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Description of document: Federal Communications Commission (FCC) Emails about robocalls in the FCC Commissioners' email accounts, Sept 21, 2021 - Dec 14, 2021

Requested date: 14-December-2021

Release date: 17-May-2021

Posted date: 11-July-2022

Source of document: Freedom of Information Act Request
Federal Communications Commission
45 L Street NE
Washington, D.C. 20554
[FOIAonline](#)

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Federal Communications Commission
Washington, D.C. 20554

May 17, 2022

BY ELECTRONIC MAIL

Re: FOIA Control No. 2022-000131

This is a response to your request under the Freedom of Information Act (FOIA) through which you seek "[a] copy of each email containing the word ROBOCALL or the word ROBOCALLS in each email account of each of the following FCC commissioners: Chairwoman Jessica Rosenworcel, Commissioner Brendan Carr, Commissioner Geoffrey Starks, and Commissioner Nathan Simington."¹ Your request has been assigned FOIA Control Number 2022-000131. Your request does not include compilations of news clippings or news articles. The time period applicable to your request is September 21, 2021 to December 14, 2021, the date we received the request.

In response to your request, staff from the Commission's Office of the Managing Director as well as the FCC's Commissioners conducted a search for records in accordance with the parameters described above. These searches yielded approximately 265 records, responsive to your request, of which 65 accompany this response. Some of the records produced herewith contain redactions for the reasons discussed below. The approximately 200 remaining responsive records are being withheld for the reasons discussed below.

We have redacted material pursuant to FOIA Exemption 6, which covers "personnel and medical files and similar files the disclosure of which would constitute a clearly unwarranted invasion of personnel privacy."² The redacted material consists mainly of the names of individuals complaining of unwanted telephone calls. We have also redacted private telephone numbers and email addresses. Additionally, we have redacted private access information associated with a meeting accessible via the Internet and by telephone. Disclosure of this information would tend to subject the affected individuals to unwanted attention and harassment. We find no public interest that would justify releasing this private information.

We have withheld some email chains and redacted others pursuant to the deliberative process privilege encompassed by FOIA Exemption 5, which covers "inter-agency or intra-agency memorandums or letters that would not be available by law to a party other than an

¹ FOIA Control No. 2022-000131 (Submitted via FOIAonline, Dec. 14, 2021).

² 5 U.S.C. § 552(b)(6).

agency in litigation with an agency. . . .”³ To fall within the scope of the deliberative process privilege encompassed by Exemption 5, records must be both pre-decisional, *i.e.*, “[they were] generated before the adoption of an agency policy [*i.e.*, a decision],” and deliberative, *i.e.*, “[they reflect] the give-and-take of the consultative process.”⁴

The records withheld in their entirety or redacted consist of draft versions of orders, press releases, statements, and the high level staff discussions relevant to these drafts. The records also include staff discussion of responses to congressional and press inquiries and to comments in a rulemaking docket, as well as memos and talking points in preparation for meetings and public discussions. Finally, there are high level discussions of policy issues and a proposed event.

Specifically, we note the foreseeable harm that would result in disclosure of the records described above. The disclosure of these records would place an intolerable burden on the operations of the offices of the FCC’s Commissioners and Chairwoman, resulting in a harm to the Commission overall. The Commissioners, Chairwoman, and their senior staff receive a constant stream of the type of deliberative material described above, concerning contentious, high-profile issues such as robocalls, that they must process, review, and comment on. This process would be seriously disrupted if those involved were inhibited in expressing themselves or feared the premature disclosure of their preliminary views, which would be the foreseeable effect of making them subject to disclosure.

Additionally, we have withheld material pursuant to FOIA Exemption 7(A).⁵ That provision applies to “records or information compiled for law enforcement purposes, but only to the extent that the production of such law enforcement records or information. . . (A) could reasonably be expected to interfere with enforcement proceedings.”

We have redacted a discussion among staff members regarding what action would be taken in response to a telephone customer complaint. Disclosure of this discussion would alert the subject of the complaint and others of the Commission’s response to such complaints.

We are required by both the FOIA and the Commission’s own rules to charge requesters certain fees associated with the costs of searching for, reviewing, and duplicating the sought after information.⁶ To calculate the appropriate fee, requesters are classified as: (1) commercial use requesters; (2) educational requesters, non-commercial scientific organizations, or representatives of the news media; or (3) all other requesters.⁷

You have been categorized as an all other requester for purposes of assessing FOIA fees.⁸ As such, you are responsible for the cost of search beyond the first two hours and the cost of

³ 5 U.S.C. § 552(b)(5).

⁴ *Senate of the Commonwealth of Puerto Rico v. U.S. Dep’t of Justice*, 823 F.2d 574, 585 (D.C. Cir. 1987).

⁵ 5 U.S.C. § 552(b)(7)(A).

⁶ *See* 5 U.S.C. § 552(a)(4)(A), 47 CFR § 0.470.

⁷ 47 CFR § 0.470.

⁸ *See* 47 CFR § 0.470(a)(3).

duplication beyond the first 100 pages. As the costs of responding to your request did not exceed this amount, we are not charging you any fees.

If you consider this a denial of your FOIA request, you may seek review by filing an application for review with the Office of General Counsel. An application for review must be *received* by the Commission within 90 calendar days of the date of this letter.⁹ You may file an application for review by mailing the application to the Federal Communications Commission, Office of General Counsel, 45 L St. N.E., Washington, D.C. 20554, or you may file your application for review electronically by emailing it to FOIA-Appeal@fcc.gov. Please caption the envelope (or subject line, if via email) and the application itself a "Review of Freedom of Information Action."

If you would like to discuss this response before filing an application for review to attempt to resolve your dispute without going through the appeal process, you may contact the Commission's FOIA Public Liaison for assistance at:

FOIA Public Liaison
Federal Communications Commission
Office of the Managing Director
Performance Evaluation and Records Management
45 L St N.E.
Washington, D.C., 20554
FOIA-Public-Liaison@fcc.gov

If you are unable to resolve your dispute through the Commission's FOIA Public Liaison, the Office of Government Information Services (OGIS), the Federal FOIA Ombudsman's office, offers mediation services to help resolve disputes between FOIA requesters and Federal agencies. The contact information for OGIS is:

⁹ 47 CFR § 0.461(j); 47 CFR § 1.7 (documents are considered filed with the Commission upon their receipt at the location designated by the Commission).

Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road – OGIS
College Park, MD 20740-6001
202-741-5770
877-684-6448
ogis@nara.gov
<https://www.archives.gov/ogis>

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Santini", written in a cursive style.

Christopher Santini
Senior Counsel
Administrative Law Division
Office of General Counsel

Enclosure

cc:
FCC FOIA Office

From: [United States Veteran](#)
To: ta1626@att.com; john.stankey@att.com
Cc: [Rayna Selin Rogers](#); M357C@att.com; [Stacy Hughes](#); [Patty Rodriguez](#); js9991@att.com; RS4669@att.com; EM357C@att.com; 1283087813@emailff.att-mail.com; piu@doj.ca.gov
Subject: [EXTERNAL]: AT&T Office of President
Date: Friday, September 10, 2021 3:24:29 PM

You don't often get email from (b) (6) [Learn why this is important](#)

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Dear AT&T Inc.

ATT should enforce guidelines that would require all organizations to get consent before sending text messages. I get a lot of unwanted text from sources I do not know. In addition, I get a lot of annoying, unwanted and illegal robocalls - daily, sometimes several times a day. Every number that I had with At&T is registered on the National Do Not Call List. I also have AT&T Mobile Security & Call Protect App, STIR/SHAKEN, AT&T ActiveArmor service however it is not stopping the law from being broken. However, what is ATT doing to report these activities to enforcement agencies to stop these unwanted calls and text? The apps on my phone are suppose to stop spoofing, SMiShing, robocalls, spam, fraud, VoIP hidens - why isn't AT&T tracing these calls back to the source and using law enforcement, local, state and federal enforcement, FBI, CIA, NSA, DOJ to stop these black market, stalker, criminals? I don't have the ability to block these unknown links and when I reply with 'STOP' - the spammers keep sending me text daily and causing malware issues. When I sent the text to 7726 (SPAM) it did not stop the links from being sent to me. In addition, I have MiTM issues and my IP address is always tracked stemming from Texas and Northern California.

May 2016, is when the account was opened. I had to change my number due to VoIP Hiders, Fraudsters, Spoofing, Spammers, Unwanted text, Robocalls (see attached example calls back to back), Cyber Terrorist phishing to access my personal information, Stealing money, Bypassing networks, and Spreading malware. I purchased (b) (6) in April 2021, (b) (6) in April (AT&T rep error) and (b) (6) in April 2021 was my minor son's account which was closed. From April 2021 to September 2021 - I had to block 191 unknown calls and several text were reported to the FTC. I purchased (b) (6) in June 2020 and weeks later started receiving several unwanted texts and calls from foreign countries (e.g +390614080954, +8641139981340) - I had to report and block 300 unknown calls and text. I purchased (b) (6) in January 2020 and weeks later started receiving several unwanted text and calls from foreign countries - I blocked 462 unknown calls and text. I then purchased (b) (6) January 2017. I then purchased (b) (6) in May 2016. When I change my numbers my bank accounts are attacked, closed down due to fraud.

Each time I had to change my number AT&T charged me \$36 however AT&T has done nothing to report these attacks to enforcement agencies to stop these calls and texts. From 2016 to present I have paid a total of \$216+ in billing fees and I have to continuously change my number after only having it for a few months. The criminal activity violates Federal Communications Act 47 U.S. Code § 22 and (PC 653m(a) and (b)) and AT&T is making a lot of money off customers having to change their number. I shouldn't have to pay \$36 each

time my phone number is targeted or sold to the third parties or on the black market.

What is AT&T doing about these illegal actions towards their customers? AT&T customers should receive compensation for damages to their accounts.

Thank you,

(b) (6)

From: [Rebecca Thompson](#)
To: [Adam Cassidy](#); [Erin Boone](#); [Nathan Simington](#)
Cc: [Tramont, Bryan](#); [Heflin, John](#); [Julie Kearney](#)
Subject: [EXTERNAL]: Thanks!
Date: Wednesday, October 13, 2021 10:01:02 AM
Attachments: [Twilio Response to Congressman Butterfield.pdf](#)
[Twilio FCC deck Oct2021 vF .pptx](#)

You don't often get email from rthompson@twilio.com. [Learn why this is important](#)

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Dear Commissioner Simington, Adam & Erin --

It was so nice to meet and chat with you last week about Twilio's policy priorities.

Attached is the slide deck that we reviewed during our meeting in case you have follow-up. As discussed, I'm also attaching the letter from Twilio CEO to Congressman Butterfield regarding foreign interference in election communication. As you can see, Twilio takes trust seriously and we will continue to do everything we can to protect all channels of communication that our customers utilize.

Finally, I've copied [@Julie Kearney](#) to this email. While she doesn't play the violin, at least not that I know of, she has some serious musical talent. I hope you two can connect in LA.

Thanks again. Please let us know if Twilio can help you and your team meet some of your policy goals.

Best,
Rebecca

P.S. Erin, thanks for the pumpkin farm recommendation.

Rebecca Murphy Thompson
Head, NA Communications Policy



MOBILE [2025506054](tel:2025506054)

EMAIL rthompson@twilio.com

TWITTER [@rmtmobile](https://twitter.com/rmtmobile)



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May 21, 2020

The Honorable G. K. Butterfield
U.S. House of Representatives
2080 Rayburn House Office Building
Washington, DC 20515

Dear Congressman Butterfield,

Thank you for your letter expressing your concerns about protecting the 2020 election from foreign interference. At Twilio, we also value the sanctity of the democratic process and believe it is critical that voters trust the communications they receive in general, but especially election communications. We share your concerns about this issue and are pleased to provide information about the safeguards implemented by Twilio and the communications industry to combat foreign interference.

You correctly note that we are living in a digital age, and COVID-19 has propelled the digital transformation forward. Disturbingly, with this innovation also comes bad actors looking to manipulate our democratic process and, potentially, electoral outcomes. We as individuals and as corporate citizens must do everything we can to stop the spread of disinformation by foreign actors regarding our democratic process.

Twilio is a cloud communications provider that enables companies and other organizations to embed communications like text and voice into their applications and websites. While Twilio is in fact a software-based technology company, we utilize a usage-based revenue model and do not monetize the data of our customers or our customers' end users. We do not profit from the use of trends, algorithms, or click-bait material, and we do not amplify user-generated content as social media sites do. Twilio's messaging products allow companies large and small, non-profits, state and local governments, schools, hospitals, and public safety entities to engage with their customers, constituents, students, and patients directly without fear of manipulation or amplification.

We believe that trust is the most important aspect of the cloud. That's why Twilio has joined the industry and its representative organizations, including USTelecom and its Industry Traceback Group, CTIA, and M3WAAG, to foster greater trust in our nation's communications networks. Industry has advanced efforts to properly verify new customers; to begin implementing SHAKEN/STIR to prevent phone number spoofing; to deploy carrier-grade filtering to help eliminate spam; and to enforce a messaging policy that requires consumer consent before

companies can send calls or texts. In fact, Twilio is a signatory to the State Attorneys General anti-robocalls principles, is an executive member of USTelecom's Industry Traceback Group, and contributed to the development of CTIA's and M3WAAG's messaging best practices. Industry's ongoing efforts are helping to restore trust in our communications, and also in our election process.

Twilio takes consumer trust seriously. The efforts outlined above help to protect U.S. voters from foreign disinformation and from receiving unwanted communications -- political or otherwise.

Please let me know if you need additional information. My team and I will be pleased to answer any further questions.

Sincerely,

Jeff Lawson





About Twilio

- World's leading **enterprise** cloud communications and customer engagement company.
- Enables enterprises of all sizes and across all industry sectors to reinvent how they **engage** with their customers.
- Allows **software developers to embed** voice, text, chat, email, and video into web, desktop, and mobile apps so they can communicate more efficiently and effectively.
- More than **5,500 employees** in 29 offices across the U.S. and globally.
- In 2020, powered more than **1 trillion** annualized interactions for **235,000 customers** in over 80 countries.
- Twilio's software solutions have helped healthcare organizations, and state and local governments with rapid scaling of vaccine distribution, screening outreach, contact tracing, and other key responses to the **COVID-19** pandemic.
- Power countless **remote** learning, work and healthcare use cases.
- **Global Telecom Team** overview.

Twilio at a Glance

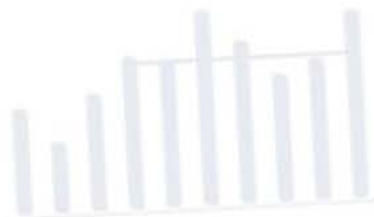
220,000+
Active Customer Accounts

4,500+
Employees and Counting



10 million+
Developers Building Customer
Engagement Solutions on Twilio

1 trillion
Human Interactions
Powered Annually



29
Offices Globally



Powering Communications
in **180+** Countries



180,000+
Production Deployments





Twilio's Origin



Jeff Lawson, Twilio's CEO, has been coding, creating and building since he was a young man. As a consummate entrepreneur, Jeff helped to create three companies, the first while he was still in college.

- Jeff became the first CTO of StubHub, a live-event ticket exchange platform. During his tenure, Jeff realized how hard it was for customers to communicate with each other without revealing private information. And the idea of Twilio was born.
- Twilio removes the complexities of navigating complicated telecommunications networks, allowing software developers to do what they do best - innovate and iterate.
- With help from the digital transformation, Twilio is growing into one of the most widely used customer engagement platforms.



Twilio's Customer Base

Industries supported by Twilio include

- Advertising and marketing
- Education
- Financial Services
- Government and Public Sector
- Healthcare
- High Tech
- Media and Entertainment
- Nonprofit
- Professional Services
- Real Estate
- Retail and E-Commerce
- Social Media and Messaging
- Telecom
- Transportation and Logistics
- Travel and Hospitality

Twilio-enabled platforms

- Support authentication and protecting data privacy
- Connect the sharing economy
- Facilitate delivery notifications and enhanced customer service
- Modernize emergency dispatch systems
- Improve telehealth through stable video chats and appointment communications



Twilio's Customers

| Financial Services | Travel and Hospitality | Technology | Retail | Real Estate |
|---|---|--|---|---|
|  | Uber |  |  | REDFIN |
| Morgan Stanley |  |  | MARKS & SPENCER |  |
|  |  | HubSpot |  |  |
|  |  |  |  |  |
|  |  |  | NORDSTROM |  |



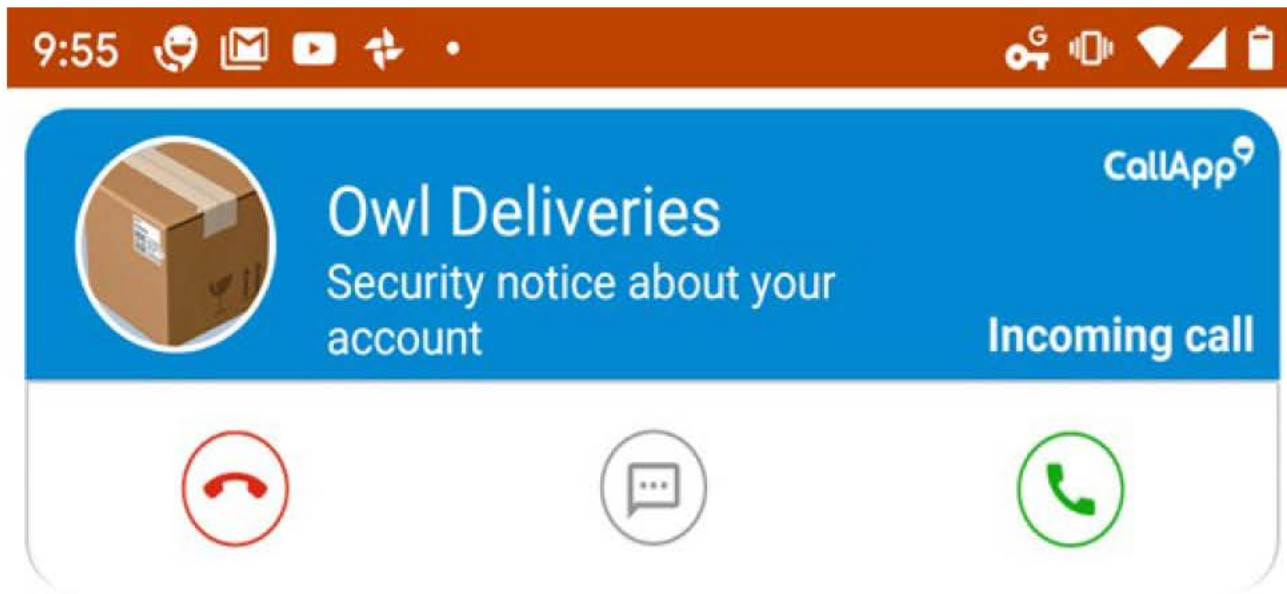
Trusted, Wanted, and Secure Communications

Twilio is working hard to restore trust in the public switched telephone network and stop robocalls.

- **Verified by Twilio.** Verified by Twilio is a program that allows Twilio to authenticate 100% of calls (full compliance with STIR/SHAKEN as of June 10, 2021).
- **TrustHub.** TrustHub enables customers to create an identity with Twilio which can be used to secure STIR/SHAKEN attestation and Twilio's Branded Calls. We ask our customers to provide certain information, including business name, a real HQ address, an authorized representative, their Business Identification Numbers, and more. This information is gathered in a Business Profile. Twilio has the final word as to whether a customer is authorized or not.
- **Branded Calls.** Increases in robocalls and fraudulent phone-based scams create challenges for businesses trying to contact their consumers. Twilio's branded calls API helps identify a business as legitimate and wanted so customers will answer the call.



Trusted, Wanted, and Secure Communications





Trusted Industry Affiliations

- Board member of Alliance for Telecommunications Industry Solutions (ATIS) and co-chair of its Robocalling and Communication ID Spoofing group.
- Board member of USTelecom and co-chair of the blocking and labeling working group.
- Executive Committee and Steering Committee Member of the Industry Traceback Group.
- Signed and continue to implement the State AG Anti-robocall agreement.
- Participant in Toll Free Traffic Pumping Traceback Group led by SOMOS
- Active member in Communications Fraud Control Council.
- Long time contributor to the Messaging, Malware, and Mobile Anti-Abuse Working Group (M³AAWG).



Efforts to Stop Spam

In addition to the KYC and other customer vetting, Twilio employs Adaptive Mobile for monitoring and filter, when legally capable.

- **TCPA/TSR.** Twilio actively educates and enforces compliance with TCPA and the Telecommunications Sale Rule (TSR).
 - Opt-In: Beyond communications subject to TCPA, Twilio requires all customers to acquire opt-in consent from their customers before sending calls or texts.
- **CAN-SPAM.** Twilio also educates our customers on how to comply with CAN-SPAM when sending commercial email.
- **ECPA and CIPA.** Both Title I of ECPA (the federal Wiretap Act), and the California Invasion of Privacy Act generally prohibit the interception of electronic communications, unless an exception applies. Unfortunately, neither statute permits an exception based on the purpose of the interception or monitoring, and to remain in compliance with the statutory language, each would require the express consent to the content-based filtering and its purposes by both parties to the communications.

COVID-19 Efforts



Project Big Shot

- Goal of One Billion people worldwide to receive trusted COVID-19 communications powered by Twilio.
- \$11 million in new grants and product credits for initiatives supporting equitable access and education to at-risk and underserved communities.
- Over 450 Federal, State and Local Governments, Health Services, Educational Institutions, NGOs and Nonprofits rely on Twilio for COVID-19 communication.
- \$1 million in product credits for COVID-19 use cases.
- Usage in over 180 countries, representing 97% of the global population for COVID-19 response initiatives.
- [North Carolina Department of Health and Human Services](#) utilizes Twilio Messaging for contact tracing capabilities, especially in rural areas.
- [St. Luke's University Health Network](#) built St. Luke's ShotLine in two weeks using Twilio's platform. Shot-Line allows for full automation of COVID-19 vaccine scheduling via voice to make it quick and easy for patients to get vaccinated in English or Spanish.



Social Impact

- **Twilio.org** is the social impact arm of Twilio.
- From the American Red Cross to the Norwegian Refugee Council, Twilio.org empowers more than **6,000 organizations** to respond to crises, provide life-changing resources, and inspire action with Twilio technology, helping 266 million people a year.
- Since our founding, Twilio.org has provided **\$57 million** in grants, donations, product credits, and discounts to social impact organizations.
- Through our signature employee impact program, **WePledge 1%**, we have mobilized over 52 percent of our employees to make a personal impact by participating in giving and volunteering programs.



Improving Lives Through Twilio.org

PRODUCT

266M

people helped
by social impact
organizations
using Twilio

6,073

social impact
organizations
using Twilio to
do good

CAPITAL

\$32M

in grants, product
credits, and discounts
provided to impact
organizations

\$57M

in all time
grants, product
credits, and discounts
provided to impact
organizations

PEOPLE

7,871

hours volunteered
by Twilio employees
through WePledge 1%

\$1.1M

donated
to charitable causes
by Twilio employees



Diversity, Equity & Inclusion

- *Build diverse teams* We must dismantle barriers and address the opportunity gap. Twilio has instituted an internal recruitment initiative (the “Inclusion Rule”) to ensure that a diverse slate of candidates reaches the onsite stage of the interview process.
- *Create equitable experiences*
 - Twilio’s innovative Hatch program provides engineering apprenticeships, supporting candidates from underrepresented and non-traditional backgrounds in launching tech careers.
 - Twilio’s RiseUp program, a 12-month targeted development program for aspiring leaders to increase retention and support the growth of Black and Latinx Twilio team members into leadership roles across the business.
- *Cultivate inclusive environments* Every Twilio plays a role in fostering an environment that is psychologically safe and inclusive. This is a significant responsibility for managers and leaders, who hold influence and power, driving education and engagement opportunities to activate inclusive leadership behaviors throughout the company.



Diversity, Equity & Inclusion - Attracting Diverse Talent

Twilio has worked to improve outreach to diverse candidates, including targeting alumni/ae from women's associations, African American Fraternities and Sororities, LGBTQ alumni associations, Multicultural Greek organizations, HBCUs, and ROTC programs.

University Engagement

- Twilio's talent team focuses on recruiting from universities that have better than average representations of Black, Hispanic, and Female talent. Twilio partnered in 2019 with "HBCU 20X20" to drive more intentional investment on 5 HBCU campuses, increasing the pipeline of HBCU talent into Twilio.
- In addition, Twilio is increasing our HSI investment. We planned to add three HSIs to our 'Presence' school list in an effort to build long term relationships and a pipeline of HSI talent as well.



Twilio Recognition

- In the past three years, Twilio has been named:
 - **One of the 100 Best Companies to Work For in America**, by Fortune
 - **Best Place to Work for Diversity**, by Fortune
 - Employees noted that diversity is a unique positive point for the company. It is in Twilio's DNA and creates a favorable environment to think differently about everything.
 - **Most JUST Companies**, by Forbes and JUST Capital, an independent nonprofit that ranks corporations on how they perform on the public's priorities.
 - Twilio ranked 9 out of 52 software companies and 77 out of 1,000 of the largest publicly traded companies in areas that matter most to the American people
 - Twilio was recognized for providing a diverse and inclusive workplace with equal opportunities for employees, protecting customer privacy, and creating quality jobs



Thank you!

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: 'There's no silver bullet': What's being done to crack down on robocalls? – WSOC TV
Date: Monday, November 15, 2021 8:37:58 PM

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<https://www.wsoctv.com/news/local/i-dont-know-what-do-whats-being-done-crack-down-robocalls/RSCQCVIZ2FG2VNGKICX4W5BMNI/> What do you think? About 20 plus years untold silver bullet phone innovation invention at FTC that brakes this mold? Automatically screening out non priority callers and text messages from any access of owners devices. Automatically separating bad actors from good ones. FTC 98 BLT 739 Caller ID Screener automatically breaks this mold.

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Action re US Govt impersonation scams
Date: Tuesday, October 19, 2021 5:06:46 PM

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Dear Ms. Rosenworcel,

Congratulations on your post at the FCC. I genuinely hope that in your tenure at the helm you will use the full power of your office to improve the lives of Americans.

I know you have placed battling robocalls and scammers on your agenda.

As a frustrated New Jerseyan dealing with these calls all the time, I have undertaken to try to fight them on a small scale by engaging, recording, and reporting these calls to the telcom providers (such as Onvoy, Bandwidth, Textnow, etc). While it is true that some of these providers do take action when prompted, the whack-a-mole approach is hopeless on a small scale.

I share your belief that if the providers were motivated or mandated to do so, it would be possible for them to prevent these abuses before they victimize our vulnerable or elderly Americans.

With your permission I wish to share with you just a sample of the calls that I alone have received in the recent past. I am attaching these recording just in case they can be of any use, and to help promote awareness of the situation.

If there is anything I can do to be of assistance in this effort, I would be glad to do so.

Best wishes,

(b) (6)

-  [1. \[Incoming\] +1 646-508-6935 \(+16465086935\). 2...](#)
-  [8482568097 Spam Texts Out Of Hand.jpg](#)
-  [\[Incoming\] +1 727-955-0086 \(+17279550086\). 19 Q...](#)
-  [rec_Callcentric_14058508771_14058508771@210608_...](#)
-  [SEXUAL THREATS \[\(208\) 926-3463\] \[2089263463\] 20...](#)



[Swearing CC Scammer\[+1 209-477-7035\] \[+12094777...](#)



[Swearing credit card Scammer calls me back \[+1...](#)

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: CALLER ID SCREENER | Devpost
Date: Thursday, September 23, 2021 6:17:36 AM

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<https://devpost.com/software/caller-id-screener-mtn59s>. 20 plus years untold silver bullet phone invention to stopping robocalls and text messages from disturbing or irritating American phone consumers with unwanted robocalls and now trending unwanted text messages. The American phone Consumers are demanding all stop robocall and now trending text messages phone innovation inventions tools be put on the table. That's where #1 20 plus years untold phone invention Caller ID Screener comes in at automatically Screening out non priority Callers and Text Messages from any access of owners devices. Yet Bell Atlantic now Verizon and others banding together hiding their origin's when it comes to phone invention that automatically letting American phone Consumers protecting it's own privacy and securing data information from hackers,robocalls and now trending unwanted text messages. Thank you I hope you take a hard stern look at original phone invention Caller ID Screener and Bell Atlantic now Verizon phone invention Unique Caller ID Screener and determine who's hiding their origin's when it comes to phone invention that automatically letting American phone Consumers protect it's own privacy and securing data information details on phone devices from hackers,robocalls and trending unwanted text messages.

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Caller ID Screener | FTC Robocall Challenge
Date: Sunday, September 26, 2021 4:17:13 PM

CAUTION: This email originated from outside of the Federal Communications Commission. Do not click on links or open attachments unless you recognize the sender and trust the content to be safe. If you suspect this is a phishing attempt, please use the 'Report Message' feature in Microsoft Outlook or forward the email to the NSOC.

<https://robocall.devpost.com/submissions/11981-caller-id-screener>.

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Democrats ask FTC to fix data privacy "crisis"
Date: Tuesday, September 21, 2021 3:07:50 PM

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<https://thehill.com/policy/technology/573065-democrats-ask-ftc-to-fix-data-privacy-crisis>.

What about 20 plus years untold storyline behind Bell Atlantic now Verizon and others Big Telecom and Tech companies banding together hiding their origin's when it comes to invention that automatically letting American phone Consumers protect and securing it's own privacy and data information details on phone devices? The Federal Trade Commission stop robocall challenge Submission 98-BLT-739 Caller ID Screener double edged sword innovation is a game changer.

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Fwd: Status of my filing to eliminate spoofing
Date: Thursday, October 21, 2021 8:16:48 PM

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Dear Ms. Rosenworcel,

Congratulations on your attainment of the Chair, even if it is currently acting. Perhaps your people will be more responsive than they were under Mr. Pai. I never received a response to the filing I made in 2017 which outlined the only way to stop spoofing by robocallers. There also was no reply to the letter I am forwarding to you. I am happy to hear that the FCC is ready to ask the carriers to do exactly what my filing outlined. I am curious as to why it took four years to enact what was already in a filing (number below) and two years later my offer to participate in the task force that finally recommended it. I'm wondering if my proposal was even considered or known to exist by the task force.

I would appreciate knowing if you, personally, have read this email, in which case I thank you and hope to meet you one day.

