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Description of document: Meeting Agendas of the General Services Administration (GSA) Performance Improvement Council (PIC), 2017-2021

Requested date: 15-April-2021

Release date: 17-May-2021

Posted date: 04-October-2021

Source of document: U.S. General Services Administration
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May 17, 2021

This letter is in response to your U.S. General Services Administration (GSA) Freedom of Information Act (FOIA) request number (GSA-2021-000934), submitted on April 15, 2021, in which you requested the following:

“A copy of the meeting agendas and the meeting minutes for the Performance Improvement Council for each meeting from January 1, 2017 to the present.”

Enclosed please find the documents responsive to your request.

GSA is providing the Performance Improvement Council Meeting Agendas from March 29, 2017, through April 13, 2021. Please be advised that GSA is unable to provide Performance Improvement Council meeting minutes because the Performance Improvement Council does not have meeting minutes.

In processing your request, GSA has withheld the dial-in telephone numbers, meeting identification numbers and passwords pursuant to the FOIA, 5 U.S.C. § 552(b)(6). This was done because public disclosure of this information would constitute a clearly unwarranted invasion of personal privacy.

As we have redacted information referenced in the above paragraph with the aforementioned FOIA exemption, this technically constitutes a partial denial of your FOIA request. You have the right to appeal the denial of the information being withheld. You may submit an appeal online at the following link: (<https://foiaonline.regulations.gov/foia/action/public/home>) or in writing to the following address:

U.S. General Services Administration
FOIA Requester Service Center (LG)
Office of General Counsel
1800 F Street, NW
Washington, DC 20405

U.S. General Services Administration
1800 F. Street, NW
Washington, DC 20405
Toll Free: (855)-675-3642
Fax: (202) 501-2727

Your appeal must be postmarked or electronically transmitted within 90 days of the date of the response to your request. In addition, your appeal must contain a brief statement of the reasons why the requested information should be released. Please enclose a copy of your initial request and this letter. Both the appeal letter and envelope or online appeal submission should be prominently marked, "Freedom of Information Act Appeal."

This completes our action on this FOIA request. Should you have any questions, please contact Ms. Natasha Bylenok at (202) 765-7183 or by email at natasha.bylenok@gsa.gov. If you need additional assistance, you may also contact Mr. Duane Smith, GSA's FOIA Public Liaison at (202) 694-2934 or via email at duane.smith@gsa.gov.

Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, e-mail at ogis@nara.gov; telephone at (202) 741-5770; toll free at (877) 684-6448; or facsimile at (202) 741-5769.

Sincerely,

Travis S. Lewis

FOIA Program Manager
Office of General Counsel
General Services Administration

Enclosure

PIO Council Meeting
Tuesday, July 28, 2020
10:00 to 11:00 AM

Join ZoomGov Meeting

(b) (6)



Agenda

- **Welcome and Introductions** *OMB*
- **OMB Updates**
 - General Management Updates
 - Data Collection / Survey in support of Enterprise Management Study
- **CX Update and Case Study**
 - [Improving Customer Experience \(CX\) CAP Goal](#) Update
 - TSA presentation – case study
 - Open discussion:
 - i. What are the best uses for administrative data currently available to PIOs?
 - ii. What roles can PIOs play at the HQ level in facilitating the availability and use of administrative data to engage with agency leadership?
 - iii. In what ways can PIOs work with agency components to leverage available data to become drivers of change?
- **Closing Remarks** *OMB*

PIO Council Meeting
Thursday, September 17, 2020
1:00 to 2:00 PM

Join ZoomGov Meeting

(b) (6)



Agenda

- **Welcome and Introductions** (*OMB*)

- **OMB Updates**
 - General Management Updates
 - Legislative Updates
 - Unnecessary Plans and Reports Listing, 2021 Budget year
 - Upcoming Meetings/Events

