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Description of document: Report of Investigation (ROI), closing memorandum, and final report for Eight General Services Administration (GSA), Office of the Inspector General (OIG) Investigations, 2009-2012

Requested date: 20-April-2012

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GSA, Office of Inspector General (JC)  
1800 F Street, N.W., Room 5326  
Washington, DC 20405  
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U.S. GENERAL SERVICES ADMINISTRATION  
Office of the Inspector General

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May 16, 2012

Re: Freedom of Information Act Request 12-44

This is in response to your Freedom of Information Act (FOIA) request dated April 20, 2012, in which you requested, "a copy of the Report of Investigation (ROI), the closing memo, and the final report," for each of the 15 closed Office of Inspector General (OIG) investigations specified. Your request was received in this office on the same day.

We searched the OIG files and found documents responsive to your request, which we are releasing to you under the FOIA, with certain information withheld under exemptions 6, 7(A), and 7(C) of the FOIA. Information marked as redacted under exemption 7(C) is also being withheld under Exemption 6. Information redacted under Exemption 6 of the FOIA, 5 U.S.C. §522(b) (6), relates to personal information regarding persons other than yourself. Release of this information would constitute a clearly unwarranted invasion of the personal privacy of the persons mentioned in the records. Information withheld pursuant to Exemption 7(C) of the FOIA, 5 U.S.C. §522(b)(7)(C), relates to personal information regarding persons other than yourself that is contained in investigatory files. Release of this information could reasonably be expected to constitute an unwarranted invasion of the personal privacy of the persons mentioned in the records. Exemption 7(A) of the FOIA, 5U.S.C. §552(b)(7)(A), protects investigatory files compiled for law enforcement purposes in which the investigations are still ongoing. Releasing this information could reasonably be expected to interfere with ongoing enforcement proceedings.

The records you have requested, associated with investigations Z1192222 and Z1192909, are contained in investigatory files compiled for law enforcement purposes and the investigations are still ongoing. We are withholding these records pursuant to Exemption 7(A) of the FOIA, 5U.S.C. §552(b)(7)(A), as releasing them could reasonably be expected to interfere with ongoing enforcement proceedings.

In addition, we searched through the OIG's records and found no documents responsive to your request for the ROI, closing memo, or final report, involving investigations I1050499, Z1040245, Z1122616, Z1142599, and Z1293206. These matters were either referred to management or closed with no report.



You have the right to appeal the adequacy of our search or for disclosure of any undisclosed information by writing to the Freedom of Information Act Officer, Office of the Inspector General, General Services Administration, 1800 F Street NW, Room 5326, Washington, D.C. 20405, within 120 days of your receipt of this letter. The appeal must be in writing and contain a statement of reasons for the appeal. Please enclose copies of your initial request and this response. The envelope and letter should be clearly marked as a "Freedom of Information Act Appeal."

Sincerely,

A handwritten signature in dark ink, appearing to read "Richard P. Levi". The signature is fluid and cursive, with the first name being the most prominent.

Richard P. Levi  
Counsel to the Inspector General  
(FOIA Officer)

Enclosure



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January 31, 2012

MEMORANDUM FOR

GEOFFREY CHERRINGTON  
ASSISTANT INSPECTOR GENERAL  
FOR INVESTIGATIONS (JI-1)

FROM:

(b) (7)(C)  
SPECIAL AGENT-IN-CHARGE (JI-1)

SUBJECT:

Case Closing Memorandum  
  
Potential Manipulation of a GSA  
Contract By Contract Officials

File Number: I1010871

This memorandum presents the findings of our investigation regarding the captioned matter.

