Description of document: All informal complaints received by the Federal Communications Commission (FCC) regarding the television show 'Lost' between January 2003 and May 2010

Requested date: 06-May-2010
Released date: May 27, 2010
Posted date: 14-May-2010
Date/date range of document: 29-September-2004 – 26-February-2009
Source of document: Federal Communications Commission
445 12th Street, S.W., Room 1-A836
Washington, D.C. 20554
Phone: 202-418-0440 or 202-418-0212
Fax: 202-418-2826 or 202-418-0521
E-mail: FOIA@fcc.gov
May 27, 2010

FOIA No. 2010-411

This letter responds to your recent Freedom of Information Act (FOIA) request, which was assigned to the Consumer & Governmental Affairs ("CGB") and Enforcement ("EB") Bureau on May 6, 2010. You are seeking copies of all informal complaints received at the FCC regarding the television series "LOST" between January 2003 and the present.

CGB conducted a search of the databases in which we maintain records of informal complaints filed by, or on behalf of, consumers. Our search identified approximately three complaints responsive to your request, which are enclosed. EB informed CGB that a search of its records identified 12 documents responsive to your request, copies which are also enclosed.

Mike Hennigan of CGB redacted all personal identifying information relating to the individuals who submitted or are named in the enclosed complaints based on Exemption 6 of FOIA, which permits agencies not to disclose information that would clearly invade personal privacy.\(^1\) Mr. Hennigan also redacted some FCC employee names based on Exemption 2 of FOIA, which permits agencies not to disclose internal personnel rules and practices.\(^2\)

The FCC receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, a complaint or comment does not necessarily indicate any wrongdoing by any individuals or entities named in the complaint or comment.

FOIA and FCC rules require the FCC to charge requesters for time spent searching for and reviewing responsive documents, and for copying them.\(^3\) Based on your classification as an "all other" requester, the FCC does not charge you for the first two

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\(^1\) 5 U.S.C. § 552 (b)(6). See also 47 C.F.R. § 0.457(f).
\(^2\) 5 U.S.C. § 552(b)(2). See also 47 C.F.R. § 0.457(b).
hours of search time and the first 100 pages of copying. Because preparing the response to your request falls within these limits, the FCC is not charging you for processing it.

If you think this response denies your FOIA request, you may file an application for review of this decision with the FCC’s Office of the General Counsel within 30 days. Both the application and envelope containing it must be marked “Review of Freedom of Information Action” and the application should refer to FOIA Control No. 2010-411.

Sincerely,

Julie M. Saulnier
Deputy Chief
Consumer Policy Division
Consumer & Governmental Affairs Bureau

Enclosures

4 47 C.F.R. §0.470(a)(3).
### Case Information

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<thead>
<tr>
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<tbody>
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<td>08-P0292794</td>
<td>CIMS00000823582</td>
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<table>
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<tr>
<td></td>
<td></td>
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<td>3/19/2008</td>
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<thead>
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<th>Sub-Category</th>
<th>Assigned Code Acronym</th>
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<tbody>
<tr>
<td>Broadcast</td>
<td>Programming Issues</td>
<td>Profane</td>
<td>PROF</td>
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### Contact Information

<table>
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<tr>
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<th>Phone</th>
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<th>Company</th>
<th>Title</th>
<th>Fax Number</th>
<th>TTY Number</th>
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<tr>
<td></td>
<td></td>
<td>(000) 000-000</td>
<td></td>
<td></td>
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<th>City / State / Zip</th>
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<th>Company</th>
<th>Title</th>
<th>Fax Number</th>
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</thead>
<tbody>
<tr>
<td></td>
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<td>WHITMORE CA</td>
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### Indecency Information

1. **Date of Program**: 2/21/2008
2. **Time of Program**: 9 PM
3. **Network**: ABC
4. **Call Sign/Channel/Frequency**: ABC
5. **City/State of Program**: Whitmore, CA
6. **Name of Program/DJ/Personality/Song/Film**: Lost - character Sawyer

**Program Type**: TV

### Complaint Summary

2-21-08 Lost/ABC/profanity (SOB)
**COMPLAINT FOR RAY SHAMUS**

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<td>Date Entered: 2/27/2009 12:00:00 AM</td>
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<tr>
<td>Entered by: cgb.475</td>
<td>Date Assigned: 2/27/2009</td>
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<tr>
<td>Original Analyst:</td>
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<tr>
<td>Date Reassigned:</td>
<td>Date Closed: 3/4/2009</td>
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<td>Complaint Type: Broadcast</td>
<td>Assigned Subject Code: Programming Issues</td>
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<td>Sub-Category: Indecent</td>
<td>Assigned Code Acronym: INDE</td>
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**Contact Information**

<table>
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<td>Phone:</td>
<td>Best Time to Call:</td>
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<tr>
<td>Company:</td>
<td>Title:</td>
</tr>
<tr>
<td>Fax Number:</td>
<td>TTY Number:</td>
</tr>
<tr>
<td>Email: <a href="mailto:r.shamus@att.net">r.shamus@att.net</a></td>
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**Indecency Information**