Many thanks,

(b) (6)

----- Forwarded message -----

From: (b) (6)
Date: Fri, Sep 1, 2017 at 7:58 PM
Subject: Status of my filing to eliminate spoofing
To: <ajit.pai@fcc.org>

September 1, 2017

To: Mr. Ajit Pai, Chairman, FCC

From: (b) (6)

Re: Filing ID 60001299877 Inbox 1.401 September 22, 3015

Dear Mr. Pai,

Two years ago I made a filing with the FCC regarding a solution for the problem of Caller ID spoofing by Robocallers. I have not had the courtesy of a reply on the status of my filing. I utilize NoMoRobo, which is quite effective in screening for and handling most robocalls. My telephone numbers have been on the Do Not Call list for a long time, and renewed as necessary. However, I receive at least two robocalls a week from "account services" or "credit card services" with spoofed caller IDs.

The solution in my filing would stop spoofing, at least when the carrier is under the jurisdiction of the USA FCC. I realize that these nefarious callers could still utilize "off shore" carriers, but it would make life more difficult for them.

I am now retired, but in 1980 I was one of the Bell System Network experts who guided the development of the ISDN, which, in its evolution, the robocallers are using for their spoofing. I understand that the FCC has organized a task force to deal with the spoofing issue. I would like to know if my solution was considered by that group at all. Also, I would like to offer my services to the FCC as a contributor to, or member of the task force at your pleasure.

I will appreciate it if you will forward my request to the appropriate person in the FCC and make sure that they let me know the status or disposition of my filing.

Thank you,

(b) (6)

--

You have succeeded in life when all you really want is only what you really need.

(b) (6)

Phoenixville, PA

Fair winds for kites and sails!

--

You have succeeded in life when all you really want is only what you really need.

(b) (6)

Phoenixville, PA

Fair winds for kites and sails!

From: (b) (6)
To: Legal Case: Jessica Rosenworcel
Subject: [EXTERNAL]: Re: FW: Case (b) (6) : Scammer [ref:_00DF04z7m._5001Y1YAnFs:ref]
Date: Tuesday, August 31, 2021 7:18:01 PM

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Mrs Rosenworcel I wanted to make you aware of this communication.

Onvoy Legal, Today I received another east Indian scammer representing themselves as being from the US government / Medicaid. The call was from CID 808-300-0130 to my Verizon cell phone (b) (6).

As you are aware I report scammers to their phone company when I know who it is and I have time. In my experience a disproportionate number of these scam calls and robocalls come from people utilizing your services. I believe from my experience that your company has a systemic problem. I am hopeful that the FCC can create a watchlist for trouble telecoms.

On Thu, Apr 29, 2021 at 12:08 PM Legal Case <legal@inteliquent.com> wrote:

Thank you for contacting Onvoy, LLC d/b/a Inteliquent ("Inteliquent") concerning this issue. Inteliquent is primarily a wholesale provider of telecommunications services to other carriers, re-sellers and service providers. As a wholesale provider of services, Inteliquent does not have information on file regarding end users of telephone numbers.

In this case, however, our service provider customer has authorized us to provide its contact information in response to a concern regarding one of their numbers.

The telephone number in question is assigned to Teli Communications, LLC. You may contact Teli Communications, LLC for assistance in this matter via email at noc@teli.net.

Regards,
Inteliquent

----- Original Message -----

From: Report Abuse Case noreply@inteliquent.com

Sent: 4/29/2021 12:51 PM

To: (b) (6)

Subject: Case (b) (6) : Scammer

[Inline image URL :

<https://inteliquent.my.salesforce.com/servlet/servlet.ImageServer?id=0152A000008Suxl&oid=00DF00000004z7m>]

Thank you for notifying us.

We understand and share your frustration. Fraud, abuse, and unwanted calls are unacceptable and we take all such reports seriously. Our goal is to uphold the highest ethical standard and to protect the integrity of our industry. Inteliquent was a member of the Federal Communications Commission's task force to combat fraud and robocalling and we are an active member of the working groups resulting from that task force.

As background, Inteliquent and its subsidiaries provide telecommunications "interconnection" services to other service providers. What that means is that we don't provide phone service to end users or make calls ourselves. We are not a telemarketer. Instead, we carry phone calls between virtually every major and regional carrier in the United States. You can think of us as a bridge between the networks of other carriers and VoIP phone providers.

Since Inteliquent does not provide service to end users, in most cases, when we receive an abuse report about a number, we must notify a downstream customer (who may have originated the call) and they must investigate the report. We will promptly investigate your submission and, if we have a relationship with the service provider who appears to have originated the call, open a trouble ticket with that provider in order to have them take appropriate action. This does take a little bit of time, but rest assured, if we are able help stop the unwanted calls you are receiving, we will do so.

In some cases, our customers will discover that the calling number has been "spoofed." Caller ID spoofing occurs when the caller falsifies the information that appears on your caller id in order to hide the number that actually made the call. More information from the Federal Trade Commission about Caller ID spoofing can be found at this link:

<https://www.consumer.ftc.gov/blog/2016/05/scammers-can-fake-caller-id-info>.

If you need additional information about stopping unwanted calls, the Federal Trade Commission (www.ftc.gov) and Federal Communications Commission (www.fcc.gov) have both posted information and tips on their websites to help consumers including information about call blockers, the national Do Not Call Registry (www.donotcall.gov) and how to report numbers associated with scam calls.

Finally, we urge you to contact your local law enforcement agency for assistance if you receive fraudulent, abusive or threatening communications.

Case Number:

(b) (6)

Created Date:

4/29/2021

| | |
|---------------------------------------|--|
| Name: | Sean |
| E-mail Address: | (b) (6) |
| Phone Number Subject to Complaint: | (605) 569-5138 |
| Phone Number that received Call/Text: | (b) (6) |
| Date/Time of Harassing Call/Text: | |
| Case Subject: | Scammer |
| Case Description: | Scammer trying to obtain my ssi number and my credit card number. I gave them the fake name James Buchanan and they verified my fake 9 digit SSI number (the first 9 digits of Pi) and my chase credit card number. I dont have a chase credit card. |



ref:_00DF04z7m._5001Y1YAnFs:ref

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(b) (6)

From: (b) (6)
To: Legal Case: Jessica Rosenworcel
Subject: [EXTERNAL]: Re: FW: Case (b) (6) Scammer [ref:_00DF04z7m._5001Y1YAnFs:ref]
Date: Wednesday, September 1, 2021 10:38:21 PM

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I am following up. Have you had a chance to validate my complaint?

Most other carriers within a few hours confirm they have researched and disconnected the scammers number.

What is your company's policy?

On Tue, Aug 31, 2021, 5:17 PM (b) (6) > wrote:
Mrs Rosenworcel I wanted to make you aware of this communication.

Onvoy Legal, Today I received another east Indian scammer representing themselves as being from the US government / Medicaid. The call was from CID 808-300-0130 to my Verizon cell phone (b) (6)

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Regards,
Inteliquent

----- Original Message -----

From: Report Abuse Case noreply@inteliquent.com
Sent: 4/29/2021 12:51 PM

To: sbetts317@gmail.com

Subject: Case (b) (6): Scammer

[Inline image URL :

[https://inteliquent.my.salesforce.com/servlet/servlet.ImageServer?id=0152A000008Suxl&oid=00DF00000004z7m\]](https://inteliquent.my.salesforce.com/servlet/servlet.ImageServer?id=0152A000008Suxl&oid=00DF00000004z7m)

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We understand and share your frustration. Fraud, abuse, and unwanted calls are unacceptable and we take all such reports seriously. Our goal is to uphold the highest ethical standard and to protect the integrity of our industry. Inteliquent was a member of the Federal Communications Commission's task force to combat fraud and robocalling and we are an active member of the working groups resulting from that task force.

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<https://www.consumer.ftc.gov/blog/2016/05/scammers-can-fake-caller-id-info>.

If you need additional information about stopping unwanted calls, the Federal Trade Commission (www.ftc.gov) and Federal Communications Commission (www.fcc.gov) have both posted information and tips on their websites to help consumers including information about call blockers, the national Do Not Call Registry (www.donotcall.gov) and how to report numbers associated with scam calls.

Finally, we urge you to contact your local law enforcement agency for assistance if you receive fraudulent, abusive or threatening communications.

| | |
|---------------------------------------|--|
| Case Number: | (b) (6) |
| Created Date: | 4/29/2021 |
| Name: | Sean |
| E-mail Address: | (b) (6) |
| Phone Number Subject to Complaint: | (605) 569-5138 |
| Phone Number that received Call/Text: | (b) (6) |
| Date/Time of Harassing Call/Text: | |
| Case Subject: | Scammer |
| Case Description: | Scammer trying to obtain my ssi number and my credit card number. I gave them the fake name James Buchanan and they verified my fake 9 digit SSI number (the first 9 digits of Pi) and my chase credit card number. I dont have a chase credit card. |



ref:_00DF04z7m._5001Y1YAnFs:ref

--
(b) (6)

From: (b) (6)
To: Repair
Cc: administrator@scammerblaster.com; mike.o.rielly@fcc.gov; traceback@ustelecom.org; info@cisas.org.uk; traceback-notice@ustelecom.org; kev2260@outlook.com; (b) (6); verizon.robo.call@verizon.com; jason@banker1.com; (b) (6); ibercu@ustelecom.org; regina.echols@inteliquent.com; noc@vovoy.com; ssaboo@att.net; reply@ustelecom.org; penny.stanley@inteliquent.com; Geoffrey Starks; patricia.scott@inteliquent.com; (b) (6); phalley@ustelecom.org; Brendan Carr; jthompson@ustelecom.org; mary.hochheimer@inteliquent.com; Jessica.Rosenworcel; Kristi.Thompson; surendra.saboo@inteliquent.com; stacy.graham@inteliquent.com; support@sinch.com; ajit.pai@fcc.gov; ibarlow@ftc.gov; noc@inteliquent.com; rlane1000@yahoo.com; jevans1@ftc.gov; (b) (6); ssaboo@inteliquent.com; rweathers@lee-associates.com; wcurrie@ustelecom.org
Subject: [EXTERNAL]: Re: Inteliquent Support Case # (b) (6) - Re: FBI Scam Call | Verizon Ticket # (b) (6) [ref: _00D [ref: _00D3067mL_500231TqTt:ref]
Date: Friday, September 24, 2021 11:47:05 AM

You don't often get email from (b) (6). [Learn why this is important](#)

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What is an "official report"? The link you provided is not working. I know this because the scammers phone lines are still working 48 hours later.

Or is it possible that the line is turned off? Then the scammer creates a new account ordering up the exact same phone number to continue the scam? If this is happening, what do you think of allowing phone numbers that are disconnected due to scammers to not be available for 48 hours or even better yet a few weeks.

I think we need to create an anatomy of the most common scam setups. Scammers prey on the most vulnerable people in our society. If we work together, we can stop these time-wasting scammers.

"Because of the steady drumbeat of unwanted automated calls to cell phones, and the rising—and sometimes dangerous—nature of the scams made through these calls, **the nation's telephone system has already suffered a loss of trust.** The TCPA's prohibition against making automated calls to cell phones is an essential tool to combat unwanted robocalls that would threaten to overwhelm American consumers and the nation's telephone system if the limits imposed on these calls by the TCPA were removed. Providers are working together and with the government to restore that trust and reinvigorate this essential communication tool in the U.S. marketplace. Eliminating this provision in the TCPA would move in the opposite direction and could seriously undermine the cell phone system as a meaningful way for people to communicate. Amici urge that no matter how the Court resolves the specific question in this case regarding the constitutionality of the government debt exemption to the TCPA, it should not undermine the basic premise that the TCPA's general prohibition on unconsented to calls to cellular phones, subject to the power of the FCC to authorize narrow exceptions to this prohibition, serves a vital national interest."

Reference https://www.supremecourt.gov/DocketPDF/19/19-631/134702/20200302174541885_Amicus%20Brief%20NCLC%20%20Verizon%20%20%20CFA.pdf

On Fri, Sep 24, 2021 at 8:29 AM Repair <repair@voyant.com> wrote:

Greetings,

Thank you for contacting us. We are committed to ending these types of calls and texts, but there is nothing we can do over the phone or without an official report. Please fill out a report at our website <https://www.inteliquent.com/legal/> and scroll down to the "Report Unwanted Calls & Texts" section to fill out the report. The link is also right at the very bottom of our website in a link that says "Report Unwanted Calls & Texts".

Thank you,

Inteliquent/Voyant NOC

----- Original Message -----

From: Inteliquent Support [reply@inteliquent.com]

Sent: 9/23/2021, 6:36 PM

To: administrator@scammerblaster.com

Cc: mike.o.rielly@fcc.gov; traceback@ustelecom.org; info@cisas.org.uk; traceback-notice@ustelecom.org;

key2260@outlook.com; (b) (6); verizon robocall@verizon.com; jason@bankerj.com;
(b) (6); jbercu@ustelecom.org; regina.echols@inteliquent.com; noc@onvoy.com; ssaboo@att.net;
reply@ustelecom.org; penny.stanley@inteliquent.com; geoffrey.starks@fcc.gov; patricia.scott@inteliquent.com;
(b) (6); phalley@ustelecom.org; brendan.carr@fcc.gov; jthompson@ustelecom.org;
mary.hochheimer@inteliquent.com; (b) (6); jessica.rosenworcel@fcc.gov; kristi.thompson@fcc.gov;
surendra.saboo@inteliquent.com; stacy.graham@inteliquent.com; support@sinch.com; ajit.pai@fcc.gov; ibarlow@ftc.gov;
noc@inteliquent.com; rlane1000@yahoo.com; jevans1@ftc.gov; (b) (6); ssaboo@inteliquent.com;
rweathers@lee-associates.com; wcurrie@ustelecom.org

Subject: Inteliquent Support Case # (b) (6) - Re: FBI Scam Call | Verizon Ticket # (b) (6) []

Case Number: # (b) (6)

Subject: Re: FBI Scam Call | Verizon Ticket # (b) (6)

Dear Customer,

Thank you for contacting Inteliquent. We have opened Case# (b) (6) to track your request.

Emailed requests are handled during business hours only. Our normal hours of operation are Monday through Friday, 6 AM to 8 PM and Saturday, 10 AM to 8 PM Mountain Time.

Please be advised that all emergency, urgent, or after-hours service down requests should be called into our support center at (866) 629-8200. Our escalation list can be referenced on our webpage at: <https://www.inteliquent.com/support/>. To expedite your call, we ask that you reference the case number shown in the subject line of this e-mail.

For future correspondence on this ticket, please respond to this email or maintain the reference ID posted in the subject line and at the bottom of this email.

Thank you,
Inteliquent

Please Note: When reporting service trouble it is important to include specific examples. This significantly reduces the time it takes to resolve your case. Providing examples is as simple as including the following details:

Calling Party Number (originating):
Called Party Number (terminating):
Date/Time of Call (include time zone):
Description of Issue:

These details are essential to allow us to diagnose and correct issues. Please gather and report this information for all call quality/call completion difficulties as soon as possible.

Customer Reported Description: Hello Verizon,

Just a heads up regarding TN 2063385669 reported below. This phone number remains active and Onvoy REFUSES to shut the scammer down, even when evidence is presented.

Please note the attached audio recording proof. In the audio recording, the scammer claims to be the FBI and right out to make outrageous claims to a member of my team, designed to create fear and intimidation within a potential victim. Even if you cannot reach the scammer on the phone, his voicemail makes the claim that he's the "Federal Bureau of Investigation FBI".

As previously reported, this scammer has contacted me 3 times previously, and this phone number has been reported directly to Onvoy dozens of times, but with no effect:

SCAM CALL FROM: 2063385669 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 21 @ 5:42, 5:45, 5:48 AM EST

EVERYONE READING THIS: In some recent tests I have been studying and documenting how when we hijack scammer phone systems to call and annoy various departments at Onvoy, they take quick and decisive action when the calls bother *THEM*! However, when scam calls from their network

bother the rest of America their response time is directly the opposite.

Sincerely,

ScammerBlaster Administrator

https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QlBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=UWvvhW0Y-a6XcVfe5jdC50B__et6AC7KqilVv_-6ZnKA&e=

Follow us on Twitter: https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com__scammerblaster&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QlBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=bOVSWmncoKL42CwcLTZe0K8uRsQi-2Bl4DRnxAfUp-E&e=

On Tue, Sep 21, 2021 at 2:29 PM <verizon robocall@verizon.com> wrote:

> Good afternoon,
>
>
>
>
>
> Thank you for contacting the Verizon Robocall Team. We have located the
> call examples below, and have sent them upstream.
>
>
>
>
> Please allow up to 48hrs for this traffic to stop, and let us know if you
> receive new calls after this time frame.
>
>
>
>
> Regards,
>
>
>
> Monica
>
> Verizon Robocall Team
>
>
>
> *From:* ScammerBlaster [mailto:administrator@scammerblaster.com]
> *Sent:* Tuesday, September 21, 2021 12:24 PM
> *To:* Verizon Robocall <verizon robocall@one.verizon.com>
> *Subject:* FBI Scam Call
>
>
>
> Hello Verizon!!
>
>
>
> *SCAM CALL FROM:* 2063385669 (ONVOY!)
>
> *To my personal cell:* 3045336326
> *Date and Time:* September 21 @ 5:42, 5:45, 5:48 AM EST
>

> *Scam Type: * This caller claims to be from the FBI and that I'm going to
> be under arrest unless I pay for certain bogus fees with gift cards.
>
> *PLEASE NOTE: * I have reported this directly to Onvoy many times now but
> they refuse to disconnect this scammer's phone system, unfortunately. Even
> in the scammer's voicemail you can hear him claim to be an officer with the
> FBI.
>
>
>
> Thanks for your help.
>
>
>
> Sincerely,
>
> ScammerBlaster Administrator
> https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YTMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=UWvbwW0Y-a6XcVfe5jdC50B_et6AC7KqilVv-6ZnKA&e=
>
> <[https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YTMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=bOVSWmncoKL42CwcLTZe0K8uRsQi-2B14DRnxAfUp-E&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwMFaQ&c=udBTRvFvXC5Dhgg7UHpJlPps3mZ3LRxpb6__0PomBTQ&r=ac8LzGqf-Q7W59JE0DNI8vw02_txkMOL24sFBg3cw18&m=Sa-Tw0eqrm_Beh5axsSFBxqAc-bwgd1e622ggdoFGHE&s=6EaBjPg7RU8_R5p_fitrspryHCiir5lRmz5GifDy6N7M&e=>https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwMFaQ&c=udBTRvFvXC5Dhgg7UHpJlPps3mZ3LRxpb6__0PomBTQ&r=ac8LzGqf-Q7W59JE0DNI8vw02_txkMOL24sFBg3cw18&m=Sa-Tw0eqrm_Beh5axsSFBxqAc-bwgd1e622ggdoFGHE&s=6EaBjPg7RU8_R5p_fitrspryHCiir5lRmz5GifDy6N7M&e=>
>
> Follow us on Twitter: <a href=)
> <[Inteliquent Support Center
1-866-629-8200 • \[support@inteliquent.com\]\(mailto:support@inteliquent.com\)
ref:_00D3067mL_5002J1TqTtl ref](https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwMFaQ&c=udBTRvFvXC5Dhgg7UHpJlPps3mZ3LRxpb6__0PomBTQ&r=ac8LzGqf-Q7W59JE0DNI8vw02_txkMOL24sFBg3cw18&m=Sa-Tw0eqrm_Beh5axsSFBxqAc-bwgd1e622ggdoFGHE&s=gJLb-HKBlk2sj5bEZ6bWfML_GCXpJ_E3hpZBR3CIL_ZU&e=>https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwMFaQ&c=udBTRvFvXC5Dhgg7UHpJlPps3mZ3LRxpb6__0PomBTQ&r=ac8LzGqf-Q7W59JE0DNI8vw02_txkMOL24sFBg3cw18&m=Sa-Tw0eqrm_Beh5axsSFBxqAc-bwgd1e622ggdoFGHE&s=gJLb-HKBlk2sj5bEZ6bWfML_GCXpJ_E3hpZBR3CIL_ZU&e=>
></p></div><div data-bbox=)

--
(b) (6)

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Re: Status of my filing to eliminate spoofing
Date: Thursday, October 21, 2021 9:18:43 PM

You don't often get email from (b) (6) [Learn why this is important](#)

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Correction. The filing was made in 2015. RWL

On Thu, Oct 21, 2021 at 8:16 PM (b) (6) wrote:
Dear Ms. Rosenworcel,

Congratulations on your attainment of the Chair, even if it is currently acting. Perhaps your people will be more responsive than they were under Mr. Pai. I never received a response to the filing I made in 2017 which outlined the only way to stop spoofing by robocallers. There also was no reply to the letter I am forwarding to you. I am happy to hear that the FCC is ready to ask the carriers to do exactly what my filing outlined. I am curious as to why it took four years to enact what was already in a filing (number below) and two years later my offer to participate in the task force that finally recommended it. I'm wondering if my proposal was even considered or known to exist by the task force.

I would appreciate knowing if you, personally, have read this email, in which case I thank you and hope to meet you one day.

Many thanks,

Bob Lawson (W3LIA)

----- Forwarded message -----

From: (b) (6)
Date: Fri, Sep 1, 2017 at 7:58 PM
Subject: Status of my filing to eliminate spoofing
To: <ajit.pai@fcc.org>

September 1, 2017

To: Mr. Ajit Pai, Chairman, FCC

From: (b) (6)

Re: Filing ID 60001299877 Inbox 1.401 September 22, 3015

Dear Mr. Pai,

Two years ago I made a filing with the FCC regarding a solution for the problem of Caller ID spoofing by Robocallers. I have had not had the courtesy of a reply on the status of my filing. I utilize NoMoRobo, which is quite effective in screening for and handling most robocalls. My telephone numbers have been on the Do Not Call list for a long time, and renewed as necessary. However, I receive at least two robocalls a week from "account services" or "credit card services" with spoofed caller IDs.

The solution in my filing would stop spoofing, at least when the carrier is under the jurisdiction of the USA FCC. I realize that these nefarious callers could still utilize "off shore" carriers, but it would make life more difficult for them.

I am now retired, but in 1980 I was one of the Bell System Network experts who guided the development of the ISDN, which, in its evolution, the robocallers are using for their spoofing. I understand that the FCC has organized a task force to deal with the spoofing issue. I would like to know if my solution was considered by that group at all. Also, I would like to offer my services to the FCC as a contributor to, or member of the task force at your pleasure.

I will appreciate it if you will forward my request to the appropriate person in the FCC and make sure that they let me know the status or disposition of my filing.

Thank you,

(b) (6)

--

You have succeeded in life when all you really want is only what you really need.

(b) (6)

Phoenixville, PA

Fair winds for kites and sails!

--

You have succeeded in life when all you really want is only what you really need.

(b) (6)

Phoenixville, PA

Fair winds for kites and sails!

--

You have succeeded in life when all you really want is only what you really need.

(b) (6)

Phoenixville, PA

Fair winds for kites and sails!

From: (b) (6)
To: Jessica Rosenworcel
Subject: [EXTERNAL]: regulating robocalls
Date: Wednesday, September 1, 2021 1:19:16 PM

[You don't often get email from (b) (6). Learn why this is important at <http://aka.ms/LearnAboutSenderIdentification>.]

CAUTION: This email originated from outside of the Federal Communications Commission. Do not click on links or open attachments unless you recognize the sender and trust the content to be safe. If you suspect this is a phishing attempt, please use the 'Report Message' feature in Microsoft Outlook or forward the email to the NSOC.

Dear Ms. Rosenworcel,

I noticed that there are companies that sell a service to end robocalls (for example, https://urldefense.proofpoint.com/v2/url?u=https-3A__nomorobo.com_&d=DwIFAg&c=y0h0omCe0jAUGr4gAQ02Fw&r=-CUUCpbS52EnhxsHL8-HJQvvSDotTbTII1AOn4Hi-LY&m=LocTt8H-_hz_xKWWfqrvH1HeSq6ATmPdAi3ykqky0lo&s=3pZYNl4WTDHrSO2yu7YPxq0sDT9yFPANltclfW8d3KU&e=). That means it is technically possible to eliminate robocalls. I pay a lot of money to Verizon; I would say a good 75-85% of the calls I receive are robocalls. They will never end them unless there is legislation to force them to do so. That's the ask: Get the Congress and the President pass legislation to make the carriers end robocalls!

Thanks.

(b) (6)

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Robocall solution
Date: Friday, October 15, 2021 11:08:19 AM

[You don't often get email from (b) (6). Learn why this is important at <http://aka.ms/LearnAboutSenderIdentification>.]

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Good Morning Ms. Rosenworcel,

I have invented a solution that stops Robocalls 100% but since I am not an insider in the communications industry, I am not having an easy time getting to the potential buyers of my product, i.e. Google, Apple, Verizon, T Mobile, AT&T, etc.

Any chance you could help get me in front of the industry leaders?

I would also be willing to sell my product directly to the US Govt and then you could require the carriers to implement the solution and put a stop to the Robocalls.

Let's generate some positive news today!

Thank you for your consideration.

Sincerely,

(b) (6)

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Robocalls
Date: Wednesday, September 29, 2021 1:27:08 AM

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M. Rosenworcel:

Why am I still getting robocalls? I thought June 30 was the big day.

Thanks,

(b) (6)
US Citizen

From: (b) (6)
To: [Rep. Tom Malinowski](#)
Cc: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Robocalls and Spam - still out of control
Date: Tuesday, September 28, 2021 1:15:37 PM

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Mr. Malinowski:

I'm writing out of desperation about the excessive robocalls and unsolicited text messages that I receive on a daily basis. Recently, I even started getting these calls and text messages late into the night and on the weekends (a first).

Everyone I talk to about this also experiences the same.

I'm aware that Congress, FCC, and phone carriers have been tackling this ever growing problem for years. But in reality the problem not only persists to this day but keeps getting worse.

Why is this so difficult to resolve? The American people need you to find a permanent solution urgently.

I'm encouraging all my friends, colleagues, and contacts to reach out to their representatives and the FCC to remind them of the severity of this problem.

Regards,

(b) (6)
Union, NJ 07083

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: robocalls on landlines
Date: Friday, November 12, 2021 11:34:44 AM

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I have had 13 robocalls before noon today. Why are the carriers (AT&T for example) not **required** to give customers the right to have all calls from 'Unavailable' and 'Suspected Spam' automatically blocked, without having the phone ring? I would guess that over 90% of robocalls have one of those caller id's. AT&T says they don't have the technology to do this. If that's the case, they are too incompetent to be in the business. Thanks you.

(b) (6)

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Robocalls
Date: Friday, November 19, 2021 6:02:04 PM

You don't often get email from (b) (6) [Learn why this is important](#)

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What are you doing to end robocalls to Americans? Do you need to be replaced ? Is there a problem that prevents you from doing your job?

[Sent from Yahoo Mail on Android](#)

From: ScammerBlaster
To: verizon.robocall@verizon.com
Cc: support@voyant.com; Voyant Support; noc@onvoy.com; Inteliquent NOC; ssaboo@inteliquent.com; ssaboo@att.net; Patrick Halley; Josh Bercu; Steven Wolfe; mary.hochheimer@inteliquent.com; stacy.graham@inteliquent.com; REGARDING CHEAP FLIGHTS FARES; Penny Stanley; David Frankel; support@sinch.com; Evans, James; Ajit Pai; Mike O'rielly; Brendan Carr; Jessica Rosenworcel; Barlow, Ian; Geoffrey Starks; Kristi Thompson; ToxicJ; Jason Dominski - 414.678.9004; info@cisas.org.uk; Roland Weathers; jthompson@ustelecom.org; wcurrie@ustelecom.org; Sean Betts; abradt@inteliquent.com; aclousing@inteliquent.com; adarchino@inteliquent.com; adesai@inteliquent.com; afox@inteliquent.com; ajohnson@inteliquent.com; alexandra.shoemaker@inteliquent.com; alina.rattanasavanh@inteliquent.com; aljohnson@inteliquent.com; alyssa.bradt@inteliquent.com; amoe@inteliquent.com; amy.babb@inteliquent.com; amy.williamson@inteliquent.com; andi.cook@inteliquent.com; andy.lancaster@inteliquent.com; angela.dyer@inteliquent.com; apatel@inteliquent.com; athomas@inteliquent.com; cghosh@inteliquent.com; chet.zielinski@inteliquent.com; cjackson@inteliquent.com; ckenney@inteliquent.com; clehman@inteliquent.com; cloepke@inteliquent.com; cmandel@inteliquent.com; cmiller@inteliquent.com; craig.olson@inteliquent.com; crymarz@inteliquent.com; csayer@inteliquent.com; cwilliams@inteliquent.com; daniel.cobb@inteliquent.com; daniel.meldazis@inteliquent.com; dave.manfredo@inteliquent.com; davelopez@inteliquent.com; davemanfredo@inteliquent.com; david.belair@inteliquent.com; davide.belair@inteliquent.com; dbellows@inteliquent.com; dchampion@inteliquent.com; dcobb@inteliquent.com; ddanchev@inteliquent.com; dean.polkow@inteliquent.com; deb.sharrow@inteliquent.com; dfisher@inteliquent.com; dgrasso@inteliquent.com; dhenri@inteliquent.com; dlopez@inteliquent.com; dmcdonald@inteliquent.com; dmcwherter@inteliquent.com; domains@inteliquent.com; donusaitis@inteliquent.com; dredmon@inteliquent.com; dsharrow@inteliquent.com; dtatak@inteliquent.com; ecarlson@inteliquent.com; ed.emberson@inteliquent.com; eemberson@inteliquent.com; eleung@inteliquent.com; emangra@inteliquent.com; enaylor@inteliquent.com; engatia@inteliquent.com; eric.nelson@inteliquent.com; esamuels@inteliquent.com; fcefali@inteliquent.com; fernanda.pmp@inteliquent.com; fklemm@inteliquent.com; fraud@inteliquent.com; ftrento@inteliquent.com; g.evans@inteliquent.com; gary.tabachnik@inteliquent.com; gchambers@inteliquent.com; gfinnigan@inteliquent.com; gholmes@inteliquent.com; glen.allan@inteliquent.com; gpiercy@inteliquent.com; grace.piercy@inteliquent.com; greg.finnigan@inteliquent.com; gscott@inteliquent.com; hdaniels@inteliquent.com; heidi.guetlein@inteliquent.com; heidi.larson@inteliquent.com; hjfthxgf@inteliquent.com; hking@inteliquent.com; iajarmeh@inteliquent.com; ineale@inteliquent.com; info@inteliquent.com; investorrelations@inteliquent.com; ipeng@inteliquent.com; jacoline.wright@inteliquent.com; james.lennon@inteliquent.com; jamie.abeyta@inteliquent.com; jason.shugart@inteliquent.com; javier.abrego@inteliquent.com; jbarry@inteliquent.com; jbullock@inteliquent.com; jcampbell@inteliquent.com; jcarney@inteliquent.com; jclopton@inteliquent.com; jcrisup@inteliquent.com; jdicks@inteliquent.com; jeff.dicks@inteliquent.com; jeff.farnsley@inteliquent.com; jeremy.maddera@inteliquent.com; jesseosborne@inteliquent.com; jewing@inteliquent.com; jfarnsley@inteliquent.com; jgarrrity@inteliquent.com; jgreen@inteliquent.com; jharrington@inteliquent.com; jhuneycutt@inteliquent.com; jhynes@inteliquent.com; jim.ball@inteliquent.com; jkoziol@inteliquent.com; jlafleur@inteliquent.com; jlai@inteliquent.com; jlee@inteliquent.com; jleland@inteliquent.com; jlim@inteliquent.com; jmaldonado@inteliquent.com; jmielcarek@inteliquent.com; jmorrelli@inteliquent.com; jmurray@inteliquent.com; jnickey@inteliquent.com; jnordstrand@inteliquent.com; john.bullock@inteliquent.com; john.green@inteliquent.com; john.mba@inteliquent.com; john.nickey@inteliquent.com; john.norton@inteliquent.com; john.samuelson@inteliquent.com; johnny.vey@inteliquent.com; jon.clopton@inteliquent.com; jose.rosales@inteliquent.com; jpagano@inteliquent.com; jpizano@inteliquent.com; jschoder@inteliquent.com; justin.konotopka@inteliquent.com; justin.nelson@inteliquent.com; justin.ramos@inteliquent.com; jwren@inteliquent.com; kabkemeier@inteliquent.com; kadreani@inteliquent.com; kbaue@inteliquent.com; kelley.tolck@inteliquent.com; kim.willison@inteliquent.com; kimberly.richling@inteliquent.com; kkrynski@inteliquent.com; klaug@inteliquent.com; kstein@inteliquent.com; kurt.abkemeier@inteliquent.com; kwillison@inteliquent.com; kyle.bertrand@inteliquent.com; larry.fey@inteliquent.com; lgreenway@inteliquent.com; lhaskin@inteliquent.com; patricia.scott@inteliquent.com; rechols@inteliquent.com; regina.echols@inteliquent.com; surendra.saboo@inteliquent.com; genesisfloods@gmail.com

Subject: [EXTERNAL]: Scam Calls for September 4 - 6 to my personal Verizon cell phone: 3045336326

Date: Tuesday, September 7, 2021 12:50:42 PM

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Dear Verizon, USTelecom Traceback Group, FCC, FTC, and Synch:

The number of phone calls I received on my personal cell phone on September 6 is absolutely out of control, especially since a far majority of the calls are coming from the Onvoy network.