On September 9, 2010, the U.S. General Services Administration (GSA), Office of Inspector General, New England Investigations Office (JI-1) received information alleging GSA procurement officials manipulated the terms and conditions of GSA Contract Number GS-01P-BZC-0026, a contract to renovate the Margaret Chase Smith Federal Building (MCSFB), Bangor, ME, with Coast and Harbor, Incorporated (CHI) 7 Kimball Lane, Suite D, Lynnfield, MA. (b) (7)(C), (b) (7)(C) CHI, alleged (b) (7)(C) credentials were used to obtain the aforementioned contract, and that (b) (7)(C), (b) (7)(C) CHI, requested (b) (7)(C) resign after only (b) (7)(C) on the job with no explanation. Furthermore, that (b) (7)(C) stated that "GSA needs to keep their hands clean so we want you to resign", and that (b) (7)(C) told (b) (7)(C) to use any reason for the resignation. Additionally, (b) (7)(C) alleged (b) (7)(C) Contracting Officer, Pubic Building Service, GSA, Boston, MA, was responsible for the termination decision.

JI-1 Special Agents conducted interviews regarding (b) (7)(C) claims that (b) (7)(C) credentials were used to obtain the above mentioned GSA contract and that GSA procurement officials manipulated the terms and conditions of the contract. Based on the relevant interviews and records review it was determined that (b) (7)(C) was terminated during (b) (7)(C) for not performing (b) (7)(C) duties under the contract and that GSA officials did not manipulate the terms and conditions of the contract.

On June 30, 2011, a JI-1 Special Agent contacted Assistant United States Attorney (AUSA), (b) (7)(C) Economic Crime Division, United States Attorney's Office, District of Massachusetts, regarding the allegations of potential manipulation of GSA contract by contract officials. AUSA (b) (7)(C) declined the matter for prosecution.

JI-1 does not anticipate any further investigation on this matter. The case is now closed.

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**U.S. GENERAL SERVICES ADMINISTRATION**  
**Office of Inspector General**  
Western Regional Office of Investigations

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March 23, 2010

MEMORANDUM FOR:

(b) (7)(C)  
ASSISTANT INSPECTOR GENERAL  
FOR INVESTIGATIONS (JI)

FROM:

(b) (7)(C)  
SPECIAL AGENT IN CHARGE (JI-9)

SUBJECT:

**CASE CLOSING MEMORANDUM**

QUESTIONABLE CHARGE REPORTS FOR CITIBANK  
TRAVEL AND PURCHASE CREDIT CARDS

File Number: V0890035

This report relates to the misuse of the government issued GSA Citibank Travel and Purchase Credit Card issued to federal employees to use for official government travel or official government purchases. Employees are not authorized to use these credit cards for personal expenses or for any other purpose not related to official government business. Use of these credit cards in an unauthorized manner can lead to criminal charges under Title 18 USC 641 (Theft) and or administrative penalties ranging from letter of reprimand to removal.

This case was initiated by the General Services Administration (GSA), Office of Inspector General (OIG), Western Regional Office of Investigations (JI-9), 450 Golden Gate Avenue, San Francisco, CA, to document the time spent reviewing the Questionable Charges Report involving the GSA Citibank Travel and Purchase Credit Cards of federal employees in Region 9. The Questionable Charges Reports are received quarterly from (b) (7)(C), Purchase Card Coordinator, GSA, Financial Policy Division, 1800 F Street, NW, Washington, DC.

During 2009, (b) (7)(C), Special Agent, JI-9, received the Questionable Charges Report and reviewed charges involving the GSA Citibank Travel and Purchase Credit Cards issued to fifteen Region 9 GSA employees.

(b) (7)(C) transferred two questionable charge reports to other JI-9 Agents because there were open cases on those individuals. The Questionable Charge Report related to employee (b) (7)(C) (b) (7)(C), Asset Management Specialist, GSA, Region 9, was associated with pending GSA-OIG Case Number I0990566. The Questionable Charge Report related to employee (b) (7)(C) (b) (7)(C) Border Stations Project (b) (7)(C) GSA, Region 9, was associated with

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pending GSA-OIG Case Number Z0891455. (b) (7)(C) initiated GSA-OIG Case Number I1090046 on (b) (7)(C) for misuse of the GSA Citibank Travel Credit Cards.

