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Description of document: Informal complaints received by the Federal Communications Commission (FCC) which include the word "BASEBALL," 2016-2019

Requested date: 01-November-2019

Release date: 26-November-2019

Posted date: 27-July-2020

Source of document: Freedom of Information Act Request
Federal Communications Commission
445 12th Street, S.W., Room 1-A836
Washington, D.C. 20554

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Federal Communications Commission
Consumer & Governmental Affairs Bureau
Washington, D.C. 20554

CGB

November 26, 2019

FOIA Nos. 2020-061 and 2020-062

This letter responds to your recent Freedom of Information Act (“FOIA”) requests received by the Federal Communications Commission (“FCC” or “Commission”) and assigned to the Consumer & Governmental Affairs (“CGB”) and Enforcement (“EB”) Bureaus. You are seeking “each informal complaint received by the FCC during the time period October 14, 2019 through October 31, 2019” and you are limiting this request to “broadcasting and mass media related complaints.” Also, you are seeking “each informal complaint received by the FCC during the last three years that includes the word ‘BASEBALL’.” We are responding to your request electronically.

Your two FOIA requests were aggregated for fee purposes. On November 4, 2019, Mike Hennigan of my staff contacted you, via email to discuss the scope of your request. At that time, via telephone and follow-up email, you modified FOIA No. 2020-061 of your request to seeking “each informal complaint received by the FCC during the period October 21, 2019 through October 31, 2019” limiting your request to “broadcasting and mass media related complaints.” Also, on November 4, 2019, we discussed the estimated fees associated with processing your request. You advised Mr. Hennigan that you are willing to increase your maximum fee of \$175.00 for us to process your request.

CGB conducted searches of its databases containing responsive records for your request. Our search revealed 1,497 complaints that are responsive to your request, which are attached. EB informed CGB that a search of their records identified no responsive records. Please be advised that the FCC receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, the existence of a complaint or comment filed against a particular carrier or business entity does not necessarily indicate any wrongdoing by any individuals or business entities named in the complaint or comment.

The records responsive to your requests were redacted under FOIA Exemption 6.¹ Exemption 6 protects files containing personally identifiable information disclosure of which would constitute a clearly unwarranted invasion of personal privacy. Balancing the public's right to disclosure against the individual's right to privacy, we have determined that release of this information would constitute a clearly unwarranted invasion of personal privacy. Therefore, all FCC employees' names, and complainants' names, addresses, and telephone numbers, were redacted under Exemption 6.

You have been categorized as an "all other requester" for purposes of assessing FOIA fees.² As such, you are responsible for the reasonable direct cost of searching for and reproducing records that are responsive to the request; however, you are entitled to be furnished with the first 100 pages of reproduction and the first two hours of search time without charge. The search was conducted by a GS-14 employee for three hours at an hourly rate of \$76.37. Therefore, since you exceeded your first two free hours of search time by one hour, the search time for us to process your request is \$76.37. Also, the production in response to your request is electronic, and did not involve any duplication. The Financial Operations Division, Office of Managing Director, FCC will send you a bill for this amount soon. Interest will be assessed on the fees owed if not paid within 30 days of the date of the bill.

If you consider this to be a denial of your FOIA requests, you may seek review by filing an application for review with the Office of General Counsel. An application for review must be *received* by the Commission within 90 calendar days of the date of this letter.³ You may file an application for review by mailing the application to Federal Communications Commission, Office of General Counsel, 445 12th St SW, Washington, DC 20554, or you may file your application for review electronically by e-mailing it to FOIA-Appeal@fcc.gov. Please caption the envelope (or subject line, if via e-mail) and the application itself as "Review of Freedom of Information Action" and the application should refer to FOIA Nos. 2020-061 and 2020-062.

If you would like to discuss this response before filing an application for review to attempt to resolve your dispute without going through the appeals process, you may contact the Commission's FOIA Public Liaison for assistance at:

FOIA Public Liaison
FCC, Office of the Managing Director,
Performance Evaluation and Records Management
445 12th St SW,
Washington, DC 20554
FOIA-Public-Liaison@fcc.gov

If you are unable to resolve your FOIA dispute through the Commission's FOIA Public Liaison, the Office of Government Information Services (OGIS), and the Federal FOIA Ombudsman's Office offers mediation services to help resolve disputes between FOIA requesters and Federal agencies. The contact information for OGIS is:

¹ 5 U.S.C. § 552(b)(6).

² See 47 CFR § 0.470(a)(3).

³ 47 CFR §§ 0.461(j), 1.115; 47 CFR § 1.7 (documents are considered filed with the Commission upon their receipt at the location designated by the Commission).

Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road-OGIS
College Park, MD 20740-6001
202-741-5770
877-684-6448
ogis@nara.gov
ogis.archives.gov

Sincerely,



Nancy Stevenson
Deputy Chief
Consumer Policy Division
Consumer & Governmental Affairs Bureau

Attachments

[Ticket: # 3626507 - NBC coverage of President Trump attending a baseball game 10/27](#)

Date: 10/29/2019 3:42:42 PM

City/State/Zip: Seattle, Washington 98101

Description

NBC colluded with Tom Arnold to present a staged protest as an organic event just to denigrate the President.

By hiring protestors, and then by amplifying the audio from their protest without disclaimer a previously reputable news source proves that it can't be trusted.

Lying is not a good look for a major network, and I believe a fine is in order on NBC, as well as a mandated apology to the real baseball fans and of course the President.

[Ticket: # 2360697 - Curse words during baseball game](#)

Date: 4/7/2018 10:34:50 PM

City/State/Zip: Hanford, California 93230

Description

I was watching the baseball game on Comcast Channel 105 on today's date and heard a very audible "Fuck You" come from the audio of the game. I understand it is a live sporting event, but this language can not be tolerated on regular channels without warning.

[Ticket: # 2279766 - Baseball programming](#)

Date: 3/5/2018 1:04:42 AM

City/State/Zip: Paso Robles, California 93447

Company Complaining About: Directv

Description

Can not get LA Dodgers games on direct tv. After paying for mlb extra programming.

Ticket: # 1560612 - Baseball on TV

Date: 4/11/2017 8:59:14 PM

City/State/Zip: Covington, Indiana 47932

Company Complaining About: AT&T

Description

I have been blocked out from channels on tv , both national and purchased plans

[Ticket: # 3443567 - Vulgar and obscene commercial during televised Sunday afternoon baseball game](#)

Date: 8/5/2019 9:25:52 PM

City/State/Zip: Wayne, Pennsylvania 19087

Company Complaining About: Comcast

Description

Sunday afternoon on Aug 4 on NBC Sports Philadelphia commercial break between innings (Comcast Channel 38- Phillies/White Sox game). Aired trailer on movie GOOD BOYS. Dialogue included the following: "That's a Tampon. Girls shove it up their butt holes to keep babies from coming out."

[Ticket: # 2337359 - Baseball game blacked out](#)

Date: 3/29/2018 12:58:27 PM

City/State/Zip: Roscoe, Illinois 61073

Company Complaining About: AT&T

Description

Why is the MLB Season opener blacked out on my tv? I have direct tv, I do not have the game broadcast on any local channels, wgn, or Comcast. How does a nationally televised season opener on ESPN get blacked out?

[Ticket: # 2337656 - Arbitrary black out of Houston Astros Baseball in Buffalo, Texas on Dish Network TV](#)

Date: 3/29/2018 2:05:23 PM

City/State/Zip: Buffalo, Texas 75831

Company Complaining About: Dish Network

Description

I am not able to watch Houston Astros Baseball, forced instead to watch Texas Rangers Baseball because of an arbitrarily drawn geographic line. Folks 7 miles south of me in Centerville, TX are able to watch Astros, This is annoying and stupid.

Ticket: # 2528741 - Commercial ads being aired during the action of a baseball game.

Date: 5/29/2018 9:28:53 PM

City/State/Zip: Gosport, Indiana 47433

Description

I am currently watching the St. Louis Cardinals baseball game on Fox Midwest on May 29, 2018. In addition to the normal commercial breaks, in which 5 or 6 commercials are routinely aired, this station is running ads during game action, one per each half inning, which slide across the bottom of the TV screen, blocking part of the action on the TV screen and severely interfering with my attention to the game. I find this practice extremely rude, disconcerting, and greedy on the part of Fox Sports Midwest, and I am filing a complaint against this practice. Count me as a baseball fan who wants it stopped now.

[Ticket: # 2566306 - Profanity during LIVE baseball telecasts](#)

Date: 6/13/2018 6:25:35 PM

City/State/Zip: Saint Clair Shores, Michigan 48082

Description

On 12 Jun 2018 during the Detroit Tigers/Minnesota Twins game in Detroit, a play from Minnesota was heard shouting after being called out on strikes. I believe it was Mr. Kepler who shouted F___ No!...No F___ing way!...F___ it! This could be heard plainly. Recommend stopping the sound from the home plate area or admonishing players that they are on LIVE national television.

[Ticket: # 2731791 - blacking out cubs baseball games in Springfield IL area](#)

Date: 8/27/2018 12:23:36 PM

City/State/Zip: Sptingfield, Illinois 62703

Company Complaining About: Sinclair Broadcasting

Description

Sinclair Broadcasting purchased the rights to rebroadcast Cub games from WGN. They put some on Fox, and CW. The last third goes on an over the air only station located around 65 miles east of Springfield. Therefore most of the 200,000 people cannot receive the game. And they or somebody black out so MLB cannot show it.

Ticket: # 2825131 - Can't want post season baseball games

Date: 10/5/2018 10:20:39 PM

City/State/Zip: Canovanas, Puerto Rico 00729

Company Complaining About: Directv

Description

Wapa 2 channel

This channel had a monopoly in the island of Puerto Rico for sports specially baseball. It is outrageous that we pay direct tv services and MLB network subscription fee and now that WE are in post-season, this channel arbitrarily and without any consent block the satellite channels to force you watch the baseball post-season on their local channel.

The problem is that the games are overlapp and they just transmitting in picture in picture screen so you can't watch the complete.

Ticket: # 3007346 - Loud Commercials on MLB Network During "Baseball"
Documentary by Ken Burns

Date: 12/31/2018 5:56:01 PM

City/State/Zip: Fairport, New York 14450

Description

During this film, the average commercial volume is unquestionably louder than the average program volume.

[Ticket: # 3032067 - major league baseball & MLB.com](#)

Date: 2/4/2019 5:50:16 PM

City/State/Zip: Signal Mountain, Tennessee 37377

Company Complaining About: Comcast

Description

my zip code is 37377 and am a subscriber to MLB.com. MLB.com chooses to black out all chicago cubs vs cincanatti baseball games.

Ticket: # 3334453 - RCN is no longer carrying Washington Nationals baseball games !

Date: 6/17/2019 5:20:13 PM

City/State/Zip: Washington, District Of Columbia 20008

Company Complaining About: Rcn

Description

RCN just announced that as of July 1, it will no longer carry Washington Nationals games, citing a dispute with MASN. They suggest using MLB.com (which costs \$) but MLB DOES NOT CARRY HOME GAVE LIVES. This can't be acceptable.

The FCC stepped in to make sure the LA Dodgers had live coverage so please pass this on to Ajit. Republicans are in charge and must do something to protect America's Favorite Pastime in America's Capital.

Please keep me posted.

(b) (6)

[Ticket: # 1970867 - FCC - Vulgar language during baseball game](#)

Date: 10/8/2017 10:25:10 PM

City/State/Zip: Bronx, New York 10463

Description

The below was addressed to Fox Sports 1:

You need better translators for your broadcasts. In the attached clip of a nationally syndicated game the f-word is said repeatedly on the attached clip. Latinos are a large segment of the US population and vulgar language should not be used when broadcasting games in any language. If your clips have not been scrubbed by translators, why are they on TV? This is offensive, demeaning and sloppy. I will also be sending this to the FCC. Thank you.

I believe FS1 should be fined for this broadcast

Ticket: # 1581233 - DirecTV Now local ABC station incorrectly being blacked out for Chicago Cubs baseball games

Date: 4/22/2017 3:43:33 PM

City/State/Zip: Hanover Park, Illinois 60133

Company Complaining About: AT&T

Description

Every Chicago Cubs game this season that has been broadcast on the local ABC channel 7 in Chicago WLS is being blacked out on the AT&T DirecTV Now service on every channel that carries the game. The ABC 7 channel on DirecTV Now shows the game in the guide but does not broadcast the game. Instead it switches to some other program for the duration of the game. If I switch to the local over the air channel, I get the game but I get a terrible signal that makes the game nearly unwatchable so I am unable to watch a game that DirecTV Now shows that I should get.

All DirecTV Now customers in the Chicago broadcast area are being prevented from watching Chicago Cubs Major League Baseball games on any channel that DirecTV Now carries if the game is broadcast on the local ABC channel 7. After contacting the company numerous times, their representatives keep pointing to the Major League Baseball blackout rules which do not prevent a cable or satellite service from showing the game on the local over the air channel that they carry. Thus far they are refusing to fix this problem and are denying me the ability to watch a game that I am allowed by the MLB rules to watch.

Ticket: # 1598378 - Blackout from Major League Baseball

Date: 5/1/2017 1:19:02 PM

City/State/Zip: Allegany, New York 14706

Company Complaining About: Major League Baseball (from Direct Tv)

Description

Roots Sports - blackout the Pittsburg Pirates as soon as game starts

Ticket: # 1593479 - Baseball channel not available

Date: 4/27/2017 8:51:49 PM

City/State/Zip: Tarkio, Missouri 64491

Company Complaining About: Directv

Description

We have paid for the baseball package since 2009. This year, they charged us for it, but told everyone in our area that we were not able to view the Cards, they would be blacked out. No explanation, no refund.

Ticket: # 1638702 - Blocked Baseball Games**Date:** 5/10/2017 8:02:07 PM**City/State/Zip:** Excelsior Springs, Missouri 64024**Company Complaining About:** Mediacom

Description

I live in the Kansas City area but I am a St. Louis Cardinals fan all my life. Every time ESPN has a Cardinals game on like tonites 5/10/17 against the Marlins and the Kansas City Royals are playing at the same time on FSN, ESPN blocks me from watching the game. I am paying for this station in my cable bill and I expect to be able to watch what is on the guide not Sports Center which is what ESPN usually puts on in place of the Cardinals game. There is no reason for this except to get me to watch the Royals game which I wouldn't just for the way they are doing this scam, if the Cardinals are not on I usually watch the Royals because I like baseball and want to support my home team even if they are not my favorite team but no more as I'm tired of this. Something has to be done about this practice because we as consumers of cable / ESPN are getting ripped off. I have contacted my cable company Mediacom and they say this is not something they can resolve because they only play what ESPN broadcasts and I should complain to them but I felt it was better to register a complaint with the FCC instead.

Ticket: # 1675571 - Baseball Extra Innings Package

Date: 5/31/2017 11:30:39 AM

City/State/Zip: Springfield, Massachusetts 01109

Company Complaining About: Dish Network

Description

I purchase the extra innings package for baseball games I cannot receive locally but I was not told that I would not watch all the games so that is false advertising because the whole purpose of purchasing this package is to watch games that I can't watch on localTV

Ticket: # 1711466 - Not being able to view baseball game

Date: 6/17/2017 9:40:06 PM

City/State/Zip: North Las Vegas, Nevada 89081

Company Complaining About: Directv

Description

This has been a reoccurrence over the years. I have DirecTV. I also have purchased the MLB baseball package. I also purchased the Sports regional channels which consist of 40 channels from around the country. I spend close to \$250 a month for television. On Saturdays when FOX shows baseball games I am unable to view games which are on the East Coast. example Red Sox/Astros today and other times Red Sox/Yankees. I live on the West Coast and I am unable to view an East Coast game. There is a FOX East Coast channel (398) which looks like it is available for purchase but when I ask DirecTV about it they say it is unavailable due to FCC regulations. I am furious. The game is on and I am unable to view it do to your regulations. I am happy to pay for it the channel but it is unavailable to me because I live on the West Coast. Pissed!

Ticket: # 1735129 - cubs baseball

Date: 6/28/2017 3:36:51 PM

City/State/Zip: Springfield, Illinois 62703

Company Complaining About: Directv

Description

sinclair broadcasting purchase the rights to rebroadcast cubs baseball from WGN in central Illinois. They put it on an over the air station which is over 70 miles away and not accessible by antenna. I pay a premium to MLB but Sinclair blacks out all MLB on Dish and DirectTv. WLS Chicago also purchase the rights to Cubs baseball but they put it on local stations carried by cable and satellite. why do they have the power to blackout a program that is not even available in our area

Ticket: # 3212762 - Blacking out baseball games

Date: 4/24/2019 7:26:45 PM

City/State/Zip: Chittenango, New York 13037

Company Complaining About: AT&T

Description

Why do you blackout major league baseball games? It makes absolutely no sense. It just angers the fans. I live just east of Syracuse New York, there is supposed to be a game on with the Phillies at the Mets on ESPN, however it is blacked out. Why? Do you all think I'm going to get in my car and drive 4-5 hours to watch the game at the stadium? No. People work for a living. It costs too much money to do that, we pay for our television programs and for the MLB package, just because I live in New York doesn't mean these games should be blacked out. It is the most moronic concept. No good comes from this. So stupid.

Ticket: # 1899113 - Major League Baseball Backout restrictions

Date: 9/1/2017 3:19:43 PM

City/State/Zip: Louisburg, North Carolina 27549

Company Complaining About: Time Warner

Description

I live in Louisburg, NC. zip code 27549. I am writing because I have been told I live in a territory controlled by a network over 200 mi, away. I remember growing up in the sixties where blackout restrictions was put in place in areas surrounding the event as not to harm ticket sales. I have include email with response from MASN.

MASN's broadcast territory, and the broadcast territory of every MLB team, is determined by Major League Baseball. Since at least 1981, Major League Baseball has determined that the Orioles' broadcast territory comprises of an area from Harrisburg, PA to Charlotte, NC, including Maryland, Delaware, Washington D.C., Virginia, and parts of Pennsylvania, West Virginia, and North Carolina. In 2005, when the Montreal Expos relocated to D.C., the Orioles agreed to share their territory with the new Nationals in exchange for the rights to present those games on television. In this 2005 decision, Major League Baseball reaffirmed the boundaries of the Orioles and Nationals territory.

MASN Customer Service Team

[Ticket: # 1971755 - FS1 Sports \(Baseball\) Disparity in game and ad commercial volume](#)

Date: 10/9/2017 2:27:40 PM

City/State/Zip: Madison, Alabama 35758

Description

Watching the 2017 Major League Baseball Playoffs on FS1 I notice a significant difference in broadcast and ad commercial volume, both through the WOW Cable signal AND via internet streaming from Fox Sports. It seems to be an intentional decision as it is consistent with different broadcasts of different games. I don't experience this issue via other networks (ESPN, TBS, MLB)

Ticket: # 1802608 - Current airing of Fox Sports Baseball Cincinnati vs Yankees

Date: 7/25/2017 8:41:55 PM

City/State/Zip: Ashland, Kentucky 41101

Description

The man in the third row behind home plate on the left in a white shirt with blue jacket "flipped off" the camera when they were zooming in on home plate. There are children watching! Please move him or something.

Ticket: # 1898282 - Re: Request updated: cubs baseball

Date: 9/1/2017 12:11:58 PM

City/State/Zip: Springfield, Illinois 62703

Company Complaining About: Directv

Description

This is a follow-up to your previous request #1735129 "cubs baseball"

Somehow The FCC has screwed this up I am a member of DirectTv. I subscribe to MLB games. BUT, Someone has BLOCKED MLB from broadcasting the CUBS even when the only station that is broadcasting is an over the air station and is not available in central Illinois. SO, I want to know who is requiring Direct TV or MIB to NOT broadcast the CUB games. WGN sells the rights to Sinclair Broadcasting and they chose to either play the games on WBIU 23 which is available on every type of broadcast. They are on all satellite, all cable, and all local antennas. However, they frequently put this on WBIU 23.2 Which is over the air and not available either by antenna or broadcast tv. SO, they should be available on MLB since they are not available on any other media. So, WHO is blacking them out so MLB cannot carry them. BUT, I can listen to them on local radio unless there is a Friday or Saturday night football game. Then I go out and sit in my car and listen to XM. If the FCC does not protect the citizen, Then who do you protect? Certainly not the average citizen. (b) (6)

From: FCC <consumercomplaints@fcc.gov>

To: (b) (6)

Sent: Friday, June 30, 2017 9:31 AM

Subject: Request updated: cubs baseball

#yiv4640977757 table td {border-collapse:collapse;}#yiv4640977757 body .filtered99999
.yiv4640977757directional_text_wrapper {direction:rtl;unicode-bidi:embed;}

[Ticket: # 3457207 - objectionable ad during baseball game](#)

Date: 8/11/2019 4:37:23 PM

City/State/Zip: Southlake, Texas 76092

Description

During Rangers/Brewers baseball games 8/10 and 8/11 I saw ads for a movie called Good Boys. So the clip showed kids playing on their parents' sex swing. Really? This is OK to show during a baseball game? An R rated ad?

[Ticket: # 3580942 - Trump Propaganda Ad during baseball game](#)

Date: 10/7/2019 10:17:07 AM

City/State/Zip: Santa Rosa Beach, Florida 32459

Description

During last night's Nationals Dodgers playoff game, an advertisement was broadcast, during the break, which was a propaganda piece meant to influence the public perception of Trump as relates to the investigation of his Ukrainian affairs.

I had one question after watching the ad, "who paid for it to be broadcast? The Russians? The Saudis?"

I hope that the FCC will investigate and not allow such lying without a factbased followup.

Ticket: # 1565627 - Black out policies of Major League Baseball and their Regional Providers

Date: 4/13/2017 7:28:02 PM

City/State/Zip: Greensboro, North Carolina 27409

Company Complaining About: Time Warner

Description

Hey - MLB has regional TV providers for each team and MLB has subsequently divided the country into "regions". My team the Baltimore Orioles are approximately 250 miles from my home in Greensboro, NC, but I am in their "Region", so must view their games via their Regional partner - MASN. However, MASN is only available through satellite (Direct or Dish TV) and my condo (that I own) has no direct site line. I have Spectrum (formerly TWC) and Playstation Vue and they do not carry MASN. Subsequently, when the Orioles play on a station that I do receive (and pay for through my subscription) such as ESPN, FOX, MLB-TV, my service is forced to black out the channel and I cannot watch the game through the service I'm paying for. I feel that is unfair practices, as well as in violation of anti-trust laws and MLB, MASN and their regional partners MUST allow us to view games they have allowed on those alternate channels, or refund us the subscription fees where we've been unable to use our paid service.

Ticket: # 3311278 - TV closed captioned

Date: 6/5/2019 1:49:18 PM

City/State/Zip: Simi Valley, California 93063

Company Complaining About: AT&T

Description

I watched the ESPN Special Edition Sunday night, Monday night, and Wednesday night baseball games. I'd need to see that information, score that blocked from the closed-captioned scripts. I couldn't find a way to shift those CC over TV. Direct-TV (A.T.T.) Technician came in and set two types; Closed Captioning and DIRECTV Subtitles (yellow display), still unfavorable. Technician claimed that ESPN should be mending the system. I called ESPN and the technician would solve the issue; there's no solution thus far.

Ticket: # 3579934 - Dish Network and Fox Sports dispute

Date: 10/5/2019 6:20:47 PM

City/State/Zip: Paris, Illinois 61944-6155

Company Complaining About: Dish Network

Description

Our contract with Dish Network includes Fox Sports. Dish and Fox have been in a contract dispute for several months. We have not received a reduction in our billing even though our services have been diminished. We are now unable to watch the Major League Baseball playoffs because Fox is carrying the games. We want our money back or the service we paid for,

Ticket: # 3518321 - dispute between Dish network and Fox Sports Regional Channels/Disney

Date: 9/7/2019 9:10:07 PM

City/State/Zip: Macclenny, Florida 32063

Company Complaining About: Dish Network

Description

I have been paying for the Tampa Bay Rays baseball games for a number of years, but for the last couple of months, the games have not been broadcast on Dish because of a dispute between the parties. I am paying for a service that I am not receiving. I contacted Dish and they gave me a one time three dollar credit. How is it legal for a company to charge you for a service you are not receiving? I would like to suggest that in cases of disputes that go on past a week, both parties should have to split the cost that the consumer pays but is not receiving. Thanks!

Ticket: # 3180700 - Direct tv and major league basball

Date: 4/9/2019 6:00:14 PM

City/State/Zip: Raymore, Missouri 64083

Company Complaining About: Directv

Description

Hello, I live in Missouri which has two major league baseball teams. Direct tv is telling me that you, the FCC controlas which team I get to see even thou I have the channel which the team I want to see airs its games on. Direct tv tells me that you are forcing me to watch which team you feel is the best for me. So this means that the team I want is blacked out in my area. Direct tv told me to contact you in regards to this issue.

Ticket: # 3511298 - Dish TV

Date: 9/4/2019 4:50:19 PM

City/State/Zip: Deming, New Mexico 88030

Company Complaining About: Dish Network

Description

I subscribed to Dish TV a year ago, The sole purpose was to watch the Arizona Diamond Backs baseball games. 2 months ago, dish got into a squabble with Fox Sports and no longer offer the games. I called and they said all I could do was cancel my contract and they would charge me \$20.00 Per Month, to wit: \$280.00

This in my not so humble opinion is a breach of contract, I would like to cancel with no penalty and be refunded what I have paid since they breached the contract

Ticket: # 3462227 - Billing

Date: 8/13/2019 5:02:51 PM

City/State/Zip: Houston, Texas 77036

Company Complaining About: Comcast

Description

Consumer feels the bill being at \$800 is a result of her account being hacking and interference. They say she is ordering baseball channel when she is not since she receives it on her box. There was an investigator who was on the phone with her for 2 hours who was able to track suspicious activity on March 19th. They see the order but can see from where. She should only be paying \$242 a month. Wants her bill adjusted. ***CTR98-phone***

Ticket: # 3486498 - Comcast DVR & set/desk top box issues

Date: 8/23/2019 2:56:18 PM

City/State/Zip: Gadsden, Alabama 35901

Company Complaining About: Comcast

Description

- Consumer has a complaint against Comcast cable TV.
- For the last 4 years the consumer has had his own cable box with a DVR player.
- This box has worked fine, up until the last 2 weeks.
- Every day, during the day, Comcast will disable the DVR service.
- Consumer records baseball games, and Comcast is messing up his services.
- Consumer has called at least 6 times to complain about the issue.
- Comcast is refusing to assist the consumer and they are blaming his box.
- Consumer has been transferred 4 different times, by the provider.
- Consumer is legally allowed to have a 3rd party box with a DVR.
- Consumer cannot find their approved equipment list for set/desk top boxes.
- Consumer had gotten this set/desk top box off the approved list when he first bought it.
- Resolution: Consumer wants his DVR service fixed as soon as possible.

CTR398-phone

Ticket: # 3575993 - over air reception CH13 Rochester NY, & other area channels 46 & 51

Date: 10/3/2019 4:13:31 PM

City/State/Zip: Hilton, New York 14468

Company Complaining About: Channel 13 Wham Tv Rochester

Description

As a retiree on fixed income, I had previously enjoyed Ch13 via over the air for many years until the recent FCC mandated frequency changes this summer. My reception of your station is STINKO ! After rescanning , often several times a day, this station pixelates and disconnects making it impossible to watch. We are in the village of Hilton and have to turn the antenna to WKBW -Buffalo to pick up our ABC & CW programming. Cant even watch football games on your station. This is FRUSTRATING as while we like Buffalo, we really are apart of the greater Rochester community and miss out on Don Alhart & ch13 news programs. I'm guessing your mandated frequency manipulations are done & this the way ch13 will be for the next few years.. I'm thinking seriously of contacting my congress people, voting 'NO' when your license comes up for renewal in 2013, contacting the Commisioner of Major League Baseball. I dont believe I'm the only one in NW Monroe county with reception problems on CH13. This feels like a conspiracy to move more people to PAY TV. We are taxpayers and are angry about this nonsense.

[Ticket: # 3594204 - CALM Act](#)

Date: 10/12/2019 9:39:49 PM

City/State/Zip: San Antonio, Texas 78251

Description

Every commercial I've seen on Fox (KABB) via Hulu has been extremely loud. Much louder than the baseball game itself.

[Ticket: # 3605087 - Loud commercials](#)

Date: 10/17/2019 9:57:23 PM

City/State/Zip: Tabernacle, New Jersey 08088

Description

Why are commercials so loud, specifically Target commercials, during the airing of the ALCS baseball games on FS1?

Ticket: # 3528556 - Charged for Unrequested Service

Date: 9/12/2019 11:03:16 AM

City/State/Zip: San Mateo, California 94403

Company Complaining About: Comcast

Description

On my most recent Comcast Xfinity bill, I was charged an extra \$127.97 (\$112.97 + \$15.00 installation fee) for a baseball channel service that I did not request or use. I called their customer services and they said I either ordered the service using the TV remote control or calling in. I told them I did neither. They gave me ten \$5.99 coupons to offset the cost, but that still leaves a charge of \$67.98 for a service that I didn't request or use. I asked why they could not give me enough coupons to cover the entire charge and their response was, ten coupons was the most they could give. I just want the entire cost removed.

Ticket: # 3567968 - Dish/Fox issues

Date: 9/30/2019 5:26:35 PM

City/State/Zip: Brownsburg, Indiana 46112

Company Complaining About: Dish Network

Description

personally, millions of americans are sick and tired of paying for services that have been out for far too long. Please, step in and make these two companies get their act together so we can watch the MLB baseball playoffs, football and hocky... i am tired of beign a pawn in the greedy game.

Ticket: # 3577440 - Duped by DISH

Date: 10/4/2019 11:38:38 AM

City/State/Zip: Caneadea, New York 14717

Company Complaining About: Dish Network

Description

Hello - My name is (b) (6). I became a DISH customer in June of this year ACC# (b) (6). When I signed on for the service I was assured I would have access to full sports coverage. I was concerned as being a baseball fan, I wanted to be sure to see playoff games. Well now that time is here, I discover DISH and Fox Sports 1 (FS1) are in dispute and FS1 has been pulled and not being shown. Thus stopping me and other DISH Customers from watching promised baseball playoff games.