The list below is very lengthy, but it is merely the calls I got on my Verizon cell phone, not calls to my business lines, which are significantly greater than this list. The list of calls to my business account will be furnished at the end of the week, in a weekly report.

Verizon: Onvoy seems to now be blowing you off, as they have been blowing me off for years now, and thanks for what you are able to do, even if it is limited.

Traceback Group: I have sought and garnished a very good friend at the Dept of Justice. Thanks for all your hard work.

FCC and FTC: Onvoy appears to need regular reminders about allowing carriers on their network who are DELIBERATELY supporting scammers. Please note the list of inbound calls I received below.

Synch: Are you REALLY sure you want to buy Inteliquent? It is inevitable that there will be civil and Federal lawsuits ensuing. Over 60% of all scam and fraudulent traffic is radiating abundantly from the Onvoy network and the general public is catching on to this fact. Additionally, we have gained traction in securing solid political attention, since a few politicians are now seeing that the scam calls they are getting are coming from the Onvoy network.

-----Sept 4-----

SCAM CALL FROM: 5862901832 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 4 @ 3:33, 3:36, 3:43, 3:44, 3:45 3:46, 3:47, 3:49, 3:50 PM EST

Scam Type: Indian scammer claiming to be from Microsoft Windows and that there were suspicious activities on my Microsoft account.

-----Sept 5-----

SCAM CALL FROM: 5138559289 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 5 @ 1:11 and 1:16 and 3:10 and 3:11 PM EST

Date and Time: September 6 @ 12:36 and 12:52 PM EST

Scam Type: Indian scammer claiming to be from eBay and that there were suspicious activities

on my eBay account.

SCAM CALL FROM: 8054248875 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 5 @ 3:15 PM EST

Date and Time: September 6 @ 1:14 PM EST

Scam Type: Indian scammer claiming to be from eBay and that there were suspicious activities on my eBay account.

PLEASE NOTE: This was reported to Verizon on August 25, and then directly to Onvoy on September 5th, but no action has been taken on this number.

SCAM CALL FROM: 5138559289 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 5 @ 1:11, 1:16, 1:46, 1:49, 1:51, 1:52, 3:09, 3:11, 3:12, 3:13, 3:13 PM EST

Date and Time: September 6 @ 12:36, 12:42, 12:47, 1:02 and 1:05 PM EST

Scam Type: Indian scammer claiming to be from eBay and that there were suspicious activities on my eBay account.

SCAM CALL FROM: 6699009795 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 5 @ 1:14, 1:17 and 1:20 PM EST

Scam Type: Indian scammer claiming to be from eBay and that there were suspicious activities on my eBay account.

SCAM CALL FROM: 8053666951 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 5 @ 1:28 and 1:31 PM EST

Scam Type: Indian scammer claiming to be from eBay and that there were suspicious activities on my eBay account.

-----Sept 6-----

SCAM CALL FROM: 5153856687 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 11:30 AM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

PLEASE NOTE: This phone number was reported directly to Onvoy on August 31, again on September 5th and again on September 6th with no action taken.

SCAM CALL FROM: 3182237117 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 11:36 AM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

PLEASE NOTE: This phone number was reported directly to Onvoy on August 31st, with no action taken. The scammers called me on August 9 @ 4:14, 4:15 and 4:16 PM EST and August 13 @ 1:33 PM EST

SCAM CALL FROM: 3135287511 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 11:37 and again at 11:37 AM EST

Scam Type: Indian scammer claiming to be from McAfee and that my subscription is about to renew for \$499 unless I cancel and provide remote access to my machine.

SCAM CALL FROM: 3029663597 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 11:39 AM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 4697714209 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 11:48 AM EST

Scam Type: Indian scammer claiming to be from PayPal and there are suspicious activities on my PayPal account.

SCAM CALL FROM: 5124000379 (Bandwidth)

To my personal cell: (b) (6)

Date and Time: September 6 @ 11:51 AM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 4144205081 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 11:55 AM EST

Scam Type: Indian scammer claiming to be from eBay and there are suspicious activities on my eBay account.

SCAM CALL FROM: 6193696628 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 11:58 AM EST

Scam Type: Indian scammer claiming to be from eBay and there are suspicious activities on my eBay account.

SCAM CALL FROM: 5862901832 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 11:59 AM EST and 12:07, 12:08, 12:29, 12:40 and 12:43 PM EST

Scam Type: Indian scammer claiming to be from eBay and there are suspicious activities on my eBay account.

SCAM CALL FROM: 6056007371 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 12:04 PM EST

Scam Type: Indian scammer claiming to be from eBay and there are suspicious activities on my eBay account.

SCAM CALL FROM: 8162903197 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 12:14 and 1:08 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

PLEASE NOTE: This number has been reported directly to Onvoy multiple times with no action. Now the scammer is making the fatal mistake of calling me!

SCAM CALL FROM: 8056224282 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 12:14 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

PLEASE NOTE: This number has been reported directly to Verizon previously on August 26th, but no action was taken.

SCAM CALL FROM: 2064153022 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 12:06 and 2:10 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

PLEASE NOTE: This scammer was reported to you on August 31, but remains active and is still calling me. The scammer called me on August 31 @ 3:15, 3:19, 3:21, 3:22, and 3:24

SCAM CALL FROM: 6695007946 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 12:09, 12:13, 12:13, 12:15, 12:16, 12:18, 12:19 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 7376185126 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 12:11 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 6697701957 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 12:23 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 4085028839 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 12:26, 12:30, 12:32, 12:35, 12:49 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 6697701957 (ONVOY)

To my personal cell: (b) (6)

Date and Time: September 6 @ 12:23 PM EST

Scam Type: Indian scammer claiming to be from PayPal and there are suspicious activities on my PayPal account.

SCAM CALL FROM: 5109208882 (Bandwidth)

To my personal cell: (b) (6)

Date and Time: September 6 @ 12:28 PM EST

Scam Type: Indian scammer claiming to be from PayPal and there are suspicious activities on my PayPal account.

SCAM CALL FROM: 2094146063 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 12:45 PM EST

Scam Type: Indian scammer claiming to be from PayPal and there are suspicious activities on my PayPal account.

SCAM CALL FROM: 4256065064 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 1:03, 1:05 and 1:07 PM EST

Scam Type: Indian scammer claiming to be from PayPal and there are suspicious activities on my PayPal account.

SCAM CALL FROM: 4086653115 (Bandwidth)

To my personal cell: (b) (6)

Date and Time: September 6 @ 1:01, 1:05, and 1:06 PM EST

Scam Type: Indian scammer claiming to be from eBay and there are suspicious activities on my eBay account. They also do the autoparts scam.

SCAM CALL FROM: 3322286432 (Bandwidth)

To my personal cell: (b) (6)

Date and Time: September 6 @ 1:30, 1:34, 1:36, 1:37, 1:38 PM EST

Scam Type: Indian scammer claiming to be from PayPal and there are suspicious activities on my PayPal account.

SCAM CALL FROM: 2058515969 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 1:45, 1:54, 2:31, 2:32 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 6692288115 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 1:58 and 2:16 PM EST

Scam Type: Indian scammer claiming to be from eBay and there are suspicious activities on my eBay account.

SCAM CALL FROM: 9513645526 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 2:19 PM EST

Scam Type: Indian scammer claiming to be from eBay and there are suspicious activities on my eBay account.

SCAM CALL FROM: 4259067434 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 2:19 PM EST

Scam Type: I missed this call, but I called it back from a different line and it was an Indian scammer claiming to be from eBay and there are suspicious activities on my eBay account.

SCAM CALL FROM: RESTRICTED

To my personal cell: (b) (6)

Date and Time: September 6 @ 2:21 PM EST

Scam Type: Indian scammer claiming to be from Microsoft, and then started belching boisterously over the phone. LOL!!

SCAM CALL FROM: 9095059700 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 2:36 and 2:55 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

PLEASE NOTE: I reported this directly to Onvoy on August 18th, but no action was taken.

PRANK CALL FROM: 2602818579 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 3:01 PM EST

Call Type: This was a very odd one. It sounded like an American trying to pretend to be a scammer. They claimed to be eBay, but it wasn't like any eBay scammer I've ever talked to. I would qualify this as a prank call as opposed to a scam call, but either way it was an unwanted call.

SCAM CALL FROM: +91 80134 66367 (Indian scammer called from his real cellular number)

To my personal cell: (b) (6)

Date and Time: September 6 @ 4:09, 4:21, 4:26, 4:42, 4:43 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 4022302148 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 3:41, 3:42, 4:47 and 4:48 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 6197370908 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 4:25 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 6617480242 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 5:10 PM EST

Scam Type: Missed call, but likely to be Amazon, in context

SCAM CALL FROM: RESTRICTED

To my personal cell: (b) (6)

Date and Time: September 6 @ 5:06 and 5:09 and 5:10 and 5:11 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 6694672924 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @6:07 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 8053356127 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 6:03, 6:07 and 6:11 PM EST

Scam Type: Indian scammer claiming to be from PayPal and there are suspicious activities on my PayPal account.

SCAM CALL FROM: 2062577552 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 7:12 and 7:15 PM EST

Scam Type: Indian scammer claiming to be from Amazon and there are suspicious activities on my Amazon account.

SCAM CALL FROM: 4022302148 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 6 @ 7:12, 7:15, 7:18 and 7:22 PM EST

Scam Type: Indian scammer claiming to be from Norton and there is a refund for Norton security services

Thank you Verizon for all your assistance!

Sincerely,

ScammerBlaster Administrator

<https://scammerblaster.com>

Follow us on Twitter: <https://twitter.com/scammerblaster>

From: (b) (6)
To: [Geoffrey Starks](#)
Subject: [EXTERNAL]: SINCH-171603 Inteliquent Support Case # 00930512 - LendingPoint Scammers on the Onvoy Network: 770-966-4526 [ref:_00D3067mI._5002J1TpE5P:ref]
Date: Thursday, September 23, 2021 5:10:20 PM
Attachments: [image001.gif](#)
[ATT00001.gif](#)

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Reply above this line.

(b) (6) commented:

| |
|--|
| You don't often get email from (b) (6) Learn why this is important |
|--|

On 9/21/2021 at 0929 CDT I received an unsolicited marketing call from a Verizon Network Ph# (470) 650-8264 to my Verizon Network Ph# (b) (6). In an automated message, this caller identified themselves as "Michael...on behalf of 'the attorneys'...at [**Onvoy** Network#] (352) 900-2564". I called (352) 900-2564 & an automated message from "Karen Miller" referred me to [**Onvoy** Network#] (727) 261-2853. These nuisance calls persist, despite my routine efforts to inform the associated carriers.

I've emailed Verizon's robocall unit & asked for help in tracing this issue, and blocking service to/from the Verizon Ph# (b) (6) holding the offending party accountable. As a long-established Do-Not-Call Registrant, I note these calls to also violate the Illinois Telephone Solicitation Act 815 ILCS 413. No big surprise Onvoy Network's again the sewer from whence these problems reside. How can Onvoy employees look at themselves in the mirror and believe they run an honest, legitimate business? Why is it that Verizon demonstrates such willingness to mitigate this problem, yet Onvoy's position is one of feckless, flaccid, apathetic, inaction? Says a lot of who they are, and the clientele they serve. Could the bar be set any lower? Not without a shovel!

In my collaboration with ScammerBlaster, we recently discovered when action is taken to disable a "non-Onvoy" phone number associated with other Onvoy-Network numbers it appears to disable all of them. Hopefully Verizon's efforts to disable [Verizon Network#] (470) 650-8264 will produce this same result. It's an experiment worth trying, and I'm eager to see what happens!

Thank you for your timely response.

(b) (6)

On Wed, Sep 15, 2021 at 11:10 AM ScammerBlaster <administrator@scammerblaster.com> wrote:

Hello Desiree,

Thanks for your response. We never fail to fill out the Inteliquent form, however unfortunately the form is faulty. It requires pieces of information that are not applicable. These scammers are very wealthy and clever, they send out email and SMS campaigns and get people to call THEM. They do not make the mistake of making outbound calls and get caught. So, on the Inteliquent form where it asks for number called, and data/time of call we are clearly at an obvious disadvantage.

The LendingPoint scammers operate in this exact capacity, and include advertising on social media, such as FaceBook, to lure victims into calling THEM.

If Onvoy/Inteliquent could make some provision for reporting this type of activity to you for you to take action on, then you will find that we won't be nearly as irritating to you as we currently are. haha

Sincerely,

ScammerBlaster Administrator
<https://scammerblaster.com>

Follow us on Twitter: <https://twitter.com/scammerblaster>

On Wed, Sep 15, 2021 at 11:39 AM NOC@inteliquent.com <support@sinch.com> wrote:

————— Reply above this line.

NOC@inteliquent.com commented:

Legal & Fraud – not sure who needs to handle this? Or do we direct this person to the website to fill out the form?

Thank you

Desiree Kiss | Manager, Network Operations Center | Inteliquent | 866-388-7258 opt 2

From: (b) (6) <support@sinch.com|mailto:support@sinch.com]>
Sent: Wednesday, September 15, 2021 10:29 AM
To: Inteliquent NOC <NOC@inteliquent.com|mailto:NOC@inteliquent.com]>
Subject: [SINCH-171603](#) Inteliquent Support Case # 00930512 - LendingPoint Scammers on the Onvoy Network: 770-966-4526 [ref:_00D3067ml._5002J1TpE5P:ref]

//EXTERNAL Sender: support@sinch.comUnable to embed resource: noname of type



application/octet-stream <support@sinch.com> from Denmark.

— — ———
Reply above this line.

(b) (6) Unable to embed resource: noname of type application/octet-stream
<(b) (6)> commented:

You don't often get email from (b) (6) Unable to embed
resource: noname of type application/octet-stream <wolfestevenf@gmail.com>.
[Learn why this is important](#)

I assume that this company has terms of service that they follow. I assume that this company has professional standards. I assume this company respects state and federal laws about telephone marketing. I assume this company also respects fraud regulations and Bank fraud regulations. I assume this company will take decisive action to assist in the apprehension and prosecution of offenders. Anything less would be complicit in these crimes. Anything left then aggressive action, would be viewed as enable in criminal behaviour. It says everything we need to know about your company

On Wed, Sep 15, 2021, 9:59 AM reply@inteliquent.com!! <reply@inteliquent.com!noname!
<reply@inteliquent.com>> <support@sinch.com|mailto:support@sinch.com]>!!
<support@sinch.com!noname! <support@sinch.com>>> wrote:

— — ——— Reply above this line.

Thank you for contacting Sinch support.

We have received your query and assigned it the Ticket ID in the subject line.
A member of the support team will investigate the query and get back to you shortly.

Please make sure the ticket ID is always in the subject when contacting us regarding this ticket.
You can also check and subscribe to our status page for planned and ongoing activities at the link in the email footer.

Best Regards,
Sinch Support Team

!!

[View request](#) · [Turn off this request's notifications](#) · [Status page](#)

This is shared with reply@inteliquent.com!! <reply@inteliquent.com!noname!
<reply@inteliquent.com>>, Mike.O'Rielly@fcc.gov!! <Mike.O%27Rielly@fcc.gov!noname!
<Mike.O%27Rielly@fcc.gov>>, traceback@ustelecom.org!!

<traceback@ustelecom.org!noname! <traceback@ustelecom.org>>, and 37 other people.

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!!

[View request](#) · [Turn off this request's notifications](#) · [Status page](#)

This is shared with reply@inteliquent.comUnable to embed resource: noname of type application/octet-stream <reply@inteliquent.com>, Mike.O'Rielly@fcc.gov, traceback@ustelecom.orgUnable to embed resource: noname of type application/octet-stream <traceback@ustelecom.org>, and 37 other people.

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NOC@inteliquent.com commented:

Legal & Fraud – same person I believe.

Thank you

Desiree Kiss | Manager, Network Operations Center | Inteliquent | 866-388-7258 opt 2

From: (b) (6) <[support@sinch.com|mailto:support@sinch.com]>
Sent: Wednesday, September 15, 2021 10:29 AM
To: Inteliquent NOC <[NOC@inteliquent.com|mailto:NOC@inteliquent.com]>
Subject: [SINCH-171603](#) Inteliquent Support Case # 00930512 - LendingPoint Scammers on the Onvoy Network: 770-966-4526 [ref:_00D3067ml._5002J1TpE5P:ref]

//EXTERNAL Sender: support@sinch.comUnable to embed resource: noname of type application/octet-stream <support@sinch.com> from Denmark.

— — — — —
Reply above this line.

(b) (6) Unable to embed resource: noname of type application/octet-stream
(b) (6) commented:

You don't often get email from (b) (6) Unable to embed
resource: noname of type application/octet-stream <(b) (6)>.
Learn why this is important

I assume that this company has terms of service that they follow. I assume that this company has professional standards. I assume this company respects state and federal laws about telephone marketing. I assume this company also respects fraud regulations and Bank fraud regulations. I assume this company will take decisive action to assist in the apprehension and prosecution of offenders. Anything less would be complicit in these crimes. Anything left then aggressive action, would be viewed as enable in criminal behaviour. It says everything we need to know about your company

On Wed, Sep 15, 2021, 9:59 AM reply@inteliquent.com <reply@inteliquent.com> Unable to embed resource: noname of type application/octet-stream <reply@inteliquent.com>>
<[support@sinch.com|mailto:support@sinch.com]> <support@sinch.com> Unable to embed resource: noname of type application/octet-stream <support@sinch.com>>> wrote:

— — — — — Reply above this line.

Thank you for contacting Sinch support.

We have received your query and assigned it the Ticket ID in the subject line.
A member of the support team will investigate the query and get back to you shortly.

Please make sure the ticket ID is always in the subject when contacting us regarding this ticket.
You can also check and subscribe to our status page for planned and ongoing activities at the link in the email footer.

Best Regards,
Sinch Support Team

!!

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This is shared with reply@inteliquent.com <reply@inteliquent.com> Unable to embed resource: noname of type application/octet-stream <reply@inteliquent.com>>.

Mike.O'Rielly@fcc.gov <Mike.O%27Rielly@fcc.gov> Unable to embed resource: noname of type application/octet-stream <Mike.O%27Rielly@fcc.gov>>{c...



[View request](#) · [Turn off this request's notifications](#) · [Status page](#)

This is shared with reply@inteliquent.com, Mike.O'Rielly@fcc.gov, traceback@ustelecom.org, and 41 other people.

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From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Some Interesting Statements (Documented) from Sinch on Inteliquent Scam Calls
Date: Friday, December 3, 2021 3:19:12 PM
Attachments: [noname](#)
[noname](#)

You don't often get email from (b) (6) . [Learn why this is important](#)

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Dear Mrs. Rosenworcel,

For many years, I have been bothered and harassed by scams and telemarketers from telephone numbers assigned to Onvoy, aka "Inteliquent" despite me contacting the latter repeatedly. I realize that robocalls are a nationwide and global problem. I also understand that Onvoy is wholesale providers of telephone numbers to small carriers that often then engage in scams.

I also know that reporting TNs of frauds and scams to Inteliquent does not work. Most calls do still keep coming from Inteliquent numbers.

In an attempt to mitigate the pressure coming from such harassing phone calls, I've emailed Sinch. Sinch is a Swedish telecommunications giant that has recently purchased Onvoy. I was really hoping that they could possibly help me out.

I have received a pretty nasty response from the CEO of Sinch Oscar Werner calling me "one of these". On top of it, Eduardo Lins Henrique, their Chief Business Development Officer, then shared my Facebook page post related to poor experience with KLM. It appears that they're presenting me as some sort of an angry and unreasonable person.

It also appears that they do not care about fighting scams originating from the numbers of Inteliquent.

The entire chain of emails is posted below for your reference.

Sincerely,

(b) (6)

Sent: Thursday, December 02, 2021 at 9:41 AM
From: (b) (6) >
To: support@sinch.com, Eduardo.Henrique@sinch.com, Oscar.Werner@sinch.com
Subject: Re: SINCH-183834 Numerous Instances of Harassment from Inteliquent/Onvoy Numbers

And how exactly is a completely different issue of my family members with KLM Airlines related to my problems with harassing calls from numbers assigned to Inteliquent?

I think it's not very professional to link two unrelated matters together.

(b) (6)

Sent: Thursday, December 02, 2021 at 7:03 AM
From: "Customer Support" <support@sinch.com>
To: (b) (6)
Subject: SINCH-183834 Numerous Instances of Harassment from Inteliquent/Onvoy Numbers

Reply above this line.

eduhen@on.sinch.com commented:

FYI



Eduardo Lins Henrique



Chief Business Development Officer



Follow us



#wearesinch

**Sinch America Inc**

Corp reg no: 2998941

Registered Office: Atlanta

Address: One Alliance Center 3500 Lenox Road Ne Ste 1875, Atlanta, GA, 30326,
United States

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From: Oscar Werner <Oscar.Werner@sinch.com>

Date: Wednesday, December 1, 2021 at 9:31 PM

To: Sinch Support <support@sinch.com>, Anders Olin <Anders.Olin@sinch.com>, Eduardo Henrique <Eduardo.Henrique@sinch.com>, Håkan Färdig <Hakan.Fardig@sinch.com>, Jonas Lindeborg <Jonas.Lindeborg@sinch.com>, Jonathan Bean <Jonathan.Bean@sinch.com>, Ed O'Hara <Ed.Ohara@inteliquent.com>

Subject: Re: Numerous Instances of Harassment from Inteliquent/Onvoy Numbers

Hi Ed

Please see below. Another one of these.

Your responsibility to handle. Good if you drop a line to this team what you think about this one.

No further action to anyone on this mailing list.

Oscar

From: (b) (6)
Date: Wednesday, 1 December 2021 at 13:22
To: Sinch Support <support@sinch.com>, Oscar Werner <Oscar.Werner@sinch.com>, Anders Olin <Anders.Olin@sinch.com>, Eduardo Henrique <Eduardo.Henrique@sinch.com>, Håkan Färdig <Hakan.Fardig@sinch.com>, Jonas Lindeborg <Jonas.Lindeborg@sinch.com>, Jonathan Bean <Jonathan.Bean@sinch.com>
Subject: Numerous Instances of Harassment from Inteliquent/Onvoy Numbers

| |
|---|
| Some people who received this message don't often get email from dmzinger@mail.com . Learn why this is important |
|---|

Dear Representatives and Executives of Sinch,

I know that your enterprise has recently acquired a US-based business called Inteliquent, aka "Onvoy". Please be aware that this company has been engaged in unethical and illegal business practices for many, many years.

There are numerous individuals who have been consistently pointing out scams originating from numbers that are sold and re-sold by Inteliquent. If you analyze the situation, you will see that there is a clear pattern of abuse and illegal conduct on the part of Onvoy team. They essentially "harbor" scams and choose to ignore illegal conduct originating from the numbers that they sell to other VOIP providers. You can research all of it online. It is on Yelp, Google, BBB and numerous social media platforms where many Americans provide the same feedback consistently.

I personally have been harassed and bothered by phone calls from Inteliquent VOIP numbers for years! I understand that Inteliquent is essentially a wholesale provider of telephone numbers. Nonetheless, such VOIP calls are very bothersome and harassing, and they ARE ignored by Onvoy.

On their end, it's part of being a responsible and ethical business to investigate them and they just refuse to do it. Personally, I have been repeatedly bringing this matter to the attention of their legal team to no avail. I am consistently bothered by "Medicare Benefits Advisors" and health insurance scams daily.

Inteliquent does NOTHING to assist me. In fact, I was contacted by their legal representative Penny Stanley on 11/05/21 who told me to NOT contact them again. She used threatening and unpleasant language against me. I have never used any inappropriate or disrespectful language against any employees of Onvoy. Penny told me to just submit numbers here:

<https://www.inteliquent.com/legal/unwanted-calls>

Merely submitting numbers on their website is not enough, in my experience. I have no way to follow up with Onvoy team on these submissions. Furthermore, I almost never receive a response from them on the status of my request. I get contacted by the same numbers even days and weeks after submitting violations of TCPA and harassment to Onvoy.

I literally have hundreds of examples for your reference of me being harassed from Onvoy VOIP numbers, and it is absolutely UNBEARABLE!

Below is just one of the few examples of my emails to Inteliquent. They seem to ignore the issue at all times.

I would also like to say that I sincerely hope that Sinch truly looks into this issue. This is a VERY real problem, which impacts daily lives of millions of people all over the world. I know that your company is known as a more reputable and ethical business. I hope that you can help.

Sincerely,

(b) (6)

From: (b) (6)
To: [Jessica Rosenworcel](#)
Cc: (b) (6)
Subject: [EXTERNAL]: Spoof robocalls MUST BE STOPPED!
Date: Friday, November 19, 2021 6:36:46 AM

You don't often get email from (b) (6) [Learn why this is important](#)

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Dear FCC Chairwoman Rosenworcel,

I read that you have been working to offer numerous options to end spoof phone calls and robocalls.

I have been continuously harassed with such calls for years and it's only getting worse.

I am now 70 years old and live alone. I have a land line and try to answer all incoming calls as one never knows when an emergency or request for assistance is at hand.

Though I try to hang up when I identify an unwanted call, these calls increase my chance of having a serious (or fatal) fall with no one present in my home to assist.

I have filed FCC complaints to such numbers as 870-393-1855 and others but the only way I get the caller's number is to use the *69 option that tells me the number of the last call. This *69 service has a fee, as does a 'caller id' option from my telephone provider.

I purchased telephone service for my use and if additional technology or investigative activities are needed to prevent abuse of my service those costs should be placed upon the service providers.

I appreciate the efforts made by you and your team to address these issues but it seems nothing has been implemented to stop the abuse.

HOW LONG MUST I FEAR BEING SERIOUSLY OR FATALLY INJURED AS A VICTIM OF SPAM/SPOOF PHONE CALLS INTO MY HOME?

If I do fall to these criminals, it may never be known that the event was precipitated from an unwanted call.

Thank you,

(b) (6)

From: [ScammerBlaster](#)
To: [verizon.robocall@verizon.com](#); [Patrick Halley](#); [Josh Bercu](#); [traceback-notice@ustelecom.org](#); [reply@ustelecom.org](#); [David Frankel](#); [jthompson@ustelecom.org](#); [wcurrie@ustelecom.org](#); [Evans, James](#); [Ajit Pai](#); [Mike O'rielly](#); [Brendan Carr](#); [Jessica Rosenworcel](#); [Barlow, Ian](#); [Geoffrey Starks](#); [Kristi Thompson](#)
Subject: [EXTERNAL]: SPOOFED Scam Calls for October 8 to phone number: 7017100034
Date: Friday, October 8, 2021 11:24:33 AM

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Hello Verizon, ITG and FTC,

These calls are coming in fast and furious right now:

SPOOFED SCAM CALL FROM: 7017102844

To my personal cell: (b) (6)
Date and Time: October 8 @ 11:07 AM EST

Scam Type: Automated message from "Amazon" that there was a fraudulent charge on my Amazon account.

SPOOFED SCAM CALL FROM: 7017109911

To my personal cell: (b) (6)
Date and Time: October 8 @ 11:08 AM EST

Scam Type: Indian scammer spoofing caller ID, claiming to be Amazon and that there are fraudulent charges on my Amazon account.

SPOOFED SCAM CALL FROM: 7017101150

To my personal cell: (b) (6)
Date and Time: October 8 @ 11:13 AM EST

Scam Type: Indian scammer spoofing caller ID, claiming to be Amazon and that there are fraudulent charges on my Amazon account.

SPOOFED SCAM CALL FROM: 7017104381

To my personal cell: 7017100034

Date and Time: October 8 @ 11:15 AM EST

Scam Type: Indian scammer spoofing caller ID, claiming to be Amazon and that there are fraudulent charges on my Amazon account.

SPOOFED SCAM CALL FROM: 7017102125

To my personal cell: (b) (6)

Date and Time: October 8 @ 11:16 AM EST

Scam Type: Indian scammer spoofing caller ID, claiming to be Amazon and that there are fraudulent charges on my Amazon account.

SPOOFED SCAM CALL FROM: 7017109273

To my personal cell: (b) (6)

Date and Time: October 8 @ 11:18 AM EST

Scam Type: Indian scammer spoofing caller ID, claiming to be Amazon and that there are fraudulent charges on my Amazon account.

