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Description of document: Transportation Security Administration (TSA) Behavior Detection & Analysis Program (BDA) Monthly Shift Brief, December 2015-October 2016

Requested date: 15-January-2017

Release date: 11-May-2020

Posted date: 28-December-2020

Source of document: FOIA Request
Transportation Security Administration
TSA-20, East Tower
FOIA Branch
601 South 12th Street
Arlington, VA 20598-6020
Email: FOIA@tsa.dhs.gov
[DHS FOIA Public Access Portal](#)

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Transportation
Security
Administration

May 11, 2020

3600.1

Case Number: 2017-TSFO-00106

This letter responds to your Freedom of Information Act (FOIA) request dated January 15, 2017, addressed to the Transportation Security Administration (TSA) FOIA Branch seeking access to the following: "I request a digital/electronic copy of each Bi-Weekly Shift Brief during Calendar Year 2016."

Please be advised, the BDA office converted from Bi-Weekly Shift Brief to Monthly Shift Brief in December 2015.

The processing of your request identified certain records that will be released to you. Portions not released are being withheld pursuant to the Freedom of Information Act, 5 U.S.C. § 552. Please refer to the Applicable Exemptions list at the end of this letter that identifies the authority for withholding the exempt record, which is indicated by a mark appearing in the block next to the exemption. An additional enclosure with this letter explains these exemptions in more detail.

The rules and regulations of the Transportation Security Administration applicable to Freedom of Information Act requests are contained in the Code of Federal Regulations, Title 6, Part 5. They are published in the Federal Register and are available for inspection by the public.

Fees

There are no fees associated with processing this request because the fees incurred do not exceed the minimum threshold necessary for charge.

Administrative Appeal

Should you decide to file an appeal, it should be mailed to:

Christine Griggs
FOIA Appeals Officer
Office of Civil Rights & Liberties, Ombudsman and Traveler Engagement (CRL/OTE)
Transportation Security Administration
701 South 12th Street, West Building, TSA-33
Arlington, VA 20598-6033

Your appeal **must be submitted within 90 days** from the date of this determination. It should contain your FOIA request number and, to the extent possible, the reasons why you believe the initial

determination should be reversed. In addition, the envelope should be prominently marked "FOIA Appeal." Please note that the TSA FOIA Appeals Officer's determination of the appeal will be administratively final.

Additionally, you have the right to seek dispute resolution services from the Office of Government Information Services (OGIS) which mediates disputes between FOIA requesters and Federal agencies as a non-exclusive alternative to litigation. If you are requesting access to your own records (which is considered a Privacy Act request), you should know that OGIS does not have the authority to handle requests made under the Privacy Act of 1974. You may contact OGIS as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001; e-mail at ogis@nara.gov; telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5796.

If you have any questions pertaining to your request, please feel free to contact the FOIA Branch at 1-866-364-2872 or locally at 571-227-2300.

Sincerely,



Teri M. Miller
FOIA Officer

Summary:

Number of Pages Released in Part or in Full: 130

**APPLICABLE EXEMPTIONS
FREEDOM OF INFORMATION ACT AND/OR PRIVACY ACT**

Freedom of Information Act (5 U.S.C. 552)

(b)(1) (b)(2) (b)(3) (b)(4) (b)(5) (b)(6)

(b)(7)(A) (b)(7)(B) (b)(7)(C) (b)(7)(D) (b)(7)(E) (b)(7)(F)

Enclosures

**BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF
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SECTION A: PROGRAM OFFICE TALKING POINTS



The Behavior Detection and Analysis (BDA) Metrics and Analysis (M&A) section continues to work towards its strategic plan of developing and implementing meaningful metrics and reports designed to drive positive growth.

Over the past several years, the team has been working to foster a culture of understanding the importance, and benefits, of accurate and timely data within the program. This includes implementing the bi-weekly Accuracy and Timeliness Report that is disseminated to each airport in addition to the development of several dashboards and reports that make use of this data. With ***your*** help, we have seen late submissions steadily drop from 19.5% of all Referral Report entries this time two years ago to less than 1% of entries now, while late or deficient review/promotions have dropped from a staggering 1 in 3 down to just over 5% in the same time frame. This culture is the cornerstone for future success, and will continue to be emphasized as we move forward.

Building upon this, the M&A team is currently working on several other initiatives that are intended to both help streamline operations and inform decisions in the field. A prime example is an ongoing project with the Office of Information Technology (OIT) to develop and deploy several Airport Information Management system (AIM) modules in FY16. This project is designed to help create a “one-stop shop” for the Field and enhance reporting capabilities by migrating the existing PMIS SPOT module and BEAM system into a single platform that also facilitates real-time reporting. We will be providing more information regarding the migration as we get closer to deployment and will provide user-guides and conference calls to help with the transition.

The M&A team has also begun exploring notional BDA Key Performance Indicators (KPIs), with a pilot currently underway at nine airports across the Nation to ensure that the metrics are meaningful and the goals are realistic. Three initial KPIs are part of his initial pilot, and are designed to measure BDO Deployment Effectiveness, Referral Report Accuracy and Timeliness, and Operational Efficiency and Oversight. In order to help promote transparency, each KPI is a high-level analysis or rollup of information currently presented in the *Coverage Report by Location Report*, *Bi-Weekly Accuracy and Timeliness Report* and *Airport Behavior Detection and Analysis Health Dashboard* in BEAM.

We look forward to sharing more information regarding these, and other initiatives, in the coming months.

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SECTION B: BDO SCENARIO 1

(b)(3):49 U.S.C. § 114(r)

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0023	BDO Scenario Training- December FY16 NTP

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SECTION B: BDO SCENARIO 2

(b)(3):49 U.S.C. § 114(r)

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0024	BDO Scenario Training- January FY16 NTP

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SECTION C: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

Passenger Arrested After BDO Referral at Boston (BOS)

- BDOs referred passenger to LEOs due to elevated behaviors
- Massachusetts State Police responded
- American Airlines Inc. #1619 (BOS-MIA)
- LEO NCIC Positive; No EIR initiated; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; Outstanding Warrant Charge

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

During Secondary Screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Comments: The passenger was in possession of identification that belonged to a female (b)(3):49 U.S.C. § 114(r). The passenger had an open warrant for the criminal sale of a controlled substance. (b)(3):49 U.S.C. § 114(r)

Passenger Arrested After Contraband Discovered After BDO Referral at San Francisco (SFO)

- Tuesday, 12/08/2015, SFO - San Francisco International
- BDO referral to additional screening for behaviors
- During additional screening, 5 pounds of marijuana discovered in bag; Confiscated by LEO
- San Francisco Police Airport Bureau responded
- United Air Lines Inc. #1710 (SFO-CLE)
- Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; State Charge

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

During screening: N/A

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Comments: While searching the bag, the BDO found a leafy substance inside the passenger's bag. LEOs were contacted. San Francisco Police Airport Bureau responded and determined it was approximately 5 pounds of marijuana. The marijuana was confiscated and the passenger was arrested on a state charge.

Prohibited Item Exceeds Checkpoint Screening at Cleveland (CLE)

- Tuesday, 12/08/2015, CLE - Cleveland-Hopkins International
- BDOs observed passenger (b)(3):49 U.S.C. § 114(r) with a pool cue, notified TSM; Voluntarily abandoned
- TSA reviewed CCTV and confirmed passenger went through checkpoint screening at CLE; (b)(3):49 U.S.C. § 114(r)
- STSO escorted passenger back to checkpoint and rescreened with negative results
- No LEO Response
- Republic Airlines #4276 (CLE-ORD)
- No EIR initiated; Allowed to continue (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

During screening: N/A

Comments: BDO observed a passenger (b)(3):49 U.S.C. § 114(r) with a pool cue. The BDO notified a TSM. (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The passenger voluntarily abandoned the pool cue.

Suspicious Individuals at Chicago O'Hare (ORD)

- Wednesday, 12/09/2015, ORD - Chicago O'Hare International
- BDO curbside of Terminal 3 observed two unidentified individuals (b)(3):49 U.S.C. § 114(r)
- LEOs with K-9 responded and conducted a sweep (b)(3):49 U.S.C. § 114(r) with negative results; Unable to locate the individuals
- Chicago Police with K-9 responded
- Unidentified Subject; Individual was never located
- Unidentified Subject; Individual was never located

Behaviors Observed: N/A

During screening: N/A

Comments: The BDOs observed two individuals (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The LEOs responded and were given the individuals' descriptions. The LEOs did not locate the individuals.

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Airport Employee Circumvented Checkpoint Screening at Fort Lauderdale (FLL)

- Wednesday, 12/09/2015, FLL - Fort Lauderdale-Hollywood International
- BDOs observed a Chili's Restaurant employee attempt to aid a JetBlue passenger circumvent checkpoint screening by carrying two pieces of the passenger's carry-on property through SIDA door# T3-103 and return them unscreened on the sterile side of the checkpoint
- Carry-on property a red guitar without case and a plastic bag with small children's items
- TSA screened employee, passenger and accessible property with negative results
- Broward County Aviation Department responded; Reviewed CCTV and confirmed property (b)(3):49 U.S.C. § 114(r) in transit
- No LEO Response
- Airport Employee - Decision on EIR creation pending; Fined, terminated, and barred from airport employment; (b)(3):49 U.S.C. § 114(r)
- Passenger- Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Airport employee stated the passenger stayed with him and he was just trying to help passenger avoid extra fees for excess baggage
- (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

During screening: N/A

Comments: BDOs observed an airport employee attempt to aid a passenger circumvent checkpoint screening by carrying two pieces of the passenger's carry-on luggage. The passenger and the accessible property were re-screened with negative results. The passenger was allowed to proceed into the sterile area. The airport employee was fined, terminated, and barred from airport employment.

Passenger Arrested After BDO Referral at Detroit (DTW)

- Friday, 12/11/2015, DTW - Detroit Metro Wayne County
- BDO referral for behaviors
- BDOs discovered several credit cards and identifications with different names in the bag; LEOs confiscated
- Wayne County Police responded
- American Airlines Inc. #1979 (DTW-JFK)
- LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; Local Charge

Behaviors Observed:

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(b)(3):49 U.S.C. § 114(r)

During Screening:

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. §
114(r)

Comments: During the bag search, the BDO discovered a fraudulent ID and multiple credit cards under different name. The passenger originally stated that the ID and credit cards belonged to his brother. LEOs were contacted and conducted an NCIC with negative results. When LEOs questioned the passenger about the fraudulent ID and credit cards, the passenger stated they were given to him in New York. The passenger was arrested on a state charge of fraudulent ID.

Passenger Arrested After Contraband Discovered During Checkpoint Screening at Charlotte (CLT)

- Saturday, 12/12/2015, CLT - Charlotte Douglas International
- BDO at checkpoint observed passenger divested a suspicious substance; notified LEOs
- Charlotte Mecklenburg Police responded
- LEOs determined substance was an undetermined amount of heroin; escorted passenger to LEO holding area; LEOs questioned and searched passenger; discovered an undetermined amount of crystal methamphetamine in passenger's pockets; Confiscated
- American Airlines Inc. #1862 (CLT-ORD)
- LEO NCIC Negative; No EIR initiated; (b)(3):49 U.S.C. § 114(r)
- Passenger Arrested; Local Charge

Behaviors Observed: N/A

During Screening: N/A

Comments: The BDO at the checkpoint observed a passenger divest a suspicious substance. The BDO notified the LEO who determined the substance was heroin. LEOs escorted the passenger to holding area where the LEOs questioned and searched the passenger. The LEOs discovered an undetermined amount of crystal methamphetamine in passenger's pockets. The passenger was arrested on a local charge.

Bulk Currency Detected During AIT Screening After BDO Referral at Orlando (MCO)

- Friday, 12/11/2015, MCO - Orlando International
- BDO referral for behaviors; AIT anomaly detected (b)(3):49 U.S.C. § 114(r); Passenger divested \$4,000
- During additional screening, approximately \$5,000 discovered in carry-on bag, allowed to keep

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- No LEO Response
- Bulk currency \$9,000 USD
- American Airlines Inc. #495 (MCO-PHX)
- Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

During Screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Comments: During AIT screening, the passenger it was discovered the passenger had \$4000 in his pocket. During the bag search an additional \$5000 was discovered wrapped in a white cloth sack. LEOs were notified due to currency and observed behaviors. LEO responded but did not question nor conducted an NCIC. The passenger was allowed to proceed.

Suspicious Individual at Dallas Love Field (DAL)

- Sunday, 12/20/2015, DAL - Dallas Love Field
- Passenger engaged TSO in public area restroom, stated he arrived on 12/19/2015; made inquiries regarding local landmarks
- TSO referred passenger to BDO due to suspicious behavior; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- BDO referred passenger to LEOs for suspicious behavior
- Dallas Police and AFSD-LE responded; Interviewed passenger; FBI responded telephonically; AFSD-LE and FBI determined passenger not a threat
- Southwest Airlines Co. #1173 (LGA-DAL) arrived on 12/19/2015 at 2206 hours
- LEO NCIC Unknown; Decision on EIR creation pending; allowed to exit airport; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

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Comments: The passenger was observed in the public area. (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

The BDOs were unable to resolve behaviors/activities observed. LEOs questioned the passenger then referred the matter to the FBI; the passenger was detained for further questioning by the FBI. (b)(3):49 U.S.C. § 114(r)

Passengers Arrested After BDO Referral at Denver (DEN)

- Sunday, 12/27/2015, DEN - Denver International
- BDOs referred passengers to additional screening due to behaviors
- Denver Police responded
- Delta Air Lines Inc. #1610 (DEN-DTW)
- Passenger #1- LEO NCIC Positive; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r) Arrested; Outstanding Warrant Charge
- Passenger #2 - LEO NCIC Positive; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r) Arrested; Outstanding Warrant Charge

Behaviors Observed:

Passenger #1

(b)(3):49 U.S.C. § 114(r)

During Screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Passenger #2

(b)(3):49 U.S.C. § 114(r)

During Screening: N/A

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Comments: The LEOs were notified after observed elevated behaviors on the main passenger. The LEOs conducted NCIC with positive results on both passengers for outstanding warrants. The LEOs questioned and arrested both passengers based on their warrants.

BDO Referral Causes Flight Delay at San Jose (SJC)

- Monday, 12/28/2015, SJC - Norman Y. Mineta San Jose International
- BDO referral for behaviors; Conducted additional screening with negative results
- TSA informed Southwest; Southwest opted to offload passenger's checked bag
- San Jose Police responded
- Southwest Airlines Co. #3114 (SJC-LAS)
- LEO NCIC Negative; Decision on EIR creation pending; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. §
- Southwest Airlines Co. #3114 delayed 27 minutes affecting 144 passengers
- TSOC notified Aviation Compliance Branch Manager, and Aviation RSI and Airline PSI Southwest

Behaviors Observed: N/A

During Screening: N/A

Comments: Southwest opted to offload the passenger's checked baggage after being notified by TSA about the passenger.

Suspicious Activity During (b)(3):49 U.S.C. § Screening at Houston Intercontinental (IAH)

(b)(3):49 U.S.C. § 114(r)

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(b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

During Screening: N/A

(b)(3):49 U.S.C. § 114(r)

BDO Referral at Honolulu (HNL)

- Thursday, 12/31/2015, HNL - Honolulu International
- BDO referral for behaviors
- Hawaii State Sheriff responded
- Hawaiian Airlines Inc. #208 (HNL-KOA)
- LEO NCIC Negative; Decision on EIR creation pending; allowed to continue;

(b)(3):49
U.S.C. §

(b)(3):49 U.S.C. §
114(r)

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

During Screening: (b)(3):49 U.S.C. § 114(r)

Comments: During the physical bag search, BDOs discovered a green leafy substance. Passenger stated the green leafy substance was marijuana. Deputy Sherriff determined that

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the passenger had authorization/prescription to possess medical marijuana. Deputy Sheriff stated that the passenger had five outstanding warrants. Deputy Sherriff released passenger on his own recognizance due to a felony case precedence over the individual's misdemeanor warrants. The Deputy Sheriff instructed the passenger to turn himself in to law enforcement because of his outstanding warrants.

Airport Employees Attempt to Circumvent Screening at Cleveland (CLE)

- Sunday, 01/03/2016, CLE - Cleveland-Hopkins International
- BDOs challenged two airport employees attempting to gain access into the sterile area through a SIDA Door; one employee was being escorted by the other
- During questioning, it was discovered the employees were attempting to circumvent TSA security
- The employee being escorted stated that she had oversized LGA in her bags and that she did not want to voluntarily abandon them at the checkpoint
- Oversized hair shampoo and lotions discovered in her bag
- The escorted employee was sent to checkpoint for screening; other employee allowed to exit the airport with the LGAs
- No disciplinary action taken at this time
- No LEO Response
- Airport Employee (#1) - Concessions/Retail; Decision on EIR creation pending; allowed to continue; (b)(3);49 U.S.C. § 114(r)
- Airport Employee (#2) - Concessions/Retail; Decision on EIR creation pending; allowed to continue; (b)(3);49 U.S.C. § 114(r)

Behaviors Observed: N/A

During Screening: N/A

Comments: N/A

Passenger Arrested After BDO Referral at McAllen (MFE)

- Monday, 01/04/2016, MFE - McAllen Miller International
- BDO referral for behaviors
- BDOs discovered Fraudulent ID; Confiscated by LEO
- CBP responded
- American Airlines Inc. #2177 (MFE-DFW)
- LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3);49 U.S.C. § 114(r)
Arrested; Federal Charge

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Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Comments: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Once the passenger reached LEO referral, the BDOs advised McAllen Police and Border Patrol who were present at the checkpoint. Border Patrol Agent noticed the passenger and the person on the ID were not the same person and determined the passenger an imposter. The passenger then admitted to the Border Patrol Agent that he paid a smuggler to smuggle him into the U.S. and provided him with an authentic permanent resident card. The passenger was placed under arrest on federal charges of entry without inspection and being an imposter. According to TISS while at the McAllen Border Patrol Station, the passenger was identified as an active Sureño gang member.

Passenger Arrested After BDO Referral at Salt Lake City (SLC)

- Monday, 01/04/2016, SLC - Salt Lake City International
- BDO referral for behaviors
- Salt Lake City Airport Police responded
- During additional screening a credit card not in the passenger's name was discovered; Confiscated
- Southwest Airlines Co. #175 (SLC-PHX)
- LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

During Screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

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Comments: While conducting bag search, the BDO discovered a credit card that did not match the passenger's name in a second wallet inside the passenger's accessible property. The passenger stated he "found it" and also that he has "plenty of those." Salt Lake City Airport Police Department (SLCAPD) was notified and conducted an NCIC with negative results. The passenger stated to police that he was ok with missing his flight as long as his checked luggage made it to its destination. The passenger was arrested on a felony charge related to the credit card that did not belong to him. SLCAPD stated they would be following up with the passengers' luggage.

Passengers Arrested after BDO Referral at McAllen (MFE)

- Sunday, 01/10/2016, MFE - McAllen Miller International
- BDO referral for behaviors
- BDOs discovered fraudulent identification
- CBP responded and ran checks
- Mesa Airlines Inc. #3967 (MFE-IAH)
- Passenger (#1)-LEO NCIC Negative; Decision on EIR creation pending; Arrested;
- (b)(3):49 U.S.C. § 114(r)
- Arrested; Federal Charge
- Passenger(#2)- LEO NCIC Negative; Decision on EIR creation pending;
- Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; Federal Charge

Behaviors Observed:

(b)(6); (b)(3):49 U.S.C. § 114(r)

Comments: The BDOs conducted Active Engagement with (b)(6) after observing behaviors. The BDO noticed the ID presented by Passenger (#1) did not appear to be her. Right after Passenger (#1) reached threshold for Behavior Detection Referral, Border Patrol agents engaged the her to determine identity. The BDOs went to the sterile area to find Passenger #2 who admitted his companion's ID did not belong to her. Border Patrol agents proceeded into the

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sterile area to escort the male passenger back to the checkpoint. Both passengers were arrested on federal charges. Passenger #1 was charged with entry without inspection and being an imposter. Passenger #2 was charged with harboring and escorting.

Passenger Arrested Contraband Discovered During BDO Referral at Charlotte (CLT)

- Sunday, 01/10/2016, CLT - Charlotte Douglas International
- BDO referral for behaviors
- BDOs discovered pills without a prescription; LEOs confiscated
- Charlotte Mecklenburg Police responded
- American Airlines Inc. #1993 (CLT-LAX)
- LEO NCIC Unknown; Decision on EIR creation pending;
- Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; Local Charge

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

During Screening:

(b)(3):49 U.S.C. § 114(r)

Comments: During a bag search, the BDOs discovered two prescription bottles prescribed to another person. The passenger stated he and his girlfriend are on the same medicine and grabbed the wrong bottle. The LEOs responded conducted an NCIC with negative results and also interview the passenger. The passenger was arrested on two counts of possession of schedule two narcotics and one count of possession of schedule four narcotics.

BDO Referral (b)(3):49 U.S.C. § 114(r) at Charlotte (CLT)

- Tuesday, 01/12/2016, CLT - Charlotte Douglas International
- BDOs referred (b)(3):49 U.S.C. § 114(r) LEOs due to suspicious behavior
- AFSD-LE responded; Allowed to continue
- Charlotte Mecklenburg Police responded and took no action
- PSA Airlines Inc. #5265 (CLT-MEM)
- LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

**BEHAVIOR DETECTION & ANALYSIS MONTHLY SHIFT BRIEF
DECEMBER 2015 and JANUARY 2016**

Behaviors Observed:

(b)(3);49 U.S.C. § 114(r)

During Screening

(b)(3);49 U.S.C. § 114(r)

(b)(3);49 U.S.C. § 114(r)

Comments: The BDOs were requested to assist the checkpoint after

(b)(3);49 U.S.C. § 114(r)

(b)(3);49 U.S.C. § 114(r)

alarmed (b)(3);49 U.S.C. § 114(r)

The Charlotte Mecklenburg Police Department was notified due to observed behaviors. The Charlotte Mecklenburg Police Department officer responded but took no action. The passenger was allowed to proceed into the sterile area.

**BDA MONTHLY SHIFT BRIEF
FEBRUARY 2016**

SECTION A: PROGRAM OFFICE TALKING POINTS



Since the inception of the BDA Program, BDOs have played an integral role in supporting Special Events such as the Super Bowl. The BDA Program Office recognizes the vital role BDOs played during Super Bowl 50, as BDO teams helped to ensure the safety of fans and passengers in the San Francisco Bay area. The BDA Program Office would like to recognize and extend our appreciation by acknowledging the BDA Programs in SFO, OAK and SJC and everyone who participated in this event.

BDOs worked in partnership with TSOs, PSC teams, TSIs, and TSS-Es from across the nation by providing a security environment that highlights our layered security approach. VIPR teams were also deployed at transportation sites around the event area. This collaborative effort ensured that fans arrived safely to the event and returned safely to their home after the Super Bowl concluded. This event highlights the significance of TSA working as a team by providing behavior detection capabilities for Super Bowl 50.

When participating in VIPR, NSSE, or Special Event, BDOs must be aware of the operational objective where they are deployed and be able to provide a BD brief to the personnel involved in the operation. Before Behavior Detection can be conducted, BDOs must establish an Environmental Baseline with consideration of the unique characteristics of that location. This is important to keep in mind since special operations such as VIPRs and NSSEs can deploy BDOs to a wide range of operational areas. It is also essential for BDOs to be teamed with a LEO and be positioned in the immediate vicinity of, or have direct communication with a LEO.

If a BDO observes an individual that meets the BDA threshold, BDOs will inform the appropriate personnel involved in the operation by giving a description of the individual. The BDO will communicate observed behaviors in plain terms without the need to communicate point values.

During VIPR and NSSE operations, BDOs (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r) BDOs will communicate observed behaviors in plain terms to the operation's LEOs when individuals meet BDA thresholds. In this capacity, only the operation's LEOs have the discretion, authority, and responsibility to obtain resolution.

On the following page, is a synopsis of the pre-Super Bowl preparations set forth by SFO, SJC and OAK.

BDA MONTHLY SHIFT BRIEF FEBRUARY 2016

In SFO:

- HQ representatives, PSC teams, BDOs, BDA Management, TSMs, TSS-Es and other supporting TSA personnel attended the SFO briefing conducted by the AFSD-S.
- PSC teams met with their respective BDO teams for orientation at the airport.
- The SFO AFSD-S presented the Super Bowl 50 CONOPS to PSC handlers, BDA management and BDOs assigned to PSC teams and TSSE personnel.



In SJC:

- HQ representatives attended an in brief with SJC TSA Management, FSD staff and Coordination Center staff to discuss Super Bowl 50 SEAR 1 Event.
- SJC DFSD briefed the canine teams on local intelligence leading up to and during the event within the San Jose and the Santa Clara area.
- Tours of the airport were provided.



In OAK:

- PSC teams met with the BDA Manger, Sarah Jimenez, who conducted a walkthrough of the two checkpoints for PSC Teams to acclimate the canines to the airport.
- PSC Teams conducted training in the checkpoints as the local staff provided decoys for training.

