Description of document:	US Census Bureau <u>2020 Census Daily Fact Sheet</u>s for March 19 and 20, 2020
Requested date:	22-March-2020
Release date:	22-May-2020
Posted date:	15-June-2020
Source of document:	Freedom of Information Request U.S. Census Bureau Freedom of Information Act Office Room 8H027 4600 Silver Hill Road Washington, D.C. 20233 Fax: (301) 763-6239 Email: census.eFOIA@census.gov

UNITED STATES DEPARTMENT OF COMMERCE
Economics and Statistics Administration
U.S. Census Bureau
Washington, DC 20233-0001

OFFICE OF THE DIRECTOR

May 22, 2020

This letter is in response to your correspondence, dated March 22, 2020, to the U.S. Census Bureau's Freedom of Information Act (FOIA) Office. We received your request in this office on March 22, 2020, and have assigned to it tracking number DOC-CEN-2020-000985. We are responding under the FOIA to your request for:

> A copy of the daily situation report on the US Census for each of these dates: March 19, 2020 and March 20, 2020.1 also request a copy of the Census Response statistical daily update (showing how many people have so far responded to the US Decennial Census) for each of those two dates.

On March 24, 2020, in response to our inquiry, you clarified that "the daily situation report" referred to "the daily management report that discusses the current status of the 2020 Decennial Census such as census filings to date, rate of online filings, operational issues, problems, impact of coronavirus, etc." We therefore understand your request for a daily situation report to be a request for what we call the "2020 Census Daily Fact Sheet".

Enclosed are four (4) documents (72 pages) that are responsive to your request, which we are releasing in full to you under the FOIA. Please note that after review, we have determined that the particular Daily Fact Sheets for March 19 and 20, 2020 being provided to you are not pre-decisional, and are thus being released pursuant to your FOIA request."

Additionally, the attached links may be helpful in your search:

1) https://2020census.gov/en/response-rates.html

2) https://www.census.gov/library/fact-sheets/2020/dec/2020-operational-adjustments-covid-19.html
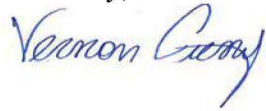
Please contact Deloris Reed by telephone at 301-763-2127 or by email at census.efoia@census.gov if you have any questions regarding your request.

Sincerely,

Vernon E. Curry, PMP, CIPP/G
Freedom of Information Act/Privacy Act Officer
Chief, Freedom of Information Act Office

Enclosures

Enclosures

2020 Census Daily Fact Sheet
March 19, 2020

Self-Response

<mark>(Caution…Work continues related to the self-response data being reflected.   Conversations with Subject Matter Experts are ongoing to ensure the right data points are being pulled.)</mark>

MARCH

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JUNE

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Response Rates (as they will be seen on the Response Rate Map)

National Response Rate			
	Current (as of 3:00 prior day)	Previous Report	Change
Overall	**8.73%**	**6.48%**	2.25%
Internet	7.35%	5.78%	1.57%
Phone	0.11%	0.07%	0.04%
Paper	1.28%	0.62%	0.66%

Projected Response Rate at the start of NRFU (May 13, 2020): 60.5%

Work is ongoing related to inconsistencies between data shown from this report and data show in the table that follows.

	Total all TEAs		Self-Response (TEA 1)		Update Leave (TEA 6)			
			Stateside		Stateside		Puerto Rico	
	Response Volume	% of Total	Response Volume	% of Total	Response Volume	% of Total	Response Volume	% of Total
Total								
Internet								
Phone								
Paper								

Response Volume by Mode

Note: All responses not de-duplicated.   9700: Summary Self-Response by Mode

Current TEA1 Universe: **143,613,944** = 143,613,944 (Original) + NRFU Supplemental (TBD)
Update Leave Universe: **6,819,514 = 5,042,623** (Stateside) + **1,776,891** (Puerto Rico)

TEA 1 Self-Response By Mode					
	Total Responding Households	Total Responses All Modes	Total Internet Responses	Total Phone Responses	Total Paper Responses
Total Both Panels	14,161,944	14,561,008	14,243,024	208,616	109,368
Internet First	12,574,007	12,933,960	12,750,909	183,051	0
English	11,804,149	12,134,257	11,965,907	168,350	0
Bilingual	769,858	799,703	785,002	14,701	0
Internet Choice	1,587,937	1,627,048	1,492,115	25,565	109,368
English	1,373,522	1,405,512	1,286,420	20,781	98,311
Bilingual	214,415	221,536	205,695	4,784	11,057

Note: All responses not de-duplicated.   9702: Detailed Self-Response Report

Current TEA1 Universe: **143,613,944** = 143,613,944 (Original) + NRFU Supplemental (TBD)

Non-ID Workload Processing					
	Current Day		Previous Day		Change
Total Non-ID Responses	837,477	100%	597,272	100%	240,205
Resolved	747,113	89.21%	532,632	89.18%	214,481
Resolved in Automated	743,372	88.76%	531,298	88.95%	212,074
Resolved in Clerical	3,741	0.45%	1,334	0.22%	2,407
In Progress	89,715	10.71%	64,394	10.78%	25,321
Referred to Field Verification	0	0.00%	0	0.00%	0
Unresolvable	649	0.08%	246	0.04%	403

Census Questionnaire Assistance:

CQA Inbound Call Volume			
	Program to Date (PTD)	**Prior Day PTD**	**Change**
Total Inbound Call Volume	1,513,081	1,213,494	299,587
IVR Call Volume	1,454,594	1,165,669	288,925
Direct to CSR	54,605	44,596	10,009
Total Calls Offered to CSRs	562,957	453,758	109,199

English	**Spanish**	**Other**
87.9%	9.9%	2.2%

CQA Key Performance Metrics (PTD)		
	Actual	**Planned**
Total Inbound Call Volume	1,513,081	2,026,426
Deflection Rate	64.0%	47.0%
Service Level – 30 seconds	77.8%	80.0%
Average Handle Time	8:55	8:00

Paper Data Capture Status as of: (Updated Weekly each Monday – data current as of March 16, 2020)

Paper Questionnaire Processing					
	Total (both PDCCs)	**PDCC East**		**PDCC West**	
Inbound Paper Returns	706,226	287,331		418,895	
Questionnaires Checked in	15,198	15,198		0	
Questionnaires Scanned	15,108	15,198		0	
Questionnaires Data Delivered	5,460	5,460		0	

Recruiting and Hiring:

Recruiting and Assessment/DAPPS Applicant Summary:

Status	Cumulative Total	Previous Day Total	Change	As Reported in Periodic Performance Reports (March 16, 2020)	Net Change From Reference Date to Current
Created Profile	3,538,481	3,527,932	10,549	3,505,728	32,753
Started Application	3,237,421	3,227,643	9,778	3,207,125	30,296
Taking Assessments	2,865,256	2,856,497	8,759	2,838,179	27,077
Completed Assessments	2,788,148	2,779,594	8,554	2,761,728	26,420
Not Ingested in DAPPS	284	34	250	199	85
Reached DAPPS	2,787,864	2,779,560	8,304	2,761,529	26,335

Goal for March 2, 2020: 2,662,493

Recruiting Assistants:

Status	Current Total	Previous Day Total	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	16,464	16,454	10	16,435	29
Fingerprint Appointment Scheduled	13,260	13,303	-43	13,529	-269
Fingerprints Collected	11,671	11,699	-28	13,427	-1,756
Cleared	10,569	10,534	35	10,469	100
Hired	6,693	6,672	21	6,621	72
Total in Position	4,403	4,431	-28	4,458	-55
Working 03/01 – 03/07 **				4,032	

Staffing Authorization/Field Show to Training Goal: 5,477
Authorized Positions through 03/02/20: 5,477

** Payroll data will be updated when payroll for the prior week closes.

Recruiting and Hiring (continued):

Office Operations Supervisors (OOSs):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	4,914	4,914	0	4,910	4
Fingerprint Appointment Scheduled	4,051	4,058	-7	4,086	-35
Fingerprints Collected	3,596	3,597	-1	3,616	-20
Cleared	3,245	3,241	4	3,230	15
Hired	2,372	2,368	4	2,359	13
Total in Position	3,051	3,048	3	3,064	-13
Working 03/01 – 03/07 **				3,561	

Staffing Authorization/Field Show to Training Goal: 2,562
Authorized Positions through 03/02/20: 2,810

** Payroll data will be updated when payroll for the prior week closes.
Clerks:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants*	31,068	31,012	56	30,845	223
Fingerprint Appointment Scheduled	24,399	24,381	18	24,306	93
Fingerprints Collected	20,627	20,568	59	20,581	46
Cleared	17,847	17,755	92	17,542	305
Hired	12,915	12,851	64	12,583	332
Total in Position	8,209	8,250	-41	8,130	79
Working 03/01 – 03/07 **				9,213	

Staffing Authorization/Field Show to Training Goal: 9,874
Authorized Positions through 03/02/20: 10,370

**** Payroll data will be updated when payroll for the prior week closes.**

* The calculation of the "Selected" numbers has changed. Field Division requested that the DAPPS report include cumulative selections for any position. Consequently, there are duplications within selections, if applicants were selected more than once.

Learning Management System (LMS):

LMS Help Desk Calls	
Date	Calls
2019	43,698
January 2020	2,447
February 2020	3,507
March 2020	12,654
Total	62,306

The percentage of Total Employees Hired who contacted the help desk beginning January 2019 – 65.9%. The current data is as of 03/19/20, 7 am. Data includes multiple calls by same individuals and calls by NFC employees.

Remote Alaska:

Remote Alaska Key Milestones:

Activity	Start Date	End Date
Conduct Early CFS Training	07/16/2019	07/18/2019
Conduct CFS Training	12/02/2019	12/20/2019
Conduct Travel Enumerator Training	01/07/2020	01/11/2020
Conduct GQ and TL Advance Contact	01/13/2020	02/25/2020
Conduct Enumerator Training	01/20/2020	04/17/2020
Conduct Enumeration	01/21/2020	04/30/2020

Remote Alaska Field Data Collection Time Frame: January 21, 2020 – April 30, 2020
Calendar Day Duration: 101 Days
Days Elapsed: 58
Days Remaining: 43

JANUARY

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Estimated Remote Alaska workload:

- BCUs: 5,204
- Housing Units: 27,662
- Group Quarters: 567
- Transitory Locations: 19

Remote Alaska (continued):

Remote Alaska Census Field Supervisors (CFS):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	331	331	0	331	0
Fingerprint Appointment Scheduled	261	261	0	265	-4
Fingerprints Collected	232	232	0	236	-4
Cleared	271	271	0	271	0
Hired	186	186	0	186	0
Working 03/01 – 03/07 **				80	

Staffing Authorization/Field Show to Training Goal: 162

** Payroll data will be updated when payroll for the prior week closes.

Remote Alaska Enumerators:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	791	791	0	791	0
Fingerprint Appointment Scheduled	719	719	0	721	-2
Fingerprints Collected	652	652	0	652	0
Cleared	592	592	0	591	1
Hired	295	291	4	283	12
Working 03/01 – 03/07 **				99	

Staffing Authorization/Field Show to Training Goal: 199

** Payroll data will be updated when payroll for the prior week closes.

Remote Alaska Progress: Blocks

	Original Workload (doesn't change)	Checked Out			In Progress	Checked In **	Completed				
		Cumulative Actual *	Prior Day Actual	Change			Cumulative Actual	Prior Day	Change	Reference Data from: 03/16/2020	Change
Blocks	5,204	4,404 84.63%	4,404 84.63%	0	3,779 72.62%	3,728 71.64%	3,514 67.52%	3,363 64.62%	151	3,262 62.68%	252

*An estimated 313 blocks have been checked out without the "Check Out" status being updated. Without a "Check Out" status, the UTS report will under represent the number of blocks checked out and may never reach 100%.
** Checked-in indicates production and office quality control are complete.

Planned Completion by 3/22/2020: 4,163 BCUs (80.0%)

Remote Alaska Progress: Addresses

	Original Workload (doesn't change)	Adds (Cumulative)	Current Workload	Prior Day Actual	Change	Housing Units Checked In	HUs Complete	HUs Complete Prior Day	Change	Reference Data From: 03/16/2020	Change
Addresses	27,662	3,530	31,193	31,150	43	18,133 58.13%	15,780 50.59%	14,726 42.27%	1,054	13,490 43.51%	2,290

Remote Alaska: Budget

Total Budget	Budget Used to Date	Prior Day Actual	Change	Reference Data From: 03/16/2020	Change
$8,333,544	$2,729,593 32.75%	$2,709,759 32.52%	$19,834	$2,625,724 31.51%	$103,869

PES Independent Listing:

PES Independent Listing Key Milestones:

Activity	Start Date	End Date
Independent Listing CFS Training	12/09/2019	12/20/2019
Independent Listing Lister/ Enumerator Training	01/02/2020	01/16/2020
Independent Listing QC CFS Training	12/16/2019	01/09/2020
Independent Listing Soft Launch	01/09/2020	
Independent Listing QC Lister/ Enumerator Training	01/10/2020	01/23/2020
Replacement Training (Production and QC)	01/16/2020	02/28/2020
Conduct PES IL	01/16/2020	03/13/2020
Conduct PES IL QC	01/23/2020	03/20/2020

PES IL Operational Timing

PES IL Field Data Collection Time Frame: January 16, 2020 – March 20, 2020 (encompasses production and QC)
Calendar Day Duration: 65 Days
Days Elapsed: 63
Days Remaining: 2

JANUARY

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PES IL Staffing:

PES IL Census Field Supervisors (CFS) – Production:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	498	498	0	498	0
Fingerprint Appointment Scheduled	419	419	0	422	-3
Fingerprints Collected	379	379	0	382	-3
Cleared	348	348	0	348	0
Hired	228	228	0	228	0
Working 03/01 – 03/07 **				108	

Number to Select: 340
Staffing Authorization/Field Show to Training Goal: 204

**** Payroll data will be updated when payroll for the prior week closes.**

PES Independent Listing (continued):

PES IL Production Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	4,882	4,882	0	4,882	0
Fingerprint Appointment Scheduled	4,431	4,432	-1	4,467	-36
Fingerprints Collected	3,349	3,349	0	3,383	-34
Cleared	3,313	3,311	2	3,308	5
Hired	1,668	1,668	0	1,666	2
Listers with Assignments	0	0	0	0	0
Working 03/01 – 03/07 **				343	

Number to Select: 4,406
Staffing Authorization/Field Show to Training Goal: 2,996

** Payroll data will be updated when payroll for the prior week closes.

PES IL Census Field Supervisors (CFS) – Quality Control:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	61	61	0	61	0
Fingerprint Appointment Scheduled	62	63	-1	63	-1
Fingerprints Collected	54	55	-1	55	-1
Cleared	39	39	0	39	0
Hired	18	18	0	18	0
Working 03/01 – 03/07 **				49	

Number to Select: 48
Staffing Authorization/Field Show to Training Goal: 29

** Payroll data will be updated when payroll for the prior week closes.

PES IL Quality Control Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	725	725	0	725	0
Fingerprint Appointment Scheduled	654	656	-2	660	-6
Fingerprints Collected	496	498	-2	502	-6
Cleared	488	487	1	486	2
Hired	240	240	0	238	2
QC Listers with Assignments	1	3	-2	14	-13
Working 03/01 – 03/07 **				138	

Number to Select: 574
Staffing Authorization/Field Show to Training Goal: 390

** Payroll data will be updated when payroll for the prior week closes.

PES Independent Listing (Continued):

PES Independent Listing: Production Progress

PES: IL Production Progress Report									
2020/01			3/16/20				End of IL: 3/13/2020		
	Listing Workload						Schedule		Closed
RCC	Workload	# Open	Complete	Expected #	% Complete	# Not Started	Status		Out
New York	1,148	-	1,148	#N/A	100.0%	0	#N/A		3/6/2020
Puerto Rico	397	-	397	#N/A	100.0%	0	#N/A		3/6/2020
Philadelphia	1,553	-	1,553	#N/A	100.0%	0	#N/A		3/12/2020
Chicago	1,567	-	1,567	#N/A	100.0%	0	#N/A		3/5/2020
Atlanta	1,706	-	1,706	#N/A	100.0%	0	#N/A		3/5/2020
Dallas	2,246	-	2,246	#N/A	100.0%	0	#N/A		3/13/2020
Los Angeles	1,612	-	1,612	#N/A	100.0%	0	#N/A		3/6/2020
National	10,229	-	10,229	#N/A	100.0%	0	#N/A		3/13/2020

PES Independent Listing: Quality Control Progress

PES: IL QC Status Report						
2020/01			3/19/20			
	QC Workload		End of QC IL: 3/20/2020			Closed
RCC	Workload	# Open	Complete	% Complete	# Not Started	Out
New York	306	-	306	100.0%	0	
Puerto Rico	115	-	115	100.0%	0	
Philadelphia	320	-	320	100.0%	0	
Chicago	322	-	322	100.0%	0	
Atlanta	319	-	319	100.0%	0	
Dallas	412	2	410	99.5%	0	
Los Angeles	364	-	364	100.0%	0	
National	2,158	2	2,156	99.9%	0	

Group Quarters Enumeration:

Group Quarters Advance Contact Key Milestones:

Activity	Start Date	End Date
SBE/GQE CFM Training	02/20/2020	02/20/2020
SBE/GQE CFS Training	03/09/2020	03/12/2020
SBE/GQE Soft Launch	03/23/2020	
SBE/GQE Enumerator Training	03/24/2020	03/27/2020
Service-Based Enumeration operation	03/30/2020	04/01/2020
Group Quarters Enumeration production	04/02/2020	06/05/2020
Late Group Quarters Enumeration production	07/01/2020	07/31/2020

SBE Time Frame: 03/30/20 – 04/01/20
Calendar Day Duration: 3 days
Days Elapsed:
Days Remaining:

GQE Time Frame: 04/02/20 – 06/05/20
Calendar Day Duration: 65 days
Days Elapsed:
Days Remaining:

Late GQE Time Frame: 7/1/20 – 7/31/20
Calendar Day Duration: 31 days
Days Elapsed:
Days Remaining:

APRIL

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JUNE

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JULY

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	SBE
	GQE
	Late CQE

Group Quarters Enumeration (continued):

Group Quarters Staffing:

Group Quarters Census Field Supervisors (CFS):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	11,732	11,732	0	11,732	0
Fingerprint Appointment Scheduled	10,000	10,021	-21	10,080	-80
Fingerprints Collected	9,076	9,085	-9	9,123	-47
Cleared	9,624	9,617	7	9,596	28
Hired	6,492	6,492	0	6,483	9
Working 03/01 – 03/07 **				3,913	

Number to Select: 10,367
Staffing Authorization/Field Show to Training Goal: 4,974

** Payroll data will be updated when payroll for the prior week closes.

Group Quarters Enumerators:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	86,568	86,567	1	86,563	5
Fingerprint Appointment Scheduled	77,657	77,661	-4	77,789	-132
Fingerprints Collected	70,159	70,147	12	70,164	-4
Cleared	54,758	54,641	117	54,438	320
Hired	2,996	2,577	419	268	2,728
Working 03/01 – 03/07 **				143	

Number to Select: 106,923
Staffing Authorization/Field Show to Training Goal: 59,059

** Payroll data will be updated when payroll for the prior week closes.

Update Leave:

Update Leave Key Milestones:

Activity	Start Date	End Date
Conduct UL Training for CFS	2/18/2020	2/27/2020
Conduct UL QC Training for CFS	2/26/2020	3/6/2020
Conduct UL Training for Enumerators	3/6/2020	3/13/2020
Conduct UL QC Training for Enumerators	3/13/2020	3/20/2020
Operation Delivery (OD) "Go Live" Date		3/15/2020
First Reminder Mailing (Letter) In-home Target Date		4/1/2020
Conduct Update Leave (UL) Field Data Collection	3/15/2020	4/10/2020
Conduct Update Leave (UL) Listing Quality Control	3/22/2020	4/17/2020
Second Reminder Mailing (Postcard) In-home Target Date		4/20/2020

Update Leave Field Data Collection Time Frame: March 15, 2020 – April 17, 2020
Calendar Day Duration: 34 Days
Days Elapsed: 4
Days Remaining: 30

MARCH

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1	2	3	4	5	6	7
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

APRIL

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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Estimated Update Leave Workload:
UL Production: 311,358 BCUs
                 6,805,523 Housing Units
UL QC: xxx
Total: yyy

Update Leave Staffing:

Update Leave Census Field Supervisors (CFS) – Production:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	4,137	4,137	0	4,137	0
Fingerprint Appointment Scheduled	3,912	3,920	-8	3,936	-24
Fingerprints Collected	3,464	3,469	-5	3,477	-13
Cleared	3,391	3,386	5	3,381	10
Hired	2,119	2,118	1	2,113	6
Working 03/01 – 03/07 **				1,682	

Number to Select: 3,884
Staffing Authorization/Field Show to Training Goal: 1,859

** Payroll data will be updated when payroll for the prior week closes.

Update Leave (continued):

Update Leave Production Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	44,265	44,265	0	44,253	12
Fingerprint Appointment Scheduled	40,064	40,088	-24	40,179	-115
Fingerprints Collected	35,461	35,453	8	35,445	16
Cleared	32,449	32,383	66	32,274	175
Hired	19,151	19,110	41	18,908	243
Working 03/01 – 03/07 **				1,427	

Number to Select: 41,027
Staffing Authorization/Field Show to Training Goal: 20,923

** Payroll data will be updated when payroll for the prior week closes.

Update Leave Census Field Supervisors (CFS) – Quality Control:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	445	445	0	445	0
Fingerprint Appointment Scheduled	415	415	0	419	-4
Fingerprints Collected	361	361	0	362	-1
Cleared	338	338	0	338	0
Hired	209	209	0	209	0
Working 03/01 – 03/07 **				48	

Number to Select: 300
Staffing Authorization/Field Show to Training Goal: 123

** Payroll data will be updated when payroll for the prior week closes.

Update Leave Quality Control Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	3,041	3,032	9	3,032	9
Fingerprint Appointment Scheduled	2,717	2,717	0	2,716	1
Fingerprints Collected	2,454	2,454	0	2,453	1
Cleared	2,211	2,207	4	2,204	7
Hired	1,063	1,059	4	1,043	20
Working 03/01 – 03/07 **				20	

Number to Select: 2,730
Staffing Authorization/Field Show to Training Goal: 1,431

** Payroll data will be updated when payroll for the prior week closes.

Update Leave (Continued):

Update Leave: Workload Progress (Production)

| | Original Workload (doesn't change) | **Assigned** | | | **Completed** | | | | As Reported in Periodic Performance Reports (March xx, 2020) | Change |
		Cumulative Actual	Prior Day Actual	Change	Cumulative Expected	Cumulative Actual	Prior Day	Change		
Blocks	311,358	129,845 41.70%	113,986 36.61%	15,859	31,149 10.00%	49,912 16.03%	36,870 11.84%	13,042	na	na
Addresses	6,805,523					710,746 10.44%	500,006 7.35%	210,740	na	na

Update Leave: Workload Progress (Quality Control)

| | Workload To Date | **Assigned** | | | **Completed** | | | As Reported in Periodic Performance Reports (March xx, 2020) | Change |
		Current Day Actual	Prior Day Actual	Change	Current Day Actual	Prior Day Actual	Change		
Blocks	11,683	93	41	52	12	5	7	na	na

Percent of Blocks that Failed QC: 30.77%

Update Leave: Budget

| | Total Budget (doesn't change) | **Budget Used** | | | | | As Reported in Periodic Performance Reports (March xx, 2020) | Change |
		Planned Budget Used to Date	Current Day Actual	Prior Day Actual	Change		
Production	$37,065,494	$3,706,549 10.00%	$7,757,674 20.93% Variance:-109.30%	$6,292,249 16.98% Variance: -182.93%	$1,465,425	na	na
QC	$3,914,314	0	$160,290 4.09%	$145,427 3.72%	$14,863	na	na
Training	$16,276,462	$15,975,496 98.15%	$13,133,300 80.69% Variance: 17.79%	$12,976,859 79.73% Variance: 18.26%	$156,441	na	na
Total	**$57,256,272**	**$19,682,046** 34.38% Variance: -6.96	**$21,051,265** 36.77% Variance: -6.96	**$19,414,535** 33.91% Variance: -7.27%	**$1,636,730**	na	na

Note: Charges to Production and QC are being investigated.

Update Enumerate:

Update Enumerate Key Milestones:

Activity	Start Date	End Date
Conduct UE Training for CFS	02/24/2020	02/28/2020
Update Enumerate Soft Launch		03/02/2020
Conduct UE Enumerator Training	03/09/2020	03/13/2020
Conduct Update Enumerate (UE)	03/16/2020	04/30/2020
Ship Completed UE Address Registers to NPC	03/16/2020	05/14/2020
Ship Completed UE Questionnaires for Data Capture	03/16/2020	05/14/2020
NPC Digitize UE Maps Using GUPS	03/16/2020	06/30/2020
NPC Key UE Address Registers Using GUPS	03/16/2020	06/30/2020

Update Enumerate Field Data Collection Time Frame: March 16, 2020 – April 30, 2020
Calendar Day Duration: 46 Days
Days Elapsed: 3
Days Remaining: 43

MARCH

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22	23	24	25	26	27	28
29	30	31				

APRIL

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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Estimated Update Enumerate Workload:

- Total BCUs – 1,597
- Estimated HUs – 8,502

Update Enumerate Staffing:

Update Enumerate Census Field Supervisors (CFS):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	62	62	0	62	0
Fingerprint Appointment Scheduled	60	60	0	61	-1
Fingerprints Collected	54	54	0	54	0
Cleared	52	52	0	52	0
Hired	43	43	0	43	0
Working 03/01 – 03/07 *				52	

Number to Select: 60
Staffing Authorization/Field Show to Training Goal: 38

**** Payroll data will be updated when payroll for the prior week closes.**

Update Enumerate (continued):

Update Enumerate Enumerators:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	454	454	0	454	0
Fingerprint Appointment Scheduled	411	411	0	411	0
Fingerprints Collected	368	368	0	367	1
Cleared	335	335	0	334	1
Hired	198	198	0	194	4
Working 03/01 – 03/07 **				35	

Number to Select: 431
Staffing Authorization/Field Show to Training Goal: 290

** Payroll data will be updated when payroll for the prior week closes.

Update Enumerate Progress: Blocks

	Original Workload (doesn't change)	Checked Out			In Progress	Checked In *	Completed				
		Cumulative Actual	Prior Day Actual	Change			Cumulative Actual	Prior Day	Change	Reference Data from: 03/16/2020	Change
Blocks	1,597	1,124 70.38%	1,086 68%	38	425 26.61%	0	0	0	0	0	0

* Checked-in indicates production and office quality control are complete.
Planned Completion by

Update Enumerate Progress: Addresses

	Original Workload (doesn't change)	Adds (Cumulative)	Current Workload	Prior Day Actual	Change	Housing Units Checked In	HUs Complete	HUs Complete Prior Day	Change	Reference Data From: 03/16/2020	Change
Addresses	8,502	0	0	0	0	0	0	0	0	0	0

Update Enumerate: Field Data Collection Budget

Total Budget	Planned Budget Used to Date	Budget Used to Date	Prior Day Actual	Change	Reference Data From: 03/16/2020	Change
$733,690	$277,135 37.77%	$373,478 50.90%	$349,719 47.67%	$23,759	$315,460 43.00%	$58,018

Enumeration at Transitory Locations:

Enumeration at Transitory Locations Key Milestones:

Activity	Start Date	End Date
TLAC CFM Training	01/21/2020	01/21/2020
TLAC Soft Launch	02/10/2020	02/10/2020
ETL CFM Training	02/10/2020	02/10/2020
TLAC Clerk Training	02/20/2020	02/21/2020
TL Advance Contact	02/24/2020	03/21/2020
TLAC CFS Training	03/02/2020	03/03/2020
ETL CFS Training	03/23/2020	03/26/2020
ETL Soft Launch	03/26/2020	03/26/2020
ETL Enumerator Training	04/06/2020	04/08/2020
TL Enumeration	04/09/2020	05/04/2020

Enumeration at Transitory Locations Advance Contact Time Frame: February 24, 2020 – March 21, 2020
Calendar Day Duration: 27 Days
Days Elapsed: 24
Days Remaining: 3

FEBRUARY

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

MARCH

S	M	T	W	T	F	S
1	2	3	4	5	6	7
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

	Initial TL Workload	# TLs Added	Total TL Workload	% TLs Completed	Current Status of Cases *Note: The sum of the '# TLs Assigned', '# TLs Not Assigned', and '# TLs Completed' may not add up to the Total TL Workload if there are TLs Converted out of the workload.	Distribution of Completed Cases *Note: The sum of the '# Completed Status Codes' may not add up to '# TLs Completed' (or 100%) due to TLs Converted to GQs not being tracked. Please refer to PCS Progress report for additional details.
Progress	115,226	6,073	121,299	76.15%	140 # TLs Not Assigned; 28,789 # TLs Assigned; 92,369 # TLs Completed	○ Value ○ Percentage; # Complete 33,337; # Housing Unit 684; # Unresolved 13,792; # Refusal 1,280; # Dangerous Address 80; # TL Out of Scope 23,314; # Nonresidential 9,033; # Duplicate 9,926; # Cannot Locate 923

	Direct Field Cost	Actual Training Cost	Direct Field Cost vs. Actual Training Cost
Cost	$1,453,465	$511,137	Actual Training Cost $511,137; Direct Field Cost $1,453,465

Enumeration at Transitory Locations (continued):

Enumeration at Transitory Locations Field Data Collection Time Frame: April 9, 2020 – May 4, 2020
Calendar Day Duration: 26 Days
Days Elapsed:
Days Remaining: 26

APRIL

S	M	T	W	T	F	S
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5	6	7	8	9	10	11
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26	27	28	29	30		

MAY

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10	11	12	13	14	14	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Enumeration at Transitory Locations Staffing:

Enumeration at Transitory Locations Census Field Supervisors (CFS):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from 03/16/20:	Net Change From Reference Date to Current
Selected Applicants *	735	735	0	735	0
Fingerprint Appointment Scheduled	680	680	0	684	-4
Fingerprints Collected	612	612	0	612	0
Cleared	564	561	3	558	6
Hired	246	246	0	246	0
Working 03/01 – 03/07 **				955	

Number to Select: 359
Staffing Authorization/Field Show to Training Goal: 158

** Payroll data will be updated when payroll for the prior week closes.

Enumeration at Transitory Locations Enumerators:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from 03/16/20:	Net Change From Reference Date to Current
Selected Applicants *	33,908	33,908	0	33,883	25
Fingerprint Appointment Scheduled	30,263	30,256	7	30,246	17
Fingerprints Collected	27,436	27,420	16	27,403	33
Cleared	22,016	21,976	40	21,911	105
Hired	162	158	4	119	43
Working 03/01 – 03/07 **				5	

Number to Select: 17,935
Staffing Authorization/Field Show to Training Goal: 9,110

** Payroll data will be updated when payroll for the prior week closes.

Nonresponse Followup:

Nonresponse Followup Key Operational Milestones:

Activity	Start Date	End Date
Early NRFU CFS Selections	01/10/2020	01/24/2020
Early NRFU Enumerator Selections	02/01/2020	02/15/2020
NRFU CFS Selections	02/14/2020	02/28/2020
NRFU Enumeration Selections	03/07/2020	03/21/2020
Early NRFU CFS Training	03/10/2020	03/18/2020
Early NRFU Enumerator Training	04/01/2020	04/08/2020
Early NRFU Soft Launch	04/02/2020	04/02/2020
Early NRFU	04/23/2020	
Early NRFU Reinterview	04/24/2020	
NRFU CFS Training	04/14/2020	04/22/2020
NRFU Enumerator Training	05/05/2020	05/16/2020
NRFU Enumeration	05/13/2020	07/24/2020
NRFU Reinterview	05/14/2020	07/31/2020

Nonresponse Followup Field Data Collection Time Frame: April 23, 2020 – July 31, 2020
Calendar Day Duration: 100 Days
Days Elapsed:
Days Remaining: 100

APRIL

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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

MAY

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10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

JUNE

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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

JULY

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12	13	14	15	16	17	18
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26	27	28	29	30	31	

	Early NRFU
	NRFU

Estimated Nonresponse Followup Workload:

- Estimated Cases: 61,400,000 (Early NRFU: 3,600,000)

Nonresponse Followup (Continued)**:**

Nonresponse Followup Staffing:

Nonresponse Followup Census Field Supervisors (CFS):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	34,189	34,187	2	34,172	17
Fingerprint Appointment Scheduled	30,658	30,647	11	30,624	34
Fingerprints Collected	28,371	28,327	44	28,267	4
Cleared	21,917	21,859	58	21,755	162
Hired	3,180	3,174	6	3,132	48
Working 03/01 – 03/07 **				31	

Number to Select: 31,714
Staffing Authorization/Field Show to Training Goal: 16,114

**** Payroll data will be updated when payroll for the prior week closes.**

Nonresponse Followup Enumerators:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	614,657	586,921	27,736	526,762	87,895
Fingerprint Appointment Scheduled	410,488	385,082	25,406	306,657	103,831
Fingerprints Collected	284,121	261,717	22,404	230,951	53,170
Cleared	220,351	202,316	18,035	175,064	45,287
Hired	424	392	32	307	117
Working 03/01 – 03/07 **				3	

Number to Select: 714,797
Staffing Authorization/Field Show to Training Goal: 370,944

**** Payroll data will be updated when payroll for the prior week closes.**

PES Initial Housing Unit Followup (IHUFU):

PES IHUFU Key Milestones:

Activity	Start Date	End Date
Select PES IHUFU CFSs	01/27/2020	02/10/2020
Select PES IHUF Listers	02/10/2020	02/24/2020
PES IHUFU CFS Training	04/06/2020	04/17/2020
PES IHUFU Quality Control (QC) CFS Training	04/13/2020	04/24/2020
PES IHUFU Lister Training	04/20/2020	05/06/2020
PES IHUFU QC Lister Training	04/27/2020	05/13/2020
PES IHUFU Soft Launch		
Conduct PES IHUFU	05/06/2020	06/12/2020
Conduct PES IHUFU QC	05/13/2020	06/19/2020

