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Description of document: Department of Homeland Security (DHS) Senior Watch

Officer (SWO) Log for the National Operations Center

related to the Las Vegas Shooting, October 2017

Requested date: 30-April-2021

Release date: 07-September-2021

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Source of document: Freedom of Information Act Request

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Department of Homeland Security
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DHS FOIA Public Access Portal (PAL)

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September 7, 2021

SENT BY ELECTRONIC MAIL

Re: 2021-HQFO-00868

This is the electronic final response to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS), dated April 30, 2021, and received by this office on April 30, 2021. You are seeking a copy of pages from the Senior Watch Officer (SWO) Log for the National Operations Center, DHS Office of Operations Coordination and Planning, related to the Las Vegas Shooting, October 1, 2017 and for one day before and seven days afterward.

A search of [NAMES OFFICES SEARCHED] for documents responsive to your request produced a total of five pages. Of those pages, I have determined that one page is releasable in its entirety and four pages are partially releasable pursuant to Title 5 U.S.C. § 552 (b)(6) and (b)(7)(C), FOIA Exemptions 6 and b7(C).

Enclosed are five pages with certain information withheld as described below:

FOIA Exemption 6 exempts from disclosure personnel or medical files and similar files the release of which would cause a clearly unwarranted invasion of personal privacy. This requires a balancing of the public's right to disclosure against the individual's right to privacy. The privacy interests of the individuals in the records you have requested outweigh any minimal public interest in disclosure of the information. Any private interest you may have in that information does not factor into the aforementioned balancing test.

Exemption 7(C) protects records or information compiled for law enforcement purposes that could reasonably be expected to constitute an unwarranted invasion of personal privacy. This exemption takes particular note of the strong interests of individuals, whether they are suspects, witnesses, or investigators, in not being unwarrantably associated with alleged criminal activity. That interest extends to persons who are not only the subjects of the investigation, but those who may have their privacy invaded by having their identities and information about them revealed in connection with an investigation. Based upon the traditional recognition of strong privacy interest in law enforcement records, categorical withholding of information that identifies third

parties in law enforcement records is ordinarily appropriate. As such, I have determined that the privacy interest in the identities of individuals in the records you have requested clearly outweigh any minimal public interest in disclosure of the information. Please note that any private interest you may have in that information does not factor into this determination.

You have a right to appeal the above withholding determination. Should you wish to do so, you must send your appeal and a copy of this letter, within 90 days of the date of this letter, to: Privacy Office, Attn: FOIA Appeals, U.S. Department of Homeland Security, 2707 Martin Luther King Jr. Avenue, SE, Mail Stop 0655, Washington, D.C. 20528-0655, following the procedures outlined in the DHS FOIA regulations at 6 C.F.R. Part 5 § 5.5(e)(2). Your envelope and letter should be marked "FOIA Appeal." Copies of the FOIA and DHS FOIA regulations are available at www.dhs.gov/foia.

Provisions of FOIA allow DHS to charge for processing fees, up to \$25, unless you seek a waiver of fees. In this instance, because the cost is below the \$25 minimum, there is no charge.

You may contact the DHS FOIA Public Liaison at 202-343-1743 for any further assistance and to discuss any aspect of your request. You may also contact OGIS at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, e-mail at ogis@nara.gov; telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769.

If you need to contact our office again about this matter, please refer to 2021-HQFO-00868. This office can be reached at <u>FOIA@HQ.DHS.GOV</u> or call 202-343-1743 or toll free 1-866-431-0486.

Sincerely,

Jimmy Wolfrey

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Senior Director, FOIA Operations & Management