The outcome of the other reviewed Questionable Charges associated with the GSA Citibank Purchase Credit Cards are as followed:

On August 31, 2009, (b) (7)(C) spoke to (b) (7)(C), Real Property Program Manager regarding (b) (7)(C), Administrative Officer, GSA, Region 9 and purchases that were made on (b) (7)(C) GSA purchase credit card. (b) (7)(C) stated that (b) (7)(C) is the region's (b) (7)(C) coordinator. There are always various questionable purchases on (b) (7)(C) GSA Citibank Purchase Credit Card. (b) (7)(C) stated the purchases were for food that was served at the GSA Expo and during a separate meeting surrounding that event.

On September 3, 2009, (b) (7)(C) spoke to (b) (7)(C), Building Management Specialist, GSA, Region 9, via telephone, regarding a purchase (b) (7)(C) made on (b) (7)(C) government issued purchase credit card on June 23, 2009. (b) (7)(C) explained the purchase was for a piece of play ground equipment for the Geo Kid's Daycare Center located at the U.S. Geological Service in Menlo Park, CA. The charge was authorized and verified.

On October 16, 2009, (b) (7)(C) contacted Lunchstop INC. and requested information on two suspicious purchase made on the GSA Citibank Purchase credit card belonging to (b) (7)(C). The purchases were made on January 29, 2009 in the amounts of \$482.00 and \$2724.80. Per the accounts receivable department the purchases were payments for repairs to two refrigerator unit doors located at a Fresno Federal Building.

On October 26, 2009, SA (b) (7)(C) spoke to (b) (7)(C), Procurement Technician, GSA, Region 9, via telephone, regarding a purchase (b) (7)(C) made on (b) (7)(C) government issued purchase credit card on June 13, 2009. (b) (7)(C) explained the purchase was for a part needed to repair a piece of gym equipment located at the gym in Prince Jonah Kuhio Kalaniana'ole Federal Building and US Courthouse. The charge was authorized and verified.

On October 26, 2009, SA (b) (7)(C) spoke to (b) (7)(C), Contracting Officer, GSA, Region 9 via telephone regarding a purchase (b) (7)(C) made on (b) (7)(C) government issued purchase credit card on June 1, 2009. (b) (7)(C) explained the purchase was for a team building event that the entire Design and Construction Division participated in during the Division's off site meeting held June 30, 2009 thru July 1, 2009. The charge was authorized and verified.

On December 3, 2009, SA (b) (7)(C) spoke to (b) (7)(C), Budget & Contract Analyst, GSA, Region 9, via telephone, regarding a purchase made on (b) (7)(C) government issued purchase credit card. The purchase was made on January 23, 2009 in the amount of \$1119.51.

(b) (7)(A)

The charge was authorized and verified.

On December 3, 2009, SA (b) (7)(C) spoke to (b) (7)(C), Purchasing Agent, GSA, Region 9, via telephone, regarding two purchases made on (b) (7)(C) government issued purchase credit card. One purchase was made on June 12, 2009 in the amount of \$2662.92 and the other



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on June 15, 2009 in the amount of \$463.34. (b) (7)(C) explained that the charges were legitimate. The June 12, 2009 purchase in the amount of \$2662.92 was for eight lap top computers for the GSA, Day Care, Bright Horizons/Kids on Broadway located at 475 West Broadway, San Diego, CA 92101. The June 15, 2009 in the amount of \$463.34 was for the purchase of fuel for the Boarder Station Generators. The charges were authorized and verified.

On December 3, 2009, SA (b) (7)(C) spoke to (b) (7)(C), Lease Administrative Manager, GSA, Region 9, via telephone, regarding purchases made on (b) (7)(C) government issued purchase credit card. The purchases were made on June 11, 2009 in the amount of \$24.00 and June 24, 2009 in the amount of \$44.25. (b) (7)(C) explained that the charges were for refreshments served during the Tenant Customer Satisfaction Surveys in the Fresno, CA area. The charge was authorized and verified.