PES IHUFU Operational Timing

PES IHUFU Field Data Collection Time Frame: May 6, 2020 – June 19, 2020 (encompasses production and QC)
Calendar Day Duration: 45 Days
Days Elapsed:
Days Remaining:

31

MAY						
S	M	T	W	T	F	S
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3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

JUNE						
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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Estimated Workload: 207,000
- Production: 180,000
- Quality Control: 27,000

PES IHUFU Staffing:

PES IHUFU Census Field Supervisors (CFS) – Production:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	510	487	23	479	31
Fingerprint Appointment Scheduled	362	357	5	328	34
Fingerprints Collected	314	306	8	298	16
Cleared	229	222	7	214	15
Hired	1	1	0	1	0
Working 03/01 – 03/07 *				2	

Number to Select: 367
Staffing Authorization/Field Show to Training Goal: 219

**** Payroll data will be updated when payroll for the prior week closes.**

PES Initial Housing Unit Followup (continued)**:**

PES IHUFU Production Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	3,795	3,792	3	3,785	14
Fingerprint Appointment Scheduled	2,804	2,799	5	2,762	42
Fingerprints Collected	2,526	2,516	10	2,478	48
Cleared	2,185	2,172	13	2,137	48
Hired	0	0	0	0	0
Listers with Assignments	0	0	0	0	0
Working 03/01 – 03/07 **				4	

Number to Select: 4,759
Staffing Authorization/Field Show to Training Goal: 3,237

** Payroll data will be updated when payroll for the prior week closes.

PES IHUFU Census Field Supervisors (CFS) – Quality Control:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	85	85	0	85	0
Fingerprint Appointment Scheduled	60	60	0	60	0
Fingerprints Collected	52	50	2	50	2
Cleared	43	43	0	43	0
Hired	0	0	0	0	0
Working 03/01 – 03/07 **				0	

Number to Select: 76
Staffing Authorization/Field Show to Training Goal: 47

** Payroll data will be updated when payroll for the prior week closes.

PES IHUFU Quality Control Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	876	876	0	875	1
Fingerprint Appointment Scheduled	607	607	0	602	5
Fingerprints Collected	541	539	2	534	7
Cleared	515	513	2	506	9
Hired	0	0	0	0	0
QC Listers with Assignments	0	0	0	0	0
Working 03/01 – 03/07 **				0	

Number to Select: 930
Staffing Authorization/Field Show to Training Goal: 632

** Payroll data will be updated when payroll for the prior week closes.

PES Person Interview (PI):

PES Person Interview Key Milestones:

Activity	Start Date	End Date
Select PES PI CFSs	03/09/2020	03/23/2020
Select PES PI Enumerators	03/23/2020	04/06/2020
PES PI CFS Training	05/18/2020	05/29/2020
PES PI QC CFS Training	05/25/2020	06/05/2020
PES PI Enumerator Training	06/01/2020	06/17/2020
PES PI QC Enumerator Training	06/08/2020	06/25/2020
PES PI Soft Launch		
Conduct PES PI	06/17/2020	09/11/2020
Conduct PES PI RI	06/24/2020	09/18/2020

PES PI Operational Timing

PES PI Field Data Collection Time Frame: June 17, 2020 – September 18, 2020 (encompasses production and QC)
Calendar Day Duration: 94 Days
Days Elapsed:
Days Remaining: 94

JUNE

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JULY

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AUGUST

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23	24	25	26	27	28	29
30	31					

SEPTEMBER

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20	21	22	23	24	25	26
27	28	29	30			

Estimated Workload: 218,500 addresses
- Production: 190,000
- Reinterview: 28,500

PES PI (Continued)

PES PI Staffing:

PES PI Census Field Supervisors (CFS) – Production:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	321	319	2	304	17
Fingerprint Appointment Scheduled	225	218	7	191	34
Fingerprints Collected	175	166	9	145	30
Cleared	90	86	4	71	19
Hired	0	0	0	0	0
**Working 03/01 – 03/07 ** **					

Number to Select: 650
Staffing Authorization/Field Show to Training Goal: 390

PES PI Production Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	503	496	7	223	280
Fingerprint Appointment Scheduled	158	102	56	3	155
Fingerprints Collected	40	20	20	0	37
Cleared	40	19	21	0	40
Hired	0	0	0	0	0
Listers with Assignments	0	0	0	0	0
**Working 03/01 – 03/07 ** **				0	

Number to Select: 10,608
Staffing Authorization/Field Show to Training Goal: 7,213

** Payroll data will be updated when payroll for the prior week closes.

PES PI Census Field Supervisors (CFS) – Quality Control:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	86	77	9	56	30
Fingerprint Appointment Scheduled	48	45	3	40	8
Fingerprints Collected	38	37	1	35	3
Cleared	22	22	0	20	2
Hired	0	0	0	0	0
**Working 03/01 – 03/07 ** **				0	

Number to Select: 114
Staffing Authorization/Field Show to Training Goal: 68

** Payroll data will be updated when payroll for the prior week closes.

PES PI (Continued)

PES PI Quality Control Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	47	38	9	31	16
Fingerprint Appointment Scheduled	17	12	5	6	11
Fingerprints Collected	8	7	1	3	5
Cleared	0	0	0	0	0
Hired	0	0	0	0	0
QC Listers with Assignments	0	0	0	0	0
Working 03/01 – 03/07 **				0	

Number to Select: 1,403
Staffing Authorization/Field Show to Training Goal: 954

** Payroll data will be updated when payroll for the prior week closes.

Hiring Information Shared with the Department on a Daily Basis

2020 Daily Recruitment Applicant Summary				
	One Month Lookback	One Week Lookback	Prior Day	Today
Status	2/19/20	3/12/20	3/18/20	3/19/20
Recruiting Goal	2,637,468	2,662,493	2,662,493	2,662,493
Cumulative Started Application	2,804,609	3,170,839	3,227,643	3,237,421
Delta: Goal to Start Application	167,141	508,346	565,150	574,928
Cumulative Reached DAPPS	2,412,473	2,730,277	2,779,560	2,787,864
Delta: Goal to Reached DAPPS	-224,995	67,784	117,067	125,371
Total Daily Started Application	23,965	13,819	9,806	9,778
Total Daily Reached DAPPS	21,237	12,079	8,721	8,304

2020 Daily Enumerator Staffing by Operation

Operation	Selection Begins	Selection Ends	Selected* Today 3/19/20	Selected* Prior Day 3/18/20	Selected Goal	Hiring Begins	Field Data Collection Ends	Hired** Today 3/19/20	Hired** Prior Day 3/18/20	Hiring Goal***
Update Leave^	1/6/20	1/17/20	44,265	44,265	41,027	3/6/20	4/10/20	19,151	19,110	18,307 - 20,923
Update Enumerate	1/9/20	1/23/20	454	454	431	3/9/20	4/30/20	198	198	262 - 290
Group Quarters Enumeration	1/23/20	2/20/20	127,830	127,829	124,858	3/24/20	6/5/20	3,158	2,735	62,468 - 68,169
Nonresponse Followup	3/7/20	3/21/20	614,657	586,921	573,190	5/6/20	7/24/20	424	392	230,000 - 300,140

*Selected - Applicants who have accepted a job offer.
 - Average 60 Day Window for collecting fingerprints & performing background check.
**Hired - Completed onboarding forms and sworn in on first day of training.
***Hiring Goal - Range based on possible variance in workload and self-response rate (55% - 60.5%).
^ Update Leave Enumerator staffing includes CFS Assistants

Update Leave - Update address list and leave a paper questionnaire. We do this in areas where the majority of households may not receive mail at their home's physical address (like households that use PO boxes or areas recently affected by natural disasters).

Update Enumeration - Update address list and enumerate the respondents using paper questionnaire. We do this in very remote areas like the northern parts of Maine, remote Alaska, and in selected American Indian areas that ask to be counted in person.
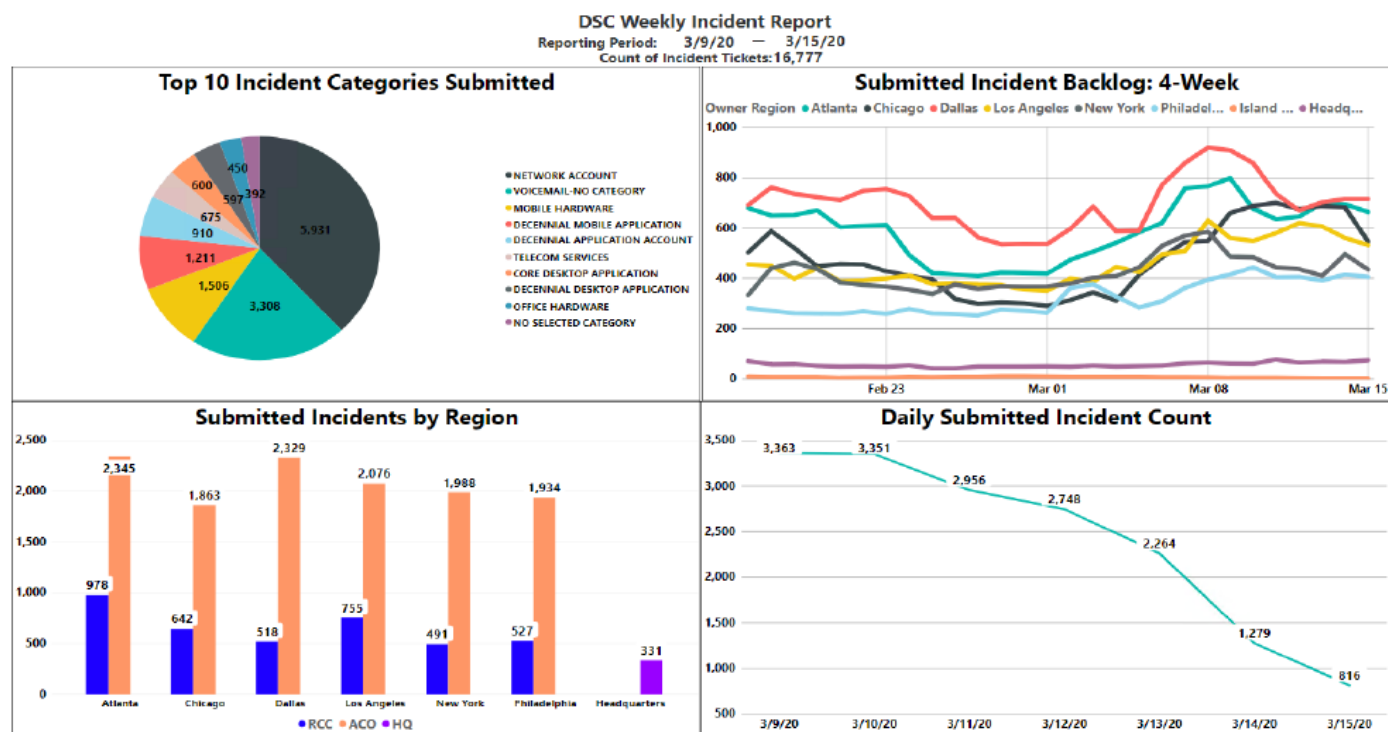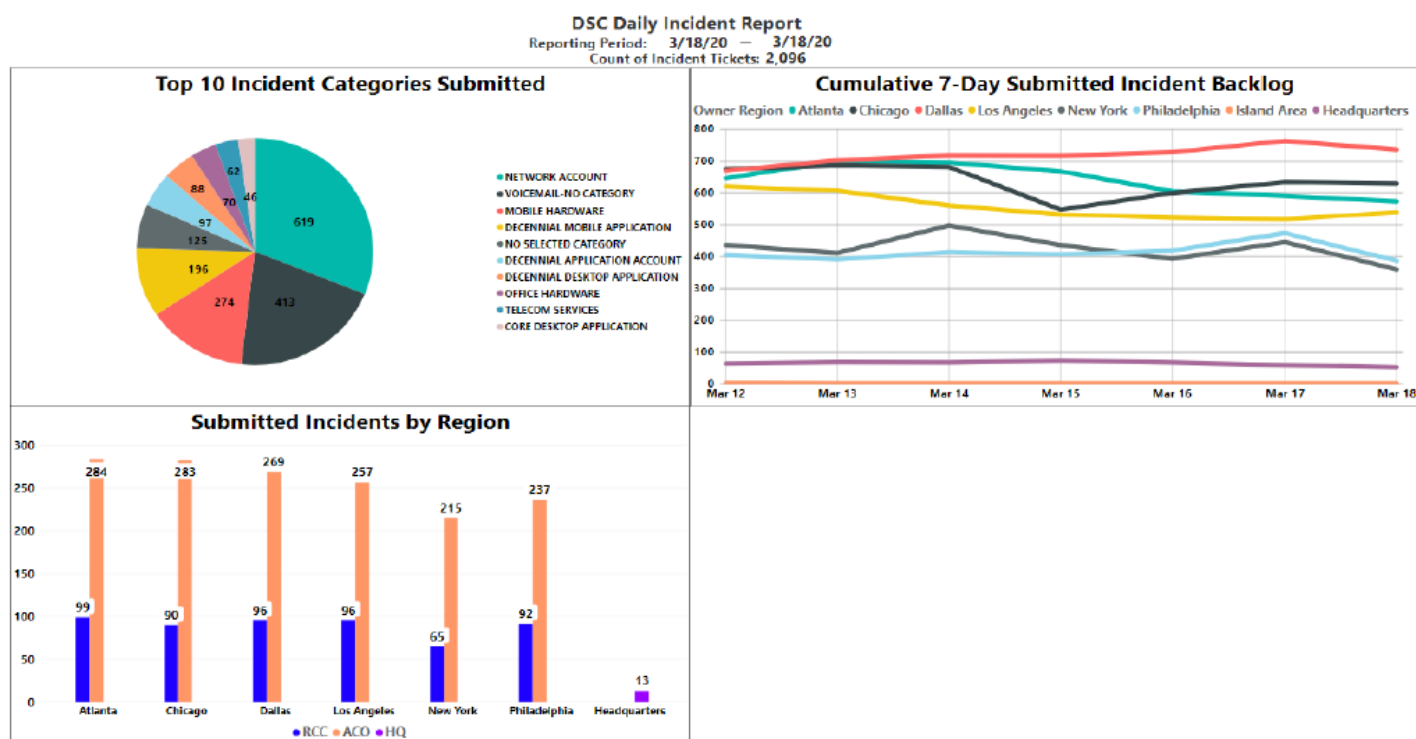
Group Quarters Enumeration - Enumeration of persons living/staying in a group living arrangement; often receive service.

Nonresponse Followup - Enumeration of housing units that did not self-respond.

Please note that the dates referenced in the hiring section have not yet been updated to reflect the temporary suspension in field data collection operations.

Decennial Service Center Incident Reports:

An incident is simply any event that is not part of the standard operation of a service and that causes, or may cause, an interruption to or a reduction in the quality of that service.

DSC Daily Incident Report
Reporting Period: 3/18/20 — 3/18/20
Count of Incident Tickets: 2,096

Top 10 Incident Categories Submitted

- NETWORK ACCOUNT — 619
- VOICEMAIL–NO CATEGORY — 413
- MOBILE HARDWARE — 274
- DECENNIAL MOBILE APPLICATION — 196
- NO SELECTED CATEGORY — 125
- DECENNIAL APPLICATION ACCOUNT — 97
- DECENNIAL DESKTOP APPLICATION — 70
- OFFICE HARDWARE — 88
- TELECOM SERVICES — 62
- CORE DESKTOP APPLICATION — 46

Cumulative 7-Day Submitted Incident Backlog

Owner Region ● Atlanta ● Chicago ● Dallas ● Los Angeles ● New York ● Philadelphia ● Island Area ● Headquarters

Submitted Incidents by Region

Region	RCC	ACO	HQ
Atlanta	99	284	
Chicago	90	283	
Dallas	96	269	
Los Angeles	96	257	
New York	65	215	
Philadelphia	92	237	
Headquarters			13

DSC Weekly Incident Report
Reporting Period: 3/9/20 — 3/15/20
Count of Incident Tickets: 16,777

Top 10 Incident Categories Submitted

- NETWORK ACCOUNT — 5,931
- VOICEMAIL–NO CATEGORY — 3,308
- MOBILE HARDWARE — 1,506
- DECENNIAL MOBILE APPLICATION — 1,211
- DECENNIAL APPLICATION ACCOUNT — 910
- TELECOM SERVICES — 675
- CORE DESKTOP APPLICATION — 600
- DECENNIAL DESKTOP APPLICATION — 597
- OFFICE HARDWARE — 450
- NO SELECTED CATEGORY — 392

Submitted Incident Backlog: 4-Week

Owner Region ● Atlanta ● Chicago ● Dallas ● Los Angeles ● New York ● Philadel... ● Island ... ● Headq...

