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Chief FOIA Officer
Communications Division
Office of the Comptroller of the Currency
400 7th Street SW
Washington, DC 20219
[OCC's FOIA Web portal](#)

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May 24, 2017

This is in response to your Freedom of Information Act request dated April 22, 2017, received in my office on May 1, 2017.

You requested a copy of the following OCCNet website pages:

- 1) A-Z Index
- 2) Workplace Services Section:
 - a) Library Services (Homepage)
 - b) Records Management (Homepage)
- 3) Workplace Services - Public Affairs & Communication Services Section:
 - a) Banking Relations (Homepage)
 - b) Congressional Liaison (Homepage)
 - c) Disclosure Services (Homepage)
 - d) External Outreach & Minority Affairs (Homepage)
 - e) Historian & Executive Communications (all main pages)
 - f) Internal Communications (Homepage)
 - g) Outreach Resource Library (Homepage)
 - h) Press Queries (Homepage)
- 4) Tools & Forms Section:
 - a) Bulletin Board Index (Complete Listing)
 - b) Examiner's Library (Complete Listing)
- 5) Publications Section:
 - a) At-A-Glance Index (Complete Listing)
 - b) Bank Supervision Publications (Complete Listing)
- 6) Districts & Divisions:
 - a) Interagency Groups

Your request has been granted. Materials relevant to your request are enclosed.

Sincerely yours,

Carl Laurie

Carl Laurie
Freedom of Information Act Specialist
Disclosure Services
Communications Division

#2017-00315-F



IT OUTAGES AND RELEASES

BANK SUPERVISION

TOOLS & FORMS

NEWS & EVENTS

HUMAN RESOURCES

WORKPLACE SERVICES

PUBLICATIONS

DISTRICTS & DIVISIONS

A to Z Index

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

#

- \$SMART Coding Manual (XLS)
- \$SMART Management and Accountability Reporting Tools
- \$SMARTView
- 401K Charles Schwab
- 401K Retirement Savings Plan
- 401k/TSP Calculator

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A

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- Acquisition Management
- Administrative & Internal Law
- Administrative Professional Handbook
- Administrative Professional Training
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- AICPA Online
- Albuquerque (Satellite Office of Denver)
- Alerts
- Alexandria (Satellite Office of Minneapolis)
- Alternative Work Schedules
- Alumni - OCC
- American Banker Online
- AML (BSA/AML/OFAC)
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- Annual Percentage Rate Calculation Program for Windows (APR)
- Annual Percentage Yield Calculation Program for Windows (APY)
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- [Bank Activities & Structure](#)
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- [Central District](#)
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- Changes in Bank Control
- Charitable Giving
- Charles Schwab 401k
- Charleston (Satellite Office of Roanoke)
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- Charter Look Up (XLSX)
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- Chicago (Schaumburg) District Office
- Chief Counsel's Office
- Chief National Bank Examiner
- Chief of Staff and Public Affairs
- Cincinnati District Office
- Civil Money Penalties (CMP)
- Cleveland District Office
- Coalition of African-American Regulatory Employees (CARE)
- Collective Bargaining Agreement (PDF)
- Collective Bargaining Agreement-OCC-NTEU
- Columbus (Satellite Office of Cincinnati)
- Combined Federal Campaign - CFC
- Commercial Credit
- Commercial Real Estate Web site
- Committee on Bank Supervision
- Communications Security (COMSEC)
- Community & Consumer Law
- Community Affairs
- Comparative Analysis Reporting (CAR) (log in as username:banknet password:Bank1234#)
- Compensation & Payroll
- Compensatory Time Off for Travel
- Compliance Policy
- Comptroller's Delegations of Authority
- Comptroller's Office
- Computer Help
- Condition of Banking
- Conference Office Booking System (COBS)
- Conferences\Meetings
- Conflict of Interest
- Congressional Liaison
- Congressional Testimony
- Consultant Gartner Group
- Consumer Advisories
- Consumer Deposit Regulations
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- Consumer Regulations
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- Contracting Officer's Representative (COR)
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- Daily News Digest (Archive) (before April 22, 2008)
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- Dance Card (General Pre-Commission Training Guidelines)
- Data Analytics Reporting Tools (DART)
- Death Notices
- Dental Plan Program
- Denver District Office
- Des Moines District Office
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- Examiner Tools & Data
- Examiner View Documents Bulletin Board
- Examiner View Information and Discussion Bulletin Board
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- Facilities Management/Building Services Work Order Form
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- Fargo (Satellite Office of Minneapolis)
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- FEGLI Federal Employees Group Life Insurance
- FFIEC Information Technology Examination Handbook
- FFIEC
- Financial Disclosures
- Financial Institution Data Retrieval System (FINDRS)
- Financial Literacy
- Financial Management
- FinCEN
- FINDRS
- Fitness - Facility (HQ)
- Flexible Spending Account Programs
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- FM Systems and Tools
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- Investment Review Board (IRB) Bulletin Board
- iProfile (Institution Profile)
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- Licensing News and Policy Bulletin Board
- Life Cycle Account Program
- Life Events Checklist
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- [Office of Innovation](#)
- [Office of Management/CFO](#)
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- [Office Supplies Request Forms \(HQ only\)](#)
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- [THOMAS Legislative Information on the Internet](#)
- [Thrift Savings Plan Web Site](#)
- [Time Expense DataMart](#)
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- [TLMS - Treasury Learning Management System](#)
- [Toastmasters](#)
- [Training for Examiners](#)

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- Western District
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- What's New Posting Services
- Whistleblower Protections
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There are no listings for the letter "X" at this time.

