This letter responds to your recent Freedom of Information Act ("FOIA") request received by the Federal Communications Commission (the "FCC" or "Commission") and assigned to the Consumer & Governmental Affairs ("CGB") Bureau by the Commission’s FOIA Office on January 9, 2008. Your request sought copies of all informal complaints received at the FCC regarding the television show “The Sopranos” between January 2003 and the present.

CGB conducted a search of the database in which we maintain the records of informal complaints filed by, or on behalf of, consumers. Our search identified nine complaints responsive to your request. The responsive documents are enclosed. All personal, identifying information relating to the individuals who submitted or are named in the enclosed complaints has been redacted pursuant to FOIA Exemption 6, 5 U.S.C. § 552(b)(6), and Section 0.457(f) of the Commission’s rules, 47 C.F.R. § 0.457(f). A release of this information would constitute a clearly unwarranted invasion of personal privacy under the Privacy Act, 5 U.S.C. § 552a(b). In addition, certain FCC employee names have been redacted pursuant to FOIA Exemption 2, 5 U.S.C. § 552(b)(2), and Section 0.457(b) of the Commission’s rules, 47 C.F.R. § 0.457(b).

Please be advised that the Commission receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, the existence of a complaint filed against a particular business entity does not necessarily indicate wrongdoing by the company.

We are required by the FOIA, 5 U.S.C. § 552(a)(4)(A)(i), and Section 0.470 of the Commission’s rules, 47 C.F.R. § 0.470, to charge FOIA requesters certain fees, depending on the classification of requesters into one of three categories defined in Section 0.466 of the Commission’s rules, 47 C.F.R. § 0.466. The categories are: (1) commercial use requesters; (2) educational and noncommercial scientific institution requesters and requesters who are representatives of the news media; and (3) all other requesters. Your request was categorized as an “all other” request by the FCC’s FOIA Office. Section 0.470(a)(3) of the Commission’s rules, 47 C.F.R. §0.470(a)(3), provides that all other requesters are not charged for the first two hours of search time and the first
100 pages of reproduction. Because your request falls within these guidelines, there are no charges associated with processing it.

If you consider this response to be a denial of your FOIA request, you may file an application for review of this decision with the Commission's Office of the General Counsel within 30 days in accordance with Section 0.461(j) of the Commission's rules, 47 C.F.R. § 0.461(j).

Sincerely,

Julie M. Saulnier
Deputy Chief
Consumer Policy Division
Consumer & Governmental Affairs Bureau
Consumer Information Management System (CIMS00000996937)  

INDECENCY Complaint

**Case Information**

<table>
<thead>
<tr>
<th>Control ID</th>
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<th>Status</th>
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<tr>
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<td>08-WB13899198</td>
<td>Web</td>
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<th>Sub-Category</th>
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<tbody>
<tr>
<td>Cable</td>
<td>Programming Issues</td>
<td>Indecent</td>
<td>INDE</td>
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<table>
<thead>
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<td>SPT08</td>
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<td>6/30/2008 11:10:48AM</td>
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**Contact Information**

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<tr>
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<tr>
<th>Behalf Of Address</th>
<th>Behalf Of City/St/Zip</th>
<th>Behalf Of Company Name</th>
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<td></td>
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**Indecency**

<table>
<thead>
<tr>
<th>Date of Program</th>
<th>Call Sign/Channel/Frequency</th>
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<tr>
<td>6-15-08</td>
<td>Cox channel 28</td>
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<table>
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<th>Time of Program</th>
<th>City/State of Program</th>
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<tr>
<td>10 AM</td>
<td>Yorktown, VA</td>
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<table>
<thead>
<tr>
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<table>
<thead>
<tr>
<th>Name of Program/DJ/Personality/Song/Film</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Sopranos</td>
</tr>
</tbody>
</table>

**Problem Description**

The Sopranos show has a TVMA rating, and here are 2 examples of why it should not be airing before 11 PM, or at the least 10.

1-This particular Sopranos incident was aired a Sunday morning on June 15th or the Sunday before or after that, and started off by showing the lead actor in bed humping his wife or somebody else although it was under the covers, it was very obvious what they were doing.

2-This show also has a lot of bleeps, so A&E must be aware of the inappropriate language. Although they dubbed with "frigin", teenagers know what they mean, so the language reference is still there.