Submitted Incidents by Region

Region	RCC	ACO	HQ
Atlanta	978	2,345	
Chicago	642	1,863	
Dallas	518	2,329	
Los Angeles	755	2,076	
New York	491	1,988	
Philadelphia	527	1,934	
Headquarters			331

Daily Submitted Incident Count

Date	Count
3/9/20	3,363
3/10/20	3,351
3/11/20	2,956
3/12/20	2,748
3/13/20	2,264
3/14/20	1,279
3/15/20	816

Community Partnership Engagement

Key Community Partnerships and Engagement Program Metrics:

	Current (03/12/20)	Prior Week (03/05/20)	Change
Active Partners	**330,433**	**321,972**	**8,461**
Business	66,311	64,080	2,231
Chamber of Commerce	9,406	9,260	146
Education	76,571	75,074	1,497
Faith-Based	30,734	29,676	1,058
Government	64,288	63,172	1,116
Healthcare	12,390	11,994	396
International Government	341	328	13
Media	6,384	6,265	119
Nonprofit	63,625	61,739	1,886
Technology	383	384	-1
Completed Events	**283,185**	**270,010**	**13,175**
Local Complete Count Committees	**10,794**	**10,735**	**59**
Government	6,533	6,501	32
Tribal	228	228	0
Community	4,033	4,006	27

*** As of 2/24/2020 at approximately 3:00pm, we surpassed the goal of establishing 300,000 community partnerships. ***

For reference, the **2010 Census Regional Partners** were as follows:
Total: Nearly 256,000 regional partners

Business	**82,520**
Government	37,470
Faith-based	34,016
Non-profit (non-faith based)	33,737
Education	32,269
Library	11,285
Healthcare	5,966
Service-based	5,865
Media	5,430
Association	4,825
Union	654
Foundation	670
Embassy/Consulate	389
Congressional Office	214
SDC/CIC/BIDC	144
Chamber of Commerce	104
Total	255,558

Complete Count Committees began forming in 2008. There is no record of CCC information such as size, members, or location.

Source: 2010 Census Integrated Communications Program Regional Partnership Assessment Report, July 23, 2012

National Participating Organizations: 751 (as of March 5, 2020)

Census Office Locations (grouped by state):

Alabama: (3)
Birmingham (*)
Huntsville
Mobile

Alaska: (1)
Anchorage (*)

Arizona: (6)
Flagstaff
Maricopa Central (*)
Maricopa South
Maricopa West
Tucson
Window Rock

Arkansas: (2)
Fayetteville
Little Rock

California: (30)
Bakersfield (*)
Camarillo (Santa Barbara)
Chico
Concord
El Cajon
Fresno (Merced)
Fullerton
Inglewood
Long Beach
Oakland (*)
Ontario
Palm Springs
Pasadena
Pleasanton
Riverside (*)
Sacramento
San Bernardino
San Diego
San Francisco
San Jose
San Mateo
Santa Ana
Santa Clarita
Santa Rosa
South Gate
Stockton
Sunnyvale
Vista
West Covina
Woodland Hills (*)

Colorado: (4)
Aurora
Colorado North
Colorado Springs
Denver (*)

Connecticut: (3)
Danbury
Hartford
New Haven

Delaware: (1)
Wilmington

Florida: (15)
Fort Lauderdale
Fort Meyers
Gainesville (*)
Jacksonville
Lakeland
Lauderdale Lakes (Coral Springs)
Miami North (*)
Miami South
Ocala
Orange County (*)
Pensacola
Seminole County
St. Petersburg
Tampa
West Palm Beach

Georgia: (8)
Atlanta (*)
Columbus
DeKalb County
Douglasville
Gainesville
Gwinnett County
Macon
Savannah (*)

Hawaii: (1)
Honolulu

Idaho: (1)
Boise

Illinois: (10)
Chicago Central (*)
Chicago Far SW
Chicago South
Cook County NW

Cook County South
DeKalb (Elgin)
Oswego (Joliet)
Peoria
Skokie
Springfield

Indiana: (4)
Evansville
Fort Wayne
Indianapolis (*)
Lake County

Iowa: (1)
Des Moines

Kansas: (2)
Overland Park (Kansas City)
Wichita

Kentucky: (2)
Lexington
Louisville

Louisiana: (4)
Baton Rouge (*)
Jefferson Parish
New Orleans
Shreveport

Maine: (1)
Gardiner (Augusta)

Maryland: (4)
Baltimore
Hanover
Hagerstown
Towson

Massachusetts: (6)
Boston
Lawrence
Quincy
East Bridgewater (Taunton)
Waltham
Worcester

Michigan: (5)
Detroit (*)
Lansing
Macomb County
Oakland County
Traverse City (Midland)

Minnesota: (3)
Duluth
Minneapolis
Rochester

Mississippi: (2)
Gulfport
Jackson

Missouri: (3)
Kansas City (*)
Springfield
St. Louis

Montana: (1)
Billings (*)

Nebraska: (1)
Lincoln

Nevada: (2)
Las Vegas
North Las Vegas

New Hampshire: (1)
Concord (*)

New Jersey: (8)
Egg Harbor (Atlantic City)
Fairlawn (Paterson)
Jersey City
Newark (Nutley)
Parsippany (Dover)
South Plainfield (Edison)
Toms River
Trenton (*)

New Mexico: (2)
Albuquerque
Las Cruces

New York: (21)
Albany (*)
Bronx 1 (North Bronx)
Bronx South (*)
Brooklyn 1 (East Brooklyn)
Brooklyn 3 (South Brooklyn)
Brooklyn 4 (West Brooklyn)

Buffalo
Garden City
Manhattan 1 (North Manhattan)
Manhattan 2 (South Manhattan)
Melville (Brookhaven)
North Brooklyn (*)
Pawling (Newburg)
Peekskill
Queens 1 (Central Queens)
Queens 2 (Northeast Queens)
Queens 3 (Northwest Queens)
Queens 4 (South Queens)
Rochester
Staten Island
Syracuse

North Carolina: (7)
Ashville
Charlotte (*)
Durham
Fayetteville
Greenville
Raleigh (*)
Winston-Salem

North Dakota: (1)
Bismarck

Ohio: (8)
Akron
Cincinnati
Cleveland
Columbus (*)
Dayton
Mansfield
South Point
Toledo

Oklahoma: (3)
Cleveland County
Oklahoma County (*)
Tulsa

Oregon: (3)
Eugene
Portland
Salem (*)

Pennsylvania: (9)
Allentown
Cranberry (*)
Harrisburg (*)
Norristown
Philadelphia-Franklin
Philadelphia-Penn

Pittsburgh
Reading
State College

Rhode Island: (1)
Providence (*)

South Carolina: (3)
Charleston
Columbia
Greenville

South Dakota: (1)
Sioux Falls

Tennessee: (4)
Knoxville
Memphis
Nashville
Shelbyville (*)

Texas: (26)
Arlington
Austin
Collin County
Dallas
Dallas County, North East
Dallas County, North West
Denton County
El Paso
Fort Bend County
Fort Worth
Harris County East
Harris County North East
Harris County North West
Hidalgo/Cameron County
Houston North West
Houston South
Houston West (*)
Laredo
Lubbock
Montgomery County
San Antonio East (*)
San Antonio North
San Antonio West
Tyler
Waco
Williamson County

Utah: (2)
Orem (Provo)
Salt Lake City

Vermont: (1)
Burlington

Virginia: (6)
Crystal City
Fairfax (*)
Fredericksburg
Virginia Beach (Norfolk)
Richmond
Roanoke

Washington: (5)
Everett
Olympia
Seattle (*)
Spokane
Tacoma

Washington DC (1)

West Virginia: (1)
Beckley (*)

Wisconsin: (4)
Eau Claire
Green Bay
Madison
Milwaukee (*)

Wyoming: (1)
Casper

Puerto Rico: (3)
Caguas
Guaynabo (Bayamon)
Mayaguez

(*) Denotes Wave 1 Area Census Offices Supporting In-Field Address Canvassing

Number of ACOs by RCC

	Total	Early	Balance
NY	45	7	38
Philadelphia	36	6	30
Atlanta	42	9	33
Chicago	32	5	27
Dallas	50	6	44
LA	43	7	36
Total	**248**	**40**	**208**

Island Area Offices with Actual Opening Dates:

American Samoa:	October 2, 2019
Guam:	October 8, 2019
CNMI:	October 10, 2019
USVI St. Thomas:	October 23, 2019
USVI St. Croix:	October 24, 2019

Census Questionnaire Contact Center Site Locations (grouped by state):

Jacksonville, FL
Tamarac, FL
Pueblo, CO
Irving, TX
El Paso, TX
Blythewood, SC
Tempe, AZ
Nashville, TN
Kansas City, MO
New York, NY

2020 Census In-Field Address Canvassing Completion Statistics:

Operational Timing:

Activity	7 Early ACOs	Remaining ACOs
Conduct Address Canvassing	08/04/19 – 10/04/19	08/18/19 – 10/04/19
Conduct Address Canvassing - QC	08/11/19 – 10/11/19	08/25/19 – 10/11/19

Early Start ACOs:
- Providence, RI (NY RCC)
- Beckley, WV (PHI RCC)
- Kansas City, MO (CHI RCC)
- Milwaukee, WI (CHI RCC)
- Raleigh, NC (ATL RCC)
- Oklahoma City, OK (DAL RCC)
- Seattle, WA (LA RCC)

Staffing:

	Target Range:	Actual (as reported in Final Periodic Performance Reports)
Selected (Total) • Census Field Supervisors (Production and QC) • Listers (Production and QC)	**66,600 – 78,500** • 5,300 – 7,000 • 61,300 – 71,500	 5,879 75,016
Hired (Total) • Census Field Supervisors (Production and QC) • Listers (Production and QC)	**43,400 – 52,300** • 3,100 – 4,100 • 40,300 – 48,200	 3,651 32,176

Production:

Initial Workload:
Blocks: 1,115,142
Addresses: 50,038,437

Added Addresses: 3,472,741
Deleted Addresses: 5,705,513
Addresses Worked Per Hour: 20.75   (LCCE: 15.84)

Quality Control:

Workload (blocks): 123,361
Assignments Made: 123,361
Blocks Completed: 123,361
Blocks Passed QC: 76,769
Blocks Failed QC: 44,571

QC Failure Rate: 36.73%
Added Addresses: 99,886
Deleted Addresses: 147,863
Addresses per hour: 14.05

Budget: (As of October 31, 2019)

	Total Budget Available	Actual (as report in Final Periodic Performance Reports)	Actual Budget Expended	Difference (Available – Actual)
Production	$122,679,690	$88.3 M	$89,434,977 72.90% Variance: 27.10%	$33,244,713
QC	$25,642,565	$10.3 M	$10,465,267 40.81% Variance: 59.19%	$15,177,298
Training	$36,632,295		$20,081,525 54.82%	$16,550,770
Total	**$184,954,550**		**$119,981,768** 64.87%	**$65,032,647**

Note: The total budget used is under reported by between $160,000 and $170,000. We expect most of the under reporting to be training costs.   The under reporting is the result of early charging to an office code rather than a field code.   Guidance was issued pertaining to the appropriate budget codes to charge to.

Total Variance Calculation excludes training expenditures.

FLD
Percentage of Laptops Returned
to CDW-G / Decomm Site

Office	Laptops	Percentage of Laptops returned to CDW-G / Decomm Site
- Greenbelt HQ		
CDW-G	27	6.65%
- Greenbelt HQ Total	406 *	
22 - New York RCC		
CDW-G	5,298	99.83%
22 - New York RCC Total	5,307	
23 - Philadelphia RCC		
CDW-G	9,836	99.87%
23 - Philadelphia RCC Total	9,849	
25 - Chicago RCC		
CDW-G	8,285	99.86%
25 - Chicago RCC Total	8,297	
29 - Atlanta RCC		
CDW-G	13,902	99.72%
29 - Atlanta RCC Total	13,941	
31 - Dallas RCC		
CDW-G	9,998	99.84%
31 - Dallas RCC Total	10,014	
32 - Los Angeles RCC		
CDW-G	6,420	99.91%
32 - Los Angeles RCC Total	6,426	
Grand Total	54,240	
Total Returned to CDW-G to Date	53,766	99.13%
Total from Previous Day	53,735	99.06%
Increase from Previous Day	31	0.07%

*A decrease of 1 device has occurred at Greenbelt as of 12/9/2019

Data Source: ITMS Current Inventory by RCC or ACO report
12/10/2019 8:25 am

474 Devices not returned to CDW-G, per ITMS. However, 379 of these devices are in the possession of Greenbelt HQ, and 39 of the devices are classified as Lost-Missing-Stolen (LMS) and not recovered, leaving a difference of 56 outstanding devices. The regions are currently researching these 56 devices to submit necessary documentation for LMS in Remedy Case Management, unless the device is returned to CDW in the interim.

Group Quarters Advance Contact:

Group Quarters Advance Contact Key Milestones:

Activity	Start Date	End Date
GQAC CFM Training for Remote Alaska*	12/16/2019	12/16/2019
GQAC Clerk training for Remote Alaska*	01/09/2020	01/10/2020
GQAC for Remote Alaska production*	01/13/2020	02/25/2020
GQAC Soft Launch	01/20/2020	
GQAC CFM Training for Stateside and Puerto Rico	01/21/2020	01/23/2020
GQAC Clerk Training	01/30/2020	01/31/2020
GQAC In-Office production: Stateside and Puerto Rico	02/03/2020	02/06/2020
GQAC CFS Training	02/18/2020	02/20/2020
GQAC In-Field production: Stateside and Puerto Rico	02/21/2020	03/06/2020

Group Quarters Advance Contact Time Frame: January 13, 2020 – March 06, 2020
Calendar Day Duration: 54 Days
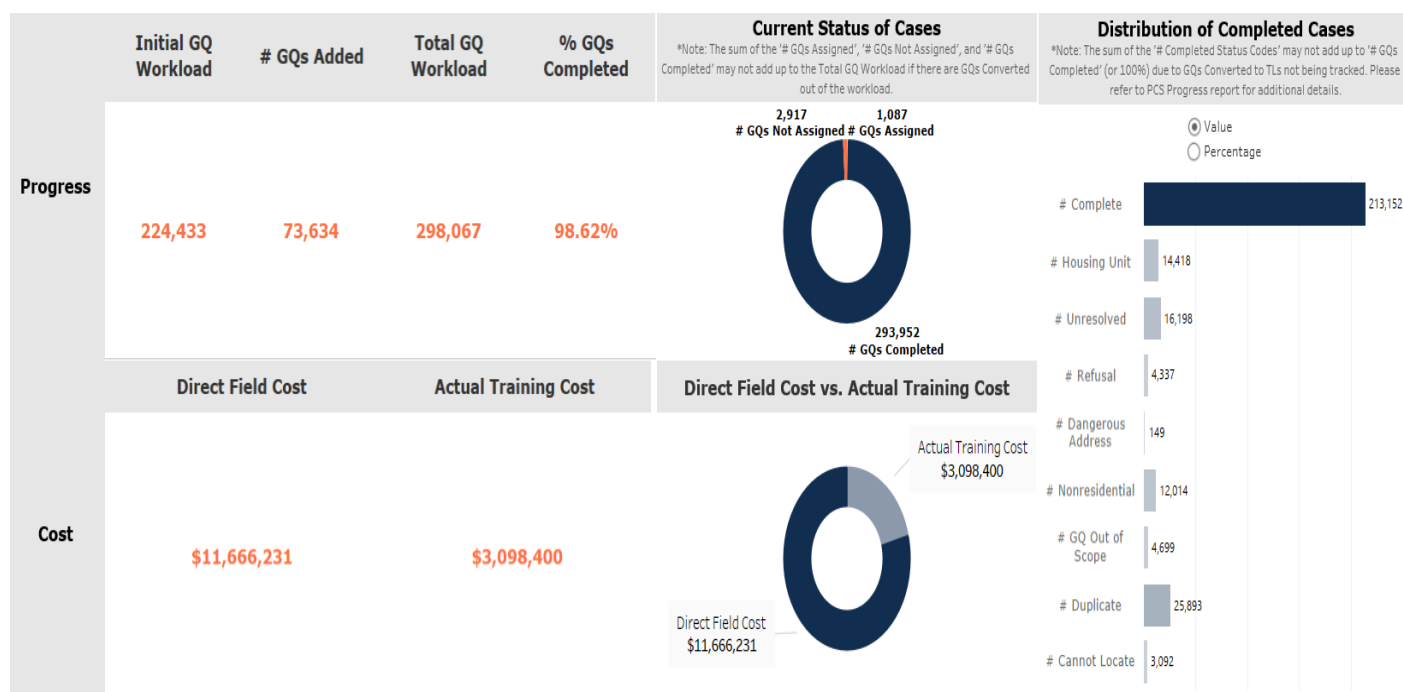**Days Elapsed:** 54
Days Remaining: 0

JANUARY / FEBRUARY / MARCH calendars

	Initial GQ Workload	# GQs Added	Total GQ Workload	% GQs Completed	Current Status of Cases	Distribution of Completed Cases
Progress	224,433	73,634	298,067	98.62%	# GQs Not Assigned 2,917 / # GQs Assigned 1,087 / # GQs Completed 293,952	# Complete 213,152; # Housing Unit 14,418; # Unresolved 16,198; # Refusal 4,337; # Dangerous Address 149; # Nonresidential 12,014; # GQ Out of Scope 4,699; # Duplicate 25,893; # Cannot Locate 3,092
Cost	Direct Field Cost $11,666,231	Actual Training Cost $3,098,400			Direct Field Cost vs. Actual Training Cost — Actual Training Cost $3,098,400 / Direct Field Cost $11,666,231	

** GQAC is complete. Numbers in the UTS reports are fluctuating as post processing occurs.

2020 Census Daily Fact Sheet
March 20, 2020

Self-Response

(Caution…Work continues related to the self-response data being reflected.   Conversations with Subject Matter Experts are ongoing to ensure the right data points are being pulled.)