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There are no listings for the letter "Y" at this time.

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There are no listings for the letter "Z" at this time.

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Dispute Resolution			New Employees	Travel		
Financial Markets			Performance Management			
International Banking			Reasonable Accommodations			
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BY ORGANIZATION:						
Chief National Bank Examiner						
Committee on Bank Supervision						
Compliance and Community Affairs						

Economics
Department
Large Bank
Supervision
Licensing Division
Midsize &
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National Risk
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IT OUTAGES AND RELEASES

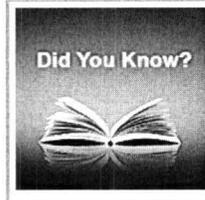
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Workplace Services

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Library Services



- Employees can read articles from the Journal of Digital Banking.
 - OCC Library celebrates National Library Week April 9-15, 2017.
 - You can check out books about women's role in leadership.
 - The Washington Post is accessible online with a .gov e-mail.
- [Archive](#)

Location: 4th floor - Constitution Center, MS 4E-1, Washington, DC 20219

Staff Hours: M-F, 8:00 a.m. to 5:00 p.m. E.T.
 Open to all OCC staff 24 hours a day

The OCC Library provides an extensive collection of books, periodicals, and database resources to support supervision, legal, and economic research.

Resources A-Z

An alphabetical listing of resources.

Resources by Topic

Explore library resources that pertain to a particular topic.

Resources by Type

Explore library resources across various types of media.

Services

The Library team provides expert services, including:

- Research services
- Circulation services
- Interlibrary loans
- Acquisitions of books and journals



Top Tasks

- [Contact Library Team](#)
- [Library Catalog](#)
- [Order a publication \(EPOS\)](#)

Popular Links

- [Continuing Education](#)
- [Library Periodicals List](#)
- [The Economist](#)
- [The New York Times](#)
- [Title List of Gale Academic Journals, JSTOR, and ScienceDirect \(XLS\)](#)
- [Wall Street Journal Online First-Time Registration and Re-authentication](#)
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Corporate and Risk Governance (CARG)
 Dispute Resolution
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 Shared National Credits
 Uniform Commission Exam (UCE)
BY ORGANIZATION:
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 Committee on Bank Supervision
 Compliance and Community Affairs
 Economics Department
 Large Bank Supervision
 Licensing Division
 Midsize & Community Bank Supervision
 National Risk Committee
 Office of Innovation

Leave, Telework & Work Schedules
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IT OUTAGES AND RELEASES

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Workplace Services

Acquisition Management

Building Services

Conferences / Meetings

Financial Management

Information Technology

Library Services

Public Affairs & Communication Services

Records Management

Policies and Procedures Manuals

Records Management Guidance

Tools for Records Coordinators, Employees, and Contractors

Security & Emergencies

Travel

HOME > WORKPLACE SERVICES > RECORDS MANAGEMENT

Records Management

The Records Management Program Office's (RMPO) primary responsibilities and services are to:

- Answer records management questions via the OCC Records Management e-mail box;
- Physically manage the Licensing Department's corporate history files and applications, and Large Bank Supervision and Midsize Bank Supervision's supervisory records;
- Provide access to on-site records and retrieve records from off-site storage for authorized OCC users;
- Assist OCC Headquarters' business units when preparing records for off-site transfer to the Federal Records Center (FRC);
- Facilitate the destruction/deletion of records once their retention period has expired;
- Conduct the annual file plan (records management plan) process;
- Assist with implementing electronic records management solutions including electronic signatures, electronic record-keeping system certification, and digital imaging; and
- Ensure that OCC's records are available, reliable, and legally sufficient per the Federal Records Act.

Frequently Asked Questions (FAQs)

- FAQs - How Do I Submit a Reference Request for Supervisory or Licensing Records?
- FAQs - Records Management Responsibilities of Every OCC Employee
- FAQs - Requesting Records from Off-Site Storage
- FAQs - Sending Records to the Federal Records Center (FRC) from Headquarters
- FAQs - What is a File Plan?
- FAQs - What is a Record?
- FAQs - What is a Records Schedule?
- FAQs - What is an Electronic Record-Keeping System?
- FAQs - What Should I Do If I Find Removable Media?



Contact

OCC Records Management

Popular Links

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Banking Relations

Banking Relations provides a range of services to facilitate timely and effective communication between the OCC and the banking industry.

Services

Banker Education

Find out more about Director's Workshops and other Banker Education programs.

BankNet

Learn about BankNet, the OCC's secure web site for communicating with and receiving information from national banks and federal savings associations.

