
Requested date: 29-November-2007

Released date: 14-January-2008

Posted date: 27-January-2008

Date/date range of document: 06-April-2004 – 22-August-2007

Source of document: Federal Communications Commission
445 12th Street, S.W., Room 1-A836
Washington, D.C. 20554
Phone: 202-418-0440 or 202-418-0212
Fax: 202-418-2826 or 202-418-0521
E-mail: FOIA@fcc.gov

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This letter responds to your Freedom of Information Act ("FOIA") request received by
the Federal Communications Commission (the "FCC" or "Commission") and assigned to
the Consumer & Governmental Affairs Bureau ("CGB") and the Enforcement Bureau
(EB) by the Commission's FOIA Office on November 29, 2007. Your request seeks any
and all records identifiable as complaints regarding the television program "The Daily
Show (with Jon Stewart)" contained in one CGB and one EB database named in your
request.

Sharon Jenkins contacted you on December 6, 2007, to discuss your request. She
informed you that we could provide only informal complaints received at the
Commission from January 2003 to the present and that the fee to process your FOIA
request could exceed the $30.00 maximum fee indicated in your request. As a result of
this discussion, you agreed to increase your maximum fee amount from $30.00 to $60.00
for the legitimate search and duplication costs associated with the processing of the FOIA
request. Ms. Jenkins further informed you that consultation about your request was
underway among divisions of the Commission and that the FCC would extend the time
period for responding for an additional 10 working days as permitted by the FOIA, 5
U.S.C. § 552(6)(B)(iii)(III), and Section 0.461(g)(3) of the Commission's rules, 47
C.F.R. § 0.461(g)(3).

Sharon Jenkins subsequently contacted you on December 27, 2007, to inform you that
fees for EB's search time to identify complaints could exceed the $60.00 maximum fee
limit, and might not produce any complaints that would be substantially different from
CGB's complaints. In response, you narrowed the scope of your request by eliminating
EB from the request as of December 27, 2007. Specifically, you requested that EB stop
its search and provide any documents already identified. You agreed to receive and
review the documents that we are enclosing with this response and submit a separate
FOIA request at a later date if there is any additional information you wish to obtain from
EB.

As Ms. Jenkins advised you, CGB and EB have coordinated to provide a response to your
request. CGB conducted a search of the database in which we maintain the records of
informal complaints filed by, or on behalf of, consumers. The complaints identified by
our search that are responsive to your request are enclosed. EB has informed CGB that a
search of its records conducted up to December 27, 2007, revealed one responsive
complaint, which is also enclosed.

All personal, identifying information relating to the individuals who submitted or are
named in the complaints has been redacted pursuant to FOIA Exemption 6, 5 U.S.C. §
552(b)(6), and Section 0.457(f) of the Commission’s rules, 47 C.F.R. § 0.457(f). A
release of this information would constitute a clearly unwarranted invasion of personal
privacy under the Privacy Act, 5 U.S.C. § 552a(b). In addition, certain FCC employee
names have been redacted pursuant to FOIA Exemption 2, 5 U.S.C. § 552 (b)(2), and
Section 0.457(b) of the Commission’s rules, 47 C.F.R. § 0.457(b).

Please be advised that the Commission receives many complaints and comments that do
not involve violations of the Communications Act or any FCC rule or order. Thus, the
existence of a complaint filed against a particular company does not necessarily indicate
wrongdoing by the company.

We are required by the FOIA, 5 U.S.C. § 552(a)(4)(A)(i), and Section 0.470 of the
Commission’s rules, 47 C.F.R. § 0.470, to charge FOIA requesters certain fees,
depending on the classification of requesters into one of three categories as defined in
Section 0.466 of the Commission’s rules, 47 C.F.R. § 0.466. The categories are: (1)
commmercial use requesters; (2) educational and noncommercial scientific institution
requesters and requesters who are representatives of the news media; and (3) all other
requesters. Your request was categorized as “all other requester” by the FCC’s FOIA
Office. Section 0.470(a)(3) of the Commission’s rules, 47 C.F.R. § 0.470(a)(3), provides
that all other requesters are not charged for the first two hours of search time and the first
100 pages of reproduction. Because your request falls within these guidelines, there are
no charges associated with processing it.

