

# governmentattic.org

"Rummaging in the government's attic"

Description of document: Informal complaints about Law & Order-Special

Victims Unit television show made to the Federal Communications Commission (FCC), Washington,

D.C., 2004 - 2007

Requested date: 29-November-2007

Released date: 15-January-2008

Posted date: 27-January-2008

Date/date range of document: 09-April-2004 – 06-December-2007

Source of document: Federal Communications Commission

445 12th Street, S.W., Room 1-A836

Washington, D.C. 20554

Phone: 202-418-0440 or 202-418-0212 Fax: 202-418-2826 or 202-418-0521

E-mail: FOIA@fcc.gov

The governmentattic.org web site ("the site") is noncommercial and free to the public. The site and materials made available on the site, such as this file, are for reference only. The governmentattic.org web site and its principals have made every effort to make this information as complete and as accurate as possible, however, there may be mistakes and omissions, both typographical and in content. The governmentattic.org web site and its principals shall have neither liability nor responsibility to any person or entity with respect to any loss or damage caused, or alleged to have been caused, directly or indirectly, by the information provided on the governmentattic.org web site or in this file.



# Federal Communications Commission Consumer & Governmental Affairs Bureau Washington, D.C. 20554



January 15, 2008

#### FOIA 2008-096

This letter responds to your Freedom of Information Act ("FOIA") request received by the Federal Communications Commission (the "FCC" or "Commission") and assigned to the Consumer & Governmental Affairs Bureau ("CGB") and the Enforcement Bureau (EB) by the Commission's FOIA Office on November 29, 2007. Your request seeks any and all records identifiable as complaints regarding the television program "Law and Order: Special Victims Unit" contained in one CGB and one EB data base named in your request.

Sharon Jenkins contacted you on December 6, 2007, to discuss your request. She informed you that we could provide only informal complaints received at the Commission from January 2003 to the present and that the fee to process your FOIA request could exceed the \$30.00 maximum fee indicated in your request. As a result of this discussion, you agreed to increase your maximum fee amount from \$30.00 to \$60.00 for the legitimate search and duplication costs associated with the processing of the FOIA request. Ms. Jenkins further informed you that consultation about your request was underway among divisions of the Commission and that the FCC would extend the time period for responding for an additional 10 working days as permitted by the FOIA, 5 U.S.C. § 552(6)(B)(iii)(III), and Section 0.461(g)(3) of the Commission's rules, 47 C.F.R. § 0.461(g)(3).

Sharon Jenkins subsequently contacted you on December 27, 2007, to inform you that fees for EB's search time to identify complaints could exceed the \$60.00 maximum fee limit, and might not produce any complaints that would be substantially different from CGB's complaints. In response, you narrowed the scope of your request by eliminating EB from the request as of December 27, 2007. Specifically, you requested that EB stop its search and provide any documents already identified. You agreed to receive and review the documents that we are enclosing with this response and submit a separate FOIA request at a later date if there is any additional information you wish to obtain from EB.

As Ms. Jenkins advised you, CGB and EB have coordinated to provide a response to your request. CGB conducted a search of the database in which we maintain the records of

informal complaints filed by, or on behalf of, consumers. The complaints identified by our search that are responsive to your request are enclosed. EB has informed CGB that a search of its records conducted up to December 27, 2007, revealed no responsive complaints.

All personal, identifying information relating to the individuals who submitted or are named in the complaints has been redacted pursuant to FOIA Exemption 6, 5 U.S.C. § 552(b)(6), and Section 0.457(f) of the Commission's rules, 47 C.F.R. § 0.457(f). A release of this information would constitute a clearly unwarranted invasion of personal privacy under the Privacy Act, 5 U.S.C. § 552a(b). In addition, certain FCC employee names have been redacted pursuant to FOIA Exemption 2, 5 U.S.C. § 552 (b)(2), and Section 0.457(b) of the Commission's rules, 47 C.F.R. § 0.457(b).

Please be advised that the Commission receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, the existence of a complaint filed against a particular company does not necessarily indicate wrongdoing by the company.

We are required by the FOIA, 5 U.S.C. § 552(a)(4)(A)(i), and Section 0.470 of the Commission's rules, 47 C.F.R. § 0.470, to charge FOIA requesters certain fees, depending on the classification of requesters into one of three categories as defined in Section 0.466 of the Commission's rules, 47 C.F.R. § 0.466. The categories are: (1) commercial use requesters; (2) educational and noncommercial scientific institution requesters and requesters who are representatives of the news media; and (3) all other requesters. Your request was categorized as "all other requester" by the FCC's FOIA Office. Section 0.470(a)(3) of the Commission's rules, 47 C.F.R. § 0.470(a)(3), provides that all other requesters are not charged for the first two hours of search time and the first 100 pages of reproduction. Because your request falls within these guidelines, there are no charges associated with processing it.

If you consider this response to be a denial of your FOIA request, you may file an application for review with the Commission's Office of General Counsel within 30 days, in accordance with Section 0.461(j) of the Commission's rules, 47 C.F.R. § 0.461(j).

Sincerely,

Nicole M. McGinnis

Deputy Bureau Chief

Consumer & Governmental Affairs Bureau

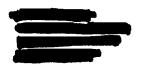
Enclosures

IC Number:	04-G59012	Case Type:	Complaint
Date Received:	10/08/2004	Complainant:	
Date Entered:	10/08/2004	Date Assigned:	10/08/2004
Entered By:		Date Reassigned:	
Assigned To:		Service Date:	
Date Closed:	10/08/2004	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	◯ Yes ● No		Purged Date:

**Current Status: Closed** 



wrote on 10/6/2004 4:49:35 PM:



I would like to file a complaint of indecency against NBC regarding the broadcast of Law and Order SVU airing September 14th at 9pm Mtn. Std time.