Kids are out of school now, so we have to do even more to give them shows that have a lot less violence and other inappropriate content.
INQUIRY FOR

Complaint Type: Broadcast
Account Type: Residential

Date Received: 11/12/2004
Date Entered: 11/12/2004
Date Assigned: 11/12/2004
Date Reassigned: 11/12/2004
Date Closed: 11/15/2004

Complaint Summary:

[wrote on 11/11/2004 10:55:04 AM; To whom it may concern;]

I just read that the reason "Saving Private Ryan" isn't being aired this evening on ABC affiliate stations is that it's violent and would air over TV waves the F-word before 10PM. I am stunned by the hypocrisy of that ruling; 1) There is so much violence in prime time television, it's frightening; 2) One of the top TV shows, "Sopranos," is both incredibly violent and has "F---" as almost every third word in most episode scripts, the main reason I don't watch it; In this day and age, unfortunately, it is ludicrous to use either violent content or abusive language content as the justification for not showing a truly stunning movie, whether on a major network affiliate or on cable. I'll be curious to research what is being aired in its stead; Thank you for your time.

On Behalf Of:
Company Name:
Party's Name: Relationship with the Party:
Party's Contact Number: Ext.
PO Box:
City: Scottsdale
State: AZ Zip: 85260

Other Party that can be contacted?
Name: Relationship:
Have you paid any of the disputed charges?
Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?
b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code:
   Phone: Ext:
   TCPA Information from 475
   1. the telephone number of the individual or company who called or faxed you:
   Ext:
   2. your telephone number(s) on which the call or fax was received:
   Ext:
   3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:
   4. the "opt-out" number(s) provided in the call(s) or on the fax(es):
      (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)
   Ext:
   5. Have you: (a) purchased anything from the company being advertised in the call or fax;
      (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

(1) Date of Program:
(2) Time of Program:
(3) Network:
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material:
(5) City and State Where Program Was Viewed:
(6) Name DJ/Persality/Song/Film:

Updated? ☐ Yes ☐ No

ANALYSIS SECTION

Correspondence Type: ☐ Complaint ☐ Inquiry Source Code: Email
Apparent Carrier(s):

Re-Serve Carrier(s):

Responding Carrier(s):

Assigned Subject Code: Programming Issues
Program Type:

Activity Code: Direct

Assigned Code Acronym: PROG
Sub-Category: Obscene (OSBC)

Final Responsible Party:

Additional Sub-Category:

Copy of Response Sent to Consumer by Carrier?: ☐ Yes ☐ No

State: none

Mediation with Carrier/Complainant?: ☐ Yes ☐ No

Response Type:

DRO Letters

DRO - 235 DRO - 79.1 DRO - 79.2 DRO - HAC DRO - TRS

DRO - 235 DRO - 79.1 DRO - 79.2 DRO - HAC DRO - TRS
COMPLAINT FOR

Complaint Type: Broadcast
Account Type: Residential

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<td>Entered By: FCC_NOTES01</td>
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<td>Assigned To: b2 FFCIN</td>
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<tr>
<td>Date Closed: 06/01/2006</td>
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<td></td>
</tr>
<tr>
<td>Close Letter Needed? Yes No</td>
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<td>Supervisor Check: Yes No</td>
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<td>Removed By:</td>
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<tr>
<td>Removed Date:</td>
<td></td>
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<td>Response Date:</td>
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</table>

Current Status: Closed

Associated Case:

Complaint Summary:
they were playing a clip from a episode of the sopranos on hbo.i had my 6 year old daughter in the car and from this said clip the word fuck was as clear as day and my 6 year old turned AND SAID TO ME.did you hear that bad word?
she heard it well

Apparent Carrier(s):

Problem Number:

<table>
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<tr>
<th>Title: None</th>
<th>First Name: b2</th>
<th>Middle Initial: A</th>
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<tbody>
<tr>
<td>Contact Name:</td>
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<tr>
<td>Fax Number:</td>
<td>Email Address:</td>
<td>Consumer's Telephone Number: Ext.</td>
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<td>PO Box:</td>
<td>Oxford</td>
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<td>City:</td>
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<td>Internet Address:</td>
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<tr>
<td>State: MI</td>
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On Behalf Of:

<table>
<thead>
<tr>
<th>Company Name:</th>
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<tbody>
<tr>
<td>Party's Name:</td>
</tr>
<tr>
<td>Party's Contact Number: Ext.</td>
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<td>Address:</td>
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Other Party that can be contacted?