SPOOFED SCAM CALL FROM: 7017106863

To my personal cell: (b) (6)

Date and Time: October 8 @ 11:21 AM EST

Scam Type: Indian scammer spoofing caller ID, claiming to be Amazon and that there are fraudulent charges on my Amazon account.

SPOOFED SCAM CALL FROM: 7017103897

To my personal cell: (b) (6)

Date and Time: October 8 @ 11:22 AM EST

Scam Type: Indian scammer spoofing caller ID, claiming to be Amazon and that there are fraudulent charges on my Amazon account.

SPOOFED SCAM CALL FROM: 70171039603

To my personal cell: (b) (6)

Date and Time: October 8 @ 11:22 AM EST

Scam Type: Indian scammer spoofing caller ID, claiming to be Amazon and that there are fraudulent charges on my Amazon account.

Thanks, Verizon for your assistance!

Sincerely,

ScammerBlaster Administrator

<https://scammerblaster.com>

Follow us on Twitter: <https://twitter.com/scammerblaster>

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Suggestion for Stopping Robocalls
Date: Thursday, September 30, 2021 8:15:08 PM
Importance: High

You don't often get email from spencedee@fuse.net. [Learn why this is important](#)

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Dear Jessica,

I am a retired Ohio resident and I spent more than forty years in global sales with Rockwell Automation.

I have successfully blocked robocalls to my landline with Cincinnati Bell using a feature that they call Reveal. Reveal answers all incoming calls with a recording that says "Please enter the number 8 to demonstrate that you are not a telemarketer." Computer generated calls cannot respond to the requirement and they are blocked automatically. Cincinnati Bell allows a subscriber to change the number from 8 to another number which keeps robocall computers from learning what to do to get through.

My cellphone is a different story. I use Verizon as my carrier and although they provide some means of blocking a robocall, it is always done reactively rather than being part of the process to block a call when it is made. A large part of the problem is that a computer generated call can define itself as a local person with a local number which is fake. I have requested that cellphone providers provide the IP address to customers and enable us to block the IP address rather than blocking a fake generated number. This same concept would be useful for gateway providers to block calls from overseas.

Verizon has listened to my request but I believe that they, as well as many of the service providers, are now selling the ability to block calls. This is a problem because if robocalls are stopped, their revenue stream also stops.

In the end, it needs to cost the people making robocalls more than the revenue opportunity that is there by making them, or their AI will simply learn how to beat any new system. Your job is certainly not an easy one. Perhaps by identifying IP addresses and the owner, fines can be assessed quickly. The other possible approach is to have all gateway providers charge \$.05 per call. If the cost has risk of not being greater than the potential reward, it will stop.

Thank you for considering my thoughts on this matter. I hope that you are very successful!

Sincerely,

(b) (6)

(b) (6)

[REDACTED]

Batavia, OH 45103

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: technical working group for robocall related policies
Date: Tuesday, October 12, 2021 3:42:13 PM

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Hi, Jessica. Getting right to the point, I wanted to know if you have created any technical working groups to help advise the FCC for future robocall related policies.

I ask this because while STIR/SHAKEN is a good first step, there are some low level technical details for VoIP that are long overdue for standardization. I am very much interested in helping with this effort.

Taking a step back, my name is (b) (6) I'm the CTO and co-founder of GetHuman. GetHuman provides free online telephony tools for consumers that helps them contact companies for customer service help. I am also a Google Developer Expert and I am part of several different technical open source committees that work on web standards. I have a long background working with large technical communities on standards that help providers more more effectively (and securely) with each other.

One example of something I think I can help with is with standards for caller ID validation. With STIR/SHAKEN, the provider has to just come up with some way on their own to validate the caller ID, but the policy does not say how they should do this. It is a good thing the standard doesn't do this yet since it is a first step to help eliminate spam robocalls, but the entire technical community would benefit from a more detailed specification. There are many potential solutions, but as one example, you could potentially create a standard similar to OAuth which uses standard 2FA to validate the caller ID. One key difference with an approach like this is that you would need to establish a central authority that is responsible for handing out valid tokens.

Anyways, I am starting to get too far in the weeds. I am really just interested in finding out if there is an existing technical working group. If there is, I would love to be connected to the existing members. If not, then I would strongly urge you to consider creating one with some industry experts. If you create a new group, there are many existing models out there for how technical working groups operate that you can just copy.

I hope you are having a great week and I look forward to hearing from you.

(b) (6)

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Tell the FCC to do more to stop illegal robocalls
Date: Thursday, September 30, 2021 8:48:22 AM

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Federal Communications Commission

RE: Tell the FCC to do more to stop illegal robocalls

null

Illegal and unwanted robocalls have been the No. 1 problem the FCC has been dealing with for years. They lead to billions of dollars in fraud against innocent consumers every year and lead to wasted time and aggravation for everyone.

While June 30, 2021, was the deadline for companies to implement the caller ID technology, carriers with fewer than 100,000 customers or that have non-internet/cable phone lines have an extension until June 2023. But the attorneys general in all 50 states want to move that up to June 2022. Attorneys general say illegal robocalls will continue as long as there are weak links in the system.

You acknowledge the small providers are a problem. I strongly urge you to require all phone companies to comply as soon as possible.

Sincerely,

(b) (6)
[Redacted signature block]

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Tell the FCC to do more to stop illegal robocalls
Date: Monday, September 27, 2021 8:18:03 PM

[You don't often get email from (b) (6) Learn why this is important at <http://aka.ms/LearnAboutSenderIdentification>.]

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Federal Communications Commission

RE: Tell the FCC to do more to stop illegal robocalls

null

Illegal and unwanted robocalls have been the No. 1 problem the FCC has been dealing with for years. They lead to billions of dollars in fraud against innocent consumers every year and lead to wasted time and aggravation for everyone.

While June 30, 2021, was the deadline for companies to implement the caller ID technology, carriers with fewer than 100,000 customers or that have non-internet/cable phone lines have an extension until June 2023. But the attorneys general in all 50 states want to move that up to June 2022. Attorneys general say illegal robocalls will continue as long as there are weak links in the system.

You acknowledge the small providers are a problem. I strongly urge you to require all phone companies to comply as soon as possible.

Sincerely,

(b) (6)

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Tell the FCC to do more to stop illegal robocalls
Date: Tuesday, November 16, 2021 1:41:53 PM

[You don't often get email from (b) (6) Learn why this is important at <http://aka.ms/LearnAboutSenderIdentification>.]

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Federal Communications Commission

RE: Tell the FCC to do more to stop illegal robocalls

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Illegal and unwanted robocalls have been the No. 1 problem the FCC has been dealing with for years. They lead to billions of dollars in fraud against innocent consumers every year and lead to wasted time and aggravation for everyone.

While June 30, 2021, was the deadline for companies to implement the caller ID technology, carriers with fewer than 100,000 customers or that have non-internet/cable phone lines have an extension until June 2023. But the attorneys general in all 50 states want to move that up to June 2022. Attorneys general say illegal robocalls will continue as long as there are weak links in the system.

You acknowledge the small providers are a problem. I strongly urge you to require all phone companies to comply as soon as possible.

Sincerely,

(b) (6)

From: (b) (6)
To: [Geoffrey Starks](#)
Subject: [EXTERNAL]: Time to go to work
Date: Friday, November 19, 2021 6:04:10 PM

You don't often get email from (b) (6) [Learn why this is important](#)

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End robocalls for Americans. Do you need help accomplishing this goal? Ser higher mandatory fines for any companies that robo call any numbers. This doesn't seem difficult. Why are you and your agency failing ?

[Sent from Yahoo Mail on Android](#)

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: Two Peculiar VOIP Providers and Illegal Robocall Activities
Date: Wednesday, October 27, 2021 3:54:45 PM

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Dear Jessica Rosenworcel,

I know that you have been very involved in the fight against robocalls and consumer fraud. As a person being harassed by obnoxious robocalls daily, I would like to bring one peculiar aspect of robocalls to your attention. On a regular basis, I have been receiving an immense number of scamming and spamming phone calls from a lot of different numbers throughout the last two years. It's definitely several hundred phone calls within the last 24 months. I am getting a number of bots and live scammers. It is mostly for "Medicare" and "Medicare Rewards" and they claim to be "Benefits Advisors". If you keep answering some basic questions of the bot, you get connected to a call center that seems to be US-based (no accent detected). I have been on the DNC registry since 2006, but it does not matter to them.

Here is a very important part: The majority of the phone calls come from numbers on Inteliquent (formerly known as Onvoy) and Peerless Network Co network. I found it out through my carrier and through other reputable sources. I would say that I have spoken with both Peerless and Inteliquent about the issue. Inteliquent outright said that apparently all the calls were spoofed. I very much doubt it, giving the same pattern of abuse and similar numbers that call me from their network. Peerless Network said that they "alerted their clients of potential abuse", and this is all they can do UNLESS there is a subpoena. I would say that since my conversations with both Peerless and Inteliquent, the number of phone calls has somewhat decreased. So, I am inclined to believe that they are part of the scam or are at least aware of it as VOIP providers and do not really address it. Your legal team can research both Peerless Network and Inteliquent on BBB and other websites, and you will most certainly see that there is a major pattern of abuse on their end, which is discussed on several forums etc. I have also received voicemails where Benefitadvisorusa.com and other websites are mentioned by the bot. If you call the number back, you're told: "If you live in California, press 1. If you don't live in California, press 2". Then, they talk about how they take privacy seriously etc and specifically say that they are a Benefit Advisors Company, and their privacy policy and terms of use are listed on Benefitadvisorusa.com. They even "apologize for bothering you" and state that you can be "entered into their no-call database" and can press "3" or "4" for it. Then you wait on hold and get connected to scammers. I will be very happy to provide all the dates and specific numbers. The other website that they use is [medicarepluscard.com](#).

I am not on Medicare, so I assume it is a phishing scam/identity theft operation. I have multiple other examples of scams and violations of TCPA coming from Peerless Network and Inteliquent. I also have numerous emails that I exchanged with Peerless Network and Inteliquent, many of which were left unanswered. I am inclined to believe that they are fully aware of such scams and disregard them.

Sincerely yours,

(b) (6)

[REDACTED]

[REDACTED]

[REDACTED]

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: You MUST NOT agree to David Perdue's Insane Proposal
Date: Wednesday, October 20, 2021 12:23:06 PM

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As a consumer daily besieged by unrelenting robocalls and now robotexts I am adamantly opposed to GA Senator David Perdue's completely insane desire to allow unlimited spam voicemails directly into my phones mailbox. This would pose an unreasonable infringement on my privacy and disable my phone service in many ways.

Please, please do not allow this to go forward!

Respectfully,

(b) (6)

From: [Travis Litman](#)
To: [Jessica Rosenworcel](#)
Cc: [Andi Roane](#); [Kate Black](#)
Subject: [FOR THE BOOK] FW: FCC TA: Robocall Trace Back Act
Date: Tuesday, December 7, 2021 4:49:03 PM
Attachments: [image001.jpg](#)

Chairwoman,

Sens. Markey and Thune plan to introduce a new bill that would provide a liability safe harbor to the trace back consortium to allow it to share more information. In particular, it would require the consortium or the FCC to publish a list of providers that refuse to participate in traceback and to consider whether there is other information that the FCC or consortium should publish. The bill has support from the trace back consortium, amongst others. FCC and OCH staff have reviewed the bill and provided very minor TA.

The offices are interested in a supportive quote for introduction. Draft below:

(b) (5)
[Redacted text block]

-Travis

From: Wender, Joseph (Markey) <Joseph_Wender@markey.senate.gov>
Sent: Tuesday, December 7, 2021 4:21 PM
To: Travis Litman <Travis.Litman@fcc.gov>
Cc: Butler, Bennett (Markey) <Bennett_Butler@markey.senate.gov>; Kate Black <Kate.Black@fcc.gov>
Subject: RE: FCC TA: Robocall Trace Back Act

Hey Travis, as we discussed, do you think a short supportive quote is possible by cob tomorrow?

Thanks,

Joey

Thune, Markey Introduce Bill to Support Efforts to Crack Down on Illegal Robocall Scams

WASHINGTON — U.S. Sens. John Thune (R-S.D.) and Ed Markey (D-Mass.), [authors](#) of the Telephone Robocall Abuse Criminal Enforcement and Deterrence (TRACED) Act and members of the Senate Committee on Commerce, Science, and Transportation, today introduced the Robocall Trace Back Enhancement Act, which would help bolster privately led efforts to trace back the origins of illegal and bothersome robocalls. Thune and Markey have long advocated for consumer rights and protection from

robocalls and for holding scammers and other bad actors accountable.

THUNE QUOTE

MARKEY QUOTE

ROSENWORCEL QUOTE

On January 17, 2019, Thune and Markey [introduced](#) the TRACED Act, legislation to combat the rise of illegal robocalls. It was enacted in December 2019 and, among other things, required the Federal Communications Commission (FCC) to [designate an entity](#) to conduct privately led efforts to trace back the origin of suspected illegal robocalls, which it did in July 2020 by [selecting](#) USTelecom-The Broadband Association's Industry Traceback Group (ITG) as the official consortium. In August 2021, the FCC re-designated the ITG as the official consortium.

Joseph Wender
Senior Policy Advisor
Office of Senator Edward J. Markey
255 Dirksen Senate Office Building
(202) 224-2742
Joseph_Wender@markey.senate.gov

From: Wender, Joseph (Markey)
Sent: Monday, December 6, 2021 10:16 AM
To: Travis Litman <Travis.Litman@fcc.gov>
Cc: Butler, Bennett (Markey) <Bennett_Butler@markey.senate.gov>
Subject: FW: FCC TA: Robocall Trace Back Act

Will call you today on this...

Thanks!

Joseph Wender
Senior Policy Advisor
Office of Senator Edward J. Markey
255 Dirksen Senate Office Building
(202) 224-2742
Joseph_Wender@markey.senate.gov

From: Lori Maarbjerg <Lori.Maarbjerg@fcc.gov>
Sent: Monday, December 6, 2021 10:13 AM
To: Wender, Joseph (Markey) <Joseph_Wender@markey.senate.gov>; Sachtjen, Alex (Thune) <Alex_Sachtjen@thune.senate.gov>
Cc: Butler, Bennett (Markey) <Bennett_Butler@markey.senate.gov>; Jim Balaguer <Jim.Balaguer@fcc.gov>
Subject: RE: FCC TA: Robocall Trace Back Act

Thanks for your patience (and for not robocalling us on this one)!

Here's your requested technical assistance. Please let me know if you have any questions.

Lori

From: Wender, Joseph (Markey) <Joseph_Wender@markey.senate.gov>
Sent: Tuesday, November 30, 2021 2:02 PM
To: Lori Maarbjerg <Lori.Maarbjerg@fcc.gov>; Sachtjen, Alex (Thune) <Alex_Sachtjen@thune.senate.gov>; Jim Balaguer <Jim.Balaguer@fcc.gov>
Cc: Butler, Bennett (Markey) <Bennett_Butler@markey.senate.gov>
Subject: RE: FCC TA: Robocall Trace Back Act

Otherwise, we will robocall you =-)

Joseph Wender
Senior Policy Advisor
Office of Senator Edward J. Markey
255 Dirksen Senate Office Building
(202) 224-2742
Joseph_Wender@markey.senate.gov

From: Lori Maarbjerg <Lori.Maarbjerg@fcc.gov>
Sent: Tuesday, November 30, 2021 1:55 PM
To: Sachtjen, Alex (Thune) <Alex_Sachtjen@thune.senate.gov>; Jim Balaguer <Jim.Balaguer@fcc.gov>
Cc: Wender, Joseph (Markey) <Joseph_Wender@markey.senate.gov>; Butler, Bennett (Markey) <Bennett_Butler@markey.senate.gov>
Subject: RE: FCC TA: Robocall Trace Back Act

We'll be back in touch soon. Thanks!

From: Sachtjen, Alex (Thune) <Alex_Sachtjen@thune.senate.gov>
Sent: Tuesday, November 30, 2021 1:52 PM
To: Jim Balaguer <Jim.Balaguer@fcc.gov>; Lori Maarbjerg <Lori.Maarbjerg@fcc.gov>
Cc: Wender, Joseph (Markey) <Joseph_Wender@markey.senate.gov>; Butler, Bennett (Markey) <Bennett_Butler@markey.senate.gov>
Subject: FCC TA: Robocall Trace Back Act

Lori and Jim—

Can Team Thune and Markey get TA on the attached bill which amends the TRACED Act? I believe the FCC has previously seen this bill, but the attached document reflects a number of changes.

If we get the TA back ASAP, that would be greatly appreciated.

Thank you,
Alex

Alex J. Sachtjen
Legislative Assistant | Office of U.S. Senator John Thune
511 Dirksen Senate Office Building | Washington, DC 20510
Office: (202) 224-2321 | Fax: (202) 228-5429
Follow Senator Thune:



From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: SINCH-171603 Inteligent Support Case # (b) (6) - LendingPoint Scammers on the Onvoy Network: 770-966-4526 [ref:_00D3067mI._5002J1TpE5P:ref]
Date: Thursday, September 23, 2021 5:41:16 PM

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Reply above this line.

(b) (6) commented:

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|--|

Start suing them. If they are going to illegally call me I am going to use the private right of action given to me under the TCPA and UTCPA.

From: (b) (6) <support@sinch.com>
Sent: Thursday, September 23, 2021 3:10 PM
To: (b) (6)
Subject: [SINCH-171603](#) Inteligent Support Case # (b) (6) - LendingPoint Scammers on the Onvoy Network: 770-966-4526 [ref:_00D3067mI._5002J1TpE5P:ref]

Reply above this line.

(b) (6) commented:

| |
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| You don't often get email from (b) (6) . Learn why this is important |
|--|

On 9/21/2021 at 0929 CDT I received an unsolicited marketing call from a Verizon Network Ph# (470) 650-8264 to my Verizon Network Ph# (b) (6) In an automated message, this caller identified themselves as "Michael...on behalf of 'the attorneys'...at [* *Onvoy Network#] (352) 900-2564". I called (352) 900-2564 & an automated message from "Karen Miller" referred me to [Onvoy Network#] (727) 261-2853. These nuisance calls persist, despite my routine efforts to inform the associated carriers.

I've emailed Verizon's robocall unit & asked for help in tracing this issue, and blocking service to/from the Verizon Ph# (470) 650-8264; holding the offending party accountable. As a long-established Do-Not-Call Registrant, I note these calls to also violate the Illinois Telephone Solicitation Act 815 ILCS 413. No big surprise Onvoy Network's again the sewer from whence these problems reside. How can Onvoy employees look at themselves in the mirror and believe they run an honest, legitimate business? Why is it that Verizon demonstrates such willingness to

mitigate this problem, yet Onvoy's position is one of feckless, flaccid, apathetic, inaction? Says a lot of who they are, and the clientele they serve. Could the bar be set any lower? Not without a shovel!

In my collaboration with ScammerBlaster, we recently discovered when action is taken to disable a "non-Onvoy" phone number associated with other Onvoy-Network numbers it appears to disable all of them. Hopefully Verizon's efforts to disable [Verizon Network#] (470) 650-8264 will produce this same result. It's an experiment worth trying, and I'm eager to see what happens!

Thank you for your timely response.

(b) (6)

On Wed, Sep 15, 2021 at 11:10 AM ScammerBlaster <administrator@scammerblaster.com <administrator@scammerblaster.com>> wrote:

Hello Desiree,

Thanks for your response. We never fail to fill out the Inteliquent form, however unfortunately the form is faulty. It requires pieces of information that are not applicable. These scammers are very wealthy and clever, they send out email and SMS campaigns and get people to call THEM. They do not make the mistake of making outbound calls and get caught. So, on the Inteliquent form where it asks for number called, and data/time of call we are clearly at an obvious disadvantage.

The LendingPoint scammers operate in this exact capacity, and include advertising on social media, such as FaceBook, to lure victims into calling THEM.

If Onvoy/Inteliquent could make some provision for reporting this type of activity to you for you to take action on, then you will find that we won't be nearly as irritating to you as we currently are. haha

Sincerely,

ScammerBlaster Administrator
<https://scammerblaster.com>

Follow us on Twitter: <https://twitter.com/scammerblaster>

On Wed, Sep 15, 2021 at 11:39 AM NOC@inteliquent.com <NOC@inteliquent.com> <support@sinch.com> <support@sinch.com>> wrote:

— ———— Reply above this line.

NOC@inteliquent.com <NOC@inteliquent.com> commented:

Legal & Fraud – not sure who needs to handle this? Or do we direct this person to the website to fill out the form?

Thank you

Desiree Kiss | Manager, Network Operations Center | Inteliquent | 866-388-7258 opt 2

From: (b) (6) <(b) (6)> > <support@sinch.com>
Sent: Wednesday, September 15, 2021 10:29 AM
To: Inteliquent NOC <NOC@inteliquent.com>
Subject: [SINCH-171603](#) Inteliquent Support Case # (b) (6) - LendingPoint Scammers on the Onvoy Network: 770-966-4526 [ref:_00D3067ml._5002J1TpE5P:ref]

//EXTERNAL Sender: support@sinch.com Unable to embed resource: noname of type application/octet-stream <support@sinch.com> <support@sinch.com> from Denmark.

— — — — —
Reply above this line.

(b) (6) Unable to embed resource: noname of type application/octet-stream
<(b) (6)> >> commented:

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| You don't often get email from (b) (6) to embed resource: noname of type application/octet-stream (b) (6) <(b) (6)>. Learn why this is important |
|--|

I assume that this company has terms of service that they follow. I assume that this company has professional standards. I assume this company respects state and federal laws about telephone marketing. I assume this company also respects fraud regulations and Bank fraud regulations. I assume this company will take decisive action to assist in the apprehension and prosecution of offenders. Anything less would be complicit in these crimes. Anything left then aggressive action, would be viewed as enable in criminal behaviour. It says everything we need to know about your company

On Wed, Sep 15, 2021, 9:59 AM reply@inteliquent.com <reply@inteliquent.com> !!
<reply@inteliquent.com!noname!> <reply@inteliquent.com> <reply@inteliquent.com> >>>
<support@sinch.com> !! <support@sinch.com!noname!> <support@sinch.com>
<support@sinch.com> >>>> wrote:

— — — — — Reply above this line.

Thank you for contacting Sinch support.

We have received your query and assigned it the Ticket ID in the subject line.

A member of the support team will investigate the query and get back to you shortly.

Please make sure the ticket ID is always in the subject when contacting us regarding this ticket. You can also check and subscribe to our status page for planned and ongoing activities at the link in the email footer.

Best Regards,
Sinch Support Team

!!

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This is shared with reply@inteliquent.com <reply@inteliquent.com>!!
<reply@inteliquent.com!noname!<reply@inteliquent.com <reply@inteliquent.com>>>,
Mike.O'Rielly@fcc.gov <Mike.O%27Rielly@fcc.gov>!! <Mike.O%27Rielly@fcc.gov!noname!
<Mike.O%27Rielly@fcc.gov <Mike.O%27Rielly@fcc.gov>>>, traceback@ustelecom.org
<traceback@ustelecom.org>!! <traceback@ustelecom.org!noname!
<traceback@ustelecom.org <traceback@ustelecom.org>>>, and 37 other people.

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This is shared with reply@inteliquent.comUnable to embed resource: noname of type application/octet-stream <reply@inteliquent.com <reply@inteliquent.com>>,
Mike.O'Rielly@fcc.gov <Mike.O%27Rielly@fcc.gov>, traceback@ustelecom.orgUnable to embed resource: noname of type application/octet-stream <traceback@ustelecom.org <traceback@ustelecom.org>>, and 37 other people.

NOTE: This message and any attached files may contain information that is confidential and/or subject of legal privilege. If you are not the intended recipient or the person responsible for delivering the message, be advised that you have received this message in error and that any dissemination, copying or use of this message or attachment is forbidden, as is the disclosure of the information therein. If you have received this message in error please notify the sender immediately and delete the message

NOC@inteliquent.com <NOC@inteliquent.com> commented:

Legal & Fraud – same person I believe.

Thank you

Desiree Kiss | Manager, Network Operations Center | Inteliquent | 866-388-7258 opt 2

From: (b) (6) <(b) (6)> > <support@sinch.com>
Sent: Wednesday, September 15, 2021 10:29 AM
To: Inteliquent NOC <NOC@inteliquent.com>
Subject: [SINCH-171603](#) Inteliquent Support Case # (b) (6) - LendingPoint Scammers on the Onvoy Network: 770-966-4526 [ref: _00D3067ml._5002J1TpE5P:ref]

//EXTERNAL Sender: support@sinch.comUnable to embed resource: noname of type application/octet-stream <support@sinch.com> <support@sinch.com> from Denmark.

— — — — —
Reply above this line.

(b) (6) to embed resource: noname of type application/octet-stream
<(b) (6)> commented:

| |
|---|
| You don't often get email from (b) (6)Unable to embed resource: noname of type application/octet-stream < wolfestevenf@gmail.com > <(b) (6)>. Learn why this is important |
|---|

I assume that this company has terms of service that they follow. I assume that this company has professional standards. I assume this company respects state and federal laws about telephone marketing. I assume this company also respects fraud regulations and Bank fraud regulations. I assume this company will take decisive action to assist in the apprehension and prosecution of offenders. Anything less would be complicit in these crimes. Anything left then aggressive action, would be viewed as enable in criminal behaviour. It says everything we need to know about your company

On Wed, Sep 15, 2021, 9:59 AM reply@inteliquent.com <reply@inteliquent.com>
<reply@inteliquent.comUnable to embed resource: noname of type application/octet-stream
<reply@inteliquent.com> <reply@inteliquent.com>>> <support@sinch.com>
<support@sinch.comUnable to embed resource: noname of type application/octet-stream
<support@sinch.com> <support@sinch.com>>>> wrote:

— — — — — Reply above this line.

Thank you for contacting Sinch support.

We have received your query and assigned it the Ticket ID in the subject line.

A member of the support team will investigate the query and get back to you shortly.

Please make sure the ticket ID is always in the subject when contacting us regarding this ticket. You can also check and subscribe to our status page for planned and ongoing activities at the link in the email footer.

Best Regards,
Sinch Support Team

!!

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This is shared with reply@inteliquent.com <reply@inteliquent.com>
<reply@inteliquent.comUnable to embed resource: noname of type application/octet-stream
<reply@inteliquent.com <reply@inteliquent.com>>>, Mike.O'Rielly@fcc.gov
<Mike.O%27Rielly@fcc.gov> <Mike.O%27Rielly@fcc.govUnable to embed resource:
noname of type application/octet-stream <Mike.O%27Rielly@fcc.gov
<Mike.O%27Rielly@fcc.gov>>>{c...



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This is shared with reply@inteliquent.com, Mike.O'Rielly@fcc.gov, traceback@ustelecom.org, and 41 other people.

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From: (b) (6)
To: Repair
Cc: administrator@scammerblaster.com; mike.o"rielly@fcc.gov; traceback@ustelecom.org; info@cisas.org.uk; traceback-notice@ustelecom.org; kev2260@outlook.com; (b) (6) verizon.robocall@verizon.com; jason@banker1.com; (b) (6); jbercu@ustelecom.org; regina.echols@inteliquent.com; noc@vovoy.com; ssaboo@att.net; reply@ustelecom.org; penny.stanley@inteliquent.com; Geoffrey Starks; patricia.scott@inteliquent.com; (b) (6); phalley@ustelecom.org; Brendan Carr; jthompson@ustelecom.org; mary.hochheimer@inteliquent.com; Jessica.Rosenworcel; Kristi.Thompson; surendra.saboo@inteliquent.com; stacy.graham@inteliquent.com; support@sinch.com; aijt.pai@fcc.gov; ibarlow@ftc.gov; noc@inteliquent.com; rlane1000@yahoo.com; jevans1@ftc.gov; genesisfloods@gmail.com; ssaboo@inteliquent.com; rweathers@lee-associates.com; wcurrie@ustelecom.org
Subject: [EXTERNAL]: Re: Inteliquent Support Case # (b) (6) - Re: FBI Scam Call | Verizon Ticket # (b) (6) [ref: _00D [ref: _00D3067mL_500231TqTtl:ref]
Date: Friday, September 24, 2021 11:47:03 AM

You don't often get email from (b) (6). [Learn why this is important](#)

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What is an "official report"? The link you provided is not working. I know this because the scammers phone lines are still working 48 hours later.

Or is it possible that the line is turned off? Then the scammer creates a new account ordering up the exact same phone number to continue the scam? If this is happening, what do you think of allowing phone numbers that are disconnected due to scammers to not be available for 48 hours or even better yet a few weeks.

I think we need to create an anatomy of the most common scam setups. Scammers prey on the most vulnerable people in our society. If we work together, we can stop these time-wasting scammers.

"Because of the steady drumbeat of unwanted automated calls to cell phones, and the rising—and sometimes dangerous—nature of the scams made through these calls, the nation's telephone system has already suffered a loss of trust. The TCPA's prohibition against making automated calls to cell phones is an essential tool to combat unwanted robocalls that would threaten to overwhelm American consumers and the nation's telephone system if the limits imposed on these calls by the TCPA were removed. Providers are working together and with the government to restore that trust and reinvigorate this essential communication tool in the U.S. marketplace. Eliminating this provision in the TCPA would move in the opposite direction and could seriously undermine the cell phone system as a meaningful way for people to communicate. Amici urge that no matter how the Court resolves the specific question in this case regarding the constitutionality of the government debt exemption to the TCPA, it should not undermine the basic premise that the TCPA's general prohibition on unconsented to calls to cellular phones, subject to the power of the FCC to authorize narrow exceptions to this prohibition, serves a vital national interest."

Reference https://www.supremecourt.gov/DocketPDF/19/19-631/134702/20200302174541885_Amicus%20Brief%20NCLC%20%20Verizon%20%20%20%20CFA.pdf

On Fri, Sep 24, 2021 at 8:29 AM Repair <repair@vovoy.com> wrote:

Greetings,

Thank you for contacting us. We are committed to ending these types of calls and texts, but there is nothing we can do over the phone or without an official report. Please fill out a report at our website <https://www.inteliquent.com/legal/> and scroll down to the "Report Unwanted Calls & Texts" section to fill out the report. The link is also right at the very bottom of our website in a link that says "Report Unwanted Calls & Texts".