The show began by pursuing a man who used toilet cameras to photo people using the restroom. The man said that he had information to lead to a much greater crime and offered a video he had made as proof to such a crime. The detectives gathered in a room to view this tape and played it back for the viewing audience to watch. It showed a young boy (mid teens) entering a bathroom stall. The detectives explained that it looked as if the boy had been abused (a bloody eye or bruised cheek). Then the boy turns as if there is a knock at the stall door. One of the detectives tells the boy on the screne not to answer, and when the boy does just that, a man enters the stall with the boy, pushes him against the back wall and starts raping him. You see the boys cup fall out as the boy is being raped and then the camera goes blank. The detectives made some more comments and I turned off the television.

I felt violated and am still very ill to my stomach after having described this to you. The video was fuzzy, so there were no real faces, but it was violent and horrifying at the same time.

Any more information that you would need from me to help get this off the air, I would be happy to supply. I have already written to the network and aired my complaint with them.

Apparent Car	rier(s):	
Contact Name	e:	Best Time to Call:
Contact Num	ber:	Fax Number:
Email Addres	ss:	Internet Address:
PO Box:		Address:
City:	Meridian	State: ID

Company Name:	
	Relationship with the Party:

C Number:	05-N94683	Case Type:	Complaint
Date Received:	04/13/2005	Complainant:	
ate Entered:	04/19/2005	Date Assigned:	04/19/2005
ntered By:	entropy, and the second	Date Reassigned:	
Assigned To:		Service Date:	
ate Closed:	06/01/2005	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	○ Yes ● No		Purged Date:
parental guide rat	wrote on 4/13/2005 10 er - SVU." over; Charter Cal ting and the closed caption		USA Network broadcast 3 episodes of ng credit for all 3; episodes carried the
these programs we caption programmed handicap access it amazing that a broadcasts. What if the Perhaps the FCC of the broadcast; making programs local; broadcast sor B band. They I However, I would	with captioning, I have no do ning is somewhat of a gray to television programs. Relarge corporation such as y tif; there were no sound be picture were being broadne; parental control lock we should either require you to signal for all viewer, or else accessible to the; handica station guilty of a similar situal recently; received tape I think a large national corp	credits were labeled closed capt oubts that; the programs were capt issue, failing to broadcast closed moval of; handicap access is defivours would not; have quality contained broadcast? Do you have engicast? Do you; have engineers that ere not being broadcast? Do you have engineers that either hire better; qualified engineers to apped.; To perhaps save you son uation. Their explanation was; that is with the captioning on the B bat boration like; yours would be hiring	ioned, and I have; previously seen ptioned.; While the requirements to d captioning is; definitely removing nitely in violation of federal law.; I find trol engineers monitoring the ineers monitoring; broadcast for at monitor broadcast for picture nave engineers; monitoring for that?; ineers who will truly monitor the quality another; corporation that cares about ne research, I had complained to a at captioning was carried on an A band in the distribution of the A band; as usual.
these programs we caption programmed handicap access it amazing that a broadcasts. What if the perhaps the FCC of the broadcast; making programs local; broadcast sor B band. They I However, I would	with captioning, I have no doning is somewhat of a gray to television programs. Relarge corporation such as yet if; there were no sound be picture were being broadne; parental control lock we should either require you signal for all viewer, or else accessible to the; handica station guilty of a similar site had recently; received tape I think a large national corpal; nationally than the local	credits were labeled closed capt oubts that; the programs were call; issue, failing to broadcast closed moval of; handicap access is defivours would not; have quality contained broadcast? Do you have engicast? Do you; have engineers that ere not being broadcast? Do you have engineers that either hire better; qualified engine grant your broadcast license to apped.; To perhaps save you son uation. Their explanation was; that is with the captioning on the B bar	ioned, and I have; previously seen ptioned.; While the requirements to d captioning is; definitely removing nitely in violation of federal law.; I find trol engineers monitoring the ineers monitoring; broadcast for at monitor broadcast for picture nave engineers; monitoring for that?; ineers who will truly monitor the quality another; corporation that cares about ne research, I had complained to a at captioning was carried on an A band in the distribution of the A band; as usual.
these programs we caption programs we caption programs handicap access it amazing that a broadcasts. What is not a county? What if the Perhaps the FCC of the broadcast; making programs local; broadcast sor B band. They I However, I would broadcast a signal Apparent Carrier(s	with captioning, I have no do ning is somewhat of a gray to television programs. Relarge corporation such as y tif; there were no sound be to picture were being broadine; parental control lock were signal for all viewer, or else accessible to the; handical station guilty of a similar site that recently; received tape I think a large national corpal; nationally than the local services.	credits were labeled closed capt oubts that; the programs were capt issue, failing to broadcast closed moval of; handicap access is defivours would not; have quality contends broadcast? Do you have engineers that ere not being broadcast? Do you have engineers that ere not being broadcast? Do you have engineers that either hire better; qualified engine grant your broadcast license to apped.; To perhaps save you son uation. Their explanation was; that is with the captioning on the B based boration like; yours would be hiring WB broadcast station in Saint Lo	ioned, and I have; previously seen ptioned.; While the requirements to d captioning is; definitely removing nitely in violation of federal law.; I find trol engineers monitoring the ineers monitoring; broadcast for at monitor broadcast for picture nave engineers; monitoring for that?; ineers who will truly monitor the quality another; corporation that cares about ne research, I had complained to a at captioning was carried on an A band in the distribution of the A band; as usual.
these programs we caption programs we caption programs handicap access it amazing that a broadcasts. What is not a contact Name:  Contact Name:	with captioning, I have no do ning is somewhat of a gray to television programs. Relarge corporation such as y tif; there were no sound be to picture were being broadine; parental control lock were signal for all viewer, or else accessible to the; handical station guilty of a similar site that recently; received tape I think a large national corpal; nationally than the local services.	credits were labeled closed capt oubts that; the programs were capt oubts that; the programs were capt issue, failing to broadcast closed moval of; handicap access is defined in the proadcast? Do you have engineers that the proadcast license to apped.; To perhaps save you some uation. Their explanation was; that is with the captioning on the B based oration like; yours would be hiring WB broadcast station in Saint Lo	ioned, and I have; previously seen ptioned.; While the requirements to d captioning is; definitely removing nitely in violation of federal law.; I find trol engineers monitoring the ineers monitoring; broadcast for at monitor broadcast for picture nave engineers; monitoring for that?; ineers who will truly monitor the quality another; corporation that cares about ne research, I had complained to a at captioning was carried on an A band in the distribution of the A band; as usual.