**BDA MONTHLY SHIFT BRIEF
FEBRUARY 2016**

SECTION B: BDO SCENARIO

(b)(3):49 U.S.C. § 114(r)

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0025	BDO Scenario Training- February FY16 NTP

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**BDA MONTHLY SHIFT BRIEF
FEBRUARY 2016**

SECTION C: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

Suspicious TSA PreCheck Passenger at Orlando (MCO)

Summary

- Passenger wearing pilot's uniform and lanyard with crew ID requested TSA not to lift checked baggage by straps; TSO recognized passenger from 5 months previously when he asked TSA not to touch bags' handles; TSO observed crew ID was expired
- Multiple EDS alarms on passenger's checked baggage; All EDS alarms properly resolved; Aircraft parts
- LTSO located passenger at public area donut shop in uniform but not wearing lanyard with ID; BDOs responded and observed behaviors
- AFSD-I and AFSD-LE responded; AFSD-LE interviewed passenger and discovered that he had a crew ID for a Senegalese airline and FAA pilot certificate and that both had been photocopied
- FAA verified the passenger was issued a pilot certificate in the same number as the photocopied document, but that only the original document was valid
- Orlando Police responded and confiscated the passenger's photocopied documents
- TSA reviewed CCTV and determined the passenger had not attempted to access KCM
- Passenger was (b)(3):49 U.S.C. § 114(r) with negative results; (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)
- United Air Lines Inc. #221 (MCO-IAD)
- Passenger; TSA PreCheck - Risk Assessment; LEO NCIC Negative; Allowed to continue (b)(3):49 U.S.C. § 114(r)
- Passenger stated that he was a retired pilot for a Senegalese airline that he photocopied his IDs because they were damaged by water, and that he was taking the airplane parts to sell them

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

During Screening:

(b)(3):49 U.S.C. § 114(r)

**BDA MONTHLY SHIFT BRIEF
FEBRUARY 2016**

BDA Comments: Passenger claimed to be a retired employee for JAX Aviation Division of Groupe Transair out of Dakar, Senegal. Passenger never asked the TSO if he could access the KCM.

Passenger Arrested After BDO Referral at Little Rock (LIT)

Summary

- Passenger had unusual behaviors and met the BDO threshold; the passenger received additional screening causing an alarm (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r) Alarms were resolved
- (b)(3):49 U.S.C. § 114(r) TSA found what appeared to be drug paraphernalia; Resolved as a pipe
- Little Rock Police responded; Arrested passenger
- Envoy Air #3363 (LIT-DFW)
- LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)
- Passenger Arrested; State Charge of Possession of Drug Paraphernalia

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During Screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger stated he was self-employed as a construction consultant and that he was on a job site with concrete and tile installation materials, (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) Local LEOs responded to the checkpoint and did not interview, but conducted an NCIC query with no findings. (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) local LEOs responded and arrested the passenger due to the discovery of drug paraphernalia in the checked bag.

Bulk Currency Detected During Checked Baggage Screening at Orlando (MCO)

Summary

- BDOs observed passenger in queue (b)(3):49 U.S.C. § 114(r) engaged with passenger
- Passenger stated she was traveling with her husband; Husband was an off-duty Known Crew Member SkyWest pilot, and had gone through the KCM lane with her carry-on bag
- BDOs responded to the KCM lane; confirmed Pilot accessed sterile area with three carry-on bags

**BDA MONTHLY SHIFT BRIEF
FEBRUARY 2016**

- BDOs located and escorted Pilot to the checkpoint; TSA screened pilot and carry-on bags, negative results
- No LEO Response
- American Airlines Inc. #593 (PHX-ORD)
- Airline Employee; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- TSOC notified Aviation RSI and Airline PSI SkyWest, and Aviation Compliance Branch Manager

Behaviors Observed: N/A

BDA Comments: The BDO was conducting Active Engagement using Security Related Questions.

BDO Referral (b)(3):49 U.S.C. § 114(r) **Screening at Chicago Midway (MDW)**
Summary

- (b)(3):49 U.S.C. § 114(r) passenger's carry-on bag; Alarmed for (b)(3):49 U.S.C. § 114(r)
- TSS-E and BDOs responded; TSS-E cleared items
- Passenger completed (b)(3):49 U.S.C. § 114(r) screening; Negative results
- BDOs referred passenger for behaviors after the passenger (b)(3):49 U.S.C. § 114(r) screening
- Chicago Police responded; Interviewed passenger
- AFSD-S cleared passenger to continue
- Southwest Airlines #1803 (MDW-EWR)
- (b)(3):49 U.S.C. § 114(r) LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger was selected for screening for the behaviors displayed before screening. After the passenger completed (b)(3):49 U.S.C. § 114(r) screening portion, the passenger elevated to LEO notification. The passenger was allowed to proceed into sterile area after LEOs conducted NCIC with negative results.

**BDA MONTHLY SHIFT BRIEF
FEBRUARY 2016**

Passenger Arrested After Contraband Discovered During BDO Referral at LaGuardia (LGA)

Summary

- The passenger met the BDO threshold for behaviors; Bottles without labels were discovered in carry-on during the additional screening
- Port Authority Police responded and determined the bottle to contain contraband; Confiscated the contraband
- American Airlines Inc. #609 (LGA-CLT)
- LEO NCIC Not Warranted; Decision on EIR creation pending; Arrested (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- Passenger Arrested; State Charge
- The passenger stated, "They are Percocet"

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening (b)(3):49 U.S.C. § 114(r)

BDA Comments: During bag search, the BDO found pills inside a sock. The passenger stated the pills were "Percocet." The LEOs were notified and interview the passenger about the pills. The passenger was arrested for criminal possession of a controlled substance.

Bulk Currency Discovered During BDO Referral at Orlando (MCO)

Summary

- BDO referral for behaviors
- BDOs discovered bulk currency in bag; Metropolitan Bureau of Investigation confiscated
- Bulk currency \$60,000
- Orlando Police and Metropolitan Bureau of Investigation responded and interviewed the passengers
- American Airlines Inc. #1222 (MCO-ORD)
- Passenger 1: LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)
- Passenger 2: LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)
- Passengers stated they were drug mules

Behaviors Observed:

Passenger 1: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

**BDA MONTHLY SHIFT BRIEF
FEBRUARY 2016**

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

Passenger 2: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: During the referral, Passenger 1 stated he only had \$9,000 from selling his motorcycle and four-wheeler. Passenger 2 stated he had \$7,000 to purchase a car. The currency with Passenger 2 was artfully concealed inside a video game box. The LEOs were notified and they took both passengers to the station to be interviewed. During the interview, it was discovered they were transporting \$60,000. The currency was confiscated. The passengers missed their flight and did not rebook on another flight.

Disruptive Passenger After BDO Referral at Louisville (SDF)

Summary

- BDO referral for behaviors; During additional screening the passenger became disruptive
- Louisville Regional Airport Authority Department of Public Safety responded
- Republic Airlines #4634 (SDF-DCA)
- Passenger LEO NCIC Negative; Decision on EIR creation pending; Medical hold;

(b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger was observed making odd comments before the passenger reached the checkpoint. After the BDOs contacted the LEOs, the LEOs conducted an NCIC with negative results. The LEOs also conducted an interview with the passenger in which the passenger became disruptive. The passenger was handcuffed and transported to local hospital.

Individual Arrested After BDO Referral at Phoenix (PHX)

Summary

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BDA MONTHLY SHIFT BRIEF FEBRUARY 2016

- Individual approached TDC stating that he was part of a traveling party but did not possess travel documents
- BDOs observed the incident; BDOs determined individual met behavior threshold requiring LEO assistance
- Phoenix Police responded; Deemed individual to be a homeless man who previously attempted to access checkpoint a week prior
- LEO NCIC Unknown; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- Arrested; Local Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The LEOs were notified (b)(3):49 U.S.C. § 114(r) The passenger was observed in the same area the day before. The passenger was originally trying to gain access to the checkpoint without identification and stating he was with "John McCain's party" but was denied. The LEOs responded and arrested the individual.

Passenger Arrested After BDO Referral at Austin (AUS)

Summary

- A BDO Team referred a passenger to LEOs due to behaviors in the Terminal
- Austin Police responded and discovered the passenger had Bulk currency of \$11,000 in his wallet and \$10,000 in his checked bag; Confiscated
- Bulk currency \$21,000
- Virgin America #219 (AUS-SFO)
- Passenger; LEO NCIC Positive; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; Outstanding Warrant Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49
U.S.C. §

BDA Comments: LEOs were notified by the TSM due to the passenger stating he had a large amount of currency in wallet and is checked in luggage. LEOs conducted an NCIC which resulted on positive result for outstanding warrants. The LEOs confiscated a total of \$21,000 and the passenger was arrested.

Bulk Currency Discovered After BDO Referral at Newark (EWR)

Summary

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BDA MONTHLY SHIFT BRIEF FEBRUARY 2016

- Passenger met the threshold for a BDO referral for behaviors; TSA discovered bulk currency in carry-on bag during additional screening
- Bulk currency \$20,000
- Port Authority Police and DEA responded; DEA confiscated currency
- United Air Lines Inc. #1920 (EWR-SFO)
- Passenger; LEO NCIC Unknown; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed:

Passenger 1: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Passenger 2: (b)(3):49 U.S.C. § 114(r)

(b)(3):
49

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):4
9

BDA Comments: Passenger 1 had (4) envelopes each labeled \$5000 inside his carry-on luggage. The LEOs were contacted and they questioned both passengers, but could not find any correlation between the individuals and why they had \$20,000 in their possession. The LEOs contacted DEA who ended up seizing the currency. The passengers were informed of the proper procedure to declare the currency. Both passengers missed their flight but did not rebook.

Airline Employee Circumvents Checkpoint Screening at Albuquerque (ABQ)

Summary

- BDOs engaged a male passenger in line for checkpoint screening, after observing (b)(3):49 U.S.C. § 114(r); Passenger explained to BDOs his wife had taken his bag through the Known Crew Member lane; Passenger's wife was an off-duty Southwest Airlines flight attendant
- Passenger called his wife and instructed her to return to the checkpoint
- Passenger's wife returned to checkpoint with the bag; TSA screened all accessible property and both parties with negative results
- No LEO Response
- Southwest Airlines Co. #741 (ABQ-PHX)
- Passenger; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

**BDA MONTHLY SHIFT BRIEF
FEBRUARY 2016**

- Airline Employee - Flight Attendant; Decision on EIR creation pending; Allowed to continue, (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: While conducting Active Engagement, the BDO noticed a passenger that did not have any carry-on luggage. The passenger explained his wife works for Southwest Airlines and took his bag through the Known Crew Member lane. The passenger's wife was an off duty Southwest Airlines flight attendant. The passenger contacted his wife and instructed her to return to the checkpoint. TSA screened all accessible property and both parties with negative results. Both individuals were allowed to proceed into the sterile area.

Passenger Denied Boarding After BDO Referral at Boston (BOS)

Summary

- BDO referral; Passenger reached behavior threshold; LEOs requested
- Massachusetts State Police responded and interviewed passenger; Passenger failed to answer LEO's questions
- LEOs denied boarding and escorted passenger from the checkpoint
- Compagnie Nat'l Air France #333 (BOS-CDG)
- Passenger LEO NCIC Negative; Decision on EIR creation pending; Denied boarding; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: When the passenger was asked (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The LEOs were contacted and attempted to question the passenger. The LEO became concerned with not being able to answer any question. The passenger was escorted out of the sterile area and denied boarding by LEOs. (b)(3):49 U.S.C. § 114(r)

Airport Employee Circumvents Checkpoint Screening at San Diego (SAN)

Summary

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**BDA MONTHLY SHIFT BRIEF
FEBRUARY 2016**

- On-duty concessions employee used a SIDA door leading from the public area to the sterile area pushing a cart containing 12 bags of currency
- BDO observed the employee enter SIDA door, lost visual contact but regained visual contact after the employee had already reached his place of work; Bags of money were returned to checkpoint and screened with negative findings
- San Diego Harbor Police responded and took no action
- Airport Employee; LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to continue shift; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: N/A

Passenger Detained Pending Deportation after BDO Referral at New York Kennedy (JFK)

Summary

- BDO referral for behavior
- Port Authority and CBP responded
- CBP discovered passenger overstayed his US VISA; Detained passenger pending deportation
- Egypt Air #986 (JFK-CAI)
- Passenger; LEO NCIC Unknown; Decision on EIR creation pending; Detained; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: While attempting to conduct Active Engagement, the passenger responded to the BDO with profanity towards the BDO team. During the referral, the passenger responded with more profanity (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The LEOs were notified due to observed behaviors and observed circumstances. The LEOs recommended (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

**BDA MONTHLY SHIFT BRIEF
FEBRUARY 2016**

Passenger Transported to Hospital after BDO Referral at Miami (MIA)

Summary

- BDO referral for behaviors
- Miami Dade Police responded
- When interviewing passenger, passenger refused to give answers and became belligerent, non-compliant and aggressive with police.
- American Airlines Inc. #2539 (MIA-YYZ)
- Passenger; LEO NCIC Not Warranted; EIR initiated; Medical hold;

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

During Screening:

BDA Comments: Passenger was observed in the PreCheck lane pacing back and forth.

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

The passenger (b)(3):49 U.S.C. § 114(r) was not responsive (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

The passenger did not follow divesting instructions, and the passenger did not follow instructions when told to wait for additional screening once he passed the AIT.

Passenger was not cooperative with the BDOs or the Local Police Department when asked for his personal information. Miami Dade Police Department detained the passenger and stated he will be taken to the Miami Behavioral Center for evaluation.

**BDA MONTHLY SHIFT BRIEF
MARCH 2016**

SECTION A: PROGRAM OFFICE TALKING POINTS

Identifying suspicious behavior is a *continuous and common sense process*. If you notice something about a behavior that seems out of the ordinary, then it is best to assess that individual or situation further, paying close attention to any indicators that may require further attention.

Situational awareness is necessary when walking through a public area, whether you are on or off duty. Based on your training and experience, if you see something suspicious, even if the suspicion does not meet a BDA threshold, then act on it by reporting it to your leadership, or law enforcement. TSA emphasizes the slogan, "If You See Something, Say Something™" as vigilance is necessary to keep our workplace and homeland safe.

When in doubt, you should always err on the side of caution, report anything unusual or suspicious, and be prepared to articulate why you believe the situation may be linked to suspicious activity affecting transportation security.

(b)(3):49 U.S.C. § 114(r)

~~SENSITIVE SECURITY INFORMATION~~

**BDA MONTHLY SHIFT BRIEF
MARCH 2016**

(b)(3);49 U.S.C. § 114(f)

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**BDA MONTHLY SHIFT BRIEF
MARCH 2016**

SECTION B: KUDOS CORNER

(b)(6)

BUF LBDO (b)(6)

In Buffalo, NY (BUF), a SIDA-badged employee attempted to circumvent security procedures and board an aircraft for a flight to BOS. A TSM reported that the employee approached the TDC using the BUF Employee Lane and presented his BUF SIDA Badge to the TDC Officer. The TSO observed the SIDA badge, which was valid, and allowed the employee to enter the security checkpoint and submit himself and his belongings for screening.

Upon submitting his belongings for X-ray screening, the employee proceeded to attempt to utilize the WTMD in order to access the sterile area; however, LBDO (b)(6) stopped the employee during this process, questioned the employee, and ascertained that he was not working at that time and was in fact flying out. LBDO (b)(6) along with a TSO who was operating the WTMD, instructed the employee to exit the sterile area through the WTMD and submit himself for checkpoint processing through the AIT.

The employee was processed through the AIT with negative results and was allowed to access the sterile area to continue to his departure gate. LBDO (b)(6) notified an STSO of the incident, who then instructed LBDO (b)(6) to notify the TSM and the NFTA Police. The TSM instructed LBDO (b)(6) to follow the employee and bring him back to the security checkpoint for additional questioning. Lesson learned to report the incident to an STSO right away.

LBDO (b)(6) located the employee in the terminal near the departure gates and escorted him back to the security checkpoint, where NFTA PD questioned him. The NFTA PD Officer notified his Supervisor who issued the employee a Notice of Violation for Violating SIDA Procedures. The employee was then cleared to fly by TSA and continued to his flight.

Excellent work by LBDO (b)(6) in leveraging both AE and critical thinking skills!

**BDA MONTHLY SHIFT BRIEF
MARCH 2016**

SECTION C: BDO SCENARIO

Role-Play Scenario

BDA TSM /SBDO: a BDO team will conduct a Resolution Conversation (RC) with a passenger.

BDA TSM/SBDO Directions:

1. Select (3) BDOs to act as a passenger, RC BDO, and bag search BDO.
2. Allow a few minutes for the BDO playing the role of the passenger to read the passenger narrative and become familiar with the behaviors, and the BDOs conducting the BDR to be familiar with the behaviors assessed.
3. When completed, the scenario leader will conduct a debrief by describing the scenario and discussing the talking points.
4. Allow 10 minutes for the role-play scenario and 5 minutes for the talking points/discussion.

(b)(3):49 U.S.C. § 114(r)

**BDA MONTHLY SHIFT BRIEF
MARCH 2016**

(b)(3) 49 U.S.C. § 114(f)

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0026	BDO Scenario Training- March FY16 NTP

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SECTION C: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

Passenger Arrested After BDO Referral at Los Angeles (LAX)

Summary

- BDO referral for behavior; escalated to LEO call
- BDOs conducted a search of carry-on bag; discovered what appeared to be 20 mushrooms in a zip lock bag appeared; confiscated
- Los Angeles World Airports Police responded and confiscated item
- Spirit Air Lines #949 (LAX-OAK)
- LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- Arrested; State Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During Screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: During the bag search, the BDO notice an unknown substance inside a plastic zip-lock bag. When the BDO asked the passenger about the plastic bag, the passenger's responses (b)(3):49 U.S.C. § 114(r) LEOs were notified, conducted an NCIC and interview the passenger. The passenger stated to the LEOs that a friend gave the "mushrooms" to him for "psychedelic" purposes. The passenger stated he was feeling sick but declined medical attention. The passenger was arrested on state charges with possession of a controlled substance.

Passenger Arrested After Making Inappropriate Comment at Milwaukee (MKE)

Summary

- A BDO observed a passenger in the queue line place her carry-on bags on the floor and begin to depart area; BDO advised passenger not to leave her bags unattended; Passenger stated "It's not like I'm going to leave the bomb here"; BDO notified a TSM on site
- Milwaukee County Sheriffs responded
- LEOs escorted passenger into the checkpoint; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- AFSD-LE assisted LEOs
- Southwest Airlines Co. #2048 (MKE-SEA)
- LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- Arrested; State Charge

Behaviors Observed: N/A

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BDA Comments: TSS-E and LEOs were notified. The TSS-E observed the bags in the x-ray machine. The LEOs interviewed the passenger, and escorted her out of the checkpoint. The LEOs then arrested the passenger for disorderly conduct.

Suspicious Individual at Atlanta (ATL)

Summary

- BDOs observed individual (b)(3):49 U.S.C. § 114(r) in front of Frontier ticket counter in North terminal (b)(3):49 U.S.C. § 114(r) LEOs notified
- Atlanta Police responded; Escorted individual to airport precinct
- LEOs interviewed individual; Determined he had a boarding pass for SLC 4 days ago but missed flight and may have been trying to purchase a new one
- LEOs issued a trespassing warning; Individual instructed to leave airport; Individual complied
- No EIR initiated; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: The BDOs notified the LEOs who escorted the individual to the airport precinct. After interviewing the individual, they determined he might have been trying to purchase a boarding pass. The passenger was issued a trespassing warning and was instructed to leave the airport.

Improper Airline Procedures at Chicago O'Hare (ORD)

Summary

- BDO at TDC realized an inbound passenger was issued a TSA PreCheck boarding pass for Delta Air Lines Inc. #961 (ORDMSP) instead of a gate pass by a Delta ticket agent to re-enter the sterile area to reclaim personal property that she believed she left at Starbucks.
- Passenger was screened through a TSA PreCheck lane with negative results and escorted to the Starbucks by a TSM; Property was not located; TSM escorted the passenger back to the public area
- No LEO Response
- Delta Air Lines Inc. #1632 (MSP-ORD)
- TSA PreCheck - Known Traveler; No EIR initiated; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
TSOC notified Aviation RSI and Airline PSI Delta, and Aviation Compliance Branch Manager

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

BDA Comments: While trying to engage a passenger, the BDO noticed the passenger was issued a TSA PreCheck boarding pass instead of a gate pass. The BDO continued engaging the passenger through PreCheck and asked where the passenger was traveling. The passenger stated she was not traveling and she was just trying to get her belongings she left inside the sterile area. According to the SBDO at ORD, the passenger told the BDO that Delta Airlines agent issued her a boarding pass and made her promise she needed to bring back the boarding pass. The BDO team continued observing her while processing through PreCheck.

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One BDO stayed with the passenger while the other BDO told the STSO and SBDO of the situation. The TSM then escorted the passenger to the Starbucks where she thought she left her belongings. The items were not found. The TSM escorted the passenger back to the public area.

BDO Referral at Orlando (MCO)

Summary

- (b)(3):49 U.S.C. § 114(r) detected in carry-on bag; During physical search of bag, bulk currency identified (b)(3):49 U.S.C. § 114(r) Confiscated by Metropolitan Bureau of Investigation (MBI)
- BDOs referred passenger to LEOs due to bulk currency and behaviors
- Bulk currency \$36,000
- Orlando Police and MBI responded
- Frontier Airlines Inc. #1221 (MCO-LAS)
- LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger stated the money was from his business and it was payment for installing LED lighting

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger originally stated that he was concerned about carrying lots of cash. The passenger stated he collected \$72,000 from selling LED equipment. The passenger stated that he collected \$36,000 cash and the rest was collected with a credit card. LEOs were contacted. They conducted an NCIC and questioned the passenger. The Metropolitan Bureau of Investigations (MBI) escorted the passenger to the Orlando Police office for further investigation. The \$36,000 in cash was confiscated by the MBI and allowed the passenger to proceed into the sterile area.

Artfully Concealed Bulk Currency Discovered After BDO Referral at Orlando (MCO)

Summary

- BDO referral for behaviors; During additional screening bulk currency discovered in the liner of the bag; BDOs determined it to be artfully concealed; LEOs notified
- Orlando Police and Orlando Metropolitan Bureau of Investigation (MBI) responded
- MBI interviewed passenger; Passenger denied having knowledge of bulk currency; 50,000 USD estimated; MBI confiscated; HSI took possession of bulk currency
- American Airlines Inc. #2280 (DFW-LAX)
- LEO NCIC Negative; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

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BDA Comments: The passenger was originally referred to screening for observed behaviors. The passenger's behaviors elevated when informed of additional screening pertaining to his baggage during resolution conversation. The BDOs noticed a bulge in the lining of the bag and asked the passenger if he paged the bag. The passenger stated a friend and that he did not know what was in it. Currency was found artfully concealed inside the lining of the luggage. The LEOs responded, conducted NCIC and questioned the passenger. The unofficial count of the currency was \$50,000, which was confiscated by Homeland Security Investigations (HSI). The passenger was allowed to proceed into the sterile area.

Airline Employee Circumvents Checkpoint Screening at Phoenix (PHX)

Summary

- BDOs inquired (b)(3):49 U.S.C. § 114(r) Passenger stated he was co-travelling with non-revenue flight attendant girlfriend, who brought his stuff down the exit lane
- TSA reviewed CCTV; Non revenue flight attendant processed through KCM lane; obtained description of flight attendant and located; Dispatched BDOs to gate
- BDOs located girlfriend at gate C6; Escorted girlfriend back to the checkpoint for rescreening with negative findings
- No LEO Response
- Southwest Airlines Co. #1975 (PHX-ONT)
- **Airline Employee - Decision on EIR creation pending; Allowed to continue;** (b)(3):49 U.S.C. § 114(r)
- **Passenger No EIR initiated; Allowed to continue;** (b)(3):49 U.S.C. § 114(r)
- TSOC notified (b)(3):49 U.S.C. § 114(r) Aviation Compliance Branch Manager, and Aviation RSI and Airline PSI Alaska

Behaviors Observed: N/A

BDA Comments: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

Suspicious Individual at Seattle (SEA)

Summary

- At 0900 hours on March 7, individual on the public side approached the exit lane TSO wearing a bandana over the bottom half of his face
- BDOs responded and referred the individual to LEOs for behaviors and delayed responses
- Port of Seattle Police responded and interviewed individual
- LEO NCIC Negative; No EIR initiated; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)
- Individual stated he was at the airport for Black Monday

Behaviors Observed: Delayed responses

BDA Comments: The BDOs engaged an individual after noticing the individual approaching the exit lane podium with his nose and mouth covered with a bandana with his hands in his pockets. The BDOs asked the individual (b)(3):49 U.S.C. § 114(r) The individual stated he was

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there for "Black Monday." The BDOs noticed the individual responded (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r) The individual decided to walk away towards a pay phone after
(b)(3):49 U.S.C. § 114(r) The LEOs were notified and conducted
an NCIC with negative results. The individual was allowed to exit the airport.

Passenger Arrested After BDO Referral at Columbus (CMH)

Summary

- BDO referral for behaviors
- Columbus Regional Airports Authority responded
- Republic Airlines #4506 (CMH-CLT)
- LEO NCIC Positive; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r) Arrested; Outstanding Warrant Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: The BDOs discovered an identification not belonging to the passenger in the accessible property. When asked who's ID it was, the passenger stated, "I don't know who that is. You can have it." The LEOs were contacted, conducted an NCIC with positive results for an outstanding warrant.