If you consider this response to be a denial of your FOIA request, you may file an
application for review with the Commission’s Office of General Counsel within 30 days,
in accordance with Section 0.461(j) of the Commission’s rules, 47 C.F.R. § 0.461(j).

Sincerely,

Nicole M. McGinnis
Deputy Bureau Chief
Consumer & Governmental Affairs Bureau

Enclosures
Complaint Summary:
In stead of spending your time trying to get conservative programing to GIVE liberals equal time, how about cleaning up the language. Jon Stewart said the f word, course it was cut out but there was no question about what he said. that word is every filthy & shouldn't be permitted on TV. If you allow him to say it, others will
Complaint Type: Cable
Account Type: Residential

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<td>Close Letter Needed?</td>
<td>Yes</td>
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Current Status: Closed

Complaint Summary:
This program used the word 'shit' 10-12 times. Why could they do that, when the Daily Show with Jon Stewart which came on right after it (on a different channel) got bleeped for the same word? I don't understand your standards, but Saving Grace had to have violated a few of them. (Explicit sex, glamorous tobacco & alcohol.)

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**Amount of credit FCC effort generated:**

Contacted the companies to resolve complaint?
If yes, name of company, name and number of company representative you spoke with:
Name: Phone: Ext:
Date you spoke with company representative:
If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:
Name: Phone: Ext:
Date you spoke with the second company representative:
Have you paid any of the disputed charges?
Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?
Willing to provide further written statements for use of the FCC or other agencies in enforcement actions against companies?
Indicate the responsible carrier(s): ACC
Other Carriers Listed:
Subject Code:
Complaint Summary:

When Jon Stewart described losing his keys as "bad", I think after that he said that the apocalypse was "shitty". It didn't get bleeped, and you guys are usually pretty good at that. Either you slipped up or my ears are going bad, but I played it about 10 times and I'm pretty sure that's what he said. Either way please E-mail me at the address above just to let me know. Thanks.

Company Name:

Relationship with the Party:

Other Party that can be contacted?

**Amount of credit FCC effort generated:**

Contacted the companies to resolve complaint?
If yes, name of company, name and number of company representative you spoke with:
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Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?
Willing to provide further written statements for use of the FCC or other agencies in enforcement actions against companies?
Indicate the responsible carrier(s): Cingular Wireless
Other Carriers Listed:

Subject Code:
Complaint Summary:
While I know that you are struggling with the option of controlling pornography, graphic sexual activity and violence on Cable TV, I implore you to take action in this arena. Tonight during The Daily Show, Jon Stewart had two women on a bed French kissing, once again giving support to the agenda of the homosexual population. Now, I have had 1 cousin who died of AIDS, 3 friends who died of AIDS, a female roommate who was a lesbian, and a nephew would is gay. So, I am definitely not homophobic. However, this incessant focus on the gay lifestyle tends to lead youngsters who do stay up to watch this program that it is OK to experiment with gay/lesbian activities. And, if you don't believe that, just watch "Will and Grace" which is on a main stream channel (ABC, CBS, or NBC, I think), as well as many of the shows in the so called mainstream media. It's time for TV programming to get back to focusing on the vast majority of our population, the heterosexuals, and stop making it seem like the country is primarily homosexual...plus, the proliferation of these shows lead youngsters to believe that homosexuality is prevalent in our society, whereas it makes up a small portion of our population. And, there is the religious factor, too. Practicing homosexuality is against the teachings of virtually every religion. So, we should not allow the left wing media to pass it off as normal and OK. Thank you for your consideration of this very important matter.

Contact Name: 
Contact Number: 
Email Address: 
PO Box: 
City: Victoria
State: TX

Company Name: 
Relationship with the Party: 
City: State: Zip: 

Other Party that can be contacted? 
Relationship: 
City: State: Zip: 

**Amount of credit FCC effort generated: 

Contacted the companies to resolve complaint?
If yes, name of company, name and number of company representative you spoke with:
Name: Phone: Ext: 
Date you spoke with company representative:
**Complaint Summary:**
15 minutes into the program called 'the daily show with jon stewart' a caption came up, beneath a flutist that read 'fuck yeah.'