these programs we caption programs we caption programs handicap access it amazing that a broadcasts. What is ound? What if the Perhaps the FCC of the broadcast; making programs local; broadcast sor B band. They I However, I would broadcast a signal Apparent Carrier(s	with captioning, I have no do ning is somewhat of a gray to television programs. Relarge corporation such as y tif; there were no sound be to picture were being broadine; parental control lock were signal for all viewer, or else accessible to the; handical station guilty of a similar site that recently; received tape I think a large national corpal; nationally than the local services.	credits were labeled closed capt oubts that; the programs were capt issue, failing to broadcast closed moval of; handicap access is defivours would not; have quality contends broadcast? Do you have engineers that ere not being broadcast? Do you have engineers that ere not being broadcast? Do you have engineers that either hire better; qualified engine grant your broadcast license to apped.; To perhaps save you son uation. Their explanation was; that is with the captioning on the B based boration like; yours would be hiring WB broadcast station in Saint Lo	ioned, and I have; previously seen ptioned.; While the requirements to d captioning is; definitely removing nitely in violation of federal law.; I find trol engineers monitoring the ineers monitoring; broadcast for at monitor broadcast for picture nave engineers; monitoring for that?; ineers who will truly monitor the quality another; corporation that cares about ne research, I had complained to a at captioning was carried on an A band in the distribution of the A band; as usual.
these programs we caption programs we caption programs handicap access to amazing that a proadcasts. What is not captainly? What if the Perhaps the FCC of the broadcast; making programs local; broadcast sor B band. They I However, I would broadcast a signs.  Apparent Carrier(s	with captioning, I have no do ning is somewhat of a gray to television programs. Relarge corporation such as y tif; there were no sound be to picture were being broadine; parental control lock were signal for all viewer, or else accessible to the; handical station guilty of a similar site that recently; received tape I think a large national corpal; nationally than the local services.	credits were labeled closed capt oubts that; the programs were capt oubts that; the programs were capt issue, failing to broadcast closed moval of; handicap access is defined in the program of the property	ioned, and I have; previously seen ptioned.; While the requirements to d captioning is; definitely removing nitely in violation of federal law.; I find trol engineers monitoring the ineers monitoring; broadcast for at monitor broadcast for picture nave engineers; monitoring for that?; ineers who will truly monitor the quality another; corporation that cares about ne research, I had complained to a at captioning was carried on an A band in the distribution of the A band; as usual.
these programs we caption programs we caption programs handicap access to amazing that a proadcasts. What is not captainly? What if the Perhaps the FCC of the broadcast; making programs local; broadcast sor B band. They I However, I would broadcast a signs.  Apparent Carrier(s	with captioning, I have no dening is somewhat of a gray to television programs. Relarge corporation such as y tif; there were no sound be o picture were being broadne; parental control lock we should either require you signal for all viewer, or else accessible to the; handica station guilty of a similar sith had recently; received tape I think a large national corpal; nationally than the local Section 1: Charter Cable, MOUSA-Network	g credits were labeled closed capt oubts that; the programs were capt oubts that; the programs were capt issue, failing to broadcast closed moval of; handicap access is defined in the programs would not; have quality contained broadcast? Do you have engineers that it is entire to either hire better; qualified engine grant your broadcast license to apped.; To perhaps save you some uation. Their explanation was; the is with the captioning on the B based broadcast station in Saint Lotter Best Time to Call:    Best Time to Call: Fax Number:   Internet Address: Address:	ioned, and I have; previously seen ptioned.; While the requirements to d captioning is; definitely removing nitely in violation of federal law.; I find trol engineers monitoring the ineers monitoring; broadcast for at monitor broadcast for picture nave engineers; monitoring for that?; ineers who will truly monitor the quality another; corporation that cares about ne research, I had complained to a at captioning was carried on an A band in the distribution of the A band; as usual.
hese programs we caption programmen andicap access to amazing that a proadcasts. What is to contact Name:  Contact Name:  Contact Number:  Email Address:  PO Box:  City:	with captioning, I have no dening is somewhat of a gray to television programs. Relarge corporation such as y tif; there were no sound be picture were being broadne; parental control lock were should either require you a signal for all viewer, or else accessible to the; handica station guilty of a similar situad recently; received tape at think a large national corput; nationally than the local Section Section (Charter Cable, MO).  Charter Cable, MO  Saint Louis	g credits were labeled closed capt oubts that; the programs were capt oubts that; the programs were capt issue, failing to broadcast closed moval of; handicap access is defined in the programs would not; have quality contained broadcast? Do you have engineers that it is entire to either hire better; qualified engine grant your broadcast license to apped.; To perhaps save you some uation. Their explanation was; the is with the captioning on the B based broadcast station in Saint Lotter Best Time to Call:    Best Time to Call: Fax Number:   Internet Address: Address:	ioned, and I have; previously seen ptioned.; While the requirements to d captioning is; definitely removing nitely in violation of federal law.; I find trol engineers monitoring the ineers monitoring; broadcast for at monitor broadcast for picture nave engineers; monitoring for that?; ineers who will truly monitor the quality another; corporation that cares about ne research, I had complained to a at captioning was carried on an A band in the distribution of the A band; as usual.
these programs we caption programs we caption programs handicap access it amazing that a broadcasts. What is sound? What if no quality? What if the Perhaps the FCC of the broadcast; making programs local; broadcast so B band. They I However, I would broadcast a signs.  Apparent Carrier(s	with captioning, I have no dening is somewhat of a gray to television programs. Relarge corporation such as y tif; there were no sound be picture were being broadne; parental control lock were should either require you a signal for all viewer, or else accessible to the; handica station guilty of a similar situad recently; received tape at think a large national corput; nationally than the local Section Section (Charter Cable, MO).  Charter Cable, MO  Saint Louis	g credits were labeled closed capt oubts that; the programs were capt oubts that; the programs were capt issue, failing to broadcast closed moval of; handicap access is defined in the programs would not; have quality contained broadcast? Do you have engineers that it is entire to either hire better; qualified engine grant your broadcast license to apped.; To perhaps save you some uation. Their explanation was; the is with the captioning on the B based broadcast station in Saint Lotter Best Time to Call:    Best Time to Call: Fax Number:   Internet Address: Address:	ioned, and I have; previously seen ptioned.; While the requirements to d captioning is; definitely removing nitely in violation of federal law.; I find trol engineers monitoring the ineers monitoring; broadcast for at monitor broadcast for picture nave engineers; monitoring for that?; ineers who will truly monitor the quality another; corporation that cares about he research, I had complained to a at captioning was carried on an A band instead of the A band; as usual. In better qualified engineers to uis, but I; guess not.;

