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Description of document: Web pages from National Archives and Records Administration (NARA) NARA@work web site containing: Policies & Guidance – Directives, Strategic Planning & Reporting, Project Information, 2017

Requested date: 03-February-2017

Release date: 23-February-2017

Posted date: 20-May-2019

Source of document: FOIA Request
FOIA Officer
National Archives and Records Administration
8601 Adelphi Road, Room 3110
College Park, MD 20740
By Fax: (301) 837-0293
By E-mail: foia@nara.gov
Online: [FOIAonline](#) or www.foia.gov

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February 23, 2017

Re: Freedom of Information Act Request NGC17-179

This is in response to your Freedom of Information Act (FOIA) request dated February 3, 2017 and received in our office on February 6, 2017, via foia@nara.gov. Your request has been assigned the above internal tracking number NGC17-179, in addition to your FOIAonline tracking number NARA-NGC-2017-000269. In your request, you stated that you were requesting the following:

- A copy of the listing of each section of Directives on the NARA@Work Intranet page (under NARA Policies & Guidance — Directives)
- showing the listing of Directives in each section (e.g., 100, 200, 300, 400, 500, 600, 700, 800, etc. up through section 1600) also including the listing of Interim Guidance documents
- A copy of the home page for the NARA Policies & Guidance section of NARA@Work
- A copy of the home page for the Strategic Planning & Reporting section of NARA@Work
- A copy of the home page for the Project Information section of NARA@Work

We identified 19 documents responsive to your request, totaling 39 pages, which we are releasing in full with no redactions.

The National Archives and Records Administration (NARA) is the nation's record keeper. Millions of documents and materials are created in the course of business conducted by the United States Federal government. However, only 1 to 3 percent is maintained permanently for legal or historical purposes. Federal agency records transferred to NARA's custody are typically received no earlier than 15 years from the date of creation, but most are received by NARA well after 30 years from the date of creation.

This completes the processing of your request.

If you are not satisfied with our action on this request, you have the right to file an administrative appeal within ninety (90) calendar days from the date of this letter via regular U.S. mail or email. By filing an appeal, you preserve your rights under FOIA and give the agency a chance to review and reconsider your request and the agency's decision. If you submit your appeal in writing, please address it to the Deputy Archivist of the United States (ND), National Archives and Records Administration, 8601 Adelphi Road, College Park, Maryland 20740. Both the letter and the envelope should be clearly marked "Freedom of Information Act Appeal." If you submit your appeal by e-mail please send it to FOIA@nara.gov, also addressed to the Deputy Archivist of the United States. Please be sure to explain why you believe this response does not meet the requirements of the FOIA. All correspondence should reference your case tracking number NGC17-179 and FOIAonline tracking number NARA-NGC-2017-000269.

If you would like to discuss our response before filing an appeal to attempt to resolve your dispute without going through the appeals process, you may contact our FOIA Public Liaison Gary M. Stern for assistance at:

National Archives and Records Administration
8601 Adelphi Road, Room 3110
College Park, MD 20740-6001
301-837-1750

garym.stern@nara.gov

If you are unable to resolve your FOIA dispute through our FOIA Public Liaison, the Office of Government Information Services (OGIS), the Federal FOIA Ombudsman's office, offers mediation services to help resolve disputes between FOIA requesters and Federal agencies. The contact information for OGIS is:

Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road—OGIS
College Park, MD 20740-6001
ogis@nara.gov
ogis.archives.gov
202-741-5770
1-877-684-6448

Sincerely,

Wanda Williams
Deputy FOIA Officer
National Archives and Records Administration
Office of General Counsel
(301) 837-3642
wanda.williams@nara.gov