Meet the Comptroller & Banker Regulator Forums

Meet the Comptroller Roundtables are small group discussions with senior national bank management on issues affecting the banking community.

National & State Trade Outreach

As an important part of OCC's banker outreach program, Banking Relations participates in a number of national and state banking conventions through our exhibit booth program.

Quarterly Bulletin Executive Summaries

Read executive summaries of OCC Bulletins

Washington Visit Program

Representatives of state associations meet throughout the year with senior OCC staff at OCC headquarters to provide a communication opportunity that allows the OCC to develop stronger relationships with state associations, the American Bankers Association, and the national bank members.



Comptroller Curry meeting with Kansas Bankers during their visit to the OCC as part of the Washington Visit program



Contact

Paige Dominici
(202) 649-6866

Popular Links

- About Banking Relations
- Banking Org Chart (PDF)
- Director Workshops

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Congressional Relations

The Congressional Relations Division is responsible for enhancing and promoting OCC's relationships with Members of Congress, Congressional committees, and Congressional staff.

Services

- Provides analysis and advice to the Comptroller and senior policymakers on Congressional activities;
- Maintains regular contact with Congressional staff and is responsible for managing Congressional communications, including requests for testimony, agency views on legislation, briefings, studies and reports, and constituent inquiries;
- Tracks legislation of interest to the OCC and the financial services industry; assists in the preparation of testimony, comments, and briefings; attends and reports on Congressional hearings;
- Manages Congressional correspondence; and
- Obtains bills, committee reports, and other Congressional documents.

Note: If your office is contacted directly by Congressional staff, please refer the communication to the Congressional Relations Division. The Division will follow up with Congressional staff, enlisting the assistance of other offices as appropriate.



Contacts

- Carrie Moore
Director
202-649-6737
- Arnie Cohen
Congressional Relations Specialist
202-649-6738
- Patti Spellacy
Congressional Relations Specialist
202-649-6742
- Nida Zaman
Congressional Relations Specialist
202-649-7806

Popular Links

- Congressional Testimony
- Legislation of Interest

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Disclosure Services

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Quick FOIA Tips

Executive Committee Lite members are the points of contact (POC) for their respective business units. The POC serves as a liaison between Disclosure Services and the office(s) within the business unit that he or she assigns to search for responsive records. The POC is responsible for ensuring that the assigned office takes action before the due date stated in Disclosure Services' request for responsive record, in order to give Disclosure Services adequate time to respond to the requester and deliver the appropriate documents. Disclosure Services developed these Quick Tips for those offices conducting searches for responsive records.

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Certified Documents

For national banks, foreign branches, and federal savings associations, we certify charter certificates, official certification of merger letters, title changes, and current articles of association. For active institutions, we issue certificates of corporate existence, fiduciary powers, and corporate existence and fiduciary powers.

Each certificate costs \$100 and must be paid in advance, by check or money order. These should be made payable to the Comptroller of the Currency. Our response time is generally within 20 business days of receipt; however, we can handle relatively simple requests, such as corporate existence certificates, much more quickly.

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Enforcement Actions

To have an order published, the supervisory office should send an electronic copy in MS Word and final signed paper copy to Rosalye Settles. A completed Enforcement Action Form must accompany the final signed action. Actions cannot be published without the accompanying form. The mailing address is OCC Communications, Suite 3E-218, Mail stop 6W-11, Washington, DC 20219. The list of enforcement actions is published monthly.

Most enforcement actions are available at <http://apps.occ.gov/EnforcementActions/>. Requests for actions not available online should be directed to Disclosure Services.

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Freedom of Information Requests

Requests for OCC documents or records should be directed to Disclosure Services (FOIA). Individuals are encouraged to make requests through the OCC's FOIA portal. The OCC is required to make its determination within 20 business days.

Information previously disclosed and other information may be available in the OCC's FOIA Reading Room.

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FOIA Reading Room

0

Contact
Frank Vance
(202) 649-6758

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- FOIA Portal
- Communications Division Directory

The online FOIA Reading Room contains numerous documents that have been the subject of previous FOIA requests and appear to be of broad public interest. The FOIA Reading Room also contains all public portions of recently filed merger applications nationwide. For additional information, visit the FOIA Reading Room at the OCC's FOIA portal.

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Privacy Act Requests

Individuals seeking records about themselves must submit proof of identify as part of a Privacy Act request. This includes requests for documents contained in any consumer complaint filed by those individuals.

Privacy Act Requests are not handled through the OCC's FOIA portal because such requests have different requirements, for example, photo IDs, signed written requests, notarized statements, and unsworn declarations. For additional information, visit OCC's FOIA portal.

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External Outreach and Minority Affairs

The OCC recognizes the challenges and concerns unique to minority-owned national banks and minority communities. Our External Outreach and Minority Affairs (EOMA) staff works to inform

- OCC and the financial services industry about minority-owned bank issues.
- Minority communities about our role in helping to ensure that bank customers receive fair access and fair treatment.

Minority Depository Institutions (MDIs) Outreach

Visit the Minority Outreach page on OCC.gov to see the most recent news.