Relationship: City:, State: Zip:

Other Party that can be contacted?

\*\*Amount of credit FCC effort generated:

IC Number:     06-WB12242190     Case Type:     Complaint       Date Received:     09/20/2006     Complainant:     09/22/2006       Date Entered:     09/20/2006     Date Assigned:     09/22/2006       Entered By:     Date Reassigned:     Referral       Assigned To:     Service Date:     Referral       Date Closed:     09/26/2006     Response Date:	
09/20/2006         Date Assigned:         09/22/2006           Date Entered:         09/20/2006         Date Assigned:         09/22/2006           Entered By:         Date Reassigned:         Referral           Assigned To:         Service Date:         Referral	
Entered By: Date Reassigned: Assigned To: Service Date: Referral	
Assigned To: Service Date: Referral	
33	
Date Closed: 09/26/2006 Response Date:	
Closed By: Original Analyst:	300000000000000000000000000000000000000
Close Letter	
Current Status: Closed	

#### Complaint Summary:

During the television program "DEAL OR NO DEAL" a commercial aired for Law and Order. The commercial flashed; images of a woman hanging from the ceiling bound and gagged. Commercials for this show are always brutally; violent and strobe images of blood and death. This commercial is too violent and graphic for network prime time; and especially during a game show around dinner time. My 11 year old daughter saw every second of the; commercial before I could turn it off.; Please consider this a formal complaint and take the necessary steps to correct this growing problem. This could be; grounds for a eventual license revocation.

Apparent Ca	rrier(s);		
Contact Nan	ne:	Best Time to Call:	
Contact Nun	nber:	Fax Number:	
Email Addre	ess:	Internet Address:	
PO Box:		Address:	
City:	Centennial	State: CO	

	<u> </u>	
Company Name:		
	Relationship with the Party:	
	City:State:Zip:	-
Other Party that can be contacted?		
	Relationship:	_
	City:, State: Zip:	
**Amount of credit FCC effort generated:		

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:

Name: Phone: Ext:

Date you spoke with the second company representative:

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

Willing to provide further written statements for use of the FCC or other agencies in enforcement actions against companies? Indicate the responsible carrier(s): Feature Films For Families

Complaint Type:Bi	roadcast	Account Type: Residential	Congressional Complair
IC Number:	06-WB12242189	Case Type:	Complaint
Date Received:	09/20/2006	Complainant:	
Date Entered:	09/20/2006	Date Assigned:	09/22/2006
Entered By:		Date Reassigned:	
Assigned To:		Service Date:	Referral
Date Closed:	09/29/2006	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	◯ Yes ● No		Purged Date:
is difficult, if not in programming whi	npossible, for a parent to po ch is seemingly appropriate. interest by airing such viole ision.	lice commercials which are inappro Please file this with the local affili	
Contact Name:		Best Time to Call:	
Contact Number: Email Address:		Fax Number: Internet Address:	
PO Box: City:	Denver	Address:	
City:	Delivel	State: CO	

Company Name:		
	Relationship with the Party:	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:		

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:

Name: Phone: Ext:

Date you spoke with the second company representative:

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

Willing to provide further written statements for use of the FCC or other agencies in enforcement actions against companies? Indicate the responsible carrier(s): Feature Films For Families

Com	nlaint	Type F	3roadcast
VUIII	viailit	I Y DC.L	Jivauvasi

Account Type: Residential

1 1	Congressional	Complain
	Congressional	Complain

IC Number:	06-WB11613874	Case Type:	Complaint
Date Received:	03/20/2006	Complainant:	
Date Entered:	03/27/2006	Date Assigned:	04/07/2006
Entered By:		Date Reassigned:	
Assigned To:		Service Date:	Referral
Date Closed:	04/10/2006	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	◯ Yes <b>●</b> Ņo	·	Purged Date:

**Current Status: Closed** 

#### **Complaint Summary:**

This is more of a general complaint about the explicit violence and plots of television detective shows which show and explain bizarre, psychotic murders and violence such as the cold case in which a teenage was killed by being burried alive. The show showed his dead body and the box he was buried in with the desperate scratch marks in the lid. A recent NCIS had a soldier handcuffed and tortured. Criminal Minds had a bathroom filled with blood and a plot which revolved around three people being tied up and tortured. Law and Order SVU routinely has plot lines involving rape and torture. ; Bad language and sexual innuendo on television do not concern me that much. Violent crimes and torture and rape plots do concern me. This is not appropriate fare for the public airways.

Apparent Ca	rrier(s): 🖟 🗼		
			AND ALC
Contact Nam	ne:	Best Time to Call:	
Contact Num	nber:	Fax Number:	
Email Addre	ss:	Internet Address:	
PO Box:		Address:	
City:	Rumford	State: RI	

Company Name:		
	Relationship with the Party:	
	City:State:Zip:	-
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	<del></del> ,
**Amount of credit FCC effort generated:		

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and

number(s) of company(ies') representatives and date you spoke to those representatives here:

Name: Phone: Ext:

Date you spoke with the second company representative:

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

Willing to provide further written statements for use of the FCC or other agencies in enforcement actions against companies? Indicate the responsible carrier(s):

Complaint Type:Bro	Jaucast	Account Type: Residential	☐ Congressional (
IC Number:	07-R621150	Case Type:	Complaint
Date Received:	11/01/2007	Complainant:	
Date Entered:	11/01/2007	Date Assigned:	11/07/2007
Entered By:		Date Reassigned:	A Company of the Comp
Assigned To:		Service Date:	Referral
Date Closed:	11/09/2007	Response Date:	
Closed By:		Original Analyst:	
Close Letter Needed?	◯ Yes <b>●</b> No		Purged Date:
Complaint Summar	=		
Tuesday, October	23 at 10:00 PM. ; The proge notorious Nazi war crimin	hal infamous for his; experiments at	litary in Iraq and in NY to that of; Dr Auschwitz-Birkenau.; This is
indecent beyond border again.; - the	anks, Alex. ; Alexander J. L 107 Mobile; WebSage@gm	e in a topsy-turvy world; unrelated t Lubarov; 1577 Alison Ave; Mountain nail.com	

Company Name:		
	Relationship with the Party:	
	City:State:Zip:	
Other Party that can be contacted?		
	Relationship:	
	City:, State: Zip:	
**Amount of credit FCC effort generated:		

Fax Number:

Address:

State: CA

Internet Address:

Contacted the companies to resolve complaint?

Mountain View

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Contact Number:

Email Address:

PO Box:

City:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:

Name: Phone: Ext:

Date you spoke with the second company representative:

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

Willing to provide further written statements for use of the FCC or other agencies in enforcement actions against companies? Indicate the responsible carrier(s):

Complaint Type:Broadcast		Account Type: Residential	Congressional Compla	
IC Number:	07-WB12751571	Case Type:	Complaint	
Date Received:	02/14/2007	Complainant:		
Date Entered:	02/14/2007	Date Assigned:	02/20/2007	
ntered By:		Date Reassigned:		
Assigned To:		Service Date:	Referral	
Date Closed:	03/06/2007	Response Date:		
Closed By:		Original Analyst:		
Close Letter Needed?	◯ Yes ● No		Purged Date:	
Current Status:				
Complaint Summa At the beginning of mother is covered and I find it hard to we effectively say women and (rare needs to be a dra	ry: of the episode of Law and O d in blood and has been rape to believe that one can not s ving to children who watch T ly) men? There are several s	V that it is not okay to swear, but it	too graphic for a regular TV show brutal violence toward women. Are is fine to beat, torture, rape, and kill t this time it was over the top. There	
Complaint Summa At the beginning of mother is covered and I find it hard to we effectively say women and (rare needs to be a dra	ry: of the episode of Law and O d in blood and has been rape to believe that one can not s ving to children who watch T ly) men? There are several s	ed and sodomized. The scene was ay "shit" on TV, but can show such V that it is not okay to swear, but it shows that show such violence, but	too graphic for a regular TV show brutal violence toward women. Are is fine to beat, torture, rape, and kill t this time it was over the top. There	
Complaint Summa At the beginning of the covered and I find it hard to the effectively say women and (rare)	ry: of the episode of Law and O d in blood and has been rape to believe that one can not s ving to children who watch T ly) men? There are several s	ed and sodomized. The scene was ay "shit" on TV, but can show such V that it is not okay to swear, but it shows that show such violence, but	too graphic for a regular TV show brutal violence toward women. Are is fine to beat, torture, rape, and kill t this time it was over the top. There	
Complaint Summa At the beginning of the segment of	ry: of the episode of Law and O d in blood and has been rape to believe that one can not s ving to children who watch T ly) men? There are several s	ed and sodomized. The scene was say "shit" on TV, but can show such V that it is not okay to swear, but it shows that show such violence, but of brutal violence depicted on TV are Best Time to Call:  Fax Number:	too graphic for a regular TV show brutal violence toward women. Are is fine to beat, torture, rape, and kill t this time it was over the top. There	
Complaint Summa At the beginning of the covered and I find it hard to the effectively say women and (rare needs to be a drawparent Carrier(s)  Contact Name:	ry: of the episode of Law and O d in blood and has been rape to believe that one can not s ving to children who watch T ly) men? There are several s	ed and sodomized. The scene was ay "shit" on TV, but can show such V that it is not okay to swear, but it shows that show such violence, but of brutal violence depicted on TV are Best Time to Call:	too graphic for a regular TV show brutal violence toward women. Are is fine to beat, torture, rape, and kill t this time it was over the top. There	