Passenger Arrested After BDO Referral at Newark (EWR)

Summary

- BDO referral for behaviors; BDOs discovered unknown crushed-up white substance in a baggie during bag search; Confiscated
- Port Authority Police responded; Unknown if LEOs conducted a field test on the substance
- Shuttle America Corp. #3694 (EWR-CMH)
- LEO NCIC Unknown; No EIR initiated; Arrested (b)(3):49 U.S.C. § 114(r)
- Arrested; State Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During Screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: RTTA was being conducted at the checkpoint. The passenger was directed to go into the standard lane where BDO conducted AE. During AE the passenger was asked, (b)(3):49 U.S.C. § 114(r) and the passenger responded, "Ohio." The passenger displayed multiple behaviors following AE. During BDR Screening, items (pills in unlabeled prescription bottle) and several reloadable credit cards were discovered during the bag search. Port Authority Police Department (PAPD) responded and interviewed the passenger. The

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passenger was placed under arrest with a state charge for possession of a controlled substance.

Improper SIDA Procedures at Buffalo (BUF)

Summary

- SIDA badged employee for Delaware North (concessions contractor) went through TDC with a SIDA badge in the employee lane, and submitted belongings to the x-ray
- BDO at the checkpoint interviewed him and discovered he was a ticketed passenger; BDO requested the employee go through AIT screening; completed with negative results, verified the boarding pass and allowed him to continue
- The BDO notified LEOs, who requested the BDO locate and bring him back for questioning; BDO located the passenger at the gate
- Niagara Frontier Transportation Authority Police responded, interviewed and released passenger with a local airport notice of violation
- JetBlue Airways #1616 (BUF-BOS)
- LEO NCIC Not Warranted; EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: Employee submitted his belongings for X-ray screening and proceeded to attempt to utilize the WTMD to access the sterile area; however, he was stopped by BDO, who questioned the employee and ascertained that he was not working and was in fact flying. BDO, along with the WTMD TSO, instructed the employee to exit the sterile area through the WTMD and submit himself for checkpoint processing through the AIT. TSM instructed BDO to follow the employee and bring him back to the security checkpoint for additional questioning. BDO located the employee in the terminal near the departure gates and escorted him back to the security checkpoint, where he was questioned by NFTA PD Officer. LEO notified his Supervisor, NFTA PD Lieutenant of the incident. Lieutenant issued the employee a Notice of Violation for Violating SIDA Procedures. The employee was then cleared to fly by TSA and continued to his flight.

Bulk Currency Discovered After BDO Referral at Orlando (MCO)

Summary

- BDO referral for behaviors
- BDOs discovered bulk currency in carry-on bag; Returned
- Bulk currency \$10,300
- Orlando Police responded
- Delta Air Lines Inc. #196 (MCO-MIA)
- LEO NCIC Not Warranted; Decision on EIR creation pending; allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger stated the bulk currency was for buying a car

Behaviors Observed

(b)(3):49 U.S.C. § 114(r)

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During Screening: Suspected illegal items and/or criminal activity

BDA Comments: Passenger was traveling to Miami to purchase a vehicle. Passenger stated he had over \$10,000 in his briefcase. Passenger stated he was concerned about the timeframe because he needed to be at Miami's Department of motor vehicles before they closed. Passenger was anxious because he did not want to be noticed since he was carrying a large sum of money (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) Passenger had secondary screening in private area. Currency was in four packs wrap with rubber band inside the briefcase.

BDO Referral during AIT Screening at Minneapolis (MSP)

Summary

- AIT anomaly (b)(3):49 U.S.C. § 114(r) Resolved as clothing
- During additional screening, passenger appeared intoxicated, nearly fell down, and could not identify his carry-on bags
- BDOs present at the checkpoint referred the passenger to LEOs for behaviors
- Minneapolis-St. Paul Airport Police responded
- Alaska Airlines Inc. #39 (MSP-SEA)
- LEO NCIC Negative; Decision on EIR creation pending; Medical hold (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. §

Behaviors Observed: Non-BDA referral. No behaviors assessed on the passenger.

BDA Comments: BDO team at the checkpoint notified their BDA TSM who was also on sight at the checkpoint. BDA TSM noticed the passenger was struggling to compose himself. The BDA TSM notified a LEO as a welfare check. Local LEO took to the passenger to a detox center. No further involvement by the MSP BDA team.

BDO Referral at Boston (BOS)

Summary

- BDO referral to additional screening due to behaviors
- During additional screening, a Maine Driver's License and Chase Visa card were discovered in a different name
- Massachusetts State Police responded and interviewed the passenger; determined the documents were fraudulent; confiscated
- Southwest Airlines Co. #158 (BOS-BWI)
- LEO NCIC Negative; Decision on EIR creation pending; Allowed to rebook; (b)(3):49 U.S.C. §

(b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

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BDA Comments: The BDOs discovered a driver's license that the picture match the passenger but name and birthdate were different from the driver's license used at TDC. The BDOs also found a credit card in another name. The LEOs were contacted and conducted an NCIC with negative results. The LEOs also interviewed the passenger and confiscated the driver's license and credit card. The LEOs did not conduct an NCIC nor interviewed the traveling companion. The passengers were allowed to rebook.

(b)(3):49 U.S.C. § 114(r) Denied Entry after BDO Referral at New York Kennedy (JFK)

Summary

- (b)(3):49 U.S.C. § 114(r) was screened with negative results. (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r) returned (b)(3):49 U.S.C. § 114(r)
- AIT anomaly (b)(3):49 U.S.C. § 114(r) TSA was unable to resolve anomaly
- During screening BDOs stated passengers behaviors escalated to meet LEO threshold
- Aeroflot GSC responded and denied boarding
- Port Authority Police responded; escorted to public area
- Aeroflot Russian Airlines #103 (JFK-SVO)
- LEO NCIC Unknown; Decision on EIR creation pending; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: Originally, the passenger (b)(3):49 U.S.C. § 114(r) was instructed by the checkpoint (b)(3):49 U.S.C. § 114(r). The BDOs noticed the behaviors (b)(3):49 U.S.C. § 114(r).

(b)(3):49 U.S.C. § 114(r) On her return to the checkpoint, the passenger stated (b)(3):49 U.S.C. § 114(r). While on the AIT, the passenger had an anomaly (b)(3):49 U.S.C. § 114(r) that TSA could not resolve. LEOs and Aeroflot GSC were notified. The passenger was denied entry by the airline and was escorted out by LEOs.

BDO Referral at Orlando (MCO)

Summary

- BDO referral for behaviors
- BDOs discovered \$7,000 dollars in her adult diaper during private screening; Returned; Allowed to keep
- Orlando Police responded
- Delta Air Lines Inc. #1526 (MCO-LGA)
- LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

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During screening: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger had an anomaly (b)(3):49 U.S.C. § 114(r) The passenger stated that it was a diaper but during the pat down the officer found that she was artfully concealing bulk currency in her groin area. The passenger then changed her story and stated she had over \$7,000 in her underwear. The passenger stated the money was not hers, but her boss gave her the money to bring to someone else in New York. When the pat down continued, the passenger became disruptive and pulled off her shirt and her bra. LEOs responded, conducted an NCIC with negative results but did not interview the passenger. The passenger was allowed to retain the currency and was also allowed into the sterile area.

Passenger Arrested After BDO Referral at San Francisco (SFO)

Summary

- BDO referred pax to additional screening due to behaviors; refused additional screening
- San Francisco Police Airport Bureau responded; complied with screening; TSA discovered 2 vacuumed sealed baggies containing suspected marijuana inside a carry-on bag
- LEOs deemed contraband to be 1-1/2 pounds of Marijuana
- 1-1/2 pounds of marijuana discovered in carry-on bag; Confiscated
- Pax claimed the bag belonged to 2nd passenger; TSA reviewed CCTV; Determined that pax had possession of the carryon bag and had submitted for screening
- United Air Lines Inc. #1950 (SFO-CLE)
- 2nd Passenger LEO NCIC Positive; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- 2nd pax Cited; State Charge
- 1st pax LEO NCIC Positive; No EIR initiated; Arrested; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r) Arrested; State Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

During Screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: One of the passengers informed the BDOs that he was refusing additional screening and requested a lawyer when he was asked to go by the bag check table. The BDO notified the SBDO and LEOs were notified. The passenger then complied with the additional screening. During the bag search a green leafy substance in a vacuumed sealed bag and a pill container were discovered. LEOs conducted NCIC on both passengers and both were arrested on drug charges.

Improper Exit Lane Procedures at Milwaukee (MKE)

Summary

- BDO observed Prospect Security officer sleeping at the exit lane
- Prospect Security Manager responded and confirmed the individual was sleeping from
- Airport Operations responded; Issued Prospect employee a Notice of Breach of Rules
- No LEO Response

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- CCTV reviewed by TSA confirmed the officer was asleep (b)(3):49 U.S.C. § 114(r) on the exit lane; No unauthorized access occurred
- Decision on EIR creation pending; Relieved from post; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: The BDO notified the checkpoint STSO. Prospect Security Manager responded and confirmed the individual was sleeping. CCTV was reviewed by TSA and confirmed Prospect employee was asleep from 2021-2022 hours. No unauthorized access occurred. The Prospect employee was issued a Notice of Breach Rules.

Individual Transported to Hospital after BDO Referral at Phoenix (PHX)

Summary

- BDO referral for behavior; Individual approached TDC without a boarding pass and without ID; (b)(3):49 U.S.C. § 114(r)
- Individual stated he was under the influence of narcotics; collapsed at queue area
- Denver Police and EMT responded
- LEO NCIC Not Warranted; transported to the hospital; (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The BDOs noticed first noticed the individual in the queue when (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The individual attempted to rise to his feet and reached for his bag several times. BDOs assessed multiple indicators as well as (b)(3):49 U.S.C. § 114(r) and advised the checkpoint STSO of the situation. EMS and LEO arrived and moved the individual to a closed screening lane adjacent to the site where the events above happened. EMS assessed the man, reported that they felt he was in some sort of narcotic induced state, and would need to be transported to a medical facility.

Contraband Discovered During BDO Referral after Improper TDC Procedures at Orlando (MCO)

Summary

- BDO referral due to behaviors; During screening, BDOs discovered a small amount of green, leafy substance in the carry-on, and that the passenger was allowed through TDC with insufficient ID (medical marijuana card)
- Orlando Police responded, conducted NCIC and verified substance as marijuana; Confiscated
- Delta Air Lines Inc. #185 (MCO-LAX)
- LEO NCIC Negative; Decision on EIR creation pending; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

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During screening: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: LEOs were notified, conducted an interview, and an NCIC which returned positive for warrants in the state of California but not willing to extradite. The LEOs confiscated the cannabis and the passenger was allowed to proceed into the sterile area.

BDO Referral during TSA PreCheck Screening at Tampa (TPA)

- **Summary**
- BDOs referred passenger to LEOs for behaviors during TSA PreCheck screening
- Tampa International Airport Police responded
- Passenger was excluded from PreCheck screening due to the LEO referral and completed standard screening with negative results
- Southwest Airlines Co. #783 (TPA-RDU)
- Passenger TSA PreCheck - Real-Time Threat Assessment (RTTA) - LEO NCIC Negative; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger displayed behaviors in the RTTA queue and when engaged by the BDO. The passenger was excluded from RTTA. While in the divesting area, the passenger increased in behaviors and used profanity towards the BDO. The passenger was referred for BDR Screening. During RC, the passenger stated he was stressed out because of the process. Two additional Florida Drivers Licenses were discovered in the passenger's wallet. The passenger stated, "There are two fake IDs in my wallet", and stated he and his friends use them to buy alcohol. The Police Officer verified that the (2) IDs were fraudulent. The Police Officer confiscated the IDs, and released the passenger.

Passenger Cited After BDO Referral at San Francisco (SFO)

Summary

- BDO referral after passenger met behavioral threshold for LEO notification; Carry-on bag selected for additional screening; LEOs notified
- TSA discovered small amount of heroin in carry-on bag during additional screening
- San Francisco Police responded and confiscated contraband
- Singapore Airlines Ltd. #15 (SFO-ICN)
- LEO NCIC Negative; Decision on EIR creation pending; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)
- Cited; State Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: Passenger stated he was stressed because he has been dealing with personal issues with his girlfriend. Passenger was cited by San Francisco Police Department and allowed to rebook. CBP was notified by primary LEO.

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Airline Employee Attempts to Circumvent Checkpoint Screening at San Diego (SAN)

Summary

- BDO observed crew member process through KCM with family's bags; Once inside the checkpoint, airline employee was challenged; All three family members and bags rescreened with negative results
- No LEO Response
- United Air Lines Inc. #400 (SAN-SFO)
- Unidentified Minor Subject; Allowed to continue
- Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Airline Employee - Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- KCM stated he forgot to give his spouse their bags for screening

Behaviors Observed: N/A

BDA Comments: BDO witnessed a pilot taking roller bags through the KCM line while the pilot's spouse had no carry-on items in the standard screening line. The BDO was concerned the pilot took the spouse's bags as well as his own and notified the STSO of what was witnessed. The STSO and BDO approached individual behind the checkpoint. The STSO asked the pilot if both bags belonged to him. The pilot stated one bag was his and one bag belonged to his spouse. The STSO informed the pilot that all bags would be rescreened.

Airline Employee Circumvents Checkpoint Screening at Salt Lake City (SLC)

Summary

- Flight attendant flying non-revenue processed through KCM with her mother's carry-on bag; Mother was overheard by BDO's in queue stating her daughter was taking her bag through the KCM
- STSO located flight attendant at back of checkpoint with her property and her mother's bag; TSA rescreened all property; detected oversized liquids in mother's carry-on
- Oversized containers of yogurt and applesauce detected in carry-on bag; Voluntarily abandoned
- No LEO Response
- CCTV was reviewed by TSA with Conclusive results
- Unidentified Subject; Allowed to continue
- Airline Employee - Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: The BDO officer overheard a passenger stating she was concerned about her bags, because her daughter, a flight attendant, was carrying her bags through the Known Crew Member lane. The BDO engaged the passenger and asked her where her daughter was. The passenger pointed towards the KCM entrance. The BDO notified the STSO who located the flight attendant at the back of the checkpoint with her property and her mother's bag.

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Unattended Bag Causes Terminal Evacuation at Atlanta (ATL)

Summary

- A BDO conducting rounds at the South Terminal baggage claim area observed an unattended bag in carousel S5 and notified LEOs
- Atlanta Police with K9 responded; K9 alerted on bag; LEOs closed the baggage claim area, closed the checkpoints, and evacuated the South Terminal
- Atlanta Police EOD, FBI, TSA, Atlanta Fire Department; Atlanta Department of Aviation responded
- EOD cleared and searched bag; Bag contained medication; EOD determined (b)(3):49 U.S.C. § 114(r) caused K9 to alert on bag; LEOs took possession of the bag
- LEOs swept the closed checkpoints and baggage claim area, negative results; repopulation of areas was authorized
- Terminal South evacuated 29 minutes
- Checkpoint Main closed 45 minutes
- Checkpoint North closed 53 minutes
- Checkpoint South closed 1 hour, 10 minutes
- 14 flights delayed 3 hours, 39 minutes affecting 2276 passengers; longest delay - Delta Air Lines Inc. #2169 delayed 42 minutes affecting 261 passengers
- TSA Office of Public Affairs received information regarding a possible active shooter in the terminal; LEOs deemed unfounded
- TSOC notified TSOC Leadership, Public Affairs, NOC SWO, and FAA DEN
- Media attention (WESB-2; NBC)
- Initiated AWS page

Behaviors Observed: N/A

BDA Comments: (b)(3):49 U.S.C. § 114(r) South Terminal (b)(3):49 U.S.C. § 114(r) a BDO noticed an unattended bag on one of the carrousel. The BDO notified the LEOs. An LEO with a K-9 responded and inspected the bag. The K-9 alarmed on the bag. LEOs closed the baggage claim area, closed the checkpoints, and evacuated the South Terminal. LEOs closed the baggage claim area, closed the checkpoints, and evacuated the South Terminal. Atlanta Police EOD, FBI, TSA, Atlanta Fire Department, and Atlanta Department of Aviation also responded. Atlanta Police EOD cleared and searched bag. EOD determined (b)(3):49 U.S.C. § 114(r) caused K9 to alert on bag. LEOs took possession of the bag. LEOs swept the closed checkpoints and baggage claim area, negative results; repopulation of areas was authorized. 14 flights were delayed. Delta flight DL 2169 suffered the longest delay (42 minutes). The delays affected 2276 passengers.

Suspicious Item Discovered After BDO Referral at Boston (BOS)

Summary

- BDO referral for behaviors
- BDOs discovered a fraudulent New Jersey driver's license and a fraudulent Massachusetts driver's license; Confiscated
- (b)(3):49 U.S.C. § 114(r) discovered in carry-on bag; TSS-E responded; Cleared (b)(3):49 U.S.C. § 114(r) returned to passenger
- Massachusetts State Police responded and interviewed passenger
- United Air Lines Inc. #576 (BOS-SFO)

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- LEO NCIC Negative; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger stated (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)
Trembling

During screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: The BDOs contacted the LEO due to observed behaviors (b)(3):49 U.S.C. § 114(r). The BDO discovered (b)(3):49 U.S.C. § 114(r). The BDOs also discovered two driver's licenses not in the passenger's name and with different dates of birth. LEOs conducted an NCIC query and interview the passenger with negative results. EOD questioned the passenger (b)(3):49 U.S.C. § 114(r). The passenger stated the items (b)(3):49 U.S.C. § 114(r). EOD cleared the passenger's property. The LEOs confiscated the driver's licenses. The passenger was allowed to proceed into the sterile area.

**BDA MONTHLY SHIFT BRIEF
APRIL 2016**

SECTION A: PROGRAM OFFICE TALKING POINTS

Deterrence is a deliberate interaction in which an individual is prevented from taking an action that the individual otherwise would have taken. Deterrence denies the individual the benefits of a particular course of action. To devise an appropriate pre-emptive strategy against terrorist acts, TSA established an intelligence-driven, risk-based, multi-layered security approach.

BDOs apply Behavior Detection and use engagement techniques that are vital to strengthening the layered security screening process. The most effective deterrent a BDO can use is the ability to engage individuals and ask questions. The ability to ask a Security Related Question (SRQ) while engaging an individual is one of the most important skills in threat mitigation. Utilizing SRQs is a technique that can effectively counter the planning stages of a terrorist or criminal act against transportation security. It allows a BDO to disrupt terrorists and criminals from achieving their goals. Having proficiency in SRQs is advantageous to the BDO skillset. A BDO can gain proficiency in SRQs through interactive practice, scenario based training and memorization.

BDOs integrate SRQs with Active Engagement in day-to-day operations. When engaging an individual in SRQs it is important to actively listen and observe for behavioral indicators to be most effective in questioning. We have the ability to integrate SRQs into our security process near metal detectors/AITs, during property searches, as well as, when verifying IDs to detect fraudulent IDs, or fraudulent identities.

Engaging individuals in SRQs increases the likelihood of recognizing attempts to thwart security measures, and detect surveillance activities. It enhances the knowledge, skill and capabilities of BDOs in detecting pre-planning activity and diminishes the risk of other criminal activities associated with transportation security. An added benefit of asking SRQs is that it enhances professionalism and the security image of our organization.

Equipping BDOs with additional engagement techniques allows BDOs to be a force multiplier for TSA's layered security approach. Using SRQs is a deterrent and a pre-emptive measure to thwart our adversaries. Deterring terrorist attacks by aiming to disrupt their activities is vital, as these actions can be as important as directly preventing terrorist acts themselves.

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SECTION B: KUDOS CORNER

ABQ BDOs Awarded for Excellence

FSD Jessie Sanchez presented the ABQ BDA program with a recognition plaque. The plaque was given to the ABQ BDA team for “exceptional performance, commitment to our mission, and extraordinary execution of our vision”.

While presenting the strikingly designed recognition plaque to the team, FSD Sanchez pointed out that at ABQ TSOs and BDOs work well together, something that was noted during a PCA visit. FSD Sanchez added that the effective BDO/TSO collaboration was one of the many best practices that made an impression by the ABQ BDA team. FSD Sanchez stated that this was a significant achievement, something that all of team TSA New Mexico is proud of.

The engraved wording on the plaque states:

“The BDA Program at Albuquerque International Airport achieved a perfect score on a recent Program Compliance Assessment (PCA) visit conducted by the Threat Assessment Division. The Threat Assessment Division Team obtained several best practices from TSA Team Albuquerque BDA Program that will strengthen the Behavior Detection and Analysis Program nationwide. One of the statements made by the Threat Assessment Division Team was the fostering of active leadership, mentoring, coaching, and ownership of the BDA program, as well as, a great comradery between the BDA Team and the Transportation Security Officers.”

During the ceremony, AFSD-S Robert Brito congratulated the team and presented each BDO with an individual award certificate. *Submitted by: BDA TSM Mark Ruszczyński*



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SECTION C: BDO SCENARIO

Role-Play Scenario

BDA TSM /SBDO: a BDO team will conduct a Resolution Conversation (RC) with a passenger.

BDA TSM/SBDO Directions:

1. Select three BDOs to act as a passenger, RC BDO, and bag search BDO.
2. Allow a few minutes for the BDO playing the role of the passenger to read the passenger narrative and become familiar with the behaviors, and the BDOs conducting the BDR to be familiar with the behaviors assessed.
3. When completed, the scenario leader will conduct a debrief by describing the scenario and discussing the talking points.
4. Allow 10 minutes for the role-play scenario and 5 minutes for the talking points/discussion.

(b)(3):49 U.S.C. § 114(r)

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(b)(3);49 U.S.C. § 114(r)

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0027	BDO Scenario Training- April FY16 NTP

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SECTION C: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

Suspicious Passenger Causes Flight Delay at Dallas/Fort Worth (DFW)

Summary

- ICE and HSI agents at ticket counter (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)
- The passenger was traveling (b)(3):49 U.S.C. § 114(r)
- ICE and HSI agents processed through LEO door; Requested the passenger to receive additional screening; Negative results; Discovered 4 cell phones and pilot training material in carry-on bag
- ICE and HSI agents approached gate agent: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r) Negative results; Checked bags missed flight
- TSM, TSI, and BDO responded to gate
- Department of Public Safety responded
- American Airlines Inc. #2290 (DFW-DCA)
- LEO NCIC Unknown; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- American Airlines Inc. #2290 delayed 35 minutes affecting 134 passengers
- TSOC notified TSOC Leadership, Aviation RSI and Airline PSI American, and Aviation Compliance Branch Manager
- At 0017 hours on April 1, Dallas/Fort Worth TSA reported that HSI determined the passenger and the two unidentified passengers were Saudi military training at Lackland AFB, which is why they had possession of the training manuals.

Behaviors Observed: N/A

BDA Comments: The BDO were requested for a BDA Assist on a passenger that had a training manual. The BDOs engaged the passenger but no behaviors were assessed. (b)(3):49 U.S.C. § 114(r)

Passenger Denied Boarding After BDO Referral at Orlando (MCO)

Summary

- BDO referral for behavior; BDOs conducted a search of passengers carry-on bag; located one Connecticut identification with passengers real name and two New York state identifications with one name; but different DOBs
- LEOs responded; stated that the reason they took both New York identifications was because it is illegal to have multiple identifications from different states
- TSA stated that passenger had an original reservation with Southwest; but later changed the reservation to a JetBlue flight; due to the Southwest flight taking longer
- Passenger then returned to JetBlue ticket counter; JetBlue refunded passenger ticket and denied him boarding the flight
- TSA notified Southwest airline of incident; Southwest denied passenger boarding due to fraudulent identification

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- Orlando Police responded
- JetBlue Airways #198 (MCO-LGA)
- LEO NCIC Negative; Decision on EIR creation pending; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger originally had a reservation with Southwest Airlines. He later decided to purchase a JetBlue flight departing earlier and without a layover. The LEOs were contacted after the BDO discovered two New York state drivers' licenses with one name, but different date of births. This was in addition of the Connecticut state identification with the real passenger's name. The LEOs conducted an NCIC which met with negative results along with an interview. The LEOs confiscated both New York state drivers' licenses and allowed the passenger to exit the airport. Jet Blue refunded the money to the passenger and denied boarding. Southwest Airlines also canceled the passenger's reservation.

Passenger Denied Boarding After BDO Referral at San Francisco (SFO)

Summary

- Passenger met the behavior threshold for a BDO referral; TSA requested LEOs
- San Francisco Airport Police responded; LEOs determined the passenger shouldn't fly since he was a BDO referral earlier in the day; Passenger was taken to the airline for a refund and escorted the passenger off airport property
- American Airlines Inc. #1540 (SFO-MIA)
- LEO NCIC Not Warranted; No EIR initiated; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

During Screening: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger was referred to LEOs due to behaviors observed. The passenger was denied boarding by the carrier because he was an LEO referral earlier in the day. During the first encounter the passenger was denied boarding by TSA and escorted out by LEO after the BDOs discovered some pills and a credit card not in the passenger's name. The LEOs took possession of the pills and credit card. The LEOs conducted an NCIC both occasions with negative results

Airline Employee Attempts to Circumvent Checkpoint Screening at Charlotte (CLT)

Summary

- BDO observed off duty G2 security employee (contracted by AAL) escort her travelling adult daughter through SIDA door #11; Lost visual contact
- Charlotte Mecklenburg Police responded

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- TSA reviewed CCTV; Obtained physical descriptions; Dispatched BDOs in search of passenger and off duty employee
- BDOs located at gate A9; Escorted employee, travelling daughter and travelling son who was already at the gate out of the sterile area
- BDOs, LEOs, AAL corporate security and Charlotte Douglas Airport Corporate Security interviewed employee and children
- Airport Authority suspended off-duty employee SIDA badge
- Shuttle America Corp. #3592 (CLT-EWR)
- Airline Employee/G2 Security - Ground Crew LEO NCIC Negative; Decision on EIR creation pending; Escorted out of the sterile area; (b)(3);49 U.S.C. § 114(r)
- Passenger; LEO NCIC Negative; Decision on EIR creation pending; Allowed to rebook; (b)(3);49 U.S.C. § 114(r)
- Passenger; LEO NCIC Negative; Decision on EIR creation pending; Allowed to rebook; (b)(3);49 U.S.C. § 114(r)
- TSOC notified (b)(3);49 U.S.C. § 114(r) Aviation RSI and Airline PSI American, and Aviation Compliance Branch Manager

Behaviors Observed: N/A

BDA Comments: An LTSO who used to be a BDO observed a G2 security employee escort her adult daughter through SIDA door. The LTSO notified the Coordination Center and they observed the two individuals on CCTV exiting the Alpha Checkpoint exit lane elevator. The BDOs located the passengers at gate A-9 along with a third male subject who had transited screening. All three individuals were escorted back to the checkpoint. LEOs were contacted and conducted an NCIC and interview with negative results on all three individuals. The two passengers were allowed to rebook. The G2 individual had her SIDA badge revoke for three days pending investigation and was escorted out of the sterile area.