<table>
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<tr>
<th>(1) Date of Program : 02/25/2009</th>
<th>(5) City/State of Program : Bear, DE</th>
</tr>
</thead>
<tbody>
<tr>
<td>(2) Time of Program : 9 PM</td>
<td>(6) Name of Program/DJ/Personality/Song/Film : LOST</td>
</tr>
<tr>
<td>(3) Network : ABC</td>
<td>Program Type : TV</td>
</tr>
<tr>
<td>(4) Call Sign/Channel/Frequency : 6</td>
<td></td>
</tr>
</tbody>
</table>

**Complaint Summary**

This episode showed a man being hung and his murderer enjoying the action and destroying all evidence.
I would like to report something I have found alarming in a "sneak-peak" of the new series of Lost, which I have found on http://www.youtube.com/watch?v=4bTvAUVPyLI. If that link does not work, the title is "New Lost Season 4 Sneak Peak!!! New Hatch!, The Orchid".

The following are scenes that are flashed at lightning speed-subliminally-so you have to play at very slow speeds to find them... At 0:39 there is a scene of a man watching you, at 0:49, is a scene of a building that looks a lot like building 7 of the World Trade Center just before it went down, however, Lost fans say it is some building owned by "the Dharma Initiative" which is supposedly in Narvik, Norway. Then, at 01:09 is a message saying, "God loves you as He loved Jacob", at 01:42 is an upside-down image of someone riding a bicycle. These are four subliminal images in just two minutes! How many do they put in an hour-long episode? I don't like that. Isn't that illegal?

I know these are just silly things, but I don't like what they could be doing. For example, well into season 2, I decided that I didn't like Lost anymore because the plot had gone stupid and it was getting worse with each episode. Yet I feel an urge to keep watching anyway. Why? Am I getting fed some mind-controlling subliminal messages saying something like, "Watch Lost! Watch every episode! Don't leave us!" or could it be worse? One of the messages in this very clip is, "God loves you..." I am sure that non-Christians would not like hearing that, that they may have been brainwashed by watching Lost. I am a Christian and I don't like it, because this is NOT the proper method in which to spread Christianity!

If I have not sent this to the proper department, please forward it to them. Please investigate.

Sincerely,
P.S. I am an American citizen, but I am currently living in Norway. That is why I thought of filing a complaint with you.
Problem Numbers:

<table>
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<tr>
<th>Title: Home</th>
<th>First Name:</th>
<th>Middle Initials:</th>
<th>Last Name:</th>
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<tbody>
<tr>
<td>Contact Name</td>
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<td>[Redacted]</td>
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</tr>
<tr>
<td>Contact Number</td>
<td>[Redacted]</td>
<td>[Redacted]</td>
<td>[Redacted]</td>
</tr>
<tr>
<td>Fax Number:</td>
<td>[Redacted]</td>
<td>[Redacted]</td>
<td>[Redacted]</td>
</tr>
<tr>
<td>Email Address</td>
<td>[Redacted]</td>
<td>[Redacted]</td>
<td>[Redacted]</td>
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<tr>
<td>PO Box:</td>
<td>Rock Valley</td>
<td>[Redacted]</td>
<td>[Redacted]</td>
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<tr>
<td>City:</td>
<td>[Redacted]</td>
<td>[Redacted]</td>
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</tr>
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</table>

On Behalf Of:

<table>
<thead>
<tr>
<th>Company Name:</th>
<th>Relationship with the Party:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Party's Name:</td>
<td>Relationship with the Party:</td>
</tr>
<tr>
<td>Party's Contact Numbers</td>
<td>Ext.</td>
</tr>
<tr>
<td>Other Party that can be contacted?</td>
<td>Name:</td>
</tr>
</tbody>
</table>

Amount of credit FCC effort generated: Duplicate Credit Checked: Yes No

Have you paid any of the disputed charges?
Did the company bill for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?
a. Name or name(s) of company(ies) involved in your complaint: NCO Financial

b. Telephone number(s) or company(ies) involved with your complaint, including area code: Phone:

c. Which type of service is involved with your complaint:

Fax:

TIP A telephone number from 475

1. The telephone number of the individual or company who called or faxed you:

2. Your telephone number(s) on which the call or fax was received:

3. A description of the telephone call; pre-recorded message, or answered call including any identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. The "_call-out" number(s) provided in the call(s) or on fax(s):

5. Have you, (a) purchased anything from the company being advertised in the call or fax;
(b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company:

Broadcast Information from 475:

(1) Date of Program:
November 28, 2019

(2) Time of Program:
supplemental

(3) Network:

(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material:

(5) City and State Where Program Was Viewed:

(6) Name of Program or CurPersonality/Song/Film:

Updated:

ANALYSIS SECTION

Correspondence Type:

c. Complaint
d. Inquiry

Source Code:

Apparent Carrier(s):

Re-Serve Carrier(s):