Company Name:			
Outpairy Maine.			
		Relationship with the Party:	_
		City:State:Zip:	
Other Party that can be contacted?	*		<del>-</del>
		Relationship:	
		City:, State: Zip:	
**Amount of credit FCC effort generated:			

Contacted the companies to resolve complaint?

If yes, name of company, name and number of company representative you spoke with:

Name: Phone: Ext:

Date you spoke with company representative:

If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:

Name: Phone: Ext:

Date you spoke with the second company representative:

Have you paid any of the disputed charges?

Did the company billing for these charges adjust or refund some or all of the disputed charges?

If yes, what was the amount of the adjustment or refund?

Willing to provide further written statements for use of the FCC or other agencies in enforcement actions against companies? Indicate the responsible carrier(s): Unknown

INOUIRY

Control ID: CIMS00000668745 Consumer's Name: UNKNOWN UNKNOWN

IC Number: 07-R668745 Phone Number: (000)000 - 0000

Status: Closed Email:

Submission Method: Email Address 1:
Owner: Address 2:
Submitted Time: 11/21/2007 1:30:17AM P. O. Box:
Response End Time: 12/6/2007 8:15:51AM City/State/Zip:

## **Problem Description**

11/21/2007 1:31:05 AM - Email Acknowledgement s

te on 11/21/2007 1:30:17 AM :

I realize that I would never let a child watch Law and Order: SVU, but as an adult I was SHOCKED to see a sex scene on the episode tonight (November 20) on NBC. I don't know what can be done but that is going beyond the limit. I don't even watch rated R movies because of that and now I have to skip watching free TV??

What else needs to be done at this point to complain??

Jan Simpson

**INQUIRY** 

**Control ID:** CIMS00000668743

Consumer's Name : •
Phone Number : •

**IC Number :** 07-R668743

(000)000-0000

Status:

Closed

Email:

Submission Method: Email
Owner:

Address 1 :
Address 2 :

Submitted Time:

11/21/2007 1:23:16AM

**P. O. Box** :

**Response End Time:** 11/21/2007 9:26:11AM

City/State/Zip:

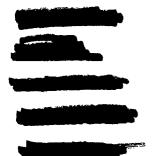
#### **Problem Description**

11/21/2007 1:23:48 AM - Email Acknowledgement sent to

wrote on 11/21/2007 1:23:16 AM:

The Law and Order SVU show that was broadcast on 11.20.2007 had a terrible sex scene in it that the woman only had her buttocks covered and was in full sex movement and moaning. You could see half her breasts from the side profile they were showing. It was completely in appropriate for network television. In Utah where I live it was shown between 9 and 10 in the evening.

There needs to be a stop to the push for showing this crap on TV. You have to go the the movies to see stuff like this, or subscribe to cable. Not only that, some of it you have to be a certain age to go see. Why is it that these shows are allowed to push the boundaries of what is acceptable to broadcast? This is wrong and I demand something be done about it!



**INQUIRY** 

Control ID: CIMS00000621150

Consumer's Name:

Phone Number:

(000)000-0000

IC Number : Status :

07-R621150 Complaint

Email:

Submission Method: Email

Address 1:

Owner:

Address 2:

Submitted Time:

10/24/2007 2:48:48PM

P. O. Box:

**Response End Time:** 11/1/2007 11:15:42AM

City/State/Zip:

# Problem Description

Dear Sir or Madam,

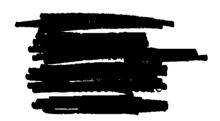
I wish to launch a complaint about Law & Order: Special Victims Unit broadcast on NBC on Tuesday, October 23 at 10:00 PM.

The program likened the behavior of US military in Iraq and in NY to that of Dr Josef Mengele, the notorious Nazi war criminal infamous for his experiments at Auschwitz-Birkenau.

This is indecent beyond belief. NBC writers must live in a topsy-turvy world unrelated to reality.

I'll never watch Law & Order again.

- thanks,



**INQUIRY** 

Control ID: PROBLEM00569369 Consumer's Name: UNKNOWN UNKNOWN

IC Number: (000)000 - 0000

Status: Closed Email:

Submission Method : EmailAddress 1 :Owner :Address 2 :Submitted Time :7/26/2004 8:40:15AMP. O. Box :

Response End Time: 7/26/2004 8:51:46AM City/State/Zip:

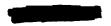
#### **Problem Description**

vanessa.kuhn wrote on 7/26/2004 8:51:46 AM:

To whom it may concern:

I am writing to lodge an indecency complaint against the USA Network for airing Law & Order Special Victims Unit. The material is totally inappropriate and offensive. Examples of the subject matter: Children raped and molested, pregnant women raped and killed. All this prior to 10 PM! In my opinion, this subject matter is foul and disgusting and has no place on national TV, no matter what the time slot. Thank you for your time.





