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"Rummaging in the government's attic"

Description of document: **Informal complaints to the FCC about the TV show**

'The Sopranos,' Jan 2003 – Feb 2009

Released date: February 9, 2009

Posted date: 17-March-2009

Date/date range of document: 12-November-2004 – 30-June-2008

Source of document: Federal Communications Commission

445 12th Street, S.W., Room 1-A836

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Federal Communications Commission Consumer & Governmental Affairs Bureau Washington, D.C. 20554



February 9, 2009

FOIA No. 2009-173

This letter responds to your recent Freedom of Information Act ("FOIA") request received by the Federal Communications Commission (the "FCC" or "Commission") and assigned to the Consumer & Governmental Affairs ("CGB") Bureau by the Commission's FOIA Office on January 9, 2008. Your request sought copies of all informal complaints received at the FCC regarding the television show "The Sopranos" between January 2003 and the present.

CGB conducted a search of the database in which we maintain the records of informal complaints filed by, or on behalf of, consumers. Our search identified nine complaints responsive to your request. The responsive documents are enclosed. All personal, identifying information relating to the individuals who submitted or are named in the enclosed complaints has been redacted pursuant to FOIA Exemption 6, 5 U.S.C. § 552(b)(6), and Section 0.457(f) of the Commission's rules, 47 C.F.R. § 0.457(f). A release of this information would constitute a clearly unwarranted invasion of personal privacy under the Privacy Act, 5 U.S.C. § 552a(b). In addition, certain FCC employee names have been redacted pursuant to FOIA Exemption 2, 5 U.S.C. § 552(b)(2), and Section 0.457(b) of the Commission's rules, 47 C.F.R. § 0.457(b).

Please be advised that the Commission receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, the existence of a complaint filed against a particular business entity does not necessarily indicate wrongdoing by the company.

We are required by the FOIA, 5 U.S.C. § 552(a)(4)(A)(i), and Section 0.470 of the Commission's rules, 47 C.F.R. § 0.470, to charge FOIA requesters certain fees, depending on the classification of requesters into one of three categories defined in Section 0.466 of the Commission's rules, 47 C.F.R. § 0.466. The categories are: (1) commercial use requesters; (2) educational and noncommercial scientific institution requesters and requesters who are representatives of the news media; and (3) all other requesters. Your request was categorized as an "all other" request by the FCC's FOIA Office. Section 0.470(a)(3) of the Commission's rules, 47 C.F.R. §0.470(a)(3), provides that all other requesters are not charged for the first two hours of search time and the first

100 pages of reproduction. Because your request falls within these guidelines, there are no charges associated with processing it.

If you consider this response to be a denial of your FOIA request, you may file an application for review of this decision with the Commission's Office of the General Counsel within 30 days in accordance with Section 0.461(j) of the Commission's rules, 47 C.F.R. § 0.461(j).

Sincerely,

Julie M. Saulnier

Députy Chief

Consumer Policy Division

Consumer & Governmental Affairs Bureau

Case Information			
Control ID: CIMS0000099693	IC Number : 08-WB13899198	Submission Method: Web	Status: Closed
Complaint Type : Cable	Assigned Subject Code: Programming Issues	Sub-Category: Indecent	Assigned Code Acronym: INDE
Owner Rep Number SPT08	: Creator:	Problem Submitted Time: 6/30/2008 11:10:48AM	Date Closed: 7/13/2008
Contact Information			
Consumer's Name :	166	Phone:	Best Time to Call:
Address :	p 6	Address 2: b6	P. O. Box :
City / State / Zip:	YORKTOWN VA 23690	Title :	Fax Number:
Email: b6		Company:	
On Behalf Of :		Phone :	Relationship :
Behalf Of Address :		Address 2:	P.O.Box:
Behalf Of City/St/Zip:		Behalf Of Company Name:	
Indecency			
Date of Program:	6-15-08	Call Sign/Channel/Frequency	: Cox channel 28
Time of Program :	10 AM	City/State of Program:	Yorktown, VA
Network:	A&E Network	Program Type:	Cable
Name of Program/I The Sopra	OJ/Personality/Song/Film:		

The Sopranos show has a TVMA rating, and here are 2 examples of why it should not be airing before 11 PM, or at the least 10.

- 1-This particular Sopranos incident was aired a Sunday morning on June 15th or the Sunday before or after that, and started off by showing the lead actor in bed humping his wife or somebody else although it was under the covers, it was very obvious what they were doing.
- 2-This show also has a lot of bleeps, so A&E must be aware of the inapproriate language.

 Although they dubbed with "frigin", teenagers know what they mean, so the language reference is still there.

Kids are out of school now, so we have to do even more to give them shows that have a lot less violence and other inappropriate content.

Print Date: 1/14/2009 Page 1 of 1

Complaint Type:Broadcast

Account Type: Residential

Congressional Complaint

IC Number:	04-R0821316	Case Type:	Inquiry
Date Received:	11/12/2004	Complainant:	766
Date Entered:	11/12/2004	Date Assigned:	11/12/2004
Entered By:	152	Date Reassigned:	
Assigned To:	FCCIN b2	Service Date:	and the control of th
Date Closed:	11/15/2004	Response Date:	
Closed By:	182	Original Analyst:	
Close Letter Needed?	○ Yes ● No	Purged By:	Purged Date:
·	and the second s	Removed By:	Removed Date:
Supervisor Check:	○ Yes ● No	Indecency Referral Code:	

Current Status: Closed

Associated Case:

Complaint Summary:

wrote on 11/11/2004 10:55:04 AM: To whom it may concern: I just read that the reason "Saving Private Ryan" isn't being aired this; evening on ABC affiliate stations is that it's violent and would air over ty; waves the F-word before 10PM.; I am stunned by the hypocracy of that ruling.; 1) There is so much violence in prime time television, it's frightening.; 2) One of the top TV shows, "Sopranos," is both incredibly violent and has; "f---" as almost every third word in most episode scripts, the main reason I; don't watch it.; In this day and age, unfortunately, it is ludicrous to use either violent; content or abusive language content as the justification for not showing a; truly stunning movie, whether on a major network affiliate or on cable. I'll; be curious to research what is being aired in its stead.; Thank you for your time.;

more at Apparent Carrier(s): Yes<<< Check here if you wish to serve both a Wireline and Wireless carrier. Problem Number: Title: None First Name: Middle Initial: Last Name: Contact Name: Best Time to Call: (000) 000-0000 E Contact Number: Consumer's Telephone Number: Ext. Fax Number: TTY Number: Internet Address: Email Address: PO Box: Address: Zip: 85260 City: Scottsdale State: AZ

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
•	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:

City; State: Zip: City; State: Zip: Su.00	Contact Number: Ext.		Address:		
Duplicate Credit Checked: Yes ● No Alaway ou paid any of the disputed charges?					
Have you paid any of the disputed charges? Did the company billing for these charges adjust or refund some or all of the disputed charges? If yes, what was the amount of the adjustment or refund? D. Telephone number for the carrier(s) or company(les) involved with your complaint, including area code: Phone: Ext. C. Which type of service is involved with your complaint: TCPA Information from 475 1. the telephone number of the individual or company who called or faxed you: Ext: Ext: 2. your telephone number(s) on which the call or fax was received: 3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax: 4. the Yop-Cul' number(s) provided in the calls or on the fax(es): (List number(s) given in the Call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes: (S) Have you: (a) purchased anything from the company being advertised in the call or fax; (b) made an inquiry or application to that company, or (c) given consent to the company to send you the call or fax? if so, please describe and state when you had such contact with the company. (1) Time of Program: (2) Time of Program: (3) Time of Program: (3) Time of Program: (3) Time of Program: (4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: (5) City and State Where Program Was Viewed: (6) Name of Program of DuPersonality/Song/Film: Updated? Vesselbids ARALYSIS SECTION Correspondence Type: Activity Code: Direct Assigned Subject Code: Program Type: Additional Sub-Category: Additional Sub-Category: Additional Sub-Category: Mediation with Yes No Response Type:	**Amount of credit FCC effort gene				
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(1) Date of Program: (2) Time of Program: (3) Network: (4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: (5) City and State Where Program Was Viewed: (6) Name of Program or DJ/Personality/Song/Film: Updated? Yes No ANALYSIS SECTION Correspondence Type:					
(2) Time of Program: (3) Network: (4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: (5) City and State Where Program Was Viewed: (6) Name of Program or DJ/Personality/Song/Film: Updated? Yes No ANALYSIS SECTION Correspondence Type:	•	escribe and state when you h	nad such contact with the company.		
(3) Network: (4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: (5) City and State Where Program Was Viewed: (6) Name of Program or DJ/Personality/Song/Film: Updated? Yes No ANALYSIS SECTION Correspondence Type: Complaint Inquiry Source Code: Email Apparent Carrier(s): Re-Serve Carrier(s): Responding Carrier(s): Assigned Subject Code: Programming Issues Program Type: Activity Code: Direct Assigned Code Acronym: PROG Final Responsible Party: Sub-Category: Obscene (OSBC) Additional Sub-Category: Additional Sub-Category: Copy of Response Sent to Yes No Call Sign: none State: none Mediation with Yes No Response Type:	. ,				
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: (5) City and State Where Program Was Viewed: (6) Name of Program or DJ/Personality/Song/Film: Updated? ✓ Yes ✓ No ANALYSIS SECTION Correspondence Type: Complaint ✓ Inquiry Source Code: Re-Serve Carrier(s): Responding Carrier(s): Responding Carrier(s): Assigned Subject Code: Program Type: Activity Code: Direct Assigned Code Acronym: PROG Final Responsible Party: Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with Yes ✓ No Response Type:					
(5) City and State Where Program Was Viewed: (6) Name of Program or DJ/Personality/Song/Film: Updated?	• •	v of the station on which you	viewed/heard the material:		
(6) Name of Program or DJ/Personality/Song/Film: Updated? Yes No ANALYSIS SECTION Correspondence Type:					
ANALYSIS SECTION Correspondence Type: Complaint Inquiry Source Code: Re-Serve Carrier(s): Responding Carrier(s): Assigned Subject Code: Programming Issues Program Type: Activity Code: Direct Assigned Code Acronym: Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with Yes No Response Type:					
Correspondence Type:	Updated? O Yes O No				
Correspondence Type:	ANALYSIS SECTION	William I wante in the second of the second			
Apparent Carrier(s): Responding Carrier(s): Assigned Subject Code: Programming Issues Program Type: Activity Code: Direct Assigned Code Acronym: Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with Yes No Response Type:	ANAL 1313 SECTION		A CONTRACTOR OF THE CONTRACTOR		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Responding Carrier(s): Assigned Subject Code: Program Type: Activity Code: Program Type: Assigned Code Acronym: Sub-Category: Additional Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with Yes No Response Type:	Correspondence Type:	○ Complaint ■ Inquiry	Source Code:	Ε	mail
Responding Carrier(s): Assigned Subject Code: Program Type: Activity Code: Program Type: Assigned Code Acronym: Sub-Category: Additional Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with Yes No Response Type:	Annaront Carrior(e)		Re-Serve Carrier(s):		
Responding Carrier(s): Assigned Subject Code: Program Type: Activity Code: Direct Assigned Code Acronym: Sub-Category: Additional Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with Yes No Response Type:	Apparent darrier(d).		(0)		
Activity Code: Program Type: Assigned Code Acronym: PROG Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with PROG Call Sign: none State: none					
Activity Code: Program Type: Assigned Code Acronym: PROG Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with PROG Call Sign: none State: none	Responding Carrier(s):		Assigned Subject Code:	F	Programming Issues
Activity Code: Direct Assigned Code Acronym: Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with PROG Obscene (OSBC) Additional Sub-Category: State: none State: none					-
Activity Code: Direct Assigned Code Acronym: Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with PROG Obscene (OSBC) Additional Sub-Category: State: none State: none			Due guerra Transa	The state of the s	
Final Responsible Party: Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with Yes No Response Type:			Program Type.	\succeq	
Final Responsible Party: Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with Yes No Response Type:		•			
Final Responsible Party: Sub-Category: Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with Yes No Response Type:					
Additional Sub-Category: Copy of Response Sent to Consumer by Carrier?: Mediation with Yes No Response Type:	Activity Code:	Direct	Assigned Code Acronym:	ŧ	PROG
Copy of Response Sent to Yes No Call Sign: none State: none Consumer by Carrier?: Mediation with Yes No Response Type:	Final Responsible Party:		Sub-Category:		Obscene (OSBC)
Copy of Response Sent to Yes No Call Sign: none State: none Consumer by Carrier?: Mediation with Yes No Response Type:	•				
Copy of Response Sent to Yes No Call Sign: none State: none Consumer by Carrier?: Mediation with Yes No Response Type:			Additional Sub-Category	•	
Consumer by Carrier?: Mediation with			Additional Sub-Category.		
Consumer by Carrier?: Mediation with	Copy of Response Sent to	○ Yes ● No	Call Sign: none		State: none
Mediation with			_		
9.00 0 1.0	Mediation with	O Yes A No	Response Type:		
		○ 100 ○ 110	• • •		