Responding Carrier(s):

Assigned Subject Code:

Supervisor Check:

Yes

No

Activity Code:

Direct

Assigned Code Acronym:

Final Responsible Party:

Sub-Category:

Copy of Response Sent to Consumer by Carrier:

Yes

No

Mediation with Carrier/Complainant:

Yes

No

Response Type:

Referral Information

Data Source:

Agency Name(s):

Company Name(s):

Deferral Information

Data Deferred:

Reason:

Data Undeferred:
Complaint Type: FOR

IC Number: 06-WB11442662
Date Received: 02/08/2006

Date Entered: 02/06/2006
Entered By: FCC NOTES01

Complainant: B6

Date Assigned: Complainant:
Date Reassigned: B6

Assigned To: Service Date:

Date Closed: Response Date:

Closed By: Original Analyst:

Close Letter Needed? Yes No
Purged By:
Purged Date:

Removed By:
Removed Date:

Current Status: New - Not Assigned

Complaint Summary:
There was a commercial on before the Rolling Stones performed at the halftime show of the Super Bowl. It was a commercial for the TV show "Lost". Near the end they show the TV screen they are looking at in the commercial and you can clearly see a naked woman with both breasts openly exposed. I would think after the Janet Jackson wardrobe malfunction incident of years past they would have put an end to this. Thank you.

Problem Number:

Title: None
First Name: [redacted]
Middle Initial: [redacted]
Last Name: [redacted]

Contact Name: [redacted]
Contact Number: [redacted] Ext.
Fax Number: [redacted]
Email Address: [redacted]
PO Box: [redacted]
City: Orange

Best Time to Call: [redacted]
Consumer's Telephone Number: Ext.
TTY Number: [redacted]
Internet Address: [redacted]
Address: [redacted]
State: MA Zip: 01364

On Behalf Of:
Company Name: [redacted]
Party's Name: [redacted]
Relationship with the Party: [redacted]
Party's Contact Number: Ext.
PO Box: [redacted]
Address: [redacted]
City: State: Zip: [redacted]

Other Party that can be contacted?
Name: [redacted]
Contact Number: Ext.
Address: [redacted]
City: State: Zip: [redacted]

Amount of credit FCC effort generated: [redacted]
Duplicate Credit Checked: Yes No

Have you paid any of the disputed charges?
**Complaint Number:** 08-WB112305

**Date Received:** 05/22/2006

**Date Closed:** 05/26/2006

**Current Status:** Closed

**Complaint Summary:**

Jack and Sawyer were speaking to each other about another character that Sawyer had sexual relations with and Sawyer said to Jack, I screwed her, referring to having sex with her.

---

**Problem Number:** B6

**Title/Number:** [Blank]

**Customer Name:** [Blank]

**Email Address:** [Blank]

**Fax Number:** [Blank]

**PO Box:** Lawrenceburg

**City:** [Blank]

**State:** [Blank]

**Zip:** 47025

---

**On Behalf Of:**

**Company Name:** [Blank]

**Relationship with the Party:** [Blank]

**Party's Contact Name:** [Blank]

**Ext:** [Blank]

**Relationship with the Party:** [Blank]

**Other Party that can be contacted:**

**Name:** [Blank]

**Relationship:** [Blank]

**Contact Number:** [Blank]

**Ext:** [Blank]

**Amount of Credit Charged/Refunded:** [Blank]

**Duplicate Credit Check:** [Blank] Yes [Blank] No

---

**Have you paid any of the disputed charges?**

**Did the company billing for these charges adjust or refund some or all of the disputed charges?**
If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: They do not give a name.

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext.

c. Which type of service is involved with your complaint?

TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you: Ext

2. your telephone number(s) on which the call or fax was received: Ext

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the "opt-out" number(s) provided in the call(s) or on the fax(es):

   (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)

5. Have you: (a) purchased anything from the company being advertised in the call or fax;

   (b) made an inquiry or application to the company, or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475B

(1) Date of Program: 5-17-06
(2) Time of Program: 9:00 pm
(3) Network: ABC
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material:
(5) City and State Where Program Was Viewed: Cincinnati
(6) Name of Program or DJ/Personality/Song/Film: LOST

ANALYSIS SECTION

Correspondence Type: ℹ Complaint ☐ Inquiry Source Code: Internet

Apparent Carrier(s): Re-Serve Carrier(s):

 Responding Carrier(s):

Assigned Subject Code: Programming Issues

Program Type: TV

Activity Code: Direct Assigned Code Acronym: PROG

Sub-Category: Indecent (INDE)

Final Responsible Party:

Copy of Response Sent to Consumer by Carrier?: ☐ Yes ☐ No

Mediation with Carrier/Complainant?: ☐ Yes ☐ No Response Type:

Referral Information

Date Referred: 05/25/2006 Agency Name(s): FCC/Enforcement Bureau

Company Name(s):

Referred To: ℹ FCC/Enforcement Bureau ☐

Deferred Information

Date Deferred: Reason: None

Date UnDeferred:
### SMS Violence

#### EB-06-1H-5775

**Complaint for:**

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<tr>
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<td>Disposition Note</td>
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<td>Routed By</td>
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</table>

**Current Status:** Closed

#### Associated Case:

**Complaint Summary:**

On disturbed by the graphic violence, physical and psychological torture displayed on LOST to humans and animals in the 10/19 and 10/25 episodes. Beating "Sawyer" to a bloody pulp, killing a rabbit, using taya on people (10/18), beating them with sticks. I love this show and am sorry that I have to stop watching it now.