NARA Policies

Policies by Category

100 - Mission and Organization These policies relate to the overall mission, procedures, organization, and planning activities of the National Archives and Records Administration (NARA).	900 - Congressional and Legislative These policies relate to developing and presenting NARA's legislative program to Congress. Includes screening and researching bills of interest to NARA. Also covers oral and written communications with Members of Congress and congressional committees.
200 - General Administration These policies relate to the general administrative activities of NARA and generally serve facilitative or informational purposes common to most offices. They also relate to emergency planning, safety and security, facilities management, mail management, and classified information controls.	1100 - Legal, Ethics, and Professional Conduct These policies relate to advice, assistance, and representation provided by the legal staff on legal matters affecting NARA's mission and program responsibilities.
300 - Human Capital These policies relate to the supervision and management of NARA employees. Including awards, hiring, leave, time and attendance, and employee training.	1200 - Audits and Investigations These policies relate to audits of NARA programs and contractors, progress reports of actions taken to resolve audit findings, and investigations of possible unlawful activity.
400 - Budget and Accounting These policies relate to financial and fiscal functions of NARA. Includes policies relating to the formulation and execution of the NARA budget, administration of financial policies and procedures, agency-wide and local office accounting, imprest funds, revolving funds, and, trust and gift fund operations.	1300 - Records Lifecycle (general) These policies relate to the planning, coordination, and development of requirements for NARA records lifecycle and public access systems.
500 - Procurement (Acquisition) These policies relate to programs engaged in the acquisition of supplies and services.	1400 - Front End Policy relating to records center operations, records management, appraisal, and disposition.
600 - Travel These policies relate to employee travel.	1500 - Archival Policy pertaining to the maintenance of materials that are in the legal or physical custody of the National Archives. Also includes areas such as accessioning, arrangement and description, preservation, and storage.
700 - Transportation These policies relate to the movement of goods and services under Government orders; management, maintenance, and operation of motor vehicles used by NARA; and the transit subsidy program.	1600 - Access These policies relate to the access of records, reference services, public outreach, exhibits, and loans.
800 - Information Management These policies relate to the study, selection, use, and management control of IT systems, equipment, and operations, including policies relating to the management and control of computer facility operations. Also covers information management activities, records management, and the web program.	

About Internal Policies

NARA's internal policy program deals with agency-level policy documents that set organizational goals and guidelines, define functional roles and responsibilities, and ensure compliance with applicable laws, regulations, and operational standards.

Types of Policies

- **Archivist Statements, Operating Statements**
- **Directives supplements and handbooks** to describe specific processes and procedures as needed
- **Interim guidance** will be phased out but remain in effect until cancelled or superseded

Information about each of these policy documents can be found in NARA 111, Internal Policy.

Requesting a new policy or revisions to an existing policy

Policy Liaisons must submit [NA Form 1006, Policy Development Questionnaire](#) to the Performance and Strategy Division (SP) when proposing that a new policy be issued or an existing policy be revised. SP will assess the content of the Questionnaire (and any drafts) to ensure that the end product will be consistent with organizational priorities and existing policy. SP staff will contact the policy liaison with the results of their assessment of the request.

Note: You must be logged into your g-mail account for the Questionnaire to launch properly. If you are not logged in, clicking on the link will launch your g-mail account. After logging in you will need to navigate back to this page to access the form.

The template for creating internal policy is available within MS Word under New > My Templates > Misc.

[List of Policy Liaisons](#)

[Draft Policies Open for Comment](#)

([NARA's commenting policy](#))

Roles and Responsibilities

SP is the central point for developing and reviewing directives. [Policy Liaisons](#) are located within each NARA program office and are essential partners for authors to develop and clear issuances.

Questions about internal policy?

Please contact Policy@nara.gov, at 301-837-2902.

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Find more answers to your questions at the Office of the General Counsel's [Ethics Web Page](#).

