



governmentattic.org

"Rummaging in the government's attic"

Description of document: US Fish and Wildlife Service (FWS) internal memos/correspondence/documents that review/discuss the merits/disadvantages of iPads and/or similar pad/tablet computer devices for employee use, 2011

Requested date: 18-August-2011

Released date: 31-October-2011

Posted date: 28-November-2011

Date/date range of documents: 03 – 23-August-2011

Source of document: FWS FOIA Officer
Division of Information Resources and Technology Management
4401 N. Fairfax Drive
Suite 380
Arlington, VA 22203
Fax: 703-358-2251

Note: Some records undated

The governmentattic.org web site ("the site") is noncommercial and free to the public. The site and materials made available on the site, such as this file, are for reference only. The governmentattic.org web site and its principals have made every effort to make this information as complete and as accurate as possible, however, there may be mistakes and omissions, both typographical and in content. The governmentattic.org web site and its principals shall have neither liability nor responsibility to any person or entity with respect to any loss or damage caused, or alleged to have been caused, directly or indirectly, by the information provided on the governmentattic.org web site or in this file. The public records published on the site were obtained from government agencies using proper legal channels. Each document is identified as to the source. Any concerns about the contents of the site should be directed to the agency originating the document in question. GovernmentAttic.org is not responsible for the contents of documents published on the website.



United States Department of the Interior

FISH AND WILDLIFE SERVICE

Washington, D.C. 20240



October 31, 2011

This responds to your August 18, 2011 Freedom of Information Act (FOIA) request for:

"internal agency (FWS) memos or other correspondence or documents that review or discuss the merits and/or disadvantages of iPads and/or similar pad/tablet computer devices for employee use during Calendar Year 2011."

Enclosed is the information found as a result of the searches conducted for your request. This is the Fish and Wildlife Service's (FWS) final response to your request. All information within the scope of your request has been provided as appropriate under the FOIA (5 U.S.C. 552). One document is withheld in full, and certain information is withheld in part in accordance with exemption (b)(5); certain other information within these documents is being withheld in accordance with exemption (b)(6); and other information within these documents is being withheld in accordance with exemption (b)(7) of the FOIA.

Exemption 5 protects inter-agency or intra-agency memoranda or letters which would not be available by law to a party other than an agency in litigation with the agency. In this instance the documents in question meet the criteria of intra-agency documents. Regarding this information we invoke the deliberative process privilege which has as its purpose to prevent injury to the quality of agency decisions. Specifically, there are three criteria for invoking this privilege, (1) to encourage open, frank discussions (2) to protect against the premature disclosure of information before it is finally adopted; and (3) to protect against public confusion that might result from disclosure of reasons and rationales that were not in fact ultimately the grounds for an agency action. The courts have determined that Exemption 5 protection can be available to a draft document regardless of whether it differs from its final version, see Mobil Oil Corp. v. EPA, 879 F.2d 698, 703 (9th Cir 1989) (dicta). In this instance the material that has been withheld meets the three criteria stated above. We are providing the cover sheet of the document withheld in full that shows that it is a proposal only whose discussions have not been made public; and which could confuse the public regarding the agency's direction.

Exemption 6 protects information about individuals in "personnel and medical files and similar files" and allows an agency to withhold names, addresses and other information that might identify individuals when the disclosure of the information would constitute a clearly unwarranted invasion of personal privacy (In Def. of Animals v. HHS, No. 99-3024, 2001 WL 34871354 at *4 (D.D.C. Sept 28, 2001). The exemption requires the bureau to balance the private interests related to non-disclosure against the public interest in disclosure (Associated Press v. DOD, 554 F.3d 274, 291 (2d Cir. 2009). In this instance the material that has been withheld includes personal cell phone numbers and other personal privacy information. Because you have identified no public interest to be served by disclosure that would outweigh the private interest at stake, the FWS has determined that an exemption 6 withholding is appropriate in this instance.