Programming considered indecent, obscene, violent or otherwise offensive to some viewers may be transmitted over cable/satellite systems.

The FCC Cannot Restrict Non-Broadcast (Cable/Satellite) Programming

The FCC is not permitted to censor or restrict the availability of non-broadcast programming shown over cable/satellite systeems, even when the program in question may be offensive to some viewers.

Cable/satellite operators do not have the same restrictions on program content as regular television broadcast stations.

Please contact the USA Network with your comments.

USA Network 1230 Avenue of the Americas New York, NY 10020

Contact: John Kelley 212-413-5231

Problem ID: PROBLEM01829085 Consumer's Name: UNKNOWN UNKNOWN

**Status:** Closed **Phone Number:** (000)000 - 0000

Submission Method: Email:

Owner: Address 1:
Submitted Time: 3/14/2006 11:27:43PM Address 2:
Response End Time: 3/15/2006 11:29:39AM City/State/Zip:

### **Problem Description**

wrote on 3/14/2006 10:27:43 PM:

To Whom It May Concern,

How could you? I watched the March 14, 2006 episode of Law and Order Special Victims Unit for 30 seconds and saw two maybe 3 elementary age children shot!!! I quickly changed the channel and then just sat there in shock. I felt nauseous and put my hands over my eyes. "Oh, my gosh. Oh, my gosh. Oh, my gosh." I stammered as I sat there frozen. My husband grabbed the remote and snapped the TV off, "I'm so sorry, honey."

We have 3 children, all in public school, and two in elementary school.

I want this type of violence television to stop. I want the writers to stop writing it. I want the television stations to stop airing it. I want the sponsors to stop paying for it. I want the FCC to give fines for it. I want the violent minded to stop getting ideas from it. I want to go to sleep without having bad dreams tonight from watching this horrible show. I want the children to be safe.

Problem ID: PROBLEM01704564 Consumer's Name

**Status:** Closed **Phone Number:** (000)000 - 0000

Submission Method: Email Email:

 Owner:
 Address 1:

 Submitted Time:
 12/7/2005 1:23:21PM
 Address 2:

 Response End Time:
 12/7/2005 3:31:53PM
 City/State/Zip:

# **Problem Description**

net wrote on 12/7/2005 1:23:21 PM:

On Dec 6 05 on NBC Channel 4 I watched an episode of Law and Order SVU. This show was blatantly anti-catholic. The Catholic Church was portrayed as being homophobic, ignorant and intolerant. I was shocked to see the public airwaves used to spread such a malicious message against the Catholic Church. Please investigate this matter. NBC and Law and Order SVU must understand that such treatment of the Catholic Church will not be tolerated. Please advise your views on this matter.

Problem ID: PROBLEM01558567 Consumer's Name: UNKNOWN UNKNOWN

**Status:** Closed **Phone Number:** (000) 000 - 0000

Submission Method: Email:

Owner:

Submitted Time: 8/28/2005 11:01:18PM Address 2:

Response End Time: 9/9/2005 1:08:24PM City/State/Zip:

#### **Problem Description**

PuukyBear@aol.com wrote on 8/28/2005 11:01:18 PM:

On Sunday August 28, 2005, Time Warner cable channel 34 the USA channel, starting at approximately 7:20 p.m., I heard a commerical for the TV show "The Dead Zone" in which a character says "God Damned Right", and since I was not paying attention to the commercial, and was completely shocked at the language I do not know the context (as if there is a justifiable reason for such offensive language).

One the same channel during the show Law & Order SVU at approximately 7:40 p.m. during the episode entitled "Tragedy" the lead detective/character whom I believe is named

Detective Stabler is interrogating a suspect and calls him a "PRICK". I am a regular viewer of the Law & Order series and have frequently been shocked & offended by the language used on this program, and I would like to have the law governing decency on the airwaves, especially during the Family Hours, enforced.

Thank you for your attention to this offeensive situation.



Problem ID: PROBLEM00646807 Consumer's Name: UNKNOWN UNKNOWN

**Status:** Closed **Phone Number:** (000) 000 - 0000

Submission Method: Email:

Owner: Address 1:
Submitted Time: 9/15/2004 1:58:31AM Address 2:
Response End Time: 9/15/2004 12:52:22PM City/State/Zip:

# **Problem Description**

het wrote on 9/15/2004 1:58:31 AM:

I am absolutely mortified by NBC's Law and Order SVU, tonite (Tuesday 9/14). Absolutely mortified. The introductory description to the show was about putting live-feed cameras in public toilets. Then, it went to live-feed cameras in perp-stalls in a stripper show. THEN, It went to that same live-feed camera in the strip show, only it showed a teenage boy being raped, anally. Skin? No, it didn't show any skin, but it was obviously clear what was happening, and that a child was being violated on prime time television.

I work with teenagers for a living--teenagers who most certainly watch 9 p.m. Television in my time zone. I am certain that many of my 2000+ teenagers saw the show that (a) graphically represented the violation of a child; (b) most probably gave a number of them some "ideas" from which to venture, i.e. Cameras in toilets.

I am undescribeably disappointed in the subject and display of this show, and I can assure you that I will no longer watch SVU. I ask you to look into this matter further, and ensure appropriate adjustments.

