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Description of document:	Pages from the Internal Revenue Service (IRS) TAPspace.org internal communications website for members of the Taxpayer Advocacy Panel (TAP). 2020
Requested date:	06-June-2020
Release date:	07-July-2020
Posted date:	03-August-2020
Source of document:	IRS FOIA Request Central Processing Unit Stop 211 PO Box 621506 Atlanta, GA 30362-3006 Fax: 877-807-9215 FOIA.gov

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Department of the Treasury
Internal Revenue Service
Privacy, Governmental Liaison and Disclosure
Centralized Processing Unit
Stop 211
PO Box 621506
Atlanta, GA 30362

Date:
July 7, 2020
Employee name:
Renee Roberts
Employee ID number:
10000203306
Telephone number:
859-320-4636
Fax number:
855-205-9335
Case number:
2020-02423
Re: TAPspace.org

This is a final response to your Freedom of Information Act (FOIA) request dated June 6, 2020, received in our office on June 8, 2020.

You asked for the following records:

- A copy of the home page (not the login page) of the TAPspace.org internal website run by the IRS.
- A copy of each page connected to the TAPspace.org internal website by one click.
- A copy of the REPORTS page of the TAPspace.org internal website.

We searched and located 34 pages of documents in response to your request.

We're enclosing 34 pages. We're withholding 28 pages in part for the following reasons:

FOIA exemption (b)(6) exempts from disclosure files that would constitute an unwarranted invasion of personal privacy. We base the determination to withhold on balancing interests between the protection of an individual's right to privacy and the public's right to access government information.

If you would like to discuss our response, you have the right to contact the FOIA public liaison, Summer Sutherland, at (801) 620-2149

The FOIA public liaison responds to FOIA and Privacy Act requests for copies of documents maintained by the IRS. There is no provision in either Act to resolve tax, collection, or processing issues and our staff isn't trained to answer questions regarding those issues. If you need assistance with tax-related issues, you can call the IRS at 800-829-1040.

You also have the right to contact the Office of Government Information Services (OGIS). The Office of Government Information Services, the Federal FOIA Ombudsman's office, offers mediation services to help resolve disputes between FOIA requesters and federal agencies. The contact information for OGIS is:

Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road--OGIS
College Park, MD 20740-6001
202-741-5770
877-684-6448
ogis@nara.gov

ogis.archives.gov

You have the right to file an administrative appeal within 90 days from the date of this letter. By filing an appeal, you preserve your rights under FOIA and give the agency a chance to review and reconsider your request and the agency's decision. I've enclosed Notice 393, Information on an IRS Determination to Withhold Records Exempt From the Freedom of Information Act - 5 U.S.C. 552, to explain your appeal rights.

Your decision to contact the FOIA public liaison or OGIS for assistance resolving your dispute does not extend the 90-day period in which you can file an appeal.

If you have questions, you can contact the person at the telephone number at the top of this letter.

Sincerely,

A handwritten signature in black ink, appearing to read "David S. Nimmo". The signature is cursive and fluid, with the first name "David" being more prominent than the last name "Nimmo".

David S Nimmo
Disclosure Manager
Disclosure Office 13

Enclosures (2):
Responsive documents
Notice 393

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Posted by (b)(6)

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20**IRS adds phone operators to answer Economic Impact Payment questions**

(b)(6) Posted by (b)(6)

Today, the Internal Revenue Service is starting to add 3,500 telephone representatives to answer some of the most common questions about Economic Impact Payments.

IRS telephone assistance and other services will remain limited, and answers for most of the common questions related to Economic Impact Payments are available on IRS.gov. The IRS anticipates bringing back additional assistors as state and local advisories permit.

Answers for most Economic Impact Payment questions are available on the automated message for people who call the phone number provided in the letter (Notice 1444). Those who need additional assistance at the conclusion of the message will have the option of talking to a telephone representative.

Americans are encouraged to use IRS.gov

The IRS regularly posts new and updated answers to the most frequently asked questions about [Economic Impact Payments](#) and the [Get My Payment tool](#). Those who wish to know the status of their Economic Impact Payment are reminded to check [Get My Payment](#) regularly; the information is frequently updated as the IRS continues to process the remaining payments for delivery.

For those who are eligible for an Economic Impact Payment but aren't required to file a tax return, the IRS reminds them the [Non-Filers tool](#) also remains available in English or Spanish for them to register for a payment.

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News and Updates

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9

IRS announces Form 1040-X electronic filing options coming this summer

(b)(6)

Posted by (b)(6)

The Internal Revenue Service announced today that later this summer taxpayers will for the first time be able to file their [Form 1040-X](#), Amended U.S Individual Income Tax Return, electronically using available tax software products.