I don't know what the dispute is about and don't care. FS1 is being carried by other service providers but I'm locked into a term contract with DISH and DISH is not fulfilling their contractual obligations to me. At least that is based on their own marketing programs and offers to refer a friend.

I've complained to DISH in similar fashion as this complaint to the FCC and so far I have not received a response. Any help you can provide will be appreciated.

Regards,

(b) (6)

Ticket: # 3445296 - ATT & T versus NWBroadcasting

Date: 8/6/2019 2:51:12 PM

City/State/Zip: Dayton, Washington 99328

Company Complaining About: AT&T

Description

I, along with thousand of others, have been waiting in vain for the dispute between these two companies. My husband and I seniors so our TV is pretty important to us. Nothing is more important than baseball and racing to my husband. Because KAYU has been blacked out, Channel 28 in my area, we have missing much of the Nascar Season, MLB All-Star Game and the final straw will be the MLB World Series in October. They offer a measly credit for this. I am asking you to step in and force them to solve this dispute. I am in contact with many people who want a lawsuit because these companies are not living up to their bargain with us. Talking on the phone is more than useless and a chat less so. They refuse to give me the email address of any CEOs to send my complain directly. Please help us. The government has allowed these huge monopolies to control TV and this is not right. Thank you, (b) (6)

Ticket: # 3562542 - Dish Network Negations

Date: 9/27/2019 12:34:36 PM

City/State/Zip: Gray, Tennessee 37615

Company Complaining About: Dish Network

Description

- Disable vet – consumer loves his baseball Atlanta Braves.
- Dish Network is in dispute with FOX
- Consumer contacted Dish Network and was not able to get through to someone that he could speak to about the dispute.
- Consumer is discontinuing his payment due to not being able to see his baseball.
- Consumer upset that it is taking so long for Dish Network to come to some type of Negations with FOX and consumer still making the same monthly payment.
- Consumer would like this issue resolved by receiving the channels that he pays for and a credit for the time the channels has been out.

CTR395--phone

Ticket: # 3565183 - Re: Fox removing its local affiliates and sports networks from Dish Networks.

Date: 9/29/2019 2:49:00 AM

City/State/Zip: Bronx, New York 10469-5113

Company Complaining About: Dish Network

Description

On Thursday, September 26, 2019, Fox removed its local television affiliates and sports networks from Dish Network. There was no previous warning of this action. I watched these channels earlier in the day with no problem. I turned on the TV later to watch the NFL game on Fox and was given a message that the channel was removed. I believe that this was an underhanded tactic by Fox to intimidate Dish into paying higher carriage fees. This action is going to carry over to the baseball playoffs. Fox has the rights to the American League Division and Championship Series as well as the World Series. I won't be able to watch any of the games unless it is done with an over the air antenna.

Ticket: # 3583697 - Bill credit from Xfinity for package I did not order.

Date: 10/8/2019 11:32:53 AM

City/State/Zip: Crossville, Tennessee 38558

Company Complaining About: Comcast

Description

Was billed \$177.99 for Major League Baseball package I did not order. Visited local office and made numerous calls to Xfinity 800 number starting in May, 2019 requesting refund. Was credited \$44.49 in July, 2019 and received email from Xfinity that MLB package was cancelled. Have been trying to get the remaining \$133.50 credited to my bill since then. Have been promised twice by service reps it would be taken care of. It hasn't as of 10/8/2019

Ticket: # 1664842 - Extremely Unsatisfied Customer**Date:** 5/24/2017 2:17:45 PM**City/State/Zip:** Bordentown, New Jersey 08505**Company Complaining About:** Directv

Description

My husband and I moved into our house in December 2016. We were between DirecTV and Verizon because our internet is with Verizon and our sports teams. We chose DirecTV because they advertised a considerably cheaper package (including premium channels which we could get for free for 3 months and not have to pay to cancel after that time), we would get the YES network and wouldn't need extra innings and we would receive a Visa gift card. Baseball season comes and of course, the Yankees are blacked out on YES. We call them, we're placed on hold for HOURS without notification or people coming back with updates, only to be advised that no one ever told us that we would get the YES network. At this time we are not getting the Yankees and we are being charged more a month than what was promised to us at the signing of our contract. When we called to question the increase in our bill it was because we cancelled the premium channels. No one EVER told us we would be charged MORE to cancel the premium channels that they offered to provide for free for three months. Now we are beginning to question where our Visa gift card is as it has been WEEKS without receiving it. When we (FINALLY) get in touch with someone they tell us that they sent it out and there is no way for them to track it now. They were able to confirm the moneys on the gift card were not spent, but couldn't track where the card was OR issue us a replacement. Their alternative now was to provide us a credit on our bill. We accept this last ditch effort and still question why we are not receiving the Yankees when we were told we would. In order to confirm that a DirecTV representative told us that on the phone they told they would have to review their calls and would get back to us in 3-4 weeks. No one ever called us back with an update, no surprise there. We call DirecTV AGAIN and question the Yankees issue. No one has made any notes in our file regarding all of our calls to attempt to have our countless issues resolved. We explain our situation over and over and over again. The last representative was able to connect us to a "supervisor" who told us we can have the MLB package at NO CHARGE for the remainder of the season so we can watch the Yankees. Just over the weekend, we lost the MLB package for no reason. We call again and now we are told that we were never given the MLB package for free, it was just listed as an escalation and that we requested to have the MLB package for free. We have only been with this company for 5 months and it has been the worst experience of my life with a company. There is no customer service, lack of communication, LIES, deceit, fraud and countless other disgusting behaviors from DirecTV. Now we will be punished if we leave our 2 year contract because they will charge us to break it. They are not providing the service that was promised or the service that we continue to pay monthly for. I will never use them ever in my life and I will deter anyone I know (or don't know for that matter) away from such a terrible organization (or lack thereof). DirecTV should be absolutely ashamed of themselves for such asinine behavior.

Ticket: # 1505254 - AT&T U-verse package contract

Date: 3/15/2017 7:16:49 AM

City/State/Zip: Corpus Christi, Texas 78404

Company Complaining About: AT&T

Description

I have a long history with AT&T and recently renewed a package contract for TV, internet and phone services. My existing contract was for TV and internet and was to expire in March. In January they raised the rates so I contacted them (with much difficulty) and since my contract was soon to expire, renegotiated a new contract. In the past AT&T had advised me to do this annually. I told the rep that all I wanted was to NOT pay an increase. He stated that the only way he could do that, since I had already been getting a "bill credit" which expired in March, was to bundle my TV and Internet services with a home phone. I told him that I had no use for phone service, and he stated that it didn't matter if I used the phone service, it was just a "special deal" that in total would keep my bill where it was. I asked him what the new monthly bill would be and he told me \$199. per month including the phone. He stated that it was a one-year contract but that the promotion was good for 2 years, so I could renew next year at the same "special price". I agreed to the contract as stated and He assured me that he would send me an email detailing the charges in the new contract. I never received the email, however I DID get an email on 2/20/17 which was "confirming" my installation appointment. As I mentioned, I did not want installation, and DID NOT MAKE ANY APPOINTMENT. I tried to call AT&T but was unable to get through by phone. After several attempts, I used their online "chat" function and explained the situation to a representative. She assured me that she would take care of the problem and cancel the installation. Well...about a week later I was awakened at about 8:30 AM my van installer pounding on my door (I work nights). I sent him on his way. Yesterday I received my AT&T electronic bill and it was for \$299.00, a full \$100.00 more than what I was told. So today I tried to talk to a real person but was left in hold several times and never got through before their call center closed. Later I went back and looked at my online account and the appointment email, and noticed there was a \$99.00 charge for installation! I am so sick of trying to deal with AT&T, I have had multiple problems with their device's and finally had just decided that as long as they didn't bother me, I would overlook the shortcomings. But then I decided to look into the AT&T Facebook page and I was astounded! There must be thousands of customer comments about irregularities and service and billing issues. Also there is a separate Facebook page called "AT&T Sucks"! Most of the complaints I read on the AT&T official page mirror my experience. I can't believe that this is happening to so many people and that they have no recourse! I am retired and live on Social Security and the only reason I have AT&T U-verse is that they have a monopoly on the Houston Astros baseball games! I will again try tomorrow to get this issue settled, but if the thousands of other complaints are any measure, I feel I'm going to have to drop the service. Then they will bill me for an "early termination fee" of likely over \$300. I can't afford either the fee or the \$299 a month. So then they will send it to collections. As you can probably tell, I've dealt with these companies and their "hide and seek" tactics before. The consumer never wins.

[Ticket: # 2389157 - Radio reception](#)

Date: 4/19/2018 11:27:50 AM

City/State/Zip: Ford City, Pennsylvania 16226

Description

About a year ago we suddenly were unable to get radio reception in our home with the exception of one local small station. I have spent the last year trying to figure out why. My 93 year old dad enjoys listening to untekevised baseball games and can no longer do that due to this problem. I have no idea what to do or who to contact. Any advice or help would be greatly appreciated. All we get is static except for the one local AM station. We have tried several different radios.

Ticket: # 2653671 - offensive advertising

Date: 7/22/2018 5:31:28 PM

City/State/Zip: Smyrna, Georgia 30309-6837

Description

I like to watch my baseball team's games on MLB TV, but am offended by the Sling commercials. I can't watch my team's games with my children and grandchildren because of the offensive Sling commercials. What can I do to get Sling commercials changed or take off MLB TV?

[Ticket: # 2825119 - MLB playoffs blackout on direct tv PR](#)

Date: 10/5/2018 10:08:45 PM

City/State/Zip: Canovanas, Puerto Rico 00729

Company Complaining About: Directv

Description

I'm currently a subscriber of MLB online and direct tv PR. The problem is that in PUerto Rico, a local TV station WAPA 2 DEPORTES, supposedly had the rights of transmission of baseball games (some of them) and since you can't watch the MLB channel or MLB network online, right now we can't watch the game of dodgers and Atlanta because they are transmitting the Yankees and Red SOx game. That means that you pay for satellite tv and MLB package and you can't watch it..

This problem is year after year season and season.. its a monopoly... we pay a subscription to MLB network and Direct TV, and now since game is block to force you to watch the game to Wapa 2.. and they are transmitting the two games at the same time in picture in pictures screen..

We can't watch a full screen game ...

[Ticket: # 2825271 - Racist using N-word](#)

Date: 10/6/2018 8:10:35 AM

City/State/Zip: O Fallon, Illinois 62269

Description

While driving home from work yesterday and scanning for baseball games on the radio I stumbled across Bob Romanik from KQQZ 1190 AM constantly using the N- word

Ticket: # 1711197 - Misleading billing information/misdirection

Date: 6/17/2017 3:15:32 PM

City/State/Zip: Ypsilanti, Michigan 48197

Company Complaining About: Directv

Description

Complaint regarding DirecTV 6/17/2017

Dear Sir or Madam:

My name is (b) (6).

My phone number is (b) (6).

We wish to submit a complaint regarding our experience with DirecTV.

Their customer service number (the one we called) is 800-531-5000.

Other numbers I have found for them are

1-855-802-3473 and 1-310-964-5000.

An alternative mailing address for DirecTV is:

P.O. Box 6550 Greenwich Village, CO 80155.

Our account number with them is 1(b) (6).

We had DirecTV service at our home located at (b) (6), Ypsilanti, MI 48198 for several years. At various times service technicians had come to our home and, among other tasks, were supposed to set up internet service but never did—so we ended up using Comcast for internet (which is relevant to the last points made below) and just used DirecTV for cable television.

1. In mid-April of 2016 we signed up for a 24 month program with an introductory rate; we were told that initially the cost would be \$52.99/month for 12 months, and then it would go up by \$35/mo to a total of about \$88/month for the second 12 months; we had to call multiple times to get various services we did not want removed—it was a huge hassle—but on the basis of what we were told we agreed to this program.

2. In April of 2017 we got a bill of \$104/month (considerably more than what we were told it would be). (b) (6) called; the person she spoke to told her there was no way to lower the bill, no way to reduce the cost, no other 'deals' available. She was told the 'extra' charge was because we had three tv's (this had been the case previously but no one had told us about this extra charge, so we signed up for the original agreement with inaccurate information);

3. C(b) (6) called a second time shortly thereafter; she spoke to TIAJA (sp?); Tiaja told her there was nothing we could do to lower the cost other than to remove some channels. This would get the cost down to \$75/mo. (b) (6) explained how we had been misinformed when we originally signed up and Tiaja told her that (b) (6) could file a dispute at directtv.com/disputes. When (b) (6) attempted to go this website she discovered it did not exist.

4. We decided that we needed the baseball channel which we had removed, and, in light of the many problems with Direct TV and inaccurate information, and the fact that we were using Comcast for internet service, we decided to cancel the DirecTV service and just get everything through Comcast. When (b) (6) called to cancel she spoke to RAKIMA (sp?); when Rakima learned that we wanted to cancel and had called multiple times, she expressed 'surprise' and asked us 'had any one offered us any deals with Direct TV to avoid our cancelling?' We said no, they had always told us there was nothing they could do. Again, Rakima expressed 'surprise' and asked if we were willing to consider various 'deals'. At this point, we were fed up and said no.

5. We then found out we were going to get hit with an approximately \$200 cancellation fee. I called in late May to complain about the repeated misinformation and cancellation fee. I spoke to a

gentleman (regrettably I did not record his name but I spoke to him on a recorded line) and he told me that he could waive the cancellation fee if I agreed to set up a new service call to set up new service. He said once I set it up I could cancel it within 30 days but by doing this they could waive the cancellation fee. I told him I thought this was bizarre, but if that's what I had to do to waive the fee I would do it and set up the new service call. We set it up and the reference number was 26799748 scheduled for 6/23/2017.

6. Per his instructions, after the service call was set up, I promptly called back to cancel it. This was on 6/12/2017 at 12:30pm EST, also on a recorded line. I spoke to DAY (a female)—explained everything that happened, that I wanted to cancel the service call and have the \$200 charge waived. She said she could cancel the service call but could not waive the fee. I told her that I had been promised that if I made and cancelled the service call the fee would be waived and that this was on a recorded line. She refused. I told her I needed her to escalate the matter immediately and that I wanted to speak to a supervisor. She connected me to a supervisor SANDRA who cancelled the service call and said that she also could not waive the fee but that she would escalate it and that I would eventually hear back from someone in 7 to 10 business days. I told her this was not acceptable, that my patience was at an end, and that I would file a formal complaint with the State Attorney General's Consumer Affairs Division and possibly the FCC. She expressed that she understood. She provided the following reference numbers for the call (which again was recorded): her ID number: 15148050; Service call cancellation number: (b) (6); Escalation number: (b) (6).

7. My wife and I have a very high credit rating; to protect this, if we are forced to, we will pay the surrender charge imposed on us by DirecTV but we are doing so under duress. We feel we have been the victims of incompetence, poor communication, intentional misdirection and obfuscation, and perhaps even fraud on the part of DirecTV. It seems that their representatives are trained to deliberately trick customers into signing up for more expensive programs than they realize and this is done intentionally based on the assumption that people either won't notice the undisclosed charges or will simply 'give up' in frustration. We are not going to be among those people. If we are forced to pay this surrender fee, we would like the State agency to compel DirecTV to fully refund it and, further, because of the time and effort we have had to put into this, we feel it is reasonable to ask for an additional \$200 refund of previous bills we have paid—we think this is more than fair to a company that has repeatedly and systematically misled us, lied to us, and cheated us. As of today, we have not heard back from them as Sandra had promised.

Ticket: # 1364960 - ABC and local ABC are communcation threats and making sexual passes

Date: 12/22/2016 7:31:33 PM

City/State/Zip: Asheville-swannanoa, North Carolina 28711

Company Complaining About: Charter Communications

Description

Have tried to contact many law officials about the ongoing issue. It has come to my conclusion that tv is acting in a non-fictional manner with exploits of sexual passes, abuse and threats of homophobic slurs while also communicating threats via speaking under breath and threatening to pop someones head after the person/victim has already been hurt from a previous show on ion who since to date from the last 3 to 4 years as been able to receive and type of help from a brain injury that has occurred from what I believe to be a threat on someones life. People in the community of Buncombe County have clearly been using both local and primetime correspondents to carry out attacks of all natures to cause harm on the so called victim, that would be me in the form of illegally networking. Not only has there been one attack with followed mental abuse there has also been pressure applied to (me) the person. Do feel and have witnessed all business, local and chained business plus the local hospital using this style of networking to falsify documents related to health care so that the victim has not received the help nor the recovery possible needed. The pressure has been noted by human rights to be a violation to human rights. Charter Communication also appears to be harassing and using the (me) person for what comes across as research associated with technology and neurological combined with fusion research also witnessed. People continue to network in this illegal manner for the promise of gifts from Charter as long as they don't speak on the research and the person (me) the call the Bull. Do feel that the bull is a part of a defamation act that parties from the state capitol in Raleigh and the local government have participated in. Do feel that these people are taking advantage of me for the sole purpose I have a learning disability associated with reading, grammar, spelling and memory so that the victim (I) has issues explaining or writing what the problem actually is. I am unable to move on from this point in time and from the point this occurred almost 3 and a half years ago due to factors associated with a continuous harassment from local citizen and non-local citizen. The discrimination part has gone so far it is impossible to get any help unless some steps and or at least someone should have stepped in and put an end to the networking of Good Morning America, 20/20 and the local News 13 Station in Asheville NC. I do believe these studios and stations have caused people throughout the United States harm if not death by being allowed to communicate threats out loud on the Charter Communications Network. This in other terms is called a leak and human rights list it as a pressurized government that all candidates including the current President along with law officials local and federal have participated in and refuse to actually speak on the matter at hand. All I ask to be done is for any employees working at Ingles and Burger King not participate with ABC in communicating threats to me or any person in the manner they're communicating. This all began when LifeTime started to film in the local area of Asheville NC. Have noticed judges writing symbols and working with doctors who support the so called triangle symbol in the form of behavioral health also known as the Illuminati Symbol carried on the building known as October Rd, a place for behavioral health. Also have noticed what appeared to be a LifeTime actor working in this building. Do feel that this so called local Illuminati that News13 and the local health care system known as Mission hospital are abusing their powers since LifeTime visited in 2013 if not abused the community and their employees by and through brainwashing and using Beyonce Knowles as a symbol of wealth and

power, that allows the employees to act out on citizens with no consciences and it has since moved on to other business such as Ingles and all chain restaurant have been partaking in this. Appears Barack has also used this in a negative manner when he's visited Asheville and when he's been on the air. Do believe that News13 Asheville and ABC in New York are abusing radio for live streaming if not Doppler radar or satellite equipment that has gone un-audited by government officials. Every network including CNN and FOX have partaken in the hazing/bullying stunt who have already had local hospitals lie and falsify documents before I, the victim could get help to recover from what has appeared to be from something called gaming where people such as correspondents on CNN tried to communicate the same way you would on a bluetooth without the bluetooth headset itself, do believe they tried to use this to communicate with an unknown source of technology but used it on me to cause serious harm and almost 4 years after the incident with no help, it's come to my conclusion that this was an act that was portrayed on the ABC show now on TNT, Bones where the victimized from an explosion from the inside of the brain. I do feel lucky to be alive, considering that it's gone untreated due to lies from the community and what appears to be an act of cyber attacks on persons for the purpose of being pure evil. Do feel that law enforcement locally are using data to keep me from talking about all detail and do feel that after this email I will receive some type of backlash from CNN, ABC and Primetime shows due to being infringed and then exploited for the purpose of a race that was created to outsmart the little bit of education I have left. This behavior from all positions including Judges sitting in a baseball stance in the Buncombe County court house using pressure to speak underneath his breath saying "I know where we are now" due to knowing that in passing that he knew I was injured by ABC and during the injury was thrown about 2 to 3 feet and that there is more than just admission but more so that I've never been so hurt to find no help to see what appears to be more than half a town participating in something that is unconstitutional and participating in a human rights violation that appears to come from the courts working with the local news in what they've made known about the amount of awards they've received for producing stories in this town alone. What point does someone who was injured get help on something that now sounds like a conspiracy? Not only did the one injury occur but so did a second one shortly after in what sounded like the same sound coming from the weather reports during the news that bent my teeth in on the side where I have fillings. Then pressure came in from a corner of the previous house, felt like air but much thicker and can be felt moving around the metal of the fillings in the jaw line down to the neck and sometimes the left foot. Most days are ok but since teaching the community how to misuse the pressure and to illegally network out problems where people are trying to manipulate the pressure to cause someone harm or to actually cause pressure to drop from the jaw where nerves are connected to the head to cause me to fall or drop out in public or to even threaten me while driving. Asking that an investigation take place with ABC local and non-local sooner than the past years that have passed with no help. Also asking that Department of Justice be notified, do feel that Loretta Lynch's relation to N.C. is a reason there has been little to none, the distress and pain are manageable but the threats appear not to be. My writing only goes so far with my education and the writing of my thoughts of tasks achieved during any given day as to end because there is a form of someone trying to control someone's life what have noticed to be a very negative impact on certain people in the community, the rest refuse to admit to what's going on. When news mics get fused with police scanners and gear and you hear threats and witnessed abuse from law officers following what TV and news tells them to do, I think it calls for outside assistance in UNC

[Ticket: # 3420163 - Cable billing](#)

Date: 7/26/2019 11:22:58 AM

City/State/Zip: Bradenton, Florida 34203

Company Complaining About: Comcast

Description

I received a bill from Comcast for \$214 for cable and internet. I belong to Tara Master Association as a bulk customer. I shouldn't be paying for anything but extras such as the MLB baseball package.

Ticket: # 1786013 - Regarding Violations of LPFM rules in TN

Date: 7/18/2017 3:44:59 PM

City/State/Zip: Lenoir City, Tennessee 37772

Company Complaining About: Community Radio Of Loudon County Incorporated

Description

ATTN: Federal Communications Commission
Enforcement Bureau
Audio Division
Washington, DC

July 18, 2017

Dear Sir(s):

To Whom It May Concern:

I am writing today to inform you of continued and willful violations of FCC rules being committed by radio stations WLNT-LP, Loudon, TN; WLNU-LP, Lenoir City, TN: and WMJA-LP, Loudon, TN. The three LPFM radio stations are currently FCC licensed- as non-commercial, low-power FM stations -inside the borders of the same county, as both cities of license (Loudon and Lenoir City, Loudon County, TN).

These LPFM stations have been observed blatantly violating the FCC's LPFM Underwriting rules by continually and repeatedly airing commercial advertisements that are not permissible. The stations have been heard at times using recorded commercial radio station regional weather reports as well, with their included paid sponsor tags. I have attached a zip of audio files- with undisputable time/dated audio proof, of merely just a few of these violations that have happened many times over the course of the past several years. Some of the most outright commercial content that is aired on the stations comes from sponsors' pre-produced commercial audio. Such as "Greer's Furniture" in Loudon, TN, and "Foothills Boots", in Lenoir City, TN.

One of the chief issues of this complaint- is the selling of commercial airtime in the local radio market by Mr. Richard 'Chip' Lynn, to local area businesses. Mr. Lynn claims to represent ALL THREE of these LPFM's when he goes in to a client- significantly undercutting the legal commercially licensed stations' spot and airtime rate card rates, under the guise of operating multiple radio stations that air a commercial, major-market-type music format(s). And he attempts to sell 'professional-sounding' -albeit illegal commercial matter, as underwriting announcements. This has reportedly gone on for several years prior to our buying a radio station here. This according to certain persons and businesses in the listening area that have been asked about "buying commercials on WLNT", and those who have paid for ads on the stations.

My company owns and operates the heritage WLIL-AM 730 Radio, and translator W274BZ here in Lenoir City, TN. And what this person is doing is not only illegal, but has also been very damaging to my efforts to sell commercial advertising and sponsorships locally for our station(s), to be able to remain viable and profitable.

As further proof of Mr. Lynn's effort to make ad sales, as opposed to soliciting underwriting funding, I am also attaching a scanned copy of the front and back of a business card that was found by one of my staff members on the bulletin board at a local business. The title under the name states plainly- 'Sales Agent' in black-and-white.

While considering his license status, and filing history, I became concerned as well- that there seems here to be possible misrepresentations to the Commission of the roles of the corporations and foundations that are listed as holding these licenses, in their operation of these three channels. I submit to you, that it is my belief that there is allegedly only one true connected entity that maintains complete control of all three, and possibly even more FM's and LPFM's within the wider region of East Tennessee. For example, the live, and/or recorded announcers, at times mention 'joining forces' on-the-air with other stations in the area to extend their coverage for their live sports broadcasts, and during recent local election coverage, was heard simulcasting on several separate FM radio stations, and internet streams at once. These programs that were broadcast contained actual commercial breaks, with content that unmistakably are 'commercial announcements', -the same as any licensed commercial station would broadcast as paid advertising.

According to FCC's public files-:

WLNT-LP is licensed to: "Community Radio of Loudon County Incorporated".
Website: <http://www.wlntfm.com> AND <http://www.redskinradio.com>

In this copy and paste from the website(s) above, the text claims that they have trademarked or copyrighted common terms:

"All items on this website and those heard on WLNT, WLNT Sports, WLNU, WLNT's Web Streams, RedskinRadio, ReskinRadio.com, wlntfm.com, and the terms "Traditional Country Favorites" , "Redskin Radio", "SportsRoundtable", "Loudon's Hometown Station", are copyrighted material and may not be recorded, distributed, rebroadcast, transcribed, reprinted or otherwise reused without written permission from the copyright owner. © "

(I can find no actual active registration of such trademark(s) or copyright(s). And the website(s) also contain another blatantly FALSE statement-:)

"WLNT & RedskinRadio.com are the exclusive rights holders for radio broadcasts, audio & video streaming originating at Loudon High School and all Loudon County Schools. "

(...which is NOT true!)

WMJA-LP is licensed to: "Power of the Game Incorporated."
Website: <http://www.1041magic.com>
(an actual Bing suggested search reads: "magic 104.1 wmja")

And WLNU-LP, Lenoir City, TN is licensed to: "The J.W. McGhee Foundation for Broadcast Arts."

All three of these stations- I allege, are controlled and programmed by one person- by the name of Richard (Chip) Lynn, under these seemingly fictitious corporations and foundations. As you

listen to each, you can tell that they are nearly fully computer automated, and are being programmed by the same people. And when you check into the public records of FCC filings and associated correspondence of these various stations, you will find his name associated somewhere with all three. As far as I am aware, The- Mr. J.W. McGhee- is deceased, and no one locally really seems to know who Howard H. Oberholtzer is, that is listed in the application as the 'President / Director' of the J.W. McGhee Foundation for Broadcast Arts. It is believed he is from the Oak Ridge, TN area.

Also, there is the issue of the CONTINUOUS SIMULCAST on two of these three LPFM stations. WLNU-LP is operating on 107.1 FM in Lenoir City, TN. Which is- on the map, the next town due north of the city of WLNT-LP's license, Loudon, TN.

This station, according to its' application on file with the Commission, is licensed as a stand-alone LPFM, that was listed as silent for a time. And now WLNU-LP is operating- but is rebroadcasting another LPFM- airing simulcast audio from WLNT-LP 96.1, Loudon, TN.

Both stations do air the required identifications that are in the rules (simulcast) at the allotted times. But I do not see anywhere that any authorization was issued or approved by the FCC for WLNU-LP to rebroadcast any other station's signal. I would not think that such permission would have been granted, since it is licensed as a LPFM channel, and not as a translator station. I can see absolutely no reason to even have such a cross-over service relationship between two LPFM stations that have separate ownership.

These FM LP stations are currently being programmed with a full-time commercial music formats, with 96.1 and 107.1 FM's airing the slogans- 'Traditional Country Favorites' and 'Loudon's Hometown Station.' The long-time format for 96.1 has been a mix of current and classic Country music that is on-air 24/7, except for some locally sponsored and anchored sports broadcasts (football, basketball, and baseball) from the Loudon County High School- in season, along with replays of those play-by-play sportscasts at varying times after the live broadcast ends, or being re-aired sometime the next day.

WMJA-LP is airing a 24/7 automated commercial music format of Classic Pop / Rock Hits, or a "Hits of the 80's, 90's, and Now" -type music format, and uses t

Ticket: # 3471048 - DirecTv loss of channels

Date: 8/17/2019 9:05:10 AM

City/State/Zip: Noblesville, Indiana 46062

Company Complaining About: Directv

Description

For 6 weeks I have not had 2 of my local channels, channel 8 and 23. Yet I am being asked to pay my full bill even though I am not getting what I am paying for. As a result I have not been able to watch a Chicago Cubs baseball game in 6 weeks and I am a big fan.

Ticket: # 1850854 - RADIO RECEPTION POOR TO NONE

Date: 8/15/2017 7:50:16 AM

City/State/Zip: Ingleside, Illinois 60041-9350

Company Complaining About: Comed Power Co.

Description

poor to no Am radio reception. cause of power co. smart meters. i am surrounded by them my neighbor has 2 and mine all within 40 feet. cant listen to important news or a baseball game.how to solve it ? go back to old meters. or I heard that the meters internal radios could be turned off?

Ticket: # 3275053 - Fwd: [FCC Complaints] Re: Illegal Abuse Of Public Trust

Date: 5/18/2019 1:20:12 AM

City/State/Zip: Frankfort, Kentucky 40601

Description

This is a follow-up to your previous request #2930042 "Illegal Abuse Of Public Trust"

Thank You!

----- Forwarded message -----

From: (b) (6)

Date: Saturday, May 18, 2019

Subject: [FCC Complaints] Re: Illegal Abuse Of Public Trust

To: FCC <consumercomplaints@fcc.gov>

Thank You!