DRO Letters

DRO - 255 DRO - 79:1 DRO - 79.2 DRO - HAC DRO - TRS

Original Analyst:

Purged Date:

Removed Date:

Purged By:

Removed By:

COMPLAINT FOR 1 Complaint Type:Broadcast Congressional Complaint Account Type: Residential IC Number: 06-WB11841226 Case Type: Complaint Date Received: Complainant: 05/25/2006 Date Entered: 05/25/2006 Date Assigned: 05/26/2006 Entered By: FCC NOTES01 Date Reassigned: Assigned To: /FCCIN Service Date: Referral Date Closed: 06/01/2006 Response Date:

Supervisor Check: Indecency Referral Code: 🔾 Yes 🌑 No Further IHD Review -Broadcast/indecency - Profanity

Current Status: Closed

🔾 Yes 🌑 No

Closed By:

Close Letter

Needed?

	Associated Case:				
	a clip from a episode of the sopral fuck was as clear as day and my 6 rd it as well	nos on hbo.i had my 6 year old da 6 year old turned AND SAID TO M			
and the second s	' ere if you wish to serve both a Wir	eline and Wireless carrier.			
Title: None	First Name:	Middle Initial: A	Last Name: 56		
Contact Name: Contact Number: Fax Number:	Ext.	Best Time to Call: Consumer's Telephone Number: TTY Number:	Ext.		
Email Address: PO Box: City:	Oxford	Internet Address: Address: State: Mi	Zip: 48371		

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box: Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City:, State: Zip:
**Amount of credit FCC effort generated:	Duplicate Credit Checked: ○ Yes ● No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ie:	s) involved in your complaint:	Cingular	
b. Telephone number for the carrier	s) or company(ies) involved		
with your complaint, including area	code:	Phone: Ext:	
c. Which type of service is involved	-		
1 the telephone number of the indiv	TCPA Informa		
1. the telephone number of the indiv			Ext:
 your telephone number(s) on which a description of the telemarketing identification of the company which phone numbers that were included. 	call, pre-recorded message, coose products or services were	or unsolicited fax, including an	Ext:
 the "opt-out" number(s) provided in (List number(s) given in the call(s) additional calls or faxes.) 			Ext:
5. Have you: (a) purchased anything (b) made an inquiry or application	to that company; or (c) given	consent to the company to send ad such contact with the company.	EXI.
(1) Date of Program:	5/24/06		
(2) Time of Program:	2:10pm unknown		
(3) Network:(4) Call Sign, Channel OR Frequence		viewed/heard the material:	wkrk - am
(5) City and State Where Program V	-		detroit,mi
(6) Name of Program or DJ/Persona	ility/Song/Film:		michelle mckormick
Updated? ○ Yes ● No			
ANALYSIS SECTION			
Correspondence Type:	● Complaint ○ Inquiry	Source Code:	Internet
Apparent Carrier(s):		Re-Serve Carrier(s):	<u> </u>
Responding Carrier(s):		Assigned Subject Code:	Programming Issues
		Program Type:	▲ AM
Activity Code:	Direct	Assigned Code Acronym:	PROG
Final Responsible Party:		Sub-Category:	Profane (PROF)
		Additional Sub-Category:	
Copy of Response Sent to Consumer by Carrier?:	○ Yes ○ No		
Mediation with Carrier/Complainant?:	○ Yes ○ No	Response Type:	
		_etters -79.2 DRO+HAC DRO-TRS	

NGIC 255 NOIC - 79:1 NOIC - 79:2 NOIC - HAC NOIC - TRS

Referral Letters



Complaint Type:Cable

Account Type: Residential

Congressional Complaint D

IC Number:	07-WB13096811	Case Type:	Complaint . ,
Date Received:	06/04/2007	Complainant:	
Date Entered:	06/04/2007	Date Assigned:	06/05/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	2 FCCIN	Service Date;	Referral
Date Closed:	06/05/2007	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	Yes • No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	○ Yes ● No	Indecency Referral Code:	Denial - Cable/Indecency/Profane