Making the 1040-X an electronically filed form has been a goal of the IRS for a number of years. It's also been an ongoing request from the nation's tax professional community and has been a continuing recommendation from the Internal Revenue Service Advisory Council (IRSAC) and Electronic Tax Administration Advisory Committee (ETAAC).

Currently, taxpayers must mail a completed Form 1040-X to the IRS for processing. The new electronic option allows the IRS to receive amended returns faster while minimizing errors normally associated with manually completing the form.

"This new process is a major milestone for the IRS, and it follows hard work by people across the agency," said IRS Commissioner Chuck Rettig. "E-filing has been one of the great success stories of the IRS, and more than 90 percent of taxpayers use it routinely. But the big hurdle that's been remaining for years is to convert amended returns into this electronic process. Our teams have worked diligently to overcome the unique challenges related to the 1040-X, and we look forward to offering this new service this summer."

About 3 million Forms 1040-X are filed by taxpayers each year.

The new electronic filing option will provide the IRS with more complete and accurate data in an easily readable format to enable customer service representatives to answer taxpayers' questions. Taxpayers can still use the ["Where's My Amended Return?"](#) online tool to check the status of their electronically-filed 1040-X.

When the electronic filing option becomes available, only tax year 2019 Forms 1040 and 1040-SR returns can be amended electronically. In general, taxpayers will still have the option to submit a paper version of the Form 1040-X and should follow the instructions for preparing and submitting the paper form. Additional enhancements are planned for the future.

"Adding amended returns to the electronic family also complements our partnership with the tax software industry, which continues to work with us to provide better ways to help taxpayers," said Ken Corbin, Commissioner of the IRS Wage and Investment division.

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News and Updates

MAY
26

IRS Nationwide Tax Forums go virtual in 2020

(b)(6) Posted by (b)(6)

The Internal Revenue Service today announced the 2020 IRS Nationwide Tax Forums will be held virtually in 2020 with a series of live-streamed webinars beginning this July.

"Given restrictions on large gatherings and difficulties with travel, we've made the decision to present the IRS Nationwide Tax Forums in a virtual format this year," IRS Commissioner Chuck Rettig said. "While we're unable to meet in person, tax professionals will still be able to choose from a wide variety of virtual seminars on tax law. Many will be able to fully satisfy their annual continuing education requirements by registering and attending."

Held each summer for the past 30 years, the IRS Nationwide Tax Forums are the IRS's marquee outreach event to the tax professional community. The forums were scheduled to take place in six cities around the country this summer. Those in-person events are canceled.

However, the change to a virtual format allows experts from the IRS and its association partners to still educate and update the tax professional community on tax law, cybersecurity, ethics and other topics.

Seminar dates and agenda

The 2020 Nationwide Tax Forums will begin on July 21 and continue through Aug. 20 with live-streamed webinars broadcast on Tuesdays, Wednesdays and Thursdays. Registration enables attendees to participate in all of the live webinars and earn up to 30 Continuing Education Credits at one price.

As in previous years, the Nationwide Tax Forums agenda will feature a plenary session with tax law and publications update, as well as multiple sessions on high-interest topics such as qualified business income, exam and enforcement priorities, due diligence, cybersecurity and more. Presentations are made by both IRS experts and partner associations.

This year several seminars, including the plenary session, will be provided in Spanish.

Further details, including course titles, dates and times, will be available beginning in early June.

2020 registration and fees

Tax professionals who register by June 15 at 5 p.m. ET qualify for an Early Bird rate of \$240 per person. The standard rate, starting June 16, will be \$289.

Initial registration for the in-person 2020 forums began in March. Those who have already registered may transfer their registration to the virtual format at no additional cost. Refunds are available for those who choose not to participate.

Registration information, as well as information on transfers and cancellations, is available at www.IRSTaxForum.com.

Discounts for national association members

Members of partner associations listed below qualify for a discount of \$10 off the Early Bird rate, but only if they register by June 15. Participating association members should contact their association directly for more information:

- American Bar Association (ABA) Section of Taxation
- American Institute of Certified Public Accountants (AICPA)
- National Association of Enrolled Agents (NAEA)
- National Association of Tax Professionals (NATP)
- National Society of Accountants (NSA)
- National Society of Tax Professionals (NSTP)
- Low Income Taxpayer Clinics (LITC)
- Volunteer Income Tax Assistance Program (VITA)

View presentations from past forums

- [IRS PowerPoint Presentations from 2019 Tax Forums](#)
- [IRS PowerPoint Presentations from 2018 Tax Forums](#)

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JUN IRS announces Form 1040-X electronic filing options coming this summer

Posted by (b)(6) in IRS updates

The Internal Revenue Service announced that taxpayers will be able to file their [Form 1040-X](#). And, available tax software products.