<table>
<thead>
<tr>
<th>Name:</th>
</tr>
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<tbody>
<tr>
<td>Contact Number: Ext.</td>
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<tr>
<td>City: State: Zip:</td>
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**Amount of credit FCC effort generated:**

Duplicate Credit Checked: Yes No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?
a. Name of carrier(s) or company(ies) involved in your complaint: Cingular

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint: TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you: Ext:

2. your telephone number(s) on which the call or fax was received: Ext:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or on the fax(es): (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)

5. Have you: (a) purchased anything from the company being advertised in the call or fax; (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

(1) Date of Program: 5/24/06
(2) Time of Program: 2:10pm
(3) Network: unknown
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: wkrk - am
detroit.mi
(5) City and State Where Program Was Viewed:
(6) Name of Program or DJ/Personality/Song/Film: michelle mckormick

Updated? Yes No

ANALYSIS SECTION

Correspondence Type: Complaint Inquiry Source Code: Internet

Apparent Carrier(s):

Responding Carrier(s):

Assigned Subject Code: Programming Issues

Program Type: AM

Activity Code: Direct Assigned Code Acronym: PROG

Final Responsible Party: Profane (PROF)

Additional Sub-Category:

Copy of Response Sent to Consumer by Carrier?: Yes No

Mediation with Carrier/Complainant?: Yes No

Response Type:

DRO Letters

Referral Letters
**COMPLAINT FOR**

**Complaint Type:** Cable

**Account Type:** Residential

**Congressional Complaint:** □ D

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<td>Response Date:</td>
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<tr>
<td>Original Analyst:</td>
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<td>Current Status:</td>
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</tr>
<tr>
<td>Associated Case:</td>
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**Complaint Summary:**

It may not have been May 30, but it was this week. I was surfing the dial and got to A&E. I didn't know what program it was, so I waited a minute to see what it was. During that minute I heard a man tell a woman that if she wanted something she would have to give him a blow job. He actually used the words "blow job." I realized then that it must be *The Sopranos* and I changed the station. I know *The Sopranos* was originally on HBO and that's OK for people who want to pay extra for this type of "entertainment." But it's not OK on A&E, which a lot of people have with their basic cable and not OK at this time of day/night. They can cut this out the same as they do for a lot of things on Sex and The City on TBS.

**Apparent Carrier(s):**

[Redacted]

**Problem Number:**

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**On Behalf Of:**

| Company Name: | |
| Party’s Name: | |
| Relationship with the Party: | |
| Party’s Contact Number: | Ext. |
| PO Box: | |
| Address: | |
| City: | |
| State: | |
| Zip: | |

**Other Party that can be contacted?**

| Name: | |
| Contact Number: | Ext. |
| Address: | |
| City: | |
| State: | |
| Zip: | |

**Amount of credit FCC effort generated:**

Duplicate Credit Checked: □ Yes □ No
Have you paid any of the disputed charges?
Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?
a. Name of carrier(s) or company(ies) involved in your complaint: Cingular, New AT&T
b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:
c. Which type of service is involved with your complaint:
TCPA information from 475
1. the telephone number of the individual or company who called or faxed you: Ext:
2. your telephone number(s) on which the call or fax was received: Ext:
3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:
4. the "opt-out" number(s) provided in the call(s) or on the fax(es): Ext:
   (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)
5. Have you: (a) purchased anything from the company being advertised in the call or fax;
   (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B
(1) Date of Program: May 30, 2007
(2) Time of Program: 9 PM
(3) Network: A&E
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: 38
(5) City and State Where Program Was Viewed: Alpharetta, GA
(6) Name of Program or DJ/Personality/Song/Film: The Sopranos

ANALYSIS SECTION

Correspondence Type: Complaint Inquiry
Source Code: Internet

Apparent Carrier(s):
Re-Serve Carrier(s):

Responding Carrier(s):
Assigned Subject Code:
Programming Issues

Program Type: Cable

Activity Code: Direct
Assigned Code Acronym: PROG

Sub-Category:
Indecent (INDE)

Additional Sub-Category:

Copy of Response Sent to Consumer by Carrier?: Yes No

Mediation with Carrier/Complainant?: Yes No

Response Type:

DRO Letters
Current Status: Closed

Complaint Summary:
In the week of the Virginia Tech massacre, my family find it entirely repugnant, insensitive and inappropriate that this episode of the sopranos was broadcast showing a young male asian behaving in a clearly disturbed mental state which resulted in violence. We fail to see the need to show this episode in the shadow of this week's tragedy and find it deeply abhorrent.