### Contact Information

<table>
<thead>
<tr>
<th>Name</th>
<th>First Name</th>
<th>Middle Initial</th>
<th>Last Name</th>
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</thead>
<tbody>
<tr>
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**Company Name:**

**Party’s Name:**

**PO Box:**

**City:**

**State:** MT

**Zip:** 20997

**Relationship with the Party:**

**Duplicate Case Filed:**

**Yes**

**No**
FOR B6

Complaint Type: [Redacted]
Account Type: [Redacted]

Date Received: 11/07/2006
Date Reassigned: 11/07/2006

Current Status: Pending Analyst Review

Complaint Summary:
I was trying to watch the Country Music Awards last night with my two children (6 and 10) when ABC kept running the commercial for LOST that comes on Wednesday night. The commercial showed a man and a woman in a steamy sex scene. They were standing up, kissing and pressed against each other while the man pulled the woman’s shirt off. They did not show nudity but you could see the sides of her breast. This is unacceptable for a commercial. They do this all the time. Desperate Housewives, Desperate Housewives, Desperate Housewives, Desperate Housewives, any other show. The commercials are entirely too raucous for children. It doesn’t matter what children are watching. I try to make sure that my children are not exposed to sexual material as much as possible. It makes me sick that I cannot even let my children watch a regular, clean TV show because I have to be careful of the commercials.

Signed... concerned parent

Problem Number:

Title: None
First Name: [Redacted]
Middle Initial: Last Name: [Redacted]

Contact Name: [Redacted]
Contact Number: [Redacted] Ext.
Fax Number: [Redacted]
Email Address: [Redacted]
PO Box: [Redacted]
City: McDonough
State: GA
Zip: 30253

Company Name: [Redacted]
Party’s Name: [Redacted]
Party’s Contact Number: Ext.
PO Box: [Redacted]
Address: [Redacted]
City: [Redacted]
State: [Redacted]
Zip: [Redacted]

Other Party that can be contacted?
Have you paid any of the disputed charges?
Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?

<table>
<thead>
<tr>
<th>Amount of credit generated:</th>
<th>Duplicate Credit Charges: Y/N</th>
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<tbody>
<tr>
<td>Ext.</td>
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TCPA Information from 475
1. The telephone number of the individual or company who called or faxed you: Ext.
2. Your telephone number(s) on which the call or fax was received: Ext.
3. A description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:
4. The "opt-out" number(s) provided in the call(s) or on the fax(es):

<table>
<thead>
<tr>
<th>Ext.</th>
</tr>
</thead>
</table>

5. Have you: (a) purchased anything from the company being advertised in the call or fax; (b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.

Broadcast Information from 475:
1. Date of Program: 11-6-06
2. Time of Program: 8pm to 11pm
3. Network: ABC
4. Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: McDonough GA
5. City and State Where Program Was Viewed: Commercials
6. Name of Program or DJ/Personality/Song/Film: Updated? Yes No

Correspondence Type: Complaint Inquiry Source Code:

Apparent Carrier(s): Re-Serve Carrier(s):

Responding Carrier(s):

Assigned Subject Code:

Activity Code: Direct Assigned Code Acronym:

Final Responsible Party: Sub-Category:

Copy of Response Sent to Consumer by Carrier?: Yes No

Mediation with Carrier/Complainant?: Yes No

Response Type:

Referral Information
Dear FCC,

In all my 25+ years of TV watching, I've never been inspired to complain to you until tonight. ABC's season finale of Lost employed a plot device that has become too common on today's television: the feel-good murder. It's time you put a stop to it. When Sawyer killed one of the others tonight with righteous indignation, justifying himself by saying this is for when you took the boy off the boat - he succeeding in befriending the entire viewing audience. No doubt, all of America agreed with him. The just sentence for so bizarre a kidnapping as we witnessed on the high seas during season one was the death penalty. Regardless of the fact that this particular othero was so merciful that he choose to disobey orders and NOT kill the three good guys who carried out the anti-6othero operation with dynamite explosions; What I've arrived at is the following conclusion: It's one thing when the TV airwaves ALLUDE to killing, for the sake of plot development. But it's quite another when the airwaves are used to teach the masses how and when to kill in order to gain a pleasurable sense of justice. It is likely, unfortunately, that tonight's television entertainment will encourage unnecessary violence in our society. Please enact and enforce regulations that will prevent such misuse of the public airwaves.