**Apparent Carrier(s):**

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Date you spoke with company representative:
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Name: Phone: Ext:
Date you spoke with the second company representative:
Have you paid any of the disputed charges?
Did the company billing for these charges adjust or refund some or all of the disputed charges?
If yes, what was the amount of the adjustment or refund?
Willing to provide further written statements for use of the FCC or other agencies in enforcement actions against companies?
Indicate the responsible carrier(s): Stocks daily

**ANALYSIS SECTION**
Current Status: Closed

Complaint Summary:
At around 9:30pm EST on Tuesday, 8/15/06, between the airing of The Chappelle Show and South Park, the promo for The Daily Show with Jon Stewart featured a segment about Lamont's victory over Leiberman. At the end, a female voice (that sounded like Samantha Bee) attempted to replace Jon Stewart's "is Jewish" comment with "is a Nigger."; I watched the Daily Show later and the voice over was not included so I can only assume this was one person or a few people's attempt at racist and inappropriate humor. However, it was completely out of context with the punch line, had no ironic or parody relevance, and more importantly, showed the tasteless insight of the behind-the-scenes attitudes and views of the network producers and programmers. ; As an African-American, I have reluctantly come to accept that this word has become acceptable mainstream vocabulary in the media. However, that does not condone that it should be slipped in whenever it can to take cheap shots at tasteless humor targeting a particular race of people. ; It gives credibility to earlier statements made by Dave Chappelle about the attitudes of programmers at Comedy Central and should be addressed publicly by an apology and reprimand of the person who felt it was appropriate to make this comment on air as well as those who were responsible for airing it.

Contact Name: 
Contact Number: 
Email Address: 
PO Box: 
City: New York

Company Name: 
Relationship with the Party: 
City: State: Zip: 

Other Party that can be contacted?: 
Relationship: 
City: State: Zip:

Amount of credit FCC effort generated:

Contacted the companies to resolve complaint?
If yes, name of company, name and number of company representative you spoke with:
Name: Phone: Ext:

Date you spoke with company representative:
If you contacted more than one company to resolve complaint, please list additional company(ies') name(s), name(s) and number(s) of company(ies') representatives and date you spoke to those representatives here:
Name: Phone: Ext:

Date you spoke with the second company representative:
Francine Crawford wrote on 8/29/2007 11:49:05 AM:

Thank you for contacting the Federal Communications Commission (FCC) regarding the lack of closed captioning on video programming.

FCC regulations require that consumers first complain in writing to your TV distributor, such as your cable or satellite TV service provider if you have cable or satellite, or to the TV station, if you receive television via an over-the-air antenna (no cable or satellite). If you have a complaint about lack of captioning on a channel that is broadcasted free over the air, and you have cable, you will still have to go to your cable provider.

The address for your cable or satellite TV provider is usually on the back of your monthly bill. Addresses for TV stations are generally found in the phone directory. Your written complaint should be addressed to the General Manager.

You should be very specific in your written complaint to the TV program distributor because this may help them locate and correct the closed captioning problem. At the least, it will provide them with information to respond to your complaint. For example, you should include:

1) Your full name, address and daytime phone/TTY number, E-mail and other contact information if possible so that they may contact you if any clarifications are needed;
2) A list of the TV show(s) that did not have closed captioning;
   a. This should include the name of the show/program that lacked captioning;
   b. Date(s) and time(s) for each instance the show/program aired without captioning. You may list as many shows as you wish in your WRITTEN COMPLAINT;
   c. The channel(s) on which the program(s) aired that lacked captioning.
3) In your WRITTEN COMPLAINT to the TV program distributor (e.g., cable, satellite or TV station), refer to the FCC regulations on captioning, such as: "This complaint is sent alleging violation of FCC rules at 47 CFR, Part 79.1." Ask for a WRITTEN RESPONSE from the station/program provider.

If the problem is not resolved, and the TV program distributor has not responded to you in 45 days, please contact the FCC again with a FCC COMPLAINT, providing full and specific details, including a copy of your original WRITTEN COMPLAINT that you sent to the TV station, cable or provider, and their response, if any. Also, provide any additional information that you think may be helpful (e.g. copies of a TV guide or schedule showing the CC logo of the programs you saw without closed captions, written out examples of garbled or missing closed captions, videotape, if available, and make and model of your television equipment, if relevant).