Apparent Carrier(s):

Problem Number:

On Behalf Of:

Other Party that can be contacted?

Have you paid any of the disputed charges?
Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: VIA VERIZON LANDLINE per my Verizon cell Co. info

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you: Ext:

2. your telephone number(s) on which the call or fax was received: Ext:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or fax(es):
   (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.) Ext:

5. Have you: (a) purchased anything from the company being advertised in the call or fax;
   (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: 4/22/07
(2) Time of Program: 9pm
(3) Network: HBO
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: HBO
(5) City and State Where Program Was Viewed: NJ
(6) Name of Program or DJ/Personality/Song/Film: Sopranos

Updated? ☐ Yes ☐ No

ANALYSIS SECTION

Correspondence Type: ☐ Complaint ☐ Inquiry Source Code: Internet

Apparent Carrier(s): Re-Serve Carrier(s): 

Responding Carrier(s): Assigned Subject Code: Programming Issues

Program Type: Cable/Satellite

Activity Code: Direct Assigned Code Acronym: PROG

Final Responsible Party: Sub-Category: Content Criticism (PCCR)

Additional Sub-Category:

Copy of Response Sent to Consumer by Carrier?: ☐ Yes ☐ No

Mediation with Carrier/Complainant?: ☐ Yes ☐ No

Response Type:

DRO Letters

DRO - 255 DRO - 78.1 DRO - 78.2 DRO - HAG DRO - TRS

NOIC - 255 NOIC - 78.1 NOIC - 78.2 NOIC - HAG NOIC - TRS

Referral Letters

Referral Information
Complaint Summary:
I thought that profanity was not allowed on basic cable/satellite stations. The Sopranos which airs on Tuesday nights constantly uses profanity in reference to God's name. This is not the only program that I have heard this is on, but it is the first one that comes to mind. I noticed it last Tuesday night when I had the television on. Please do not allow this particular curse word in reference to God be used on television programs. Other words are bleeped out which are much less offensive to me and many other people. Thank you.

Associated Case:

Problem Number:

On Behalf Of:
Company Name: 
Party's Name: 
Party’s Contact Number: Ext.
PO Box: Address: City: State: Zip: 

Other Party that can be contacted?
Name: 
Contact Number: Ext.

**Amount of credit FCC effort generated:** 
Duplicate Credit Checked: Yes No 

Have you paid any of the disputed charges?
Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: DirecTV

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475
1. the telephone number of the individual or company who called or faxed you: Ext:
2. your telephone number(s) on which the call or fax was received: Ext:
3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:
4. the "opt-out" number(s) provided in the call(s) or on the fax(es): (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.) Ext:
5. Have you: (a) purchased anything from the company being advertised in the call or fax; (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B
(1) Date of Program: 9/26/2007
(2) Time of Program: 9:00 PM CST
(3) Network: A & E
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: A & E
(5) City and State Where Program Was Viewed: Dyersburg, TN
(6) Name or Personality/Song/Film: The Sopranos

ANALYSIS SECTION
Correspondence Type: Complaint Inquiry Source Code: Internet
Apparent Carrier(s): Re-Serve Carrier(s):
Responding Carrier(s): Assigned Subject Code: Programming Issues
Activity Code: Program Type: Cable/Satellite
Final Responsible Party: Assigned Code Acronym: PROG
Copy of Response Sent to Consumer by Carrier?: Yes No
Mediation with Carrier/Complainant?: Yes No
Additional Sub-Category:
Response Type:

DRO Letters

Referral Letters
Complaint Summary:
As I was watching TV with my 2 yr old son and flipping through the channels, I passed the A&E network just in time to hear "suck my dick" spewed from the mouth of one of the actors. I hit the "channel down" button to get back to the A&E channel just long enough to see what program was on.; it's my understanding that the version of The Sopranos on A&E is edited for content. It is not the same version that was shown on HBO. Why, then, do I have to hear "suck my dick" on the program while I'm channel-surfing with my son next to me?: If I were to attend one of your business meetings, stand up, and start spewing "bitch, bastard, Goddamn, suck my dick, asshole, and dickhead", would you find that offensive??? Would you consider calling security to have me removed from the building? WHY, THEN, IS THAT LANGUAGE CONSIDERED APPROPRIATE FOR REGULAR CABLE TELEVISION??? I'VE HEARD EACH OF THOSE WORDS ON STANDARD CABLE NETWORKS.; You are the governing body responsible for policing the mass broadcasts in this country. Please do your best to accomplish that task.
Have you paid any of the disputed charges?
Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: AT&T/Cingular
b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:
c. Which type of service is involved with your complaint:

TCPA Information from 475
1. the telephone number of the individual or company who called or faxed you: Ext:
2. your telephone number(s) on which the call or fax was received: Ext:
3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:
4. the "opt-out" number(s) provided in the call(s) or fax(es):
   (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)
5. Have you: (a) purchased anything from the company being advertised in the call or fax; (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B
(1) Date of Program: 03/26/2007
(2) Time of Program: 8:00pm
(3) Network: A&E
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: ch23 A&E network
(5) City and State Where Program Was Viewed: Houston, TX
(6) Name of Program or DJ/Personality/Song/Film: The Sopranos

Updated? ☐ Yes ☐ No

ANALYSIS SECTION

Correspondence Type: ☐ Complaint ☐ Inquiry Source Code: Internet
Apparent Carrier(s): Re-Serve Carrier(s):
Responding Carrier(s): Assigned Subject Code: Programming Issues
Program Type: Cable
Activity Code: Direct Assigned Code Acronym: PROG
Final Responsible Party: Sub-Category: (PCCR)
Additional Sub-Category:
Copy of Response Sent to Consumer by Carrier?: ☐ Yes ☐ No
Mediation with Carrier/Complainant?: ☐ Yes ☐ No Response Type:

DRO Letters
DRO-245 DRO-788 DRO-762 DRO-HAC DRO-752
COMPLAINT FOR

Complaint Type: Unknown Media Type
Account Type: Residential

CURRENT STATUS:
Closed

ASSOCIATED CASE:

COMPLAINT SUMMARY:
THIS PROGRAM ABOVE WAS NOT WHERE THE PROFANITY WAS SEEN. WE HAVE SMALL CHILDREN AND A DEAF-MUTE FAMILY MEMBER, THEREFORE, CLOSED CAPTIONING IS USED HERE FREQUENTLY. THE PROFANITY, WAS IN THE CLOSED CAPTIONING. A COMMERCIAL FOR AN UPCOMING "SOPRANOS" EPISODE WAS BEING AIRED AT BETWEEN 2:35 AND 2:45PM AND THE WORD "MOTHERF--R" WAS SPELLED OUT ON THE SCREEN. THANKFULLY, I WAS ALONE IN THE ROOM WHEN THIS OCCURRED, AND THE SOUND WAS OFF (JUST TO BE ON THE SAFE SIDE), BUT THE KIDS CAN READ! AS A CHRISTIAN, AND KNOWING THAT, FOR THE MOST PART THESE DAYS, THAT DOESN'T MATTER MUCH, I AM CONCERNED AS TO THE LANGUAGE THAT IS HEARD DAILY ON TV IS ONLY GETTING WORSE. ALSO KNOWING THAT IN THE PAST WHEN OUR FAMILY TRIED TO STAY IN CONTACT WITH ONE ANOTHER VIA CITIZEN'S BAND RADIO, BAD LANGUAGE WAS SUPPOSED TO BE MONITORED AND DEALT WITH-BUT WASN'T, TO THE POINT THAT ONE CAN'T EVEN TURN ONE ON NOW WITHOUT BEING BLASTED WITH SOME OF THE MOST GROSSLY FILthy LANGUAGE EVER HEARD-I REALLY DO NOT EXPECT FOR YOU ALL TO DO ANYTHING ABOUT WHAT IS SEEN AND OR HEARD ON TELEVISION NO MATTER WHAT THE LAW SAYS! HOWEVER, I NEEDED FOR MY VOICE TO BE HEARD. WE SHALL SEE WHAT HAPPENS FROM THOSE OF YOU WHO WE PAY WITH OUR TAX DOLLARS AND BLINDLY EXPECT RESULTS. HOW ABOUT DOING YOUR JOB, PLEASE, AND SHOW THOSE WHO CHOOSE TO GO AGAINST THE LAW THAT THEY ARE RESPONSIBLE FOR THEIR ACTIONS AND THAT ACTIONS REQUIRE CONSEQUENCES. THANK YOU.