Conference Participation

EOMA represents the OCC at and coordinates the OCC's participation in a variety of conferences each year, including:

- National Council of La Raza
- National Urban League
- NAACP
- Congressional Black Caucus Foundation, Annual Legislative Conference
- League of United Latin American Citizens
- National Bankers Association
- Urban Financial Services Coalition Conference
- Rainbow PUSH Coalition Conference
- White House Initiative on Historically Black Colleges and Universities Conference

National Diversity Internship Program (NDIP)

The NDIP is a year-round initiative, administered by the External Outreach and Minority Affairs (EOMA) office, that contracts a highly talented and diverse pool of interns through national internship organizations to fulfill OCC managers' intermittent employment needs.

- INROADS, Inc.
- Hispanic Association of Colleges and Universities
- The Washington Center for Internships and Academic Seminars
- Washington Internships for Native Students (WINS) through American University
- Vista Sciences Corporation
- Proxtronics Dosimetry LLC

Community Outreach

EOMA participates in community outreach activities, including financial education outreach activities for students. EOMA also hosts roundtable discussions with business and finance students.

- Concordia College Roundtable (Washington, DC)
 - May 14, 2013 - Agenda
 - May 19, 2014 - Agenda (PDF)
- South Carolina State University Financial Literacy Conference (Orangeburg, SC)
 - April 25, 2013
- Morgan State University Initiative (Baltimore, MD)
 - March 20, 2014
- Congressional Black Caucus Foundation OCC Overview and Financial Education Roundtable (Washington, DC)



Contacts

Glenda Cross,
Director of Minority Affairs
(202) 649-6743

Andrew Moss
Community Relations and Minority Affairs Program Manager
(202) 649-7238

James Williams
Community Relations and Minority Affairs Specialist
202-649-7867

Brittany Shaw,
Program Analyst
(202) 649-5870

Popular Links

- About EOMA
- Minority Outreach Page

- March 7, 2014 - Agenda (PDF)
- March 7, 2014 - Photos
- Mount Calvary Baptist Church Health and Financial Wellness (Rockville, MD)
 - March 29, 2014 - Agenda (PDF)

News Articles

- 08/07/2013 NR 2013-121 – OCC Provides Summer Experience to Minority and Women Interns
- 01/31/2013 SuperVisions – Outreach Effort Promoted Nationwide Awareness of IFR

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Historian & Executive Communications

The office provides historical and written communications in support for the OCC's internal and external communications programs. The office is also the focal point for the agency's rich 150-year history.

Services

Reference

The office performs research and provides reference support relating to the OCC history. It also answers information requests from internal and external researchers.

Outreach

The office interacts with journalists, scholars, and hobbyists and their organizations interested in the history of money, banking, and bank regulation. The office also provides presentations on historical subjects to industry, scholarly, and community groups.

Writing Services

The office writes speeches, articles, testimony, and related products on all phases of the agency's business for OCC officials.

Training

The office provides historical support for formal and informal OCC training, through development and dissemination of written and electronic media, and through personal presentations.



Contact

Jesse Stiller
(202) 649-6729

Popular Link

- 150th Anniversary Site

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Internal Communications

We evaluate the OCC's internal communications needs and develop strategies to support agency initiatives. This includes developing communications plans and recommending effective communication actions for achieving client objectives. It also includes establishing standards and procedures for disseminating internal information and serving as the "gatekeeper" for the electronic dissemination of system-wide, Headquarters-only, and other targeted messages that support the OCC's mission and objectives.

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Consulting Services

Our staff helps clients communicate with employees by developing communications plans that use a variety of internal channels to deliver their messages. We develop targeted internal communications strategies for managers, field staff, business units, and other groups of employees, such as employee network groups. To learn more or request communication consultation services, contact any member of the Internal Communications team.

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Death Notices

We work with business units to draft messages that communicate the passing of an employee and related information on memorial or funeral services, donations, and expressions of sympathy. We distribute a OCC-wide e-mail when an OCC employee passes away. We send an HQ-only e-mail when an immediate family member of an HQ employee dies, as long as the employee would like us to do so. To request that a death notice be sent out, contact Internal Communications with the following information:

- Name, title, division or office, and work location of employee
- Name of deceased (if immediate family member of HQ employee)
- Date of passing
- Approval from employee for HQ-wide messages
- Approval from family for OCC-wide messages announcing the death of an employee
- Brief biographical information (if an employee):
 - when and where the employee started working at the OCC
 - where the employee worked during his or her OCC career
 - when and where any viewing, funeral, wake, or memorial service will take place, including address and telephone number when possible
- Address to which sympathy cards can be sent
- Name and address of organization to which contributions can be made in the deceased's name, if appropriate



Contacts

- Vacant Manager
- Chrisalyn Santos (202) 649-6754
- Erin Smith (202) 649-8082
- Ron White (202) 649-6756
- Jen Zeldis (202) 649-6516

Popular Links

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- What's New at the OCC
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- Submit Feature Box Online Request Form
- Submit a Request for Multimedia Services

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Digital Signage

Internal Communications develops content for HQ InSite, the Headquarters digital signage system, to provide HQ employees and OCC guests with information on OCC activities and news. The digital signage presentation also displays local weather and Washington Metrorail information. Digital displays are located in the elevator banks of the HQ building, the break room on the fourth floor, and in the HQ conference center. Business units and other groups may request digital signage for messages or events by submitting an HQ InSite Request Form (PDF). The deadline for submitting content is noon, two business days before the requested run date.