Enclosure: Responsive Documents, 5 pages

0116	U//FOUO	NOC 0593-17: Shooting incident – Las Vegas, NV. Rovd MMC Jabber message about reports of shots fired/active shooter near Excalibur/Luxor/Tropicana hotels in Las Vegas (LVNV). 1012: Rovd MMC Jabber message about unconfirmed reports of an officer down in LVNV. 1012: Rovd MMC Jabber message about possible 'Multiple victims. Sounds like shooter is shooting down onto boulevard from a baticony.' 1013: McCarran Airport called out over DEN that people were running on runway and the airport had closed down. 1013: Rovd MMC IOI; Shooting Reported At Las Vegas Music Festival. 1013: Rovd MMC IOI; Shooting Reported At Las Vegas Music Festival. 1013: NOC State&Local sent an email requesting information to IO. 1013: SWO called MMC for clarification about the time stamps. 1017: WHSR called SWO to ask for updated information. 1018: Rovd MMC Jabber message that people were on McCarran Airport runway. 1019: Rovd MMC Jabber message that people were on McCarran Airport runway. 1019: USNORTHCOM called SWO about an update to the situation. 1014: Rovd MMC Jabber message that LVMPD tweeted a warning about the situation. 1014: Rovd MMC Jabber message that LVMPD tweeted a warning about the situation. 1015: NOC TSA reports that FAA Las Vegas Tower reported active shooter situation at Mandalay Bay Casino rooftop. Open source media reports several people shot attending country music festival. Location is approximately one block from LAS. People are reported as running from the festival onto airport property. A complete ground stop has been initiated. All TSA employees are accounted for. No impact to TSA operations reported. 1015: Rovd RICCS-IC3. National News: LVNV Police are reporting a possible active shooter near the Mandalay Bay Hotel and Casino. IC3 is coordinating with FEMA to obtain further information and updates. 1015: Rovd RICCS-IC3. National News: LVNV Police are reporting a possible active shooter near the Mandalay Bay Hotel and Casino. IC3 is coordinating with FEMA to obtain further information and updates. 1015
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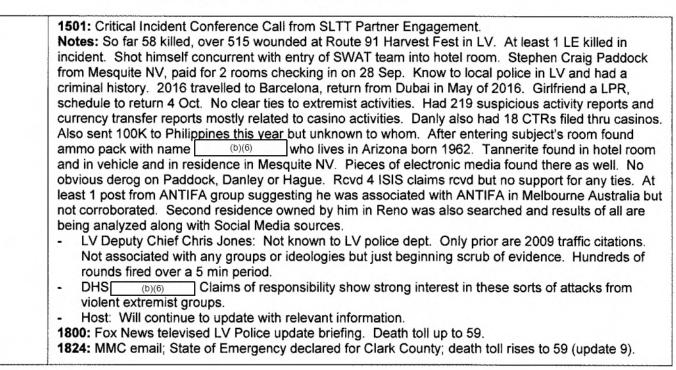
EXTRACT FROM 2 OCTOBER 2017 DHS NOC SWO LOG

	UNCLASSIFIED II FOR OFFICIAL USE ONLY
	0225: NDD spoke with DCOS, Elizabeth Neumann.
	0226: NDD spoke with COS, Chad Wolf.
	0227: NDD called NOC-Director. (b)(6) on BlackBerry. No answer.
	0228: NDD spoke with NOC-Director, (b)(6) at home.
	0228: SWO released Shooting Incident (Initial) - Las Vegas, NV (Awareness)
	0229: MMC Jabber message that one suspect reportedly dead in a Mandalay Bay room.
	0231: IA.Watch released Active Shooter incident inside Mandalay Bay Casino - LVNV.
	0233: SWO spoke with LVPD NOC LNO.
	0233: MMC Jabber message that one LVNV hospital reportedly treating 20 victims with gunshot
	wounds.
	0238: SWO left message with NOC FBI LNO.
	0239: Rcvd JAC Initial Sitrep
	0239: Rcvd MMC Update 1; At Least 20 Reportedly Injured; Flights Reportedly Delayed.
	0239: ASWO spoke with LVPD NOC LNO, there is reportedly one shooter down.
-	0242: NOC State&Local spoke with IO-LV at the Southern Nevada Counterterrorism Center. He stated
1	shooter was killed on the 32 nd floor inside the Mandalay Bay. Unconfirmed reports of possible 35
	victims down.
	0244: MMC Jabber message that Reuters claims two dead, 24 injured.
	0247: SWO spoke with LVPD NOC LNO. Reported that they believed only one shooter, who was
	shooting from the 32 nd floor of the Mandalay Bay Hotel. LVPD SWAT breached the room and the
	suspect was down. One officer was injured, but his condition was unknown. Additionally, the total
	number of victims was unknown.
	0258: MMC Jabber message that 70 victims at local hospitals.
	0302: SWO sent email update to leadership: Shooting Incident – Las Vegas, NV.
	0302: SWO spoke with WHSR and provided update that one shooter was reported down.
	0303: Rcvd MMC Update 2; At Least 2 killed, Up To 70 Reportedly Injured.
	0306: LVPD press conference stated that the suspect was down.
	0308: IA.Watch released Update 1.
	0310: SWO spoke with LVPD NOC LNO. He spoke with LVPD Sgt and Sgt confirmed all previous
	information. All indications point to only one shooter. LVPD updating HSIN.
	0314: NOC.State&Local spoke with IO-LV at the Southern Nevada Counterterrorism Center. He
	confirmed that shooter was dead.
	0315: Local media reported that there were two fatalities and 26 injured.
	0318: Rcvd JAC SITREP UPDATE 001.
	0319: NOC.TSA provided verbal update that airport ground stop has been lifted.
	0320: NOC.TSA provided update on Jabber and via email. Airport has been reopened. Airport property
	has been swept and cleared by LEO. Runway 19/01 will remain closed due to active shooter situation.
	0320: NOC.State&Local spoke with IO-LV at the Southern Nevada Counterterrorism Center. He
	provided suspects name and information.
	0323: Rcvd NOC.TSA Update #2; LVMPD reported shooter was firing from 32 nd floor of Mandalay Bay
	Casino. LVMPD SWAT entered the room and shot the suspect who is deceased. Two fatalities and 24
	injuries were reported. LAS (McCarran) ground stop has been lifted. Arrivals and departures have resumed. LEOs swept West area of airport where individuals had fled with negative results. Individuals
	who fled onto airport property were being bussed by LEOs to an undisclosed location.
11	0332: NOC.State&Local provided one plus information to NOC.ITA.
	0334: MMC Jabber message that FOX reported that there are no more shooters.
	0345: SWO called LVPD NOC LNO about the possible other shooters.
	0349: MMC Jabber mes <u>sage that</u> a local reporter on scene says more than 20 dead.
	0349: ASWO spoke with (b)(7)(C) from USNORTHCOM (b)(7)(C) asked about shooter's motive. ASWO stated that it was unknown at the present time.
	0353: Rcvd MWCOG RICCS Update 3; LVMPD reported that they do not believe there are any
	outstanding shooters. Initial reports of injuries include two deceased, 24 injured, 12 critical. The scene
	i bassariang shooters, initial reports of injuries moldue two deceased, 24 injured, 12 chilical. The stelle