Making the 1040-X an electronically filed form has been a goal of the IRS for a number of years. It's also been an ongoing request from the nation's tax professional community and has been a continuing recommendation from the Internal Revenue Service Advisory Council (IRSAC) and Electronic Tax Administration Advisory Committee (ETAAC).

Currently, taxpayers must mail a completed Form 1040-X to the IRS for processing. The new electronic option allows the IRS to receive amended returns faster while minimizing errors.

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TAP INTERNAL COMMUNICATIONS COMMITTEE MEETING

TAP Internal Communications Committee Meeting - Web FX and Call in 888-331-8226



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News and Success Stories

JUN 9 IRS announces Form 1040-X electronic filing options coming this summer

(b)(6)

Posted by (b)(6) IRS updates

The Internal Revenue Service announced that taxpayers will be able to file their Form 1040-X, Amended U.S. Individual Income Tax Return, using available tax software products.

Making the 1040-X an electronically filed form has been a goal of the IRS for a number of years. It's also been an ongoing request from the nation's tax professional community and has been a continuing recommendation from the Internal Revenue Service Advisory Council (IRSAC) and Electronic Tax Administration Advisory Committee (ETAAC).

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TAP INTERNAL COMMUNICATIONS COMMITTEE MEETING

TAP Internal Communications Committee Meeting. WEB EX and Call in 888-331-8226

News and Success Stories

JUN 9 IRS announces Form 1040-X electronic filing options coming this summer

(b)(6)

(b)(6)

Posted by [redacted] in IRS updates

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Posted by [redacted] in Outreach



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JUN 18 Virtual All-TAP Members Meeting

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JUN 23 TAP INTERNAL COMMUNICATIONS COMMITTEE MEETING

TAP Internal Communications Committee Meeting. WEB EX and Call in 888-331-8226

Calendar

◀ June 2020 ▶

List view

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
31	1	2 TAC Subcomm TCC Subcomm 5 more...	3 NCC Subcomm	4 Special Project Toll Free Phon 2 more...	5	6
7	8	9 TCC Full Com TAC Full Com	10 Toll Free Phon NCC Project Q	11 Special Project	12	13
14	15	16	17	18 Virtual AS-TAP	19	20
21	22	23 TAP INTERNA	24	25 TAP Joint Com	26	27
28	29	30	1 NCC Subcomm	2 Special Project Special Project	3	4

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- Discussion** IRS retools Settlement Days program in response to...
New discussion item | May 6, 2020 (b)(6)
- Discussion** SP Issues to be Resolved
New discussion item | May 1, 2020 (b)(6)
- Comment** Thank you Dorothy.
New discussion item | May 1, 2020 (b)(6)
- Discussion** Touching Base
New discussion item | Apr 23, 2020 (b)(6)

Discussions

MAY 6 **IRS retools Settlement Days program in response to COVID-19 pandemic; allows unrepresented taxpayers to settle their cases virtually**

(b)(6) Posted by (b)(6)

The Internal Revenue Service Office of Chief Counsel today announced the Settlement Days program will continue remotely enabling unrepresented taxpayers to work towards resolving their pending United States Tax Court case despite "stay-at-home" orders in many jurisdictions. The first two events are for docketed cases with place of trial in Detroit or Atlanta. Future events may be scheduled in other cities throughout the United States.

Virtual Settlement Days is a coordinated effort to resolve T...

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MAY 1 **SP Issues to be Resolved**

(b)(6) Posted by (b)(6)

Good afternoon. Attached are the Special Projects Issues to be resolved (if possible) before our full committee meeting. Please respond. Thank you.

Uploaded Files: Library Documents:

[Special Projects Screened Issues to be Resolved 5-1-2020.docx](#) (13.0 Kb)

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APR 23 **Touching Base**

(b)(6) Posted by (b)(6)

Hi All, I know we are all very busy during this very difficult time but I'm hoping we are continuing to work on the combined issue of the challenges international filers have with the IRS. Toni has produces minutes of our meeting and posted them to the discussion section of TapSpace. If you have problems accessing the information, please don't hesitate to reach out to Toni or give me a call (b)(6)

Some other things I've been doing. I communicated with our Local Chamber of Commerce ab...

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APR 9 **Issue 42292 - Form 1040 US Individual Income Tax Return**

(b)(6) Posted by (b)(6)

From: (b)(6) Sent: Wednesday, April 08, 2020 6:29 AM To: (b)(6) Subject: FW: IMD Review due by 1pm EST, 3/30/2020: IMD ID 2888, Form - "Instructions for Form 1040, U.S. Individual Income Tax Return"

FYI

Hi Fred,

I am assuming these are the 2018 Form 1040 instructions (the only Form 1040 instructions we circulated lately were the 2018 Form 1040 instructions) that were revised to incorporate the tax provisions that were extended by PL 116-94 (the tax extender bill signed into law on De...