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Employee Messages

We draft, edit, and distribute agency-wide and HQ-wide messages through Outlook when the information is of critical importance to employees, when immediate action is required on the part of the workforce, or when the information is likely to have a high level of interest.

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Multimedia

Internal Communications coordinates photography and video services on behalf of Public Affairs Operations. This includes taking photos and/or video for SuperVisions and providing photography or video services for special events. To request photography and video services, please submit a Multimedia Services Request Form.

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OCCnet Feature Box

Internal Communications develops and manages the news items in the Feature Box on the OCCnet home page. Business units and other groups may request that a message or event be included in the Feature Box by submitting a Feature Box Online Request Form (PDF).

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SuperVisions

Internal Communications staff produces *SuperVisions*, the agency newsletter. *SuperVisions* delivers news and information about OCC people, mission, and activities. You can send story ideas and material for *SuperVisions* to *SuperVisions* Story Ideas.

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What's New at Headquarters

What's New at Headquarters (WNHQ) is a weekly e-mail newsletter sent to employees at Headquarters and the Northeastern District's Washington satellite office. It provides information about events and services pertinent to employees who work in Constitution Center and the Washington, D.C., area. Internal Communications sends WNHQ to employees each Tuesday by 9:00 a.m. (eastern) and posts it to the OCCnet on the same day. The deadline for submitting content is noon on Friday for items to appear in the WNHQ for the following Tuesday.

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What's New at the OCC

What's New at the OCC (WNOCC) is a weekly e-mail newsletter that highlights news of importance to employees and covers such topics as supervisory policy, training, benefits, employment and professional development opportunities, organizational news, information technology, events, issuances, and publications. Internal Communications sends WNOCC to all employees each Monday by 9:00 a.m. (eastern) and posts it to the OCCnet on the same day. The deadline for submitting content is noon on Thursday for items to appear in the WNOCC for the following Monday.

If you have any questions about Internal Communications, contact us by e-mail.

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HOME > WORKPLACE SERVICES > PUBLIC AFFAIRS & COMMUNICATION SERVICES > OUTREACH RESOURCE LIBRARY

Outreach Resource Library

The Outreach Resource Library includes links to policies, talking points, and other resources to help OCC employees participating in outreach to external audiences. If you have other questions or require additional assistance, please contact the Outreach Coordination Team at occoutreach@occ.treas.gov.

Mission:

The Outreach Coordination Program will

- improve outreach coordination,
- reduce redundancy, and
- ensure we deliver a more consistent message to external audiences.

The main objective is to ensure that OCC outreach is as effective as possible and consistent with the OCC's strategic goals and priorities.

Outreach Planning Form

- OCC Outreach Planning Form – OCC employees are required to complete this form to record data of both OCC and non-OCC sponsored outreach events.

Helpful Information

- OCC Outreach Planning Form User Guide – Guidelines for completing the OCC Outreach Planning Form.
- Frequently Asked Questions about OCC Outreach
- Outreach Participation Checklist
- Tips for Public Speakers
- Planning OCC Conferences and Meetings – Information on scheduling and planning meetings, scheduling conference room space, and managing conference expenses.

Policies and Procedures

- PPM 2100-19 (REV) *Participation in Non-OCC Events and Acceptance of Related Travel Expenses* describes rules for OCC employees participating in non-OCC event.
- PPM 3130-5 (REV) *Conference Expenses* describes acceptable conference expenses.
- PPM 2300-1 *Guidelines on Co-Sponsoring Events with Other Organizations* establishes guidelines and procedures for handling proposals to co-sponsor events with other organizations.

Talking Points, Presentations, and Public Speeches

- Approved Talking Points – Available on a variety of subjects related to the supervision of national banks and federal savings associations.
- Presentations – Presentations used by other OCC officials.
- Public Speeches – Useful insight into what OCC executives have said about important topics.
- OCC Communication Themes for 2017 – High-level messages that tie to specific Strategic Goals and agency Priorities. Use these topics and messages to address strategic issues the agency faces.

OCC Templates

- Presentation Templates – Approved Microsoft PowerPoint templates from Design Services in the Communications Department of Public Affairs. Also available in PowerPoint from the "OCC Forms" tab under "My Templates."
 - OCC PowerPoint Template 1
 - OCC PowerPoint Template 2
 - OCC PowerPoint Template 3
 - OCC PowerPoint Template 4

Contacts

OCC Outreach Mailbox

Camron Doss
Outreach Program Manager
(202) 649-5669

Courtney Cook
Outreach Program Analyst
(202) 649-5403

Hot Topics

- Responsible Innovation (PDF)
- Common Sense to Community Banking (PDF)
- Community Bank Collaboration (PDF)
- Cybersecurity Assessment Tool
- Effect of Oil Price Decline (DOC)

Popular Links

- OCC Daily News Digest
- OCC News & Issuances

Top Tasks

- Complete the OCC Outreach Planning Form
- Request a Teleconference

- OCC PowerPoint Template 5
- OCC PowerPoint Template 6
- Event Agenda Template (DOCX) – Approved agenda template from Design Services in the Communications Department of Public Affairs.