MARCH

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

APRIL

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

MAY

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

JUNE

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

JULY

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

AUGUST

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Response Rates (as they will be seen on the Response Rate Map)

National Response Rate			
	Current (as of 3:00 prior day)	Previous Report	Change
Overall	**11.33%**	**8.73%**	2.60%
Internet	9.37%	7.35%	2.02%
Phone	0.14%	0.11%	0.03%
Paper	1.83%	1.28%	0.55%

Projected Response Rate at the start of NRFU (May 13, 2020): 60.5%

Work is ongoing related to inconsistencies between data shown from this report and data show in the table that follows.

Response Volume by Mode							
	Total all TEAs		Self-Response (TEA 1)		Update Leave (TEA 6)			
			Stateside		Stateside		Puerto Rico	
	Response Volume	% of Total	Response Volume	% of Total	Response Volume	% of Total	Response Volume	% of Total
Total								
Internet								
Phone								
Paper								

Note: All responses not de-duplicated.   9700: Summary Self-Response by Mode

Current TEA1 Universe: **143,613,944** = 143,613,944 (Original) + NRFU Supplemental (TBD)
Update Leave Universe: **6,819,514 = 5,042,623** (Stateside) + **1,776,891** (Puerto Rico)

TEA 1 Self-Response By Mode					
	Total Responding Households	Total Responses All Modes	Total Internet Responses	Total Phone Responses	Total Paper Responses
Total Both Panels	18,126,763	18,642,553	18,217,863	263,320	161,370
Internet First	16,218,529	16,682,388	16,450,433	231,954	1
English	15,332,454	15,760,051	15,545,377	214,673	1
Bilingual	886,075	922,337	905,056	17,281	0
Internet Choice	1,908,234	1,960,165	1,767,430	31,366	161,369
English	1,636,411	1,678,797	1,516,930	25,448	136,419
Bilingual	271,823	281,368	250,500	5,918	24,950

Note: All responses not de-duplicated.   9702: Detailed Self-Response Report

Current TEA1 Universe: **143,613,944** = 143,613,944 (Original) + NRFU Supplemental (TBD)

Non-ID Workload Processing					
	Current Day		Previous Day		Change
Total Non-ID Responses	1,077,167	100%	837,477	100%	239,590
Resolved	953,830	88.55%	747,113	89.21%	206,717
Resolved in Automated	950,043	88.20%	743,372	88.76%	206,671
Resolved in Clerical	3,787	0.35%	3,741	0.45%	46
In Progress	122,680	11.39%	89,715	10.71%	32,965
Referred to Field Verification	0	0.00%	0	0.00%	0
Unresolvable	657	0.06%	649	0.08%	8

Census Questionnaire Assistance:

CQA Inbound Call Volume			
	Program to Date (PTD)	**Prior Day PTD**	**Change**
Total Inbound Call Volume	1,871,286	1,513,081	358,205
IVR Call Volume	1,801,690	1,454,594	347,096
Direct to CSR	64,964	54,605	10,359
Total Calls Offered to CSRs	681,949	562,957	118,992

English	**Spanish**	**Other**
88.0%	9.8%	2.1%

CQA Key Performance Metrics (PTD)		
	Actual	**Planned**
Total Inbound Call Volume	1,871,286	2,259,643
Deflection Rate	64.7%	47.0%
Service Level – 30 seconds	75.7%	80.0%
Average Handle Time	8:56	8:00

Paper Data Capture Status as of: (Updated Weekly each Monday – data current as of March 16, 2020)

Paper Questionnaire Processing					
	Total (both PDCCs)	**PDCC East**		**PDCC West**	
Inbound Paper Returns	706,226	287,331		418,895	
Questionnaires Checked in	15,198	15,198		0	
Questionnaires Scanned	15,108	15,198		0	
Questionnaires Data Delivered	5,460	5,460		0	

Recruiting and Hiring:

Recruiting and Assessment/DAPPS Applicant Summary:

Status	Cumulative Total	Previous Day Total	Change	As Reported in Periodic Performance Reports (March 16, 2020)	Net Change From Reference Date to Current
Created Profile	3,546,884	3,538,481	8,403	3,505,728	41,156
Started Application	3,245,013	3,237,421	7,592	3,207,125	37,888
Taking Assessments	2,872,063	2,865,256	6,807	2,838,179	33,884
Completed Assessments	2,794,828	2,788,148	6,680	2,761,728	33,100
Not Ingested in DAPPS	177	284	-107	199	-22
Reached DAPPS	2,794,651	2,787,864	6,787	2,761,529	33,122

Goal for March 2, 2020: 2,662,493

Recruiting Assistants:

Status	Current Total	Previous Day Total	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	16,465	16,464	1	16,435	30
Fingerprint Appointment Scheduled	13,260	13,260	0	13,529	-269
Fingerprints Collected	11,671	11,671	0	13,427	-1,756
Cleared	10,061	10,569	2	10,469	-408
Hired	6,697	6,693	4	6,621	76
Total in Position	4,391	4,403	-12	4,458	-67
Working 03/08 – 03/14 **	3,983			4,032	-49

Staffing Authorization/Field Show to Training Goal: 5,477
Authorized Positions through 03/02/20: 5,477

**** Payroll data will be updated when payroll for the prior week closes.**

Recruiting and Hiring (continued):

Office Operations Supervisors (OOSs):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	4,914	4,914	0	4,910	4
Fingerprint Appointment Scheduled	4,051	4,051	0	4,086	-35
Fingerprints Collected	3,596	3,596	0	3,616	-20
Cleared	3,249	3,245	4	3,230	19
Hired	2,372	2,372	0	2,359	13
Total in Position	3,039	3,051	-12	3,064	-25
Working 03/08 – 03/14 **	3,658			3,561	97

Staffing Authorization/Field Show to Training Goal: 2,562
Authorized Positions through 03/02/20: 2,810

**** Payroll data will be updated when payroll for the prior week closes.**
Clerks:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants*	31,139	31,068	71	30,845	294
Fingerprint Appointment Scheduled	24,399	24,399	0	24,306	93
Fingerprints Collected	20,627	20,627	0	20,581	46
Cleared	17,928	17,847	81	17,542	386
Hired	12,918	12,915	3	12,583	335
Total in Position	8,179	8,209	-30	8,130	49
Working 03/08 – 03/14 **	9,234			9,213	21

Staffing Authorization/Field Show to Training Goal: 9,874
Authorized Positions through 03/02/20: 10,370

** Payroll data will be updated when payroll for the prior week closes.

* The calculation of the "Selected" numbers has changed. Field Division requested that the DAPPS report include cumulative selections for any position. Consequently, there are duplications within selections, if applicants were selected more than once.

Learning Management System (LMS):

LMS Help Desk Calls	
Date	Calls
2019	43,698
January 2020	2,447
February 2020	3,507
March 2020	12,849
Total	62,501

The percentage of Total Employees Hired who contacted the help desk beginning January 2019 – 66.1%. The current data is as of 03/20/20, 7 am. Data includes multiple calls by same individuals and calls by NFC employees.

Remote Alaska:

Remote Alaska Key Milestones:

Activity	Start Date	End Date
Conduct Early CFS Training	07/16/2019	07/18/2019
Conduct CFS Training	12/02/2019	12/20/2019
Conduct Travel Enumerator Training	01/07/2020	01/11/2020
Conduct GQ and TL Advance Contact	01/13/2020	02/25/2020
Conduct Enumerator Training	01/20/2020	04/17/2020
Conduct Enumeration	01/21/2020	04/30/2020

Remote Alaska Field Data Collection Time Frame: January 21, 2020 – April 30, 2020
Calendar Day Duration: 101 Days
Days Elapsed: 59 Days
Days Remaining: 42 Days

JANUARY

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FEBRUARY

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MARCH

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APRIL

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Estimated Remote Alaska workload:

- BCUs: 5,204
- Housing Units: 27,662
- Group Quarters: 567
- Transitory Locations: 19

Remote Alaska (continued)**:**

Remote Alaska Census Field Supervisors (CFS):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	331	331	0	331	0
Fingerprint Appointment Scheduled	261	261	0	265	-4
Fingerprints Collected	232	232	0	236	-4
Cleared	271	271	0	271	0
Hired	186	186	0	186	0
Working 03/08 – 03/14 **	74			80	-6

Staffing Authorization/Field Show to Training Goal: 162

** Payroll data will be updated when payroll for the prior week closes.

Remote Alaska Enumerators:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	791	791	0	791	0
Fingerprint Appointment Scheduled	719	719	0	721	-2
Fingerprints Collected	652	652	0	652	0
Cleared	592	592	0	591	1
Hired	296	295	1	283	13
Working 03/08 – 03/14 **	79			99	-20

Staffing Authorization/Field Show to Training Goal: 199

** Payroll data will be updated when payroll for the prior week closes.

Remote Alaska Progress: Blocks

	Original Workload (doesn't change)	Checked Out			In Progress	Checked In **	Completed			Reference Data from: 03/16/2020	Change
		Cumulative Actual *	Prior Day Actual	Change			Cumulative Actual	Prior Day	Change		
Blocks	5,204	4,404 84.63%	4,404 84.63%	0	3,780 72.64%	3,733 71.73%	3,514 67.52%	3,514 67.52%	0	3,262 62.68%	252

*An estimated 313 blocks have been checked out without the "Check Out" status being updated. Without a "Check Out" status, the UTS report will under represent the number of blocks checked out and may never reach 100%.
** Checked-in indicates production and office quality control are complete.

Planned Completion by 3/22/2020:   4,163 BCUs (80.0%)

Remote Alaska Progress: Addresses

	Original Workload (doesn't change)	Adds (Cumulative)	Current Workload	Prior Day Actual	Change	Housing Units Checked In	HUs Complete	HUs Complete Prior Day	Change	Reference Data From: 03/16/2020	Change
Addresses	27,662	3,889	31,551	31,192	359	18,624 59.03%	16,155 51.20%	15,780 50.59%	375	13,490 43.51%	2,665

Remote Alaska: Budget

Total Budget	Budget Used to Date	Prior Day Actual	Change	Reference Data From: 03/16/2020	Change
$8,333,544	$2,763,552 33.16%	$2,729,593 32.75%	$33,959	$2,625,724 31.51%	$13,828

PES Independent Listing:

PES Independent Listing Key Milestones:

Activity	Start Date	End Date
Independent Listing CFS Training	12/09/2019	12/20/2019
Independent Listing Lister/ Enumerator Training	01/02/2020	01/16/2020
Independent Listing QC CFS Training	12/16/2019	01/09/2020
Independent Listing Soft Launch	01/09/2020	
Independent Listing QC Lister/ Enumerator Training	01/10/2020	01/23/2020
Replacement Training (Production and QC)	01/16/2020	02/28/2020
Conduct PES IL	01/16/2020	03/13/2020
Conduct PES IL QC	01/23/2020	03/20/2020

PES IL Operational Timing

PES IL Field Data Collection Time Frame: January 16, 2020 – March 20, 2020 (encompasses production and QC)
Calendar Day Duration: 65 Days
Days Elapsed: 64 Days
Days Remaining: 1 Day

JANUARY

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FEBRUARY

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MARCH

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PES IL Staffing:

PES IL Census Field Supervisors (CFS) – Production:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	498	498	0	498	0
Fingerprint Appointment Scheduled	419	419	0	422	-3
Fingerprints Collected	379	379	0	382	-3
Cleared	348	348	0	348	0
Hired	228	228	0	228	0
**Working 03/08 – 03/14 ** **	93			108	-15

Number to Select: 340
Staffing Authorization/Field Show to Training Goal: 204

**** Payroll data will be updated when payroll for the prior week closes.**

PES Independent Listing (continued):

PES IL Production Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	4,882	4,882	0	4,882	0
Fingerprint Appointment Scheduled	4,431	4,431	0	4,467	-36
Fingerprints Collected	3,349	3,349	0	3,383	-34
Cleared	3,314	3,313	1	3,308	6
Hired	1,669	1,668	1	1,666	3
Listers with Assignments	0	0	0	0	0
**Working 03/08 – 03/14 **	164			343	-179

Number to Select: 4,406
Staffing Authorization/Field Show to Training Goal: 2,996

**** Payroll data will be updated when payroll for the prior week closes.**

PES IL Census Field Supervisors (CFS) – Quality Control:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	61	61	0	61	0
Fingerprint Appointment Scheduled	62	62	0	63	-1
Fingerprints Collected	54	54	0	55	-1
Cleared	39	39	0	39	0
Hired	18	18	0	18	0
**Working 03/08 – 03/14 **	35			49	-14

Number to Select: 48
Staffing Authorization/Field Show to Training Goal: 29

**** Payroll data will be updated when payroll for the prior week closes.**

PES IL Quality Control Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	725	725	0	725	0
Fingerprint Appointment Scheduled	654	654	0	660	-6
Fingerprints Collected	496	496	0	502	-6
Cleared	488	488	0	486	2
Hired	240	240	0	238	2
QC Listers with Assignments	1	1	0	14	-13
**Working 03/08 – 03/14 **	53			138	-85

Number to Select: 574
Staffing Authorization/Field Show to Training Goal: 390

**** Payroll data will be updated when payroll for the prior week closes.**

PES Independent Listing (Continued):

PES Independent Listing: Production Progress

PES: IL Production Progress Report								
2020/01			3/16/20				End of IL: 3/13/2020	
	Listing Workload						Schedule	Closed
RCC	Workload	# Open	Complete	Expected #	% Complete	# Not Started	Status	Out
New York	1,148	-	1,148	#N/A	100.0%	0	#N/A	3/6/2020
Puerto Rico	397	-	397	#N/A	100.0%	0	#N/A	3/6/2020
Philadelphia	1,553	-	1,553	#N/A	100.0%	0	#N/A	3/12/2020
Chicago	1,567	-	1,567	#N/A	100.0%	0	#N/A	3/5/2020
Atlanta	1,706	-	1,706	#N/A	100.0%	0	#N/A	3/5/2020
Dallas	2,246	-	2,246	#N/A	100.0%	0	#N/A	3/13/2020
Los Angeles	1,612	-	1,612	#N/A	100.0%	0	#N/A	3/6/2020
National	10,229	-	10,229	#N/A	100.0%	0	#N/A	3/13/2020

PES Independent Listing: Quality Control Progress

PES: IL QC Status Report						
2020/01			3/20/20			
	QC Workload		End of QC IL: 3/20/2020			Closed
RCC	Workload	# Open	Complete	% Complete	# Not Started	Out
New York	306	-	306	100.0%	0	
Puerto Rico	115	-	115	100.0%	0	
Philadelphia	320	-	320	100.0%	0	
Chicago	322	-	322	100.0%	0	
Atlanta	319	-	319	100.0%	0	
Dallas	412	-	411	99.8%	1	
Los Angeles	364	-	364	100.0%	0	
National	2,158	-	2,157	100.0%	1	

Group Quarters Enumeration:

Group Quarters Advance Contact Key Milestones:

Activity	Start Date	End Date
SBE/GQE CFM Training	02/20/2020	02/20/2020
SBE/GQE CFS Training	03/09/2020	03/12/2020
SBE/GQE Soft Launch	04/06/2020	
SBE/GQE Enumerator Training	04/07/2020	04/10/2020
Service-Based Enumeration operation	04/29/2020	05/01/2020
Group Quarters Enumeration production	04/16/2020	06/19/2020
Late Group Quarters Enumeration production	07/01/2020	07/31/2020

SBE Time Frame: 04/29/20 – 05/01/20
Calendar Day Duration:　3 days
Days Elapsed:
Days Remaining:　3 Days

GQE Time Frame:　04/16/20 – 06/19/20
Calendar Day Duration:　65 days
Days Elapsed:
Days Remaining:　65 Days

Late GQE Time Frame: ???
Calendar Day Duration:
Days Elapsed:
Days Remaining:

APRIL

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31						

JUNE

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JULY

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	SBE
	GQE
	Late GQE

Group Quarters Enumeration (continued):

Group Quarters Staffing:

Group Quarters Census Field Supervisors (CFS):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	11,732	11,732	0	11,732	0
Fingerprint Appointment Scheduled	10,000	10,000	0	10,080	-80
Fingerprints Collected	9,076	9,076	0	9,123	-47
Cleared	9,635	9,624	11	9,596	39
Hired	6,496	6,492	4	6,483	13
Working 03/08 – 03/14 *	5,678			3,913	1,765

Number to Select: 10,367
Staffing Authorization/Field Show to Training Goal: 4,974

**** Payroll data will be updated when payroll for the prior week closes.**

Group Quarters Enumerators:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	86,580	86,568	12	86,563	17
Fingerprint Appointment Scheduled	77,657	77,657	0	77,789	-132
Fingerprints Collected	70,159	70,159	0	70,164	-5
Cleared	54,892	54,758	134	54,438	454
Hired	3,092	2,996	96	268	2,824
Working 03/08 – 03/14 *	257			143	114