----- Forwarded message -----

From: (b) (6)

Date: Wednesday, May 8, 2019

Subject: [FCC Complaints] Re: Illegal Abuse Of Public Trust

To: readerline@courier-journal.com, rdunlop@kycir.org, Caryn Belobraidich <caryn@bunchlaw.com>, "Wright, Michael A (KYOAG)" <MichaelA.Wright@ky.gov>, taylor.clark@ky.gov, Los Angeles Police Headquarters <contact.lapdonline@gmail.com>

Attached is my 1994 Senior Photo from Western Hills High School in Frankfort, Kentucky the STATE JOURNAL newspaper knew exactly what they were doing the Publisher Al Dix and newspaper owner was the first person to tell me that I was leading the United States in home runs thru high school. The newspaper published most all if not all of my home runs each baseball game every year. I worked as a writer at the STATE JOURNAL newspaper a few hours on the weekends for \$6.00 dollars a hour sitting mostly at the Sports Writers desk and when he was busy I worked at Al Dix's desk that is how I got the additional attention covering me in baseball. I will gladly sign a sworn statement and pass a polygraph proving this is the truth and Al Dix telling me is the truth. The original photo is in my possession if you want to use it let me know it's no charge use it for free it's a neat story. The newspaper was making money selling souvenirs off of my name that can't be legal. Later they find out I'm a victim someone needs to held accountable. No steroid drugs and/or performance enhancement drugs all athlete and 26 home runs is difficult to do in baseball thru high school it's almost impossible. I was furious when the STATE JOURNAL newspaper tried to sell me souvenirs of my mug shot I'm still furious the souvenirs were available to anyone for purchasing. I want the STATE JOURNAL newspaper shutdown and it's doors closed permanently closing the business permanently they never asked me I found out like anyone else at random buying a souvenir of my mug shot.

Thanks,

(b) (6)

Phone: (b) (6)

Email: (b) (6)

----- Forwarded message -----

From: (b) (6)
Date: Wednesday, November 21, 2018
Subject: [FCC Complaints] Re: Illegal Abuse Of Public Trust
To: "taylor.clark@ky.gov" <taylor.clark@ky.gov>, "Wright, Michael A (KYOAG)" <MichaelA.Wright@ky.gov>, "ksteele@lex18.com" <ksteele@lex18.com>, "rdunlop@kycir.org" <rdunlop@kycir.org>, "steve.stewart@state-journal.com" <steve.stewart@state-journal.com>, sheri.bunker@state-journal.com, catherine.boone@state-journal.com, josh.bergeron@state-journal.com, campaignlaw@fcc.gov, Los Angeles Police Headquarters <contact.lapdonline@gmail.com>, tips@insideedition.com

Your Copy!
Thanks,

(b) (6)
[Redacted]
[Redacted]

Follow Me:

(b) (6) r ([https://urldefense.proofpoint.com/v2/url?u=http-3A__\(b\) \(6\)d=DwMFaQ&c=y0h0omCe0jAUGr4gAQ02Fw&r=D E9ErmM0NKrpVuFyWcoKOo3fwwIGdV4oHG44glYf3vY&m=IQ1LisojghYzSohHsedUVOXpA-LlriiR8eTyRH3nfnM&s=CYCYXTmmVGreW2J-SRXcWqCfhlfuTXZgoeNGaTURfs&e=](https://urldefense.proofpoint.com/v2/url?u=http-3A__(b) (6)d=DwMFaQ&c=y0h0omCe0jAUGr4gAQ02Fw&r=D E9ErmM0NKrpVuFyWcoKOo3fwwIGdV4oHG44glYf3vY&m=IQ1LisojghYzSohHsedUVOXpA-LlriiR8eTyRH3nfnM&s=CYCYXTmmVGreW2J-SRXcWqCfhlfuTXZgoeNGaTURfs&e=))
(b) (6) ([https://urldefense.proofpoint.com/v2/url?u=http-3A__\(b\) \(6\)=DwMFaQ&c=y0h0omCe0jAUGr4gAQ02Fw&r=DE9 E9ErmM0NKrpVuFyWcoKOo3fwwIGdV4oHG44glYf3vY&m=IQ1LisojghYzSohHsedUVOXpA-LlriiR8eTyRH3nfnM&s=fgn86kd6ycR3a1ucHTdOT8Y1N2kMw98hXoVXMV3AaJo&e=](https://urldefense.proofpoint.com/v2/url?u=http-3A__(b) (6)=DwMFaQ&c=y0h0omCe0jAUGr4gAQ02Fw&r=DE9 E9ErmM0NKrpVuFyWcoKOo3fwwIGdV4oHG44glYf3vY&m=IQ1LisojghYzSohHsedUVOXpA-LlriiR8eTyRH3nfnM&s=fgn86kd6ycR3a1ucHTdOT8Y1N2kMw98hXoVXMV3AaJo&e=))
https://m.imdb.com/name/nm3086264/?ref_=fn_al_nm_0
(https://urldefense.proofpoint.com/v2/url?u=https-3A__m.imdb.com_name_nm3086264_-3Fref-5F-3Dfn-5Fal-5Fnm-5F0&d=DwMFaQ&c=y0h0omCe0jAUGr4gAQ02Fw&r=DE9ErmM0NKrpVuFyWcoKOo3fwwIGdV4oHG44glYf3vY&m=IQ1LisojghYzSohHsedUVOXpA-LlriiR8eTyRH3nfnM&s=1VYIIIIPSI3xH9BzbzJL5WoCID6jjDTvRioTR6G37oC0&e=)

----- Forwarded message -----

From: (b) (6)
Date: Wednesday, November 21, 2018
Subject: [FCC Complaints] Re: Illegal Abuse Of Public Trust
To: FCC <consumercomplaints@fcc.gov>

Thank you for your reply. I will forward your reply to Law Enforcement. My issue is they went reckless from zero to 100 very fast front page news and 6:00pm television primetime news hour more then once and selling merchandise for a profit with me on it and later they find out I'm a Victim someone needs to be held accountable and they owe me money. This is about money. And they owe me money. I hope that you understand were I'm coming from on the issue regarding this serious problem.

Thanks,

(b) (6)
[Redacted]
[Redacted]

Follow Me:

www.(b) (6) (https://urldefense.proofpoint.com/v2/url?u=http-
3A__(b) (6) &d=DwMFAQ&c=y0h0omCe0jAUGr4gAQ02Fw&r=D
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LlriiR8eTyRH3nfnM&s=CYCYXTmmVGreW2J-SRXcWqCfhlzfuTXZgoeNGaTURfs&e=)
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LlriiR8eTyRH3nfnM&s=fgn86kd6ycR3a1ucHTdOT8Y1N2kMw98hXoVXMV3AaJo&e=)
https://m.imdb.com/name/nm3086264/?ref_=fn_al_nm_0
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3Dfn-5Fal-5Fnm-
5F0&d=DwMFAQ&c=y0h0omCe0jAUGr4gAQ02Fw&r=DE9ErmM0NKrpVuFyWcoKOo3fwwIGdV4oH
G44glYf3vY&m=IQ1LisojghYzSohHsedUVOXpA-
LlriiR8eTyRH3nfnM&s=1VYIIIIPSI3xH9BzbzJL5WoCID6jjDTvRioTR6G37oC0&e=)

Wednesday, November 21, 2018, FCC <consumercomplaints@fcc.gov> wrote:

Ticket: # 1932598 - unordered addition to service/billing

Date: 9/19/2017 4:25:19 PM

City/State/Zip: Palatine, Illinois 60074

Company Complaining About: Comcast

Description

I am being charged for \$119.99 for the addition of Major League Baseball to my cable service- Comcast. They say they will remove the charge on a pro-rated basis. I had to call twice and argue with agent: E-=. They "could not locate the supervisor".

I NEVER ordered this !

[Ticket: # 3485003 - Content](#)

Date: 8/23/2019 8:55:37 AM

City/State/Zip: North Aurora, Illinois 60542

Description

Host said if you think the baseball game was boring you should put rocks on your pocket and jump in the Chicago river. What if a kid heard him say that and did it? Suicide is not something that should be joked about. He should be banned from radio for life

Ticket: # 1862660 - Complaint for STALKING on the Radio

Date: 8/18/2017 2:29:04 PM

City/State/Zip: Orland Park, Illinois 60462

Description

ESPN Radio, WMPV-AM 1000 has been discussing and evaluating my career and criticizing me, my friends and my co-workers ALL DAY, and every day for the last 5 years. Although football and baseball are metaphors for life, I DO NOT WANT MY INFORMATION PLACED on the radio. I was contacted by a health insurance salesman who completely changed his personality and tone of voice when he heard my name. He seemed to have felt that he knew me because he had heard rumors about me on the Radio, WHICH ARE NOT TRUE and I do not endorse, appreciate or acknowledge IN ANY WAY, SHAPE OR FORM. HARASSMENT BY ELECTRONIC COMMUNICATIONS IS ILLEGAL, and MUST BE PROSECUTED BY THE FCC. THE POLICE DEPARTMENT WILL NOT ENFORCE IT BECAUSE IT IS A PRIORITY AND THEY FEEL THAT CERTAIN INDIVIDUALS IN SOCIETY DO NOT HAVE THE RIGHTS TO STAND UP FOR THEMSELVES. THERE IS NO ENFORCEMENT OF THE HARASSMENT LAWS FOR CONSUMERS, THIS MUST BE REMEDIATED IMMEDIATELY!!! It is completely Unreasonable to allow announcers on the RADIO to encourage sex, drugs and violence, and participate in harassment, while the police do not allow citizens to participate in these type of actions. A Radio station is no different than anyone else. If my neighbor stood on their porch and said incriminating statements about other people on their tree stump, I could contact the police for harassment. However, if someone is on the radio, there is no enforcement for the behavior that these radio stations are undertaking. This is completely unreasonable.

[Ticket: # 3580592 - false political ads](#)

Date: 10/6/2019 8:24:40 PM

City/State/Zip: Arcadia, California 91007

Company Complaining About: Spectrum

Description

the Donald Trump political ad airing during the baseball game on TBS is 100% false and should not be allowed to air I am completely disgusted by this ad!

[Ticket: # 2556834 - Indecent tv commercial during daytime hours](#)

Date: 6/10/2018 6:22:57 PM

City/State/Zip: San Antonio, Texas 78209

Description

Gucci Guilty cologne commercial on ESPN, infers threesomes, lude behavior during daytime hours with young viewers watching the College World Series of baseball. Move commercial to late night viewing.

[Ticket: # 3230002 - Service paid for not provided. Service description unavailable. Cancellation refused.](#)

Date: 5/2/2019 6:19:52 PM

City/State/Zip: Altamonte Springs, Florida 32714

Company Complaining About: Spectrum

Description

I have Spectrum TV. I called to ask what was provided with the MLB Baseball Package. They could not provide that information to me prior to purchase. I was told to search for games and they would be provided via the menu function. Additional information was unavailable.

MLB games are typically provided on a blackout basis. I do not receive all baseball games. I dont even receive unblackout games. I purchased this service from YouTube instead and called to cancel with Spectrum because their service was poor.

The have refused to cancel the service or refund any charges. This is consumer fraud.

Ticket: # 2589431 - Direct TV/Wapa 2 channels

Date: 6/23/2018 4:57:09 PM

City/State/Zip: Canovanas, Puerto Rico 00729

Company Complaining About: Directv

Description

We currently have a subscription to MLB and Direct TV. Recently we have problems to watch MLB games specially Yankees since Wapa 2 had a monopoly on baseball games local transmission.

Yesterday, began the Tampa Bay Rays series vs Yankees, we try to watch the game directly through MLB network and it was block. Then we try Wapa 2 channel and at the last minute they change to transmit THE LOCAL BASKETBALL GAME FROM THE PUERTO RICO LEAGUE. It's unbereable that we pay two memberships for BASEBALL GAMES AND WE CAN'T WATCH IT. That was on June 23rd 2018.

Today, is game 2 on TAMBA BAY RAYS VS NY YANKEES and the game was schedule to be transmitted through FS1, DIRECT TV DID NOT HAVE THE TRANSMISSION FOR THAT GAME BECAUSE WAPA 2 DEPORTES, have the exclusive transmission of the BASEBALL GAMES TODAY. Wapa 2 deportes, decide to transmit the MINESSOTA TWINS AND TEXAS RANGERS GAME INSTEAD OF NY YANKESS VS TAMPA BAY THAT WAS SCHEDULE TO BE TRANSMITTED ON FS1.

We need an immediate solution from the FCC TO THIS ISSUE. We as customers paid a lot for those services and do not have the proper game transmission. This is discriminatory for all the YANKEES FANS, since WE can watch the games through FS1 SINCE ITS TRANSMITTED DIRECTLY TO WAPA 2 DEPORTES LOCALLY AND IF This channel decides to transmit other programs we do not have an option.

We are requesting from FCC TO STOP THE MONOPOLY OF WAPA 2 DEPORTES IN PUERTO RICO AND allow MLB NETWORK TO FULLY TRANSMIT ALL THE BASEBALL GAMES OF NY YANKEES.

WAPA 2 DEPORTES IS NOT A FAN OF NY YANKEES AND USUALLY ALL THE GAMES FROM THIS TEAM LATELY HAD BEEN BLOCK.

IF FCC can't resolve this issue WE request an alternative because We felt like been scammed due to the monopoly of WAPA 2.

I wonder if this situation is the same as the 50 states or is only in PR because I lived in the states and never had this problem. Is this a discriminatory issue on DIRECT TV LICENSING AND MLB NETWORK in accordance with WAPA 2 Due to our political status as a commonwealth? How come I pay for services that I have not been receiving?

We want our situation resolve ASAP.

Ticket: # 3073828 - TVstation broadcasting on an other station frequency

Date: 2/24/2019 5:55:39 AM

City/State/Zip: Toledo, Ohio 43614

Company Complaining About: Assurance Wireless

Description

talking to my local antenna service I found out that Channel 48 in Toledo, Ohio was broadcasting on Channel 36 Frequency in Toledo. On my Samsung Tv This resulted in 7 Channel 36 programs, on my Sony Brava only 48 was on the Sony I lost the true 36 channels.

Channel 36 carries Detroit baseball and football programs which now I do not have.

Please Correct this issue.

Ticket: # 2140380 - Loss of station during perceived programming conflict

Date: 1/2/2018 10:50:02 AM

City/State/Zip: Portage Lake, Maine 04768

Company Complaining About: Spectrum

Description

Due to duplicate programming between local station (WAGM - CBS) and cable stations (ABC & NBC) there appears to be an agreement for the non-local ABC & NBC stations to stop broadcasting (non-compete clause?). This is fine on most week days when the programming is truly duplicative (game or talk shows) but when they aren't and there is a sporting event on the non-local (ABC or NBC) station it is externally frustrating. On more than one occasion while watching a sporting event, the station shuts off broadcasting to a static message. Just yesterday (1/1/18) with 6 minutes left to play in the Notre Dame v. LSU in the Citrus Bowl we were prevented from watching the completion of the game. This is not the first time this has happened (baseball playoffs, world cup ..). We have notified the local station and cable provider but clearly from yesterday's event they have failed to address the problem on their own. Therefore I am reaching out to the regulatory agency to nudge/push them into being proactive with their electronic settings for programming; to ensure programming isn't mindlessly cut out. With everything run by a computer program I am sure there are settings at the Spectrum, ABC, or NMC that can be altered or reprogrammed to continue broadcasting an event that is clearly not competing with local broadcasts, but they need the incentive to make such an effort. Clearly my calls aren't an incentive, I am hoping a call from the FCC is an incentive.

Ticket: # 2182847 - Theft of intellectual property

Date: 1/21/2018 10:53:40 PM

City/State/Zip: Phenix City, Alabama 36867

Company Complaining About: Cable Tv Of East Alabama

Description

The name Brahma bull for the rock the wrestler. That is what kind of bull i wanted on my farm or ranch and Charles parker my baseball coach in high school asked about it when we passed when it was and there was a picture on a billboard on greenville road going towards Greenville to flint river academy to play a basketball game. a black eye swoll swell Brahma bull picture with all four of them lined up which the picture was probably stolen for me too because i guess maybe that the justifying of the crooked cops making up for my crime when i didn't know the law and their way of getting justice and stealing ideas and pictures and etc. because of other people that were involved which is whole communities because everyone is a criminal. and copy everything i do and say.

Ticket: # 2184851 - Comcast turned on services after death and billed for them

Date: 1/22/2018 5:36:16 PM

City/State/Zip: Takoma Park, Maryland 20912

Company Complaining About: Comcast

Description

I live in Maryland, and my friend lived in Florida. He passed away after a 3 month stay in the hospital. During the time in the hospital he had put his Comcast cable (TV, phone, internet) on "seasonal" mode. Basically, everything was shut off since he was not home, and they charged a greatly reduced monthly fee (like \$15). When he passed away, I made the calls to alert his credit card companies, etc., including Comcast. The Comcast operator thanked me for calling, but said the account could not be left on "seasonal" because he was dead. I said I that made sense, and I just wanted to shut the account off anyway. The operator said okay and gave me no further directions.

A few months later, I received a huge bill (forwarded from FL) from Comcast for monthly services and even for services that he apparently signed up for the previous year (like a baseball package) that they went ahead and assumed he'd want again. I called Comcast, and while some people said there had been a mistake and they'd take care of it, I eventually reached a woman who told me that the account would be kept open until I presented a death certificate in person and returned the equipment. I told them I was out of state and dealing with many other things—but they said there was nothing to be done. I pointed out that if I had not called after his death, it would still be on "seasonal," and the charges would be much less. How could they believe me that he was dead without a death certificate to take it off seasonal, but then NOT believe me that he was dead in order to charge hundreds of dollars worth of services? How could the response to a reported death of an account holder be to TURN ON SERVICES?

By the time I got to Florida to return the equipment, the bill was over \$700. Some was refunded, but not all. Comcast put a claim for over \$500 against the estate, all for services CHARGED AFTER HIS DEATH. (He lived alone, by the way, in case this policy is somehow fair because they could claim families try to get free cable.)

As Comcast is surely aware, it will cost me more in legal fees to challenge the claim than it will to just pay the charges for services never received and never ordered. The bill went to collections, and the collections company opened an investigation, saying the estate shouldn't have to pay for charges incurred after death...but it has been several months and Comcast has not responded to them either.

My problem would be solved if Comcast would remove their claim. I would also accept the compromise of paying the "seasonal" rate up until the point that the equipment was returned. But to respond to a report of a death by TURNING ON services (in an empty house) in order to run up charges is truly awful.

Ticket: # 2223087 - Blackout of MASN sports

Date: 2/8/2018 1:24:29 AM

City/State/Zip: Ellicott City, Maryland 21043

Company Complaining About: Verizon

Description

I was looking to get rid of my cable service, and just stream my tv via the internet. Apparently, the Angelos family has not given rights to streaming services to watch Orioles baseball within the Baltimore area. Somehow they are able to block the broadcast of Orioles baseball on the MLB network if you are watching within the Baltimore area. The only way to see the Orioles is to buy a cable package. Whats worse is Verizon charges a \$4.99 Regional Sports Network charge to pay for it. Americans should be able to buy a streaming service and be able to watch their team regardless of where they live, without having to buy cable. Cable companies should not be charging their customers for this monopoly.

Ticket: # 2245633 - illegal broad cast by people, in New York.

Date: 2/17/2018 10:06:38 AM

City/State/Zip: Bergen County, New Jersey 07456

Company Complaining About: Optimum

Description

Hello FCC,

it seems that a baseball team has control of the broadcasting on the internet and Television. A few people got destroyed and they are being broad casted on internet in New York. Find these people that are using technology and arrest them. Im going to have to sue the United States government for 13 billion dollars if you don't comply.

Thanks for your time (b) (6)....

Your country shouldn't be linked to such irresponsible people.

Ticket: # 3053615 - Television Availability Complaint

Date: 2/14/2019 9:21:45 AM

City/State/Zip: Harlingen, Texas 78552

Description

Date: 01/07/19

To: FCC Personnel

From: (b) (6)

Ref: Baseball blackout rules

I felt compelled to write this letter upon realizing that the current baseball blackout rules are in serious need of being re-evaluated for the following reasons:

(1) this (these) rules may and probably were needed at one-time in history back in the 40's thru the 90's.

(2) with technology these days the blackout rules are no longer needed.

(3) I am a 64 year old male and definitely not technology oriented.

(4) I have purchased the MLB package from Spectrum Cable network and still could not access the Houston Astros games because of the blackout rules. The best I can tell thru diligent research, the blackout rules are only to apply within (250) of the live action.

(5) Living in Harlingen, Texas, I am by-way the crow flies (284.88) miles from Houston, Texas where the live action is being played. So why am I blacked-out?

(6) Most all of my friends - some my age, some older, most younger and are tech savvy boot-leg the games and watch all of them for free.

(7) I am a police officer with (33) years of service and I do not feel comfortable breaking the rules (or law) to watch these games even though the friends have offered to help me out by hooking me up with bootleg technology.

(8) so because I refuse to break the law, they get to watch the baseball games and I am denied even though I am willing to pay for the service.

No wonder the way the world is operated these days.

Need to modernize the old ways of doing business up to speed and modernize the current ways with today's technology.

Thank you in advance for your time and consideration and please do your duties and bring this obsolete rule up to modern day standards.

Respectfully submitted by,

(b) (6)

Harlingen, TX. 78552

phone: (b) (6)

[Ticket: # 3249323 - bait and switch](#)

Date: 5/7/2019 6:16:03 PM

City/State/Zip: Wilmington, North Carolina 28401

Company Complaining About: AT&T

Description

i recently changed to at&t due to their fiber optic system, however the service i asked for was not what i got. It seems that at&t does not have what i asked for and the agent said we got it no problem! i now cannot watch my baseball teams because at&t lied!

[Ticket: # 1615776 - the discusting language and scenes](#)

Date: 5/4/2017 4:07:59 PM

City/State/Zip: Allison Park, Pennsylvania 15101

Description

It is a shame that during a family sport like baseball, they have to have a commercial on erection disfunction if you have a problem go see your doctor, and a new program suppose to be coming on shows girls humping the floor,what the heck happened to what was supposed to be censored, do your job and don't worry about hurting someones feelings.

[Ticket: # 2263779 - promoting hate crimes agenst christians](#)

Date: 2/26/2018 11:16:11 AM

City/State/Zip: Auburndale Fl, Florida 33823

Description

The View TV show host Joy call for people like Vice President Mike Pence's that are Christians to be locked up in mental institutions. This in it's self is wrong and promotes hate crimes against Christians. The Republican baseball shooting targeting conservative because of this type of hate speech is not stopped from the airwaves and I am ask you pull the broadcast license for ABC stations for airing hate speech that endangers our general public.

Ticket: # 2272387 - Directv - paying for HD and not receiving

Date: 2/28/2018 8:21:09 PM

City/State/Zip: San Juan Capistrano, California 92693

Company Complaining About: Directv

Description

I originally purchased a Directv contract from Costco ~ 2 years ago. It offered a direct phone # to call, in the USA, if there were any problems; for I believe the first six months. I utilized it once for an HD pixel breakup issue, called and in a matter of minutes the issue was resolved. Almost immediately after the Costco warranty became void I experience the same problem. Directv stated that they would have to send out a technician to resolve the problem; the fee would be \$100.00. I declined and explained that I had the same problem when under Costco warranty stating it was addressed over the phone - their response was pay \$100.00 or sign up for a receiver maintenance contract for \$10.00/month/receiver; again I declined, while explaining that a neighbor 200 feet away experience no pixel breakup. (Sorry this is so lengthy) It got to the point that the only HD channels I would have problems with were the ones I always viewed. (basically sports orientated - football, golf & baseball) When game #7 of the World Series was being played I was going nuts not being able to view via HD; I contacted Direct six times during the game, on the seventh call made I reached a young lady that stated she could resolve, and within less than a minute I had clear HD for ~3 weeks. When the bill arrived after this experience there was a charge for "Advanced Receiver Service" for the amount of \$19.50. I called and refused to pay, next day I experience the same scrambled HD pixel breakup that I'd had before. (See attached billing statement) Since that time the same HD pixel failure to "most watched" stations has been daily. So---my point after this long drawn out dissertation is that Directv has the ability to scramble my reception, and fix with "the flip of a switch" wanting additional money for what I'm already billed for and not receiving - they are crooks. Again I know this is like rambling but it is a difficult scenario to simply explain and I'm hoping you can assist. Thanks much;

Respectfully,

(b) (6)

[Ticket: # 2341995 - Restoring TVFreedom](#)

Date: 3/31/2018 2:26:37 PM

City/State/Zip: Bridgeton, Missouri 63044

Company Complaining About: AT&T

Description

Baseball blackout territory. We have the right to watch any baseball game being played anywhere.

Ticket: # 2339722 - False advertising

Date: 3/30/2018 11:13:15 AM

City/State/Zip: Naples, Florida 34120

Company Complaining About: Centurylink

Description

Just prior to opening day of baseball on Wednesday, March 28th, we subscribed to the Sports Package with Century Link in Naples, FL. They advertise the package as including the YES (Yankees) network. However, NO live Yankee games are actually broadcast. At the time the live game is supposed to start, the screen changes to other programming. Also, the Yankee replay of a recent live game is not shown and reverts to other programming. No one told us this would happen when we subscribed, but they assured us we had the YES network. This is misleading and they should have fully disclosed to us that the live games would not be broadcast. They should not be allowed to do this. They charge extra for the sports package and the only reason we wanted it was to watch the Yankees live games.

Ticket: # 2343106 - MLB.tv

Date: 4/1/2018 9:46:02 PM

City/State/Zip: Seattle, Washington 98121

Description

I purchased a monthly MLB.tv subscription for the 2018 Major League Baseball season in February. The MLB season starts in late March, yet they charged me anyway. Nowhere does the service say I will be charged before the regular season begins. In mid March, I was charged a second monthly subscription (via auto-renewal), even though the season STILL had not started yet. I was completely tricked by this service, and they took \$50 from me without providing the service advertised. Completely shady practice, and I can't imagine I'm the only victim.

Ticket: # 2351847 - False representation of product

Date: 4/4/2018 1:49:05 PM

City/State/Zip: La Porte, Texas 77571

Company Complaining About: Sling Tv

Description

I contacted Sling TV for services to watch the Astros Baseball games. I explained to the woman who answered my call that that was really the only thing I was signing up with their service for...she assured me that I could get the Astro's games through their service.

After setting up their service on my television, I discovered that they only carry a few Astro's games scattered throughout the season. When I and my wife talked to them on the phone, asking that they cancel our service, the woman and her supervisor both told us that they would cancel the service, but that they could not give us a refund because my phone number did not show up on their system for the day that I spoke to their representative who lied to me. I used the redial button from that call on my phone to call to make the complaint.

They first lied about what services they provide in order to get my money, then said they had no record of my call in order to refuse to give me a refund.

The amount of money is negligible for them. I am on a fixed income (disabled vet) and every penny counts. Since they are most likely doing the same thing to many other consumers, they should be held accountable for false advertising and for lying about their phone records in order to cheat people out of refunds that are due them because of the false advertising.

Ticket: # 2371192 - MLB Blackout Policy

Date: 4/11/2018 9:53:02 PM

City/State/Zip: Amherst, New York 14228

Company Complaining About: Directv

Description

I would like an explanation as to why I cannot watch the Pittsburgh Pirates on DirecTV when the Pirates are considered a home market to Buffalo NY. I live in Buffalo, NY which is considered the home market area for Major League Baseball's (MLB) Cleveland Indians, New York Yankees, New York Mets, and Pittsburgh Pirates and I understand those teams are subject to MLB blackout rules. I subscribe to DirecTV and they offer the YES Network, SNY, and Fox Sports Ohio as part of the "local team" package which means the Yankees, Indians, and Mets games can be viewed. However, AT&T Sportsnet Pittsburgh is not part of the offering. I pay an additional fee for the Regional Sports Network package that DirecTV offers which includes AT&T Sportsnet Pittsburgh but the Pirates game are still blacked out on this channel. Why? I would like an explanation as to 1.) why isn't the local Pirates Network offered in my area and 2.) If I pay for the Regional Sports Network, why are the Pirates blacked out if they are considered a home market team to Buffalo.

Ticket: # 2377698 - Commercial Volume exceeds average level

Date: 4/14/2018 12:10:07 PM

City/State/Zip: Grand Rapids, Michigan 49503

Description

This is a complaint about the Wallside windows tv commercial that often airs on Fox Sports Detroit station. Anytime I am watching a baseball game and this commercial comes on it is almost TWICE the volume. When I watch it in bed while my significant other is sleeping I have the volume just high enough so I can hear it and not disturb him... until the Wallside Windows commercial comes on and wakes him up every time. I did some research and found out that there have been complaints about this companies ads dating back to 2006. I look forward to hearing from somebody about this.

Ticket: # 2384382 - Direct TV programming

Date: 4/17/2018 5:03:41 PM

City/State/Zip: El Mirage, Arizona 85335

Company Complaining About: Directv

Description

Having recently moved from New York State to Arizona, we decided to subscribe to Direct TV's Sport Pack for an additional \$14/ mo which includes the Yankees YES channel. We had been receiving that channel without issue until the official baseball season began. We can no longer receive any Major League games on any of the channels and only on occasion can we receive games on other channels that are included in the Choice package that I already pay for. Upon talking to the 3rd technical support person, I was told that for an addition \$173.99 or 6 payments of \$28.99, we would be able to view all the games in the MLB package.

This is the worst case of bait and switch ever! These companies should be held accountable when they deceive customers this way!

Ticket: # 2384297 - Discrimination

Date: 4/17/2018 4:40:17 PM

City/State/Zip: Lafayette, Louisiana 70503-4708

Company Complaining About: AT&T

Description

I have been trying to watch the Houston Astros baseball games. It is blackout in my area. I can watch it only on the Fox Sports game of the week on Saturday if schedule, the ESPN Networks if Schedule, and only when they played the Texas Rangers on matter if in Houston or in Arlington. I've talk to my Cable/Satellite provider when I purchased the Major League Baseball pay per view {MLB Extra Inning Package} that cost is \$175.00 to \$200.00 for all the Major League teams except the Houston Astros. Also I have the MLB Network when the Houston Astros is schedule to be televised. I can also get the games that is streamed on the computer and/or other devises. Every time Houston Astros is being televised the games is black out in my area. I live approximately 4 to 5 hours from Houston. That is if there No Problem on the interstate. Also I'm handicap and cannot sit in a vehicle for that long. I'm sure there is other handicap person and/or elderly people that might be Houston Astros fans that would li9ke to see their games. I believe that the network is discriminate against person like me who cannot watch their games when we would like to. Please help people like me to be able to watch the Houston Astros games. Thanks for your help with this problem.

