requesters who are representatives of the news media; and (3) all other requesters. Your request was categorized as an "all other" request by the FCC's FOIA Office. Section 0.470(a)(3) of the Commission's rules, 47 C.F.R. § 0.470(a)(3), provides that all other requesters are not charged for the first two hours of search time and the first

100 pages of reproduction. Because your request falls within these guidelines, there are no charges associated with processing it.

If you consider this response to be a denial of your FOIA request, you may file an application for review of this decision with the Commission's Office of the General Counsel within 30 days in accordance with Section 0.461(j) of the Commission's rules, 47 C.F.R. § 0.461(j).

Sincerely,

A handwritten signature in cursive script, appearing to read "Julie M. Saulnier".

Julie M. Saulnier
Député Chief
Consumer Policy Division
Consumer & Governmental Affairs Bureau

Case Information			
Control ID : CIMS00000996937	IC Number : 08-WB13899198	Submission Method : Web	Status : Closed
Complaint Type : Cable	Assigned Subject Code : Programming Issues	Sub-Category : Indecent	Assigned Code Acronym : INDE
Owner Rep Number : SPT08	Creator : cgb.475	Problem Submitted Time : 6/30/2008 11:10:48AM	Date Closed : 7/13/2008
Contact Information			
Consumer's Name : [REDACTED] b6	Phone : [REDACTED]	Best Time to Call :	
Address : [REDACTED] b6	Address 2 : b6	P. O. Box :	
City / State / Zip : YORKTOWN VA 23690	Title :	Fax Number :	
Email : b6 [REDACTED]	Company :		
On Behalf Of :	Phone :	Relationship :	
Behalf Of Address :	Address 2 :	P.O.Box :	
Behalf Of City/St/Zip :	Behalf Of Company Name :		
Indecency			
Date of Program : 6-15-08	Call Sign/Channel/Frequency : Cox channel 28		
Time of Program : 10 AM	City/State of Program : Yorktown, VA		
Network : A&E Network	Program Type : Cable		
Name of Program/DJ/Personality/Song/Film : The Sopranos			
Problem Description			

The Sopranos show has a TVMA rating, and here are 2 examples of why it should not be airing before 11 PM, or at the least 10.

1-This particular Sopranos incident was aired a Sunday morning on June 15th or the Sunday before or after that, and started off by showing the lead actor in bed humping his wife or somebody else although it was under the covers, it was very obvious what they were doing.

2-This show also has a lot of bleeps, so A&E must be aware of the inappropriate language. Although they dubbed with "frigin", teenagers know what they mean, so the language reference is still there.

Kids are out of school now, so we have to do even more to give them shows that have a lot less violence and other inappropriate content.

INQUIRY FOR [REDACTED] b6

Complaint Type: Broadcast

Account Type: Residential

Congressional Complaint

IC Number:	04-R0821316	Case Type:	Inquiry
Date Received:	11/12/2004 <input checked="" type="checkbox"/>	Complainant:	[REDACTED] b6
Date Entered:	11/12/2004	Date Assigned:	11/12/2004
Entered By:	[REDACTED] b2	Date Reassigned:	
Assigned To:	[REDACTED] FCCIN b2	Service Date:	
Date Closed:	11/15/2004	Response Date:	
Closed By:	[REDACTED] b2	Original Analyst:	
Close Letter Needed?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Indecency Referral Code:	

Current Status: Closed

Associated Case:

Complaint Summary:

b6 [REDACTED] wrote on 11/11/2004 10:55:04 AM : ; To whom it may concern:; I just read that the reason "Saving Private Ryan" isn't being aired this; evening on ABC affiliate stations is that it's violent and would air over tv; waves the F-word before 10PM.; I am stunned by the hypocrisy of that ruling.; 1) There is so much violence in prime time television, it's frightening.; 2) One of the top TV shows, "Sopranos," is both incredibly violent and has; "f---" as almost every third word in most episode scripts, the main reason I; don't watch it.; In this day and age, unfortunately, it is ludicrous to use either violent; content or abusive language content as the justification for not showing a; truly stunning movie, whether on a major network affiliate or on cable. I'll; be curious to research what is being aired in its stead.; Thank you for your time.; [REDACTED]

AZ 85260; [REDACTED] learn

b6 more at [REDACTED] / b6 b6

Apparent Carrier(s): [REDACTED]

Yes<< Check here if you wish to serve both a Wireline and Wireless carrier.