Additionally, the outcome of the other reviewed Questionable Charges associated with the GSA Citibank Travel Credit Cards are as followed:

On October 9, 2009, SA (b) (7)(C) spoke to (b) (7)(C), Contract Specialist, GSA, Region 9 about (b) (7)(C) GSA Citibank Travel Credit Card and a payment made to that account on January 8, 2009. The payment was returned unpaid because the account had insufficient funds. (b) (7)(C) stated (b) (7)(C) supervisor had spoken to (b) (7)(C) about the incident and it had not occurred again. (b) (7)(C) further stated that (b) (7)(C) travel card has been paid in full and is in good standing.

On October 26, 2009, SA (b) (7)(C) spoke to (b) (7)(C), GSA, Region 9, via telephone, regarding a payment (b) (7)(C) made to Citibank on (b) (7)(C) government issued travel credit card on June 4, 2009 which was returned for insufficient funds. (b) (7)(C) explained the bank had made an error and the payment should have never been returned for insufficient funds.

On December 3, 2009, SA (b) (7)(C) received and email from (b) (7)(C), Human Resources (b) (7)(C) Region 9, after making an inquiry regarding the employment status of (b) (7)(C) (b) (7)(C), Realty Specialist, GSA, Region 9 and (b) (7)(C), Financial Management Specialist, GSA, Region 9. Per (b) (7)(C) (b) (7)(C) and (b) (7)(C) resigned from THEIR respective positions shortly after the charges on THEIR GSA Citibank Travel Credit Cards were questioned.

Based on the aforementioned data, this case is closed and no further investigative activity will be conducted. If you require additional information please contact SA (b) (7)(C) of my staff at (b) (7)(C).







**U.S. GENERAL SERVICES ADMINISTRATION**  
**Office of Inspector General**  
**Pacific Rim Regional Office of Investigations**

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April 19, 2011

MEMORANDUM FOR      GEOFFREY CHERRINGTON  
                                 ASSISTANT INSPECTOR GENERAL  
                                 FOR INVESTIGATIONS (JI)

FROM:                    (b) (7)(C)      /// SIGNED ///      ///  
                                 SPECIAL AGENT IN CHARGE (JI-9)

SUBJECT:                Case Closing Memorandum

Case Title: REGION 9 CITIBANK PURCHASE CREDIT  
CARD PROJECT FY 2010  
Case File Number: V1090054

On October 26, 2009, the Pacific Rim Regional Office of Investigations initiated the proactive investigation identified above to review the possible misuse of GSA-issued Citibank credit cards (also referred to as government purchase cards or SmartPay cards) by GSA Region 9 employees. The investigation is now closed because the fiscal year ended. A new proactive investigation will be opened as soon as reasonably possible and both cases will be linked in IG-IDEAS.

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**U.S. GENERAL SERVICES ADMINISTRATION**  
**Office of Inspector General**

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June 17, 2010

MEMORANDUM FOR: (b) (7)(C)  
ASSISTANT SPECIAL AGENT IN CHARGE (JI-W)

FROM: (b) (7)(C) (b) (7)(C)  
ASSISTANT SPECIAL AGENT IN CHARGE (JI-W)

SUBJECT: (b) (7)(C) Conflict of Interest

File No.: Z-09H-0712

The above referenced complaint has been evaluated and is being closed.

Investigation of the complaint's allegation regarding a contract awarded by the General Services Administration, Office of (b) (7)(C) did not reveal any awards by or for the Office of the (b) (7)(C) during the time that (b) (7)(C) served as (b) (7)(C). Four (4) contract awards to CB Richard Ellis were found in Washington, DC during (b) (7)(C)'s tenure. These awards were issued by the Public Buildings Service and were for real estate appraisals out of the DC area.

Since the complainant is anonymous and cannot be contacted, no additional information identifying the specific contract action referenced in the complaint could be located. While the information regarding (b) (7)(C)'s (b) (7)(C) appears to be accurate, without specific award information or other details possessed by the complainant, the broad allegation of a conflict of interest cannot be corroborated.

This matter does not require further investigation.