Number to Select: 106,923
Staffing Authorization/Field Show to Training Goal: 59,059

**** Payroll data will be updated when payroll for the prior week closes.**

Update Leave:

Update Leave Key Milestones:

Activity	Start Date	End Date
Conduct UL Training for CFS	2/18/2020	2/27/2020
Conduct UL QC Training for CFS	2/26/2020	3/6/2020
Conduct UL Training for Enumerators	3/6/2020	3/13/2020
Conduct UL QC Training for Enumerators	3/13/2020	3/20/2020
Operation Delivery (OD) "Go Live" Date		3/15/2020
First Reminder Mailing (Letter) In-home Target Date		4/15/2020
Conduct Update Leave (UL) Field Data Collection	3/15/2020	4/24/2020
Conduct Update Leave (UL) Listing Quality Control	3/22/2020	5/01/2020
Second Reminder Mailing (Postcard) In-home Target Date		4/20/2020

Update Leave Field Data Collection Time Frame: March 15, 2020 – May 1, 2020
Calendar Day Duration: 34 Days
Days Elapsed: 5 Days
Days Remaining: 29 Days

MARCH

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APRIL

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26	27	28	29	30	1	

Estimated Update Leave Workload:
UL Production: 311,358 BCUs
6,805,523 Housing Units

Update Leave Staffing:

Update Leave Census Field Supervisors (CFS) – Production:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	4,137	4,137	0	4,137	0
Fingerprint Appointment Scheduled	3,912	3,912	0	3,936	-24
Fingerprints Collected	3,464	3,464	0	3,477	-13
Cleared	3,392	3,391	1	3,381	11
Hired	2,119	2,119	0	2,113	6
Working 03/08 – 03/14 **	1,807			1,682	125

Number to Select: 3,884
Staffing Authorization/Field Show to Training Goal: 1,859

** Payroll data will be updated when payroll for the prior week closes.

Update Leave (continued)**:**

Update Leave Production Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	44,265	44,265	0	44,253	12
Fingerprint Appointment Scheduled	40,064	40,064	0	40,179	-115
Fingerprints Collected	35,461	35,461	0	35,445	16
Cleared	32,529	32,449	80	32,274	255
Hired	19,152	19,151	1	18,908	244
Working 03/08 – 03/14 **	7,705			1,427	6,278

Number to Select: 41,027
Staffing Authorization/Field Show to Training Goal: 20,923

** Payroll data will be updated when payroll for the prior week closes.

Update Leave Census Field Supervisors (CFS) – Quality Control:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	445	445	0	445	0
Fingerprint Appointment Scheduled	415	415	0	419	-4
Fingerprints Collected	361	361	0	362	-1
Cleared	338	338	0	338	0
Hired	209	209	0	209	0
Working 03/08 – 03/14 **	149			48	101

Number to Select: 300
Staffing Authorization/Field Show to Training Goal: 123

** Payroll data will be updated when payroll for the prior week closes.

Update Leave Quality Control Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	3,041	3,041	0	3,032	9
Fingerprint Appointment Scheduled	2,717	2,717	0	2,716	1
Fingerprints Collected	2,454	2,454	0	2,453	1
Cleared	2,214	2,211	3	2,204	10
Hired	1,063	1,063	0	1,043	20
Working 03/08 – 03/14 **	95			20	75

Number to Select: 2,730
Staffing Authorization/Field Show to Training Goal: 1,431

** Payroll data will be updated when payroll for the prior week closes.

Update Leave (Continued):

Update Leave: Workload Progress (Production)

	Original Workload (doesn't change)	Assigned			Completed				As Reported in Periodic Performance Reports (March xx, 2020)	Change
		Cumulative Actual	Prior Day Actual	Change	Cumulative Expected	Cumulative Actual	Prior Day	Change		
Blocks	311,358	126,060 40.49%				50,460 16.21%	49,912 16.03%	548	na	na
Addresses	6,805,523					719,874 10.58%	710,746 10.44%	9,128	na	na

Update Leave: Workload Progress (Quality Control)

	Workload To Date	Assigned			Completed			As Reported in Periodic Performance Reports (March xx, 2020)	Change
		Current Day Actual	Prior Day Actual	Change	Current Day Actual	Prior Day Actual	Change		
Blocks	12,153	93	93	0	12	12	0	na	na

Percent of Blocks that Failed QC: 30.77%

Update Leave: Budget

	Total Budget (doesn't change)	Budget Used				As Reported in Periodic Performance Reports (March xx, 2020)	Change
		Planned Budget Used to Date	Current Day Actual	Prior Day Actual	Change		
Production	$37,065,494	$5,189,169 14.00%	$9,225,860 24.89% Variance: -77.79%	$7,757,674 20.93% Variance: -109.30%	$1,468,186	na	na
QC	$3,914,314	$0	$181,043 4.63%	$160,290 4.09%	$20,753	na	na
Training	$16,276,462	$16,075,818 98.77%	$13,333,440 81.92% Variance: 17.06%	$13,133,300 80.69% Variance: 17.79%	$200,140	na	na
Total	**$57,256,272**	**$21,264,987** 37.14%	**$22,740,344** 39.72% Variance: -6.94%	**$21,051,265** 36.77% Variance: -6.96	**$1,689,079**	na	na

Note: Charges to Production and QC are being investigated.

Update Enumerate:

Update Enumerate Key Milestones:

Activity	Start Date	End Date
Conduct UE Training for CFS	02/24/2020	02/28/2020
Update Enumerate Soft Launch		03/02/2020
Conduct UE Enumerator Training	03/09/2020	03/13/2020
Conduct Update Enumerate (UE)	03/16/2020	05/14/2020
Ship Completed UE Address Registers to NPC	03/16/2020	05/28/2020
Ship Completed UE Questionnaires for Data Capture	03/16/2020	05/28/2020
NPC Digitize UE Maps Using GUPS	03/16/2020	07/14/2020
NPC Key UE Address Registers Using GUPS	03/16/2020	07/14/2020

Update Enumerate Field Data Collection Time Frame: March 16, 2020 – May 14, 2020
Calendar Day Duration: 46 Days
Days Elapsed: 3 Days
Days Remaining: 43 Days

MARCH

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APRIL

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19	20	21	22	23	24	25
26	27	28	29	30		

Estimated Update Enumerate Workload:
- Total BCUs – 1,597
- Estimated HUs – 8,502

Update Enumerate Staffing:

Update Enumerate Census Field Supervisors (CFS):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	62	62	0	62	0
Fingerprint Appointment Scheduled	60	60	0	61	-1
Fingerprints Collected	54	54	0	54	0
Cleared	52	52	0	52	0
Hired	43	43	0	43	0
Working 03/08 – 03/14 **	61			52	9

Number to Select: 60
Staffing Authorization/Field Show to Training Goal: 38

** Payroll data will be updated when payroll for the prior week closes.

Update Enumerate (continued):

Update Enumerate Enumerators:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	454	454	0	454	0
Fingerprint Appointment Scheduled	411	411	0	411	0
Fingerprints Collected	368	368	0	367	1
Cleared	336	335	1	334	2
Hired	198	198	0	194	4
Working 03/08 – 03/14 **	274			35	239

Number to Select: 431

Staffing Authorization/Field Show to Training Goal: 290

** Payroll data will be updated when payroll for the prior week closes.

Update Enumerate Progress: Blocks

	Original Workload (doesn't change)	Checked Out			In Progress	Checked In *	Completed				
		Cumulative Actual	Prior Day Actual	Change			Cumulative Actual	Prior Day	Change	Reference Data from: 03/16/2020	Change
Blocks	1,597		1,124 70.38%			0	0	0	0	0	0

* Checked-in indicates production and office quality control are complete.

Planned Completion by

Update Enumerate Progress: Addresses

	Original Workload (doesn't change)	Adds (Cumulative)	Current Workload	Prior Day Actual	Change	Housing Units Checked In	HUs Complete	HUs Complete Prior Day	Change	Reference Data From: 03/16/2020	Change
Addresses	8,502	0	0	0	0	0	0	0	0	0	0

Update Enumerate: Field Data Collection Budget

Total Budget	Planned Budget Used to Date	Budget Used to Date	Prior Day Actual	Change	Reference Data From: 03/16/2020	Change
$733,690			$373,478 50.90%		$315,460 43.00%	

Enumeration at Transitory Locations:

Enumeration at Transitory Locations Key Milestones:

Activity	Start Date	End Date
TLAC CFM Training	01/21/2020	01/21/2020
TLAC Soft Launch	02/10/2020	02/10/2020
ETL CFM Training	02/10/2020	02/10/2020
TLAC Clerk Training	02/20/2020	02/21/2020
TL Advance Contact	02/24/2020	03/21/2020
TLAC CFS Training	03/02/2020	03/03/2020
ETL CFS Training	04/06/2020	04/09/2020
ETL Soft Launch	04/09/2020	04/09/2020
ETL Enumerator Training	04/20/2020	04/22/2020
TL Enumeration	04/23/2020	05/18/2020

Enumeration at Transitory Locations Advance Contact Time Frame: February 24, 2020 – March 21, 2020
Calendar Day Duration: 27 Days
Days Elapsed: 25 Days
Days Remaining: 2 Days

FEBRUARY

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

MARCH

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Progress

Initial TL Workload	# TLs Added	Total TL Workload	% TLs Completed
115,226	6,104	121,330	99.01%

Current Status of Cases
127 # TLs Not Assigned, 1,075 # TLs Assigned, 120,127 # TLs Completed

Distribution of Completed Cases
- # Complete: 48,886
- # Housing Unit: 1,230
- # Unresolved: 2,731
- # Refusal: 2,070
- # Dangerous Address: 111
- # TL Out of Scope: 24,383
- # Nonresidential: 21,763
- # Duplicate: 17,327
- # Cannot Locate: 1,626

Cost

Direct Field Cost	Actual Training Cost
$1,524,404	$517,966

Direct Field Cost vs. Actual Training Cost: Actual Training Cost $517,966; Direct Field Cost $1,524,404
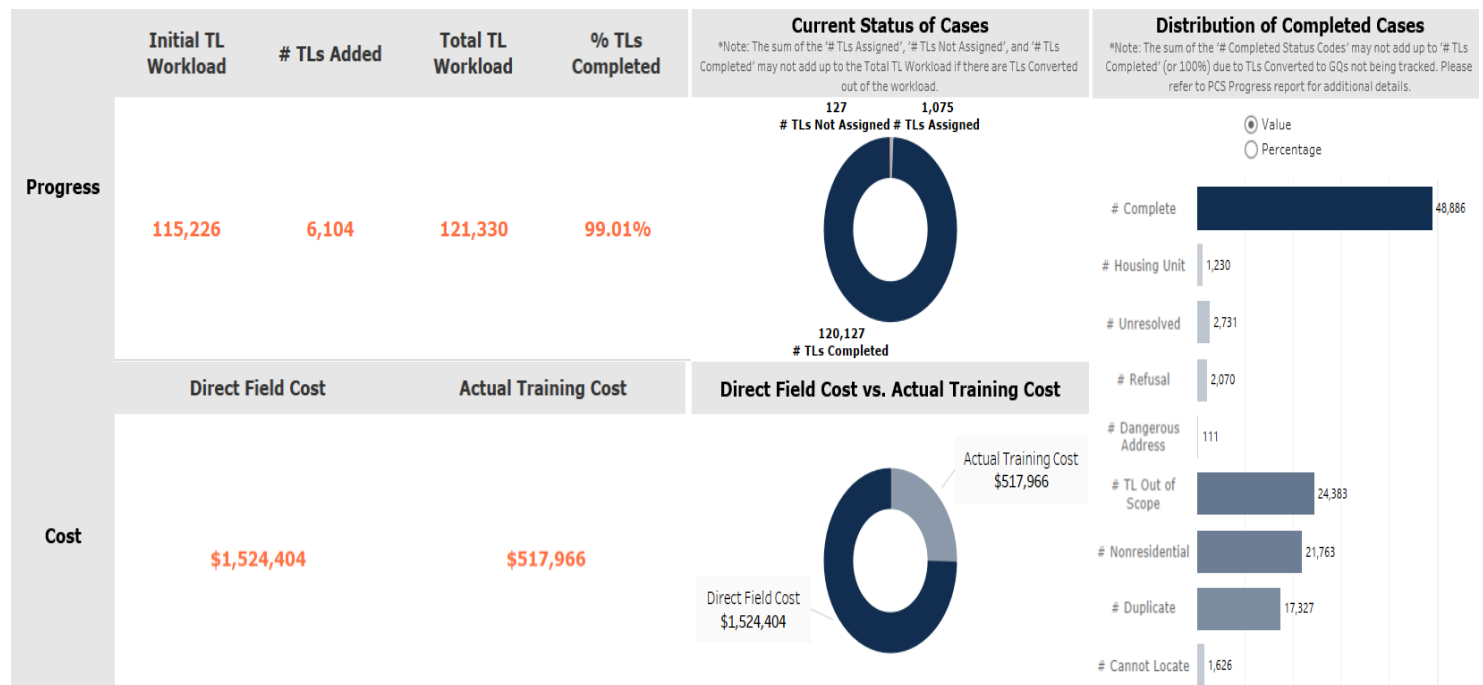
Enumeration at Transitory Locations (continued):

Enumeration at Transitory Locations Field Data Collection Time Frame: April 23, 2020 – May 18, 2020
Calendar Day Duration: 26 Days
Days Elapsed:
Days Remaining: 26 Days

APRIL

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

MAY

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	14	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Enumeration at Transitory Locations Staffing:

Enumeration at Transitory Locations Census Field Supervisors (CFS):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from 03/16/20:	Net Change From Reference Date to Current
Selected Applicants *	735	735	0	735	0
Fingerprint Appointment Scheduled	680	680	0	684	-4
Fingerprints Collected	612	612	0	612	0
Cleared	564	564	0	558	6
Hired	245	246	-1	246	-1
Working 03/08 – 03/14 **	749			955	-206

Number to Select: 359
Staffing Authorization/Field Show to Training Goal: 158

** Payroll data will be updated when payroll for the prior week closes.

Enumeration at Transitory Locations Enumerators:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from 03/16/20:	Net Change From Reference Date to Current
Selected Applicants *	33,908	33,908	0	33,883	25
Fingerprint Appointment Scheduled	30,263	30,263	0	30,246	17
Fingerprints Collected	27,436	27,436	0	27,403	33
Cleared	22,072	22,016	56	21,911	161
Hired	162	162	0	119	43
Working 03/08 – 03/14 **	9			5	4

Number to Select: 17,935
Staffing Authorization/Field Show to Training Goal: 9,110

** Payroll data will be updated when payroll for the prior week closes.

Nonresponse Followup:

Nonresponse Followup Key Operational Milestones:

Activity	Start Date	End Date
Early NRFU CFS Selections	01/10/2020	01/24/2020
Early NRFU Enumerator Selections	02/01/2020	02/15/2020
NRFU CFS Selections	02/14/2020	02/28/2020
NRFU Enumeration Selections	03/07/2020	03/21/2020
Early NRFU CFS Training	03/10/2020	03/18/2020
Early NRFU Enumerator Training	04/29/2020	05/07/2020
Early NRFU Soft Launch	04/30/2020	04/30/2020
Early NRFU	05/07/2020	
Early NRFU Reinterview	05/08/2020	
NRFU CFS Training	04/28/2020	05/06/2020
NRFU Enumerator Training	05/20/2020	05/30/2020
NRFU Enumeration	05/27/2020	08/07/2020
NRFU Reinterview	05/28/2020	08/14/2020

Nonresponse Followup Field Data Collection Time Frame: May 7, 2020 – August 14, 2020
Calendar Day Duration: 100 Days
Days Elapsed:
Days Remaining: 100 Days

Legend: Early NRFU / NRFU

Estimated Nonresponse Followup Workload:
- Estimated Cases: 61,400,000 (Early NRFU: 3,600,000)

Nonresponse Followup (Continued):

Nonresponse Followup Staffing:

Nonresponse Followup Census Field Supervisors (CFS):

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	34,190	34,189	1	34,172	18
Fingerprint Appointment Scheduled	30,658	30,658	0	30,624	34
Fingerprints Collected	28,371	28,371	0	28,267	104
Cleared	21,974	21,917	57	21,755	219
Hired	3,180	3,180	0	3,132	48
Working 03/08 – 03/14 *	2,715			31	2,684

Number to Select: 31,714
Staffing Authorization/Field Show to Training Goal: 16,114

**** Payroll data will be updated when payroll for the prior week closes.**

Nonresponse Followup Enumerators:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	627,164	614,657	12,507	526,762	100,402
Fingerprint Appointment Scheduled	410,488	410,488	0	306,657	103,831
Fingerprints Collected	284,121	284,121	0	230,951	53,170
Cleared	232,484	220,351	12,133	175,064	57,420
Hired	426	424	2	307	119
Working 03/08 – 03/14 *	31			3	28

Number to Select: 714,797
Staffing Authorization/Field Show to Training Goal: 370,944

**** Payroll data will be updated when payroll for the prior week closes.**

PES Initial Housing Unit Followup (IHUFU):

PES IHUFU Key Milestones:

Activity	Start Date	End Date
Select PES IHUFU CFSs	01/27/2020	02/10/2020
Select PES IHUF Listers	02/10/2020	02/24/2020
PES IHUFU CFS Training	04/06/2020	04/17/2020
PES IHUFU Quality Control (QC) CFS Training	04/13/2020	04/24/2020
PES IHUFU Lister Training	04/20/2020	05/06/2020
PES IHUFU QC Lister Training	04/27/2020	05/13/2020
PES IHUFU Soft Launch		
Conduct PES IHUFU	05/06/2020	06/12/2020
Conduct PES IHUFU QC	05/13/2020	06/19/2020

PES IHUFU Operational Timing

PES IHUFU Field Data Collection Time Frame: May 6, 2020 – June 19, 2020 (encompasses production and QC)
Calendar Day Duration: 45 Days
Days Elapsed:
Days Remaining: 45 Days

31

			MAY			
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

			JUNE			
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Estimated Workload: 207,000
- Production: 180,000
- Quality Control: 27,000

PES IHUFU Staffing:

PES IHUFU Census Field Supervisors (CFS) – Production:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	515	510	5	479	36
Fingerprint Appointment Scheduled	362	362	0	328	24
Fingerprints Collected	314	314	0	298	16
Cleared	231	229	2	214	17
Hired	1	1	0	1	0
Working 03/08 – 03/14 **	2			2	0

Number to Select: 367
Staffing Authorization/Field Show to Training Goal: 219

**** Payroll data will be updated when payroll for the prior week closes.**

PES Initial Housing Unit Followup (continued):

PES IHUFU Production Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	3,796	3,795	1	3,785	11
Fingerprint Appointment Scheduled	2,804	2,804	0	2,762	42
Fingerprints Collected	2,526	2,526	0	2,478	48
Cleared	2,195	2,185	10	2,137	58
Hired	0	0	0	0	0
Listers with Assignments	0	0	0	0	0
Working 03/08 – 03/14 **	4			4	0

Number to Select: 4,759
Staffing Authorization/Field Show to Training Goal: 3,237

** Payroll data will be updated when payroll for the prior week closes.

PES IHUFU Census Field Supervisors (CFS) – Quality Control:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	85	85	0	85	0
Fingerprint Appointment Scheduled	60	60	0	60	0
Fingerprints Collected	52	52	0	50	2
Cleared	43	43	0	43	0
Hired	0	0	0	0	0
Working 03/08 – 03/14 **	0			0	0

Number to Select: 76
Staffing Authorization/Field Show to Training Goal: 47

** Payroll data will be updated when payroll for the prior week closes.

PES IHUFU Quality Control Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	876	876	0	875	1
Fingerprint Appointment Scheduled	607	607	0	602	5
Fingerprints Collected	541	541	0	534	7
Cleared	517	515	2	506	11
Hired	0	0	0	0	0
QC Listers with Assignments	0	0	0	0	0
Working 03/08 – 03/14 **	0			0	0

Number to Select: 930
Staffing Authorization/Field Show to Training Goal: 632

** Payroll data will be updated when payroll for the prior week closes.

PES Person Interview (PI):

PES Person Interview Key Milestones:

Activity	Start Date	End Date
Select PES PI CFSs	03/09/2020	03/23/2020
Select PES PI Enumerators	03/23/2020	04/06/2020
PES PI CFS Training	05/18/2020	05/29/2020
PES PI QC CFS Training	05/25/2020	06/05/2020
PES PI Enumerator Training	06/01/2020	06/17/2020
PES PI QC Enumerator Training	06/08/2020	06/25/2020
PES PI Soft Launch		
Conduct PES PI	06/17/2020	09/11/2020
Conduct PES PI RI	06/24/2020	09/18/2020

PES PI Operational Timing

PES PI Field Data Collection Time Frame: June 17, 2020 – September 18, 2020 (encompasses production and QC)
Calendar Day Duration: 94 Days
Days Elapsed:
Days Remaining: 94 Days

JUNE

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

JULY

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

AUGUST

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

SEPTEMBER

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Estimated Workload: 218,500 addresses
- Production: 190,000
- Reinterview: 28,500

PES PI (Continued)

PES PI Staffing:

PES PI Census Field Supervisors (CFS) – Production:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	351	321	30	304	47
Fingerprint Appointment Scheduled	225	225	0	191	34
Fingerprints Collected	175	175	0	145	30
Cleared	96	90	6	71	25
Hired	0	0	0	0	0
Working 03/08 – 03/14 **	0				0

Number to Select: 650
Staffing Authorization/Field Show to Training Goal: 390

PES PI Production Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	516	503	13	223	293
Fingerprint Appointment Scheduled	158	158	0	3	155
Fingerprints Collected	40	40	0	0	40
Cleared	58	40	18	0	58
Hired	0	0	0	0	0
Listers with Assignments	0	0	0	0	0
Working 03/08 – 03/14 **	0			0	0

Number to Select: 10,608
Staffing Authorization/Field Show to Training Goal: 7,213

** Payroll data will be updated when payroll for the prior week closes.

PES PI Census Field Supervisors (CFS) – Quality Control:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	77	86	-9	56	21
Fingerprint Appointment Scheduled	48	48	0	40	8
Fingerprints Collected	38	38	0	35	3
Cleared	22	22	0	20	2
Hired	0	0	0	0	0
Working 03/08 – 03/14 **	0			0	0

Number to Select: 114
Staffing Authorization/Field Show to Training Goal: 68

** Payroll data will be updated when payroll for the prior week closes.

PES PI (Continued)

PES PI Quality Control Listers:

Status	Current Total	Previous Day Totals	Net Change	Reference Data from: 03/16/20	Net Change From Reference Date to Current
Selected Applicants *	56	47	9	31	25
Fingerprint Appointment Scheduled	17	17	0	6	11
Fingerprints Collected	8	8	0	3	5
Cleared	8	0	8	0	8
Hired	0	0	0	0	0
QC Listers with Assignments	0	0	0	0	0
Working 03/08 – 03/14 **	0			0	0

Number to Select: 1,403
Staffing Authorization/Field Show to Training Goal: 954

** Payroll data will be updated when payroll for the prior week closes.

Hiring Information Shared with the Department on a Daily Basis

2020 Daily Recruitment Applicant Summary				
	One Month Lookback	One Week Lookback	Prior Day	Today
Status	2/20/20	3/13/20	3/19/20	3/20/20
Recruiting Goal	2,641,531	2,662,493	2,662,493	2,662,493
Cumulative Started Application	2,833,346	3,183,064	3,237,421	3,245,013
Delta: Goal to Start Application	191,815	520,571	574,928	582,520
Cumulative Reached DAPPS	2,435,249	2,740,882	2,787,864	2,794,651
Delta: Goal to Reached DAPPS	-206,282	78,389	125,371	132,158
Total Daily Started Application	28,737	12,225	9,778	7,592
Total Daily Reached DAPPS	22,776	10,605	8,304	6,787

2020 Daily Enumerator Staffing by Operation											
			Selected*					Field Data	Hired**		
Operation	Selection Begins	Selection Ends	Today 3/20/20	Prior Day 3/19/20	Selected Goal		Hiring Begins	Collection Ends	Today 3/20/20	Prior Day 3/19/20	Hiring Goal***
Update Leave+	1/6/20	1/17/20	44,265	44,265	41,027		3/6/20	4/10/20	19,152	19,151	18,307 - 20,923
Update Enumerate	1/9/20	1/23/20	454	454	431		3/9/20	4/30/20	198	198	262 - 290
Group Quarters Enumeration	1/23/20	2/20/20	127,842	127,830	124,858		3/24/20	6/5/20	3,254	3,158	62,468 - 68,169
Nonresponse Followup	3/7/20	3/21/20	627,164	614,657	573,190		5/6/20	7/24/20	426	424	230,000 - 300,140

*Selected - Applicants who have accepted a job offer.
  - Average 60 Day Window for collecting fingerprints & performing background check.
**Hired - Completed onboarding forms and sworn in on first day of training.
***Hiring Goal - Range based on possible variance in workload and self-response rate (55% - 60.5%).
+ Update Leave Enumerator staffing includes CFS Assistants

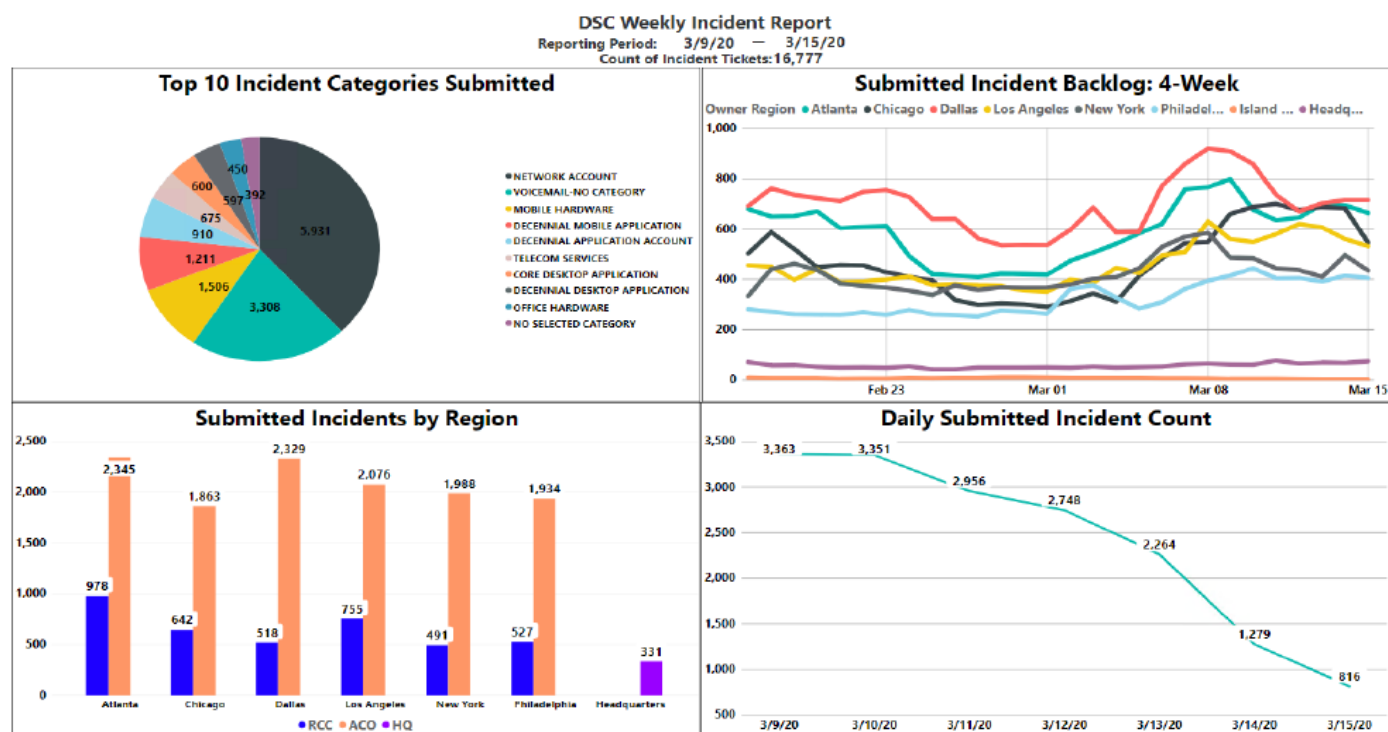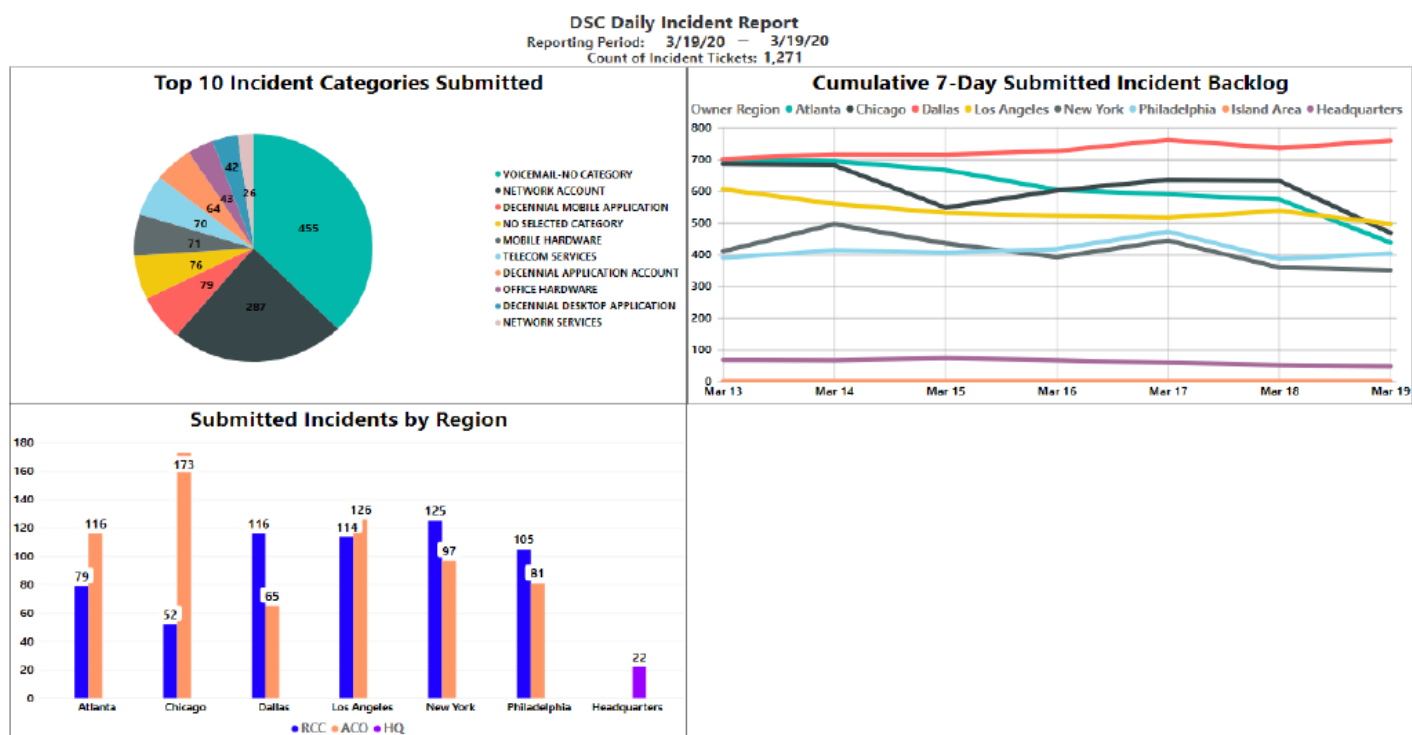| |
|---|
| **Update Leave** - Update address list and leave a paper questionnaire. We do this in areas where the majority of households may not receive mail at their home's physical address (like households that use PO boxes or areas recently affected by natural disasters). |
| **Update Enumeration** - Update address list and enumerate the respondents using paper questionnaire. We do this in very remote areas like the northern parts of Maine, remote Alaska, and in selected American Indian areas that ask to be counted in person. |
| **Group Quarters Enumeration** - Enumeration of persons living/staying in a group living arrangement; often receive service. |
| **Nonresponse Followup** - Enumeration of housing units that did not self-respond. |

Please note that the dates referenced in the hiring section have not yet been updated to reflect the temporary suspension in field data collection operations.

Decennial Service Center Incident Reports:

An incident is simply any event that is not part of the standard operation of a service and that causes, or may cause, an interruption to or a reduction in the quality of that service.

DSC Daily Incident Report
Reporting Period: 3/19/20 — 3/19/20
Count of Incident Tickets: 1,271

DSC Weekly Incident Report
Reporting Period: 3/9/20 — 3/15/20
Count of Incident Tickets: 16,777

Community Partnership Engagement

Key Community Partnerships and Engagement Program Metrics:

	Current (03/19/20)	Prior Week (03/12/20)	Change
Active Partners	**335,196**	**330,433**	**4,763**
Business	67,573	66,311	1,262
Chamber of Commerce	9,444	9,406	38
Education	77,290	76,571	719
Faith-Based	31,396	30,734	662
Government	64,874	64,288	586
Healthcare	12,586	12,390	196
International Government	343	341	2
Media	6,497	6,384	113
Nonprofit	64,810	63,625	1,185
Technology	383	383	0
Completed Events	**290,053**	**283,185**	
Local Complete Count Committees		**10,794**	
Government		6,533	
Tribal		228	
Community		4,033	

*** As of 2/24/2020 at approximately 3:00pm, we surpassed the goal of establishing 300,000 community partnerships. ***

For reference, the **2010 Census Regional Partners** were as follows:
Total: Nearly 256,000 regional partners

Business	**82,520**
Government	37,470
Faith-based	34,016
Non-profit (non-faith based)	33,737
Education	32,269
Library	11,285
Healthcare	5,966
Service-based	5,865
Media	5,430
Association	4,825
Union	654
Foundation	670
Embassy/Consulate	389
Congressional Office	214
SDC/CIC/BIDC	144
Chamber of Commerce	104
Total	255,558

Complete Count Committees began forming in 2008. There is no record of CCC information such as size, members, or location.