Airline Employee Attempts to Circumvent Checkpoint Screening at Charlotte (CLT)
Summary

- Piedmont Airline employee attempted to go through checkpoint screening with a bottle of water; TSA advised item not allowed; Employee left checkpoint with bottle of water
- BDO observed Piedmont Airline employee access SIDA baggage door #11 near the checkpoint with the bottle of water; STSO and Airport Operations notified
- Charlotte-Mecklenburg Police responded and No action taken
- Airport Operations responded; Confiscated employee's SIDA badge; Escorted him out of the sterile area
- Airline Employee - Customer Service Crew; Decision on EIR creation pending; Allowed to exit airport; (b)(3);49 U.S.C. § 114(r)
- TSOC notified Aviation RSI and Airline PSI Piedmont, and Aviation Compliance Branch Manager

Behaviors Observed: N/A

BDA Comments: A Piedmont Airlines employee attempted to go through the checkpoint screening with bottle water. TSA advised the item was not allowed and the employee left the checkpoint with the bottle of water. A BDO observed the airline employee access SIDA

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baggage door near the checkpoint with the bottle of water. After the STSO, Airport Operations, and LEO were notified, the airline employee got his SIDA badged confiscated and employee was escorted out of the sterile area.

Disruptive Passenger During Checkpoint Screening at Chicago O'Hare (ORD)

Summary

- Co-traveling passengers; father and daughter in the queue; daughter selected by BDOs for RTTA TSA PreCheck Screening; father remained in standard screening queue, became disruptive and made inappropriate contact with TSO; bumped BDO's shoulder; TSA requested LEOs
- Chicago Police responded and interviewed passenger
- CCTV was reviewed by TSA with Inconclusive results; Both passengers standard screened with negative results
- American Airlines Inc. #241 (ORD-SFO)
- **LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to continue;** (b)(3):49 U.S.C. § 114(r)
- Unidentified Subject; daughter; Allowed to continue

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The LEOs were contacted because the passenger became disruptive and made inappropriate contact with BDO. CCTV was reviewed by TSA with negative results. The LEOs responded conducted an interview with the passenger. An NCIC was not conducted. After the passenger apologized to the BDO, he was allowed to proceed into the sterile area.

Improper TDC Procedures at Kansas City (MCI)

Summary

- At 1115 hours, passenger referred by BDOs due to behaviors; Passenger met behavioral threshold for LEO referral
- Kansas City International Airport Police responded; Determined passenger was intoxicated; Escorted passenger to public area for rebooking
- Southwest Airlines rebooked passenger for flight scheduled on 04/20/2016
- **At 1212 hours, passenger reentered checkpoint;** (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r) Allowed passenger to continue with screening
- TSA supervisor observed and recognized unauthorized passenger in the sterile area; **Notified LEOs**
- (b)(3):49 U.S.C. § 114(r)
- LEOs responded and again escorted passenger to public area
- Southwest Airlines Co. #31 (MCI-STL)
- **LEO NCIC Negative; Decision on EIR creation pending; Allowed to exit airport;** (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

~~SENSITIVE SECURITY INFORMATION~~

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BDA Comments: The LEOs were notified due to passenger (b)(3):49 U.S.C. § 114(r) (b)(3):49 U.S.C. § 114(r) LEOs conducted an NCIC with negative results and also interviewed the passenger. After giving conflicting answers to LEO, the passenger was denied boarding by the airline. The passenger was rebooked for next day and was escorted out of the sterile area.

Airline Employee Attempts to Circumvent Checkpoint Screening at Charlotte (CLT)
Summary

- BDOs observed passenger at checkpoint with (b)(3):49 U.S.C. § 114(r) interviewed passenger who explained he was traveling with a friend who was a pilot who had taken his bag through the KCM lane
- BDOs located the pilot behind the checkpoint; Pilot was in uniform; Rescreened carry-on bags; Negative results
- No LEO Response
- Republic Airlines #4623 (CLT-EYW)
- Airline Employee – Pilot Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger -Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger stated his friend is a pilot who took his carry-on bag through the KCM lane.
- TSOC notified Aviation RSI and Airline PSI PSA, and Aviation Compliance Branch Manager

Behaviors Observed: N/A

BDA Comments: A BDO engaged a passenger who did not have any carry-on luggage. The passenger told the BDO he was traveling with a friend who was a pilot and has taken his luggage through the KCM lane. The BDO located the pilot behind the checkpoint and rescreened carry-on luggage. The pilot explained that the luggage belonged to him and he was just carrying his friend's items in his luggage. The pilot worked for PSA.

Bulk Currency Discovered After BDO Referral at Orlando (MCO)
Summary

- BDOs referred passengers to additional screening due to behaviors; LEOs responded
- During additional screening Bulk currency in the amount of approximately \$14,000 was discovered; Allowed to keep
- Orlando Police responded
- Metropolitan Bureau of Investigation responded to the gate
- Delta Air Lines Inc. #185 (MCO-LAX)
- Passenger 1-LEO NCIC Not Warranted; No EIR initiated; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)
- Passenger-2: LEO NCIC Not Warranted; No EIR initiated; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed Primary Passenger

(b)(3):49 U.S.C. § 114(r)

SENSITIVE SECURITY INFORMATION

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During Screening: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

Behaviors Observed Secondary Passenger: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: Primary Passenger was carrying approximately \$6,000 in cash and stated he was a little upset about some family issues and did not want to be bothered during screening. Passenger stated he owns a cash only cell phone repair business and has a lot of cash with him.

Secondary Passenger stated he owns a drywall business and has a lot of cash with him, approximately \$8000, to spend at the clubs. (b)(3):49 U.S.C. § 114(r)

Passenger Arrested at Seattle (SEA)

Summary

- Passenger asked BDO for assistance in a C-Concourse sterile area men's restroom; Passenger stated that another male passenger was reaching over the stall taking pictures of his minor son; BDO notified LEOs
- Port of Seattle Police responded
- Passenger -LEO NCIC Unknown; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; State Charge
- Media attention

Behaviors Observed: N/A

BDA Comments: SEA CC noted that an Incident Report was not created and no further information is available from the SEA BDA Management team at the time of this report.

Passenger was arrested on a state charge of Voyeurism. (b)(3):49 U.S.C. § 114(r)

Passenger Arrested After BDO Referral at Charlotte (CLT)

Summary

- BDO referral for behaviors
- BDOs discovered white powdery substance folded in \$20 bill inside passenger's wallet; LEOs confiscated
- Charlotte Mecklenburg Police responded; Passenger swiped his belongings onto the floor
- American Airlines Inc. #1808 (CLT-TPA)
- Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; Local Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: During the referral, the BDO was examining the passenger's wallet when he observed a white powdery substance inside the folds of a twenty-dollar bill. The BDO asked the passenger what the powdery substance was. The passenger shrugged his shoulders and gave

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no verbal response to the question. The LEOs and Coordination Center were notified of the situation. As the LEOs were conducting the NCIC, the passenger grabbed the twenty-dollar bill and shook it so the white powdery substance fell to the floor. The NCIC was conducted with negative results. The passenger was charged with resisting arrest.

Improper SIDA Procedure at Houston-Intercontinental (IAH)

Summary

- Panda Express Employee met BDO behavior threshold and referred for additional screening
- During additional screening it was discovered that the employee did not possess a SIDA badge (b)(3):49 U.S.C. § 114(r)
- Airport Ops responded; (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r) Issued a notice of violation
- No LEO Response
- Airport Employee - Decision on EIR creation pending; Denied entry; (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

(b)(3):49 U.S.C. § 114(r)

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SECTION A: PROGRAM OFFICE TALKING POINTS

Each of you plays a critical role in safeguarding the traveling public. This is done by adhering to BDA policies and holding each other accountable.

As you are aware, BD was developed using a unique protocol that includes a threshold system. The BD process promotes clear guidance and direction on assessing indicators that can be clearly articulated and assessed resulting in a standard method to conduct additional screening. This, in turn, helps to mitigate any form of profiling.

It is important to note that TSA's screening procedures comply with Federal Law, Executive Orders and DHS policy and does not discriminate against travelers on the basis of race, ethnicity, gender, national origin, religion, sexual orientation or gender identity. TSA has a zero-tolerance policy for any form of unlawful discrimination by its employees in the treatment of the public we serve. The agency's Office of Civil Liberties (OCL) advises the agency on the civil rights and civil liberties impact, or potential impact, of security procedures on travelers. Through workforce accountability, on-the-job training, cultural awareness training, and civil rights oversight, TSA ensures adequate systems are in place to ensure unlawful profiling does not occur in any of the agency's screening programs, including secondary screening.

The importance of adhering to policies is critical to the success of the BDA program. As a federal employee and as further outlined in the yearly BDO pledge (Pledge Against Unlawful Profiling), officers are required to protect the constitutional and civil rights of the traveling without practicing any form of discrimination as it would be unacceptable.

Profiling simply undermines TSA's ability to fulfill its transportation security mission.

Your commitment to immediately notifying management, the Office of Ombudsman (1-877-266-2837) and Office of Inspection (1-571-227-1800) is a duty that each of you must uphold in the event it is observed. Please continue to hold each other accountable and ensuring full compliance with TSA policies.

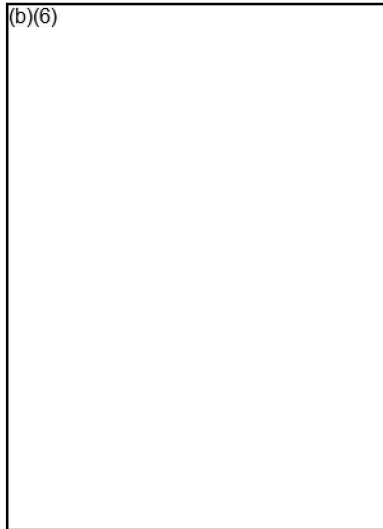
Thank You,

Behavior Detection & Analysis, Branch Manager,

Mike Silata

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SECTION B: KUDOS CORNER



MIA SBDO (b)(6)

SBDO (b)(6) was conducting AE with SRQs while coaching and mentoring a team of MIA BDOs. RTTA was in progress, five lanes were operating and the queue maintained passengers extending outside of the stanchions for over an hour. Following the high volume throughput, SBDO (b)(6) was contacted by the Miami Coordination Center and was asked by leadership to review the CCTV for possible behaviors on a passenger that was involved in a security incident. The passenger's carry-on bag was annotated for screening by the X-Ray Operator and was not properly removed for the additional search. Several teams were already dispatched in an attempt to locate the passenger after learning that the passenger exited the checkpoint and proceeded in the direction of Concourse D.

Upon CCTV review of the passenger, SBDO (b)(6) was not only able to recognize this specific passenger out of the many passengers he had engaged in the queue; he was also able to recall his AE interaction and the specific SRQ he asked her. SBDO (b)(6) was able to assist in mitigating the threat by recalling his observations and remembering this passenger's specific flight destination! With his assistance and a quick check of the departure flight board, the search teams were able to locate the passenger at the other end of the concourse in the D -46 waiting area. The passenger was brought back to the checkpoint and rescreened with no anomalies.

Amazing recall and attention to detail by SBDO (b)(6) Job well done.

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SECTION C: BDO SCENARIO

Environmental Baseline: Behaviors and appearances that are typical and expected at the time and location where BD is being conducted.

(b)(3):49 U.S.C. § 114(r)

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0028	BDO Scenario Training- May FY16 NTP

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MAY 2016**

SECTION C: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

Passenger Arrested After TDC Referral at San Jose (SJC)

Summary

- Passenger presented himself to TDC with insufficient travel documents
- IVCC, CBP and ICE were notified; Unable to clear passenger for travel
- San Jose Police Airport Division and a TSM responded; Unable to identify passenger's identity
- In the middle of LEO's interview, passenger requested to use the restroom due to a medical condition
- A BDO went into use restroom after the passenger; Observed a California ID inside a toilet; Took possession of ID and turned it over to LEOs
- LEOs determined ID contained passenger's picture, but different name, address, and date of birth; Deemed ID to be fraudulent; Confiscated
- Alaska Airlines Inc. #321 (SJC-SEA)
- LEO NCIC Positive; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- Arrested; Local Charge

Behaviors Observed: N/A

BDA Comments: A passenger presented himself to the TDC with insufficient travel documents. LEOs (CBP, ICE, and LEO) were notified and all were unable to clear passenger. In the middle of LEO interview, the passenger requested to use the restroom due to medical condition. A BDO went into the restroom after the passenger and observed a California ID inside a toilet. BDO took possession of ID and turned it over to LEOs. LEOs determined the ID to be fraudulent and confiscated the ID. The passenger was arrested on a local charge of Possession of Fraudulent Identification.

Airline Employee Attempts to Circumvent Checkpoint Screening at Newark (EWR)

Summary

- BDOs overheard a passenger state that her shampoo was in the bag of an on-duty flight attendant at checkpoint C2
- TSA responded to C3 checkpoint KCM door; Identified and located suspected flight attendant; Escorted back to the checkpoint for rescreening
- 16 and 20 ounce bottles of shampoo detected in flight attendants bag; Voluntarily abandoned
- Flight attendant was working the same flight the passenger was travelling on
- Passenger was later identified as a former United flight attendant; Resigned
- No LEO Response
- United Air Lines Inc. #703 (EWR-LAX)
- Airline Employee - Flight Attendant; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

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**BDA MONTHLY SHIFT BRIEF
MAY 2016**

- Flight attendant stated that they share shampoo
- TSOC notified Aviation Compliance Branch Manager, and Aviation RSI and Airline PSI United

Behaviors Observed: N/A

BDA Comments: A BDO overheard a passenger (former United flight attendant) state that her shampoo was in the bag of an on-duty flight attendant in the checkpoint. TSA responded to checkpoint KCM door, identified, located the flight attendant and was escorted back to checkpoint for rescreening. Two bottles of shampoo were located inside the flight attendant's bag. The flight attendant voluntarily abandoned the shampoo. The flight attendant stated they share shampoo. Both the PSI United flight attendant and the passenger were allowed to continue into the sterile area.

Passenger Arrested after BDO Referral at Orlando (MCO)

Summary

- BDO referral for behaviors
- BDO's discovered suspected heroin, a green leafy substance and an unspecified amount of pills; Confiscated
- Orlando Police responded; Conducted field tested; Determined marijuana and heroin
- American Airlines Inc. #1009 (MCO-DFW)
- LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- Arrested; State Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: During the referral, the passenger had white powder in his mouth. When asked, he stated he crushed two Xanax to be able to sleep on the plane. During the property search, items that looked like illegal drugs were discovered. LEOs were notified. An NCIC was conducted with negative results. The passenger was arrested on the following charges: Possession of Heroin; Possession of Cannabis under 20 grams; Possession of a controlled substance.

Airline Employee Circumvents Checkpoint Screening at Albuquerque (ABQ)

Summary

- BDO engaged female passenger in queue for TSA PreCheck screening (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r) Passenger stated her husband was a pilot and had all of her belongings; American pilot in uniform processed through KCM door with a bag that had their combined items and a lunch bag with his items
- TSM located pilot at the back of the checkpoint waiting for his wife; Pilot confirmed he had their bag; Escorted pilot with their bag to the checkpoint for screening
- TSOs conducted standard screening and all their belongings with negative results; Allowed to continue
- TSI responded

**BDA MONTHLY SHIFT BRIEF
MAY 2016**

- Albuquerque Aviation Police responded
- CCTV was reviewed by TSA with Conclusive results
- Mesa Airlines Inc. #5613 (ABQ-PHX)
- Airline Employee - Pilot LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger TSA PreCheck - Risk Assessment: LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- TSOC notified Aviation RSI and Airline PSI American, and Aviation Compliance Branch Manager

Behaviors Observed: N/A

BDA Comments: The BDO engaged a female passenger in the TSA PreCheck queue that (b)(3):49 U.S.C. § 114(r) The passenger stated her husband was a pilot (American) and was carrying all of her belongings. The TSM located the pilot at the back of the checkpoint waiting for his wife. The pilot confirmed he had their combined items in the bag. The pilot was escorted back to the checkpoint for re-screening. Standard screening was conducted on the pilot belongings with negative results. TSI and local LEO responded to the checkpoint. LEO NCIC was not warranted. Both passenger and pilot were allowed to enter the sterile area.

Passenger Makes Inappropriate Comment at San Juan (SJU)

Summary

- A TSO in a Terminal A men's restroom in the public side overheard a passenger stating he was going to commit a terrorist act; TSO notified BDOs in area
- Puerto Rico Police, BDOs, and AFSD-LE responded
- AFSD-LE determined passenger was a possible substance user and may have mental issues; Deemed minimal risk
- The passenger had a reservation for a unknown Jet Blue flight to JFK
- Passenger LEO NCIC Negative; No EIR initiated; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: A TSO overheard a passenger stating he was going to commit a terrorist act. The TSO notified a BDO in the area. AFSD-LE and local LEO responded. An NCIC was conducted with negative results. AFSD-LE determined the passenger was a possible substance user and may have mental issues and was deemed minimal risk. The passenger was allowed to rebook.

BDO Referral during TSA PreCheck Screening at Salt Lake City (SLC)

Summary

- BDO referral for behaviors
- During additional screening a credit card with a different name was discovered in carry-on bag; Returned
- Salt Lake City Police responded; verified the credit card belonged to his boss
- Compass Airlines #5981 (SLC-LAX)

~~SENSITIVE SECURITY INFORMATION~~

**BDA MONTHLY SHIFT BRIEF
MAY 2016**

- Passenger TSA PreCheck - Real-Time Threat Assessment (RTTA); Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger stated credit card belonged to his boss who was meeting him in Maui for a business retreat

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: The individual was a PreCheck passenger. The LEOs were notified due to observed behaviors and having a credit card with somebody else's name. The LEOs conducted an NCIC and interviewed the passenger with negative results. The passenger stated the credit card belongs to his boss who was meeting him in Maui. The LEOs returned the credit card to passenger and was allowed to enter the sterile area.

Passenger Makes Inappropriate Comment during Checkpoint Screening at Las Vegas (LAS)

Summary

- Passenger stated, "The reason that the dog did not find the bomb was because it's in my body" to a BDO
- Las Vegas Metropolitan Police responded and the passenger stated, "No, I said the reason that the dog did not find the drugs is because they're in my body"
- United Air Lines Inc. #1256 (LAS-EWR)
- Passenger LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: A TSI officer overheard a passenger stating, "The doggy can't smell my bomb because it is inside my body." The TSI officer advised an SBDO of the inappropriate comment. Another SBDO stopped any further processing of passenger at the terminal until contact was made with the passenger by LVMPD. The LEOs conducted NCIC and interviewed the passenger with negative results. LEOs reported the passenger's comment was in reference to the recreational drugs the passenger used while in Las Vegas. The passenger was allowed to continue with his travels.

Improper TSA PreCheck Screening Procedures at Phoenix (PHX)

Summary

- BDO observed the TSA PreCheck security stanchion had been moved from its original position; BDOs moved the stanchion back to the correct position
- TSA reviewed CCTV which revealed an ISS World cleaning employee moved the stanchion; Also revealed a standard passenger had been processed and screened as a TSA PreCheck passenger
- TSA located the passenger in the sterile area, escorted passenger back, and rescreened passenger via standard screening with negative results
- No action taken against the ISS World Cleaning employee at this time

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**BDA MONTHLY SHIFT BRIEF
MAY 2016**

- No LEO Response
- Alaska Airlines Inc. #633 (PHX-SEA)
- Passenger Decision on EIR creation pending; Allowed to continue; (b)(3);49 U.S.C. § 114(r)
(b)(3);49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: After TSA reviewed CCTV, it was revealed that an ISS World cleaning employee moved the stanchion. It was also revealed a standard passenger was processed screened as a TSA PreCheck passenger. TSA located the passenger in the sterile area, was then escorted back, and screened via standard screening with negative results. No action was taken against the employee at this moment.

Airline Employee Circumvents Checkpoint Screening at Tulsa (TUL)

Summary

- BDOs observed an off-duty United employee, not in uniform, swipe her SIDA badge at door B125 and access the sterile area
- Tulsa Airport Improvement Trust responded and interviewed employee who explained she was going to pick up her mother on an arriving flight
- LEOs confiscated the employee's SIDA badge; Escorted employee out of sterile area; LEOs conducting an ongoing investigation
- TUL TSI conducting an ongoing investigation
- SkyWest Airlines Inc. #5844 (DEN-TUL)
- Airline Employee; LEO NCIC Unknown; Decision on EIR creation pending; Escorted from sterile area; (b)(3);49 U.S.C. § 114(r)
- Employee stated she came to pick up her mother who was arriving
- TSOC notified Aviation RSI and Airline PSI United, and Aviation Compliance Branch Manager

Behaviors Observed: N/A

BDA Comments: The Tulsa Airport Improvement Trust responded and interviewed the employee who stated she was going to pick up her mother from an arriving flight. The LEOs confiscated the employee's SIDA badge and the employee was escorted out of the sterile area. NCIC results are unknown but LEOs and TUL TSI still have an ongoing investigation.

BDO Referral at Houston Hobby (HOU)

Summary

- BDO referral for behavioral threshold met by passenger; Selected for additional screening

(b)(3);49 U.S.C. § 114(r)

**BDA MONTHLY SHIFT BRIEF
MAY 2016**

- **Airport operations responded:** (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)
- Southwest Airlines Co. #36 (HOU-DAL)
- **Airline Employee;** Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)
- TSOC notified Aviation RSI and Airline PSI Southwest Airlines, and Aviation Compliance Branch Manager

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Airline Employee Attempts to Circumvent Checkpoint Screening at Orlando (MCO)

Summary

- BDO observed flight attendant attempt to take his girlfriend's carry-on bag through KCM lane; BDO notified STSO
- TSA screened girlfriend's bag through standard screening with negative results; Carry-on bag returned to flight attendant after he processed through the KCM lane
- No LEO Response
- Southwest Airlines Co. #2214 (MCO-SJU)
- **Airline Employee** - Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)
- TSOC notified Aviation Compliance Branch Manager, and Aviation RSI and Airline PSI Southwest
- Flight attendant stated, "I didn't know it was a big deal there is no prohibited items in this bag."

Behaviors Observed: N/A

BDA Comments: A BDO observed a Southwest airline flight attendant attempt to take his girlfriend's carry-on bag through KCM lane. The BDO notified the STSO and screened the girlfriend's bag through standard screening with negative results. The bag was then returned to flight attendant after he processed through KCM. Flight attendant was allowed to proceed into sterile area.

**BDA MONTHLY SHIFT BRIEF
MAY 2016**

Airline Employee Attempts to Circumvent Checkpoint Screening at Boise (BOI)

Summary

- BDO observed female passenger in checkpoint queue (b)(3):49 U.S.C. § 114(r) Passenger indicated her husband had her two carry-on bags in the KCM lane
- Airline employee not in uniform in KCM lane with carry-on bags; Directed by STSO to complete standard screening; Negative results
- No LEO Response
- Female passenger and husband allowed to enter sterile area
- **Airline Employee** - Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Unidentified Subject; Allowed to continue
- Employee stated the two carry-on bags belonged to his wife and he was escorting her to the gate
- TSOC notified Aviation RSI and Airline PSI Horizon, and Aviation Compliance Branch Manager

Behavior Observed: N/A

BDA Comments: A BDO observed a female passenger in the queue (b)(3):49 U.S.C. § 114(r) The BDO learned the passenger's husband had her two carry-on bags in the KCM lane. The Horizon employee was directed by STSO to complete standard screening. The employee stated the bags belonged to his wife and he was escorting her to the gate. Both the passenger and the employee were allowed to proceed into the sterile area after completing standard screening.

Passenger Attempts to Circumvent (b)(3):49 U.S.C. § 114(r) Screening at Houston Hobby (HOU)

Summary

(b)(3):49 U.S.C. § 114(r)

- Southwest Airlines Co. #2470 (HOU-MCO)
- (b)(3):49 U.S.C. § 114(r) passenger arrived on Southwest Airlines Co. #881 (SJD-HOU)
- (b)(3):49 U.S.C. § 114(r) **No** EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r) Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

**BDA MONTHLY SHIFT BRIEF
MAY 2016**

BDA Comments: (b)(3);49 U.S.C. § 114(r)

(b)(3);49 U.S.C. § 114(r)

(b)(3);49 U.S.C. § 114(r)

Both passengers were allowed to enter the sterile area.