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Northeast and Caribbean Regional Investigations Office

December 21, 2009

MEMORANDUM FOR THE FILE

FROM: (b) (7)(C) (b) (7)(C)  
SPECIAL AGENT IN CHARGE (JI-2)

SUBJECT: Case Closing Memorandum

GSA New England Region Holiday Party  
GSA/Public Building Service  
New England Region  
Boston, MA 02222

File Number: Z1010188

On December 11, 2009, the GSA/Office of Inspector General (OIG), Boston Resident Field Investigations Office (JI-1), received an email complaint alleging possible waste, fraud and abuse by GSA/Public Building Service (PBS), New England Region, personnel attending a December 2009 "All Hands" meeting that coincides with a previously scheduled Holiday party. The complainant states this event occurs annually and it is costing the taxpayers thousands of dollars each year and believes it is waste, fraud and abuse.

According to the complainant, GSA associates from the New England Region were paid per diem for three days to attend the "All Hands" meeting and later stayed for the holiday party. Additionally, the complainant further states that the meeting was a "farce" and that it concluded at 2:00 p.m., giving the associates ample time to return to their duty locations or home.

In November 2008, JI-1 received a similar complaint on the same subject and it was documented under Case File Number Z0910081. This case was determined to be a management issue and was forwarded to Dennis R. Smith, Regional Administrator, New England Region, for management review. On May 4, 2009, Acting Regional Administrator Glenn C. Rotondo responded by advising that these meetings were legitimate, substantive meetings designed to review critical regional issues, provide training and strengthen morale. Acting Regional Administrator Rotondo further advised that it was regional management's practice to plan the holiday party to coincide with these meetings in order to afford associates who are not located in Boston the opportunity to meet with their fellow employees in a business as well as social setting.

JI-1 will not conduct an investigation into this matter, and this case will be closed.

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**U.S. GENERAL SERVICES ADMINISTRATION**  
**Office of Inspector General**  
**Pacific Rim Regional Office of Investigations**

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January 10, 2011

MEMORANDUM FOR GEOFFREY CHERRINGTON  
ASSISTANT INSPECTOR GENERAL  
FOR INVESTIGATIONS (JI)

FROM: (b) (7)(C) /// SIGNED /// (b) (7)(C) ///  
SPECIAL AGENT IN CHARGE (JI-9)

SUBJECT: Case Closing Memorandum

Case Title – GSA PBS TRAVEL CREDIT CARDS  
Case Number: Z10L0825

This memorandum presents the findings of our investigation.

On August 4, 2010, the Pacific Rim Regional Office of Investigations (JI-9) received information from (b) (7)(C) (b) (7)(C) Real Estate Branch, San Diego Service Center, Public Buildings Service (PBS), Pacific Rim Region, U.S. General Services Administration (GSA), San Diego, CA, indicating more than one of (b) (7)(C) subordinates reported suspected fraudulent charges on their GSA-issued Citibank travel credit card. [Agent Note: The affected employees already protested the alleged fraudulent charges with Citibank.]

On August 23, 2010, JI-9 reviewed the PBS employees' credit card statements containing the alleged fraudulent transactions and was unable to determine a common point of compromise.

On August 23, 2010, (b) (7)(C), Fraud Investigator, Citibank, advised JI-9 that the GSA travel credit cards were compromised through the Preferred Hotel Group. The credit cards could have been used at one of the Preferred Hotel Group's many hotels or in the bars and restaurants attached to the hotels. However, (b) (7)(C) said the credit cards were most likely compromised at the Preferred Hotel Group's corporate servers and not at individual properties. (b) (7)(C) stated that Citibank identified the date range of the compromises as June 2008 to July 2010. (b) (7)(C) said Citibank notified the appropriate personnel at the company. Furthermore, (b) (7)(C) advised that it was likely the Preferred Hotel Group would investigate the matter internally and the results of the investigation, if any, would not likely be shared with Citibank. (b) (7)(C) stated that Citibank suspects the credit cards were sold through the Internet and that is why fraudulent charges on the credit cards occurred worldwide. (b) (7)(C) stated that (b) (7)(C) could not share the number of Citibank credit cards they identified as having been compromised through the Preferred Hotel Group, which includes credit cards issued to the private sector and government customers.