Source: 2010 Census Integrated Communications Program Regional Partnership Assessment Report, July 23, 2012

National Participating Organizations: 751 (as of March 5, 2020)

Census Office Locations (grouped by state):

Alabama: (3)
Birmingham (*)
Huntsville
Mobile

Alaska: (1)
Anchorage (*)

Arizona: (6)
Flagstaff
Maricopa Central (*)
Maricopa South
Maricopa West
Tucson
Window Rock

Arkansas: (2)
Fayetteville
Little Rock

California: (30)
Bakersfield (*)
Camarillo (Santa Barbara)
Chico
Concord
El Cajon
Fresno (Merced)
Fullerton
Inglewood
Long Beach
Oakland (*)
Ontario
Palm Springs
Pasadena
Pleasanton
Riverside (*)
Sacramento
San Bernardino
San Diego
San Francisco
San Jose
San Mateo
Santa Ana
Santa Clarita
Santa Rosa
South Gate
Stockton
Sunnyvale
Vista
West Covina
Woodland Hills (*)

Colorado: (4)
Aurora
Colorado North
Colorado Springs
Denver (*)

Connecticut: (3)
Danbury
Hartford
New Haven

Delaware: (1)
Wilmington

Florida: (15)
Fort Lauderdale
Fort Meyers
Gainesville (*)
Jacksonville
Lakeland
Lauderdale Lakes (Coral Springs)
Miami North (*)
Miami South
Ocala
Orange County (*)
Pensacola
Seminole County
St. Petersburg
Tampa
West Palm Beach

Georgia: (8)
Atlanta (*)
Columbus
DeKalb County
Douglasville
Gainesville
Gwinnett County
Macon
Savannah (*)

Hawaii: (1)
Honolulu

Idaho: (1)
Boise

Illinois: (10)
Chicago Central (*)
Chicago Far SW
Chicago South
Cook County NW

Cook County South
DeKalb (Elgin)
Oswego (Joliet)
Peoria
Skokie
Springfield

Indiana: (4)
Evansville
Fort Wayne
Indianapolis (*)
Lake County

Iowa: (1)
Des Moines

Kansas: (2)
Overland Park (Kansas City)
Wichita

Kentucky: (2)
Lexington
Louisville

Louisiana: (4)
Baton Rouge (*)
Jefferson Parish
New Orleans
Shreveport

Maine: (1)
Gardiner (Augusta)

Maryland: (4)
Baltimore
Hanover
Hagerstown
Towson

Massachusetts: (6)
Boston
Lawrence
Quincy
East Bridgewater (Taunton)
Waltham
Worcester

Michigan: (5)
Detroit (*)
Lansing
Macomb County
Oakland County
Traverse City (Midland)

Minnesota: (3)
Duluth
Minneapolis
Rochester

Mississippi: (2)
Gulfport
Jackson

Missouri: (3)
Kansas City (*)
Springfield
St. Louis

Montana: (1)
Billings (*)

Nebraska: (1)
Lincoln

Nevada: (2)
Las Vegas
North Las Vegas

New Hampshire: (1)
Concord (*)

New Jersey: (8)
Egg Harbor (Atlantic City)
Fairlawn (Paterson)
Jersey City
Newark (Nutley)
Parsippany (Dover)
South Plainfield (Edison)
Toms River
Trenton (*)

New Mexico: (2)
Albuquerque
Las Cruces

New York: (21)
Albany (*)
Bronx 1 (North Bronx)
Bronx South (*)
Brooklyn 1 (East Brooklyn)
Brooklyn 3 (South Brooklyn)
Brooklyn 4 (West Brooklyn)

Buffalo
Garden City
Manhattan 1 (North Manhattan)
Manhattan 2 (South Manhattan)
Melville (Brookhaven)
North Brooklyn (*)
Pawling (Newburg)
Peekskill
Queens 1 (Central Queens)
Queens 2 (Northeast Queens)
Queens 3 (Northwest Queens)
Queens 4 (South Queens)
Rochester
Staten Island
Syracuse

North Carolina: (7)
Ashville
Charlotte (*)
Durham
Fayetteville
Greenville
Raleigh (*)
Winston-Salem

North Dakota: (1)
Bismarck

Ohio: (8)
Akron
Cincinnati
Cleveland
Columbus (*)
Dayton
Mansfield
South Point
Toledo

Oklahoma: (3)
Cleveland County
Oklahoma County (*)
Tulsa

Oregon: (3)
Eugene
Portland
Salem (*)

Pennsylvania: (9)
Allentown
Cranberry (*)
Harrisburg (*)
Norristown
Philadelphia-Franklin
Philadelphia-Penn

Pittsburgh
Reading
State College

Rhode Island: (1)
Providence (*)

South Carolina: (3)
Charleston
Columbia
Greenville

South Dakota: (1)
Sioux Falls

Tennessee: (4)
Knoxville
Memphis
Nashville
Shelbyville (*)

Texas: (26)
Arlington
Austin
Collin County
Dallas
Dallas County, North East
Dallas County, North West
Denton County
El Paso
Fort Bend County
Fort Worth
Harris County East
Harris County North East
Harris County North West
Hidalgo/Cameron County
Houston North West
Houston South
Houston West (*)
Laredo
Lubbock
Montgomery County
San Antonio East (*)
San Antonio North
San Antonio West
Tyler
Waco
Williamson County

Utah: (2)
Orem (Provo)
Salt Lake City

Vermont: (1)
Burlington

Virginia: (6)
Crystal City
Fairfax (*)
Fredericksburg
Virginia Beach (Norfolk)
Richmond
Roanoke

Washington: (5)
Everett
Olympia
Seattle (*)
Spokane
Tacoma

Washington DC (1)

West Virginia: (1)
Beckley (*)

Wisconsin: (4)
Eau Claire
Green Bay
Madison
Milwaukee (*)

Wyoming: (1)
Casper

Puerto Rico: (3)
Caguas
Guaynabo (Bayamon)
Mayaguez

(*) Denotes Wave 1 Area Census Offices Supporting In-Field Address Canvassing

Number of ACOs by RCC

	Total	**Early**	**Balance**
NY	45	7	38
Philadelphia	36	6	30
Atlanta	42	9	33
Chicago	32	5	27
Dallas	50	6	44
LA	43	7	36
Total	**248**	**40**	**208**

Island Area Offices with Actual Opening Dates:

American Samoa:	October 2, 2019
Guam:	October 8, 2019
CNMI:	October 10, 2019
USVI St. Thomas:	October 23, 2019
USVI St. Croix:	October 24, 2019

Census Questionnaire Contact Center Site Locations (grouped by state):

Jacksonville, FL
Tamarac, FL
Pueblo, CO
Irving, TX
El Paso, TX
Blythewood, SC
Tempe, AZ
Nashville, TN
Kansas City, MO
New York, NY

2020 Census In-Field Address Canvassing Completion Statistics:

Operational Timing:

Activity	7 Early ACOs	Remaining ACOs
Conduct Address Canvassing	08/04/19 – 10/04/19	08/18/19 – 10/04/19
Conduct Address Canvassing - QC	08/11/19 – 10/11/19	08/25/19 – 10/11/19

Early Start ACOs:
- Providence, RI (NY RCC)
- Beckley, WV (PHI RCC)
- Kansas City, MO (CHI RCC)
- Milwaukee, WI (CHI RCC)
- Raleigh, NC (ATL RCC)
- Oklahoma City, OK (DAL RCC)
- Seattle, WA (LA RCC)

Staffing:

	Target Range:	Actual (as reported in Final Periodic Performance Reports)
Selected (Total) • Census Field Supervisors (Production and QC) • Listers (Production and QC)	**66,600 – 78,500** • 5,300 – 7,000 • 61,300 – 71,500	 5,879 75,016
Hired (Total) • Census Field Supervisors (Production and QC) • Listers (Production and QC)	**43,400 – 52,300** • 3,100 – 4,100 • 40,300 – 48,200	 3,651 32,176

Production:

Initial Workload:
    Blocks: 1,115,142
    Addresses: 50,038,437

Added Addresses: 3,472,741
Deleted Addresses: 5,705,513
Addresses Worked Per Hour: 20.75   (LCCE: 15.84)

Quality Control:

Workload (blocks): 123,361
Assignments Made: 123,361
Blocks Completed: 123,361
Blocks Passed QC: 76,769
Blocks Failed QC: 44,571

QC Failure Rate: 36.73%
Added Addresses: 99,886
Deleted Addresses: 147,863
Addresses per hour: 14.05

Budget: (As of October 31, 2019)

	Total Budget Available	Actual (as report in Final Periodic Performance Reports)	Actual Budget Expended	Difference (Available – Actual)
Production	$122,679,690	$88.3 M	$89,434,977 72.90% Variance: 27.10%	$33,244,713
QC	$25,642,565	$10.3 M	$10,465,267 40.81% Variance: 59.19%	$15,177,298
Training	$36,632,295		$20,081,525 54.82%	$16,550,770
Total	**$184,954,550**		**$119,981,768** 64.87%	**$65,032,647**

Note: The total budget used is under reported by between $160,000 and $170,000. We expect most of the under reporting to be training costs. The under reporting is the result of early charging to an office code rather than a field code. Guidance was issued pertaining to the appropriate budget codes to charge to.

Total Variance Calculation excludes training expenditures.

FLD
Percentage of Laptops Returned
to CDW-G / Decomm Site

Office	Laptops	Percentage of Laptops returned to CDW-G / Decomm Site
- Greenbelt HQ		
CDW-G	27	6.65%
- Greenbelt HQ Total	406 *	
22 - New York RCC		
CDW-G	5,298	99.83%
22 - New York RCC Total	5,307	
23 - Philadelphia RCC		
CDW-G	9,836	99.87%
23 - Philadelphia RCC Total	9,849	
25 - Chicago RCC		
CDW-G	8,285	99.86%
25 - Chicago RCC Total	8,297	
29 - Atlanta RCC		
CDW-G	13,902	99.72%
29 - Atlanta RCC Total	13,941	
31 - Dallas RCC		
CDW-G	9,998	99.84%
31 - Dallas RCC Total	10,014	
32 - Los Angeles RCC		
CDW-G	6,420	99.91%
32 - Los Angeles RCC Total	6,426	
Grand Total	**54,240**	
Total Returned to CDW-G to Date	53,766	99.13%
Total from Previous Day	53,735	99.06%
Increase from Previous Day	31	0.07%

*A decrease of 1 device has occurred at Greenbelt as of 12/9/2019

Data Source: ITMS Current Inventory by RCC or ACO report
12/10/2019 8:25 am

474 Devices not returned to CDW-G, per ITMS. However, 379 of these devices are in the possession of Greenbelt HQ, and 39 of the devices are classified as Lost-Missing-Stolen (LMS) and not recovered, leaving a difference of 56 outstanding devices. The regions are currently researching these 56 devices to submit necessary documentation for LMS in Remedy Case Management, unless the device is returned to CDW in the interim.

Group Quarters Advance Contact:

Group Quarters Advance Contact Key Milestones:

Activity	Start Date	End Date
GQAC CFM Training for Remote Alaska*	12/16/2019	12/16/2019
GQAC Clerk training for Remote Alaska*	01/09/2020	01/10/2020
GQAC for Remote Alaska production*	01/13/2020	02/25/2020
GQAC Soft Launch	01/20/2020	
GQAC CFM Training for Stateside and Puerto Rico	01/21/2020	01/23/2020
GQAC Clerk Training	01/30/2020	01/31/2020
GQAC In-Office production: Stateside and Puerto Rico	02/03/2020	02/06/2020
GQAC CFS Training	02/18/2020	02/20/2020
GQAC In-Field production: Stateside and Puerto Rico	02/21/2020	03/06/2020

Group Quarters Advance Contact Time Frame: January 13, 2020 – March 06, 2020
Calendar Day Duration: 54 Days
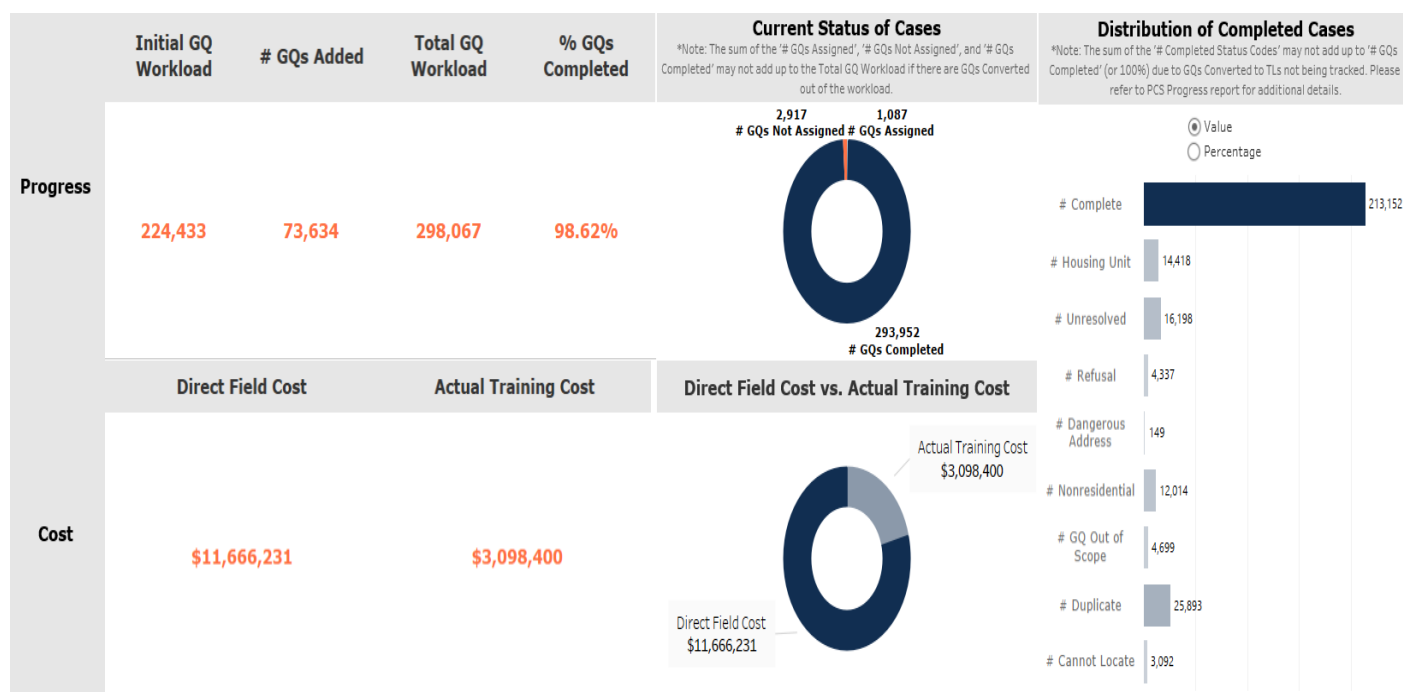**Days Elapsed:** 54
Days Remaining: 0

JANUARY

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

FEBRUARY

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

MARCH

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Progress

Initial GQ Workload	# GQs Added	Total GQ Workload	% GQs Completed
224,433	73,634	298,067	98.62%

Current Status of Cases
*Note: The sum of the '# GQs Assigned', '# GQs Not Assigned', and '# GQs Completed' may not add up to the Total GQ Workload if there are GQs Converted out of the workload.

2,917 # GQs Not Assigned
1,087 # GQs Assigned
293,952 # GQs Completed

Distribution of Completed Cases
*Note: The sum of the '# Completed Status Codes' may not add up to '# GQs Completed' (or 100%) due to GQs Converted to TLs not being tracked. Please refer to PCS Progress report for additional details.

◉ Value
○ Percentage

# Complete	213,152
# Housing Unit	14,418
# Unresolved	16,198
# Refusal	4,337
# Dangerous Address	149
# Nonresidential	12,014
# GQ Out of Scope	4,699
# Duplicate	25,893
# Cannot Locate	3,092

Cost

Direct Field Cost	Actual Training Cost
$11,666,231	$3,098,400

Direct Field Cost vs. Actual Training Cost

Actual Training Cost $3,098,400
Direct Field Cost $11,666,231

** GQAC is complete. Numbers in the UTS reports are fluctuating as post processing occurs.

Date: March 19, 2020

Self Responses Received by Mode		
	Prior Day	**Today**
Mode	3/18/20	3/19/20
Total Internet Responses	11,162,914	14,243,024
Total Paper Responses	57,019	109,368
Total Phone Responses	160,130	208,616
Total Responses All Modes	**11,380,063**	**14,561,008**

CQA Call Activity		
Daily Inbound Call Volume	1,213,494	1,513,081
Total Calls Offered to CSRs	453,758	562,957
Total Phone Responses	160,130	208,616

Date: March 20, 2020

Self Responses Received by Mode		
	Prior Day	**Today**
Mode	3/19/20	3/20/20
Total Internet Responses	14,243,024	18,217,863
Total Paper Responses	109,368	161,370
Total Phone Responses	208,616	263,320
Total Responses All Modes	**14,561,008**	**18,642,553**

CQA Call Activity		
Daily Inbound Call Volume	1,513,081	1,871,286
Total Calls Offered to CSRs	562,957	681,949
Total Phone Responses	208,616	263,320