APPARENT CARRIER(S):

YES - Check here if you wish to serve both a Wireline and Wireless carrier.

PROBLEM NUMBER:

Title: None
First Name: 
Middle Initial: 
Last Name: 

Contact Name: 
Contact Number: Ext. 
Fax Number: 
Email Address: 
PO Box: 
City: Belmont, N. C.
State: NC Zip: 28012

On Behalf Of: 
Company Name:
**Amount of credit FCC effort generated:**

Duplicate Credit Checked: ☐ Yes ☐ No

**Have you paid any of the disputed charges?**

**Did the company billing for these charges adjust or refund some or all of the disputed charges?**

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: VERIZON WIRELESS

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint: TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you:

2. your telephone number(s) on which the call or fax was received:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or on the fax(es):

   (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes):

5. Have you: (a) purchased anything from the company being advertised in the call or fax;

   (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: JULY 2, 2007
(2) Time of Program: 2:00-3:00PM
(3) Network: ARTS & ENTERTAINMENT
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: A&E
(5) City and State Where Program Was Viewed: BELMONT, N. C.
(6) Name of Program or DJ/Personality/Song/Film: 24

Updated? ☐ Yes ☐ No

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**ANALYSIS SECTION**

**Correspondence Type:** ☐ Complaint ☐ Inquiry

**Source Code:** Internet

**Apparent Carrier(s):**

**Responding Carrier(s):**

**Re-Serve Carrier(s):**

**Assigned Subject Code:** Programming Issues

**Assigned Code Acronym:** PROG

**Program Type:** Cable/Satellite

**Activity Code:** Direct

**Final Responsible Party:**

**Sub-Category:** Profane (PROF)

**Additional Sub-Category:**

**Copy of Response Sent to Consumer by Carrier?:**

☐ Yes ☐ No
In a skit, based on the "Godfather" movies, criticizing British Prime Minister Tony Blair, a character refers to another person as that "stugatz." "Stugatz" is an Americanization of the Italian phrase "Stu Cozza," which is a vulgar term meaning, in English, "that dick." It is a common curse used by Italians, and has received widespread notoriety through the cable television program, The Sopranos. It is clear through listening to the clip (which is available at http://www.910knew.com/cc-common/podcast/single_podcast.html?podcast_savage.xml Just scroll down to hour two of the March 28 show) that the phrase is used in the common, vulgar manner. The phrase is uttered shortly after the second hour of the show begins. The "Godfather" character then says they will hand out Sicilian and his off. In this is re twice for full effect. Thanks for attention to this matter.
**Amount of credit FCC effort generated:**

Duplicate Credit Checked: ☐ Yes  ● No

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Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: Vongage

b. Telephone number for the carrier(s) or company(ies) involved

with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you: Ext:

2. your telephone number(s) on which the call or fax was received:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an

identification of the company whose products or services were being advertised, and any

phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or on the fax(es):

(List number(s) given in the call(s) or fax(ee) for you to contact if you do not want to receive any

additional calls or faxes.)

5. Have you: (a) purchased anything from the company being advertised in the call or fax;

(b) made an inquiry or application to that company; or (c) given consent to the company to send

you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: March 28, 2007

(2) Time of Program: 6 p.m. to 9 p.m.

(3) Network: n/a

(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: WOR 710 AM

Somerset, New Jersey

(5) City and State Where Program Was Viewed: The Savage Nation

(6) Name of Program or DJ/Personality/Song/Film: Internet

ANALYSIS SECTION

Correspondence Type: ● Complaint  ○ Inquiry  Source Code: Internet

Apparent Carrier(s):

Re-Serve Carrier(s):

Responding Carrier(s):

Assigned Subject Code:

Program Type:  ● AM

Activity Code:

Assigned Code Acronym: PROG

Content Criticism (PCCR)

Final Responsible Party:

Sub-Category:

Additional Sub-Category:

Copy of Response Sent to Consumer by Carrier?: ○ Yes  ○ No

Mediation with Carrier/Complainant?: ○ Yes  ○ No  Response Type:

DRO Letters

DRO-256  DRO-795  DRO-792  DRO-11AC  DRO-1TS

NOIC-255  NOIC-795  NOIC-792  NOIC-11AC  NOIC-1TS