Send the FCC COMPLAINT to:
Federal Communications Commission

12/11/2007
When you send this FCC COMPLAINT to the FCC, you must send a copy to the TV station, cable or satellite provider that you have now filed an FCC COMPLAINT. Remember, the FCC COMPLAINT should be filed only AFTER you have sent a complaint to the TV station, cable or satellite provider and received either no response or an inadequate response.

For further information on FCC rules about closed captioning, please see our Fact Sheet at:
http://www.fcc.gov/cgb/consumerfacts/closedcaption.html

The FCC regulations on closed captioning complaints are in 47 CFR, Part 79.1(g) and can be found at:
http://www.fcc.gov/cgb/dro/captioning_regs.html

The FCC has developed a tip sheet on how to file a closed captioning complaint (which is enclosed in this response). This tip sheet can be found at: http://www.fcc.gov/cgb/dro/tips_on_filing_cc_complaint.html

In Summary:

Step 1: File WRITTEN COMPLAINT with the TV programming distributor (e.g., TV station, cable, or satellite provider. Keep a copy of your complaint for your records.
Step 2: Wait 45 days for a WRITTEN RESPONSE.
Step 3: Sent your WRITTEN COMPLAINT and WRITTEN RESPONSE (if any) and any other relevant information to the FCC for a formal FCC COMPLAINT.

WRITTEN COMPLAINT:: A complaint written by a consumer to a TV programming distributor alleging lack of captioning.

WRITTEN RESPONSE: A letter written by a TV programming distributor about captioning in response to a consumer's WRITTEN COMPLAINT.

FCC COMPLAINT: A complaint sent to the FCC, which includes the WRITTEN complaint the consumer filed with the TV programming distributor and the WRITTEN RESPONSE from the TV programming distributor and any other helpful material.

Disability Rights Office
Consumer & Governmental Affairs Bureau
Federal Communications Commission

8/14/2007 5:30:29 PM - Email Acknowledgement sent to [redacted]

[redacted] wrote on 8/14/2007 5:30:16 PM:

I subscribe to Comcast Cable here in San Francisco. I enjoy "The Daily Show" and "The Colbert Report" but Comcast does not relay the closed captioning service for these shows (on the Comedy Channel). I have seen the shows in Ohio and in Fort Bragg, CA and they are closed captioned so it is not a matter of The Comedy Channel *not* captioning
them. When I inquired of Comcast why they did not provide captions for these programs they replied that they "only broadcast what is sent to them" - How can that be? It is impossible for me to find anyone at Comcast who has the ability to research or resolve this problem. Perhaps you can - at the corporate level?

Thank you,
Dear Consumer:

Please see the attached fact sheet which addresses your concerns regarding filing a complaint.

Thank you for contacting the FCC.

TSR43
888-225-5322

wrote on 7/15/2005 11:15:24 AM:

Dear FCC:

Last night (July 14, 2005), I was both shocked and offended to hear the word "kike" used to describe Jewish persons during a broadcast of "The Daily Show with John Stewart" shown in Albuquerque, NM, commencing at 9pm.

Mr. Stewart and a guest in discussing matters of alleged interest seemed quite sensitive (very specifically) to avoiding the usage of the "N" word when describing persons of the Negro race (aka African-Americans) but seemed to not care a whit about using the insulting word "kike" to refer to Jews. As a person of Jewish heritage and descent, I am shocked and outraged at this conduct. Howard Stern and his network have been chastised and fined for using allowing the usage of the "N" word during a radio broadcast. No less a fate should be considered for Mr. Stewart and his employer.
Problem Description

Note on 7/15/2005 9:25:18 AM:

The decision to censor one over the other was NOT a decision of the FCC. Evidently the show's producers made the decision to do so. Information on freedom of speech is attached. Thank you.

Note on 7/14/2005 10:42:25 PM:

Dear FCC,
Why was it ok for Bernard Goldberg to say various racial and ethnic slurs on the Daily Show with Jon Stewart without editing, but the nefarious word "nigger" was bleeped? What in the minds of the FCC make one type of racial or ethnic slur acceptable and another not?