Current Status: Closed

Associated Case:

Complaint Summary:

It may not have been May 30, but it was this week. I was surfing the dial and got to A&E. I didn't know what progrm it was, so I waited a minute to see what it was. During that minute I heard a man tell a woman that if she wanted something she would have to give him a blow job. He actually used the words "blow job." I realized then that it must be The Sopranos and I changed the station. I know The Sopranos was originally on HBO and that's OK for people who want to pay extra for this type of "entertainment." But it's not OK on A&E, which a lot of people have with their basic cable and not OK at this time of day/night. They can cut this out the same as they do for a lot of things on Sex and The City on TBS.

Apparent Carrier(A CONTRACTOR AND A STATE OF THE		
Apparent Garner			
Yes<<< Check	here if you wish to serve both a	Wireline and Wireless carrier,	And the second s
Problem Number	•		
Title: None	First Name: 456	Middle Initial: J	Last Name:
Contact Name: Contact Number: Fax Number:	Ext. b	Best Time to Call: Consumer's Telephone Number: TTY Number:	Ext.
Email Address: PO Box:	56	Internet Address: Address:	b6
City:	Alpharetta	State: GA	Zip: 30022

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City:, State: Zip:
**Amount of credit FCC effort generated:	
	Duplicate Credit Checked: ○ Yes ● No

Have you paid any of the disputed ch			
Did the company billing for these cha		r all of the disputed charges?	
If yes, what was the amount of the aca. Name of carrier(s) or company(ies		Cingular, New AT&T	
b. Telephone number for the carrier(s			
with your complaint, including area c		Phone: Ext:	
c. Which type of service is involved v			
	TCPA Informa	tion from 475	
1. the telephone number of the indivi	dual or company who called	or faxed you:	Ext:
2. your telephone number(s) on whic	h the call or fax was received	:	Ext:
a description of the telemarketing identification of the company when phone numbers that were included the "and autiliary and a service of the company when the company were included in the company when	ose products or services were ed in the call or fax:	e being advertised, and any	
the "opt-out" number(s) provided in (List number(s) given in the call(s)			
additional calls or faxes.)	or tax(cs) for you to contact	if you do not want to receive any	Ext:
 Have you: (a) purchased anything (b) made an inquiry or application you the call or fax? If so, please d 	to that company; or (c) given	consent to the company to send ad such contact with the company.	
(1) Date of Program:	May 30, 2007		
(2) Time of Program:	9 PM		
(3) Network:	A&E	town different the control of	00
(4) Call Sign, Channel OR Frequency (5) City and State Where Program W		viewed/heard the material;	38 Alpharette CA
(6) Name of Program or DJ/Persona			Alpharetta, GA The Sopranos
Updated? ○ Yes ● No			The copianos
ANALYSIS SECTION	PO-141 Language	DOMINIE E THE TOTAL CONTROL CONTROL OF THE PROPERTY OF THE PRO	are about a blackbib but
Correspondence Type:	● Complaint ○ Inquiry	Source Code:	Internet
Apparent Carrier(s):		Re-Serve Carrier(s):	
			5.4
Responding Carrier(s):		Assigned Subject Code:	Programming Issues
		Program Type:	Cable
Activity Code:	Direct	Assigned Code Acronym:	PROG
Final Bosponsible Barby		Sub-Category:	
Final Responsible Party:		Sub-category.	Indecent (INDE)
		Additional Sub-Category:	*
Copy of Response Sent to Consumer by Carrier?:	○ Yes ○ No		
Mediation with Carrier/Complainant?:	○ Yes ○ No	Response Type:	
	DRO I	_etters	
		.79.2 DRO - HAC DRO - TRS	

NOIC - 255 NOIC - 79.1 NOIC - 79.2 NOIC - HAC NOIC - TRS

Complaint Type:Unknown Media Type

Account Type: Residential

☐ Congressional Complaint ☐ D

IC Number:	07-WB12977595	Case Type:	Complaint
Date Received:	04/23/2007	Complainant:	D6
Date Entered:	04/23/2007	Date Assigned:	04/23/2007
Entered By:	OSCARServer	Date Reassigned:	05/03/2007
Assigned To:	VFCCIN VFCCIN	Service Date:	Referral
Date Closed:	05/09/2007	Response Date:	#2
Closed By:		Original Analyst:	FCCIN
Close Letter Needed?	Yes No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	○ Yes ● No	Indecency Referral Code:	Denial - Cable or Satellite/Indecent-Profane

Current Status: Closed

Associated Case:

Complaint Summary:

In the week of the Virginia Tech massacre, my family find it entirely repugnent, insensitive and inapropriate that this episode of the sopranos was broadcast showing a young male asian behaving in a clealrly disturbed mental state which resulted in violence. We fail to see the need to show this episode in the shadow of this weeks tragedy and find

t deeply abhorren	t.; ,	blo		
Apparent Carrier(s); <u> </u>			
Yes<<< Check	here if you wish to:	serve both a V	Vireline and Wireless carrier.	
Problem Number:				
Title: None	First Name:	b 6	Middle Initial:	Last Name:
Contact Name:	1		Best Time to Call:	
Contact Number:	Ext.)b	Consumer's Telephone Number:	Ext.
Fax Number:			TTY Number:	
Email Address:			Internet Address:	
PO Box:			Address:	b6
City:	Princeton		State: NJ	Zip: U8540

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City:, State: Zip:
**Amount of credit FCC effort generated:	
	Duplicate Credit Checked: ○ Yes ● No