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NARA Directives - 1500 - Archival

[Archives 1400, Chapter 10: The Center for Legislative Archives](#)

[LIBRARIES 1401, Presidential Libraries Manual](#)

[NARA 1540, Reappraisal and Deaccessioning of Archival Federal Records](#)

Accessioning

[NARA 1501, Custody of Federal Records of Archival Value](#)

[NARA 1502, Procedures for Processing Proposals for Affiliated Archives](#)

[NARA 1503, Establishing, Revising, and Cancelling Record Groups](#)

Arrangement and Description

Preservation

[NARA 1561, Records Emergency Preparedness and Recovery in NARA Facilities](#)

- [Interim Guidance 1561-1, Roles and Responsibilities for Records Emergency Preparedness and Recovery in NARA Facilities](#)

[NARA 1562, Integrated Pest Management \(IPM\) Requirements for NARA Holdings](#)

- [Supplement 1 - Frequently Asked Questions](#)
- [Supplement 2 - Integrated Pest Management Plan Template](#)

Storage/Physical Control/Standards

[NARA 1571, Archival Storage Standards](#)

- [Architecture and Design Standards for Presidential Libraries](#)

[NARA 1572, Preventing Theft and Vandalism of NARA Holdings in NARA Facilities](#)

- [Supplement to NARA 1572](#)

[NARA 1573, Preservation, Security and Transportation Standards for Exhibition of Original NARA Holdings](#)

- [Supplement to NARA 1573](#)

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NARA Directives - 1600 - Access

[ARCHIVES 1400. Chapter 6: Access to Records](#)

[MANDATORY REVIEW 1402. NL Mandatory Review Procedures Manual](#)

[1600-3. Access to Archival Materials in the Context of Concern about Terrorism](#)

[NARA 1601. Screening Federal Records for Information Covered by FOIA Exemptions](#)

[NARA 1602. Access to Records Under the Freedom of Information Act \(FOIA\)](#)

- [1602-1. Estimated Dates of Completion for FOIA Requests](#)

[NARA 1603. Access to Records under the Privacy Act](#)

[NARA 1604. Denying or Revoking Researcher Privileges, Banning of Researchers, and Appeals](#)

- [Supplement 1. How to Handle Threats and Misconduct in Research Rooms](#) 

[1605-2. Special Access by Government Officials to Classified and Unclassified, Closed Federal Records in NARA's Legal Custody](#)

[NARA 1607. Handling Sensitive Personally Identifiable Information \(PII\) in Open Archival Materials](#)

- [NARA 1607-S1. Guidance for Handling Sensitive Personally Identifiable Information \(PII\) Found in Open Archival Materials](#)

[NARA 1608. Protection of Personally Identifiable Information \(PII\)](#)

[NARA 1609. Initial Privacy Reviews and Privacy Impact Assessments](#)

Reference

[NARA 1651. Effect of Saturday Holidays on Closure of Archival Research Rooms](#)

[NARA 1652. Availability and Use of NARA Information Technology \(IT\) Equipment by the Public in NARA Facilities](#)

[NARA 1653. NARA Records Reproduction Fee Schedule](#)

- [1653-3. Digital Fees for Presidential Libraries](#) 
- [1653-11. NARA Fees for Reproductions of Court Martial Records Held by the National Archives at St. Louis](#)
- [1653-14. NARA Fees for Printing from Public Access Personal Computers \(PAPCs\)](#) 
- [1653-15. NARA Fees for NARA-made Reproductions of Alien Case Files \(A-Files\)](#)

[ARCHIVES 1400. Chapter 7: Reference Service](#)

Loans of Records

[NARA 1611. Loans of Archival Holdings to Federal Originators](#)

[NARA 1702. Transporting Holdings in NARA's Physical and Legal Custody](#)

- [Interim Guidance 1702-1. Freight Transport of Records and Holdings in NARA's Legal or Physical Custody](#)
-

Public Outreach and Exhibits

[NARA 1606. Volunteer Programs](#)

[NARA 1612. Exhibition Loans and Traveling Exhibits](#)

- [Supplement to NARA 1612](#)