Problem Number:

Title: None	First Name: [REDACTED] b6	Middle Initial:	Last Name: [REDACTED] b6
Contact Name:	[REDACTED] b6	Best Time to Call:	
Contact Number:	(000) 000-0000 Ext.	Consumer's Telephone Number:	Ext.
Fax Number:		TTY Number:	
Email Address:	[REDACTED] b6	Internet Address:	
PO Box:		Address:	b6 [REDACTED]
City:	Scottsdale	State:	AZ
		Zip:	85260

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:

Contact Number: Ext.	Address: City, State: Zip:
**Amount of credit FCC effort generated:	\$0.00 Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

b. Telephone number for the carrier(s) or company(ies) involved

with your complaint, including area code:

Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you:

Ext:

2. your telephone number(s) on which the call or fax was received:

Ext:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or on the fax(es):

(List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)

Ext:

5. Have you: (a) purchased anything from the company being advertised in the call or fax; (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

(1) Date of Program:

(2) Time of Program:

(3) Network:





(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material:

(5) City and State Where Program Was Viewed:

(6) Name of Program or DJ/Personality/Song/Film:

Updated? Yes No

ANALYSIS SECTION

Correspondence Type:	<input type="radio"/> Complaint <input checked="" type="radio"/> Inquiry	Source Code:	Email
Apparent Carrier(s):		Re-Serve Carrier(s):	
Responding Carrier(s):		Assigned Subject Code:	Programming Issues
		Program Type:	
Activity Code:	Direct	Assigned Code Acronym:	PROG
Final Responsible Party:		Sub-Category:	 Obscene (OSBC)
		Additional Sub-Category:	
Copy of Response Sent to Consumer by Carrier?:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Call Sign: none	State: none
Mediation with Carrier/Complainant?:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Response Type:	

DRO Letters

COMPLAINT FOR ██████████ b6

Complaint Type: Broadcast

Account Type: Residential

Congressional Complaint

IC Number:	06-WB11841226	Case Type:	Complaint
Date Received:	05/25/2006	Complainant:	██████████ b6
Date Entered:	05/25/2006	Date Assigned:	05/26/2006
Entered By:	FCC_NOTES01	Date Reassigned:	
Assigned To:	b2 ██████████/FCCIN	Service Date:	Referral
Date Closed:	06/01/2006	Response Date:	
Closed By:	██████████ b2	Original Analyst:	
Close Letter Needed?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Indecency Referral Code:	Further IHD Review - Broadcast/indecency - Profanity

Current Status: Closed

Associated Case:

Complaint Summary:

they were playing a clip from a episode of the sopranos on hbo.i had my 6 year old daughter in the car and from this said clip the word fuck was as clear as day and my 6 year old turned AND SAID TO ME.did you hear that bad word? so she clearly heard it as well

Apparent Carrier(s): ██████████

Yes<<< Check here if you wish to serve both a Wireline and Wireless carrier.

Problem Number: ██████████

Title: None	First Name: ██████████ b6	Middle Initial: A	Last Name: ██████████ b6
Contact Name:	██████████ b6	Best Time to Call:	
Contact Number: b6 ██████████ Ext.		Consumer's Telephone Number:	Ext.
Fax Number:		TTY Number:	
Email Address:	██████████ b6	Internet Address:	
PO Box:		Address:	██████████ b6
City: Oxford		State: MI	Zip: 48371

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City, State: Zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No

Have you paid any of the disputed charges?
 Did the company billing for these charges adjust or refund some or all of the disputed charges?
 If yes, what was the amount of the adjustment or refund?