TAKE PRIDE[®]
IN AMERICA 

Exemption 7 protects records or information compiled for law enforcement purposes, in this instance to the extent that the production of those records would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions.

Purchasing and costs information was determined to be unrelated to the subject of your request, and therefore was not included.

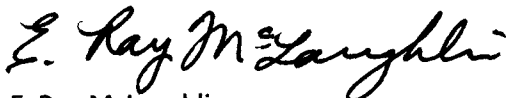
The decision to withhold/deny this information was made by Johnny R. Hunt, FWS FOIA Officer in consultation with Larry Mellinger, Attorney-Advisor, Office of the Solicitor, U.S. Department of the Interior.

You may appeal this determination under Section 2.28 – 2.30 of Title 43, *Code of Federal Regulations*. Your appeal must be in writing and received no later than 30 workdays from the date of final response or the date you receive records. In order to expedite action upon your appeal, you should clearly label both the envelope and the notice of appeal "Freedom of Information Act Appeal". The notice of appeal should be directed to:

FOIA Appeals Officer
U.S. Department of the Interior
1849 C Street, N.W.
MS-6556-MIB
Washington, D.C. 20240

In accordance with the Department's regulations, any fees associated with your request have been waived. If you have questions or need additional information, please contact us. We apologize for the delay in processing your request and appreciate your patience.

Thank you,

A handwritten signature in black ink that reads "E. Ray McLaughlin". The signature is written in a cursive, flowing style.

E. Ray McLaughlin
Alternate FWS FOIA Officer
U.S. Fish and Wildlife Service
Division of Information Resources & Technology Mgmt
4401 N. Fairfax Drive, Mailstop Rm 380
Arlington, VA 22203

①

From: Hamlin, Steven
To: Krabbe, Lisa
Subject: iPad FOIA
Date: 08/23/2011 02:14 PM
Attachments: Attachment - Deploying iTunes Deploying iTunes for iOS 4 Devices.pdf
2011 0516 iPad Risk Assessment.pdf
2011 0516 iPad Weakness Completion Verification Form.pdf

I did have a couple.

Steven W. Hamlin, MCSE, ITILv3F, CCNA
Chief Technology Officer
Southwest Region
U.S. Fish and Wildlife Service
505.248.6592(w)
505.414.3303(m)

The hurrier I go, the behinder I get.

- Anonymous

----- Message from "Greeley, Daniel" <daniel_greeley@fws.gov> on Tue, 19 Jul 2011 13:16:14 -0600 -----
To: "Hamlin, Steven" <Steven_Hamlin@fws.gov>
Subject: iPads and Macs

Steve -

This is what I submitted months ago that was approved for iPads:

There have been huge demands by the user population within the region and the Regional Director/Assistant Regional Director have directed us to start supporting Apple products. There is a variety of uses for the Apple iPad; even if currently off network (only used outside the DOI network) which includes social media, face time with remote users (even if in the field); The regional Director used a personally owned iPad during his work in the Gulf; numerous applications the program people want to use that are available for the iPhone/iPad (bird calls, Code of Federal Regulations etc) and most recently an application for IT staff to support customers via Bomgar which is widely used within this region.

There is no other hardware on contract comparable, this request is for up to 25 units

The mac request is not on the existing site, it was before Lee's last SharePoint change that hosed all those request.

Dan Greeley
Region 5 Chief Technology Officer, CISSP
U.S. Fish & Wildlife Service Northeast Region
Telephone: 413-253-8330

(b)(6)
Fax: 510-743-0737
(b)(6)

"practice kaizen daily"

The difference between what we do and what we are capable of doing would suffice to solve most of the world's problems. ~ Mahatma Gandhi

Quote of the Day:

From the FWS IT HelpDesk System:

Entered on 04/21/2011 at 17:30:54 EDT (GMT-0400) by Katherine Whittemore:

I tried it, it worked but now Gerry has me set up with citrix and VPN and it is waaay better!