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Based on the above information, this investigation is closed and does not require any further investigation or action.

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**U.S. GENERAL SERVICES ADMINISTRATION**  
**Office of Inspector General**  
**Pacific Rim Regional Office of Investigations**

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March 18, 2011

MEMORANDUM FOR

GEOFFREY CHERRINGTON  
ASSISTANT INSPECTOR GENERAL  
FOR INVESTIGATIONS (JI)

FROM:

(b) (7)(C) /// Signed /// (b) (7)(C) ///  
SPECIAL AGENT IN CHARGE (JI-9)

SUBJECT:

Case Closing Memorandum

Case Title – NEVADA FIELD OFFICE – PUBLIC BUILDINGS  
SERVICE – GSA CONTRACT NUMBER GS-10F-0137U – LAS  
VEGAS, NV  
Case File Number – Z1192103

This memorandum serves as the Final Report of Investigation in this matter.

In or about September 2010, the U.S. General Services Administration (GSA) Office of Inspector General Hotline received an allegation concerning possible breach of contract. According to the complaint, a task order consisting of 5 pallets of electronics were to be handled and transported by the contractor at a price of \$2,400.00. When the contractor arrived, the contractor actually handled and transported 5 truckloads of electronics and 1 truckload of furniture; the price was later renegotiated to \$7,000.00.

On March 15, 2011, Special Agent (SA) (b) (7)(C) contacted (b) (7)(C), the GSA contracting officer responsible for the subject contract, to ascertain specific details of the contract. (b) (7)(C) revealed that task order modifications were within the scope of the contract and that no further complaints or violations have been reported. (b) (7)(C) noted that a breach of contract would exist if hazardous materials were handled or transported by the vendor; however, this was not the case in this instance.

On March 16, 2011, SA (b) (7)(C) spoke with (b) (7)(C), a witness and manager for the affected company. (b) (7)(C) confirmed that the specified task order had to be modified in order to adjust to the high volume of materials that were handled, transported, and recycled at a mutually agreed upon rate of approximately \$7,000.00. (b) (7)(C) concurred that the modified task order was within the scope of the contract and that a breach of contract did not occur. SA (b) (7)(C) provided contact information to (b) (7)(C) pertinent to any potential future criminal or civil violations.

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Based on the above information, this case is closed and no further investigative activity is warranted.

Should you have any questions concerning this matter, please feel free contact me at (b) (7)(C) or the case agent, SA (b) (7)(C) at (b) (7)(C) or (b) (7)(C) @gsaig.gov.

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**U.S. GENERAL SERVICES ADMINISTRATION**  
**Office of Inspector General**

March 26, 2012

MEMORANDUM FOR DENISE L. PEASE  
REGIONAL ADMINISTRATOR (2A)

FROM:

SPECIAL AGENT IN CHARGE (JI-2)

**SUBJECT: LETTER REPORT**

Anonymous Complaint: GSAPBS (b) (7)(C)

File Number: Z1223365

This memorandum presents the findings of our investigation regarding the captioned matter. This report is furnished for your information only.

On January 3, 2012, you informed the U.S. General Services Administration (GSA), Office of Inspector General (OIG), Northeast Regional Investigations Office (JI-2), New York, NY, that your office received an anonymous letter regarding several allegations of employee misconduct committed by (b) (7)(C) (b) (7)(C) GSA Public Building Service (PBS). (Attached)

The focus of our investigation was limited to the allegations contained in the complaint involving (b) (7)(C)'s purchase of "IPODS" with government funds for friends and (b) (7)(C) manipulating job descriptions and reassigning employees to facilitate the transfer of a significant other to the region. Our investigation determined the aforementioned allegations were unsubstantiated.