Ticket: # 2395770 - Difficulty in Canceling a service**Date:** 4/22/2018 2:22:20 PM**City/State/Zip:** Lynden, Washington 98264**Company Complaining About:** Directv

Description

Direct TV

My father was elderly and his television was his means of entertainment. He had numerous packages on his account and his monthly bill was substantial. When the Direct TV bill arrived shortly after his death, I called to arrange for the account to be cancelled.

My first, second, and third individuals I spoke to tried to sell me additional packages (Hockey, baseball, and some movie product) and tried to convince me that my father could "take his package with him" even after I had explained that he was dead. After one half hour with the first call, I asked to speak to a supervisor and was disconnected. I called back and got the exact same "package pitch," asked to speak to a supervisor and was again disconnected. By the third call, now involving more than an hour, I was angry. When the pitch started again, I said, "He's Dead. He is F#@%^ing Dead!" "Please help me cancel his account!" She then transferred me to the "distribution center" where I spoke to a very nice man who said he would send boxes to me to return the equipment and cancel the account. This was Thursday, March 22.

The boxes which were to arrive on Saturday, but "no later than Monday" had not arrived by Tuesday. Once again I called the dreaded number because I was leaving the state on the following morning and thought I better return the equipment. Once again I explained that my father was dead and I wanted to return the equipment. I told them the boxes which were promised had not arrived and I needed instructions about what to do. She suggested that I "take the equipment and remotes home with me" and return them from my home. I explained that I was flying home with my father's body and did not want to haul the equipment home. I just wanted to drop them off somewhere. She stated I could not drop the equipment back without a "return box" and said that the "Federal Express Truck" would be bringing the boxes to my father's house and that UPS would then pick them up from the door. I asked why UPS didn't deliver their own boxes? She said she could not answer that question. Eventually I asked if UPS was going to pick them up, could I just take them to the UPS store and return them. She put me on hold and said that although I didn't have the proper boxes, they may be able to furnish them.

I went to the UPS store and they were very nice. They logged in the equipment, put it into boxes and I figured it was over. My father had two televisions and two remotes. Both were returned, however within a week of returning to my home, I received a warning letter from Direct TV about returning the equipment. I called the number again, explained that it was returned and was told, after checking the account, that it looked like the equipment had been returned. Two weeks later, I received the same letter. I called again, and was told that she could not tell if the equipment was returned or not but that since it didn't show up on my bill, it probably had been returned. I explained that I paid the bill in full prior to leaving Arizona and had not received a bill. She stated that I didn't need to worry about it. I received my third "warning letter" in the mail this week, but have not called back.

Ticket: # 2412331 - Billing Problem with Dish Network

Date: 4/28/2018 1:27:01 PM

City/State/Zip: Lawton, Oklahoma 73507

Company Complaining About: Dish Network

Description

We attempted to cancel a billing for a sports package (Major League Baseball) prior to the beginning of the baseball season this year. My wife was told over the telephone that this would be taken care. However, there were still four charges that added to \$175 for the entire package that we cancelled prior to Opening Day. We just spoke to a Dish representative over the phone today and were told that they could not reverse the charge. I consider this a fraudulent billing since we attempted to cancel prior to the beginning of the season.

Ticket: # 2418654 - Dish Network

Date: 5/1/2018 5:34:49 PM

City/State/Zip: Bowling Green, Ohio 43402

Company Complaining About: Dish Network

Description

Dish proved to me they will lie about anything to get new customers. I am a Detroit Tigers baseball fan. When they solicited my business, I made it clear to them I would leave Directv ONLY if they could Fox Sports Detroit and all Detroit baseball games. I was given assurance that they could do that. Now they added Fox Sports to my programming, only to find out that Detroit Tiger baseball is blacked out!! When I requested to get out of my contract, they said I would be liable for outrageous termination fees. Can you help me get back to Directv without these fees? (b) (6)

Ticket: # 2432520 - Inappropriate blackout of sports in area

Date: 5/7/2018 8:08:57 PM

City/State/Zip: Tucson, Arizona 85719

Company Complaining About: Fox

Description

I live in Tucson AZ. Baseball games of the Arizona Diamondbacks are blacked out on MLB TV. This I understand.

This year baseball games of the San Diego Padres are blacked out in Tucson. This I do not understand.

The blackout is inappropriate and in no way could possibly improve viewership or attendance at games in San Diego - 8 hours from Tucson, entirely different local team.

Ticket: # 2440610 - tv problem

Date: 5/10/2018 1:54:50 PM

City/State/Zip: Titusville, Florida 32780

Company Complaining About: Spectrum

Description

Spectrum will not fix a channel I am paying for. They should have never been given this monopoly. They also advertise extra innings for baseball fans. I was not told that certain games would not be televised.

please help

Ticket: # 2509346 - Direct TV service

Date: 5/21/2018 7:42:14 AM

City/State/Zip: Avon, Ohio 44011

Company Complaining About: Directv

Description

Direct TV is charging for an Advanced Receiver Service that does not work. It is wireless and shuts off every 6 to 20 minutes with no sound and still picture. They are charging me \$15 for this service. Direct Tv is also charging me for movies extra pack that I never ordered. I ordered MLB baseball. I cancelled the Direct TV protection plan and when they put in the advanced receiver system they put this service back on.

Ticket: # 2508707 - Loud Commercial

Date: 5/19/2018 10:05:37 PM

City/State/Zip: Apple Valley, Minnesota 55124

Description

Luther automotive commercial music and talking significantly louder than baseball game.

Ticket: # 2524502 - DIRECT TV/MLB/WAPA 2 CHANNELS

Date: 5/26/2018 10:20:58 PM

City/State/Zip: Canovanas, Puerto Rico 00729

Company Complaining About: Directv

Description

We are customers of DIRECT TV AND MLB NETWORK and pay our monthly and annual rights for proper program transmission. Unfortunately in Puerto Rico the Channel WAPA 2 had been transmitting the MLB games during the regular season, not all the games but usually the games NEW YORK YANKEES AND BOSTON RED SOX as DIRECT TV NO longer had contract with WAPA 2 we can't receive the signal for proper baseball games. Even worse We pay the MLB internet subscription and today We couldn't watch the game because it was transmitted to FOX SPORTS, since DIRECT TV NO LONGER had WAPA 2, We couldn't have the opportunity to watch the game. So this means that We are paying for a service that WE do not received... although we pay MLB EXTRAINNIGS AND MLB NETWORK TV since our carrier is DIRECT TV we do not have access to BASEBALL GAMES OR SUPERBOWL GAME IF ITS TRANSMITTED THROUGH WAPA 2.

We really need to resolve this issue since there are no reasons that will justify such discrimination against all the subscribers on DIRECT TV PUERTO RICO and the monopoly that WAPA 2 had on the sports transmission.

We will appreciate your promptly attention to this matter.

Cordially,

(b) (6)

Ticket: # 2524506 - DIRECT TV MLB WAPA 2

Date: 5/26/2018 10:33:24 PM

City/State/Zip: Caguas, Puerto Rico 00727

Company Complaining About: Directv

Description

WE ARE DIRECT TV SUBSCRIBERS AND CANT WATCH THE MLB GAMES DIRECTLY ON WAPA 2 SINCE DIRECT TV NO LONGER HAD CONTRACT FOR TRANSMISSION.

WE WENT TO DIRECT TV OFFICE IN CAGUAS PR TODAY AND THEY SUGGEST US TO PAY THE MLB SUBSCRIPTION SO WE CAN RECEIVED FULL BASEBALL GAMES. SO WE DID PAID 164.00 PLUS TAX 11.5%, AS WE ARRIVED HOME FAMILY WENT TO ROOM WATCHED THE BASEBALL GAME NEW YORK YANKEES THEN CHANNEL WAS BLACKOUT. THE GAME WAS CURRENTLY BEEN TRANSMITTED ON FOX SPORTS BUT IN PUERTO RICO DOES RIGHTS ONLY BELONGS TO WAPA 2 CHANNEL THAT IS NOT BEING IN CONTRACT WITH DIRECT TV, SO BASICALLY WE PAY FOR A SERVICE THAT WILL NOT BE AVAILABLE ANY TIME SOON.

HOW CAN A SERVICE YOU PAY, YOU CAN RECEIVED IT. I CALLED DIRECT TIV AND TOLD US WE CAN'T CANCEL THE MLB EXTRA INNINGS SUBSCRIPTION. ITS TOTALLY UNFAIR THAT WAPA 2 AND DIRECT TV HAD THIS PROBLEM AND WE THE CUSTOMERS ARE THE ONLY ONE AFFECTED IN THIS ISSUE.

WAPA 2 IS OLD CHANNEL MONOPOLY LOCALLY THAT YOU CAN'T HAVE THE OPPORTUNITY TO CHOOSE IF YOU WATCH TV ON MLB OR FOX. IS SO OBNOXIOUS THAT ON ALMOST 2019 MODERN ERA, WE CONTINUE TO FACE THE ODDS OF MONOPOLY AND STILL NEEDS TO PAY FOR A SERVICE THAT YOU ARE NOT RECEIVING.

ONCE AGAIN WE NEED YOUR INTERVENTION ON THIS MATTER. IF WAPA 2 WILL BE THE ONLY OPTION IN PUERTO RICO TO WATCH SPORTS THEN DIRET TV NEEDS TO TALK TO MLB SO WE CAN WATCH THE GAMES WITHOUT ANY PROBLEMS OR CONSTRAINTS.

CORDIALLY,

(b) (6)

[Ticket: # 2560209 - ESPN continually showing an Arkansas fan making obscene gestures](#)

Date: 6/11/2018 10:05:01 PM

City/State/Zip: Omaha, Nebraska 68144

Description

During the South Carolina and Arkansas baseball game ESPN continually showed a fan that made obscene gestures while the announcers just laughed of how he was a super Arkansas fan. I contacted ESPN and was told they would review. We did not see the fan for one inning but then chose to show him again. Of course, the announcers just talked about the great fan.

Ticket: # 2592971 - Direct TV / MLB Subscription

Date: 6/25/2018 8:13:42 PM

City/State/Zip: York, Pennsylvania 17402-7557

Company Complaining About: Directv

Description

I am a current subscriber to Direct TV and the MLB Channel. In order for me to watch my favorite baseball team (Yankees) I had to subscribe to the MLB channel at a cost of approximately \$150.00. Tonight and tomorrow these play each other but because I live approximately mid way between both cities they blacked out my viewing ability. Now that I paid for the right to view my sports team they pulled the rug out from viewers and took our money. HELP !!!!!

Ticket: # 2617614 - misleading sales tactics and unwanted billing to my credit card

Date: 7/6/2018 1:09:20 PM

City/State/Zip: Rapid City, South Dakota 57702

Company Complaining About: Directv

Description

initially to get direct tv they offered a 200.00 dollar gift card to sign up. when I spoke to their sales force they doubled that to 400.00 dollars. that never happened. when I complained they denied my claim. I have been in contact with them via phone and via face book. just recently my wife called and signed up for MLB baseball package. we were unable to get games for our team the Colorado rockies. I called them up and spoke to someone in tech support who did not know who the rockies were. finally a supervisor in the philippines named jerry empl nmr gl5012 assured me that he would remove the charges off my bill as we were not receiving the service we requested. it showed up on my bill. I called back and spoke to sheena empl nmr js707r who told me that it was billed before it got processed. and that it had been handled. not so, it's on my credit card billing. I would also like to complain that not only do you not get what is promised but that there is no way to communicate with anyone who can actually help you

[Ticket: # 2629856 - Sling commercial](#)

Date: 7/11/2018 10:51:55 PM

City/State/Zip: Massillon, Ohio 44646-5883

Description

Not sure who to complain to about this but the tacky sling commercials are always talking about swingers they have guys unbuttoning their shirts and one guy even says oh I didn't want to take my clothes off and yeah that might be funny for some people late night but they're airing these things during baseball games and during Jeopardy and I don't know where else but it's

Ticket: # 2653164 - direct tv new format

Date: 7/21/2018 6:23:08 PM

City/State/Zip: Port St Lucie, Florida 34983

Company Complaining About: Directv

Description

I have been a customer since 2004 and get the baseball and football pkg every year....This new format has me so upset I cannot enjoy watching tv anymore. My programs disappear and they they reappear, cannot tell what is new or old, and when I try to delete something in the programs that I am watching it changes and I wind up deleting a whose series that I have not even watched yet...This is the worst format I have ever seen, there was nothing wrong with the old one. The only thing that is keeping me with direct tv is the football pkg, but this format is so bad its not worth it..If this does not change back I will be cancelling my account. Please do the right think and listen to your customers.

Ticket: # 2668794 - Regional Network Home Territory**Date:** 7/28/2018 11:31:20 AM**City/State/Zip:** Chillicothe, Ohio 45601**Company Complaining About:** Att And/or Major League Baseball

Description

Are there any laws prohibiting regional sports networks or MLB to define a home territory for the network, but then decide not to service the area at all? I live in 45601, Ohio and Pittsburgh Pirates games are blacked out because my zip code is now in the "home" territory of ATT Sportsnet Pittsburgh according to MLB, but ATT's own website says it is not. MLB wants to point the finger at the ATT network, but ATT's website even says the league creates the territory map. No one from the ATT network will return my emails or calls. This has become very frustrating for me and I believe someone has got something wrong here, can you help? I have been trying for several months to get an answer and no one will take responsibility. As a consumer I am left with zero options to receive Pittsburgh Pirates baseball games. Does not seem to me that this should be allowed to happen.

Ticket: # 2678501 - Directv

Date: 8/1/2018 5:51:36 PM

City/State/Zip: M, Illinois 22222

Company Complaining About: Directv

Description

Directv?

A person on television said a curse word

I wanted to listen to music on a channel using their service

The similar genre of music was replayed at the local baseball field, done it such a way to use me as an example.

Local Directv service? Local television networks, such as KTVI??

Ticket: # 2685865 - Horrible/non-existent service/lack of streaming on directv/excessive drop outs and pixelation

Date: 8/5/2018 9:42:04 PM

City/State/Zip: Washington, Michigan 48094

Company Complaining About: Directv

Description

Since we have had the service 9 months or so 3 remotes have failed means each time we lose our tv for about 3 days as the replacement is sent by Fedex. The DVR failed very early and had to be changed. Modem just failed required changing out, DVR fails intermittently to tape programs currently. Can not get sports scores very frequently as I get error 11 and a try again message. Receiving dish was installed without a back brace and would shift in the breeze dropping signal. When I do tape a home baseball game I get stations I do not subscribe to trying to tape them also and then it is very difficult to erase them. You can be on hold for hours and get connected to foreign agents that I can not understand, try on line and do not get any resolution. They want to charge me \$90 to come out and correct their problems, you must take a \$8.99 insurance policy have some work done and then cancel the policy. I want out of the contract, 2 years, as they are not providing me my promised service.

[Ticket: # 2683596 - Refund request for an unused package deal](#)

Date: 8/3/2018 2:28:32 PM

City/State/Zip: Fort Myers, Florida 33905

Company Complaining About: Comcast

Description

consumers have a villa in Florida. Came up to Maryland in May to stay for a couple months, so she put her services on hold while they were gone. They pre-paid for a baseball package, but since they are not home to use it, so she would like a refund for the amount she paid for that package. They told her that they are not going to and don't have to give her a refund for that. The consumer is requesting that refund for \$163.23 for that package that they are not using.

Ticket: # 2691919 - re relocating ISSUES PROFESSIONAL RESPONSE PLEASE

Date: 8/8/2018 10:58:57 AM

City/State/Zip: Bridgeport, Connecticut 06604

Company Complaining About: N/a

Description

Hello,

once again in connecticut new york city area we fans are noticing that-

WJLP 3 for a 5th time IN COURT attempted to improve or move there RF signal,why is this one most popular channel beeing refussed ?.can you not allow them to move there tower to one trade center ? the hight will improve signal...without changing.

when FCC relocates wccc20 farmington ct cw affiliate to 33.1 WJLP presently uses 33.1 both channels will have issues.. yet again

WPIX C 11 also years ago filled a complaint request to boost signal..forgetting that wbre pbs rf 11 which wpix 11 shares is the main issue not location of transmitter suggested request is allow WJLP CW WPIX 11 to be moved to one trade tower and then relocate to RF UHF...this will eliminate issues both cw affiliates air baseball hate to loose ...

WABC 7 New york city i ve read they had been granted permission to boost there power from 34 killowatts higher...another network that would bennifit by moving to one trade tower to improve signal without the true need of boosting..or relocating.

WNET 13 plans to move to 12 from 13 still to low power to pick up from ct 9 stories high...WNET needs to relocate back to UHF or move towers to one trade tower heard that wnbc 13 will be..

just explain to me why WJLP 3 METV the most popular is such an issue to relocate or move WZME TV 43 was a perfect spot till they removed METV ...

Antenna tv cw 11.3 fox 61 .2 farmington ct again cannot recieve due to pax 31 shared 31 or 34 RF signal

why FCC blocking these channels METV 3 FOX 61.2 antenna tv please give a a realistic answer why?..

these channels have no legal access to stream live..

please clairify to me why the most popular are beeing blocked or

refused to improve or relocate...

telling me to watch another network is not a proper response

Ticket: # 1882939 - Complain for LOUD, OBNOXIOUS, ANNOYING, AGGRESSIVE, CONDESCENDING, ARGUMENTATIVE content late at night AND ON THE WEEKEND EVERY WEEKEND

Date: 8/26/2017 4:53:47 PM

City/State/Zip: Orland Park, Illinois 60462

Description

ESPN WMPV-AM 1000, every single night, late at night and on the weekend participates in hate crimes designed to 'drive people crazy'. Intimidation, harassment and discrimination are illegal in regular society, and they should not be allowed on the radio. This Radio station particularly, the Baseball Announcers who was on the show between 2:00-4:00pm on Saturday 08/26/2017 encourage discrimination and CRIMINAL ACTIVITY in the city of CHICAGO. There is no reason why the laws should not apply to radio personalities, and encouraging criminal activity all the time. When a company is selling advertisements, they should not cause personal injury to people who are their consumers in order to produce their product (advertisements). ESPN WMPV-AM 1000 talks about 'selling weed' and puts rumors about someone 'cheating on their wife' and they encourage these types of behaviors. They also get excited when using the terms 'someone got shot' and then sell advertisements in order to profit from complicity in criminal activity. THE FCC NEEDS TO PROSECUTE WMPV-AM 1000 FOR FRAUD, HARASSMENT, DISCRIMINATION and STALKING. This is not a part of my community and ESPN WMPV-AM 1000 is a major influence, NEGATIVELY. MY LIFE WOULD BE FAR BETTER IF THIS COMPANY DID NOT EXIST.

Ticket: # 2710791 - Direct tv sales promotion promise not kept acct (b) (6)

Date: 8/16/2018 11:55:48 AM

City/State/Zip: Holmes Beach, Florida 34217

Company Complaining About: Directv

Description

(b) (6), we were contacted by direct tv sales rep that made several promises to get us to switch carriers. We were promised 2 years of MLB baseball and NFL football for 2 years at no charge. We have called several times and they will not resolve the issue. I have times, dates, people we talked to and an interesting video on CBS news that shows AT&T and Direct Tv have done deceptive practices to million of new customer. Please help me

Ticket: # 2716423 - Sporting Events Blackouts

Date: 8/19/2018 3:10:43 PM

City/State/Zip: Las Vegas, Nevada 89149

Company Complaining About: Dish Network

Description

We are Seattle Sports fans living in Southern Nevada. We cannot understand why every time we try to watch a game televised from California it is blacked out on Satellite. For example, last night we are watching the Seattle Seahawks playing in California and the game is blacked out 10 minutes after it begins. I was thinking the entire game would be shown but then it blacks out 10 minutes after beginning (This is a cruel tease for Diehard fans).

Even baseball games out of our market (IE Houston Astros) are blacked out for no apparent reason.

What's also odd is that the same rules don't seem to apply to Hockey games. Not once do I recall a Golden Knights game against the LA Kings in Los Angeles being blacked out??

This is an infuriating situation since we are paying for these channels but more than 50% of the time the broadcasts are unavailable in our area.

Maybe someone can give us an explanation for this . Is it being televised for sale in our market somewhere else in our local market?

If so we would like to find out??

Ticket: # 2743292 - DirecTV / MLB Extra Innings Package

Date: 8/31/2018 11:50:56 AM

City/State/Zip: Kansas City, Missouri 64113

Company Complaining About: Directv

Description

I moved into a nursing home on August 11th. I was repeatedly assured by DirecTV that I would be able to get an add on package for MLB Extra Innings so that I could watch baseball. I paid \$125 for the package. DirecTV has installed the cable but has not turned on the MLB Extra Innings package. After weeks of waiting, 2 service visits and countless phone calls to incompetent customer service reps, I still don't have my MLB extra innings package. This company has extorted money from a sick and elderly person in a nursing home and it's disgusting. I expect a full refund of the \$125 I paid them for services they have failed and refused to provide.

Ticket: # 3160515 - criminal buyout EMF of WYAY 106,7FM Gainesville,georgia

Date: 4/1/2019 12:36:21 PM

City/State/Zip: Duluth, Georgia 30096

Description

EMF illegally bought WYAY 106.7FM gainsville,Georgia 1 to stop the broadcasting of ATLANTA Braves baseball games for 350 million listeners

2 to stop conservative comments political views for 350 million listeners

Main reasons EMF confides they did this

Ticket: # 2824229 - No Cable

Date: 10/5/2018 3:49:24 PM

City/State/Zip: Castor, Louisiana 71016

Company Complaining About: Directv

Description

On 9/10/18 I talked to Direct TV about a upgrade. The technician came to do the upgrade on the 20th. Our TV worked fine for 2 days. On the 23rd, the TV said that there is no connection to the server. There was no bad weather that day or any reason that the TV should have been disconnected. I called Direct TV on the 23rd and I was told that I couldn't get an appointment until the Oct. 5.

Direct TV said they would be to my house at 12 noon on the 5th. I waited until 2 and called Direct TV and I was told that my appointment was cancelled. There was no reason stated in the notes. I am told that my appointment will now be 10/12/18.

My husband has the NFL ticket and has been missing all the football and baseball games. I am paying extra for this feature that I am not getting. I am paying over \$200 a month and I should not be charged for all this lost time. I was not having any problems until I tried to upgrade and it seems to have been a mistake. I feel that I am not a priority and my business is not that important. I would like a credit and repair. ***CTR396-phone***

[Ticket: # 2778974 - MLB TV Indecency Complaint](#)

Date: 9/18/2018 9:25:38 AM

Description

I've been liaising with Major League Baseball in regards to their placement of an advertisement which is inappropriate for young viewers and have received an unsatisfactory response. This is the first advert I have ever seen on MLB.TV and it begins with a gun to the head of another man and continues along that theme.

This ad appeared without warning and has genuinely upset my 2.5 year old boy. He looked at me and began to cry. I'm not a particularly soft or emotional person, but I'm left with the sensation I failed my child and I'm confident I'm not alone. Can you help?

For further detail, I had purchased a subscription to the previously ad free Major League Baseball digital channel and was very surprised to see their first advertisement to be something so profoundly violent and impacting to an audience of all ages. The age rating on 'Destiny 2: Forsaken' is 13+, yet this ad is featured without warning. Considering the number of viewers that are likely below 13 years old, the scope of this violation is vast.

Please see my brief correspondence below. I would like an explanation from Major League Baseball why they thought allowing this advert to be played on their subscription channel is acceptable. I was not given an opportunity to purchase ad free service, nor was I alerted there was content which would be age sensitive.

Thank you,

(b) (6)

Ticket: # 2818719 - Inappropriate Content TBS

Date: 10/3/2018 11:26:08 PM

City/State/Zip: Fort Worth, Texas 76244

Description

There is a lot of garbage and disturbing stuff on TV. But you would think watching baseball would be safe for children.

NOPE!

I turn on @TBS to watch the New York Yankees and Oakland AthleticsOakland play. What do I hear? Some woman screaming about her "Vagina Muscle" while another tosses her a bottle of muscle relaxers?

I don't know what the Federal Communications Commission allows but, I mean who at TBS thinks this is appropriate, or even funny for that matter? Would you talk this way in front of children? Would you speak that way at work?

I really would like to know what person is in charge of approving this content. Guess we'll tune in some place else.

Ticket: # 2820701 - Bob Romanik - KQQZ-AM

Date: 10/4/2018 3:09:43 PM

City/State/Zip: Aurora, Colorado 80247

Description

I am writing to express my shock and disgust over a segment on Bob Romanik's program which aired on September 28, 2018. Over the course of a 2 minute and 20 second segment which he spent haranguing the Black community's allegiance to the Democratic Party, he used the n-word 8 times and disparaged hard-working African Americans as substance abusing criminals. He made references to not understanding Black American's being upset with systemic racism as they should be happy with their "blunts, bottles of Muscatel, and weed." In that same segment, he also claimed that Republicans have not made further inroads among communities of color because they fear being "robbed." This sort of racism, vitriol, and hate has no place on public airwaves (or anywhere) and Mr. Romanik should be removed immediately. I lived on Scott AFB for several years in the 1980s, which is near the community of Belleville, and many of my fondest memories include listening to Cardinals baseball games on KMOX or easy listening on Majic 108 FM, but I never heard anything as vile, demeaning, or cruel as what I heard from Bob Romanik. He should be removed from the air immediately and KQQZ fined for allowing this to be broadcast.

[Ticket: # 2825164 - Loud Commercial](#)

Date: 10/5/2018 11:04:35 PM

City/State/Zip: Washington, District Of Columbia 20010

Description

The commercials are way louder than baseball game. Especially the Bank of America ones.

[Ticket: # 2828328 - LOUD Commercials](#)

Date: 10/8/2018 6:01:58 PM

City/State/Zip: Newbury Park, California 91320

Description

Continuously during the Baseball playoffs, the noise level between the game broadcast and the commercials were vastly different. Each commercial required an adjustment of the volume. It was beyond slight. It was annoying and disruptive.

Ticket: # 2826709 - Comercial Volume

Date: 10/7/2018 10:40:10 PM

City/State/Zip: Rancho Palos Verdes, California 90275

Description

It's October 7th, 2018, I'm watching playoff baseball on channel FS1 and the commercial Volume is significantly louder than the game. The game volume is at 20 and I have to lower it to 13- a notable change for my tv- on every commercial break to make it make it manageable. The most recent commercials include, but are not limited to, Audi, eBay, RedBull, Pepsi, and just about every other brand. Please take care of this, thank you.

[Ticket: # 2835507 - Xfinity/Comcast charge on bill](#)

Date: 10/10/2018 10:21:24 PM

City/State/Zip: Marietta, Georgia 30068

Company Complaining About: Comcast

Description

There is a \$124.99 charge for MLB Extra Innings that was never made or ordered. Me, my husband, and my 90 year old mom live in the house. We don't even watch baseball!!!! I called to ask for it's removal and they refused profusely saying that I ordered it.. I have not ordered this and. Either has my husband or my mom. She barely can use the remote...

Ticket: # 2843761 - MLB playoff broadcasts limited to cable providers

Date: 10/15/2018 11:22:08 AM

City/State/Zip: Naugatuck, Connecticut 06770

Company Complaining About: Frontier Communications

Description

Playoff broadcasts rights were sold to TBS, although TBS ONLY broadcasts those playoffs through cable connected providers. Not only is it the antithesis of modern communication through direct to internet service streaming or pay per view subscribers, it serves to limit the ability of MLB baseball to provide service to it's fans and subscribers, and seems arbitrary and discriminatory to those not held hostage to a cable. If TBS Only provides service to cable companies, it is proper for MLB to provide other broadcast avenues. Even MLB.com blacks out these games. I don't mind paying for the right to watch, however this provides transmission to SOLELY cable users. Please note, that altho I am a subscriber to internet through frontier, I was denied access to these transmissions because I am not a CABLE tv subscriber through the service. So the issue is with TBS.com limiting transmission to landline cable operators.

[Ticket: # 2843355 - TBS completely crass after bosox vs astros](#)

Date: 10/15/2018 12:05:56 AM

City/State/Zip: Oakland, California 94611

Description

After ALCS Boston/Houston Baseball Family-appropriate programming, TBS ran "The guestbook" with the theme of a porn star trying to fake her status with a child while the porn star was high on weed brownies. I am not a prude, but this was way over the top. Notable quote "pleas don't finish on my face." Intentional mixing of porn, kids, and drugs is reprehensible, especially during prime time after playoff baseball.

Ticket: # 2857069 - Comcast charging more than authorizing from my checking account, refuses refund

Date: 10/19/2018 7:51:25 PM

City/State/Zip: Olympia, Washington 98501

Company Complaining About: Comcast

Description

Good Afternoon,

To whoever is reading this letter, thank you so much for taking the time for me to hear me out and my utter frustration with Comcast and their terrible service.

Recently I have had an issue with Comcast, as I stated above. I have been a longtime customer; it shows since 2009, that's when I bought my home, but even before then when I was renting an apartment. This means that I have spent thousands and thousands of dollars through this company using their services.