BDO Referral (b)(3);49 U.S.C. § 114(r) at Albuquerque (ABQ)

Summary

- BDO referral for behaviors (b)(3);49 U.S.C. § 114(r) Behaviors included (b)(3);49 U.S.C. § 114(r)
- Albuquerque Aviation Police responded and conducted (b)(3);49 U.S.C. § 114(r) searches of (b)(3);49 U.S.C. § 114(r) bags
- (b)(3);49 U.S.C. § 114(r) took video of the encounter
- Southwest Airlines Co. #1496 (ABQ-PDX)
- (b)(3);49 U.S.C. § 114(r) LEO NCIC Not Warranted: Decision on EIR creation pending; Allowed to continue; (b)(3);49 U.S.C. § 114(r)

Behaviors Observed: Ask the BDO security related questions: (b)(3);49 U.S.C. § 114(r)

(b)(3);49 U.S.C. § 114(r)

During screening: (b)(3);49 U.S.C. § 114(r)

BDA Comments: An SBDO attempted (b)(3);49 U.S.C. § 114(r) for a (b)(3);49 U.S.C. § 114(r) when a passenger who was videotaping the encounter approached the SBDO. The passenger asked, "What gives TSA the authority to conduct screening outside the checkpoint?" The passenger further asked, "How often do you do this?" and "Is this random?" Passenger further indicated that the fourth amendment protected him from unlawful search and seizure. The passenger produced a pamphlet that explained his fourth amendment rights and held it close to SBDO's face. The passenger also followed the SBDO while videotaping when he was trying to walk away to contact the BDA TSM. LEOs were notified and conducted an NCIC and interview with negative results. The passenger stated that he is on the watch list due to his involvement in the citizen militia that staged a sit-in on federally owned land in Oregon. He stated he was flying back to Oregon to attend a federal court appearance. The passenger was allowed to proceed after screening was completed at the gate. On 3/2/2012 PHX TSA discovered a 9 mm magazine and 6 rounds of ammunition inside the passenger's bag.

BDO Referral of TSA PreCheck Passenger at Chicago O'Hare (ORD)

Summary

- Passenger exhibited behaviors meeting the BDO threshold; received additional screening with negative results
- Chicago Police responded and interviewed
- American Airlines Inc. #1317 (ORD-MIA)

**BDA MONTHLY SHIFT BRIEF
MAY 2016**

- Passenger TSA PreCheck - Real-Time Threat Assessment (RTTA): LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: During RTTA, a passenger was referred for additional screening after observed behaviors. The LEOs conducted NCIC query and interviewed the passenger with negative results. Passenger was nervous about missing the flight and not being able to pay the additional fee.

Stun Gun Discovered After BDO Referral at Albany (ALB)

Summary

- BDO referral for behaviors
- BDOs discovered a stun gun in bag; Confiscated
- Albany County Sheriff responded
- Commutair Aka Champlain Enterprises, Inc. #4925 (ALB-IAD)
- Passenger LEO NCIC Negative; Decision on EIR creation pending; allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: While conducting a bag search, a stun gun was discovered in the passenger's carry-on bag by the BDO. The passenger stated she rushed to pack and forgot that it was there. She also stated she uses it for protection. LEOs were notified, conducted an NCIC and interview the passenger with negative results. The LEOs took possession of the stun gun. The passenger was allowed to continue into the sterile area.

Prohibited Items Discovered During BDO Referral at Washington Dulles (IAD)

Summary

- BDO referral for behaviors
- During additional screening three pocket knives were discovered in carry-on bag; voluntarily abandoned
- Dallas/Fort Worth Dept. of Public Safety responded
- Air Georgian #7371 (IAD-YYZ)
- Passenger LEO NCIC Negative; Decision on EIR creation pending; allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

**BDA MONTHLY SHIFT BRIEF
MAY 2016**

BDA Comments: While the passenger was going through the AIT, there was an alarm (b)(3):49 U.S.C. § 114(r) (b)(3):49 U.S.C. § 114(r) The TSO discovered the passenger had a pocketknife. The passenger was given his options and the passenger volunteered to abandon. A second knife (credit card knife) was discovered inside of his carry-on bag. Again, the passenger was giving his options. Before conducting the bag search, the BDO asked if there was anything sharp, fragile, or dangerous inside the bag. The passenger stated there was nothing. A third knife was discovered by the BDO during the bag search. The passenger stated he wanted to get rid of it. The passenger stated that he traveled with the knife before. LEO was contacted, conducted an NCIC and interview with negative results. The passenger was allowed to proceed into the sterile area.

BDO Referral During TSA PreCheck Screening at Kansas City (MCI)

Summary

- BDO referral for behaviors; Passenger screened
- Kansas City International Airport Police responded
- Southwest Airlines Co. #2052 (MCI-LAX)
- Passenger; TSA PreCheck - Risk Assessment: LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)
fidgeting

During screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: The LEOs conducted an NCIC and interview with negative results. The passenger was allowed to proceed into the sterile area.

Airline Denies Passenger Boarding after BDO Referral at Orlando (MCO)

Summary

- BDO referral to additional screening for behaviors
- Orlando Police responded
- Spirit representative responded, determined passenger appeared intoxicated, denied passenger boarding; Wife elected to rebook with husband
- Spirit Air Lines #892 (MCO-DTW)
- Passenger 1; LEO NCIC Unknown; No EIR initiated; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)
- Passenger 2; LEO NCIC Negative; No EIR initiated; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)

Behavior Observed: (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger seemed to be (b)(3):49 U.S.C. § 114(r) while he was in the queue and then (b)(3):49 U.S.C. § 114(r) as the screening process began. LEOs were contacted and conducted an NCIC query and interviewed the passenger with negative results. The passenger was denied boarding Spirit Airlines representative. The passenger and his wife were allowed to rebook for a flight on the following day.

**BDA MONTHLY SHIFT BRIEF
JUNE 2016**

SECTION A: PROGRAM OFFICE TALKING POINTS

The Importance of Leadership

A significant part of being a leader is to know how your scope of influence affects others. Leadership styles differ depending on the person. Therefore, one should reflect on their style of leadership and influence to recognize their strengths and any areas that may need development in order to provide the most effective work environment for their employees.

A decisive leader understands that some decisions may not be popular, or agreeable to everyone. Leaders foresee the possible impacts of their decisions while considering alternatives during the decision-making process. In all, decisions must be made in the best interest of the organization.

Leaders will face challenges and in light of any challenge, will exude confidence because they know how to create the best strategy for resolving difficulties. They plan; they organize and are accountable for their actions.

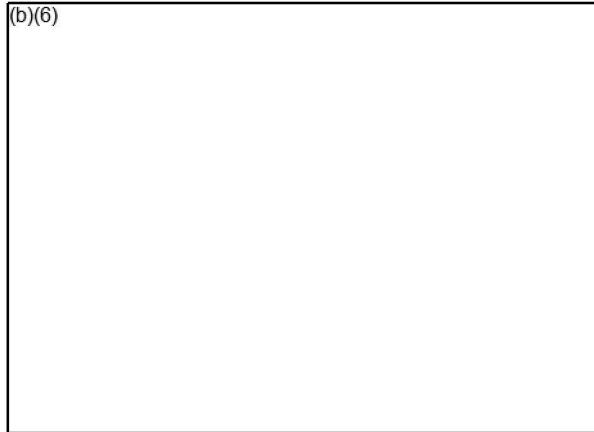
Leaders praise employees in front of others as a way to show gratitude and inspire or motivate others. They set the example by avoiding favoritism, or making judgments about their employees based on rumors. This is a quick way to lower morale and lose an employee's confidence in leadership.

The most inspirational leaders are the ones who are optimistic and show concern for their employees. They treat people fairly and look for ways to mentor their employees.

These combined leadership qualities will achieve successful results when accomplishing organizational goals and creating a high-performing team of employees.

**BDA MONTHLY SHIFT BRIEF
JUNE 2016**

SECTION B: KUDOS CORNER



ORD BDO (b)(6) and LBDO (b)(6)

At Chicago O'Hare International Airport (ORD), BDO (b)(6) and LBDO (b)(6) were conducting BD at a security checkpoint when an individual approached the TDC. The passenger stated she left her bag and a laptop at a coffee shop in the sterile area and needed to retrieve it. The passenger presented a boarding pass and ID to the TDC. The passenger also stated the airlines issued her a ticket to retrieve her items. The boarding pass was scanned and it was assigned the proper markings for PreCheck, so the TDC directed her to the PreCheck lane.

BDO (b)(6) and LBDO (b)(6) observed the passenger display behaviors and engaged the passenger. During AE, it was revealed that Chicago was the passenger's final destination and she was not scheduled for any other flight departing ORD on that day. The BDOs were perplexed as they assumed the airlines gave the passenger a gate pass to retrieve her items, but the BDOs never came across a gate pass with PreCheck status. The passenger voluntarily showed the BDOs her boarding pass, which showed her name with a flight departing to MSP and PreCheck status. The BDOs called for STSO assistance. LBDO (b)(6) expressed his concerns to the STSO as BDO (b)(6) continued engaging the individual.

After the situation was briefed to the checkpoint STSO, the checkpoint TSM resolved the issue and eventually escorted the passenger to the Traveler's Aid office where the passenger was reunited with her bag and laptop. Thankfully, a concerned coffee shop employee turned in her items.

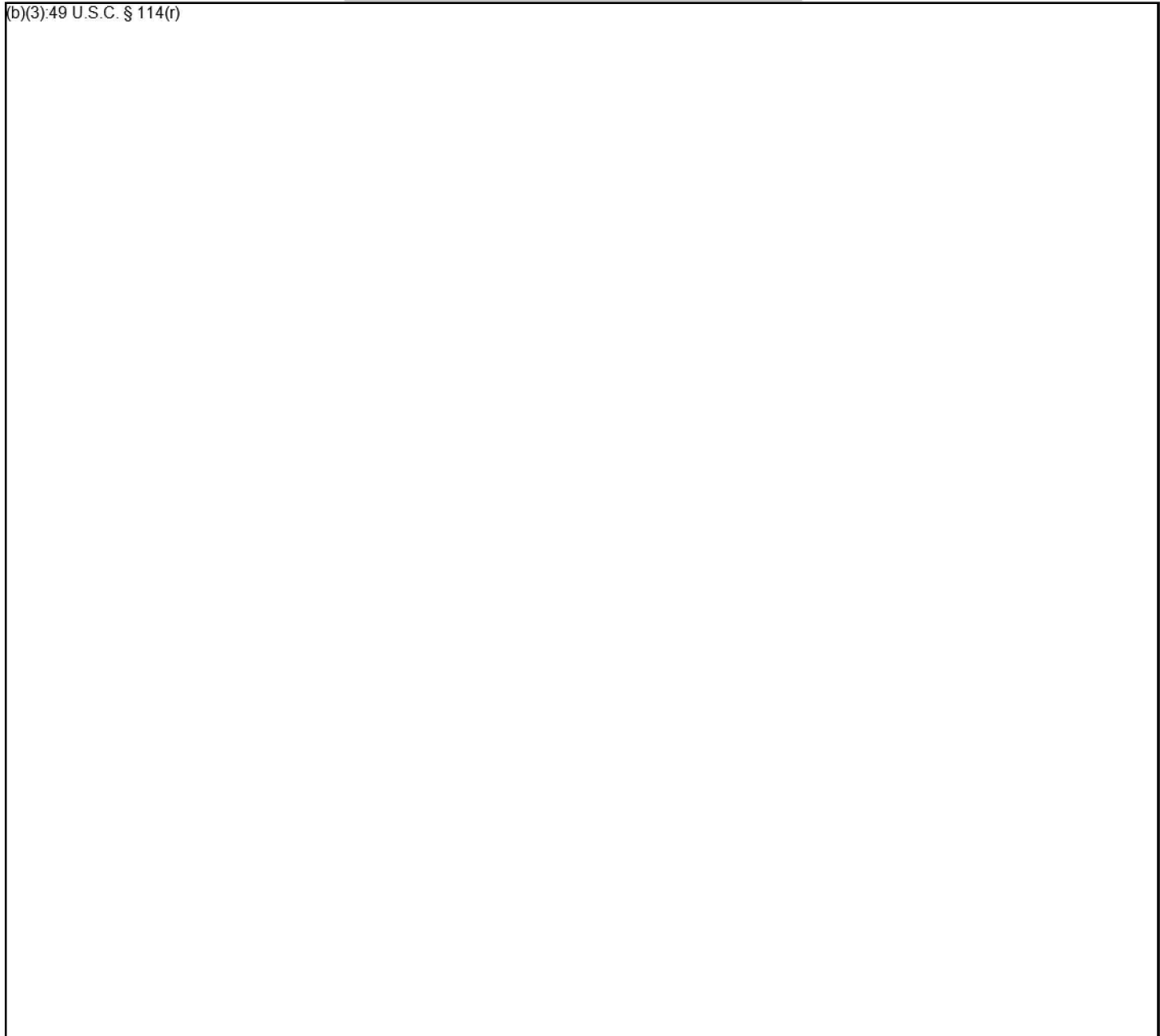
ORD BDO (b)(6) and LBDO (b)(6) exhibited excellent teamwork, observation skills and critical thinking. Kudos to team ORD!

~~SENSITIVE SECURITY INFORMATION~~

**BDA MONTHLY SHIFT BRIEF
JUNE 2016**

SECTION C: BDO SCENARIO

(b)(3):49 U.S.C. § 114(r)



Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0029	BDO Scenario Training- June FY16 NTP

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**BDA MONTHLY SHIFT BRIEF
JUNE 2016**

SECTION C: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

Passenger Detained Pending Deportation after TDC Referral at New York Kennedy (JFK) Summary

- Passenger presented alleged fraudulent Naples Consulate document (no official seal) to TDC; confiscated by CBP
- BDOs interviewed passenger [REDACTED] LEOs and CBP notified
- Port Authority Police and CBP responded
- CBP issued Notice of Removal for deportation
- Etihad Airways #100 (JFK-AUH)
- Passenger LEO NCIC conducted; results not provided; Decision on EIR creation pending; detained for deportation; [REDACTED]

Behaviors Observed: [REDACTED]

[REDACTED]

BDA Comments: The passenger presented the TDC papers that appeared to be fraudulent. The STSO asked two BDOs who were on break to conduct a BD Assist. While engaging the passenger, the passenger gave [REDACTED]. The BDOs observed behaviors but not enough to conduct a BDR. The BDOs notified the STSO of the behaviors observed and the STSO decided to notify LEOs. The paperwork the passenger presented the TDC were confiscated by CBP and the passenger was detained pending deportation.

Improper TDC Procedure Causes Checkpoint Closure at Orlando (MCO) Summary

- Unidentified female individual approached BDOs at the checkpoint and asked for directions to an area where she could meet an inbound passenger
- BDOs determined the female [REDACTED] and escorted her to the public area to a location where she could meet the inbound passenger
- No LEO Response
- [REDACTED]
- JetBlue Airways #584 (MCO-JFK)
- Passenger 1; No EIR initiated; Allowed to continue [REDACTED]
- Passenger 2; No EIR initiated; Allowed to continue [REDACTED]
- Unidentified Subject; Allowed to exit airport
- Checkpoint West closed 1 minute

Behaviors Observed: N/A

BDA Comments: An unidentified individual approached BDOs at the checkpoint and asked for directions to an area where she could meet an inbound passenger. The BDOs determined the female individual [REDACTED] and escorted her to the public area where she could meet

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the inbound passenger. (b)(3);49 U.S.C. § 114(r)
(b)(3);49 U.S.C. § 114(r) The checkpoint was closed for one (1) minute. The unidentified individual was allowed to exit the airport. The other two (2) passengers were allowed to continue into the sterile area.

Passenger Arrested After Contraband Discovered During BDO Referral at McAllen (MFE) Summary

- BDOs referred a passenger due to suspicious behaviors; Passenger's behaviors escalated requiring LEO involvement
- McAllen Police responded
- LEOs interviewed passenger: (b)(3);49 U.S.C. § 114(r)
(b)(3);49 U.S.C. § 114(r)
- LEOs requested bag to be removed from flight; American retrieved the checked bag
- McAllen Police K-9 unit responded and alerted on the bag; LEOs searched bag; Discovered two bundles containing a green leafy substance; Determined to be 50 lbs. of marijuana; Confiscated
- American Airlines Inc. #1565 (MFE-DFW)
- Passenger: LEO NCIC Positive; Decision on EIR creation pending; Arrested; (b)(3);49 U.S.C. § 114(r) - NCIC
- Arrested; State Charge

Behaviors Observed: (b)(3);49 U.S.C. § 114(r)

(b)(3);49 U.S.C. § 114(r)

During screening: (b)(3);49 U.S.C. § 114(r)

(b)(3);49 U.S.C. § 114(r)

BDA Comments: The passenger continued giving the BDOs (b)(3);49 U.S.C. § 114(r)

(b)(3);49 U.S.C. § 114(r)

(b)(3);49 U.S.C. § 114(r) Due to observed behaviors and conversation, the LEOs were notified. After the LEOs questioned the passenger, the LEOs requested American Airlines to pull his bag and detained the passenger for additional questioning. The LEOs also conducted an NCIC query that met with positive results for active warrants from Indiana for possession of marijuana and failure to appear. LEOs requested K-9 support due to suspicious bag. The LEO K-9 alerted on the passenger's checked bag and discovered approximately 50 lbs. of marijuana. The passenger was arrested on possession of marijuana with intent to distribute.

Passenger Arrested After BDO Referral at Phoenix (PHX) Summary

- BDO referral to additional screening for behaviors
- BDOs discovered possible drugs during search
- Phoenix Police responded; Conducted a field test; Determined substance to be black tar heroin; Confiscated
- Mesa Airlines Inc. #5615 (PHX-AUS)
- Passenger NCIC Negative; Decision on EIR creation pending

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- Arrested; State charge. (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

BDA Comments: BDOs initially noticed passenger while in transit between checkpoints and decided to maintain observation and continue assessing behaviors. During RC, BDOs discovered a bottle of pills with no prescription, as well as, a clear plastic bag with a black tar-like substance inside one of two Bluetooth keyboard boxes, thereby warranting immediate LEO notification. Passenger adamantly denied knowledge of what the tar-like substance was or why it was in the box. He was arrested on a state charge. There was no POD deployment at this time.

**Improper SIDA Procedures at Columbus (CMH)
Summary**

- BDO observed a Southwest gate agent escort two male Southwest mechanics (b)(3):49 U.S.C. § 114(r)
- Columbus Regional Airport Authority responded and issued a Notice of Violation to the gate agent
- TSI responded to the ramp
- Southwest issued the mechanics a new escort
- Airline Employee - Customer Service Crew: LEO NCIC Not Warranted; EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Airline Employee - Mechanic: LEO NCIC Not Warranted; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Airline Employee - Mechanic: LEO NCIC Not Warranted; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: BDOs operating at a direct access door observed a Southwest employee with escort privileges escorting two mechanics (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) BDOs engaged the employee to ask (b)(3):49 U.S.C. § 114(r) and notified CC, who contacted local LEOs and TSI.

**Airline Employee Circumvents Checkpoint Screening at Minneapolis (MSP)
Summary**

- BDO observed and challenged two passengers in sterile area carrying lacrosse sticks; Passengers stated an airline employee had given them their sticks in the sterile area
- BDO, STSO, and TSM responded and escorted the passengers to back to the checkpoint; TSM interviewed the passengers and determined that the passengers had been advised at checkpoint that they would have to check their lacrosse sticks prior to entry to the sterile area

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- The passengers returned to the public area and a station manager assisted the passengers at the ticket counter
- Station manager took lacrosse sticks to oversized checked baggage screening; Lacrosse sticks screened with negative results
- Station manager informed TSA that he was going to place the sticks in his office; Station manager entered sterile area via SIDA door and handed the sticks to the passengers
- Two lacrosse sticks discovered on person; Allowed to check
- Minneapolis Airport Police responded and initiated an investigation
- Airlines Inc. #1405 (MSP-ORD)
- Airline Employee - Management; LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger; LEO NCIC Not Warranted; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger; LEO NCIC Not Warranted; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- TSOC notified Aviation RSI and Airline PSI, and Aviation Compliance Branch Manager

Behaviors Observed: N/A

BDA Comments: A BDO left the checkpoint to meet their OJTC partner in the BDO office. While in transit through the sterile area, the BDO observed four female passengers (Two adults and two minors) with carry-on bags appearing to contain two lacrosse sticks. The BDO began Active Engagement to determine how the passengers got the sticks through the checkpoint. The passengers replied that the Airlines rep told them that lacrosse sticks were allowed in the cabin, but that when TSA informed them this was not the case, they returned to the ticket counter where an Airlines rep took possession of the items and said he would meet them at the gate. BDO notified STSO and remained with the passengers until her arrival. Airlines rep was a station manager who carried the lacrosse sticks into the sterile area via a SIDA door. There was no POD deployment at this time.

Air Wisconsin Pilot Allegedly Intoxicated Causes Flight Delay at Norfolk (ORF)

Summary

- BDOs and WTMD TSO noticed on-duty Air Wisconsin Pilot appear intoxicated and smelled of alcohol
- Norfolk Airport Authority Police and an Air Wisconsin Representative responded
- DOT Nurse responded; administered a breathalyzer with unknown results
- Air Wisconsin replaced the pilot; would not provide more information to ORF TSA
- Air Wisconsin Airlines Corp #4012 (ORF-DCA)
- Airline Employee - Pilot; LEO NCIC Negative; No EIR initiated; Unknown disposition; (b)(3):49 U.S.C. § 114(r)
- Air Wisconsin Airlines Corp #4012 delayed 25 minutes affecting 41 passengers

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- TSOC notified FAA-HQ, Aviation RSI, Airline PSI Air Wisconsin, and Aviation Compliance Branch Manager

Behaviors Observed: (b)(3);49 U.S.C. § 114(r)

BDA Comments: BDO stationed near PreCheck TDC, detected a strong odor of what he believed to be alcohol on either a pilot or a passenger escort employee who had just passed TDC. His BDO partner engaged the pilot at the divestiture table and confirmed that the odor was from him. As the BDO engaged, the other BDO advised the WTMD TSO to engage the pilot while verifying his airline badge when he walked through the WTMD. WTMD TSO advised that she also believed the odor of alcohol was on the pilot's breath. The BDOs advised the STSO, TSM, and plain clothes BDO of the observations. STSO asked BDOs to maintain observation as the pilot cleared screening. NAAPDs arrived as the pilot was exiting the checkpoint, led him to private screening room for field interview, and summoned DOT nurse to administer breathalyzer. There was no POD deployment at this time.

Disruptive Passenger Arrested During Checkpoint Screening at Houston Intercontinental (IAH)

Summary

- Passenger verbally assaulted a BDO while seeking information at the checkpoint; It is unknown what the passenger stated to BDO
- Houston Police responded
- Passenger traveling on an unknown Spirit flight
- **Passenger:** LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3);49 U.S.C. § 114(r)
- Arrested; Local Charge

Behaviors Observed: N/A

BDA Comments: The BDO was waiting for the checkpoint STSO to finish closing down the checkpoint for the evening. The BDO observed a man on the phone using foul language behind the checkpoint in the food court area. A few minutes later, the passenger charged towards the BDO with the arms extended stopping less than an inch from the BDO's face asking, "Where the fuck am I?" The STSO and BDO were trying to get the passenger to leave the checkpoint. Houston Airport Security (HAS) were leaving the airport after the end of their shift and approached the passenger after the passenger left the checkpoint still cursing and shouting. The passenger began shouting and cursing at HAS. HAS notified LEO and when LEOs arrived, the passenger started doing the same to the LEOs. The passenger was arrested on a local charge.

Individual Arrested at Salt Lake City (SLC)

Summary

- **BDOs observed:** (b)(3);49 U.S.C. § 114(r)
- **BDOs challenged; Interviewed individual:** (b)(3);49 U.S.C. § 114(r)
- Salt Lake City Airport Police responded
- CCTV was reviewed by TSA with Conclusive results; Confirmed Incident

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- Individual: LEO NCIC Positive; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; Local Charge

Behaviors Observed: N/A

BDA Comments: Awaiting additional information from SLC.

Passenger Denied Boarding after Suspicious Image Detected During Checkpoint Screening at El Paso (ELP)

Summary

- X-ray TSO observed a suspicious image in carry-on bag
- TSS-E responded; Reviewed image; Determined no dangerous items in carry-on bag
- TSO conducted bag search; (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

- Aircraft Operator denied passenger travel for today; Should passenger rebook he will not be allowed checked baggage; items were returned to the passenger
- BDOs observed passenger; Did not observe suspicious behaviors
- No LEO Response
- Southwest Airlines Co. #1391 (ELP-PHX)
- Passenger: No EIR initiated: Allowed to exit airport: (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

BDA Comments: While returning to the checkpoint after their break, the BDOs were requested to participate on a BDA Assist after a TSO observed a suspicious item in the x-ray machine.

The passenger's carry-on bag (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

The BDOs engaged the passenger and after passenger's comments and observed behaviors, (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Southwest Airlines denied boarding.

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SECTION A: BDA PROGRAM OFFICE TALKING POINTS

The Shift of Terrorism

Terrorists that are a part of a network are seeking to eradicate a large number of people and usually develop a strategy that they obligate themselves to complete. A target is selected, surveillance is conducted, weapons of choice are secured, dry runs/rehearsals are made, and an exit strategy may be developed. This type of preoperational behavior can leave a trail of surveillance activities and behavioral indicators that aid the trained BDO to detect a potential terrorist act.