The remaining allegations involving managerial and leadership deficiencies of (b) (7)(C) and (b) (7)(C), (b) (7)(C), GSA PBS, and the appropriateness/cost of (b) (7)(C)'s (b) (7)(C), (b) (7)(C) fall under the purview of your office and are therefore referred to you for whatever action you deem appropriate. If you determine action is warranted based on your review of the allegations, please inform this office of the action taken.

On January 19, 2012, JI-2 Special Agents interviewed (b) (7)(C) [REDACTED] (b) (7)(C) [REDACTED]  
GSA PBS, who provided the following information. (b) (7)(C) [REDACTED]  
(b) (7)(C) [REDACTED] (b) (7)(C) [REDACTED] S (b) (7)(C) [REDACTED] (b) (7)(C) [REDACTED]  
(b) (7)(C) [REDACTED] (b) (7)(C) [REDACTED]

(b) (7)(C) acknowledged that some GSA staff were moved or transferred in July 2011 and December 2011. (b) (7)(C) explained that when GSA employees leave GSA or retire, it is sometimes necessary to move other GSA employees to fill vacated positions. These moves are “regular course of business” moves. When GSA employees get detailed, it is sometimes necessary to move other GSA employees to fill their positions while they are gone. GSA managers are sometimes moved because of new openings in GSA or so they can develop new skills. According to (b) (7)(C) before any GSA staff moves or transfers are made, potential changes are first discussed with (b) (7)(C) staff. GSA employee moves or transfers are made based on staff feedback and ultimately in line with GSA’s objectives. (b) (7)(C) does discuss GSA employee moves or transfers with (b) (7)(C) but (b) (7)(C) makes the final approval decision on all moves or transfers. Additionally, (b) (7)(C) stated (b) (7)(C) has no knowledge of (b) (7)(C) wanting or attempting to transfer any other GSA employee from another region to Region 2.

(b) (7)(C) s supervisor (b) (7)(C) is (b) (7)(C) (b) (7)(C) (b) (7)(C)  
 (b) (7)(C) stated (b) (7)(C) and (b) (7)(C) are basically  
 partners and (b) (7)(C) regarding GSA PBS. (b) (7)(C) (b) (7)(C)



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(b) (7)(C) stated GSA did not purchase or distribute IPODS to anyone at GSA. (b) (7)(C) explained GSA purchased IPADS and SAMSUNG GALAXY tablets in 2011 for GSA employees in the region. These tablets were purchased at the end of the fiscal year with funds that were left in the budget. GSA purchased these tablets in an effort to be progressive and try new things, as well as with the hope that these tablets would be good tools for GSA employees. The tablets were provided to GSA managers and employees in the region and (b) (7)(C) estimated that out of 100 of these tablets that were assigned, more than half went to GSA employees, with the rest going to GSA managers. (b) (7)(C) stated the new tablets were not gifts, but instead were considered government property being issued to GSA managers and employees for GSA work related purposes. When these products were assigned to GSA managers and employees, it was made known that all GSA IT rules/security procedures applied. (b) (7)(C) did not know if these tablets were labeled before they were assigned to GSA managers and employees. According to (b) (7)(C) (b) (7)(C) GSA IT Specialist, was responsible for the issuance of these tablets and their inventory. All GSA PBS managers and employees in the region were eligible to receive IPADS or SAMSUNG GALAXY tablets. This was part of a GSA region wide initiative to encourage managers and employees to provide new ideas, as well as to make suggestions on how to make GSA PBS a better place to work and improve customer service. (b) (7)(C) stated if a GSA manager or employee submitted a new idea, their name would be entered onto a computer spreadsheet and a computer program would randomly select various individuals from the names of those who provided ideas. (b) (7)(C) explained the individuals randomly selected would receive an IPAD or SAMSUNG GALAXY for work related duties.