Sincerely,
Problem Description

Dear

Programming considered indecent, obscene, and violent or otherwise offensive to some viewers may be transmitted over cable systems. The FCC Cannot Restrict Non-Broadcast (Cable) Programming.

The FCC is not permitted to censor or restrict the availability of non-broadcast programming shown over cable systems, even when the program in question may be offensive to some viewers.

Cable operators do not have the same restrictions on program content as regular television broadcast stations.

Thank You
TSR43
888-225-5322

Regulators,

I keep my television tuned to C-Span all day long. As a "stay-at-home-Daddy," the kids would be happier if I was a Cartoon Network fanatic, but C-Span keeps them informed, if only through words entering their precious little ears.

...Until Jon Stewart hit the airwaves. I'm a Stewart fan, mind you. I love him on The Daily Show. It is a great little funny program on television long after my little tykes go to bed.

I cannot believe that C-SPAN let an unedited, un"bleeped" conference go out over the air. To ad insult to injury, my kids heard the F-word numerous times on a *rebroadcast!*

Stewart is not at fault here- my beloved news channel let me down and brought s-words, f-words and others into my kids vocabulary. Shouldn't they censor (God Forbid) at least the rebroadcast? Why can folks on C-Span say whatever they want in the middle of the day, but are "bleeped" on their own station late at night?
As I turned off the television, I saw a "foul language" disclaimer flash across the bottom of the screen. "Thanks for the heads up," I thought.

Who's rules does C-Span have to play by?

Though I do not approve of foul language, I would much prefer hearing TV profanity in the evening instead of when my kids are in front of the television.

It seems that the FCC disagrees with me.

I guess that I should thank both the FCC and C-SPAN for teaching my kids the f-word.

Should I call you to go to the Parent-Teacher meetings with me?
Problem Description

The FCC is not permitted to censor or restrict the availability of non-broadcast programming shown over cable systems, even when the program in question may be offensive to some viewers. Cable operators do not have the same restrictions on program content as regular television broadcast stations.

Dear Sir,

I found the 10/14/2004 interview on CSpan (American Perspectives) with TV's "The Daily Show" Host Jon Stewart offensive when he chose to use a term that is not appropriate in private, let alone on my television.

When speaking, Stewart chose to use the term "Mother F**ker" to describe someone's expression/feeling. He used it twice within a period of 10 minutes!

Whether this station, C Span, is providing "Information" regarding a political stance or not, this choice of language is inappropriate and inexcusable! I am sure that I will hear that it is cable, but this does NOT sit well with me as Cspan is NOT a choice on my cable package.

Stewart also chose to say Sh*t on several occasions but I guess if you let the "MF-Bomb" fly, saying Sh*t should be acceptable.

12/11/2007
I have never complained about this type of event before, but since I had to explain to my children, who were in the room, that this is NOT acceptable language, I figured that I could also take a few minutes and let you know that this happened.

In no way is this appropriate. I would hope that this is stopped in the very near future.

It is hard enough shielding your children from the things that you do not want them to hear.....now I have to worry about Political interviews on my television.......God help us all.

Disappointed,
Last night I was watching the Daily Show with Jon Stewart, on the Comedy Channel, 7 PM, during one of the pieces about Madonna visiting Israel, he mentioned her "TIT CONES" on TV. This type of 'humor' shocks and offends me. What do you plan on doing about this type of behavior and what type of constraints will be put in place to prevent this type of behavior again?
**Problem Description**

Complaint Regarding "The Daily Show with Jon Stewart."
Date: Friday 4/2/2004 @ 7:00pm
Channel: Comedy Central

To Whom It May Concern,

After just surfing through my cable channels, I briefly stopped on a rerun of "The Daily Show." I heard the use of vulgar language that should have been censored. During the comedy sketch, a Daily Show employee used the word "pussies." I am absolutely appalled that the FCC would find this language as acceptable and hope the FCC looks into the matter promptly.

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MSN Toolbar provides one-click access to Hotmail from any Web page — FREE download! http://toolbar.msn.com/go/onm00200413ave/direct/01/