Problem Number:

Title: None
First Name: [Redacted]
Middle Initial: [Redacted]
Last Name: [Redacted]
Contact Name: [Redacted]
Contact Number: Ext.
Fax Number: [Redacted]
Email Address: [Redacted]
PO Box: [Redacted]
City: Durham
State: NC
Zip: 27705

Company Name:

Party's Name: [Redacted]
Relationship with the Party:
<table>
<thead>
<tr>
<th><strong>Party’s Contact Number:</strong></th>
<th>Ext.</th>
<th><strong>PO Box:</strong></th>
</tr>
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<tbody>
<tr>
<td><strong>Address:</strong></td>
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<td><strong>City:</strong></td>
</tr>
<tr>
<td><strong>State:</strong></td>
<td></td>
<td><strong>Zip:</strong></td>
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<table>
<thead>
<tr>
<th><strong>Other Party that can be contacted?</strong></th>
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</thead>
<tbody>
<tr>
<td><strong>Name:</strong></td>
<td></td>
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<tr>
<td><strong>Contact Number:</strong></td>
<td>Ext.</td>
<td></td>
</tr>
<tr>
<td><strong>Address:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>City:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>State:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Zip:</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| **Amount of credit FCC effort generated:** | **Duplicate Credit Check:** | Yes | No |

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

a. Name of carrier(s) or company(ies) involved in your complaint: AT&T

b. Telephone number for the carrier(s) or company(ies) involved with your complaint, including area code: Phone: Ext:

c. Which type of service is involved with your complaint:

TCPA Information from 475

1. the telephone number of the individual or company who called or faxed you:

2. your telephone number(s) on which the call or fax was received:

3. a description of the telemarketing call, pre-recorded message, or unsolicited fax, including an identification of the company whose products or services were being advertised, and any phone numbers that were included in the call or fax:

4. the “opt-out” number(s) provided in the call(s) or on the fax(es): (List number(s) given in the call(s) or fax(es) for you to contact if you do not want to receive any additional calls or faxes.)

5. Have you: (a) purchased anything from the company being advertised in the call or fax;

(b) made an inquiry or application to that company; or (c) given consent to the company to send you the call or fax? If so, please describe and state when you had such contact with the company.  

Broadcast Information from 475

(1) Date of Program: 5/23/07
(2) Time of Program: 9 PM EDT
(3) Network: ABC
(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: WTVD 11
(5) City and State Where Program Was Viewed: Durham NC
(6) Name of Program or DJ/Personality/Song/Film: Lost Season Finale

Updated? Yes [ ] No [ ]

ANALYSIS SECTION

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<th>Complaint [ ] Inquiry [ ]</th>
<th>Source Code: Internet</th>
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Apparent Carrier(s):

Re-Serve Carrier(s):

Responding Carrier(s):

Assigned Subject Code: Programming Issues

Program Type: TV

Activity Code: Direct

Assigned Code Acronym: PROG

Final Responsible Party:

Sub-Category: Content Criticism (PCCR)

Additional Sub-Category: 
**Case Information**

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</tr>
<tr>
<td>Date Received</td>
<td>3/12/2008</td>
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<tr>
<td>Original Analyst</td>
<td>[Redacted]</td>
</tr>
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<td>Complaint Type</td>
<td>Broadcast</td>
</tr>
<tr>
<td>Assigned To</td>
<td>[Redacted]</td>
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<tr>
<td>Control ID</td>
<td>CIMS00000623582</td>
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<tr>
<td>Date Entered</td>
<td>3/12/2008</td>
</tr>
<tr>
<td>Entered By</td>
<td>cgb.eistream</td>
</tr>
<tr>
<td>Submission Method</td>
<td>Scanner</td>
</tr>
<tr>
<td>Status (CGB)</td>
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</tr>
<tr>
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<td>3/12/2008</td>
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<td>Date Reassigned</td>
<td></td>
</tr>
<tr>
<td>Date Closed</td>
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<td>Assigned Code Acronym</td>
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<tr>
<td>Sub-Category</td>
<td>Profane</td>
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<td>Assigned Subject Code</td>
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**Contact Information**

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<tr>
<td>Address 2</td>
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<tr>
<td>PO Box</td>
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<tr>
<td>City / State / Zip</td>
<td>WHITMORE CA 98096</td>
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<tr>
<td>Email</td>
<td></td>
</tr>
<tr>
<td>Phone/Ext</td>
<td>(000) 000-0000</td>
</tr>
<tr>
<td>Best Time To Call</td>
<td></td>
</tr>
<tr>
<td>Company</td>
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<tr>
<td>Fax Number</td>
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<td>TTY Number</td>
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**Indecency Information**

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<tr>
<td>Time of Program</td>
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<td>Network</td>
<td>ABC</td>
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<td>Call Sign/Channel/Frequency</td>
<td>ABC</td>
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<tr>
<td>City/State of Program</td>
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<tr>
<td>Program Name</td>
<td>Lost - character Sawyer</td>
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<tr>
<td>Program Type</td>
<td>TV</td>
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**Complaint Summary**