On 10/06/2018 I came home and my service had been interrupted due to nonpayment. Fair enough, I have recently moved and share a mailbox with the people I now rent my home from. Most of the time I check my billing online, but with the recent move and being a mom of 2 young boys, super busy, this one slipped through the cracks. I called Comcast and got their automated service, always a terrible experience, and proceeded to go through the questions and prompts to make my payment. At this time it stated that I owed \$274.43. How the heck is this?? I at this point only have internet with Comcast as their service is so expensive and we are rarely home, my oldest travels almost year round for baseball. The automated system asked me if I wanted to pay the full amount, press one, or the past due amount, press two. I had only budgeted at the time for the \$98.91, so I pressed the past due amount ONLY. I only authorized Comcast to take \$98.91 out of my checking account, because that would have left me just over \$300.00 for gas, groceries and a little extra until my next payday. It is expensive to raise kids today as most of us know and \$300.00 goes really, really fast these days. Ok, so again I only authorized Comcast to take \$98.91 out of my checking account. The automated service then asked me how I would like to pay, asking if I would like to pay with the card on file. I did not want to pay with the card on file so I pressed option two and went forward with giving my updated debit card number. I made the payment and the authorized system confirmed the amount that I was paying and I requested it to send me a text message confirming my payment. Easy peasy you would think... Just after I got off the phone with Comcast's automated system I received a text confirming my payment, but it was confirming that Comcast was pulling \$274.43, the entire amount due, which on my bill said it wasn't due until 10/07, I paid 10/06 and wanted to know why my new bill was \$175.52 instead of the \$98- ish that it was supposed to be. I was exhausted at this point and still had to make my kids dinner so I decided to call Comcast back first thing in the morning and attempt to talk with a live person to get it cleared up. I called Comcast back the next day, Sunday, October 7th at 8:51 AM and spoke with a man. I explained myself about NOT authorizing the amount they pulled and that if it did pull it would leave me about \$40 ish in my bank account, but I had purchases pending so it would actually take me negative. The man on the line was very polite and said he understood and would put a request in for me to get my \$175.52 back, credited back to my debit card. That it would take 3-5 business days, but I should have it back into my account by 10/12/2018 at the latest. Friday, October 12th came and went and I still did not have the money returned into my account and I had 3 payments pending. I was lucky enough to pull some funds from my tiny savings account to save myself from getting three NSF charges. On 10/14/2018, Sunday, I called Comcast back and inquired

why I had not received the money back into my account as I was told I would. I was then told by the woman, who worked for Comcast, that my request had been denied, that since I technically owed the additional \$175.52 that they would not return it back to my card. I explained to this lady that first off I DID NOT approve the amount that was pulled and legally they cannot keep money from anyone that has not approved funds to be pulled. This is entirely wrong, illegal, unethical and completely unfair. I asked why I didn't receive a call explaining any of this to me as I have been waiting an additional week for my funds to be returned to me. I literally depend on this money for groceries for my two boys. I asked about the balance forwarded from another account 4813, must have been from my previous account, but nobody could answer this question and with the new request to get my money refunded to me, I was told I would receive a call back with the explanation of where they additional \$76.70 came from on top of my current amount due of \$97.95. When I log into my Comcast account I cannot see any bills for April, May, June, July and only a new bill for August when I moved, which was the past due amount of \$98.91, which was the new amount for my new account. If this doesn't make sense, I can see from Sept. 2017 through March 2017 and then there is nothing. Then when I moved in August and transferred services it started a whole new account, weird, and my new amount is \$98.91. At this point nobody can see why the 4 months are missing and where the \$76.70 is coming from because I believed I was paid in full. So, this new lady, customer service rep, promises that someone will get back to me and she will put another immediate refund request in. Today, 10/19/2018, I have checked my account and still I have not received my refund. I called again this afternoon and that gentleman, Ken, said he understood where I was coming from, when I yet again explained myself and my frustrations of nobody being able to explain the forwarded charges, why I don't have access to past bills and why I was charged from something that I DID NOT authorize. He promised to call me back and hours later I still have not received a call or refund. I feel extremely frustrated and sad and have spent way too much time on something that should not be this time consuming. Ultimately I was given an option through Comcast's automated service, a service that they offer and need to back, that took an amount of money out of my checking account. Ultimately this amount would have to be paid, I get that, but I only authorized \$98.91 NOT \$274.43 and not have someone be able to even explain where the forwarding charges came from. It disgusts me that HUGE corporations are able to take money from people busting their bums to get by. I did not authorize the amount that Comcast pulled out of my account and by the time that this grievance gets looked at I am sure it will be past the time for my past due amount. I don't really know what I want at this point as it is two weeks after Comcast's error. I want my \$175.52 back like I was promised, but it would be past due by the time anyone does something about this correspondence. I want a phone call from someone that can actually do something. I want to know who denied my refund request, twice, and why they were able to do that when legally I did not authorize Comcast to take the amount out of my account and why did nobody call me back the three times they promised they would. Again I am beyond frustrated. There are such limited options when it comes to providers with good internet service so I feel somewhat stuck with this company. When I think of all the suites I have purchased from Comcast's "suites" it makes me ill. I just want what is right to happen. I apologize for the rant and the "rabbit hole" that rant has taken me/us down. I just want to be heard and for someone to realize that this situation is NOT ok. Thank you so much for your time.

(b) (6)

[Ticket: # 2859611 - privacy or wattages hurt and uncoppied homes](#)

Date: 10/22/2018 1:01:04 PM

City/State/Zip: Fort Myers, Florida 33908

Description

and dangers to myslef and wiretaps used contacted teh FBI and htank you forgot the operator number here stalked to alkes reg library today wiretaps maybe used or covert in ourhomes they are ours. do not bother the locked boxed hooose HUD remassa through radio waves, etc hurting me in teh wattages. 16121 and chelsea and ohio state and wisconsin police for here? the library of congress help here washingont DC thanks you Det Brett L and MLB for MILBhere Boxtan RED sox and for TWINS terr. it hurts fantasy baseball BASEBALL or spansih help here. needed assap SOS MIA.

Ticket: # 2863315 - TV Billing

Date: 10/23/2018 2:30:26 PM

City/State/Zip: Wharton, Texas 77488

Company Complaining About: Directv

Description

I would like to file a complaint against Direct TV. I have a bundle package with them (AT&T). My problems began about a year ago. For the first 6-8 months, they were billing my credit card, so I never saw the statements until after the fact. I am almost positive the bill was supposed to be around \$160/ month. Every month for the past 4 months I have attempted to call Direct TV to get them to explain why my bill was so high. Each time I call they do nothing to help me & I cannot understand them, as their first language is not English. They can never explain why my bill amount is so high. I went from paying about \$75/month for Dish Network to paying almost \$170/month for Direct TV. I attempted to cancel the auto-payment option & asked them to send me paper billing statements. I then started to experience what I believe to be overbilling. I have addressed this issue with the Public Utilities Commission as well. About 3 weeks ago my TV was cut off, so I called them & had to provide a credit card number over the phone to get it turned back on. They told me I hadn't paid my bill & stopped the auto-pay. I also called my credit card company to make sure they payments would no longer be auto deducted. My current bill is \$274.83. I was charged a late fee, a phone transaction fee & a Direct TV restoral charge. I believe that they have been overbilling me for the last 3 months. I would like a detailed explanation of my complete bill. They are totally unresponsive & cannot help me. They refuse to let me speak to a supervisor or even provide a name. They have people working for them that will do absolutely nothing to help the consumers. The only sports I watch on TV are on the MLB baseball & the NBA basketball. I would like the auto-pay to be removed from my account for good & a proper explanation/break down of my bill. ***CTR400-phone***

[Ticket: # 2875884 - Loud commercials](#)

Date: 10/27/2018 9:27:43 PM

City/State/Zip: Rochester, New York 14615

Description

There have been a number of very loud commercials on FOX network during the MLB postseason. On Oct. 27 at approximately 9:20 PM EST, a Mary Poppins commercial aired that was considerably louder than the volume of the baseball game.

Ticket: # 2883429 - Violence on television

Date: 10/31/2018 8:56:19 AM

City/State/Zip: Greensboro, North Carolina 27409

Description

I am wondering, in this extremely violent culture of American living in the continental U.S., why the FCC tolerates violence broadcast on television, cable and otherwise. Specifically: the Jerry Springer show and its spinoffs where guests are encouraged to engage in violent attacks with bouncers on stage to break up the fight after it has been encouraged, fomenting discord. Then there is the issue of fights on live television in sports: bench clearing baseball brawls, NBA fights between players in most games, hockey brawls, NFL fights. What is this saying to the children watching these events, brought to these events? Must a parent describe to his 10 year old why a bunch of grown men charge the field at a baseball game and fight? Why do the police present at these events not enforce the law of battery when they witness it right before their eyes? And since black on black crime is a major problem all over this country why is it ignored when it plays out regularly in NFL and NBA games? It is indecent for this problem to be ignored. I have 20 years experience in the trenches of the criminal justice system as a lawyer and 2 in the public schools and too many, far too many youths, aspire to pro sports instead of an education. Your agency is low key and other than dealing with internet expansion most do not know what you do. I would like to see fines levied against broadcasters of violence and shows like Jerry Springer should be taken off the air, or attempted, so this nation starts confronting its glorification and addiction to violence. Respectfully, (b) (6) -Florida licensed attorney.

Ticket: # 2918906 - Problem with Spectrum TV

Date: 11/14/2018 6:14:12 PM

City/State/Zip: Marina Del Rey, California 90292

Company Complaining About: Spectrum

Description

A few months ago when had that planned power outage, after power was restored, certain channels on our dvr/cable box were knocked out. If we tuned to those channels, all we got was a blank screen. So I contacted Spectrum and they sent out a technician. The technician told me that he could replace the cable box but I would lose all the things I recorded. I didn't want to do that.

So he suggested I use my xbox (which I hardly ever use) to download the Spectrum app and tune into those channels there.

We tried that for while and I have to say it was a very inconvenient way to watch tv. Then sometime last month Spectrum was having technical issues with the app and it came at a very bad time - during the baseball playoffs prior to the World Series. The picture kept freezing and then it would go black with a message to call Spectrum for support. They just told me they were working on it. So during that time, we just followed the Gamecast play by play on the ESPN app on our iPhone. We were unable to actually watch the baseball playoffs.

I called Spectrum to ask if there was another solution. The customer service rep told me they'd send me another box.

I could use the older one to watch what we previously recorded and use the new box to watch tv. I asked him if there was an extra charges for this. He said, NO.

So I connected the new box they sent me and it wasn't working. I called Spectrum and they got it to work, but now the older cable box wasn't working.

I called them back, and now they tell me they can activate the older box but we'd have to pay an extra \$11.75 per month to keep the two boxes.

I explained the situation to him and he told me the previous customer service rep gave me incorrect information about not having to pay an additional fee. He also told me the DVR was not designed to save recordings. It was just designed to record something if we're not home, watch it later and then delete it. What? I never heard of such a thing before. So I asked to speak t his supervisor.

The supervisor admitted that they've had an issue with these boxes in terms of power outages knocking out channels. So I asked him, since they already know their equipment is faulty, why do I have to pay extra per month? In my view, this is their fault, not mine.

He said that there is nothing he can do,. Those are their rules. He also told me they are working on a cloud app to be able to transfer saved recordings from one box to another, but they don't expect that to be available until sometime next year.

So I'm reaching out to you to see if there's anyway you can contact Spectrum to see about not charging us extra for the second box, since this is not something that is our fault. Nor are we trying to pull a fast one by trying to get a second box free for another tv. Not at all. I'm being very honest about the situation I just described. Their boxes can't handle power outages. What happens when we have another power outage and more channels get deleted from the new box they sent me? The way I see it, their equipment is faulty and we shouldn't have to be penalized for it.

I have written them about this on November 7, 2018. As of today, November 14, 2018, I still haven'r back from them.

Meanwhile I now have a bill where I used to pay \$12.76 (for additional service that is not included in our monthly rent package.) My current bill is now \$31.69. I think they are being very unfair.

Ticket: # 2922898 - Conspiracy Between Two Entities to Defraud the Consumer

Date: 11/16/2018 1:08:56 PM

City/State/Zip: Elizabeth City, North Carolina 27909-3275

Company Complaining About: Directv

Description

Living in northeastern NC, 45 minutes from southeastern VA, I am in the Mid-Atlantic region for local news, weather and sports information, coming from the Washington, DC/Virginia viewing area [whose sports teams are the Washington Nationals (baseball), Capitals (hockey), Wizards (basketball), and Redskins (football)], via the Hampton Roads, VA demographic area and I purposely subscribe the largest programming package containing the sports channels that provide my viewing of these preferred sports teams (mentioned above) which was totally possible until late last week (11/10/2018). Included in the programming package are several Comcast Sports Net HD channels and my favorite teams have been viewable on Comcast Sports Net HD channel numbers 640-642 until last week, when I tuned into the channel(s) and a notice showed/s up with a "721" code, which according to the satellite distributor means that I have to now have to pay for certain sporting events on those channels, but I already pay for those channels through my programming package. Upon several contacts with the distributor, I am told that I am not in the demographic area for the Washington Wizards broadcast according to the FCC, and that I would have to purchase the NBA League Pass, but I think this is a ploy for me to pay extra money for the NBA League Pass in order to view the teams that were previously available for viewing. Please investigate this, because they are asking me to pay for an extra package that I should not need and I think it is a conspiracy to defraud and take advantage of the consumer. Thanking you in advance for your looking into this matter.

[Ticket: # 2390305 - Commercial loud](#)

Date: 4/19/2018 2:59:28 PM

City/State/Zip: Commerce Twp., Michigan 48390

Description

Wallside commercial is very loud on Fox sports Detroit HD 201
April 19, 2018, 2:30pm during the MLB baseball game.

Ticket: # 3158407 - Re: [FCC Complaints] Re: Aint it fun

Date: 3/30/2019 4:07:04 AM

City/State/Zip: Anderson, California 96019

Description

This is a follow-up to your previous request #2636338 "Aint it fun"

But at the end of the song she says thelmas crying to your mama cause i just said sang the song and she stole it and i got hit in face with baseball bat and bowling ball as she sung it why she said that

[Ticket: # 2573690 - FCC non-duplication blackout on WPIX](#)

Date: 6/18/2018 7:48:51 AM

City/State/Zip: State College, Pennsylvania 16803

Company Complaining About: Comcast

Description

Comcast carries WPIX. I watch the baseball games which are aired about 1-2 per week. At 7pm the games are interrupted by an FCC non-duplication blackout. Very annoying especially at the end of games airing at 4pm. Why does this happen and can it be fixed?

[Ticket: # 3225072 - Loud Commercials on YVOKH](#)

Date: 4/30/2019 10:29:17 PM

City/State/Zip: Broken Arrow, Oklahoma 74014

Company Complaining About: Cox

Description

Watching baseball on Fox sports coverage on channel 3, yurokhd. On Apr 30 2019. Commercials, especially Mathis brothers furniture, were much louder than the program . This was from 8-9:30 PM

[Ticket: # 3303463 - Graphic violence](#)

Date: 5/31/2019 8:12:45 PM

City/State/Zip: Los Angeles, California 90061

Description

Univision (ch 34 in Los Angeles) shows strong graphic violence on their 5 pm show "Primer Impacto". I've seen corpses, murders, and just now a woman was hit over the head with a baseball bat.

Ticket: # 2723891 - MLB Home Territories

Date: 8/22/2018 4:18:23 PM

City/State/Zip: Niagara Falls, New York 14304

Company Complaining About: Mlb.tv

Description

I am a subscriber to MLB.tv which costs over \$100. For this I get the ability to watch all out of market games. The problem is that where I live (the Buffalo, NY Market) 4 teams claim me as their home territory. I have complained to the teams but they told me that Major League Baseball chooses these territories. I understand that the New York Mets and New York Yankees are locally broadcast on cable networks so blacking that out for MLB.tv subscribers makes sense. However the Cleveland Indians and the Pittsburgh Pirates both have their games blacked out with no other option. There is no television broadcast available where I live, and I pay for the right to watch these games. So why is it impossible for me to do so. I believe that Major League Baseball should not be allowed to blackout games to paying subscribers to their product when no other option is available. I do not think a team 213 miles away and a team 238 miles away should be blacked out.

Ticket: # 2979161 - Optimum Billing

Date: 12/13/2018 11:56:59 AM

City/State/Zip: Edison, New Jersey 08820

Company Complaining About: Optimum

Description

Consumer has called cable company and has a baseball yes sports channel she is paying \$7.97 a month and have requested to have it removed and the cable company is telling her no. Consumer is not on any contract so the consumer wants the channel removed, the consumer is 90 years old and on a fixed income.***CTR403-Phone***

[Ticket: # 1764096 - interference with my radio](#)

Date: 7/7/2017 9:56:03 PM

City/State/Zip: Keyesport, Illinois 62253

Description

I listen to the cardinal baseball games on my radio and any where between 7:50pm and 8:40 pm someone around here has something they turn on that makes my radio go into a squelching noise. you can't hear a word on it.

Ticket: # 1385673 - Inappropriate commercials during daytime sports broadcasts

Date: 1/8/2017 12:56:39 AM

City/State/Zip: Lake Oswego, Oregon 97035

Description

This is more of a general complaint rather than a specific event, and not specific to just NBC, although the issue was blatant today. I have 5 year-old twins who love to sit and watch football games, baseball, etc with me on the weekends. HOWEVER, there are entirely too many VERY frightening commercials that are allowed to air during these events. For example, in just the 12pm NFL game today, there were commercials for Resident Evil and Sleepless, which were terrifying to my 5yo son. The trend of scary commercials in sports broadcasts has become so prevalent that when the games start to transition to commercials, my son runs from the room whimpering, even as we try to pause or fast forward for him. We should be able to watch daytime sports (before 7pm) as well as major sporting broadcasts at anytime (i.e. MLB playoffs, NFL playoffs, etc) live without the fear that it will give my children nightmares for weeks. Is there anything in process to investigate these types of commercials? This happens EVERY game and I can't believe it is even allowed. This is WAY more traumatizing that what we currently consider 'indecent' - which is not traumatic for younger kids.

Ticket: # 1390348 - a commersial

Date: 1/10/2017 9:51:50 PM

City/State/Zip: Eureka, California 95501

Description

i put a fake time cause i dont know a commersial that had a guy exersizing with a kid on his neck and back at the end he does jumping jacks with his dong flopping up and down at her face level
i complained before about a girl showing her underwear but i remember it was,me i did a bunch of commersials recently before returning to my alias but i lost a briefcase with a bunch of secret service cia fbi military police judges dea attorney and health investigator and more id cards and i think my pretend sister stole it she came over to a secret house and i was a guy and i wouldnt let her in and she thought that my baseball bat in my hand behind the door was a girl i was holding back but im gay after it got stolen i went back to the family undercover as a girl again and i got really raped and i think body parts taken and the sisters are wearing my dicks i had put up inside me up in them cause i wont fuck them i own belvita and am all 3 of the ones in the first and second hottest guy in the office and the lady sitting and the one that says something under camoflage and im all 3 hes using a leaf blower to spin himself on a chair crap i tried to hurry but i kept misspelling and i forgot oh and one they hurry and clean up the yard of decorations and a mcdonalds commersial i wouldnt smile at school and one i say you dont look a day over 70 or 80 but i think some people replace me knowing im incapacitated and a bunch of my companys and products china has and people are against me my thing would go over there to erase hottest i tried to fix a word and it wouldnt go back but if its me or another person showing underwear it offended me if its another girl but i can see if it offends others if its me , im the girl on top picture im a little down the streetvfrom a office building i own and own all the clothes ik im selling that girl put her head on my body on the lower pictures im the two people in the last picture i am on the goarmy.com website where it says officers , hottest

Ticket: # 1382018 - Optimum Cablevision Packages and Prices

Date: 1/5/2017 4:07:00 PM

City/State/Zip: Kinnelon, New Jersey 07405

Company Complaining About: Optimum Cablevision Acquired By Altice Usa In 2015

Description

The cheapest Optimum package that includes Yes Network (Yankees Baseball) is the Optimum Value for \$64.95. The basic cable package is \$13.95. If we want to watch Yankee baseball, I have to buy the Value package which costs \$50 per month more than the basic cable! I've spoken with the Optimum complaint area and there is no other way to gain access to the ball games. It is a big difference between the basic cable and the first tier price for "so called premium channels". Something has to be done about consumers having to pay high prices for channels they don't want or ever watch. It truly is a rip-off. When enough consumers complain, maybe someone will start to listen and change things.

Ticket: # 1400456 - WTOP FM Washington, DC Sports Commentator

Date: 1/17/2017 12:46:31 PM

City/State/Zip: Chantilly, Virginia 20151

Company Complaining About: Wtop

Description

The sports commentator, Dave Johnson, uses extremely loud sound clips of professional game broadcasts during his sports news segments Monday to Friday, from 5:00AM to 10:00 AM, every hour on the 15 minute and 45 minute marks. The clips he chooses are very strident, especially of hockey games, basketball games, and baseball games. Drivers listening to the morning traffic and weather have been known to be startled in such fashion that accidents have been narrowly missed when these screaming persons suddenly come on the air. The charge of screaming is factual not literal. The volume level of these sound bites violate the Commercial Advertisement Loudness Mitigation (CALM) Act. These sound bites do not follow the rule requiring broadcasts to have the same average volume as the programs they accompany. This has been ongoing for quite a while. Let me know if you need more details.

Ticket: # 1410243 - Subliminal political message during news broadcast

Date: 1/22/2017 6:08:10 PM

City/State/Zip: Mogadore, Ohio 44260

Company Complaining About: Time Warner

Description

On 1/22/17 just after 8AM WEWS Ch 5 News was airing a teaser prior to the commercial break about an upcoming news story about how many Presidents were from Ohio. It showed a series of pictures of former Ohio Presidents and during the last photo there was a momentary image where a Trump "Make America Great Again" red baseball cap was superimposed on the head of one of the former Presidents. At first I thought it was my imagination, but using the DVR I was able to back up and see it flash again. I finally looked at it frame by frame and captured the image on my cellphone camera. I also took a video of it playing. Isn't there any ban on using subliminal political messages in TV News programs?

Ticket: # 3059480 - Cable TV

Date: 2/16/2019 6:34:23 PM

City/State/Zip: Manalapan, New Jersey 07726

Company Complaining About: Optimum

Description

If I want to watch my favorite baseball team, I have to buy an entire "package" of channels for \$50 more each month. I should have the ability to just add that one channel a la carte, and not have to pay for all these other channels in the package I don't watch. Thank You.

Ticket: # 1422898 - Comcast and Yes Channel Dispute

Date: 1/28/2017 3:52:45 PM

City/State/Zip: Middlebury, Connecticut 06762

Company Complaining About: Comcast

Description

This will be the second baseball season that Comcast will not be broadcasting the Yes channel resulting in no Yankee games. The two entities while arguing about money spend unnecessarily blaming one another. This a very frustrating situation for NY Yankee fans. In addition there has been no drop in rates since the channel has become unavailable. Yankee fans are stuck between two greedy entities. Can the FCC exert pressure to get this resolved?

Ticket: # 1431422 - black outs of services that I subscribe to

Date: 2/2/2017 11:16:52 AM

City/State/Zip: Elkton, Maryland 21921

Company Complaining About: Comcast

Description

I am a resident of Elkton Maryland , I have Comcast as a cable TV supplier. I left the Philadelphia area in 2012 , I am considered to be in the Comcast Mid/Atlantic service area. My local teams are the Washington pro teams and the Baltimore pro teams. due to that I purchase the center ice package from Comcast for approximately 145 dollars a season. Up till this year I have had no blackouts that I can recall. The last few weeks every Philadelphia flyers game has been blacked out on my cable .My wife and I have spent hours and hours of time on the phone and on the computer trying to just get my teams on TV. I would gladly pay more to be receive the Philadelphia Comcast channels but apparently this isn't an option. It is the most frustrating event in my life , I am a sixty year old sports fan that although its expensive I don't mind paying to see my teams . I also subscribe to the extra innings package for baseball .

Ticket: # 1445795 - Direct TV

Date: 2/9/2017 1:11:30 PM

City/State/Zip: Ft. Worth, Texas 76115

Company Complaining About: AT&T

Description

Every , 1st of February Diectv goes up and this time it's \$8.00 more a month. First situation is a charge for Regional Sports Fee of \$3.63 I have complain about this but no reasonable answer. I don't care for any sports anymore because it's money, money money no sports in it unless your a gambler. Wrestling, Boxing, Football, all have money pots and no sports anymore. (ex. Baseball is the best of 4 out of 7. Why in the hell do we need to play 7 game against the same team? So sports (any) is not my cup of tea. I would like them to take this one fee off. The other three are \$21.00 a month to rent boxes. I have paid for these boxes 20 times over and only had to replace one box. Another fee is Advance Receiver HD and Advance Receiver DVR at \$20.00 a month for both. I have not changed my Receiver at all but I get all these charges. It's a total of \$44.63 for just for extras. I believe this has to stop and some control over these fees. I am a Disabled Veteran and 67 years old. This being my main entertainment they keep taking and taking. Hopefully you'll look into the charges and find out if they are legal. If not roll them back? I like the one about buying your own box keep it up. (b) (6)

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Ticket: # 3243275 - MLB Local Blackout on Hulu

Date: 5/6/2019 10:49:00 PM

City/State/Zip: Des Moines, Iowa 50309

Company Complaining About: Hulu

Description

I am trying to watch Chicago Cubs baseball games on Hulu that are being broadcast on local channels included in my package like NBC Sports Chicago and my local ABC and Fox stations. After speaking with Hulu Support, I believe these games are being improperly blacked out based on Major League Baseball's blackout policy. I should not be blacked out from watching the Chicago Cubs on Hulu in my home via Amazon Fire Stick.

Ticket: # 1451177 - Several issues

Date: 2/12/2017 8:44:37 PM

City/State/Zip: Smyrna, Georgia 30082

Company Complaining About: Directv

Description

Install tech talking about her drug habit and asking me for property in my home. Install done incorrectly, receivers do not work properly, cable is not buried and is sitting on my grass in my yard. Install took 5 hours without burying the cable and it was a wireless setup, no holes had to be drilled. After speaking to three reps before deciding to move forward with DirectTV and all three telling me my bill would be EXACTLY 125, that was it total, the first bill I get there is a regional sports fee. I pay for football, I didn't get the soccer, we don't have a hockey team, so I guess its a baseball fee? They argued that the email they sent stated that they all three lied and that I had 24 hours once receiving that email to cancel my order. I explained that I had not seen that email and especially not within 24 hours and they basically said tough luck. I've asked them to remedy the situation including fixing the receivers, burying the cable, and fix the billing issue. I've spoken to four representatives since Friday two of which hung up after asking to speak to their supervisor. The fourth said that I was in the queue to have a supervisor call within 30 minutes to an hour. As of today (Sunday 7:45pm) I have still not received a call.

Ticket: # 1468878 - Directv regional sports program that I'm paying extra for

Date: 2/22/2017 3:13:21 PM

City/State/Zip: Lawrenceville, Georgia 30046

Company Complaining About: Directv

Description

I live in Georgia and I pay to watch SNY TV , Msg networks located in NYC. I'm receiving notices stating I have to pay for NY Mets baseball on SNY and NY Knicks on msg networks even though I'm already paying extra as part of my DirecTV premium package

Ticket: # 1474831 - neighbors ham radio interferes with local AM stations on radio

Date: 2/25/2017 1:15:46 PM

City/State/Zip: Saint Peters, Missouri 63376-6723

Description

The neighbor on the street behind us moved in around September 2016, since that time we have not been able to pick up KMOX (AM 1120). We have lived in this house for 18 years and had no problem prior picking up this signal. We listen or listened to Cardinal Baseball and Mizzou football on this station. We are no longer able to do so.

[Ticket: # 3262803 - TV closed captioned](#)

Date: 5/13/2019 2:08:29 PM

City/State/Zip: Simi Valley, California 93063

Company Complaining About: Directv

Description

I watched the ESPN Special Edition Sunday night, Monday night, and Wednesday night baseball games. I'd need to see those information, score that blocked from the closed captioned scripts. I couldn't find a way to shift those CC over TV.

Ticket: # 1696838 - Complaint for HARASSMENT, DISCRIMINATION AND INTIMIDATION, BULLYING, AGGRESSIVE, CONFRONTATIONAL FRAUD ON A 8 MILLION PERSON NEWS BROADCAST

Date: 6/10/2017 7:34:17 PM

City/State/Zip: Orland Park, Illinois 60462

Description

ESPN Radio WMPV-AM 1000 has been encouraging it's viewers and selling advertisements, encouraging that anyone and everyone who watches ESPN Radio and engages in DISCRIMINATION against me, (b) (6) will gain their listeners fame, reputation and friends by making derogatory remarks about me, my family and my co-workers and employers for over ten years. Today on the Tigers and Red Sox Game broadcast on ESPN Radio, the Announcers of the game who's names I do not have, have made references to GRAPHS, because I work in a graphite factory, they made EXXA-GERATED comments about being 'WAY OUT THERE' because my boss's name is Mrs. OATES, and have hired analysts to give their sports reports to use Catch Phrases from all the accomplishments I have made ON MY OWN WITH NO ASSISTANCE during my life. While I do feel that all of these statements are WRONG. I WILL NOT DISCUSS THEM AT ANY TIME AND FOR ANY DURATION. ESPN RADIO has been and is CONTINUING to Harass me, (b) (6) and my friends, co-workers and family on JUNE 10, 2017. I have no affiliation with ESPN RADIO or with Major League Baseball. And I have nothing to contribute to their show. While I WILL NOT TOLERATE DISRESPECT, I have no requirements to provide assistance to a company I have no interest in being affiliated with, and will not provide any assistance regarding their problems. THIS IS HARASSMENT. I DO NOT WANT MY INFORMATION PLACED ON THE RADIO. PARTICULARLY WHEN IT IS WRONG. I AM NOT AFFILIATED WITH ESPN RADIO AND WILL NOT TOLERATE MISREPRESENTATION AND HARASSMENTS OF MY Friends Co-Workers and Family on the Radio.
GOODBYE!!

Ticket: # 1522149 - Blacked out MLB games

Date: 3/23/2017 5:22:56 PM

City/State/Zip: Quincy, Illinois 62305

Company Complaining About: Dish Network

Description

(b) (6)

Why is Major League Baseball allowed to restrict the viewing of it's games to certain broadcast areas ? I live in Quincy, Illinois 62305 and I cannot view WGN TV Chicago White Sox baseball games on DISH TV. However, they are available on DISH TV in Springfield, Illinois. I contacted DISH TV and they told me to contact the FCC. It seems to me that the FCC should have the authority to require these cable/satellite companies to make these games available to everyone or nobody.