About the OCC

- Annual Report
- Strategic Plan, Vision, Mission, and Core Values
- Strategic Goals and Priorities
- OCC at a Glance – Basic numbers that describe the OCC’s organization and scope of responsibility, quarterly.

Related News and Issuances

There are no items available.

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BY ORGANIZATION:						
Chief National Bank Examiner						
Committee on Bank Supervision						
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Economics Department						
Large Bank Supervision						
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Midsize &
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Press Queries

Press Relations works with the media to ensure fair, accurate, and informed coverage of the OCC and issues involving the federal banking system, and to highlight the high quality work and professionalism of the OCC staff.

Services

Advice and Counsel

The Press Relations staff provides advice and counsel regarding the impact of agency policy and actions as it relates to the media. We monitor press coverage of OCC issues regularly and brief stakeholders on emerging interests.

Article Development

In addition to writing news releases for distribution to the media, Press Relations works with OCC subject matter experts to develop, write, edit and review articles and other content for publication to promote awareness and understanding of OCC policies and programs. Our office also proposes story ideas to the media and special interest publications, such as community bank magazines.

Interagency Coordination

Press Relations collaborates with our counterparts at the FFIEC and its member agencies, and other government partners, to write, edit, review and distribute information, from news releases to regulatory guidance.

Media Training and Engagement

Press Relations supports a proactive media relations program that seeks to keep the public fully informed about OCC programs and policies. Our office responds to media queries, coordinates and monitors media interviews, and provides informal training to prepare OCC executives and staff for press interviews.

Learn more about our media relations program. (PDF)

If you are contacted by the media, refer them to the Press Relations Office at (202) 649-6870 or PublicAffairs3@occ.treas.gov.

Talking Points

Press Relations works with subject matter experts to prepare talking points to respond to media and public queries about OCC and the national banking system. Talking points are available to all employees at the OCC Talking Points SharePoint site.

Speech and Presentation Coaching

OCC Public Affairs can help prepare OCC executives and other employees for significant presentations and appearances and publishes a series of speaking tips in the Speakers Corner.



Contact

Press Relations Office
(202) 649-6870

Popular Link

- OCC Talking Points SharePoint
- News Releases

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May 24, 2017

OCC Bulletin Boards

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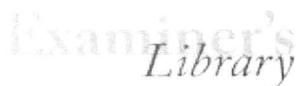
All Bulletin Boards - Alphabetical List

B C E L M N O S U W

Title	Description	Last Updated ▾
BIT Examination Documentation	Description	08/30/2016
BIT Policy Bulletin Board	Description	07/14/2015
Central District Retail Credit BB	Description	12/30/2016
Central District Staff Itineraries	Description	05/24/2017 <i>updated</i>
Committee for Bank Supervision	Description	07/28/2016
Compliance Policy	Description	05/24/2017 <i>updated</i>
Comptroller's Delegations of Authority	Description	11/23/2016
Examination Reference Documents	Description	07/15/2015
Executive Committee Bulletin Board	Description	04/06/2017
Large Bank Staff Itineraries	Description	05/24/2017 <i>updated</i>
Leave Bank Program	Description	04/07/2017
Leave Transfer Program	Description	03/20/2017
Midsize Bank Supervision Staff Itineraries	Description	05/24/2017 <i>updated</i>
Northeast District Staff Itineraries	Description	05/24/2017 <i>updated</i>
OCC Jobs	Description	05/18/2017 <i>updated</i>
Southern District Staff Itineraries	Description	05/24/2017 <i>updated</i>
Specialty Skills Bulletin Board	Description	10/30/2014
Uniform Commission Exam (UCE)	Description	10/05/2016
Western District Staff Itineraries	Description	05/24/2017 <i>updated</i>

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Examiner's Library

Welcome to the OCC Examiner's Library. Below you'll find links to content frequently accessed by examiners. You may browse the content through the navigation on the left, or use the search box at the top right corner of the screen.

Comptroller's Handbook

Examiner guidance for asset management, safety and soundness, consumer compliance, and securities compliance.

Licensing Manual

OCC's policies and procedures on key licensing topics. Get sample filing forms and sample agency response documents (where applicable).

FFIEC and Other External Publications

Reference materials that are issued by organizations other than the OCC, such as the FFIEC IT Examination Handbook, call report forms and instructions, and the Uniform Standards of Professional Appraisal Practice.

Laws and Regulations

A collection of federal laws and regulations of particular concern to the national banking system.

Internal Publications

Internal OCC guidance not generally made available to the public, such as PPMs and information on the use of Examiner View and Canary.