Thank you,

Inteliquent/Voyant NOC

----- Original Message -----
From: Inteliquent Support [reply@inteliquent.com]

Sent: 9/23/2021, 6:36 PM

To: administrator@scammerblaster.com

Cc: mike.o'rielly@fcc.gov; traceback@ustelecom.org; info@cisas.org.uk; traceback-notice@ustelecom.org; kev2260@outlook.com; (b) (6) verizon robocall@verizon.com; jason@bankerj.com; (b) (6) jbercu@ustelecom.org; regina.echols@inteliquent.com; noc@onvoy.com; ssaboo@att.net; reply@ustelecom.org; penny.stanley@inteliquent.com; geoffrey.starks@fcc.gov; patricia.scott@inteliquent.com; (b) (6) phalley@ustelecom.org; brendan.carr@fcc.gov; jthompson@ustelecom.org; mary.hochheimer@inteliquent.com; (b) (6) jessica.rosenworcel@fcc.gov; kristi.thompson@fcc.gov; surendra.saboo@inteliquent.com; stacy.graham@inteliquent.com; support@sinch.com; ajit.pai@fcc.gov; ibarlow@ftc.gov; noc@inteliquent.com; rlane1000@yahoo.com; jevans1@ftc.gov; (b) (6) com; ssaboo@inteliquent.com; rweathers@lee-associates.com; wcurrie@ustelecom.org

Subject: Inteliquent Support Case # (b) (6) - Re: FBI Scam Call | Verizon Ticket # (b) (6) []

Case Number: # (b) (6)

Subject: Re: FBI Scam Call | Verizon Ticket # (b) (6)

Dear Customer,

Thank you for contacting Inteliquent. We have opened Case# (b) (6) to track your request.

Emailed requests are handled during business hours only. Our normal hours of operation are Monday through Friday, 6 AM to 8 PM and Saturday, 10 AM to 8 PM Mountain Time.

Please be advised that all emergency, urgent, or after-hours service down requests should be called into our support center at (866) 629-8200. Our escalation list can be referenced on our webpage at: <https://www.inteliquent.com/support/>. To expedite your call, we ask that you reference the case number shown in the subject line of this e-mail.

For future correspondence on this ticket, please respond to this email or maintain the reference ID posted in the subject line and at the bottom of this email.

Thank you,
Inteliquent

Please Note: When reporting service trouble it is important to include specific examples. This significantly reduces the time it takes to resolve your case. Providing examples is as simple as including the following details:

Calling Party Number (originating):
Called Party Number (terminating):
Date/Time of Call (include time zone):
Description of Issue:

These details are essential to allow us to diagnose and correct issues. Please gather and report this information for all call quality/call completion difficulties as soon as possible.

Customer Reported Description: Hello Verizon,

Just a heads up regarding TN 2063385669 reported below. This phone number remains active and Onvoy REFUSES to shut the scammer down, even when evidence is presented.

Please note the attached audio recording proof. In the audio recording, the scammer claims to be the FBI and right out to make outrageous claims to a member of my team, designed to create fear and intimidation within a potential victim. Even if you cannot reach the scammer on the phone, his voicemail makes the claim that he's the "Federal Bureau of Investigation FBI".

As previously reported, this scammer has contacted me 3 times previously, and this phone number has been reported directly to Onvoy dozens of times, but with no effect:

SCAM CALL FROM: 2063385669 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 21 @ 5:42, 5:45, 5:48 AM EST

EVERYONE READING THIS: In some recent tests I have been studying and

documenting how when we hijack scammer phone systems to call and annoy various departments at Onvoy, they take quick and decisive action when the calls bother *THEM*! However, when scam calls from their network bother the rest of America their response time is directly the opposite.

Sincerely,

ScammerBlaster Administrator

https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwIFaQ&c=h19e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=UWvvhW0Y-a6XcVfe5jdC50B_et6AC7KqjIVv-6ZnKA&e=

Follow us on Twitter: https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwIFaQ&c=h19e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=bOVSWmncoKL42CwcLTZe0K8uRsQi-2BI4DRnxAfUp-E&e=

On Tue, Sep 21, 2021 at 2:29 PM <verizon robocall@verizon.com> wrote:

> Good afternoon,
>
>
>
>
>
> Thank you for contacting the Verizon Robocall Team. We have located the
> call examples below, and have sent them upstream.
>
>
>
>
>
> Please allow up to 48hrs for this traffic to stop, and let us know if you
> receive new calls after this time frame.
>
>
>
>
>
> Regards,
>
>
>
> Monica
>
> Verizon Robocall Team
>
>
>
> *From:* ScammerBlaster [mailto:administrator@scammerblaster.com]
> *Sent:* Tuesday, September 21, 2021 12:24 PM
> *To:* Verizon Robocall <verizon robocall@one.verizon.com>
> *Subject:* FBI Scam Call
>
>
>
> Hello Verizon!!
>
>
>
> *SCAM CALL FROM:* 2063385669 (ONVOY!)
>

> *To my personal cell:* (b) (6)
> *Date and Time:* September 21 @ 5:42, 5:45, 5:48 AM EST
>
> *Scam Type:* This caller claims to be from the FBI and that I'm going to
> be under arrest unless I pay for certain bogus fees with gift cards.
>
> *PLEASE NOTE:* I have reported this directly to Onvoy many times now but
> they refuse to disconnect this scammer's phone system, unfortunately. Even
> in the scammer's voicemail you can hear him claim to be an officer with the
> FBI.
>
>
>
> Thanks for your help.
>
>
>
> Sincerely,
>
> ScammerBlaster Administrator
> https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QlBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=UWvbwW0Y-a6XcVfe5jdC50B_et6AC7KqilVv_-6ZnKA&e=
>
> <https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwMFaQ&c=udBTRvFvXC5Dhgg7UHpJlPps3mZ3LRxpb6__0PomBTQ&r=ac8LzGqf-Q7W59JE0DNI8vw02_txkMOL24sFBg3cw18&m=Sa-Tw0eqrm_Beh5axsSFBxqAc-bwgd1e622ggdoFGHE&s=6EaBjPg7RU8_R5p_fitrpyHCiir5lRmz5GifDy6N7M&e=>
>
> Follow us on Twitter: https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QlBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=bOVSWmncoKL42CwcLTZe0K8uRsQi-2Bl4DRnxAfUp-E&e=
> <https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwMFaQ&c=udBTRvFvXC5Dhgg7UHpJlPps3mZ3LRxpb6__0PomBTQ&r=ac8LzGqf-Q7W59JE0DNI8vw02_txkMOL24sFBg3cw18&m=Sa-Tw0eqrm_Beh5axsSFBxqAc-bwgd1e622ggdoFGHE&s=gJLb-HKbk2sj5bEZ6bWfML_GCXpJ_E3hpZBR3CIL_ZU&e=>
>

Inteliquent Support Center
1-866-629-8200 • support@inteliquent.com
ref:_00D3067mL_5002J1TqTtl ref

--
(b) (6)

From: [Travis Litman](#)
To: [Andi Roane](#); [Jessica Rosenworcel](#)
Subject: FW: [EXTERNAL]: Invitation to Chairwoman Rosenworcel to Record Introductory Video for ITG/CFCA Robocall Webinars
Date: Monday, November 22, 2021 9:55:31 AM
Attachments: [image003.png](#)

From: Josh Bercu <jbercu@ustelecom.org>
Sent: Monday, November 22, 2021 9:04 AM
To: Travis Litman <Travis.Litman@fcc.gov>
Cc: Patrick Halley <phalley@ustelecom.org>
Subject: [EXTERNAL]: Invitation to Chairwoman Rosenworcel to Record Introductory Video for ITG/CFCA Robocall Webinars

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Travis,

As I think David Frankel may have mentioned to you, the Industry Traceback Group (ITG) and the Communications Fraud Control Association (CFCA) are co-hosting a pair of webinar sessions in early January, highlighting ways that voice service providers along the call path can be part of the problem – or the solution – of taming the illegal robocall scourge.

ITG and CFCA leadership and their respective members want to ensure the broader provider community understands the roles and responsibilities of providers that carry traffic on the U.S. telephone network. The webinars will describe regulatory expectations based on FCC regulations and federal and state enforcement, as well as tools and practices providers of all sizes can use to keep robocalls off their networks. Our hope is that the webinars will help at least some of the providers routinely seen in tracebacks understand what more they can do to stop originating and transiting illegal robocalls. We also think it may be helpful from an enforcement perspective, offering additional evidence that the providers who choose to turn a blind eye to the illegal robocalls they enable have constructive notice about their activities.

We think a brief introductory video from Chairwoman Rosenworcel would go a long way to emphasize how critical it is that providers act and set the ideal stage for the event.

More details about our plans follow.

Title: Being Part of the Robocall Solution: What Providers Can Do – and Not Do – to Stop Illegal Robocalls

Synopsis: The USTelecom-led Industry Traceback Group (ITG) and the Communications Fraud Control Association (CFCA) will host a series of two recorded webinars directed at

voice service providers that have routinely been identified by the ITG in the call path of illegal robocalls.

Day 1 of the webinar will focus on where providers go wrong and the risks of doing so, providing an overview of the problem, a summary of emerging regulatory expectations and recent enforcement, and will include a panel discussion of federal and state enforcers. We expect that attendees will walk away better internalizing the risks to consumers and to the providers themselves when they fail to take measures to stop illegal robocalls.

Day 2 of the webinar will focus on how providers throughout the call path – and particularly, those closer to the source of illegal robocalls – can be part of the solution. Presentations and panel discussions featuring voice service providers will address best practices for onboarding customers and wholesale partners, monitoring traffic, and removing customers and wholesale partners that send illegal traffic.

Target Date: Early January

Best,
Josh

Josh Bercu
Vice President, Policy & Advocacy
USTelecom – The Broadband Association
O: 202-551-0761 | M: 202-430-2606



From: [Andi Roane](#)
To: [Jessica Rosenworcel](#); [Travis Litman](#)
Subject: FW: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event
Date: Thursday, September 2, 2021 3:09:30 PM

JR - I just spoke with Rebecca. You will record on the 20th at 2-2:30 and they will find a venue.

From: Jessica Rosenworcel <Jessica.Rosenworcel@fcc.gov>
Sent: Thursday, September 2, 2021 11:55 AM
To: Andi Roane <Andi.Roane@fcc.gov>
Cc: Travis Litman <Travis.Litman@fcc.gov>
Subject: Re: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

No. Good point.

But not in my house.

We will need somewhere else. Open to their recommendations.

Sent from my iPhone

On Sep 2, 2021, at 11:40 AM, Andi Roane <Andi.Roane@fcc.gov> wrote:

Would they be allowed in the FCC studio?

From: Jessica Rosenworcel <Jessica.Rosenworcel@fcc.gov>
Sent: Thursday, September 2, 2021 11:12 AM
To: Andi Roane <Andi.Roane@fcc.gov>
Cc: Travis Litman <Travis.Litman@fcc.gov>
Subject: Re: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

I don't have this much time on my calendar.

I can't do much more than half an hour. Can be there for roughly an hour—maybe in FCC studio? But can do at any time in the window on the 20th.

Sent from my iPhone

On Sep 2, 2021, at 10:58 AM, Andi Roane <Andi.Roane@fcc.gov> wrote:

JR, see below. They re asking for huge amount of time for recording.
These the 20th ad 23rd can work but this is just lot of time/

From: Rebecca Thompson <rthompson@twilio.com>
Sent: Thursday, September 2, 2021 10:14 AM
To: Julie Kearney <juliekearney@twilio.com>
Cc: Andi Roane <Andi.Roane@fcc.gov>; Cris Paden <cpaden@twilio.com>
Subject: Re: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

You don't often get email from rthompson@twilio.com. [Learn why this is important](#)

Hi Andi --

Is the Acting Chairwoman available at the below times? Ideally we'll need two hours to record the session. It's the first time anyone from the FCC much less a Chair has spoken at SIGNAL. Jeff Lawson, our CEO, is so excited about this discussion, he'd like to spotlight the Acting Chairwoman for a 45 mins Q&A.

- Monday, Sept. 20th from 1pm to 4pm Eastern time
- Tuesday, Sept. 21st from 1pm to 4pm Eastern time
- Thursday, Sept. 23rd from 1pm to 4pm Eastern time

We can send the camera crew to the Acting Chairwoman's house or the FCC. Please let us know which she prefers. Also, could you please complete Twilio's speaker release form [HERE](#). Finally, can you please send a photo/headshot that's in a .jpg or .png format? We can pull her bio from the FCC's website unless you'd like to send something else.

Thanks again for helping to organize. I know Jeff has a lot to talk about with the Acting Chairwoman!

Rebecca

On Tue, Aug 31, 2021 at 3:04 PM Julie Kearney <juliekearney@twilio.com> wrote:

Hi Andi,

I hope you're having a great week! My apologies for the delayed response, but we just confirmed the recording dates with Jeff Lawson, our CEO.

It's my pleasure to introduce you to Cris Paden, our fantastic Director of Communications, who is working closely with us on this session.

We'll be getting back to you next week (!) about the timing for recording, together with prep documents for the session.
We are THRILLED about this session with the Acting Chairwoman!
Kind regards,
Julie

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Wed, Aug 25, 2021 at 2:10 PM Julie Kearney
<juliekearney@twilio.com> wrote:

Hi Andi!

Wonderful to hear from you! We're putting the final touches on the schedule and should know very soon -- hopefully by the end of this week. We greatly appreciate your work with the Acting Chairwoman to get this onto her busy schedule. Please stay tuned!

Kind regards,
Julie

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Wed, Aug 25, 2021 at 12:59 PM Andi Roane
<Andi.Roane@fcc.gov> wrote:

Hello there. Has a date and time been set for this chat? (Hi, Julie!
Been such a long time.)

Andi Roane-Wiley

Acting Confidential Assistant
Office of Acting Chairwoman

Jessica Rosenworcel
Federal Communications Commission
45 L Street, NE
Washington, DC 20554

Andi.Roane@fcc.gov
<image001.jpg>

From: Rebecca Thompson <rthompson@twilio.com>
Sent: Tuesday, August 17, 2021 3:07 PM
To: Julie Kearney <juliekearney@twilio.com>
Cc: Travis Litman <Travis.Litman@fcc.gov>; Kate Black <Kate.Black@fcc.gov>; Andi Roane <Andi.Roane@fcc.gov>; Aurelle Porter <Aurelle.Porter@fcc.gov>
Subject: Re: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

Yes, thanks, team! This is a first for Twilio - can't wait to see the Acting Chairwoman in action with our CEO!

On Tue, Aug 17, 2021 at 2:28 PM Julie Kearney <juliekearney@twilio.com> wrote:

WOO HOO! This is the best news all week (all month!). We are absolutely thrilled and will be in touch shortly with logistics.
THANK YOU! THANK YOU!
With deepest gratitude,
Julie and Rebecca

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Tue, Aug 17, 2021 at 11:27 AM Travis Litman <Travis.Litman@fcc.gov> wrote:

Julie,

Good news – the Acting Chairwoman can do a 15-20 minute fireside for the event.

Travis

From: Julie Kearney <juliekearney@twilio.com>
Sent: Tuesday, August 17, 2021 12:40 PM

To: Rebecca Thompson <rthompson@twilio.com>
Cc: Travis Litman <Travis.Litman@fcc.gov>; Kate Black
<Kate.Black@fcc.gov>; Andi Roane <Andi.Roane@fcc.gov>
Subject: Checking in: Invitation to Acting Commissioner
Rosenworcel: Twilio's SIGNAL event

Hi Travis (and Andi and Kate)!

I hope we're not the bad penny that keeps coming back. I also hope you're getting some rest and relaxation this summer. Our SIGNAL team is finalizing the schedule and have asked that we get confirmation TODAY from the Acting Chairwoman. Production is set to commence next week. We would LOVE (!) to have her join us and promise to make it fun. :)

Many thanks for your consideration!
Julie and Rebecca

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Fri, Aug 13, 2021 at 7:20 AM Rebecca Thompson
<rthompson@twilio.com> wrote:

Hi Travis and Andi --

Just checking on the Acting Chairwoman's availability to participate in Twilio's Signal conference. Our events team is pretty excited about the opportunity and would love to finalize a date and time. Please let me know if you need anything else from our team.

Thanks!
Rebecca

On Tue, Aug 3, 2021 at 8:55 PM Julie Kearney
<juliekearney@twilio.com> wrote:

Thanks so much, Travis -- and a pleasure to "see" Andi again (it's been a LONG time). I've attached the letter for Andi.

Have a great evening!
Julie

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Tue, Aug 3, 2021 at 5:53 PM Travis Litman
<Travis.Litman@fcc.gov> wrote:

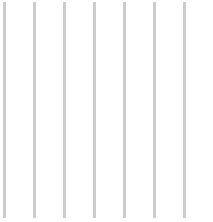
Thanks Julie. Adding Andi from our team. We'll check the calendar and be in touch -

From: Julie Kearney <juliekearney@twilio.com>
Sent: Tuesday, August 3, 2021 7:39 PM
To: Travis Litman <Travis.Litman@fcc.gov>; Kate Black <Kate.Black@fcc.gov>
Cc: Rebecca Thompson <rthompson@twilio.com>
Subject: [EXTERNAL]: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

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Dear Travis and Kate,
I hope you're both enjoying the summer, complete with bonus cicadas!

We're delighted to extend to Acting Commissioner Rosenworcel an invitation to deliver virtual remarks or engage in a virtual fireside chat with Twilio CEO, Jeff Lawson, at Twilio's [SIGNAL 2021 Conference on October 20-21](#). SIGNAL would provide an excellent opportunity for the Acting Chairwoman to discuss her important consumer protection agenda — robocalls, remote learning, and beyond — with the entrepreneurs and users that are responsible for developing trusted communications. Full details are in the attached letter.

A series of eight thin, vertical, light gray lines of varying heights, arranged in a row on the left side of the page.

My fabulous colleague, Rebecca Thompson, and
I look forward to hearing from you!

Warmest wishes,
Julie

From: [Umair Javed](#)
To: [Jessica Rosenworcel](#)
Subject: Fw: Grey Pash Award for Excellence in Advocacy 2021
Date: Tuesday, November 2, 2021 3:17:17 PM
Attachments: [Grey Pash Memorial Awards.Rick Mallen.2021.jpeg](#)

FYI

From: Michele Ellison <Michele.Ellison@fcc.gov>
Sent: Tuesday, November 2, 2021 3:10 PM
To: OGC DL <OGCDL@fcc.gov>
Cc: Travis Litman <Travis.Litman@fcc.gov>; Mark Stephens <Mark.Stephens@fcc.gov>; Umair Javed <Umair.Javed@fcc.gov>
Subject: Grey Pash Award for Excellence in Advocacy 2021

OGC Colleagues,

Today, I am pleased to bestow the second annual Grey Pash Memorial Award on Rick Mallen of the OGC Administrative Law Division. As you probably know, this Award was created last year to honor the enduring legacy of our beloved friend and colleague, Grey Pash, who served for nearly 50 years as a stellar attorney and advocate in the Office of General Counsel. (Sarah Citrin of the OGC Litigation Division was the inaugural recipient.)

The purpose of this prestigious Award is to honor the contributions of an OGC attorney whose work, over the course of the year, exemplifies the spirit of zealous advocacy for which Grey was rightly celebrated at the Commission and before the courts. Rick Mallen amply demonstrates this spirit and is most deserving of this special recognition.

Rick leads the Wireline Agenda Review team in OGC's Administrative Law Division, which reviews for legal sufficiency all Commission-level decisions (and many Bureau-level decisions) from WCB, CGB, and EB that involve wireline communications. His team also provides legal advice and proposes solutions to a wide range of difficult and novel legal questions. Rick richly deserves this Award because of his excellence in advocacy, his top-notch legal skills, and the high quality of his counsel to the Bureaus, as well as for his efficient and effective team leadership in the face of frequently tight deadlines. Rick's prompt legal advice has been critical to countless high-profile and important Commission initiatives over the past year. These include combatting illegal robocalls, implementing security protections for communications networks, bridging the digital divide through the agency's universal service programs, and helping to implement the emergency congressional COVID-19 Telehealth and Emergency Broadband Benefit programs—to name just a few. Rick is also a wonderful colleague whose wry sense of humor is ever-present. I would like to extend my warmest congratulations to Rick on his accomplishments and on receiving this Award.

The trophy that commemorates this Award features a racehorse and its rider, which aptly symbolizes both Grey's beloved Kentucky and the spirit of hard work, determination, and excellence that this Award represents and that Rick exemplifies every day. Attached is a picture of the trophy,

which has an engraving of Rick's name. (I hope that he will show it off in the office when we are all together again.)

We plan to continue this annual tradition, celebrating the incredibly high caliber of OGC's work and the dedication, drive and talent that is so evident throughout our Office.

Please join me in congratulating Rick Mallen (with a virtual toast of Kentucky Bourbon) for this well-deserved honor.

Best wishes always,
Michele

From: [Guarascio, Tiffany](#)
To: [Jessica Rosenworcel](#)
Subject: FW: President Biden Announces Key Nominations
Date: Tuesday, October 26, 2021 11:48:52 AM

Congrats. Finally!

From: White House Press Office <info@mail.whitehouse.gov>
Sent: Tuesday, October 26, 2021 11:37 AM
To: Guarascio, Tiffany <Tiffany.Guarascio@mail.house.gov>
Subject: President Biden Announces Key Nominations

The White House Logo



FOR IMMEDIATE RELEASE

October 26, 2021

President Biden Announces Key Nominations

WASHINGTON – Today, President Joe Biden announced his intent to nominate the following individuals to serve in key roles:

- Jessica Rosenworcel, Nominee for Commissioner of the Federal Communications Commission
- Gigi Sohn, Nominee for Commissioner of the Federal Communications Commission
- Alan Davidson, Nominee for Assistant Secretary for Communications and Information at the National Telecommunications and Information Administration, Department of Commerce
- Kathi Vidal, Nominee for Under Secretary for Intellectual Property and Director of the U.S. Patent and Trademark Office at the Department of Commerce
- Laurel Blatchford, Nominee for Controller of the Office of Federal Financial Management at the Office of Management and Budget

President Biden has also designated Rosenworcel as Chair of the Federal Communications Commission. She is the first woman in history to serve in this capacity.

Jessica Rosenworcel, Nominee for Commissioner of the Federal Communications Commission

Jessica Rosenworcel presently serves as Chair of the Federal Communications Commission, where she previously served as a Commissioner since 2012. During her time at the agency, she has worked to promote greater opportunity, accessibility, and affordability in our communications services in order to ensure that all Americans get a

fair shot at 21st century success. From fighting to protect an open internet, to ensuring broadband access for students caught in the Homework Gap through the FCC's Emergency Connectivity Fund, to making sure that households struggling to afford internet service stay connected through the Emergency Broadband Benefit program, she has been a champion for connectivity for all. She is a leader in spectrum policy, developing new ways to support wireless services from Wi-Fi to video and the Internet of Things. She has fought to combat illegal robocalls and enhance consumer protections in our telecommunications policies.

Prior to joining the agency, she served as Senior Communications Counsel for the United States Senate Committee on Commerce, Science, and Transportation, under the leadership of Senator John D. Rockefeller IV and Senator Daniel Inouye. Before entering public service, Jessica practiced communications law. She is a native of Hartford, Connecticut and a graduate of Wesleyan University and New York University School of Law. She lives with her family in Washington, DC.

Gigi Sohn, Nominee for Commissioner of the Federal Communications Commission

Gigi B. Sohn is a Distinguished Fellow at the Georgetown Law Institute for Technology Law & Policy and a Benton Senior Fellow and Public Advocate. Gigi is one of the nation's leading public advocates for open, affordable, and democratic communications networks. For over thirty years, Gigi has worked to defend and preserve the fundamental competition and innovation policies that have made broadband Internet access more ubiquitous, competitive, affordable, open, and protective of user privacy. If she is confirmed, Gigi would be the first openly LGBTIQ+ Commissioner in the history of the FCC.

From 2013-2016, Gigi served as Counselor to Former FCC Chairman Tom Wheeler, and from 2001-2013 was Co-Founder and CEO of Public Knowledge, a leading communications and technology policy advocacy organization serving the interests of consumers. She was previously a Project Specialist in the Ford Foundation's Media, Arts and Culture unit and Executive Director of the Media Access Project, a communications public interest law firm. Gigi holds a B.S. in Broadcasting and Film, *Summa Cum Laude*, from the Boston University College of Communication and a J.D. from the University of Pennsylvania Law School.

Alan Davidson, Nominee for Assistant Secretary for Communications and Information at the National Telecommunications and Information Administration, Department of Commerce

Alan Davidson is an Internet policy expert with over 20 years of experience as an executive, public interest advocate, technologist, and attorney. He is currently a Senior Advisor at the Mozilla Foundation, a global nonprofit that promotes openness, innovation, and participation on the Internet. He was previously Mozilla's Vice President of Global Policy, Trust and Security, where he led public policy and privacy teams promoting an open Internet and a healthy web. Alan served in the Obama-Biden Administration as the first Director of Digital Economy at the U.S. Department of Commerce. He started Google's public policy office in Washington, D.C., leading government relations and policy in North and South America for seven years until 2012.

Alan has been a long-time leader in the Internet nonprofit community, serving as Director of New America's Open Technology Institute where he worked to promote equitable broadband access and adoption. As Associate Director of the Center for Democracy and Technology, where he is currently a Board Member, Alan was an advocate for civil liberties and human rights online in some of the earliest Internet policy debates. Alan

currently resides with his family in Chevy Chase, Maryland. He is a graduate of the Massachusetts Institute of Technology and the Yale Law School, and is a member of the District of Columbia Bar.

Kathi Vidal, Nominee for Under Secretary for Intellectual Property and Director of the U.S. Patent and Trademark Office at the Department of Commerce

Katherine (“Kathi”) Vidal is one of the leading intellectual property lawyers in the country and has held key leadership and management roles in international law firms. Currently, she is the managing partner of Winston & Strawn’s Silicon Valley Office. Nationally recognized for leading high-profile patent disputes, her experience covers a myriad of complex technologies from semiconductors and software to medical devices and consumer products. Kathi has received numerous accolades for her work—including being inducted as a Fellow by Litigation Counsel of America, a trial lawyer honorary society. Kathi represents both plaintiffs and defendants in U.S. district courts, the International Trade Commission, and at the U.S. Patent and Trademark Office (PTO). Kathi is registered to practice before the PTO and prosecuted many patent applications early in her career. Kathi also advises on IP policies for standard setting organizations, trademark and copyright matters, and on strategies for worldwide patent disputes including advising on national security, policy and related issues. Kathi is also a recognized thought leader on difficult issues confronting the legal profession and intellectual property law, and has been active in the Sedona Conference, the Leahy Institute of Advanced Patent Studies, and the Federal Judicial Conference. She is also a Fellow of the Federal Circuit Bar Association.

Kathi is a recognized leader in diversity and women’s issues. She is one of four law firm advisory board members for ChIPs, a non-profit organization committed to advancing women at the intersection of law, technology, and regulatory policy. She founded the Next Gen initiative and actively advocates for training and opportunities for junior lawyers. She is also a member of Winston & Strawn’s Executive Committee and Diversity. At her prior firm, Fish & Richardson, Kathi was the Litigation Chair and sat on the firm’s management committee. She has a strong technical background, having practiced in industry for five years at General Electric and Lockheed Martin in circuit, systems, software and artificial intelligence. She received her Bachelors and Masters in Electrical Engineering and completed the GE Edison Engineering three-year leadership program. Kathi’s father was a career Navy Senior Chief Officer and her grandparents were scientists at the National Institutes of Health after serving in the Navy.

Laurel Blatchford, Nominee for Controller of the Office of Federal Financial Management at the Office of Management and Budget

Laurel currently is a Managing Director at Blue Meridian Partners, a nonprofit and pioneering philanthropic model that invests in economic and social mobility nationwide. In this capacity, she sources new philanthropic investment opportunities, leads due diligence on Blue Meridian investees, and manages relationships with current investees. She is also spearheading Blue Meridian’s investments in policy tools, solutions, and supports that create economic mobility. Prior to joining Blue Meridian, Laurel was President of Enterprise Community Partners, Inc., a national affordable housing and community development intermediary. She was responsible for leading Enterprise’s work in 12 local markets across the United States, and as well as groundbreaking initiatives focused on addressing housing insecurity, climate change, and connecting people to opportunity. She also led Enterprise’s advisory work in local communities in partnership with federal, state and local government partners.

In the Obama-Biden Administration, Laurel served as Chief of Staff of the Department of Housing and Urban Development from 2009-2013 and served as executive director of the Hurricane Sandy Task Force, guiding the implementation of disaster resilience funding across New York and New Jersey. Prior to joining the Obama-Biden Administration, she held several leadership roles in the administration of New York City Mayor Michael Bloomberg between 2002-2008.

She currently serves the board of the National Housing Conference, as a member of the Advisory Board for the American Flood Coalition, and was a member of the agency review team for HUD and the Federal Housing Finance Agency (FHFA) during the Biden-Harris presidential transition. Laurel holds an MPP from Harvard University's Kennedy School of Government and a BA in Anthropology/Sociology from Williams College. She lives with her family in Washington DC.

###

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From: [Jessica Rosenworcel](#)
To: [Renee Moore](#); [Alex Hernandez](#)
Subject: Fwd: [EXTERNAL]: Re: FW: Case (b) (6) : Scammer [ref:_00DF04z7m._5001Y1YAnFs:ref]
Date: Tuesday, August 31, 2021 7:32:50 PM

Please respond.

Sent from my iPhone

Begin forwarded message:

From: (b) (6)
Date: August 31, 2021 at 7:18:01 PM EDT
To: Legal Case <legal@inteliquent.com>, Jessica Rosenworcel <Jessica.Rosenworcel@fcc.gov>
Subject: [EXTERNAL]: Re: FW: Case (b) (6) : Scammer [ref:_00DF04z7m._5001Y1YAnFs:ref]

You don't often get email from (b) (6) [Learn why this is important](#)

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Mrs Rosenworcel I wanted to make you aware of this communication.

Onvoy Legal, Today I received another east Indian scammer representing themselves as being from the US government / Medicaid. The call was from CID 808-300-0130 to my Verizon cell phone (b) (6)

As you are aware I report scammers to their phone company when I know who it is and I have time. In my experience a disproportionate number of these scam calls and robocalls come from people utilizing your services. I believe from my experience that your company has a systemic problem. I am hopeful that the FCC can create a watchlist for trouble telecoms.

On Thu, Apr 29, 2021 at 12:08 PM Legal Case <legal@inteliquent.com> wrote:

Thank you for contacting Onvoy, LLC d/b/a Inteliquent ("Inteliquent") concerning this issue. Inteliquent is primarily a wholesale provider of telecommunications services to other carriers, re-sellers and service providers. As a wholesale provider of services, Inteliquent does not have information on file regarding end users of telephone numbers.

In this case, however, our service provider customer has authorized us to provide its contact information in response to a concern regarding one of their numbers.

The telephone number in question is assigned to Teli Communications, LLC. You may contact Teli

Communications, LLC for assistance in this matter via email at noc@teli.net.