- a. Name of carrier(s) or company(ies) involved in your complaint: Cingular
 b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:
 c. Which type of service is involved with your complaint:

TCPA Information from 475


1. the telephone number of the individual or company who called or faxed you: Ext:
 2. your telephone number(s) on which the call or fax was received: Ext:
 3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:
 4. the "opt-out" number(s) provided in the call(s) or on the fax(es):
 (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.) Ext:
 5. Have you: (a) purchased anything from the company being advertised in the call or fax;
 (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B


- (1) Date of Program: 5/24/06
 (2) Time of Program: 2:10pm
 (3) Network: unknown
 (4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: wkrk - am
 (5) City and State Where Program Was Viewed: detroit,mi
 (6) Name of Program or DJ/Personality/Song/Film: michelle mckormick
 Updated? Yes No

ANALYSIS SECTION


Correspondence Type: Complaint Inquiry **Source Code:** Internet


Apparent Carrier(s): **Re-Serve Carrier(s):** 

Responding Carrier(s): **Assigned Subject Code:** Programming Issues

Program Type:  AM

Activity Code: Direct **Assigned Code Acronym:** PROG

Final Responsible Party: **Sub-Category:**  Profane (PROF)

Additional Sub-Category: 

Copy of Response Sent to Consumer by Carrier?: Yes No

Mediation with Carrier/Complainant?: Yes No **Response Type:**

DRO Letters

- [DRO - 255](#) [DRO - 79:1](#) [DRO - 79:2](#) [DRO - HAC](#) [DRO - TRS](#)
[NOIC - 255](#) [NOIC - 79:1](#) [NOIC - 79:2](#) [NOIC - HAC](#) [NOIC - TRS](#)

Referral Letters

[Referral Information](#)

COMPLAINT FOR ██████████ b6

Complaint Type: Cable

Account Type: Residential

Congressional Complaint D

IC Number:	07-WB13096811	Case Type:	Complaint
Date Received:	06/04/2007	Complainant:	██████████ b6
Date Entered:	06/04/2007	Date Assigned:	06/05/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	b2 ██████████ FCCIN	Service Date:	Referral
Date Closed:	06/05/2007	Response Date:	
Closed By:	██████████ b2	Original Analyst:	
Close Letter Needed?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Indecency Referral Code:	Denial - Cable/Indecency/Profane

Current Status: Closed

Associated Case:

Complaint Summary:

It may not have been May 30, but it was this week. I was surfing the dial and got to A&E. I didn't know what program it was, so I waited a minute to see what it was. During that minute I heard a man tell a woman that if she wanted something she would have to give him a blow job. He actually used the words "blow job." I realized then that it must be The Sopranos and I changed the station. I know The Sopranos was originally on HBO and that's OK for people who want to pay extra for this type of "entertainment." But it's not OK on A&E, which a lot of people have with their basic cable and not OK at this time of day/night. They can cut this out the same as they do for a lot of things on Sex and The City on TBS.

Apparent Carrier(s):	
<input type="checkbox"/> Yes<<< Check here if you wish to serve both a Wireline and Wireless carrier.	
Problem Number:	
Title: None	First Name: ██████████ b6
Contact Name:	Middle Initial: J
Contact Number: ██████████ Ext. b6	Last Name: ██████████ b6
Fax Number: b6	Best Time to Call:
Email Address: ██████████ b6	Consumer's Telephone Number: Ext.
PO Box:	TTY Number:
City: Alpharetta	Internet Address:
	Address: ██████████ b6
	State: GA
	Zip: 30022

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City, State: Zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: Cingular, New AT&T

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint: TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you: Ext:

2. your telephone number(s) on which the call or fax was received: Ext:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or on the fax(es): (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.) Ext:

5. Have you: (a) purchased anything from the company being advertised in the call or fax; (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: May 30, 2007

(2) Time of Program: 9 PM

(3) Network: A&E

(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material:

38

(5) City and State Where Program Was Viewed:

Alpharetta, GA

(6) Name of Program or DJ/Personality/Song/Film:

The Sopranos

Updated? Yes No

ANALYSIS SECTION

Correspondence Type: Complaint Inquiry Source Code: Internet

Apparent Carrier(s): Re-Serve Carrier(s):



Responding Carrier(s): Assigned Subject Code: Programming Issues

Program Type: Cable

Activity Code: Direct Assigned Code Acronym: PROG

Final Responsible Party: Sub-Category: Indecent (INDE)

Additional Sub-Category:

Copy of Response Sent to Consumer by Carrier?: Yes No

Mediation with Carrier/Complainant?: Yes No Response Type:

DRO Letters

DRO - 255 DRO - 79.1 DRO - 79.2 DRO - HAC DRO - TRS


NOIC - 255 NOIC - 79.1 NOIC - 79.2 NOIC - HAC NOIC - TRS

COMPLAINT FOR ██████████ b6

Complaint Type: Unknown Media Type

Account Type: Residential

Congressional Complaint D

IC Number:	07-WB12977595	Case Type:	Complaint
Date Received:	04/23/2007 	Complainant:	██████████ b6
Date Entered:	04/23/2007	Date Assigned:	04/23/2007
Entered By:	OSCARServer	Date Reassigned:	05/03/2007
Assigned To:	b2 ██████████/FCCIN	Service Date:	Referral
Date Closed:	05/09/2007	Response Date:	f2 ██████████
Closed By:	██████████ b2	Original Analyst:	██████████ FCCIN
Close Letter Needed?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Indecency Referral Code:	Denial - Cable or Satellite/Indecent-Profane

Current Status: Closed

Associated Case:

Complaint Summary:

In the week of the Virginia Tech massacre, my family find it entirely repugnant, insensitive and inappropriate that this episode of the sopranos was broadcast showing a young male asian behaving in a clearly disturbed mental state which resulted in violence. We fail to see the need to show this episode in the shadow of this weeks tragedy and find it deeply abhorrent.; ██████████ b6

Apparent Carrier(s): ██████████ b6

Yes<<< Check here if you wish to serve both a Wireline and Wireless carrier.

Problem Number:			
Title: None	First Name: ██████████ b6	Middle Initial:	Last Name: ██████████ b6
Contact Name:	██████████ b6	Best Time to Call:	
Contact Number: Ext.		Consumer's Telephone Number: Ext.	
Fax Number:		TTY Number:	
Email Address:		Internet Address:	
PO Box:		Address: ██████████ b6	
City: Princeton		State: NJ	Zip: 08540

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City:, State: Zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: VIA VERIZON LANDLINE per my Verizon cell Co. info

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint: TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you: Ext:

2. your telephone number(s) on which the call or fax was received: Ext:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or on the fax(es): (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.) Ext:

5. Have you: (a) purchased anything from the company being advertised in the call or fax; (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: 4/22/07

(2) Time of Program: 9pm

(3) Network: HBO

(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: HBO

(5) City and State Where Program Was Viewed: NJ

(6) Name of Program or DJ/Personality/Song/Film: Sopranos

Updated? Yes No

ANALYSIS SECTION

Correspondence Type: Complaint Inquiry Source Code: Internet

Apparent Carrier(s): Re-Serve Carrier(s): 

Responding Carrier(s): Assigned Subject Code: Programming Issues

Program Type:  Cable/Satellite

Activity Code: Direct Assigned Code Acronym: PROG

Final Responsible Party: Sub-Category:  Content Criticism (PCCR)

Additional Sub-Category: 

Copy of Response Sent to Consumer by Carrier?: Yes No

Mediation with Carrier/Complainant?: Yes No Response Type:

DRO Letters

[DRO - 255](#) [DRO - 79.1](#) [DRO - 79.2](#) [DRO - HAC](#) [DRO - TRS](#)

[NOIC - 255](#) [NOIC - 79.1](#) [NOIC - 79.2](#) [NOIC - HAC](#) [NOIC - TRS](#)