5 Most Recent Bulletins

05/23/2017 OCC 2017-18, [Violations of Laws and Regulations: Updated Guidance](#)

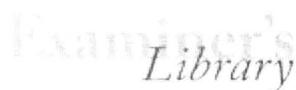
05/08/2017 OCC 2017-17, [Public Notice and Comments: Revised Comptroller's Licensing Manual Booklet](#)

05/08/2017 OCC 2017-16, [Fiduciary Powers: Revised Comptroller's Licensing Manual Booklet](#)

04/12/2017 OCC 2017-15, [Retail Lending: New Comptroller's Handbook Booklet](#)

04/07/2017 OCC 2017-14, [National Bank Director Waivers: Revised Comptroller's Licensing Manual Booklet](#)

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2015 Bulletins

12/23/2015	OCC 2015-52,	<u>Economic Growth and Regulatory Paperwork Reduction Act of 1996: Review of Regulations Related to Procedure; Safety and Soundness; and Securities and Recently Issued Regulations</u>
12/18/2015	OCC 2015-51,	<u>Real Estate Lending: Interagency Statement on Prudent Risk Management for Commercial Real Estate Lending</u>
12/03/2015	OCC 2015-49,	<u>Margin Requirements for Non-Cleared Swaps and Non-Cleared Security-Based Swaps: Final Rule</u>
12/03/2015	OCC 2015-48,	<u>Risk Assessment System: Updated Guidance</u>
12/01/2015	OCC 2015-46,	<u>Appraisals for Higher-Priced Mortgage Loans: 2016 Smaller Loan Exemption Threshold</u>
11/13/2015	OCC 2015-45,	<u>EGRPRA: Notice of EGRPRA Outreach Meeting in Washington, D.C., Area</u>
11/10/2015	OCC 2015-44,	<u>FFIEC Information Technology Examination Handbook: Revised Management Booklet</u>
11/06/2015	OCC 2015-43,	<u>Volcker Rule: Interagency Guidance on Capital Deduction Methodology</u>
11/06/2015	OCC 2015-42,	<u>Consumer Compliance: Initial Examinations for Compliance With TILA-RESPA Integrated Disclosure Rule</u>
11/04/2015	OCC 2015-41,	<u>Credit Card Lending: Revised Comptroller's Handbook Booklet and Rescissions</u>
11/03/2015	OCC 2015-40,	<u>Cybersecurity: Joint Statement on Cyber Attacks Involving Extortion</u>
10/27/2015	OCC 2015-39,	<u>Floor Plan Lending: Revised Comptroller's Handbook Booklet and Rescissions</u>
10/13/2015	OCC 2015-38,	<u>Regulatory Capital: Rescission of OCC and OTS Issuances</u>
09/29/2015	OCC 2015-37,	<u>EGRPRA: Notice of EGRPRA Outreach Meeting in Chicago, Ill.</u>
08/04/2015	OCC 2015-36,	<u>Tax Refund-Related Products: Risk Management Guidance</u>
08/04/2015	OCC 2015-35,	<u>Risk Management of Financial Derivatives: Quantitative Limits on Physical Commodity Transactions</u>
07/28/2015	OCC 2015-34,	<u>Regulatory Capital Rule: Finalized Revisions to the Regulatory Capital Rule</u>
07/21/2015	OCC 2015-33,	<u>Flood Insurance: Final Rule</u>
07/17/2015	OCC 2015-32,	<u>EGRPRA: Notice of EGRPRA Outreach Meeting in Kansas City, Mo.</u>
06/30/2015	OCC 2015-31,	<u>Cybersecurity: FFIEC Cybersecurity Assessment Tool</u>
06/24/2015	OCC 2015-30,	<u>Standards for Assessing the Diversity Policies and Practices of Regulated Entities: Final Interagency Policy Statement</u>
06/15/2015	OCC 2015-29,	<u>Residential Real Estate Lending: Revised Comptroller's Handbook Booklet and Rescissions</u>
06/02/2015	OCC 2015-28,	<u>Integration of National Bank and Federal Savings Association Licensing Rules: Final Rule</u>
05/01/2015	OCC 2015-27,	<u>Consumer Compliance: Revised Interagency Examination Procedures for Consumer Compliance</u>
04/15/2015	OCC 2015-26,	<u>Trade Finance and Services: Revised Comptroller's Handbook Booklet and Rescissions</u>