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the ada. Name of carrier(s) or company(ies)		VIA VERIZON LANDLINE per my	Verizon cell Co. info
b. Telephone number for the carrier(s with your complaint, including area cc. Which type of service is involved w	ide: ith your complaint:	Phone: Ext:	
1 the telephone acceptor of the individ	TCPA Informat		F (
1. the telephone number of the individ		•	Ext:
 your telephone number(s) on which a description of the telemarketing of identification of the company who phone numbers that were include the "opt-out" number(s) provided in (List number(s) given in the call(s) additional calls or faxes.) Have you: (a) purchased anything (b) made an inquiry or application to you the call or fax? If so, please de 	all, pre-recorded message, cope products or services were din the call or fax: the call(s) or on the fax(es); or fax(es) for you to contact in from the company being advected that company; or (c) given	or unsolicited fax, including an e being advertised, and any . if you do not want to receive any ertised in the call or fax; consent to the company to send ad such contact with the company.	Ext: Ext:
(1) Date of Program:	4/22/07	ation 110111 47 015	
(2) Time of Program:	9pm		
(3) Network:	HBO		LIBO
(4) Call Sign, Channel OR Frequency(5) City and State Where Program Ward		viewed/neard the material:	HBO NJ
(6) Name of Program or DJ/Personali			Sopranos
Updated? O Yes O No			·
ANALYSIS SECTION			
Correspondence Type:	● Complaint ○ Inquiry	Source Code:	Internet
Apparent Carrier(s):		Re-Serve Carrier(s):	
Responding Carrier(s):		Assigned Subject Code:	Programming Issues
		Program Type:	Cable/Satellite
Activity Code:	Direct	Assigned Code Acronym:	PROG
Final Responsible Party:		Sub-Category:	Content Criticism (PCCR)
		Additional Sub-Category:	
Copy of Response Sent to Consumer by Carrier?:	○ Yes ○ No		
Mediation with Carrier/Complainant?:	○ Yes ○ No	Response Type:	
	DRO L	etters	
		79.2 DRO - HAC DRO - TRS	
	NOIC - 255 NOIC - 79 1 NOIC	79.2 NOIC HAC NOIC TRS	

NOIC - 255 NOIC - 79.1 NOIC - 79.2 NOIC - HAC NOIC - TRS

Referral Letters

Complaint Type:Unknown Media Type

Account Type: Residential

☐ Congressional Complaint ☐ D

IC Number:		07-WB13415114	Case Type:	Complaint
Date Received:		10/01/2007	Complainant:	DV
Date Entered:		10/01/2007	Date Assigned:	10/02/2007
Entered By:		OSCARServer	Date Reassigned:	
Assigned To:	52	/FCCIN	Service Date:	Referral
Date Closed:		10/04/2007	Response Date:	
Closed By:	······································	りと	Original Analyst:	
Close Letter Needed?		◯ Yes ● No	Purged By:	Purged Date:
September 19 control of the Control			Removed By:	Removed Date:
Supervisor Chec	k:	○ Yes ● No	Indecency Referral Code:	Denial - Cable or Satellite/Indecent-Profane

Current Status: Closed

Associated Case:

Complaint Summary:

I thought that profanity was not allowed on basic cable/satellite stations. The Sopranos which airs on Tuesday nights constantly uses profanity in reference to God's name. This is not the only program that I have heard this is on, but it is the first one that comes to mind. I noticed it last Tuesday night when I had the television on. Please do not allow this particular curse word in reference to God be used on television programs. Other words are bleeped out which are much less offensive to me and many other people. Thank you.

Apparent Carrier(s			Parameter Commencer Commen
Yes<<< Check	here if you wish to serve both	a Wireline and Wireless carrier.	
Problem Number:			
Title: None	First Name:	Middle Initial:	Last Name:
Contact Name:		Best Time to Call:	<u> </u>
Contact Number:	Ext.	Consumer's Telephone Number:	Ext.
Fax Number:		TTY Number:	
Email Address:		Internet Address:	- 10
PO Box:		Address:	0
City:	Dyersburg	State: TN	Zip: 38024

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box:
•	Address:
	City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address:
	City:, State: Zip:
**Amount of credit FCC effort generated:	
	Duplicate Credit Checked: ○ Yes ● No

Did the company billing for these chilf yes, what was the amount of the aa. Name of carrier(s) or company(ie	adjustment or refund?	r all of the disputed charges?	
b. Telephone number for the carrier with your complaint, including area c. Which type of service is involved	(s) or company(ies) involved code:	Phone: Ext:	
	TCPA Informa		
1. the telephone number of the indiv	· · · · · · · · · · · · · · · · · · ·	•	Ext:
2. your telephone number(s) on white			Ext:
•	hose products or services were led in the call or fax: in the call(s) or on the fax(es): or fax(es) for you to contact it g from the company being adv n to that company; or (c) given describe and state when you h Broadcast Inform	e being advertised, and any if you do not want to receive any ertised in the call or fax; consent to the company to send ad such contact with the company.	Ext:
(1) Date of Program:	9/26/2007		
(2) Time of Program: (3) Network:	9:00 PM CST A & E		
(3) Network: (4) Call Sign, Channel OR Frequence (5) City and State Where Program V (6) Name of Program or DJ/Persona Updated? Yes No.:	cy of the station on which you was Viewed;	viewed/heard the material:	A & E Dyersburg, TN The Sopranos
ANALYSIS SECTION			
Correspondence Type:	● Complaint ○ Inquiry	Source Code:	Internet
Apparent Carrier(s):		Re-Serve Carrier(s):	
Responding Carrier(s):		Assigned Subject Code:	Programming Issues
		Program Type:	Cable/Satellite
Activity Code:	Direct	Assigned Code Acronym:	PROG
Final Responsible Party:		Sub-Category:	Profane (PROF)
		Additional Sub-Category:	Ø
Copy of Response Sent to Consumer by Carrier?:	○ Yes ○ No		
Mediation with Carrier/Complainant?:	○ Yes ○ No	Response Type:	
	DRO L DRO 255 DRO 79.1 DRO	Letters -79:2 DRO-HAC DRO-TRS	
	NOIC 255 NOIC 79.1 NOIC	J79.2 NOIC HAC NOIC TRS	