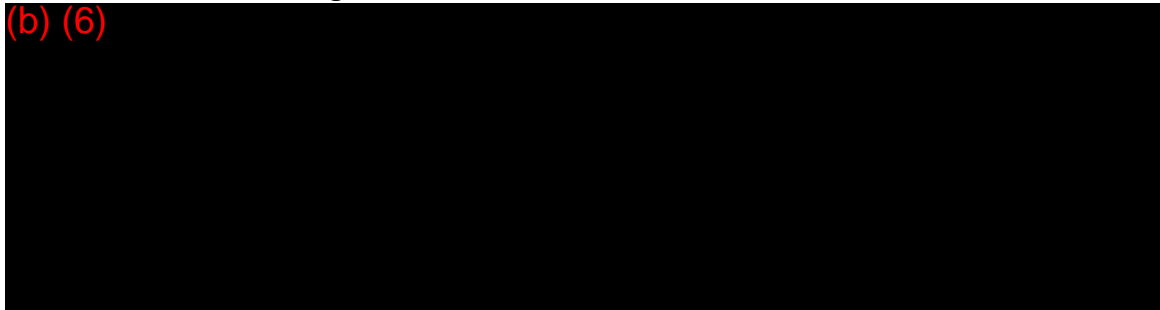
- **New Pay / HR QSMO** (*GSA*)

- **2021 Timeline and Support to Strategic Planning** (*OMB*)

- **Closing Remarks** (*OMB*)

Join ZoomGov Meeting

(b) (6)



Agenda

Opening Remarks and Introductions (OMB)

- Pam Coleman, OMB Associate Director (PAD) for Performance and Personnel Management

OMB Updates (OMB)

- OMB Performance Framework Guidance / Part 6
- New GAO Audit on the Implementation of the GPRA Modernization Act
- Other General Management Updates

Movement of PIC.gov content to Performance.gov (OMB)

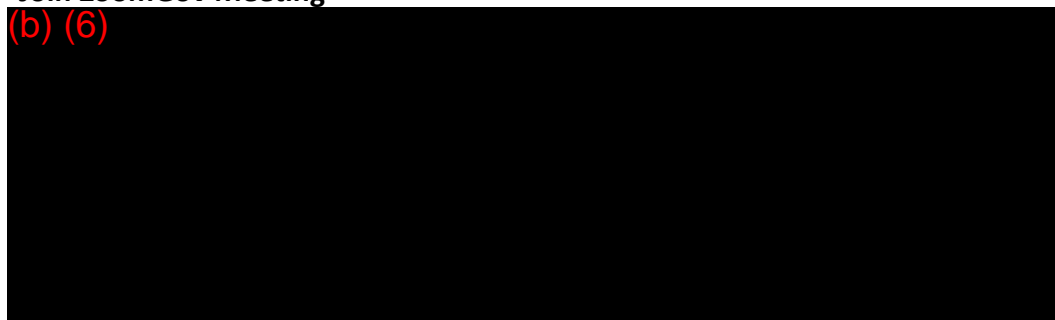
Announcing a Performance.gov Working Group (GSA)

Enterprise Management Study (Overview of Key Findings) (OMB)

Closing Remarks (OMB)

Join ZoomGov Meeting

(b) (6)



Agenda

Welcome and Introductions (*OMB*)

Performance.gov Updates (*GSA*)

- Interim Performance.gov
- #GovLove campaign

OMB Performance Framework Guidance (*Open Discussion*)

Key questions:

1. *What is the impact of not hearing from OMB soon?*
2. *Recommendations for how we should forward on reinstating guidance?*

PIO Preparations for Engaging with Biden Administration Leadership (*Structured Discussion, by Agency*)


Key questions:

1. *How are you engaging with the incoming leadership teams? What has been most effective or what are you preparing for?*
2. *How are you communicating the value of your PIO role and your performance management responsibilities to incoming leadership?*

Closing Remarks (*OMB*)

Join ZoomGov Meeting

(b) (6)



Agenda

Opening Remarks (OMB)

OMB Updates (OMB)

- Recently Issued OMB Guidance (OMB Memo [M-21-20](#); OMB Memo [M-21-22](#))
- Legislative Updates
- Update on Unnecessary Plans and Reports List w/ FY 2022 Budget
- Other General Management Updates

Public Service Recognition Week Activities (OMB)

- May 2-8, +beyond #GovPossible

Update on Equity EO Implementation and PIO Role (OMB)

2021 Strategic Reviews (OMB)

- Proposal for Orienting the Agenda/Focus for this year's Agency/OMB Meetings

Closing Remarks (OMB)

PIO Council Meeting
Tuesday, September 12, 2018
3:30 to 5:00 PM
GSA 1800 F Street, N.W., Room 1425