Problem ID: PROBLEM00441155 Consumer's Name:

**Status:** Closed **Phone Number:** (000)000 - 0000

Submission Method: Email: Email:

Owner: Address 1:
Submitted Time: 4/9/2004 7:37:36AM Address 2:
Response End Time: 4/9/2004 7:45:03AM City/State/Zip:

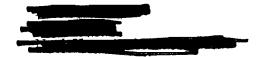
#### **Problem Description**

The episode of Law & Order: Special Victims Unit entitled "Ridicule" shown on USA Network at 9:00 p.m. Eastern Time, April 7, 2004 and carried on Comcast Cable TV was over the top in indecency and obscenity. The entire shows premise was designed to push the envelope and was considered offensive. The show was about a man being raped by three women. There was gratuitous and graphic discussion about whether this was "physically possible', with discussion of male arousal and erections. There was also discussion about female sexual arousal techniques, autoerotism, and discussions of strangulation during sexual activity as a desired and intended activity, with references to multiple occurrences of same. I had to insist my teenage children turn the program off when the lead characters in the sorted program brought out ropes and began to demonstrate the alleged activities.

I particularly object to the fact that this show is rated TV-14 with a notices that "some material that many parents would find unsuitable for children under 14 years of age. Parents are strongly urged to exercise greater care in monitoring this program and are cautioned against letting children under the age of 14 watch unattended." This show and its subject matter would be considered unsuitable by MOST parents--if not ALL RESPONSIBLE PARENTS! The use of the term 'many' is intentionally misleading! Also, the implication that this program is suitable for children 14 and above is in itself offensive and counterproductive. The mere fact that this program is labeled as TV-14 leads teenagers, and probably many parents, to assume it is appropriate for all teenagers, with the exception of 13 year olds. I would argue it is unacceptable for all teenagers, with the possible exception of 19 year olds. This show should definitely be rated TV-MA, or higher. By labeling it TV-14, you are making our lives as responsible parents even more difficult than it already is. Raising teenagers is hard enough without the FCC, mass media, major TV networks, brroadcasters, CATV companies, advertisers, and Hollywood elites shoving garbage in front of our children in the middle of our living rooms, dens, and family rooms.

Please take this filth off the air, give it a more appropriate rating, give us the ability to select what channels are allowed into our homes (unbundle!), give us a V-chip that allows program specific blocking, give us a rating system that has more move this to 'pay-per-view', or at the minimum, put this show on in the late night or early morning! Everyone knows teenage children are watching TV at 9 and 10 o'clock.

I also find it very alarming that I can not easily find an e-mail address to contact Comcast, USANETWORK, or the producers of Law & Order to lodge my complaint with them.



Problem ID: PROBLEM00497833 Consumer's Name: UNKNOWN UNKNOWN

**Status:** Closed **Phone Number:** (000) 000 - 0000

Submission Method: Email:

 Owner :
 Address 1 :

 Submitted Time :
 5/25/2004 10:30:11AM
 Address 2 :

 Response End Time :
 5/25/2004 10:30:51AM
 City/State/Zip :

# **Problem Description**

Dear FCC,

I am disgusted and so concerned about the free-for-all NBC's Law and Order, SVU seems to have - all under the guise of a sense of public service or "law and order." Tonites was the SECOND simulated SODOMY - THIS TIME OF A CHILD.

WHY DO YOU ALLOW THIS? NO OTHER SHOW DOES THIS. THE MAY 18, 2004, LAW AND ORDER ON NBC, showed the simulated sodomization of a young boy, over and over - it was pure tintilization for the pervert - which there are many of, and absolutely nothing necessary or to serve any purpose, but purience.

I do appreciate the general function of the show, but they go "over the line" with children and youth. The other sodomization (Jan/Feb. 2004) was with a nude teenage girl being sodomized, and they repeated it over and over throughout the show.

YOU SHOULD STOP IT, PERIOD.



Problem ID: PROBLEM00491611 Consumer's Name: UNKNOWN UNKNOWN

**Status:** Closed **Phone Number:** (000)000 - 0000

Submission Method: Email:

Owner:

Submitted Time: 5/19/2004 3:34:23PM Address 2:

Response End Time: 5/19/2004 3:35:04PM City/State/Zip:

### **Problem Description**

Dear FCC.

#### THIS IS A CORRECTION TO MY PRIOR E-MAIL:

I am disgusted and so concerned about the free-for-all NBC's Law and Order, SVU seems to have - all under the guise of a sense of public service or "law and order." Tonites episode was the SECOND with simulated SODOMY - BOTH OF A CHILD.

(ACTUALLY, IT AT FIRST WAS MEANT TO APPEAR AS SODOMY, THEN IT WAS SHOWN AS RAPE OF THE YOUTH BY A FEMALE ADULT.)

WHY DO YOU ALLOW THIS? NO OTHER SHOW DOES THIS.

THE MAY 18, 2004, LAW AND ORDER ON NBC, showed the simulated sodomizing/rape of a young boy, over and over - it was tintilization for the pervert - which there are many of, and absolutely nothing necessary or to serve any purpose, but prurience.

The other sodomization (Jan/Feb. 2004) on Law and Order, was with a nude teenage girl being sodomized and they repeated it over and over throughout the show. !!!!! GRRR. Women and children, not men, are the victims of sexual assault, little boys being the most frequent victims of sodomy. These scenes are deploraable and dangerous to women and children.

Does NBC actually get to try and claim the actors were over 18??? does that matter on public, network, prime-time TV???

IT SHOULD BE CONDEMNED, CITED, CHARGED, FINED, PERIOD.