Referral Letters



Congressional Complaint D

Complaint Type:Cable

IC Number:	07-WB12885191	Case Type:	Complaint
Date Received:	03/27/2007	Complainant:	DV
Date Entered:	03/27/2007	Date Assigned:	03/30/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	V FCCIN	Service Date:	Referral
Date Closed:	04/04/2007	Response Date:	
Closed By:		Original Analyst:	0.000
Close Letter Needed?	○ Yes ● No	Purged By:	Purged Date:
(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)		Removed By:	Removed Date:
Supervisor Check:	◯ Yes ● No	Indecency Referral Code:	Denial - Cable/Indecency/Profane

Current Status: Closed

Associated Ca

Complaint Summary:

As I was watching TV with my 2 yr old son and flipping through the channels, I passed the A&E network just in time to hear "suck my dick" spewed from the mouth of one of the actors. I hit the "channel down" button to get back to the A&E channel just long enough to see what program was on.; It's my understanding that the version of The Sopranos on A&E is edited for content. It is not the same version that was shown on HBO. Why, then, do I have to hear "suck my dick" on the program while I'm channel-surfing with my son next to me?; If I were to attend one of your business meetings, stand up, and start spewing "bitch, bastard, Goddamn, suck my dick, asshole, and dickhead", would you find that offensive??? Would you consider calling security to have me removed from the building? WHY, THEN, IS THAT LANGUAGE CONSIDERED APPROPRIATE FOR REGULAR CABLE TELEVISION??? I'VE HEARD EACH OF THOSE WORDS ON STANDARD CABLE NETWORKS.; You are the governing body responsible for policing the mass broadcasts in this country. Please do your best to accomplish that task.

Apparent Carrier(s			And the second s
Yes<<< Check	here if you wish to serve both	a Wireline and Wireless carrier.	Analysis of the second
Problem Number:			And the second s
Title: None	First Name: 16	Middle Initial:	Last Name:
Contact Name:		Best Time to Call:	
Contact Number:	Ext. DU	Consumer's Telephone Number:	Ext.
Fax Number:	1/	TTY Number:	1 4
Email Address:	56	Internet Address:	blo
PO Box:		Address:	
City:	Houston	State: TX	Zip: 77062

On Behalf Of:		
Company Name:		
Party's Name:	Relationship with the Party:	
Party's Contact Number: Ext.	PO Box: Address:	
Other Party that can be contacted?	City:State:Zip:	
Name:	Relationship:	

Contact Number: Ext.	1	Address:	
**Amount of credit FCC effort ge		City:, State: Zip:	
•	,	Duplicate Credit Checked: Yes	No
Have you paid any of the disputed	charges?		
Did the company billing for these	charges adjust or refund some o	r all of the disputed charges?	
If yes, what was the amount of the a. Name of carrier(s) or company(-	AT&T/Cingular	
b. Telephone number for the carri-	er(s) or company(ies) involved		
with your complaint, including area.c. Which type of service is involved	d with your complaint:	Phone: Ext:	
d No. 4 daylers are more than 4 ften in	TCPA Informa		Ft.
 the telephone number of the inc your telephone number(s) on w 		•	Ext: Ext:
3. a description of the telemarketing identification of the company phone numbers that were incled. The "opt-out" number(s) provide (List number(s) given in the call additional calls or faxes.) 5. Have you: (a) purchased anyth (b) made an inquiry or applicating you the call or fax? If so, pleased.) (1) Date of Program: (2) Time of Program:	ng call, pre-recorded message, of whose products or services were uded in the call or fax: ad in the call(s) or on the fax(es): I(s) or fax(es) for you to contact fing from the company being advonto that company; or (c) given the describe and state when you be also be a	or unsolicited fax, including an e being advertised, and any if you do not want to receive any vertised in the call or fax; consent to the company to send and such contact with the company.	Ext:
(3) Network:	A&E		
(4) Call Sign, Channel OR Freque		viewed/heard the material:	ch23 A&E network
(5) City and State Where Program			houston, tx The Sopranos
(6) Name of Program or DJ/Perso Updated? Yes No.	onanty/Song/Film.		The Sopiatios
ANALYSIS SECTION			
Correspondence Type:	● Complaint ○ Inquiry	Source Code:	Internet
Apparent Carrier(s):		Re-Serve Carrier(s):	
Responding Carrier(s):		Assigned Subject Code:	Programming Issues
		Program Type:	Cable
Activity Code:	Direct	Assigned Code Acronym:	PROG
Final Responsible Party:		Sub-Category:	Content Criticism (PCCR)
		Additional Sub-Category:	
Copy of Response Sent to Consumer by Carrier?:	○ Yes ○ No		
Mediation with Carrier/Complainant?:	○ Yes ○ No	Response Type:	