Ticket: # 3402738 - pricing of package offered MLB network

Date: 7/18/2019 7:29:49 PM

City/State/Zip: Constantine, Michigan 49042

Company Complaining About: AT&T

Description

Wanted MLB package. They insisted I pay for a whole season when in fact the baseball season is half over. They charge \$127 per season. I said I should be only charged for 1/2 of season forward. Customer service person ask her supervisor if I could have 1/2 off. He said no. This is price gouging on AT&T's part. Please take action on AT&T price gouging. Thanks, (b) (6)

Ticket: # 1514609 - Dallas/Ft. Worth channels no longer carried?

Date: 3/20/2017 4:11:19 PM

City/State/Zip: Pottsboro, Texas 75076

Company Complaining About: Cable One

Description

Dear Sir/Mam:

I am very disappointed in the Cable One Service from Sherman, TX. I understand recently that they purchased the TV Cable of Grayson County. I live in Pottsboro, Texas but I commute to the Dallas Area daily. Since the purchase, they have cancelled all of the Dallas stations that we were receiving. Since I work in the Dallas Area and the majority of people in NTX cities commute to Dallas, we need the Dallas/Ft Worth channels to keep up with the road construction and weather conditions for Dallas/Ft. Worth area. I really hate the idea of having to change my service to Dish or to Direct TV, but I am being pushed to that point with the lack of concern or care when I voice my concerns to the Sherman, TX office.

Across the border in Calera, OK, I have friends there that get the Dallas/Ft. Worth channels. I do not understand why that option has been dropped from our area. I will also have more concerns when baseball season starts and will I be able to watch the Texas Rangers located in Arlington, TX. I am an avid Texas Ranger fan and also own season tickets. They are often played on the Dallas/Ft. Worth channels. Without the local, Dallas/Ft. Worth channels, this is putting a huge burden on me and my family.

Ticket: # 1544836 - Comcast Unacceptable Service**Date:** 4/4/2017 9:33:50 AM**City/State/Zip:** Joppa, Maryland 21085-4118**Company Complaining About:** Comcast

Description

I'm trying very hard to keep my emotions out of this, but to say we're more than extremely upset with the manner in which we've been treated by Comcast is an understatement. We had a technician arrive a week ago to discuss relocating the cable line to accommodate new construction. He put in a ticket, and advised we'd likely see a crew in 4-6 days. We were to be called first to ensure we'd be home, and the crew is supposed to discuss the project with us before starting. Comcast will have to use a missile to bore under our driveway to deliver cable to our dwelling. 332 cable is to be used due to distance from road to house. We were all in agreement. Unfortunately, a few days after the technician visit, a tree trimmer dropped a branch which cut our existing Comcast service. We called on Saturday and were told that we were already scheduled to have a crew arrive Monday between 8-10 AM to do the work. Great! We'll forego the Final Four, and the Hockey game, but we'll be back up for Baseball opening day and the NCAA national championship. Well Monday 10AM came and went. We called Comcast and were told, "the guys got a late start and are on their way and should be there in an hour." 11am came and went. We called again at 12:43 and Comcast told us, "their truck broke down but are on their way." When we questioned why they needed two hours to find another truck, we were told, "and there's an outage in the area." We then received a call on our home phone (my cell is the only number listed on account) from the Escalation Office. We were told that because the crew is a subcontractor, no time could be assigned but that they will be at our house that day. Still no one showed or called to keep us apprised of the situation. We wasted a whole day waiting for a crew to show and still today no Internet or television. I have now incurred additional costs on my cell phone because overage in data. Also because of no TV, we went out to watch the NCAA game and were hit by a deer causing extensive damage to my car costing me \$500 in deductible. This morning, Tuesday, a gentleman from Quest arrived to mark utilities. Inter esting. How come we were scheduled by Comcast to have a crew arrive to install new cable on Monday, but utilities weren't marked until Tuesday? Still, no communication from Comcast to tell us when to actually expect the crew that are to confer with the homeowner before they begin work. We've got to take our car to the repair shop, and can't sit here for another day waiting for no one.

Ticket: # 1568760 - My Tv show interference illegally

Date: 4/16/2017 8:30:02 PM

City/State/Zip: Acworth, Georgia 30102-7643

Company Complaining About: Directv

Description

At my tv show was interference with illegally with a illegal device the can talk through the host voice us all could of interference saying profanity sacrilegious and racism say the n-word the Tdj,Bill Winston. the 2016 Olympic,NFL,College football.NBA,little league baseball, i have evidence on my nest.cam the next door neighbor the piat is responsible i stop watch tv HHS,HUD is investgata

[Ticket: # 1575899 - Repeated CALM Act violations](#)

Date: 4/19/2017 9:43:26 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game was much louder than the volume of the baseball broadcast.

[Ticket: # 1578103 - Repeated CALM Act violations](#)

Date: 4/20/2017 5:40:16 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial break during a three-hour baseball game was much louder than the broadcast of the game.

Ticket: # 1568918 - Loud Ads

Date: 4/17/2017 8:34:13 AM

City/State/Zip: Gibbstown, New Jersey 08027

Description

i would like to put the many ads together as it will take me less time.

this is happening all the time on comcast and it should be stopped. spend sometime over the weekend and just stopped writing them down (too many loud ads).

1. station CSN 847 at 6:52pm on 4/14/2016

watching Phillies baseball

Xfinity Streaming app

2. station espn 850 4/15/2016 @728am Toyota ad

7:50 am Discover Colorado ad

3 station espn 850 watching NBA basketball 4/15/2016

rk kia at 8:39 pm

xfinity x1 signup at 8:39

4 station TNT 825 watching basketball 4/16/2016

at 8:34 pm Startz ad

at 8:35 BMW ad

5. station ESPN 850 watching baseball 4/16/2016

rk kia at 9:37 pm.

xfinity ad at 9:38

stopped after this as it is just too much

[Ticket: # 1578114 - Repeated CALM Act violations](#)

Date: 4/20/2017 5:43:55 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial break during a three-hour baseball game was much louder than the broadcast of the game.

Ticket: # 1581430 - Volkswagen, "Birds and Bees" commercial

Date: 4/22/2017 8:24:40 PM

City/State/Zip: Larkspur, Colorado 80018

Description

Volkswagen is showing a very sexual commercial that makes it okay to have sex in the car. My twelve and ten year old girls were watching baseball in the early evening, when they saw this commercial. The girls wanted to know what was going on I never the car, why the car was rocking back and forth, and why another kid appeared in the commercial. They then wanted to know if it was sex, they and my husband and I were very uncomfortable. Now my daughters think that sex in cars is okay and also a way to have children. My daughters that are under the age of 13 should not have suggestions about sexual activity. Take it off the air immediately.

[Ticket: # 1671560 - Theft of intellectual property](#)

Date: 5/28/2017 12:13:16 PM

City/State/Zip: Phenix City, Alabama 36867

Company Complaining About: Cable Tv Of East Alabama

Description

Mlb baseball la dodgers versus the Chicago Cubs. Ay ya ya. Theft if intellectual property and new uniforms designs. That was supposed to be patented as well but thanks to career criminals it's not. And I have no career so what do we have johnny? We have nothing.

Ticket: # 3410616 - Sirius XM Satillite radio

Date: 7/23/2019 10:29:20 AM

City/State/Zip: Los Lunas, New Mexico 87031

Description

unethical selling practice. Lied and told me I would be getting the MLB baseball package and I am not getting this product!

[Ticket: # 3447154 - Dish Network Dispute with Fox Sports](#)

Date: 8/7/2019 9:57:22 AM

City/State/Zip: Madison, Georgia 30650

Company Complaining About: Dish Network

Description

My satellite provider, Dish, is having a dispute with Fox Sports over fees. As a result I can not watch my favorite baseball team on Fox Sports South. I am locked into a contract that will cost me \$340 to break. Dish is being unfair to it's customer's because they know we can't break our contracts to go to other providers to see our favorite teams.

[Ticket: # 1750004 - CNN deliberately airing false information.](#)

Date: 7/1/2017 2:13:02 PM

City/State/Zip: Pelzer, South Carolina 29669

Description

Due to the recent undercover videos showing CNN has a culture of publishing false information and the FCC is tasked to prevent such, I demand that the FCC do their job. Punitive action needs to be taken against them, their actions are dangerous to our democracy and some of their false statements can lead to radicalization of people on the edge like the Congressional baseball shooter.

Ticket: # 1810789 - Lies DirecTV to get subscriptions

Date: 7/28/2017 4:12:38 PM

City/State/Zip: Chesapeake, Virginia 23322-1260

Company Complaining About: Directv

Description

I subscribed to DirecTV two years ago. Their advertised price versus my current cable company led to my decision. When I called them I was given confusing, conflicting information from operators. I called them for 4 days spanning at least 7 hours prior to subscribing. One lie to get me to join was I like baseball. They found out through conversation I wanted NY Mets games. I know there is MLB Extra Innings programming. I said that made the package too expensive. I was told they had much cheaper regional sports packages, of course which NY was one. I live in VA. They told me for 20% of the baseball package I could see all the Mets games by getting this package because the package contained SNY the Mets network. I said I believe I won't get the games, it'll be blacked out cause MLB certainly gets their money. She said no ill get the games. Not believing her I asked to speak to her supervisor. He assured me I will get ALL games and programming as if I lived in NY and had this cable channel. He said the MLB package is good if you want all the games but if you want a particular team this is the route. Well fell for it and of course no games were shown on SNY through DirecTV. I was given the great perks and price for yr 1 and eventually told the price for year 2. However I subscribed with direct payment from checking account to save money. I was told after the first year and was given a sate to call and say that I gave completed my first year. Since I had direct pamends and my payment history will be fine they will give me huge savings off this very high quote for year 2. I was told this numerous times. After first year I called when instructed and the operator knew nothing of what I was talking about. She said let me look for current specials and found five dollars off a month. I was told I could expect a savings of at least \$25 per month when I called after the first year. Yet another lie to get me to join. I was also told that after I completed the two year requirement the DVD-R was mine to keep even if I left. I just went to leave. I completed my obligation. The operator said I must return that. When I told her what I was told to join she admitted hearing that often but it isn't true. I couldn't believe I was again lied to and they were making no attempts to rectify this. I didn't sign up for DirecTV through a private dealer. I joined through the company directly.

I asked the woman for a managers name and phone number to discuss my situation. I was told that there wasnt any line to them and that they are not here to speak to me. I asked for the mailing address of a regional manager in my area. She put me on hold. When she returned she said that they don't have a physical mailing address and that I should address any complaints through a link on their general Web site. Management will never see that nor would I receive any resolution. They did everything possible to prevent me from taking my complaints past the operator or the Web site. The lies that got me to subscribe cost me a good amount of extra money, and were completely unethical. I have found a private forum where I see this is common practice. Please assist me in if not rectifying my financial losses due to the lies to get me to subscribe at least the name and contact information of the regional DirecTV Customer Service Manager in SE VA. Also if there is any class action suit please advisend me of this as well. Thank you very much.

Sincerely,

Ticket: # 1830090 - Comcast Cable

Date: 8/6/2017 1:46:50 PM

City/State/Zip: Inkster, Michigan 48141

Company Complaining About: Comcast

Description

As a disabled Senior, living in a senior Section 8 housing building. I want to say that it is insane that our government has allowed cable companies to get as crazy as they have gotten. I have basic cable, internet not speedy, I do not stream or do a lot of downloading, and a simple Nationwide plan for home phone. My special is up on the 13 the of this month and was just informed that before taxes and fees, my new bill will be \$180.00. Once the fees and taxes are added on my Comcast will be just under \$20.00 less than my rent. I am home bound, have no family that visits, get out to see a doctor , do not drive due to disability. Basically my life consist of my baseball games, my TV programs and being able to stay in touch with friends online. Now I have the option of medications, groceries, rent, or keeping my connection to the outside world. I just do not understand how with local channels not having outrageous fees, how is the cable company allowed to charge the crazy prices they charge. This is a High rise building and if possible I would go with a satellite but due to the location of my apartment, my only option is Comcast. Do I want to eat, take my medications or keep my Comcast. I am spoiled because I need my cable and internet, otherwise why even be here anymore. If I was not on Oxygen and have to use a walker, I think I would do what I seem to be seeing more often these days. Seniors that are forgotten go for a walk and never come back. At least it would be something to do with my time without TV and internet.

[Ticket: # 3428213 - tv channels taken away](#)

Date: 7/30/2019 1:44:17 PM

City/State/Zip: Sun City West, Arizona 85375

Company Complaining About: Dish Network

Description

we signed contract for \$90 per month for 24 months-after 6 weeks of service they dropped local tv channels and local baseball games-they gave us a local antenna for the top of the set but it does not work-we want to cancel the contract as they are not holding up their end of the contract-they refuse to let me off without a \$400 penalty-i think this should be waved if they can not hold up to contract

Ticket: # 1913757 - Billed for a fraudulent service

Date: 9/10/2017 7:50:47 AM

City/State/Zip: Wellington, Ohio 44090

Company Complaining About: Directv

Description

When I logged in to pay my September 2017 satellite bill, I found that my account balance stated I owed 225.28. My normal bill is 119.58. I called customer service and asked for assistance with my bill. The person I spoke to told me that my bank had disputed 99.95 and that was why my bill was 225.28. I looked at my online banking portal and saw that my August payment of 119.58 had been processed by my bank on 8/16/-7 and there was no fund reversal. She told me that I needed to talk to my bank that she couldn't help me. I asked to speak to her supervisor and she said they would not be able to help me either. I asked her to still get me a supervisor. I waited on hold for over twenty minutes and was then disconnected. While on hold I had placed a call to my bank call in center. My bank's account representative confirmed that the only activity with Directv was my last payment of 119.58 on 8/16/17 and that there had been no reversal. She then dialed directv so that we could have a conference call. The next person that I spoke to stated the same thing about the reversal. My bank representative explained that was not correct and that directv needed to correct my account or she would be filing a dispute. We were placed on hold several times while the directv representative attempted to review my account. He insisted several times that my bank reversed a charge which my bank representative reiterated that was not the case. He finally came back on the line and stated there was a pay per view ordered on the internet on 8/26/17 and that payment had been disputed on 9/5/17. I explained that I had not ordered pay per view and I was not even home on 8/26/17. My husband and I were at the Cleveland Indians baseball game with friends for our anniversary. My bank again stated that I had not placed any payment for 99.95 on my bank account. We asked for a supervisor. The supervisor had to call back. At this point I had been on the phone for over 1 hour regarding this issue. When the supervisor called back I explained the scenario and he went on to question me about the fight and why I disputed the charges. I told him I had just explained that I did not make the charge or dispute it. The pay per vid was not ordered by me or anyone in my family and that furthermore the account that paid for then subsequently disputed that payment did not belong to me or anyone in my family. I told him I wanted it removed from my account. After much argument back and forth, I explained that I had been an AT&T customer for 15 years and a directv customer for almost three years and had never ordered pay per view. I also pay over 400.00 per month between the two services and have always paid my bills. I asked him to resolve the issue or would he rather I take my business elsewhere. He finally agreed to remove the amount from my account and said he would send a confirmation to my email. He also recommended that I change my password, due to the person fraudulently using my account. I thanked him and hung up. I logged on to my account and changed my password. The call ended around 10:40 pm EST and at 7:45 am EST I still have not received an email correcting my account. When I logged in to my account it still says I owe 225.28. The only information I have for the supervisor is Mike-Senior account representative. I have now spent hours disputing a fraudulent charge and subsequent reversal that is still not resolved.

Ticket: # 1920403 - DirecTV

Date: 9/13/2017 3:13:02 PM

City/State/Zip: Charleston, Illinois 61920

Company Complaining About: Directv

Description

I use DirecTV as my satellite provider. Last year at the beginning of the Major League Baseball season, I was charged a premium on my monthly billing (approx. \$50/mo for six months) which I did not authorize. In fact, I declined the offer before the charges were advanced to my bill. This year, I was charged a premium on my bill, which I did not authorize, for the National Football League premium channel. As with the 2016 charge, DirecTV insisted that "because I had once had a premium sports channel that it was simply an automatic renewal". I informed them that I had never been a subscriber to any premium sports channel. Eventually, after investing a significant amount of my time in very argumentative heated exchanges, they reversed the billings in both cases!

Because of those two instances, plus what happened in just the last few days, I'm filing a complaint against them. What happened now is that I had asked for a discount on my billing - to receive a reduced billing amount similar to what they are charging new customers. (I'm paying more than double what a new customer would be paying for the same level of programming I have.) They agreed to give me a \$30 monthly discount for the next 12 months. They did not tell me that by taking that discount, I would be automatically entering into a 12-month contract. There was no mention of a contract requirement in order to receive the discount. I repeat: There was no mention of a contract requirement in order to receive the discount.

I contacted them to cancel my service immediately. They informed me that there would be early termination fees payable, because I was "in contract". I told them to reverse the \$30 credit, which they did immediately, and their agent told me that I was no longer under the contract, and that if I were to cancel the service, there would be no early termination fee. No penalty.

Today, I contacted them again to conclude the cancellation, and I spoke to a different agent. I learned that, although the credit to my account had been removed, I was still 'in contract' for another 12 months. At this point, they're telling me that they'll submit my request to cancel without penalty fees to their so-called "resolution team", and that they will notify me of their decision within 72 hours.

I did not authorize my entry into a 12-month service contract, and they have withdrawn their promised \$30 credit to my monthly billing - yet, somehow, they insist that I still am obligated to buy their services for another 12 months - or pay a \$165 penalty for early termination. Mind you, a penalty for termination of services which I did not authorize!

This organization is widely known for unethical business practices just like the ones I've described above. When will the FCC begin demanding that they follow full and fair disclosure in all matters?

Ticket: # 3090223 - DIRECT TV

Date: 3/3/2019 9:53:28 PM

City/State/Zip: Milton, Florida 32570

Company Complaining About: AT&T

Description

In the country we only have three choices for TV. (1) over the air, (2) Direct TV, or (3) Dish Network. I have AT&T / Direct TV and I like to watch sports, particularly Baseball, NFL/NCAA and NCAA Basketball and some NHL. I discovered today, when I wanted to watch a NHL game Jets @ Bluejackets, and received an error code of 721. I called customer service, and they stated to watch NHL, MLB, NBA, NFL I have to order the separate packages ON TOP OF THE PREMIER where I pay over \$300. Now if I want to watch baseball, I have to pay around \$165 ON TOP of my \$300 bill! I already have the channels per the DIRECT TV channel lineup from my programming file at Direct TV/ATT.COM. It seems like now they are nickel and diming me, knowing that they have a monopoly in this region. They will not even bring AT&T Uverse about 1/4 mile from SR highway 89 to my home! Very upsetting that we allow this to happen.. I want my sports channels that I ALREADY pay for with the PROGRAMMING that is already displayed on guide...

Ticket: # 1575056 - MLB Extra Innings and DirecTV/MLB

Date: 4/19/2017 3:06:26 PM

City/State/Zip: Cedar Rapids, Iowa 52404

Company Complaining About: Directv

Description

Last Wednesday I purchased MLB Extra Innings game package commercially from DirecTV for \$1067.85 for the first time with the expectations and reassurances via DirecTV that I would be able to broadcast all Chicago Cubs

baseball games to the customers at our family sports bar and grill. Our sports bar is located in Cedar Rapids, Iowa, three and a half hours from Chicago and we've already experienced 4 Cubs game blackouts since last Wednesday, a total of 7 days now.

Four games blacked out in 7 days. Why surrender over \$1000 for that? What's the advantage from a business perspective?

We pay \$40-plus a month for the CSN Chicago channel because of the Cubs. We have DirecTV Commercial Choice Plus package, an added charge, so that we get MLB Network...for the Cubs.

Cedar Rapids is considered a Chicago market (as is Milwaukee, Minneapolis, St. Louis). Since we are considered "local" to Chicago, why aren't we being treated as such with being able to view/broadcast all in-market/local games? Makes sense, doesn't it? If we are being blacked out "locally," then one would think that the way to view these blacked out games is.....MLB Extra Innings game package via DirecTV. Problem has to be solved, right? Not even close.

Where is the avenue to watch the Chicago Cubs games for our sports bar? If MLB Extra Innings is advertised as that avenue yet isn't that avenue, then why in the world would ANYONE purchase this package? What is the incentive to buying the MLB Extra Innings package? The answer: there is NO INCENTIVE. They're (DirecTV/MLB) taking consumer money and not delivering the product. It's very deceptive. They're advertising is misleading and fraudulent.

So, why would I or any commercial establishment pay \$1000 or more and advertise to its customers a product that does not deliver and do what you were informed it would do? I or you wouldn't. Had I known that we would NOT know whether or not we'd be able to broadcast a Cubs game until the game started I would have NEVER purchased this package.

I do not care about the Yankees, Dodgers or other baseball games; I want and need the Cubs on television at our sports bar for our customer base. I purchased this game package just for the Chicago Cubs and DirecTV informed me before I agreed that I would get those Cubs games. Once again, promise not delivered but money taken.

I am extremely angry with this as I feel I've been misled with the expectations of MLB Extra Innings. I think the advertising of MLB Extra Innings is deceptive and fraudulent.

Further insult is that not only is the team (Cubs) that we paid to watch not available, neither is the Brewers, Cardinals, Twins, or White Sox. So, five other MLB team games are blacked out despite paying \$1067.85. Again, why would anyone pay for that? DirecTV doesn't let you know those things until you find out for yourself. In other words, when it's too late.

I called DirecTV today (04/19/2017) at 8:05 am AZ time to request a full refund. After speaking with them for nearly 50 minutes, they would not reimburse me a full refund. They said they would refund me \$816.00 for what is six days of "trying" to use this product/package. I found that paying \$251.85 for six days worth of games, three of which were blacked out, to be unacceptable and informed them that I would only pay a pro-rated price of six days. My offer was not accepted. My next move will be filing a claim with my credit card.

The only resolution for me is that I want our sports bar to be refunded \$1067.85. I want my money back for purchasing this awful, deceptive, and misleading package. But...this has to be stopped by you, the FCC. This cannot be allowed to continue. I hope you take this matter seriously as consumers are being deceived of this false advertising and fraudulent product known as MLB Extra Innings. Thank you.

Ticket: # 1563190 - Sports Package

Date: 4/12/2017 9:23:38 PM

City/State/Zip: Columbia, South Carolina 29229

Company Complaining About: Directv

Description

I ordered the Sports Package from Directv. I was supposed to get 40+ channels which included SNY, a NY Mets TV broadcast channel, along with a few other Baseball team channels. Direct also offers a MLB Package where you pay to see all MLB Teams games. The games are always broadcast on this package, therefore you will never see a live broadcast game on a channel that is included in the Sports Package. SNY broadcasts near 80% of the Mets games, as they are the teams channel. Directv will not allow you to see these games on SNY, even though they are broadcast on them, because they want consumers to purchase the MLB Package. That is deception and unfair to people who want to watch a game that is broadcast on a channel you are already paying for. I called to find out why I was receiving an error message while trying to watch a game. This is how I found out what they are doing, forcing customers to pay for a baseball package. I was told, as long as the game is broadcast on these package channels, they are blocked out on the Sports Package that I am paying for. The only reason I got the package was to watch Met games.

Ticket: # 1584055 - Pricing dispute and not honoring my contract

Date: 4/24/2017 5:42:26 PM

City/State/Zip: Carrollton, Texas 75006-2205

Company Complaining About: Frontier Communications

Description

April 24, 2017

On April 20, 2017, I called Frontier Communications to add an additional service to my existing bundle - the MLB Extra Innings package for \$164.99 - paying in 4 monthly installments of \$41.25.

I spoke to Travis and asked many questions. He looked over my account and my equipment and said, no problem, we can add that to your existing services and it will start in 24 hours.

I had a two- year contract thru Sept 2017 for the Preferred HD TV package, including phone and internet. Verizon Fios grandfathered me into this package. (Another runaround and debacle)

Travis put me on hold and came back and said it is taking a little longer to go through - can I call you back? I said, that is ok - I will wait on hold. About a minute later Travis got back to me and said everything went through and you will be able to watch your out of market baseball games on April 21, 2017. I said, I want you to add notes in your system that if in a few days if I can't see the teams I'm interested in -I want to cancel the MLB package with no charges or repercussions. He said no problem. I said that is great - thank you so much.

About an hour later, I received a voice mail from Travis saying that he had to cancel my MLB Extra Innings order because it removed my original pricing off my Preferred HD bundled services (Phone, TV, Internet) in which I was under a two-year contract.

(Lie #1).... The order Travis placed never processed completely while I was speaking with Travis live...if the order went through, as he said, he would have told me about my pricing falling off, and I could have discussed it with him further and avoided additional lying and aggravation from Frontier reps.

So, I call back and of course get a different rep - Mark, he was a smooth talker - I explained what happened from above and he said - Oh- I can get you a better bundled package - it will be cheaper with more channels and then I can add your MLB Extra Innings package...

Being the skeptical consumer and dealing with cable providers before - I again asked many questions - and said what is the cost and will I lose any of my favorite channels? Where can I find this "deal" and the channels on your website? He said, oh you won't find it on our website its "special promotional pricing"... He quoted me \$ 87.00 dollars for this Extreme HD package - (Keep in mind - I do not even have an HD set-top box) and he assured me that all of my channels would be there. I said to him that I want you to put notes in your system that if my channels are not there - I want credits. In addition, if this package is more money than my existing package, I want my old bundled service reinstated at the same contract price.

He said he typed notes in the system - but they aren't there - it's a standard practice of cable providers.... Mark said my new services including the MLB package would start within 24 hours - April 21, 2017.

Lie #2 - After searching I found the channel lineup for both the Preferred HD and the Extreme HD and I will be losing approximately four of my favorite channels that I watch all the time.

Lie # 3 – It's more expensive than my preferred package and has less channels!

I called back a third time on April 20, 2017 - and spoke to a Shelly - she went over my account and said if the rep promised you those channels and they are not there - we will give you a credit. She said she talked it over with her supervisor and said I would have to call the next day, as the new order hasn't processed yet. (I found that peculiar, but said ok.)

Lie# 4 - Again, there were no notes in the system pertaining to my previous calls on April 20 from Travis or Mark.

I called back on April 23, and spoke to a woman named Scotty - I told her I could not get the MLB Extra Innings on my TV. She said my new services wouldn't start until May1, 2017. I was told they would start within 24 hours of my original call. Moreover, I asked her what the price was for this new Extreme HD services – she could not give me an exact amount and told me several different prices. I explained to her what Mark quoted me. Again, there were no notes on my account pertaining to my conversations with Travis, Mark or Shelly.

Lie # 5. I said do I need a different set-top box? She said no it will work on May 1. Mark and Travis said it would start on April 21, 2017.

I explained again what Shelly told me and asked to speak to Scotty's supervisor - you all know what you get when you ask to speak with a supervisor - more runaround. She could not get her supervisor on the phone so she transferred me to a woman in the "saves" department.

Chyvyonne (don't know the spelling) she called me a liar and could not tell me what the Extreme HD package would cost me - she said your bill hasn't generated and it's scheduled to start on May 1st. So that's like going to a restaurant and seeing three different steak options on the menu and until I order one and eat it – then the waiter would generate the bill and I would then know how much the steak dinner cost.

Here is the bottom line – I want my Preferred HD back with a new two-year or longer contract for \$ 84.97 not including taxes - along with the MLB Extra Innings package! If my main set-top box is not compatible with the MLB Extra Inning package, I want a new box over-nighted at no charge and no monthly rental charges either.

As a loyal Frontier subscriber, I will order the MLB package every year – (This is an upgrade) – I am spending more money with you.

I did not ask to reduce my services – if that were the case, you had better believe – Frontier Communications would charge me an early termination fee and tell me I am breaking our contract. Am I right? - A contract is a two-way agreement...

Thank you for your time and prompt attention in this matter.

Sincerely,

[REDACTED]
[REDACTED]

Ticket: # 1549881 - MLB blackouts

Date: 4/6/2017 5:42:00 AM

City/State/Zip: Fuquay Varina, North Carolina 27526

Company Complaining About: Masn

Description

My issue is the following; I am a Philadelphia Phillies fan, I live in NC. The Washington Nationals and Baltimore Orioles have claimed NC as "home territory". First, there is no way anyone would drive 5-6 hours one way to watch a baseball game. Second, I have a MLB.TV subscription, I am paying to watch baseball. I am not able to watch any games between the Phillies and Nationals. They play about 18-20 games a season. My complaint is simple, I am paying to watch there is no difference if I am paying for HBO or Pay Per View. Again this goes back to I am paying for a service and not getting that service. Would this not be the same thing as paying for satellite radio and not getting the service?

[Ticket: # 1626193 - Inappropriate commercial for children](#)

Date: 5/6/2017 7:42:48 PM

City/State/Zip: Jbmdl, New Jersey 08641

Description

The Viagra commercial plays at times when children are watching TV and talks about using it for sex. We are watching the baseball game on TV at 7:30pm on a Saturday. This is wildly inappropriate.

Ticket: # 1659328 - Verizon billing for MLB package

Date: 5/22/2017 12:42:33 PM

City/State/Zip: Maplewood, New Jersey 07040

Company Complaining About: Verizon

Description

I was incorrectly billed for a baseball package about a year ago. After many phone calls, it was removed. But then just recently I was billed for the renewal of the package, which we hadn't wanted to begin with. I've made numerous calls to Verizon, and each time the representative assures me the charge will be taken off, but it has not. A supervisor today said the credit could not be processed. We never signed up for this package, and certainly expected that there would be no automatic renewal of it after our first complaint. I have notes from each of my calls, including date and time.