Welcome <i>Peter Warren, OMB</i>	3:30 - 3:35 PM
PMA Updates <i>Mark Bussow, OMB</i> <i>Peter Warren, OMB</i>	3:35 - 3:40 PM
Q3 Action Plan Updates <i>Mark Bussow, OMB</i> <i>Juliana Crump, OMB</i>	3:40 - 3:45 PM
Gears of Government Awards <i>Brad Golson, OSSPI</i>	3:45 - 3:50 PM
GEAR Center <i>Mary Ellen Wiggins, OMB</i>	3:55 - 4:00 PM
Program Management Policy Council Meeting Reminder <i>Mark Bussow, OMB</i>	4:00 - 4:05 PM
2018 Strategic Reviews <i>Mark Bussow, OMB</i>	4:05 - 4:55 PM
Closing	4:55 - 5:00 PM

PIO Council Meeting
Wednesday, February 20, 2019
9:30 to 11:00 AM
GSA 1800 F Street, N.W., Room 1153



- **Welcome and Introductions**
Peter Warren and Dustin Brown, OMB
- **PIO Council's Gears of Government Awards Winners**
 - Environmental Protection Agency
 - Small Business Administration
 - Department of Labor
 - Treasury
- **OMB Updates**
 - Legislative Updates: Foundations for Evidence-Based Policymaking Act of 2018
Diana Epstein, OMB
 - Revised Performance Management timeline
Adam Lipton, OMB
- **Discussion on 2019 Strategic Reviews**
Mark Bussow and Adam Lipton, OMB
- **Closing Remarks**
Peter Warren, OMB

PIO Council Meeting
Wednesday, December 12, 2018
3:00 to 4:30 PM
GSA 1800 F Street, N.W., Room 1153



1. Welcome

OMB

2. OMB Updates

- Legislative Updates
- General management updates
- PMIAA updates

3. PIO Council's Gears of Government Awards Nominations

OMB

4. Performance.gov: 2018/2019 site enhancements and Performance Management Line of Business (PMLoB) Updates

GSA, OMB

5. 2019 Look Ahead

OMB

6. Closing Remarks

OMB

PIO Principals Meeting
Wednesday September 20, 2017
3:00 to 5:00 pm



3:05-3:15	Welcome and Opening Remarks Introduction of Margaret Weichert	Dustin Brown
3:15-3:25	Overview of PMIAA and prototype	Mark Bussow
3:25-4:00	Views of Opportunities and Barriers	All
4:00-4:30	Discussion of Alternatives	All
4:30-4:45	Wrap up and Next Steps	Mark Bussow
4:45-4:55	Closing Remarks	Dustin Brown

PIO Principals Meeting

Wednesday March 29, 2017

1:00 to 3:00 pm



1:05-1:10	Welcome and Opening Remarks	Dustin Brown
1:10-1:40	Workforce and Reorg EO path Forward	Dustin Brown
1:40-2:10	Performance Timeline/Changes to guidance	Mark Bussow
2:10-2:40	Management priorities/Performance Framework	Linda Springer
2:40-2:45	Closing remarks	Dustin Brown

PIO Principals Meeting

Wednesday November 15, 2017

3:00 to 4:30 pm



3:05-3:10pm	Welcome and Opening Remarks	Dustin Brown
3:10-3:30pm	OMB Updates	Mark Bussow
3:40-3:50pm	Performance.gov Update	Adam Lipton/Amin Mehr
3:50-4:20pm	PMA Update & Discussion	Dustin Brown
4:20-4:30pm	Open Discussion	



Joint Council Meeting Performance Improvement and Evaluation Officers

November 13, 2019

3:00– 4:30 p.m.

Eisenhower Executive Office Building (EEOB), 1650 Pennsylvania Ave. NW
Room 430

Agenda

Opening Remarks and Introductions

General Updates

Integrating Performance and Evaluation to Advance Organizational and Program outcomes

- How performance and evaluation intersect: activities, functions, and opportunities
- Agency Model for Coordinating performance and evaluation activities
 - Lead Discussant: SBA's Jason Bossie, Director, Office of Program Performance, Analysis, and Evaluation
- Open Discussion

2020 Strategic Reviews: Integrating Evidence Act, GPRA Modernization Act, and GEAR Center Activities

Closing Remarks

PIO Council Meeting
Tuesday, June 5, 2018
3:00 to 4:30 PM
GSA 1800 F Street, N.W., Room 1425