Complaint Type:Unknown Media Type

	2	-			
Account	t Tvn	e' R	esir?	lenti	al

☐ Congressional Complaint ☐ D

IC Number:	07-WB13194943	Case Type:	Complaint , ,
Date Received:	07/13/2007	Complainant:	56
Date Entered:	07/13/2007	Date Assigned:	07/17/2007
Entered By:	OSCARServer	Date Reassigned:	•
Assigned To: 52	/FCCIN	Service Date:	Referral
Date Closed:	97/17/2007	Response Date:	The state of the s
Closed By:		Original Analyst:	
Close Letter Needed?	◯ Yes ● No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	◯ Yes ● No	Indecency Referral Code:	Denial - Cable or Satellite/Indecent-Profane

Current Status: Closed

Associated Case:

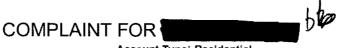
Complaint Summary:

THIS PROGRAM ABOVE WAS NOT WHERE THE PROFANITY WAS SEEN. WE HAVE SMALL CHILREN AND A DEAF-MUTE FAMILY MEMBER, THEREFORE, CLOSED CAPTIONING IS USED HERE FREQUENTLY. THE PROFANITY, WAS IN THE CLOSED CAPTIONING. A COMMERCIAL FOR AN UPCOMING "SOPRANOS" EPISODE WAS BEING AIRED AT BETWEEN 2:35 AND 2:45PM AND THE WORD "MOTHERF--R" WAS SPELLED OUT ON THE SCREEN. THANKFULLY, I WAS ALONE IN THE ROOM WHEN THIS OCCURRED, AND THE SOUND WAS OFF (JUST TO BE ON THE SAFE SIDE), BUT THE KIDS CAN READ! AS A CHRISTIAN, AND KNOWING THAT, FOR THE MOST PART THESE DAYS, THAT DOESN'T MATTER MUCH, I AM CONCERNED AS TO THE LANGUAGE THAT IS HEARD DAILY ON TV IS ONLY GETTING WORSE. ALSO KNOWING THAT IN THE PAST WHEN OUR FAMILY TRIED TO STAY IN CONTACT WITH ONE ANOTHER VIA CITIZEN'S BAND RADIO. BAD LANGUAGE WAS SUPPOSED TO BE MONITERED AND DEALT WITH-BUT WASN'T, TO THE POINT THAT ONE CAN'T EVEN TURN ONE ON NOW WITHOUT BEING BLASTED WITH SOME OF THE MOST GROSSLY FILTHY LANGUAGE EVER HEARD-I REALLY DO NOT EXPECT FOR YOU ALL TO DO ANYTHING ABOUT WHAT IS SEEN AND OR HEARD ON TELEVISION NO MATTER WHAT THE LAW SAYS! HOWEVER, I NEEDED FOR MY VOICE TO BE HEARD. WE SHALL SEE WHAT HAPPENS FROM THOSE OF YOU WHOM WE PAY WITH OUR TAX DOLLARS AND BLINDLY EXPECT RESULTS. HOW ABOUT DOING YOUR JOB, PLEASE, AND SHOW THOSE WHO CHOOSE TO GO AGAINST THE LAW THAT THEY ARE RESPOSIBLE FOR THEIR ACTIONS AND THAT ACTIONS REQUIRE CONSEQUENCES. THANK YOU.

		The state of the s	
Apparent Carrier(s) :		
Yes<<< Check	here if you wish to serve both a	Wireline and Wireless carrier.	
Problem Number:			
Title: None	First Name:	Middle Initial:	Last Name:
Contact Name: Contact Number: Fax Number:	Ext.	Best Time to Call: Consumer's Telephone Number: TTY Number:	Ext.
Email Address: PO Box:		Internet Address: Address:	56
City:	Belmont, N. C.	State: NC	Zip: 28012

On Behalf Of:	
Company Name:	

Party's Name:		Relationship with the Party:	
Party's Contact Number: Ext. PO Box:			
		Address:	
Other Party that can be contact	ctod2	City:State:Zip:	
Name:	cteu :	Relationship:	
Contact Number: Ext.		Address:	
Contact Number. Ext.		City:, State: Zip:	
**Amount of credit FCC effort gen	erated:		
		Duplicate Credit Checked: Yes	No
Have you paid any of the disputed o	harnes?	•	
Did the company billing for these ch	-	or all of the disputed charges?	
If yes, what was the amount of the a			
a. Name of carrier(s) or company(ie	•	: VERIZON WIRELESS	
b. Telephone number for the carrier	(s) or company(ies) involved		
with your complaint, including area	· · · · · · · · · · · · · · · · · · ·	Phone: Ext:	
c. Which type of service is involved			
		ation from 475	_ .
1. the telephone number of the indiv		•	Ext:
 your telephone number(s) on whi a description of the telemarketing 			Ext:
identification of the company w			
phone numbers that were include	led in the call or fax:		
4. the "opt-out" number(s) provided): t if you do not want to receive any	
additional calls or faxes.)	s) or lax(es) for you to contac	th you do not want to receive any	Ext:
5. Have you: (a) purchased anything			
		n consent to the company to send had such contact with the company.	
you the call of lax? If so, please t		mation from 475B	
(1) Date of Program:	JULY 2, 2007		
(2) Time of Program:	2:00-3:00PM ARTS & ENTERTAINMEN	i .	
(3) Network:(4) Call Sign, Channel OR Frequence			A&E
(5) City and State Where Program \	Was Viewed:		BELMONT, N. C.
(6) Name of Program or DJ/Persona	ality/Song/Film:		24
Updated? O Yes O No			
ANALYSIS SECTION	E TOMOGRAFIA CO TENTO DE DESCRIPCIO DE CONTROL DE LA CONTR		
Correspondence Type:	● Complaint ○ Inquiry	Source Code:	Internet
Correspondence Type.	• Complaint of Inquiry	Source Code.	memer
Apparent Carrier(s):		Re-Serve Carrier(s):	
			•
Responding Carrier(s):		Assigned Subject Code:	Programming Issues
		Program Type:	Cable/Satellite
		J	
Activity Code:	Direct	Assigned Code Acronym:	PROG
•		-	Towards.
Final Responsible Party:		Sub-Category:	Profane (PROF)
		Additional Sub-Category:	(A
		Additional Cub-Category.	
Copy of Response Sent to	○ Yes ○ No	Additional Sub-Sutegory.	
Copy of Response Sent to Consumer by Carrier?:	○ Yes ○ No	Additional cub-category.	