2-21-08 Lost/ABC/profanity (SOB)

**Tracking Information**

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<th>Sub-Category</th>
<th>Assigned Code Acronym</th>
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<tbody>
<tr>
<td>Broadcast</td>
<td>Programming Issues</td>
<td>Profane</td>
<td>PROF</td>
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## Contact Information

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<th>Consumer's Name</th>
<th>Address 1</th>
<th>Address 2</th>
<th>P. O. Box</th>
<th>City / State / Zip</th>
<th>Phone</th>
<th>Best Time to Call</th>
<th>Company</th>
<th>Title</th>
<th>Fax Number</th>
<th>TTY Number</th>
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<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Whitmore, CA</td>
<td></td>
<td></td>
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## Indecency Information

1. **Date of Program**: 2/21/2008
2. **Time of Program**: 9 PM
3. **Network**: ABC
4. **Call Sign/Channel/Frequency**: ABC KRCR
5. **City/State of Program**: Whitmore, CA
6. **Name of Program/DJ/Personality/Song/Film**: Lost - character Sawyer
7. **Program Type**: TV

## Complaint Summary

2-21-08 Lost/ABC/profanity (SOB)
In order to process your complaint, the Commission needs the information marked below with an asterisk (*). Information not marked with an asterisk (*), if available, is also helpful.

**Consumer Information:**

*First Name: ____________________________

Middle Initial: _____________

*Last Name: ____________________________

*Post Office Box: ____________  N/A

*Street Address: ____________________________

(Either Street Address OR Post Office Box is required)

*City: ____________________________

*State: ____________

*Zip Code: ____________________________

E-Mail Address: ____________________________

Daytime Telephone Number: ____________________________

**Program Information:**

*(1) Date of Program: Feb 21 2006

*(2) Time of Program: 9:00 A M

(3) Network: ABC
*(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: **KCR**

*(5) City and State where program was viewed or heard: **WINTHROP CA**

*(6) Name of Program or DJ/Personality/Song/Film: **LOST**

*Please include below as many details about the program as possible in order to help the FCC determine whether the material was obscene, profane, and/or indecent (such as specific words, language; images, etc.): **SAID NEVER utenred "son of a bitch" THIS IS NOT THE FIRST TIME.**

You are not required to submit a transcript or an audiotape, videotape, CD/DVD or other recording in support of your complaint. Doing so, however, may help expedite the processing of your complaint. If you choose to submit a transcript you should send both this complaint and the transcript to The Federal Communications Commission, Consumer & Governmental Affairs Bureau, Consumer Inquiries and Complaints Division, 445 12th Street, SW, Washington, DC 20554. If you choose to submit an audiotape, videotape, CD/DVD or other recording, you should send both this complaint form and the recording to Federal Communications Commission, Investigations & Hearings Division/Enforcement Bureau, 9300 East Hampton Drive, Capitol Heights, MD 20743. Any documentation of the programming becomes part of the Commission's records and cannot be returned.

For additional information, please see our Obscene, Profane, and Indecent Broadcasts Fact Sheet at [http://www.fcc.gov/cgb/consumerfacts/obscene.pdf](http://www.fcc.gov/cgb/consumerfacts/obscene.pdf).

**FCC NOTICE REQUIRED BY THE PRIVACY ACT AND PAPERWORK REDUCTION ACT**

The Federal Communications Commission is authorized under the Communications Act of 1934, as amended, to collect the personal information that we request in this form. This form is used for complaints about obscene, profane and indecent programming. The public reporting for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERM, Paperwork Reduction Project (3060-0874), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to Leslie.Smith@fcc.gov. PLEASE DO NOT SEND YOUR COMPLETED FORMS TO THIS ADDRESS.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0874.

In addition, the information that consumers provide when filing out FCC Form 4721 is covered by the system of records notice, FCC/CGB-1, Informal Complaints and Inquiries File (Broadcast, Common Carrier, and Wireless

Revised January 2006
IHD CASE NO: EB-08-IH-1336

Consumer Information Management System - 08-P0293554

INDECENCY Complaint

COMPLAINT FOR B6

Case Information

IC Number: 08-P0293554
Control ID: CINS00000922773
Submission Method: Scanner
Status (CGB): Closed

Date Received: 5/8/2008
Date Entered: 6/6/2008
Enrolled By: ogb.eistream
Date Assigned: 5/8/2008

Date Reassigned: 5/14/2008
Date Closed: 5/14/2008

Original Analyst: 89
Assigned To: 82

Complaint Type: Broadcast
Assigned Subject Code: Programming Issues
Sub-Category: Content Criticism
Assigned Code Acronym: FCC

Contact Information

Consumers Name: B6
Telephone/Ext: (000) 000-0000
Best Time To Call: 

Address: 
Company: 

Address 2: 
Title: 

PO Box: 

City/State/Zip: WHITMORE CA 98066
Fax Number: 