Welcome <i>OMB</i>	3:00 – 3:05 PM
Preparing for 2018 Strategic Reviews <i>OMB</i>	3:05 – 3:30 PM
Performance.gov and PMLoB Update, Open Discussion <i>OMB, GSA</i>	3:30 – 4:00 PM
OMB Updates <ul style="list-style-type: none">• <i>General management updates (PMA, FY 2018 Q2 Progress Update)</i>• <i>Overview of Changes to Circular A-11, Part 6 (2018 Revision)</i>• <i>FY 2018 Collections – Govt-wide Councils / CAP Goals</i>• <i>PMIAA Status</i>	4:00 – 4:25 PM
Closing <i>OMB</i>	4:25 - 4:30 PM

PIO Council Meeting

Tuesday, June 9, 2020

2:00 PM

Teleconference Participation only

(b) (6)

Agenda**Welcome and Introductions** *(OMB)***General Management / Performance Updates***(OMB)***Performance.gov PMLoB Update***(GSA)***OMB Circ. A-11, Part 6 (2020 Update)***(OMB)***Enterprise Management Study***(OMB)***Closing Remarks** *(OMB)*

PIO Council Meeting
Thursday, June 13, 2019
3:00 to 4:30 PM
GSA 1800 F Street, N.W., Room 1153



- **Welcome and Introductions**
- **2019 Strategic Reviews** (*OMB and Agencies*)
 - Read-out from Agencies/OMB on Meetings to Date
 - Outlook on Upcoming Meetings
- **OMB Updates**
 - Legislative Updates (Taxpayer Right to Know Act)
 - OMB 'Management' Calendar
 - OMB Circ. A-11, Part 6 (2019 Update)
 - General Management Updates
- **Centralized Mission Support Capabilities and OMB Memo M-19-16**
Brief from the Sharing Quality Services Team (GSA)
- **Closing Remarks**

PIO Council Meeting

Tuesday January 16, 2018

3:30 to 4:45pm

GSA 1800 F Street, NW, Room 1460



Welcome <i>Dustin Brown, OMB</i>	3:30 - 3:35pm
Council Readiness Assessment <i>Beth Angerman, GSA</i>	3:35 - 3:45pm
OMB Updates <i>Dustin Brown, OMB</i> <i>Mark Bussow, OMB</i>	3:45 - 4:00pm
Performance.gov Interim Site <i>Adam Lipton, OMB</i>	4:00 - 4:10pm
Future of Performance.gov Discussion <i>Adam Lipton, OMB</i>	4:10 – 4:35pm
Open Discussion	4:35 - 4:45pm
Closing	4:45pm

Potential Discussion Questions

Agenda Item: Council Readiness Assessment

- How can PIOs play a role in the assessment and beyond?

Agenda Item: Future of Performance.gov

Context for the following questions will be given in the lead-up to the discussion

- What is the right focus for a design strategy?
- What use-case or persona should we focus on in the design process?
- In the instance that our design principle leads to a performance management shared system, what should we be thinking about? What do we need to know before we get going?

PIO Council Meeting
Tuesday, April 14, 2020
1:00 PM

Teleconference Participation only

(b) (6)



Agenda

- **Welcome and Introductions** *OMB*
- **Impacts of COVID-19 Response to Performance-related work-streams** (*Open Discussion, OMB and Agencies*)
- **2020 Strategic Reviews** (*OMB and Agencies*)
- **Management / Performance Updates**
 - Legislative Updates (*Taxpayer Right to Know Act; CFO Vision Act of 2020; CBI Transparency Act of 2019*)
 - Grants CAP Goal's *Performance Management Playbook for Grants*
 - OMB 'Management' Guidance Library – MAX Community page
- **OMB Circ. A-11, Part 6 (2020 Update)** (OMB)
- **Closing Remarks** *OMB*

PIO Council Meeting
Wednesday, April 10, 2019
3:00 to 4:30 PM
GSA 1800 F Street, N.W., Room 1153



- **Welcome and Introductions**

Peter Warren and Dustin Brown, OMB

- **OMB Updates**

Adam Lipton, OMB

- General Management Updates
- Legislative Updates (GOOD Act)
- OMB Circ. A-11, Part 6 (2019 Revision)

- **Enterprise Approach to the PMA, with a focus on Low-to-High Value CAP Goal (HHS Model)**

Yaro Kulchycky, OMB and Carl Sciacchitano, HHS

- **Performance.gov and PMLoB Update**

Lauren Stocker, GSA

- **Preparing for the 2019 Strategic Reviews**

Adam Lipton, OMB

- **Closing Remarks**

Peter Warren, OMB