Complaint Type:Broadcast

Account Type: Residential

☐ Congressional Complaint ☐ D

IC Number:	07-WB12901766	Case Type:	Complaint
Date Received:	04/02/2007	Complainant:	56
Date Entered:	04/02/2007	Date Assigned:	04/04/2007
Entered By:	OSCARServer	Date Reassigned:	
Assigned To:	FCCIN	Service Date:	Referral
Date Closed:	04/27/2007	Response Date:	7.7.7
Closed By:	76	Original Analyst:	
Close Letter Needed?	Yes • No	Purged By:	Purged Date:
		Removed By:	Removed Date:
Supervisor Check:	◯ Yes ● No	Indecency Referral Code:	Dismissal - Insufficient description of program

Current Status: Closed

Associated Case:

Complaint Summary:

In a skit, based on the "Godfather" movies, criticizing British Prime Minister Tony Blair, a character refers to another person as that "stugatz." "Stugatz" is an Americanization of the Italian phrase "Stu Cozza," which is a vulgar term meaning, in English, "that dick." It is a common curse used by Italians, and has received widespread notoriety thorugh the cable television program, The Sopranos.; It is clear through listening to the clip (which is available at http://www.910knew.com/cc-common/podcast/single_podcast.html?podcast savage.xml Just scroll down to hour two of the March 28 show) that the phrase is used in the common, vulgar manner.; The phrase is uttered shortly after the second hour of the show begins.; The "Godfather" character then says they will hand out Sicilian justice and "cut his wang off." In fact, this is repeated twice for full effect.; Thanks for your attention to this matter.

Apparent Carrier(s		Cot., Harris of Joseph American	Control of the contro
Yes<<< Check	here if you wish to serve both a	Wireline and Wireless carrier.	The subject that the subject of the
Problem Number:			
Title: None	First Name:	Middle Initial:	Last Name:
Contact Name: Contact Number:	Ext. blo	Best Time to Call: Consumer's Telephone Numb	er: Ext.
Fax Number: Email Address: PO Box:	•	TTY Number: Internet Address: Address:	56
City:	Somerset	State: NJ	Zip: 08873

On Behalf Of:	
Company Name:	
Party's Name:	Relationship with the Party:
Party's Contact Number: Ext.	PO Box: Address: City:State:Zip:
Other Party that can be contacted?	
Name:	Relationship:
Contact Number: Ext.	Address: City:, State: Zip:

**Amount of credit FCC effort gene	rated:			
Amount of credit PCC effort gene	Iaicu.	Duplicate Credit Checked: Yes	No	
Have you paid any of the disputed ch Did the company billing for these char If yes, what was the amount of the ad a. Name of carrier(s) or company(ies)	rges adjust or refund some of justment or refund?	or all of the disputed charges? Vongage		
b. Telephone number for the carrier(s	•			
with your complaint, including area co		Phone: Ext:		
c. Which type of service is involved w	- '			
A allocations are assumed to the state of the state of	TCPA Informa			F 4.
1. the telephone number of the individ	• •	•	Ex	Ext:
 your telephone number(s) on which a description of the telemarketing of identification of the company who phone numbers that were include the "opt-out" number(s) provided in 	call, pre-recorded message, ose products or services were d in the call or fax:	or unsolicited fax, including an re being advertised, and any	EX	it.
(List number(s) given in the call(s) additional calls or faxes.)				Ext:
5. Have you: (a) purchased anything (b) made an inquiry or application to you the call or fax? If so, please defined to the call or fax? If so, please defined to the call or fax? If so, please defined to the call or fax? If so, please defined to the call or fax? If so, please defined to the call or fax? If so, please defined to the call or fax? If so, please defined to the call or fax? If so, please defined to the call or fax? If so, please defined to the call or fax.		LAL		
(1) Date of Program:	March 28, 2007			
(2) Time of Program:	6 p.m. to 9 p.m.			
(3) Network:(4) Call Sign, Channel OR Frequency	n/a of the station on which you	viewed/heard the material:	W/e	OR 710 AM
(5) City and State Where Program W	•	The traditional of the traditional		omerset, New Jersey
(6) Name of Program or DJ/Personal	ity/Song/Film:		Th	ne Savage Nation
Updated? ○ Yes ● No				
ANALYSIS SECTION	SHIRE OF THE PERSON STATES OF		и энэээээ	
Correspondence Type:	● Complaint ○ Inquiry	Source Code:	1	Internet
Apparent Carrier(s):		Re-Serve Carrier(s):		
Responding Carrier(s):		Assigned Subject Code:	1	Programming Issues
		Program Type:		AM
Activity Code:	Direct	Assigned Code Acronym:	1	PROG
Final Responsible Party:		Sub-Category:	200000	Content Criticism (PCCR)
		Additional Sub-Category:	*	
Copy of Response Sent to Consumer by Carrier?:	○ Yes ○ No			
Mediation with Carrier/Complainant?:	○ Yes ○ No	Response Type:		

DRO Letters

DRG 255 DRO 79.1 DRO 79.2 DRO HAC DRO TRS

NOIC - 255 NOIC - 79.1 NOIC - 78.2 NOIC : HAC NOIC - TRS