(b) (7)(C) stated it was necessary to move some GSA employees because the region was underperforming when (b) (7)(C). In some instances, (b) (7)(C) and (b) (7)(C) moved employees around or removed employees from the "leadership culture" in an effort to try and improve the region. If a GSA employee was going to be moved, both (b) (7)(C) and (b) (7)(C) would first discuss the potential move amongst themselves and then they would discuss it with the GSA PBS Board of Directors. (b) (7)(C) explained (b) (7)(C) and (b) (7)(C) would discuss the potential move with the GSA employee in an attempt to "try and work things out". According to (b) (7)(C) (b) (7)(C) ultimately makes the final decision concerning all GSA PBS employee moves or transfers.

You are advised that this report is from a system of records known as "GSA/ADM 24, Investigation Case Files," which is subject to the provisions of the Privacy Act of 1974. Consequently, this report may be disclosed only to GSA officials who have a need to know its contents. If the information in this memorandum is to be used as a basis for administrative action, pertinent portions may be copied and provided to the subjects only after first obtaining the approval of my office.

Should you have any questions or require additional information, please telephone me or Assistant Special Agent in Charge (b) (7)(C) at (b) (7)(C)

FOR OFFICIAL USE ONLY



**GSA Northeast and Caribbean Region**

January 3, 2012

MEMORANDUM FOR:

(b) (7)(C)

SPECIAL AGENT IN CHARGE (JI-2)

A handwritten signature in black ink, appearing to read "Denise L. Pease".

FROM:

DENISE L. PEASE  
REGIONAL ADMINISTRATOR (2A)

SUBJECT:

Anonymous Letter

The attached anonymous letter was received in my office on Thursday, December 29, 2011. Due to the nature of the allegations made, I am forwarding to your office for review.

If you require any information, please feel free to contact me at (212) 264-2600 or in my absence Ms. Joanna Rosato, Regional Commissioner Public Buildings Service at (212) 264-4282.

Attachment

cc (b) (7)(C), Assistant Special Agent In Charge

**U.S. General Services Administration**

Jacob K. Javits Federal Building

26 Federal Plaza

New York, NY 10278

[www.gsa.gov](http://www.gsa.gov)



I believe its high time someone is aware of the what is really going on with our region 2. (b) (7)(C) here to clean house and what has (b) (7)(C) done? Basically ruined everyones morale. Many may not come out and say it but its been hell since (b) (7)(C) has been here. (b) (7)(C) might as well take the IG, EEO, Div Directors, housekeeping, and Personnel jobs while (b) (7)(C) is at it since (b) (7)(C) is running those to and making changes to suit (b) (7)(C). Central Office didn't want (b) (7)(C) so they send (b) (7)(C) here. Is this our punishment to be treated like crap from someone with no respect for (b) (7)(C) employees, who talks down to people at every whim, who talks about people behind their backs and it gets back to them and who is an awful example of what a leader shouldn't be like. Since (b) (7)(C) arrival (b) (7)(C) has become quite the (b) (7)(C) with someone here and there and now even wants to manipulate the ladies and some gents here buy giving them free IPODS so they can become (b) (7)(C) concubines. I didn't know we were not spending funds so (b) (7)(C) could purchase IPODS to give out for free not to mention using our tax paying \$ to pay (b) (7)(C) rent here while (b) (7)(C) goes (b) (7)(C) DC. Now the most upsetting is (b) (7)(C) moving this one and that one around like (b) (7)(C) is playing chess and even changing job description so (b) (7)(C) can have (b) (7)(C) Mexican (b) (7)(C) from the other region apply and qualify easier so (b) (7)(C) can have a high position here. Everyone is talking about it and it doesn't sit well especially when you have hard working people with feelings and real lives who want a chance. Something needs to be done concerning these issues. Its really sad to sit back and watch the changes that are being made all because of orders from a high calling. You might as well have (b) (7)(C) running the place since (b) (7)(C) sits back and does nothing. (b) (7)(C) doesn't want to be here anyway. (b) (7)(C) is just doing what (b) (7)(C) told so (b) (7)(C) can run back to (b) (7)(C). Is that the deal made? Yes and we all know

10. *Journal of the American Medical Association*, 273:1221-1226, 1995

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From the USA

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