Regards,
Inteliquent

----- Original Message -----

From: Report Abuse Case [noreply@inteliquent.com]

Sent: 4/29/2021 12:51 PM

To: (b) (6)

Subject: Case (b) (6) : Scammer

[Inline image URL :

<https://inteliquent.my.salesforce.com/servlet/servlet.ImageServer?id=0152A000008Suxl&oid=00DF00000004z7m>]

Thank you for notifying us.

We understand and share your frustration. Fraud, abuse, and unwanted calls are unacceptable and we take all such reports seriously. Our goal is to uphold the highest ethical standard and to protect the integrity of our industry. Inteliquent was a member of the Federal Communications Commission's task force to combat fraud and robocalling and we are an active member of the working groups resulting from that task force.

As background, Inteliquent and its subsidiaries provide telecommunications "interconnection" services to other service providers. What that means is that we don't provide phone service to end users or make calls ourselves. We are not a telemarketer. Instead, we carry phone calls between virtually every major and regional carrier in the United States. You can think of us as a bridge between the networks of other carriers and VoIP phone providers.

Since Inteliquent does not provide service to end users, in most cases, when we receive an abuse report about a number, we must notify a downstream customer (who may have originated the call) and they must investigate the report. We will promptly investigate your submission and, if we have a relationship with the service provider who appears to have originated the call, open a trouble ticket with that provider in order to have them take appropriate action. This does take a little bit of time, but rest assured, if we are able help stop the unwanted calls you are receiving, we will do so.

In some cases, our customers will discover that the calling number has been "spoofed." Caller ID spoofing occurs when the caller falsifies the information that appears on your caller id in order to hide the number that actually made the call. More information from the Federal Trade Commission about Caller ID spoofing can be found at this link:

<https://www.consumer.ftc.gov/blog/2016/05/scammers-can-fake-caller-id-info>.

If you need additional information about stopping unwanted calls, the Federal Trade Commission (www.ftc.gov) and Federal Communications Commission (www.fcc.gov) have both posted information and tips on their websites to help consumers including information about call blockers, the national Do Not Call Registry (www.donotcall.gov) and how to report numbers associated with scam calls.

Finally, we urge you to contact your local law enforcement agency for assistance if you receive fraudulent, abusive or threatening communications.

| | |
|---------------------------------------|--|
| Case Number: | (b) (6) |
| Created Date: | 4/29/2021 |
| Name: | Sean |
| E-mail Address: | (b) (6) |
| Phone Number Subject to Complaint: | (605) 569-5138 |
| Phone Number that received Call/Text: | (b) (6) |
| Date/Time of Harassing Call/Text: | |
| Case Subject: | Scammer |
| Case Description: | Scammer trying to obtain my ssi number and my credit card number. I gave them the fake name James Buchanan and they verified my fake 9 digit SSI number (the first 9 digits of Pi) and my chase credit card number. I dont have a chase credit card. |



ref:_00DF04z7m._5001Y1YAnFs:ref

--
(b) (6)

From: [Andi Roane](#)
To: [Jessica Rosenworcel](#); [Kate Black](#); [Paloma Perez](#)
Subject: HOLD for interview - Maggie Reardon, CNET (Digital Divide and Robocall Mitigation efforts) – 15 minutes total, 20 minute block

Maggie Reardon, CNET (Digital Divide and Robocall Mitigation efforts) – 15 minutes total, 20 minute block on JR's calendar please

a. JR requested Friday (9/17) afternoon for this interview

From: [Inteliquent Support](#)
To: [administrator@scammerblaster.com](#)
Cc: [mike.o"rielly@fcc.gov](#); [traceback@ustelecom.org](#); [info@cisas.org.uk](#); [traceback-notice@ustelecom.org](#); [kev2260@outlook.com](#); [\(b\) \(6\)](#); [verizon.robocall@verizon.com](#); [jason@bankerj.com](#); [\(b\) \(6\)](#); [jbercu@ustelecom.org](#); [regina.chois@inteliquent.com](#); [noc@onvoy.com](#); [ssaboo@att.net](#); [reply@ustelecom.org](#); [penny.stanley@inteliquent.com](#); [Geoffrey Starks](#); [patricia.scott@inteliquent.com](#); [tnfmodding@gmail.com](#); [phalley@ustelecom.org](#); [Brendan Carr](#); [jthompson@ustelecom.org](#); [mary.hochheimer@inteliquent.com](#); [\(b\) \(6\)](#); [Jessica Rosenworcel](#); [Kristi Thompson](#); [surendra.saboo@inteliquent.com](#); [stacy.graham@inteliquent.com](#); [support@sinch.com](#); [ajit.pai@fcc.gov](#); [lbarlow@ftc.gov](#); [noc@inteliquent.com](#); [riane1000@yahoo.com](#); [jevans1@ftc.gov](#); [\(b\) \(6\)](#); [ssaboo@inteliquent.com](#); [rweathers@lee-associates.com](#); [wcurrie@ustelecom.org](#)
Subject: [EXTERNAL]: Inteliquent Support Case # [\(b\) \(6\)](#) - Re: FBI Scam Call | Verizon Ticket # [\(b\) \(6\)](#) [ref:_00D3067mL_5002J1TqTtl:ref]
Date: Thursday, September 23, 2021 7:37:04 PM

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CAUTION: This email originated from outside of the Federal Communications Commission. Do not click on links or open attachments unless you recognize the sender and trust the content to be safe. If you suspect this is a phishing attempt, please use the 'Report Message' feature in Microsoft Outlook or forward the email to the NSOC.



Case Number: # [\(b\) \(6\)](#)
Subject: Re: FBI Scam Call | Verizon Ticket # [\(b\) \(6\)](#)

Dear Customer,

Thank you for contacting Inteliquent. We have opened Case# [\(b\) \(6\)](#) to track your request.

Emailed requests are handled during business hours only. Our normal hours of operation are Monday through Friday, 6 AM to 8 PM and Saturday, 10 AM to 8 PM Mountain Time.

Please be advised that all emergency, urgent, or after-hours service down requests should be called into our support center at (866) 629-8200. Our escalation list can be referenced on our webpage at: <https://www.inteliquent.com/support/>. To expedite your call, we ask that you reference the case number shown in the subject line of this e-mail.

For future correspondence on this ticket, please respond to this email or maintain the reference ID posted in the subject line and at the bottom of this email.

Thank you,
Inteliquent

Please Note: When reporting service trouble it is important to include specific examples. This significantly reduces the time it takes to resolve your case. Providing examples is as simple as including the following details:

Calling Party Number (originating):
Called Party Number (terminating):
Date/Time of Call (include time zone):
Description of Issue:

These details are essential to allow us to diagnose and correct issues. Please gather and report this information for all call quality/call completion difficulties as soon as possible.

Customer Reported Description: Hello Verizon,

Just a heads up regarding TN 2063385669 reported below. This phone number

remains active and Onvoy REFUSES to shut the scammer down, even when evidence is presented.

Please note the attached audio recording proof. In the audio recording, the scammer claims to be the FBI and right out to make outrageous claims to a member of my team, designed to create fear and intimidation within a potential victim. Even if you cannot reach the scammer on the phone, his voicemail makes the claim that he's the "Federal Bureau of Investigation FBI".

As previously reported, this scammer has contacted me 3 times previously, and this phone number has been reported directly to Onvoy dozens of times, but with no effect:

SCAM CALL FROM: 2063385669 (ONVOY!)

To my personal cell:(b) (6)

Date and Time: September 21 @ 5:42, 5:45, 5:48 AM EST

EVERYONE READING THIS: In some recent tests I have been studying and documenting how when we hijack scammer phone systems to call and annoy various departments at Onvoy, they take quick and decisive action when the calls bother *THEM*! However, when scam calls from their network bother the rest of America their response time is directly the opposite.

Sincerely,

ScammerBlaster Administrator

https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwlFaQ&c=hl9e4Xd_I0Jr8sCTpD5cEw&r=m3632W3O0QIBIk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSaylCeXH5RLSBE79x8TH7&s=UWvbhW0Y-a6XcVfe5jdC50B_et6AC7KqjIVv-6ZnKA&e=

Follow us on Twitter: https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwlFaQ&c=hl9e4Xd_I0Jr8sCTpD5cEw&r=m3632W3O0QIB k7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSaylCeXH5RLSBE79x8TH7&s=bOVSWmncoKL42CwclTZe0K8uRsQi-2BI4DRnxAfUp-E&e=

On Tue, Sep 21, 2021 at 2:29 PM <verizon.robocall@verizon.com> wrote:

> Good afternoon,

>

>

>

>

>

> Thank you for contacting the Verizon Robocall Team. We have located the

> call examples below, and have sent them upstream.

>

>

>

>

>

> Please allow up to 48hrs for this traffic to stop, and let us know if you

> receive new calls after this time frame.

>

>

>
>
>
> Regards,
>
>
>
> Monica
>
> Verizon Robocall Team
>
>
>
> *From:* ScammerBlaster [mailto:administrator@scammerblaster.com]
> *Sent:* Tuesday, September 21, 2021 12:24 PM
> *To:* Verizon Robocall <verizon.robocall@one.verizon.com>
> *Subject:* FBI Scam Call
>
>
>
> Hello Verizon!!
>
>
>
> *SCAM CALL FROM:* 2063385669 (ONVOY!)
>
> *To my personal cell:* (b) (6)
> *Date and Time:* September 21 @ 5:42, 5:45, 5:48 AM EST
>
> *Scam Type:* This caller claims to be from the FBI and that I'm going to
> be under arrest unless I pay for certain bogus fees with gift cards.
>
> *PLEASE NOTE:* I have reported this directly to Onvoy many times now but
> they refuse to disconnect this scammer's phone system, unfortunately. Even
> in the scammer's voicemail you can hear him claim to be an officer with the
> FBI.
>
>
>
> Thanks for your help.
>
>
>
> Sincerely,
>
> ScammerBlaster Administrator
> https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwlFaQ&c=hl9e4Xd_I0Jr8sCTpD5cEw&r=m3632W3O0QIBIk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=UWvbhW0Y-a6XcVfe5jdC50B_et6AC7KqjIVv-6ZnKA&e=
>
> <https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwlFaQ&c=hl9e4Xd_I0Jr8sCTpD5cEw&r=m3632W3O0QIBIk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=UWvbhW0Y-a6XcVfe5jdC50B_et6AC7KqjIVv-6ZnKA&e=>
> Follow us on Twitter: https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwlFaQ&c=hl9e4Xd_I0Jr8sCTpD5cEw&r=m3632W3O0QIBIk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=bOVSWmncoKL42CwclTZ0K8uRsQi-2BI4DRnxAfUp-E&e=

> <https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwMFaQ&c=udBTRvFvXC5Dhqq7UHpvJPps3mZ3LRxpb6__0PomBTQ&r=ac8LzGqf-Q7W59JE0DNI8vw02_txkMOL24sFBg3cw18&m=Sa-Tw0eqrm_Beh5axsSFBxqAc-bwgd1e622ggdoFGhE&s=gJLb-HKBk2sj5bEZ6bWfML_GCXpJ_E3hpZBR3CIL_ZU&e=>>

ref:_00D3067ml._5002J1TqTtl:ref

Inteliquent Support Center
1-866-629-8200 • support@inteliquent.com



From: [Andi Roane](#)
To: [Jessica Rosenworcel](#); [Kate Black](#); [Paloma Perez](#)
Subject: Maggie Reardon, CNET (Digital Divide and Robocall Mitigation efforts) – 15 minutes total, 20 minute block

From: Bryan Vangelder <bvangelder@redventures.com <mailto:bvangelder@redventures.com> >
Sent: Thursday, September 16, 2021 11:15 AM
To: Maggie Reardon <magaines@redventures.com <mailto:magaines@redventures.com> >
Cc: Bonnie Gannon <bonnie.gannon@cnet.com <mailto:bonnie.gannon@cnet.com> >; Roger Cheng <rcheng@redventures.com <mailto:rcheng@redventures.com> >; Shara Tibken <shara.tibken@cnet.com <mailto:shara.tibken@cnet.com> >
Subject: CNET/FCC Interview/recording Zoom invite
When: Friday, September 17, 2021 3:00 PM-4:00 PM.
Where: (b) (6)

(b) (6)

Password

(b) (6)

Phone one-tap

(b) (6)

Meeting URL

(b) (6)

Join by Telephone

For higher quality, dial a number based on your current location.

Dial

(b) (6)

Meeting ID

(b) (6)

From: [Andi Roane](#)
To: [Jessica Rosenworcel](#); [Kate Black](#); [Paloma Perez](#)
Subject: Maggie Reardon, CNET (Digital Divide and Robocall Mitigation efforts) – 15 minutes total, 20 minute block

From: Bryan Vangelder <bvangelder@redventures.com <mailto:bvangelder@redventures.com> >
Sent: Thursday, September 16, 2021 11:15 AM
To: Maggie Reardon <magaines@redventures.com <mailto:magaines@redventures.com> >
Cc: Bonnie Gannon <bonnie.gannon@cnet.com <mailto:bonnie.gannon@cnet.com> >; Roger Cheng <rcheng@redventures.com <mailto:rcheng@redventures.com> >; Shara Tibken <shara.tibken@cnet.com <mailto:shara.tibken@cnet.com> >
Subject: CNET/FCC Interview/recording Zoom invite
When: Friday, September 17, 2021 3:00 PM-4:00 PM.
Where: (b) (6)

(b) (6)

Password

(b) (6)

Phone one-tap

(b) (6)

Meeting URL

(b) (6)

Join by Telephone

For higher quality, dial a number based on your current location.

Dial

(b) (4)

Meeting ID

(b) (6)

From: (b) (6)
To: [Jessica Rosenworcel](#)
Subject: [EXTERNAL]: I am being harrassedby the following spam andother robocalls! Hildebrand N, C,397-9774 on 11,01 2021 or 11,02,2021 Valdese, N. C. 522-5186 same days Spam 352-234-8068 10,30 2021 Spam 202 9804229 1 0- 30, 2021 and again on 11,01 and aga...
Date: Tuesday, November 2, 2021 5:57:52 PM

You don't often get email from (b) (6) [Learn why this is important](#)

CAUTION: This email originated from outside of the Federal Communications Commission. Do not click on links or open attachments unless you recognize the sender and trust the content to be safe. If you suspect this is a phishing attempt, please use the 'Report Message' feature in Microsoft Outlook or forward the email to the NSOC.

Can your dept. help with these harrassing calls, Thanks, (b) (6)
e-mail (b) (6)
Sent from [Mail](#) for Windows

From: [Travis Litman](#)
To: [Jessica Rosenworcel](#)
Subject: RE:
Date: Sunday, November 14, 2021 9:33:52 AM

Yes - there was a downward trajectory immediately after the deadline but last month we saw an increase. Patterns are spotty:

January 2021: 4.0B
February 2021: 4.6B
March 2021: 4.9B
April 2021: 4.4B
May 2021: 3.9B
June 2021: 4.4B

STIR Shaken Deadline (June 30)

July 2021: 4.2B
August: 4.0B
Sept 2021: 3.9B
October 2021: 4.1B

-----Original Message-----

From: Jessica Rosenworcel <Jessica.Rosenworcel@fcc.gov>
Sent: Sunday, November 14, 2021 7:16 AM
To: Travis Litman <Travis.Litman@fcc.gov>
Subject:

Robocall numbers since Stir/Shaken. Down some?

Sent from my iPhone

From: (b) (6)
To: [Nathan Simington](mailto:Nathan.Simington@fcc.gov)
Subject: RE: [EXTERNAL]: Not sure who to send this to
Date: Wednesday, September 15, 2021 5:01:24 PM

Thank you.

(b) (6)

From: Nathan Simington <Nathan.Simington@fcc.gov>
Sent: Wednesday, September 15, 2021 5:00 PM
To: (b) (6)
Cc: Carolyn T. Roddy <Carolyn.Roddy@fcc.gov>
Subject: RE: [EXTERNAL]: Not sure who to send this to

(b) (6) —

Just wanted to let you know that this has been referred to our enforcement bureau, which takes a dim view of any kind of robocall abuse. I expect that at some point they will be contacting you directly. Thanks again for the tip and best of luck in the meantime.

Regards,
Nathan Simington

--

Nathan Simington, Commissioner, FCC
o: (202) 418-2300 || m: (202) 258-7443 || mail: nathan.simington@fcc.gov

From: (b) (6)
Sent: Friday, September 10, 2021 9:13 AM
To: Nathan Simington <Nathan.Simington@fcc.gov>
Subject: RE: [EXTERNAL]: Not sure who to send this to

You don't often get email from (b) (6). [Learn why this is important](#)

Dear Commissioner Simington:

Thank you. Not sure if you could help with one other issue. Some robocaller claiming to be ST Data has been calling a number of our business numbers 2 to 3 days a week for the past six months. They are trying to sell Google listings. The ANIs they use are active and you can reach one of their agents when calling any of the ANIs they use (tells us someone is paying the service/transport for the ANIs). They frequently change the ANI but almost all ANIs originate from the 559 area code. We have complained to our carrier, filed complaints with the FCC, and have given examples to the Traceback Consortium many times over the past six months. To date, nothing has changed. Here's a sample from yesterday. Unfortunately, the ANI has been disconnected as of this morning.

| CallDate | Call time | DNIS | ANI |
|------------|-----------|------------|------------|
| 09/09/2021 | 12:20:03 | 9162502193 | 5594721343 |
| 09/09/2021 | 12:51:58 | 7603130613 | 5594721343 |
| 09/09/2021 | 13:02:54 | 9165623583 | 5594721343 |
| 09/09/2021 | 13:07:24 | 9169051613 | 5594721343 |
| 09/09/2021 | 14:19:00 | 9169051624 | 5594721343 |
| 09/09/2021 | 14:25:26 | 9163049906 | 5594721343 |
| 09/09/2021 | 14:32:57 | 9162500461 | 5594721343 |
| 09/09/2021 | 14:41:40 | 9163049327 | 5594721343 |
| 09/09/2021 | 14:46:57 | 9165623424 | 5594721343 |
| 09/09/2021 | 15:04:21 | 9165623566 | 5594721343 |
| 09/09/2021 | 15:07:52 | 9164614911 | 5594721343 |
| 09/09/2021 | 15:22:06 | 9162501226 | 5594721343 |

We would greatly appreciate any assistance your office could offer to end robocalls from this offender.

Thank you.

(b) (6)
[REDACTED]
[REDACTED]
[REDACTED]

From: Nathan Simington <Nathan.Simington@fcc.gov>

Sent: Friday, September 10, 2021 2:05 AM

To: (b) (6)

Cc: Carolyn T. Roddy <Carolyn.Roddy@fcc.gov>; Michael Sweeney <Michael.Sweeney@fcc.gov>

Subject: RE: [EXTERNAL]: Not sure who to send this to

Dear Mr. Woolman,

Thanks very much for your note. I'm looping my team into this and we'll look into any improper activity. Appreciate the tip.

All best,
Nathan Simington

--

Nathan Simington, Commissioner, FCC

o: (202) 418-2300 || m: (202) 258-7443 || mail: nathan.simington@fcc.gov

From: (b) (6)

Sent: Thursday, September 9, 2021 12:07 PM

To: Nathan Simington <Nathan.Simington@fcc.gov>

Subject: [EXTERNAL]: Not sure who to send this to

You don't often get email from (b) (6) . [Learn why this is important](#)

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Dear Commissioner Simington:

Not sure where to send this. We received a call from Scammer Blaster on one of our toll-free numbers this morning. They were playing a pre-recorded message, warning us to look out for scammers and the methods they use. We did an online chat with them to ask them to stop calling our toll-free number.

The last line of their response was most telling. Apparently, they believe they have more power than the FCC. This is not the first time they have called our toll-free numbers with this same message. After reviewing their website, it appears they are placing large volumes of calls to what they perceive to be robocaller call centers – in essence, the equivalent of denial of services attacks.

Sincerely,

(b) (6)
[Redacted signature block]

Content of the chat with Scammer Blaster:

Lisa Morris

Support Representative

Your Name/Nickname : (b) (6)

Scammer phone number or website : 6187025653

What Type of Scam Is It? : Scammer Blaster. You called 8553251503 at 9:27 AM eastern time this morning. The toll-free number is one of our business numbers. The call has been reported to our carrier and the FCC.



No problem. I will put 8553251503 on our do not call list.

But if you think the FCC will do anything, you are very much mistaken.

11:40

From: [Jessica Rosenworcel](#)
To: [Travis Litman](#)
Cc: [Andi Roane](#)
Subject: Re: [EXTERNAL]: Invitation to Chairwoman Rosenworcel to Record Introductory Video for ITG/CFCA Robocall Webinars
Date: Monday, November 22, 2021 10:25:20 AM
Attachments: [image003.png](#)

Appreciate. But not going to commit to January events right now.

Sent from my iPhone

On Nov 22, 2021, at 9:55 AM, Travis Litman <Travis.Litman@fcc.gov> wrote:

From: Josh Bercu <jbercu@ustelecom.org>
Sent: Monday, November 22, 2021 9:04 AM
To: Travis Litman <Travis.Litman@fcc.gov>
Cc: Patrick Halley <phalley@ustelecom.org>
Subject: [EXTERNAL]: Invitation to Chairwoman Rosenworcel to Record Introductory Video for ITG/CFCA Robocall Webinars

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Travis,

As I think David Frankel may have mentioned to you, the Industry Traceback Group (ITG) and the Communications Fraud Control Association (CFCA) are co-hosting a pair of webinar sessions in early January, highlighting ways that voice service providers along the call path can be part of the problem – or the solution – of taming the illegal robocall scourge.

ITG and CFCA leadership and their respective members want to ensure the broader provider community understands the roles and responsibilities of providers that carry traffic on the U.S. telephone network. The webinars will describe regulatory expectations based on FCC regulations and federal and state enforcement, as well as tools and practices providers of all sizes can use to keep robocalls off their networks. Our hope is that the webinars will help at least some of the providers routinely seen in tracebacks understand what more they can do to stop originating and transiting illegal robocalls. We also think it may be helpful from an enforcement perspective, offering additional evidence that the providers who choose to turn a blind eye to the illegal

robocalls they enable have constructive notice about their activities.

We think a brief introductory video from Chairwoman Rosenworcel would go a long way to emphasize how critical it is that providers act and set the ideal stage for the event.

More details about our plans follow.

Title: Being Part of the Robocall Solution: What Providers Can Do – and Not Do – to Stop Illegal Robocalls

Synopsis: The USTelecom-led Industry Traceback Group (ITG) and the Communications Fraud Control Association (CFCA) will host a series of two recorded webinars directed at voice service providers that have routinely been identified by the ITG in the call path of illegal robocalls.

Day 1 of the webinar will focus on where providers go wrong and the risks of doing so, providing an overview of the problem, a summary of emerging regulatory expectations and recent enforcement, and will include a panel discussion of federal and state enforcers. We expect that attendees will walk away better internalizing the risks to consumers and to the providers themselves when they fail to take measures to stop illegal robocalls.

Day 2 of the webinar will focus on how providers throughout the call path – and particularly, those closer to the source of illegal robocalls – can be part of the solution. Presentations and panel discussions featuring voice service providers will address best practices for on-boarding customers and wholesale partners, monitoring traffic, and removing customers and wholesale partners that send illegal traffic.

Target Date: Early January

Best,
Josh

Josh Bercu
Vice President, Policy & Advocacy
USTelecom – The Broadband Association
O: 202-551-0761 | M: 202-430-2606
<image003.png>

From: [Brendan Carr](#)
To: [Benjamin Arden](#)
Subject: Re: [EXTERNAL]: Lumen Notice of Ex Parte, CG Docket No. 12-129, Implementation of the Middle Class Tax Relief and Job Creation Act of 2012
Date: Thursday, September 23, 2021 3:51:18 PM
Attachments: [image001.jpg](#)
[image003.png](#)

Ok here

From: Benjamin Arden <Benjamin.Arden@fcc.gov>
Sent: Thursday, September 23, 2021 3:50 PM
To: Brendan Carr <Brendan.Carr@fcc.gov>
Subject: Fw: [EXTERNAL]: Lumen Notice of Ex Parte, CG Docket No. 12-129, Implementation of the Middle Class Tax Relief and Job Creation Act of 2012

(b) (5)
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]

From: Herlth, Margie <Marjorie.Herlth@lumen.com>
Sent: Wednesday, September 22, 2021 8:44 PM
To: Mark Stone <Mark.Stone@fcc.gov>; Kristi Thornton <Kristi.Thornton@fcc.gov>; Richard Smith <Richard.Smith@fcc.gov>; Erica McMahon <Erica.McMahon@fcc.gov>; david.furth@fcc.com <david.furth@fcc.com>; Brenda Boykin <Brenda.Boykin@fcc.gov>; John Evanoff <John.Evanoff@fcc.gov>; Kenneth Carlberg <Kenneth.Carlberg@fcc.gov>; Adam Cassady <Adam.Cassady@fcc.gov>; Benjamin Arden <Benjamin.Arden@fcc.gov>; Austin Bonner <Austin.Bonner@fcc.gov>; Diane G. Holland <Diane.Holland@fcc.gov>; David Strickland <David.Strickland@fcc.gov>
Cc: Clarke, Randy <Randy.Clarke@centurylink.com>; Stockman, Jeanne W <Jeanne.W.Stockman@lumen.com>
Subject: [EXTERNAL]: Lumen Notice of Ex Parte, CG Docket No. 12-129, Implementation of the Middle Class Tax Relief and Job Creation Act of 2012

Some people who received this message don't often get email from marjorie.herlth@lumen.com.
[Learn why this is important](#)

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Mark Stone - FCC
Kristi Thornton- FCC
Richard Smith - FCC
Erica McMahon - FCC
David Furth - FCC
Brenda Boykin - FCC

John Evanoff - FCC
Ken Carlberg - FCC
Adam Cassady - FCC
Ben Arden - FCC
Austin Bonner - FCC
Diane Holland - FCC
David Strickland - FCC

On behalf of Lumen, attached is a Notice of Ex Parte communication which was filed today via ECFS in CG Docket No. 12-129, *Implementation of the Middle Class Tax Relief and Job Creation Act of 2012*.

Thank you,
Margie Herlth

| | | |
|--|---|--|
| |  | <p>Margie Herlth Regulatory Paralegal 931 14th St., 12th Fl., Denver CO 80202 tel: 303-992-5792 marjorie.herlth@lumen.com</p> |
|--|---|--|

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From: [Benjamin Arden](#)
To: [Brendan Carr](#)
Subject: Re: CAC Meeting
Date: Wednesday, September 1, 2021 3:54:27 PM

Tentative agenda:

PANEL #1: FCC RESPONSE TO THE COVID-19 PANDEMIC

- A. Emergency Broadband Benefit (EBB) Program**
- B. Emergency Connectivity Fund (ECF) Program for Students, Schools, and Libraries**
- C. COVID-19 Telehealth Program**
- D. Outreach to Consumers and Providers**

PANEL #2: PROTECTING CONSUMERS FROM UNWANTED ROBOCALLS AND SCAMS

- A. Robocall Enforcement**
- B. Call Blocking Proceedings**
- C. STIR/SHAKEN**
- D. Current Scam and Complaint Trends**
- E. Consumer Outreach and Education**

From: Benjamin Arden
Sent: Wednesday, September 1, 2021 2:02 PM
To: Brendan Carr <Brendan.Carr@fcc.gov>
Subject: CAC Meeting

(b) (5)
[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]):

(b) (5)

Benjamin D. Arden
Chief of Staff & Legal Advisor
Office of Commissioner Brendan Carr
Federal Communications Commission
Washington, DC 20554
202-418-0288

From: [Travis Litman](#)
To: [Andi Roane](#); [Jessica Rosenworcel](#)
Subject: RE: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event
Date: Thursday, September 2, 2021 10:59:48 AM
Attachments: [image001.jpg](#)

When we said yes, we said 15-20 min fireside.

From: Andi Roane <Andi.Roane@fcc.gov>
Sent: Thursday, September 2, 2021 10:58 AM
To: Jessica Rosenworcel <Jessica.Rosenworcel@fcc.gov>
Cc: Travis Litman <Travis.Litman@fcc.gov>
Subject: FW: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

JR, see below. They re asking for huge amount of time for recording. These the 20th ad 23rd can work but this is just lot of time/

From: Rebecca Thompson <rthompson@twilio.com>
Sent: Thursday, September 2, 2021 10:14 AM
To: Julie Kearney <juliekearney@twilio.com>
Cc: Andi Roane <Andi.Roane@fcc.gov>; Cris Paden <cpaden@twilio.com>
Subject: Re: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

You don't often get email from rthompson@twilio.com. [Learn why this is important](#)

Hi Andi --

Is the Acting Chairwoman available at the below times? Ideally we'll need two hours to record the session. It's the first time anyone from the FCC much less a Chair has spoken at SIGNAL. Jeff Lawson, our CEO, is so excited about this discussion, he'd like to spotlight the Acting Chairwoman for a 45 mins Q&A.

- Monday, Sept. 20th from 1pm to 4pm Eastern time
- Tuesday, Sept. 21st from 1pm to 4pm Eastern time
- Thursday, Sept. 23rd from 1pm to 4pm Eastern time

We can send the camera crew to the Acting Chairwoman's house or the FCC. Please let us know which she prefers. Also, could you please complete Twilio's speaker release form [HERE](#). Finally, can you please send a photo/headshot that's in a .jpg or .png format? We can pull her bio from the FCC's website unless you'd like to send something else.

Thanks again for helping to organize. I know Jeff has a lot to talk about with the Acting Chairwoman!

Rebecca

On Tue, Aug 31, 2021 at 3:04 PM Julie Kearney <juliekearney@twilio.com> wrote:

Hi Andi,

I hope you're having a great week! My apologies for the delayed response, but we just confirmed the recording dates with Jeff Lawson, our CEO.

It's my pleasure to introduce you to Cris Paden, our fantastic Director of Communications, who is working closely with us on this session.

We'll be getting back to you next week (!) about the timing for recording, together with prep documents for the session.

We are THRILLED about this session with the Acting Chairwoman!

Kind regards,

Julie

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Wed, Aug 25, 2021 at 2:10 PM Julie Kearney <juliekearney@twilio.com> wrote:

Hi Andi!

Wonderful to hear from you! We're putting the final touches on the schedule and should know very soon -- hopefully by the end of this week. We greatly appreciate your work with the Acting Chairwoman to get this onto her busy schedule. Please stay tuned!

Kind regards,

Julie

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Wed, Aug 25, 2021 at 12:59 PM Andi Roane <Andi.Roane@fcc.gov> wrote:

Hello there. Has a date and time been set for this chat? (Hi, Julie! Been such a long time.)