Ticket: # 1702721 - Complaint for HARASSMENT AGAINST CHEMIST

Date: 6/13/2017 10:47:40 PM

City/State/Zip: Orland Park, Illinois 60462

Description

890 WLS Sells Advertisements frequently to harass, annoy, irritate and bother chemists on a daily, bi-daily, weekly, and bi-daily basis on their White Sox games in order to sell advertisements. While discrimination against a group of working professionals is illegal, the sales of advertisements encouraging the firing and creation of rumors involving chemists' careers in order to sell advertisements is FRAUD. 890 WLS frequently sells advertisements encouraging people to fire working professionals who work as chemists, because 890 WLS enjoys selling advertisements in order to profit from working professional's loss. Pat Hughes' and his lackey on the broadcast of the White Sox games frequently personifies his players, which are paid by the White Sox and Major League baseball, giving them personalities which represent real life persons and citizens which have real jobs. Pat Hughes Enjoys to watch people get fired from their regularly paying jobs in order to sell advertisements on his program. The broadcast of these items on a Wednesday night is both inappropriate, but also harassments and finally FRAUD for 890 WLS and also for the Chicago White Sox. While there are certainly paid employees that work for The White Sox and 890 WLS, Pat Hughes frequently references, harasses and influences in an inappropriate manner, people that DO NOT WORK FOR his company. THIS is wrong. I am tired of hearing about it on the radio. THE FCC MUST INTERVENE TO CORRECT THIS ISSUE RIGHT AWAY. MY right have been violated by the FCC, by 890 WLS and by the CHICAGO WHITE SOX. I will not be HARASSED, INTIMIATED AND PRESSURED AT HOME. AT ALL FOR ANY DURATION OF TIME.

Ticket: # 1712011 - Falsified and un-confirmed "news"

Date: 6/19/2017 12:38:42 AM

City/State/Zip: Longmont, Colorado 80501

Description

CNN, Msnbc, PBS, ABC, FOX, CBS, And NBC seem to have agendas with everything they report. Whether it be racial tension, political leanings and dealings, gun control (when Chicago, the most gun controlled city has more shootings and death than anywhere) I want them to mention every side. All of the news is biased. Pbs was saying that a state was leaning toward Democrats more because they have more black people. I know this to be biased and false. I do not appreciate the biased and falsified news because there are people like the shooter at the Republican baseball practice that take what the news says seriously. If they are being biased and falsifying reports or getting reports illegally. That is no longer a news station. Please reform media. All of it. We the people will reform it if you do not. We have stopped watching. More and more stop everyday. We see it. Please look into it further as it is a public interest to the people of the USA

Ticket: # 1727714 - Not satisfied with the sales area I am in

Date: 6/25/2017 2:26:43 PM

City/State/Zip: Marienville, Pennsylvania 16239

Company Complaining About: Dish Network

Description

Dish currently has me in the Pittsburgh sales area. This area is at least 100 miles south of the area I am in. Weather/storm alert coverage (severe storm warnings or tornado warnings) is of no use as are the news channels and entertainment channels and local channels. We are closer to Lake Erie than Pittsburgh and the weather is very different in the 2 areas. Cleveland, Erie or Buffalo would be a better sales area. I understand the reasoning that I was put in this area. However, I don't watch football, baseball or basketball which I think is one of the reasons for blackouts in areas. I would much prefer to be in one of the above areas as the information found on the local channels is much more important then the Pittsburgh channels. I am hoping there is a way to get me out of the Pittsburgh sales area and into an area that would be a much better match.

Ticket: # 1732422 - Cox Communications

Date: 6/27/2017 4:09:47 PM

City/State/Zip: Baton Rouge, Louisiana 70817

Company Complaining About: Cox

Description

ESPN channel has been out of service since the SEC games for college baseball and now with the National finals. I have been waiting for a lineman to come out and fix it at my house. Cox sent techs to my house at the end of April and again on 6/24/17 and both times; I was told that the problem is outside by the road in the COX green boxes. NOONE has come to fix it. NOW I am told that many people are complaining of not having ESPN Cox channel 35 also and that a lineman cannot come to my home until 6/29/17. I suspect that maybe it is to encourage people to purchase pay channels to watch the college world series. ESPN is included in my monthly service for COX cable; I should receive the services I pay for. A few of other channels are scrambling as well. Please check into this for me.

Ticket: # 1733391 - CNN

Date: 6/28/2017 3:22:57 AM

City/State/Zip: New Holstein, Wisconsin 53061

Description

CNN is a premier news outlet that constantly espouses conspiracy theories as truth. This has led to a major distraction of our top law enforcement agencies.

Per FCC guidelines

The FCC's rules prohibit holders of broadcast licenses from broadcasting false information concerning a crime or a catastrophe if:

- the licensee knows the information is false; and
- the licensee knows beforehand that broadcasting the information will cause substantial "public harm." The public harm: (1) must begin immediately and cause direct and actual damage to property or the health or safety of the general public; or (2) divert law enforcement or public health and safety authorities from their duties.

James Hodgkinson, was a individual who opened fire at a congressional baseball practice. Over 60 rounds were fired, wounding multiple people. James Hodgkinson was an individual who was radicalized on false information.

CNN's reporting is not fact based and has on hundreds of occasions broadcasted fake information or manufactured false information.

To solve this problem, reprimand their company or yank their license

Ticket: # 1750102 - Complaint against CNN's ongoing narrative & lies of Russian collusion of the Presidential election & President Trump

Date: 7/1/2017 2:49:30 PM

City/State/Zip: Coconut Creek, Florida 33073

Description

It is now a known fact that CNN knowingly broadcasting false information concerning the crime of treason, collusion and obstruction of justice against President Donald J. Trump in an egregious violation of the rules of the Federal Communications Commission (FCC) prohibiting holders of broadcast licenses from broadcasting false information concerning a crime or a catastrophe. Specifically, CNN knows the information is false; and CNN knows beforehand that broadcasting the information will cause substantial "public harm" - particularly inflaming already angry voters by portraying the President as a fascist, as "Hitler" as worthy of death and impeachment, etc. for the falsely reported crimes and inflame violence.

As evidence of the public harm let me point out the Post election protests and the damage done to many cities by the ANTIFA movement (who believe that Trump is Fascist b/c CNN said he was); and even the attempted assassination of Steve Scalise and 12 other Republicans at baseball practice by the radicalized Leftist, James Hodkinson. All of which have cost millions of dollars in damage, millions in taxpayer dollars allocated to an unnecessary Independent Council on a witch hunt based on CNN's lies, and have diverted law enforcement or public health and safety authorities from their duties and got two Capitol Police Officers shot.

CNN used absolutely no disclaimer clearly characterizing their nonstop narrative of Russian Collusion as fiction, and no such disclaimer was presented in a way that is reasonable under the circumstances, the programs will be presumed not to pose foreseeable public harm.

There is not a more textbook case of Broadcasting False Information than what CNN has done for over a year for political purposes and to inflame the public and boost their ratings out of pure puerile greed!

CNN should be severely fined by the FCC and taken off the nation's airwaves and a request of a federal lawsuit for journalistic fraud be sent to the justice department.

Ticket: # 1747659 - CNN and their "fake news"

Date: 6/30/2017 6:17:18 PM

City/State/Zip: Lott, Texas 76656

Description

CNN has been and continues to broadcast false news stories about President Trump and others in his administration. It is well past time for this to stop and the perpetrators and their enablers to receive punishment. As the regulator of television and radio broadcasters, I respectfully request that you take any and all actions deemed by your commission to end this type of attack on our duly elected President and his appointees. The dissemination of this type of false accusations not only undermines our government, but also can cause things like the baseball practice shooting of Steve Scalise. These stories can and do have dire consequences. Please put a stop to this as soon as possible.

Ticket: # 1755944 - Frontier Service

Date: 7/5/2017 10:57:50 AM

City/State/Zip: New Port Richey, Florida 34652

Company Complaining About: Frontier Communications

Description

Like clockwork my TV service goes out at 10:20 every morning. Frontier was here last Thursday and did nothing. If I reset the equipment enough times during the day it will usually come back around 1 or 2:00 PM. I have contacted them 5 day in a row was given a technician date of 7/6 which us 7 days from my first call. This is unacceptable and their service is the worst on the planet. I bought Major League Baseball and they threw in double internet speed, what they don't tell you is to get that speed you need to spend \$80.00 to install new equipment. FRAUD.

Ticket: # 1752653 - Misuse of Constitutional Protections by the news media

Date: 7/3/2017 10:26:36 AM

City/State/Zip: Adrian, Michigan 49221

Description

Various news media sources (MSNBC, CNN, ABC, CBS, NBC) have misused the 1st Amendment Protections of the press and free speech. They have done this with statements that they knew to be false, made statements that were inflammatory and threatening. These statements include but not limited to stating that Republicans have "brought this on themselves" when referring to the shooting at the baseball game and calling voters who support(ed) President Trump in various derogatory terms. These journalists and the networks that employ them should be punished.

Ticket: # 1763191 - Incendiary talk from radio host

Date: 7/7/2017 3:32:48 PM

City/State/Zip: Tucson, Arizona 85743

Company Complaining About: Radio America

Description

On the evening of June 16,2017 (around 9:45pm) guest host Mark Kaye made what I would describe as an incendiary comment. Mr. Kaye was filling in for Dana Loesch of the Dana Show. The radio station is KVOI AM, Tucson, Arizona.

Kaye's comments were in reaction to the shooting of Republican law makers in Arlington, VA during a baseball practice on June 14, 2017. Kaye urged Republicans to go out and buy fire arms because the first battle of the Second Civil War was fought on that baseball field! So what were the listeners supposed to conclude? Has the time come for Democrats and Republicans to square off with their firearms and shoot it out? Or, would it be smart for Republicans to do a little shooting of Democrats to even the score?

Please listen to the program cited and determine if Mr. Kaye was operating within his First Amendment rights or, because he was broadcasting on public airways he violated a FCC codes. Personally, I believe Mr. Kaye was shouting "fire" in a crowded theater, and has lost the right to broadcast such dangerous ideas.

(b) (6)

Tucson, AZ

Ticket: # 1764320 - pirated airwave transmission

Date: 7/8/2017 10:03:26 AM

City/State/Zip: Hawkinsville, Georgia 31036

Company Complaining About: Wx_fm 107.1 - Perpetrator, Wxko 1150 Am/ga-w258ap 99.5 Am - Victim

Description

GA-W258AP (99.5 FM - Warner Robins, GA) is one of several transmitter stations for WXKO 1150 AM in Fort Valley, GA. WXKO is an ESPN sports radio station. They air Atlanta Braves baseball games. During the Friday, July 7, 2017 game, somewhere between 8:00 PM-8:45PM, the airwave was hijacked by Gordon's WXFM 107.1. This was clearly evident because the station stated their identity several times as it acted as a transmitter for what was airing on their 107.1 MHz frequency. Obviously, I was unable to hear the game broadcast. This hijacking was still in effect at 10:00 PM, when I turned off the radio. I am asking you to sanction WXFM 107.1 for this illegal act. Permanent revocation of their broadcast license would be a great start.

Ticket: # 3126290 - Direct TV

Date: 3/18/2019 3:02:33 PM

City/State/Zip: Slingerlands, New York 12159

Company Complaining About: Directv

Description

Consumer is calling about Direct TV/AT&T. 2 years ago he spoke to rep to have his equipment upgraded for hi-definition service, he was told for the first 2 years his service would be \$96.28. That only lasted for a few months then the bill went up.

3 to 4 years ago he ordered the baseball package, it keeps renewing each year. He contacted Direct TV/AT&T and informed them he wants to pay the amount in full, Direct TV said he didn't call soon enough to pay the amount in full. He has to keep calling Direct TV/AT&T to get the situations fixed and spend hours on the phone. Consumer would like Direct TV/AT&T to straightened out his bill and be able to pay for the baseball package in one lump amount every year. ***CTR393***

Ticket: # 1771333 - Intellectual property

Date: 7/11/2017 11:26:52 PM

City/State/Zip: Phenix City, Alabama 36867

Company Complaining About: Cable Tv East Alabama

Description

Wltz news - don hommand-7/11/2017- he has the scars to prove it. My sayings. Told crooked cops how my brother hit me with a baseball bat and Lee's wynnes four wheeler accident. Then shows up on TV local news that's been going on for 14 years. Are you done yet, are you done yet,are you done yet!!!!.

[Ticket: # 3170549 - DISH lied to my face to get my business](#)

Date: 4/4/2019 3:41:52 PM

City/State/Zip: Porter, Texas 77365

Company Complaining About: Dish Network

Description

They assured me my family was going to be able to watch all of Astros baseball game, and it turns out they don't have the channel required for watching the games without restriction (Channel AT&T Sportsnet Southwest)

Ticket: # 1796620 - YES Network, Commercial Volume

Date: 7/23/2017 6:08:48 PM

City/State/Zip: New London, Connecticut 06320

Description

I am a very big Yankees fan and watch the YES network everyday. The commercials blare it seems like twice the volume of the baseball game.

Ticket: # 3215949 - Radio Interference Inquiry

Date: 4/26/2019 9:59:34 AM

Description

I am requesting, if you have had complaints, regarding the continuous jamming, of AM radio broadcasting, in Suffolk County, Long Island, NY. It is almost impossible, to listen, to any AM programs, along Route 25 day, or night. I believe some entity has installed devices virtually everywhere, in the surrounding area, intentionally, or otherwise. It is the worst along streets under power lines. I may be paranoid. It seems, to be really extreme from 12 noon, to 9 PM during conservative programming. I cannot hear most baseball broadcasts, because the static is brutal. This has been a problem, for years, and seems, to be getting worse. I hope I have reached the right party, to receive a response!

(b) (6)

Ticket: # 1853538 - Complaint FOR HARRASSMENT AND HIGHLY PEER-PRESSURE ORIENTED PROGRAMMING TO PERFORM STUPID, ILLEGAL, AND UNINTELLIGENT ACTS

Date: 8/15/2017 7:08:07 PM

City/State/Zip: Orland Park, Illinois 60462

Description

Waddle and Sylvia and every announcer on ESPN Radio encourages performing stupid acts in order to sell advertisements on ESPN. This show and behavior is outrageous. Every single day, these SHOCK JOCKS, do not talk about sports, and do not say anything shocking. However, they do encourage people to cheat on their wives, sell drugs and commit gang violence. In contrast, football, baseball, basketball and soccer have nothing to do with sex drugs and violence. I am SICK AND TIRED of listening to this STUPID, OBNOXIOUS, IDIOTIC Behavior every SINGLE DAY!!! What's going on?!! Why isn't there any news on the radio?!

Ticket: # 1847150 - Inappropriate language

Date: 8/13/2017 4:13:15 AM

City/State/Zip: Houston, Texas 77079

Description

While watching Houston Astro baseball on Sunday, 6 August on AT&T Sportsnet, it was the bottom of the 9th inning when one of the Astro players was ejected. The player then used colorful language to show his displeasure. He used the "F" "S" words. Unfortunately the field microphone picked up the words ver clearly. Enough so that it even shocked my 10-year old son. Since the Super Bowl halftime "wardrobe malfunction " in the early 2000's, I was under the impression that all live events would have a delay to prevent indecencies. I believe a letter mandating a broadcasting delay would be appropriate.

Ticket: # 1857413 - Complaint FOR DISCRIMINATION AGAINST ME, AND WHITE MALE CHEMISTS, and SALE OF ADVERTISEMENTS THAT ENCOURAGE DISCRIMINATION

Date: 8/17/2017 12:05:55 AM

City/State/Zip: Orland Park, Illinois 60462

Description

ESPN Radio, and ESPN Television encourage on a daily basis discrimination against Chemists as a working profession. Also, ESPN discriminates against men who are younger in appearance. On the whole, if given the same argument from the perspective of a woman, or a young white male, ESPN will always side with the woman. That is sexism. In addition, if given the choice on their radio station to discuss the experiences of a writer, or the experiences of a professional chemist working in a laboratory, ESPN will always have derogatory comments to make about anyone working in a laboratory doing chemistry, who is ambitious and is not a woman. DISCRIMINATION IS ILLEGAL. ESPN Radio has sold ADVERTISEMENTS ON THE AIR which amount to FRAUD. Their baseball games on ESPN television have as their slogan, 'Momentum'. Because I have never seen a Baseball player who runs with Momentum to be effective at baserunning, and Agile is more apt, I would assume this to be a direct reference to momentum scientific, who has advertisements sold online for employees to recruit. ESPN has nothing to do with science. Sports in and of itself is not a science. It is a practical effort. Science would manipulate those rules artfully, and the two are not compatible. I for one am tired of harassment on the airwaves. It is improper. This radio station engages in peer pressure, when they have been told CLEARLY NO. and will not listen to anyone. THE POLICE MUST INTERVENE.

The Illinois crime of Harassment through electronic communications is defined by 720 ILCS 5/26.5-3... Interrupting, with the intent to harass, the telephone service or the electronic communication service of any person; [My radio is a communications device].....Making any comment, request, suggestion or proposal which is obscene with an intent to offend." ESPN Intends to OFFEND someone every single time I turn on the radio. They are always offensive.

Ticket: # 1865007 - Loud commercial

Date: 8/19/2017 9:21:02 PM

City/State/Zip: Eden Prairie, Minnesota 55346

Description

I was watching a mn twins baseball game. At end of 4th inning, a commercial break occurred. The HOM furniture commercial was sooooo much louder than the ballgame. Please fix.

Ticket: # 3251033 - Directv MLB Extra Innings

Date: 5/8/2019 9:47:45 AM

City/State/Zip: Spring Hill, Tennessee 37174

Company Complaining About: Directv

Description

I contacted directv on May 5th because I was unable to get any baseball games on the MLB Extra innings package that I subscribe to. This outage has occurred on 3 different instances that I am aware of. I was on the phone nearly an hour and the representative was unable to resolve the issue. He stated he would escalate the case and I would be notified via text message of all updates. In addition, I was told that once my issue was resolved, I would receive a credit to my bill due to lost programming. This MLB package is very expensive and I expect to be compensated for the interruption in service. I have the phone call recorded if needed. I have attached a screenshot of the outage and have many more that I can produce if necessary. Thanks.

Ticket: # 1884104 - Indecent material

Date: 8/28/2017 9:17:25 AM

City/State/Zip: Charlottesville, Virginia 22903

Description

At approximately 5:50 p.m. on 8/23/17, I was in the car with my two children listening to 97.5 (3WV) in Charlottesville, VA, when I heard the DJ (Rick Perry) launch into a joke/story involving Charlie Brown and baseball. This immediately got my 8-year-old boy's attention. I was disgusted when the joke took an unexpected turn, involving Charlie Brown's premature ejaculation and the mess he made on the baseball field. I'm not a prude but this is entirely inappropriate on public airwaves, particularly at this time of day. I had to try to explain to my kids what it meant, obviously changing the intended meaning. I've since found out that this on-air personality has a history of doing "shock jock" sort of things and the station enjoys the controversies he creates. I'm hoping that your agency can determine whether he crossed a line and, if so, warn against this type of inappropriate material on air. Thank you.

Ticket: # 1886209 - Charter/Spectrum's monopoly on Hawaii's local sports broadcasts

Date: 8/28/2017 5:00:28 PM

City/State/Zip: Kailua, Hawaii 96734

Company Complaining About: Hawaiian Telcom

Description

As senior citizens living on a budget we made the decision to use Hawaiian Telcom as our cable provider. Here in Hawaii we do not have professional sports so we give all our attention to our University of Hawaii (UH) and local high school sporting events. Prior to Charter/Spectrum's take over this year of TWC Oceanic Cable, UH sporting events which included football (PPV), basketball, volleyball (indoor and beach), baseball, softball, and soccer was made available to Hawaiian Telcom subscribers thru a business agreement with Hawaiian Telcom. Presently, only PPV UH football is available to all. Nothing has changed since their take over so we cannot understand why the sudden block out. Is it just a greedy marketing move? We are very disappointed in Spectrum's decision to deprive 43,000 Hawaiian Telcom households from viewing UH sporting events by not offering an arrangement to Hawaiian Telcom. In my opinion they are using unfair market power and exhibiting monopolization. We are a very small state and take pride in our University of Hawaii and I'm sure the university would want maximum exposure to the entire state and receive maximum support from all. This is not an exhibition of the "ALOHA" spirit that we love and live by here in Hawaii. Please use your influence to make local sports available to all of us.

Aloha!

Ticket: # 1913591 - TBS blackout of Colorado Rockies game Sunday September 10th

Date: 9/9/2017 6:57:30 PM

City/State/Zip: Scottsbluff, Nebraska 69361

Company Complaining About: Allo Communications

Description

For the life of me I cannot figure out how TBS can block a Colorado Rockies game from being televised in my area on Sunday, September 10th. I live in western Nebraska, not even in Colorado. We get almost all other Rockies games. We don't even live in the same state, however, they are the closest professional baseball team. The FCC rules make absolutely no sense. Will boycott TBS from now on!

Ticket: # 1913647 - Channels paid for- not delivered.

Date: 9/9/2017 8:42:49 PM

City/State/Zip: Andover, New Jersey 07821-4516

Company Complaining About: Directv

Description

To whom it may concern,

For at least five years I have paid for MLB package which includes the mix channel. (channel 720 on DirectTV-8 games at once. Games can be switched back and forth while on the screen) For the last three years, once the football season begins, channel 720 leaves/gets bastardized on Saturday and Sunday. I have complained for the last two years and have given DirectTV a chance to remedy the situation. They have not. The NFL mix channel has its' own channels (701 and 702) DirectTV specifically says that the MLB channel will return on Monday. I do not give a hoot about football-baseball is my thing. I've paid a premium for the baseball channel and want my full subscription/season. They have the channels available...I paid for the service they advertise. I am not getting what I have paid for. This is theft as far as I'm concerned. I have given DirectTV the opportunity to fix the problem for two years-they have not, they will not even acknowledge a problem. Now they are so blatant, they even tell me (on screen) they will not deliver what I paid for. (The channel will return on Monday) Time to look into them. There is absolutely no reason I should be cut off/out of part of the season package that I paid FULL price for when DirectTV has the means to deliver ALL the games as paid for by both MLB and NFL fans. They take the money yet fail to deliver.

One sport has nothing to do with the other. I paid for my portion, I want my services.

Please advise. Thank you for your time.

Sincerely,

(b) (6)

Ticket: # 1927637 - Loud Commercial: Northwestern Technical Institute

Date: 9/17/2017 4:28:17 PM

City/State/Zip: Traverse City, Michigan 49684

Description

Hello,

During my viewing of a Tigers baseball game an advertisement came on several times for Northwestern Technical Institute that was substantially louder than all other advertisements and programming. It has been ear splittingly loud for month. I wanted to bring it to your attention.

Thank you.

Ticket: # 1930346 - Advertising

Date: 9/18/2017 8:10:35 PM

City/State/Zip: Kalispell, Montana 59901

Description

Hi- I pay for MLB.tv over the Internet. They show the same advertisement often back-to-back during a single timeout and as many as 23 times during a single baseball game. PLEASE make them stop.

Ticket: # 1959148 - Verizon Fios

Date: 10/3/2017 10:20:24 AM

City/State/Zip: Long Neck, Delaware 19966

Company Complaining About: Verizon

Description

On September 29th, at 1100pm, Verizon Fios dropped CBS and Fox channels in some sort of contract dispute. I have a contract with Verizon, not CBS or Fox, and these networks are part of my contract. I have been offered no compensation, and cannot look at football, or baseball, which are the only reasons I have the television to begin with.

[Ticket: # 1970142 - Apple TV Commercials are louder](#)

Date: 10/7/2017 6:36:46 PM

City/State/Zip: Pingree Grove, Illinois 60140

Description

The Apple iPhone 8 commercial is much louder than the baseball game and other commercials. I have to quickly grab my remote every time it comes on to quickly turn it down.

Ticket: # 1961437 - Deceptive package names

Date: 10/3/2017 9:46:13 PM

City/State/Zip: Stantonsburg, North Carolina 27883

Company Complaining About: Directv

Description

I subscribed to the MLB package. Paying for the Major League Baseball (MLB) package, one would assume that all major league baseball games would be available to watch. This is not the case at all. When I called to find out why I could not watch MAJOR LEAGUE BASEBALL on the MAJOR LEAGUE BASEBALL package, after 23 minutes on hold, I was told I needed to upgrade to a different package that included the channels that have MAJOR LEAGUE BASEBALL for an additional cost. I believe this would be considered by any reasonable individual to be deceptive marketing. If certain MLB channels and or games are not to be available to watch, these should be clearly stated and listed for the customer. The entire experience is exacerbated by the extreme hold time.

[Ticket: # 1971880 - commercials are extreameley loud compared to the show being watched](#)

Date: 10/9/2017 3:07:23 PM

City/State/Zip: Portland, Oregon 97220

Description

FS1 ---Monday, October 9, 2017 - going from baseball game to commercial - the commercial is blasting by comparison of the game broadcast. Not just a little, but it is blasting- it seems to start out loud and even gets louder during the commercial.

Ticket: # 1970950 - University of Hawaii Womens Volleyball broadcast "rights"

Date: 10/9/2017 1:53:16 AM

City/State/Zip: Honolulu, Hawaii 96812-4626

Company Complaining About: Hawaiian Telcom

Description

Hawaiian Telcom TV subscribers do not have access to University of Hawaii Womens Volleyball game broadcasts. It is only broadcast to Spectrum TV subscribers. Hawaiian Telcom TV subscribers enjoying access for the past six years and all of a sudden when the new owners of Spectrum come in they take access away. Hawaii is a small community and all University of Hawaii teams are our only connection to National sports because we don't have a major league baseball team or a NFL team here. Both companies need to come to the table and negotiate so that we can all have access. My elderly Father (91 years old) likes to watch University of Hawaii Womens and Mens Volleyball, University of Hawaii Football and even University of Hawaii Baseball. He has issues when he walks so we can't take him to the venue to watch the event, so the only way he sees Volleyball is on TV. You may not think Volleyball is a big thing in Hawaii (like maybe Football is), but it IS. It is a source of pride for residents, and the Volleyball teams and Coaches are class acts as are all UH teams. Please negotiate a favorable contract to all so that we all can have access. Thank you for your time.

Ticket: # 1973358 - violent commercials during sporting events, TBS, TNT, Fox, CBS, and ESPN

Date: 10/10/2017 11:15:53 AM

City/State/Zip: West Roxbury, Massachusetts 02132

Description

My children are 10 and under, big fans of the local teams and whatever soccer I watch. During commercial breaks on TBS, TNT, Fox, CBS, and ESPN during baseball and football seasons, there are many commercial breaks involving violent movie previews. These are during afternoon and prime time when my kids are awake and watching the games.

Should this continue, I will dump channels. I would like you to do your institutional responsibility and eliminate such commercials. My children don't need it.

[Ticket: # 1700018 - F Boombs music played on the local radio station](#)

Date: 6/12/2017 11:41:22 PM

City/State/Zip: Hines, Oregon 97738

Description

At 4:35 today a remix of me, myself, and I came on the FM local radio station in Burns, Oregon which is owned by Starlight radio. As I drove my son to baseball practice and listened to the song, I was shocked to hear the song F boom me. I thought at first I miss heard the words, but then again it F boomed me, and again, and again. I can't believe that this is allowed to happen on the radio. This isn't the first time I have heard this happening with this local station, but it is the first time I have experienced it first hand. I would like to see this stopped. At 4:55 the radio station DJ / owner came on to tell us about the weather. So either everything he was playing was all pre recorded and he doesn't care what he plays or he doesn't screen what he downloads to play or he was live switching music and again doesn't care. Either way this is inappropriate behavior to have on the radio during peak listening hours.

Ticket: # 3489797 - Directv Programing Dispute "Git r Done"!

Date: 8/26/2019 11:28:06 AM

City/State/Zip: Eureka Springs, Arkansas 72631

Company Complaining About: AT&T

Description

Directv as everyone knows by now has dropped Fox and other programing as a result of he ongoing dispute. The only ones being hurt by this are a he customers. There is no reduction in cost so the viewers are held hostage by both parties. This needs an intermediary to step in and resolve this pissing contest. Unfortunately, many viewers like myself are held hostage to satellite tv due to location. Please advise on who would be best to contact to move these negotiations forward ASAP!

Many years ago professional baseball went on strike. After it was resolved I never acquired the taste to watch pro ball again. I'm starting to feel the same way with this pissing contest as well. I'm looking for alternative sources now. When and if I find what meets my needs I'll be gone again never to return. Git r done or I'm gone for good.

[Ticket: # 3487698 - Fandual ad. - wife in bed with another man when husband enters bedroom.](#)

Date: 8/23/2019 9:45:33 PM

City/State/Zip: Sellersville, Pennsylvania 18960

Description

Husband is so focused on his sports betting app that he doesn't recognize his wife is in bed with another man. Really - how much lower can we go. This was showed during a baseball game, and I have seen it during prime time television. Not the values I want my grandchildren to see.

[Ticket: # 1321680 - Ky jelly commercial](#)

Date: 11/19/2016 2:58:12 AM

City/State/Zip: Blythe, California 92225

Description

Hi I wanted to know how to get these inappropriate commercials about ky jelly off, it shows a couple removing clothing and making out, but then interrupted with either baseball teams or a grandmother. Why is this on mlb? Or other channels my children watch and are questioning what these products are? And how can this air?

Ticket: # 3493294 - Paying for a service not receiving. My bill keeps going up.

Date: 8/27/2019 12:29:56 PM

City/State/Zip: Wheeling, West Virginia 26003

Company Complaining About: AT&T

Description

I have direct tv and for about three months I have not been getting my local programming. My bill has not been going down. I called about getting a lower rate and a rep for ATT told me to take wifi hot spot off and my bill will be lower. I had her change it and would receive a lower bill. I received a text message from AT&T that my bill will increase by \$15 per month because I changed plans. Every time I call AT&T I talk with foreigners I can't understand them. I have an agreement for 24 months if I cancelled I have to pay \$20 a month until end of agreement. I asked several reps about my agreement and they say I am not under an agreement, and can cancel any time. I had MLB extra innings. Tried to watch a baseball game and it said I had to pay for it in order to be able to watch. I call and told them it was paid for and it was restored. When I signed up for MLB in September of 2018 I received half of a month service, I was charged for a full year. This year I had to pay again for something already paid for. I was told I would be charged monthly, but was charged the total October of 2018. My MLB was stopped again and I called again. I told the rep that I wanted my MLB and I did not want it renewed for 2020. I lost my MLB and called again and was told that the one rep cancelled it. I think to resolve this problem have people answer AT&T phones understand both English and AT&T service agreements. I would like to be out of my agreement, because I am not getting what I am paying for. Thank you for your assistance in this matter.