Recently, a different kind of terrorism is afflicting countries all over the world. Single individuals are using opportune moments to attack the source of their contempt. There may be no defined target, no surveillance activities to observe, no network to identify, and no intelligence to map. These attacks are more so born out of rage, they have no escape plan, and if not eliminated, the individual will be caught.

From a security perspective, this type of “unsophisticated terrorism” is difficult to detect and prevent. This is a challenge, so how can we be prepared?

- Remain Vigilant: this phrase is often used, but is not often explained. In addition to observing individuals for behavioral indicators, look for vulnerable areas in the airport. Know, or have emergency numbers handy. Memorize emergency phone locations and law enforcement posts. Look for exits to derive escape plans and think about what you would do if...
- Plan Realistic Scenarios: another way to have a shift brief provoke team participation is going over possible scenarios. We are unarmed, so think of things in the immediate area that can be used as a weapon to immediately halt or distract an attacker. Remain up-to-date in Active Shooter training and use it as a tool for discussion with your team.

The shift in terrorism may be marginal, but remains a security threat. Staying vigilant and being prepared for any threat scenario will improve response capabilities and help mitigate and detect an immediate threat.

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SECTION B: KUDOS CORNER**

(b)(6)

LBDO (b)(6) BDOs (b)(6) SBDO (b)(6) BDO (b)(6)

HNL BDOs Identify BOLO Suspects

At Honolulu International Airport (HNL), the BDO team received information from the HNL AFSD-LE of a BOLO alert for suspicious individuals wanted for credit card fraud. One individual was arrested and the two other suspects were thought to be flying out via American Airlines. (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

While transiting to one of the checkpoints, LBDO (b)(6) and BDO (b)(6) (b)(6) were approached by two individuals needing assistance. The BDOs directed them to the American Airlines ticket counter. The BDOs recognized the individuals and concurred that the two individuals were, in fact, the BOLO suspects. LBDO (b)(6) contacted SBDO (b)(6) to inform him that the BOLO suspects were at the American Airlines ticket counter. SBDO (b)(6) communicated to the BDA Coordinator Alo that a BDO team identified the BOLO suspects. The sighting was also communicated to the PCO team who discreetly began observation. BDOs (b)(6) and (b)(6) were notified that the BOLO suspects might enter either checkpoint.

The checkpoint STSO was notified that the BOLO suspects were positively identified and proceeding towards the checkpoint. The STSO notified local LEOs and the Coordination Center. The HPD POC and the HNL AFSD-LE shared information of the investigation with the responding Sheriffs. Since there was an ongoing investigation with the BOLO suspects, the Sheriff's Department released the individuals to continue to their flight.

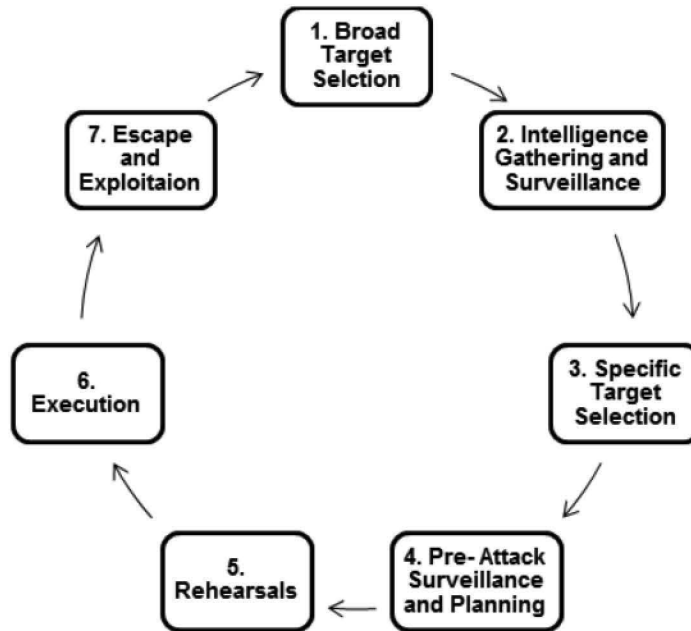
Great communication and incredible teamwork, HNL!

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SECTION C: BDO SCENARIO

The Terrorist Planning Cycle



The (3) Historical Elements of Terrorist Behavior:

- 1. Secrecy:** Terrorists and terrorist cells rely on secrecy. When fewer people are aware of the mission, there is a greater chance of success.
- 2. Reconnaissance and Surveillance:** It is critical for the suicide bomber to know the environment. They survey the area where they plan to conduct the mission. Suicide bombers go so far as to build reconstructions of the location (mock-ups) in order to recreate the actual target or access points. Knowing the environment allows terrorists to learn the existing security routine and find weaknesses.
- 3. Extensive rehearsals and “dry runs”:** Reconnaissance and surveillance pave the way for “dry runs” at the targeted location. Example: Richard Reid made several dry runs from London Heathrow to Boston.

Question: Which stage of the planning cycle can a BDO potentially detect and prevent a terrorist act?

Answer: 2. Intelligence Gathering and Surveillance, 4. Pre- Attack Surveillance and Planning, 5. Rehearsals, 6. Execution

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0030	BDO Scenario Training- July FY16 NTP

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SECTION D: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

Bulk Currency Discovered (b)(3):49 U.S.C. § 114(r) Screening at Orlando (MCO) Summary

- (b)(3):49 U.S.C. § 114(r) Screening \$8,000 was discovered in each of the 2 passengers carry-on bags leading to a BDO LEO referral
- Bulk currency 16,000
- Orlando Police responded
- United Air Lines Inc. #1415 (MCO-EWR)
- (b)(3):49 U.S.C. § 114(r) LEO NCIC Not Warranted; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r) LEO NCIC Not Warranted; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The X-Ray Operator found \$16,000 divided between two passengers. LEOs were notified and responded but did not question nor conduct an NCIC query.

(b)(3):49 U.S.C. § 114(r)

During secondary screening, the passenger's (b)(3):49 U.S.C. § 114(r) bag alarmed. A Transportation Security Specialist-Explosives (TSS-E) was contacted and responded to the scene and did a thorough screening of the passenger's property. The TSS-E cleared the bag for travel.

BDO Referral of TSA PreCheck Passenger at Newark (EWR)

Summary

- BDO referral to additional screening for behaviors
- Port Authority Police Department responded
- United Air Lines Inc. #581 (EWR-PHX)
- Passenger; TSA PreCheck - Real-Time Threat Assessment (RTTA); LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

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BDA Comments: The passenger displayed behaviors when approaching the PSC during RTTA, the TDC, and at the divesting table. The passenger stated that he was traveling to Phoenix for a month stay with his sister and stated that he was sick in anticipation of flying. The passenger also stated that he suffers from anxiety and has a tendency to get claustrophobic in large crowded areas. The passenger also mentioned that he suffered from the effects of intoxication a night earlier and remarked that there were many alcohol and drug rehabilitation centers in Phoenix. During Resolution Conversation, the passenger displayed more behaviors. LEOs were notified and interviewed the passenger. The passenger was allowed to continue.

(b)(3):49 U.S.C. § 114(r)

Screening at Salt Lake City (SLC)

Summary

- BDOs conducting (b)(3):49 U.S.C. § 114(r)
- BDOs (b)(3):49 U.S.C. § 114(r) screening with negative findings
- LTSM reviewed CCTV; (b)(3):49 U.S.C. § 114(r)
- No LEO Response
- Frontier Airlines Inc. #572 (SLC-DEN)
- (b)(3):49 U.S.C. § 114(r) No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- TSOC notified Aviation Compliance Branch Manager, and Aviation RSI and Airline PSI

Behaviors Observed: N/A

BDA Comments: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

The passenger was allowed to proceed into the sterile area.

Prohibited Items Discovered During BDO Referral at Miami (MIA)

Summary

- BDOs referred passenger to additional screening due to behaviors observed in the queue
- (b)(3):49 U.S.C. § 114(r) during physical bag check of carryon prohibited items were discovered; LEOs notified
- Two small fireworks discovered in carry-on bag; Voluntarily abandoned
- Miami Dade Police responded
- Republic Airlines #4388 (MIA-BNA)
- Passenger: LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

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- Passenger: **LEO NCIC Negative**; Decision on EIR creation pending; Allowed to continue (b)(3):49 U.S.C. § 114(r)

Behaviors Observed

Passenger 1

(b)(3):49 U.S.C. § 114(r)

Passenger 2

(b)(3):49 U.S.C. § 114(r)

BDA Comments: While conducting a bag search on the companion, the BDO discovered two small fireworks inside the carry-on bag. LEOs interviewed and conducted an NCIC query on both passengers with negative results. The fireworks were voluntarily abandoned. Both passengers were allowed to continue.

**Bulk Currency Discovered After BDO Referral at Raleigh-Durham (RDU)
Summary**

- BDO referral for behaviors; during physical bag search, bulk currency discovered in carry-on bag
- Bulk currency \$12,000
- Raleigh-Durham Airport Police responded; Interviewed passenger and allowed passenger to retain currency
- Southwest Airlines Co. #330 (RDU-ATL)
- Passenger: **LEO NCIC Negative**; Decision on EIR creation pending; allowed to rebook; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

BDA Comments: While getting his property searched during BDR Screening, a large amount of U.S. currency was discovered. The Checkpoint STSO was notified, along with the BDA TSM and RDU LEO. LEOs responded and escorted the passenger away from the checkpoint for further questioning. An NCIC query was conducted during the interview which showed negative findings. It was later discovered that the individual used to be on federal probation. After being questioned by an ICE officer, the passenger was allowed to keep the currency. He rebooked for a later flight after the passenger was cleared through his probationary officer.

**Passenger Denied Boarding after BDO Referral at Denver (DEN)
Summary**

- BDOs referred passenger for behavior; Passenger's behavior escalated meeting the threshold for LEO involvement
- Denver Police responded and interviewed passenger
- United GSC responded to the checkpoint and denied passenger boarding due to suspicious behavior

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- United Air Lines Inc. #491 (DEN-IND)
- Passenger: LEO NCIC Not Warranted; Decision on EIR creation pending; Denied boarding; (b)(3):49 U.S.C. § 114(r)
- LEOs placed passenger on mental health hold

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: During RC, the passenger stated he took a taxicab into Denver to purchase some marijuana from a dispensary. The passenger also stated he purchased a ticket to Chicago with cash so he could hug his best friend and his mother at home in Massachusetts before he dies. After the previous statement and observed behaviors, LEOs were contacted. The LEOs responded but did not conduct an interview or NCIC query. United Airlines GSC responded and denied the passenger boarding. The LEOs escorted the passenger off the checkpoint to rebook his flight. During that process the passenger's behavior escalated and he was put on a mental health hold. The BDOs were conducting POD at the time of the incident.

**Airline Employee Circumvents Checkpoint Screening at San Diego
(SAN)**

Summary

- BDOs observed a passenger; (b)(3):49 U.S.C. § 114(r) Interviewed passenger; Discovered that his girlfriend allegedly took his carry-on through the Known Crew Member (KCM) lane; Girlfriend was an off-duty, out of uniform airline employee
- BDOs identified the female at the checkpoint; interviewed; and re-screened with negative results
- No LEO Response
- United Air Lines Inc. #1949 (SAN-IAH)
- Passenger: Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Airline Employee - Customer Service Crew: Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger stated his girlfriend took his carryon so it didn't have to be screened
- SkyWest Employee stated half of her stuff was in the bag too so she just took it
- TSOC notified Aviation RSI and Airline PSI SkyWest, and Aviation Compliance Branch Manager

Behaviors Observed: N/A

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BDA Comments: During RTTA, the BDO noticed the passenger was walking into checkpoint without any luggage. The BDO asked the passenger a security related question about the luggage. The passenger stated his girlfriend had his backpack and was going through Known Crew Member(KCM) lane. The BDO notified the STSO at the checkpoint. The SkyWest employee was brought back to checkpoint for re-screening with negative results. The employee stated half her stuff was also in the bag, so she just took it.

Individual Arrested After BDO Referral at Jacksonville (JAX)

Summary

- BDO referral for behaviors in the public area near the ticket counters
- Jacksonville Aviation Authority Police responded and located individual in the parking garage
- Individual; LEO NCIC Negative; No EIR initiated; Arrested; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- Arrested; State Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

BDA Comments: While conducting playbook (b)(3):49 U.S.C. § 114(r) the BDOs observed an individual (b)(3):49 U.S.C. § 114(r). The BDOs referred the individual to LEOs. BDOs did not engage the individual. The individual became disorderly when the LEOs found the passenger in the parking lot. The passenger was arrested on a state charge.

Passengers Arrested After TDC Referral at Houston Intercontinental (IAH)

Summary

- TDC referred two passengers to additional screening due to possible ID tampering
- BDOs responded and referred both passengers to LEOs due to behavior
- Houston Police responded and interviewed the passengers and determined the IDs were fraudulent
- LEOs conducted a further check of the passengers' carry-on bags and discovered multiple IDs, credit cards, Social Security Cards, contraband, drug paraphernalia, and money orders in different names
- United Air Lines Inc. #1257 (IAH-SFO)
- Passenger: LEO NCIC Positive; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; State Charge
- Passenger: LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; State Charge

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Behaviors Observed

Passenger 1: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Passenger 2: (b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: BDOs were called to assist due to a TSO's /STSO's uneasiness about an ID mismatch, but LEOs responded to the TDC (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) both were referred for BDR Screening.

During screening, the BDOs found multiple gift cards, drug paraphernalia, money orders, multiple phones on Passenger 1's property. The BDOs found IDs and documents with a different name on Passenger 2's property.

The SBDO approached a nearby LEO and let them know about additional IDs found on Passenger 2's property. An NCIC was conducted on Passenger 2's additional ID with positive results. The NCIC conducted on Passenger 1 had negative results. Both passengers were placed under arrest for tampering of government documents with intent to commit fraud and felony forgery.

BDO Referral at Detroit (DTW)

Summary:

- BDO referral for behavior
- Wayne County Airport Police responded
- Spirit Air Lines #511 (DTW-LAS)
- Passenger: LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Behaviors Observed

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: BDOs observed a passenger and companion ducking under stanchions and proceeding directly to TDC, skipping the line. BDOs directed passengers back into line, and then re-engaged when the passengers again proceeded to the front of the line, where the primary passenger became verbally abusive. During RC, the passenger belittled and threatened the BDO, prompting a LEO call for

(b)(3):49 U.S.C. § 114(r)

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(b)(3):49 U.S.C. § 114(r)

LEOs responded and conducted an

NCIC query: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

The passenger stated to LEOs that he wanted the name of the BDO who made him miss his flight and stated that he was "not some ordinary [expletive] off the street". Checkpoint TSM authorized access to the sterile area to both passengers. It is not clear whether the passengers made their flights.

(b)(3):49 U.S.C. § 114(r)

Denied Entry to Sterile Area at Dallas/Fort Worth (DFW)

Summary

- BDO observed (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r) BDOs determined passenger exhibited deceptive behavior
- Bag search revealed flight navigational information, Crew checklist and Quick Reference Guide for the Learjet, and training material; (b)(3):49 U.S.C. § 114(r) accessible property with negative results
- Passenger's checked bag (b)(3):49 U.S.C. § 114(r) which contained aircraft training material; TSS-E responded and reviewed image with negative results
- Dallas/Fort Worth International Airport Department of Public Safety responded; (b)(3):49 U.S.C. § 114(r)
- Acting FSD denied passenger entry to sterile area; Checked baggage returned to passenger
- Aeromexico #2689 (DFW-MEX)
- AFSD-Reg. confirmed passenger is a pilot in-training
- (b)(3):49 U.S.C. § 114(r) LEO NCIC Not Warranted; Decision on EIR creation pending; Denied boarding; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r) stated he worked for an airline in Mexico
- TSOC notified TSOC Leadership, OGSIPS Critical, TSAR Mexico, OGS Regional Director, and Airline IIR AeroMexico

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: A BDO heading towards the checkpoint observed a passenger

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

and notified an LTSO. During the bag search conducted by TSOs, there was an alarm on the bag and TSS-E was contacted. The passenger had flight navigational information, crew checklist, and quick reference guide for the Learjet along with training material. The BDO engaged the passenger and the passenger stated he was a pilot in-training. It was confirmed the passenger was a pilot in-training by AFSD-Reg. LEOs responded and interview the passenger but NCIC was not conducted. Acting FSD denied passenger entry into sterile area after given circumstances.

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Passenger arrested after BDA referral at Little Rock (LIT)

Summary

- Passenger was referred on behaviors
- (b)(3):49 U.S.C. § 114(r) alarms; TSS-E responded cleared alarms
- Delta flight DL-5283 (LIT-DTW)
- Little Rock Airport Police responded; Interview passenger; NCIC positive results
- ARRESTED on Warrants

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The LEOs were contacted on behaviors observed before and during the BDR. There were (b)(3):49 U.S.C. § 114(r) alarms. The TSS-E was contacted, responded and cleared the alarms. LEOs responded, conducted an interview, and NCIC with positive results. The passenger was arrested for outstanding warrant on failure to pay fines.

BDO Referral during TSA PreCheck Screening at Denver (DEN)

Summary

- BDOs referred passenger to LEOs for behaviors
- During additional screening a fraudulent Ohio driver's license was discovered
- Denver Police responded and confiscated the fraudulent identification
- SkyWest Airlines Inc. #5916 (DEN-CMH)
- Passenger; TSA PreCheck - Real-Time Threat Assessment (RTTA); LEO NCIC Not
- Warranted; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed

Passenger 1: (b)(3):49 U.S.C. § 114(r)

Passenger 2: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: During the screening of Passenger 1 (Companion), the BDOs discovered a driver's license under the name of XXX. Denver Police Department (DPD) were contacted. DPD responded, but did not conduct an NCIC query nor question the passengers. The LEO took possession of driver's license. Passenger 1 stated to the BDOs that he had the driver's license to get into bars. Both passengers were allowed to proceed into sterile area. RTTA was being conducted.

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JULY 2016**

Improper TSA PreCheck TDC Procedure at San Diego (SAN)

Summary

- TDC directed passenger into the checkpoint bypassing canine during RTTA screening; A BDO manager observed the situation and notified STSO
- TSA located passenger by Gate area, escorted back to checkpoint and rescreened; Negative results
- No LEO Response
- Southwest Airlines Co. #896 (SAN-OAK)
- Passenger; TSA PreCheck - Real-Time Threat Assessment (RTTA); Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: Awaiting further information from SAN

Airline Employee Attempts to Circumvent Checkpoint Screening at Albuquerque (ABQ)

Summary

- An off-duty DFW based American Airlines crew pilot, traveling non-revenue with his spouse, proceeded through the KCM screening lane with her carry-on bag
- TSA BDO observed the pilot take spouse's carry-on bag through the KCM lane and challenged the employee about the KCM violation; TSA TSM and TSA ABQ CC notified
- American Airlines Ground Security Coordinator responded and interviewed pilot; AAL pilot and spouse rescreened by TSA with negative results
- No LEO Response
- Mesa Airlines Inc. #5694 (ABQ-DFW)
- Passenger; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- Unidentified Subject; Allowed to continue
- (b)(3):49 U.S.C. § 114(r)
- TSOC notified Aviation Compliance Branch Manager, and Aviation RSI and Airline PSI American

Behaviors Observed: N/A

BDA Comments: Awaiting information from ABQ.

**BDA MONTHLY SHIFT BRIEF
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SECTION A: BDA PROGRAM OFFICE TALKING POINTS

Potential Threats within Common Airport Incidents

Have you ever noticed an unattended bag left in an airport? Most of you experienced this as a BDO. You may ask people in the immediate area if the bag belongs to them, but when no one claims ownership, you immediately follow local procedures and notify law enforcement. Airport police, an explosive detecting canine, or maybe a bomb squad respond. Many lives were potentially saved due to your alertness and your willingness to make a decision and take charge.

Today, we live under a degree of various security threats, and we need to cultivate our heightened awareness. Awareness begins by being knowledgeable. We need to understand the potential for threats in various locations within the airport. We must develop a mindset of responsibility where each BDO knows they have a distinguished part to play in observing surroundings and communicating suspicious incidents promptly to a manager, supervisor or law enforcement. For this to work every BDO must accept that they have something to contribute. Together, we can be a force multiplier in making our workplace a safe environment.

From DHS's *If You See Something/Say Something* campaign, if you come across an unattended item, a tool to apply is using the acronym, HOT.

- ❖ H- Hidden in plain sight
- ❖ O- Obviously suspicious
- ❖ T- not in a Typical area

Hidden in plain sight, refers to an unattended item left partially concealed and not easily observed. (b)(3):49 U.S.C. § 114(r)

Obviously suspicious, refers to the fact that the item is unattended and partially concealed. (b)(3):49 U.S.C. § 114(r)

The item is not in a Typical area, refers to an item that is in an area where the found object is not typically located.

(b)(3):49 U.S.C. § 114(r)

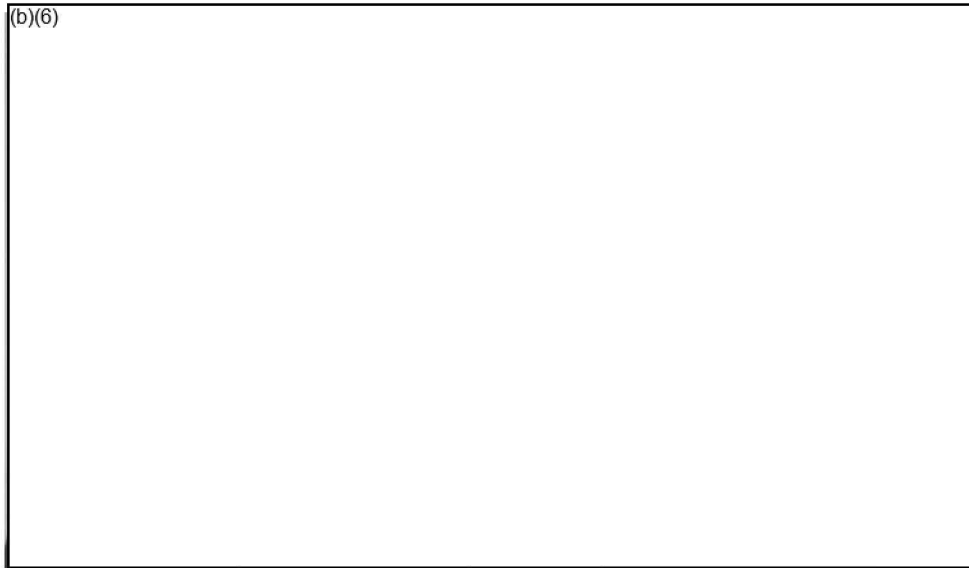
(b)(3):49 U.S.C. § 114(r)

and notify supervision and law enforcement. Vigilance is a must- keep up the great work!

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SECTION B: KUDOS CORNER

Suspicious Individual Leads to Arrest at JAX



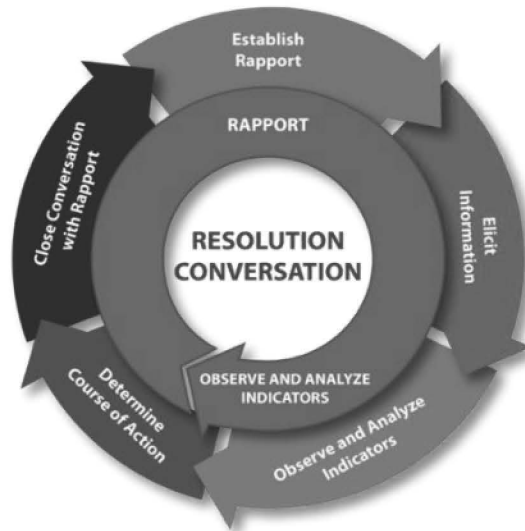
SBDO (b)(6) and LBDO (b)(6)

At Jacksonville International Airport (JAX), while conducting (b)(3);49 U.S.C. § 114(r) in the public area with her partner, Lead Behavior Detection Officer (LBDO) (b)(6) (b)(6) observed an individual who (b)(3);49 U.S.C. § 114(r) immediate LEO notification. LBDO (b)(6) contacted the Jacksonville Aviation Authority Police Department. The responding officer located the individual in the parking garage. LEOs followed the individual and attempted an interview. The individual became disorderly when approached by law enforcement. The individual was subsequently arrested on a state charge for disorderly intoxication- public disturbance.

Nice catch, LBDO (b)(6) and SBDO (b)(6). Our scope of observation does not end at the checkpoint as vulnerabilities can lie within the public area as well. Research suggests lone wolves who commit violent acts are more likely to have mental health problems than terrorists who work in groups. Many have drug-related issues, or arrests. Terrorist groups often reject mentally unstable recruits, because they exhibit a degree of social alienation that presents a threat to the cohesiveness of the terrorist group. At times, we may have dismissed these types of catches, because it is an emotionally disturbed person, but we shouldn't. Great work in detecting a potential threat, team JAX!

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SECTION C: BDO SCENARIO- AUGUST



Resolution Conversation- “Be Pleasant, Be Purposeful”

A good RC is a cross between an informal interview and an ordinary conversation. You are having conversations with people while trying to elicit information. Remain professional, informal, and non-threatening, but remember that you are interviewing this individual for a reason—to gain resolution for the indicators observed as a whole and ultimately to determine whether or not he or she is a threat to transportation security.

- **Establish Rapport – Make the individual feel comfortable talking to you**
 - Be warm and welcoming in your body language.
 - Be mindful of and calibrate your tone.
 - Be relaxed (should feel like a conversation, not a cross-examination).
- **Remember the Objective – Obtain information for resolution**
 - Elicit Information; resolve the situation at hand and focus on gaining resolution to

(b)(3):49 U.S.C. § 114(r)

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0031	BDO Scenario Training- August FY16 NTP

WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a “need to know”, as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.