----- Message from "Hartmann, Shelley" (b)(6) on Thu, 30 Jun 2011 14:46:07 -0600 -----
To: FWS Regional & Program CTOs <FWS_Regional_&_Program_CTOs@fws.gov>
Subject: DOI Risk Assessment and Risk Acceptance for Apple iPads and iTunes Desktop/Laptop Application Suite
Attached please find the information on the iPads. Apparently this was signed in April but it never got distributed.
Just thought I would share.

Shelley Hartmann
U.S. Fish and Wildlife Service
Acting Chief Info & Bus. Mgmt and Deputy CIO
Office: 703-358-2004

(b)(6)

This is my signature. There are many like it, but this one is mine. My signature is my best friend. It is my life. I must master it as I must master my life.

----- Forwarded by Jeffrey A Moirroe/ARL/R9/FWS/DOI on 06/28/2011 06:18 PM -----

2

"Ruffin, Lawrence K" (b)(6)

08/29/2011 04:44 PM

To: DOI_Bureau_CIOs <DOI_Bureau_CIOs@ios.doi.gov>, DOI_Deputy_CIOs <DOI_Deputy_CIOs@ios.doi.gov>, DOI_ITST <DOI_ITST@ios.doi.gov>

cc: OCIO_Executive_Staff_Assistants <OCIO_Executive_Staff_Assistants@ios.doi.gov>, OCIO_Executive_Staff <OCIO_Executive_Staff@ios.doi.gov>, Hartley, June <June_Hartley@nbc.gov>, Quinn, Timothy S <Timothy_Quinn@ios.doi.gov>, Stoll, Daniel <Daniel_Stoll@ios.doi.gov>, Stowes, Perry T <Perry_T_Stowes@nbc.gov>, Havelly, Andrew <Andrew_Havelly@ios.doi.gov>, Dockendorf, Dana <Dana.Dockendorf@boemre.gov>, Fraser, Todd <todd_fraser@ios.doi.gov>

Subject: DOI Risk Assessment and Risk Acceptance for Apple iPads and iTunes Desktop/Laptop Application Suite

All,

This is to announce the DOI enterprise-wide risk assessment and risk acceptance for Apple iPads and iTunes Desktop/Laptop Application Suite. A copy of the risk assessment memorandum, its attachment, and associated signed PCA&M Weakness Completion Verification Form (WCVF) have been placed on the Information Assurance Division (IAD) Sharepoint portal site at the following URL within the "iPAD and iTunes" folder.

(b)(7)(E)

Copies of the related DOI iPAD iOS and iTunes Documentation and Profiles files are also available on the IAD portal at the following location:

(b)(7)(E)

I wish to express our appreciation to the iPAD pilot team for their work in helping to perform the necessary analysis and contributing to the development of these materials.

Please feel free to contact me with any questions you might have or if you are unable to access them due to the file/folder permissions we have created so that I can add anyone to the access list if necessary. Should you or your staff have any questions regarding any of the technical aspects relating to the implementation of the guidance provided please feel free to contact Mr. Daniel Stoll at Daniel_Stoll@ios.doi.gov directly.

Thank you,

Larry Ruffin

Lawrence K. Ruffin, CISSP+CAP
Chief Information Security Officer
Information Assurance Division
Office of the Chief Information Officer
US Department of the Interior
1849 C Street, N.W., Room 7449
Washington DC 20240

(b)(6)
Desk 202-208-5419

(b)(6)
Fax 202-501-7864

To learn more about DOI's IT Transformation
visit: <http://oneinterior.doi.net/oneinterior/ITTransformation/>

3

Office Phone: (303) 236-3662

▼ Stephen A Smith/R6/FWS/DOI

**Stephen A
Smith/R6/FWS/DOI**

To Kathleen Dennis/R6/FWS/DOI@FWS
cc

08/04/2011 06:44 AM Subject Fw: FWS iPad II Pilot

Kathy,

Here is some insight on the pilot for the iPad II. I'm getting the documentation from the Washington Office so we will mirror their purchase.