Andi Roane-Wiley

Acting Confidential Assistant

Office of Acting Chairwoman

Jessica Rosenworcel

Federal Communications Commission

45 L Street, NE

Washington, DC 20554

Andi.Roane@fcc.gov



From: Rebecca Thompson <rthompson@twilio.com>

Sent: Tuesday, August 17, 2021 3:07 PM

To: Julie Kearney <juliekearney@twilio.com>

Cc: Travis Litman <Travis.Litman@fcc.gov>; Kate Black <Kate.Black@fcc.gov>; Andi Roane <Andi.Roane@fcc.gov>; Aurelle Porter <Aurelle.Porter@fcc.gov>

Subject: Re: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

Yes, thanks, team! This is a first for Twilio - can't wait to see the Acting Chairwoman in action with our CEO!

On Tue, Aug 17, 2021 at 2:28 PM Julie Kearney <juliekearney@twilio.com> wrote:

WOO HOO! This is the best news all week (all month!). We are absolutely thrilled and will be in touch shortly with logistics. THANK YOU! THANK YOU!

With deepest gratitude,
Julie and Rebecca

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Tue, Aug 17, 2021 at 11:27 AM Travis Litman <Travis.Litman@fcc.gov> wrote:

Julie,

Good news – the Acting Chairwoman can do a 15-20 minute fireside for the event.

Travis

From: Julie Kearney <juliekearney@twilio.com>

Sent: Tuesday, August 17, 2021 12:40 PM

To: Rebecca Thompson <rthompson@twilio.com>

Cc: Travis Litman <Travis.Litman@fcc.gov>; Kate Black <Kate.Black@fcc.gov>; Andi Roane <Andi.Roane@fcc.gov>

Subject: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

Hi Travis (and Andi and Kate)!

I hope we're not the bad penny that keeps coming back. I also hope you're getting some rest and relaxation this summer. Our SIGNAL team is finalizing the schedule and have asked that we get confirmation TODAY from the Acting Chairwoman. Production is set to commence next week. We would LOVE (!) to have her join us and promise to make it fun. :)

Many thanks for your consideration!

Julie and Rebecca

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Fri, Aug 13, 2021 at 7:20 AM Rebecca Thompson <rthompson@twilio.com> wrote:

Hi Travis and Andi --

Just checking on the Acting Chairwoman's availability to participate in Twilio's Signal conference. Our events team is pretty excited about the opportunity and would love to finalize a date and time. Please let me know if you need anything else from our team.

Thanks!
Rebecca

On Tue, Aug 3, 2021 at 8:55 PM Julie Kearney <juliekearney@twilio.com> wrote:

Thanks so much, Travis -- and a pleasure to "see" Andi again (it's been a LONG time). I've attached the letter for Andi.

Have a great evening!

Julie

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Tue, Aug 3, 2021 at 5:53 PM Travis Litman <Travis.Litman@fcc.gov> wrote:

Thanks Julie. Adding Andi from our team. We'll check the calendar and be in touch -

From: Julie Kearney <juliekearney@twilio.com>

Sent: Tuesday, August 3, 2021 7:39 PM

To: Travis Litman <Travis.Litman@fcc.gov>; Kate Black <Kate.Black@fcc.gov>

Cc: Rebecca Thompson <rthompson@twilio.com>

Subject: [EXTERNAL]: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

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Dear Travis and Kate,

I hope you're both enjoying the summer, complete with bonus cicadas!

We're delighted to extend to Acting Commissioner Rosenworcel an invitation to deliver virtual remarks or engage in a virtual fireside chat with Twilio CEO, Jeff Lawson, at Twilio's [SIGNAL 2021 Conference on October 20-21](#). SIGNAL would provide an excellent opportunity for the Acting Chairwoman to discuss her important consumer protection agenda — robocalls, remote learning, and beyond — with the entrepreneurs and users that are responsible for developing trusted communications. Full details are in the attached letter.

My fabulous colleague, Rebecca Thompson, and I look forward to hearing from you!

Warmest wishes,
Julie

From: [Andi Roane](#)
To: [Jessica Rosenworcel](#)
Cc: [Travis Litman](#)
Subject: RE: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event
Date: Thursday, September 2, 2021 12:08:02 PM

I will reach out and let you know what they suggest.

From: Jessica Rosenworcel <Jessica.Rosenworcel@fcc.gov>
Sent: Thursday, September 2, 2021 11:55 AM
To: Andi Roane <Andi.Roane@fcc.gov>
Cc: Travis Litman <Travis.Litman@fcc.gov>
Subject: Re: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

No. Good point.

But not in my house.

We will need somewhere else. Open to their recommendations.

Sent from my iPhone

On Sep 2, 2021, at 11:40 AM, Andi Roane <Andi.Roane@fcc.gov> wrote:

Would they be allowed in the FCC stdio?

From: Jessica Rosenworcel <Jessica.Rosenworcel@fcc.gov>
Sent: Thursday, September 2, 2021 11:12 AM
To: Andi Roane <Andi.Roane@fcc.gov>
Cc: Travis Litman <Travis.Litman@fcc.gov>
Subject: Re: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

I don't have this much time on my calendar.

I can't do much more than half an hour. Can be there for roughly an hour—maybe in FCC studio? But can do at any time in the window on the 20th.

Sent from my iPhone

On Sep 2, 2021, at 10:58 AM, Andi Roane <Andi.Roane@fcc.gov> wrote:

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Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

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Julie

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

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<Andi.Roane@fcc.gov> wrote:

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Andi Roane-Wiley

Acting Confidential Assistant
Office of Acting Chairwoman

Jessica Rosenworcel
Federal Communications Commission
45 L Street, NE
Washington, DC 20554

Andi.Roane@fcc.gov
<image001.jpg>

From: Rebecca Thompson <rthompson@twilio.com>
Sent: Tuesday, August 17, 2021 3:07 PM
To: Julie Kearney <juliekearney@twilio.com>
Cc: Travis Litman <Travis.Litman@fcc.gov>; Kate Black <Kate.Black@fcc.gov>; Andi Roane <Andi.Roane@fcc.gov>; Aurelle Porter <Aurelle.Porter@fcc.gov>
Subject: Re: Checking in: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

Yes, thanks, team! This is a first for Twilio - can't wait to see the Acting Chairwoman in action with our CEO!

On Tue, Aug 17, 2021 at 2:28 PM Julie Kearney <juliekearney@twilio.com> wrote:

WOO HOO! This is the best news all week (all month!). We are absolutely thrilled and will be in touch shortly with logistics.
THANK YOU! THANK YOU!
With deepest gratitude,
Julie and Rebecca

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Tue, Aug 17, 2021 at 11:27 AM Travis Litman <Travis.Litman@fcc.gov> wrote:

Julie,

Good news – the Acting Chairwoman can do a 15-20 minute fireside for the event.

Travis

From: Julie Kearney <juliekearney@twilio.com>
Sent: Tuesday, August 17, 2021 12:40 PM

To: Rebecca Thompson <rthompson@twilio.com>
Cc: Travis Litman <Travis.Litman@fcc.gov>; Kate Black
<Kate.Black@fcc.gov>; Andi Roane <Andi.Roane@fcc.gov>
Subject: Checking in: Invitation to Acting Commissioner
Rosenworcel: Twilio's SIGNAL event

Hi Travis (and Andi and Kate)!

I hope we're not the bad penny that keeps coming back. I also hope you're getting some rest and relaxation this summer. Our SIGNAL team is finalizing the schedule and have asked that we get confirmation TODAY from the Acting Chairwoman. Production is set to commence next week. We would LOVE (!) to have her join us and promise to make it fun. :)

Many thanks for your consideration!
Julie and Rebecca

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Fri, Aug 13, 2021 at 7:20 AM Rebecca Thompson
<rthompson@twilio.com> wrote:

Hi Travis and Andi --

Just checking on the Acting Chairwoman's availability to participate in Twilio's Signal conference. Our events team is pretty excited about the opportunity and would love to finalize a date and time. Please let me know if you need anything else from our team.

Thanks!
Rebecca

On Tue, Aug 3, 2021 at 8:55 PM Julie Kearney
<juliekearney@twilio.com> wrote:

Thanks so much, Travis -- and a pleasure to "see" Andi again (it's been a LONG time). I've attached the letter for Andi.

Have a great evening!
Julie

Julie Kearney

Vice President, Communications Regulatory Affairs & Policy



MOBILE [+1 571 224 1497](tel:+15712241497)

EMAIL juliekearney@twilio.com

On Tue, Aug 3, 2021 at 5:53 PM Travis Litman
<Travis.Litman@fcc.gov> wrote:

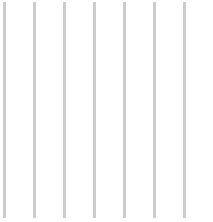
Thanks Julie. Adding Andi from our team. We'll check the calendar and be in touch -

From: Julie Kearney <juliekearney@twilio.com>
Sent: Tuesday, August 3, 2021 7:39 PM
To: Travis Litman <Travis.Litman@fcc.gov>; Kate Black <Kate.Black@fcc.gov>
Cc: Rebecca Thompson <rthompson@twilio.com>
Subject: [EXTERNAL]: Invitation to Acting Commissioner Rosenworcel: Twilio's SIGNAL event

CAUTION: This email originated from outside of the Federal Communications Commission. Do not click on links or open attachments unless you recognize the sender and trust the content to be safe. If you suspect this is a phishing attempt, please use the 'Report Message' feature in Microsoft Outlook or forward the email to the NSOC.

Dear Travis and Kate,
I hope you're both enjoying the summer, complete with bonus cicadas!

We're delighted to extend to Acting Commissioner Rosenworcel an invitation to deliver virtual remarks or engage in a virtual fireside chat with Twilio CEO, Jeff Lawson, at Twilio's [SIGNAL 2021 Conference on October 20-21](#). SIGNAL would provide an excellent opportunity for the Acting Chairwoman to discuss her important consumer protection agenda — robocalls, remote learning, and beyond — with the entrepreneurs and users that are responsible for developing trusted communications. Full details are in the attached letter.



My fabulous colleague, Rebecca Thompson, and
I look forward to hearing from you!

Warmest wishes,
Julie

From: [Danielle Thumann](#)
To: [Brendan Carr](#); [Gregory A. Watson](#); [Benjamin Arden](#)
Subject: Re: JOINT RELEASE: Thune, Markey Introduce Bill to Support Efforts to Crack Down on Illegal Robocall Scams
Date: Wednesday, December 8, 2021 2:53:55 PM
Attachments: [image001.png](#)

Should be up momentarily. Will send around.

From: "Brendan Carr" <Brendan.Carr@fcc.gov>
Date: Wednesday, December 8, 2021 at 1:37:21 PM
To: "Gregory A. Watson" <Gregory.Watson@fcc.gov>, "Benjamin Arden" <Benjamin.Arden@fcc.gov>, "Danielle Thumann" <Danielle.Thumann@fcc.gov>
Subject: RE: JOINT RELEASE: Thune, Markey Introduce Bill to Support Efforts to Crack Down on Illegal Robocall Scams

Gotcha. Fire ours on up

From: Gregory A. Watson <Gregory.Watson@fcc.gov>
Sent: Wednesday, December 8, 2021 1:36 PM
To: Brendan Carr <Brendan.Carr@fcc.gov>; Benjamin Arden <Benjamin.Arden@fcc.gov>; Danielle Thumann <Danielle.Thumann@fcc.gov>
Subject: FW: JOINT RELEASE: Thune, Markey Introduce Bill to Support Efforts to Crack Down on Illegal Robocall Scams
Thune robocall bill is live.

From: alex_sachtjen <Alex_Sachtjen@thune.senate.gov>
Date: Wednesday, December 8, 2021 at 1:16 PM
To: "Gregory A. Watson" <Gregory.Watson@fcc.gov>
Subject: FW: JOINT RELEASE: Thune, Markey Introduce Bill to Support Efforts to Crack Down on Illegal Robocall Scams
We're live. If your boss puts it on twitter, lmk and I'll make sure we RT.

From: Thune Press Office <Press@thune.senate.gov>
Sent: Wednesday, December 8, 2021 1:15 PM
To: Thune Press Office <Press@thune.senate.gov>
Subject: JOINT RELEASE: Thune, Markey Introduce Bill to Support Efforts to Crack Down on Illegal Robocall Scams



FOR IMMEDIATE RELEASE
December 8, 2021

Thune: [Annie Topp](#)
Markey: [Taylor St. Germain](#)

Thune, Markey Introduce Bill to Support Efforts to Crack Down on Illegal Robocall Scams

WASHINGTON — U.S. Sens. John Thune (R-S.D.) and Ed Markey (D-Mass.), [authors](#) of the Telephone Robocall Abuse Criminal Enforcement and Deterrence (TRACED) Act and members of the Senate Committee on Commerce, Science, and Transportation, today introduced the [Robocall Trace Back Enhancement Act](#), which would help bolster privately led efforts to trace back the origins of illegal and bothersome robocalls. Thune and Markey have long advocated for consumer rights and protection from illegal robocalls and for holding scammers and other bad actors accountable.

"Robocall scams are designed to intentionally prey on vulnerable individuals," **said Thune**. "In 2019, Congress passed my TRACED Act to help address unwanted and illegal robocalls, and the bipartisan legislation we're introducing today would build on those efforts by supporting privately led efforts to trace back and identify the origins of the calls. We must continue to hold these bad actors accountable, and I thank Sen. Markey for his continued support and leadership on this effort."

"When Senator Thune and I passed the TRACED Act, our goal was simple: stop the scourge of robocalls plaguing Americans. Our law is already having an impact stopping illegal robocalls by blocking fraudulent calls before our cell phones even ring," **said Markey**. "The Robocall Trace Back Enhancement Act is a natural extension of the TRACED Act. This legislation makes it easier to root out bad actors who illegally robocall countless phone numbers by promoting public accountability among, and aggressive action against, those responsible for illegal, fraudulent, and abusive robocalls. I am proud to partner with Senator Thune as we make it clear that there are no blue robocalls or red robocalls — there are only despised robocalls."

On January 17, 2019, Thune and Markey [introduced](#) the TRACED Act, legislation to combat the rise of illegal robocalls. It was enacted in December 2019 and, among other things, required the Federal Communications Commission (FCC) to designate an entity to conduct privately led efforts to trace back the origin of suspected illegal robocalls, which it did in July 2020 by selecting USTelecom-The Broadband Association's Industry Traceback Group (ITG) as the official consortium. In August 2021, the FCC re-designated the ITG as the official consortium.

###

From: [Rosemary Harold](#)
To: [Carolyn T. Roddy](#)
Cc: [Michael Sweeney](#); [Adam Cassady](#)
Subject: RE: Simington Request for EB response
Date: Wednesday, September 15, 2021 11:30:08 AM

(b) (7)(A)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Rosemary

From: Carolyn T. Roddy <Carolyn.Roddy@fcc.gov>
Sent: Wednesday, September 15, 2021 8:57 AM
To: Rosemary Harold <Rosemary.Harold@fcc.gov>
Subject: Re: Simington Request for EB response

Thank you so much!

Carolyn Tatum Roddy
Chief of Staff and Senior Legal Advisor
Office of Commissioner Nathan Simington

Federal Communications Commission

45 L Street, NE, Washington, DC 20554

(202) 418-2300 (office)

(404) 234-8376 (cell)

carolyn.rodby@fcc.gov

From: Rosemary Harold <Rosemary.Harold@fcc.gov>
Sent: Tuesday, September 14, 2021 11:43 PM
To: Carolyn T. Roddy <Carolyn.Roddy@fcc.gov>
Cc: Michael Sweeney <Michael.Sweeney@fcc.gov>; Adam Cassady <Adam.Cassady@fcc.gov>
Subject: Re: Simington Request for EB response

(b) (7)(A)

[REDACTED]

[REDACTED]

[REDACTED]

Sent from my iPad

On Sep 14, 2021, at 10:05 PM, Carolyn T. Roddy <Carolyn.Roddy@fcc.gov> wrote:

Rosemary,

Please forgive me for bothering you with this but below is an email exchange between a consumer and Commissioner Simington concerning possible robocalling. (b) (7)(A)

[REDACTED]

(b) (7)(A)

Carolyn Tatum Roddy
Chief of Staff and Senior Legal Advisor
Office of Commissioner Nathan Simington

Federal Communications Commission
45 L Street, NE, Washington, DC 20554
(202) 418-2300 (office)

(b) (6)

carolyn.rodby@fcc.gov

From: Nathan Simington <Nathan.Simington@fcc.gov>

Sent: Friday, September 10, 2021 2:04 AM

To: (b) (6) >

Cc: Carolyn T. Roddy <Carolyn.Roddy@fcc.gov>; Michael Sweeney <Michael.Sweeney@fcc.gov>

Subject: RE: [EXTERNAL]: Not sure who to send this to

Dear (b) (6),

Thanks very much for your note. I'm looping my team into this and we'll look into any improper activity. Appreciate the tip.

All best,
Nathan Simington

--

Nathan Simington, Commissioner, FCC
o: (202) 418-2300 || m: (202) 258-7443 || mail: nathan.simington@fcc.gov

From: (b) (6)
Sent: Thursday, September 9, 2021 12:07 PM
To: Nathan Simington <Nathan.Simington@fcc.gov>
Subject: [EXTERNAL]: Not sure who to send this to

You don't often get email from (b) (6) [Learn why this is important](#)

CAUTION: This email originated from outside of the Federal Communications Commission. Do not click on links or open attachments unless you recognize the sender and trust the content to be safe. If you suspect this is a phishing attempt, please use the 'Report Message' feature in Microsoft Outlook or forward the email to the NSOC.

Dear Commissioner Simington:

Not sure where to send this. We received a call from Scammer Blaster on one of our toll-free numbers this morning. They were playing a pre-recorded message, warning us to look out for scammers and the methods they use. We did an online chat with them to ask them to stop calling our toll-free number.

The last line of their response was most telling. Apparently, they believe they have more power than the FCC. This is not the first time they have called our toll-free numbers with this same message. After reviewing their website, it appears they are placing large volumes of calls to what they perceive to be robocaller call centers – in essence, the equivalent of denial of services attacks.

Sincerely,

(b) (6)
[Redacted]
[Redacted]
[Redacted]

Content of the chat with Scammer Blaster:

Lisa Morris

Support Representative

Your Name/Nickname : (b) (6)

Scammer phone number or website : 6187025653

What Type of Scam Is It? : Scammer Blaster. You called 8553251503 at 9:27 AM eastern

time this morning. The toll-free number is one of our business numbers. The call has been reported to our carrier and the FCC.

<image001.jpg>

No problem. I will put 8553251503 on our do not call list.

But if you think the FCC will do anything, you are very much mistaken.

11:40

From: NS
To: Carolyn T. Roddy
Subject: RE: SUNSHINE NOTICE--Note that SIM Swap and Port-Out was added to the agenda
Date: Fr day September 24 2021 8:37:00 AM

Hi Carolyn

Sorry I didn't respond sooner. (b) (6) Thanks very much. Take care and talk next week.

All best
Nathan

--
Nathan Simington Commissioner FCC
o (202) 418-2300 || m (202) 258-7443 || mail nathan.simington@fcc.gov

From: Carolyn T. Roddy <Carolyn.Roddy@fcc.gov>
Sent: Thursday September 23 2021 9:10 PM
To: NS <NS@fcc.gov>
Subject: SUNSHINE NOTICE--Note that SIM Swap and Port-Out was added to the agenda

Note that the SIM Swap and Port-Out item is on the Meeting Agenda. Let me know if you need anything from me concerning it.

(b) (6)

Hope all is well in Florida!

Carolyn Tatum Roddy
Chief of Staff and Senior Legal Advisor
Office of Commissioner Nathan Simington

Federal Communications Commission
45 L Street, NE, Washington, DC 20554
(202) 418-2300 (office)
(404) 234-8376 (cell)
carolyn.rodby@fcc.gov

Carolyn Tatum Roddy
Chief of Staff and Senior Legal Advisor
Office of Commissioner Nathan Simington

Federal Communications Commission
45 L Street, NE, Washington, DC 20554
(202) 418-2300 (office)
(404) 234-8376 (cell)
carolyn.rodby@fcc.gov

From: Lillian Lowery <Lillian.Lowery@fcc.gov>

Sent: Thursday September 23 2021 5:32 PM
To: Lillian Lowery <Lillian.Lowery@fcc.gov>
Subject: SUNSHINE NOTICE

See links below to the Sunshine Notice announcing the Thursday, September 30, 2021 Open Commission Meeting.

<https://docs.fcc.gov/public/attachments/DOC-375995A1.docx>
<https://docs.fcc.gov/public/attachments/DOC-375995A1.pdf>

For your convenience see the agenda below

September 23, 2021

FCC TO HOLD OPEN COMMISSION MEETING
THURSDAY, SEPTEMBER 30, 2021

The Federal Communications Commission will hold an Open Meeting on the subjects listed below on Thursday, September 30, 2021, which is scheduled to commence at 10:30 a.m. Due to the current COVID-19 pandemic and related agency telework and headquarters access policies, this meeting will be in a wholly electronic format and will be open to the public on the Internet via live feed from the FCC's web page at www.fcc.gov/live and on the FCC's YouTube channel.

| ITEM NO. | BUREAU | SUBJECT |
|----------|--|---|
| 1 | PUBLIC SAFETY & HOMELAND SECURITY | TITLE: Resilient Networks (PS Docket No. 21-346); Amendments to Part 4 of the Commission's Rules Concerning Disruptions to Communications (PS Docket No. 15-80); New Part 4 of the Commission's Rules Concerning Disruptions to Communications (ET Docket No. 04-35) SUMMARY: The Commission will consider a Notice of Proposed Rulemaking to examine the Wireless Network Resiliency Cooperative Framework, the FCC's network outage reporting rules, and strategies to address the effect of power outages on communications networks. |
| 2 | PUBLIC SAFETY & HOMELAND SECURITY AND WIRELESS TELE-COMMUNICATIONS | TITLE: Reassessing 4.9 GHz Band for Public Safety (WP Docket No. 07-100) SUMMARY: The Commission will consider an Order on Reconsideration that would vacate the 2020 Sixth Report and Order, which adopted a state-by-state leasing framework for the 4.9 GHz (4940-4900 MHz) band. The Commission also will consider an Eighth Further Notice of Proposed Rulemaking that would seek comment on a nationwide framework for the 4.9 GHz band, ways to foster greater public safety use, and ways to facilitate compatible non-public safety access to the band. |
| 3 | OFFICE OF ENGINEERING & TECHNOLOGY | TITLE: Authorizing 6 GHz Band Automated Frequency Coordination Systems (ET Docket No. 21-352) SUMMARY: The Commission will consider a Public Notice beginning the process for authorizing Automated Frequency Coordination Systems to govern the operation of standard-power devices in the 6 GHz band (5.925-7.125 GHz). |
| 4 | OFFICE OF ENGINEERING & TECHNOLOGY | TITLE: Spectrum Requirements for the Internet of Things (ET Docket No. 21-353) SUMMARY: The Commission will consider a Notice of Inquiry seeking comment on current and future spectrum needs to enable better connectivity relating to the Internet of Things (IoT). |
| 5 | CONSUMER & GOVERNMENTAL AFFAIRS | TITLE: Implementation of the Middle Class Tax Relief and Job Creation Act of 2012 (CG Docket No. 12-129); Enhancing Security of Public Safety Answering Point Communications (PS Docket No. 21-343) |

| | | |
|---|--|--|
| 6 | WIRELINE COMPETITION AND CONSUMER & GOVERNMENTAL AFFAIRS | <p>SUMMARY: The Commission will consider a Further Notice of Proposed Rulemaking to update the Commission's rules regarding the implementation of the Public Safety Answering Point (PSAP) Do-Not-Call registry in order to protect PSAPs from unwanted robocalls.</p> <p>TITLE: Advanced Methods to Target and Eliminate Unlawful Robocalls (CG Docket No. 17-59); Call Authentication Trust Anchor (WC Docket No. 17-97)</p> <p>SUMMARY: The Commission will consider a Further Notice of Proposed Rulemaking that proposes to impose obligations on gateway providers to help stop illegal robocalls originating abroad from reaching U.S. consumers and businesses.</p> |
| 7 | WIRELINE COMPETITION | <p>TITLE: Supporting Broadband for Tribal Libraries Through E-Rate (CC Docket No. 02-6)</p> <p>SUMMARY: The Commission will consider a Notice of Proposed Rulemaking that proposes to update sections 54.500 and 54.501(b)(1) of the Commission's rules to clarify Tribal libraries are eligible for support through the E-Rate Program.</p> |
| 8 | INTERNATIONAL | <p>TITLE: Strengthening Security Review of Companies with Foreign Ownership (IB Docket No. 16-155)</p> <p>SUMMARY: The Commission will consider a Second Report and Order that would adopt Standard Questions – a baseline set of national security and law enforcement questions – that certain applicants with reportable foreign ownership must provide to the Executive Branch prior to or at the same time they file their applications with the Commission, thus expediting the Executive Branch's review for national security and law enforcement concerns.</p> |
| 9 | WIRELINE COMPETITION | <p>TITLE: Protecting Consumers from SIM Swap and Port-Out Fraud (WC Docket No. 21-341)</p> <p>SUMMARY: The Commission will consider a Notice of Proposed Rulemaking to address SIM-swapping and port-out fraud.</p> |

* * * *

The meeting will be webcast with open captioning at www.fcc.gov/live. Open captioning will be provided as well as a text only version on the FCC website. Other reasonable accommodations for people with disabilities are available upon request. In your request, include a description of the accommodation you will need and a way we can contact you if we need more information. Last minute requests will be accepted but may be impossible to fill. Send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau at 202-418-0530.

Additional information concerning this meeting may be obtained from the Office of Media Relations, (202) 418-0500. Audio/Video coverage of the meeting will be broadcast live with open captioning over the Internet from the FCC Live web page at www.fcc.gov/live.

-FCC-

From: [Jonathan Lechter](#)
To: [Jessica Rosenworcel](#)
Subject: Re: Thank You
Date: Monday, October 4, 2021 7:40:35 AM

Thanks so much!

From: "Jessica Rosenworcel" <Jessica.Rosenworcel@fcc.gov>
Date: Monday, October 4, 2021 at 7:12:01 AM
To: "Jonathan Lechter" <Jonathan.Lechter@fcc.gov>
Subject: Thank You

Before this week gets underway, I wanted to thank you for your excellent presentation at the Commission meeting last week. Thank you also for your work to identify loopholes in our robocall rules—addressing international calls and the gateway providers that bring them here is important!

Jessica

Sent from my iPhone

From: [FCC Office of Media Relations](#)
Subject: RELEASE: FCC Looks to Stop Illegal Robocalls from Entering American Phone Networks
Date: Thursday, September 30, 2021 11:42:10 AM
Attachments: [image002.jpg](#)

FCC - News from the Federal Communications Commission



Media Contact:

Will Wiquist
will.wiquist@fcc.gov

For Immediate Release

FCC TAKES AIM AT ROBOCALL GATEWAYS USED BY SCAMMERS TO ENTER AMERICAN PHONE NETWORKS FROM ABROAD

Proposal Targets Foreign-Originated Robocalls

WASHINGTON, September 30, 2021—The Federal Communications Commission today proposed rules to ensure networks that serve as entry points for foreign-originated phone calls do their part to prevent this traffic from including illegal robocalls. Eliminating illegal robocalls that originate abroad is one of the most vexing challenges the Commission faces because of the difficulty in reaching foreign-based robocallers and the foreign voice service providers that originate their traffic.

To address this problem, the FCC is looking to impose new, stringent requirements on domestic gateway providers to stop robocalls. The Notice of Proposed Rulemaking adopted today proposes requiring these companies to apply STIR/SHAKEN caller ID authentication to, and perform robocall mitigation on, all foreign-originated calls with U.S. numbers. Implementation of caller ID authentication using the STIR/SHAKEN framework reduces the effectiveness of illegal spoofing, helps law enforcement identify bad actors, and improves voice service providers' blocking of robocalls using illegally spoofed caller ID information before those calls reach their subscribers.

The Notice also makes several proposals to ensure that gateway providers are engaged in the fight against illegal robocalls. For example, it proposes requiring gateway providers to respond quickly to traceback requests, which are used to help block illegal robocalls and inform FCC enforcement investigations. Additionally, it proposes requiring both the gateway provider and the network accepting questionable traffic from the gateway provider to actively block these calls. It also proposes requiring that gateway providers ensure foreign calls using U.S. phone numbers are legally authorized to do so. And it proposes to require gateway providers to submit a certification to the Robocall Mitigation Database describing and committing to robocall mitigation practices. The FCC has made combating illegal robocalls and spoofing a priority. Just this year, the FCC has required and confirmed implementation of STIR/SHAKEN standards on IP phone networks, issued the largest fine in FCC history against a telemarketer for spoof violations and proposed the largest robocall violation fine ever, successfully pushed certain gateway providers to cease and desist their facilitation of major robocall campaigns found on their networks, and improved coordination between agencies, nations, and even across FCC staff teams taking on different parts of this complex problem. That said, unwanted call complaints remain the top consumer complaint to the FCC and the Commission is committed to an ongoing and all-hands-on-deck effort to fight scam calls.

Action by the Commission September 30, 2021 by Further Notice of Proposed Rulemaking (FCC 21-105). Acting Chairwoman Rosenworcel, Commissioners Carr, Starks, and Simington approving. Acting Chairwoman Rosenworcel and Commissioner Starks issuing separate

statements.

CG Docket No. 17-59; WC Docket No. 17-97

###

Media Relations: (202) 418-0500 / ASL: (844) 432-2275 / Twitter: @FCC / www.fcc.gov

This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.

See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).

From: [FCC Office of Media Relations](#)
Subject: RELEASE: FCC Moves Up Small Provider STIR/SHAKEN Start Date to Combat Robocalls
Date: Friday, December 10, 2021 4:08:04 PM
Attachments: [image002.jpg](#)

FCC - News from the Federal Communications Commission



Media Contact:

Will Wiquist
will.wiquist@fcc.gov

For Immediate Release

FCC SHORTENS CALLER ID AUTHENTICATION DEADLINE FOR SMALL VOICE SERVICE PROVIDERS SUSPECTED OF ORIGINATING ILLEGAL ROBOCALLS

WASHINGTON, December 10, 2021—The Federal Communications Commission has shortened the amount of time afforded to certain small voice service providers for implementing caller ID authentication using the STIR/SHAKEN framework. Evidence indicates that a subset of small voice service providers are originating an increasing quantity of illegal robocalls.

“Robocalls are not just a nuisance. They’re a way that scammers and try to reach us with junk services we did not ask for, do not want, and do not need,” said FCC Chairwoman Jessica Rosenworcel. “What this agency needs to do is find every way we can stop these calls from getting through. Today’s action does just that by requiring more providers implement STIR/SHAKEN in short order.”