[NARA 1620. Escorted Tours of Archives I and Archives II](#)

[Admin. 201 - Chapter 1. General - Part 7. Library Services](#)

[NARA Library Web Page](#)

[Admin. 201 - Chapter 13. Public Outreach - Part 1. General](#)

[Admin. 201 - Chapter 13. Public Outreach - Part 4. Volunteer Services](#)

[Admin. 201 - Chapter 13. Public Outreach - Part 5. Public Programs](#)

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NARA Interim Guidances

The following interim guidances are in effect. The Strategy Division (SP) is working with offices to update these guidances and to reissue them or include them in a policy directive.

[Superseded NARA Interim Guidances](#)

Number	Subject
89-074	NARA Awards
89-192	NARA Awards
92-207	Imprest Fund Procedures
94-285	Unemployment compensation
95-393	Drug-Free Workplace Plan
96-170	Acceptance of honoraria
97-164	External policy development and clearance
97-203	Controlling funds - NARA recycling program
98-205	Policy on funding programs and staff in Presidential Libraries
98-223	The Archivist's authority to name buildings and spaces
108-3	Using the NARA Customer Comment Form
161-2	FY 2013 Office Performance Reporting
164-1	Internal Controls for the Performance Measurement and Reporting System (PMRS) Data
165_1	Conference-Related Activities and Expenses
200-8	Use of Conference Rooms and Public Event Spaces at the National Archives Building
200-9	Purchase of Stack Coats
203-1	Record Copies of NARA Publications
203-2	Records of Conferences, Symposia, Ceremonies, and Events
300-1	NARA Personnel Manual, ch. 752, Disciplinary and Adverse Actions
300-7	Linking Performance Plans to Strategic Goals
300-12	Supervisory Certification for Within-Grade Increases
300-16	Preparing Achievement Award Certificates
300-19	Violence in the Workplace
300-23	Uniform Performance Appraisal Periods
300-27	Mid-Year Progress Reviews
300-33	Assignment and Deployment of Employees During an Emergency
300-36	Service Credit During a Reduction-In-Force (RIF)
300-37	NARA Personnel Manual, ch. 752, Disciplinary and Adverse Actions
315-1	Workforce Management During a Flu Outbreak
327-1	Time and Attendance Accounting
366-2	Archivist's Awards
390-1	NARA's Policy on Diversity and Inclusion
400-2	Formats for Submission of Review and Certification of Trust Fund and Gift Fund Accounting Reports
400-3	Use of Federal Funds to Purchase Food
400-5	Capitalization Policy for NARA's Assets
400-8	Quarterly Reconciliation of Open Items for all NARA Funds
400-12	PRISM - Routing of Purchase Requisitions
400-13	Certified Invoices
402-4	Guidelines for NARA Facilities' Funding Requirements
410-1	Journal Entry Preparation and Approval
	Preparation of NARA Financial Statements