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APR 7 **Special Projects IRS Responses for Discussion**

(b)(6) Posted by (b)(6)

Please take this time to read the followig issues for discussion on Thursday, April 9, 2020, the SP Full Committee meeting:

35185; 35966; 37026; 41230; 41405; and 41566

All issue responses can be found on TAPSpace under 2020 Special Projects IRS Responses

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All issue responses can be found on the update under 2020 updates / registered responses.
If you have any questions or concerns, please let me know. Thank you.

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Page 1 of 49 **1** 2 3 4 5 >> Last >>|

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SPC Full Committee Meeting Agenda- June 11, 2020 (FINAL)

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JUN 25

TAP Joint Committee

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JUN May 2020 NCC Minutes

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May 2020 NCC Minutes

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JUN 9 **SPC Full Committee Meeting Agenda- June 11, 2020 (FINAL)**

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(b)(6) Posted by (b)(6)

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News and Success Stories

JUN 9 IRS announces Form 1040-X electronic filing options coming this summer

(b)(6) Posted by (b)(6) in IRS updates

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Currently, taxpayers must mail a completed Form 1040-X to the IRS for processing. The new electronic option allows the IRS to receive amended returns faster while minimizing errors...

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MAY 26 IRS Nationwide Tax Forums go virtual in 2020

(b)(6) Posted by (b)(6) in General

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MAY 20 IRS adds phone operators to answer Economic Impact Payment questions

(b)(6) Posted by (b)(6) in IRS updates

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Jun 10, 2020 | Posted by (b)(6)

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Upcoming TAP Events

JUN

18

Virtual All-TAP Members Meeting

1-888-331-8226 Access Code

8874267

JUN

23

TAP INTERNAL COMMUNICATIONS COMMITTEE MEETING

TAP Internal Communications Committee Meeting. WEB EX and Call in 888-331-8226 access code 3446895

JUN

25

TAP Joint Committee

Dial In #: 888-331-8226 Access code: 8874267

[See more events](#)



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www.irs.gov/advocate

News and Updates

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Spotlight on Success

APR 9 Indiana Senator Office Send Congratulations

(b)(6) Posted by (b)(6) in General

(b)(6)

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FEB 13 TAP 2021 Recruitment Campaign Begins

(b)(6) Posted by (b)(6) in General

(b)(6)

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FEB 13 Forbes Magazine Article: Volunteers Needed To Help Improve The

(b)(6) Posted by (b)(6) in General

(b)(6)

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NOV 30 Nashville Stakeholder Liaison Invites TAP Members to Their Event

(b)(6) Posted by (b)(6)

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NOV 20 OUTREACH Tip of the Week by Scott Hall

(b)(6) Posted by (b)(6)

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Calendar


◀ June 2020 ▶

List view

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
31	1	2 TAC Subcomm TCC Subcomm 5 more...	3 NCC Subcomm	4 Special Project Toll Free Phon 2 more...	5	6
7	8	9 TCC Full Comm TAC Full Comm	10 Toll Free Phon NCC Project C	11 Special Project	12	13
14	15	16	17	18 Virtual All-TAP	19	20
21	22	23 TAP INTERNA	24	25 TAP Joint Corr	26	27
28	29	30	1 NCC Subcomm	2 Special Project Special Project	3	4

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Calendar

JUN
23

TAP INTERNAL COMMUNICATIONS COMMITTEE MEETING

(b)(6)

Time: 03:00 PM - 04:00 PM Eastern

Location: TAP Internal Communications Committee Meeting. WEB EX and Call In 888-331-8226 access code 3446895

OCCURS ON THE 4TH TUESDAY OF EACH MONTH AT 12:00 PM EASTERN TIME. Web Ex and Call in 888-331-8226 access code 3446895

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Calendar

JUN
25

TAP Joint Committee

(b)(6)

Time: 01:30 PM - 03:00 PM Eastern

Location: Dial In #: 888-331-8226 Access code: 8874267

Taxpayer Advocacy Panel Joint Committee

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Calendar

JUN
18

Virtual All-TAP Members Meeting

(b)(6)

Time: 02:30 PM - 04:00 PM Eastern

Location: 1-888-331-8226 Access Code 8874267

Hello All,

There is a Virtual all TAP members meeting via teleconference number

888-331-8226 Access Code 8874267

This meeting will occur at 2:30pm.

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News and Updates

JUN
9

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