Implementation of caller ID authentication technology—specifically, the framework known as STIR/SHAKEN—reduces the effectiveness of illegal spoofing, allowing law enforcement to identify bad actors more easily, and help voice service providers identify calls with illegally spoofed caller ID information before those calls reach their subscribers. Under FCC rules, most large voice service providers are currently required to implement STIR/SHAKEN in the Internet Protocol (IP) portions of their networks.

Evidence demonstrates that a subset of small voice service providers are generating a high and increasing share of illegal robocalls compared to larger providers. The Commission granted small voice service providers with 100,000 or fewer subscriber lines an extension until June 30, 2023. With today’s [action](#), small voice service providers that are not facilities-based will now be required to implement STIR/SHAKEN in the IP portions of their networks no later than June 30, 2022. Voice service providers suspected of originating illegal robocalls will also be required to implement STIR/SHAKEN within 90 days of an Enforcement Bureau determination following a summary process.

###

Media Relations: (202) 418-0500 / ASL: (844) 432-2275 / Twitter: @FCC / www.fcc.gov

*This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.
See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).*

From: [FCC Office of Media Relations](#)
Subject: RELEASE: FCC Robocall Mitigation Database Call Blocking Deadline Is Today
Date: Tuesday, September 28, 2021 2:34:01 PM
Attachments: [image002.jpg](#)

FCC - News from the Federal Communications Commission



Media Contact:

Will Wiquist
will.wiquist@fcc.gov

For Immediate Release

FCC ANNOUNCES THAT CALLS FROM PROVIDERS NOT LISTED IN ROBOCALL MITIGATION DATABASE MUST NOW BE BLOCKED FROM DOMESTIC PHONE NETWORKS

WASHINGTON, September 28, 2021—FCC Acting Chairwoman Jessica Rosenworcel welcomed today's FCC deadline for blocking phone traffic from voice service providers that have neither certified to implementation of STIR/SHAKEN caller ID authentication standards nor filed a detailed robocall mitigation plan with the FCC. Beginning today, if a voice service provider's certification and other required information does not appear in the FCC's Robocall Mitigation Database, intermediate providers and voice service providers will be prohibited from directly accepting that provider's traffic.

"The FCC is using every tool we can to combat malicious robocalls and spoofing – from substantial fines on bad actors to policy changes to technical innovations like STIR/SHAKEN," said Acting Chairwoman Rosenworcel. "Today's deadline establishes a very powerful tool for blocking unlawful robocalls. We will continue to do everything in our power to protect consumers against scammers who flood our homes and businesses with spoofed robocalls."

In April, the FCC launched the Robocall Mitigation Database in which voice service providers must file certifications to inform the agency of their STIR/SHAKEN implementation status and, in some cases, their robocall mitigation efforts. Hundreds of voice service providers have certified to either full STIR/SHAKEN implementation or full implementation on the IP portions of their networks. Voice service providers certifying to anything short of full STIR/SHAKEN implementation must describe the robocall mitigation steps they are taking to ensure they are not the source of illegal robocalls. All voice service providers must also submit identifying business information and the name and contact information for a person within the company responsible for addressing robocall mitigation-related issues. If a voice service provider does not file in the database, as of today, intermediate providers and other voice service providers must block the noncompliant provider's calls.

As of 1:30 PM EST today, 4,798 companies have filed in the Robocall Mitigation Database. All of the largest phone carriers have certified to implementation of STIR/SHAKEN standards on their IP networks. Many hundreds of other carriers have also certified to full implementation on their IP networks.

While STIR/SHAKEN will improve the quality of caller ID information, it does not mean the call itself is legitimate. This improved information will help verify the phone number from which the call was made – or flag that it is not verified – and help blocking services both at the consumer level and before the call reaches the consumer. But consumers should remain vigilant against robocall scammers. The FCC is committed to continuing to fight against malicious spoofing and illegal robocalls.

###

Media Relations: (202) 418-0500 / ASL: (844) 432-2275 / Twitter: @FCC / www.fcc.gov

This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.

See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).

From: Repair
To: administrator@scammerblaster.com
Cc: mike.o'rielly@fcc.gov; traceback@ustelecom.org; info@cisas.org.uk; traceback-notice@ustelecom.org; kev2260@outlook.com; (b) (6); verizon.robocall@verizon.com; jason@bankerj.com; (b) (6); jbercu@ustelecom.org; regina.echols@inteliquent.com; noc@onvoy.com; ssaboo@att.net; reply@ustelecom.org; penny.stanley@inteliquent.com; Geoffrey Starks; patricia.scott@inteliquent.com; (b) (6); phalley@ustelecom.org; Brendan Carr; jthompson@ustelecom.org; mary.hochheimer@inteliquent.com; (b) (6); Jessica Rosenworcel; Kristi Thompson; surendra.saboo@inteliquent.com; stacy.graham@inteliquent.com; support@sinch.com; ajit.pai@fcc.gov; ibarlow@ftc.gov; noc@inteliquent.com; rlane1000@yahoo.com; jevans1@ftc.gov; (b) (6); ssaboo@inteliquent.com; rweathers@lee-associates.com; wcurrie@ustelecom.org
Subject: [EXTERNAL]: RE: Inteliquent Support Case # (b) (6) - Re: FBI Scam Call | Verizon Ticket # (b) (6) [ref: _00D [ref: _00D3067mL_500211TqTt:ref]
Date: Friday, September 24, 2021 10:29:38 AM

[You don't often get email from repair@voyant.com. Learn why this is important at <http://aka.ms/LearnAboutSenderIdentification>.]

CAUTION: This email originated from outside of the Federal Communications Commission. Do not click on links or open attachments unless you recognize the sender and trust the content to be safe. If you suspect this is a phishing attempt, please use the 'Report Message' feature in Microsoft Outlook or forward the email to the NSOC.

Greetings,

Thank you for contacting us. We are committed to ending these types of calls and texts, but there is nothing we can do over the phone or without an official report. Please fill out a report at our website https://urldefense.proofpoint.com/v2/url?u=https-3A_www.inteliquent.com_legal_&d=DwIFAw&c=y0h0omCe0jAUGr4gAQ02Fw&r=-CUUCpbS52EnhxsHL8-HJQvvSDofTbTt11AOn4Hi-LY&m=XnAzmy6ZQslwA0fKRNwbSMYgmRzwARBbyhQ3zpZIPA&s=Zo1QoVckjA9Q4SxqzcTckkaOO_jKLo66looMrEHgy2w&e= and scroll down to the "Report Unwanted Calls & Texts" section to fill out the report. The link is also right at the very bottom of our website in a link that says "Report Unwanted Calls & Texts".

Thank you,

Inteliquent/Voyant NOC

----- Original Message -----

From: Inteliquent Support [reply@inteliquent.com]
Sent: 9/23/2021, 6:36 PM
To: administrator@scammerblaster.com
Cc: mike.o'rielly@fcc.gov; traceback@ustelecom.org; info@cisas.org.uk; traceback-notice@ustelecom.org; kev2260@outlook.com; (b) (6); verizon.robocall@verizon.com; jason@bankerj.com; (b) (6); jbercu@ustelecom.org; regina.echols@inteliquent.com; noc@onvoy.com; ssaboo@att.net; reply@ustelecom.org; penny.stanley@inteliquent.com; geoffrey.starks@fcc.gov; patricia.scott@inteliquent.com; (b) (6); phalley@ustelecom.org; brendan.carr@fcc.gov; jthompson@ustelecom.org; mary.hochheimer@inteliquent.com; (b) (6); jessica.rosenworcel@fcc.gov; kristi.thompson@fcc.gov; surendra.saboo@inteliquent.com; stacy.graham@inteliquent.com; support@sinch.com; ajit.pai@fcc.gov; ibarlow@ftc.gov; noc@inteliquent.com; rlane1000@yahoo.com; jevans1@ftc.gov; (b) (6); ssaboo@inteliquent.com; rweathers@lee-associates.com; wcurrie@ustelecom.org
Subject: Inteliquent Support Case # 00934634 - Re: FBI Scam Call | Verizon Ticket # VZXL019374 []

Case Number: # (b) (6)

Subject: Re: FBI Scam Call | Verizon Ticket # (b) (6)

Dear Customer,

Thank you for contacting Inteliquent. We have opened Case#00934634 to track your request.

Emailed requests are handled during business hours only. Our normal hours of operation are Monday through Friday, 6 AM to 8 PM and Saturday, 10 AM to 8 PM Mountain Time.

Please be advised that all emergency, urgent, or after-hours service down requests should be called into our support center at (866) 629-8200. Our escalation list can be referenced on our webpage at: https://urldefense.proofpoint.com/v2/url?u=https-3A_www.inteliquent.com_support_&d=DwIFAw&c=y0h0omCe0jAUGr4gAQ02Fw&r=-CUUCpbS52EnhxsHL8-HJQvvSDofTbTt11AOn4Hi-LY&m=XnAzmy6ZQslwA0fKRNwbSMYgmRzwARBbyhQ3zpZIPA&s=_5C6CY56Svpry3DFTd4BwdWttShMNLuNyOxEtp8Mjlg&e=. To expedite your call, we ask that you reference the case number shown in the subject line of this e-mail.

For future correspondence on this ticket, please respond to this email or maintain the reference ID posted in the subject line and at the bottom of this email.

Thank you,
Inteliquent

Please Note: When reporting service trouble it is important to include specific examples. This significantly reduces the time it takes to resolve your case. Providing examples is as simple as including the following details:

Calling Party Number (originating):
Called Party Number (terminating):
Date/Time of Call (include time zone):
Description of Issue:

These details are essential to allow us to diagnose and correct issues. Please gather and report this information for all call quality/call completion difficulties as soon as possible.

Customer Reported Description: Hello Verizon,

Just a heads up regarding TN 2063385669 reported below. This phone number remains active and Onvoy REFUSES to shut the scammer down, even when evidence is presented.

Please note the attached audio recording proof. In the audio recording, the scammer claims to be the FBI and right out to make outrageous claims to a member of my team, designed to create fear and intimidation within a potential victim. Even if you cannot reach the scammer on the phone, his voicemail makes the claim that he's the "Federal Bureau of Investigation FBI".

As previously reported, this scammer has contacted me 3 times previously, and this phone number has been reported directly to Onvoy dozens of times, but with no effect:

SCAM CALL FROM: 2063385669 (ONVOY!)

To my personal cell: (b) (6)

Date and Time: September 21 @ 5:42, 5:45, 5:48 AM EST

EVERYONE READING THIS: In some recent tests I have been studying and documenting how when we hijack scammer phone systems to call and annoy various departments at Onvoy, they take quick and decisive action when the calls bother *THEM*! However, when scam calls from their network bother the rest of America their response time is directly the opposite.

Sincerely,

ScammerBlaster Administrator

[https://urldefense.proofpoint.com/v2/url?u=https-](https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=UWvbhW0Y-a6XcVfe5jdC50B_et6AC7KqjIVv--6ZnKA&e=)

[3A__scammerblaster.com&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=UWvbhW0Y-a6XcVfe5jdC50B_et6AC7KqjIVv--6ZnKA&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=UWvbhW0Y-a6XcVfe5jdC50B_et6AC7KqjIVv--6ZnKA&e=)

Follow us on Twitter: [https://urldefense.proofpoint.com/v2/url?u=https-](https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=bOVSWmncoKL42CwcLTZe0K8uRsQi-2Bl4DRnxAfUp-E&e=)

[3A__twitter.com_scammerblaster&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=bOVSWmncoKL42CwcLTZe0K8uRsQi-2Bl4DRnxAfUp-E&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=bOVSWmncoKL42CwcLTZe0K8uRsQi-2Bl4DRnxAfUp-E&e=)

On Tue, Sep 21, 2021 at 2:29 PM <verizon.robocall@verizon.com> wrote:

> Good afternoon,
>

>
>
>
>
> Thank you for contacting the Verizon Robocall Team. We have located the
> call examples below, and have sent them upstream.
>
>
>
>
>
>
>
> Please allow up to 48hrs for this traffic to stop, and let us know if you
> receive new calls after this time frame.
>
>
>
>
>
>
> Regards,
>
>
>
> Monica
>
> Verizon Robocall Team
>
>
>
>
> *From:* ScammerBlaster [<mailto:administrator@scammerblaster.com>]
> *Sent:* Tuesday, September 21, 2021 12:24 PM
> *To:* Verizon Robocall <verizon.robocall@one.verizon.com>
> *Subject:* FBI Scam Call
>
>
>
> Hello Verizon!!
>
>
>
>
> *SCAM CALL FROM:* 2063385669 (ONVOY!)
>
> *To my personal cell:* (b) (6)
> *Date and Time:* September 21 @ 5:42, 5:45, 5:48 AM EST
>
> *Scam Type:* This caller claims to be from the FBI and that I'm going to
> be under arrest unless I pay for certain bogus fees with gift cards.
>
> *PLEASE NOTE:* I have reported this directly to Onvoy many times now but
> they refuse to disconnect this scammer's phone system, unfortunately. Even
> in the scammer's voicemail you can hear him claim to be an officer with the
> FBI.
>
>
>
> Thanks for your help.
>
>
>
>
> Sincerely,
>
> ScammerBlaster Administrator
> https://urldefense.proofpoint.com/v2/url?u=https-3A__scammerblaster.com&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=UWvbwW0Y-a6XcVfe5jdC50B_et6AC7KqjIVv--6ZnKA&e=
>
> <

3A__scammerblaster.com_&d=DwMFaQ&c=udBTRvFvXC5Dhgg7UHpJlPps3mZ3LRxpb6__0PomBTQ&r=ac8LzGqf-
Q7W59JE0DNI8vw02_txkMOL24sFBg3cw18&m=Sa-Tw0eqrm_Beh5axsSFBxqAc-
bwgd1e622ggdoFGhE&s=6EaBjPg7RU8_R5p_fitrsrpyHCiir5IRmz5GifDy6N7M&e=>
>
> Follow us on Twitter: https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwIFaQ&c=hl9e4Xd_l0Jr8sCTpD5cEw&r=m3632W3O0QIBlk7qROY-cDwBNuFaLmceUbx6obxxlaA&m=U3YIMb_-Wlrd_MIH-LB3Rw_K9YybZ9iXRYysxSIDS8QSayICeXH5RLSBE79x8TH7&s=bOVSWmncoKL42CwcLTZe0K8uRsQi-2Bl4DRnxAfUp-E&e=><https://urldefense.proofpoint.com/v2/url?u=https-3A__twitter.com_scammerblaster&d=DwMFaQ&c=udBTRvFvXC5Dhgg7UHpJlPps3mZ3LRxpb6__0PomBTQ&r=ac8LzGqf-Q7W59JE0DNI8vw02_txkMOL24sFBg3cw18&m=Sa-Tw0eqrm_Beh5axsSFBxqAc-bwgd1e622ggdoFGhE&s=gJLb-HKBk2sj5bEZ6bWfML_GCXpJ_E3hpZBR3CIL_ZU&e=>
>

Inteliquent Support Center
1-866-629-8200 * support@inteliquent.com
ref: _00D3067mL_5002J1TqTtl:ref

From: [Jerry Eisner](#)
To: [Jessica Rosenworcel](#)
Subject: September Open Meeting Agenda Item: We're shielding 911 call centers from robocalls.
Date: Monday, September 20, 2021 2:01:36 PM
Attachments: [image001.png](#)

You don't often get email from jerry.eisner@everbridge.com. [Learn why this is important](#)

Hi.

We met a long time ago when the NG9-1-1 Institute honored you. I was on the Board at the time and was one of the shepherds for our honorees. We also have a friend in common, (b) (6) (b) (6) He was at HERE when we worked together on a proposal for NEAD.

When I saw the agenda for the September meeting, one item caught my eye. **"We're shielding 911 call centers from robocalls."**

I wanted to share with you that this is also a problem for companies like RedSky, who offer 9-1-1 database management and call routing for both service providers and enterprise customers of all sizes. For the smaller customers, we expose a dialable PSTN number so their PBX can send calls to us without the need for additional costs associated with a SIP trunk. Simplicity is a good thing. The down side is that our exposed numbers get hit with robocalls on a daily basis, tying up resources and costing money for a relay center to try and determine if the call is legitimate. As you look at this issue, I hope that you can expand your view into the entire ecosystem.

Thanks in advance.

Be well.

Jerry

Jerry Eisner, ENP

Vice President Public Safety



RedSky Technologies - An Everbridge Company
(312) 375-3036 Cell
jerry.eisner@everbridge.com

Schedule a Quick Call <https://calendly.com/jeisner-911/15min>

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such an error does not occur in the future.

From: [Lillian Lowery](#)
To: [Lillian Lo - FCC](#)
Subject: SUNSHINE NOTICE
Date: Thursday, September 23, 2021 5:32:13 PM

See links below to the Sunshine Notice announcing the Thursday, September 30, 2021 Open Commission Meeting.

<https://docs.fcc.gov/public/attachments/DOC-375995A1.docx>
<https://docs.fcc.gov/public/attachments/DOC-375995A1.pdf>

For your convenience see the agenda below

September 23, 2021

FCC TO HOLD OPEN COMMISSION MEETING
THURSDAY, SEPTEMBER 30, 2021

The Federal Communications Commission will hold an Open Meeting on the subjects listed below on Thursday, September 30, 2021, which is scheduled to commence at 10:30 a.m. Due to the current COVID-19 pandemic and related agency telework and headquarters access policies, this meeting will be in a wholly electronic format and will be open to the public on the Internet via live feed from the FCC's web page at www.fcc.gov/live and on the FCC's YouTube channel.

| <u>ITEM NO.</u> | <u>BUREAU</u> | <u>SUBJECT</u> |
|------------------------|--|---|
| 1 | PUBLIC SAFETY & HOMELAND SECURITY | TITLE: Resilient Networks (PS Docket No. 21-346); Amendments to Part 4 of the Commission's Rules Concerning Disruptions to Communications (PS Docket No. 15-80); New Part 4 of the Commission's Rules Concerning Disruptions to Communications (ET Docket No. 04-35) SUMMARY: The Commission will consider a Notice of Proposed Rulemaking to examine the Wireless Network Resiliency Cooperative Framework, the FCC's network outage reporting rules, and strategies to address the effect of power outages on communications networks. |
| 2 | PUBLIC SAFETY & HOMELAND SECURITY AND WIRELESS TELE-COMMUNICATIONS | TITLE: Reassessing 4.9 GHz Band for Public Safety (WP Docket No. 07-100) SUMMARY: The Commission will consider an Order on Reconsideration that would vacate the 2020 Sixth Report and Order, which adopted a state-by-state leasing framework for the 4.9 GHz (4940-4900 MHz) band. The Commission also will consider an Eighth Further Notice of Proposed Rulemaking that would seek comment on a nationwide framework for the 4.9 GHz band, ways to foster greater public safety use, and ways to facilitate compatible non-public safety access to the band. |
| 3 | OFFICE OF ENGINEERING & TECHNOLOGY | TITLE: Authorizing 6 GHz Band Automated Frequency Coordination Systems (ET Docket No. 21-352) SUMMARY: The Commission will consider a Public Notice beginning the process for authorizing Automated Frequency Coordination Systems to govern the operation of standard-power devices in the 6 GHz band (5.925-7.125 GHz). |
| 4 | OFFICE OF ENGINEERING & TECHNOLOGY | TITLE: Spectrum Requirements for the Internet of Things (ET Docket No. 21-353) SUMMARY: The Commission will consider a Notice of Inquiry seeking comment on current and future spectrum needs to enable better connectivity relating to the Internet of Things (IoT). |
| 5 | CONSUMER & GOVERNMENTAL AFFAIRS | TITLE: Implementation of the Middle Class Tax Relief and Job Creation Act of 2012 (CG Docket No. 12-129); Enhancing Security of Public Safety Answering Point Communications (PS Docket No. 21-343) SUMMARY: The Commission will consider a Further Notice of Proposed Rulemaking to update the Commission's rules regarding the implementation of the Public Safety Answering Point (PSAP) Do-Not-Call registry in order to protect PSAPs from unwanted robocalls. |
| 6 | WIRELINE COMPETITION AND CONSUMER & GOVERNMENTAL AFFAIRS | TITLE: Advanced Methods to Target and Eliminate Unlawful Robocalls (CG Docket No. 17-59); Call Authentication Trust Anchor (WC Docket No. 17-97) SUMMARY: The Commission will consider a Further Notice of Proposed Rulemaking that proposes to impose obligations on gateway providers to help stop illegal robocalls originating abroad from reaching U.S. consumers and businesses. |
| 7 | WIRELINE COMPETITION | TITLE: Supporting Broadband for Tribal Libraries Through E-Rate (CC Docket No. 02-6) SUMMARY: The Commission will consider a Notice of Proposed Rulemaking that proposes to update sections 54.500 and 54.501(b)(1) of the Commission's rules to clarify Tribal libraries are eligible for support through the E-Rate Program. |
| 8 | INTERNATIONAL | TITLE: Strengthening Security Review of Companies with Foreign Ownership (IB Docket No. 16-155) SUMMARY: The Commission will consider a Second Report and Order that would adopt Standard Questions – a baseline set of national security and law enforcement questions – that certain applicants with reportable foreign ownership must provide to the Executive Branch prior to or at the same time they file their applications with the Commission, thus expediting the Executive Branch's review for national security and law enforcement concerns. |
| 9 | WIRELINE COMPETITION | TITLE: Protecting Consumers from SIM Swap and Port-Out Fraud (WC Docket No. 21-341) SUMMARY: The Commission will consider a Notice of Proposed Rulemaking to address SIM-swapping and port-out fraud. |

* * * *

The meeting will be webcast with open captioning at www.fcc.gov/live. Open captioning will be provided as well as a text only version on the FCC website. Other reasonable accommodations for people with disabilities are available upon request. In your request, include a description of the accommodation you will need and a way we can contact you if we need more information. Last minute requests will be accepted but may be impossible to fill. Send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau at 202-418-0530.

Additional information concerning this meeting may be obtained from the Office of Media Relations, (202) 418-0500. Audio/Video coverage of the meeting will be broadcast live with open captioning over the Internet from the FCC Live web page at www.fcc.gov/live.

-FCC-

From: [Jessica Rosenworcel](#)
To: [Jerusha Burnett](#)
Subject: Thank You
Date: Monday, October 4, 2021 7:13:02 AM

Before this week gets underway, I wanted to thank you for your excellent presentation at the Commission meeting last week. Thank you also for your work to identify loopholes in our robocall rules—addressing international calls and the gateway providers that bring them here is important!

Jessica

Sent from my iPhone

David Senzel

From: Danielle Thumann
Sent: Monday, September 13, 2021 5:26 PM
To: Brendan Carr
Subject: FW: [EXTERNAL]: election-related robocalls

Do you have any interest here? (b) (5)

From: Christopher Cole <christopher.cole@law360.com>
Sent: Monday, September 13, 2021 5:23 PM
To: Danielle Thumann <Danielle.Thumann@fcc.gov>
Subject: [EXTERNAL]: election-related robocalls

You don't often get email from christopher.cole@law360.com. [Learn why this is important](#)

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Hi Danielle, could we get the Commissioner on the phone for 1-2 min. tmrw for a quick question or two about this, esp. in light of the recent proposed Wohl/Burkman fine?

--

Christopher Cole
Reporter



Legal News & Data
1150 18th St. NW, Suite 600
Washington, DC 20036
202-776-1331 (desk)
347-268-6845 (mobile)

David Senzel

From: Benjamin Arden
Sent: Monday, October 18, 2021 12:33 PM
To: Danielle Thumann; Brendan Carr; Gregory A. Watson
Subject: Re: NEWS: Acting FCC Chairwoman Rosenworcel Proposes Rules to Combat Rise of Robotexts

(b) (5)

From: Danielle Thumann <Danielle.Thumann@fcc.gov>
Sent: Monday, October 18, 2021 12:31 PM
To: Brendan Carr <Brendan.Carr@fcc.gov>; Benjamin Arden <Benjamin.Arden@fcc.gov>; Gregory A. Watson <Gregory.Watson@fcc.gov>
Subject: RE: NEWS: Acting FCC Chairwoman Rosenworcel Proposes Rules to Combat Rise of Robotexts

(b) (5)

From: Brendan Carr <Brendan.Carr@fcc.gov>
Sent: Monday, October 18, 2021 12:30 PM
To: Benjamin Arden <Benjamin.Arden@fcc.gov>; Gregory A. Watson <Gregory.Watson@fcc.gov>; Danielle Thumann <Danielle.Thumann@fcc.gov>
Subject: Fw: NEWS: Acting FCC Chairwoman Rosenworcel Proposes Rules to Combat Rise of Robotexts

(b) (5)

From: FCC Office of Media Relations <FCCOfficeofMediaRelations@fcc.gov>
Sent: Monday, October 18, 2021 12:28 PM
Subject: NEWS: Acting FCC Chairwoman Rosenworcel Proposes Rules to Combat Rise of Robotexts



Media Contact:
Will Wiquist
will.wiquist@fcc.gov
For Immediate Release

ACTING FCC CHAIR ROSENWORCEL PROPOSES RULES TO COMBAT RISE OF ROBOTEXTS

Mobile Wireless Providers May Be Required to Block Illegal Text Messages

WASHINGTON, October 18, 2021—Federal Communications Commission Acting Chairwoman Jessica Rosenworcel today shared with her colleagues a proposed rulemaking that would require mobile wireless providers to block illegal text messaging, building on the agency’s ongoing work to stop illegal and unwanted robocalls. As the FCC continues to combat unwanted robocalls, it recognizes that it must adapt to the latest scamming trends—including the rise of robotexts. In 2020 alone, the Commission received approximately 14,000 consumer complaints about unwanted text messages, representing an almost 146% increase from the number of complaints the year before. Thus far in 2021, the Commission has received over 9,800 consumer complaints about unwanted texts. Meanwhile, data from other sources reaffirm evidence of the problem. For example, RoboKiller reports 7.4 billion spam texts were sent in March 2021.

“In a world where so many of us rely heavily on texting to stay connected with our friends and family, ensuring the integrity of this communication is vitally important,” **said Acting**

Chairwoman Rosenworcel. “We’ve seen a rise in scammers trying to take advantage of our trust of text messages by sending bogus robotexts that try to trick consumers to share sensitive information or click on malicious links. It’s time we take steps to confront this latest wave of fraud and identify how mobile carriers can block these automated messages before they have the opportunity to cause any harm.”

If adopted by a vote of the full Commission, the rulemaking would explore steps to protect consumers from illegal robotexts, including network level blocking and applying caller authentication standards to text messaging.

###

Media Relations: (202) 418-0500 / ASL: (844) 432-2275 / Twitter: @FCC / www.fcc.gov

This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.

See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).

David Senzel

From: Sanford Williams
Sent: Tuesday, October 26, 2021 7:48 PM
To: Jessica Rosenworcel
Subject: Fw: NEWS: Statement of Jessica Rosenworcel on Being Designated as Chair of the Federal Communications Commission by President Biden

Congratulations Chairwoman! I am excited for you and proud of you.
You have earned this opportunity and I look forward to seeing the great things you will accomplish.

I am also thrilled that we finally have a woman as the FCC Chair. You are a part of history, and though you may stand on the shoulders of the many qualified women who came before you, you are a trailblazer who will inspire boys and girls to see that your gender should not be a proxy for your ability.

I know you have tons of messages, so I will end with two thoughts. The first is to keep doing what you have done to get to where you are.

And the second is more personal. We came into WCB (actually the Common Carrier Bureau I guess) together many years ago and I know that we both prioritize our families. As parents of three adult children, a 32-year-old attorney, a 30-year-old physician and a 22-year-old singer/songwriter, it has not always been easy for my wife and me to pursue our professional careers and "balance" that with family life. I think we have done it successfully, not because of their professions or because they are all UVA grads :), but because they are all genuinely compassionate kids. I share daily quotes with some of my FCC colleagues, and a quote (see below) I have for later this week speaks to me as a parent and hopefully will resonate with you. I wish you well and please feel free to call on me to help you in any way that I can. Congratulations!

“Parenting has nothing to do with perfection. Perfection isn’t even the goal, not for us, not for our children. Learning together to live well in an imperfect world, loving each other despite or even because of our imperfections, and growing as humans while we grow our little humans, those are the goals of gentle parenting. So don’t ask yourself at the end of the day if you did everything right. Ask yourself what you learned and how well you loved, then grow from your answer. That is perfect parenting.”

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From: FCC Office of Media Relations <FCCOfficeofMediaRelations@fcc.gov>
Sent: Tuesday, October 26, 2021 1:06 PM
Subject: NEWS: Statement of Jessica Rosenworcel on Being Designated as Chair of the Federal Communications Commission by President Biden

Media Contact:

Paloma Perez

Paloma.Perez@fcc.gov**For Immediate Release**

**STATEMENT OF JESSICA ROSENWORCEL
ON BEING DESIGNATED AS
CHAIR OF THE FEDERAL COMMUNICATIONS COMMISSION
BY PRESIDENT BIDEN**

WASHINGTON, October 26, 2021:

Today, President Joseph R. Biden designated Acting FCC Chairwoman Jessica Rosenworcel to serve as the Chair of the Federal Communications Commission. She is the first woman to be named to this position in the agency's almost 100-year history.

"I am deeply humbled to be designated as Chair of the Federal Communications Commission by President Biden. It is an honor to work with my colleagues on the Commission and the agency's talented staff to ensure that no matter who you are or where you live, everyone has the connections they need to live, work, and learn in the digital age," said Rosenworcel. "I also want to congratulate Gigi Sohn on her nomination to serve as a Commissioner at the agency and Alan Davidson on his nomination to serve as Assistant Secretary for Communications and Information at the National Telecommunications and Information Administration."

In her time at the Commission, Rosenworcel has worked to promote greater opportunity, accessibility, and affordability in our communications services in order to ensure that all Americans get a fair shot at 21st century success. From fighting to protect an open internet to ensuring broadband access for students caught in the Homework Gap through the FCC's Emergency Connectivity Fund to making sure that households struggling to afford internet service stay connected through the Emergency Broadband Benefit program, she has been a champion for connectivity for all. She is a leader in spectrum policy, developing new ways to support wireless services from Wi-Fi to video and the Internet of Things. She has fought to combat illegal robocalls and enhance consumer protections in our telecommunications policies.

Prior to joining the agency, she served as Senior Communications Counsel for the United States Senate Committee on Commerce, Science, and Transportation, under the leadership of Senator John D. Rockefeller IV and Senator Daniel Inouye. Before entering public service, Jessica practiced communications law. She lives in Washington D.C. with her two children and her husband, who is counsel at a national law firm. With this announcement, he will be taking a leave of absence from the firm.

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Office of Acting Chairwoman Jessica Rosenworcel: (202) 418-2400

www.fcc.gov/leadership/jessica-rosenworcel

This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action. See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).