Email: 
TTY Number: 

Indecency Information

(1) Date of Program: 4/17/08
(2) Time of Program: 8:00
(3) Network: ABC
(4) Call Sign/Channel/Frequency: KCR

(5) City/State of Program: n/a
(6) Program Name: Lost
(7) Program Type: TV

Complaint Summary

Tracking Information

ID-CGB 593
Has record been added to DB? No

Date/Time Added to IHD Database

CINS Export Date 05/15/2008
DB-Action

Current Intake Decision

New Case to Add to DB

Broadcast - SMS - Hold Letter
IHD CASE NO.: EB-08-IH-1336
Consumer Information Management System - 08-P0293534
INDECENCY Complaint

COMPLAINT FOR

Case Comment

B6
### Case Information

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<td><strong>B6</strong></td>
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<td>Complaint Type:</td>
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<td>Sub-Category:</td>
<td>Content Criticism</td>
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<td>Assigned Code Acronym:</td>
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### Contact Information

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<td>Consumer's Name:</td>
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<td><strong>B6</strong></td>
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<tr>
<td>City / State / Zip:</td>
<td>WHITMORE CA 96096</td>
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<tr>
<td>Email:</td>
<td><strong>B6</strong></td>
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<td>Phone:</td>
<td>(000) 000-0000</td>
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<td>Best Time to Call:</td>
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### Indecency Information

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<tr>
<td>Time of Program:</td>
<td>8:00</td>
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<tr>
<td>Network:</td>
<td>ABC</td>
</tr>
<tr>
<td>Call Sign/Channel/Frequency:</td>
<td>KRKCR</td>
</tr>
<tr>
<td>City/State of Program:</td>
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</tr>
<tr>
<td>Name of Program/DJ/Personality/Song/Film:</td>
<td>Lost</td>
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<tr>
<td>Program Type:</td>
<td>TV</td>
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**Complaint Summary**

- IC Number: 08-P0293334
- Control ID: CMS0000000000
- Submission Method: Scanner
- Status: Closed
- Date Received: 05/08/2008
- Date Entered: 5/5/2008
- Entered by: ogb.sistream
- Date Assigned: 5/8/2008
- Date Reassigned: **B6**
- Date Closed: 5/14/2008
- Original Analyst: **B6**
- Assigned To: **B6**
- Complaint Type: Broadcast
- Subject Code: Programming Issues
- Sub-Category: Content Criticism
- Assigned Code Acronym: PCCR
- Consumer's Name: **B6**
- Phone: (000) 000-0000
- Best Time to Call: **B6**
- Company: **B6**
- Title: **B6**
- Fax Number: **B6**
- TTY Number: **B6**
- Date of Program: 4/17/08
- Time of Program: 8:00
- Network: ABC
- Call Sign/Channel/Frequency: KRKCR
- City/State of Program: n/a
- Name of Program/DJ/Personality/Song/Film: Lost
- Program Type: TV

**Printed: 5/15/2008**
Federal Communications Commission
Washington, DC 20554

FCC Form 475B
Obscene, Profane, and/or Indecent Material Complaint Form

In order to process your complaint, the Commission needs the information marked below with an asterisk (*). Information not marked with an asterisk (**), if available, is also helpful.

Consumer Information:

*First Name: 
Middle Initial:
*Last Name: 
*Post Office: 
   Box Number:
*Street Address: 

(Either Street Address OR Post Office Box is required)

*City: Whitemore
*State: California
*Zip Code: 96096

E-Mail Address: 
Daytime Telephone Number: 

Program Information:

*(1) Date of Program: 4/17/08
*(2) Time of Program: 8:00 Pacific
(3) Network: ABC
Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: KCR

(5) City and State where program was viewed or heard: [ ] Cali, CA

(6) Name of Program or DJ/Personality/Song/Film: [ ] Lost

*Please include below as many details about the program as possible in order to help the FCC determine whether the material was obscene, profane, and/or indecent (such as specific words, language, images, etc.):

[ ] Bastard

You are not required to submit a transcript or an audiotape, videotape, CD/DVD or other recording in support of your complaint. Doing so, however, may help expedite the processing of your complaint. If you choose to submit a transcript you should send both this complaint and the transcript to the Federal Communications Commission, Consumer 
& Governmental Affairs Bureau, Consumer Inquiries and Complaints Division, 445 12th Street, SW, Washington, DC 20554. If you choose to submit an audiotape, videotape, CD/DVD or other recording, you should send both this complaint form and the recording to Federal Communications Commission, Investigations & Hearings Division/Enforcement Bureau, 9300 East Hampton Drive, Capitol Heights, MD 20743. Any documentation of the programming becomes part of the Commission's records and cannot be returned.

For additional information, please see our Obscene, Profane, and Indecent Broadcasts Fact Sheet at http://www.fcc.gov/cgb/consumerfacts/obscene.pdf.