EXTRACT FROM 2 OCTOBER 2017 DHS NOC SWO LOG

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	was still active.
	0426: MMC Jabber message that FOX news interviewed a medic who said he personally pronounced
	15 to 20 dead.
	0429: Clark county Sheriff press conference: Incident started at 0108 ET. Shooter was shooting
	towards Route 91 concert. Police identified shooter on 32nd floor of Mandalay Bay, officers responded
	and engaged the shooter. The shooter is dead. The shooter was identified as a local resident. The
	police are interested in companion (b)(6) The police are interested in two vehicles
	registered to the individuals: (b)(6) Nevada plate (b)(6) and a (b)(6)
	Nevada plate (b)(6) American Red Cross was responding to the police department for family
-	members trying to locate family members. FBI SA, (b)(6); (b)(7)(C) is working with LVMPD on the case.
	The Sheriff did not have a number of total victims. He said that there were 100+ injured and 20+ had
	died. The Sheriff emphasized that there were no other shooters at other resorts and no explosives, only
	SWAT breaching room. There was no known motive. Two police officers were injured, one in critical
	condition, one with minor injuries. Possibly a couple of off-duty officers who were attending the concert
	were injured.
	0437: Rcvd MMC Update 3; At Least 20 Reportedly Dead, 100 Injured; Limited Flight Activity Resumes.
	0440: Rovd email from NOC FBI LNO. Reports are that the suspect rented two rooms at the hotel.
	When LE breached the rooms, they located a large cache of weapons. FBI Las Vegas and local police
	were vetting reports of multiple shooters.
	0442: Rovd email from NOC.TSA; FAA Las Vegas TRACON reported that normal operations had
	resumed. LV TSA reported airport was secure. All individuals had been bussed off airport property.
	TSA operations were unaffected during the incident.
	0451: SWO released Shooting Incident (Update 1) – Las Vegas, NV (Awareness)
-	0451: 3000 released Shooting incident (Opdate 1) – Las Vegas, NV (Awareness)
***************************************	0504: Rcvd MMC Jabber that FOX was reporting at least four people detained.
	0519: LAS (McCarran) on DEN: back to normal operations except for Runway 01/19L due to County
-	mobile operations clearing people from area.
	0522: Rovd MMC Update 4; Authorities Seeking Suspect's Roommate; 4 Reportedly Detained.
-	0531: Rovd email from NCTC requesting names of suspects.
	0550: Royd FEMA SLB.
-	0621: IO update: 36 dead at scene, 22 died at local hospitals; total 58 dead.
	0622: NIC Current Situation Report.
	0641: MMC Update 5.
-	0643: Passed suspect gunman +one data to VA for veteran status.
	0650: FBI LNO update. No motive ATT.
	0733: HHS R9 SPOTREP.
	0850: DHS Press release.
	0906: MMC Update 6.
	0909: Released Awareness (Update 2) report.
	1002: IA Watch Update 3.
	1047: HHS R9 SPOTREP.
	1053: MMC Update 7.
Ì	1137: SWO sent email update to leadership and WHSR.
	1148: IWW Update 3.
	1200: Monitored NCCL Call. Local jurisdictions have the lead for public affairs. DHS is supporting and
	has nothing to report.
	1212: NCCL Conference concluded.
	1212: NGCL Conference concluded. 1210: MMC Update 8.
	1300: HHS R9 SPOTREP.
	1304: Nation JIC NICCL Call Summary.
	1354: Rovd email from LV IO; 58 deceased; 514 transported to local hospitals.
	1439: Royd email from LV IO, so deceased, 514 transported to local hospitals.
-1	1700. NOVA CHICK HOTH LY TO WITH ADVAICA ACTAINS.

EXTRACT FROM 2 OCTOBER 2017 DHS NOC SWO LOG



EXTRACT FROM 3 OCTOBER 2017 DHS NOC SWO LOG

U//FOUO	 3 Oct 0248: SWO released Awareness report (Update 3). 0648: Released FEMA SLB to Phase 1. 1402: Rcvd MMC (Update 10) Authorities uncover additional weapons used to make explosives. ISIS released video claiming attack. 1530: Rcvd S&L Update 4; Casualty count is expected to rise. There are several victims who are brain dead. 1601: Rcvd HHS Operations Order. 1730: Rcvd MMC Update 11; Officials confirm incident "Pre-Planned." 2109: NDD/SWO directed closing this NOC #. Closed.
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