411-1	
440-1	Consolidation of Unconditional Gift Fund Accounts
501-2	Accepting and Processing Purchase Card Orders from Federal Government Agencies
503-1	NARA Sustainable Practices Program
506-1	Federal Acquisition Certification in Contracting (FAC-C) Program for Acquisition Professionals
507-1	NARA Copiers – Procuring, Tracking, and Securing Personally Identifiable Information Data
601-10	Travel Fees, Local Travel and Miscellaneous Reimbursement Policy Changes
601-11	Travel Funded by Non-Federal Source
701-3	Reimbursements of Local Travel and Miscellaneous Employee Expenses
800-2	Authority to Approve the Transfer, Accessioning, or Disposal of NARA Records
801-3	 Temporary Capital Planning and Investment Control (CPIC) Process
802-3	 Use of Google Apps Calendar to Maintain Schedules
810-2	NARA's Implementation of Federal Acquisition Certification for Program and Project Managers
811-2	Posting Finding Aids on the NARA Web Site until ARC Implementation
823-1	Implementing Records Retention Bands Authorized in the NARA Records Schedule
824-1	Archives II Records Staging Area
825-1	Holds for Operational Records and Other Related Documentary Materials
831-2	Rules of Behavior for Using Web 2.0 and Social Media Web Sites and Responsibilities for Content Management
1109-1	Use of Cooperative Agreements by NARA or NHPRC
1115-1	Employee Participation in the Afro-American History Society's Activities
1125-1	Appropriate Use and Purchase of Token Items
1561-1	Roles and Responsibilities for Records Emergency Preparedness and Recovery in NARA Facilities
1600-3	Access to Archival Materials in the Context of Concern about Terrorism
1602-1	Estimated Dates of Completion for FOIA Requests
1605-2	Special Access by Government Officials to Classified and Unclassified, Closed Federal Records in NARA's Legal Custody
1653-3	 Digital Fees for Presidential Libraries
1653-11	NARA Fees for Reproductions of Court Martial Records and Deceased Veteran Claim Files Held by the National Archives at St. Louis
1653-14	 NARA Fees for Printing from Public Access Personal Computers (PAPCs)
1702-1	Freight Transport of Records and Holdings in NARA's Legal or Physical Custody
1801-1	Handling National Archives Trust Fund Deposits and Expenditures and Disbursements of Income

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Strategic Planning and Reporting

NARA, we are dedicated to ensuring our mission is achieved while providing the best possible service to our customers. In 2005, we began a 10-year strategic planning process by assessing results from our past 10 years and affirming our vision for the next 10 years. With input from you, we issued our plan, Preserving the Past to Protect the Future, 2006-2016. The Strategic Plan describes the goals and strategies we are pursuing to meet our mission. To keep the plan current, we take stock of our results and make mid-course corrections in updated Strategic Plans every three years.

You - the staff of NARA - are essential to the success of the Strategic Plan; you know it is results that count. To report on our progress, the [Performance Measurement and Reporting System \(PMRS\)](#) and the [Office Performance Reports to the Archivist](#) are used to keep track of how we are doing at meeting our goals. The PMRS section of this web site provides access to commonly used statistics for your use.

We are interested in hearing from you on how to improve the planning and measurement functions at NARA. Tell us what you think by using the Comments and Suggestions link to communicate your ideas, suggestions, and comments to the Archivist.


- [Comments and Suggestions](#)
-

Strategic Plan

[Our 2009 Strategic Plan Update: Preserving the Past to Protect the Future](#)

The Strategic Plan of the National Archives and Records Administration (NARA) 2006-2016 details our goals for the next 10 years, the strategies we will use to achieve these goals, and the measures by which we will evaluate our progress. This plan was created with the input of our staff at all levels, our customers both within and outside of the Government, our stakeholders, and our colleagues in the archival, historical, and records management communities.

Every three years we must update this plan, which allows us to take stock of accomplishments, make adjustments for new mission requirements, and improve the way we measure our performance. This new ten year plan covers the period from FY 2007 to FY 2016.

- [Our Past Strategic Plan, 2006 revision](#) 
 - [Our Past Strategic Plan, 2003 update](#)
 - [Our Past Strategic Plan, 2000 update](#)
-

Annual Performance Plans

The Government Performance and Results Act of 1993 requires each agency to develop an annual Performance Plan that tracks to their budget request, and is published as part of their annual performance budget.

This plan provides the direct linkage between long-term strategic goals outlined in agencies' strategic plans and what managers and employees are expected to accomplish in a single fiscal year.

- [Annual Performance Plans](#)
-

Performance and Accountability Reports

The Government Performance and Results Act of 1993 requires each agency to publish annual performance results. The Accountability of Tax Dollars Act of 2002 incorporates annual performance data into the annual Performance and Accountability Report, delivered to the President, Congress, and the public on November 15 each year. The performance section of this report tracks to the agency's performance budget, which includes their annual performance plan.