04/14/2015	OCC 2015-25,	<u>Real Estate Settlement Procedures Act: Revised Comptroller's Handbook Booklet and Rescissions</u>
04/06/2015	OCC 2015-24,	<u>Notice of EGRPRA Outreach Meeting in Boston, Mass.</u>
04/06/2015	OCC 2015-23,	<u>Regulatory Capital Rule: Interagency Frequently Asked Questions</u>
04/03/2015	OCC 2015-22,	<u>Subordinated Debt: Guidelines and Sample Notes</u>
04/01/2015	OCC 2015-21,	<u>Servicemembers Civil Relief Act: Extension of Time Period for Certain Protections</u>
03/30/2015	OCC 2015-20,	<u>Cybersecurity: Destructive Malware Joint Statement</u>
03/30/2015	OCC 2015-19,	<u>Cybersecurity: Cyber Attacks Compromising Credentials Joint Statement</u>
03/26/2015	OCC 2015-18,	<u>Economic Growth and Regulatory Paperwork Reduction Act of 1996: Regulatory Review to Identify Outdated, Unnecessary, or Unduly Burdensome Regulations</u>
03/06/2015	OCC 2015-17,	<u>Deposit-Related Credit: Revised Comptroller's Handbook Booklet</u>
02/24/2015	OCC 2015-16,	<u>Youth Savings Programs: Guidance to Encourage Financial Institutions' Youth Savings Programs and Address Related Frequently Asked Questions</u>
02/11/2015	OCC 2015-15,	<u>Appraisals for Higher-Priced Mortgage Loans: Small-Loan Exemption Threshold Revision</u>
02/11/2015	OCC 2015-14,	<u>Regulatory Capital: Tool for Calculating Capital Requirements Under Simplified Supervisory Formula Approach</u>
02/10/2015	OCC 2015-12,	<u>Personal Fiduciary Activities: Revised Comptroller's Handbook Booklet</u>
02/06/2015	OCC 2015-11,	<u>Subordinated Debt: Interim Final Rule</u>
02/06/2015	OCC 2015-10,	<u>Community Reinvestment Act Regulations: Regulatory Revision of Small and Intermediate Small Bank and Savings Association Asset Thresholds</u>
02/06/2015	OCC 2015-9,	<u>FFIEC Information Technology Examination Handbook: Strengthening the Resilience of Outsourced Technology Services, New Appendix for Business Continuity Planning Booklet</u>
01/29/2015	OCC 2015-8,	<u>Credit Risk Retention: Final Rule</u>
01/29/2015	OCC 2015-7,	<u>Student Loans: Interagency Guidance on Private Student Loans With Graduated Repayment Terms at Origination</u>
01/26/2015	OCC 2015-6,	<u>Changes to the Regulatory Capital and Liquidity Rules: Interim Final Rule</u>
01/22/2015	OCC 2015-5,	<u>Government Securities Act: New Comptroller's Handbook Booklet and Rescissions</u>
01/16/2015	OCC 2015-4,	<u>Litigation and Other Legal Matters: Revised Comptroller's Handbook Booklet</u>
01/14/2015	OCC 2015-3,	<u>Conflicts of Interest: Revised Comptroller's Handbook Booklet and Rescissions</u>
01/14/2015	OCC 2015-2,	<u>Retail Nondeposit Investment Products: Revised Comptroller's Handbook Booklet and Rescissions</u>
01/08/2015	OCC 2015-1,	<u>EGRPRA: Notice of EGRPRA Outreach Meeting in Dallas, Texas</u>



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At-A-Glance Index

Human Resources

Read fact sheets on a variety of topics, including HR, IT services, facilities services and more.

Workplace Services

- Human Resources At-A-Glances
- Workplace Services At-A-Glances

Bank Supervision Publications

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Examiner

Committee on Bank
Supervision

Compliance and
Community Affairs

Economics
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Bank Supervision

5 Most Recent Bank Management Publications

[PPM 5400-14 - Violations of Laws and Regulations
Third Party Examination Supplemental Procedures
semiannual-risk-perspective-fall-2016](#)
[Appendix G: Board or Audit Committee Oversight Worksheet](#)
[Appendix F: External Auditor Independence Worksheet](#)

[More Bank Management Publications](#)

5 Most Recent Bank Operations Publications

[Bank Premises and Equipment
Report to the Congress and the Financial Stability Oversight Council Pursuant to Section 620 of the Dodd-Frank Act
\(September 2016\)](#)
[NRC Supervisory Tip 2016-02](#)
[NRC Supervisory Tip 2016-01](#)
[Interagency Advisory on External Audits of Internationally Active U.S. Financial Institutions](#)

[More Bank Operations Publications](#)

5 Most Recent Capital Markets Publications

[Reporting Form - FFIEC TA-1](#)
[Optional Worksheet for Calculating Call Report Applicable Income Taxes](#)
[Reporting Forms - FFIEC 041 June 2015 Reporting Form](#)
[Proposed Reporting Changes to FFIEC 031 Call Report Form for March 2015](#)
[Draft Instructions for the Proposed New and Revised Call Report Items for March 2015](#)

[More Capital Markets Publications](#)

[More Capital Publications](#)

5 Most Recent Compliance/BSA Publications

[PPM 3100-33 - Interagency Agreements](#)
[Community Reinvestment Act; Interagency Questions and Answers Regarding Community Reinvestment; Notice](#)
[OCC Mortgage Metrics Report First Quarter 2016](#)
[Discussion Points on the Military Lending Act's Amended Regulation](#)
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Dispute Resolution			New Employees			
Financial Markets			Performance Management			
International Banking			Reasonable Accommodations			
Laws & Regulations			Special Observances & Charitable Giving			
Responsible Innovation			Statistics & Surveys			
Retail Credit			Training			
Shared National Credits			Work-Life Programs			
Uniform Commission Exam (UCE)			Workforce Planning			
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Chief National Bank
Examiner

Committee on Bank
Supervision

Compliance and
Community Affairs

Economics
Department

Large Bank
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Licensing Division

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