Ticket: # 1640711 - Blacked out MLB games

Date: 5/11/2017 3:50:19 PM

City/State/Zip: Cherokee Village, Arkansas 72529

Company Complaining About: Dish Network

Description

I am a subscriber to a DISH network package that they told me would receive Channel 429 out of Chicago so I could watch Chicago White Sox baseball games. I live in North Central Arkansas. Every game I go to watch regardless if they are in Chicago or on the road, CSN is ALWAYS blacked out! All I want is to get the Chicago feed here. There is no reason for me being blacked out from these games. I am paying DISH every month but they are not providing what they told me they would provide. They keep giving me the MLB spiel of blackouts and say they have no control over. All I am asking for is to receive the Chicago feed. I know they could provide this to me. What can I do to get DISH to provide this feed to me? They could take all of the other sports channels off, I just want the Chicago feed for CSN Channel 429. Thanks for your help!

Ticket: # 1987692 - ALCS commercial loudness

Date: 10/16/2017 10:49:21 PM

City/State/Zip: Clinton, New Jersey 08809

Description

Good evening. I'm watching the ALCS (baseball) on channel FS1 and the commercials are so loud that they wake my daughter in another floor of my house. I lower the volume and then u can hear the game. While I can't stand Joe Buck, I do want to hear the game, LOL. I've noticed this on all of the MLB postseason games so far. They should be fined. Its a personal invasion of my home. Thank you.

[Ticket: # 1987682 - Commercials way louder than programming on FS1](#)

Date: 10/16/2017 10:44:18 PM

City/State/Zip: Seattle, Washington 98103

Description

Commercials on FS1 during ALCS baseball area deafeningly loud when listening to the game on normal volume. It is easily 2x loud and it causes disturbance!

Ticket: # 3410083 - RCN-no follow up and POOR customer service

Date: 7/22/2019 9:47:35 PM

City/State/Zip: Ny, New York 10010

Company Complaining About: Rcn

Description

Hello,

The account is in my husband's name (hence his email address) but I am the one who deals with RCN. Long waits (over an hour!), staff is professional but basic problems don't get resolved . Rep showed up quickly last week, fixed problem but hours later the same error problem:V205). Made another call. No resolution, no emails despite so-called case escalation. No follow-up. Have names of reps and promises made on file. Will provide.

We have not had ON DEMAND service for a month. Put off calling because the wait to get a rep is so long and we are left frustrated even if we attempt to get help. Help.

Please get them to shorten wait times-one hour is too long! And please get them when they promise to fix a basic problem to actually follow through. One gets the sense that they just want you off the phone and then they cancel any follow-up work. Four days and counting from last call. Another one hour call the night before that. Really annoying. No on-demand which is really the only service we like (except baseball.)

Thank you.

Ticket: # 3423963 - Billing/Service Issues

Date: 7/29/2019 9:59:29 AM

City/State/Zip: Tupper Lake, New York 12986

Company Complaining About: Spectrum

Description

- The consumer is calling about Spectrum as his carrier
- He has a bundled package
- He reached out to the carrier to be able to view certain baseball games
- They advised he would need to purchase a package deal to receive these
- He signed up for the package and he was not able to view the games as they were blacked out
- He had to pay for 4 months
- He wants to not be charged for services that he can not receive

CTR405-phone

Ticket: # 2012005 - Billing

Date: 10/27/2017 3:51:53 PM

City/State/Zip: Tulare, California 93274

Company Complaining About: Comcast

Description

The consumer has Comcast and has had a contract for 1 year and at the beginning of the month he called to renew his contract but the bill came to 379.00 when the bill is usually 169.00. The new contract would have a renewal fee for the year would 135.00 verbally. The provider advised the consumer that he had ordered baseball games he explained that he did not order those games. The provider said they will adjust the bill to reflect the actual charges. The consumer receives another bill which was supposed to be the adjusted bill for 169.00 but it was actually 379.00 around 10/10/17. Consumer reached out again to the provider and they still stated that he owed that amount he advised that he had spoken to another rep and it should have been adjusted. The consumer returned all equipment on 10/14/17 and advised Comcast he no longer will continue to have their services. Consumer received another bill but this time it was \$500.00
The consumer would like the charges to be removed.

Ticket: # 2011757 - commercial

Date: 10/27/2017 2:53:47 PM

City/State/Zip: New Hope, Pennsylvania 18938

Description

Consumer was watching ID channel and there was a man and women embracing. The women has a slip on and you can only see the man and he looks over and their are 4 baseball players and they are looking at each other then he looks at the KYGEL. Consumer would like the FCC to be aware of this commercial.

Ticket: # 1963963 - Frontier Communications fraud

Date: 10/4/2017 7:14:37 PM

City/State/Zip: Temecula, California 92592

Company Complaining About: Frontier Communications

Description

Frontier Communications owes me a credit of over \$170 based on fraudulent and oppressive billing which it has refused to correct. Also, although I have repeatedly talked to "front-line" customer service representatives who agree that I am owed a credit (which is increasing each month) these front-line individual say they are limited in their decision-making authority, and they can only "submit" the requests electronically; and then the requests are repeatedly rejected by persons who are totally unaccountable and unavailable to the consumer. This is a malicious and fraudulent billing practice. I have been overbilled now four (4) months for a total of eight (8) months on a subscription to MLB-TV (Major League Baseball seasonal additional channels) that was supposed to be billed over four months only at about \$41/month. Although I was told most recently (9/4/17) that a credit of some \$123 was pending, I just received my latest bill and not only is there no credit for that amount, I am billed yet again for MLB was which was long ago paid in full. This is just the tip of the iceberg in terms of broken promises made to me by Frontier, the others of which have been resolved or will supposedly be resolved by credits over a period of the next 8-9 months, but only after I have spent hours and hours on the phone. I have bundled services from Frontier consisting of phone, TV and Internet. I need a credit of all the overbilled amounts and taxes, and I believe I am also owed a courtesy credit for all the time I have had to spend on something that was never my problem, and for the fact that I am forced to turn to the FCC.

[Ticket: # 1990548 - Starz app commercial](#)

Date: 10/17/2017 11:16:26 PM

City/State/Zip: San Diego, California 92117

Description

This commercial was way out of bounds for prime time viewing and frankly being aired on TV at all. It was sexually erotic and inappropriate. Children are watching these baseball playoff games! I am surprised MLB would agree with allowing this offensive advertisement. In my view there needs to be a fine and FCC standards elevated to accommodate general viewing audiences. Thank you for listening.

Ticket: # 2011063 - MLBTV - WORLD SERIES

Date: 10/27/2017 12:22:37 PM

City/State/Zip: Gulf Breeze, Florida 32563

Company Complaining About: Mediacom

Description

I pay MLBTV \$120.00 to watch the entire season of baseball, but when it comes to the World Series they will not let me purchase that package because I do not subscribe to MEDIACOMS tv service. I do pay Mediacom \$75.00 a month (\$900.00 a year) for internet service. Why is that not considered to be a subscriber. This is an unfair business practice. Thank You

Ticket: # 2042458 - Complaint for STALKING and HARASSMENT, IMPERSONATION on a CITYWIDE BROADCAST

Date: 11/12/2017 9:54:09 AM

City/State/Zip: Orland Park, Illinois 60462

Description

ESPN WMPV-AM 1000 Radio has been intimidating, impersonating, slandering everything that I have ever accomplished in my life with the express intent to harm, harass, intimidate and irritate me, and no one else, and only me, (b) (6). Today on ESPN Radio, a player who works for Major League Baseball performed an interview or phone interview on ESPN during which major historical figures in the field of baseball were re-portrayed as having similar names and actions as people in my life! This is from someone I have never met, who knows the names of my family, (b) (6) my brother, and my stepfather, (b) (6). The player who was speaking with the famous Chile Davis is indicating that he is going to pass his time by making references to my FAMILY!! This company has filed a DO NOT CALL against me, and I was told by the POLICE department not TO CALL them and THEY CONTINUE DAY AFTER DAY TO SPEAK ABOUT ME ON THE RADIO. I hear Rumors EVERY DAY AT WORK THAT AFFECT MY LIFE WHICH IS WRONG, AND BLATENTLY WRONG!!! I DO NOT WANT MY INFORMATION OR WORDS USED ON THE RADIO AT ALL AT ANY TIME FOR THE REST OF MY LIFE @!!!! THE FCC MUST PROSECUTE ESPN RADIO FOR HARASSMENT AND DISCRIMINATION WHICH IS ILLEGAL IN REGULAR LIFE. IT MUST BE ILLEGAL ON THE RADIO.

Ticket: # 1990260 - Verizon customer service

Date: 10/17/2017 7:14:00 PM

City/State/Zip: Sterling, Virginia 20165

Company Complaining About: Verizon

Description

I am unable to watch a baseball game. Verizon has a gift of making an incredibly easy matter quite complicated. Facts:

- My Verizon plan includes the "Custom TV". - When I enrolled, I was told I could change the contents of my "Custom TV" plan at any time from among various options at no additional cost. (there is an additional cost for some options)
 - I changed the contents of my "Custom TV" plan successfully on more than one occasion.
 - On 12 Oct., when I tried to change the contents, I got an error message several times so I called the number I was directed to call in the error message.
 - I was connected to a call center in the Philippines with an agent that did not understand or speak English adequately.
 - I called the number again, and was connected with someone in Texas (Andres) who told me he need to switch the contents himself to the "Sports and News" package. As long as that included TBS (the baseball game channel) and cost no more than I was paying, I was ok with that.
 - The game never came on
 - I tried again on 14 October to change the contents myself, and got the same error message
 - I called the cust. svc. number again and was told that the prior order (from 12 Oct.) was still in process.
 - This customer service rep. said the best she could do was put in a new order. I was fine with that, as long as I could watch tonight's baseball game.
 - She informed me that it would take 24 hours to take effect. By the time I learned this, the order had already been placed.
 - Based on the order confirmations, it appears as though my monthly rate is now higher, even though I still do not get TBS (the baseball channel), I still cannot change the contents of my "Custom TV" package, and it appears that I was obligated for a new 2 year commitment.
 - I did not agree to an increase in monthly rate, and I never agreed to a new 2 year commitment.
 - Sadly, what I described above is typical of my customer service experience with Verizon
- Proposed solution: I would like Verizon to correct whatever technical problem there is that does not allow me to change the content of my TV package. For over a week now, every time I try to do this, the display says subscription error, and directs me to call Verizon (torture), or report the problem online (more torture, malfunctioning website, etc.)

I received a call from Verizon yesterday as a result of a complaint filed (mistakenly) with the SCC. Ms. Waldron from Verizon left a voicemail saying i could return her call. I have called her 4 times in the last 36 hours. I left 3 voicemails, and the other time i was not able because the prompt said her voicemail was full.

You will see in the attached doc labeled "Verizontorture2" a transript of a chat session which was my third attempt to get a resolution on the fourth day. At the end of the chat, you will see that the Verizon rep. tells me i will receive within 24 hours confirmation of of the cancellation for which i begged. I never received the promised cancellation confirmation and it is now 47 hours later. There is no one

home at Verizon in the customer service dept. and it is a disgrace that they can collect millions of dollars from their customers and totally neglect customer service.

Ticket: # 3398620 - RCN Poor Quality Service

Date: 7/17/2019 3:08:34 PM

City/State/Zip: Washington, District Of Columbia 20002

Company Complaining About: Rcn

Description

She wants to file a complaint with RCN. She started with the company in January 2019. She has the triple bundle. She has had to call the company at least 3 times a month because of issues with her service. The issues are primarily with her phone. She is disabled and is concerned with the inconsistency of service. She has a medical device and she needs the service to be reliable. Someone came out recently and to fix the issue with her phone, and as soon as he left the issue recurred. They will not have anyone sent to her home until 7/20/19, She is also concerned that she is paying for a Baseball Premium channel that she is not receiving. She was instructed to stream the channel but feel this should not be required if she pays for the service.

She wants them to provide her with quality services that she does not have to complain about on a monthly basis.

[Ticket: # 3460284 - Sling tv blacks out nfl games](#)

Date: 8/13/2019 7:48:33 AM

City/State/Zip: Elmira, New York 14903

Company Complaining About: Assurance Wireless

Description

I have Sling streaming TV and so far every preseason NFL game has been blacked due to local area also a baseball game was blacked. Not one of these games were anywhere near my area. I live in NY and one game was in San Francisco. What can be done is not blackout programming that is not in my area.

Ticket: # 3483961 - Dish TV

Date: 8/22/2019 4:39:29 PM

City/State/Zip: Norcross, Georgia 30093

Company Complaining About: Dish Network

Description

This the issue Fox sports and dish are at odds. You cannot pick Braves Baseball or any other without access. The previous time it took two years. Now the Dish upper management is saying if they don't get there way. well no more fox ever. We pay a serious amount of money to subscribe to dish but are not getting value for \$\$ spent. They will not release us from contract or provide alternative's. This seems as if nobody cares about the paying customer and lack of what was promised before signing contract

Ticket: # 3581154 - missing channels

Date: 10/7/2019 11:23:41 AM

City/State/Zip: Yulee, Florida 32097

Company Complaining About: Hotwire Communications

Description

I have hotwire communications as my cable & internet provider. My choices are put a dish on my house for direct tv, subscribe to a streaming provider (which I am considering) or stick with hotwire. Hotwire gets their TV from dish which is in a 2 month dispute with FS1 and Sun which shows Marlins and Rays baseball games that I watch. I was also missing CBS for a while because of a dispute between CBS and Dish. Recently Dish moved our local channels from low numbers in the 12-47 range into the 4000's. We weren't notified and when I called hotwire customer service to find out what happened no one had an answer. After a few days I was told by the local hotwire maintenance man what had happened. Now as of last Wednesday apparently Dish has moved our channels to a transponder that hotwire does not have. Hotwire isn't giving any date for a remedy. I asked for a refund of the days I didn't have local channels and was told that wouldn't happen. To make matters worse they actually increased my bill last month. They have their own video source but refuse to install it here unless the HOA pays the bill and forces all 750 household to pay for it. I have contacted you in the past about there internet (which is better) and was told they would contact me which they never did. Please make sure they contact me this time with an explanation. Hotwire is the worst company of any sort that I have ever had to deal with.

[Ticket: # 3582893 - Inappropriate TV commercial](#)

Date: 10/7/2019 7:58:21 PM

City/State/Zip: Yorba Linda, California 92886

Description

Commercial for Postmates shows a man accidentally cutting off his finger and showing the bloody stump while screaming before falling out of a high rise window. This is inappropriate television that comes with no warning. Totally inappropriate for younger viewers. Commercial should only be run during programs with an M rating for adults only. Not during a baseball game.

Ticket: # 3462786 - Fox Channel removed from Direct TV

Date: 8/13/2019 9:07:11 PM

City/State/Zip: Hardy, Virginia 24101

Company Complaining About: Directv

Description

The Fox Channel has been removed from Direct TV. That is a channel that has alot of shows on it that are watched by thousands. Racing, Football, baseball and several other shows. I have been a customer for years and makes me want to pull the plug on all and just get a digital box. It's ridiculous and there is no reason for the issue they have had!!! Sincerely, Unhappy Customer

[Ticket: # 3580613 - Advertisement containing false information](#)

Date: 10/6/2019 8:39:46 PM

City/State/Zip: Rehoboth Beach, Delaware 19971

Description

While watching the MLB baseball play-offs on TBS Sunday night (10/6/19), a political ad aired that was inflammatory and contained almost 100% false information, stated as "facts". It was a political advertisement for Trump . There should be some standard for truth in advertising. We do not feel this ad should be aired during prime time and should be removed.

Ticket: # 3436444 - dish dropping Fox Sports Southwest

Date: 8/2/2019 10:55:25 AM

City/State/Zip: Lubbock, Texas 79424

Company Complaining About: Dish Network

Description

Dish has dropped Fox Sports Southwest leaving us unable to watch Texas Rangers baseball. Therefore, Our contract with them has been breached and rendered the contract NULL and VOID. They are refusing to confirm that they have failed to live up to the contract. They are insisting on early termination fees of \$340.

Ticket: # 3580617 - Blatant profanity utilized on Donald Trump Advertising

Date: 10/6/2019 8:50:05 PM

City/State/Zip: North Hollywood, California 91601

Description

On Sunday October 6 while watching the MLB baseball playoffs with my children, (around 5:15pm Pacific Standard Time) Donald Trump approved the distribution of an advertisement in which he utilizes the recording of former VP Joe Biden using profanity ("bitch" to be exact.) This is unacceptable approval and distribution of a campaign message at the time that it was shown and with the programming that it was shown, that being baseball where you do not expect profanity to be used. I would like to continue and have the right to continue to watch sports programming without having campaign advertisement use profanity nor should tv networks allow profanity to be used when my children are watching sports programming.

I thank you in advance, but I need reassurance that campaign advertisement with profanity will not occur again. I want Donald Trump to be held accountable for exposing children to profanity during sports programming.

Ticket: # 3563455 - Dish Network subscription

Date: 9/27/2019 3:50:30 PM

City/State/Zip: Plattsmouth, Nebraska 68048

Company Complaining About: Dish Network

Description

Dish TV and Fox Network are in dispute about increased rates. For baseball this has been since basically the beginning of season,(may 1919) . It is now the end of the season and no resolution . However the monthly rate has remained the same. I have been charged for services not provided. Now Fox sports 1 and 2 and Big ten Network have been dropped. I am again still paying for services not provided.

Ticket: # 1518392 - Re: CableVision's inability to deal with head end issues

Date: 3/22/2017 11:37:07 AM

City/State/Zip: Medford, New York 11763-3668

Company Complaining About: Cablevision's Optimum

Description

This is a follow-up to your previous request #1218585 "CableVision's inability to deal with head end issues "

Sunday broadcasts of Judge Judy are STILL not being scheduled. Their "workarounds" don't work. 1). They have installed a software workaround. That worked for a while but I no longer does. 2). Same program available on another channel. Sunday night episode is not rebroadcast on either channel.

Altice admits that their suggested truck rollout was NOT, in fact, necessary. This supports my claim that Altice continues to suggest UNNECESSARY truck rollouts. Altice suggested that this is to justify rate increases. Well, "if the shoe fits..."

Outage not only continues but has been worsened and now the names of the baseball teams scheduled to record are no longer copied from the listings.

Altice promised a rebate for continued service outages. Several calls during the past week got "we're reviewing it". Then they stated that they would not apply a credit for a FIVE MONTH SERVICE OUTAGE WHICH THEIR ATTEMPTS TO FIX ONLY MADE WORSE (MLB team names above.).

I am not receiving the service for which I am paying and Altice has a monopoly on GROUND BASED SERVICES.

Please require Altice to fix their broken software and apply a substantial credit to my account not only for the outages but also for their disingenuous responses.

Thank you.

(b) (6)

Ticket: # 1574363 - Comcast Bundled Services/MLB Extra Innings

Date: 4/19/2017 11:47:26 AM

City/State/Zip: Ave Maria, Florida 34142

Company Complaining About: Comcast

Description

We became Comcast customers in 2015, bundling our television, internet and phone services. We are avid baseball fans and decided to add the MLB Extra Innings package. We thought the addition of the auto extend feature was fantastic as we would be able to view an entire recorded game, including any innings over the regular 9 played. Wrong! Many complaints later, we were advised unfortunately, Comcast already paid MLB for this service on our behalf, and a refund could not and would not be issued. They ran tests the DVR several times but nothing worked.

We tried again in 2016, and again, the issue of the games not fully recording occurred. This time they scheduled a replacement of the DVR in hopes this would correct the problem. The technician arrived and advised that he was only there to change out the DVR to appease the customer, but knew that the problem would not be corrected. Since we are limited in our choices for providers in our area, their customer service motto is take it or leave it. We complained about that technician and received an apology for his remarks and a bill credit, but were advised they cannot fix the problem and cannot refund or money as Comcast had already paid MLB for this service. We then insisted that the auto renew feature be removed from our account so we wouldn't have the same problem next year.

Checking my e-mail account with Comcast in early April of this year, 2017, we noticed a message saying "Thank you for your recent order". Not having ordered any additional programming, we called to find that MLB Extra Innings had been automatically added to our bill. We asked that it be removed immediately as we had not requested this programming. We were advised that that was being done, and received yet another apology for the inconvenience.

On April 11, 2017, we noticed that MLB was running a free preview of the MLB Extra Innings package, and took advantage of the this offer. After several attempts at recording in various fashions, we were pleased that the issue of the games ending before they finished had been corrected, so, on April 11, 2017 went ahead and called to order the package again. We were advised by the representative that that programming was already on our bill. We discussed the auto renewal issue and request to remove it but were advised that had never been completed. We then were told that she would add the one time payment for the entire season package, and that that will be reflected on our May 2017 bill. Again, another apology for the item being added without our consent, and an assertion that we would see the changes on our May bill.

Now that the free preview from MLB is over, the same problem exists wherein games end without being fully recorded, and again, we were advised that since Comcast paid MLB on our behalf for the service, a refund could not be issued. After lengthy discussions with a representative and a supervisor, we are being credited for the month of April that reflected the auto renew we did not request, would be charged one installment for May, but would be credited for the remaining payments. When we asked why the games recorded in their entirety when MLB was offering the free preview, but now that the free preview is over, the games do not record properly, we were offered the suggestion that possibly our DVR needed to be replaced or the auto extend feature really doesn't

work. Seems that Comcast is providing customers will false advertisement that the games will automatically extend if they run over and are only purchasing a substandard package from MLB to cut Comcasts costs. Fraudulently stating to customers that this must be an MLB issue and not a Comcast issue.

Comcast or MLB not sure which is to blame, advertises that auto extend guarantees that, "now you won't miss any action even if the game runs long". This statement is inaccurate, and must be addressed to ensure the rights of the consumer. Finger pointing at MLB by Comcast doesn't seem accurate, as when the MLB free preview was offered, the auto extend feature worked.

Ticket: # 2137512 - Billing Issues

Date: 12/29/2017 2:05:50 PM

City/State/Zip: San Jose, California 95117-1564

Company Complaining About: Comcast

Description

The consumer says that they frequently bill him for things he didn't order. In September for example, he was charged for MLB Extra Innings Baseball for \$37.49 that he never ordered. When he contacted Comcast they said they would remove the charge but on his most current bill the charge showed back up again as a "balance forwarded charge". In addition, the bill states that the account is past due and he will be charged a late fee of about \$4. Also, nowhere on the bill does it state what the basic service charge is, and it fluctuates between \$150-\$170. He would like for the charges for the MLB service to be removed and the late fee waived. He would also like a clear answer as to what the basic service rate is and why it fluctuates so much each month. He would like to make sure the bills are consistent rather than changing each month. He is a senior and has a fixed income.

CTR389-phone

Ticket: # 2134526 - Profanity on Fox During the Foster Farms Bowl Game

Date: 12/28/2017 9:23:33 AM

City/State/Zip: Ave Maria, Florida 34142

Description

Fox had a camera in the locker room for Rich Rodriguez's pep talk to his players which ended with him saying something that caused the entire team to yell, "Shut the f___ up!" in unison. This wasn't anything like a stray f-bomb overheard during a baseball broadcast. It was loud and deliberate. Will Fox be fined?

[Ticket: # 3599687 - Fox Sports 1 Airing Profanity](#)

Date: 10/16/2019 1:25:58 AM

City/State/Zip: Brenham, Texas 77833

Description

Fox Sports 1 aired a patron at the Yankees vs Astros game wearing a t shirt that stated "FUCKING CHICAGO WHITE SOX" for several seconds.

Ticket: # 3565009 - Commercial way too loud!!!

Date: 9/28/2019 7:15:03 PM

City/State/Zip: Willow Grove, Pennsylvania 19090

Description

Whenever I watch Fox29 in the Philly area and there is a commercial for their local station they jack the volume way up. I called Comcast/Xfinity and they told me to file a fcc complaint

[Ticket: # 2868519 - Profanity](#)

Date: 10/24/2018 9:47:49 PM

City/State/Zip: Greenville, South Carolina 29609

Description

On Fox during the World Series, there is a commercial on a video game where the expression "god damn" is used. Heard it Tuesday night 10/23/2018 once and have heard it on 10/24/2018 twice. I did not know that such language could be used on network TV, since children watch many sports programs.

Ticket: # 2735109 - Vulgar Jack-in-the-Box commercial

Date: 8/28/2018 1:44:30 PM

City/State/Zip: Livingston, Texas 77399

Description

Jack is standing there talking about his balls!!

Please! I am so tired of being disrespected as a woman as a mom as a human being. Get them to stop

[Ticket: # 1575922 - Repeated CALM Act violations](#)

Date: 4/19/2017 9:50:40 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 3446670 - Louder commercials on MLB Network

Date: 8/6/2019 8:24:09 PM

City/State/Zip: Collingswood, New Jersey 08108

Description

The commercials on the MLB Network are considerably louder than the regular programming volume. I watch the channel frequently and it is a consistent issue with the network.

Ticket: # 1970588 - Commercial Advertisement Loudness

Date: 10/8/2017 3:49:25 PM

City/State/Zip: Delhi, New York 13753

Description

I'm watching the Boston/Houston ALDS MLB game on FS1 on Sunday, October 8. While I can't provide data, the advertisements seem much louder than the program. Understood that "all advertisements" is not accepted as a response, but that is actually the case.

Ticket: # 3019773 - Significant Volume Changes in Commercials

Date: 1/29/2019 10:49:27 PM

City/State/Zip: Glendale, Arizona 85308

Description

Cox Communications subscriber living in Phoenix, AZ. I'd estimate at least an 8-15% increase in volume on MLB Network, TBS, TNT, AMC, to name a few. My example is for MLB Network but you don't have choice in your list.

[Ticket: # 1575931 - Repeated CALM Act violations](#)

Date: 4/19/2017 9:54:07 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575971 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:07:28 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575999 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:20:50 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575924 - Repeated CALM Act violations](#)

Date: 4/19/2017 9:51:36 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575991 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:18:55 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575958 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:02:53 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575982 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:15:43 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575944 - Repeated CALM Act violations](#)

Date: 4/19/2017 9:58:55 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575964 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:05:19 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575980 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:14:56 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 1575933 - Repeated CALM Act violations

Date: 4/19/2017 9:55:01 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575956 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:01:31 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1576001 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:21:33 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 1575939 - Repeated CALM Act violations

Date: 4/19/2017 9:57:25 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 1575926 - Repeated CALM Act violations

Date: 4/19/2017 9:52:25 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575989 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:18:12 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 1575904 - Repeated CALM Act violations

Date: 4/19/2017 9:45:09 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575973 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:08:10 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575942 - Repeated CALM Act violations](#)

Date: 4/19/2017 9:58:15 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 1575906 - Repeated CALM Act violations

Date: 4/19/2017 9:46:07 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 1575935 - Repeated CALM Act violations

Date: 4/19/2017 9:55:43 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575914 - Repeated CALM Act violations](#)

Date: 4/19/2017 9:48:48 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575997 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:20:17 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575986 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:17:30 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575952 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:00:42 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 1575908 - Repeated CALM Act violations

Date: 4/19/2017 9:47:08 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 1575928 - Repeated CALM Act violations

Date: 4/19/2017 9:53:15 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575978 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:14:19 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 1575937 - Repeated CALM Act violations

Date: 4/19/2017 9:56:20 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575902 - Repeated CALM Act violations](#)

Date: 4/19/2017 9:44:18 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575969 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:06:31 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 1575919 - Repeated CALM Act violations

Date: 4/19/2017 9:49:32 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575949 - Repeated CALM Act violations](#)

Date: 4/19/2017 9:59:56 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575967 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:05:56 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575961 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:04:36 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575984 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:16:48 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 1575911 - Repeated CALM Act violations

Date: 4/19/2017 9:47:54 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

[Ticket: # 1575995 - Repeated CALM Act violations](#)

Date: 4/19/2017 10:19:39 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April 18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)

Ticket: # 3260856 - Lesbian commercials

Date: 5/11/2019 3:10:34 PM

City/State/Zip: San Tan Valley, Arizona 85143

Description

I subscribe to MLBtv and while watching games they are showing the head and shoulders commercial with lesbians! Kids are watching games and see this garbage!! I have asked mlbtv to remove this commercial but I get the middle finger from them.

I do not want me child seeing commercials promoting unethical gay relationships and lesbianism!! This needs to stop or I will be forced to hire legal

(b) (6)

[Ticket: # 3492562 - Indecency on ESPN](#)

Date: 8/27/2019 9:45:19 AM

City/State/Zip: Altamont, Illinois 62411

Description

On 8/26/19, around 7:30PM central time, during the ESPN live broadcast play of the MLB game between the Milwaukee Brewers and the St. Louis Cardinals, at least four images of a completely nude Christian Yelich were intentionally displayed on the screen. As Mr. Yelich was waiting in the on-deck circle, the announcers suddenly decided to promote the up-coming "body issue" of ESPN the magazine. As my 6 y/o child was watching, I turned the channel as quickly as I could, but we saw 4 different images.

Ticket: # 1992816 - Loud Commercials

Date: 10/18/2017 6:01:50 PM

City/State/Zip: New York, New York 10003

Description

I am watching the MLB ALCS game (Astros vs Yankees) which is being broadcasted live on FS1 Network via their AppleTV app. I have to keep the volume of the game at a low level but every time they go to commercial the volume goes to such a loud level. Is this allowed?

Ticket: # 1578090 - Repeated CALM Act violations

Date: 4/20/2017 5:34:52 PM

City/State/Zip: Alexandria, Virginia 22315-3837

Description

Every commercial during every commercial break during the April18, 2017, cable telecast of the Washington Nationals-Atlanta Braves game. The times each commercial break began are listed below. The advertisers also all are listed. (And the problem continued during the 30-minute post-game Nats Xtra show, which I have not listed below.)