- [Performance and Accountability Reports](#)
-

Performance Plan Results

The Performance Measurement and Reporting System (PMRS) is NARA's official source for statistical information and includes all of NARA's performance measures related to the Government Performance and Results Act (GPRA) and other useful data. Beginning with data collected in FY 1999, PMRS will eventually store 10 years of NARA statistical information.


- [Performance Measurement and Reporting System \(PMRS\)](#)
-

Strategic Human Capital Plan

This Strategic Human Capital Plan - NARA's first - is evidence of our commitment to building and maintaining the workforce needed to achieve mission success, both now and in the future. Our plan outlines 5 major goals with 25 supporting strategies and also capitalizes on the wide variety of programs, initiatives, activities, and tools already in place within NARA to address workforce recruitment, retention and development. The plan sets an aggressive agenda to ensure that our workforce has the skills and competencies they need to excel, and that our managers have the information and resources they need to foster excellence at all levels. It also will help NARA in attracting, developing, and retaining a highly motivated, diverse, and talented workforce using the most innovative human capital policies, practices, and programs available.

[Annual Employee Survey](#)

Used for action planning.

- [Strategic Human Capital Plan 2009 - 2014](#) 
- Suggestions or Questions? Contact humancapital@nara.gov

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Project Information

Have you heard about an initiative at NARA but aren't sure what it's about? Look here for descriptions of NARA's major projects. If you're looking for, but can't find, information related to this general topic, please tell the [Web Program Staff](#).

Product Development and Marketing Team

[Charter](#)

Product Development and Printing

[Project Status](#)

Facilities Projects

[Status and descriptions of NARA capital improvement projects](#)

Project Management Tool (PROMT)

A standardized yet adaptable enterprise project management platform to support NARA's strategic, IT, capitalized, and cross-office projects. The underlying technology is a combination of Microsoft Project 2007, Project Web Access, and SharePoint. [More...](#)

Major Records Related Projects and Initiatives

NARA has long recognized that we need to make significant improvements in our approach to records management, in particular because of the enormous challenges the Federal Government faces in managing and preserving electronic records. To meet that need NARA has undertaken a series of records management initiatives, known informally as the "RMI," to ensure that:

- Federal agencies can economically and effectively create and manage records necessary to meet business needs,
- records are kept long enough to protect rights and assure accountability, and
- records of archival value are preserved and made available for future generations.

Basically, we wanted to develop an approach to records management that is flexible, recognizes that different agencies have different records needs, and supports the business needs of agencies and the NARA Strategic Plan.

Electronic Records Archives

The electronic records challenge is formidable, but as an agency, NARA is committed to addressing this challenge head on. NARA's vision is to create a system that will authentically preserve and provide access to any kind of electronic record, free from dependency on any specific hardware or software, enabling NARA to carry out its mission into the future. [More...](#)

Electronic Records Management (ERM)

The ERM initiative addresses the expansion of the number of formats NARA accepts and increases the variety of media and techniques Federal agencies use when transferring permanently valuable electronic records to the national archives. [More...](#)

Records Management Initiative (RMI)

RMI will dramatically redesign records management for the entire Federal Government. It is exploring strategies to make records management less burdensome and more effective for NARA and other Federal agencies. [More...](#)

Records Lifecycle Business Process Re-engineering (BPR)

NARA conducted a BPR of the entire records lifecycle in order to incorporate and coordinate process improvement with NARA's ERM, RMI, and ERA programs; promote compliance with Government Paperwork Elimination Act (GPEA) requirements; and increase efficiency and effectiveness of all records lifecycle processes. The BPR addresses permanent and temporary

records and records created and transferred in all media. The BPR will also help identify and validate requirements for the ERA program. [More ...](#)

Other Records Management Initiatives

NARA is involved with a number of [other initiatives](#) dealing with the management of electronic records..

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