**BDA MONTHLY SHIFT BRIEF
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SECTION D: BDO SCENARIO- SEPTEMBER

Resolution Conversation (RC) Role-Play Scenario

BDA TSM/SBDO Directions

1. Select three (3) BDOs to act as a passenger, RC BDO, and bag search BDO.
2. Allow a few minutes for the BDO playing the role of the passenger to read the passenger narrative and become familiar with the behavioral indicators, and the BDOs conducting the BDR Screening to be familiar with the behavioral indicators assessed.
3. When completed, the scenario leader will conduct a debrief by describing the scenario and discussing the talking points.
4. Allow 10 minutes for the role-play scenario and 5 minutes for the talking points/discussion.

(b)(3):49 U.S.C. § 114(r)

~~SENSITIVE SECURITY INFORMATION~~

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(b)(3):49 U.S.C. § 114(r)

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0032	BDO Scenario Training- September FY16 NTP

~~WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.~~

**BDA MONTHLY SHIFT BRIEF
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SECTION E: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

(b)(3):49 U.S.C. § 114(r)

BDO Assist Leads to an Arrest at JFK
Summary

- BDOs conducted a BD assist that led to the arrest of an individual.
- A TDC TSO encountered a Connecticut Driver's License (CT DL) that he found suspicious and possibly fraudulent and requested the BDO's assistance.
- The BDO examined the CT DL and noticed that no security features were on the ID and the color appeared faded and darker than normal. The BDO recommended that the TDC TSO notify his STSO.
- The BDOs engaged the individual with Security Related Questions (SRQs) (b)(3):49 U.S.C. § 114(r) to which the individual replied,

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(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The BDOs continued to engage the individual while the STSO notified PAPD.

- When PAPD arrived, the individual presented a NY Driver's License (NY DL). PAPD officers asked the BDOs for their thoughts on the NY DL. The BDOs notified PAPD that the NY DL had no film or security features and was in a different name and different date of birth than the CT DL. PAPD arrested the individual.

BDO Referral at Chicago O'Hare (ORD)

TSA-07-21818-16

Summary

- BDOs referred passenger for suspicious behaviors; Passenger's behaviors elevated requiring LEO involvement
- Chicago Police responded and interviewed passenger
- SkyWest Airlines Inc. #5926 (ORD-MSP)
- **Passenger:** Decision on EIR creation pending; Allowed to continue

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger attempted to enter the checkpoint at terminal 2, and

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) A BDO engaged the passenger who explained he was pulled off a flight by CBP when he landed in Chicago and needed to get a new boarding pass. The passenger reentered the checkpoint queue at terminal 1 when BDOs observed the remaining behaviors and (b)(3):49 U.S.C. § 114(r) The Chicago police responded and questioned the individual and ran an NCIC query with negative findings. (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

After LEO intervention, the passenger completed BDR screening with no incident and cleared to proceed.

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Suspicious Individual at San Jose (SJC)

TSA-07-21657-16

Summary

- Airport Authority observed via CCTV and BDOs observed a suspicious individual (b)(3):49 U.S.C. § 114(r)
- Airport Authority notified LEOs
- San Jose Police Department Airport Division responded; Individual asked if he was being detained, LEO's informed him that he was not
- Unidentified Subject; Allowed to exit airport
- Individual stated he did not want to speak with them

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: The individual met threshold for a BDR while observed heading towards the baggage claim area of the public side of the checkpoint. The individual, (later identified through his YouTube videos), (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The BDOs engaged the individual (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) BDOs requested LEO intervention. AOC officer informed BDOs they were focusing Closed Circuit (CC) cameras on The individual and also dispatching San Jose Police Department – Airport Division (SJPD-AD) LEO. SJPD-AD Officer informed BDOs that as he was approaching the individual, the individual asked, “Am I being detained.” SJPD-AD officer stated he explained that he just wanted to ask him a question, but not detain him. At that point, the individual stated he was just going to leave. No NCIC query was conducted as the individual provided no identification and refused to have conversation.

Individual Arrested After BDO Referral at Jacksonville (JAX)

TSA-07-21590-16

Summary

- BDOs approached a passenger in the public area and referred her to law enforcement for suspicious behavior

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- Jacksonville Airport Authority Police responded and conducted NCIC with positive results for outstanding warrants
- Individual; **LEO NCIC Positive: Decision on EIR creation pending;**
- Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; Outstanding Warrant Charge of Maryland state charge for Failure to Appear

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The individual was (b)(3):49 U.S.C. § 114(r) on Tuesday, July 26th and on Wednesday, July 27th, walking in the direction of the parking garage area. The individual was Actively Engaged by BDOs. The individual began to exhibit behaviors when engaged by the BDOs. The individual reached the threshold for LEO intervention. The individual also stated she, "lives in Maryland and has been waiting a few days for her husband, who is coming from Britain on a standby flight." Passenger was arrested by the Jacksonville Aviation Police Department for an outstanding warrant in Maryland for Failure to Appear.

Passenger Attempts to Bypass TDC Procedures at Chicago O'Hare (ORD)

TSA-07-21536-16

Summary

- Passenger exited the sterile area to smoke; Attempted to re-enter the sterile area by going through the Exit lane; Exit lane monitor challenged him and redirected to the checkpoint; While in the queue BDOs observed the passenger attempt to bypass the TDC; Challenged
- Passenger became unruly once he realized he missed the flight
- Chicago Police responded; Passenger became compliant
- Passenger completed checkpoint screening with negative results
- Spirit Air Lines #903 (ORD-DFW)
- Passenger; **LEO NCIC Not Warranted: Decision on EIR creation pending;** Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: Nothing further reported.

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BDO Referral at New York Kennedy (JFK)

TSA-08-21837-16

Summary

- BDO referral to additional screening for behaviors
- Port Authority Police responded
- EMS transported the passenger to a local hospital
- Delta Air Lines Inc. #438 (JFK-SEA)
- Passenger: **LEO NCIC Negative**; Decision on EIR creation pending; Medical hold; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger could not answer any questions (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) After the observed behaviors, the LEOs were notified, and conducted an NCIC query with negative results. The passenger was placed on medical hold after an interview with passenger's mother over the phone. Reason of medical hold was not disclosed to TSA.

Passenger Cited After Prohibited Items Divested Prior to TDC at New York Kennedy (JFK)

TSA-08-22043-16

Summary

- Prior to processing through TDC, passenger stated to BDO that she had some smoke bombs in her carry-on bag
- Passenger divested six smoke bomb fireworks and threw them into the trash can
- Port Authority Police responded and cited passenger
- LEOs arrived and passenger retrieved smoke bombs out of the trash can; LEOs confiscated
- American Airlines Inc. #1865 (JFK-CLT)
- Passenger: **LEO NCIC Unknown**; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Cited; State Charge

Behaviors Observed: N/A

BDA Comments: None

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Passenger Arrested After BDO Referral at Miami (MIA)

TSA-08-22521-16

Summary

- BDO referral for behaviors
- Miami Dade Police responded and interviewed passenger
- During additional screening, fraudulent ID discovered in co-traveler wallet; co-traveler and subject of BDO referral are twins
- LEOs confiscated ID
- American Airlines Inc. #2640 (MIA-MCI)
- Passenger 1; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger 2; LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Passenger 2 Arrested; State Charge
- Passenger stated "I have a fake ID"

Behaviors Observed:

Passenger 1: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

Passenger 2: (b)(3):49 U.S.C. § 114(r)

BDA Comments: During the referral, the BDO discovered a Colorado State Driver's License in Passenger 2's wallet with the same name but different birthdate than the U.S. Passport and Kansas State ID. The passenger stated he bought the fake ID online. LEOs ran an NCIC query on both passengers with negative results. Passenger 2 was charged and arrested for Possession of Fraudulent ID. Passenger 1 was allowed to proceed in to the sterile area.

Passenger Denied Boarding After BDO Referral at McAllen (MFE)

TSA-08-22709-16

Summary

- BDOs referred passenger to additional screening; LEOs requested after behaviors escalated; Passenger appeared to be under the influence
- McAllen Police responded; Passenger stated to LEOs and TSA that he had used methamphetamines on 8/7
- TSA contacted Mesa; Mesa denied passenger boarding
- Mesa Airlines Inc. #6064 (MFE-IAH)
- Passenger; LEO NCIC Negative; Decision on EIR creation pending; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)
- Passenger was not disruptive towards TSA or LEOs

**BDA MONTHLY SHIFT BRIEF
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Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: During RC, the passenger stated several times that he recently used methamphetamines. McAllen PD was requested at the checkpoint due to the passenger's elevated behavior during resolution conversation. McAllen PD responded and performed a NCIC and Local ID check with negative results. McAllen police officer stated he had no further reason to question or detain the passenger and cleared him. TSM was notified of incident and also cleared the passenger to travel. As a courtesy, BDO's notified the United Airlines gate agent of the passenger's statement that he had recently done meth. The gate agent requested for McAllen PD to be present while he spoke with the individual. After talking with the individual, the United Gate Agent denied the passenger boarding after the individual stated to him that he was still under the influence. McAllen PD officer then escorted the individual back to the ticket counter.

Improper SIDA Procedures at Orlando (MCO)

TSA-08-22941-16

Summary

(b)(3):49 U.S.C. § 114(r)

- BDOs and (b)(3):49 U.S.C. § 114(r) STSO interviewed the co-traveler who confirmed she checked-in (b)(3):49 U.S.C. § 114(r) prior to shift ending; After shift ended, she changed her clothes, presented her SIDA badge and continued through employee checkpoint screening with negative results; Proceeded to the gate
- (b)(3):49 U.S.C. § 114(r) escorted the co-traveler (b)(3):49 U.S.C. § 114(r) back to the checkpoint; (b)(3):49 U.S.C. § 114(r) screening with negative results
- Orlando Police and Greater Orlando Airport Authority (GOAA) responded
- GOAA confiscated employee's SIDA badge
- TSA confirmed the co-traveler (b)(3):49 U.S.C. § 114(r) purchased revenue tickets under same PRL approximately two months ago; Both allowed to continue
- Frontier Airlines Inc. #1703 (MCO-MSY)
- (b)(3):49 U.S.C. § 114(r) LEO NCIC Unknown: Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Airline Employee - Customer Service Crew: LEO NCIC Negative: Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- TSOC notified (b)(3):49 U.S.C. § 114(r) Airport TSA MSY AFSD-LE, TSOC Leadership, Aviation RSI and Airline PSI Frontier, and Aviation Compliance Branch Manager

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Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

BDA Comments:

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) BDOs and (b)(3):49 U.S.C. § 114(r) STSO engaged the employee who confirmed she checked-in (b)(3):49 U.S.C. § 114(r) prior to shift ending. The employee changed her clothes after the shift ended, presented her SIDA badge and continued through employee checkpoint screening. The Playbook team escorted the employee (b)(3):49 U.S.C. § 114(r) back to the checkpoint for rescreening. Screening was conducted with negative results. LEOs and Greater Orlando Airport Authority (GOAA) responded and confiscated employee's SIDA badge. TSA confirmed the employee (b)(3):49 U.S.C. § 114(r) purchased tickets under same PRL approximately two months ago. (b)(3):49 U.S.C. § 114(r) Both employee (b)(3):49 U.S.C. § 114(r) were allowed to proceed.

BDO Referral of a TSA PreCheck Passenger at Chicago O'Hare (ORD)

TSA-08-22993-16

Summary

- BDO referral for behaviors; During additional screening, behaviors escalated
- Chicago Police responded
- PSA Airlines Inc. #5480 (ORD-MEM)
- Passenger; TSA PreCheck - Real-Time Threat Assessment (RTTA): LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Behaviors Observed:

(b)(3):49 U.S.C. § 114(r)

BDA Comments: During RTTA, the BDOs observed all the behaviors prior to passenger submitting to screening process. The passenger stated this was the first time traveling from India with connections in England and Chicago. The passenger stated he was delayed in India for four hours and six hours in England making him miss his connection in Chicago and having to pay for overnight accommodations. LEOs responded, conducted an NCIC and interview with negative results. The passenger was allowed to proceed into the sterile area.

Bulk Currency Discovered After BDO Referral at Orlando (MCO)

TSA-08-23354-16

Summary

- BDO referral to additional screening for behaviors; During additional screening bulk currency was discovered in lining of bag

**BDA MONTHLY SHIFT BRIEF
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- Bulk currency \$17,000
- Orlando Police responded
- United Air Lines Inc. #326 (MCO-IAD)
- **Passenger: LEO NCIC Not Warranted; No EIR initiated; Allowed to continue;**
(b)(3):49 U.S.C. § 114(r)
- Passenger stated he was not sure if he was going to be able to use his credit cards in the United States, so he brought \$17,000 with him.

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49
U.S.C. §

BDA Comments: The passenger stated that he was on vacation with family members, but was traveling alone back to Nigeria. The passenger stated that (b)(3):49 U.S.C. § 114(r) because he had a layover in Frankfurt, Germany and that it would be cold there. The passenger also stated that he visited the United States several times, but was unaware that he had to declare currency to U.S. Customs. Local LEO contacted the Metropolitan Bureau of Investigation (MBI). MBI representative asked TSA to forward the information and they will notify IAD.

Suspicious Individual at Las Vegas (LAS)

TSA-08-22957-16

Summary

- BDOs observed an individual meeting the threshold for LEO notification
- Las Vegas Metro Police responded and interviewed the individual; did not conduct an NCIC check
- Unidentified Subject; Allowed to exit airport
- Individual stated that he was waiting for his wife to return from the gate, she went to meet an unaccompanied minor on an inbound flight

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The BDOs engaged the individual who stated he was waiting for his wife who was picking up an unaccompanied minor at the gate. (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The LEOs were notified and questioned the individual. The LEOs stated the individual was at the airport to pick up an unaccompanied minor (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The wife showed up later with daughter at baggage claim. The individual was allowed to exit the airport.

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**BDA MONTHLY SHIFT BRIEF
AUGUST 2016**

**Passenger Cited After Contraband Discovered During BDO Referral at
SAN**

TSA-08-23087-16

Summary

- BDO referral for behavior; BDOs conducted a search of passengers carry-on bag; located what appeared to be crystal
- Methamphetamine in rock form in a phone case and a syringe with what appeared to be heroin; LEOs notified
- San Francisco Police Airport Bureau responded
- LEOs conducted a field test on the item; which tested positive for crystal Methamphetamine; less than one ounce and confirmed that the syringe contained heroin; confiscated
- United Air Lines Inc. #1536 (SFO-EWR)
- Passenger; LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Cited; Local Charge
- Passenger self-disclosed to TSA and LEOs that it was crystal Methamphetamine

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: Crystal Methamphetamine and syringe containing heroin found by BDOs during property search. The passenger was detained and cited for possession of a controlled substance by the San Francisco Police Airport Bureau. BDOs discovered paperwork from a San Francisco hospital stating the passenger was being treated for a mood disorder and Methamphetamine abuse.

Attempt to Evade or Elude at PHX

TISS Report # 16-001486

Summary

- A passenger attempted enter checkpoint utilizing a boarding pass that did not match his name
- Passenger claimed his sister purchased ticket from CheapoAir.com and accidently listed her name
- STSO conducted IVCC and BDOs assisted; BDOs noticed (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r) BDOs observed an Florida Permit that appeared to be tampered
- TSA found the airline had canceled the reservation
- The following day, the BDOs observed same individual at the American Airlines ticket counter
- BDOs engaged ticket agent (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r)
- Boarding pass was in the name of...

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- American Airlines Flt. AA-464
- (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: Incident under review.

**Airline Employee Attempts to Circumvent Checkpoint Screening at
Boston (BOS)**

TSA-08-23972-16

Summary

- BDOs interviewed a passenger on (b)(3):49 U.S.C. § 114(r) passenger stated that he was co-traveling on a buddy pass with an off-duty JetBlue pilot who took his bags through the KCM lane
- STSO located pilot in sterile area and escorted pilot and bags to checkpoint for rescreening
- Pilot and carry-on bags rescreened via standard screening with negative results and allowed to continue
- No LEO Response
- JetBlue Airways #1011 (BOS-ORD)
- **Passenger:** Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- **Airline Employee - Pilot:** Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- TSOC notified Aviation RSI and Airline PSI JetBlue, and Aviation Compliance Branch Manager

Behaviors Observed: N/A

BDA Comments: During AC, the BDO noticed a passenger (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r) The passenger responded that the person he was traveling with was a Jet Blue pilot and he took his property through KCM lane. The BDO notified the STSO. The STSO located the off-duty pilot in the sterile area and escorted him to the checkpoint for re-screening. The pilot and luggage were screened with negative results. Both passengers were allowed to continue into the sterile area.

BDO Referral at Orlando (MCO)

TSA-08-23945-16

Summary

- BDOs referred passenger 1 to additional screening for behavior; passenger 2 was angered by the additional screening of his friend 1 and stated, "Be careful

**BDA MONTHLY SHIFT BRIEF
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there might be a bomb in the bag"; Passenger 2's comment led BDOs to refer passenger 1, 2, and co-traveler, passenger 3 to LEOs

- Orlando Police and FBI responded
- Frontier Airlines Inc. #1655 (MCO-IND)
- **Passenger 2:** LEO NCIC Negative; No EIR initiated; Allowed to rebook
(b)(3):49 U.S.C. § 114(r)
- **Passenger 1:** LEO NCIC Negative; No EIR initiated; Allowed to rebook;
(b)(3):49 U.S.C. § 114(r)
- **Passenger 3:** LEO NCIC Negative; No EIR initiated; Allowed to rebook
(b)(3):49 U.S.C. § 114(r)

(b)(3):49
U.S.C. §
114(r)

Behaviors Observed:

Passenger 1: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Passenger 2: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Passenger 3: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: During RC, Passenger 2 made a comment about or reference to the presence of an explosive device by stating, "Check for the bomb in my bag just in case and let me know." The LEOs were contacted and interview the passengers and notified the FBI. An FBI agent responded and escorted the passengers to LEO office for further interview. An NCIC was conducted by the FBI with negative results. The passengers were allowed to proceed after interview to rebook their flights.

**Airline Employee Attempts to Circumvent Checkpoint Screening at
Louisville (SDF)**

TSA-08-23926-16

Summary

- Southwest flight attendant, Subject 2, approached the KCM lane; KCM TSO challenged for having excess baggage; flight attendant stated that the bags did not all belong to him and that he was carrying bags for another Southwest flight attendant, Subject 1, who had forgotten her KCM badge on the aircraft; flight attendant was going through standard checkpoint screening

**BDA MONTHLY SHIFT BRIEF
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- STSO responded and escorted Subject 2 to standard checkpoint screening and verified his statement with Subject 1; both airline employees were screened with negative results
- No LEO Response
- Southwest Airlines Co. #1552 (SDF-MDW)
- **Airline Employee: Decision on EIR creation pending; Allowed to continue** (b)(3):49 U.S.C. § 114(r)
- **Airline Employee; Decision on EIR creation pending; Allowed to continue** (b)(3):49 U.S.C. § 114(r)
- TSOC notified Aviation Compliance Branch Manager, and Aviation RSI and Airline PSI Southwest

Behaviors Observed: N/A

BDA Comments: BDO observed a Southwest Airlines crewmember Subject 1 approach the security checkpoint. Subject 1 approached the BDO in the standard screening checkpoint queue and asked if she could get to the front of the line because she had forgotten her airline ID badge and needed to make the flight. While the BDO was leaving, he noticed another Southwest employee entering the KCM lane with what appeared to be excess luggage. Another BDO engaged Subject 1 at the TDC and asked her about her lack of luggage. Subject 1 stated, "This is all I have. I am just going on a short flight and had left my ID." The BDO then approached another Southwest employee, Subject 2, who was entering the KCM lane and asked him if all the bags he had were his. Subject 2 said "No, I am just carrying another crew member's luggage to speed things up for her. She has to go through the screening line because she doesn't have her ID." The STSO was notified about the situation and Subject 2 was escorted back to checkpoint for screening. Transportation Security Inspectors were notified. Both individuals were allowed to proceed into the sterile area.

Passenger Denied Boarding After BDO Referral at Orlando (MCO)

TSA-08-24215-16

Summary

- BDOs referred passenger to additional screening; Behaviors escalated to LEO involvement
- Five pair of scissors detected in carry-on bag; Voluntarily abandoned
- Box cutter and one extra blade detected in carry-on bag; Voluntarily abandoned
- Orlando Police and Airline representative responded
- Passenger allegedly intoxicated; Airline denied passenger boarding
- United Air Lines Inc. #1037 (MCO-ORD)
- **Passenger: LEO NCIC Not Warranted; No EIR initiated; Allowed to exit airport;**

(b)(3):49 U.S.C. § 114(r)

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Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The passenger had five pair of scissors, a box cutter, one extra blade, along with some tools detected in carry-on bag. All items were voluntarily abandoned. The passenger stated to the BDO that he was drunk, because he was drinking last night before arriving to the airport. The passenger also stated he was traveling with multiple razors, scissors and a knife because he works as a "French Chef for McDonald's." The passenger also stated he had more tools in the bag because he also works as a carpenter. The passenger continued stating that he was in "war at Afghanistan, which is in Syria, next to the Bronx, in Chicago". He said it was "Home Depot's fault, why he was carrying the multiple razors, blades, knife and scissors, because they sold them to him." The LEOs were contacted and interviewed the passenger, but did not conduct an NCIC query. The passenger was denied boarding by United Airlines, because the passenger was allegedly intoxicated. The LEOs escorted the passenger out of the checkpoint.

Access Control Violation at Dallas/Fort Worth (DFW)

TSA-08-24322-16

Summary

- An off-duty American Airlines Ground Crew employee who wished to accompany his wife to the gate she was departing from, approached the TDC with his SIDA badge and was told he needed a gate pass to enter; the employee then swiped through SIDA door A16 into the sterile area
- An on-duty BDO team observed the employee and notified law enforcement
- Dallas/Fort Worth Department of Public Safety Police responded and escorted the employee back to the ticket counter, where he obtained a gate pass and was allowed to continue
- Airline Employee - Ground Crew: **LEO NCIC Unknown; Decision on EIR creation pending; Allowed to continue;** (b)(3):49 U.S.C. § 114(r)
- TSOC notified Aviation Compliance Branch Manager, and Aviation RSI and Airline PSI American

Behaviors Observed: N/A

BDA Comments: An on-duty BDO observed an off-duty American Airlines ground crew employee enter the sterile area through SIDA door. The employee was originally told by the TDC officer he needed a gate pass to escort his wife to the gate. The BDO notified the STSO of the situation. The employee was allowed to continue.

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Improper SIDA Procedures at El Paso (ELP)

TSA-08-24477-16

Summary

- (b)(3):49 U.S.C. § 114(r) challenged three Paradies employees for their SIDA badges as they were exiting to the public east patio area; Paradies employee stated that she had left her badge at home and thought it was ok to piggyback with another Paradies employee and allow him to escort her
- All three employees gained access to the secured area (b)(3):49 U.S.C. § 114(r)
- Airport Operations responded, confiscated SIDA badges and issued Notice of Violation; both employees will attend SIDA class; Airport Operations escorted them off airport property
- One employee had escort privileges, which will be revoked for 6 months
- Paradies employee badge was confiscated and will attend SIDA class due to not reporting a badge violation; escorted off airport property by Airport Operations
- No LEO Response
- Airport Employee - Concessions/Retail; Decision on EIR creation pending; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)
- Airport Employee - Concessions/Retail; Decision on EIR creation pending; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)
- Airport Employee - Concessions/Retail; Decision on EIR creation pending; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: None

Improper Escort Procedures at Madison (MSN)

TSA-08-24462-16

Summary

- BDO challenged four construction employees without SIDA badges in sterile area near gate 4; Airport authority employee arrived and stated that they walked away from the work area without her when they finished for the day, and that she was trying to catch up to escort them out
- Dane County Sheriffs responded
- Airport Employee - Airport Authority; LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Airport Employee - Construction Worker; LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)
- Airport Employee - Construction Worker; LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)

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- Airport Employee - Construction Worker; LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)
- Airport Employee - Construction Worker; LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to exit airport; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: LEOs were contacted and conducted an NCIC or (b)(3):49 U.S.C. § 114(r) (b)(3):49 U.S.C. § 114(r) All employees were allowed to continue.

Passenger Makes Inappropriate Comment after TDC Referral at Newark (EWR)

TSA-08-24456-16

Summary

- Passenger 1 and Passenger 2 approached TDC and had their boarding passes and ID's verified; Passenger 1 stated to the TDC "What would you do if I yelled out Allah Akbar? Are you profiling? You should be profiling me."
- BDOs responded and asked Passenger 1 why he was asking those types of questions; Passenger 1 refused to answer BDO questions
- Port Authority Police responded and interviewed Passenger 1 and Passenger 2; (b)(3):49 U.S.C. § 114(r)
- Passenger 1 and Passenger 2 were screened (b)(3):49 U.S.C. § 114(r) with negative results
- United Air Lines Inc. #1626 (EWR-ATL)
- Passenger 1; LEO NCIC Unknown; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Passenger 2; LEO NCIC Negative; Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: A passenger asked a BDO who was conducting TDC "What would you do if I said Alla Akbar? Would you let me in? You know that is what they say before they go "Boom!" The passenger also asked the BDO at the TDC if she was allowed to profile. The BDO stated "No". The BDO at the TDC notified another LBDO about the comments. Another BDO engaged the passenger and asked him "Why are you asking that officer about profiling and referring to explosives?" The passenger stated, "I think you should be profiling to keep us safe." However, the passenger did not answer the question about explosives. The BDO requested assistance from the

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Port Authority Police Department and United Airlines managers were also notified and responded to the checkpoint. An NCIC with

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was conducted with negative results. (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r) United Airlines managers interviewed the passengers and stated
(b)(3):49 U.S.C. § 114(r) Both passengers received
(b)(3):49 U.S.C. § 114(r) screening and were allowed to proceed into sterile area.