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In addition, the information that consumers provide when filing out FCC Form 473B is covered by the system of records notice, FCC/CGB-1, Informal Complaints and Inquiries File (Broadcast, Common Carrier, and Wireless

Revised January 2006
COMPLAINT FOR

Complaint Type: Broadcast
Account Type: Residential

<table>
<thead>
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<th>05-0146592</th>
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<td>Complainant:</td>
<td></td>
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<td>02/24/2005</td>
<td>Date Assigned:</td>
<td>02/24/2005</td>
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<tr>
<td>Enter By:</td>
<td>PORTALSV1</td>
<td>Date Reassigned:</td>
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<tr>
<td>Assigned To:</td>
<td>FCCIN</td>
<td>Response Date:</td>
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Current Status: Closed

-associated Case:

Complaint Summary:

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On Behalf Of:

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<td>Party's Name:</td>
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<td>Relationship with the Party:</td>
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<tr>
<td>Party's Contact Number: Ext</td>
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<td>Address:</td>
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Other Party that can be contacted?

<table>
<thead>
<tr>
<th>Name:</th>
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<tbody>
<tr>
<td>Contact Number: Ext</td>
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<tr>
<td>City: State: Zip:</td>
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**Amount of credit FCC effort generated:** $0.00
Duplicate Credit Checked: Yes  No

Contacted the companies to resolve complaint?
If yes, was the complaint resolved to your satisfaction?
If yes, name of company, name and number of company representative you spoke with:
Name: Phone: Ext:
Date you spoke with company representative:
If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:

Name: Phone: Ext:

Date you spoke with the second company representative:

Disputing charges listed on phone bill. Total amount of dispute:

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

Willing to provide further written statements for use of the FCC or other agencies in enforcement actions against companies?

Indicate the responsible carrier(s):

Other Carriers Listed:

Subject Code:

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<td>Responding Carrier(s):</td>
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<td>Copy of Response Sent to Consumer by Carrier?:</td>
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<td>Mediation with Carrier/Complainant?:</td>
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Referral Information

Data Referred: 

Referred To: 

Agency Name(s): 

Company Name(s): 

Deferral Information

Date Deferred: 

Reason: None 

Date UnDeferred: 

Extension Information:

Extension Requested: Yes | No 

Extension Granted: Yes | No 

SERVE INFORMATION

COMMENTS
Federal Communications Commission  
445 12th Street, SW  
Washington, D.C.

Dear Sirs,

I wish to register a complaint to you against the ABC Television network. While I am aware the "so-called" adult language on network television has become more crude (and sadly accepted, even by your commission) an incident has occurred that I must bring to your attention. I was highly offended by it and I hope that your organization will see fit to look into it.

On the September 29th episode of the new series "LOST" at about 45 minutes into the show, the Iraqi character, Shahid, very clearly says the word f..k! I played it back several times and it is unmistakable. My family and I were mortified. This, of course, is a new low in television.

After hiking up a cliff to try to get better reception for an airplane transponder, this character is shocked and amazed when the radio suddenly comes to life. It is at this time when he utters "f..k!" I am certain that there are a hundred words or phrases that would have been appropriate other than that vulgarity. I have personally erased the ABC network from all of my TV sets.

I hope that you will look into this matter and show some fortitude. The network should be held accountable and be fined to the fullest extent. If your Commission allows this to slip by, then you are nothing but a pawn to the entertainment industry. The majority of the public does not want to hear F..k on it's airwaves! It is unacceptable!!!

Sincerely,
### Comment History:

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<td>02/25/2005 08:53 AM</td>
<td>02/25/2005 08:55 AM</td>
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Closed By Gettysburg - BZ.
**COMPLAINT FOR**

**COMPLAINT TYPE:** Broadcast  
**Account Type:** Residential  
**Congressional Complaint:** No

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<tr>
<td>Close Letter Needed?</td>
<td>Yes</td>
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</tr>
<tr>
<td>Removed By:</td>
<td></td>
<td>Purged Date:</td>
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</table>

**Current Status:** Closed

**Complaint Summary:**
I wrote on 1/13/2005 4:04:39 PM to the FCC Commissioner: I wish to file a complaint against the ABC Network for indecency: On January 12, 2005 at 8pm ET, ABC (via affiliate WOVD channel 5 Boston) aired the show "LOST." During the broadcast a male character and his legal sister were shown French kissing and it was implied that they had sex. My wife, myself and my 8 year old daughter were (up until last night) fans of this show and watched it weekly. We were disgusted that ABC would air such immoral filth during a family viewing Time, knowing full well that many children are fans of "LOST." I demand that ABC be fined and be reprimanded for this outrage; I am confident that you will come down on ABC and punish them with a hefty fine. Please let us know if you have any questions; Sincerely, [Name], Norfolk, MA 02056;

**On Behalf Of:**

**Company Name:**

**Party's Name:**

**Party's Contact Number:** Ext.

**PO Box:**

**Address:**

**City:**

**State:**

**Zip:**

**Relationship with the Party:**

**Other Party that can be contacted?**

**Name:**

**Relationship:**