Referral Letters

Referral Information

COMPLAINT FOR ██████████ *b6*

Complaint Type: Unknown Media Type

Account Type: Residential

Congressional Complaint D

IC Number:	07-WB13415114	Case Type:	Complaint
Date Received:	10/01/2007 <i>b6</i>	Complainant:	██████████ <i>b6</i>
Date Entered:	10/01/2007	Date Assigned:	10/02/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	<i>b2</i> ██████████/FCCIN	Service Date:	Referral
Date Closed:	10/04/2007	Response Date:	
Closed By:	██████████ <i>b2</i>	Original Analyst:	
Close Letter Needed?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Indecency Referral Code:	Denial - Cable or Satellite/Indecent-Profane

Current Status: Closed

Associated Case:

Complaint Summary:

I thought that profanity was not allowed on basic cable/satellite stations. The Sopranos which airs on Tuesday nights constantly uses profanity in reference to God's name. This is not the only program that I have heard this is on, but it is the first one that comes to mind. I noticed it last Tuesday night when I had the television on. Please do not allow this particular curse word in reference to God be used on television programs. Other words are bleeped out which are much less offensive to me and many other people. Thank you.

Apparent Carrier(s): ██████████

Yes <<< Check here if you wish to serve both a Wireline and Wireless carrier.

Problem Number:

Title: None	First Name: ██████████ <i>b6</i>	Middle Initial:	Last Name: ██████████ <i>b6</i>
Contact Name:	██████████ <i>b6</i>	Best Time to Call:	
Contact Number: Ext.		Consumer's Telephone Number:	Ext.
Fax Number:		TTY Number:	
Email Address:		Internet Address:	
PO Box:		Address:	██████████ <i>b6</i>
City: Dyersburg		State: TN	Zip: 38024

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City, State: Zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: DirecTV

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

- 1. the telephone number of the individual or company who called or faxed you:
- 2. your telephone number(s) on which the call or fax was received:
- 3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:
- 4. the "opt-out" number(s) provided in the call(s) or on the fax(es):
(List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)
- 5. Have you: (a) purchased anything from the company being advertised in the call or fax; (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Ext:

Ext:

Ext:

Broadcast Information from 475B

(1) Date of Program: 9/26/2007

(2) Time of Program: 9:00 PM CST

(3) Network: A & E

(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material:

A & E

(5) City and State Where Program Was Viewed:

Dyersburg, TN

(6) Name of Program or DJ/Personality/Song/Film:

The Sopranos

Updated? Yes No

ANALYSIS SECTION

Correspondence Type: Complaint Inquiry Source Code: Internet

Apparent Carrier(s): Re-Serve Carrier(s):



Responding Carrier(s): Assigned Subject Code: Programming Issues

Program Type: Cable/Satellite

Activity Code: Direct Assigned Code Acronym: PROG

Final Responsible Party: Sub-Category: Profane (PROF)

Additional Sub-Category:

Copy of Response Sent to Consumer by Carrier?: Yes No

Mediation with Carrier/Complainant?: Yes No Response Type:

DRO Letters

DRO-255 DRO-79.1 DRO-79.2 DRO-HAC DRO-TRS

NOIC-255 NOIC-79.1 NOIC-79.2 NOIC-HAC NOIC-TRS

Referral Letters

COMPLAINT FOR ██████████ *b6*

Complaint Type: Cable

Account Type: Residential

Congressional Complaint D

IC Number:	07-WB12885191	Case Type:	Complaint
Date Received:	03/27/2007	Complainant:	██████████ <i>b6</i>
Date Entered:	03/27/2007	Date Assigned:	03/30/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	<i>b2</i> ██████████ FCCIN	Service Date:	Referral
Date Closed:	04/04/2007	Response Date:	
Closed By:	<i>b2</i> ██████████	Original Analyst:	
Close Letter Needed?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Indecency Referral Code:	Denial - Cable/Indecency/Profane

Current Status: Closed

Associated Case:

Complaint Summary:

As I was watching TV with my 2 yr old son and flipping through the channels, I passed the A&E network just in time to hear "suck my dick" spewed from the mouth of one of the actors. I hit the "channel down" button to get back to the A&E channel just long enough to see what program was on.; It's my understanding that the version of The Sopranos on A&E is edited for content. It is not the same version that was shown on HBO. Why, then, do I have to hear "suck my dick" on the program while I'm channel-surfing with my son next to me?; If I were to attend one of your business meetings, stand up, and start spewing "bitch, bastard, Goddamn, suck my dick, asshole, and dickhead", would you find that offensive??? Would you consider calling security to have me removed from the building? WHY, THEN, IS THAT LANGUAGE CONSIDERED APPROPRIATE FOR REGULAR CABLE TELEVISION??? I'VE HEARD EACH OF THOSE WORDS ON STANDARD CABLE NETWORKS.; You are the governing body responsible for policing the mass broadcasts in this country. Please do your best to accomplish that task.

Apparent Carrier(s): ██████████

Yes<<< Check here if you wish to serve both a Wireline and Wireless carrier.

Problem Number:			
Title: None	First Name: ██████████ <i>b6</i>	Middle Initial:	Last Name: ██████████ <i>b6</i>
Contact Name:	██████████	Best Time to Call:	
Contact Number:	Ext. <i>b6</i>	Consumer's Telephone Number:	Ext.
Fax Number:		TTY Number:	
Email Address:	██████████ <i>b6</i>	Internet Address:	██████████ <i>b6</i>
PO Box:		Address:	██████████ <i>b6</i>
City:	Houston	State: TX	Zip: 77062 <i>b6</i>

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:

Contact Number: Ext.	Address: City, State: Zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: AT&T/Cingular

b. Telephone number for the carrier(s) or company(ies) involved

with your complaint, including area code:

Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you:

Ext:

2. your telephone number(s) on which the call or fax was received:

Ext:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or on the fax(es):

(List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)

Ext:

5. Have you: (a) purchased anything from the company being advertised in the call or fax;

(b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: 03/26/2007

(2) Time of Program: 800pm

(3) Network: A&E

(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material:

ch23 A&E network

(5) City and State Where Program Was Viewed:





houston, tx

(6) Name of Program or DJ/Personality/Song/Film:

The Sopranos

Updated? Yes No

ANALYSIS SECTION

Correspondence Type:	<input checked="" type="radio"/> Complaint <input type="radio"/> Inquiry	Source Code:	Internet
Apparent Carrier(s):		Re-Serve Carrier(s):	
Responding Carrier(s):		Assigned Subject Code:	Programming Issues
		Program Type:	 Cable
Activity Code:	Direct	Assigned Code Acronym:	PROG
Final Responsible Party:		Sub-Category:	 Content Criticism (PCCR)
		Additional Sub-Category:	
Copy of Response Sent to Consumer by Carrier?:	<input type="radio"/> Yes <input type="radio"/> No		
Mediation with Carrier/Complainant?:	<input type="radio"/> Yes <input type="radio"/> No	Response Type:	

DRO Letters

COMPLAINT FOR ██████████ *b6*

Complaint Type: Unknown Media Type

Account Type: Residential

Congressional Complaint D

IC Number:	07-WB13194943	Case Type:	Complaint
Date Received:	07/13/2007	Complainant:	██████████ <i>b6</i>
Date Entered:	07/13/2007	Date Assigned:	07/17/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	<i>b2</i> ██████████/FCCIN	Service Date:	Referral
Date Closed:	<i>b2</i> 07/17/2007	Response Date:	
Closed By:	██████████	Original Analyst:	
Close Letter Needed?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Indecency Referral Code:	Denial - Cable or Satellite/Indecent-Profane

Current Status: Closed

Associated Case:

Complaint Summary:

THIS PROGRAM ABOVE WAS NOT WHERE THE PROFANITY WAS SEEN. WE HAVE SMALL CHILDREN AND A DEAF-MUTE FAMILY MEMBER, THEREFORE, CLOSED CAPTIONING IS USED HERE FREQUENTLY. THE PROFANITY, WAS IN THE CLOSED CAPTIONING. A COMMERCIAL FOR AN UPCOMING "SOPRANOS" EPISODE WAS BEING Aired AT BETWEEN 2:35 AND 2:45PM AND THE WORD "MOTHERF--R" WAS SPELLED OUT ON THE SCREEN. THANKFULLY, I WAS ALONE IN THE ROOM WHEN THIS OCCURRED, AND THE SOUND WAS OFF (JUST TO BE ON THE SAFE SIDE), BUT THE KIDS CAN READ! AS A CHRISTIAN, AND KNOWING THAT, FOR THE MOST PART THESE DAYS, THAT DOESN'T MATTER MUCH, I AM CONCERNED AS TO THE LANGUAGE THAT IS HEARD DAILY ON TV IS ONLY GETTING WORSE. ALSO KNOWING THAT IN THE PAST WHEN OUR FAMILY TRIED TO STAY IN CONTACT WITH ONE ANOTHER VIA CITIZEN'S BAND RADIO, BAD LANGUAGE WAS SUPPOSED TO BE MONITORED AND DEALT WITH-BUT WASN'T, TO THE POINT THAT ONE CAN'T EVEN TURN ONE ON NOW WITHOUT BEING BLASTED WITH SOME OF THE MOST GROSSLY FILTHY LANGUAGE EVER HEARD-I REALLY DO NOT EXPECT FOR YOU ALL TO DO ANYTHING ABOUT WHAT IS SEEN AND OR HEARD ON TELEVISION NO MATTER WHAT THE LAW SAYS! HOWEVER, I NEEDED FOR MY VOICE TO BE HEARD. WE SHALL SEE WHAT HAPPENS FROM THOSE OF YOU WHOM WE PAY WITH OUR TAX DOLLARS AND BLINDLY EXPECT RESULTS. HOW ABOUT DOING YOUR JOB, PLEASE, AND SHOW THOSE WHO CHOOSE TO GO AGAINST THE LAW THAT THEY ARE RESPONSIBLE FOR THEIR ACTIONS AND THAT ACTIONS REQUIRE CONSEQUENCES. THANK YOU.

Apparent Carrier(s):

Yes<<< Check here if you wish to serve both a Wireline and Wireless carrier.

Problem Number:

Title: None	First Name: ██████████ <i>b6</i>	Middle Initial:	Last Name: ██████████ <i>b6</i>
Contact Name:	██████████	Best Time to Call:	
Contact Number:	Ext. ██████████ <i>b6</i>	Consumer's Telephone Number:	Ext.
Fax Number:		TTY Number:	
Email Address:		Internet Address:	
PO Box:		Address:	██████████ <i>b6</i>
City:	Belmont, N. C.	State:	NC
		Zip:	28012

On Behalf Of:	
Company Name:	

Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box: Address: City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address: City:, State: Zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: VERIZON WIRELESS

b. Telephone number for the carrier(s) or company(ies) involved

with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you:

Ext:

2. your telephone number(s) on which the call or fax was received:

Ext:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or on the fax(es):

(List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)

Ext:

5. Have you: (a) purchased anything from the company being advertised in the call or fax;

(b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: JULY 2, 2007

(2) Time of Program: 2:00-3:00PM

(3) Network: ARTS & ENTERTAINMENT

(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material:

A&E

(5) City and State Where Program Was Viewed:





BELMONT, N. C.

(6) Name of Program or DJ/Personality/Song/Film:

24

Updated? Yes No

ANALYSIS SECTION

Correspondence Type:	<input checked="" type="radio"/> Complaint <input type="radio"/> Inquiry	Source Code:	Internet
Apparent Carrier(s):		Re-Serve Carrier(s):	
Responding Carrier(s):		Assigned Subject Code:	Programming Issues
		Program Type:	 Cable/Satellite
Activity Code:	Direct	Assigned Code Acronym:	PROG
Final Responsible Party:		Sub-Category:	 Profane (PROF)
		Additional Sub-Category:	
Copy of Response Sent to Consumer by Carrier?:	<input type="radio"/> Yes <input type="radio"/> No		