**BDO Referral at Orlando (MCO)
TSA-08-24756-16
Summary**

- BDOs referred passengers to LEOs for behaviors
- M-80 Firecracker discovered in carry-on bag during additional screening; Voluntarily abandoned
- Orlando Police responded and interviewed the passengers
- Alaska Airlines Inc. #9 (MCO-SEA)
- Passenger 1,; LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to continue (b)(3):49 U.S.C. § 114(r)
- Passenger 2,; LEO NCIC Not Warranted; No EIR initiated; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed:

(PAX 1 Primary Referral): (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

(PAX 2): (b)(3):49 U.S.C. § 114(r)
(b)(3):49 U.S.C. § 114(r)

BDA Comments: PAX 1 stated he was under the influence of illegal drugs. During PAX 1's bag search, a small red tubing shaped item was found. PAX 1 stated the item was a firework, but that he did not know that the item was in his bag. PAX 1 surrendered the item to the Checkpoint Supervisor, who then passed the information and item to the Alaska Air representative. OPD Officer interviewed both passengers but did not run an NCIC query. OPD Officer stated that the firecracker was a M-80. Both passengers allowed to proceed to their flight.

**BDO Referral at Orlando (MCO)
TSA-08-24710-16
Summary**

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- BDOs referral to additional screening for behaviors at the checkpoint
- Orlando Police responded
- JetBlue Airways #152 (MCO-BOS)
- **Passenger 1.:** LEO NCIC Not Warranted; No EIR initiated; Allowed to continue;
(b)(3):49 U.S.C. § 114(r)
- **Passenger 2.:** LEO NCIC Not Warranted; No EIR initiated; Allowed to continue;
(b)(3):49 U.S.C. § 114(r)
- **Passenger 3.:** LEO NCIC Not Warranted; No EIR initiated; Allowed to continue;
(b)(3):49 U.S.C. § 114(r)

Behaviors Observed:

(PAX 1): (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(PAX 2): (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

(PAX 3 Primary Referral): (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The Primary Referral, PAX 3, had four cell phones in his possession. The passenger stated that the (3) cell phones are prepaid and he uses them to talk to his second girlfriend. The passport card of PAX 1 appeared to be fraudulent. BDO requested the assistance of SBDO. SBDO agreed the identification appeared to be fraudulent. Orlando Police department interviewed PAX 1 for the possible fraudulent I.D, but did not run a NCIC on all three passengers. The officer and BDA-TSM verified the authenticity of the I.D. and allowed the passenger and companions to travel.

Improper Escort Procedures at Louisville (SDF)

TSA-08-24981-16

Summary

- On-duty, in uniform Tinsley Family Concessions employee informed TDC that he was escorting individual into the sterile area; employee had SIDA badge with escort privileges; both proceeded to the PreCheck/employee lane; BDOs observed individual hand employee a roller bag; BDOs challenged both and escorted them back to TDC

**BDA MONTHLY SHIFT BRIEF
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- TDC verified identification and boarding pass; both were screened through standard screening with negative results
- No LEO Response
- PSA Airlines Inc. #5363 (SDF-CLT)
- Passenger: Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)
- Airport Employee - Concessions/Retail: Decision on EIR creation pending; Allowed to continue work shift; (b)(3):49 U.S.C. § 114(r)
- Employee stated that he was escorting individual to her flight

Behaviors Observed: N/A

BDA Comments: None

**BDA MONTHLY SHIFT BRIEF
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SECTION A: BDA PROGRAM OFFICE TALKING POINTS



This year marks the 15th anniversary of 9/11. It is a time to reflect on a national tragedy, remembering those who lost their lives, and to honor those who selflessly served to protect our nation's citizens on that day. The Department of Homeland Security (DHS) and the Transportation Security Administration (TSA) were formed from that tragedy and tens of thousands of personnel devoted their careers to counter the threat of terrorism. As we remember this time in our nation's history, we reflect on the DHS mission: "With honor and integrity, we will safeguard the American people, our homeland, and our values."

Over the past fifteen years, terrorism has become a mainstream topic in the United States and the rest of the world. Blogs, websites, news and movies are devoted to the topic of terrorism and terrorists. The subject matter is closer to the forefront than ever before. The general population is now more familiar with the names of terrorists, terrorist organizations, and with countries affected by terrorism.

Considerable measures have been implemented to mitigate the threat of hijacking a commercial plane and purchasing explosive materials post 9/11. Prior to 9/11, a lone backpack in a public area may have gone unnoticed. Today, public awareness is heightened and more people are likely to recognize such a bag as a potential threat. Public awareness campaigns like *See Something, Say Something* are part of the effort to educate and motivate people to increase domain awareness and observe their surroundings to be part of the solution.

The threat is undiminished and ever changing. As an agency and as a country we have remained resilient and adapted to the change. Our most effective response is to remain agile, alert and threat-oriented.

**BDA MONTHLY SHIFT BRIEF
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SECTION B: KUDOS CORNER

(b)(6)

SBDO (b)(6)

BDOs (b)(6)

(b)(3): 49 U.S.C. § 114(r)

This outstanding display of teamwork, situational awareness and communication further illustrates the BDO capability; particularly in this case with the discovery of multiple individuals in the operational area attempting to covertly communicate through personal mobile devices. Excellent work, team BDL!

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SECTION C: BDO SCENARIO

Articulate Belief

Whether you are conducting BD, or simply traversing through the airport, you may have an articulable belief of suspicious activity and you must utilize your network to respond appropriately. Although the individual may not meet the BDA threshold, you can take action; an example is provided below.

Example:

(b)(3):49 U.S.C. § 114(r)

Questions:

(b)(3):49 U.S.C. § 114(r)

BDOs must consider the following:

(b)(3):49 U.S.C. § 114(r)

Item Type	Item ID	Item Title
ACK	SCR-BDO-SCENARIO-0033	BDO Scenario Training- October FY17 NTP

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SECTION D: EXECUTIVE SUMMARY/RECENT BDO FINDINGS

BUF BDOs Utilize Network to Respond to Articulable Belief

At Buffalo Niagara International Airport (BUF), BDOs observed a passenger in the checkpoint queue (b)(3):49 U.S.C. § 114(r). Although the individual did not meet the threshold for a BDR, BDOs utilized their network by notifying the checkpoint STSO of the suspicious observation. The DO was advised to ensure the passenger emptied his pockets, and the X-Ray Operator was alerted of the observation. When the passenger's property went through the X-Ray machine, (b)(3):49 U.S.C. § 114(r) A property search was conducted (b)(3):49 U.S.C. § 114(r) inside both of the passengers' shoes. LEOs from the NFTA Police Department were notified and responded. The passenger was screened in the private screening room where approximately \$6,000 was discovered inside of the shoes. (b)(3):49 U.S.C. § 114(r) (b)(3):49 U.S.C. § 114(r) The passenger did not make any statements to TSA regarding the currency. The remainder of the individual's property was screened with negative results. The passenger was allowed to continue to his flight.

**Passenger Arrested After BDO Referral at Los Angeles (LAX)
TSA-09-25317-16
Summary**

- Passenger referred for additional screening by BDOs for suspicious behaviors
- During additional screening TSA conducted a bag search and discovered four 35 mm film containers; 1 containing methamphetamine, 1 containing heroin, 1 containing marijuana, and 1 containing pills; Confiscated
- Los Angeles World Airports Police responded, confiscated contraband, and arrested the passenger
- Southwest Airlines Co. #371 (LAX-STL)
- **Passenger:** LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; State Charge
- Passenger stated it's not his and he doesn't know what it is

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During Active Engagement with the BDOs, the passenger displayed behaviors warranting a referral. While searching the wallet, the LBDO discovered a tissue tucked in one of the pockets with a substance inside. When asked about the substance, the passenger stated that he did

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not know what it was and that someone gave him the wallet. The TSO conducting the bag search, discovered different types of pills in a prescription bottle. The passenger stated they were Xanax. The TSO also discovered two containers filled with a green leafy substance that the passenger stated it was medical marijuana. While continuing his search the TSO also discovered another container with a crystal looking substance inside which the passenger stated he did not know. The LEOs were contacted and conducted an NCIC with negative results. After the interview with the LEOs, the passenger was arrested on felony charge of possession of narcotics and misdemeanor charge of possession of a controlled substance. The BDOs were conducting Specialization POD at the time of the incident.

(b)(3):49 U.S.C. § 114(r) **Referred to LEO at Tucson (TUS)**

TISS – 16-001556

Summary

- (b)(3):49 U.S.C. § passenger referred for additional screening by BDOs after observing behaviors during BD assist
- Southwest Airlines Flight 1497 (TUS-DEN)
- Passenger; (b)(3):49 U.S.C. § 114(r)
- Passenger; LEO NCIC Negative; Allowed to continue

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: The BDOs were conducting a BD Assist on (b)(3):49 U.S.C. § 114(r) passenger and observed multiple behaviors. During Resolution Conversation the (b)(3):49 U.S.C. § 114(r) passenger displayed more behaviors warranting LEO notification. The LEOs conducted an NCIC and interview with negative results. Passenger was allowed to continue.

**Disruptive Airport Employee during Checkpoint Screening at
Minneapolis (MSP)**

TSA-09-25642-16

Summary

- Airport employee complained during checkpoint screening that Somalis and Ethiopian employees were able to jump ahead in the screening queue; BDO attempted to diffuse the disruption but the employee asked the BDO "you want to take it outside?"
- LEOs were notified, but the employee had completed screening before LEOs arrived
- Minneapolis Airport Police responded and obtained the employee's name via SIDA swipe record; Interviewed and released to continue his shift

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- Airport Employee - Concessions/Retail: Decision on EIR creation pending; Allowed to continue; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: N/A

BDA Comments: After the SBDO was done conducting oversight of BDOs, while heading back to the office he observed an interaction between an airport employee and a Delta Services Supervisor. The Delta Services Supervisor advised the airport employee that he could not go in front of others and should move to the back of the line. The SBDO attempted to advise the airport employee that the practice had recently changed and that in the future he would need to follow what the Delta representatives were saying. He also asked for the airline employee to lower his tone and attitude. The airport employee responded by stating that he did not have a tone and that he was being disrespectful. The SBDO went to the back of the checkpoint to notify the STSO what happened, the airline employee continued a verbal exchange with the SBDO and asked him if they needed "to take it outside" to resolve. The SBDO asked him if he was being threatened which the airport employee stated that he wasn't. The airport employee then left the checkpoint. LEOs were notified and interviewed the airport employee. The HMS Host employee was allowed to continue his shift.

(b)(3):49
U.S.C. § 114(r)

Denied Entry at Seattle (SEA)

TSA-09-25591-16

Summary

- At 1600 hours; (b)(3):49 U.S.C. § 114(r) passenger arrived at Central Checkpoint asking TSA to screen him; (b)(3):49 U.S.C. § 114(r) did not have a boarding pass or gate pass
- (b)(3):49 U.S.C. § 114(r)
- STSO denied (b)(3):49 U.S.C. § 114(r) entry into checkpoint
- BDOs interviewed (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r) was allowed to exit airport

(b)(3):49 U.S.C. § 114(r)

- No EIR initiated; Allowed to exit airport

(b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

BDA Comments: As reported by the SEA coordination center, the BDOs engaged an individual after request from checkpoint STSO. The individual originally approached the TSO and was requesting information. The TSO at the exit lane referred the individual to

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the TDC. The STSO took the individual to the front of the checkpoint to engage him.

(b)(3):49 U.S.C. § 114(r)

(b)(3):49
U.S.C. §

The STSO contacted the BDOs who engaged the passenger. The SBDO told the STSO the individual had displayed indicators. The individual was directed towards American Airlines ticket counter.

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Suspicious Item Discovered at Chicago O'Hare (ORD)

TSA-09-26204-16

Summary

- Passenger left laptop in carry-on; during additional screening of passengers carry-on bag TSO discovered

(b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

Returned

- (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r) notified Customs Border Protection
- No LEO Response
- Alia-(The) Royal Jordanian #264 (ORD-AMN)
- Passenger: Decision on EIR creation pending; Allowed to continue;
- Passenger stated the book belong to a friend

(b)(3):49
U.S.C. §

(b)(3):49 U.S.C. § 114(r)

Behaviors Observed: None

BDA Comments: Nothing further.

Passenger Detained After BDO Referral at Orlando (MCO)

TSA-09-26521-16

Summary

- BDO referral for behaviors; During additional screening, passenger's behavior elevated
- Orlando Police and Metropolitan Bureau of Investigations responded
- United Air Lines Inc. #725 (MCO-ORD)
- Passenger: LEO NCIC Not Warranted; No EIR initiated; Detained;

(b)(3):49
U.S.C. §

(b)(3):49 U.S.C. § 114(r)

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Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: As reported by the MCO Coordination center, during behavior resolution, the passenger gave (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

The passenger also had in his possession what appeared to be a large amount of money (between \$40,000 and \$45,000 according to passenger) in which he kept changing his answers as to whom the money belongs to. The passenger also stated the currency was untraceable because, "Wells Fargo Bank had tried to tax him a lot." The passenger also stated he doesn't keep money in the bank because of courts had taken it due to unpaid child support. LEOs were contacted but did not conduct an NCIC or an interview; instead, they referred to the Metropolitan Bureau of Investigation. It is unclear at this moment if the passenger was released and allowed to proceed or if the currency was confiscated. The passenger had a prior encounter with TSA in which he was in possession of 29 rounds of 9 mm ammunition in his accessible property while going through the checkpoint in SEA on 12/03/2009. PARIS report # INC2010SEA0106

BDO Referral at Fort Lauderdale (FLL)

TSA-09-26593-16

Summary

- BDO referral at G Checkpoint; Passenger referred to LEOs
- Unidentified passenger advised BDOs at the checkpoint that another passenger in a military uniform was not actually in the military
- BDOs conducted RC on passenger who admitted he was not in the military
- Broward County Sheriff's responded and interviewed the passenger who stated he was in military uniform to get the airline benefits
- EMS responded after passenger complained he wasn't feeling well; Transported to Broward General Hospital
- Spirit Air Lines #339 (FLL-LAX)
- Passenger: **LEO NCIC Negative**; Decision on EIR creation pending; Transported to hospital; (b)(3):49 U.S.C. § 114(r)

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

BDA Comments: A passenger at the TDC notified a BDO that the passenger dressed in Army military uniform was not legitimate. The BDOs observed the individual and

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engaged him within the divesting queue with Security Related Questions (SRQs). The BDOs asked the individual (b)(3);49 U.S.C. § 114(r) The individual stated he was (b)(3);49 U.S.C. § 114(r) The BDOs decided to continue observing the individual. After the passenger met the threshold for Behavior Detection Referral, the BDO asked the individual if he was in the Army. The passenger stated he was not. The BDO continued asking the individual about wearing the military uniform and the individual stated he was a military contractor and needed the uniform to get in the base. The BDO asked him if he had a business card and the name of the base and he stated he did not have a card. The passenger then stated he was wearing the uniform to get Spirit to give him a military discount of \$30. The BDOs notified the LEOs and they conducted an NCIC and interview with negative results. During the interview with the Broward County Sheriff's Office, the individual complained about chest pains. The Deputy requested the paramedic for the individual. The individual requested to the paramedics to be transported to the hospital. TSA found out later that Spirit Airlines did not charge the individual for his luggage since he was traveling in military uniform. The passenger was not part of TSA Pre-Check.

**Airline Employee Circumvents Checkpoint Screening at Louisville
(SDF)**

TSA-09-26616-16

Summary

- Passenger in checkpoint queue informed a BDO he had left his cell phone at the ticket counter and an airline employee was bringing it to the gate
- Passenger completed checkpoint screening with negative results; LTSO escorted passenger to gate
- LTSO challenged airline employee in the gate area; Employee admitted to circumventing checkpoint screening
- LTSO took cell phone to checkpoint; Screened with negative results; Returned cell phone to passenger
- No LEO Response
- Republic Airlines #4723 (SDF-MIA)
- Airline Employee - Customer Service Crew; No EIR initiated; Allowed to continue; (b)(3);49 U.S.C. § 114(r)
- Passenger; No EIR initiated; Allowed to continue
- TSOC notified Aviation RSI and Airline PSI Republic, and Aviation Compliance Branch Manager

Behaviors Observed: (b)(3);49 U.S.C. § 114(r)

BDA Comments: The BDOs were engaging a passenger that was displaying behaviors in the queue. The passenger tells the BDO that he was missing his phone and that he must have left it at the ticket counter. The passenger exited the queue line and went to the ticket counter to get the phone. The ticket counter agent told the passenger that an American Airlines employee took the phone to the gate area. The BDO saw the

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passenger return to the checkpoint and engaged the passenger. The passenger told the BDO the employee had the phone in the gate area. The BDO notified the LTSO about the conversation with the passenger. The LTSO escorted the passenger to the gate area, found the American Airlines employee, and challenged him. The employee admitted to circumventing checkpoint screening. The LTSO took possession of the cell phone, brought it to the checkpoint to be screened, and then returned it. No LEOs were involved and both passenger and employee were allowed to continue.

Airline Employee Circumvents Checkpoint Screening at Charlotte (CLT)

TSA-09-26647-16

Summary

- BDOs at the checkpoint engaged a passenger (b)(3):49 U.S.C. § 114(r)
Passenger stated that his items were in a co-traveler's bag; Co-traveler was a PSA Airlines employee
- The PSA Airlines employee met up with the other passenger at the checkpoint; Stated to the BDOs that he went through the KCM door; TSM was made aware of the incident
- TSA conducted a (b)(3):49 U.S.C. § 114(r) bag search; No anomalies; Clothing items
- Charlotte Mecklenburg Police responded and no action taken
- PSA Airlines Inc. #5154 (CLT-SDF)
- Passenger; LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)
- Airline Employee - Flight Attendant; LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to rebook; (b)(3):49 U.S.C. § 114(r)
- TSOC notified Aviation RSI and Airline PSI PSA Airlines, and Aviation Compliance Branch Manager

Behaviors Observed: N/A

BDA Comments: The BDO conducted Active Engagement on a passenger who was traversing through the checkpoint queue line (b)(3):49 U.S.C. § 114(r). The passenger told the BDO that the companion (PSA Airlines flight attendant) had his items in his bag. The PSA Airlines employee went to the checkpoint to meet with the companion and the BDO engaged the employee. The employee stated to the BDO that he went through the KCM door. The BDOs advised the TSM of the incident. The LEOs responded but did not take any action. The employee and the bag underwent screening at the checkpoint with negative results. Both the passenger and the employee were allowed to continue with negative results.

Allegedly Intoxicated Flight Attendant Causes Flight Delay at Manchester (MHT)

TSA-09-26847-16

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Summary

- Employee of Southwest #2226 was going through the employee line at the checkpoint and notified a BDO that he suspected flight attendant was intoxicated
- BDO notified STSO, TSM and LEOs
- Londonderry Police responded and interviewed the flight attendant; Did not conduct a sobriety test
- Southwest supervisor responded and did not allow flight attendant to continue into the sterile area to work the flight; Escorted out of the checkpoint to administer a sobriety test; Results were not released to TSA
- Southwest Airlines Co. #2226 (MHT-MDW)
- Airline Employee - Flight Attendant; LEO NCIC Unknown; Decision on EIR creation pending; Denied boarding; (b)(3):49 U.S.C. § 114(r)
- Flight attendant stated that she had been drinking the night before
- Southwest Airlines Co. #2226 delayed 45 minutes affecting 141 passengers
- TSOE notified Aviation RSI and Airline PSI Southwest, and Aviation Compliance Branch Manager

Behaviors Observed: N/A

BDA Comments: Sobriety results were not released to TSA.

Passenger Arrested After BDO Referral at Portland (PDX)

TSA-09-26966-16

Summary

- BDO referral due to behaviors; BDO discovered a bottle and a plastic bag of pills in carry-on bag; Passenger claimed the pills were her prescription methadone; Passenger did not have a prescription;
- Port of Portland Police responded, confiscated the pills, and arrested passenger
- Delta Air Lines Inc. #706 (PDX-SLC)
- Passenger; LEO NCIC Negative; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; State Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

(b)(3):49 U.S.C. § 114(r)

During screening: (b)(3):49 U.S.C. § 114(r)
information

BDA Comments: The BDOs notified LEOs due to indicator assessment and observing a small plastic baggie of white pills. LEOs arrived, conducted NCIC and interview with negative results. The passenger was arrested for possession of narcotics.

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Individual Arrested After BDO Referral at Tucson (TUS)

TSA-09-27887-16

Summary

- Individual approached a BDO near the Southwest ticket counter; Asked the BDO about a TSA employee who was allegedly his mother; Notified LEOs
- Tucson Airport Authority responded; During LEO investigation, discovered drug paraphernalia on individual; Confiscated
- Individual; LEO NCIC Positive; Decision on EIR creation pending; Arrested; (b)(3):49 U.S.C. § 114(r)
- Arrested; Local Charge for Possession of Paraphernalia
- Individual stated that he would have to hunt her down

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

BDA Comments: Non-BDO referral; LEO notification for suspicious behavior. BDO en route to checkpoint noticed individual at ticket counter. Individual asked for whereabouts of TSA employee. BDO informed individual he was unaware of his mother's whereabouts and questioned if she knew he was coming to see her. Individual stated she had no knowledge of it. BDO stated he will notify his mother and asked for his name. BDO asked where he was going. Individual stated that he was trying to go to Israel. BDO asked why. Individual said, "They just do things right there", and "Anywhere in the Middle Eastern countries would be great". Individual asked, "What airlines would fly to the Middle East?" BDO informed the individual that he did not know. Individual left the conversation by stating, "I guess I will have to go hunting for her then". BDO requested law enforcement assistance. Local Law enforcement engaged individual who was charged with a local charge of drug paraphernalia. Additionally, individual had three outstanding warrants in Pima County.

Prohibited Item Discovered in Sterile Area at Dallas/Fort Worth (DFW)

TSA-09-27009-16

Summary

- BDO manager observed a connecting passenger on the airport train (b)(3):49 U.S.C. § 114(r) on a lanyard around her neck (b)(3):49 U.S.C. § 114(r)
- BDO manager escorted the passenger to the checkpoint for screening; (b)(3):49 U.S.C. § 114(r) Voluntarily abandoned (b)(3):49 U.S.C. § 114(r)
- AAL#448 (CLT-DFW), inbound flight
- AAL#1988 (AUS-CLT), originating flight-departure 09/17 at 0800 hours
- (b)(3):49 U.S.C. § 114(r)
- No LEO Response
- Passenger Minor; TSA PreCheck - Real-Time Threat Assessment (RTTA); Decision on EIR creation pending; Allowed to continue

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- TSOC notified Aviation RSI and Airline PSI American, OSO Coordination Center AUS, and CLT

Behaviors Observed: N/A

BDA Comments: While traversing to a checkpoint, the BDA TSM noticed a passenger on the airport train (b)(3):49 U.S.C. § 114(r) on a lanyard around her neck. The BDA TSM escorted the minor to the checkpoint where (b)(3):49 U.S.C. § 114(r) was voluntarily abandoned. The minor was TSA PreCheck and RTTA was being conducted at the time. There was no LEO response and passenger was allowed to continue.

**Individual Arrested After Inappropriate Comment at Reagan
Washington National (DCA)**

TSA-09-28245-16

Summary

- Individual with a black duffle bag approached the United ticket counter in Terminal B and demanded a ticket to Pakistan/Afghanistan; Ticket agent stated United does not service those countries
- Individual became irate; Started yelling a countdown and “boom” to passengers in line; Departed terminal
- TSA personnel observed individual wandering around airport earlier in the morning; Individual asked for directions to Terminals A and B; Walked away towards a different direction; Individual made statements about his mother dying
- A BDO engaged with individual at Terminal A; Individual made several anti-American statements to BDO
- Metropolitan Washington Airports Authority Police responded; Individual confronted LEOs
- LEO NCIC Positive; No EIR initiated; Arrested; Medical Hold; (b)(3):49 U.S.C. § 114(r)
- (b)(3):49 U.S.C. § 114(r) Arrested; Outstanding Warrant Charge

Behaviors Observed: (b)(3):49 U.S.C. § 114(r)

BDA Comments: An airport employee approached an off-duty BDO and stated an individual was making threatening remarks. The BDO notified what was reported and possible location to the Coordination Center who, in turn, notified the LEOs. The BDO went outside of the terminal, and the individual in question approached the BDO. The BDO maintained engagement with the individual until LEOs arrived. The BDO was unaware of statements the individual made at the United ticket counter. During the engagement, the individual made several anti-American statements. An LBDO and LEO arrived. The LEO questioned the individual and asked for his ID. The individual stated he did not have an ID, then the individual began patting down his pocket and the LEO motioned the BDOs to evacuate. The LEO gave the individual instructions to stop moving and to put down the bag. The individual began pacing back and forth and asked if the LEO was going to shoot him. Additional LEOs immediately showed up to assist. NCIC was conducted with positive results. The passenger was placed on medical hold.

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