thanks,

Steve

STEVE SMITH
Region 6 Chief Technology Officer
Chief, Information Resource and Technology Management
U.S. Fish and Wildlife Services
134 Union Blvd
Lakewood, CO 80228-1807
Phone: 303-236-4583
Stephen_A_Smith@fws.gov

----- Forwarded by Stephen A Smith/R6/FWS/DOI on 08/04/2011 06:42 AM -----

"Taylor, Kenneth"

(b)(6)

To "Smith, Stephen A"
<Stephen_A_Smith@fws.gov>

cc "Hartmann, Shelley"
(b)(6)

08/04/2011 05:39 AM

Subject Re: FWS iPad II Pilot

Steve,

DOI has an integrated Microsoft Exchange pilot consisting of participants throughout the bureaus testing and evaluating the product. This has grown over the years as many more individuals throughout the bureaus are added for "what reasons" that have not been disclosed to the ADIRs. Probably for IPAD use and ease of communication between offices.

The tablet market has accelerated the desire to move key executive positions onto this DOI pilot, so they can utilize the IPAD2. With the Secretary Office fully integrated, of course the FWS executive offices would like to follow.

Many Regions in FWS have chosen to go ahead and purchase the

IPAD2s in anticipation to their needs, since Outlook will be available soon as the litigation hold is lifted. I cannot say what soon really is, but it is in the near horizon and will probably be implemented individually for the next few months until a decision is finally made.

However, to complicate things further we were instructed by Dan Ashe, Director, to get him up and running on an IPAD immediately. By getting him on the DOI pilot we were able to get him an IPAD2 as well as provide him MS outlook. This was compounded by his request to have his two Deputies with same access. Therefore, IRTM was able to pull enough money together for a small executive pilot to get all ADs (first) and then those RDs that want to move to an IPAD Outlook configuration.

(b)(5)



The only references made at the Directorate meeting concerning a IPAD2 pilot is one-on-one with RDs and ADs to see if they have interest in this new tablet technology and to show them the pros and cons of a fully integrated device.

Ken ..

----- Original Message -----

From: Stephen A_Smith@fws.gov [mailto:Stephen_A_Smith@fws.gov]
Sent: Wednesday, August 03, 2011 10:59 AM
To: Taylor, Kenneth
Cc: Hartmann, Shelley
Subject: FWS Ipad II Pilot

Ken,

I received a request today from my RD to build a proposal for Ipad II and said there was a Service Pilot. What are the details of the pilot and are there any special requirements I need to be aware of? Are we moving the RDs and the ARDs to Outlook too?

I wish I had prior notification what was being briefed at the Directorate meeting. Last we had on the CTO call was that you had to be part of the DOI Pilot to be able to move forward with IPads. I need everything you have to include any configuration issues we need to be aware of.

thanks,

Steve

STEVE SMITH
Region 6 Chief Technology Officer
Chief, Information Resource and Technology Management
U.S. Fish and Wildlife Services
134 Union Blvd
Lakewood, CO 80228-1807
Phone: 303-236-4583
Stephen_A_Smith@fws.gov

5

----- Forwarded by Stephen A Smith/R6/FWS/DOI on 08/23/2011 01:28 PM -----

**Cedric
McLaurie/ARL/R9/FWS/DOI**

To Stephen A Smith/R6/FWS/DOI@FWS
cc

08/04/2011 10:36 AM

Subject Re: FWS iPad II Pilot 

I didn't order them, but a mistake with the initial order and we brought the WiFi ones, thinking it would have both WiFi/3/4G options. You have to be specific about them and order 3/4G data plan ipad. I know we are testing WIFI but the picture quality looks better with the 3/4G. I will forward the instructions today.

▼ Stephen A Smith---08/04/2011 09:18 AM EDT---

From:	Stephen A Smith
To:	Cedric McLaurie
Date:	08/04/2011 09:18 AM EDT
Subject:	Re: FWS iPad II Pilot

Cedric

Your SOPs and setup procedures would be great. What were the specs that you bought? Basic version or miDdle version or high end?