COMPLAINT FOR ██████████ *b6*

Complaint Type: Broadcast

Account Type: Residential

Congressional Complaint D

IC Number:	07-WB12901766	Case Type:	Complaint
Date Received:	04/02/2007	Complainant:	██████████ <i>b6</i>
Date Entered:	04/02/2007	Date Assigned:	04/04/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	<i>b6</i> ██████████ FCCIN	Service Date:	Referral
Date Closed:	04/27/2007	Response Date:	
Closed By:	██████████ <i>b6</i>	Original Analyst:	
Close Letter Needed?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	<input type="radio"/> Yes <input checked="" type="radio"/> No	Indecency Referral Code:	Dismissal - Insufficient description of program

Current Status: Closed

Associated Case:

Complaint Summary:

In a skit, based on the "Godfather" movies, criticizing British Prime Minister Tony Blair, a character refers to another person as that "stugatz." "Stugatz" is an Americanization of the Italian phrase "Stu Cozza," which is a vulgar term meaning, in English, "that dick." It is a common curse used by Italians, and has received widespread notoriety through the cable television program, The Sopranos.; It is clear through listening to the clip (which is available at http://www.910knew.com/cc-common/podcast/single_podcast.html?podcast=savage.xml Just scroll down to hour two of the March 28 show) that the phrase is used in the common, vulgar manner.; The phrase is uttered shortly after the second hour of the show begins.; The "Godfather" character then says they will hand out Sicilian justice and "cut his wang off." In fact, this is repeated twice for full effect.; Thanks for your attention to this matter. ██████████ *b6*

Apparent Carrier(s):

Yes<<< Check here if you wish to serve both a Wireline and Wireless carrier.

Problem Number:

Title: None	First Name: ██████████ <i>b6</i>	Middle Initial:	Last Name: ██████████ <i>b6</i>
Contact Name:	██████████ <i>b6</i>	Best Time to Call:	
Contact Number: Ext.		Consumer's Telephone Number: Ext.	
Fax Number:		TTY Number:	
Email Address:	██████████ <i>b6</i>	Internet Address:	
PO Box:		Address:	██████████ <i>b6</i>
City: Somerset		State: NJ	Zip: 08873

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City:, State: Zip:

**Amount of credit FCC effort generated:	Duplicate Credit Checked: <input type="radio"/> Yes <input checked="" type="radio"/> No
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Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: Vongage

b. Telephone number for the carrier(s) or company(ies) involved

with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you:

Ext:

2. your telephone number(s) on which the call or fax was received:

Ext:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or on the fax(es):

(List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)

Ext:

5. Have you: (a) purchased anything from the company being advertised in the call or fax; (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: March 28, 2007

(2) Time of Program: 6 p.m. to 9 p.m.

(3) Network: n/a

(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material:

WOR 710 AM

(5) City and State Where Program Was Viewed:

Somerset, New Jersey

(6) Name of Program or DJ/Personality/Song/Film:

The Savage Nation

Updated? Yes No

ANALYSIS SECTION

Correspondence Type:	<input checked="" type="radio"/> Complaint <input type="radio"/> Inquiry	Source Code:	Internet
Apparent Carrier(s):		Re-Serve Carrier(s):	
Responding Carrier(s):		Assigned Subject Code:	Programming Issues
		Program Type:	AM
Activity Code:	Direct	Assigned Code Acronym:	PROG
Final Responsible Party:		Sub-Category:	Content Criticism (PCCR)
		Additional Sub-Category:	
Copy of Response Sent to Consumer by Carrier?:	<input type="radio"/> Yes <input type="radio"/> No		
Mediation with Carrier/Complainant?:	<input type="radio"/> Yes <input type="radio"/> No	Response Type:	

DRO Letters

[DRO - 255](#) [DRO - 79.1](#) [DRO - 79.2](#) [DRO - HAC](#) [DRO - TRS](#)

[NOIC - 255](#) [NOIC - 79.1](#) [NOIC - 79.2](#) [NOIC - HAC](#) [NOIC - TRS](#)