Thanks

Steve

▼ Cedric McLaurie---08/04/2011 07:08 AM MDT---

From:	Cedric McLaurie
To:	Stephen Smith
Date:	08/04/2011 07:08 AM MDT
Subject:	Re: FWS iPad II Pilot

I have nothing but some setup SOPs and a spreadsheet listing our ADs and their priority to migrate to exchange. Are you looking for a case study, business plan etc...?

▼ Stephen A Smith---08/04/2011 08:52 AM EDT---

From:	Stephen A Smith
To:	Cedric McLaurie
Cc:	
Date:	08/04/2011 08:52 AM EDT
Subject:	Fw: FWS iPad II Pilot

Cedric,

Please send me everything you have on the iPad II.

thanks,

Steve

STEVE SMITH
Region 6 Chief Technology Officer
Chief, Information Resource and Technology Management
U.S. Fish and Wildlife Services
134 Union Blvd
Lakewood, CO 80228-1807
Phone: 303-236-4583
Stephen_A_Smith@fws.gov

----- Forwarded by Stephen A Smith/R6/FWS/DOI on 08/04/2011 06:46 AM -----

"Hartmann, Shellev"
(b)(6)

08/03/2011 05:52 PM

To "Smith, Stephen A"
<Stephen_A_Smith@fws.gov>, "McLaurie, Cedric" <cedric_mclaurie@fws.gov>

cc

Subject Re: FWS iPad II Pilot

Talk to cedric and get the write ups he has.

Cedric - can you share the setup procedures with steve smith
Shelley Hartmann
Deputy ADIR
703-358-2004
(b)(6)

----- Original Message -----
From: Stephen A Smith@fws.gov [mailto:Stephen_A_Smith@fws.gov]
Sent: Wednesday, August 03, 2011 11:38 AM
To: Hartmann, Shelley; Taylor, Kenneth
Subject: Re: FWS iPad II Pilot

Understand but I was asked to get solution built. My RD has money and specifically mentioned his ARDs.

Thanks for the quick response

----- Original Message -----
From: "Hartmann, Shelley" (b)(6)
Sent: 08/03/2011 11:34 AM CST
To: Stephen Smith; Kenneth Taylor
Subject: Re: FWS iPad II Pilot

We do have some things already written up but until I can get some folks at DOI to approve the RDs and ADs to exchange we are at a stand still. Unless Ken has worked with DOI on something. Also the ARDs were not in the original plan just RDs and ADs.
Shelley Hartmann
Deputy ADIR
703-358-2004
(b)(6)

----- Original Message -----
From: Stephen A Smith@fws.gov [mailto:Stephen_A_Smith@fws.gov]
Sent: Wednesday, August 03, 2011 10:59 AM
To: Taylor, Kenneth
Cc: Hartmann, Shelley
Subject: FWS iPad II Pilot

Ken,

I received a request today from my RD to build a proposal for iPad II and said there was a Service Pilot. What are the details of the pilot and are there any special requirements I need to be aware of? Are we moving the RDs and the ARDs to Outlook too?

I wish I had prior notification what was being briefed at the Directorate meeting. Last we had on the CTO call was that you had to be part of the DOI Pilot to be able to move forward with iPads. I need everything you have to include any configuration issues we need to be aware of.

thanks,

Steve

STEVE SMITH
Region 6 Chief Technology Officer
Chief, Information Resource and Technology Management
U.S. Fish and Wildlife Services
134 Union Blvd
Lakewood, CO 80228-1807
Phone: 303-236-4583
Stephen_A_Smith@fws.gov

Good for Government Proposal



Dan Greeley, Chief Technology Officer
U.S. Fish & Wildlife Service
Northeast Region

(b)(5)



(b)(5)



(b)(5)



(b)(5)



(b)(5)



(b)(5)



(b)(5)



(b)(5)



(b)(5)



(b)(5)



(b)(5)



(b)(5)

